

# OWNER'S MANUAL

A guide to your intelligent floor cleaner

Junior™ by bObsweep

Model No. WJ540011

## Congratulations!

Congratulations on your new intelligent floor cleaner! Junior is now at your service. To see Junior at his best, please read the Quick Start Guide and this manual thoroughly. Welcome to the bObsweep family and happy cleaning!

If you have any questions or concerns, feel free to contact our helpful team at: [support@bobsweep.com](mailto:support@bobsweep.com).

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End User License  
Agreement

## Important Safety Instructions

Always follow basic safety precautions, including:

Read ALL instructions before use.

To protect against electrical shock, do not immerse any part of Junior in water or other liquids.

Unplug Junior from the wall outlet when he is not in use and before conducting maintenance.

Do not operate Junior or his charging station if they have been damaged in any way. If Junior is not working as he should, or has been dropped, damaged, left outdoors, or dropped in water, contact our customer care center at [support@bobsweep.com](mailto:support@bobsweep.com).

Do not handle Junior or his charging station with wet hands; use only on dry surfaces.

Do not use Junior outdoors.

Junior is not intended for use by persons (including children) with reduced physical or mental capabilities, or lack of experience and knowledge, unless under the close supervision of a person responsible for their safety.

Do not pull or carry the charging station by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces. To unplug the cord, grasp the plug, not the cord itself.

Do not mutilate or incinerate the battery, as it will explode at high temperatures.

Do not attempt to open Junior's charging station. Repairs on his station should only be carried out by our qualified customer care center.

Do not expose Junior's charging station to high temperatures or allow moisture or humidity of any kind to come into contact with it.

Do not let Junior pick up toxic materials (chlorine bleach, ammonia, drain cleaner, etc.).

Do not let Junior pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes. Do not use Junior to pick up flammable or combustible liquids such as gasoline, nor use him in areas where they may be present.

Do not use Junior in an enclosed space filled with vapors given off by oil-based paint, paint thinner, moth-proofing substances, flammable dust, or other explosive or toxic

vapors.

Leaks from battery cells can occur under extreme usage or temperature conditions. If the liquid gets on skin, wash quickly with water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes, and seek medical attention.

Do not use Junior for anything other than his intended purpose, as specified in this manual.

### Declaration of Conformity

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## What Comes in Junior's Box?

Junior, Your Intelligent Floor Cleaner **1**

Charging Station **2**

Spare Main Brush **3**

Charging Adapter **4**

Remote Control **5**

Screwdriver **6**

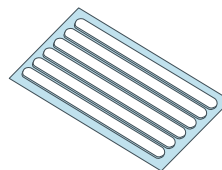
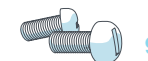
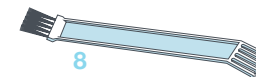
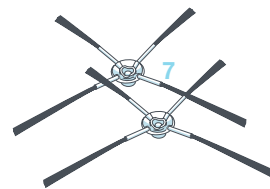
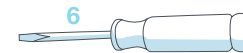
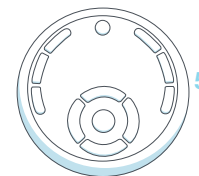
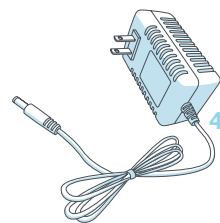
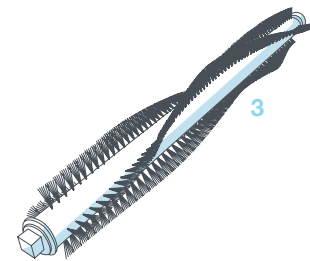
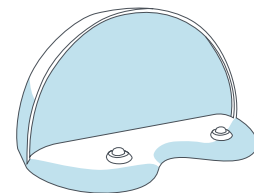
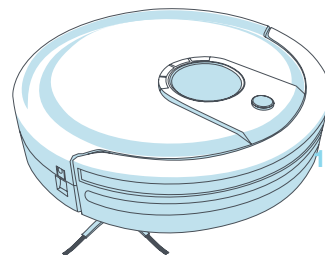
2 Side Brushes (1 Spare) **7**

Cleaning Tool **8**

Pack of Screws **9**

Filter Replacement **10**

Owner's Manual, Quick Start Guide, Warranty Card **11**



## Junior's Anatomy

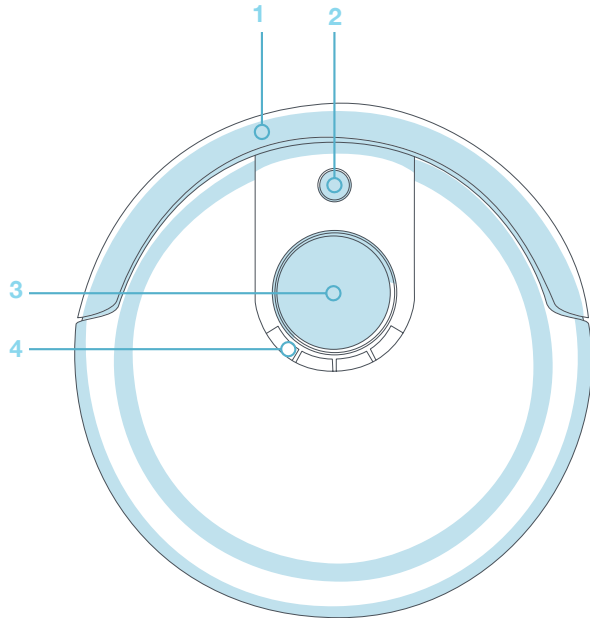
### Top View

Bumper **1**

Signal Transmitter **2**

Display **3**

Cover Buttons **4**



### Bottom View

Charging Plates **1**

Front Wheel **2**

Side Brush **3**

Battery **4**

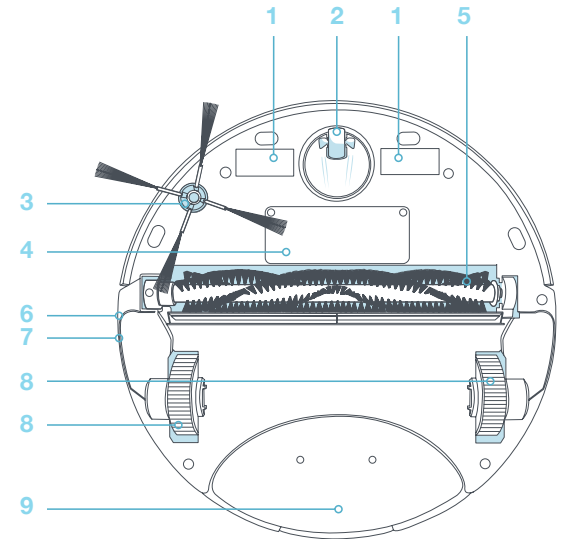
Main Brush **5**

ON/OFF Switch (on Junior's side) **6**

Charging Inlet (on Junior's side) **7**

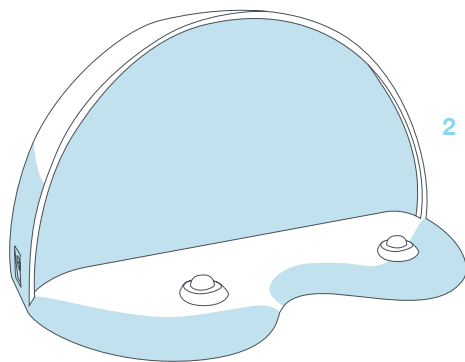
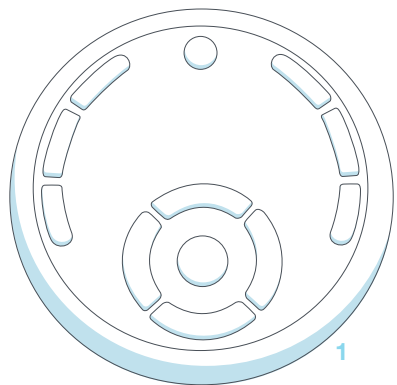
Left and Right Wheels **8**

