

# KROWN 200

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MODEL: Krown 200



## INSTRUCTION MANUAL

1st Edition

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**Krown 200** | Instructions | 1st Edition | *November 2003*

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## **INTRODUCTION**

Welcome to the state-of-the-art Telecommunications Devices for the Deaf manufactured by the industry pioneer; Krown Manufacturing. For nearly decades, Krown has provided a full line of TDDs to meet the many individual needs of the deaf and hearing-impaired. Expert craftsmanship, superior design, and affordable prices are what Krown Manufacturing stands for.

Your new Krown 200 is the very latest in Krown technology. The unit is compact, lightweight, portable and easy to use. This manual is set up so that you are able to begin using your Krown 200 immediately, while you take your time and become familiar with its many unique features.

A Quick Reference Guide is included for your convenience. It provides a summary of the features that your Krown 200 offers. For quick reference, you may also consult your Krown 200's built-in Help Menu. If you have any questions that this manual does not answer, feel free to call our Customer Service Department toll-free at (800) 366-9950.

### **Your Krown 200 comes with:**

- Krown 200
- Power Cord with AC Adapter
- Modular Cord
- Instruction Manual
- Warranty Card

## **KROWN MANUFACTURING**

*Our Mission is to improve the quality of life for people who are deaf and hard of hearing by providing excellent telecommunication equipment for individuals, businesses, and professionals in any place including homes, work places, and in all public facilities.*

*Who are we?*

*We are the world's largest and leading Deaf-owned manufacturer of telecommunications devices for the Deaf (TDD). Our headquarters are in Fort Worth, Texas. (USA)*

*Krown Manufacturing, Inc. has earned an excellent reputation for providing consumers, corporations, health care centers, government offices, hotels, schools, universities and many other organizations with outstanding value and services.*

At Krown, we...

- Sell
- Rent/Lease
- Repair
- Train
- Provide toll-free ordering and a support department
- Include a first rate warranty

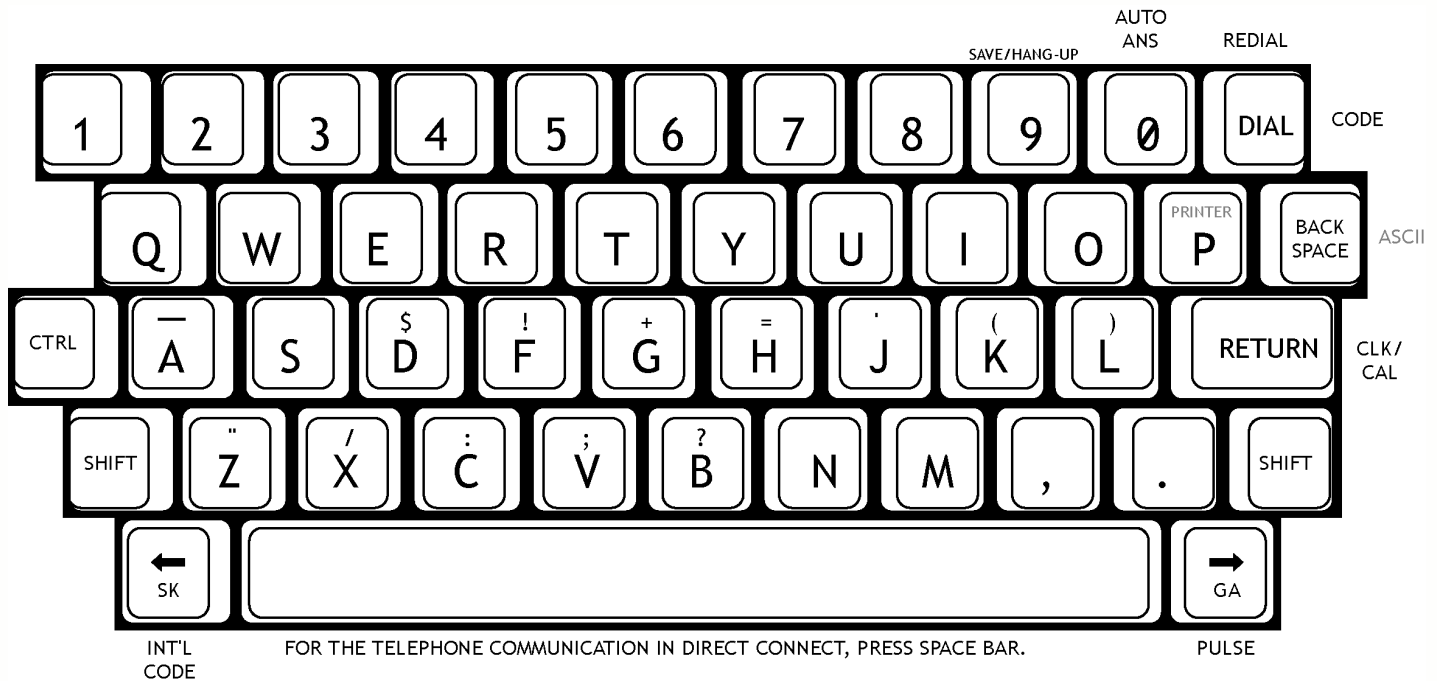
**Krown Manufacturing will serve you better.**



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# KROWN 200 KEYBOARD



## SPECIAL PURPOSE KEYS

KEY	NAME	OPERATION DUTIES
	CONTROL	Used with another key to tell the Krown 200 to perform or set a particular feature. The key must be pressed first and held while another key is pressed.
	SHIFT	Controls the typing of an upper case figure shown on the key (only upper case letters will appear on the display.)
	ARROW KEYS	Moves the cursor (pointer) to the left or right, one character at a time, for reading and changing stored messages. During conversations, those keys are also used to generate GA and SK
	SPACE BAR	Moves the cursor (pointer) one space forward.
	RETURN	Signals the printer or a TTY to begin a new line on the paper. Also used to advance the paper.
	BACK SPACE	Moves the cursor one space backward.

KEYS USED WITH CONTROL KEY (CONT.)

KEY	NAME	OPERATION DUTIES
CTRL + N	NORMAL PRINT	Change printer to normal mode.
CTRL + W	WIDE PRINT	Change printer to wide mode.
CTRL + RETURN	DATE/TIME	Stamp date and time into paper
CTRL + SHIFT + RETURN	CHANGE DATE/TIME	Change real date and time
CTRL + DIAL	REDIAL (ONLY)	Redial the last number dialed
CTRL + BACK SPACE	ASCII/FAST TYPE	Starts ASCII mode or changes back to Baudot TDD mode. Also turns fast type ON and OFF. Also changes settings for ASCII.
CTRL + ←	INT'L (LEFT ARROW)	Used to change the Krown 200 to international (50 Baud) operation. Also moves cursor for backward scrolling while reading or changing a message saved in memory.
CTRL + →	PULSE (RIGHT ARROW)	Used to select Pulse or Tone dial, when available. Also move cursor for forward scrolling while reading or changing a message saved in memory.
CTRL + SPACE BAR	VOICE ON	Turns electronic voice ON and OFF
CTRL + K	PROG RELAY	Allows you to enter your state's relay number.
CTRL + R	RELAY DIAL	Dials your state's TTY Relay number. (You must first program this number.)
CTRL + SHIFT + R	CLEAR RELAY NUMBER	Clears the relay number you have stored.
CTRL + SHIFT + 5	RETRIEVE MESSAGE	Read message from Answering Machine or conversation.

