Lucent Technologies
Bell Labs Innovations

MDW 9031/9031DCP

Wireless Pocket Phone Quick Reference

503-801-165
Comcode 108406844
February 1999
Issue 2

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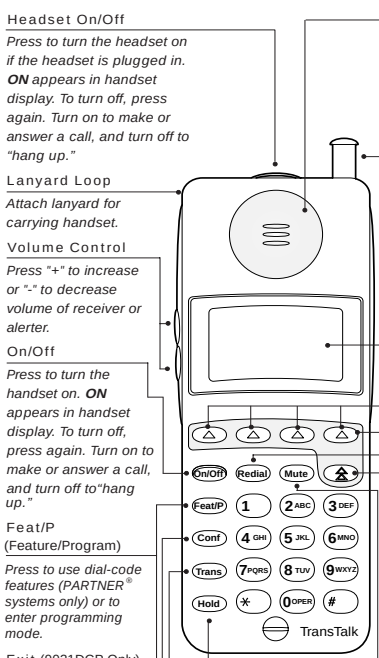
Quick Reference

Handset Controls



Headset On/Off
*Press to turn the headset on if the headset is plugged in. **ON** appears in handset display. To turn off, press again. Turn on to make or answer a call, and turn off to "hang up."*

Lanyard Loop
Attach lanyard for carrying handset.

Volume Control
Press "+" to increase or "-" to decrease volume of receiver or alerter.

On/Off
*Press to turn the handset on. **ON** appears in handset display. To turn off, press again. Turn on to make or answer a call, and turn off to"hang up."*

Feat/P (Feature/Program)
Press to use dial-code features (PARTNER® systems only) or to enter programming mode.

Exit (9031DCP Only)
Press the Feat/P twice to Exit the Softkey menu.

Conf (Conference)
Press to conference in (add) another party to your call.

Trans (Transfer)
Press to transfer a call to another extension.

Receiver
Receives the sound of your caller's voice, unless a headset is connected.

Antenna
Extend fully to maximize the handset range and voice quality.

Handset Display
Displays status of lines and range. Also see "Handset Display" on next page.

Column
Use, with Select button, to choose a line or programmable/ intercom/drop button.

Scroll (9031DCP Only)
When the Selection rectangle is in the top row, press to toggle between the first and second line of the display.

Redial
Press to redial the last number manually dialed from the handset.

Select
Use to move the Selection rectangle, and, with Column buttons, to choose a line or programmable/ intercom/drop button. Also use to wake-up the phone.

Mute
Press to turn the micro-phone off for privacy .

Headset Connector
Plug in the headset cord to use the headset.

Hold
Press to put a call on hold.

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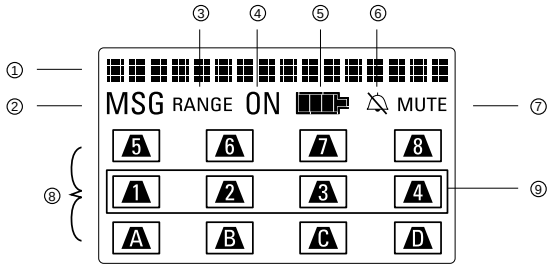
Handset Display



1 Information you would see on a wired system phone's display, (except time), based on your communications system:

LCL:P, D, M1, or M2 = Local Mode: communications system
WIRELESS TEST = Handset in Wireless Test Mode
VIBR = Vibrator enabled
PSEL = Line Preselection enabled
PRESELECTION:ON/OFF = Line Preselection Mode:status
CHANGE BUTTN MAP = Communications system setting is wrong
MAP:P, D, M1, M2 = Button Mapping Mode: setting
NO LINK = Handset is not communicating with radio module

2 **MSG** indicates that you have a message.

3 **RANGE** indicates that the handset is out of range or almost out of range. Handset also beeps.

4 **ON** indicates that handset was turned on by pressing (On/Off).

5 **Battery** icon flashes to indicate a low battery condition. Handset also emits 2 beeps.

6 **No Ring** icon indicates that the alerter is disabled.

7 **MUTE** indicates that handset microphone was turned off by pressing (Mute).

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8 **Line Status Indicator**s show the status of line or programmable/intercom/drop buttons. See “Line Status Indicators” below.

9 **Selection rectangle** indicates the active row for line or programmable/intercom/drop button selection.

When the display is blank, the handset is either turned off or in “sleep” mode. Activate the display by pressing On/Off or ⏫

Line Status Indicators

Each line status indicator corresponds to a specific outside line or programmable/intercom/drop button:

PARTNER Systems

A triangle (▲) is the equivalent of a green LED on a wired phone.

