

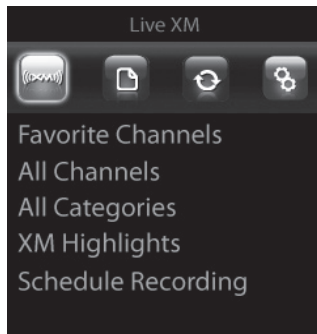


User Guide

# Quick Start

## Quick Start

- 1 Charge the battery (page 13).
- 2 Set up your XMp3 radio (page 21).
- 3 Activate your XM subscription online or by calling 1 800 XM RADIO (1-800-967-2346) (page 25).
- 4 Press the menu button. You should see this screen:



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# Introduction

# Introduction

## Features

The XMp3: Record What You Love, Listen When You Want!™

- Live or recorded XM content at your fingertips. Spin the wheel to quickly tune to your favorite XM channels.
- Have to step away for a few minutes? Pause and replay up to 30 minutes of XM programming.
- Record up to 5 channels simultaneously, so you'll always have something to listen to. Schedule a recording time, or let the XMp3 radio learn your listening habits and automatically record your favorite channels for you.
- Find out what's playing now or in the future with XM's programming guide.
- TuneSelect and GameSelect finds your favorite artists or sports events on any XM channel.
- Upload MP3 files, WMA tracks, and Audible.com books from your PC. Manage your collection and playlists with the XM2go Music Manager software.
- Store MP3 or WMA files on a removable microSD memory card (sold separately).

# Introduction

## About XM

XM is America's number one satellite radio company. Broadcasting live daily from studios in Washington, DC, New York City, Chicago, the Country Music Hall of Fame in Nashville, Toronto, and Montreal, XM's 2008 lineup includes more than 170 digital channels of choice from coast to coast: commercial-free music, premier sports, news, talk radio, comedy, children's and entertainment programming; and the most advanced traffic and weather information.

XM, the leader in satellite-delivered entertainment and data services for the automobile market through partnerships with General Motors, Honda, Hyundai, Nissan, Porsche, Subaru, Suzuki, and Toyota, is available in 140 different vehicle models for 2008. XM's industry-leading products are available at consumer electronics retailers nationwide. For more information about XM hardware, programming, and partnerships, please visit <http://www.xmradio.com>.

## Safety Instructions



**IMPORTANT!** Always read and understand all the instructions to avoid injury to yourself and/or damage to your device. XM Satellite Radio claims no responsibility for damage from data loss due to breakdown, repair or other causes.

### DO NOT:

- Expose to extreme temperatures, i.e. above 140°F (60°C) or below -4°F (-20°C).
- Expose to moisture. Do not use the radio near or in water. Don't touch the radio with wet hands.
- Let any foreign matter spill into the radio.
- Store in dusty areas.
- Expose to chemicals such as benzene, thinners, liquid or aerosol cleaners.
- Expose to direct sunlight, fire, flame, or other heat sources for a prolonged period.
- Try to repair or disassemble the radio yourself. Opening the case, power adapter, or home stand may cause electric shock.
- Drop, hit, or bend your radio.
- Place heavy objects on your radio.

### DO:

- Use only the approved power adapter. The power adapter plug should match the outlet.
- Insert the power adapter plug all the way into the outlet. Be careful not to overload the outlet with too many electrical devices, and keep metallic

# Introduction

objects away from the power plugs.

- Stay aware of your surroundings when enjoying your XMp3 radio. If you're a pedestrian, keep your eyes and ears open. If you're driving, keep your eyes on the road and your hands on the wheel. Not doing so can result in personal injury, death, and/or damage to your device, accessories, and/or to your vehicle or other property.
- Place your XMp3 radio where it won't interfere with your vehicle's safety features, such as airbags. Failing to correctly place the device may result in injury to you and others if it becomes detached during an accident and/or obstructs the deployment of an airbag.

## Environmental Information

- Follow local guidelines for waste disposal when discarding packaging, batteries, and electronic appliances. The battery type is Lithium-Ion (Li-Ion) and should be disposed of properly.



## Protect Your Ears and Yourself

- Always follow traffic safety directions. Do not use earbuds or headphones while operating a bicycle, automobile, or motorcycle. Not only is it dangerous, it may be illegal.
- Make sure the earbud or headphone cable does not get in the way of your arms or other surrounding objects while you're walking or exercising.
- Maintain a moderate volume when walking or exercising. Always be aware of what is happening around you.
- Using earbuds or headphones for a long time and/or at high volume can cause serious damage to your hearing. If you hear ringing in your ears, STOP listening immediately.

Sound can be deceiving. Over time, your hearing "comfort level" adapts to higher and higher volumes; what sounds "normal" may be dangerously loud.

**TO ESTABLISH A SAFE LEVEL:** Start the volume control at a low setting. Slowly increase the volume until you can hear comfortably, without distortion, and still be aware of your surroundings.

### **ONCE YOU ESTABLISH A COMFORTABLE SOUND LEVEL:**


Leave the volume at that level; do not increase it over time.

Pioneer and the Consumer Electronics Association recommend that you avoid prolonged exposure to excessive noise. Sustained sound levels above 85 decibels can be dangerous without

# Introduction

hearing protection. (For reference, a garbage disposal or loud shouting at 3 feet are about 80 decibels; a food blender or gas lawn blower at 3 feet are around 90 decibels.) Pioneer disclaims all liability for hearing loss, bodily injury, or property damage as a result of use or misuse of this product.

## Important battery information

Your XMp3 radio's battery should be charged before you use the radio. The amount of charge is indicated by the battery level meter in your XMp3 radio's display. When you're charging the battery you will see . When the battery is exhausted you will see a red battery icon.

When you use your XMp3 radio for the first time, charge the battery until the battery icon turns green. Then use your XMp3 radio until the battery is exhausted. This charge/discharge cycle calibrates the battery level meter so that it accurately reports the state of the battery.

Batteries gradually wear down and require longer charging times. When a battery no longer holds its charge, you should purchase a new battery. Always use authorized batteries and power adapters. Replacement batteries and power adapters can be ordered online at [www.xmradio.com/accessories](http://www.xmradio.com/accessories).

To prevent injuring yourself or your XMp3 radio, do not disassemble, crush, or puncture the battery. Never allow metal to touch the battery terminals.

Your XMp3 radio's rechargeable battery should be disposed of properly and may need to be

recycled. Contact your local recycler for details. Never dispose of batteries in a fire or in water as they may explode.

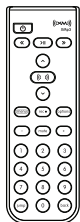
To insert or remove the battery see page 13 for more information.

# Introduction

## What's in the Box?



XMp3 Radio



Remote Control



Earbuds



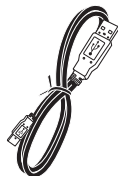
RCA Audio Cable



Home Stand



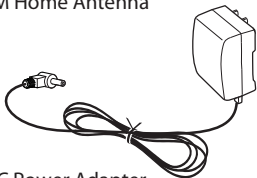
XM Home Antenna



USB Cable



Battery

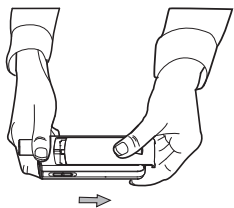


AC Power Adapter

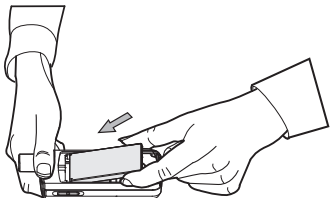
Also Included:  
User Guide and Getting the  
Most From your XM Radio  
Guide

## Charging the Battery

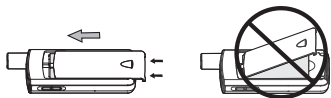
The battery comes from the factory with a small amount of charge. Charge the battery for at least 8 hours before using your XMp3 radio for the first time, or if you have not used it for several months.



1. Open battery compartment.



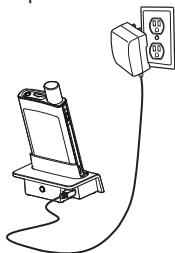
2. Insert the battery into the XMp3 radio.



