

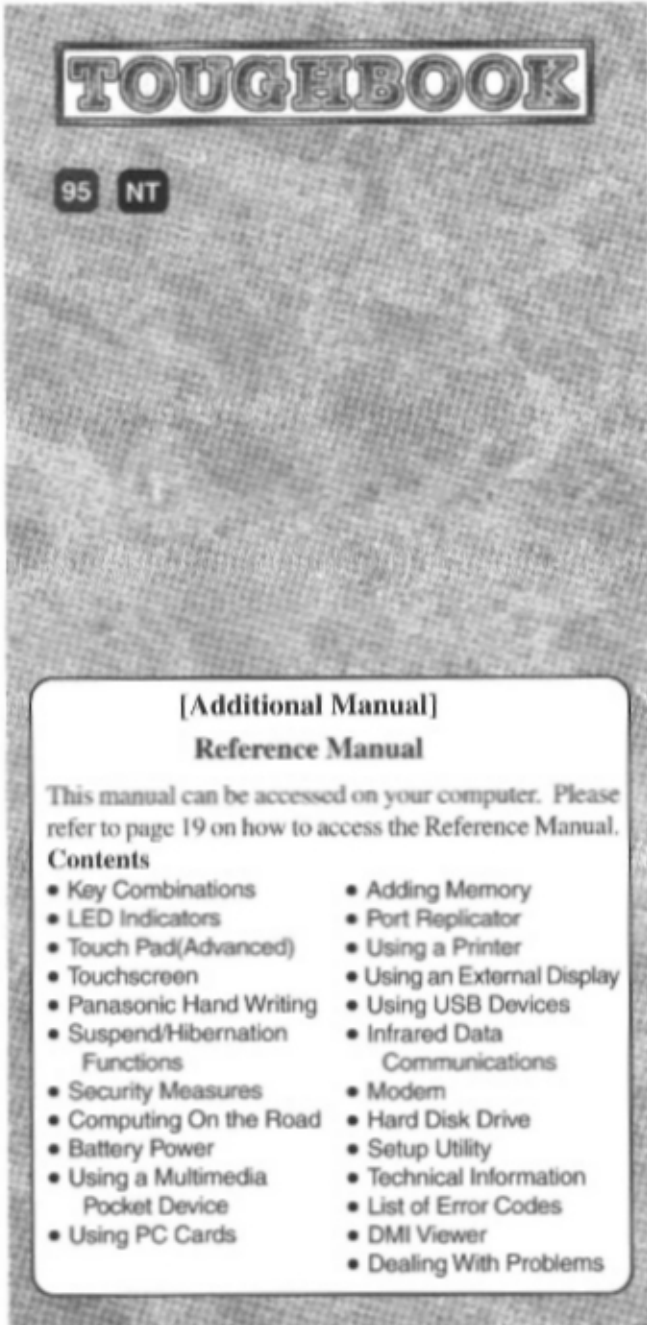


**Panasonic®**

**Personal Computer**

# OPERATING INSTRUCTIONS

**CF-27 Series**



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### Operation

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Getting Started

Operation

Troubleshooting

Appendix

Please read these instructions carefully before using this product and save this manual for future use.

## Customer's Record

Model No. <sup>1</sup>	Dealer's Name
Serial No.	
or	
Code No.	Dealer's Address
Product ID <sup>2</sup>	
Date of Purchase	

\*<sup>1</sup> For the Model No., insert the 12 digit number (for example, CF-27FCCKFAM) located on the bottom of the computer.

\*<sup>2</sup> For Product ID, record the Product ID shown on the "Certificate of Authenticity" located on the bottom of the computer or on the cover of the Windows book (provided with this computer).

### Introduction

Thank you for purchasing the Panasonic computer. Read the operating instructions thoroughly for proper operation of your new computer.

### Illustrations in this Manual

**NOTE:**

**NOTE** provides a useful fact or helpful information.

**CAUTION:**

**CAUTION** indicates a condition that may result in minor or moderate injury.

**WARNING:**

**WARNING** indicates a hazard that may result in moderate or serious injury.

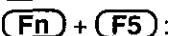
[Start]-[Shut Down]:

This illustration means to click [Start], then to click [Shut Down].

(For some applications, you may need to double-click.)

 :

This illustration means to press the [Enter] key.

 :

This illustration means to press and hold the [Fn] key, then press the [F5] key.

 :

Information for Microsoft Windows<sup>®</sup> 95 Operating System users.

 :

Information for Microsoft Windows NT<sup>®</sup> Workstation Version 4.0 users.

 :

Where to go for referred information.

 Reference Manual :

This illustration means to refer to the Reference Manual, which is available on your computer.

Refer to page 19 on how to access this manual.

- Some of the illustrations and screens in this manual may differ slightly in shape from the actual items in order to make the explanation easier to understand. The illustrations of the computer in this manual feature CF-27FCCKFAM.

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# Read Me First

## For U.S.A.

### Federal Communications Commission Radio Frequency Interference Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the Panasonic Service Center or an experienced radio/TV technician for help.

### Warning

To assure continued compliance, use only shielded interface cables when connecting to a computer or peripheral. Also, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Responsible Party: Matsushita Electric Corporation of America  
One Panasonic Way  
Secaucus, NJ 07094  
Tel No: 1-800-LAPTOP-5 (1-800-527-8675)

### FCC Regulation Notice for modem This equipment contains a FCC approved modem.

Manufacturer of modem: Aztech Labs, Inc.  
Model No. MP3930V-W

### Tested To Comply With FCC Standards FOR HOME OR OFFICE USE

1. This equipment complies with Part 68 of the FCC rules. On the computer is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If required, this information must be provided to the telephone company.
2. An FCC compliant modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.
3. The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all area, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.
4. If your telephone equipment cause harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advice notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
5. The telephone company may take changes in it's facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
6. If trouble is experienced with this equipment, for repair or warranty information, please contact Matsushita Electric Corporation of America, toll free at 1-800-LAPTOP5 (1-800-527-8675). If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
7. There are no user serviceable parts contained in this equipment.
8. This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.
9. The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone fax machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entry, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. In order to program this information into your fax software, you should refer to the manual of the Fax software being used.

"Caution : To reduce the risk of fire, use only No.26 AWG or larger telecommunication line cord."

"ATTENTION : Pour réduire le risque d'incendie, utiliser uniquement des conducteurs de télécommunications 26 AWG ou de section supérieure."

# Read Me First

## For Canada

### Industry Canada (IC) Notice for modem

This equipment contains an Industry Canada approved modem unit.

The Industry Canada label is affixed on the modem unit.

### EQUIPMENT ATTACHEMENT LIMITATIONS

“NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user’s satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas. Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.”

“NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.”

REN: See bottom of the computer

### RESTRICTIONS CONCERNANT LE RACCORDEMENT DE MATÉRIEL

“AVIS: L’étiquette d’Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d’exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n’assure toutefois pas que le matériel fonctionnera à la satisfaction de l’utilisateur.

Avant d’installer ce matériel, l’utilisateur doit s’assurer qu’il est permis de le raccorder aux installations de l’entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L’abonné ne doit pas oublier qu’il est possible que la conformité aux conditions énoncées ci-dessus n’empêche pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur. L’entreprise de télécommunications peut demander à l’utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l’utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l’utilisateur doit s’assurer que tous les fils de mise à la terre de la source d’énergie électrique, des lignes téléphoniques et des canalisations d’eau métalliques, s’il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales. Avertissement: L’utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d’inspection des installations électriques, ou à un électricien, selon le cas.”“AVIS: L’indice d’équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d’une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d’indices d’équivalence de la sonnerie de tous les dispositifs n’excède pas 5.”

REN: Voir sous le fond de l’ordinateur

## Lithium Battery

### Lithium Battery!

This computer contains a lithium battery to enable the date, time, and other data to be stored.

The battery should only be exchanged by authorized service personnel.

Warning! A risk of explosion from incorrect installation or misapplication can possibly occur.

### Avertissement concernant la pile au lithium (pile de sauvegarde)

Pile au lithium!

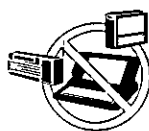
Le micro-ordinateur renferme une pile au lithium qui permet de sauvegarder certaines données comme la date et l'heure notamment. Elle ne devra être remplacée que par un technicien qualifié.

Avertissement! Risque d'explosion en cas de non respect de cette mise en garde!

## Precautions

The CF-27 was developed based on thorough research into the real-world portable computing environments. Exhaustive pursuit of usability and reliability under harsh conditions led to innovations such as the magnesium alloy exterior, vibration damped hard disk drive and floppy disk drive, flexible internal connections. The CF-27's outstanding engineering has been tested using the stiff MIL-STD- 810E (for vibration and shock) and IP (for dust and water) based procedures.

As with any portable computer device precautions should be taken to avoid any damage. The following usage and handling procedures are recommended.



### Avoid Radio Frequency Interference

Do not place the computer near a television or radio receiver.



### Avoid Magnetic Fields

Keep the computer away from magnets.



### Keep Small Objects Away

Do not insert paper clips or other small objects into the computer.



### Do Not Disassemble the Computer

Do not attempt to disassemble your computer.



### Avoid Excessive Force on the Display

Do not apply excessive downward force on the display when it is completely opened, especially when plugs and/or cables are connected to the rear of the computer.

### Avoiding low-temperature burns

Avoid more than casual contact with any heat producing area of the notebook computer, power adapter, and any option or accessory you use with it.

Even low heat, if warmer than body temperature, can cause a burn, if the skin is exposed to the heat source for a long enough period of time.

## ● Peripherals

Incorrectly using peripheral devices may lead to a decrease in performance, an increase in temperature and/or damage to your computer. For more information on peripheral devices, please refer to the Reference Manual.

# Read Me First

## Precautions (Battery Pack)

- Care should be exercised with regard to the following in order to avoid the possibility of liquid leakage, overheating, or bursting.



### Avoid Heat

Do not throw the battery pack into a fire or expose it to excessive heat.



### Keep Articles Away

Do not place the battery pack together with articles such as necklaces or hairpins when carrying or storing.



### Do Not Disassemble

Do not insert sharp objects into the battery pack, expose it to bumps or shocks, deform, disassemble, or modify it.