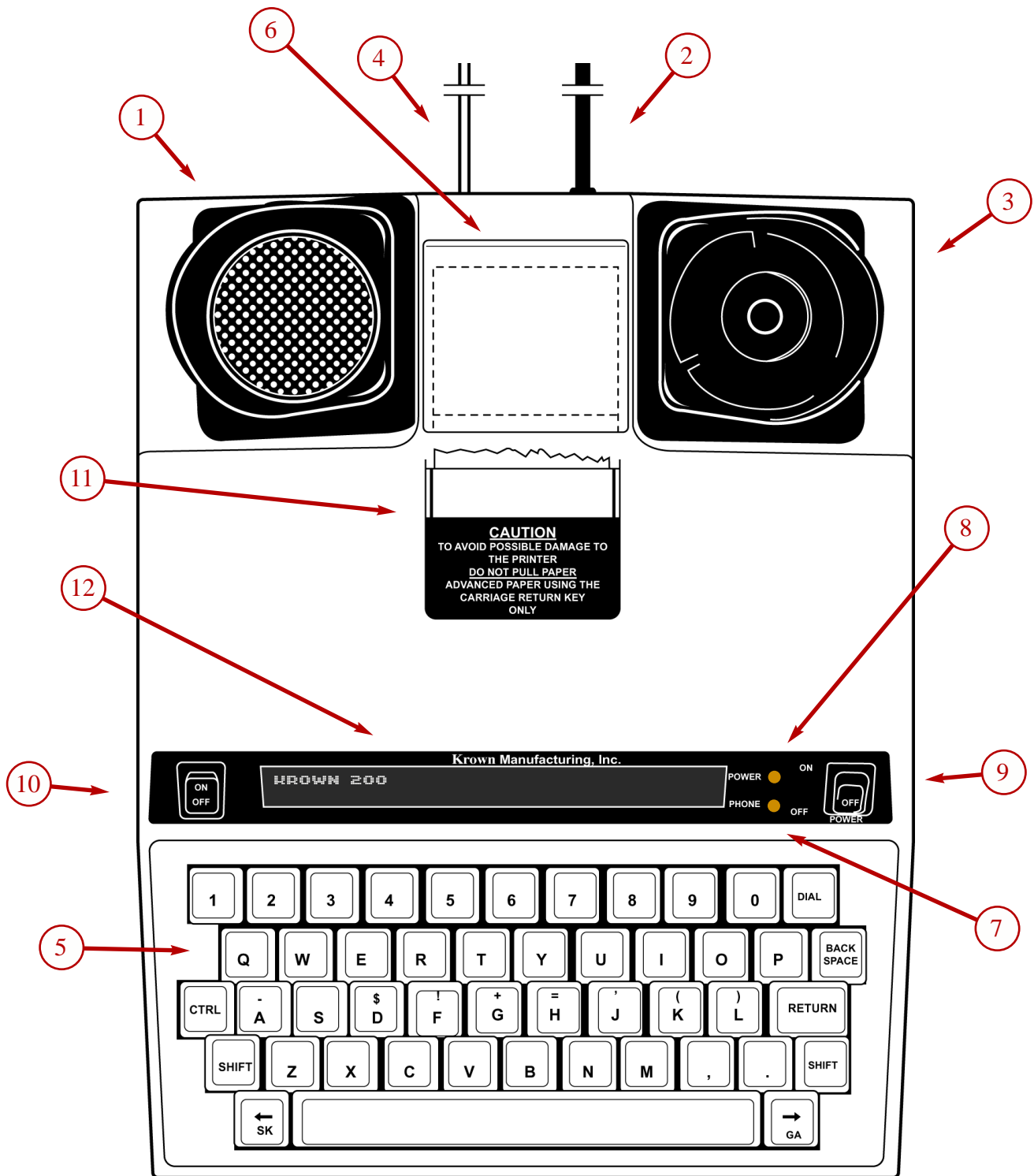
**NOTE:** The CONTROL, SHIFT function keys must be pressed at the same time. Hold the CONTROL, SHIFT keys down first and press the special purpose key at the same time.

KEY USED WITH CONTROL KEY (Found at top, bottom, and right side of keyboard.)

KEY	NAME	OPERATION DUTIES
SHIFT + DIAL	DIAL*	Allows you to call a phone number typed on the keyboard or stored in the Directory
CTRL + SHIFT + E	EMERGENCY DIAL	Automatically dials 911 and allows you to communicate with 911 operator.
CTRL + 9	SAVE / HANG UP	Saves everything typed into memory. Also used to exit - editing the Memory Banks and to hang up the line when in Direct Connect.
CTRL + 0	AUTO ANSWER	Turns the Auto Answer feature on and off. Press the button to disable "Timeout" in auto-answer mode.
CTRL + V	VCO CALL	Turns the Voice Carry Over mode on. VCO mode turns off when you hang up or turn off TDD.
CTRL + S	TDD ALERT	Turns TDD alert mode on.
CTRL + H	HELP MENU	Read help menu
CTRL + I	INTERRUPT	Sent interrupt request to the other end. (in FAST TYPE mode only)
CTRL + C	CONDENSED PRINT	Change printer to condensed mode.
CTRL + M	TEXT SIZE	To change text size in 4 different size on one or two line(s).
CTRL + B	TEXT BRIGHTNESS	To change from 4 different low and 4 different brightness to fit for your eyes.

6 **NOTE:** The CONTROL, SHIFT function keys must be pressed at the same time. Hold the CONTROL, SHIFT keys down first and press the special purchase key at the same time.





1. Acoustic Coupler  
 2. AC Power Jack  
 3. Battery Pack  
 4. Dual Phone Jacks

5. Keyboard  
 6. Paper Cover  
 7. Phone Light  
 8. Power Light

9. Power Switch  
 10. Printer Switch  
 11. Thermal Printer  
 12. Visual Display

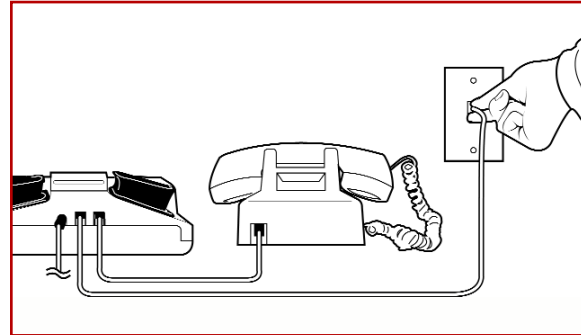
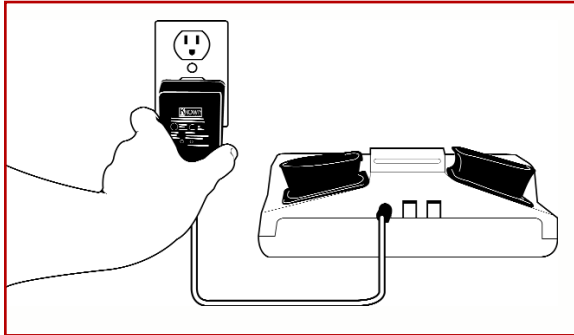
# I

## GETTING STARTED

### TO SETUP YOUR KROWN 200

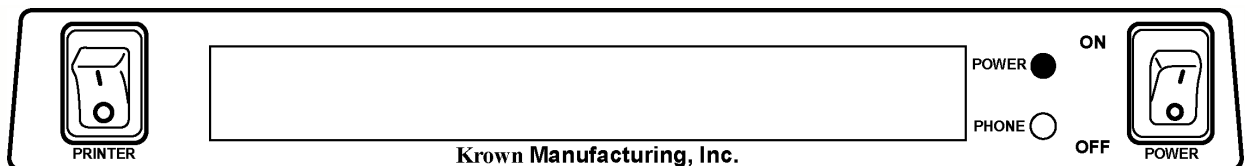
Place your Krown 200 near your telephone. The power unit is connected to a regular power outlet and the Memory Printer is used with your telephone.

- Be sure that the ON/OFF switch on the TDD is OFF.
- Plug small end of adapter cord into small hole at back of TDD.
- Plug AC Adapter/Charger into an electrical wall-outlet.
- Keep both ends plugged in even when machine is not being used for a telephone call.



Plug one end of your modular into the telephone wall jack. Plug the other end into either jack on the back of your TDD. The second jack can be used to connect your telephone set or signaling device to the TDD.

### THE LIGHTS AND SWITCHES



### GETTING STARTED (CONT.)

Phone Light Shows sounds heard on the telephone line.

Power Light Show status of power. When the light shows:

STEADY = Power is ON  
FLASHING = Low battery power  
NO LIGHT = Power is OFF

Power Switch: This switch turns the power ON and OFF

Print Switch: This switch turns the printer ON and OFF.

## ELECTRONIC VOICE

The electronic voice is a single programmable voice message that is stored in the memory of your TDD. The message is used for calling hearing people at VOICE/TDD number. The TDD will also send your state's voice number, so the caller will know how to contact you. You must first program this Voice Relay number by using [CTRL]+[K]. The voice message will be repeated until your TDD conversation begins (when your TDD receives signals from another TDD or you type on the keyboard).