Dustbin **9**



Remote Control **1**

Charging Station **2**



Cover Buttons

**GO! 1**

Junior will clean on his default setting

**WAFFLE 2**

Send Junior to his charging station

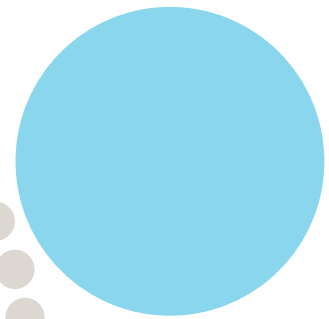
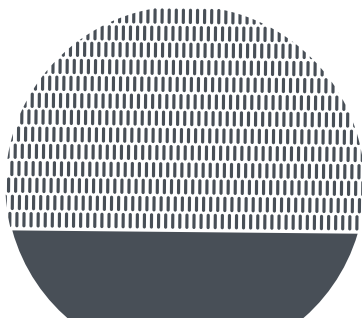
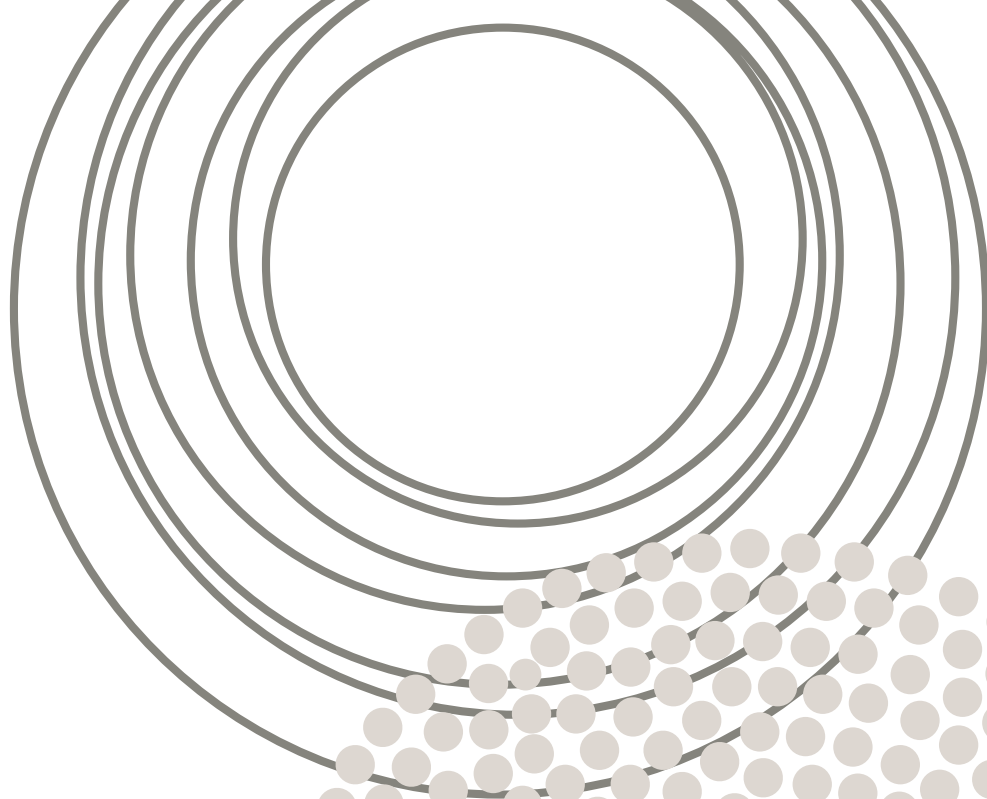
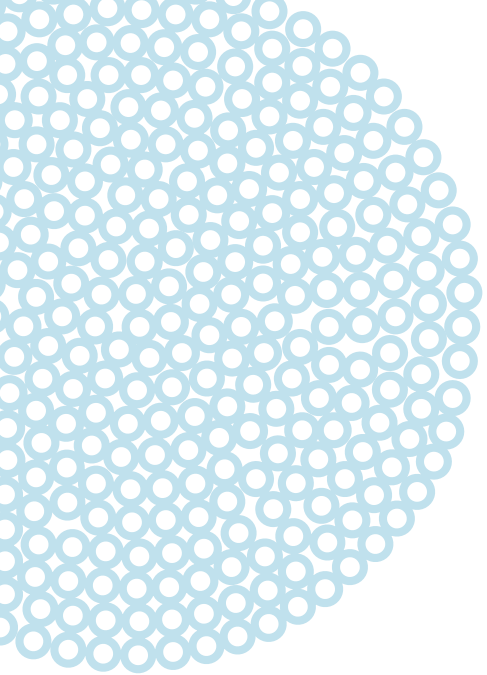
**MUTE 3**

Mute Junior's beeping

**CHECKUP 4**

Put Junior in checkup mode / Deactivate edge sensors (page 59)





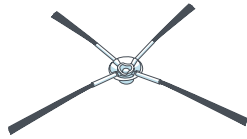
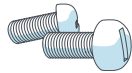
**Getting Junior  
Ready to Clean**



## Install Junior's Side Brush

Before Junior's first clean, you must install his side brush, which allows him to sweep along corners, walls, and other hard-to-reach places.

To do this, you will need the following materials, all of which are included inside Junior's box: a side brush, a flat head screwdriver, and a short screw.



1

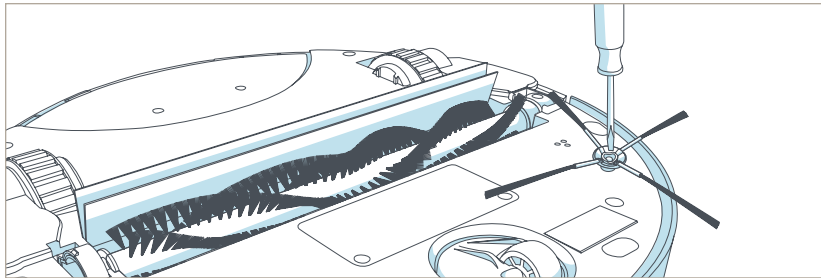
Flip Junior over onto a flat surface. Place the side brush over the empty socket on Junior's underside.

2

Secure Junior's side brush onto the socket using the flat head screwdriver and short screw.

3

You may use the additional side brush and screws as spares.

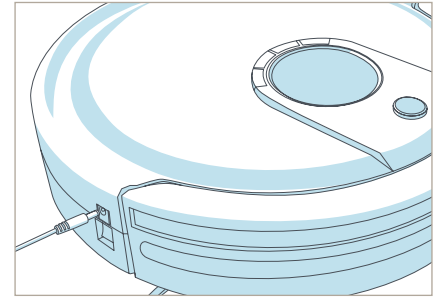


## Charge Junior

After installing Junior's side brush, you must now set him to charge.

1

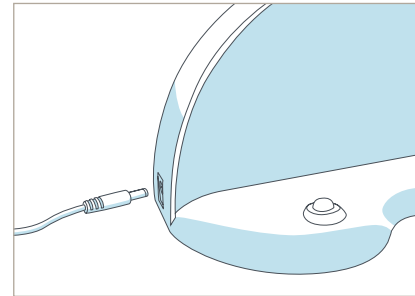
Plug the charging adapter into Junior's side. Junior will chirp and start charging.



OR

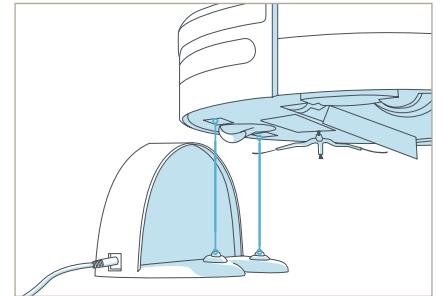
1

Plug the charging adapter into the side of the charging station. The station's red power light will turn on.



2

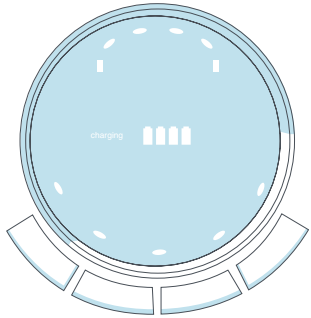
Place Junior on his charging station with the metal plates on his underbelly sitting on top of the nodes on his station.



## Sync Junior's Charging Station and Remote

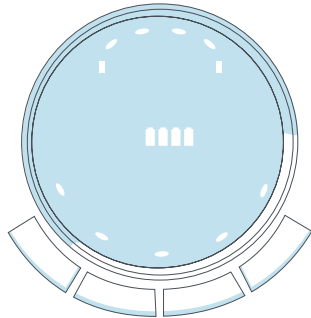
3

When Junior is charging, the battery bars on his display screen will flash and the word "Charging" will appear.



4

When Junior has fully charged, the battery bars will remain still and the word "Charging" will disappear.

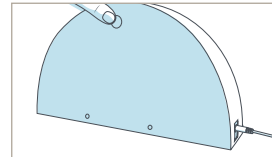


Junior automatically returns to his charging station when his battery reaches 15%. If Junior has trouble finding his station, it likely needs to be synced.

To sync the charging station:

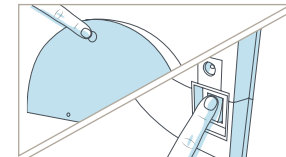
1

While the station is plugged in, hold down the SYNC button on the back of it.



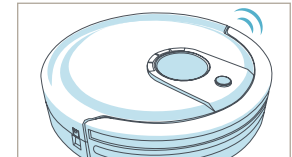
2

While still holding down the SYNC button, flip Junior's power switch ON.



3

Junior will chirp twice to let you know the sync was successful.

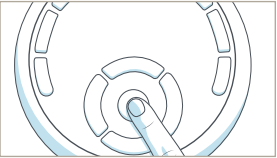


Junior's remote runs on 2 AAA batteries (not included). If Junior is not responding to his remote, it likely needs to be synced.

To sync the remote:

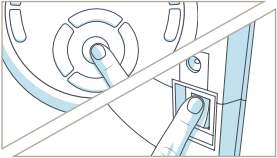
1

Hold down the PAUSE button on Junior's remote.



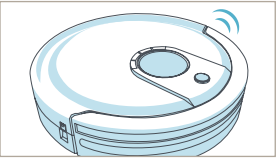
2

While still holding down the PAUSE button, flip Junior's power switch ON.



