

# Washer

## Use & Care Guide

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# Important Safety Instructions

**Installer:** Please leave this guide with this appliance.

**Consumer:** Please read and keep this guide for future reference. Keep sales receipt and/or canceled check as proof of purchase.

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Date of Purchase \_\_\_\_\_

If you have questions, call:

Maytag Customer Assistance

1-800-688-9900 U.S.A.

1-800-688-2002 Canada

(Mon.-Fri., 8am-8pm Eastern Time)

Internet: <http://www.maytag.com>

U.S. Customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.

In our continuing effort to improve the quality and performance of our appliances, it may be necessary to make changes to the appliance without revising this guide.

**For service information, see page 15.**

## What You Need to Know About Safety Instructions

Warning and Important Safety Instructions appearing in this guide are not meant to cover all possible conditions and situations that may occur. Common sense, caution and care must be exercised when installing, maintaining or operating appliance.

Always contact the manufacturer about problems or conditions you do not understand.

## Recognize Safety Symbols, Words, Labels

### **WARNING**

**WARNING** – Hazards or unsafe practices which **COULD** result in severe personal injury or death.

### **CAUTION**

**CAUTION** – Hazards or unsafe practices which **COULD** result in minor personal injury.

### **WARNING! FIRE HAZARD**

Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.

Do not wash articles which have been previously cleaned, washed, soaked, or spotted with gasoline, dry-cleaning solvents, oil, waxes, chemical solvents, alcohol, turpentine, or other flammable or explosive materials. These substances will be retained in articles, and articles which still contain these flammable or explosive substances give off vapors that could ignite or explode.

Observe these precautions when using cleaning fluids, spot or stain removers, etc. These products should be labeled “nonflammable.” Use according to manufacturers directions in a well ventilated area or outdoors. Thoroughly rinse articles by hand before placing them in the washer. Some of these products – rust removers for example – will damage components and the finish of the washer.

Keep area around and underneath washer free from the accumulation of combustible materials, such as lint, paper, rags, gasoline, and all other flammable vapors and liquids.

**HYDROGEN GAS IS EXPLOSIVE!** Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. If the hot water system has not been used for such a period, before using the washer, turn on all the hot water faucets and let the water flow from each faucet for several minutes. This will release any accumulated hydrogen gas. As this gas is flammable, do not smoke or use an open flame during this time.

Recent studies have shown that if vegetable oil contaminated materials are incompletely washed, a carry-over and buildup of the oil may contribute to a chemical reaction (spontaneous combustion) that could cause a load to catch fire by itself. This would be more likely to happen if the load were left in the dryer after tumbling stopped or if items were folded and stacked while warm.



# Important Safety Instructions

## ⚠ WARNING

To reduce the risk of fire, explosion, electric shock, or personal injury when using your washer, follow basic safety precautions, including the following:

1. Read all instructions before using the appliance.
2. As with any equipment using electricity and having moving parts, there are potential hazards. To use this appliance safely, the operator should become familiar with the instructions for operation of the appliance and always exercise care when using it.
3. **Do not** install or store this appliance where it will be exposed to the weather.
4. Install and level washer on a floor that can support the weight.
5. This appliance must be properly grounded. Never plug the appliance cord into a receptacle which is not grounded adequately and in accordance with local and national codes. See installation instructions for grounding this appliance.
6. To avoid the possibility of fire or explosion:
  - a. **Do not** wash items that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode. Hand wash and line dry any items containing these substances.

Any material on which you have used a cleaning solvent, or which is saturated with flammable liquids or solids, should not be placed in the washer until all traces of these liquids or solids and their fumes have been removed.

These items include acetone, denatured alcohol, gasoline, kerosene, some liquid household cleaners, some spot removers, turpentine, waxes and wax removers.
  - b. **Do not** add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
  - c. Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using a washing machine or combination washer-dryer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, **do not** smoke or use an open flame during this time.
- d. **Do not** wash or dry items that are soiled with vegetable or cooking oil. These items may contain some oil after laundering. Due to the remaining oil, the fabric may smoke or catch fire by itself.
7. **Do not** reach into the appliance if the tub or agitator is moving.
8. **Do not** allow children or pets to play on, in, or in front of the appliance. Close supervision is necessary when the appliance is used near children and pets.
9. **Do not** tamper with controls.
10. **Do not** repair or replace any part of the appliance or attempt any servicing unless specifically recommended in published user-repair instructions that you understand and have the skills to carry out.
11. Unplug power supply cord before attempting to service your washer. Service is to be done only by qualified service personnel.
12. The agitator should not be removed. If the agitator is removed, it must be replaced by pushing down completely and the locking screw tightened before the washer is operated.
13. Keep all laundry aids such as detergents, bleach, etc., out of the reach of children, preferably in a locked cabinet. Use laundry aids only as directed by the manufacturer. Observe all warnings on container labels.
14. Keep the area around and underneath washer free from the accumulation of combustible materials, such as lint, paper, rags, gasoline, and all other flammable vapors and liquids.
15. **Do not** use chlorine bleach and ammonia or acids (such as vinegar or rust remover) in the same wash. Hazardous fumes can form.
16. **Do not** machine wash fiberglass materials. Small particles can stick to fabrics washed in following loads and cause skin irritation.
17. For flame resistant finishes - follow garment manufacturer's instructions carefully. Improper laundering could remove the finish.
18. Before the appliance is removed from service or discarded, remove the door to the washing compartment.
19. Inlet hoses are subject to damage and deterioration over time. Check the hoses periodically for bulges, kinks, cuts, wear or leaks and replace them every five years.

