



User Guide EM7000

The handset

Standby Screen

- PHONEBOOK/SCROLL UP/INCREASE VOLUME**: Open phonebook/scroll up/increase earpiece volume
- CLEAR/BACK**: Delete characters/thue
- END CALL/ON/OFF**: End call/turn handset on and off
- CALL LIST/SCROLL DOWN/DECREASE VOLUME**: Open call list/scroll down/decrease earpiece volume
- # / CHANGE CASE**: Dial # / Press and hold to change letters from upper case to lower case
- MUTE**: Mute/Luminate microphone during a call
- LOCK/UNLOCK**: Lock and unlock the keypad
- MENU/OK**: Enter menu/scroll up/down/confirm option
- TALK/FLASH**: Make or answer call/Use flash
- 1-9**: Numbers 1 through 9
- ***: Star key
- 0**: Zero key
- #**: Hash key
- LRN**: Last Received Number key
- ENT**: Intercom key

Icons

- Signal strength icon**: Indicates signal strength. Flashes when handset is not registered to the base or if you go out of range.
- Missed call icon**: Indicates a missed call.
- Outgoing call icon**: Steady when making an outgoing call. Flashes to indicate an incoming or internal call.
- Incoming call icon**: Indicates an incoming call when viewing the calls list.
- Outgoing call icon**: Indicates an outgoing call when viewing the calls list.
- Hands-free icon**: Hands-free is on.
- Ringer icon**: Handset ringer if off.
- Volume icon**: Indicates you can scroll through a list or adjust the volume in talk mode.
- Text icon**: Indicates more text after the displayed information. Battery is fully charged.
- Battery icon**: Battery is partially charged.

Menu

- Press the **menu** button to enter the menu.
 - Use the **▲** and **▼** buttons to navigate from the following selections: Phonebook, Handset, Base Settings, Time, and Tools.
 - Press the **ENT** button to select an option.
 - Press the **ENT** button to go back.
- | Menu map | Phonebook | Ring tones | Area code |
|-------------|--------------|----------------|------------|
| View | Ring tones | Key tone | Flash time |
| Add new | Docking tone | Dial mode | Auto clock |
| Edit | Battery tone | Register | Reset |
| Delete | Phone name | Unregister | |
| Delete all | Date & time | Language | |
| Phone setup | Sounds | Services | |
| Ring volume | Ring volume | Call list type | |
- *Only available when a phonebook entry is already stored.

LOCATION:

You need to place your EM7000 base within 3.5 feet of a socket outlet and telephone wall socket so that the cables will reach. The socket-outlet should be installed near the equipment and should be easily accessible. Make sure that it is at least 3 feet away from other electrical appliances to avoid distortion or interference. Your EM7000 works by sending radio signals between the handset and base. The strength of the signal depends on where you place the base. Placing it as high as possible ensures the best signal.

HANDSET RANGE

The unit has a range of up to 200 yards outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and the handset either indoors or outdoors, the range will normally be up to 100 feet. Thick concrete and stone walls can severely affect the range.

SIGNAL STRENGTH

The **signal strength icon** on your handset indicates that you are within range of the base. When out of range of the base, the **signal strength icon** disappears. If you are on a call, you will hear a warning beep. The line will hang up if the handset moves out of range of the base. Move closer to the base. The handset will automatically reconnect to the base.

In the box

- Handset
- Base
- Line Cord
- 2 AAA Rechargeable Ni-MH Batteries
- AC Adapter
- User Guide

Installing the batteries

- Open the battery cover on the back of the handset.
- Insert the two (2) AAA rechargeable batteries with the (+) and (-) poles correctly aligned into the battery compartment.
- Close the battery cover.
- Place the handset on the base to charge.

Before using for the first time, charge the handset for 12-16 hours

Getting started

Connecting

- Plug one end of the line cord into the jack at the back of the phone's base, and the other end into a modular phone jack.
- Plug the pin of the AC adaptor into the DC6V jack on the bottom of the base as shown above, and plug into a standard AC outlet.
- The handset will display "Searching"; wait until "Handset 1" is displayed.
- Press **ENT** on the handset and confirm you hear the dial tone.

NOTE: If your device does not immediately connect, see "Registering Your Handset" before using this device.