### TO ENTER RELAY VOICE MESSAGE

The Krown 200 gives you one electronic voice message: "Please use TDD or Call through Relay. XXX XXX XXXX." To enter your relay voice and TTY number:

<div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">CTRL</div> + <div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">K</div>	TTY RELAY NUM
<div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">RETURN</div>	TTY relay number's stored.
<div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">RETURN</div>	VOICE RELAY NUM
<div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">CTRL</div> + <div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">R</div>	Voice relay number stored.
	To automatically dial the TTY relay number, press.
	PLEASE WAIT.
	CHECK FOR DIAL TONE
	DIALING XXX
<div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">CTRL</div> + <div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">SHIFT</div> + <div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">R</div>	Clears the relay number you have stored.

### To turn the Electronic Voice ON or OFF

- Press [CTRL] and [SPACE BAR] to turn your Electronic Voice on. VOICE ON will appear on the display screen.
- Press [CTRL] and [SPACE BAR] to turn your Electronic Voice off again. VOICE OFF will appear on the display.

<div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">CTRL</div> + <div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">SPACE BAR</div>	SENDING VOICE ANS.
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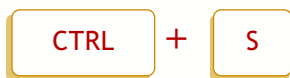
### BATTERY POWER INFORMATION

Your Krown 200 is designed to operate from battery or AC (house electricity) power.. The battery is used for backup memory and for power outages. If you unplug the AC adapter from the machine, the Ni-Cad battery will operate for approximately 3 hours when fully charged. The battery will automatically recharge whenever the unit is plugged into the AC charger/adapter and the TDD is turned OFF. To help the battery last longer, let it run down until the Power Light starts to flash (BRIGHT -dim- BRIGHT -dim-). This means that the battery is running down and needs recharging. The light will flash for several minutes. Then the Krown 200 will stop working. When this happens, you must change over to AC power to continue using your machine until you recharge the battery. It is suggested that you use the Krown 200 with battery power in a regular cycle. That is, operate the unit on battery power until it needs recharging. Then recharge the battery by plugging the TDD into the AC charger/adapter for 12-14 hours. (The unit must be turned OFF in order to recharge.)

### TDD ALERT

Each time your Krown 200 is turned on, the TDD Alert feature emits tones automatically without interfering with any of the TDD functions. This feature is turned off if the electronic voice is activated instead. These tones are to notify the party you are calling that a TDD call is being received. The moment another TDD answers, the tones automatically stop. If you do not want the TDD Alert tones to be sent automatically, press the [CTRL] & [S] keys at the same time.

PRESS:



will be displayed. Press [N] if you do not want to send the tones, otherwise press [Y].

### MESSAGE RETRIEVAL



Prints all conversation and auto answer messages.

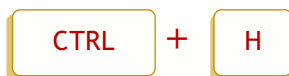
## III

# USING YOUR KROWN 200

### HELP MENU

For your convenience, a quick reference Help Menu has been preprogrammed in the Krown 200.

To access the Help Menu:



The Help Menu is displayed and printed out.



Simple, easy to follow directions for placing a call will be displayed and printed.

To exit the Help Menu:



You may now use your Krown 200 to make or answer a call

### HOW TO MAKE A TDD CALL BY USING ACOUSTIC CUPS

1. Turn on the Krown 200  
The Krown 200 display window will show TDD ON.
2. Place telephone receiver down firmly in the rubber acoustic cups with telephone cord on the LEFT.
3. If the phone light is on and steady, there is a dial tone.  
Dial the telephone number now on your telephone, not on the Krown 200. If the phone is not steady nor flashing your phone extension may be in use by someone else.
4. Watch the Phone Light after you dial the number. If the light shows:
  - 1) SLOW FLASHING = Telephone is Ringing at the number dialed.
  - 2) FAST FLASHING = Line is Busy at the number dialed.
  - 3) IRREGULAR FLASHING = (1) Your call cannot be completed as dialed. Hang up, check number and try again, or call the TDD Operator for assistance.  
(2) The number is voice only. (3) Your call has been answered by the answering machine.
5. The incoming messages are printed in upper case (CAPITAL) letters. Outgoing messages are printed in lower case (small) letters.



### TELEPHONE CONVERSATIONS

1. When someone answers your TDD call with his/her TDD, the person's response will end with GA (Go Ahead). You now type back. Pressing the [GA] key is like saying, "Okay, it's your turn to talk now."
2. When both people are ready to hang up, press the [SK] key (instead of [GA]) or GA to SK. This means "Stop Keying." When both have typed SK the conversation is finished. Hang up the telephone by putting the handset back on the phone. Turn the power switch off.



### TO ANSWER A TDD CALL

1. Turn the Power Switch ON.
  - The Power Light glows red.
  - "KROWN 200" is displayed.
2. Place your telephone handset firmly into the acoustic cups with the cord to the LEFT.
3. Type an answer message.
  - Example: "AMY HERE, GA"
4. When both people have finished the conversation, place your telephone handset back on the phone.
5. Turn your TDD OFF.

### MAKING AN OVERSEAS CALL






To place a call outside the United States or Canada, you may need to change the transmission speed (Baud rate) at which your Memory Printer sends messages. In the United States and Canada, the standard rate for TDD/TTY transmissions is 45.5 Baud, while the international standard is 50 Baud.

PRESS:

	+			Change between Domestic and International Baud rate.
				Yes: go ahead and change

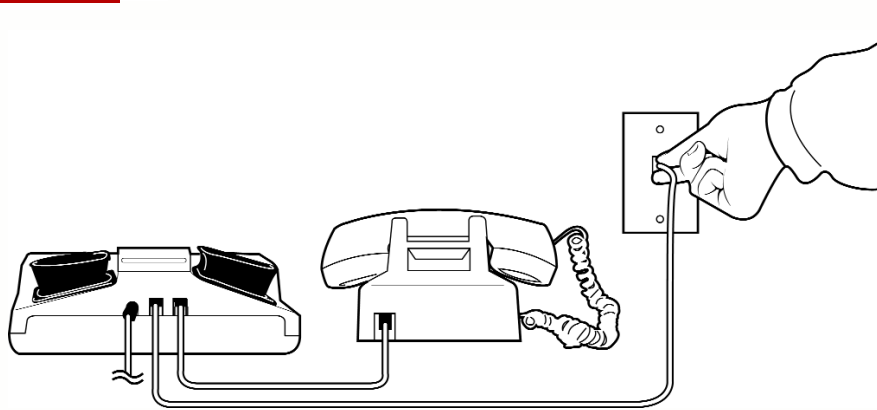
After confirming that you want to change to the International Baud rate, the display will indicate that the change has been made. You are ready to go ahead and dial your overseas call.

To change back to the domestic TDD/TTY Code after your call, follow the steps below.

	+			Change between International and Domestic Baud rate.
				No: go back to the domestic TDD/TTY code.

### III

## DIRECT CONNECT WITH THE KROWN 200



The Direct Connect feature saves you time and gives you a better connection. you can use your Krown 200 without having to place the telephone handset into the acoustic cups. It also gives you the choice of dialing from the keyboard or from numbers stored in the Phone Directory (see page 17 for information on storing numbers in the Directory.)

To connect your Krown 200 to your telephone line, plug one end of your modular telephone cord into the telephone wall jack. Plug the other end into either jack on the back of your Memory Printer.

After changing to Direct Connect, it is necessary to press the [SPACE BAR] or [SHIFT] + [DIAL] to connect with the telephone line.

### KEYBOARD DIALING

Turn the Power Switch ON.

The Krown 200 will automatically change to and remain in Direct Connect when you have your TDD plugged into the telephone line.

