

# Jabra

## SP700

USER MANUAL

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A BRAND BY

 Netcom

## ENGLISH

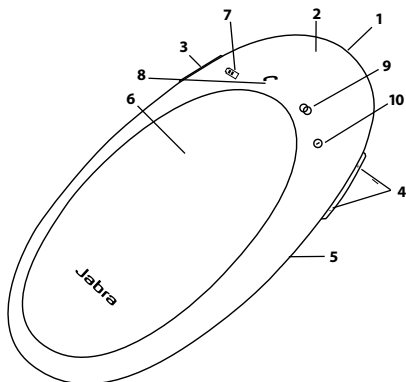
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## THANK YOU

Thank you for purchasing the Jabra SP700 Bluetooth® Speakerphone. We hope you enjoy it! This instruction manual will get you started and ready to make the most of your Speakerphone.

## ABOUT YOUR JABRA SP700

- 1 Microphone**
- 2 Answer/End button**
- 3 FM button**
- 4 Volume up/volume down button**
- 5 Charging port**
- 6 Speaker**
- 7 Battery status icon**
- 8 Call status icon**
- 9 Bluetooth status icon**
- 10 FM transmitter status icon**



## WHAT YOUR SPEAKERPHONE DOES

### **Your Jabra SP700 lets you do all this:**

- Answer calls
- End calls
- Reject calls\*
- Voice dialing\*
- Last number redial\*
- Mute
- Transfer calls
- Night driving mode
- Adjust volume
- Transmit calls or mobile music to your car stereo via FM transmitter

### **Specifications**

- Talk time up to 14 hours (using FM transmitter) / Standby time up to 255 hours
- FM transmitter
- Voice announcements in 10 languages
- Noise reduction & Echo cancellation via DSP
- Weight 85 grams
- Operating range up to 10 meters (approximately 33 feet)
- Supported Bluetooth profiles: HFP, HSP, A2DP
- Bluetooth specification (see glossary) version 2.0.
- Internal rechargeable battery charged by provided car charger or USB cable.

## GETTING STARTED

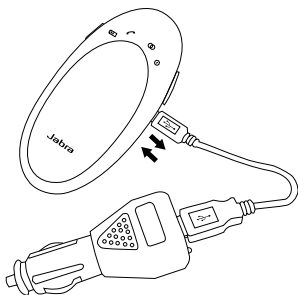
The Jabra SP700 is easy to operate. You should follow three steps before using your speakerphone

- 1. Charge your speakerphone**
- 2. Turn your speakerphone on**
- 3. Pair your speakerphone to your mobile phone**

Instruction	Duration of press
Tap	Press briefly
Press	Approximately 1 sec
Press and hold	Approximately 5 sec

## CHARGE YOUR SPEAKERPHONE

Make sure that your speakerphone is fully charged for two hours before you start using it. Use the USB cable to connect SP700 to the car charger. Plug the car charger into your car's power outlet. The Battery Status Icon will light up red while charging. When fully charged the Battery Status Icon will turn green. SP700 can be charged outside your car by only using the USB cable.

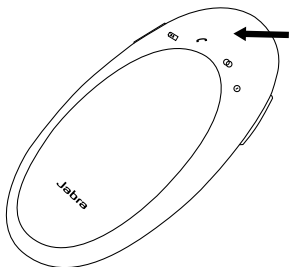


Use only the chargers provided in the box - do not use chargers from any other devices as this may damage your speakerphone.

## TURNING YOUR SPEAKERPHONE ON AND OFF

### Normal mode

- Press Answer/End button for 2 seconds to turn your speaker phone on
- Press Answer/End button for 4 seconds to turn your speakerphone off



### Locking mode

To prevent accidental key presses that could turn your speakerphone on e.g. while carrying it in a bag, the speakerphone can be turned into locking mode. Press simultaneously the Answer/End button and FM button for 4 seconds while the speakerphone is turned on. The speakerphone is now turned off and can only be turned on again by pressing Answer/End button and FM button simultaneously for 2 seconds.

### Automatic power off

When disconnected from the mobile phone, the speakerphone turns off automatically after 10 minutes.

## PAIRING WITH YOUR PHONE

Speakerphones are connected to phones using a procedure called 'pairing'. By following a few simple steps, a phone can be paired with a speakerphone in a matter of minutes.