3. Carefully replace the battery door, sliding in place.



4. Connect the XMp3 radio to the home stand.



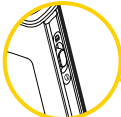
5. Plug the power adapter into the home stand and to a wall socket.

# Introduction

## XMp3 Radio Controls

### Power/Hold Switch

Slide down to turn on or off, slide up to lock controls.



### Menu

Go to My Music Library, access advanced features and configuration options or info extras information.

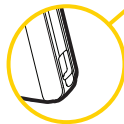
### Back

Return to previous screen.

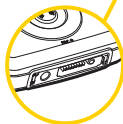
### 30-Minute Replay

Pause and replay up to 30 minutes of live XM

### USB Jack



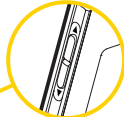
### Universal Connector



### Headphone Jack and microSD Card Slot



### Volume/Mute



### Keypad

Enter channel numbers.

### Options

TuneSelect, bookmarks, add channel to favorites, set channel to auto recording, and view programs for channel.

### XM Button/Select

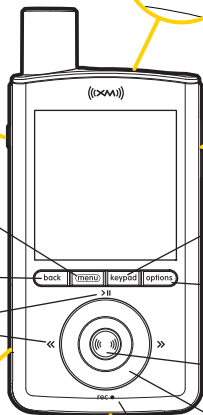
Press to confirm selections.

### Control Wheel

Give it a spin!

### Record

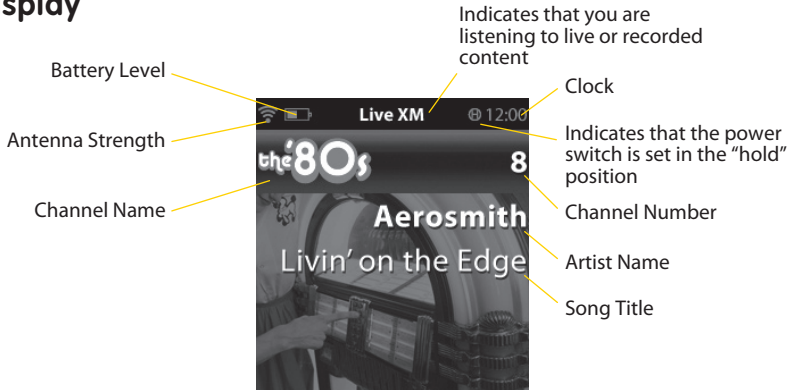
Record a song or a channel - also schedule recording and set channel to auto record.



The functions of the controls may change depending on what you're doing at the time. In general, remember that:













- Turning the wheel highlights different icons or moves up or down a list. Press the **XM button** to select the highlighted item.
- The **back** button brings you to the previous screen.
- If you're lost, press the **back** button several times until you get to an XM channel or the song you're listening to. Pressing and holding the **back** button will do the same thing.

## Display














# Introduction

## Additional symbols

	Live XM
	My Music Library
	Auto Recordings
	Settings
	Battery Charging
	Battery Charged (green)
	Battery Low (red)
	Hold - controls locked. To unlock, slide the power switch down to the middle position
	Mute – to unmute, press both volume up and volume down buttons at the same time
	Repeat
	Shuffle
	MP3 or WMA song loaded onto the microSD card



	microSD card is in the device, has been scanned and is safe to be removed (green)
	Song included on a playlist
	MP3 or WMA song loaded onto the microSD card that has been added to a playlist
	TuneSelect set to alert on artist's name
	TuneSelect set to alert on song title
	XM signal strength
	MicroSD card is being read. Do not eject the microSD card until this icon disappears (red)
	GameSelect set to alert and channel added to channel list (see channel skip/add)
	Scheduled recording via "View Programs" or "XM Highlights"
	Schedule to Alert via "View Programs" or "XM Highlights"
	Scheduled recording via "Schedule Recording"

# Introduction

## Remote Control Functions

### Power Button

### 30-Minute Replay Buttons

Pause and replay up to 30 minutes of live XM content.

### XM Button/Select

Press to confirm selections.

### Menu

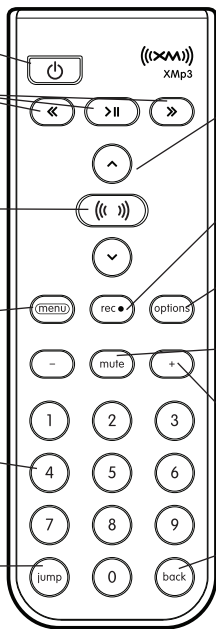
Go to My Music Library, access advanced features and configuration options or info extras information.

### Number Keys

Enter a channel directly.

### Jump

Switches between current channel and previous channel.



### Arrow Buttons

Select menu entries, change channels.

### Record

Record a song or channel.

### Options

TuneSelect, bookmarks, add channel to favorites, set channel to auto record, and view programs for channel.

### Mute

Silences live, saved songs, and replayed XM content.

### + and -


Change channels or control volume for audio system (sold separately).

### Back

Return to previous screen. Press and hold to return to the previous channel.

## MicroSD Memory Card

Turn your XMP3 radio off before inserting or removing the microSD memory card (sold separately at [xmradio.com/microSD](http://xmradio.com/microSD) or at your local retailer).

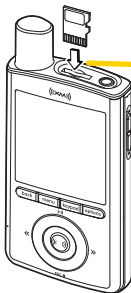
To insert the card press it down until it clicks into place. To remove it, press down and it will eject. Do not remove the card if you see this symbol in red  on the display.



**NOTE!** A microSD card is for your library of MP3s and WMAs, you cannot store any recorded XM content on your microSD card.



**WARNING!** Do not remove microSD Card during scanning.



Be sure you insert the microSD card correctly.

# Introduction

## Using this Guide

Throughout this guide, you will see instructions such as Select **menu** → **Settings** → **Change Display** → **Brightness**. This tells you to do the following:

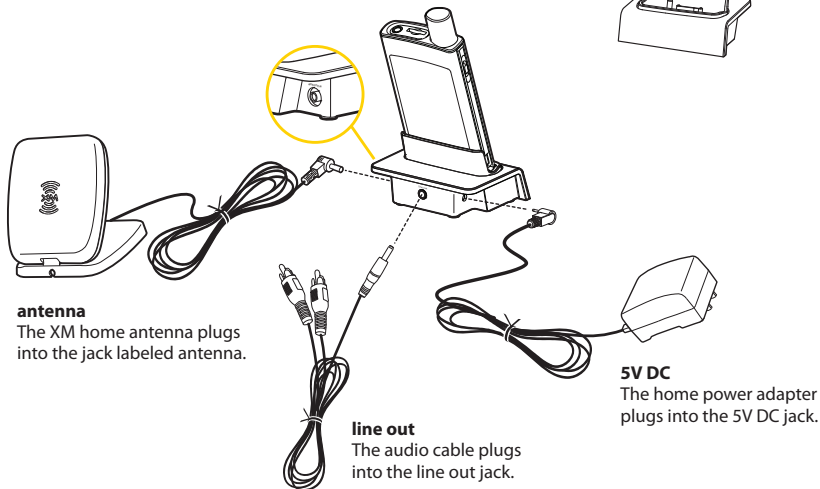
- 1 Press the **menu** button.
- 2 Turn the wheel clockwise until the **Settings Icon** is highlighted.
- 3 Press the **XM** button to select **Settings**.
- 4 Turn the wheel to get to **Change Display**, press the **XM** button again to select.
- 5 Press the **XM** button to toggle through the brightness choices.



# Setup

## Setup for Home or Office

- 1 Insert your XMp3 radio into the home stand.
- 2 Connect the power adapter, audio cable, and XM home antenna.
- 3 Connect your XMp3 radio to your home or office audio system.



### antenna

The XM home antenna plugs into the jack labeled antenna.