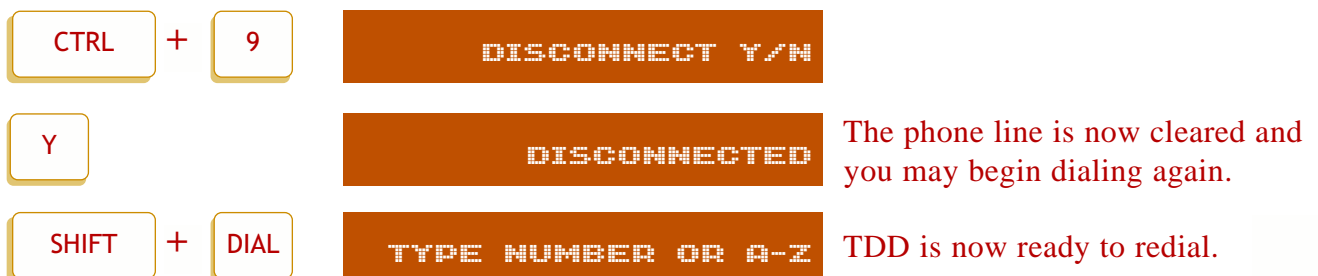
PRESS:



If the TDD is not plugged into the phone line, the screen will display:



If you make a mistake dialing, you must press:



## DIRECT CONNECT WITH THE KROWN 200 (CONT.)

### AUTO (DIRECT) DIALING

Turn the Power Switch ON.



KROWN - KROWN 200

Indicates your TDD is ready to operator.

If in acoustic mode, the Krown 200 will automatically change to and remain in Direct Connect when you plug your TDD into the phone line.



+



TYPE NUMBER OR A-Z

TDD is now ready to dial.

If the TDD is not plugged into the phone line, the screen will display:



LINE NOT CONNECTED

Check phone line and press [SHIFT] + [DIAL] again.



TYPE NUMBER OR A-Z

TDD is now ready to dial.



DIALING 5551234

Choose phone number location M (for example) and dials.

### REDIAL

If you want to use the Redial feature, do not turn the TDD off after you dial a number. Use [CTRL] + [9] to disconnect the telephone line.



+



CHECKING FOR DIAL TONE

Automatically redial the last number dialed

There is another unique feature that the Krown 200 provides. If you intend to use the Krown 200 behind a PBX or a telephone system that will send a second dial tone to your phone after you have dialed the access code for outbound calling (usually an 8 or a 9), the TDD will detect this secondary dial tone and dial the rest of the number automatically. This feature is activated by using the + sign between the digits.

This feature may be used in keyboard dialing or memory dialing.

9 + 5 5 5 1 2 3 4



9 + 5 5 5 1 2 3 4

5551234 will be dialed after a short waiting time for a second dial tone.

### HANG-UP KEY



+



DISCONNECT (Y/N)?



DISCONNECTED

*Note: When in Direct Connect it is possible to make several phone calls without turning the Krown 200 OFF between each call. To hang-up (disconnect) between calls, press [CTRL] and [9]. The TDD is then ready for you to make another call.*



**TO DISPLAY AND PRINT THE ENTIRE PHONE DIRECTORY**

CTRL	+	5	MEM 1-5 OR D(DIR)	
D			PRINT DIR? Y/N	Chooses phone directory
Y			A-BECKY 915 555 1234	Chooses printing of phone directory
			Z-KEVIN 915 444 1447	Phone numbers A through Z are displayed.

If the printer is turned on, the phone directory will be printed:

PHONE DIRECTORY  
a-BECKY 915 555 1234  
b-SAMMY 888 555 1212  
c-KELLYLYNN 888 555 4545

---

y-VINHU 888 555 1111  
z-KEVIN 915 555 1970

**TONE/PULSE DIALING**

Telephone companies offer both pulse and tone dialing. The Krown 200 will use tone dialing unless you change it. Most tone dialing services will allow you to use rotary (pulse) dialing, but some rotary services will not allow you to use tone dialing.

**To set the Krown 200 for Pulse Dialing:**

CTRL	+	→	PULSE DIAL? Y/N	
Y			PULSE DIAL ON	Chooses pulse dialing
N			TONE DIAL ON	Chooses tone dialing.

OR

**ACOUSTIC/DIRECT CONNECT MODE SELECTION**

The Krown 200 will automatically be in the Direct connect mode whenever you have your TDD plugged into the phone line. Otherwise it is in the acoustic mode and you must place your telephone handset in the coupler (see page 11).

**FOLLOW-ON DIALING**

Your Krown 200 may be used to send a credit card number or other set of numbers as may be required when making credit card calls, calling computerized information systems, shop-at-home services and so on. To use this feature after you have started your call in Direct Connect.

PRESS:

SHIFT	+	DIAL	ENTER NUMBER AND CR
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## DIRECT CONNECT WITH THE KROWN 200 (CONT.)

**5 0 4 6 7 5 1 2 3 4** Enter your number from the keyboard, and then press the [RETURN] key.

RETURN

### USING THE KROWN 200 AUTO-ANSWER FEATURE

The Krown 200 has a built-in answering machine to answer your calls when you are away.

#### To set your Krown 200 to Auto Answer:

1. Connect your Krown 200 to the AC charge/adapter.
  - Make sure you have plenty of paper.
  - Make sure you have connected your Krown 200 to the telephone line.
2. Turn the Power Switch On.
  - “Power-On” message such as “KROWN 200” is displayed. Selects Auto Answer mode.

CTRL

+

0

NO. OF RINGS (1-9)?

Select the number of times you want the phone to ring before it is automatically answered by your TDD.

4

SEND VOICE? Y/N

Y

or

N

This allows your TDD to answer with both voice and a TDD message. The voice message is the one selected with [CTRL]+[K] (see page 9). Your TDD will not store voice message only TDD messages.

CLR MEM 5 NOW? Y/N

Clears overflow buffer where incoming messages are stored.

Y

or

N

AUTO ANSWER ON

Your TDD Auto Answer is now ready to answer calls.

If you TDD has the optional ASCII feature (K200A), your TDD will give you the option to answer calls in ASCII.

PRESS:

ANSWER ASCII? Y/N

Y

OR

N

AUTOANSWER ON

Your TDD now automatically answers ASCII and Baudot calls.

AUTOANSWER OFF

Your TDD will only automatically answer Baudot calls.

Your incoming TDD calls will be answered, printed and stored in Memory Bank 5.

**To answer an Incoming Call when the Auto-Answer is ON:**

1. Press the [SPACE BAR] several times before or after Auto-Answer message is sent.
  - The Auto-Answer is removed.
  - The Krown 200 is now “on-line” with caller.

 Alerts your caller that you are on the line.

**HELLO GA**  Type your greeting on the keyboard.

***NOTE:** Your Krown 200 will automatically disconnect and return to Auto-Answer after 60 seconds if neither person is typing. If you need to prevent this from happening,*

 You will now not be disconnected.

**IMPORTANT:** To end your call and return to Auto-Answer:

 You have now disconnected the phone line and you are back in Auto-Answer.

To turn Auto-Answer OFF:



**TO ACTIVATE REMOTE MESSAGE RETRIEVAL AND DELETION**

The Remote Message Retrieval feature lets you retrieve your messages while away from home. You may also delete (erase) these messages after you have read them. Be sure to first store a PIN in location “0” of the Phone Directory (see page 17).

Set your Krown 200 to Auto-Answer (see previous page).

To retrieve your messages:

1. Dial your number.
  - Auto-Answer will answer with your personalized message. The time and date will appear at the beginning of each message.
2. Type your PIN after the message is finished.
  - Make sure your PIN is 5 or more letters in length.
  - All of your message will be sent to you.
3. The message:
  - “RE-ENTER UR PIN TO ERASE MESSAGES”, will be received on your TDD screen.
4. If you wish to ERASE the message that you just received, type your PIN now.