### Do Not Short

Do not short the positive (+) and negative (-) contacts.



### Avoid Extreme Heat, Cold and Direct Sunlight

Do not charge, use or leave the battery pack for extended periods where it will be exposed to direct sunlight, in a hot place (in an automobile on a sunny day, for example), or in a cold place.



### Do Not Use With Any Other Computer

The battery pack is rechargeable and was intended for the specified computer or charger. Do not use it with a computer other than the one for which it was designed.



### Do Not Put into a Microwave

Do not put the battery pack into a microwave oven or a pressurized chamber.



### Discontinue Use


Should the battery emit an abnormal odor, become hot to the touch, become discolored, change shape, or become in any way different from normal, remove it from the computer or charger and discontinue use.

- Do not touch the terminals on the battery pack. The battery pack may no longer function properly if the contacts are dirty or damaged.
- Do not expose the battery pack to water, or allow it to become wet.
- If the battery pack will not be used for a long period of time (a month or more), charge or discharge (use) the battery pack until the remaining battery level becomes 30% to 50% and store it in a cool, dry place.
- This computer prevents overcharging of the battery by recharging only when the remaining power is less than approx. 95% of capacity after the battery is fully charged.
- The battery pack is not charged when the computer is first purchased. Be sure to charge it before using it for the first time. When the AC adapter is connected to the computer, charging begins automatically.
- Should the battery leak and the fluid get into your eyes, do not rub your eyes. Immediately flush your eyes with clear water and see a doctor for medical treatment as soon as possible.

### NOTE

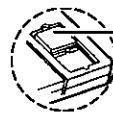
- The battery pack may become warm during recharging or normal use. This is completely normal.
- Recharging will not commence outside of the allowable temperature range (0 °C to 45 °C (32 °F to 113 °F)). Once the allowable range requirement is satisfied, charging begins automatically. Note that the recharging time varies based on the usage conditions.
- If the temperature is low, the operating time is shortened. Only use the computer within the allowable temperature range.
- Although the battery has remaining capacity, the battery indicator may light up red or emit a beep. This indicates a significant rise in the temperature of the battery pack. This is typically caused by the fact that the battery pack has been delivering a high level of power because the computer has been used with the display at the brightest setting and with the power-saving function off.  
To protect the battery pack from increases in temperature, the brightness of the display automatically decreases, allowing the temperature of the battery to drop. In this condition, if the computer is left as is, it will automatically go off after about three minutes have elapsed. Within that period, therefore, be sure to connect the AC adapter or shut the computer OFF after saving any open data (if necessary).

## Saving Data on the Hard Disk

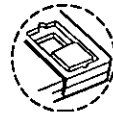
- **Do not expose your computer to shock.**  
Please use care when handling your computer, shock may damage your hard disk or make your software applications and data unusable.
- **Do not power off your computer while software applications are running or HDD indicator (HDD) is on.**  
Properly shut Windows down to avoid problems ([Start] - [Shut Down] ).
- **Save all valuable data to floppy disks.**  
Backing up data to floppy disks will limit damage should trouble occur to your computer or should you inadvertently change or erase data.
- **Use the security function for all important data.** (  Reference Manual "Security Measures" )

## Saving Data on Floppy Disks

- **Do not power off your computer or press the floppy disk drive eject button while the MP indicator (MP) is on.**  
Doing so may damage the data on the floppy disk and render the disk useless.
- **Use care when handling floppy disks.**  
To protect the data on your floppy disks or to prevent a floppy disk from becoming stuck in your computer, avoid the following:
  - Sliding the shutter on the floppy disk manually.
  - Exposing the disk to a magnetic field.
  - Storing the disk in locations prone to high temperatures, low pitched noise, dampness, or dust.
  - Applying more than one label on the disk.
- **Confirm the contents of a floppy disk before formatting it.**  
Confirm that no important data is on the disk, because all data on the disk will be erased.
- **Use the write-protect tab.**  
This is a must for preserving important data. This prevents your data from being erased or overwritten.



Write Enable



Write Disable

## Computer Viruses


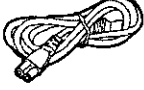
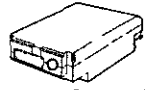


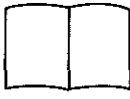

- **Users are advised to purchase the latest versions of virus protection software and use them regularly.**  
We recommend you run the software:
  - When booting your computer.
  - After receiving data.
 We recommend that you check data received on floppy disks or from external sources, such as data downloaded from the Internet, e-mail, etc. (For compressed files, please uncompress them before running a check).

# First-time Operation

Read the steps below to help you learn what parts are included, and to gain an understanding of some basic computer-related operations

## 1 Confirm the inclusion of all parts

Make sure the parts shown in the figure have been supplied. If any of these items are missing or is not working properly, contact Panasonic Technical Support.

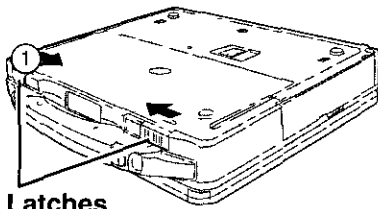
AC Adapter.. 1  Model No. CF-AA1639	AC Cord ..... 1 	Battery Pack.. 1  Model No. CF VZSU04	Operating Instructions ..... 1 
Product Recovery CD-ROM ..... 1 	Windows® Book .. ... 1 	<For CF-27EB6GDAM, CF-27EB6GDCM model only> Hand Strap ..... 1  (☞ page 10)	

## 2 Write down the Product ID

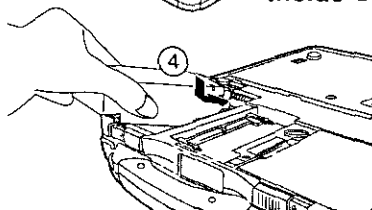
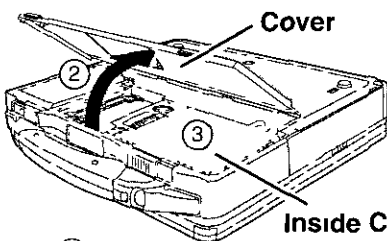
### CAUTION

The Product ID is necessary during the setup procedure for Windows (☞ pages 11, 12). Record the number shown on the "Certificate of Authenticity" located on the bottom of the computer or on the cover of the Windows book (provided with this computer), in the "Customer's Record" section on page two of this manual.

## 3 Connect the battery pack



Latches



- Turn your computer over and slide the latches inward
- Lift open the cover holding both sides and remove it
- Remove the inside cover (This is shown by dotted line in the figure)
- Put a battery pack into the computer and slide the battery pack inward until it is firmly in place

### CAUTION

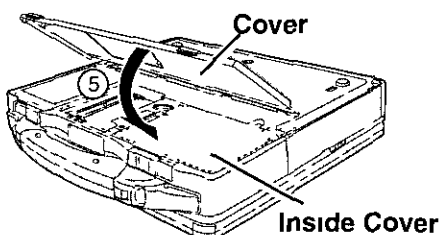
- Be sure the battery pack is properly connected to the connector
- Do not touch the battery connector on the computer. The computer may not operate properly

- Put the inside cover back into place and attach the cover holding both sides

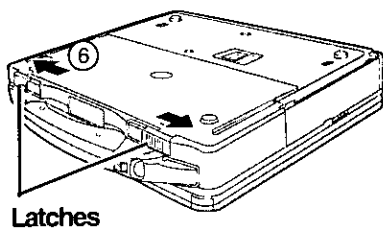
### CAUTION

When attaching the cover;

Be careful not to get your fingers caught in the cover

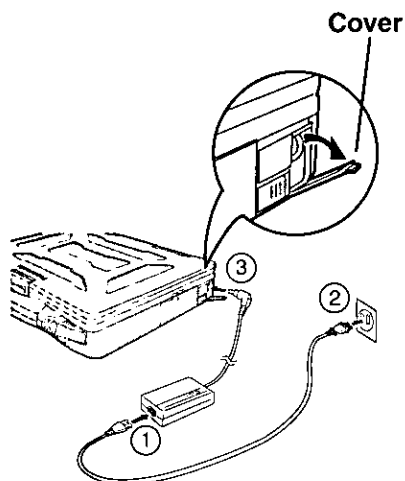






⑥ Slide the latches outward.

Latches



## 4 Connect your computer to a power outlet

### CAUTION

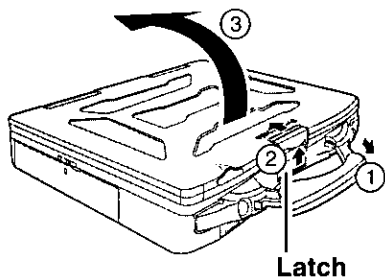
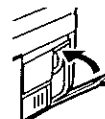
Be sure the AC adapter is connected until completing Step 9 on page 13.

#### Handling the AC adapter

- Do not twist or pull the AC power cord forcefully. Doing so may damage the connections.
- Use only the specified AC adapter with your computer. Using an AC adapter other than the one supplied might damage the battery and/or the computer.
- When the DC plug is not connected to the computer, disconnect the AC cord from your AC wall outlet.
- Problems such as sudden voltage drops may arise during periods of thunder and lightning. Since this could adversely affect your computer, an uninterruptible power source (UPS) is highly recommended unless the battery pack is installed.

#### When closing the cover

First insert the top of the cover, then close the cover.



## 5 Open the display

- ① Pull the carrying handle forward.
- ② Lift up the latch.
- ③ Lift open the display.

Latch

## 6 Read the LIMITED USE LICENSE AGREEMENT (page 27)

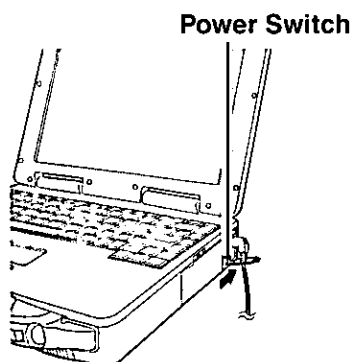
Before removing the seal covering the power switch, read the LIMITED USE LICENSE AGREEMENT. Removal of this seal indicates agreement to the terms specified. After you have agreed to the terms, you may turn your computer on.