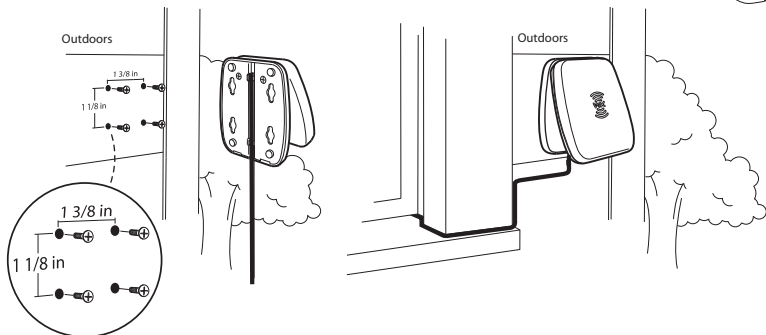
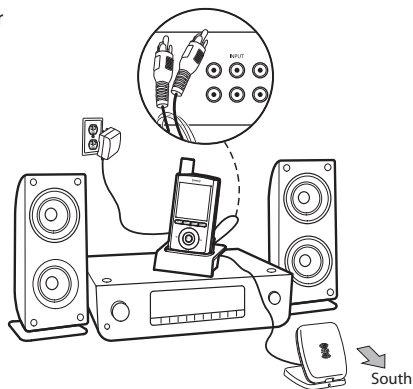
### line out

The audio cable plugs into the line out jack.

### 5V DC

The home power adapter plugs into the 5V DC jack.

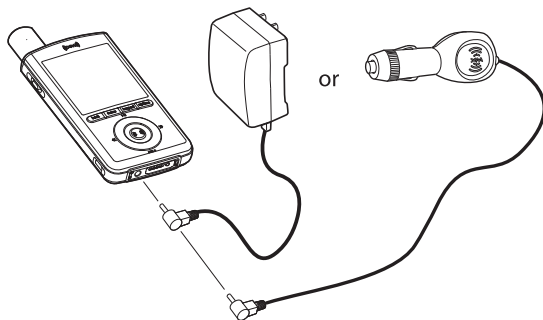
- 4 Place the XM home antenna in or near a south facing window for optimal indoor reception.
- 5 To optimize signal reception, you may mount the XM home antenna outdoors, facing south.



# Setup

## While Traveling

You can connect the power adapter directly to your XMp3 radio.







# Activation

## Subscribing to XM

Before you can listen to any of XM's more than 170 channels, you must first activate your XMp3 radio.

- 1 Make sure your XMp3 radio is receiving the XM signal in live mode so that you can hear the audio on Channel 1.
- 2 Make a note of your XM Radio ID. You can find it:
  - On XM Channel 0
  - On the rear package label
  - On the label inside of the battery compartment



**NOTE!** The XM Radio ID does not use the letters I, O, S, or F.

- 3 Activate your service:
  - Online: Go to [activate.xmradio.com](http://activate.xmradio.com)

**OR**

  - By phone: call 1-800-XM-RADIO (1-800-967-2346)
- 4 When your service is activated, your XMp3 radio will receive all channels. This usually takes 10 to 15 minutes, but may take up to an hour. Your XMp3 radio must remain on until activated.

If you have not yet activated your XMp3 radio and it is not receiving a signal, the radio may show a Product Demo on its display. The demo disappears when you activate the radio.

# Using Your XMp3 Radio



# Using your XMp3 Radio

## Live XM



**NOTE!** Be sure to listen to live XM for at least 8 hours in a 30-day period.

This authenticates your XM subscription and ensures you continue to enjoy your live and recorded XM programs.

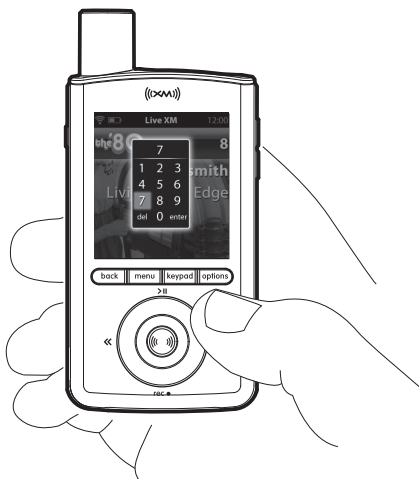
## Selecting Channels

- 1 Turn on your XMp3 radio. Subscribe to XM (page 26) if you haven't done so already.
- 2 If you see **Live XM** at the top of the display, skip to the step 3. Otherwise, press the **menu** button. Turn the wheel to highlight the yellow live XM icon, then press the **XM** button to select it.
- 3 Turn the wheel to highlight **All Channels**. Press the **XM** button to select it. You should see a list of XM channels.
- 4 Turn the wheel to scroll through the channel list.
- 5 When the channel you want to listen to is highlighted, press the **XM** button to select it.

- OR -

- 1 Press **keypad** on your XMp3 radio. You'll see a numeric keypad appear on the screen.

- 2 Turn the wheel to highlight a digit corresponding to the channel number that you want to listen to. Press the XM button to select that digit. Repeat for all the digits of that channel number.
- 3 When you've entered a valid channel number, your XMp3 radio will tune to that channel within 2 seconds.



- OR -

Press the keys on the remote that correspond to the channel number.

# Using your XMp3 Radio

## Categories

XM channels are organized into channel categories, or genres, such as “Rock,” “Jazz,” or “News.” To find a channel by category:

- 1 Select **menu** → **Live XM** → **All Categories**.
- 2 You'll see a list of all the XM categories. Turn the wheel to highlight a category, then press the **XM button** to select it.
- 3 You'll now see a list of all channels within that category. Use the wheel and **XM button** to tune to your desired channel.
- 4 To briefly listen to each channel in a category, select “**Scan** (category name)” then press the **XM button**.

## Favorite Channels

You can save up to 99 of your favorite channels in an easily accessible list.

- 1 While you're tuned to a channel, press **options**.
- 2 Select **Add to Favorites**.

### To listen to your favorite channels:

- 1 Press **menu**.
- 2 Spin the wheel to highlight the **live XM** icon. Press the **XM button** to select it.
- 3 Highlight and select **Favorite Channels**.

- 4 You should see a list of your favorite channels. Turn the wheel to highlight the desired channel then press the **XM button** to select it.

#### To remove a channel from your “Favorites” list:

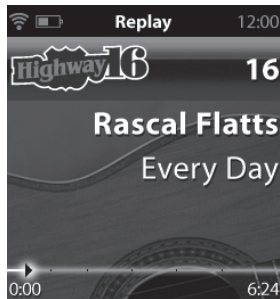
- 1 Tune to that channel.
- 2 Select **options** → **Remove Favorite**.

## Pause and Replay Live XM

Need to take a phone call or step away for a few minutes? Now you can, and you won't have to miss a second of live XM – simply pause by pressing the >|| button and you can walk away up to 30 minutes. Press the >|| button to resume playing.

To repeat the song you just heard or the song you are currently listening to press <<. If More than 5 seconds into the next song press << twice

Turn the wheel to see a list of songs that you missed, from newest to oldest. Press the << or >> buttons to skip to the previous or next song in the list. You can also press and hold the << or >> buttons to rewind or fast-forward through individual songs.



# Using your XMp3 Radio

To return to live XM select **menu** → **All Channels**, or **All Categories**, or **Favorite Channels**. You can also press **»** several times or enter the channel number using the keypad or from the replay list select **Go to Live XM**.

You won't be able to record a song that is paused or being replayed. Your scheduled recording and auto-recording sessions take place as normal.

## Recording XM

Your XMp3 radio gives you more ways to record up to 100 hours of your favorite XM content. Push a button to immediately record the song or channel that you're currently listening to. Or schedule a recording session by setting the date, time, and channel. You can also schedule recording sessions using the XM2go® Music Manager application. Lastly, your XMp3 radio automatically records content from the channels you listen to the most – so you'll always have something to hear.

### To record a song or channel immediately:

- 1 While listening to a song press the rec button, which is the bottom portion of the wheel.
- 2 Select **Record song** (which records just that one song) or **Record channel** (which records the channel up to 6 hours, or until you tell it to stop).