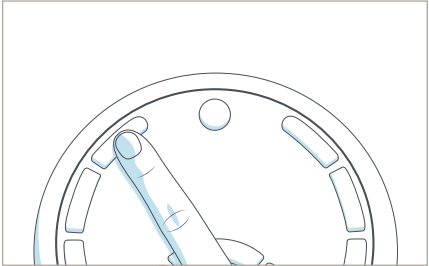
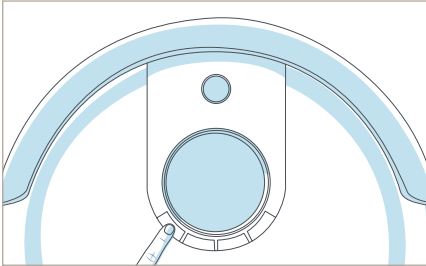
3

Junior will chirp twice to let you know the sync was successful.



Junior is now ready to clean!

Press the GO! button on his cover — or on his remote — and he will clean on his default setting.

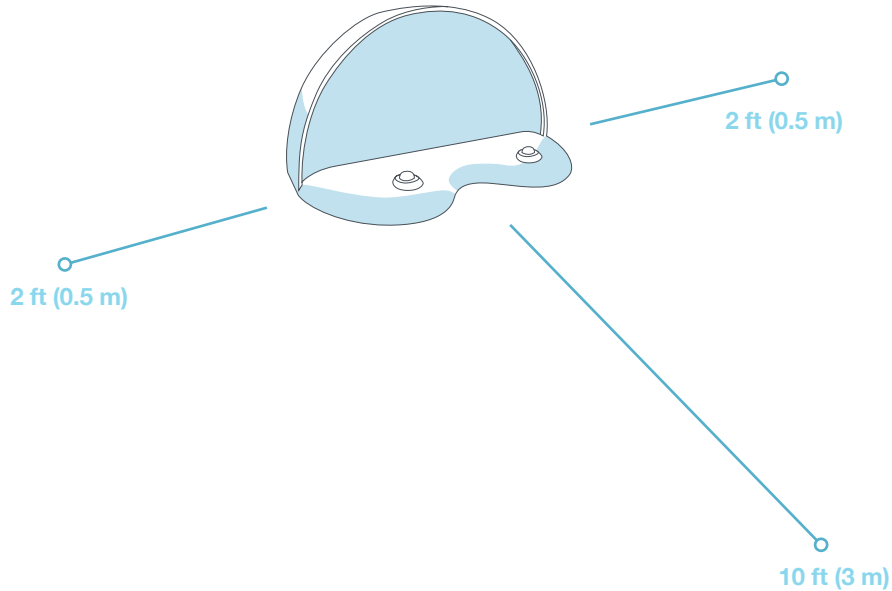


The image features a white background with several abstract elements. In the top left, there is a semi-circular cluster of light blue circles. In the center, a large circle is defined by multiple concentric grey lines. Below this, a semi-circular area is filled with a pattern of grey circles. In the bottom left, a circle is divided horizontally, with the top half filled with a fine grid of grey lines and the bottom half solid dark grey. On the right side, there is a solid light blue circle. The text 'Charging Station & Remote Control' is positioned in the upper right quadrant, overlapping the concentric circle and the grey circle pattern.

# **Charging Station & Remote Control**

## Charging Station Placement

- Position the charging station against a wall on a hard, flat surface.
- Make sure there is at least 10 feet (3 meters) of open space to the front and 2 feet (0.5 meters) to the sides.



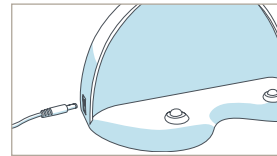
## Auto Charging

Junior is smart and automatically searches for his charging station when his battery reaches 15%. If Junior has trouble finding his station, it likely needs to be synced.

To sync the charging station:

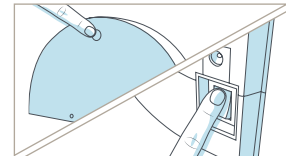
1

Plug the charging adapter into the charging station. The station's red power light will turn on.



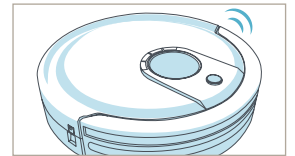
2

Hold down the SYNC button on the back of the charging station while at the same time flipping Junior's power switch ON.

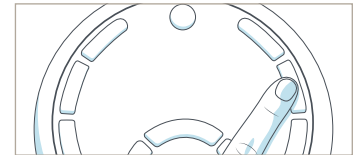


3

Junior will chirp twice to let you know the sync was successful.



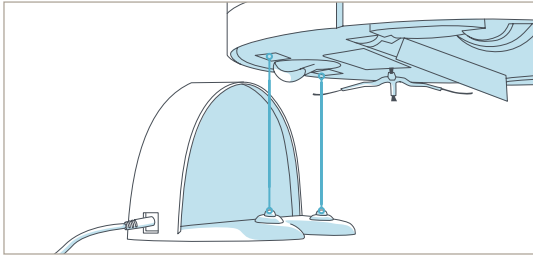
You can also direct Junior to his charging station at any time by pressing the CHARGE button on his remote.



## Manual Charging

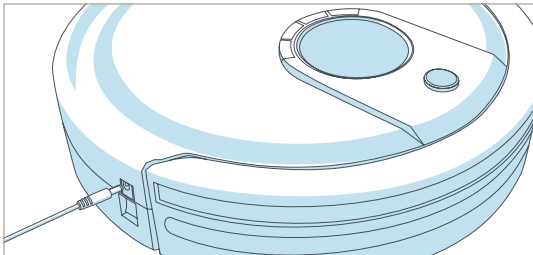
Using the charging station:

- Place Junior directly onto his plugged-in charging station.
- Make sure his charging plates sit directly on top of the nodes on his station.



Using the adapter:

- Plug the charging adapter directly into the inlet on Junior's side.

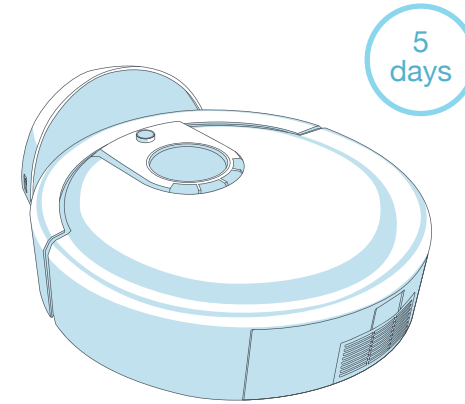


When Junior is charging, the battery bars on his display screen will flash and the word "Charging" will appear.

When Junior has fully charged, the battery bars will remain still and the word "Charging" will disappear.

## Conserving Junior's Battery

Junior should not sit on his charging station for more than 5 days. If you will not be using him at least once every 5 days, flip his side power switch OFF to conserve battery.



## Remote Control

Adjust Junior's cleaning speed, and control his movements from his remote control.

Power **1**

GO! **2**

Corner **3**

Mute **4**

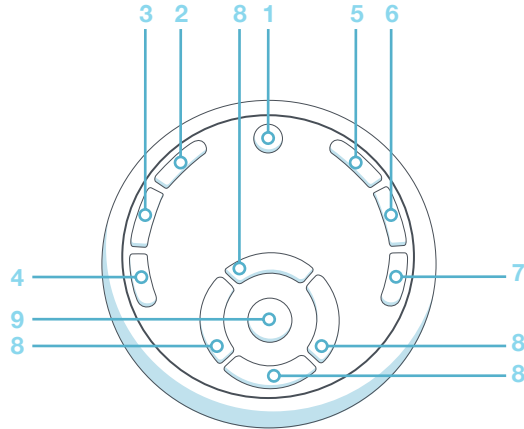
Waffle **5**

Charge **6**

Speed **7**

Navigational Arrows **8**

Pause **9**



Junior's remote requires 2 AAA batteries (not included). Do not leave the batteries in the remote if you are not using it on a regular basis. Keep the remote at a normal room temperature.

Power

- Wakes Junior or puts him in standby mode

GO!

- Junior will begin cleaning

Corner

- Junior will start cleaning along corners and walls

Mute

- Mutes Junior's beeping while he is in standby mode

Waffle

- Junior will target a localized mess

While in standby mode, Junior will beep every 2 minutes to let you know that he is not fully powered off. To conserve Junior's battery, flip his power switch OFF, or press the MUTE button on his cover or remote to mute his beeping.

## Syncing Junior's Remote

### Charge

- Sends Junior to his charging station

### Speed

- Cycles through Junior's cleaning speeds

### Navigational buttons

- Guides Junior forward, backward, right, or left

### Pause

- Pauses or resumes Junior's movements

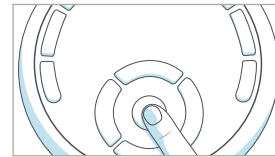


If Junior is not responding to his remote, it likely needs to be synced.

To sync Junior's remote:

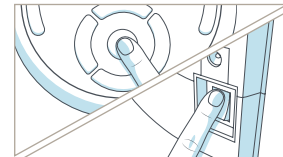
1

Hold down the PAUSE button on Junior's remote.