## 7 Turn your computer on

Slide the power switch toward the rear of the computer and hold it for approximately one second until the power indicator (Ⓢ) turns on before releasing it.

### CAUTION

- After confirming that the power indicator has turned on, do not touch the power switch until Windows setup has started.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.



Power Switch

# First-time Operation

## NOTE

The power saving function is factory set, so if there is no input from the keyboard, touch pad, touchscreen or external mouse for two minutes, the LCD is powered off (ECO mode Reference Manual "Computing On The Road" )\*.

In the ECO mode the LCD will resume operation when the touch pad is used, or when a key or the touchscreen is pressed.

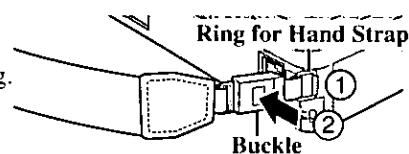
The computer may enter the ECO mode while Windows is setting up or even when an application software is being installed. In this case, because it is conceivable that a selection dialog box will be shown, for resuming from the ECO mode, do not press **Enter** and **Space** which may trigger a selection, instead, press a key unrelated to the direct triggering of a selection, like **Ctrl** key.

\*Except the devices connected to the USB port such as a USB mouse.

## <For models including a hand strap only> Using the Hand Strap

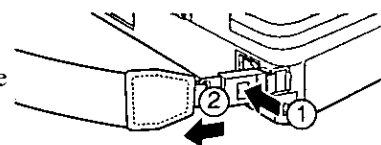
### ● Attaching the hand strap

- ① Attach the end of the hand strap to the ring.
- ② Push the buckle.



### ● Removing the hand strap

Push and slide the buckle to the direction of the arrows in the figure.



## CAUTION

- The hand strap has been designed to carry only the weight of the computer. Therefore, be sure that the hand strap does not carry a weight that exceeds the weight of the computer. The hand strap may accidentally come loose from the computer.
- Do not use a hand strap that is damaged or about to tear.

## 8 Setup Windows

### Windows95

Moving the cursor (☞) or clicking buttons can be performed with the touch pad, a key or the touchscreen (☞ page 17, ☞ Reference Manual "Touchscreen")

- ① Select settings for your region, then press [Next]
- ② Select your keyboard layout then press [Next]  
(for U S A United States 101)
- ③ Enter your name and your company's name, then press [Next]  
(It is possible to omit the company name )  
The License Agreement will be displayed
- ④ After reading the agreement, select [I accept the agreement] or [I don't accept the agreement], then press [Next]

#### NOTE

If [I accept the agreement] is selected, the [Certificate of Authenticity] will appear. If [I don't accept the agreement] is selected the Windows setup will be aborted.

- ⑤ Input the Product ID written down in the "Customer's Record" section (☞ pages 2, 8), then press [Next]
- ⑥ Press [Finish]
- ⑦ Input the correct date, time and time zone and press [Close]  
You can also complete these settings at a later time
- ⑧ Press [Next] to complete the printer setup or [Cancel] to skip

#### NOTE

Follow the on-screen instructions. You can complete these settings at a later time.

If the cursor can not be pointed correctly with your finger, perform [Calibration] in [Start]-[Settings] - [Control Panel] - [Mouse] - [Touchscreen]

(☞ Reference Manual "Touchscreen")

# First-time Operation

## Windows NT

Moving the cursor (⤴) or clicking buttons can be performed with the touch pad. (☞ page 17)

- ① The Software License Agreement will be displayed. After reading the agreement, select [I Agree] or [I Disagree].
- ② Select [Next].
- ③ Input your name and organization, then select [Next].  
(It is possible to omit the organization item.)
- ④ Input the Product ID written down in the "Customer's Record" section (☞ pages 2,8), then select [Next].  
To move the cursor to a particular item, press **Tab** or click the desired box.
- ⑤ Input your computer name and select [Next].
- ⑥ Input an Administrator password and select [Next].

### CAUTION

Remember this password! If the password is forgotten, Windows NT cannot be operated.

- ⑦ Select [Next].
- **When not establishing settings for a network:**  
Select [Do not connect this computer to a network at this time], then select [Next].  
(Settings can be made for a network even after Windows starts up. In this case, be sure to read [When Adding New Software or Hardware Components] in the Reference Manual [Technical Information].)
- **When establishing settings for a network:**  
The settings will vary for different network environments depending on the network system being used. For more details, ask your system administrator or the person in charge of the network. Follow the on-screen instructions.  
(It takes several minutes for the necessary files to be copied. If the computer enters the ECO mode, the power to the LCD is automatically turned off. In this case, press a key unrelated to the direct triggering of a selection, like **Ctrl**.)
- ⑧ Select [Restart Computer]. Select "Windows NT Workstation Version 4.00" and press **Enter**.
- ⑨ Following the display, press **Ctrl** + **Alt** + **Del**. Input the password set in step ⑥ and select [OK], then select [Close] at the [Welcome] display.  
As the computer starts up, it will be necessary to input the password set in step ⑥.
- ⑩ Follow the on-screen instructions and install touchscreen driver.  
(At the [Welcome] display, select [Next], then select [Next]. At the [Information] display, select [OK]. When the installation completes, select [No, I will restart my computer later], then select [OK].)

### NOTE

For models equipped with a 13.3" LCD, the touchscreen will not operate until the setup for Windows completes.

- ⑪ Follow the on-screen instructions and install DS-XG Driver for WinNT.  
(At the [YAMAHA DS XG Audio Driver], select [OK]. When the installation completes, select [No, I will restart my computer later], select [OK].)
- ⑫ Follow the on-screen instructions and install the modem driver.  
(At the [Modem Board Installation Wizard], select [Next].  
Confirm [MP3930V-W Modem] is displayed when "The wizard will install the modem driver shown below" is displayed on the screen, then select [Next].  
When the installation completes, select [Finish].)
- ⑬ Follow the on-screen instructions and install Phoenix APM 2.0 for Windows NT.  
When the installation completes, select [Don't Restart Now].
- ⑭ Follow the display and install Phoenix Card Executive™ for Windows NT.  
When the installation completes, select [Restart Now].
- ⑮ Select "Window NT Workstation Version 4.00" and press **Enter**.
- ⑯ The [Begin Logon] display will appear. Perform the operation in step ⑨.

- ⑰ Select [Next] at the [Card Executive 2:0 for NT Diagnostics].

**NOTE**

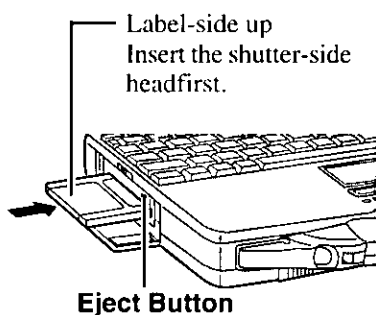
The diagnostics may take about two minutes.

- ⑱ Select [Next], then select [Finish].  
Windows will restart.  
Select "Windows NT Workstation Version 4.00" and press **Enter**.
- ⑲ The [Begin Logon] display will appear. Perform the operation in step ⑨.
- ⑳ Double-click the [Internet Explorer] icon to install Internet Explorer.  
Follow the on-screen instructions.
- ㉑ Set the correct settings for all items in [Control Panel]-[Regional Settings] and [Date/Time] etc.

**CAUTION**

Be sure to perform [Calibration] in [Start] - [Settings] - [Control Panel] - [Mouse] - [Touchscreen], so that when you touch the display, that touch will correspond to the exact same location on the computer (i.e., no displacement).

(☞ Reference Manual "Touchscreen")



## 9 Create floppy disks

Prepare 2HD floppy disks and make sure they are not in the write-protected state, then select [Start] - [Programs] - [Panasonic] - [Create BACKUP DISK] and follow the on-screen instructions. Place a label identifying the contents on each disk.

● **Name of created backup disk**

FIRSTAID FD

(When the display for creating the UPDATE DISK is shown, create the disk by following the on-screen instructions.)

**CAUTION**

- Store the floppy disks in a safe place. They will enable you to return your computer to close to the condition at the time of purchase should any problems occur.

When creating floppy disks, do not run any other application program.

- When creating floppy disks and the message [Insufficient files to copy] is displayed, click [OK] and then contact Panasonic Technical Support.
- While the MP indicator (MP) is on, do not remove the floppy disk, power down your computer or use the suspend or hibernation function (☞ Reference Manual "Suspend/Hibernation Functions").

## 10 Install Acrobat® Reader 4.0 **Windows NT**

**NOTE**

Acrobat® Reader is necessary to view the Reference Manual, which explains detailed operational procedures concerning your computer.

- ① In [Start] - [Run], input [c:\util\reader\Ar40eng.exe], then press [OK].
- ② Press [Next] and set up the Acrobat® Reader 4.0.
- ③ After reading the "Software License Agreement", select [Accept] if you agree to the terms.
- ④ Press [Next].
- ⑤ At the [Setup Complete], select [Yes, I want to restart my computer now], then select [Finish].

# First-time Operation

## 11 Partition the Hard Disk **Windows NT**

The hard disk includes an NT file system (NTFS) partition of 4GB. The remaining free hard disk space can be used when necessary by creating more partitions (in [Start]-[Programs]-[Administrative Tools (Common)]-[Disk Administrator]).

### CAUTION

The sector showing [Unknown] is an important sector and must not be deleted.


**This concludes the first-time use operation guidelines.**

### NOTE **Windows 95**

When using the files in the following folders available on the retail version of the Windows CD-ROM, it is necessary to run a separate file decompression program.

\admin	\help
\datalink	\other
\drivers	

To uncompress the file, it is necessary to have approximately 75 MB of free disk space available on the hard disk.

To use the CD-ROM drive or DVD-ROM drive in MS-DOS mode, perform the operation below after modifying config.sys and autoexec.bat (  Reference Manual "Using a Multimedia Pocket Device" )

File decompression method

- ① Turn your computer on.
- ② When [Starting Windows 95] is displayed, press **F8**.
- ③ Select [Command prompt only].
- ④ Insert the Product Recovery CD-ROM.
- ⑤ At the prompt, input the following.

L \en\addfile **Enter**

Follow the message on the screen.

(If the computer enters the ECO mode while copying, press **Ctrl** )

After this program is executed, the contents of the above folders will be decompressed to the c:\util\win95\add folder.

