

# WIRELESS HEADSET



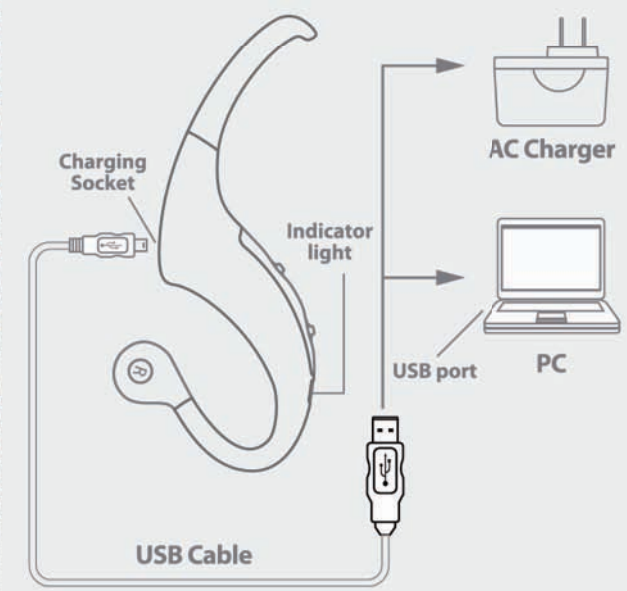
## Owner's Manual

Model: EM509

### Charging the Bluetooth Headphones

1. Connect the charging pin of the USB cable to the charging socket of the headphones.
2. Connect the other end of the USB cable to either the:
  - AC Charger, and plug into a wall (A/C) outlet.
  - Computer's USB port.
3. The RED LED indicator light turns on.
4. The RED LED indicator light shuts off when the headphones are fully charged (approximately 3 hours).

**NOTE:** The Bluetooth Headphones will emit an intermittent beep tone and the RED LED will flash when the battery is running low and requires recharging.



**NOTE:** Make sure you charge your headphones for 8 hours before using it for the first time.

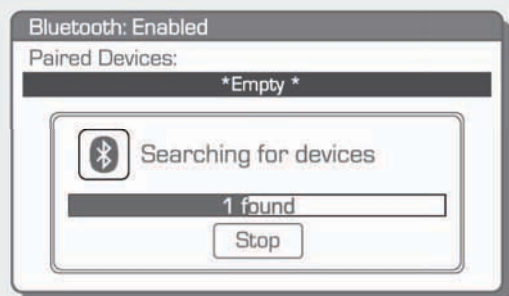
### Pairing the headphones with a Bluetooth enabled device

1. Make sure the Bluetooth Headphones are turned off.
2. Keep your Bluetooth Headphones and mobile phone within 3 feet of each other during the pairing process.
3. Press down on and HOLD the [ ] button until the RED and BLUE lights flash alternately.
4. The headphones are now in Pairing Mode and ready to connect to your mobile phone.

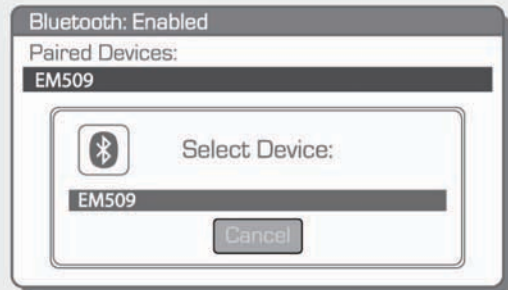


**NOTE:** To enter the Pairing Mode, you must press down on and HOLD the [ ] button for approximately 10 seconds.

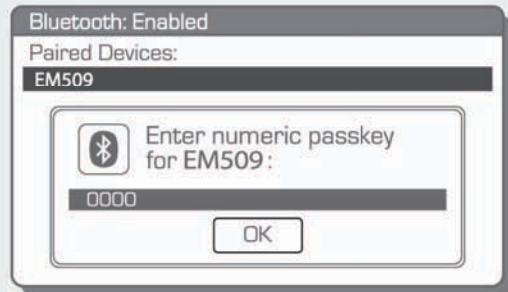
5. Set your mobile phone or other Bluetooth enabled device to search for Bluetooth devices.