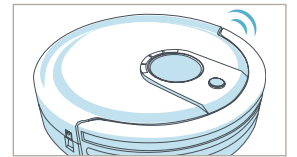
2

While still holding down the PAUSE button, flip Junior's power switch ON.

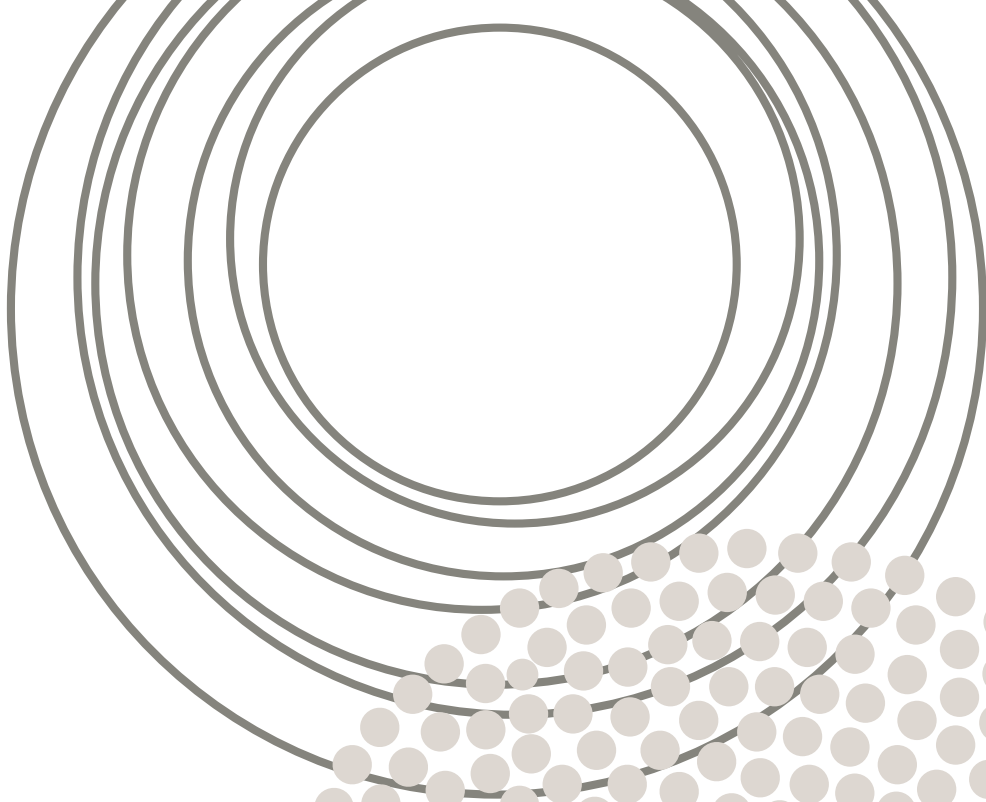
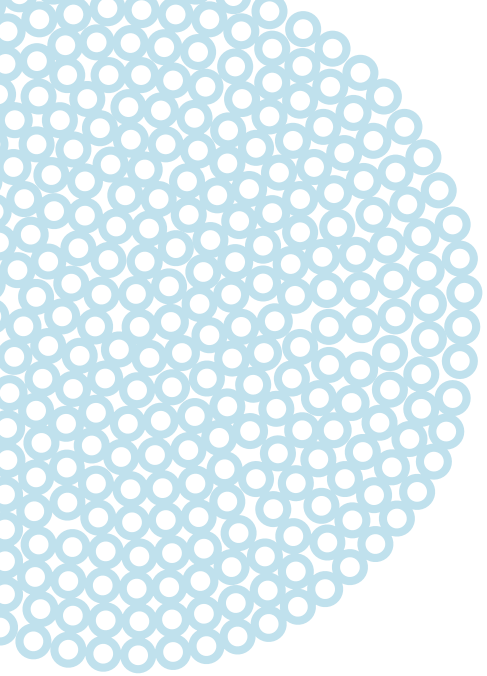


3

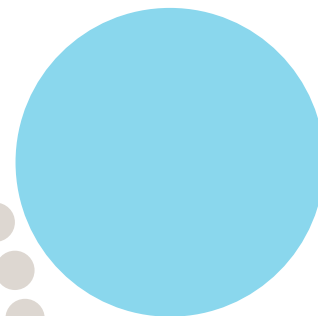
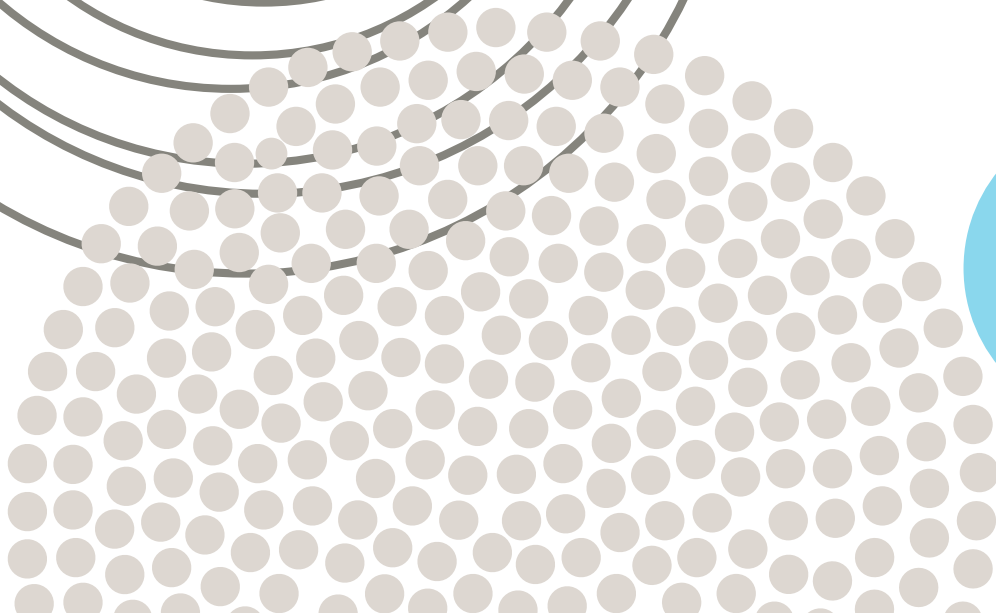
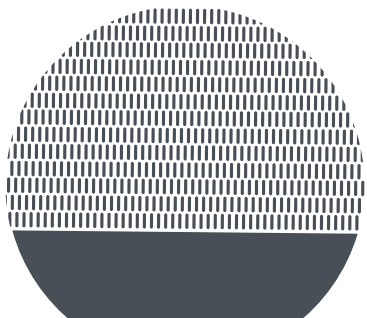
Junior will chirp twice to let you know the sync was successful.







**Maintenance**

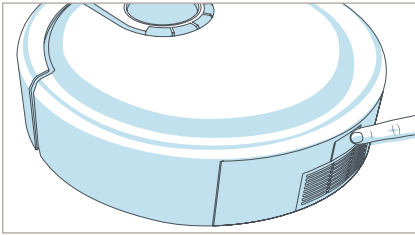


## Dustbin

To empty the dustbin:

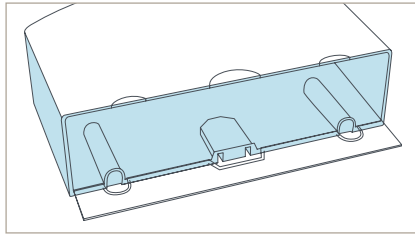
1

Push the center black button on Junior's back to release the dustbin, and pull.



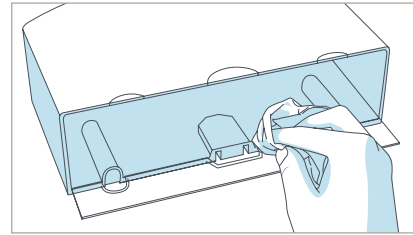
2

Open the transparent gate to empty the bin.



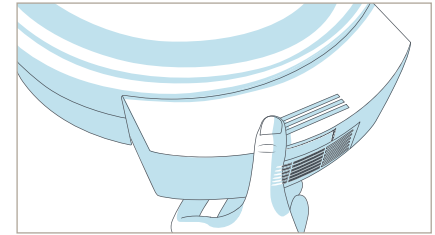
3

You may wipe the dustbin with a dry cloth or brush it with the cleaning tool.



4

When done, replace the transparent gate and slide the dustbin back into Junior.



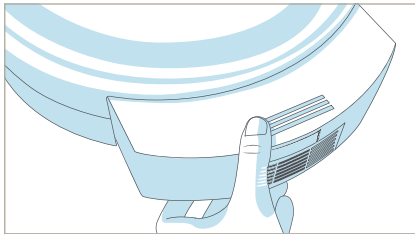
## Filters

Three filters are located inside the dustbin's ceiling. These filters capture fine particles and allergens, preventing them from escaping back into the air.