**TIP!** Try pressing and holding the rec button. This records a single song immediately. Up to 10 hours of individual songs can be recorded.

### To schedule a recording session for the future:



- 1 **Select rec** → **Schedule Recording** or **Menu** → **Live XM** → **Schedule Recording**.
- 2 Use the wheel and **XM** button to enter the date, start time, end time, and channel.
- 3 Select **OK** when done.

You can use the same method to edit or delete an existing recording session. You can also use the XM2go Music Manager to create, edit, and delete recording sessions.

Your XMp3 radio can record up to 5 separate channels at the same time.



**NOTE!** The priority for recordings is as follows: (1) individual song, (2) channel recording, (3) scheduled recordings, and (4) auto recordings

## Auto Recording

Your XMp3 radio learns your listening habits and automatically records up to 30 hours of XM programming from the five channels you listen to most frequently. To automatically record programs in this manner, make sure that:

- XMp3 radio is docked and is plugged into AC or vehicle power.
- XMp3 radio can receive an XM signal.

You can also turn all auto-recording off by selecting **menu** → **Settings** → **Auto Recording**, press the **XM** button to toggle between **Off** and **On**.

# Using your XMp3 Radio

To designate a specific channel to be auto-recorded:

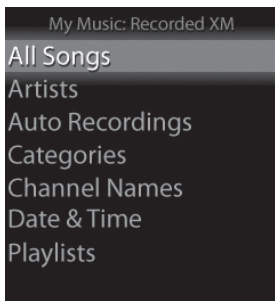
- 1 Tune to that channel.
- 2 Select **rec** → **Set to Auto Record**. You can designate up to 5 channels in this manner.

To remove channels from the auto-record list, select **rec** → **Remove Auto Rec**.

## Listening to Recorded Content

Recorded XM, MP3 and WMA files, audiobooks – they're all in one place.


- 1 Select **menu** → **My Music Library**.
- 2 Choose **Recorded XM, MP3s and WMAs**, or **My Books**.
- 3 If you choose **Recorded XM**, you'll see this screen:



- 4 You can view all songs in your library of recorded XM content, or sort by artist, category, channel name, and so on. You'll see similar menus when you view your library of MP3/WMA files or audiobooks.

As you listen to recorded music or audiobooks, try pressing options. Depending on the type of content, you will find options to add the songs or artist to your TuneSelect list (XM content only), repeat songs, shuffle songs, add them to playlists, or see more information about the track (if available).

Wondering how to get MP3/WMA files and audiobooks onto your XMp3 radio? You can upload MP3/WMA files from your PC directly to your XMp3 radio using a USB cable and the XM2go Music Manager.

You can also store MP3/WMA files directly on a microSD memory card. When you view the library of MP3/WMA files on XMp3 radio, these types of files are indicated by this symbol: 

Try to store most of your MP3/WMA files on the microSD card. This lets your XMp3 use more of its internal memory to hold recorded XM content.

Your XMp3 radio will inform you when its memory is full. To continue recording XM content, delete some songs. To delete songs:

- 1 Select **menu** → **My Music Library** → **Recorded XM**.
- 2 Choose any method to display a list of songs.
- 3 Highlight a song.
- 4 Select **options** → **Delete**.

# Using your XMp3 Radio

## Program Guide

To see what will be playing on a particular channel:

While listening to live XM, select **options** → **View Programs**.

You will see a list of programs that will be playing on that channel.

If you then highlight a program and select it, you can see information about that program, schedule to record it, or set an alert that will notify you when the program starts.

Looking for an interesting program but don't know quite what you want? Select **menu** → **Live XM** → **XM Highlights**. You'll see a list of the best programs across select XM channels for the next few days.



## Bookmarks

Use XMp3 radio's "bookmarks" to remember artist and title information of interesting songs. To bookmark a song that is currently playing, simply select **options** → **Bookmark Song**.

You can then view these bookmarks at a later time using the XM2go Music Manager application on your PC. The XM2go Music Manager also makes it easy for you to purchase the songs that you've bookmarked. You can purchase the songs from [napster.com](http://www.napster.com).

## Playlists

You can create one or more custom lists, called playlists. A playlist is simply a collection of recorded tracks that play in a certain order. Create a “morning commute” playlist, a “workout” playlist, a “best of” playlist, and more. And yes, the same song can appear on more than one playlist.

- 1 While listening to recorded XM or MP3/WMA files, select **options** → **Add to Playlist**.
- 2 Choose to add the song to an existing playlist or to a new playlist. To create a new playlist, select **New Playlist**. You will see an alphabetic keyboard that allows you to spell the name of the playlist.

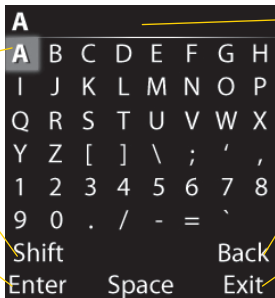


**NOTE!** You cannot make playlists using both MP3/WMA files and XM recorded content.

Turn the control wheel to highlight a letter; press the XM button to select it.

**Shift** displays lower-case characters and other symbols.

Select **Enter** when you're done spelling the name.



Playlist name

Correct errors using the **Back** key.

**Exit** cancels the operation without creating the playlist name.

# Using your XMp3 Radio

## To delete a playlist:

- 1 Select **menu** → **My Music Library** → **Recorded XM** or **menu** → **My Music Library** → **MP3s and WMAs**.
- 2 Select **Playlists**.
- 3 Highlight a playlist name and select **options** → **Delete**.

## To remove songs from a playlist:

- 1 Select **menu** → **My Music Library** → **Recorded XM** or **menu** → **My Music Library** → **MP3s and WMAs**.
- 2 Select **Playlists**.
- 3 Select a playlist name and highlight a song within that playlist.
- 4 Select **options** → **Remove from Playlist**

## A playlist may hold only one of these content types:

- Recorded XM content
- MP3/WMA files uploaded to your XMp3 radio using a PC
- MP3/WMA files stored on the microSD card

You cannot create a playlist that, for example, mixes recorded XM content with MP3 files.

## TuneSelect and GameSelect

TuneSelect finds your favorite artists or songs and alerts you whenever they are being played on any XM channel. You can save up to 30 songs or artists.

- 1 When you hear one of your favorite songs or artists, select **options** → **TuneSelect Song** or **options** → **TuneSelect Artist**. Your XMp3 radio remembers the song title or artist name.
- 2 When any song or artist on your TuneSelect list is being played on any other XM channel, your XMp3 radio alerts you with a short beep and by displaying information about that song, artist, and channel.
- 3 Press the **XM** button to change channels and hear that song or artist. If you don't do anything, the alert will go away after 6 seconds.

You can do the same thing with sports games; just select **options** → **GameSelect**.

Your XMp3 radio might find more than one TuneSelect or GameSelect entry; in that case, you'll be able to choose which one to listen to by turning the wheel.

### To edit your TuneSelect list:

- 1 Select **menu** → **Settings** → **Edit Alerts**.
- 2 Select **Edit TuneSelect**.
- 3 You will see a list of TuneSelect entries.
- 4 To change the type of alert, highlight that entry and press the **XM** button. Toggle between **Alert On Artist** or **Alert On Song**, choose **Do Not Alert** or **Delete**.

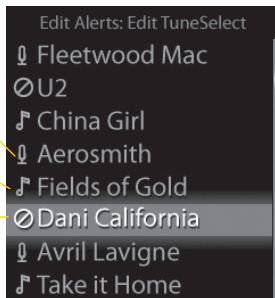
# Using your XMp3 Radio

5 When you're done, press **back** to exit the screen.

TuneSelect alerts you when it finds this artist name.

TuneSelect alerts you when it finds this song title.

No alerts set for this song title or artist.



GameSelect alerts may be set or disabled in a similar manner.

