



user guide

User Guide for the Kyocera Milan KX9B/KX9C Phones

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5,267,261 5,267,262 5,337,338 5,414,796 5,416,797
5,490,165 5,504,773 5,506,865 5,511,073 5,535,239
5,544,196 5,568,483 5,600,754 5,657,420 5,659,569
5,710,784 5,778,338

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FCC/IC Notice

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Kyocera Wireless Corp. (KWC) supplied and approved holster CV90-K0100.

Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 22.5 mm separation distance including the antenna and the user's body.

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.* Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The body-worn SAR values were obtained by using Kyocera Wireless Corp. [KWC] supplied and approved holster CV90-K0100.

Body-worn measurements differ among phone models, depending upon availability of accessories and FCC requirements.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section <http://www.fcc.gov/oet/fccid> after searching on the FCC ID: OVFKWC-KX9.

Additional information on SAR can be found on the Cellular Telecommunications and Internet Association (CTIA) web-site at <http://www.wow-com.com>.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Caution

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

Optimize your phone's performance

Use the guidelines on page 2 to learn how to optimize the performance and life of your phone and battery.

Air bags

If you have an air bag, DO NOT place installed or portable phone equipment or other objects over the air bag or in the air bag deployment area. If equipment is not properly installed, you and your passengers risk serious injury.

Medical devices

Pacemakers—Warning to pacemaker wearers: Wireless phones, when in the 'on' position, have been shown to interfere with pacemakers. The phone should be kept at least six (6) inches away from the pacemaker to reduce risk.

The Health Industry Manufacturers Association and the wireless technology research community recommend that you follow these guidelines to minimize the potential for interference.

- Always keep the phone at least six inches (15 centimeters) away from your pacemaker when the phone is turned on.

- Do not carry your phone near your heart.
- Use the ear opposite the pacemaker.
- If you have any reason to suspect that interference is taking place, turn off your phone immediately.

Hearing aids—Some digital wireless phones may interfere with hearing aids. In the event of such interference, you may want to consult your service provider or call the customer service line to discuss alternatives.

Other medical devices—If you use any other personal medical device, consult the manufacturer of the device to determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information.

In health care facilities—Turn your phone off in health care facilities when instructed. Hospitals and health care facilities may be using equipment that is sensitive to external RF energy.

Potentially unsafe areas

Posted facilities—Turn your phone off in any facility when posted notices require you to do so.

Aircraft—FCC regulations prohibit using your phone on a plane that is in the air. Turn your phone off or switch it to Airplane Mode before boarding aircraft.

Vehicles—RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer of the device to determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information.

Blasting areas—Turn off your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres—Turn off your phone when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include:

- fueling areas such as gas stations
- below deck on boats
- transfer or storage facilities for fuel or chemicals
- vehicles using liquefied petroleum gas, such as propane or butane
- areas where the air contains chemicals or particles such as grain, dust, or metal powders
- any other area where you would normally be advised to turn off your vehicle engine

Use with care

Use only in normal position (to ear). Avoid dropping, hitting, bending, or sitting on the phone.

Keep phone dry

If the phone gets wet, turn the power off immediately and contact your dealer. Water damage may not be covered under warranty.

Resetting the phone

If the screen seems frozen and the keypad does not respond to keypresses, reset the phone by completing the following steps:

1. Remove the battery door.
2. Remove and replace the battery.

If the problem persists, return the phone to the dealer for service.

Accessories

Use only Kyocera-approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

To shop online for phone accessories, visit www.kyocera-wireless.com/store.

To order by phone, call 800-349-4188 (U.S.A. only) or 858-882-1410.

Radio Frequency (RF) energy

Your telephone is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. Your service provider's network controls the power of the RF signal. This power level can range from 0.006 to 0.6 watts.

In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1
(American National Standards Institute, 1992)
- NCRP Report 86
(National Council on Radiation Protection and Measurements, 1986)
- ICNIRP
(International Commission on Non-Ionizing Radiation Protection, 1996)

Your phone complies with the standards set by these reports and the FCC guidelines.

E911 mandates

Where service is available, this handset complies with the Phase I and Phase II E911 Mandates issued by the FCC.

Battery and charger specifications

Charger	Input	Output
CV90-G2926	100-240 VAC / 50 / 60 Hz	4.5 V 1.2 A
CV90-60859-01	120 VAC / 60Hz	5.2 V 400 mA
Standard Battery		
CV90-M6310-01, 3.7V / 850mAh		
Extended Battery		
CV90-M3145-11, 3.7V / 1350mAh		



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Visit us at www.kyocera-wireless.com
To purchase accessories, visit
www.kyocera-wireless.com/store

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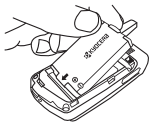

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1 GETTING STARTED

Installing the battery

Your Kyocera Milan KX9B/KX9C phone comes with a removable lithium ion (LiIon) battery. **Fully charge the battery before using the phone.**

To install the battery:


1. Hold the phone face down.
2. Toward the bottom of the phone there is a recess to aid you in opening the battery door. Use your fingernail to pull the battery door away. 
3. Place the battery in the phone casing with the metal contacts toward the bottom of the phone. 
4. Place the battery door tabs in the openings near the top of the phone.
5. Press the battery door until it clicks into place. 

Note: Before you remove the battery, make sure the phone is powered off.



Charging the battery

You must have at least a partial charge in the battery to make or receive calls.

To charge the battery:

1. Connect the AC adapter to the jack on the bottom of the phone. 
2. Plug the adapter into a wall outlet.

The battery icon in the upper-right corner of the screen tells you whether the phone is:

- Charging (the icon is animated)
- Partially charged 
- Fully charged 

Note: The battery will not charge if you use the phone while it is connected to an AC adapter.

Recharging the battery

You can safely recharge the battery at any time, even if it has a partial charge.

Caring for the battery


General safety guidelines


- Do not take apart, puncture, or short-circuit the battery.
- If you have not used the battery for more than a month, recharge it before using your phone.
- Avoid exposing the battery to extreme temperatures, direct sunlight, or high humidity.
- Never dispose of any battery in or near a fire. It could explode.


Common causes of battery drain


- Playing games or using the Web.
- Keeping backlighting on.
- Operating in analog (A) mode. Your phone switches between modes to find the best signal. To set your phone to operate in a single mode, select **Menu** → **Settings** → **Network** → **Digital/Analog**.
- Operating in digital mode when far away from a base station or cell site.
- Using data cables or accessories.
- Operating when no service is available, or service is available intermittently.
- High earpiece and ringer volume settings.
- Repeating sound, vibration, or lighted alerts.


Performing basic functions

Turn the phone on and off: Press and hold  until the phone beeps or plays a tone.

Make a call: Enter the number and press .

End a call: Press .

Answer a call: Open the flip and press .



Access voicemail: Press and hold  and follow the system prompts.

Verify your phone number: Select **Menu** → **Phone Info**.

Silence the ringer on an incoming call:


Press  then  to answer.


-or-

Press the side volume key  up or down then  to answer.


-or-


Press .

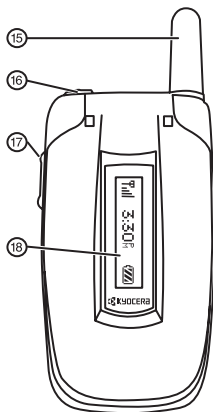
Record a voice memo: Press and hold  right.


Access Recent Calls list: Press and  hold down.

Launch the browser (Milan KX9C only): Press and hold  left.

Access your custom menu: Press and hold  up. (see “Creating and updating your custom menu” on page 32 for instructions on setting up your custom menu).

- ⑮ **Antenna**
- ⑯ **Jack** for hands-free headset and data cable (sold separately) 
- ⑰ **Volume key** to raise or lower speaker volume.
- ⑱ **External screen** displays time, caller ID, signal and battery strength.



 **Warning:** Inserting an accessory into the incorrect jack will damage the phone.

Using menus

The contents of the main menu are as follows:

Recent Calls

All Calls
Incoming Calls
Outgoing Calls
Missed Calls
Erase Call Lists
Recent Calls Timer
All Calls Timer
Home Calls Timer
Roam Calls Timer

Contacts

View All
Add New
Find Name
Speed Dial List
Voice Dial List*
Messaging Groups
Business List
Personal List
Information

Messages

New Text Msg
Voicemail
InBox
Browser Alerts*
OutBox
Saved
Drafts
Msg Settings
Group Lists
Erase Messages

Media Gallery

Images
Sounds

Settings

Silent Mode
Sounds
Display
Convenience
Voice Features*
Messaging
Security
Network
Accessories

Tools & Games

Brick Attack™*
Race 21™*
Doodler™*
Voice Memo
Scheduler
Alarm Clock
Tip Calculator
Calculator
Timer
Stopwatch

Web Browser*






Connects to Internet

Phone Info

Platform
Your Number
SW Version
PRL Version
Factory Config
ESN
Technology
SID
Browser Info
Icon Key
BREW Apps*
Mobile Shop
Settings
Help

*Not available on all phones.