To remove the filters:

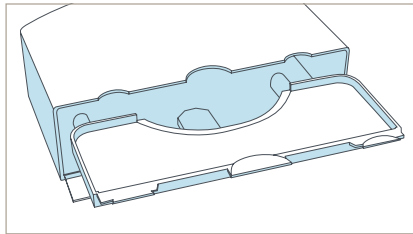
1

Eject the dustbin.



2

Pull the filter's frame towards you.



You will see three filter layers:

**Mesh filter 1**

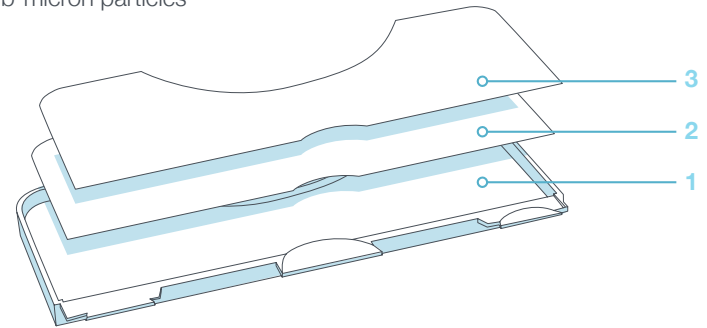
for larger particles

**Electrostatic filter 2**

for fine particles

**HEPA filter 3**

for sub-micron particles



Use the cleaning tool to brush dust off the filters. It is recommended that you change Junior's filters every 6 months, depending on the frequency and intensity of his cleaning.

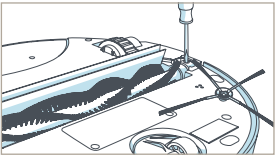
## Main Brush

It is recommended that you remove and clean Junior's main brush on a weekly basis.

To clean Junior's main brush:

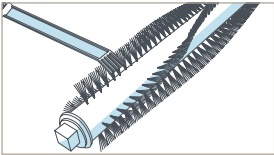
1

Remove the screw securing Junior's main brush using a flat head screwdriver.



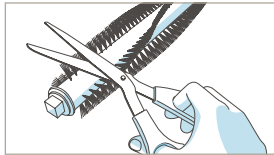
2

Use the cleaning tool to remove hair and debris from both ends of the brush as well as the compartment inside Junior.



3

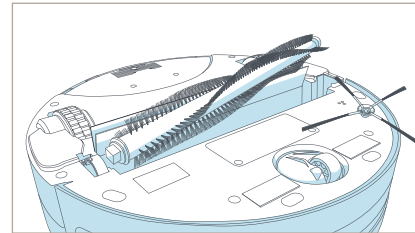
You may use a pair of scissors to cut away any hair or threads wrapped around the brush, or a pair of tweezers to remove congestion from the notches where the main brush is held.



To reinstall the brush:

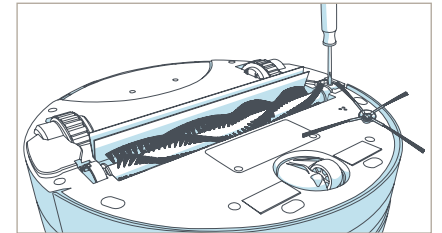
1

Replace the end piece and insert the opposite end of the brush into the square indentation inside Junior.



2

Lastly, re-tighten the screw.



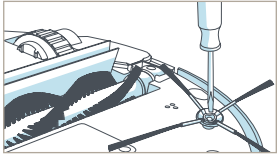
## Side Brush

It is recommended that you remove and clean Junior's side brush on a weekly basis.

To clean Junior's side brush:

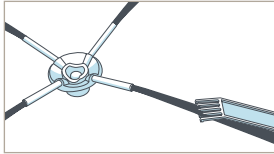
1

Remove the side brush using a flat head screwdriver.



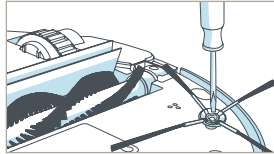
2

Use the cleaning tool to brush off hair tangled around the side brush as well as the socket where the side brush is held.



3

Replace the side brush and re-tighten the screw.

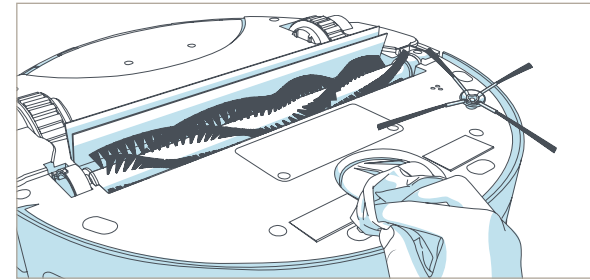


## Sensors

Dirt and dust on Junior's wall and edge sensors can reduce his performance. Regularly cleaning these sensors ensures that Junior keeps working at his best.

To clean Junior's sensors:

Gently wet a soft cloth with cold water or rubbing alcohol. Then, wipe the wall sensors along Junior's bumper and the oval-shaped edge sensors on his underside.



## Deactivate Edge Sensors

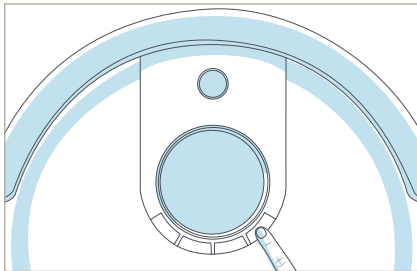
Dark-colored carpeting and certain floor patterns may seem like edges to Junior's edge sensors.

If you notice that Junior stops working on your carpet and displays that he feels "something funny going on" with his edge sensors, then you may need to temporarily deactivate them.

To deactivate Junior's edge sensors:

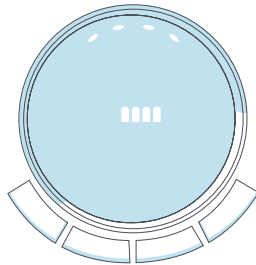
1

Flip Junior's power switch ON. Hold down the CHECKUP button on Junior's cover. The 4 bars at the top of the screen will begin to flash on Junior's screen.



2

After the 4 bars flash 7 times and remain still, release the CHECKUP button. The 4 bars will remain lit. This means Junior's edge sensors are deactivated.

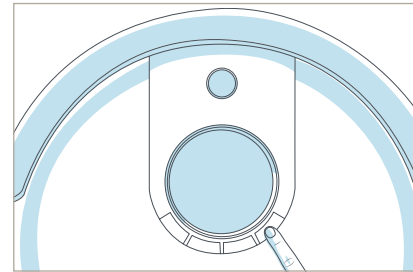


Caution: When you deactivate the edge sensors, Junior will not detect stairs or sharp drops.

To reactivate Junior's edge sensors:

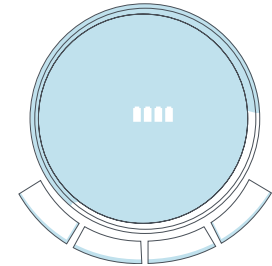
1

Hold down the CHECKUP button on Junior's cover. The 4 bars above it will begin to flash on Junior's screen.



2

After the 4 bars stop flashing and disappear, release the CHECKUP button. Junior's edge sensors are active again.

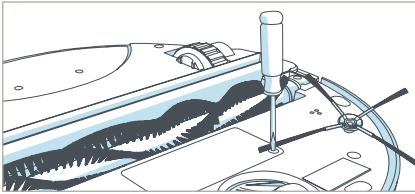


## Battery

To replace Junior's battery:

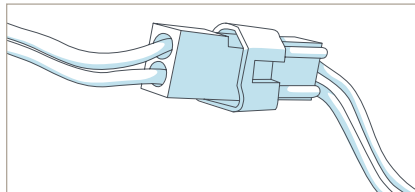
1

Remove the battery cover on Junior's underside using a Phillips head screwdriver.



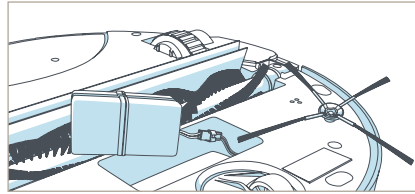
3

Plug the new battery in and slide it into the empty compartment.



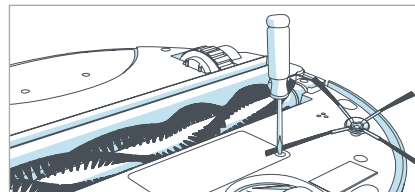
2

Lift the battery out of its compartment, and unplug the connecting wires.



4

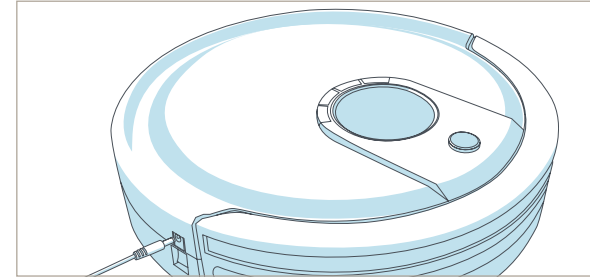
Re-tighten the screws on the battery cover.



Do not let Junior sit idly with his power switch ON for more than five days; switch him OFF to conserve his battery.