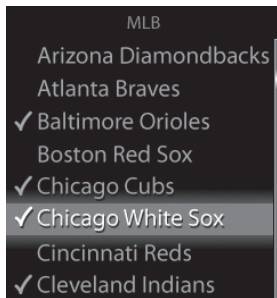


## Info Extras

XM broadcasts information such as sports scores and stock quotes. This information can be displayed at the bottom of your XMp3 radio's screen.

### To choose a sport or team:

- 1 Select **menu** → **Settings** → **Info Extras** → **Sports**.
- 2 You'll see a list of sports. Use the wheel and **XM button** to select the sports you're interested in. Depending on the sport, you may see a list of team choices as well.
- 3 Select a sport or team by highlighting that entry. Press the **XM button**; a check mark will appear in front of that sport or team. Not interested in that team? Press the **XM button** again to remove the check mark. You can select several sports or teams by repeating this step.
- 4 When you're done selecting sports and teams, press back repeatedly to exit.



# Using your XMp3 Radio

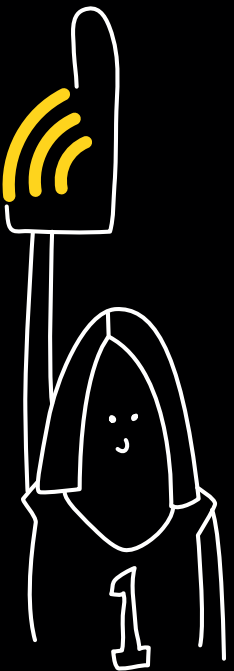
## Choosing a stock is a similar process:

- 1 Select **menu** → **Settings** → **Info Extras** → **Stocks**.
- 2 Select **Add Stocks**.
- 3 To add the symbol for XM Satellite Radio, “XMSR,” turn the wheel until “X” appears in the first letter position. Press the **XM button** to confirm. Turn the wheel until “M” appears in the second letter position, then press the **XM button** to confirm. Do the same thing for the remaining letters.



- 4 You can delete stock symbols by choosing **Erase Stocks** during step 2, then following directions on your XMp3 radio's screen.
- 5 When you're done with the stock list, press **back** to exit.

# Using Your XMp3 Radio with a PC



# Using your XMp3 Radio with a PC

The XM2go Music Manager runs on Windows-based personal computers and allows you to:

- Manage your music: create and customize playlists of XM recordings or your personal MP3 or WMA files.
- Schedule recordings.
- View XM's Online Program Guide: discover new music and programs by seeing what's available on all XM channels for the next week.
- Rip CDs to MP3 or WMA files.
- Bookmark and purchase songs from compatible online music services including Napster®.
- Listen to and purchase audiobooks from Audible.com®.
- Manage up to 5 compatible XM radios.

## System Requirements

PCs running Microsoft® Windows® XP must meet the following requirements:

- Service Pack 2 (SP2) or higher
- CPU: 400 MHz or higher
- Hard drive: at least 100 MB free disk space
- RAM: at least 256 MB
- High-speed Internet connection
- Windows Media Player 11 (loaded at time of installation if not present)

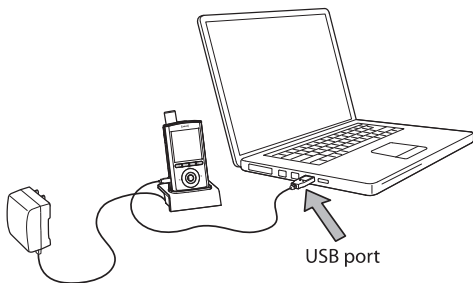
PCs running Microsoft® Windows® Vista must meet the following requirements:

- CPU: 800 MHz or higher for Vista Home; 1 GHz or higher for other Vista editions
- Hard drive: at least 100 MB free disk space
- RAM: at least 512 MB for Vista Home; at least 1 GB for other Vista editions
- High-speed Internet connection
- Windows Media Player 11 (loaded at time of installation if not present)

## Setup and Installation

Download the XM2go Music Manager software and instructions from:

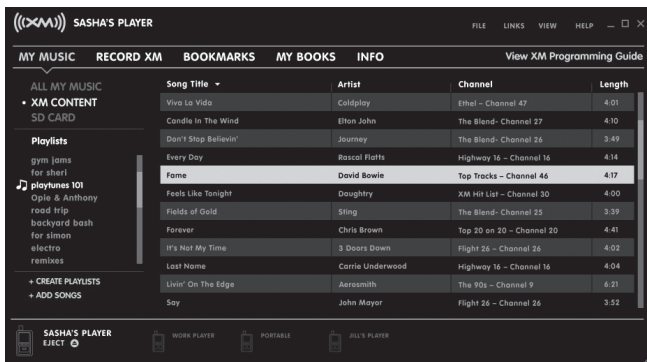
[www.xmradio.com/xm2gomusicmanager](http://www.xmradio.com/xm2gomusicmanager)



# Using your XMp3 Radio with a PC

## My Music

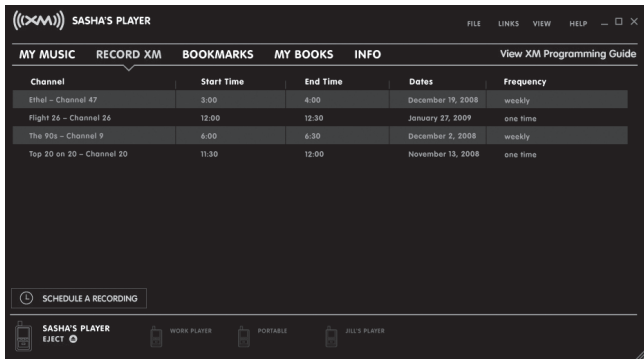
The XM2go Music Manager helps you organize recorded XM content and your MP3s.



- View your XM recordings, including the artist name, song title, the channel it was recorded from and song length.
- View your personal music (MP3s and WMA files) collection, including the artist name, song title, album and song length.
- View, create and modify playlists and add songs.
- View XM's Online Programming Guide to see what's playing on XM.

## Record XM

Schedule Recordings of XM content directly from your XMp3 radio, or with the XM2go Music Manager.

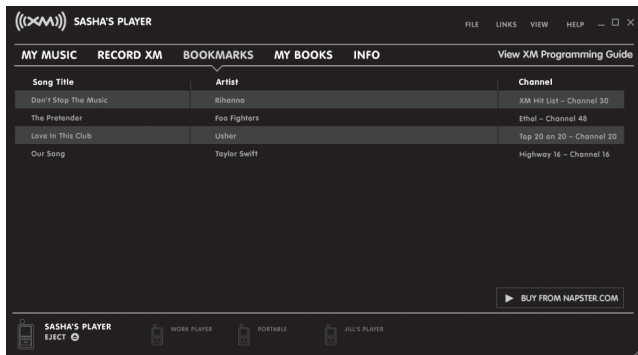


- Save time by recording up to five channels at the same time.
- View all scheduled recordings, including the duration.
- View XM's Online Programming Guide to see what's playing on XM.

# Using your XMp3 Radio with a PC

## Bookmarks

Bookmarks are an easy way to flag your favorite songs while listening to your XMp3 radio.



- View songs you have bookmarked on your XMp3 radio and link to Napster.com to purchase them.
- Add your music library to the XMp3 radio with a standard or high capacity microSD card. We recommend storing your MP3 files on a microSD card since you can only record XM content onto the XMp3 radio – it cannot be transferred to a microSD card.
- View XM's Online Programming Guide to see what's playing on XM.



# napster.com

Napster enables you to purchase and own songs you heard and bookmarked on your XMp3 radio.