### NOTE **Windows NT**

The library able to be used with the retail version of Windows NT 4.0 for Service Pack 6A is in the following folder on the hard disk drive.

c:\winnt\i386\drvlib

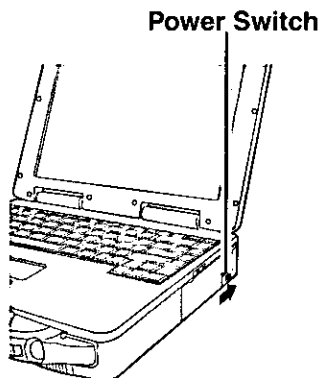
# Starting Up/Shutting Down

## Starting Up

### 1 Open the display (page 9)

### 2 Turn your computer on

Slide the power switch toward the rear of the computer and hold it for approximately one second until the power indicator turns on before releasing it.



#### CAUTION

- The computer will not power on when the display is closed (except when connecting an external display).
- After confirming that the power indicator has turned on, avoid the following until Windows has completed loading.
  - Touching the power switch.
  - Performing any keyboard, touch pad, touchscreen (or external mouse) operations.
  - Closing the display.

If the display is closed while Windows is starting up, it is possible that color, etc., will not be displayed properly. Run the [MS-DOS Prompt] ([Start] - [Programs] - [MS-DOS Prompt]), and use full screen display mode by pressing **Alt** + **Enter**. After returning from the full screen mode **Alt** + **Enter** again, the display will be shown correctly.

- Once the computer is powered off, you must wait at least ten seconds before powering it on again.
- When the CPU temperature rises, the computer may not power on to prevent the CPU from overheating. Should this happen, allow the computer to cool down then switch the power on again.

If the computer still does not power on, please contact Panasonic Technical Support.

### 3 Select your operating system **WindowsNT**

Select "Windows NT Workstation Version 4.00" and press **Enter**.

### 4 Logon **WindowsNT**

Wait for 10 seconds after confirming that the HDD access has been completed, then press **Ctrl** + **Alt** + **Del**.

### 5 Input your password **WindowsNT**

Input the user name and password, then press [OK]. If [Cancel] is clicked, the computer will return to the initial [Begin Logon] display. Until the correct user name and password are entered, the computer will not operate.

### 6 Select your application

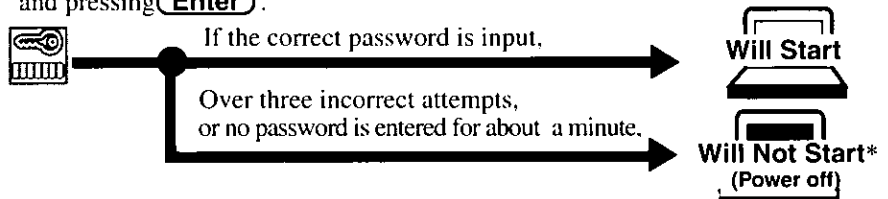
You are able to start working on your computer.

# Starting Up/Shutting Down

## ● If security indicator (🔒) is displayed,

you must first enter your password. (📖 Reference Manual "Security Measures")

Upon entering your password and pressing **Enter**.



\* If you are starting from the suspend or hibernation mode (📖 Reference Manual "Suspend/Hibernation Functions"), if after three attempts the correct password is not input, or if no password is entered for about a minute, the computer returns to the suspend or hibernation mode.

## ● When an application or file that was previously displayed appears on your screen,

the suspend or hibernation function has been set. (📖 Reference Manual "Suspend/Hibernation Functions")

### NOTE

The power saving functions are a factory default. If there is no input from the keyboard, touch pad, touchscreen or external mouse for two minutes, the LCD is powered off (ECO mode).

The LCD will resume operation when the touch pad or the touchscreen is used, or when a key is pressed.

#### Windows 95

##### ● <For CF-27FCCKFAM model only>

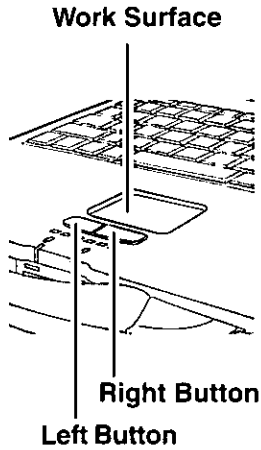
Do not delete the check mark for "Allow Windows to manage power use on this computer" in [Start] - [Settings] - [Control Panel] - [Power]. If it is unmarked, the computer may automatically enter a power saving mode to prevent the temperature from rising above allowable levels, depending on usage condition.

##### ● [System Devices] in [Start] - [Settings] - [Control Panel] - [System] - [Device Manager] may contain a device or devices bearing an exclamation mark or question mark. This does not indicate a malfunction. Such a mark (exclamation or question mark) will not be displayed if the operating environment of the device showing the mark is corrected, (e.g. installing or reinstalling the device driver).

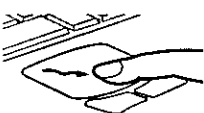
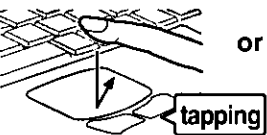
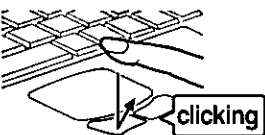

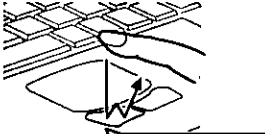
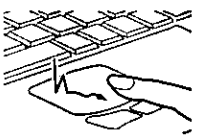
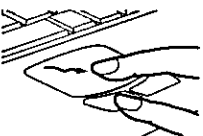


## Using the Touch Pad


Use the touch pad to move the cursor on the display and perform normal computer operations.



### Basic Operation

Function	Touch Pad Operation
Moving the Cursor	 Move the tip of your finger lightly over the surface.
Tapping/Clicking	 tapping or  clicking
Double-Tapping/ Double-Clicking	 double-tapping or  double-clicking
Dragging	 Two quick taps, but on the second tap leaving your finger down (applying pressure) and moving it on the work surface. or  While holding down the button, moving your finger on the work surface.


### Handling the Touch Pad

- When using a key combination such as **(Fn) + (F5)**, do not touch the touch pad. If a key combination is used while the pad is being touched, the function of the key combination will not work. In addition, it is possible that control of the cursor will be lost and the cursor will not show proper movements. In such cases, the computer has to be restarted by using the keyboard (e.g., ).
- Do not place any object on the work surface or press down forcefully with sharp-pointed objects (i.e. nails), hard objects that can leave marks (i.e. pencils and ball point pen).
- Do not allow things that could dirty the touch pad, such as oil. The cursor may not work properly in such cases.
- When the touch pad becomes dirty:  
Wipe to remove dirty areas by using a dry soft cloth such as gauze or a soft cloth first applied with detergent diluted with water and then thoroughly wrung.  
Do not use benzene or thinner, or disinfectant-type alcohol.

# Starting Up/Shutting Down

## Shutting Down (power off your computer)

This procedure is shutting down without using the suspend or hibernation function.




( Reference Manual "Suspend/Hibernation Functions")

### 1 Display the shut down screen

After saving important data and closing each application, select [Shut Down] from the [Start] menu.

#### NOTE

From the keyboard,

You may choose to press down on , then select the menu with  or .

### 2 Confirm shut down

Select [Shut down], then press [Yes].

Your computer will power off automatically.


(In the OFF state, if you are not recharging your battery pack or if the pack is fully charged, your computer consumes approximately 1.5 W.)

#### ● Restarting your computer (without shutting down)



Select [Yes] after selecting [Restart...].

#### NOTE

To quickly resume computer operation after shutting down,

The suspend or hibernation function is available. ( Reference Manual "Suspend/Hibernation Functions")

**Windows NT**

For the computer to automatically shut down after [Shut down] is selected, Phoenix APM 2.0 for Windows NT® has to be installed. When  and  are displayed on the taskbar, this indicates that the program is installed.

# About the Reference Manual

The Reference Manual can be accessed on your computer. When a printer is connected, it is also possible to print.

This manual explains functions for you to make greater use of the computer, such as how to add peripheral devices, how the Setup Utility works and other useful information.

## CAUTION

## Windows NT

When you read the "Reference Manual", it is necessary to install the Acrobat Reader. (☞ page 13)

## Run the Reference Manual

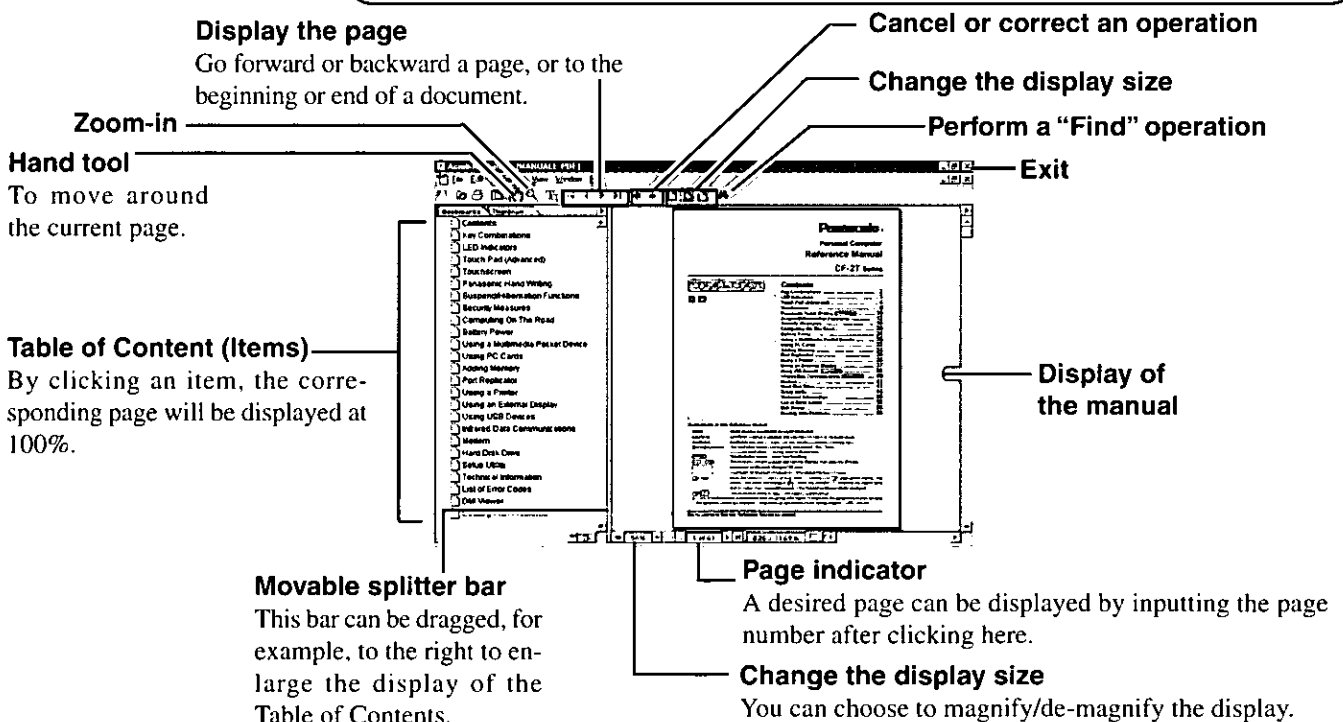
**1** Turn your computer on

**2** Select [Reference Manual] in [Start] - [Programs] - [Panasonic] - [On-Line Manuals]

When launching the Reference Manual for the first time, the License Agreement will be displayed. After reading the agreement, select [Accept] to access the Reference Manual.