Navigating through menus

- Press  to select **Menu**.
- Press  left, right, up, or down to view menus and options.
- Press  to select a menu item.
- Press  to back up a menu level.
- Press  to return to the home screen.

In this guide, an arrow → tells you to select an option from a menu.

For example, **Menu** → **Settings** means select **Menu** then select the **Settings** option.

Note: To change the way the menus appear, see “Choosing a menu view” on page 32 for details.

Understanding screen icons

These icons may appear on your phone's home screen and the external LCD.



The phone is operating in IS2000 (1X) digital mode.



The phone is operating in IS95 digital mode.



The phone is operating in Analog (FM) mode.



The phone is receiving a signal. You can make and receive calls. Fewer bars indicate a weaker signal.



A call is in progress.



The phone is not receiving a signal. You cannot make or receive calls.



The phone is roaming outside of its home service area.



You have a voice message.



The battery is fully charged. The more black bars, the greater the charge.



The alarm clock is set.



The phone is in privacy mode or is accessing a secure Web site.



High-speed (3G) data service is available and active on your phone. Check with your service provider for availability.



(blinking) The phone is sending high-speed data.



(blinking) The phone is receiving high-speed data.



High-speed data service is available, but the phone is dormant.



The phone is at the home screen. To access **Menu**, press .



The phone is at the home screen. To access **Contacts**, press .



The phone is set to light up instead of ring.



The phone is set to vibrate or to vibrate and then ring.




Position location is set to your service provider and to emergency services.





Position location is set to emergency services only.

2 MAKING AND ANSWERING CALLS


Making a call

Make sure you are in an area where a signal can be received. Look for  on the home screen.

Note: The more bars you see in this symbol, the stronger the signal. If there are no bars, move to where the signal strength is better.



1. Open the flip.
2. Enter the phone number and press .
3. Press  to end the call or close the flip.

Redialing a number

- Press  three times to redial the last number called.


Calling a saved number


Use your Contacts directory to quickly find a saved number.

1. Press  to select **Contacts**.
2. Scroll down the list to find the contact you want to call.
3. Highlight the name and press  to dial the number.


Answering a call

When a call comes in, the phone rings, vibrates, or lights up, depending on your settings. The phone number of the caller appears on the external screen if the flip is closed, or home screen if the flip is open. If the number is stored in your Contacts directory, the contact name also appears.

1. Open the flip.
2. Press  to answer the incoming call.
-or-




Press  to answer the incoming call and turn on the speakerphone simultaneously.

Setting Open to Answer

The default setting of your phone requires you to press  to answer an incoming call. You can set the phone to answer immediately when you open the flip.



- Select **Menu** → **Settings** → **Convenience** → **Open to Answer** → **Enabled**.
 - Select **Disabled** to have the phone continue ringing when you open the flip.

Silencing an incoming call

- Press  or  or  to silence the call.



Note: In the absence of voicemail, this feature drops the call.

- or -

- Press  to silence the call then press  to answer it.

Either action silences only the current call. The next call will ring according to your settings.



Adjusting the volume during a call

- To adjust the earpiece volume during a call, press  or  up or down.


Using the speakerphone


Your Kyocera Milan KX9B/KX9C phone has a built-in speakerphone that you can use during a call when the flip is open.

Note: This function works only for the current call. Once the call is ended, the speakerphone turns off and the earpiece volume returns to normal.

- Open the flip.
- Press  to answer the call and turn on the speakerphone simultaneously. “ Speaker is ON” displays on the screen.

- or -

Press  to turn on the speakerphone at any time during a call.

To turn off the speakerphone, press .

Setting the phone to hold calls

The Hold Call feature allows you to place incoming calls on hold until you are ready to answer them.

Note: This feature will not work if “Open to Answer” is enabled. See “Setting Open to Answer” on page 7.


- Select **Menu** → **Settings** → **Convenience** → **Hold Call** → **Enabled**.
 - If you have not recorded a hold message, you will be prompted to record one, such as “Please hold. I’ll answer in a minute.”
- Record the message twice, as prompted.
- Select **Save** or **Options (Play, Re-Record, or Exit)**.

The next time a call comes in, you will have the option of placing it on hold.

Placing a call on hold

You can place a call on hold once you have enabled this feature.

Note: If you are already on a call and you receive another call, you cannot place the incoming call on hold. It will go to voicemail.


- When a call comes in, press  to select **Hold Call**. The caller will be placed on hold and will hear your recorded hold message.

- To speak to the caller, select **Answer**.

- or -

To hang up without speaking to the caller, select **End Call**.

Erasing recent calls

1. Select **Menu** → **Recent Calls** → **Erase Call Lists**.
2. Select an option: **All Calls**, **Incoming Calls**, **Outgoing Calls**, or **Missed Calls**.
3. Press  to select **Yes**.


Speed dialing

Before you can use speed dialing, you must save a phone number as a contact and assign a speed dial location to it.

- To add a speed dial location to a saved or new contact, see “Customizing a phone number” on page 19.

Using speed dialing

To call a contact that has a speed dial location:

- From the home screen, enter the one- or two-digit speed dialing location and press .

1-Touch dialing

1-Touch dialing is the fastest way to call a saved contact.



Note: You must (1) enable 1-Touch dialing on your phone and (2) have a speed dial location assigned to a contact.

Enabling 1-Touch dialing

- Select **Menu** → **Settings** → **Convenience** → **1-Touch Dialing** → **Enabled**.


Using 1-Touch dialing

To call a contact that has a speed dial location:

- From the home screen, press and hold the speed dialing number. If it is a two-digit number, press the first digit briefly, then press and hold the second digit. For example, if the speed dialing location is 15, press  briefly then press and hold .


Setting up voicemail

Before your phone can receive voicemail messages, you must set up a password and record a personal greeting with your service provider. All unanswered calls to your phone are then automatically transferred to voicemail, even if your phone is in use or turned off.

1. From the home screen, press and hold .
2. Follow the system prompts to create a password and record a greeting.




Note: If you are having trouble accessing your voicemail, contact your service provider.

Checking voicemail messages

When a voice message is received, your screen displays “New Messages” along with the  symbol at the top of your screen. The symbol flashes if the message is urgent.

Tracking calls

You can track the number and duration of calls made and received on your phone.

1. Select **Menu** → **Recent Calls**.
2. Select a timer:
 - **Recent Calls Timer** tracks all calls you have made and received since you last reset this timer. To reset this timer, press  to select **Reset**. (Available for Milan KX9C only.)
 - **All Calls Timer** tracks all calls you have made and received. This timer cannot be reset.
 - **Home Calls Timer** tracks all calls you have made while your phone is not roaming. To reset this timer, press  to select **Reset**. This will reset both the Home Calls and the Roam Calls Timer.
 - **Roam Calls Timer** tracks all the roam calls you have made. To reset this timer, press  to select **Reset**. This will reset both the Home Calls and the Roam Calls Timer.

Timing your calls


You can set your phone to beep 10 seconds before each minute passes when you are on a call.

- Select **Menu** → **Settings** → **Sounds** → **Minute Alert** → **Enabled**.

Understanding roaming

Setting an alert for roaming

The phone can alert you when you roam outside of your home service area.

1. Select **Menu** → **Settings** → **Network** → **Roam/Svc Alert**.
2. Select an option and press 
 - **When no svc** alerts you with three tones decreasing in pitch when service is lost and three tones increasing in pitch when service is acquired again.
 - **On roam change** alerts you with two decreasing tones when roaming service is acquired and three increasing tones when home area service is acquired again.
 - **On any change** alerts you with three increasing tones if there is a change in roaming service or three decreasing tones if the phone loses service.

Setting the roam ringer

You can set a ringer to indicate when an incoming call will be subject to roaming charges.

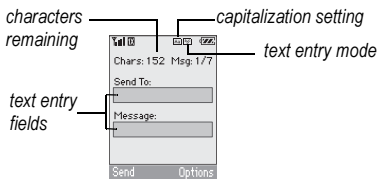
- Select **Menu** → **Settings** → **Sounds** → **Roam Ringer** → **Enabled**. You will hear the ringer.

3 ENTERING LETTERS, NUMBERS, AND SYMBOLS

You can enter letters, numbers, and symbols in contacts, text messages, and your banner.

Understanding text entry screens

The current text entry mode (and capitalization setting, when applicable) are indicated by icons.



Text entry modes

There are five text entry modes:

A Case change

123 Numbers only

a_bc Normal alpha

eZi Rapid Entry

&?! Add Symbol

😊 Add Smiley


Note: The mode you start in depends on the task you are doing. For example, when entering a phone number, you're in number mode. When entering a name for a contact, you're in normal text mode. See "Changing modes" on page 15.