Phone setup

Selecting Ring Tones

- Press **ENT** to enter **PHONE SETUP**.
- Press **ENT** again to display **SOUNDS**.
- Press **ENT** to select **RING VOLUME**.
- Scroll down using **▼** button to display **RING TONES**.
- Press **ENT**. Scroll **▲** or **▼** to select your desired melody.
- Press **ENT** to confirm your selection.

NOTE:

 Use the **ENT** button to return to the previous menu or press **ENT** to return to the home screen.

Ringer Volume

- Press **ENT** to enter **PHONE SETUP**.
- Press **ENT** to display **SOUNDS**.
- Press **ENT** again for **RING VOLUME**.
- Press **ENT** to enter access the **RING VOLUME** menu. Use **▲** or **▼** to select desired ringer volume.

NOTE:

 To adjust the volume during a call, press the **▲** or **▼** keys on your handset.

Key Tones

- Press **ENT** to enter **PHONE SETUP**.
- Press **ENT** to select **RING VOLUME**.
- Press **ENT** to select **KEY TONE**.
- Scroll down using **▼** to display **KEY TONE**.
- Press **ENT** to enter the **KEY TONE** menu. Use the **▲** or **▼** keys to select ON or OFF.
- Press **ENT** again to confirm your selection.

Use the **ENT** button to return to the previous menu or press **ENT** to return to the home screen.

Adding additional handsets

NOTE: It is possible to register up to 4 additional handsets to the base unit for a total of 5 handsets. If you would like to purchase additional handsets, please contact our Customer Service department at: 1-877-768-8481 (Toll Free) Monday - Friday: 8AM-10PM (EST)

Registering Your Handset

- Locate the Paging [] button located on the underside of the EM7000 base. Press and hold the Paging [] button.
- While holding the Paging [] button on the base, press the **ENT** button on your Handset.
- When the display shows PIN, enter the base PIN and press **ENT**. When the handset registers with the base, it is assigned a handset number.
- Press **ENT** to confirm.

Release the Paging [] button on the base.

NOTE: The Master PIN is required before you can register or unregister handsets. The PIN is 0000.

De-Register a Handset

- Press **ENT**, scroll using the **▼** key to Services and press **ENT**.
- Scroll down to **UNREGISTER** and press **ENT**.
- Enter the 4 digit master PIN and press **ENT**. Display shows the first registered handset number.
- Scroll **▲** or **▼** to select the handset you want to delete and press **ENT**.

UNREGISTERED is displayed on the handset screen.

NOTE: You must use one handset to delete another. You cannot delete the handset that is currently in use.

Naming Handset

If you are using more than one handset with your EM7000 base, you can set a personalized name for each handset to easily distinguish between them.

The Handset name can be up to 14 characters long. To name your Handset:

- Press **ENT** and use **▲** or **▼** and to **PHONE SETUP**
- Press **ENT** and scroll to **PHONE NAME**
- Press **ENT** again to display the Handset's name.
- To delete the current name, press the **ENT** button.
- Type the desired Handset name using the keypad and press **ENTER**.

handset screen

RESTORE YOUR PHONE TO DEFAULT SETTINGS

You can restore your EM7000 to its default (original) settings. All the handsets that are registered to the base will be retained.

NOTE: Resetting your phone to its default settings will delete all entries in the Phonebook and Calls list. All handset and base settings will also be reset.

- Press **ENT**, scroll **▼** to **SERVICES** and press **ENT**.
- Scroll **▼** to Reset and press **ENT**.
- Once "Confirm?" is displayed, Press **ENT**.

TROUBLESHOOTING

No Dial Tone

- Use only the telephone line cord supplied.
- Check that the telephone line cord is connected properly.
- Check that the adapter is connected.
- Make sure that the batteries are properly inserted.

No display

A. Check that the batteries are inserted correctly and fully charged.

- Use only the approved rechargeable batteries supplied.
- Check that the handset is switched on. Press and hold [] button.
- Reset the base by removing the batteries and disconnecting the adapter. Wait approximately 15 seconds before connecting it again. Allow up to one minute for the handset and base to synchronize.

icon flashes

- Handset is out of range. Move closer to the base.
- Make sure that the handset is registered to the base.
- Check that the adapter is connected properly.