To charge Junior's new battery:

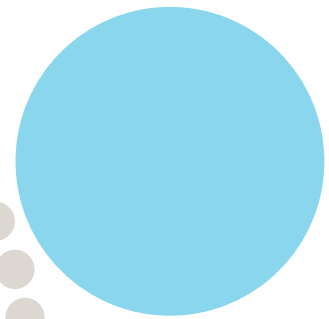
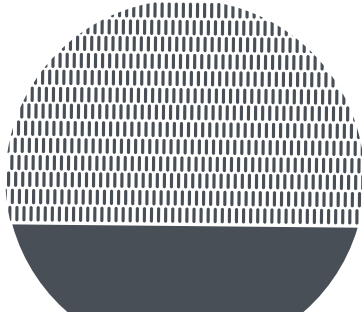
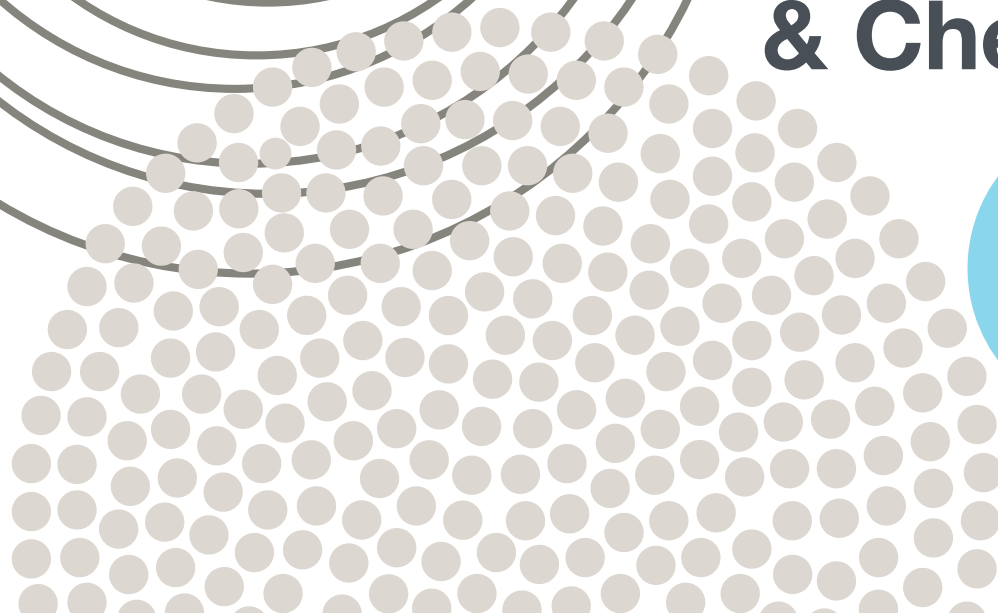
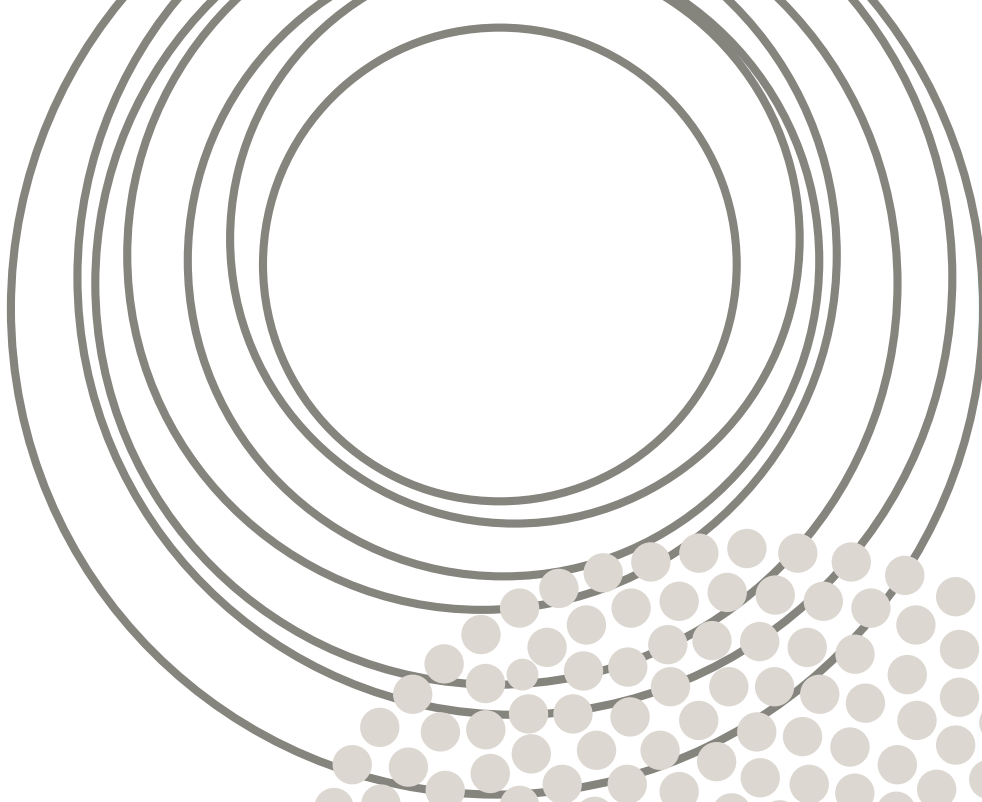
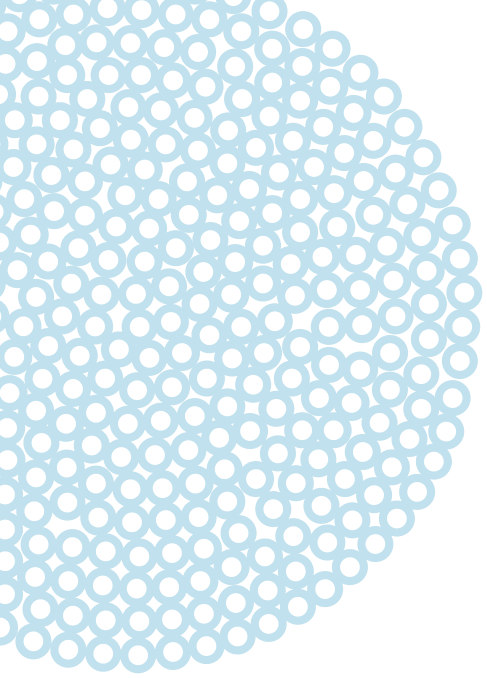
Plug the charging adapter into Junior's side, Junior will chirp and start charging.



### Storing Junior

If you are not using Junior for an extended period of time, unplug his charging station, remove his battery, and store everything in a dry place at room temperature.

Do not leave Junior in direct sunlight.



# Troubleshooting & Checkup Test



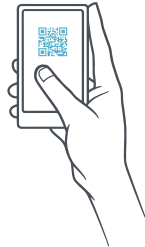
## Troubleshooting

When Junior is experiencing some difficulty, he will notify you by displaying on his screen “*Oops! I feel there’s something funny going on with my:*” along with the name of the part having an issue.

If after attempting the suggested solutions Junior’s problem persists, you may want to perform a home checkup test on him [see page 52]. You may also contact our customer care center at [support@bobsweep.com](mailto:support@bobsweep.com).



For handy video guides, visit [owners.bobsweep.com](http://owners.bobsweep.com), or scan this QR code:



## Oops! I feel there’s something funny going on with my:

### Edge Sensors

The edge sensors are blocked or dirty. Junior’s four, oval-shaped edge sensors are located on his underside, near his bumper.

#### What to do:

- Clean the sensors using a clean, dry cloth or compressed air.

If Junior is continually having trouble with his edge sensors while working on dark-colored carpeting, you may need to deactivate them.

#### To deactivate Junior’s edge sensors (also on page 43):

- Hold down the CHECKUP button on Junior’s cover. The 4 bars above CHECKUP will then flash on Junior’s screen.
- After the bars flash 7 times and remain still, release the CHECKUP button.

Caution: When you deactivate the edge sensors, Junior will not detect stairs or sharp drops.

### Touch Sensors

There is a small piece of debris trapped underneath Junior’s bumper that is interfering with his touch sensors.

#### What to do:

- Slowly and carefully tap on Junior’s bumper to force the obstacle out.
- Use compressed air to clear out dust and debris trapped underneath the bumper.
- Press the corner ends of the bumper until you hear a tiny “click” sound. If the bumper is not clicking on its ends, the touch sensors may need to be replaced.

### Left Wheel

Something is blocking the left wheel.

#### What to do:

- Use the cleaning tool or compressed air to remove any dust or debris that may be jamming the left wheel.

### Right Wheel

Something is blocking the right wheel.

#### What to do:


- Use the cleaning tool or compressed air to remove any dust or debris that may be jamming the right wheel.

### Main Brush

The main brush is unable to move freely.

#### What to do:

- Remove the main brush using a flat head screwdriver, and clean it thoroughly from end to end.
- You may use a pair of scissors to cut hair or thread wrapped around Junior's brush, or a pair of tweezers to remove congestion from the square metal indentation where the main brush is held.



If Junior has trouble cleaning on shag carpet or rug, you may remove his main brush and allow him to vacuum without it.

### Wall Sensors

The wall sensors are blocked or dirty.