123 Entering numbers

- To enter a number while in 123 mode, press a number key once.
- To enter a number while in a_bc or eZi mode, press and hold a number key until the number appears on the screen.






a_bc Entering words letter by letter

- Press a key once for the first letter, twice for the second letter, and so on. If your phone is set to Spanish, French, or Portuguese, accented letters are available.
- Wait for the cursor to move right and enter the next letter.

Note: To enter a space, press .














eZi Entering words quickly

When you press a series of keys using eZi mode, eZi checks its dictionary of common words and guesses at the word you are trying to spell.

- For each letter of the word you want, press the key once. For example, to enter the word "any" press  →  → .
- If the word doesn't match what you want, press  to look at other word matches.
- When you see the word you want, press .

Quick reference to text entry






This table gives general instructions for entering letters, numbers, and symbols.

To...	Do this...
Enter a letter	Use a _b c mode and press a key until you see the letter you want. For more information, see page 14.
Enter a number	Use 1 ₂ 3 mode and press a key once to enter its number. For more options, see page 14.
Enter a symbol	Press  until you find the symbol you want. See page 15.
Enter a smiley	Use  mode and press a key once to enter its number. For more options, see page 15.
Enter a space	Press  .
Erase a character	Press  .
Erase all characters	Press and hold  .
Move the cursor right or left	Press  right or left.
Move the cursor up or down	Press  up or down.
Change text entry modes	Press and hold  .
Capitalize any letter	In a _b c mode, press  . Choose A.
Lowercase any letter	In a _b c mode, press  . Choose a.
Select soft options on the screen	Press the appropriate key,  or  .
Highlight an option at the bottom of the screen	Press  right or left.

4 STORING CONTACTS





Use your phone's Contacts directory to store information about a person or company. Each contact entry can have up to six phone numbers, two email addresses, two Web addresses, two street addresses, and a space for notes.

Creating a new contact

1. From the home screen, enter the phone number you want to save, including the area code.
2. Press  to select **Save**.
3. Press  to select **Save New Contact**.
4. Enter a name for the contact.
 - If you need to learn how to enter letters, see “Understanding text entry screens” on page 14.
 - To add a symbol or smiley to the contact name, or to change the text entry mode, press  to select **Options**.
5. Either save now or add more contact information.
 - To save now, press  to select **Save**.
 - To enter additional phone numbers, email and Web addresses, or notes, press  down repeatedly. For help switching between numbers and letters for email or Web addresses, see “Changing modes” on page 15.

Adding a code or extension





When you save the phone number of an automated service, you may include a pause to stop dialing, for example, where you would wait to dial an extension.

1. From the home screen, enter the first portion of the phone number.
2. Press  to select **Options**.
3. Select a type of pause:
 -  **Time Pause**
 -  **Hard Pause**
4. Enter the remaining numbers.
5. Press  to select **Save**.




Customizing your contacts

You can customize each contact in your Contacts directory by assigning ringers, pictures, and number types, or by classifying your contacts as Personal or Business.

Assigning ringers


1. Press  to select **Contacts**.
2. Highlight a contact and press .
3. Highlight the contact name and press  to select **Options**.
4. Select **Ringer** → **Assign Ringer**.
5. Scroll down the list to hear the different ringers and press  to select one.

Assigning pictures





1. Press  to select **Contacts**.
2. Highlight a contact and press .
3. Highlight the contact name and press  to select **Options**.
4. Select **Picture** → **Assign Picture** → **Images**.
5. Select **Saved Images** or **Caller IDs**.

Note: With mobile PhoneTools for Kyocera, you can transfer digital pictures to your phone. To purchase MPT or other accessories, visit

www.kyocera-wireless.com/store.

6. Scroll through the list to view your options and press  to assign it to your contact.







Classifying contacts as Personal or Business

1. Press  to select **Contacts**.
2. Highlight a contact and press .
3. Highlight the contact name and press  to select **Options**.
4. Select **Classify**.
5. Select **Personal** or **Business** and press .

Note: To assign Personal or Business ringers, see “Assigning business and personal ringers” on page 29.

Assigning number types

When you assign a number type, an icon is placed in front of a contact number to specify the type of number, such as work, home, or mobile.

1. Press  to select **Contacts**.
2. Highlight a contact and press .
3. Highlight the contact number and press  to select **Edit**.
4. Press  down once and press  to select **Options**.
5. Highlight an option to designate the number as **General**, **Work**, **Home**, **Mobile**, **Pager**, or **Fax** and press . The associated icon will appear next to the number in your Contacts directory and Recent Calls list.



work



email address



home



street address



mobile



Web page URL



pager







note







fax

Editing a contact






1. Press  to select **Contacts**.
2. Highlight a contact and press .
3. Highlight the contact name or number and press  to select **Edit**.
4. Enter your changes and press  to select **Save**.

Erasing a contact






1. Press  to select **Contacts**.
2. Highlight the contact to erase and press .
3. Select **Options**.
4. Highlight **Erase Contact** and press .
5. Press  to confirm.

Sending a vCard

You can send contact information as a text messages.

1. Press  to select **Contacts**.
2. Highlight the contact to send as a vCard and press .
3. Press  to select **Options**.
4. Highlight **Send as vCard** and press .
5. Enter a recipient's phone number and press  to select **Send**.

Customizing a phone number

1. Press  to select **Contacts**.
2. Highlight the contact to edit and press .
3. Press  down to highlight the number.
4. Press  to select **Options**.
5. Highlight an option and press 
 - **Call** to call the contact.
 - **Send Text Msg** brings you to the text messaging screen.

- **Add Speed Dial** assigns or removes the speed dial location.
 - **View Number** to see the selected phone number.
 - **Erase Number** erases the number from the contact.
 - **Secret** makes the number secret so that it will not appear on the screen until the lock code is entered. Secret numbers can be called without a lock code. (For more information, see “Limiting calls” on page 35.)
 - **Primary Number** makes this number the first one that shows up when you open the contact.
 - **Add Voice Dial*** to record a voice tag so you can call a contact using voice recognition (VR). For more information, see page 38.
 - **Erase Voice Dial*** erases the voice tag associated with the number.
 - **Edit Voice Dial*** records a new voice tag.
6. Enter the new information and follow the prompts.
 7. Select **Save**, if necessary.

* Applies to Milan KX9C only.

Finding contact information

To find a phone number or contact, you can (1) check the Frequent list, (2) search the Contacts directory, or (3) use Fast Find.

Checking the Frequent List



From the home screen, select **Contacts**. The last 15 of your most frequently called contacts appear when the Frequent List is enabled. Scroll past the double line to view the All Contacts list.

To enable the Frequent List setting

- Select **Menu** → **Settings** → **Convenience** → **Frequent List** → **Enabled**.

Searching the Contacts directory

1. Select **Contacts** for a list of all contacts.
To quickly get down the list, enter the first letter of the contact. The menu skips to that letter of the alphabet.
- or -
Select **Menu** → **Contacts**.
2. Select a search method:
 - **View All** lists all saved contacts.
 - **Find Name** locates a specific name. Enter part of the contact name then select **Find**.
 - **Speed Dial List**, **Voice Dial List***, **Messaging Groups**, **Business List**, or **Personal List** selects a contact from the specified list.



3. Highlight a contact and press .
 - To call the contact, highlight the number and press .
- * Applies to Milan KX9C only.

Setting Fast Find

With Fast Find, you press one or two keys to view close matches of the number you are looking for.

- Select **Menu** → **Settings** → **Convenience** → **Fast Find** → **Enabled**.

Using Fast Find

1. From the home screen, press the keys corresponding to the letters of the name you want to find. A matching contact or speed dial entry appears.
2. Press  down to scroll through matching entries.
3. Highlight the name you want then press  to call the number.

5 SENDING AND RECEIVING TEXT MESSAGES




This chapter describes how to send, receive, and erase text messages from your phone. For information on voicemail messages, see “Setting up voicemail” on page 10.


Important: The features and menus described in this chapter may vary depending on services available in your area. Check with your service provider for details and possible usage charges.

Sending text messages



You can only send text messages to phones that are capable of receiving them or to email addresses.

Creating a text message

1. Select **Menu** → **Messages** → **New Text Msg.**
2. Enter a recipient's phone number or email address:
 - Select **Options** to access your **Recent List**, **Contacts**, or **Group Lists** and press  . Select a contact and press  . Highlight the number field and press  . For more about group lists, see “Creating group lists” on page 27.
- or -
 - Enter a **New Address** manually.
(To learn how to enter text, see Chapter 3, “Understanding text entry screens” .)



3. Add another recipient if desired:
 - Press  to select **Options** then select **Recent List**, **Contacts**, or **Group Lists**.
- or -
 - Enter a space or comma after the first number then enter another recipient manually.

Note: You can send a message to up to 10 contacts at once. The messages will be sent one at a time, once to each addressee.