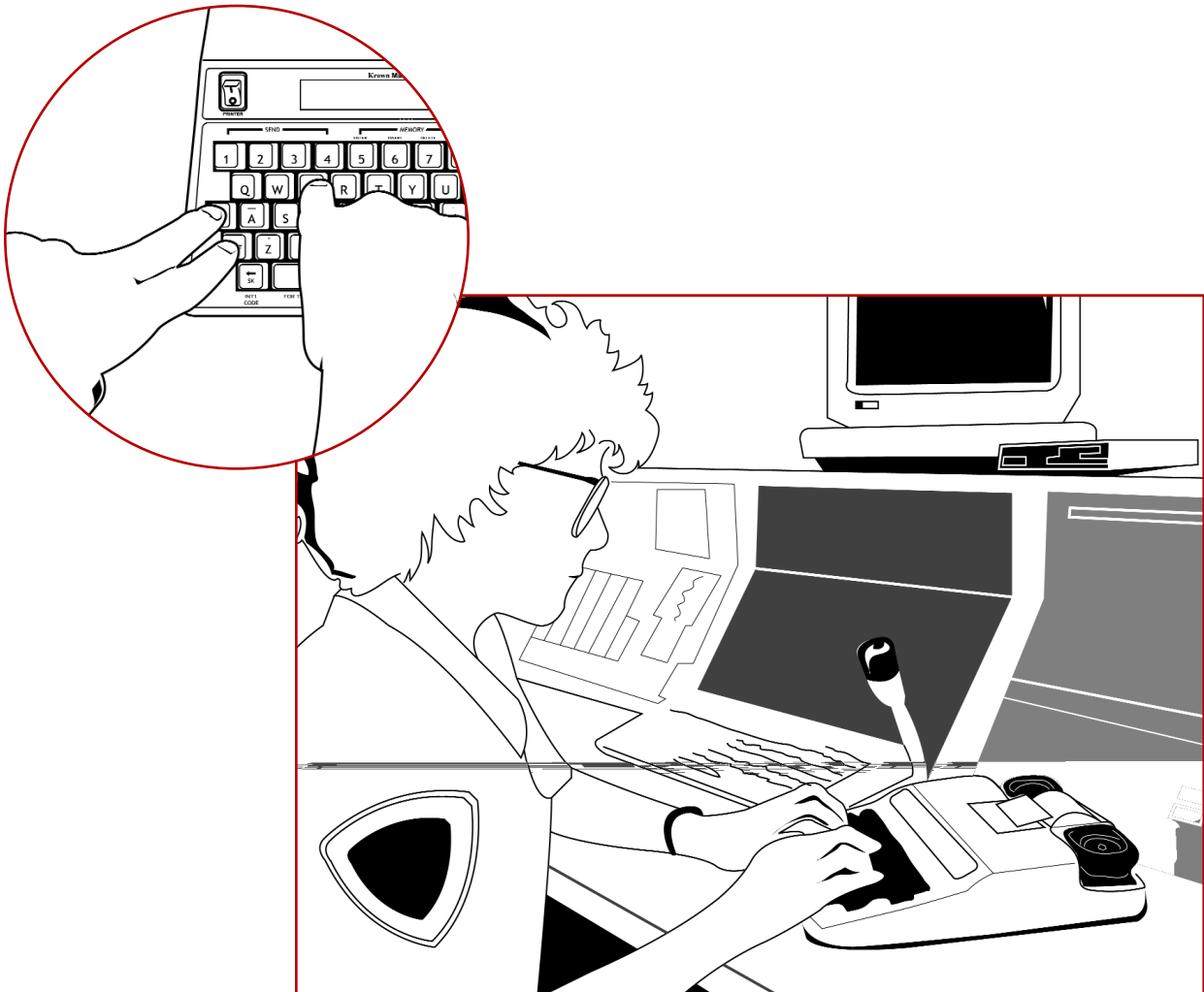
## IV

# EMERGENCY CALL

The Krown 200 will auto dial 911 and allow a faster connection to the 911 operator.

PRESS:

**CTRL** + **SHIFT** + **E** Auto-dials 911 and sends out a series of TDD tones to let the 911 operator know it is a TDD call.



\* Krown Manufacturing makes no representations that the 911 service will properly respond to a TDD call.

# V

## MULTI-WIDE PRINTING FEATURE

The Multi-Wide printing feature of your Krown 200 allows you to select three sizes of letters and numbers that are printed on your TDD. These three sizes are:

<pre>this is normal size print when you type. THIS IS NORMAL SIZE PRINT WHEN YOU RECEIVE.</pre>	<b>Normal:</b> 20 characters/line
<pre>this is condensed size print when you type. THIS PRINT WHEN YOU RECEIVE.</pre>	<b>Condensed:</b> 24 characters/line. These characters are a little smaller than the Normal-Size characters. They may be used if you wish to save paper by printing smaller characters.
<pre>print this is wide a. when you type. PRINT THIS IS WIDE EIVE. WHEN YOU RECI</pre>	<b>Wide:</b> 12 characters/line. These characters are very large and bold and are useful for people who have difficulty reading the Normal-Size characters.

**PRESS:**

To select Condensed Print, press and hold the [CTRL] key and press [C].

<pre>CTRL + C</pre>	<pre>CONDENSED PRINT</pre> is display.
---------------------	--

To select Wide Print, press and hold the [CTRL] key and press [W].

<pre>CTRL + W</pre>	<pre>WIDE PRINT</pre> is displayed.
---------------------	-------------------------------------

To select Normal Print, press and hold the [CTRL] key and press [N]

<pre>CTRL + N</pre>	<pre>NORMAL PRINT</pre> is displayed.
---------------------	---------------------------------------

**NOTE:** When the Krown 200 with the Multi-Wide printing feature prints in ASCII, the print will always be condensed Print. The TDD will remember the print width that you selected. For example, if you select Condensed Print and then turn your Memory Printer off, your Krown 200 will be in Condensed Print mode when you turn it on again.

### TEST MESSAGE

A test message is built into the Krown 200 to use when testing the printer on the machine.

To test the printer:

<pre>CTRL + Q</pre>	<pre>THE QUICK BROWN FOX</pre>	The test message is displayed and printed.
---------------------	--------------------------------	--

To end the test message.

<pre>CTRL + 9</pre>	<pre>JUMPS OVER THE LAZY</pre>
---------------------	--------------------------------

<pre>CTRL + T</pre>	<pre>TEST PATTERN</pre>	The Multi-Wide test message will now print.
---------------------	-------------------------	---

## USING THE OPTIONAL ASCII FEATURE AND FAST TYPE

### FAST TYPE

Your Memory Printer has a feature called a FAST TYPE. With this feature, if you are communicating with another Krown TDD equipped with FAST TYPE or a different type of TDD with an equivalent feature, you now have some new capabilities.

You may type as fast as you like - up to about 100 words/minute. You may also interrupt the conversation when the other person is typing to you. To interrupt the other TDD, you may type:

CTRL + I

\*INTERRUPT SENT\*

appears on your TDD.

\*INTERRUPTED\*

appears on the TDD you are typing to.

### To enable FAST TYPE:

CTRL + BACK SPACE

USE ASCII? Y/N

appears on your TDD. Type [N] to disable ASCII.

N

USE FAST TYPE? Y/N

Type [Y] to turn on FAST TYPE.

Y

FAST TYPE ON

FAST TYPE mode is ON.

OR

N

BAUDOT (45.5) ON

If you type [N], you will return to the Baudot 45.5 standard.

*Note: If you select FAST TYPE ON, your TDD will still automatically communicate with older TDDs or with TDDs that do not have FAST TYPE in BAUDOT TDD Code (45.5 Baud).*

### ASCII CODE

The ASCII feature of your Krown 200 allows you to communicate with others who do not have Baudot TDDs, but instead have a home computer or computer terminal connected to a modem. Of course, you can also communicate in ASCII with other TDD users who have ASCII TDDs. You may also use your TDD to communicate with Relay Services.

The Krown 200 with ASCII is setup to automatically communicate in ASCII in the following modes when you turn on the Krown 200.

- 300 Baud
- Half Duplex
- Answer

If you manually select the ASCII mode by pressing [CTRL] + [BACKSPACE], and you do not change the modes, (Press [N]) the Krown 200 will be in the following modes:

- 300 Baud
- Half Duplex
- Answer

It can also be changed to the following modes:

- 300 or 110 Baud
- Half or Full Duplex
- Answer or Originate

When calling a computer service to receive information, your TDD should be setup as follows:

- 300 Baud
- Full Duplex
- Originate

Remember: When using ASCII for TDD-to-TDD, your Krown 200 is preset in the correct modes; the only change that may be needed would be the selection of ORIGINATE or ANSWER mode, depending upon who placed the call first.