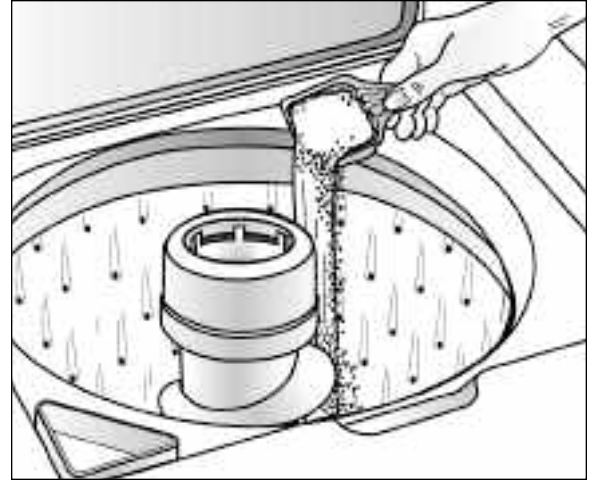
**SAVE THESE INSTRUCTIONS**



# Operating Tips

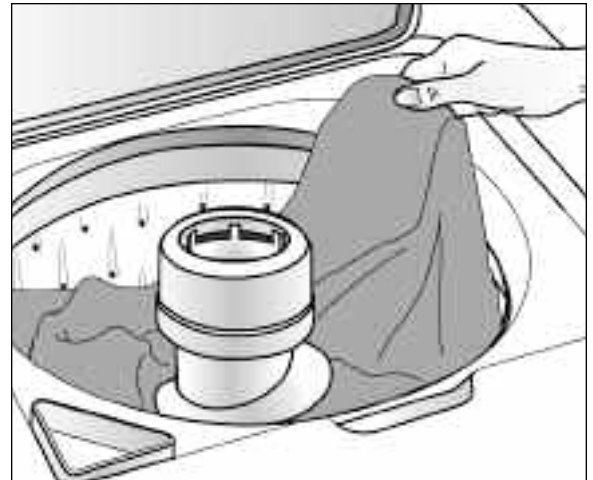
## Detergent

- Use either liquid or granular laundry detergent. **For best results, be sure detergent is added to the washer BEFORE the load and be sure the wash water is above 60° F.**
- Use the correct amount of detergent for the load size, soil level and water conditions. Use more detergent if you have hard water and very soiled loads.  
If you have soft water or a lightly soiled load, use less detergent. (See manufacturer's instructions.)
- Wipe up any detergent spills on the washer.



## Loading

- For best results add the detergent to the washtub before adding the load.
- Put dry, unfolded clothes loosely in the tub, up to the top row of holes for a maximum load.
- **Do not** wrap large items like sheets around the agitator.
- Mix large and small items for best circulation. Wash bulky items like blankets separately.
- When laundering wrinkle-free items or items of delicate construction, washable woolens or loosely knit items, never use less than the MEDIUM water level setting. This will minimize shrinkage, wrinkling and pulling of seams.
- Close lid carefully to avoid slamming.





# Operating Tips

## Additional Tips

- During the spin, it is possible for the load to become unevenly distributed in the tub. If this happens, push **in** the control dial, open the lid, redistribute the load, close the lid and restart the washer. The spin will resume at the point it was interrupted.
- The washer will pause briefly throughout each cycle. These pauses are normal.
- This washer is designed so that it **will not** agitate or spin when the lid is open. It will, however, fill with the lid open so water is available for pretreating stains or diluting fabric softener.
- If you open the lid during a spin cycle, the washer will stop. When the lid is closed and the washer is restarted, the washer will continue the cycle at the point it was interrupted.



# Using the Controls – 3 Speed Select Models

## STEP 1

### Select Water Level

Determine the selected setting based on clothes load size. Selection should provide sufficient water to permit clothes to circulate freely during agitation.

It may become necessary, due to bulky fabrics, to adjust the water level after agitation begins. To adjust the water level, turn the control to **reset** and then back to the desired setting.

WATER LEVEL SETTING	LOAD SIZE
Mini	1/4 Full
Small	1/4 - 1/3
Medium	1/3 - 1/2
Large	1/2 - 2/3
Super	3/4 - Full

**Note:** Items must circulate freely for best results.

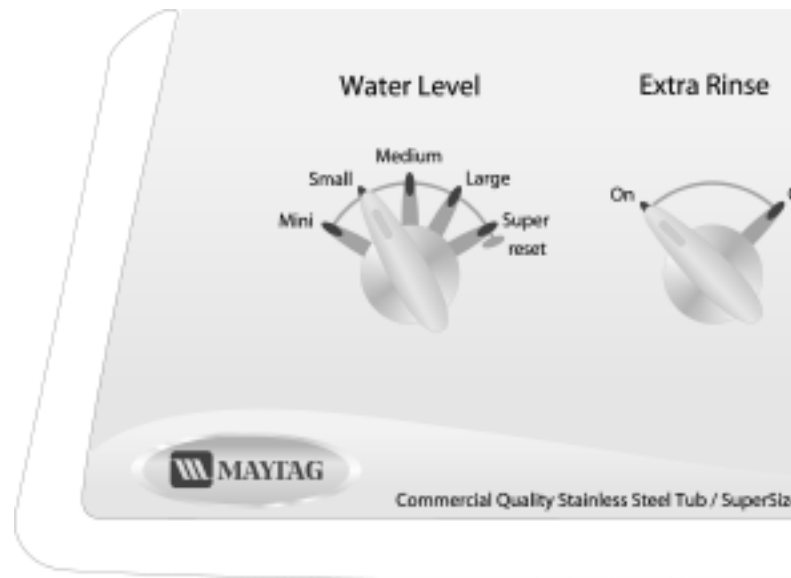
## STEP 2

### Select Wash/Rinse Temperature

Your washer gives you a choice of hot, warm or cold water for washing and cold or warm water (select models) for rinsing. Use the chart below as a guide.

WASH/RINSE TEMPS	LOAD TYPE
Hot/Cold	White and heavily soiled, color-fast items.
Warm/Warm (select models)	Moderately soiled, colored items.
Warm/Cold	Moderately soiled, colored items; most wrinkle-free items.
Cold/Cold	Brightly colored, lightly soiled items; washable woolsens.