### 1. Put the Speakerphone in pairing mode

- When you turn on your Jabra SP700 for the first time, the speakerphone will automatically start up on pairing mode – i.e. it is discoverable by your phone. When the speakerphone is in pairing mode you will hear the voice announcement "Pairing Mode" and the Bluetooth Status Icon will flash constantly.

### 2. Set your Bluetooth phone to 'discover' the Jabra SP700

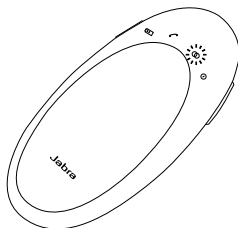
- Follow your phone's instruction guide. First make sure that Bluetooth is activated on your mobile phone. Then set your phone to discover the speakerphone. This usually involves going to a 'setup,' 'connect' or 'Bluetooth' menu on your phone and selecting the option to 'discover' or 'add' a Bluetooth device.\*

### 3. Your phone will find the Jabra SP700

- Your phone will find the speakerphone under name "Jabra SP700". Your phone then asks if you want to pair with the speakerphone. Accept by pressing 'Yes' or 'OK' on the phone and confirm with the passkey or PIN = 0000 (4 zeros). Your phone will confirm when pairing is complete.

In case of unsuccessful pairing, put the Jabra SP700 into pairing mode manually:

- Make sure the speakerphone is off.
- Press and hold the answer/end button until you hear the voice announcement "Pairing Mode" and the Bluetooth Status Icon will flash constantly.



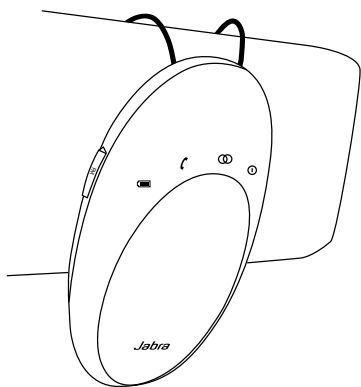
## CONNECTING WITH YOUR PHONE

Speakerphone only work when it is connected to the mobile phone. When connected the message "Connected" will be announced and the Bluetooth Status Icon will turn solid blue. After pairing, the speakerphone connects automatically to your mobile phone. If the devices are paired but not connected press the Answer/End button.

If the devices are disconnected, the speakerphone will remain in auto reconnection mode for 10 minutes.

## PLACE THE SPEAKERPHONE IN YOUR VEHICLE

The Jabra SP700 sits discreetly and conveniently on the sun visor using the attached clip.





## HOW TO

### **Answer a call**

- Tap Answer/End button

### **End a call**

- Tap Answer/End button

### **Reject a call \***

- Press Answer/end button. A busy tone will be sent to the caller.

### **Make a call**

- When you make a call from your mobile phone, the call will automatically transfer to your speakerphone. If your phone does not allow this feature, press on the Answer/End button to transfer the call to the speakerphone

### **Activate voice dialing\***

- Press the Answer/End button. For best results, record the voice dialing tag through your speakerphone. Please consult your phone's user manual for more information about using this feature.

### **Redial last number \***

- Double tap the Answer/End button

### **Adjust sound and volume**

- Tap the volume up or volume down to adjust the volume level (In FM mode you are not able to adjust volume via SP700 – use your car stereo)

### **Mute/Un-mute**

- To mute an ongoing call press volume down button. The mute beep tone will be heard every 5 seconds
- To un-mute press volume up or down button.

### **Transfer call**

- To transfer a call from the speakerphone to the mobile phone press Answer/End button until you hear a beep.
- To transfer a call from the mobile phone to the speakerphone press Answer/End button until you hear a beep.

### **Night driving mode**

- Press FM and volume up button simultaneously when the speakerphone is on. The light will then turn off. You can turn

the lights back on with another press. The speakerphone will always turn on with the lights turned on.

\* Functions marked with \* are dependent on your phone supporting these features. Check your phone's user manual for further information.

