



# Panasonic®

## Personal Computer

# OPERATING INSTRUCTIONS

Model No. **CF-50 Series**



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#### Reference Manual

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Getting Started

Operation

Troubleshooting

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## Customer's Record

Model No.*	Dealer's Name
Serial No.	
or	
Code No.	Dealer's Address
Date of Purchase	

- \* For the Model No., insert the 12 digit number (for example, CF-50GB2TUKM) located on the bottom of the computer.

### Introduction

Thank you for purchasing the Panasonic computer. Read the operating instructions thoroughly for proper operation of your new computer.

### Illustrations and Terminology in this Manual

#### NOTE:

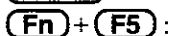
#### CAUTION:

#### WARNING:

 :

 :

 :

 :

[Start]\* - [Run]:

 :

 Reference Manual :

**NOTE** provides a useful fact or helpful information.

**CAUTION** indicates a condition that may result in minor or moderate injury.

**WARNING** indicates a hazard that may result in moderate or serious injury.

Information for Microsoft® Windows® 2000 Professional users.

Information for Microsoft® Windows® XP Professional users.

This illustration means to press the [Enter] key.

This illustration means to press and hold the [Fn] key, then press the [F5] key.

This illustration means to click [Start]\*, then to click [Run].

● For some applications, you may need to double-click.

\*  : [start]

Where to go for referred information.

This illustration means to refer to the Reference Manual, which is available on your computer.

Refer to page 20 on how to access this manual.

- Some of the illustrations in this manual may differ slightly in shape from the actual items in order to make the explanation easier to understand.
- Circular media such as CD-ROM and DVD-ROM are described as “discs”.
- The following drives are described as “CD drive”.  
DVD-ROM drive, DVD-ROM & CD-R/RW drive, DVD MULTI drive.
- If the user has logged on without the administrator authority, some functions may not be executable, and some screens may not be displayed as shown in this manual. If this happens, log on with the administrator authority to enable these functions.

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# Read Me First

## For U.S.A.

### Federal Communications Commission Radio Frequency Interference Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the Panasonic Service Center or an experienced radio/TV technician for help.

### Warning

To assure continued compliance, use only shielded interface cables when connecting to a computer or peripheral. Also, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

**FCC RF Exposure Warning:** This computer is provided with PC Card slots that could be used with wireless transmitter(s), which will be specifically recommended, when they become available. Other third-party wireless transmitter(s) have not been RF exposure evaluated for use with this computer and may not comply with FCC RF exposure requirements.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**Responsible Party:** Matsushita Electric Corporation of America  
One Panasonic Way  
Secaucus, NJ 07094  
Tel No: 1-800-LAPTOP-5 (1-800-527-8675)

**FCC RF Exposure Warning:**

<CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>

☞ Supplementary Instructions "CF-50 Series with Wireless LAN"

<CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*>

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment must be installed and operated in accordance with provided instructions and minimum 2.5 cm spacing must be provided between antenna and all person's body (excluding extremities of hands, wrist and feet) during wireless modes of operation. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter. This computer is provided with a PC Card slot that could be used with wireless transmitter(s), which will be specifically recommended, when they become available. Other third-party wireless transmitter(s) have not been RF exposure evaluated for use with this computer and may not comply with FCC RF exposure requirements.

### FCC Regulation Notice for modem This equipment contains a FCC approved modem.

<CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>

Manufacturer of modem: AMBIT Microsystems Corporation  
Model No. T60M099.03 or J07M040.07

<CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*>

Manufacturer of modem: PC TEL Inc.  
Model No. PCT2304WT

**FC Tested To Comply  
With FCC Standards  
FOR HOME OR OFFICE USE**

1. This equipment complies with CFR47 Part 68 rules. On the computer is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If required, this information must be provided to the telephone company.
2. An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.
3. The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all area, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.
4. If your telephone equipment cause harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advice notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
5. The telephone company may take changes in it's facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
6. If trouble is experienced with this equipment, for repair or warranty information, please contact Matsushita Electric Corporation of America at DIAL TOLL FREE 1-800-LAPTOP5 (1-800-527-8675). If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
7. There are no user serviceable parts contained in this equipment.
8. This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.
9. The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone fax machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entry, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. In order to program this information into your fax software, you should refer to the manual of the Fax software being used.