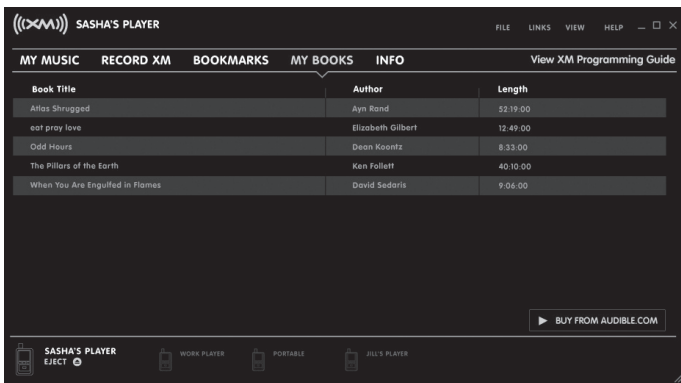


- Easy access to a library of millions of songs.
- Add your music library to the XMp3 radio with a standard or high capacity microSD card.
- We recommend storing your MP3 files on a microSD card since you can only record XM content onto the XMp3 radio – it cannot be transferred to a microSD card.

# Using your XMp3 Radio with a PC

## My Books

View the authors, titles, and length of audible books saved on your XMp3 radio.



- Link to [audible.com/xm](http://audible.com/xm) to see available audible books.
- View XM's Online Programming Guide to see what's playing on XM.

## audible.com/xm

Audible is your source for the internet's largest selection of premium digital audio.

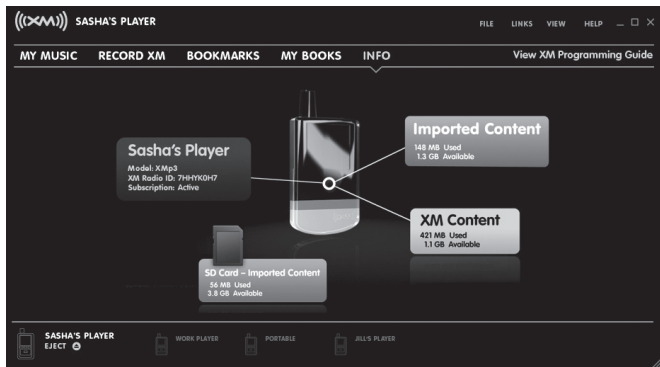


- Choose from over 40,000 downloadable audiobooks, including the latest best sellers and timeless classics.
- Download content to your XMp3 radio or other compatible devices and listen at the gym, on your commute, anywhere, anytime.

# Using your XMp3 Radio with a PC

## Info

View Information about your XMp3 radio such as model and radio ID.



- Personalize the name of your XMp3 radio.
- View the amount of XM content storage used/available and personal music storage used/available on your XMp3 radio.
- View the amount of personal music storage/used on your microSD card.
- View XM's Online Programming Guide to see what's playing on XM.

## Disconnecting XMp3 from a PC

To disconnect your XMp3 from your PC, you must follow these steps:

- 1 Click on “Eject” on the lower left-hand corner of the XM2go Music Manager screen.
- 2 XM2go Music Manager will sync with your XMp3 radio, then inform you that you can disconnect your XMp3 radio.
- 3 Unplug the USB cable from either the PC or your XMp3 radio.



**NOTE!** DO NOT use Windows’ “Safely Remove Hardware” button as it does not properly sync XM2go Music Manager with your XMp3 radio.



Settings

# Settings

You can manage your XMp3 radio settings by selecting **menu** → **Settings**. The list of settings will vary depending on whether you're using your XMp3 radio in a portable mode, docked into a vehicle cradle, in a home stand, or in a sound system.

## EQ Settings

Change the tone by selecting **menu** → **Settings** → **EQ Settings**. By pressing the **XM button**, you can choose between "Flat," "Max Boost," "Pop," "Rock," "Classical," and more.

The EQ setting is not available when listening to XM through your vehicle's FM radio. To change the audio quality, use the tone or EQ controls of the FM radio.

## Change Display

Control the display appearance by selecting **menu** → **Settings** → **Change Display**. You have the following options:

- **Brightness:** select between high, medium, or low screen brightness.
- **Backlight Timer:** determines how long the screen remains lit. Choose between Always On, 1 minute, 30 seconds, or 15 seconds.
- **Show Info Extras:** choose to show stock, sports, or no info extras while you listen.

# Settings

## Edit Alerts

If you use TuneSelect, your XMp3 radio alerts you when your favorite song or artist is playing on any live XM channel. You can control how these alerts work.

### To turn all alerts on or off:

- 1 Select **menu** → **Settings** → **Edit Alerts** → **All Alerts**.
- 2 Press the **XM button** to turn all alerts off or on.

### To choose whether you get an alert based on an artist name or song title:

- 1 Select **menu** → **Settings** → **Edit Alerts** → **Edit TuneSelect**.
- 2 Highlight and select an artist name or song title. Press the **XM button**.
- 3 You should see options that let you choose to be alerted on an artist name or song title. You can also turn off or delete the alert for an individual song or artist.

In a similar manner, you can enable or disable GameSelect alerts, or toggle between Program Alerts and Scheduled Recordings.

**Info Extras** See page 41



# Channel Access

## Direct Tune

Normally, as you scroll through live XM channels using the wheel, your XMp3 radio displays the channel, artist name, and song title, which allows you to preview the information before tuning to that channel. To hear that channel, you would then press the **XM** button.

You can set your XMp3 radio to automatically tune to a channel without having to press the XM button:

- 1 Select **menu** → **Settings** → **Channel Access** → **Direct Tune**.
- 2 Press the **XM** button to toggle between **On** and **Off**. Setting this to **On** means that your XMp3 radio automatically tunes to a channel.

## Skipping a Channel

If you don't want to scroll through all XM channels to get to the ones you want, you can easily remove channels from the list that displayed on the screen. To remove channels from the channel list:

- 1 Select **menu** → **Settings** → **Channel Access** → **Channel Skip/Add**.
- 2 You'll see a list of all XM channels. Channels that are visible when you normally turn the wheel are marked with a check; those that don't appear do not have a check. Press the **XM** button to turn the check mark on or off.
- 3 To exit, press **back** repeatedly.

# Settings

You can always access a skipped channel by entering its channel number directly.

## Blocking xL Channels

A channel logo that contains “xL” means that you may hear frequent explicit language on that channel. To block these channels:

- 1 Select **menu** → **Settings** → **Channel Access** → **xL Channels**.
- 2 Press the **XM** button to select **Off**. xL channels will no longer appear on the channel list. Select **On** to be able to view the xL channels.

## Auto Recordings

You can turn all auto-recording off by selecting:

**menu** → **Settings** → **Auto Recording**, press the **XM** button to toggle between **Off** and **On**.

## Line Out Level

When you connect your XMp3 radio to a home stereo or to your vehicle’s stereo (using a cassette adapter or the vehicle’s auxiliary input), you should set your XMp3 radio’s audio level to match

the volume of other audio sources.

- 1 Select **menu** → **Settings** → **Line Out Level**.
- 2 Turn the wheel to increase or decrease the audio level.
- 3 Press the **XM** button to set that level.

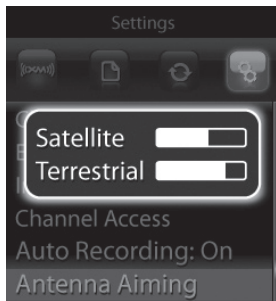
Do not use the Line-Out Level menu item as a volume control; you should use the volume control on your home or car stereo instead.

## Aiming the Antenna

For best reception, your XM antenna should have an unobstructed view of the XM satellites in the southern sky. In large cities, XM's network of repeaters helps increase signal coverage.

Your XMp3 radio can help you aim the antenna for best reception.

- 1 Select **menu** → **Settings** → **Antenna Aiming**.
- 2 The “Satellite” and “Terrestrial” bars show the level of your current signal.
- 3 Rotate or move the antenna to make at least one of the bars as strong as possible.



# Settings

## Clock and Sleep Timer

- The time is automatically set using the XM signal. Select **menu** → **Settings** → **Set Time** → **Time Zone** to set the proper time zone for your location.
- Your XMp3 radio can automatically adjust for Daylight Savings Time. To turn this feature on, select **menu** → **Settings** → **Set Time** → **Daylight Savings**.
- To display time in 12- or 24-hour format, select the desired format through **menu** → **Settings** → **Set Time** → **Hour Mode**.
- Your XMp3 radio has a sleep timer, which automatically shuts off the unit after a period of time. Select **menu** → **Settings** → **Set Time** → **Sleep Timer**. Choose between 15, 30, 45, or 60 minutes; choose “Off” to disable the sleep timer.