Keypad is frozen / Doesn't respond

A. Check that the keypad lock is not on.

icon is not scrolling during charge

- Adjust the handset slightly on the base.
- Clean the charging contacts with a cloth moistened with alcohol.
- Check that the adapter is connected properly and secured in its outlet.
- The phone may need to be placed on its base to recharge.

No Caller ID

A. Check your subscription with your network operator.

- The caller may have withheld their number.
- The record cannot be found in your phonebook. Check that you have the correct name / number stored in your phonebook, with the full area code.

I Cannot register a handset to the base

- You can register up to a maximum of 4 handsets to an EM7000 / EM7120 base. You must de-register a handset in order to register a new one.
- Check that you have entered the correct PIN code (The default PIN = 0000).
- Check that you are at least 3 feet away from other electrical equipment to avoid interference when registering.

Using the phone

Answer calls

- answer a call
- start a call
- dial a number from the phonebook or Caller ID history
- activate / deactivate speakerphone

End calls

- end a call
- in the menu, escape to the standby screen

Press the **ENT** key to mute or disable mute

Call Waiting / Flash

The Flash feature is used to activate calling services available through your local phone company, such as Call Waiting, and Three Way Calling. To use the features below you must subscribe to these services from your local telephone company.

To answer an incoming call while having a conversation:

- After you hear the Call Waiting tone, press and release the **ENT** key on the handset. The first call is placed on hold and the second call is answered.
- Press **ENT** again. The display shows **VIEW**.
- Scroll down using the **▼** key to **ADD NEW**.
- Press **ENT**. The display shows **ENTER NAME**.
- Type the contact's name using the Handset's keypad.
- Press **ENT** to confirm.
- ENTER NUMBER** is now displayed.
- Type the Contact's phone number.
- Press **ENT** once again to save your entry.

Caller ID

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call/Waiting Caller ID Service from your local telephone company. This telephone automatically displays an incoming caller's name and telephone number, as well as the date and time of the call. It can record and store the information of up to 30 calls into the phone's Caller ID memory.

lock / unlock screen

lock / unlock screen

lock / unlock screen

lock / unlock screen

Phonebook

The phone can store up to 50 names and numbers in its phonebook. Names can be up to 14 characters long and numbers up to 24 digits.

Storing a Name and Number

- Press **ENT** to enter **PHONEBOOK**.
- Press **ENT** again. The display shows **VIEW**.
- Scroll down using the **▼** key to **ADD NEW**.
- Press **ENT**. The display shows **ENTER NAME**.
- Type the contact's name using the Handset's keypad.
- Press **ENT** to confirm.
- ENTER NUMBER** is now displayed.
- Type the Contact's phone number.
- Press **ENT** once again to save your entry.

Phonebook screen

Telephone jack requirements

To use this phone, you must have an RJ11C modular telephone jack. If you do not have a modular jack, please call your local telephone company to find out how to get one installed.

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

Warning! The cords on this product and / or accessories contain lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling.

Rechargeable battery warning

- This equipment contains a rechargeable battery.
- Rechargeable batteries are known to the State of California to cause cancer.
- Do not short-circuit the battery.
- The rechargeable batteries contained in this equipment may explode if disposed of in a fire.
- Do not charge the battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause it to explode.

Editing a Name and Number

You can use your Handset's keypad letters to enter names. For example, to store the name TOM

- Press **ENT** once to enter the letter T
- Press **ENT** three times to enter the letter O
- Press **ENT** once for the letter M

Delete a letter or number by pressing the **ENT** button. Use the **▲** or **▼** keys to move the cursor between characters. Press the **ENT** key to insert a space.

Viewing or Dialing a Stored Contact

- Press **ENT**
- Scroll using the **▲** or **▼** keys to locate the desired entry. OR
- Enter the first letter of the name to search alphabetically. Then scroll using **▲** or **▼** to locate a contact.
- Press **ENT** to dial or **ENT** to return to the home screen.

Stored Contact screen

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS. USE ONLY WITH EMERSON MODEL NO.EM6000

SAVE THESE INSTRUCTIONS

WARNING:

TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of unshielded "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

See marking on bottom / back of product.