# Read Me First

10. According to the FCC's electrical safety advisory, we recommend that you may install an AC surge arrester in the AC outlet to which this equipment is connected. Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources and that this is a major nationwide problem.

"Caution: To reduce the risk of fire, use only No.26 AWG or larger telecommunication line cord."

"ATTENTION: Pour réduire le risque d'incendie, utiliser uniquement des conducteurs de télécommunications 26 AWG ou de section supérieure."

## Notice for the products using LCD

This product uses one or more fluorescent lamps containing a small amount of mercury. It also contains lead in some components. Disposal of these materials may be regulated in your community due to environmental considerations. For disposal or recycling information please contact your local authorities, or the Electronics Industries Alliance: <<http://www.eiae.org/>>

## For Canada

### Industry Canada (IC) Notice for modem

This equipment contains an Industry Canada approved modem unit. The Industry Canada label is affixed on the modem unit.

### EQUIPMENT ATTACHMENT LIMITATIONS

"NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas. Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate."

"NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5."

REN: See bottom of the computer

### Industry Canada

This product complies with RSS210 Industry Canada.

Operation is subject to the following two conditions;

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

### RESTRICTIONS CONCERNANT LE RACCORDEMENT DE MATÉRIEL

"AVIS: L'étiquette d'Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d'exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n'assure toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empêche pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur. L'entreprise de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, des lignes téléphoniques et des canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales. Avertissement: L'utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d'inspection des installations électriques, ou à un électricien, selon le cas."

"AVIS: L'indice d'équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d'une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5."

IES: Voir sous le fond de l'ordinateur

## Important Safety Instructions / Importantes Mesures De Sécurité

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

Certaines mesures de sécurité doivent être prises pendant l'utilisation de matériel téléphonique afin de réduire les risques d'incendie, de choc électrique et de blessures. En voici quelquesunes:

1. Ne pas utiliser l'appareil près de l'eau, p.ex., près d'une baignoire, d'un lavabo, d'un évier de cuisine, d'un bac à laver, dans un sous-sol humide ou près d'une piscine.
2. Éviter d'utiliser le téléphone (sauf s'il s'agit d'un appareil sans fil) pendant un orage électrique. Ceci peut présenter un risque de choc électrique causé par la foudre.
3. Ne pas utiliser l'appareil téléphonique pour signaler une fuite de gaz s'il est situé près de la fuite.
4. Utiliser seulement le cordon d'alimentation et le type de piles indiqués dans ce manual. Ne pas jeter les piles dans le feu: elles peuvent exploser. Se conformer aux règlements pertinents quant à l'élimination des piles.

CONSERVER CES INSTRUCTIONS

## Information to the User

### This product and your Health

This product, like other radio devices, emits radio frequency electromagnetic energy. The level of energy emitted by this product however is far much less than the electromagnetic energy emitted by wireless devices like for example mobile phones.

Because this product operates within the guidelines found in radio frequency safety standards and recommendations, we believe this product is safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

In some situations or environments, the use of this product may be restricted by the proprietor of the building or responsible representatives of the organization. These situations may for example include:

- Using this product on board of airplanes, or
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organization or environment (e.g. airports), you are encouraged to ask for authorization to use this product prior to turning on the product.

### Regulatory Information

We are not responsible for any radio or television interference caused by unauthorized modification of this product. The correction of interference caused by such unauthorized modification will be the responsibility of the user. We and its authorized resellers or distributors are not liable for damage or violation of government regulations that may arise from failing to comply with these guidelines.

## Lithium Battery

### Lithium Battery!

This computer contains a lithium battery to enable the date, time, and other data to be stored. The battery should only be exchanged by authorized service personnel.

Warning! A risk of explosion from incorrect installation or mis-application may possibly occur.

### Pile au lithium!

Le micro-ordinateur renferme une pile au lithium qui permet de sauvegarder certaines données comme la date et l'heure notamment. Elle ne devra être remplacée que par un technicien qualifié.