4. When you are done entering addresses, press  twice.
5. Enter the message. To learn how to enter text, see “Understanding text entry screens” on page 14.
- or -
Add QuickText, symbols, or emoticons in your message. See “Including prewritten text and symbols” for information.
6. Press  to select **Send**. See “Setting sending options” for information about how and when you want the message to be received.

Including prewritten text and symbols



During text entry, you can add QuickText, symbols, or emoticons in your message.

1. From the text entry screen, select **Options**.
2. Select an option and press **OK**.
 - **Insert Picture**: Select from a list of images. Highlight an option and press  to **Select**.
 - **Insert Sound**: Select from a list of images. Highlight an option and press  to **Select**.
 - **Insert QuickText**: Scroll through the list of options and press **OK** to select one.
 - **Add Symbol**: Scroll through the list and press the corresponding number key to select it.
 - **Add Smiley**: Scroll through the list and press the corresponding number key to select it.
3. When you have finished your message, select **Send**. See “Setting sending options” for information about how and when you want the message to be received.

Setting sending options

When you are ready to send a message, you have several options for how and when you want the message to be received.

1. Once you have completed the message, select **Options**:
 - **Add Address** returns to the “Send To” screen to add another recipient without losing the message. Select **Options** to access your **Recent List**, **Contacts**, or **Group Lists** and press **OK**. Select a contact and press **OK**. Highlight the number field and press **OK**.
 - **Save Message** saves the message in your **Drafts** folder. This prevents the message from being deleted if you have activated AutoErase and enables you to send the message to others.
 - **Save QuickText** saves the message you have just entered as a prewritten message then returns to the message entry screen so you can send the message.
 - **Settings** allows you to choose from the following after pressing **OK**:
 - **Msg Receipt** to request notification when the message has been received.
 - **Set Priority** labels the message as “Urgent.”
 - **Callback Number** includes a callback number with the message to let recipients know at what number they can call you back. Select **OK** to include your own number or **Edit** to enter a different callback number.
 - **Send Later** schedules a time to send the message.

- When you have finished setting options, press  to return to the message window.
- Press  to select **Send**.

Adding a signature

The signature you create is included at the end of all outgoing messages and is counted as characters in your messages; however, it does not appear in the message creation screen.

To create a signature:

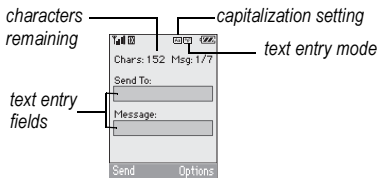
- Select **Menu** → **Settings** → **Messages** → **Signature**.
- Enter your signature in the text field.
- Select **OK** to save the setting.

Note: The characters in the signature are included in the total character count of the message. See the note under step 5 in “Creating a text message” on page 21.

If you cannot send messages

You may not be able to send or receive messages if your phone’s memory is nearly full, or if digital service is not available at the time. To free up memory, erase old messages. See “Erasing messages” on page 26.

Understanding appended messages





If you go over the character limit for a single message, the phone may automatically append an empty segment to your message to make space.

Important: Your service provider will charge you for each message segment.


When you start a message, the maximum character limit appears once you are in the message entry field. This number counts down as you enter characters, until it reaches 0. If you continue to enter text after this counter reaches 0, a message segment may be appended. When you reach the message size limit, you are prompted to edit the message or alerted that the message is being appended.

Receiving incoming calls while creating messages


- If you don't wish to answer the call, press  to select **Ignore**. The phone returns to the message screen.
- To answer the call, press . Your message is saved to the Drafts folder. To return to the message, select **Menu** → **Messages** → **Drafts** → **Resume**.

Viewing your sent messages

To save your outgoing messages, you must first enable Save to Sent.

1. Select **Menu** → **Messages** → **Msg Settings** → **Save to Sent**.
2. Select an option and press .
 - **Enabled** automatically saves all successfully sent messages in the Sent folder.
 - **Prompt** allows you to choose whether or not to save your message when you send it.

To view successfully sent messages:

1. Select **Menu** → **Messages** → **Sent**.
2. Press  up or down through the list of messages. One of the following symbols appears next to each message:



The scheduled message will be sent at the scheduled time. You cannot cancel delivery of the message.



The scheduled message has been sent and will be delivered as scheduled. You cannot cancel delivery of the message.



The message has been received.



The message has been received and opened. (This symbol may not be available. Check with your service provider.)




The message has been sent to more than one recipient.



The message has never been sent or has not been sent since it was last modified. You can cancel delivery of the message.

- **Reply with Copy** to reply to the message with a copy of the original attached.
- **Save Message** to save the message.
- **Save as QuickText** to save the text from the message as QuickText, which you can insert into other messages. Graphics and sound are not saved as part of QuickText. (For more about QuickText, see page 27.)
- View **Sender** information.

3. Select **Done**.

Note: The  symbol indicates that a graphic did not come through. It may be too large or incorrectly formatted.

Setting message alerts



You can set your phone to alert you of incoming text messages or pages. For more information, see “Setting message alerts” on page 31.

Erasing messages

It is a good idea to erase old messages to free up memory in your phone.

You have the option of erasing text messages and pages as you send or read them, erasing them one at a time from the list in the OutBox or InBox, or erasing them all at once.

Erasing single messages

1. Select **Menu** → **Messages**.
2. Select the type of text message you want to erase and press : **InBox**, **OutBox**, **Sent**, or **Saved**.
3. Highlight the message to erase and press .
4. Select **Options**.
5. Select **Erase** to erase the message. A notification appears: “Erase this message?”
6. Select **Yes** to erase the message.

Note: You can erase a scheduled message from the **OutBox**, but you cannot cancel delivery of the message.

Erasing all messages

1. Select **Menu** → **Messages** → **Erase Messages**.
2. Select a folder from which to erase all messages: **InBox**, **OutBox**, **Sent**, **Saved Folder**, **Drafts Folder**, or **All Messages**. To erase messages from all folders, select **All Messages**.
3. A message appears: “Erase all messages?” Select **Yes** to erase messages or **No** to cancel.

Erasing messages automatically

Use this setting to have old messages automatically erased from the **InBox** when memory is low.

- **Select Menu** → **Messages** → **Msg Settings** → **Auto-Erase** → **Old InBox Msgs**. Older messages will be erased as new messages are received.

Customizing message settings

To make messaging easier, you can customize settings for sending and receiving messages.

Creating group lists

You can create and save a list of multiple recipients. Your Kyocera Milan KX9B or KX9C phone stores five group lists with up to 10 recipients per list.


1. **Select Menu** → **Messages** → **Group Lists** → **Create New**.
2. Enter a name for the list. For help entering text, see page 14.
3. Select **Next**.
4. To enter the first phone number or email address, select an option:
 - **Recent List** to select numbers from your Recent List.
 - **Enter from Scratch** to enter the phone number or email address manually.

– **Contacts List** to select numbers from your phone book.

5. Locate the contact number and press **OK**.
6. Select **Options** → **Recent List** or **Contacts**.
7. Locate the contact number and press **OK**.
8. When finished, select **Done**.
9. To send a message to your new group, see “Sending text messages” on page 21.

Creating and editing prewritten messages (QuickText)

Your phone comes with prewritten (QuickText) messages, such as “Please call me,” which you can insert into the body of a text message. You can edit these messages and create new ones. Your phone will store up to 40 QuickText messages, with up to 100 characters per message.

1. **Select Menu** → **Messages** → **Msg Settings** → **Edit QuickText**.
2. To create a new pre-written message, select **New Msg**.
-or-
To edit an existing pre-written message, highlight the message and select **Edit**.
3. Enter or edit the text and press  to select **Done**. For help entering text, see Chapter 3, “Understanding text entry screens”.

Note: You can also save a message you have written or received as QuickText. See “Setting sending options” on page 22 or “Reading the message” on page 25.

6 CUSTOMIZING YOUR PHONE

The contents of the **Settings** menu are as follows.

Silent Mode

Vibrate Only
Vibe then Ring
Lights Only
Normal Sounds

Sounds

Ringer Volume
Ringer Type
Business Ringer
Personal Ringer
Roam Ringer
Flip Open
Flip Closed
Pwr On/Off Sound
Key Volume
Key Length
Key Sound
Alerts
Smart Sound
Minute Alert
Earpiece Volume
Spkrphone Volume

Display

My Banner
Main Menu View
Color Themes
Wallpaper
Screen Saver
Backlighting
Auto-Hyphen
Language
Time/Date Format
Contrast

Convenience

Airplane Mode
Open to Answer
Fast Find
Frequent List
Hold Call
1-Touch Dialing
Web Prompt*
Call Guard

Voice Features*

Add Voice Dial
Erase Voice Dial
Voice Training
Voice Wake-Up
Voice Answer
Expert Mode

Messaging

Alerts
Signature
Edit QuickText
Callback Number
Text Msg Receipt
Save to Sent
Auto-Erase
Default Text
Voicemail Number

Security

Lock Phone
Limit Calls
New Lock Code
Erase Contacts
Emergency Numbers

Network

Data/Fax Calls*
Privacy Alert*
Set Phone Line*
Roam/Svc Alert
Roam Option*
Digital/Analog*
Location

Accessories





Pwr Backlighting
Headset Sounds
Auto-Answer
Com Port Speed*
TTY Device

*Not available on all phones. Check with your service provider.