#### What to do:

- Do a visual check on the transparent strip on Junior's bumper. If it is too dirty for you to see what is behind it, wipe it with a clean, damp cloth.
- To ensure nothing is jammed under the bumper, gently tap it and use compressed air to clear it of debris.

### Dustbin

Junior's dustbin is not properly installed, or the metal contact points on the dustbin's bottom are dirty.

#### What to do:

- Remove Junior's dustbin and empty it.
- Turn the dustbin around and gently wipe the two metal connectors on its bottom.
- Lastly, clean the metal contact points in the space inside Junior where the dustbin is inserted.

### Power System

Junior's battery is disconnected or has absolutely no juice left.

#### What to do:

- Check Junior's battery connection.
- Place Junior directly onto his charging station and allow him to charge for a few hours.

If this fails to wake him, then Junior may need a new charging station.

#### What to do:

- Unplug the charging station and plug the adapter directly into the inlet on Junior's side. Allow him to charge for a few hours.

If connecting the charging adapter to Junior fails to wake him, he likely needs a new one.

## Home Checkup Test

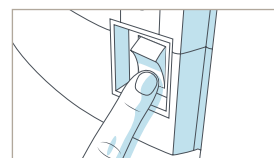
If Junior is not performing as well as he used to, you can diagnose the problem with a simple home checkup test.

If Junior fails any part of the checkup test, he may need a replacement part. In this case, please call our customer care center at [1-888-549-8847](tel:1-888-549-8847) for toll-free support in the US and Canada, or email us at [support@bobsweep.com](mailto:support@bobsweep.com).

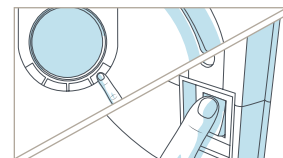
To put Junior in checkup mode:



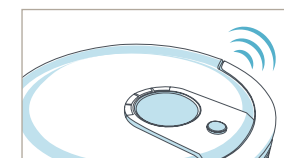
Flip Junior's power switch OFF.



While holding down the CHECKUP button on Junior's cover, turn Junior's power switch ON.



Junior will chirp three times to let you know he is now in checkup mode. Release the CHECKUP button. Do not press any additional buttons.



53

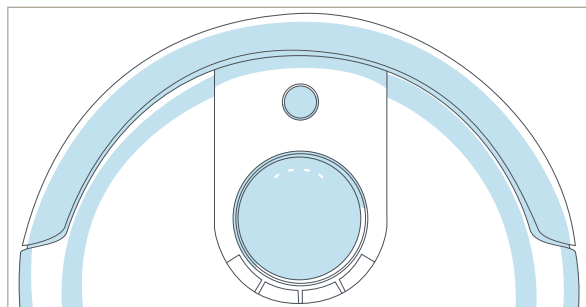
While in check-up mode, the "bObsweep" logo will flash on Junior's screen.

### Step One: Edge Sensors

The 4 bars at the top of the screen should be lit on Junior's display.

Lift Junior about 6 inches (15 cm) off the ground. You should see the 4 bars turn off.

If all 4 bars turn off while Junior is lifted, place Junior back on the floor and continue on to the next step without pressing any additional buttons.

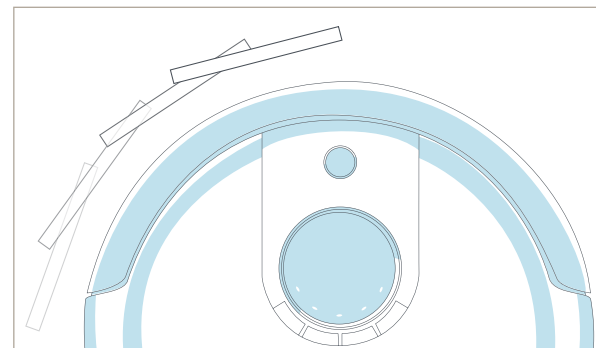


### Step Two: Wall Sensors

Use a thick, flat, and white surface to imitate a wall and drag it around Junior's bumper.

The 5 bars at the bottom of the screen should light up one at a time as you move your imitation wall around Junior's bumper.

If all 5 bars light up, you may move on to the next step of the checkup test. Do not press any additional buttons.

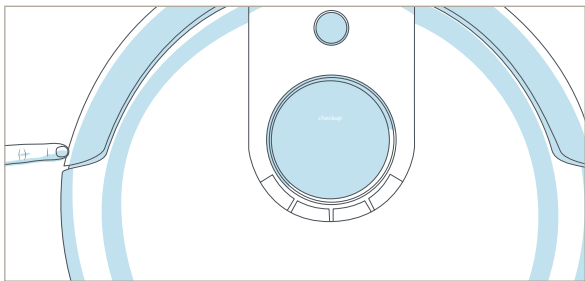


### Step Three: Touch Sensors

Press the left side of Junior's bumper and the left bar should light up; press the right side of the bumper and the right bar should light up.

Press the center of the bumper and both the left and right bars should light up at the same time.

If both bars light up correctly, you may move on to the next step of the checkup test.

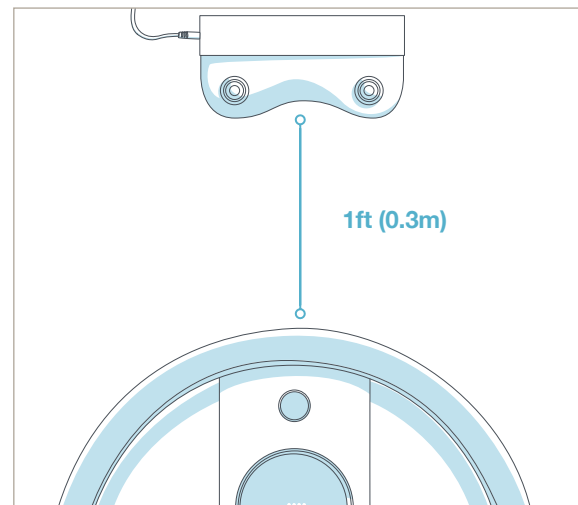


### Step Four: Charging Station

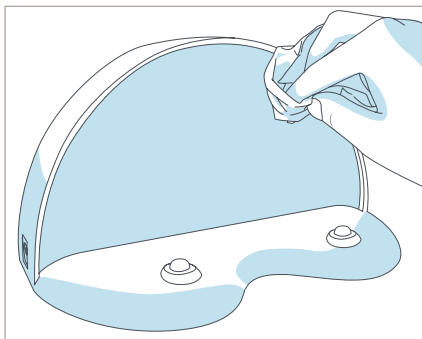
The charging station must be synced and plugged in for this step of the checkup test. Next, press the GO! button on Junior's cover.

Place Junior directly in front of his charging station, about 1 ft (0.3 m) away.

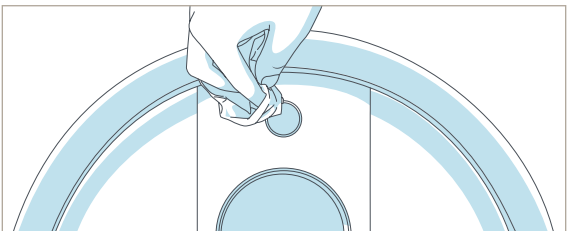
The four battery bars should be lit on Junior's display.



The far left and right battery bars represent the station's sensors. If either one of them fails to light up, then clean the window in front of Junior's charging station.



The two middle battery bars represent Junior's sensors. If they fail to light up, wipe clean Junior's cover receiver and the small sensor on the center of his bumper.

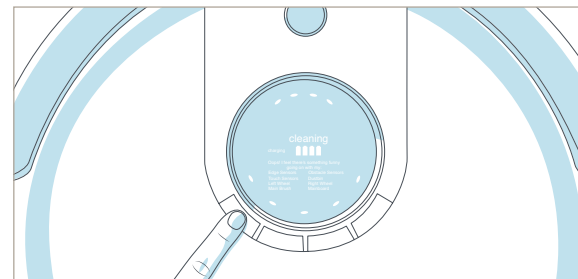


If all four bars light up correctly, you may move on to the next step of the checkup test.

### Step Five: Display Screen

Press the GO! button on Junior's cover once more. Each icon on Junior's screen will light up in a repeating rotation.

Once the cycle has finished, you may move on to the next step of the checkup test.



### Step Six: Brush and Suction Power

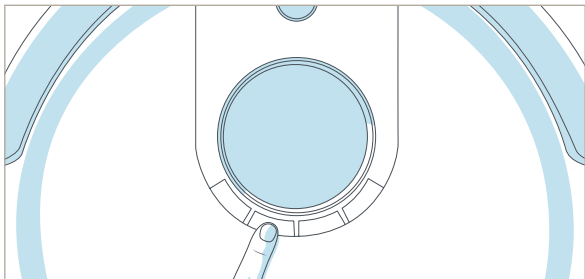
Press the WAFFLE button on Junior's cover.

Both the side brush and the main brush should start rotating and you should feel air flowing from the back of the dustbin.

If Junior's main brush is having difficulty moving, Junior will let you know by indicating on his screen that there is "something funny going on" with his main brush.

If Junior's vacuum motor is behaving oddly or if his dustbin has been removed, he will indicate that there's "something funny going on" with his dustbin.