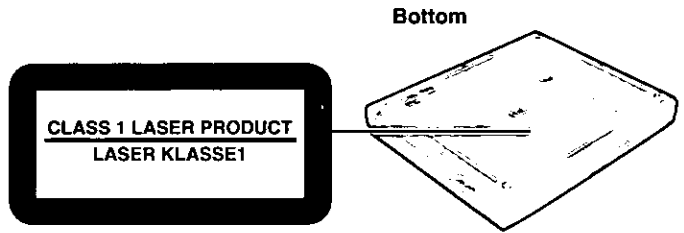
Avertissement! Risque d'explosion en cas de non respect de cette mise en garde!

# Read Me First

## CD Drive Caution

**CAUTION!**  
THIS PRODUCT UTILIZES A LASER.  
USE OF CONTROLS, ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED HEREIN MAY RESULT IN HAZARDOUS RADIATION EXPOSURE.  
DO NOT OPEN COVERS AND DO NOT REPAIR YOURSELF.  
REFER SERVICING TO QUALIFIED PERSONNEL

**AVERTISSEMENT!**  
CET APPAREIL UTILISE UN LASER.  
L'UTILISATION DE COMMANDES OU DE RÉGLAGES OU L'EXÉCUTION DE PROCÉDURES AUTRES QUE CELLES SPÉCIFIÉES ICI PEUVENT PROVOQUER UNE EXPOSITION À DES RADIATIONS DANGEREUSES.  
NE PAS OUVRIR LES COUVERCLES NI ESSAYER DE RÉPARER SOI-MÊME.  
CONFIER TOUT TRAVAIL D'ENTRETIEN À UN PERSONNEL QUALIFIÉ.



## Precautions

### ● Usage

**Avoid Extreme Heat and Cold**  
Do not store or use the computer in locations exposed to heat, direct sunlight, or extreme cold. Avoid moving the computer between locations with large temperature difference.  
Operation: 5 °C to 35 °C {41 °F to 95 °F}  
Storage: -20 °C to 60 °C {-4 °F to 140 °F}



**Avoid Direct Sunlight on the LCD Panel**  
The LCD panel should not be exposed to direct sunlight or ultraviolet light.



**Avoid Humidity, Liquids and Dust**  
Do not store or use the computer in locations exposed to high humidity, liquids (including rain) or dust.

### ● Handling



**Avoid Magnetic Fields**  
Keep the computer away from magnets. Data stored on the hard disk may be lost.



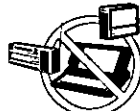
**Avoid Stacking**  
Do not place heavy objects on top of the computer.



**Keep Small Objects Away**  
Do not insert paper clips or other small objects into the computer.



**Prevent Shock**  
Avoid subjecting the computer to severe vibrations or impact. Do not place the computer inside a car trunk.



**Avoid Radio Frequency Interference**  
Do not place the computer near a television or radio receiver.



**Avoiding low-temperature burns**  
Avoid more than casual contact with any heat producing area of the notebook computer, AC adaptor, and any option or accessory you use with it. Even low heat, if warmer than body temperature, can cause a burn, if the skin is exposed to the heat source for a long enough period of time.



**Do Not Disassemble the Computer**  
Do not attempt to disassemble your computer.



**Avoid Excessive Force on the Display**  
Do not apply excessive downward force on the display when it is completely opened, especially when plugs and/or cables are connected to the rear of the computer.

<Only for the model with a wireless LAN>

## Wireless LAN

To prevent theft of data or unauthorized access to the hard disk via a wireless LAN  
If you plan to use wireless LAN functions, we recommend that you do so only after making the appropriate security settings, such as for data encryption.

## Windows Update

You can use the latest patches and service packs for Windows with the following menus. Do not apply "Driver Update" even if a message to update a driver appears. If a driver update is required, contact Panasonic Technical Support (☎ page 42).

### Windows 2000

[Start] - [Programs] - [Windows Update]

### WindowsXP

[start] - [All Programs] - [Windows Update]

## Precautions (Battery Pack)

- Care should be exercised with regard to the following in order to avoid the possibility of overheating, fire or damage.



### Avoid Heat

Do not throw the battery pack into a fire or expose it to excessive heat.



### Keep Articles Away

Do not place the battery pack together with articles such as necklaces or hairpins when carrying or storing.



### Do Not Disassemble

Do not insert sharp objects into the battery pack, expose it to bumps or shocks, deform, disassemble, or modify it.



### Do Not Short

Do not short the positive (+) and negative (-) contacts.