Silencing all sounds

Your phone is set to make sounds when you receive calls, press keys, navigate through menus, and receive alerts (such as new messages). You can silence all sounds and set the phone to vibrate or light up when you receive calls and alerts.

Setting the phone to vibrate or light up


1. Select **Menu** → **Settings** → **Silent Mode**.
2. Choose an option and press :
 - **Vibrate Only**: The phone vibrates for the duration of the incoming call or other alert.  appears on the home screen.
 - **Vibe then Ring**: The phone vibrates for the first 10 seconds and then rings for the remainder of the incoming call alert.  appears on the home screen.
 - **Lights Only**: The phone lights up for the duration of the incoming call or other alert.  appears on the home screen.
 - **Normal Sounds**: The phone rings for the incoming call or alert (in effect, returns phone to a non-silent mode).

Note: The phone will ring when it is attached to an external power source (such as a charger), even if all sounds have been silenced.

Shortcut to Vibrate Only mode


- Press and hold .

Turning sounds back on

- Select **Menu** → **Settings** → **Silent Mode** → **Normal Sounds**.
 - or -
 - Press and hold .

Choosing ringers

Your Kyocera Milan KX9B/KX9C phone has pre-programmed ringers you can choose to use for incoming calls.



1. Select **Menu** → **Settings** → **Sounds** → **Ringer Type**.
2. Scroll down the list to hear the different ringers and press  to select one.

Note: Downloaded ringers are added to the end of the standard list of ringers.

Assigning business and personal ringers

You can assign ringers to contacts classified as business or personal in your Contacts directory.

Note: To classify a contact as Business or Personal, see “Classifying contacts as Personal or Business” on page 18.

1. Select **Menu** → **Settings** → **Sounds**.
2. Highlight **Business Ringer** or **Personal Ringer** and press .
3. Select a ringer and press .

Importing ringers

You can download additional ringers to your phone using the Kyocera Mobile PhoneTools software, if available (sold separately). To purchase this software and other accessories, visit www.kyocera-wireless.com/store.

Setting sounds for your phone

You can set your phone to sound tones when you open and close the flip and when you turn the phone on and off. Sounds will not occur during an incoming call, if you are on a call, or if a headset or car kit is attached to your phone.

Set sound when flip opens

1. Select **Menu** → **Settings** → **Sounds** → **Flip Open**.
2. Scroll through the list to hear the sounds and press **OK** to select one.

Set sound when flip closes

1. Select **Menu** → **Settings** → **Sounds** → **Flip Closed**.
2. Scroll through the list to hear the sounds and press **OK** to select one.

Set sound when phone powers on or off

- Select **Menu** → **Settings** → **Sounds** → **Pwr On/Off Sound** → **Enabled**.
 - To deselect this sound, select **Disabled**.

Adjusting volume

You can adjust the earpiece, speakerphone, and ringer volume as well as key tones.

Adjusting the earpiece volume

To adjust the earpiece volume manually during a call, press the **[]** key up or down.

To set the earpiece volume:

1. Select **Menu** → **Settings** → **Sounds** → **Earpiece Volume**.
2. Press **[]** right to increase the volume or left to decrease the volume and select **Save**.

Using smart sound


You can set a baseline volume that the phone uses to automatically adjust the earpiece volume when there is a change in the amount of noise around you or the caller's voice.

- Select **Menu** → **Settings** → **Sounds** → **Smart Sound** → **Enabled**.

Adjusting the ringer volume


1. Select **Menu** → **Settings** → **Sounds** → **Ringer Volume**.
2. Press **[]** right to increase the volume or left to decrease the volume and select **Save**.

Adjusting speakerphone volume

1. Select **Menu** → **Settings** → **Sounds** → **Spkrphone Volume**.
2. Press  right to increase the volume or left to decrease the volume and select **Save**.


Adjusting key tone volume

You can change the volume of the tones the phone makes when you press the keys.

1. Select **Menu** → **Settings** → **Sounds** → **Key Volume**.
2. Press  right to increase the volume, or left to decrease the volume and select **Save**.


Setting key length

You can change duration of the tones the phone makes when you press the keys.

1. Select **Menu** → **Settings** → **Sounds** → **Key Length**.
2. Choose **Normal** or **Long** and press .



Setting key sound

You can choose the sound the phone makes when you press the keys.


1. Select **Menu** → **Settings** → **Sounds** → **Key Sound**.
2. Choose **Tone**, **Click**, or **Off** and press .

Setting message alerts

You can choose how you want be alerted of incoming voicemail, pages, or text messages.


1. Select **Menu** → **Settings** → **Messaging** → **Alerts**.
2. Select the type of alert and press  : **Message Alert**, **Page Alert**, or **Voicemail Alert**.
3. Select an option:
 - **Vibrate**, **Beep**, **Freeway!**, **Game!**, **Bloop**, **Winner!**, and **Zilofon!** sets the phone to vibrate, beep, or play a tune once when a new message is received.
 - Options with **Remind** set the phone to notify you once when a new message is received and then notify you again every five minutes. To stop a reminder alert, press  to select **Ignore**.
 - **Disabled** turns off message alerts.



Using shortcuts

From the home screen, press  in one of four directions to access three shortcuts and one custom menu.

Up	Access your Custom Menu
Down	Access Recent Calls
Left	Launch Web browser (KX9C) Access Messaging (KX9B)
Right	Record voice memo


Creating and updating your custom menu

You can create a custom menu that contains your favorite features. After you set up your menu, simply press and hold  up to access it.

1. Press and hold  up to launch **Custom Menu**.
2. Select **Manage List**.
3. Scroll through the available options and press  to select or deselect options.
 - You may select more than one feature. Items appear in alphabetical order in the menu.
4. Select **Save changes**.

Choosing a different language

Your phone may display alternative languages.


1. Select **Menu** → **Settings** → **Display** → **Language**.
2. Select a language and press .

Personalizing the screen

Changing your banner



Your personal banner appears on the home screen above the time and date and can be up to 14 characters long.

1. Select **Menu** → **Settings** → **Display** → **My Banner**.
2. Select **Edit**.

3. Press  to clear the screen.
4. Enter your new text. See Chapter 3, “Understanding text entry screens”
5. Select **Save**.


Choosing a menu view

You can change the appearance of your phone's menus:

1. Select **Menu** → **Settings** → **Display** → **Main Menu View**.
2. Select an option and press :
 - **Graphic** displays icons of each menu item, with its name at the bottom of the screen.
 - **List** displays a list of each menu item.
 - **Wheel** displays a rotating graphic image of the menu items.
3. Press  to return to the home screen. The next time you select **Menu**, you will see the menu view you selected.

Adjusting the backlighting

Your screen lights up while you are in a call or when you press a key on the keypad. However, you can set the duration and brightness of backlighting.

1. Select **Menu** → **Settings** → **Display** → **Backlighting** → **Duration**.
2. Select an option and press .

- **7 seconds, 15 seconds, or 30 seconds** turns backlighting on for 7, 15, or 30 seconds after your last keypress.
- **7 sec. & in call, 15 sec. & in call, or 30 sec. & in call** turns backlighting on for the duration of a call and for 7, 15, or 30 seconds after your last keypress.

Note: The “in call” settings drain the battery more quickly.

Using Power Save Mode

You can conserve battery life by activating Power Save mode. The backlighting appears for the selected duration, but is less bright than with Power Save off.

- Select **Menu** → **Settings** → **Display** → **Backlighting** → **Pwr Save Mode** → **On**.

Setting power backlighting


You can set backlighting to remain on when an external power source, such as the AC adapter, is used with the phone.

Note: Power backlighting may not be available with the optional desktop charger or other accessories.

- Select **Menu** → **Settings** → **Accessories** → **Pwr Backlighting** → **Always On**.
 - To disable this feature, select **Normal**.

Note: The battery charges more slowly when power backlighting is on.

Changing the display contrast

1. Select **Menu** → **Settings** → **Display** → **Contrast**.
2. Press  left or right to adjust the contrast and select **Save**.

Setting numbers to auto-hyphenate




Auto-hyphenation, when enabled, automatically inserts hyphens into your phone numbers to be consistent with the U.S. dialing plan.

For example, 1-222-333-4444.

- Select **Menu** → **Settings** → **Display** → **Auto-Hyphen** → **Enabled**.

Selecting a screen saver

Screen savers appear on the home screen when the flip is open and are activated 10 seconds after the last keypress. Incoming calls and alerts override screen savers.

1. Select **Menu** → **Settings** → **Display** → **Screen Saver**.
2. Highlight a screen saver and press . The image appears.
3. Press  to assign the screen saver.
4. Press  to return to the home screen and wait 10 seconds to view the selected screen saver.