**TO CHANGE MODE SETTINGS**

<input type="button" value="CTRL"/> + <input type="button" value="BACK SPACE"/>	<input type="button" value="Y"/>	<input type="button" value="N"/>	<input type="button" value="Y"/>	<div style="background-color: #333; color: #eee; padding: 5px; text-align: center;">USE ASCII? Y/N</div>	
	<input type="button" value="Y"/>			<div style="background-color: #333; color: #eee; padding: 5px; text-align: center;">CHANGE MODES? Y/N</div>	
OR	<input type="button" value="Y"/>			<div style="background-color: #333; color: #eee; padding: 5px; text-align: center;">300 BAUD, HALF, ANS</div>	You will remain in the preset ASCII mode.
	<input type="button" value="Y"/>			<div style="background-color: #333; color: #eee; padding: 5px; text-align: center;">HALF DUPLEX? Y/N</div>	You are going to change the preset mode.
	<input type="button" value="Y"/>	or	<input type="button" value="N"/>	<div style="background-color: #333; color: #eee; padding: 5px; text-align: center;">300 BAUD? Y/N</div>	YES, chooses Half Duplex; NO, chooses Full Duplex.
	<input type="button" value="Y"/>	or	<input type="button" value="N"/>	<div style="background-color: #333; color: #eee; padding: 5px; text-align: center;">ORIGINATE? Y/N</div>	YES, chooses 300 Baud; NO, chooses Baud mode.
	<input type="button" value="Y"/>	or	<input type="button" value="N"/>	<div style="background-color: #333; color: #eee; padding: 5px; text-align: center;">110 BAUD, FULL, ANS</div>	YES, chooses Originate mode; NO, chooses Answer mode.

After the three selections have been made, the selected modes are displayed.

Example: If the last three questions have been answered with [N], the display will read 110 BAUD, FULL, ANS.

**TO MAKE YOUR ASCII CALL**

Placing a call with your Krown 200 ASCII is done the same way as placing a call in Baudot. The only difference is setting the mode to ASCII.

To make the call acoustically, place the telephone handset in the acoustic cups with the cord to the LEFT.

PRESS:

<input type="button" value="CTRL"/> + <input type="button" value="BACK SPACE"/>	<input type="button" value="Y"/>	To make the call in Direct Connect, connect your TDD as described on page 18, and make sure you are in ORIGINATE mode.
	<input type="button" value="Y"/>	<div style="background-color: #333; color: #eee; padding: 5px; text-align: center;">USE ASCII? Y/N</div>



YES; if you want to change modes.  
NO; this answer will keep the TDD in the preset modes:  
“300 BAUD/HALF/ANS.”

Dial the number from the telephone set if you are using the acoustic cups, or from the keyboard if Direct Connect is used.

- The phone light will show you if the phone is ringing or busy.
- CARRIER is displayed when the call is complete and connection has been made.
- Begin your conversation.

### **After Your Conversation**

1. Placing the telephone handset back on the phone, or press and hold [CTRL] and [9] if in Direct Connect in order to hang up.
2. Turn your Krown 200 OFF.
  - The machine will be set to communicate in Baudot (TDD) when you turn it back ON.

### **TO RECEIVE AN ASCII CALL**

Your Krown 200 with ASCII is set up to automatically receive calls in ASCII with 300 Baud, Half Duplex and Answer modes. If you have problems receiving an ASCII call, you may have to change modes. This may be done while receiving a call. See “To Change Mode Settings” on the previous page. It may be preferable to discuss the modes directly with the caller before making your call in ASCII.












## VII

# SELECT FONT SIZE AND ADJUST BRIGHTNESS FOR YOUR DISPLAY

Krown 200 display has eight different fonts combines with 8 brightness levels that can be set for better reading. The TDD will keep the font and brightness setting until you change it.

### TO CHANGE FONT SIZE:









Press and hold [CTRL]-[M] to select the next font in the following list:

		Regular 80 characters x 2 lines
		Bold face x 2 lines
		Wide face x 2 lines
		Extra Wide face x 2 lines
		Extra thin face x 1 line
		Regular face x 1 line
		Bold face x one line
		Wide face x 1 line

The TDD will print out the sign on message to check the font size, continue to press [CTRL]-[M] until you reach the desired font.

### TO CHANGE THE BRIGHTNESS:

Low brightness level may extend the life of your display. It also helps a low vision person to adjust the intensity. Press and hold [CTRL]-[B] to change the brightness level from low to high. Repeat the process until you reach the desired intensity for your eyes.

# VIII

## HOW TO USE VCO AND HCO CALL

If you would like to make a call with Voice Carry Over and wish to receive the Baudot tone back from the Relay Operator, you could use this feature of the Krown 200. In order to use this feature you will need the help from the Relay agent. Follow this procedure to make a call:

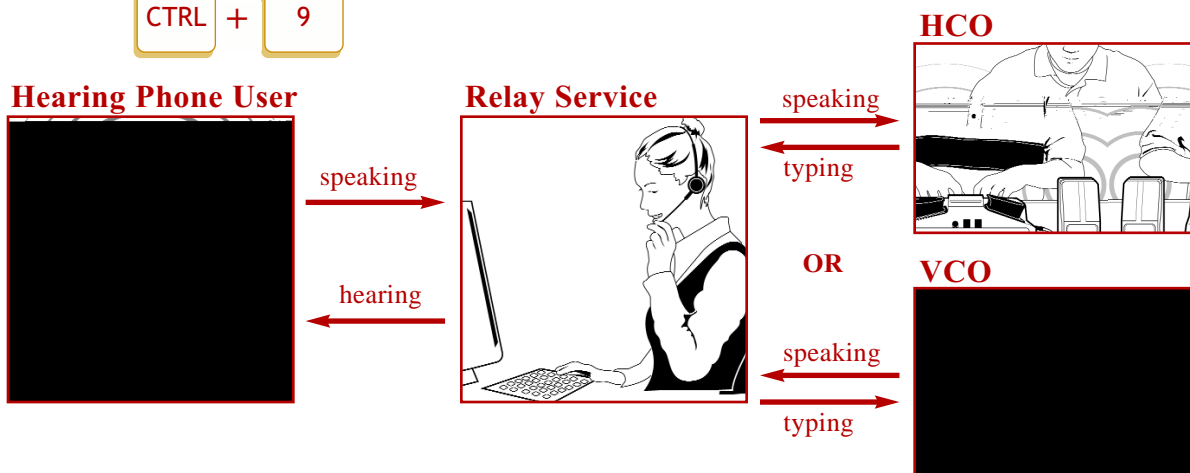
1. Plug the external clip microphone to the MIC jack on the right side of the machine. Clip the microphone to your shirt close with your mouth.
2. Turn on the TTY machine.
3. Press [CTRL] and [V] at the same time. Release both keys. The display will read "VCO ON"



4. The Krown 200 is now ready to transfer your voice. Press [SHIFT] and [DIAL] at the same time or use [CTRL] and [R] to auto dial Relay number.



5. After you see the message "TYPE NUMBER OR A-Z": type your state relay number.
6. When the Relay Operator answer the call, you now may type the request to make the VCO call to the operator. For example, "I WANT TO MAKE A VCO (or HCO) CALL PLEASE GA"
7. When the operator is ready to receive voice, he or she will ask you to start voice. From now on, you can use voice to communicate with the operator and the caller when receiving Baudot answer on your screen.
8. To end the VCO call, press and hold [CTRL] and [9] at the same time until you see the message on the screen, "DISCONNECT (Y/N)?" Type [Y] if you wish to hang up the call. Type [N] to continue the conversation.



*NOTE: If you wish to make a HCO call, use the external speaker instead of microphone and type the message to Relay when listening to the caller's voice. VCO and HCO are options for your Krown 200. Please call your Krown Representative to have it installed*

# IX

## USING THE CLOCK CALENDAR

The Clock Calendar prints the time and date for each message that is received.

PRESS:

**CTRL** + **SHIFT** + **RETURN**

To set the clock and calendar:

9:31 PM 02/09/03

The current time and date are displayed and then cleared.

Followed by:

**Y**

SET CLOCK? Y/N

**0** + **4** (ex)

HOUR 01-12

Type the correct two-digit hour.

**2** + **4**

MIN 00-59

[Y] for yes (PM) or  
[N] for no (AM)

**Y** (example)

PM? Y/N

Type the correct  
two-digit minute.

**0** + **3**

DAY 01-31

Type the correct two-digit day.

**0** + **3**

MONTH 01-12

Type the correct  
two-digit month.

**0** + **3**

YEAR 02-99

Type the correct two-digit year.

**RETURN**

04:24 PM 03/03/03

Time and date are displayed.

04:24 PM 03/03/03

Time and date are printed if  
printer is ON.