### Avoid Extreme Heat, Cold and Direct Sunlight

Do not charge, use or leave the battery pack for extended periods where it will be exposed to direct sunlight, in a hot place (in a car on a sunny day, for example), or in a cold place.



### Do Not Use With Any Other Computer

The battery pack is rechargeable and was intended for the specified computer. Do not use it with a computer other than the one for which it was designed.



### Do Not Put into a Microwave

Do not put the battery pack into a microwave oven or a pressurized chamber.




### Stop Using

Should the battery emit an abnormal odor, become hot to the touch, become discolored, change shape, or become in any way different from normal, remove it from the computer and stop using it.

- Do not touch the terminals on the battery pack. The battery pack may no longer function properly if the contacts are dirty or damaged.
- Do not expose the battery pack to water, or allow it to become wet.

- If the battery pack will not be used for a long period of time (a month or more), charge or discharge (use) the battery pack until the remaining battery level becomes 30% to 40% and store it in a cool, dry place.
- This computer prevents overcharging of the battery by recharging only when the remaining power is less than approx. 95% of capacity.
- The battery pack is not charged when the computer is first purchased. Be sure to charge it before using it for the first time. When the AC adaptor is connected to the computer, charging begins automatically.
- Should the battery leak and the fluid get into your eyes, do not rub your eyes. Immediately flush your eyes with clear water and see a doctor for medical treatment as soon as possible.

### NOTE

- The battery pack may become warm during recharging or normal use. This is completely normal.
- Recharging will not commence outside of the allowable temperature range (0 °C to 50 °C {32°F to 122 °F})  Reference Manual "Battery Power". Once the allowable range requirement is satisfied, charging begins automatically. Note that the recharging time varies based on the usage conditions. (Recharging takes longer than usual when the temperature is 10 °C {50 °F} or less.)
- If the temperature is low, the operating time is shortened. Only use the computer within the allowable temperature range.
- The battery pack is a consumable item. If the amount of time the computer can be run off a particular battery pack becomes dramatically shorter and repeated recharging does not restore its performance, the battery pack should be replaced with a new one.
- When transporting a spare battery inside a package, briefcase, etc., it is recommended that it be placed in a plastic bag so that its contacts are protected.
- Always power off the computer when it is not in use. Leaving the computer on when the AC adaptor is not connected will exhaust the remaining battery capacity.



# Read Me First

## When Using Peripheral Devices

Pay strict attention to the following points to avoid damage to the computer, peripheral devices, cables, etc. Also, in addition to following this manual and the Reference Manual, carefully read the instruction manuals for the peripheral devices being used.

- Use only peripheral devices that conform to the computer's specifications.
- Connect the devices properly, paying close attention to the condition and position of the connectors.
- If a connection cannot be made easily, do not apply undue force; check once more to confirm the condition and position of the connector (alignment of pins, etc.) .
- If the connector has holding screws, fasten the screws firmly.
- Do not carry the computer with cables attached, and do not pull on the cables forcefully.


## Saving Data on the Hard Disk

- **Do not expose your computer to shock.**  
Use care when handling your computer, shock may damage your hard disk or make your software applications and data unusable.
- **Do not power down your computer while software applications are running or hard disk drive indicator (  ) is on.**  
Properly shut Windows\* down to avoid problems.
- **Save all valuable data to disks.**  
Backing up data to disks will limit damage should trouble occur to your computer or should you inadvertently change or erase data.
- **Use the security function for all important data.** (  Reference Manual "Security Measures")


\* **Windows 2000** : This computer uses Microsoft® Windows® 2000 Professional.

**Windows XP** : This computer uses Microsoft® Windows® XP Professional.

### Hard-Disk-Lock

When the Hard Disk Lock is set to [Enable], it is impossible to read/write data from/to the hard disk when the hard disk is installed in a different computer, since a password is also set for the hard disk. When the hard disk is returned to the original computer, you can read/write data as before. In this case, however, make the settings in the Setup Utility exactly the same as they were before the hard disk was removed. (Note that this Hard Disk Lock does not guarantee the complete protection of data.) (  Reference Manual "Security Measures")