Note: Downloaded screen savers are added to the end of the list.

Selecting wallpaper

Wallpaper appears as background on the home screen.

1. Select **Menu** → **Settings** → **Display** → **Wallpaper**.
2. Highlight a wallpaper design and press **OK**.
3. Select **Assign** to save your selection.

Selecting a color theme

You can select a color theme for the display background of your phone.

1. Select **Menu** → **Settings** → **Display** → **Color Themes**.
2. Scroll through the options to view the color themes and press **OK** to select one.

Choosing a different time/date format

1. Select **Menu** → **Settings** → **Display** → **Time/Date Format**.
2. Highlight an option press **OK**.

Creating a secure environment

This section describes all the features involved in securing your phone and preventing access to personal information. All security features are shielded by a four-digit lock code.

Changing your lock code

The lock code is typically 0000 or the last 4 digits of your phone number.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **New Lock Code**. A message appears: "Change Code?"
4. Select **Yes** and enter a new four-digit code.
5. Enter your new lock code again.

Locking your phone

When your phone is locked, you can call only emergency numbers or your service provider's number. You can still receive incoming calls.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Lock Phone**.
4. Highlight an option and press **OK**:
 - **Never** does not lock the phone.
 - **On power up** locks the phone every time you turn it on.
 - **Now** locks the phone immediately.

Unlocking the phone

1. From the home screen, press **Home** to select **Unlock**.
2. Enter your four-digit lock code.

Designating emergency numbers

The emergency numbers feature allows you to specify three personal phone numbers that can be called when the phone is locked.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Emergency Numbers**.
4. Select an **Unassigned** slot.
5. Enter the phone number, including the area code. Do not enter 1 before the area code.
6. Select **Done**.

Notes:

- You can view these numbers only when they're being entered for the first time.
- To make a call to an emergency number from a locked phone, you must dial the number (including area code) exactly as it was stored in Emergency Numbers.

Limiting calls

You can limit the calls that can be made from your phone to emergency numbers, your contacts, and service provider numbers.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Limit Calls**.
4. Choose an option and press :
 - **No Limit** limits no calls.

- **Limit Outgoing** calls only. Incoming calls can still be received and answered.
- **Limit All** limits both incoming and outgoing calls.

Erasing all contacts

You can erase all entries in your Contacts directory.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Erase Contacts**.
4. Select **Yes** to erase all contacts. A message appears: “Erase ALL Contacts?”
5. Select **Yes** again to erase all contacts.

Network settings

Switching between phone lines

Your phone can have two service accounts, or phone lines, associated with it. Each phone line has its own phone number.

When you are using one line, you cannot receive calls from the other. It would be as if the phone were “off” for that number. Your voicemail, however, will still take messages. All contacts and settings are shared for both lines.

Note: You must first establish a second phone line with your service provider. Once established, a second phone number becomes available in the menu for selection.

1. Select **Menu** → **Settings** → **Network** → **Set Phone Line**.
2. Select one of the two lines and press **OK**.

Data Settings

Note: Data features apply to Milan KX9C only and are supported only when the flip is closed.

Setting Com port speed

The Com Speed sets the data rate at which your phone connects to a laptop or personal computer or at which it sends and receives over-the-air text messages.

1. Select **Menu** → **Settings** → **Accessories** → **Com Port Speed**.
2. Select the speed: **19.2 kbps**, **115.2 kbps** (default), or **230.4 kbps**.

Note: There may be a higher charge for making calls using high-speed data in areas where 1X service is available. Check with your service provider for details.

Setting the phone to receive data or faxes

Your phone may be able to receive certain data or faxes, depending on the system sending the information. You cannot receive voice calls while the phone is in data/fax mode. To receive data or faxes, you must connect the phone to a laptop or PC and switch the phone from voice mode to data/fax mode.

Note: To purchase a data cable call 800-349-4188 (U.S.A. only), 858-882-1410, or visit www.kyocera-wireless.com/store.

1. Connect the phone to the laptop or PC.
2. Set the Com Port speed.
3. Select **Menu** → **Settings** → **Network** → **Data/Fax Calls**.
4. Select an option and press **OK**:
 - **Voice only** allows only voice calls.
 - **Fax, next call** or **Data, next call** sets the phone to fax mode or data mode for the next incoming call or the next 10 minutes.
 - **Fax, until off** or **Data, until off** forces the phone into fax or data mode until the phone is turned off.

Note: You cannot receive voice calls while the phone is in data/fax mode.

Connecting to a TTY/TDD device

You can connect the phone to a TTY device for the hearing impaired.

Note: Enable TTY only when using the phone with a TTY device.

1. Connect the TTY device to the phone.
2. Enter **☰ #** **SPACE** **8 TTY** **8 TTY** **☑** from your keypad.
3. Select the **TTY** option.
4. Press **OK** to clear the message.
5. Highlight an option and press **OK**.

Note: TTY/TDD service may not be available. Check with your service provider for more information.

Setting position location

This setting allows you to share your location information with network services other than emergency services (911, 111, 999, 000, etc.) in markets where service has been implemented.


Note: This feature works only when your phone is in digital mode. You do not have the option of turning off the locator to emergency services.

1. Select **Menu** → **Settings** → **Network** → **Location**.
2. Select **911 Only** or **Location On**.
 - **911 Only** (default) shares your position information only with emergency services when you call your 3-digit emergency code (911, 000, 111, etc.).
 - **Location On** shares your position information with your service provider's network in addition to emergency services.

7 USING VOICE RECOGNITION

Voice recognition allows you to make and answer calls by speaking commands into the phone.



Voice Recognition features are available for Milan KX9C only.

Note: You cannot use voice recognition to end a call; you must press  or close the flip.

Setting up voice dialing

To make or receive calls using voice dialing, contacts must be saved with associated voice tags.


Creating a voice tag for a contact

1. Select **Menu** → **Settings** → **Voice Features** → **Add Voice Dial**.
2. Follow the voice prompts to record a name for the contact.
3. Highlight an option and press :
 - **Add New** saves a new contact to go with the voice tag.
 - **Add to existing** adds the voice tag to a saved contact. Select the contact, highlight the phone number, and press  to **Select**.


Viewing entries with voice tags


- Select **Menu** → **Contacts** → **Voice Dial List**. A list of all contacts with assigned voice tags appears.

Editing a voice tag

1. Select **Menu** → **Contacts** → **Voice Dial List**.
2. Highlight the contact you want to edit and press .
3. Highlight the phone number and select **Options**.
4. Select **Add Voice Dial**, **Erase Voice Dial**, or **Edit Voice Dial**.
5. Follow the prompts.

Calling using voice tags

1. If you haven't already done so, record a voice tag for the person you wish to call.
2. From the home screen, press . The phone responds: "Say a name" or "Say 'dial.'"
3. Say the name of the person you want to call.
4. If the name you said matches a contact in the Voice Dial List, the phone responds: "Calling (Name)." Remain silent to make the call, or say **No** to cancel.

- If the phone finds multiple voice tags that sound like the name you said, you will be asked to verify which name you want to call. Say **Yes** when you hear the correct name. Say **No** when you hear an incorrect name.
- When you are finished with the call, press . You cannot end the call with a voice command.


Erasing all voice tags

- Select **Menu** → **Settings** → **Voice Features** → **Erase Voice Dial**.
- Select **Yes**.
- Select **Yes** again at the confirmation.

Calling using digit dialing

You can speak the digits of a phone number to dial it.

Note: You cannot speak a string of digits. You must speak one digit at a time and wait for the prompt.

- From the home screen, press . The phone responds: “Say a name or say Dial.”
- Say “**Dial**.” The phone responds: “Speak a digit.”
- Speak the first digit of the phone number you want to call. Once the phone repeats the digit, you can speak the next digit.

If you pause, the phone prompts you with the following five options. After the prompt, speak an option.

- Say “**Clear**” to erase the last digit entered. The phone responds: “Digit cleared.” To clear the entire phone number, say “Clear” again. When the phone prompts you with “Clear entire phone number?”, say “Yes” to clear or “No” to cancel.
- Say “**Call**” to dial the number.
- Say “**Verify**” to hear the set of spoken digits.
- Say “**Cancel**” to exit voice recognizer and return to the home screen.
- **Speak a digit** to enter the next digit. Once the phone repeats the digit, you can speak the next digit or pause to hear the prompt.

Using voice features with hands-free car kits

You can use voice commands to make a phone call or to answer the phone only if your phone is connected to a portable hands-free car kit (sold separately).

Note: The following features apply only to portable hands-free car kits unless noted.

To shop for these accessories, visit www.kyocera-wireless.com/store or call 800-349-4188 (U.S.A. only) or 858-882-1410.

Waking up the phone

If your phone is connected to a portable hands-free car kit, you can use a voice command to activate the phone to make a call.