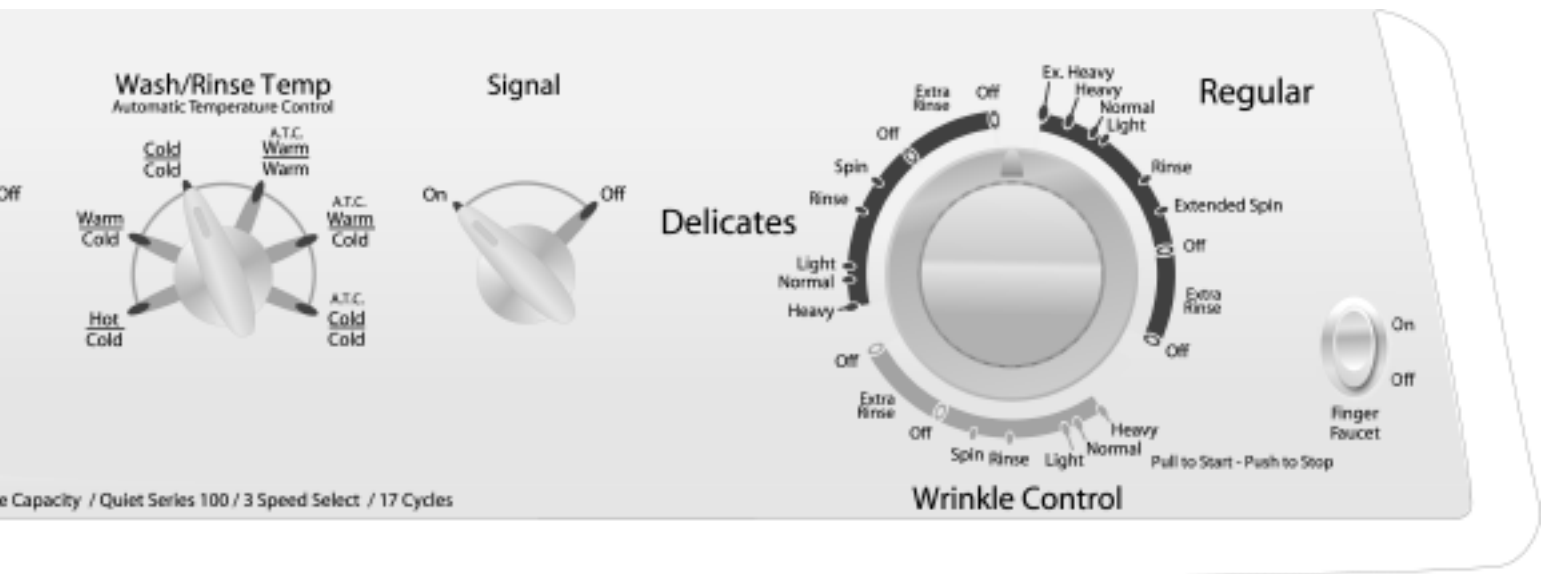
**Note:** In wash water temperatures below 60° F, detergents **do not** dissolve well or clean well. Care labels define cold water as up to 85° F.



### Automatic Temperature Control (A.T.C.)

**(select models)** provides the optimal wash water temperatures for cleaning. To save energy, the Automatic Temperature Control will regulate wash water temperatures by mixing hot and cold water to reach the proper water temperature.

WASH/RINSE TEMPS	LOAD TYPE
<b>These settings feature Automatic Temperature Control:</b>	
<b>ATC Hot/Cold, ATC Warm/Cold ATC Warm/Warm</b> (select models)	Saves energy by adding cold water to the hot water from your water heater. Provides optimum cleaning at lower temperatures.
<b>ATC Cold/Cold</b>	May add hot water to the incoming cold water as the washer fills. This assures that the water will be warm enough to properly activate detergent.



### STEP 3

## Select Cycle

To select a cycle, push the control dial **in** (off position) and turn it to the *right* (clockwise) until the pointer is at the soil level needed for the wash load in the Regular, Wrinkle Control or Delicates cycles.

### Regular Cycle

Provides normal agitation and normal spin speeds to wash cottons and heavily soiled items. For maximum cleaning, set the dial at **Extra Heavy**.

### Wrinkle Control Cycle

Provides normal agitation and slow spin speed to protect wrinkle control fabrics.

### Delicates Cycle

Provides slow agitation speed and slow spin speed for delicates and knits.

### STEP 4

## Select Options (if desired)

### Extra Rinse

When the switch is in the **On** position, an additional rinse at the end of the Regular, Wrinkle Control and Delicates cycles is provided to more completely remove laundry additives, suds, perfumes, etc.

### End of Cycle Signal (select models)

The End of Cycle Signal will sound once the cycle is completed. The End of Cycle Signal can be canceled by setting the switch to **Off**.

### STEP 5

## Pull Control Dial Out to Start

You may stop the washer at any time by simply pushing the control dial **in**. Therefore, it is possible to obtain a non-agitated soak or to shorten, skip or repeat any part of a cycle. The control dial must be pushed **in** (off position) when you change the setting.

**Note:** Do not attempt to turn the control dial counterclockwise. Damage to the timer will result.





# Using the Controls – 4 Speed Select Models

## STEP 1

### Select Water Level

Determine the selected setting based on clothes load size. Selection should provide sufficient water to permit clothes to circulate freely during agitation. On select models, the Infinite Water Level control allows you to select a specific setting or anywhere in between.

It may become necessary, due to bulky fabrics, to adjust the water level after agitation begins. To adjust the water level, turn the control to **reset** and then back to the desired setting.