## Saving Data on Floppy Disks

- **Do not power down your computer or press the floppy disk drive eject button while the floppy disk drive indicator (  ) is on.**  
Doing so may damage the data on the floppy disk and render the floppy disk useless.
- **Use care when handling floppy disks.**  
To protect the data on your floppy disks or to prevent a floppy disk from becoming stuck in your computer, avoid the following:
  - Sliding the shutter on the floppy disk manually.
  - Exposing the floppy disk to a magnetic field.
  - Storing the floppy disk in locations prone to high temperatures, low pitched noise, dampness, or dust.
  - Applying more than one label on the floppy disk.
- **Confirm the contents of a floppy disk before formatting it.**  
Confirm that no important data is on the floppy disk, because all data on the floppy disk will be erased.
- **Use the write-protect tab.**  
This is a must for preserving important data.  
This prevents your data from being erased or overwritten.



Write Enable



Write Disable



## Computer Viruses

**Users are advised to purchase the latest versions of virus protection software and use them regularly.**

We recommend you run the software:

- When booting your computer.
- After receiving data.

We recommend that you check data received on disks or from external sources, such as data downloaded from the Internet, e-mail, etc. (For compressed files, uncompress them before running a check).

## When Disposing of or Transferring Ownership of This Device

When disposing of or transferring ownership of this device, erase all data on the hard disk in order to prevent the theft of hard disk data. Even if you delete data or initialize the hard disk through normal Windows commands, data can still be read using special software. In order to erase all data, either have the data erased by a specialist (at a charge) or use the hard disk data erase utility (included) (☞ page 32). (Note that this hard disk data erase utility does not guarantee that data will be completely erased.)

Also, note that if you transfer ownership of this device without deleting commercial software that you have installed to the hard disk, you may be in violation of the licensing agreement for that software.

# Read Me First

## Usage Environment

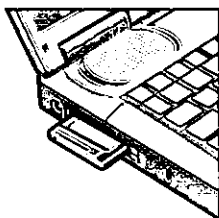
### ● Environment

- Place the computer on a flat stable surface. Do not place the computer upright or allow it to tip over. When the computer receives extremely strong shock after falling, the hard disk or floppy disk drive, etc., may become inoperable.
- In use : Temperature : 5 °C to 35 °C {41 °F to 95 °F}  
Humidity : 30% to 80% RH (No condensation)
- Not in use : Temperature : -20 °C to 60 °C {-4 °F to 140 °F}  
Humidity : 30% to 90% RH (No condensation)

### ● Places not to use your computer

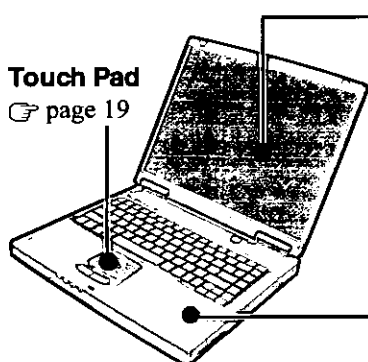
- Such areas may result in damage to the computer.  
**Areas with electronic equipment**  
These areas may interfere with your display or cause your computer to produce strange sounds.
- Areas with extremely high/low temperatures**
- Do not leave things near the computer that are sensitive to heat. During operation, the computer may become warm.

## Handling



- This computer has been designed so as to minimize shock to the LCD and hard disk drive, etc., but no warranty is provided against such trouble. Therefore, as a precision instrument, be extremely careful in the handling.
- Do not drop or hit your computer against solid objects.
- Do not carry your computer when it is on.
- Remove all external devices, cables, and PC Cards sticking out of the computer (see the figure on the left) before transporting the computer.
- We recommend preparing a fully charged battery.  
When transporting a spare battery inside a package, briefcase, etc., it is recommended that it be placed in a plastic bag so that its contacts are protected.
- Do not carry the computer while the display is open, or carry it by gripping the display.
- Do not put anything (e.g., a piece of paper) between the display and keyboard.
- Always carry your computer with you. Never check it in with luggage. For use of the computer inside an aircraft, we recommend asking the airlines regarding their policy on this issue.
- It is a good idea to make backup copies on disks and carry them with you.
- Do not leave a disk in the drive while transporting your computer.

## Maintenance



Touch Pad  
☞ page 19

### Display

Avoid using water when cleaning the panel. Ingredients included in water may leave scratches and reduce readability of the screen.

<When cleaning dust/dirt>

Avoid rubbing off dust/dirt with cloth since it may leave scratch on the screen.

