



# Slimline Phone

Model EM2116

### Equipment approval information

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

#### 1. Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

- This equipment may not be used on coin service provided by the telephone
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company
- Notice must by given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer

#### US Number is located on the cabinet bottom. REN Number is located on the cabinet bottom.

2. Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporary discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations. The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

### Interference information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Privacy of Communications may not be ensured when using this product. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that

interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of

the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

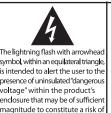
If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies. Notice: The changes or modifications not expressly approved by the party

responsible for compliance could void the user's authority to operate the equipment.

### Hearing aid compatibility (HAC)

This telephone system meets FCC Standards for Hearing Aid Compatibility.

TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT **EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.** 



# CAUTION

ectric shock to persons.

USER SERVICEABLE PARTS INSIDE. REFER

uilateral triangle is intended to al ructions in the literature

Rating plate and caution marking are marked on the bottom enclosure of the apparatus.



CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT **SAFETY INSTRUCTIONS** below and save them for future reference.

### Important safety instructions

NOTE: Some of the below precautions may not apply to your product, e.g.: Battery and power cord precautions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- 1. Read and understand all instructions.
- 2. Follow all warnings and instructions marked on the product.
- 3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 4. Do not use this product near water (for example, near a bath tub, kitchen sink or swimming pool).
- 5. Do not place this product on an unstable surface. 6. Slots and openings in the back or bottom of this product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed
- in any area where proper ventilation is not provided. 7. Never push objects of any kind into the ventilation slots of this product as they may touch dangerous voltage points or create a short circuit that could result in a risk of fire or electric shock. Never spill liquid of any kind on
- 8. Use only the power cord and batteries indicated in this manual.
- 9. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company. 10. Plug the adaptor to the socket - outlet that is closest to the equipment and which is easily accessible.
- 11. Do not allow anything to rest on the power cord. Do not install this product where the cord may have anyone walking on it.
- 12. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
- 13. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- 14. The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under-the-table/cabinet outlet.
- 15. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
- A. When the power supply cord or plug is damaged or frayed. B. If liquid has been spilled onto the product.
- C. If the product has been exposed to rain or water
- D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions, as improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
- E. If the product has been dropped and damaged. F. If the product exhibits a distinct change in performance.
- 16. Avoid using a telephone (other than cordless) during an electrical
- storm. There is a remote risk of electric shock from lightning. 17. Do not use the telephone to report a gas leak in the vicinity of the leak.
- 18. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

### Telephone jack requirements



To use this phone, you must have an RJ11C modular telephone jack. If you do not have a modular jack, please call your local telephone company to find out how to get one installed.

Modular Telephone

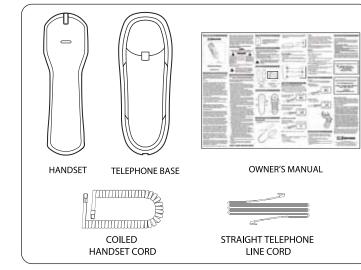
#### Important installation information

- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines. Never install telephone jacks in wet locations unless the jack is specifically
- designed for wet locations. Temporarily disconnect any equipment connected to the phone, such as faxes, other phones, or modems.

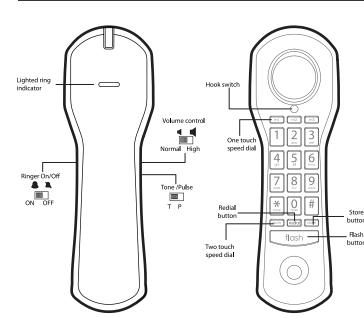


**CAUTION: Disconnect the phone cord from the** wall outlet before installing or replacing the batteries. (Only for telephones which require

#### In the box



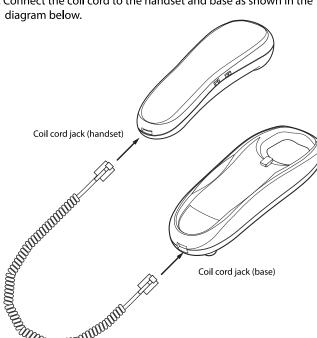
### Location of controls



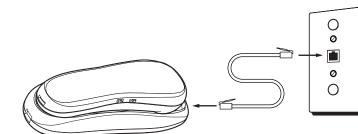
### **©** Connecting

#### **DESK MOUNTING**

1. Connect the coil cord to the handset and base as shown in the



#### 2. Plug one end of the straight line cord into the jack at the bottom of the phone's base, and the other end into a modular wall telephone jack.

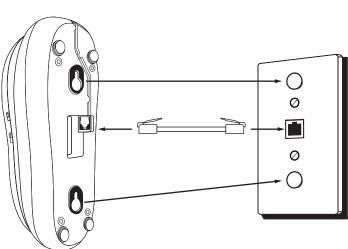


3. Pick up the handset and confirm you hear the dial tone.

#### WALL MOUNTING

To mount your telephone on a wall plate (not included), follow the

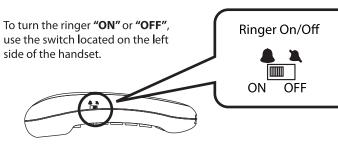
- 1. Plug a short straight line cord (not included) into a modular wall phone jack.
- 2. Align the holes on the base with the mounting studs on the wall plate.
- 3. Pull the base down onto the studs until the telephone is secure.