WATER LEVEL SETTING	LOAD SIZE
Mini	1/4 Full
Small	1/4 - 1/3
Medium	1/3 - 1/2
Large	1/2 - 2/3
Super	3/4 - Full

**Note:** Items must circulate freely for best results.

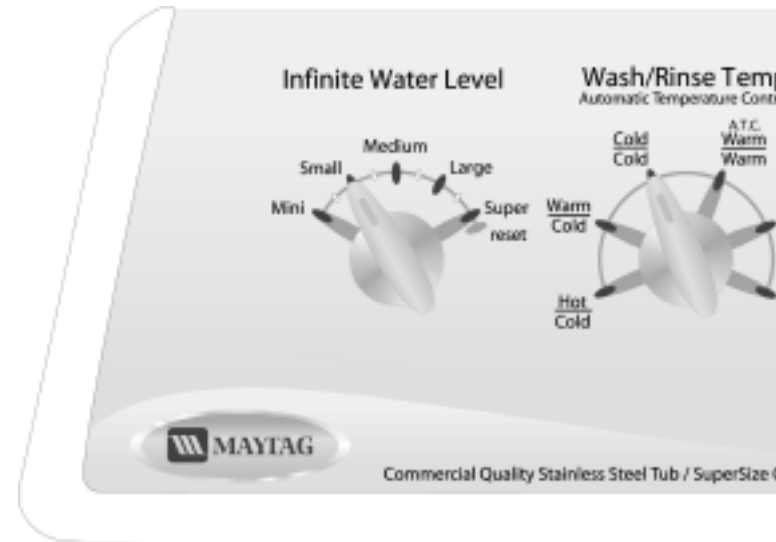
## STEP 2

### Select Wash/Rinse Temperature

Your washer gives you a choice of hot, warm or cold water for washing and cold or warm water (select models) for rinsing.

WASH/RINSE TEMPS	LOAD TYPE
Hot/Cold	White and heavily soiled, color-fast items.
Warm/Warm (select models)	Moderately soiled, colored items.
Warm/Cold	Moderately soiled, colored items; most wrinkle-free items.
Cold/Cold	Brightly colored, lightly soiled items; washable woolens.

**Automatic Temperature Control (A.T.C.) (select models)** provides the optimal wash water temperature for cleaning. To save energy, this washer will regulate wash water temperatures by mixing hot and cold water to reach the proper water temperature.



WASH/RINSE TEMPS	LOAD TYPE
<b>These settings feature Automatic Temperature Control:</b>	
ATC Hot/Cold, ATC Warm/Cold ATC Warm/Warm	Saves energy by adding cold water to the hot water from your water heater. Provides optimum cleaning at lower temperatures.
ATC Cold/Cold	May add hot water to the incoming cold water as the washer fills. This assures that the water will be warm enough to properly activate detergent.

## STEP 3

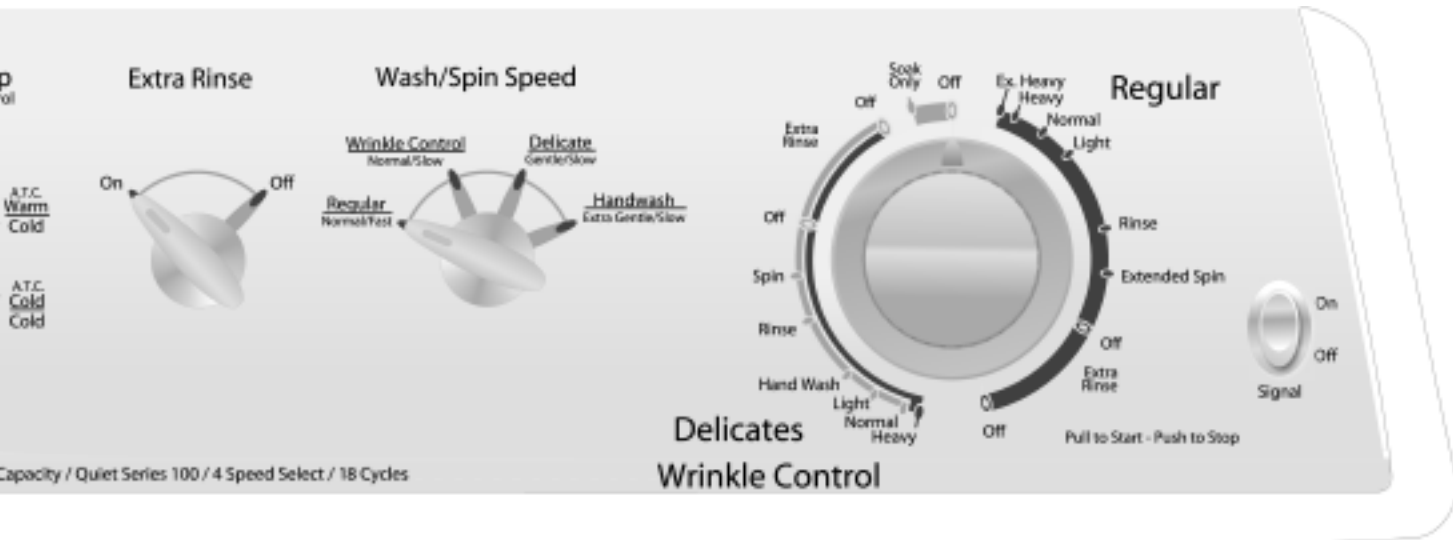
### Select Wash/Spin Speed

Your washer has selectable wash and spin speed combinations.

WASH/SPIN SPEED	LOAD TYPE
<u>Regular</u> Normal/Fast	Sturdy fabrics needing maximum water extraction like jeans, towels and bedding
<u>Wrinkle Control</u> Normal/Slow	Sturdy fabrics needing a slower spin speed to reduce wrinkling, such as dress shirts and dress pants
<u>Delicate</u> Gentle/Slow	Delicate fabrics needing slower spin speed because of clothing construction
<u>Handwash</u> Ex. Gentle/Slow	Intermittent slow agitation and soak to gently wash the most delicate items

**Note:** In wash water temperatures below 60° F, detergents **do not** dissolve well or clean well.





## STEP 4

### Select Cycle

To select a cycle, push the control dial **in** (off position) and turn it to the *right* (clockwise) until the pointer is at the soil level needed for the wash load.

**Important:** For optimum fabric care, the appropriate wash and spin speed for the load type must be selected using the wash/spin speed knob.

#### Regular Cycle

This cycle provides up to 16 minutes of agitation. Select the **Regular Wash/Spin Speed** setting.