A rectangle (▭) is the equivalent of a red LED on a wired phone.

All Other Systems

A triangle (▲) is the equivalent of a red LED on a wired phone.

A rectangle (▭) is the equivalent of a green LED on a wired phone.

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Volume Adjustment

To increase or decrease the volume of the handset alerter or the receiver (earpiece):

- **Alerter:** Press the "**+**" or the "**-**" button while the MDW 9031/9031DCP is awake but turned off. If the display is dark (the phone is in "sleep" mode), press ⏫ to wake it up, then press the "**+**" or the "**-**" button.
- **Receiver:** Press the "**+**" or the "**-**" button while the MDW 9031/9031DCP is turned on.

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Battery Charger LEDs

The color of the battery charger's LEDs indicates the state of the corresponding battery pack, as shown in the following table:

Battery charger LED shows...	If it is the SPARE LED, the battery pack in the Spare battery compartment...	If it is the HANDSET LED, the battery pack in the Handset...	If it is the REFRESH LED, the Refresh button was pressed, and the Handset battery pack...
Steady orange	Is charging	Is charging	N/A
Steady green	Is fully charged	Is fully charged	N/A
Flashing red See Note below.	Has one of the following problems... • Is not seated properly in the charger • Has dirty contacts • Is defective	Has one of the following problems... • Is not seated properly in the charger • Has dirty contacts • Is defective	N/A
Steady red	Is in the Discharge portion of the Refresh cycle.	Is in the Discharge portion of the Refresh cycle.	Is in the Discharge portion of the Refresh cycle.

Note: If *either* the SPARE LED or the HANDSET LED is flashing red, both battery packs must be removed from the charger to clear the flashing-red condition. Address the possible problems for one battery pack at a time to determine whether one is bad.

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Help!

MDW 9031

If you need help when using your MDW 9031 with a PARTNER®, MERLIN®, or MERLIN LEGEND® system in the continental U.S., call 1 800 628-2888.

MDW 9031DCP

If you need help when using your MDW 9031DCP with a DEFINITY® system in the continental U.S., call 1 800 225-7585, or contact the Lucent Customer Care Center at 1 800 241-2121.

For all other systems, follow the procedure you normally use to get support for your communications system. Outside the continental U.S., contact your Lucent Technologies Representative or local Authorized Dealer.

Making a Call

1. Press On/Off.
2. If desired, press ⏫ to move the Selection rectangle; then press ⏆ corresponding to the line you want.
3. Dial the call.
4. To end the call, press On/Off.

Answering a Call

1. Press On/Off.
2. Speak into the handset.
3. To end the call, press On/Off.

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Preselecting a Line or Button

After Line Preselection is enabled, proceed as follows:

1. If the display is blank, press ⏫
2. If necessary, press ⏫ to move the Selection rectangle.
3. Press △ corresponding to the line or button you want.
4. Press On/Off to access the line or button.

Accessing Certain Voice Mail Systems with a DEFINITY System

Note: This section only applies to the MDW 9031 Pocket Phone.

After dialing into some voice mail systems (for example, Octel 200/250, 300/350), the MDW 9031 Pocket Phone may not provide touch tones in order to access the voice mail system prompts.

If you experience this problem after dialing into your voice mail system, press the **Feat/P**button twice. After pressing the **Feat/P** button twice, your Pocket Phone will generate touch tones and you will be able to navigate within your voice mail system. When you end your call to your voice mail system, or press any non-dialpad button on your Pocket Phone (that is, Conf, Trans, Hold, Redial, Mute), your MDW 9031 will stop generating touch tones behind the voice mail system. You will need to re-enter **Feat/P**whenever you dial into these voice mail systems or after you have pressed a non-dialpad button.

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Changing Settings or Performing Tests in Local Mode

1. Make sure the handset is turned off.
2. Press and hold ⏫ for 3 seconds.
3. While still holding ⏫ press On/Off.
4. Press one of the following:

   A (2) to enable or disable the alerter.
   L (5) to enable or disable backlighting.
   P (7) for 3 seconds, then ⏫ to enable or disable Line Preselection.
   V (8) to enable or disable the vibrator.
   W (9) to enter Wireless Test Mode, then 1 for signal strength 2 for voice quality 3 for matching radio module and slot number 5 for handset power settings # to enter Local Test Mode.

5. Press On/Off to exit.

⚠ CAUTION:
The MDW 9031/9031DCP handset is a radio device and, like all radio devices, should not be placed next to a pacemaker. See "Guidelines for Safe and Efficient Operation" in the MDW 9031/9031DCP Wireless Pocket Phone Installation and Use guide for more information.

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