## Restoring Factory Defaults

To restore all your XMp3 radio settings and preferences to a “factory fresh” state:

- 1 Select **menu** → **Settings** → **Restore Defaults**.
- 2 Choose **Restore Setting** to reset all options to factory defaults without erasing any stored content.

- OR -

Choose **Restore and Erase** to reset all options to factory defaults AND erase all stored content. Be careful!

- 3 You'll see several confirmation screens. If you change your mind, simply select **No**. Alternatively, press **back** to exit this set of menus and return to normal operation.

## Memory Usage

Select **menu** → **Settings** → **Memory Usage** to view memory status on your XMp3 radio.

- **XM Singles** represents songs recorded individually from live XM channels.
- **Other Content** represents channel recordings from live XM, scheduled recordings, and WMA/MP3/audiobook files transferred to your XMp3 radio using a PC.
- **SD Card** represents WMA or MP3 files that are stored on a microSD card plugged into your XMp3 radio.



# Troubleshooting

# Troubleshooting

XMp3 has been designed and built to be trouble-free but if you experience a problem, try this:

- Check that all connections are firm and secure.
- Remove its battery, wait at least 30 seconds, then re-insert it.

<b>If you see this on the screen:</b>	<b>Try this:</b>
No signal	Make sure the XM antenna is not obstructed.
Check Antenna	Make sure that the antenna cable is firmly and securely plugged into the home stand. Make sure the cable is not bent or broken. Turn XMp3 off, then on, to reset this message.
Off Air	The channel you've selected is not currently broadcasting. Tune to another XM channel.
---	No program information, such as artist name, song title, or channel exists.
Loading	Your XMp3 radio is acquiring audio or program information from the XM signal. This message usually goes away in a few seconds. You may also see this message if the channel you're tuning to is blocked. Try another channel.

# Troubleshooting

<b>If you see this on the screen:</b>	<b>Try this:</b>
Updating	XM is updating your XMP3 radio with the latest encryption code. Wait until the update is done.  OR  You may be trying to tune to a channel that is blocked or unavailable. Tune to another channel.
Channel Unavailable	Tune to another channel; the one you're trying to access is not available.
All Recording Features Not Available	Activate your XM subscription to be able to record XM programming on your XMP3 radio.
This Channel Not Available for Recording	Do nothing. Recording is restricted by the content owners.
This Program Not Available for Recording	Do nothing. Recording is restricted by the content owners.
Connect to XM Antenna Within 30 Days to Avoid Interruption in Listening to XM Recordings	You must receive a live XM signal for at least 8 hours a month to authenticate your XM subscription.
Please Connect to XM Antenna to Confirm Valid Subscription	Select "Live XM" and make sure you get a strong signal.
Activation Required for Playback	Activate your XM subscription.
SD Card Error	Check to see whether the microSD card is too full; if so, delete files so that at least 32 MB of memory is available.  Check whether the microSD has been formatted correctly; if not, reformat the microSD card using your PC.



<b>If this happens:</b>	<b>Try this:</b>
XMp3 radio shuts off unexpectedly.	Check whether you've set the sleep timer, and set it to "Off," if desired. If you're in a car, check whether "Vehicle Mode/Delayed Power Off" is set, and set it to "Off," if desired.
There is no power or XMp3 radio shuts off quickly.	Check the battery level; it may be low. Charge the battery for 8 hours.
You do not receive all the XM channels you subscribed to.	Check that you have not skipped any channels. If you still do not receive all channels, your XMp3 may not be properly activated. Contact XM Listener Care.
No audio.	Check all cables between your XMp3 radio and your stereo system for a firm and secure connection.
No song title or artist name is displayed.	The information may not be available or updates may be in progress.
No audio when listening to XMp3 radio through an FM radio.	Check that your XMp3 radio and your radio are tuned to the same FM frequency.
Audio fades or has static when listening through your vehicle's FM radio.	Set your XMp3 radio and FM radio to another frequency.
Controls do not respond.	Check whether the power switch is in the "hold" position. If so, slide it to the center position to unlock the controls.
The controls still refuse to respond, the display does not change, or the backlight does not turn off as expected.	Reset your XMp3 radio by removing and re-inserting the battery.

<b>If this happens:</b>	<b>Try this:</b>
XM Instant Traffic and Weather channels sound different from other channels.	Do nothing. These channels use a different audio technology than the other XM channels.
Battery level meter does not match the expected charge or playback time.	Fully charge the battery, then use your XMp3 radio until the battery is exhausted. This calibrates the battery level meter.
Your XMp3 radio cannot see any files on the microSD card.	Check that the microSD card is unlocked.
Your XMp3 radio still cannot see any files on the microSD card.	Check whether the microSD card is too full. There must be at least 32 MB of free space available on the microSD card for XMp3 radio to use it successfully.
Your XMp3 radio does not communicate with your PC.	Check power and USB connections between your XMp3 radio and your PC. Be sure to use the supplied USB cable. Remove your XMp3 radio from its home stand, then re-insert.



# Other Information

## Product Registration

Visit us at the following site: <http://www.pioneerelectronics.com>

- 1 Register your product. We will keep the details of your purchase on file to help you refer to this information in the event of an insurance claim such as loss or theft.
- 2 Receive updates on the latest products and technologies.
- 3 Download owner's manuals, order product catalogues, research new products, and much more.



**IMPORTANT!** The serial number of this device is located on the back of this unit.


Serial No.: \_\_\_\_\_

## XMp3 Radio Customer Service Information

Because your satisfaction is important to us, we encourage you to use the toll-free Listener Care Center number for any question regarding your XMp3 radio.

1 800 XM RADIO (1-800-967-2346)

## Product Specifications

<b>XMp3 Radio</b>	
Dimensions	51 mm (W) X 92 mm (H) X 15 mm (D) 2 in (W) X 3.6 in (H) X 0.6 in (D)
Weight	69g without battery / 88g with battery
Storage Capacity	Internal: 2GB Removable memory: Type: microSD™ Card Size: up to 8 GB
Audio Output	3.5 mm mini-stereo jack
Antenna Connector (Home and Car)	RF SMB
Battery	Type: rechargeable lithium ion Voltage: 3.7 V Capacity: Up to 4 hours Live XM/Up to 16.5 hours playback Standby time: > 30 days (for a fully charged battery)
External Power	Voltage: 5.2V DC Current: 1600 mA Polarity: --  +
Music File Formats	MP3 and WMA fixed bitrates: 32, 48, 64, 96, 128, 160, 192, 256, 320 kbps MP3 and WMA variable bitrates: 64-128, 128-256, 160-320 kbps

# Other Information

## Remote Control

Dimensions	40 mm (W) X 119 mm (H) X 15.4 mm (D) 1.5 in (W) X 4.7 in (H) X 0.60 in (D)
Weight	60g
Battery	Type: CR2032 Voltage: 3V

## Model Numbers

XMp3 Radio	GEX-XMP3
XMp3 Car Kit	CD-XMPCAR1
XMp3 Home Car Kit	CD-XMHOME1

## Patent Information

It is prohibited to, and you agree that you will not, copy, decompile, disassemble, reverse engineer, hack, manipulate, or otherwise access and/or make available any technology incorporated in receivers compatible with the XM Satellite Radio system. Furthermore, the AMBE® voice compression software included in this product is protected by intellectual property rights including patent rights, copyrights, and trade secrets of Digital Voice Systems, Inc. The software is licensed solely for use within this product. The music, talk, news, entertainment, data, and other content on the Services are protected by copyright and other intellectual property laws and all ownership rights remain with the respective content and data service providers. You are prohibited from any export of the content and/or data (or derivative thereof) except in compliance with applicable export laws, rules and regulations. The user of this or any other software contained in an XM Radio is explicitly prohibited from attempting to copy, decompile, reverse engineer, hack, manipulate or disassemble the object code, or in any other way convert the object code into human-readable form.