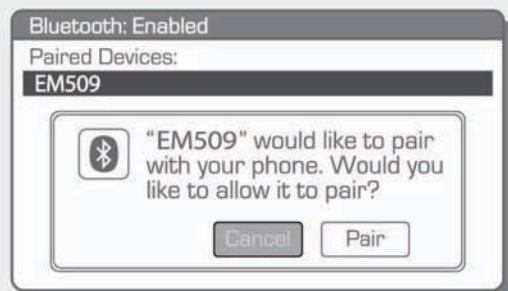
6. When the phone finds the headphones, confirm by selecting EM509 from the list.



7. Enter passcode "0000" when prompted by the phone.

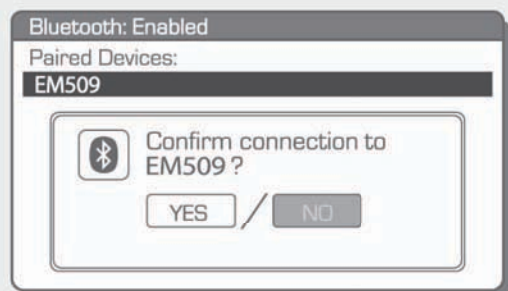


OR depending on which model mobile phone you are trying to connect the headphones to, it may not be necessary to enter a passcode and the following message (or similar) may appear on your phone's display.

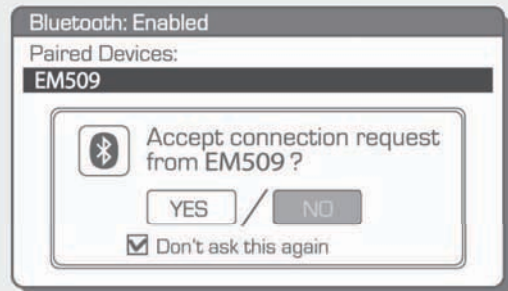


Select "Pair" to connect the headphones to your phone.

8. Your mobile phone will confirm that the pairing was completed, and prompt you to accept the connection. Please respond YES to connect the headphones to your mobile phone. If the pairing was successful, the headphones's indicator light flashes a steady blue.



9. When attempting to reconnect the headphones to your mobile phone, you may see the message below, and your mobile phone will prompt you to accept the connection request to the EM509 headphones, and an option not to ask this again. Please accept the connection, and if you select "Don't ask this again", your phone will automatically accept future connection requests from your Bluetooth Headphones.



**NOTE:** The screenshots above are typical of many Bluetooth enabled phones in the market today, and are used to assist in the explanation of the pairing process. Your mobile phone's interface and interaction with the Bluetooth Headphones may slightly differ from the illustrations above.

### Pairing with the SONY PlayStation®3 (PS3™)

#### Pairing the Bluetooth Headphones with a Sony PlayStation 3

#### Set Accessory to Bluetooth on PS3

1. Go to the PS3 main menu, scroll to and select "Settings".
2. Scroll to and select "Accessory Settings".
3. Scroll to and select "Manage Bluetooth Devices".
4. The menu will ask: "The Bluetooth device has not been registered. Do you want to register it?", then select "YES".

#### Register EM509 to PS3

Put your Bluetooth Headphones into pairing mode. (See "Pairing the Headphones with a Bluetooth enabled device")

1. Select "Start Scanning" from the PS3 menu.
2. Once the PS3 has discovered the Headphones, the screen will read "Select the Bluetooth device to register", then select "EM509".
3. The PS3 will ask for a passkey. Enter [0000] then select "OK". Now press [O] (the PS3 circle button) to get back to the previous menu.
4. Scroll to and select "Audio Device Settings" to change the "Input Device" to "EM509".

**NOTE:** "Input Device" is the microphone, and determines the method of how others will hear you speak. By default, the "Output Device" will now switch to "EM509". "Output Device" is the audio, and determines how you will hear the PS3 audio and others speaking.

To test the connection, speak into the Headphones and you will see the bars above the "Microphone Level" moving, if not, repeat the pairing process.

Press "OK" to confirm the new settings. You are now ready to use the Bluetooth Headphones with your PS3 Entertainment System. If you would like to hear the PS3 audio through your TV or Audio System, scroll to "Output Device" and switch to "System Default Device".

For further assistance with Bluetooth settings on your PS3 please refer to your PS3 instruction manual.

### Using your Bluetooth Headphones

#### Powering ON/OFF

- To turn ON, press down on and HOLD the [ ] button until the BLUE LED indicator light turns on.
- To turn OFF, press down on and HOLD the [ ] button until the RED LED indicator light blinks and shuts off.

#### Answering/Ending a call

- To answer a call, press down on the [ ] button once.
- To end a call, press down on the [ ] button once.