#### Wrinkle Control

This cycle is designed for sturdy fabrics needing a slower spin speed to reduce wrinkling, such as dress shirts and dress pants. Select the **Wrinkle Control Wash/Spin Speed** setting.

#### Delicates Cycle

Delicates is designed for items requiring delicate wash action. Select the **Delicates Wash/Spin Speed** setting.

When washing delicate fabrics labeled hand wash, select the **Handwash Wash/Spin Speed** setting. This setting provides intermittent slow agitation and soak with a slow spin.

#### Soak Only (select models)

Provides 4 minutes of agitation, then soak. **Avoid extended soaking – soak for 30 minutes or less.** *The control dial must be manually advanced to a spin setting to spin and drain the water.*

## STEP 5

### Select Options (if desired)

#### Extra Rinse

When the knob is in the **On** position, an additional rinse at the end of the Regular, Wrinkle Control and Delicates cycles is provided to more completely remove laundry additives, suds, perfumes, etc.

#### End of Cycle Signal (select models)

The end of cycle signal will sound once the cycle is completed. The end of cycle signal can be canceled by setting the switch to **Off**.

## STEP 6

### Pull Control Dial Out to Start

You may stop the washer at any time by simply pushing the control dial **in**. Therefore it is possible to obtain a non-agitated soak or to shorten, skip or repeat any part of a cycle. The control dial must be pushed **in** (off position) when you change the setting.

**Note:** Do not attempt to turn the control dial counterclockwise. Damage to the timer will result.



# Using the Controls – Electronic Control Models

## Getting Started

1. Add detergent and additives to the washer.
2. Load the washer.
3. Close the lid.
4. Select the appropriate cycle and options for the load.
5. Press the **Cycle Selector** dial.
6. The Fill indicator light will illuminate and the washer will start to fill.

**Note:** The lid must be completely closed in order to operate the washer controls.

### STEP 1

## Select Water Level

Determine the selected setting based on clothes load size. Selection should provide sufficient water to permit clothes to circulate freely during agitation.

It may become necessary, due to bulky fabrics, to adjust the water level after agitation begins. To adjust the water level, turn the Infinite Water Level control to **reset** and then back to the desired setting.

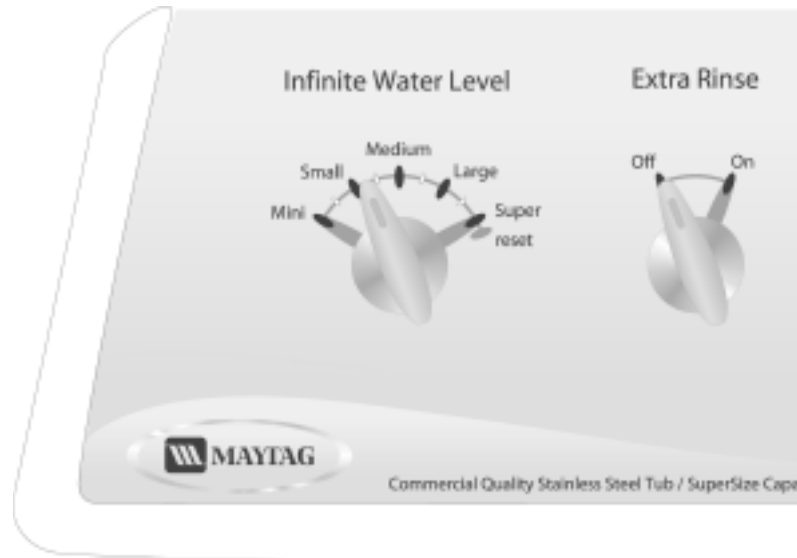
WATER LEVEL SETTING	LOAD SIZE
<b>Mini</b>	1/4 Full
<b>Small</b>	1/4 - 1/3
<b>Medium</b>	1/3 - 1/2
<b>Large</b>	1/2 - 2/3
<b>Super</b>	3/4 - Full

**Note:** Items must circulate freely for best results.

### STEP 2

## Select Wash/Rinse Temperature

Your washer gives you a choice of hot, warm or cold water for washing and cold water or warm water (select models) for rinsing. Use the chart as a guide.