## NOTE

When launching the Reference Manual for the first time, an error message may appear if the Reference Manual is launched using a method that differs from the above explanation. If an error message appears, press [OK].



## CAUTION

- Illustrations may be difficult to view depending on the magnification. If this is the case, we recommend that the display be magnified.
- When the taskbar is hidden at the bottom portion of Acrobat® Reader, set the maximum display window size.
- If a printer is connected, we recommend printing the Reference Manual. The illustrations and display samples may not print with a high quality.

# Handling and Maintenance

## Usage Environment

### ● Environment

- Place the computer on a flat stable surface.
- In use: Temperature: 5 °C to 35 °C {41 °F to 95 °F}  
Humidity: 30 % to 80 % RH (No condensation)
- Not in use: Temperature: -20 °C to 60 °C {-4 °F to 140 °F}  
Humidity: 30 % to 90 % RH (No condensation)

### ● Places not to use your computer

- Such areas may result in damage to the computer.

#### Areas with electronic equipment

These areas may interfere with your display or cause your computer to produce strange sounds.

#### Areas with extremely high/low temperatures

- Do not leave things near the computer that are sensitive to heat. During operation, the computer may become warm.



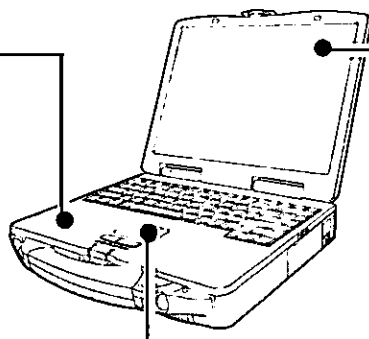
## Handling

- This computer has been designed so as to minimize shock to the LCD and hard disk drive, the leakage of liquid (e.g., water) from the keyboard, etc., but no warranty is provided against such trouble. Therefore, as a precision instrument, please be extremely careful in the handling.
- Do not drop or hit your computer against solid objects.  
Do not stand the computer on its side or allow it to tip over. When the computer receives extremely strong shock after falling, the hard disk or floppy disk drive, etc., may become inoperable.
- It is a good idea to make backup copies on floppy disks and carry them with you.
- Do not leave a floppy disk in the drive while transporting your computer.
- Do not carry your computer when it is ON.
- Remove all cables before transporting your computer. Having the optional port replicator is very convenient.
- We recommend preparing a fully charged battery (and optional charger, if possible).  
When transporting spare batteries inside a package, briefcase, etc., it is recommended that the batteries be stored in a plastic bag.
- Do not place the computer upright. When the computer receives extremely strong shock after falling, the hard disk or floppy disk drive, etc., may become inoperable.
- Do not carry the computer while the display is open, or carry it by gripping the display.
- Do not put anything (e.g., a piece of paper) between the display and keyboard.
- Always carry your computer with you. Never check it in with luggage. For use of the computer inside an aircraft, we recommend asking the airlines regarding their policy on this issue.

## Maintenance

### Areas excluding the display

Firmly squeeze a soft wet cloth containing water or detergent (for kitchen use) diluted with water and gently wipe the computer. If a detergent other than a detergent for kitchen use is used (e.g., low-alkaline detergent), it may adversely affect the surface (e.g., discoloration).



Touch Pad

☞ page 17

### Display

Use a soft dry cloth like gauze to lightly wipe the display.

#### CAUTION

- Do not use benzene or thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially-available cleaners and cosmetics, as they may contain components harmful to the surface.
- Do not directly add or spray water or detergent. If liquid enters the computer, this may cause the computer to work improperly or be damaged.

# List of Error Codes

The following is a list of the messages that BIOS can display. Most of them occur during POST. Some of them display information about a hardware device, e.g., the amount of memory installed. Others may indicate a problem with a device, such as the way it has been configured. Following the list are explanations of the messages and remedies for reported problems.

If your system displays one of the messages marked below with an asterisk (\*), write down the message and contact Panasonic Technical Support. If your system fails after you make changes in the Setup menus, reset the computer, enter Setup and install Setup defaults or correct the error.

## **0200 Failure Fixed Disk**

Fixed disk is not working or not configured properly. Check to see if fixed disk is attached properly. Run Setup. Find out if the fixed-disk type is correctly identified.

## **0210 Stuck key**

Stuck key on keyboard.

## **0211 Keyboard error**

Keyboard not working.

## **0212 Keyboard Controller Failed**

Keyboard controller failed test. May require replacing keyboard controller.

## **0213 Keyboard locked - Unlock key switch**

Unlock the system to proceed.

## **0230 Shadow RAM Failed at offset : *nnnn***

Shadow RAM failed at offset *nnnn* of the 64k block at which the error was detected.

## **0231 System RAM Failed at offset : *nnnn***

System RAM failed at offset *nnnn* of in the 64k block at which the error was detected.

## **0232 Extended RAM Failed at offset : *nnnn***

Extended memory not working or not configured properly at offset *nnnn*.

## **0250 System battery is dead - Replace and run SETUP**

The CMOS clock battery indicator shows the battery is dead. Replace the battery and run Setup to reconfigure the system.

## **\*0251 System CMOS checksum bad - Default configuration used**

System CMOS has been corrupted or modified incorrectly, perhaps by an application program that changes data stored in CMOS. The BIOS installed Default SETUP Values. If you do not want these values, enter Setup and enter your own values. If the error persists, check the system battery or contact Panasonic Technical Support.

## **0260 System timer error**

The timer test failed. Requires repair of system board.

## **0270 Real time clock error**

Real-time clock fails BIOS test. May require board repair.

## **\*0280 Previous boot incomplete - Default configuration used**

Previous POST did not complete successfully. POST loads default values and offers to run Setup. If the failure was caused by incorrect values and they are not corrected, the next boot will likely fail. On systems with control of wait states, improper Setup settings can also terminate POST and cause this error on the next boot. Run Setup and verify that the wait-state configuration is correct. This error is cleared the next time the system is booted.

## **0281 Memory Size found by POST differed from CMOS**

Memory size found by POST differed from CMOS.

## **02B0 Diskette drive A error**

## **02B1 Diskette drive B error**

Drive A: or B: is present but fails the BIOS POST diskette tests. Check to see that the drive is defined with the proper diskette type in Setup and that the diskette drive is attached correctly.

## **02B2 Incorrect Drive A type - run SETUP**

Type of floppy drive A: not correctly identified in Setup.

## **02B3 Incorrect Drive B type - run SETUP**

Type of floppy drive B: not correctly identified in Setup.

## **02D0 System cache error - Cache disabled**

Contact Panasonic Technical Support.

## **02F0: CPU ID:**

CPU socket number for Multi-Processor error.

## **02F4: EISA CMOS not writable**

ServerBIOS2 test error: Cannot write to EISA CMOS.

# List of Error Codes

## **02F5: DMA Test Failed**

ServerBIOS2 test error: Cannot write to extended DMA (Direct Memory Access) registers.

## **02F6: Software NMI Failed**

ServerBIOS2 test error: Cannot generate software NMI (Non-Maskable Interrupt).

## **02F7: Fail - Safe Timer NMI Failed**

ServerBIOS2 test error: Fail-Safe Timer takes too long.

## **device address Conflict**

Address conflict for specified *device*.

## **Allocation Error for: device**

Run ISA or EISA Configuration Utility to resolve resource conflict for the specified *device*.

## **CD ROM Drive**

CD ROM Drive identified.

## **Entering SETUP ...**

Starting Setup Utility.

## **Failing Bits : *nnnn***

The hex number *nnnn* is a map of the bits at the RAM address which failed the memory test. Each 1 (one) in the map indicates a failed bit. See error 230,231 or 232 for offset address of the failure in System, Extended or Shadow memory.

## **Fixed Disk *n***

Fixed disk *n* (0-3) identified.

## **Invalid System Configuration Data**

Problem with NVRAM (CMOS) data.

## **I/O device IRQ conflict**

I/O device IRQ conflict error.

## **PS/2 Mouse Boot Summary Screen:**

PS/2 Mouse installed.

## ***nnnn* kB Extended RAM Passed**

Where *nnnn* is the amount of RAM in kilobytes successfully tested.

## ***nnnn* Cache SRAM Passed**

Where *nnnn* is the amount of system cache in kilobytes successfully tested.

## ***nnnn* kB Shadow RAM Passed**

Where *nnnn* is the amount of shadow RAM in kilobytes successfully tested.

## ***nnnn* kB System RAM Passed**

Where *nnnn* is the amount of system RAM in kilobytes successfully tested.

## **Operating System not found**

Operating system cannot be located on either drive A: or drive C:. Enter Setup and see if fixed disk and drive A: are properly identified.

## **Parity Check 1 *nnnn***

Parity error found in the system bus. BIOS attempts to locate the address and display it on the screen. If it cannot locate the address, it displays ????. Parity is a method for checking errors in binary data. A parity error indicates that some data has been corrupted.