Note: Voice Wake-up does not work with Keypard active. To disable Keypard, see “Locking your phone” on page 34.

To activate the Voice Wake-up setting:

- Select **Menu** → **Settings** → **Voice Features** → **Voice Wake-Up** → **With accessory**.

To wake up the phone:

1. Say **Wake Up** and listen for a tone.
2. Say **Wake Up** again until you hear two tones.

If the phone does not recognize your “Wake up” command, see “Training voice recognition” on page 41.

Answering the phone

You can set the portable hands-free car kit to either (1) answer automatically or (2) answer using a voice command.

Answering automatically

- Select **Menu** → **Settings** → **Accessories** → **Auto-Answer** → **After 5 seconds**.

Note: This setting also works with the portable hands-free car kit.

Answering using voice commands

If Auto-Answer is turned off, you can use a voice command to answer an incoming call using the installed Kyocera hands-free car kit.

To turn off Auto-Answer:


- Select **Menu** → **Settings** → **Accessories** → **Auto-Answer** → **Disabled**.

To activate the Voice Answer setting:

1. Select **Menu** → **Settings** → **Voice Features** → **Voice Answer** → **Enabled**.
2. Select **Menu** → **Settings** → **Silent Mode** → **Normal Sounds**.


To answer a call:

When you receive an incoming call, the phone responds: “Incoming call, answer?” or “Incoming roam call, answer?” If the caller is recognized as a saved contact entry, then the phone says “Incoming call from (Name), answer?”

- Say **Yes** or press any key except .

Ignoring an incoming call

To ignore an incoming call, do one of the following:

- Say **No** and press  to silence the alert.
- Remain silent. The voice alert repeats twice and the phone rings once, then returns to the home screen.

8 USING MEDIA GALLERY

The media gallery stores and displays all the image and sound files in the phone.

Accessing files

1. Select **Menu** → **Media Gallery**.
2. Highlight an option and press **[OK]**:
 - **Images** displays a list of categories that contain preloaded, downloaded, saved, or created files, such as wallpapers, screen savers, or caller IDs.
 - **Sounds** displays a list of categories that contain saved or downloaded sounds, such as ringers and voice memos.

Browsing images

The Images menu allows you to assign your files to various applications.

1. Select **Menu** → **Media Gallery** → **Images**.
2. Highlight an option and press **[OK]**:
 - **Saved Images** displays available images.
 - **Wallpapers** displays wallpaper selections.
 - **Screen Savers** displays available screen savers.
 - **Caller IDs** displays pictures and images that can be assigned to saved contacts.
 - **Doodles** displays files created with Doodler (available for KX9C only).

3. Highlight an image and select **Options**.
Note: Options vary according to menu selection.
4. Highlight an option and press **[OK]**:
 - **Erase** the image (image must not be locked).
 - **Set As Default** sets as default setting.
 - **Assign** an image as a caller ID, wallpaper, or screen saver.
 - **Rename** an image.
 - **Details** gives you the file size of the image.
 - **Erase All** erases all stored images (images must not be locked).
5. Select **[Home]** or **[BACK]** when done.

Browsing sounds

The Sounds menu allows you to view and listen to all sound files stored on your phone.

1. Select **Menu** → **Media Gallery** → **Sounds**.
2. Highlight an option and press **[OK]**:
 - **Saved Sounds** contains sounds saved on your phone.
 - **Ringers** contains ringers saved on your phone.
 - **Voice Memos** contains recorded voice memos.

9 USING TOOLS AND GAMES


Voice Memo


The Voice Memo tool allows you to record and play back audio memos.

Recording a voice memo

1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Record New**.

-or-



Press and hold  right.


2. Say your memo and press to  select **Stop**.
3. Select **Save** to save your memo.

Note: If an incoming call is received while you're recording a memo, the memo is saved and the incoming call screen appears.


Playing or reviewing a voice memo

1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Recorded Memos**.
2. Highlight the voice memo to review and select **Play**.


3. Press  right and left to select a function and press  to perform it:

Play 

Stop 

Pause 

Naming a saved voice memo

1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Recorded Memos**.
2. Highlight the memo and select **Options**.
3. Select **Rename**.
4. Press and hold  to clear the default name.
5. Use the keypad to enter a name for the memo.
6. Select **Save**.













Erasing a saved voice memo











1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Recorded Memos**.
2. Highlight the memo and select **Options**.
3. Select **Erase**. The prompt "Erase file?" appears.
4. Select **Yes** or **No**.

Scheduler








The Scheduler allows you to schedule events and set reminder alerts.

Creating an event

1. Select **Menu** → **Tools & Games** → **Scheduler** → **Add New Event**.
2. Enter a name for the event and press  down. For help entering text, see page 14.
3. Select **Options** and classify the type of event and press : **Meeting**, **Phone Call**, **Birthday**, **Anniversary**, **Vacation**, **Medical**, or **Other**.
4. Press  to change the date of the event (the current date is the default date of the event).
 - Press  left or right to move between the month, day, and year fields.
 - Press  up or down to change the month, day, or year.
 - Press  to save your changes.
5. Press  to set the time of the event.
 - Press  left or right to move between the hour, minute, and AM/PM fields.
 - Press  up or down to change the hour, minute, or AM/PM.
 - Press  to save your changes.
6. Press  to set the duration of the event.
 - Press  left or right to move between the hour and minute fields.

- Press  up or down to change the hour and minute.
 - Press  to save your changes.
7. Press  to set a reminder of the event.
 - Select an option and press .
 8. Press  to set the reminder sound.
 - Select an option and press .
 9. Press  to select a Silent Mode setting.
 - Select **No** or **During Event** and press .
 10. Press  to select whether or not this is a recurring event.
 - Select an option and press : **No**, **Daily**, **Weekly**, **Monthly**, or **Annually**.
 11. Select **Save**.

Editing, erasing, or sending an event

1. Select **Menu** → **Tools & Games** → **Scheduler** → **View Month**.
2. Press  up, down, left or right to highlight the day with the event to view, edit, or erase.
3. Press  up or down to highlight the event and press .
4. Press  to select **Options**.
5. Select **Edit**, **Erase**, or **Send** and press .
 - For more information about editing the event, see “Scheduler” on page 45.
 - To erase the event, highlight **Erase** and press . Press  to confirm.

- For more information about sending the event, see “Sending and Receiving Text Messages” on page 21.











Alarm Clock

You can set up to four alerts with your phone's three alarm clocks and one quick alarm.


Note: The alert occurs only if the phone is on.

Setting an alarm clock

1. Select **Menu** → **Tools & Games** → **Alarm Clock**.
2. Highlight one of the alarms and select **Set**.
3. Use the phone keypad to enter numbers and  to switch between AM and PM.
 - Press  left or right to move between hours, minutes, and AM/PM fields.
 - Press  up or down to change the hours, minutes, and AM/PM options.
4. Press  to set the time of the alarm.
5. Select **Options** to set the alarm sound.
6. Highlight an option and press .
7. Select **Options** to set the recurring time.
8. Highlight an option and press .
9. Enter a note for the alarm and press .
10. Press  to select **Save** and set the alarm(s).
11. When the alarm rings, select **Off** to turn off the alarm or **Snooze** to silence the alarm for 10 minutes.

Note: Opening the flip turns off the alarm.





Setting the QuickAlarm

1. Select **Menu** → **Tools & Games** → **Alarm Clock**.
2. Highlight **QuickAlarm** and select **Set**.
3. Select an option and press : **5 minutes**, **15 minutes** (default), **30 minutes**, or **60 minutes**. A message appears telling you the QuickAlarm is On.
4. When the alarm rings, select **Off** to turn off the alarm or **Reset** to set the QuickAlarm again.



Tip Calculator

The Tip Calculator helps you calculate how much tip to include with a bill.


1. Select **Menu** → **Tools & Games** → **Tip Calculator**.
2. Enter the amount of your bill.
3. Select **Next**.
4. Select the amount you want to include as a tip (10%, 15%, 18%, 20%, Other) and press . Your total bill appears, including tip.
5. To split the bill, press  to select **Split**.
6. Press  to clear the default of 2 guests.
7. Enter the number of guests and press  to select **Next**. The amount each guest pays is calculated.
8. Select **Done**.

Calculator

Use the calculator for basic mathematical equations.


1. Select **Menu** → **Tools & Games** → **Calculator**.



2. Use the keypad to enter numbers.


3. Use  to select mathematical operations:

Left x (multiply) **Up** + (add)


Right ÷ (divide) **Down** - (subtract)

4. Press  to calculate the result.

Example: Enter 5, press  left to select X, enter 2, then press  to obtain the result of 10.

5. Press  to return to the home screen.

- or -

Press  to clear the screen.

Options

M+ Adds displayed digit to the value stored in memory.

MR Displays currently stored value on screen.


MC Clears value currently stored in memory.


Timer

This timer counts down for a specified amount of time. It beeps when that amount of time has elapsed.