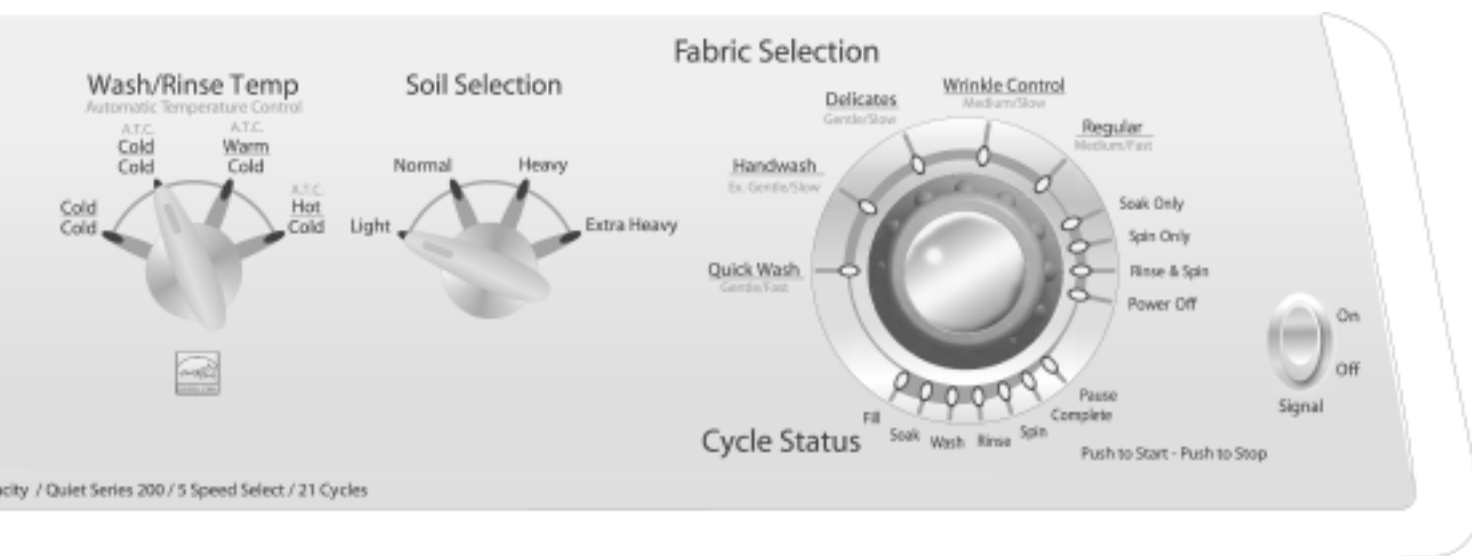


WASH/RINSE TEMPS	LOAD TYPE
<b>Hot/Cold</b> (select models)	White and heavily soiled, color-fast items.
<b>Warm/Warm</b> (select models)	Moderately soiled, colored items.
<b>Warm/Cold</b> (select models)	Moderately soiled, colored items; most wrinkle-free items.
<b>Cold/Cold</b>	Brightly colored, lightly soiled items; washable woolsens.

**Automatic Temperature Control (A.T.C.)** provides the optimal wash water temperature for cleaning. To save energy, this washer will regulate wash water temperatures by mixing hot and cold water to reach the proper water temperature.

WASH/RINSE TEMPS	LOAD TYPE
<b>These settings feature Automatic Temperature Control:</b>	
<b>ATC Hot/Cold, ATC Warm/Cold, ATC Warm/Warm</b> (select models)	Saves energy by adding cold water to the hot water from your water heater. Provides optimum cleaning at lower temperatures.
<b>ATC Cold/Cold</b>	May add hot water to the incoming cold water as the washer fills. This assures that the water will be warm enough to properly activate detergent.

Control features vary by model.



Capacity / Quiet Series 200 / 5 Speed Select / 21 Cycles

### STEP 3

## Soil Selection

Your washer has selectable soil level settings.

SOIL SELECTION	LOAD TYPE
<b>Light</b>	Use for cleaning lightly soiled loads.
<b>Normal</b>	Use for cleaning moderately soiled loads. This setting will be appropriate for most loads.
<b>Heavy</b>	Use for cleaning heavily soiled loads.
<b>Extra Heavy</b>	Use for cleaning stained, heavily soiled sturdy loads.

### STEP 4

## Fabric Selection

Select the appropriate fabric cycle for the type of load by turning the cycle selector dial until the indicator light by the desired fabric selection is illuminated.

WASH/SPIN SPEED	FABRIC SELECTION
<b>Quick Wash</b> <b>Gentle/Fast</b>	For lightly soiled or wrinkled garments needed quickly.
<b>Hand Wash</b> <b>Ex. Gentle/Slow</b>	Provides intermittent agitation and soak. For wool, silk, and other hand-wash-only fabrics.
<b>Delicates</b> <b>Gentle/Slow</b>	For sheer fabrics, bras and lingerie needing slower agitation and spin speeds because of clothing construction.
<b>Wrinkle Control</b> <b>Medium/Slow</b>	For "wash and wear" and synthetic fabrics and lightly to normally soiled garments needing a slower spin speed to reduce wrinkling.
<b>Regular</b> <b>Medium/Fast</b>	For most sturdy fabrics including cottons, linens and normally soiled garments needing maximum water extraction.



# Using the Controls – Electronic Control Models

## STEP 5

### Soak Only (select models)

Provides approximately 33 minutes of alternating periods of soaking with brief agitation at slow speed. *At the end of the cycle, the Cycle Selector dial must be manually set to a wash cycle or spin cycle to drain the washer. Avoid extended soaking.*

### Spin Only

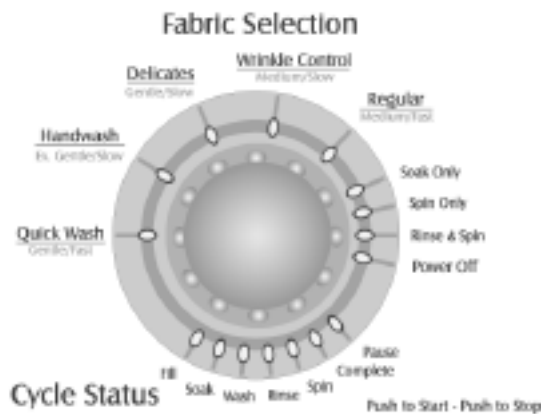
Provides a spin to remove more water from the load.

### Rinse and Spin

Use for loads that need rinsing only or to add rinse-added fabric softener to a load.

### Power Off

To cancel the cycle and turn off the washer, turn the Cycle Selector dial to **Power Off** and push the dial **in**.



## STEP 6

### Select Options

#### Extra Rinse

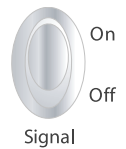
When the knob is in the **On** position, an additional rinse at the end of all cycles is provided to more completely remove laundry additives, suds, perfumes, etc.

Extra Rinse



#### End of Cycle Signal

The end of cycle signal will sound once the cycle is completed. On select models, the end of cycle signal can be canceled by setting the switch to **Off**.



## STEP 7

### Start the Washer

To start the washer, press the **cycle selector** dial.

### Changing a Cycle

**If an incorrect cycle has been accidentally selected:**

1. Press the **cycle selector** dial.
2. Turn the **cycle selector** dial to the desired cycle.
3. Set the desired options for the cycle.
4. Press the **cycle selector** dial. The Wash indicator lights stop flashing and the new cycle starts.

### Canceling a Cycle

**To cancel a cycle:**

1. Press the **cycle selector** dial.
2. Turn the cycle selector dial to **Power Off** and push the dial **in**.

**To drain the washer:**

1. Select the **Rinse and Spin** or **Spin Only** cycle.
2. Press the **cycle selector** dial. The Spin light illuminates and the washer starts the rinse or spin.