## Environmental Information

Follow local guidelines for waste disposal when discarding packaging and electronic appliances.

Your Satellite Radio receiver is packaged with cardboard, polyethylene, etc., and does not contain any unnecessary materials.

# Other Information

## FCC and IC Statement

The user is cautioned that changes or modifications not expressly approved by XM Satellite Radio Inc. can void the user's authority to operate this device.

This device has been designed to operate with the antenna provided in the original packaging. Use of antenna other than the antenna provided will result in improper operation, and is strictly prohibited per regulations of Industry Canada.

This device complies with Part 15 of the FCC Rules and is certified to Industry Canada's RSS-210 specification:

- 1 This device may not cause harmful interference.
- 2 This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules and Industry Canada RSS-210. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the installation instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna of the affected receiver.
- Increase the separation between the XM equipment and the affected receiver.
- Connect the XM equipment into an outlet on a circuit different from that to which the affected receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING!** The FCC and FAA have not certified this Satellite Radio Receiver for use in any aircraft (neither portable nor permanent installation). Therefore, XM Satellite Radio cannot support this type of application or installation.



# LIMITED WARRANTY

## WARRANTY VALID ONLY IN COUNTRY OF PRODUCT PURCHASE

### WARRANTY

Pioneer Electronics (USA) Inc. (PUSA), and Pioneer Electronics of Canada, Inc. (POC), warrants that products distributed by PUSA in the U.S.A., and by POC in Canada that fail to function properly under normal use due to a manufacturing defect when installed and operated according to the owner's manual enclosed with the unit will be repaired or replaced with a unit of comparable value, at the option of PUSA or POC, without charge to you for parts or actual repair work. Parts supplied under this warranty may be new or rebuilt at the option of PUSA or POC.

THIS LIMITED WARRANTY APPLIES TO THE ORIGINAL OR ANY SUBSEQUENT OWNER OF THIS PIONEER PRODUCT DURING THE WARRANTY PERIOD PROVIDED THE PRODUCT WAS PURCHASED FROM AN AUTHORIZED PIONEER DISTRIBUTOR/DEALER IN THE U.S.A. OR CANADA. YOU WILL BE REQUIRED TO PROVIDE A SALES RECEIPT OR OTHER VALID PROOF OF PURCHASE SHOWING THE DATE OF ORIGINAL PURCHASE OR, IF RENTED, YOUR RENTAL CONTRACT SHOWING THE PLACE AND DATE OF FIRST RENTAL. IN THE EVENT SERVICE IS REQUIRED, THE PRODUCT MUST BE DELIVERED WITHIN THE WARRANTY PERIOD, TRANSPORTATION PREPAID, ONLY FROM WITHIN THE COUNTRY OF PURCHASE AS EXPLAINED IN THIS DOCUMENT. YOU WILL BE RESPONSIBLE FOR REMOVAL AND INSTALLATION OF THE PRODUCT. PUSA OR POC, AS APPROPRIATE, WILL PAY TO RETURN THE REPAIRED OR REPLACEMENT PRODUCT TO YOU WITHIN THE COUNTRY OF PURCHASE.

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# Other Information

## PRODUCT WARRANTY PERIOD

**Portable Satellite Radio..... 1 Year Parts & Labor**

**Portable Satellite Radio Battery..... 90 Days Parts & Labor**

The warranty period for retail customers who rent the product commences upon the date product is first put into use (a) during the rental period or (b) retail sale, whichever occurs first.

## WHAT IS NOT COVERED

IF THIS PRODUCT WAS PURCHASED FROM AN UNAUTHORIZED DISTRIBUTOR, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND THIS PRODUCT IS SOLD STRICTLY "AS IS" AND "WITH ALL FAULTS". PIONEER SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL AND/OR INCIDENTAL DAMAGES. PIONEER DOES NOT WARRANT ANY PRODUCT LISTED ABOVE WHEN IT IS USED IN A TRADE OR BUSINESS OR IN ANY INDUSTRIAL OR COMMERCIAL APPLICATION. THIS WARRANTY DOES NOT APPLY IF THE PRODUCT HAS BEEN SUBJECTED TO POWER IN EXCESS OF ITS PUBLISHED POWER RATING. THIS WARRANTY DOES NOT COVER THE CABINET OR ANY APPEARANCE ITEM, USER ATTACHED ANTENNA, ANY DAMAGE TO THE PRODUCT RESULTING FROM ALTERATIONS, MODIFICATIONS NOT AUTHORIZED IN WRITING BY PIONEER, ACCIDENT, MISUSE OR ABUSE, DAMAGE DUE TO LIGHTNING OR TO POWER SURGES, SUBSEQUENT DAMAGE FROM LEAKING, DAMAGE FROM INOPERATIVE BATTERIES, OR THE USE OF BATTERIES NOT CONFORMING TO THOSE SPECIFIED IN THE OWNER'S MANUAL. THIS WARRANTY DOES NOT COVER THE COST OF PARTS OR LABOR WHICH WOULD BE OTHERWISE PROVIDED WITHOUT CHARGE UNDER THIS WARRANTY OBTAINED FROM ANY

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SOURCE OTHER THAN A PIONEER AUTHORIZED SERVICE COMPANY OR OTHER DESIGNATED LOCATION. THIS WARRANTY DOES NOT COVER DEFECTS OR DAMAGE CAUSED BY THE USE OF UNAUTHORIZED PARTS OR LABOR FROM IMPROPER MAINTENANCE. ALTERED, DEFACED, OR REMOVED SERIAL NUMBERS VOID THIS ENTIRE WARRANTY.

## **NO OTHER WARRANTIES**

IN THE U.S.A. - PIONEER LIMITS ITS OBLIGATIONS UNDER ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO A PERIOD NOT TO EXCEED THE WARRANTY PERIOD. NO WARRANTIES SHALL APPLY AFTER THE WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

IN CANADA – EXCEPT AS EXPRESSLY PROVIDED HEREIN, THERE ARE NO REPRESENTATIONS, WARRANTIES, OBLIGATIONS OR CONDITIONS, IMPLIED, STATUTORY OR OTHERWISE, APPLICABLE TO THIS PRODUCT.

## **TO OBTAIN SERVICE**

PUSA has appointed a number of Authorized Service Companies throughout the U.S.A. should your product require service. To receive warranty service you need to present your sales receipt showing place and date of original owner's transaction. If shipping the unit you

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# Other Information

will need to package it carefully and send it, transportation prepaid by a traceable, insured method, to an Authorized Service Company. Package the product using adequate padding material to prevent damage in transit. Include your name, address and telephone number where you can be reached during business hours.

On all warranty complaints and concerns, please call **1-800-421-1404**.

## DISPUTE RESOLUTION

Following our response to any initial request to Customer Support, should a dispute arise between you and Pioneer, Pioneer makes available to you, without charge, its Complaint Resolution Program. You are required to use the Complaint Resolution Program before you exercise any rights under, or seek any remedies, created by Title I of the Magnuson-Moss Warranty-Federal Trade Commission Improvement Act, 15 U.S.C. 2301 et seq.

To use the Complaint Resolution Program call 1-800-421-1404 and explain to the customer service representative the problem you are experiencing, steps you have taken to have the product repaired during the warranty period and the name of the authorized Distributor/Dealer from whom the Pioneer product was purchased. After the complaint has been explained to the representative, a resolution number will be issued. Within 40 days of receiving your complaint, Pioneer will investigate the dispute and will either: (1) respond to your complaint in writing informing you what action Pioneer will take, and in what time period, to resolve the dispute; or (2) respond to your complaint in writing informing you why it will not take any action.

For hook-up and operation of your unit or to locate an Authorized Service Company, please call or write:

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PIONEER ELECTRONICS SERVICE, INC.

P.O. BOX 1760

LONG BEACH, CALIFORNIA 90810

1-800-421-1404

<http://www.pioneerelectronics.com>

*Pioneer*

GEX-XMP3

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