## **Parity Check 2 *nnnn***

Parity error found in the I/O bus. BIOS attempts to locate the address and display it on the screen. If it cannot locate the address, it displays ????.

## **Press <F1> to resume, <F2> to Setup, <F3> for previous**

Displayed after any recoverable error message. Press <F1> to start the boot process or <F2> to enter a Setup and change the settings. Press <F3> to display the previous screen (usually an initialization error of an **Option ROM**, I.e., an add-on card). Write down and follow the information shown on the screen.

## **Press <F2> to enter Setup**

Optional message displayed during POST. Can be turned off in Setup.

## **PS/2 Mouse:**

PS/2 mouse identified.

## **System BIOS shadowed**

System BIOS copied to shadow RAM.

## **UMB upper limit segment address : *nnnn***

Displays the address *nnnn* of the upper limit of **Upper Memory Blocks**, indicating released segments of the BIOS which can be reclaimed by a virtual memory manager.


## **Video BIOS shadowed**

Video BIOS successfully copied to shadow RAM.

# Dealing With Problems

When a problem occurs, refer to this page. The Reference Manual also contains detailed information. If you still cannot troubleshoot the problem, contact Panasonic Technical Support.

## ● Starting Up

The power indicator or battery indicator is not lit	<ul style="list-style-type: none"> <li>● Check the cable connection for the AC adapter.</li> <li>● Check to see if a fully charged battery is properly installed.</li> <li>● Remove the battery pack and disconnect the AC adapter, then connect them again.</li> </ul>
 is displayed	Please input your password. If you have forgotten it, contact Panasonic Technical Support.
[POST Startup Error(s)] is displayed	☞ page 21
Windows startup, or an operation is extremely slow	Press <b>(F9)</b> in the Setup Utility (☞ <small>Reference Manual</small> "Setup Utility"). This will restore the Setup Utility's settings to their default values (except the password settings). Then, the Setup Utility must be run once again for you to input the appropriate operating environment settings. (The processing speed depends on the application software used, so this operation may not cause the processing speed to increase.)
An operation is slow	<For CF-27FCCFKAM model only> Have you deleted the check mark for "Allow Windows to manage power use on this computer" in [Start] - [Settings] - [Control Panel] - [Power]? If it is unmarked, the computer may automatically enter a power saving mode to prevent the temperature from rising above allowable levels, depending on usage condition. Add the check mark to "Allow Windows to manage power use on this computer".
The date and time are incorrect	<ul style="list-style-type: none"> <li>● You can set the date and time through [Date/Time] in [Start] - [Settings] - [Control Panel]. If you continue to experience problems, the internal battery maintaining the clock may need to be replaced. Please contact Panasonic Technical Support.</li> </ul> <p><b>(Windows NT)</b></p> <ul style="list-style-type: none"> <li>● When [APM 2.0 for NT] is not displayed in [Control Panel], this indicates that Phoenix APM 2.0 for Windows NT® is not installed. When the suspend or hibernation function is used under this condition, the date and time may be incorrectly displayed. Correct the date and time, and then install Phoenix APM 2.0 for Windows NT®. You can set the date and time through [Date/Time] in [Start] - [Settings] - [Control Panel].</li> </ul>
Others	<ul style="list-style-type: none"> <li>● Press <b>(F9)</b> in the Setup Utility (☞ <small>Reference Manual</small> "Setup Utility"). This will restore the Setup Utility's settings to their default values (except the password settings).</li> <li>● Try removing all peripheral devices.</li> </ul> <p><b>(Windows 95)</b></p> <ul style="list-style-type: none"> <li>● In the MS-DOS mode, run SCANDISK to check the hard disk.</li> <li>● At start-up, press <b>(F8)</b> to operate the computer in the Safe mode.</li> </ul>

Troubleshooting

## ● Shutting down **(Windows 95)**

Unable to shut down Windows 95	<ul style="list-style-type: none"> <li>● If a USB device is connected, try removing it.</li> <li>● Do not shut down Windows during music playback.</li> </ul>
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## ● Battery Indicator

The red indicator lights. Repeated beeping sound while the computer is in use.	The battery level is low. Save your data and power off your computer. After connecting the AC adapter or replacing the battery pack with a fully charged one, turn your computer on.
The red indicator blinks	<ul style="list-style-type: none"> <li>● The battery pack or recharging function may be defective. Quickly remove the battery pack and disconnect the AC adapter, then connect them again.</li> <li>● If the problem persists, contact Panasonic Technical Support.</li> </ul>
After the AC adapter is connected, the orange indicator blinks five times	Unable to charge because of an improper temperature range. (☞ page 6)

# Dealing With Problems

## ● Display


<p>Unable to connect an external display</p>	<p>The optional port replicator or the external display port adapter is required for use with an external display. (🔗 <small>Reference Manual</small> "Port Replicator", "Using an External Display")</p>
<p>No display after powering on</p>	<ul style="list-style-type: none"> <li>● At the time of purchase, the display setting is preset for an external display. If you connect an external display, the screen is displayed on the external display.</li> <li>● When there is no display to an external display,             <ul style="list-style-type: none"> <li>• Check your cable connection to the external display.</li> <li>• Confirm your display is powered on.</li> <li>• Check the settings for your external display.</li> </ul> </li> <li>● Try changing the display by pressing <b>(Fn) + (F3)</b>.</li> <li>● When displaying only through an external display, if the computer is shut down by using the suspend or hibernation function, there will be no display on the LCD unless the external display is connected when operations are resumed. In this case, connect the external display.</li> </ul>
<p>The power has not been cut, but after a certain period of time, there is no display</p>	<ul style="list-style-type: none"> <li>● Has the computer been set to the power-saving mode? To resume operation of your computer from ECO mode, press any key.</li> <li>● To save power, your computer may have automatically entered the suspend or hibernation mode. (🔗 <small>Reference Manual</small> "Computing On The Road")</li> </ul>
<p>The resolution of the display cannot be changed</p>	<p>Set [None] for [Wallpaper] in [Start] - [Settings] - [Control Panel] - [Display] - [Background], and then press [OK]. Then, once again try changing the resolution. After the change, be sure to restart the computer.</p>
<p>An afterimage appears (i.e., green, red, and blue dots remain on the display) or there are dots not displaying the correct colors</p>	<ul style="list-style-type: none"> <li>● If an image is displayed for a prolonged period of time, an afterimage may appear. This is not a malfunction. The afterimage will disappear when a different screen is displayed.</li> <li>● High-precision and advanced technologies are necessary in the production of color liquid crystal displays (color LCDs). Therefore, if 0.002% or less of the picture elements either fail to light or remain constantly lit (that is more than 99.998% of elements are functioning properly), no defect is considered to exist.</li> </ul>
<p>The motion of the mouse cursor is not smooth <b>(Windows 95)</b></p>	<p>Select [Start] - [Settings] - [Control Panel] - [Mouse] - [Motion] and add the check mark ✓ for [Show trails].</p>
<p>The cursor does not move in scrolling area of the touch pad <b>(Windows 95)</b></p>	<p>When the Microsoft® IntelliMouse™ Wheel mode or the original mode is set for the touch pad, only scroll operations are possible for the right part or bottom part of the touch pad. In this case, cursor operations are possible by using the work surface excluding the right part or bottom part. When no mode is set, the entire surface of the touch pad can be used for cursor operations. (🔗 <small>Reference Manual</small> "Touch Pad (Advanced)")</p>
<p>The cursor cannot be controlled</p>	<p>Restart the computer by using the keyboard (e.g., <b>(F8)</b>).</p>
<p>During simultaneous display, the screen of the external display becomes disordered</p>	<p>Try changing the display by pressing <b>(Fn) + (F3)</b>.</p>
<p>When the screensaver is set, an error will occur during a resume operation.</p>	<p>When the computer automatically enters the suspend mode while the screensaver is running, an error may occur during a resume operation. In such cases, turn off the screensaver or try changing the pattern of the screensaver.</p>



## ● Application Software

<p>Computer hangs</p>	<ul style="list-style-type: none"> <li>● Press <b>(Ctrl) + (Alt) + (Del)</b> to reboot the computer.</li> <li>● After powering down by pressing the power switch for more than four seconds, slide the power switch to power on and open the application again. If the program no longer works normally, go to [Start] - [Settings] - [Control Panel] - [Add/Remove Programs] to delete the program. Then, try installing the program once again.</li> </ul> <p><b>(Windows NT)</b></p> <ul style="list-style-type: none"> <li>● WindowsNT may not shut down if an attempt is made to restart the computer after the installation of an application. In such cases, press <b>(Ctrl) + (Alt) + (Del)</b>, and then select [Shut Down] in the "WindowsNT Security" screen.</li> </ul>
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## ● Disk Operations

<p>Cannot read/write to a floppy disk</p>	<ul style="list-style-type: none"> <li>● Has the floppy disk been correctly inserted?</li> <li>● Has the floppy disk been correctly formatted?</li> <li>● Has the Setup Utility been used to set [Floppy Operation] to [Enable]? (  Reference Manual "Setup Utility")</li> <li>● Your floppy disk content may be corrupted.</li> </ul>
<p>Unable to write to a floppy disk</p>	<p>Is the floppy disk write-protected?</p>
<p>How to format a floppy disk is unclear</p>	<p>Select [Format] in [My Computer] - [3 1/2 Floppy (A:)] - [File]. After confirming the disk volume and format type, start formatting.</p>
<p>Unable to read/write to the hard disk</p>	<ul style="list-style-type: none"> <li>● Your drive or file may not have been properly set.</li> <li>● Check to see if the hard disk is full. If it is full, delete unnecessary files.</li> <li>● Your hard disk content may be corrupted. Contact Panasonic Technical Support.</li> </ul>
<p>Others</p>	<p>Try testing another drive or media.</p>

## ● Character Input

<p>Unable to input anything but numerals</p>	<p>If NumLk and Key Pad are on, the Numeric Key Pad is ON. To switch it OFF, press <b>(Fn) + (Key Pad)</b>.</p>
<p>Only capital letters are being input</p>	<p>If CapsLock is on, the Caps Lock function is ON. To switch it OFF, press <b>(Caps Lock)</b>.</p>
<p>How to input European characters (ß, à, ç), symbols or Euro Currency Symbol is unclear</p>	<p>Select [Start] - [Programs] - [Accessories] - [Character Map]. The Character Map will be displayed. Point to the desired font name and select it.</p>

## ● Setup Utility

<p>[Enter Password] is displayed</p>	<p>Enter the User Password or Supervisor Password. If you have forgotten it, contact Panasonic Technical Support.</p>
<p>[Advanced] menu can not be registered</p>	<p>Restart the Setup Utility with the Supervisor Password.</p>
<p>All or some items in [Security] menu can not be registered</p>	<p>Restart the Setup Utility with the Supervisor Password.</p>
<p>The timeout functions do not work <b>(Windows 95)</b></p>	<p>If the Panasonic Battery Monitor is being displayed, close it.</p>

# Reinstalling Software

## Before Reinstallation

### ● Preparing

- You will need the Product Recovery CD-ROM and the BACKUP DISK (e.g., FIRSTAID FD) you made earlier. (Refer to the Step 9 on page 13 for details.)