To display/print the time and date:

**CTRL** + **RETURN**

04:24 PM 03/03/03

Time and date are displayed.

**RETURN**

04:24 PM 03/03/03

Time and date are printed if  
printer is ON.

# X

## USING YOUR KROWN 200 WITH A WIRELESS PHONE

If you order your Krown 200 with wireless option, use the supplied cable to connect your TDD direct to a select digital cell phone, or a cordless phone with 2.5mm headset jack. When purchasing a cell phone and service for your Krown 200, make sure you get a TDD compatible unit or look for the TDD-cell phone symbol.

### MAKING A CELLULAR CALL WITH YOUR KROWN 200

Always charge the TDD and your cell phone in full before use. Make sure you get a strong signal from your provider and your TDD is off. Setup your cell phone to work in TDD mode.

1. Connect the cable from the cell phone to the TDD
2. Turn on your TDD
3. Select TDD mode on your cell phone (refers to your cell phone manual for more detail).
4. Dial the number you are calling on the cell phone.
5. If the other party's TDD picks up, the Krown 200 will display text and the conversation has been started.

### ANSWERING A CELLULAR CALL

Make sure to turn the Ringer of your cell phone to vibrate mode. If your battery doesn't support this mode, you may need to order a vibrating battery from your cell phone provider.

1. If the cell phone vibrates, you have an incoming call, connect your TDD using the cable that come with your TDD to the cell phone.
2. Answer the call on your cell phone (usually you press "talk" or "send" button on your cell phone. Refer to your instruction book for how to answer a call for your phone.)
3. Turn on your TDD and type your greeting message.

When you are ready to hang up, turn off the TDD and press the button to hang up the call on your cell phone.

## USING YOUR KROWN 200 WITH A CORDLESS PHONE

You can connect your TDD to a cordless phone with a 2.5mm headset jack, and enjoy the freedom of making a call around the house. Charge the cordless phone and TDD at night to get them ready to use next day.

Making a cordless phone call with your TDD.



1. Connect the TDD to the cordless phone using the 2.5mm audible cable.
2. Turn on your TDD
3. Press ON or TALK button on your cordless phone and watch "Phone" light on your TDD to make sure you get a dial tone.
4. Dial number on your cordless phone.
5. If the other TDD or Relay agent picks up your call, your TDD will display text message and the communication link has begun.

## TROUBLESHOOTING FOR TDD-WIRELESS CALL

There are many new technology that has been used to establish the wireless communication link between you and the other TDD users, you will get some problems sometimes by many causes.

*Garbled Text:* It may be caused by lost, damaged or late signals sending through the air to the receiver. It happens with any wireless call, even non-TDD calls, and mainly caused by nature. Move your TDD and wireless phone to where you can receive a strong and contact signal. If you use a cordless phone refer to your owner's manual to know how to switch channel or move closer to the base to strengthen the signal. Always check to make sure you have a good connection from the cable to the TDD and the wireless phone.

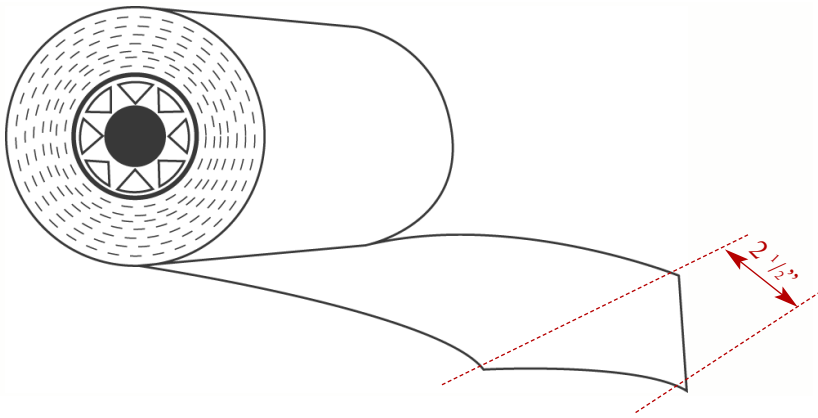
*"Drop Call":* This happens sometimes when you are moving between 2 call towers or in valleys, hills, and tunnels. Try to redial when you have a stronger signal from your cell phone.

*Feedback:* If you see your "Phone" light on your TDD on constantly, your TDD is getting feedback. You may reduce the volume of your cell phone or cordless phone down until the red light turns off and then increase it for better receiving.

Before you put in a new roll of paper, look at the way the paper is in the machine now. Notice that the paper comes off the **BOTTOM** of the roll and up behind the print head.

To load more paper:

1. Remove the paper cover by pushing it toward the rear of the unit and lifting up. See Figure 1. Be sure to remove and save the paper roll spindle that is inside the paper roll you are removing; you will need it later. To remove the paper remaining in the printer, press the [RETURN] key several times until the paper comes out at the top of the printer.
2. Cut paper, at least 2 1/2", at the end of the new roll into a point or "V" shape:

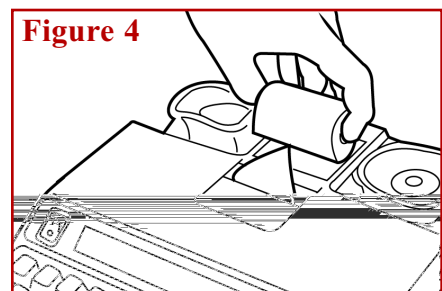
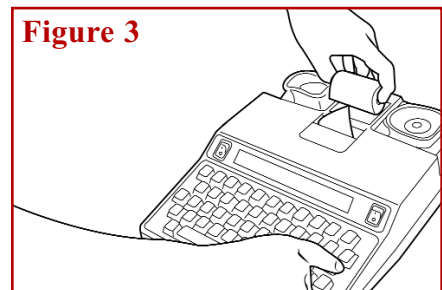
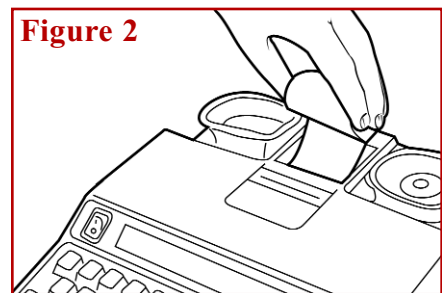
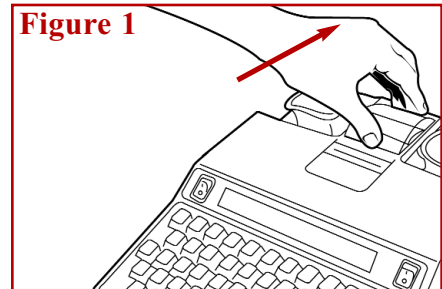


Place the paper roll spindle that you removed in Step 1 into the hole in the center of the paper roll.

3. Insert the new paper roll by feeding the paper into the well. Be sure that paper feeds from the **BOTTOM** of the roll. See Figure 3.
4. Using the [RETURN] key, feed the paper until it comes up behind the print head. Continue feeding until the paper comes up through the paper cutting window, as shown in Figure 4.
5. Place the roll of paper in the paper well and replace the plastic cover on the machine.

*Please Note:*

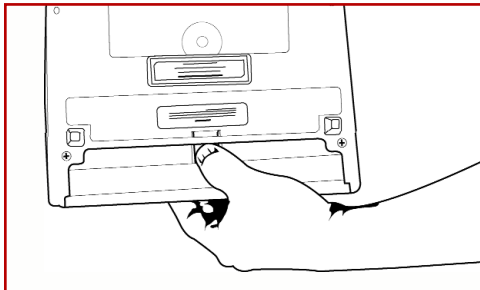
- *The Krown 200 does not use any ink or ribbon. Instead it uses special paper that prints using heat. This paper is called "thermal printing paper." You Krown 200 will not work with any other kind of paper.*
- *To insure that you receive the highest quality thermal printing paper, order from your local Krown distributor.*
- *Your Krown 200 has the Multi-Wide Printing feature. Use only 2 1/4" paper. Please specify "Type MW" paper when ordering.*



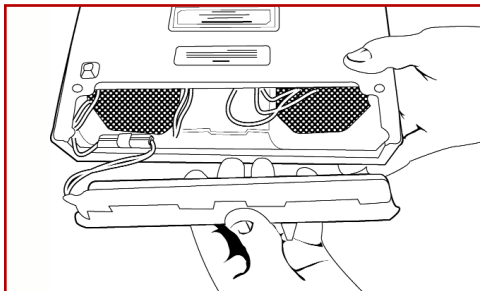
## XII

## TAKE YOUR KROWN 200 WITH YOU

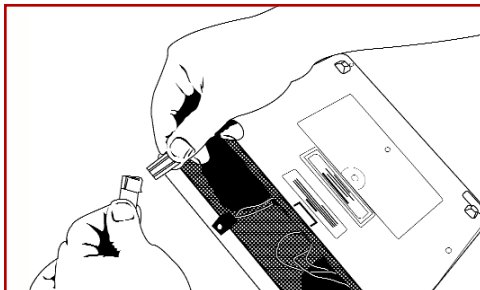
The Krown 200 can operate from battery power, making your unit completely portable. To use battery power, unplug the AC charger/adaptor from the unit.