## WHAT THE LIGHTS MEAN

<b>Speakerphone Status</b>	<b>LED Indicator</b>
Pairing mode	Bluetooth Status Icon flashes quickly
Connected	Bluetooth Status Icon on
Standby/ Idle	Bluetooth Status Icon flashes every 2 seconds
Incoming call	Call Status Icon flashes every 1 second.
Active call	Call Status Icon on
FM mode	FM Status Icon on
Frequency scanning	FM Status Icon flashes every 1 second
Language selection	Call Status Icon and Bluetooth Status Icon flashes
Low battery	Battery Status Icon on (red)

## ADDITIONAL FEATURES

### Change voice announcement language

Voice announcements give you a more convenient and safe use of SP700. There are 10 supported languages in the following order:

1	UK English
2	US English
3	French
4	Italian
5	German
6	Spanish
7	Mexican Spanish
8	Brazilian Portuguese
9	Mandarin Chinese
10	Russian
Voice announcements Off (Beep tone)	

Default language is UK English. To change language follow these steps:

- Enter pairing mode by press and hold Answer/End button when SP700 is off until voice announces: "Pairing mode"
- Press FM button until current language is announced.
- Tap Volume Up or Volume Down button to select a new language.
- Select preferred language and press FM button until the new language is announced.

Note: It is possible to turn off the voice announcement function. When tapping the Volume Up or Volume Down buttons to select the desired language, the beep tone indicates the voice announcement function is off. When beep tone is heard press FM button and the voice announcement function will be off.

## **Play music**

Make sure that speakerphone and mobile phone are connected. When you play music from your mobile phone it will automatically transfer to your speakerphone. If your phone does not allow this feature, press the Answer/End button to transfer the music to the speakerphone. Music will automatically be paused when you have an incoming call. When call is ended it will start playing again.

## **Using FM transmitter**

The FM transmitter in the speakerphone allows you to transmit calls and music from your mobile to the car stereo when speakerphone and car radio are set to the same frequency.

- Connect your mobile phone and speakerphone.
- Press FM button to enter FM mode. The FM Status Icon will turn solid red and a FM frequency will be announced.
- Manually tune your radio to the same FM frequency and you are now ready to transmit calls or music from your phone to your car stereo.
- FM transmitter will automatically turn off after 10 minutes if function is not used.

## **Changing FM frequency**

When you enter FM mode the speakerphone will always transmit calls and music on the latest used FM frequency. For the FM transmitter to work well, a free radio frequency must be found. A free radio frequency is one that no commercial and public radio station is broadcasting on. As you drive and change environment the FM audio quality could potentially be reduced due to frequency interferences. If sound performance is unsatisfactory it is possible to select a new FM frequency.

- Enter FM mode.
- Press Volume up button until "Searching" is announced.
- When a new frequency is found and announced, tune your radio manually into the same FM frequency. The speakerphone will automatically save the new frequency.

A tap on the Volume up/Volume down button will change the frequency on your speakerphone by 0.1 MHz allowing you to fine tune the signal.

## Using FM transmitter when voice announcement function is off

If voice announcement function is turned off you can select any of the pre-programmed frequency channels in the following order:

Channel No	Pre-programmed Frequency	LED indication (FM Frequency selection mode)			
		Battery status	Call status	Bluetooth status	FM status
1	88.1 MHz	off	off	on	Flash
2	88.3 MHz	off	on	off	
3	88.5 MHz	on	off	off	
4	88.7 MHz	off	on	on	
5	88.9 MHz	on	off	on	
6	89.1 MHz	on	on	off	
7	89.3 MHz	on	on	on	

To select the desired FM frequency channel, follow these steps:

- Connect your mobile phone and speakerphone.
- Press FM button to enter FM mode. The default frequency channel is 88.1MHz
- Press the Volume Up or Volume Down button to move to the next/previous channel.
- Manually turn your radio into the same FM frequency and you are now ready to transmit calls or music from your phone to your car stereo.

Note1: While changing frequencies, FM Status Indicator flashes every 1 second.

Note2: While changing frequencies, a repeated beep-tone will be heard and frequencies can be recognized by the combinations of Status Indicators. (See the table above.)

### Caller ID

When you have an incoming call the speakerphone will announce the number of the caller. If your radio supports RDS Text the phone number will furthermore be showed on the radio display.

## Software upgrade

It is possible to upgrade the speakerphone software following these steps:

- Download the latest version of jabra700update.exe from [www.jabra.com/SP700](http://www.jabra.com/SP700).
- Click the exe file to start up the program and follow the instruction.
- Turn off the speakerphone.
- Connect the speakerphone to the computer using the USB cable.
- Press simultaneously FM button and Volume Up button.
- When entering Software upgrade mode, the designated ring tone can be heard.
- Make sure the "Jabra SP700" appears listed in the Windows device manager.
- When you are prompted to install the driver, install the Jabra provided driver.
- After the "Jabra SP700" appears in the Windows device manager, the car kit software can be upgraded.