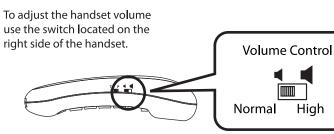


### Telephone

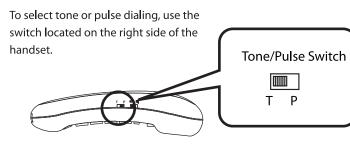
Slide the ringer switch to the "OFF" position to turn the ringer off. The ringer will not be activated by any incoming calls. Don't forget to turn the ringer "ON" when you are ready to receive calls, otherwise you will not hear the ringing sound during incoming calls.

ring indicator will still alert you to incoming calls.





### TONE/PULSE DIAL MODE



### **NOTE:** The telephone is factory set to the Tone ("T") setting.

#### REDIAL

To redial the last number called use the redial feature. This feature is useful when the number you are calling is busy.

- 1. Pick up the handset.
- 2. Press the [redial] button.
- 3. The last number called is redialed

#### FLASH

The Flash feature is used to activate calling services available through your local phone company, such as Call Waiting, and Three Way Calling. To use the features below you must subscribe to these services from your local telephone company.

#### To answer an incoming call while having a conversation:

After you hear the Call Waiting tone, press and release the [flash] button. The first call is placed on hold and the second call is answered.

# To return to the first call and put the second call on hold:

Press and release the **[flash]** button again to return to the first cal**l**, the second call will be put on hold.

#### To activate Three Way Calling:

Press and release the [flash] button while on the first call, you will hear a dial tone. Dial a second number, and press the [flash] button again to connect the two calls.

#### **MEMORY**

This telephone can store up to 13 of your most frequently dialed phone numbers (3 one touch and 10 two touch speed dial locations).

### Storing frequently called numbers:

- 1. Pick up the handset.
- 2. Press the [store] button.
- 3. Dial the number you would like to store, and press the [store] button to confirm.
- 4. Press the desired memory location (m1,m2,m3) or (0-9) on the handset keypad, and press the [store] button to confirm

### NOTE: Use the [redial] button to insert a pause when a delay is needed in an automatic dialing sequence.

Changing a stored number Repeat the storage sequence above, the new number will replace the previously stored number at that memory location.

#### Dialing a stored number

1. Pick up the handset.

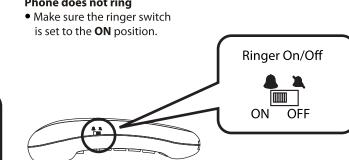
2. Press (m1,m2,m3) or press the [auto] button and press a memory location (0-9) and the stored number will be dialed automatically.

#### Troubleshooting tips

#### No dial tone

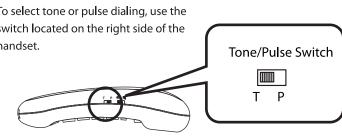
 Check to see if your phone is properly connected to the modular wall jack.

#### Phone does not ring



### Handset volume is low

 Adjust the handset volume control to the high position Volume Control Normal



Follow the guidelines below to properly maintain this product:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example: motors or fluorescent lamps).
- Do not expose to direct sunlight or moisture.

Product maintenance

- Avoid dropping the unit and/or other rough treatment. Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship it at a later date.

### Warranty information

#### 1 Year Limited Warranty

In the unlikely event that this product is defective, or does not perform properly, you may within one (1) year from your original date of purchase return it to the authorized service center for repair or exchange.

#### TO OBTAIN WARRANTY SERVICE:

- Provide proof of the date of purchase within the package (Dated bill of sale).
- Prepay all shipping costs to the authorized service center, and
- remember to insure your return. • Include a return shipping address (no P.O. Boxes), a telephone
- contact number, and the defective unit within the package. • Describe the defect or reason you are returning the product.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of

shipping will require you to file a claim with the carrier.

The shipping address of the authorized service center is:

**⊞** Southern Telecom, Inc. **ATTN: Returns Department** 14-C 53rd Street Brooklyn, NY 11232

Should you have any questions or problems concerning this oroduct, please contact our customer service department at:



Monday - Thursday: 9AM - 5PM (EST) Friday: 9AM - 3PM (EST)

**™**e-mail at cs@southerntelecom.com

Warranty service not provided This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, and unauthorized modification. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

- **Limitation of Warranty:** • THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY SOUTHERN TELECOM INC., IT'S AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, SOUTHERN TELECOM INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF NEW YORK. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

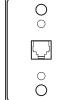
Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.



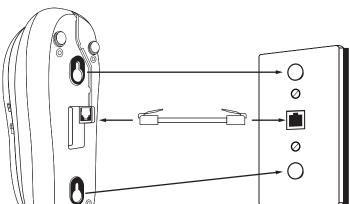
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# **SAVE THESE INSTRUCTIONS**

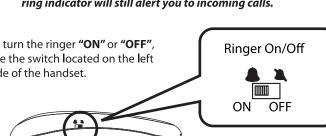


Line Jack

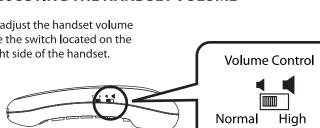


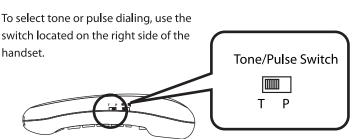
#### **SWITCHING THE RINGER ON OR OFF**

NOTE: When the ringer switch is in the "OFF" position, the lighted



## **ADJUSTING THE HANDSET VOLUME**





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