1. Select **Menu** → **Tools & Games** → **Timer**.


2. Select **Set**.

– Press  to move the cursor left or right.

– Press  up or down to set the hours, minutes, and seconds.

3. Select **Start** to begin the countdown.

Select **Stop** to pause the countdown. Select **Reset** to clear the timer.

4. Select **Sound** to set the alarm sound and press .

5. Press  or  to silence the alarm.

Stopwatch

1. Select **Menu** → **Tools & Games** → **Stopwatch**.

2. Select **Start** to begin counting.

Select **Stop** to stop counting. Select **Reset** to clear the counter.







Games

The games in this section may not be available on your phone. Check with your service provider for availability.

If you receive an **incoming call alert** while you are playing a game, the game is paused and exited. You can return to play once the call alert ends. Games do not remain paused if the phone is turned off or loses power.


Brick Attack

The goal of this game is to eliminate bricks arranged in levels. You send a moving ball upward using a paddle at the bottom of the screen.

1. Select **Menu** → **Tools & Games** → **Brick Attack**.
2. Press  to select **Yes** at the prompt, “Turn off backlight to conserve battery?”
3. Press  to select **New**.
 - To pause the game, press , then press  to **Resume**.
 - To move the paddle, press  left or right.
 - To exit the game, highlight **Exit** and press .

Race 21

This game is a timed variation of Black Jack. Each game comprises three 90-second rounds. To score points, add cards in each of the four columns, trying to reach but not exceed 21 in each column within during the course of the game.

1. Select **Menu** → **Tools & Games** → **Race 21**.
2. Press  to select **Yes** at the prompt, “Turn off backlight to conserve battery?”
3. Select **New Game**. The first card to be placed is shown at the top left of the screen. Press a key to add a card to the row as follows:



Add cards to the first row





Add cards to the second row




Add cards to the third row





Add cards to the fourth row

Shortcut: Press  left or right to choose arrows at the bottom of the screen then press  to add cards to corresponding rows.

Note: Each time you place a card, a new card appears for placement.


4. Continue placing cards until you are satisfied with your selections.
 - You can pause or end the game at any time by pressing .
 - You lose points each time you exceed 21 in a column.
 - Select **Skip** to skip one card per round.

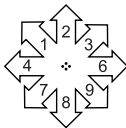
- Press **OK** to select  to get your score and advance to the next round.
- Select an option and press **OK** to select it.
 - New Game** initiates game play. To pause the game, press **BACK**. From here you can choose **Resume**, **New** or **Quit**.
 - Resume Game** returns you to the game you were last playing.
 - Scoreboard** provides you with the top five scores.
 - Music** plays music with this game. Select from **Music Always**, **Sound Effects**, **Instructions**, **Credits**, **During Title**, or **No Music**.
- Press  to end all games.



Doodler

You can create and save graphics on your phone.










- Select **Menu** → **Tools & Games** → **Doodler**.
- Press **OK** to select **Yes** at the prompt, “Turn off backlight to conserve battery?”
- Select **New Doodle** to open the drawing screen. The cursor is located in the middle of the screen.
- Select **Options** to choose the **Colors**, **Tools**, **Lines**, or **Shape** you want to use.

- Use keys 1–9 or  to move the cursor around the screen as indicated.



- When finished, select **Options** → **Save**. The image is saved to **Media Gallery**.
- To move the cursor away from the drawing:**
- Select **Options** → **Colors and Tools**.
 - Select  then **Done**.
 - Press a number key to move the cursor.
- To erase part of a drawing:**
- Select **Options** → **Colors and Tools**.
 - Select  then **Done**.
 - Press a number key to move the eraser.

To Navigate: Use the following keys to doodle.

To:	Use:
Select Options	
Clear screen	
Shortcut to Tools	
Draw, erase, or move cursor/ shape UP	 up
Draw, erase, or move cursor/ shape DOWN	 down
Draw, erase, or move cursor/ shape LEFT	 left
Draw, erase, or move cursor/ shape RIGHT	 right
Return cursor to center	
Previous screen	

Resuming a doodle

To return to another saved doodle:

- Select **Menu** → **Tools & Games** → **Doodler** → **Resume Doodle**.

- or -

Select **Menu** → **Media Gallery** → **Images** → **Doodles**.

Saving a doodle

It is a good idea to save the doodle while you are working on it. If you receive a call while creating an unsaved doodle, it will be lost.

- Select **Options** → **Save**. The image will be saved in **Menu** → **Media Gallery** → **Images** → **Doodles**.

10 CONNECTING TO THE INTERNET

Available for Milan KX9C only.

Using the Mobile Web

You can use your Milan KX9C phone to browse the Internet if you have obtained phone Internet services from your service provider and if over-the-air Internet access is available in your area.

Note: You cannot receive incoming calls while you are using the Web Browser.

Starting the Web Browser

1. Select **Menu** → **Web Browser**.


-or-

Press and hold  left to launch the browser.






Note: A message about airtime fees appears every time you start the browser. To cancel the message, see “Changing the Web prompt” on page 52. For more information about how airtime is charged, contact your service provider.

2. Press  to continue.

If this is the first time you have connected to the Internet, a message informs you that security is not yet enabled for your Web Browser.

3. Press  to select **Yes** to enable security.

When you are connected, a browser home page appears. It has a list of bookmarks and some Web menu options at the bottom of the screen.

- A  appears in a secure session.
 - An underline and an arrow indicate that there is more text. Press  down to view more text. Press  to return to the previous screen.
 - To choose a site, highlight it and press  to select **Go**.
4. When you have finished using the Internet, press  to exit the browser.

Using the Web menu options

The following options may appear on your screen:

- **Home** returns you to the main Web Browser window or home page.
- **Mark Site** saves the current location as a bookmark for easy access.
- **Bookmarks** displays a list of your saved Web sites.
- **Setup** gives you options for changing how information is displayed.
 - **Show URL** displays the entire URL.
 - **About Openwave** displays information about your Web Browser version.

- **Encryption** should not be used unless you are instructed to do so by your service provider.
- **UP.Link** selects a different browser server. You can use this option if you have more than one Web Browser account.
- **Restart** restarts the Web Browser.

Searching for a Web site

How you search for a Web site depends on your service provider. For more information, contact your service provider.

Going to a bookmarked site

1. Select **Menu** → **Web Browser**. If you see a message prompt, press **OK** to continue.
2. From your Web home page, select **Bookmarks**. A list of bookmarks appears.
3. Enter the number corresponding to the bookmark you want and press **OK**.

Checking Browser alerts

Alerts received from a Web site are sent to your **Browser Alerts** inbox.

1. Select **Menu** → **Messages** → **Browser Alerts**. This action launches the browser inbox.
2. Press **OK** to accept browser fees.
3. Select an alert and follow the prompts.

Changing the Web prompt

1. Select **Menu** → **Settings** → **Convenience** → **Web Prompt**.
2. Highlight an option and press **OK**:
 - **At Start** confirms that airtime fees will be applied when you use the browser.
 - **At End** verifies you want to exit the browser.
 - **Both** prompts you when you start and exit the browser.
 - **No Prompts** does not use any prompts.

11 GETTING HELP

Customer support

Your service provider's customer support department may be accessible directly from your phone when you dial a number such as *611 (check with your service provider). They can answer questions about your phone, phone bill, call coverage area, and specific features available to you, such as call forwarding or voicemail.

For questions about the phone features, refer to the materials provided with your phone, or visit www.kyocera-wireless.com.

For additional questions, you may contact the Kyocera Wireless Corp. Customer Care Center in any of the following ways:

- Web site: www.kyocera-wireless.com
- Email: phone-help@kyocera-wireless.com
- Phone: 1-800-349-4478 (U.S. and Canada) or 1-858-882-1401. Customer support phone numbers are also available in the following countries.

Argentina:	0-800-666-0052
Australia:	1-800-507-000
Brazil:	0-800-55-2362
Chile:	800-43-1212
Colombia:	01-800-700-1546

India:	Toll free:1-600-121214 Toll: 0124-284-5000
Mexico:	001-866-650-5103
New Zealand:	0-800-990-100
Panama:	001-800-201-1984
Peru:	0-800-51-934
Puerto Rico:	1-866-664-6443
Venezuela:	0-800-100-2640

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider.
- The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.
- The phone's electronic serial number (ESN).
 - To locate the ESN select **Menu** → **Phone Info** and scroll down to ESN: for the 11-digit number.

Qualified service

If the problem with your phone persists, return the phone with all accessories and packaging to the dealer for qualified service.

Phone accessories

To shop for Milan KX9B/KX9C phone accessories, visit www.kyocera-wireless.com/store. You may also call us at 800-349-4188 (U.S.A. only) or 858-882-1410.

Become a product evaluator

To participate in the testing and evaluation of Kyocera Wireless Corp. products, including cellular or PCS phones, visit beta.kyocera-wireless.com.

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