## TROUBLESHOOTING & FAQ

### I hear crackling noises

- Bluetooth is a radio technology, which means it is sensitive to objects between the speakerphone and the connected device. It is designed for the speakerphone and the connected device to be used within 33 feet (10 meters) of each other, with no major objects in the way (walls, etc.).

### I cannot hear anything on my speakerphone

- Increase the volume on the speakerphone
- Ensure that the speakerphone is paired to a device that is playing
- Make sure your phone is connected to the speakerphone by tapping the Answer/End button.

### I am having pairing problems

- You may have deleted your speakerphone pairing connection in your mobile phone.

Follow the pairing instructions.

### **I want to reset the pairing list on my speakerphone**

- The speakerphone registers a list of up to 7 mobile phones. To remove the list, press and hold the Answer/End button, Volume up button and FM button at the same time. A beep indicates the list was removed from the speakerphone memory. The next time you power on, the speakerphone will go into pairing mode as the first time you powered your new SP700 on.

### **Will the Jabra SP700 work with other Bluetooth equipment?**

- The Jabra SP700 is designed to work with Bluetooth mobile phones. It can also work with other Bluetooth devices that are compliant with Bluetooth version 1.1 or higher and support a headset, hands-free and/or advance audio distribution profile.

### **I cannot use Reject call, call on hold, Redial or voice dialing**

These features are dependent on the ability of your phone to support a hands-free profile. Even if the handsfree profile is implemented reject call, call hold and voice dialling are optional features which are not supported by all devices. Please consult your device manual for details.

### **I can not connect speakerphone and radio via FM transmitter**

- Make sure the radio is turned on and speakerphone is in FM mode (FM Status Icon is on).
- If your radio when searching is not able to find the FM frequency set by your speakerphone, the FM frequency must be tuned in manually on the radio. Please read radio manual to find out how to manually change frequency on your radio.
- The sensitivity of the search function on your radio determines whether it is able to find the frequency set by your speakerphone. On some radios you are able to adjust the sensitivity thus making it possible to find the speakerphone frequency when searching. If not tune in manually.
- In urban areas it might be difficult to find a clear frequency. It is therefore advisable to use a frequency in the lower or upper end of the FM frequency band (e.g. 88.1 or 107,7 MHz) where you will have the best chance to find a clear frequency.

## NEED SUPPORT?

- 1. Web:** [www.jabra.com](http://www.jabra.com)  
(for the latest support info and online User Manuals)
- 2. E-mail:** [support.uk@jabra.com](mailto:support.uk@jabra.com)  
Information: [info@jabra.com](mailto:info@jabra.com)
- 3. Phone:** 0800 0327026

## TAKING CARE OF YOUR SPEAKERPHONE

- Always store the Jabra SP700 with the power off and safely protected
- Avoid storage at extreme temperatures (above 45°C/113°F – including direct sunlight – or below -10°C/14°F). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the Jabra SP700 to rain or other liquids.

## WARNING!

Never operate your SP700 speakerphone while driving!

Remember always drive safely, avoid distractions and follow local laws!

Use caution while using your speakerphone when you are engaging in any activity that requires your full attention. While engaging in any such activity, turning your speakerphone off will keep you from being distracted, so as to avoid accident or injury. Do not take notes or read documents while you are driving.

Pairing and/or connecting your SP700 speakerphone with your mobile phone or car stereo should always be completed before you start to drive.

At the time of printing use of FM transmitter portion of this product is restricted and/or prohibited in the following countries: Cyprus, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Malta, Montenegro, Poland, Serbia, Slovakia, and Slovenia. For an updated list please go to [www.jabra.com/SP700](http://www.jabra.com/SP700)



Calls and music streamed to your FM radio using the FM transmitter can potentially be picked up by another radio in close proximity. This is only relevant when using the FM transmitter mode.

Never try to dismantle the product yourself. None of the internal components can be replaced or repaired by users. Only authorised dealers or service centres may open the product. If any parts of your product require replacement for any reason, including normal wear and tear or breakage, contact your dealer.

4. ACA TS028 – Ignition of flammable atmospheres. Do not use the speakerphone in environments where there is a danger of ignition of flammable gases.