# Special Features

## Liquid Bleach Dispenser

The dispenser automatically dilutes liquid chlorine bleach before it reaches your wash load.

### To use, follow these steps:

1. Measure liquid chlorine bleach carefully, following the instructions on the bottle.
2. **Pour liquid chlorine bleach into bleach dispenser** before adding the load. Avoid splashing or over-filling the dispenser.

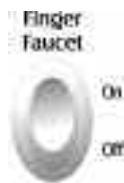


### Notes:

- Never pour undiluted liquid chlorine bleach directly onto the load or into the wash tub. It is a powerful chemical and can cause fabric damage, such as tearing or color loss, if not used properly.
- If you prefer to use color-safe, non-chlorine bleach, pour it into the wash tub with your detergent. **Do not** pour non-chlorine bleaches into the bleach dispenser.

## Finger Faucet (select models)

Provides a flow of water when holding the switch in the **On** position.



## Fabric Softener Dispenser

The dispenser automatically releases liquid fabric softener at the proper time during the cycle.

### To use, follow these steps:

1. Pour a measured amount of fabric softener into the dispenser to fill line only.
2. If fabric softener comes below line, add warm water.

### If it is necessary to clean the dispenser:

1. Pull the dispenser off of the top of the agitator.
2. Soak for one hour in sink or container in hot water and dishwashing liquid.
3. Hold hands over top and bottom of dispenser and shake to loosen buildup.
4. Rinse with clean, hot water.
5. Repeat process if necessary.
6. Replace dispenser on agitator.



**Do not use dishwashing liquid inside the washer.** Oversudsing can occur.

## Automatic Lint Filtering System

***The Lint Filtering System does not require cleaning.***

Wash and rinse water is filtered and re-filtered continuously to trap lint shed by most fabrics during the agitation cycle before it can be redeposited on the wash load. The engineered hole design on the wash basket in conjunction with water flow produced by the agitator, traps lint away from the clothes between the inner wash basket and the outer tub. Lint is automatically flushed from the washer during the spin cycle.

## Safety Spin

If for any reason you open the washer lid when the washer is in a spin or extract period, the operation will immediately stop. This is for your personal safety. If your washer does not stop, call your service technician immediately. When the lid is closed, the operation will automatically resume.



## Special Features

### Unbalanced Spin Load Compensator

Your new washer is designed to handle out-of-balance loads without shutting down or interrupting the washing cycle.

For this reason, the cycle will always be completed. If heavier fabrics in such out-of-balance loads should ever contain excessive moisture at the completion of the cycle, redistribute the clothes in the washer and reset the control dial for the final spin period.



## Care & Cleaning

1. After washing, leave the lid open until the interior is dry.
2. Check hoses to be sure there are no kinks or knots.
3. Your washer should not be installed where temperatures will go below freezing, as damage to the washer could result.
4. To clean, occasionally wipe exterior with a clean damp sponge or cloth. **Do not** use polish on plastic parts.
5. Lifetime lubrication is done at the factory, so your washer never needs to be oiled or greased.
6. **Do not** lay heavy or sharp objects on top of your washer.
7. The top of the washer should not be used for removing stains from garments. Some stain removers, such as rust remover, will mar the finish.
8. Remove pins, buckles or other sharp objects from clothes to prevent scratching interior parts.
9. Clothes should not be stored in washer.
10. Bleach, detergent, solvents, etc. spilled on the top of your washer that are allowed to remain will remove the glossy finish. Remove all spills with a damp, soft cloth.
11. If you close your home for the winter, have a service technician drain the washer. Unplug cord from electrical outlet and disconnect hoses from faucets.

### Overload Protector

A built-in protector automatically shuts off the washer motor in case of an overload. This can occur if:

- The load being washed is too heavy.
- Too many appliances are plugged into the line operating your washer.
- A low voltage condition exists on the line.
- Lid is opened and closed repeatedly.

The overload protector permits the washer to start again when the motor has cooled to a safe operating temperature. If the motor stops repeatedly, call your service technician.

### Cleaning the Interior

Clean the interior of the washer periodically to remove any dirt, soil, odor, mold, mildew or bacteria residue that may remain in the washer as a result of washing clothes. We recommend taking the following steps every 60 to 120 days to clean and freshen your washer interior. The frequency with which the washer should be cleaned and freshened depends on factors such as usage, the amount of dirt, soil or bacteria being run through your washer, or the use of cold water. Failure to follow these instructions may result in unsatisfactory conditions, including unpleasant odor and/or permanent stains on the washer or washload.

#### To clean and freshen the washer interior:

1. Add a measured amount of chlorine bleach to the bleach dispenser, following package directions.
2. Add 1/4 cup of detergent to the tub.
3. Run the washer without a load through a complete cycle using hot water.
4. Repeat the process if necessary.