CAUTION: Disconnect the phone cord from the wall outlet before installing or replacing the batteries. (Only for telephones which require batteries)

Compliance information

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

FCC Part 68 information

1. Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company. The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most but not all areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices to connect to your line as determined by the REN, you should contact your local telephone company.

2. Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

FCC Part 15 information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off or on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Mute

You can mute your handset so that you can talk to someone nearby without your caller hearing.

- During a call, press **ENT**. The display shows **MUTE ON** and your caller cannot hear you.
- Press **ENT** again to resume your call.

Lock / Unlock the Keypad

- Press and hold **ENT** for 2 seconds. **KEYS LOCKED** is displayed.
- To unlock the keypad, press **ENT** again for 2 seconds.

Speaker

- to use the speakerphone, press the **ENT** button, this can be done before or during a call

speaker phone screen

Caller ID screen

NOTE: You can delete a number, or all numbers from the Caller ID history in the Caller ID options screen

Accessing the Calls List

- Press **ENT** to open the Calls list. If there are no calls in the list, the display shows **LIST EMPTY**. The most recent number or name (if stored in the phone book) is displayed.
- Use **▲** or **▼** to scroll through the list
 - If the call was answered, the **INCOMING CALL** icon [] is displayed.
 - If the call was unanswered, **MISSED CALL** icon [] is displayed as you scroll to the entry.
- If the telephone number is longer than 16 digits, **▶** icon is displayed. Press **ENT** to see the remaining digits.
- Press **ENT**. The display shows **CONFIRM?**
- Press **ENT** to access the option to store the entry in your phone book.
- Press **ENT** twice to see the time and date of the call.

Dialing Numbers From the Calls List

- Dial a number in the Calls list
- Press **ENT** to open the Calls list.
- Scroll using **▲** or **▼** to the entry you want.
- Press **ENT** to dial the displayed entry.

Deleting All Phonebook Entries

- Press **ENT**. The display to enter **PHONEBOOK**.
- Press **ENT** again. The display shows **VIEW**.
- Scroll down using the **▼** key to **EDIT**.
- Press **ENT** and use the **▲** and **▼** keys to scroll to the contact that you want to edit.
- Press **ENT** to edit the contact name. Use the **ENT** button to delete.
- Press **ENT** again to edit the contact phone number.
- Press **ENT** to confirm.

DIAL MODE

The EM7000 is preset for TONE dialing. To switch from TONE to PULSE:

- Press **ENT** then use the **▲** or **▼** keys to scroll to **SERVICES**.
- Press **ENT** and scroll to **DIAL MODE**
- Press **ENT**
- Use the **▲** or **▼** keys to select **TONE** or **PULSE**.
- Press **ENT** to confirm.

SETTING THE AREA CODE

You can set your local area code into the phone. When a number from that area code calls only the local number will be displayed and stored. The area code can be up to 5 digits long.

- Press **ENT** and scroll **▼** to Services and press **ENT**
- Scroll **▼** to Area code is displayed. Press **ENT**
- Using the keypad enter the area code and press **ENT** to confirm.

SETTING THE DATE AND TIME

- Press **ENT** then scroll **▼** to **PHONE SETUP**
- Press **ENT**. And use the **▼** key and scroll to **DATE & TIME**.
- Press **ENT**
- Enter the date using the keypad and press **ENT** to set the time.
- Press **ENT** to confirm.

Limited Warranty

FCC RF exposure information

This product complies with FCC radiation exposure limits under the following conditions:

- The base must be placed to allow a minimum of 20cm (8 inches) between the antenna and all persons during normal operation.
- The base must not be collocated or operated in conjunction with any other antenna or transmitter.

TO OBTAIN WARRANTY SERVICE:

- Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.
- Describe the defect or reason you are returning the product.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

The shipping address of the authorized service center is:

Southern Telecom Inc. Attention: Customer Service (2nd Floor) 14-C 53rd Street Brooklyn, NY 11232

Information for DECT products

This telephone is compliant with the DECT 6.0 standard which operates in the 1.92GHz to 1.93GHz frequency range.

Installation of this equipment is subject to notification and coordination with UTAM.

Any relocation of this equipment must be coordinated through and approved by UTAM.

UTAM may be contacted at 1-800-429-8826.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, and unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

Limitation of Warranty:

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