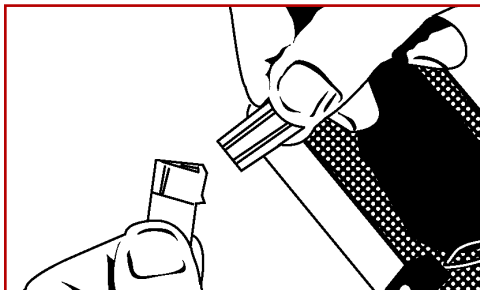
When the batteries are fully charged, the Krown 200 will operate for about 2 hours. The batteries will automatically recharge whenever the unit is plugged into the AC charger/adaptor and the unit is turned OFF.



If you are using your Krown 200 on battery power and the red Power Light starts to flash on and off (BRIGHT - dim - BRIGHT - dim), this shows that the battery needs recharging. The light will flash for several minutes. Then the Memory Printer will stop working. When this happens, you must change over to AC power (house electricity) to continue using your machine until you recharge the battery.



It is suggested that you exercise the battery in your Krown 200 at least once a month. That is, operate the unit on battery power until it needs recharging. Then recharge the battery by plugging in the AC charger/adaptor for 12 to 14 hours. (The unit must be turned OFF in order to recharge.) Repeat this cycle at least once a month. When used regularly in this cycle, the battery should last for about three years.



The replaceable, sealed battery pack is a single unit that contains the battery, connector and cover. This unit is located on the underside of the Krown 200 at the back of the unit. Replacement battery packs are available from Krown Manufacturing or your local Krown distributor.

To replace the battery pack, depress the thumb notch in the center of the cover and slide the unit to the back of the TDD. Carefully unplug the connector. Replace with a new battery pack unit.

<b>Keyboard</b> .....	48-key, 4-row keyboard
.....	14 function keys
<b>Display</b> .....	Graphics 280 x 16 pixel
.....	Blue/green vacuum fluorescent
<b>Printer</b> .....	20/24/12 column multi-wide thermal printer
.....	Printer speed: 2 lines per second
.....	Receive characters printed in ALL CAPITAL LETTERS
.....	Transmit characters printed in lowercase letters
.....	2 1/4" wide paper
<b>Communications</b> .....	Baudot code, 45.5 Baud
.....	1 start bit, 5 data bits, 1.5 stops bits
.....	International (50 Baud) speed selectable
.....	Acoustically coupled to round and rectangular handset
<b>Memory</b> .....	32,768 (32K) character memory
.....	5 separate message areas
.....	Stores all conversations
<b>Power</b> .....	AC charger/adaptor: Model 48DT-7
.....	UL listed
<b>Battery</b> .....	Customer replaceable Ni-Cad rechargeable battery pack
<b>Physical Dimensions</b> .....	Size: W 9 1/2" (24.2mm), L 12 1/2" (32.5mm), H 2 3/4" (7mm)
<b>Weight</b> .....	3.92 lb.



**TAKING CARE OF YOUR TDD**

- **CAUTION:** The adapters are NOT interchangeable. You **MUST** use the adapter that comes with your TDD.
- Be sure to turn your machine **OFF** when not in use.
- Keep your machine away from extreme temperatures - **HOT** or **COLD**.
- Avoid dropping or shaking the unit. Electronic devices are very fragile.
- Keep the unit as dust-free as possible. (Dust covers are available from Krown Manufacturing.)
- **NEVER** run the printer without paper.
- **NEVER** pull the paper out without pressing the [RETURN] key.
- When traveling by air, carry your Krown 200 as hand luggage. At the security check, **DO NOT** allow your TDD to go through X-ray. Ask for visual inspection. **DO NOT CHECK IT AS BAGGAGE.**

**TROUBLESHOOTING**

**Q:** Sometimes nothing happens when my TDD is turned ON. Any suggestions?

**A:** Be sure the telephone cord is to your **LEFT**. Check the AC adapter/charger to make sure it is properly connected to the Memory Printer.

**Q:** Why won't my printer print?

**A:** Your paper may be install wrong. See page 28 for information on loading paper.



To test the printer, press and hold down the [CTRL] and [Q] keys at the same time. A test message prints: "THE QUICK BROWN FOX JUMPS OVER THE LAZY DOG 1234567890."



To end the test, again press and hold the [CTRL] and [9] keys at the same time.

**COMMONLY USED TDD ABBREVIATIONS**

Users of TDDs often abbreviate commonly used words or expressions to save time. The following abbreviations are a sampling of those most frequently used. It is common to omit punctuation.

ANS. . . . . Answer	R . . . . . Are
CUD. . . . . Could	REC . . . . . Receive
GA . . . . . Go Ahead	SK . . . . . Stop Keying
LTR . . . . . Letter	THRU. . . . . Through
MSG. . . . . Message	THX . . . . . Thank You
MIN . . . . . Minute	U. . . . . You
NITE. . . . . Night	UR. . . . . Your
PLS . . . . . Please	WUD. . . . . Would
QQ. . . . . Question	XOX. . . . . Hugs & Kisses

**SPECIAL TTY/TDD OPERATOR SERVICES (800) 833-3232**

This special toll free TDD operator number can help you with

- Directory Assistance calls
- Credit card calls
- Collect calls
- Third party telephone calls
- Person to person calls
- Calls from a hotel or motel
- Calls from a coin phone (for collect, third party or credit card calls)

The TDD operator can also:

- Reach a number you have a problem getting
- Arrange credit on any misdialed numbers
- Report any problem with your telephone
- Check to see if a TDD is available at the number being dialed
- Tell you what a voice recording says if the number you dialed has an answering machine.

Ask your telephone company for the booklet that tells you how to use TDD/TTY operator services.

Your Krown 200 has been granted a registration number by the Federal Communications Commission under Part 68 Rules and Regulations for direct connection to the telephone lines. The FCC requires that you be advised of the requirements involved with owning a telecommunications device.

1. Connect your Krown 200 to the nationwide telephone network through a telephone company-provided registered jack.

You Krown 200 cannot be plugged into a party line or directly connected to coin telephone service: you must use the acoustic coupler in these instances.

2. Before connecting your Krown 200, the FCC requires that you notify your local phone company Business Office. Call or write your TDD operator. The phone number and address is in the front of your phone book.

Your phone company will want to know:

- Your phone number
- Product name: Krown 200
- FCC registration number: B0487D-71481-DT-E
- Ringer equivalence: 0.4A 0.7B
- Jack RJII RJ13

The FCC requires that you notify your local telephone company when you move your phone permanently.

3. Repair may be made only by Krown Manufacturing or authorized Krown service agencies. This applies at any time during or after warranty. If any such unauthorized repair is performed, registration, connection to the telephone lines and the remainder of warranty period all become null and void.

4. If your Krown 200 causes harm to the telephone network, the telephone company may temporarily discontinue your service. If possible, they will notify you in advance. But if advanced notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the situation, and you will be informed of your right to file a complaint with the FCC.

5. Your telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper functioning of your Krown 200. If changes occur, you will be notified in advance to give you an opportunity to maintain uninterrupted service.

**Krown Manufacturing, Inc**  
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Fort Worth, Texas 76116





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**ORDERS: 1-(800)-366-9950**

[www.krowntty.com](http://www.krowntty.com)

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