Move on to the next step of the checkup test if all parts are working properly.

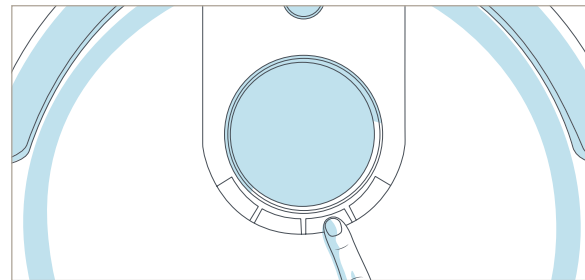


### Step Seven: Wheels

Lift Junior off the floor to keep him from running away! Next, press the MUTE button and his wheels should drive forward.

Press the MUTE button once more. Junior's wheels should drive backwards.

If Junior is having difficulty rotating either one of his wheels, he will indicate on his screen that there is "something funny going on" with either one of them.



If Junior completes the checkup test without any issues, then his internal parts are working properly! Contact [support@bobsweep.com](mailto:support@bobsweep.com) or scan this QR code if you have any questions, as our doctors at the bObsweep hospital are always ready to help!

## Warranty Information

Every Junior purchased from an authorized seller and used anywhere in the world includes a 1-year limited warranty, 5 years of subsidized visits to the bObsweep hospital, and a lifetime of customer support. The warranty covers the battery and all labor and parts, except consumables like brushes and filters. Postal charges are not covered by the warranty.

Additional coverage plans are available for purchase at [bobsweep.com/coverageplan](https://bobsweep.com/coverageplan).

Even after Junior's 1-year warranty is over, replacement parts and visits to the bObsweep hospital are subsidized between 25% – 50% for 5 years from the date he was first purchased.

To activate Junior's warranty, keep your original receipt and register him online at [bobsweep.com/warranties](https://bobsweep.com/warranties).



## Junior's Cleaning Behavior

Junior's cleaning pattern may look quite different from the way a human would clean: he may spin in a gradually widening circle, follow along walls, or zigzag across a small area. Sometimes he may seem to be ignoring some spaces or spending too much time on others — but don't worry! Junior will efficiently clean your home within the course of a full cycle — just check his dustbin for the evidence!

It is best to let Junior work in his own way, even if his movements appear odd. Moving him around, manipulating his movements, or picking him up may confuse him and disrupt his cycle.

If you wish to control Junior's movements manually, you may use the navigational buttons on his remote. If your rooms are divided by higher ledges than Junior is able to climb, you may block off the area using blOck's digital barriers (available separately).

## Junior's Challenges

### Unique Furniture

Junior is designed to maneuver around furniture of most shapes and sizes, but certain configurations may confuse him temporarily. Junior may sometimes find it difficult to clean under chairs with narrow legs, or furniture that is too low for his bumper sensors to detect. Specialty furniture, such as desk chairs with wheels or stools with circular bases, may also confuse him for a moment — but don't worry, Junior usually finds his way around with time.

### Edge Sensors

Junior uses infrared light to detect edges and stairs; because dark-colored carpet absorbs most light, it may seem like an edge to Junior's sensors. If Junior indicates on his screen that there is "something funny going on" with his edge sensors, you may need to temporarily deactivate them. To do so, simply hold down the CHECKUP button on Junior's cover until the 4 bars at the top of the screen flash 7 times and remain lit on his screen [see page 43]. Just remember that while Junior's sensors are deactivated, he will not be able to detect edges or stairs!

### Main Brush

Junior's main brush, which is designed to reach deep into carpet, may also have trouble turning on rugs with long fibers or fringes. You may tuck fringes under rugs or remove Junior's main brush and see how he performs without it.

## Inclines

Sometimes Junior will attempt to drive up angled surfaces and get stuck for a few minutes before deciding to clean somewhere else. This is because Junior wants to cover every spot in your home and will try his hardest to overcome any obstacle!

As long as Junior does not indicate on his screen that there is a problem, let him find his own way around your home and continue cleaning. Take note of the areas Junior finds the most challenging, and if possible spread or adjust some of your furniture accordingly.

## The Solution: bLOck

If Junior finds a part of your home challenging to clean, use bLOck (available separately) to keep him away. bLOck emits a digital barrier that Junior won't cross.

## FAQs

### 1. Where can I find Junior's how-to videos?

Junior's "training" videos can be found at Junior's Owners' Corner: [owners.bobsweep.com](https://owners.bobsweep.com).

### 2. How long should Junior's battery last?

The exact time depends on the type of surface Junior is cleaning as well as the age of the battery. Generally, the smoother the surface (hardwood or tile, for example), the longer the battery will last. When fully charged, a brand new Junior usually cleans for just over an hour.

### 3. How do I know that my Junior has fully charged and is ready to clean?

When Junior charges using the adapter or charging station, the battery bars on his display screen flash and the word "Charging" lights up. When Junior has fully charged, the battery bars remain still and the word "Charging" disappears.

### 4. How often should I empty the dustbin?

Junior's dustbin has a 1 L capacity — three times larger than most robotic vacuum cleaners on the market today! This means you may not need to empty the dustbin immediately after every cleaning. Depending on the size of the room and the amount of particles piled up, Junior can complete approximately six cleaning cycles before he fills his dustbin. Simply remove the dustbin and check to see if emptying is necessary.

### 5. How often should I clean Junior's brushes?

Junior's brushes do a lot of the work picking up hair and debris, so it is recommended that you clean the main and side brushes weekly if you are using Junior regularly. To thoroughly clean the brushes, remove them using a flat head screwdriver. Remember to clean the notches in Junior's interior that hold his brushes in place. This ensures the brushes stay in peak condition for a long time.

6. My Junior won't turn on no matter what I do.

If Junior does not start after flipping his power switch ON, his battery has likely drained too low to operate. To recharge him, place him directly onto his charging station with the metal plates on his underside lined up with the nodes on his station. Let Junior recharge fully before asking him to clean again. When Junior charges, the battery bars on his display screen flash and the word "Charging" lights up. When Junior has fully charged, the battery bars remain still and the word "Charging" disappears.

7. Why is Junior beeping?

Junior beeps once every 2 minutes when he is on standby mode. To conserve battery, turn his power switch OFF. You may also mute Junior's beeping by pressing the MUTE button on his cover or remote.

Junior also beeps when he encounters a problem cleaning and needs assistance. In this instance, he will also identify the source of the issue directly on his screen. Consult the Troubleshooting section of this manual [page 47] to see what to do when Junior is having trouble with one of his parts.

8. Junior is having trouble finding his charging station. Where is the best place to put his station?

Junior will find his station more easily if it you place it in a central location with plenty of space around it, so that he may detect it from afar. In order for Junior to dock properly, be sure to place the charging station against a wall on a flat, level surface.

11. Junior is telling me there's "something funny going on" with one of his parts. How can I fix this?

Junior notifies you directly on his screen the specific reason his work has been interrupted. This self-scanning feature allows you to quickly identify the source of the problem. If "something funny" is going on with one of Junior's parts, the problem can usually be solved with simple procedures. Consult the Troubleshooting section of this manual [page 47] to see the most probable solutions.

9. I am having problems removing Junior's brush.

If the main or side brush is difficult to remove, it is likely because hair, string, and/or other debris have been caught in it and are clogging the areas where it attaches to Junior. It is best to clean Junior's brushes about once a week to prevent buildup. You can use scissors to cut away hair wrapped around the brushes until you are able to remove them. You may need to gently pull the main brush up or down to reach the corners, but do not force the brush out as this can damage it.

10. Junior gets stuck under my furniture or travels over wires that tangle up his brush. How can I stop him from going into these areas?

If Junior maneuvers under a piece of furniture and there is only one open entrance, he may need a few minutes to figure out how to exit on his own. You will not need to assist him when this happens, unless Junior stops cleaning completely and starts beeping.

If you would like Junior to avoid a certain area, such as an area with lots of wires, you may use bIock (available separately) to create a digital barrier.

12. What is the best way to clean Junior's wheels?

Use the cleaning tool or compressed air to clear the creases of the wheels. For a more thorough clean, wipe the sides and bottoms of the wheels as they spin during the checkup test [see page 52].

13. My Junior just stopped cleaning and his screen turned off. What do I do next?

Like other electronic devices with a CPU (computers, smartphones, etc.), Junior may experience a momentary halt in his operating system. You can usually get Junior back to work by simply turning his power switch OFF and ON again. If this does not solve the issue, perform a mainboard reset. You can reset Junior's mainboard by flipping his power switch OFF and plugging the charging adapter directly into the inlet on his side. Leave him to charge for at least 2 hours to fully refresh his system.

14. I have a question and need to contact Junior's support team. How do I do that?

Our devoted team is always eager to help you! You can reach us by phone or e-mail. Call us toll free at [1-888-549-8847](tel:1-888-549-8847) for support in the United States and Canada, or e-mail us at [support@bobsweep.com](mailto:support@bobsweep.com). Our goal is to get back to you within a day.

To watch Junior's how-to, repair, and troubleshooting videos; order parts; and connect with your extended bObsweep family members, visit [owners.bobsweep.com](http://owners.bobsweep.com).

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