#### To make a call

Dial the number and press the send button on your mobile phone, the call is automatically transferred to the headphones.

#### Adjusting the volume

Push the [ ] button toward [ + ] or [ - ] to adjust the volume to the desired level.

**NOTE:** You may also adjust the volume from your mobile phone's volume control.

#### Rejecting an incoming call

To reject an incoming call, press down on and HOLD the [ ] button until you hear the confirmation tone.

#### Redialing the last number called (Dependent on your phone supporting this feature)

Double press the [ ] button. The last number called will be redialed.

#### Voice dial (Dependent on your phone supporting this feature)

Push the [ ] button towards [ ] until you hear the confirmation tone, and then say a name from your phone's contact list.

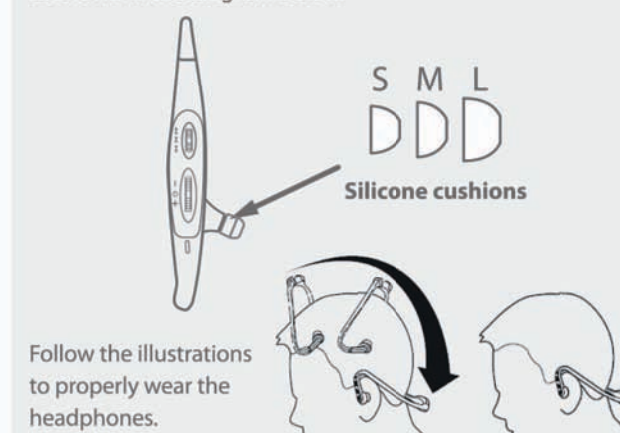
#### Transferring calls

To transfer calls between your Bluetooth Headphones and phone during a conversation, press and HOLD the [ ] button until you hear the confirmation tone. To transfer the call back to the Bluetooth Headphones press and HOLD the [ ] button once again until you hear the confirmation tone.

### Microphone mute

During a conversation, press down on the [ ] button until you hear the confirmation tone. The microphone of your Bluetooth Headphones will be mute. While it is in mute mode, your Bluetooth Headphones will beep every 5 seconds. To cancel mute mode, press down on the [ ] button again until you hear the confirmation tone.

For added comfort and noise suppression, 3 sets of silicone cushions are included with your Bluetooth Headphones. Choose the silicone cushions (S) (M) (L), which fit most comfortably in your ears, and insert them on the Bluetooth Headphones as shown in the diagram below.



### Stereo Bluetooth

These headphones allow you to listen (in full stereo) and control\* the music on your Bluetooth enabled mobile phone, gaming console, computer or mp3 player and supports the following Bluetooth profiles:

- A2DP - Advanced Audio Distribution Profile
- AVRCP - Audio/Video Remote Control Profile
- HSP - Headset Profile
- HFP - Handsfree Profile

To use the headphones to listen/control music, your Bluetooth enabled device must support the A2DP and AVRCP profiles. Please refer to the user guide of your Bluetooth enabled device for more information.



### Playing music

To enjoy wireless music using your Bluetooth Headphones, press down on the [ ] button of your Bluetooth enabled device to begin music playback. Once playback has begun, you can control the music or answer phone calls from the control buttons of the Bluetooth Headphones (Not all mobile phones support the control of music using Bluetooth).

#### Adjusting the volume

Push the [ ] button toward [ + ] or [ - ] to adjust the volume to the desired level.

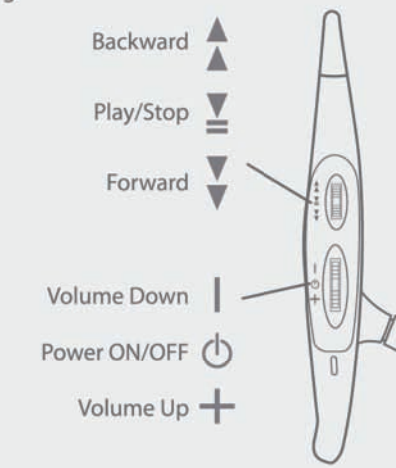
**NOTE:** You may also adjust the volume from your mobile phone's volume control.

#### Play/Pause\*

Press the [ ] button to pause the music. To resume music playback, press the [ ] button again.

### Skipping or searching songs\* (Dependent on your phone supporting this feature)

Push the [ ] button towards [ ] to go to the previous song. Push the [ ] button towards [ ] to go to the next song.