# Troubleshooting

<b>Won't Fill</b>	<ul style="list-style-type: none"> <li>• Plug cord into live electrical outlet.</li> <li>• Check fuse or reset circuit breaker.</li> <li>• Turn the control dial to proper cycle and restart the washer.</li> <li>• Turn both faucets <b>on</b> fully.</li> <li>• Straighten inlet hoses.</li> <li>• Disconnect hoses and clean screens. Hose filter screens may be plugged.</li> </ul>
<b>Won't Agitate</b>	<ul style="list-style-type: none"> <li>• Check fuse or reset circuit breaker.</li> <li>• Make sure the lid is completely closed.</li> <li>• Turn the control dial to proper cycle and restart the washer.</li> <li>• Pauses are normal. Wait and see if the washer will start again.</li> </ul>
<b>Won't Spin or Drain</b>	<ul style="list-style-type: none"> <li>• Check fuse or reset circuit breaker.</li> <li>• Straighten drain hoses. Eliminate kinked hoses. If there is a home drain restriction, call for drain service.</li> <li>• Close lid and restart the washer. For your safety, washer will not spin unless the lid is closed.</li> <li>• Suds lock – caused by too much suds. Rewash without detergent. Use correct amount of a low-sudsing detergent.</li> </ul>
<b>Load is Wet</b>	<ul style="list-style-type: none"> <li>• Unevenly distributed load. Redistribute the load, close the lid and restart the washer. Check for leveling. Be sure water level is acceptable for load size.</li> <li>• A normal spin speed is recommended for heavy loads like jeans or towels.</li> </ul>
<b>Stops</b>	<ul style="list-style-type: none"> <li>• Plug cord into live electrical outlet.</li> <li>• Check fuse or reset circuit breaker.</li> <li>• Close lid and restart the washer. For your safety, washer will not agitate or spin unless lid is closed.</li> <li>• This may be a pause in the cycle. Wait briefly and it may start.</li> </ul>
<b>Leaks Water</b>	<ul style="list-style-type: none"> <li>• Make sure hose connections are tight.</li> <li>• Make sure end of drain hose is correctly inserted and secured to drain facility.</li> <li>• Avoid extended soaking – soak for 30 minutes or less.</li> <li>• Avoid overloading.</li> </ul>
<b>Is Noisy</b>	<ul style="list-style-type: none"> <li>• Be sure washer is leveled properly as outlined in installation manual.</li> <li>• Weak floors can cause vibration and walking.</li> <li>• Operating sounds will vary depending on agitation speed.</li> </ul>
<b>Fills with the Wrong Temperature Water</b>	<ul style="list-style-type: none"> <li>• Turn both faucets <b>on</b> fully.</li> <li>• If equipped with a temperature selector dial, be sure it is set directly on a temperature setting and not between settings.</li> <li>• Make sure temperature selection is correct.</li> <li>• While the washer is filling, you may notice just hot and/or just cold water entering the tub when cold or warm wash temperatures are selected. This is a normal function of the Automatic Temperature Control (select models) feature as the washer determines the temperature of the water.</li> <li>• If Auto Temperature Control (select models) is selected, cold water may feel warmer than cold water from the tap.</li> <li>• Make sure hoses are connected to correct faucets and inlet connections. Be sure water supply is regulated correctly. Flush water line before filling washer.</li> <li>• Check the water heater. It should be set to deliver a minimum 120° F (49° C) hot water at the tap. Also check water heater capacity and recovery rate.</li> <li>• Disconnect hoses and clean screens. Hose filter screens may be plugged.</li> </ul>
<b>Cycle Selector Advances Through Off</b>	<ul style="list-style-type: none"> <li>• <b>Extra Rinse</b> (select models) is selected.</li> </ul>

*For further assistance, call Maytag Customer Assistance toll-free at 1-800-688-9900 USA or 1-800-688-2002 Canada. U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.*



# Service & Warranty

## Washer Warranty

### Full One-Year Warranty

For one (1) year from the date of original retail purchase, any part which fails in normal home use will be repaired or replaced free of charge.

### Limited Warranty

After the first year from date of original retail purchase, through the time periods listed below, the parts designated below which fail in normal home use will be repaired or replaced free of charge for the part itself, with the owner paying all other costs, including labor, mileage, transportation, trip charge and diagnostic charge, if required.

**Second Year** – All parts.

**Third Through Fifth Year** – All parts of the transmission assembly.

**Third Through Lifetime** – The inner wash basket.

### Additional Limited Warranty Against Rust-Through

– Should an exterior cabinet, including the top and lid, rust through during the one-year period starting from the date of retail purchase, repair or replacement will be made free of charge. After the first and through the fifth year, repair or replacement will be made free of charge for the part itself, with the owner paying all other costs, including labor, mileage, transportation, trip charge and diagnostic charge, if required.

**Please Note:** This full warranty and the limited warranty apply when the appliance is located in the United States or Canada. Appliances located elsewhere are covered by the limited warranty only, including parts which fail during the first two years.

### Canadian Residents

This warranty covers only those appliances installed in Canada that have been listed with the Canadian Standards Association unless the appliances are brought into Canada due to transfer of residence from the United States to Canada.

*The specific warranties expressed above are the **ONLY** warranties provided by the manufacturer. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.*

## What is Not Covered By These Warranties:

1. Conditions and damages resulting from any of the following:
  - a. Improper installation, delivery, or maintenance.
  - b. Any repair, modification, alteration, or adjustment not authorized by the manufacturer or an authorized servicer.
  - c. Misuse, abuse, accidents, unreasonable use, or acts of God.
  - d. Incorrect electric current, voltage, electrical and/or gas supply.
  - e. Improper setting of any control.
2. Warranties are void if the original serial numbers have been removed, altered or cannot be readily determined.
3. Light Bulbs.
4. Products purchased for commercial or industrial use.
5. The cost of service or service call to:
  - a. Correct installation errors.
  - b. Instruct the user on the proper use of the product.
  - c. Transport the appliance to the servicer and back.
6. Consequential or incidental damages sustained by any person as a result of any breach of these warranties.

Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion may not apply.

## If You Need Service

First see the Troubleshooting section in your Use and Care Guide or call Customer Service at 1-800-688-9900 USA or 1-800-688-2002 Canada.

## To Obtain Warranty Service

To locate an authorized service company in your area contact the Maytag dealer from whom your appliance was purchased or call Maytag Services<sup>SM</sup>, Customer Assistance. Should you not receive satisfactory warranty service, please call or write:

Maytag Services<sup>SM</sup>  
Attn: CAIR<sup>®</sup> Center  
P.O. Box 2370, Cleveland, TN 37320-2370

**U.S.A. 1-800-688-9900**

**Canada 1-800-688-2002**

**U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.**

**Note:** When contacting Maytag Services<sup>SM</sup>, Customer Assistance about a service problem, please include the following:

- a. Your name, address and telephone number.
- b. Model number and serial number (found on the back center of the control panel) of your appliance.
- c. Name and address of your dealer and the date the appliance was purchased.
- d. A clear description of the problem you are having.
- e. Proof of purchase.

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