## WARRANTY

### **Limited Two (2) -Year Warranty**

GN Netcom A/S, warrants this product to be free from defects in materials and workmanship (subject to the terms set forth below) for a period of two (2) year from the date of purchase ("Warranty Period"). During the Warranty Period, GN Netcom A/S will repair or replace (at GN Netcom A/S's discretion) this product or any defective parts ("Warranty Service"). If repair or replacement is not commercially practicable or cannot be timely made, GN Netcom A/S may choose to refund to you the purchase price paid for the affected product. Repair or replacement under the terms of this warranty does not give right to any extension or a new beginning of the period of warranty.

### **Claims under the Warranty**

To obtain Warranty Service, please contact the GN Netcom A/S dealer from which you purchased this product or visit [www.jabra.com](http://www.jabra.com) for further information about customer support. You will need to return this Product to the dealer or ship it to the dealer or to GN Netcom A/S (if so indicated on [www.jabra.com](http://www.jabra.com)) in either its original packaging or packaging affording an equal degree of protection. You will bear the cost of shipping the product to GN Netcom A/S. If the Product is covered by the warranty, GN Netcom A/S will bear the cost of shipping product back to you after the completion of service under this warranty. Return shipping will be charged to you for products not covered by the warranty or requiring no warranty repair.

The Following information must be presented to obtain Warranty Service: (a) the product, and (b) proof of purchase, which clearly indicates the name and address of the seller, the date of purchase and the product type, which is evidence that this product is within the Warranty Period. Please further include (c) your return address. (d) daytime telephone number, and (e) reason for return. As part of GN Netcom A/S/Jabra's efforts to reduce environmental waste you understand that the product may consist of reconditioned equipment that contains used components, some of which have been reworked. The used components all live up to GN Netcom A/S/Jabra's high quality standards and comply with the GN Netcom A/S product performance and reliability specifications. You understand that replaced parts or components will become the property of GN Netcom A/S.

## **Limitation of Warranty**

This warranty is only valid for the original purchaser and will automatically terminate prior to expiration if this product is sold or otherwise transferred to another party. The warranty provided by GN Netcom A/S in this statement applies only to products purchased for use, and not for resale. It does not apply to open box purchases, which are sold "as is" and without any warranty. Specifically exempt from warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions, modular plugs, ear tips, decorative finishes, batteries, and other accessories. This warranty is invalid if the factory-applied serial number, date code label, or product label has been altered or removed from this product. This Warranty does not cover cosmetic damage or damage due to misuse, abuse, negligence, Acts of Nature, accident, disassembling or modification of, or to any part of, the product. This Warranty does not cover damage due to improper operation, maintenance or installation, or attempted repair by anyone other than GN Netcom A/S or a GN Netcom A/S dealer which is authorized to do GN Netcom A/S warranty work. Any unauthorized repairs will void this warranty.

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## CERTIFICATION AND SAFETY APPROVALS

### **CE**

This product is CE marked according to the provisions of the R & TTE Directive (99/5/EC). Hereby, GN Netcom A/S, declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For further information please consult <http://www.jabra.com>

Within the EU this device is intended to be used in Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, The Netherlands, United Kingdom, and within EFTA in Iceland, Norway and Switzerland.

### **Bluetooth**

The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by GN Netcom A/S is under license. Other trademarks and trade names are those of their respective owners.

## GLOSSARY

- 1. Bluetooth** is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance (approx. 10 meters/33 feet). Bluetooth is safe to use. It is secure too, so once a connection has been made no-one can listen in and there is no interference from other Bluetooth devices either. Get more information at [www.bluetooth.com](http://www.bluetooth.com).
- 2. Bluetooth profiles** are the different ways that Bluetooth devices communicate with other devices. Bluetooth phones support the headset profile, the hands-free profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the phone's software.
- 3. Pairing** creates a unique and encrypted link between two Bluetooth devices and lets them communicate with each other. Bluetooth devices will not work if the devices have not been paired.
- 4. Passkey or PIN** is a code that you enter on your Bluetooth enabled device (e.g. a mobile phone) to pair it with your Jabra BTxxxx. This makes your device and the Jabra BTxxxx recognize each other and automatically work together.
- 5. Standby mode** is when the Jabra BTxxxx is passively waiting for a call. When you 'end' a call on your mobile phone, the headset goes into standby mode.



Dispose of the product according to local standards and regulations.

[www.jabra.com/weee](http://www.jabra.com/weee)

# Jabra

MADE IN CHINA



 Bluetooth®

TYPE: JABRA SP700

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