\*Emerson Bluetooth stereo wireless headphones are compatible with any brand of Bluetooth-enabled phone or music device that supports Advanced Audio Distribution Profile (A2DP) and Audio Video Remote Control Profile (AVRCP).

In order for Bluetooth devices to communicate with one another properly, they must utilize the same Bluetooth profile. To determine the profiles supported by your device (mobile phone, gaming console, computer or mp3 player), please refer to the device's user guide.

Certain Bluetooth features including those listed may not be supported by all compatible Bluetooth-enabled devices, and/or the functionality of such features may be limited in certain devices.

### Troubleshooting tips

I Can pair the Bluetooth Headphones with my Bluetooth device, but I cannot hear any music?

• Make sure your Bluetooth device supports A2DP profile.

My iPhone is paired correctly and I hear music but I cannot control (play, pause, next song, previous song) the music using the controls on the Bluetooth Headphones.

• Some older versions of the iPhone only support the playback of music using Bluetooth, and do not support the control of the music using Bluetooth. iOS 3.0 versions and higher will support control of music.

I cannot get the Bluetooth Headphones into Pairing Mode.

- Make sure the Bluetooth Headphones are turned off before beginning the pairing process.
- Press down and hold the [ ] button until the RED and BLUE lights flash alternately, this will signal that the headphones are in Pairing Mode, and ready to connect to your mobile phone.
- Check that the battery is charged enough.

My mobile phone is not able to pair with the Bluetooth Headphones.

- Make sure that you fully charged the headphones before pairing.
- Keep your Bluetooth Headphones and mobile phone within 3 feet of each other during the pairing process.
- Check that your phone's Bluetooth feature is turned ON.
- Try repeating the pairing process, see "Pairing the headphones with a Bluetooth enabled device."
- Try removing the battery from your mobile phone for 5 minutes. Place the battery back in the phone, power it on, and retry the pairing process (see "Pairing the headphones").

After successfully pairing my mobile phone and Bluetooth Headphones, when I shut my phone and turn it on again, my headphones did not automatically connect.

- Try turning the headphones OFF, and then turning them ON again.
- Many mobile phones have an auto reconnect option when first attempting to reconnect to a newly paired Bluetooth device. Make sure you accept this option, so that your Bluetooth Headphones automatically reconnects to your mobile phone; regarding this option.
- Try unpairing the headphones from your phone, and repeat the pairing procedure.

I hear distortion, and the sound quality is poor.

- Try keeping the headphones closer to the Bluetooth enabled device.
- Check that the battery is charged enough.

The sound is very low.

- Try adjusting the volume by using the [ + ] button on your headphones; make sure the volume on your mobile phone is turned up as well.

The headphones disconnect from my mobile phone.

- On some mobile phones, if you answer an incoming call from the phone instead of the headphones the Bluetooth connection may be lost. Turn the headphones off and then on to reconnect.

### Safety information

**CAUTION:** Do not use this device while operating a motor vehicle. Although these headphones offer handsfree operation, they cover both ears of the user, and are not suitable for use when driving.

- Do not use these headphones while driving.
- Observe all signs in the designated areas where some electronic devices or RF radio products are required to be switched off. These could include airplanes, hospitals, blasting areas, and potentially explosive atmospheres.

### FCC and telephone company information

**FCC Part 15:** This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Do not attempt to repair or modify this equipment.

Warning: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) this device may not cause harmful interference, and  
(2) this device must accept any interference received, including interference that may cause undesired operation.

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### Warranty information

#### Limited Warranty

In the unlikely event that this product is defective, or does not perform properly, you may within one (1) year from your original date of purchase return it to the authorized service center for repair or exchange.

#### TO OBTAIN WARRANTY SERVICE:

- Provide proof of the date of purchase within the package (Dated bill of sale).
- Prepay all shipping costs to the authorized service center, and remember to insure your return.
- Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.
- Describe the defect or reason you are returning the product.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

The shipping address of the authorized service center is:

Southern Telecom, Inc.  
ATTN: Customer Service - 2nd Floor  
14-C 53rd Street  
Brooklyn, NY 11232

Should you have any questions or problems concerning this product, please contact our customer service department at:

1-877-768-8483 (Toll Free)  
Monday - Thursday: 9AM - 5PM (EST)  
Friday: 9AM - 3PM (EST)  
or  
via e-mail at  
cs@southern telecom.com

#### Warranty service not provided

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