#### NOTE

If you have not created the BACKUP DISK, you can create by selecting [Create BACKUP DISK] in [Start] - [Programs] - [Panasonic]. If you can not create this disk, contact Panasonic Technical Support.

- The CD-ROM pack (CF-VCD271) \* is required for the following reinstallation procedure. Mount the CD-ROM pack in the multimedia pocket. (Refer to the operating instructions of the CD-ROM pack for details.)

\*DVD-ROM drive pack (CF-VDD272) may be used.

### ● Important

- Save all important data. If reinstallation is carried out, all data existing prior to the installation will be lost. The reinstallation will return the computer to close to the conditions at time of purchase.
- Before the reinstallation procedure, remove all peripherals (except for the CD-ROM drive and FD drive).
- Be sure the AC adapter is connected until the reinstallation procedure is completed.

## Reinstalling

#### CAUTION

If data on your hard disk is compressed, the data should be uncompressed.

- 1 Set the CD-ROM pack in the multimedia pocket, and turn the computer on.
- 2 When the message [Press <F2> to enter SETUP] is displayed, press **(F2)** and then run the Setup Utility. If the password has been set, enter the supervisor password.
- 3 Press **(F9)**.  
At the confirmation message, select [Yes] and press **(Enter)**.
- 4 Select [Security] menu and set [Boot Up Drive] to [CDD,DVD/A:/C:].
- 5 Set the Product Recovery CD-ROM in the CD-ROM drive.
- 6 Press **(F10)**.  
At the confirmation message, select [Yes] and press **(Enter)**. The computer will reboot, and this screen should appear.

#### Windows 95

Select the number

1. Restore the whole HDD to factory default
2. Restore the drive C to factory default
3. End

#### Windows NT

Select the number

1. Restore the whole HDD to factory default
2. End

- 7 Make a selection from the menu.

**To restore all contents of the hard disk to factory default, including the partition setting(s):**

Select [1. Restore the whole HDD to factory default].

#### Windows 95

**To restore the hard disk (C drive) to factory default, excluding the partition setting(s):**


Select [2. Restore the drive C to factory default].

- 8 At the confirmation message, press **(Y)**.

The operations of "format" and "restore" for the hard disk start automatically. (The operations take about one hour.)

- 9 After the "restore" procedure completes, remove the Product Recovery CD-ROM, then close the tray.
- 10 Turn the computer off and remove the CD-ROM pack.
- 11 Set the floppy disk drive in the multimedia pocket, set the FIRSTAID FD and turn the computer on. Follow the on-screen instructions.
- 12 After the reinstallation procedure completes, the following message will appear on the display.

All data on the whole HDD has been restored to the factory default. After removing floppy disk, restart the computer and set up Windows again.

Remove the floppy disk and restart the computer by pressing **(Ctrl) + (Alt) + (Del)**, and perform the setup procedure for Windows by following the instructions on the screen.  page 11, 12

#### NOTE

During the reinstallation procedure, the following Setup Utility entries are changed:  
When necessary, change these settings accordingly.

Power Menu	Power Management Mode	:Disable
	Power Switch	:Off

When necessary, set [Boot Up Drive] to [A:/C:] in the Setup Utility.

### ● Port Replicator (Option)

After reinstalling the software on the hard disk, the reinstallation procedure in the operating instructions that accompany the port replicator is not required.

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# Names and Functions of Parts

## Internal Microphone

The internal microphone can not be used when an external microphone is connected. (☞ page 30)

## Touch Pad

(☞ page 17)

## LED Indicators

(☞ Reference Manual "LED Indicators")

## Carrying Handle

For enhanced portability and in -the- field efficiency.


## Battery Indicator

(☞ Reference Manual "Battery Indicator")

## POWER Indicator

(☞ Reference Manual "LED Indicator")

## Speaker

- To adjust the volume\*, select  on the taskbar, then [Volume Control].

\* You may also use the function keys to adjust the volume: **Fn** + **F5** / **F6**

- **Speaker on/off** : **Fn** + **F4**

<For models including a hand strap only>

## Ring for Hand Strap

## Expansion Bus Connector

(☞ Reference Manual "Port Replicator")

## Serial Port

Use this port to a serial mouse or serial communications device.

## Parallel Port

(☞ Reference Manual "Using a Printer")

You may use the floppy disk drive as an external drive that is connected through the parallel port, by using an optional FDD cable.

(☞ Reference Manual "Using a Multimedia Pocket Device")

## Function Keys

(☞ Reference Manual "Key Combinations")

## LCD

(☞ Reference Manual "Touchscreen")

## Infrared Communication Port

(☞ Reference Manual "Infrared Data Communications")

## DC-IN Jack

## Power Switch

POWER ►

Before using the computer for the first time, carefully read the [LIMITED USE LICENSE AGREEMENT]. If you agree to the conditions, remove the seal.

## PC Card Slots

(☞ Reference Manual "Using PC Cards")

## Reset Button

When resetting your computer, use a dull pointed object. Do not use a pencil. Pencil lead can break off inside and damage the computer.

## External Keyboard/Mouse Port

## USB Port

(☞ Reference Manual "Using USB Devices")

## Headphone Jack

Use this jack to connect headphones or amplifier-equipped speakers. Audio output from the internal speaker is disabled when headphones or external speakers are connected.

## Microphone Jack

Use only a monaural condenser microphone (miniature jack). Using an input source other than a monaural condenser microphone may not allow audio to be input or may damage the equipment.

<For models including a hand strap only>

## Ring for Hand Strap

## Internal Modem

(☞ Reference Manual "Modem")

## Floppy Disk Drive (Multimedia Pocket)

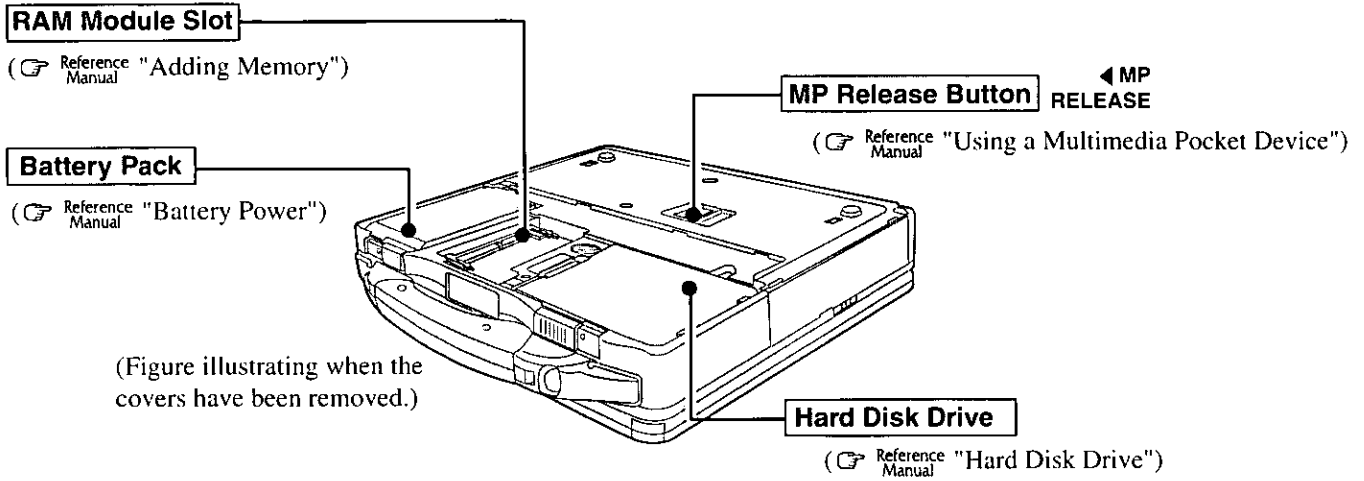
(☞ Reference Manual "Using a Multimedia Pocket Device")

## Security Lock

LOCK

A cable can be connected to prevent theft of your computer. For more information, please read the manual provided with the cable.

# Names and Functions of Parts



## NOTE

### About the Problem of "Howling";

The problem of "howling" sometimes occurs when a hand approaches the microphone. In such cases, do the following.

- 1 In the volume control display, select [Option] - [Properties].
- 2 Select [Playback] in "Adjust volume for", and select [Microphone] in "Show the following volume controls" (or confirm that a check mark has been added for "Microphone"), then press [OK].
- 3 Add a check mark for "Mute".

Or, to prevent this problem, adjust the microphone volume and speaker volume to moderate levels.

# Specifications

## ● Main Specifications

<b>Model No.</b>	CF-27FCCKFAM/FCCKFCM	CF-27EB6GDAM/EB6GDCM
<b>CPU (Intel® Mobile Pentium® II Processor )</b>	333 MHz	300PE MHz
	L1 Cache Memory: 32 KB L2 (Second) Cache Memory: 256 KB	
<b>Memory (Expandable to)</b>	128 MB (256 MB Max. )	64 MB (192 MB Max. )
<b>Video Memory</b>	2.5 MB	
<b>LCD</b>	<b>Type</b>	13.3 Type(TFT) (XGA)
	<b>Displayed Colors*1</b>	256/65536/262144 colors (640 x 480 dots/800 x 600 dots/1024 x 768 dots)
<b>Hard Disk Drive (including about 200 MB used specifically by the system)</b>	12 GB*2	6.4 GB*2

\*1 A 16M color display on the LCD is achieved by using the dithering function.

\*2 1GB = 10<sup>9</sup> bytes

## ● Other Specifications

<b>Model No.</b>	CF-27FCCKFAM/FCCKFCM	CF-27EB6GDAM/EB6GDCM
<b>Keyboard</b>	Keyboard (87 keys)	
<b>Pointing Device</b>	Touch Pad Touchscreen (Anti-Reflection, Finger touch capable)	
<b>Floppy Disk Drive</b>	720 KB/1.44 MB (two-mode)	
<b>Slots</b>	PC Card Slots	Two Type I or Type II, or one Type III Allowable current (total for two slots) 3.3 V: 400 mA, 5 V: 400 mA
	RAM Module Slot	144-pin, SO-DIMM, 3.3 V, SDRAM
<b>Interface</b>	Parallel Port	Dsub 25-pin female
	Serial Port	Dsub 9-pin male
	Microphone Jack*1	Miniature jack, 3.5 DIA Input impedance 600 Ω, Input voltage range 0.01 V p-p
	Headphone Jack	Miniature jack, 3.5 DIA Impedance 32 Ω, Output Power 4 mW (Impedance 32 Ω) x 2
	Infrared Communication Port	IrDA 1.1 compliant, 4 Mbps data transmission speed*2
	External Keyboard/Mouse Port	Mini DIN 6-pin female
	Expansion Bus Connector	Dedicated 80-pin female
	USB Port*3	4-pin
<b>Internal Modem</b>	Data:56 kbps (V.90 & K56flex) FAX:14.4 kbps	
<b>Internal Microphone</b>	Monaural Microphone (built in)	
<b>Speaker</b>	Monaural Speaker (built in)	
<b>Sound</b>	16 bits, 44.1 kHz PCM/FM sound (Sound Blaster PRO Compatible)	
<b>Battery</b>	Battery Pack	Lithium ion 10.8 V, 3.75 Ah
	Operating Time	Approx. 3.0 - 5.0 hours*4
	Charging Time	Power On: Approx. 5.5 hours*4 Power Off: Approx. 2.5 hours*4
	Clock Battery	Coin type lithium battery 3.0 V Operating Time: Approx. 7 years
<b>AC Adapter*5</b>	Input: 100 V - 240 V AC, 50 Hz / 60 Hz Output: 15.6 V DC, 3.85 A	
<b>Power Consumption</b> (maximum when recharging in the ON state)	Approx. 43 W*6	Approx. 42 W*6
<b>Physical Dimensions(w x h x d)</b> (Not including the carrying handle)	303 mm X 65 mm X 247 mm {11.9 " X2.6 " X 9.7 "}	301 mm X 58 mm X 241 mm {11.8 " X2.3 " X 9.5 "}
<b>Weight</b>	Approx. 3.9 kg {Approx. 8.6 lb.} + the carrying handle 0.2 kg {0.4 lb.}	Approx. 3.7 kg {Approx. 8.1 lb.} + the carrying handle 0.2 kg {0.4 lb.}

\*1 Use only a monaural condenser microphone (miniature jack).

\*2 A communications software is necessary. With Windows NT, 4 Mbps transmission speed is not supported.

\*3 With Windows NT, USB port is not supported.

\*4 Varies depending on the usage conditions.

\*5 The AC adapter is compatible with power sources up to 240 V AC.

This computer is supplied with a 125 V AC compatible AC cord.

\*6 Approx. 1.5 W when the battery pack is fully charged (or not being charged) and the computer is OFF.

# Specifications

## ● Operating System

<b>Model No.</b>	CF-27FCCKFAM CF-27EB6GDAM	CF-27FCCKFCM CF-27EB6GDCM
<b>Operating System</b>	Microsoft® Windows® 95 (FAT32 File System)	Microsoft® Windows NT® Workstation Ver.4.0 (NTFS File System)



**<MEMO>**

# LIMITED WARRANTY

**For U.S.A.**

## **PANASONIC PERSONAL COMPUTER AND PERIPHERALS LIMITED WARRANTY**

Panasonic Personal Computer Company (referred to as "Panasonic") will repair this product (other than software, which is covered by a separate warranty) with new or rebuilt parts, free of charge in the U.S.A. for three (3) years from the date of original purchase in the event of a defect in materials or workmanship. This warranty includes the AC Adapter but excludes the batteries and all other options and accessories which are covered for a period of one (1) year from the date of purchase.

This warranty is extended solely to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

This warranty only covers failures due to defects in materials or workmanship which occur during normal use. It does not cover damage which occurs in shipment or failures which are caused by products not supplied by Panasonic, or failures which result from alteration, accident, misuse, introduction of liquid or other foreign matter into the unit, abuse, neglect, installation, maladjustment of consumer controls, improper maintenance, modification or service by anyone other than a Factory Service Center or authorized Panasonic Service Dealer, or damage that is attributable to acts of God.

### **Limits and Exclusions:**

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This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. If a problem with your product develops during or after the warranty period, you may contact our representatives at 1-800-LAPTOP5. If the problem is not handled to your satisfaction, then write to the Consumer Affairs Division at the address indicated below.

## **SOFTWARE LIMITED WARRANTY**

Panasonic Personal Computer Company (referred to as "Panasonic") warrants to you only that the disk(s) or other media on which the Programs are furnished will be free from defects in materials and workmanship under normal use for a period of sixty (60) days from the date of delivery thereof to you, as evidenced by your purchase receipt.

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Panasonic's entire liability, and your exclusive remedy under this warranty shall be limited to the replacement, in the United States, of any defective disk or other media which is returned to Panasonic's Authorized Service Center, together with a copy of the purchase receipt, within the aforesaid warranty period.

Anything in the foregoing to the contrary notwithstanding, Panasonic shall have no obligation for any defects in the disk(s) or other media on which the Programs are furnished resulting from your storage thereof, or for defects that have been caused by operation of the disk(s) or other media otherwise than on the Product or in environmental conditions other than those specified by Panasonic by alteration, accident, misuse, abuse, neglect, mishandling, misapplication, installation, maladjustment of consumer controls, improper maintenance, modification of damage that is attributable to acts of God. In addition, Panasonic shall have no obligation for any defects in the disk(s) or other media if you have modified, or attempted to modify any Program.

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This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This Limited Warranty will be governed by the laws the State of New York, without regard to its conflict-of-laws rules.

\* \* \*

To obtain service or technical assistance within the continental U.S.A. and Alaska.

**DIAL TOLL FREE: 1-800-LAPTOP5**

Correspondence requesting product information should be sent to: Panasonic Personal Computer Company, 50 Meadowlands Parkway, Panazip 2F-5, Secaucus, NJ 07094

## For Canada

### PANASONIC COMPUTER AND PERIPHERALS LIMITED WARRANTY

**Coverage** – Panasonic Canada Inc. ("PCI") warrants to you, the first end user customer, this computer product (excluding software media), when purchased from PCI or from a PCI authorized reseller, to be free from defects in materials and workmanship under normal use, subject to the terms set forth below, during the period of warranty coverage specified.

Scope of Coverage	Period of Coverage	Type of Failure Coverage
Whole Product (except Batteries), AC Adapter, CD-ROM (if factory installed), Port Replicator, Extra Memory Modules and all other Options and Accessories	Three (3) Years from Date of Original End User Customer Purchase	Defective Materials or Workmanship
Batteries, CD-ROM (unless factory installed), Port Replicator, Extra Memory Modules and all other Peripherals, Options and Accessories	One (1) Year from Date of Original End User Customer Purchase	Defective Materials or Workmanship

**Remedy** – In the event of a warranty claim, contact PCI's representatives within the applicable warranty period, identifying the nature of the defect claimed, at 1-800-668-8386 between 9:00 A.M. and 5:00 P.M., Eastern Time Zone, Mon. – Fri. (excluding holidays) for instructions on how to obtain service. A purchase receipt or other proof of date of original purchase is required before warranty service is performed. Defective parts covered by this Limited Warranty will be repaired or replaced with new or comparable rebuilt parts on an exchange basis. Warranty replacement or repair is subject to the terms of this Limited Warranty for the balance of the original period of warranty coverage.

**No Coverage** – This Limited Warranty does not cover products purchased outside Canada. Neither does it cover damage to, failure of, or defects in a product or accessory through mishandling, improper installation, abnormal use, misuse, neglect, accident, introduction of liquid or other foreign matter into the product, alteration or servicing by anyone not authorized by PCI, or act of God.

#### **IF YOU SHIP THE PRODUCT FOR WARRANTY SERVICE**

Carefully pack the product, preferably in the original carton. Include details of defect claimed and proof of date of original purchase. No liability is assumed for loss or damage to the product while in transit, if you chose your own transportation carrier.

### SOFTWARE MEDIA LIMITED WARRANTY

**Coverage** - Panasonic Canada Inc. ("PCI") warrants to you, the first end user customer, that the disk(s) or other media on which software program(s) is/are supplied will be free from defects in materials and workmanship under normal use in Canada for a period of sixty (60) days from date of receipt as evidenced by your purchase receipt for your Panasonic Computer product.

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**Claim Procedure** – In the event of a defect in material or workmanship in the media during the sixty (60) day warranty period, and you return it, transportation costs prepaid, to Panasonic Canada Inc., Computer Products Marketing, at the above address, within the warranty period, together with a copy of your purchase receipt, and an explanation of the suspected defect, PCI will replace in Canada the defective disk(s) or other media.

**Remedy** – PCI's entire liability, and your only remedy for any breach of this software media warranty is limited to replacement of the media only. It does not cover any other damages, including, but not limited to, loss of use or profit loss, or special, indirect or consequential damages, or other claims, whether or not of similar character.

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#### GENERAL

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**NO ACTION, REGARDLESS OF ITS BASIS, MAY BE BEGUN AGAINST PCI MORE THAN TWO (2) YEARS AFTER THE CAUSE OF ACTION AROSE.**

**Statutory Warranties** – Some jurisdictions do not allow these limitations or exclusions, so they may not apply to you.



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Printed in Japan

FJ0200-1030  
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