Sweep dust/dirt with fine brush, then wipe it with a dry soft cloth used for cleaning glasses.

<When cleaning oily surface>

Apply camera lens cleaner on a soft gauze and clean it with gentle force. Then, wipe with a dry soft cloth used for cleaning glasses.

### Areas excluding the display

Wipe these areas with a soft cloth, after applying water or detergent diluted with water to the soft cloth and firmly wringing out excess water.

### CAUTION





- Do not use benzene, thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially-available household cleaners and cosmetics, as they may contain components harmful to the surface.
- Do not directly add or spray water or detergent. If liquid enters the inside of the computer, it may cause it to work improperly or be damaged.

# First-time Operation

Read the steps below to help you learn what parts are included, and to gain an understanding of some basic computer-related operations.

## 1 Confirm the inclusion of all parts

Make sure the parts shown in the figure have been supplied. If any of these items are missing or is not working properly, contact Panasonic Technical Support (☞ page 42).

AC adaptor ..... 1  Model No : CF-AA1653A	AC Cord ..... 1 	Battery Pack ..... 1  Model No : CF-VZSU18A
Modem Telephone Cable ..... 1 	Product Recovery CD-ROM Windows 2000 ..... 2 Windows XP ..... 3	
Operating Instructions (This book) ..... 1 Windows® Book ..... 1 WinDVD™ CD-ROM (☞ page 35). ..... 1 <Model with a DVD-ROM & CD-R/RW Drive / Model with a DVD MULTI Drive> B's Recorder/B's CLiP CD-ROM (☞ page 33) ..... 1		

Getting Started

## 2 Read the LIMITED USE LICENSE AGREEMENT (☞ page 30)

Before removing the seal covering the power switch, read the LIMITED USE LICENSE AGREEMENT.

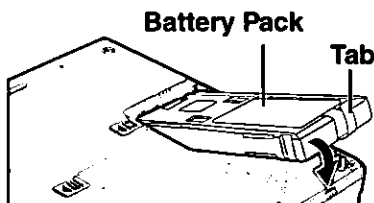
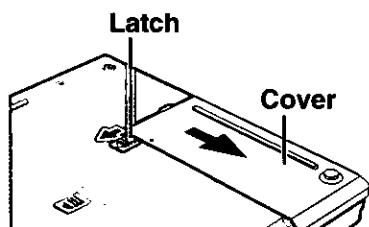
## 3 Insert the battery pack

### NOTE

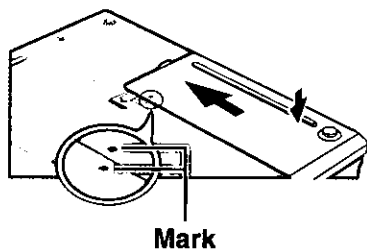
<Only for CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>

Use only the specified battery pack (CF-VZSU18A, yellow tab) with your computer. CF-VZSU18 (blue tab) cannot be used with this computer.

- ① Turn your computer over.
- ② Slide the latch, and then without releasing it, slide and remove the cover.
- ③ Put the battery pack into the computer and firmly attach the pack to the connector.



# First-time Operation



- Match the mark on the cover to the body of the computer and slide the cover back into place. Be sure the tab does not get caught when closing the cover.

## CAUTION

If the cover is not attached properly, the battery may fall out while the computer is being carried.

## 4 Connect your computer to a power outlet

The battery pack will be charged automatically.

Charging Time: Approx. 3.5 hours

(Varies depending on the usage conditions.)

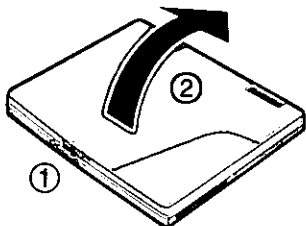
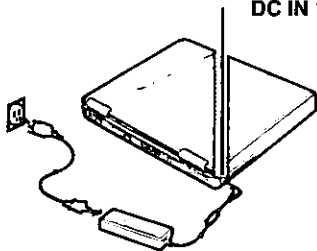
## CAUTION

- Be sure the AC adaptor is connected until completing the first-time use operation.
- When using the computer for the first time, do not connect any peripheral device except the battery pack and AC adaptor to the computer.

### Handling the AC adaptor

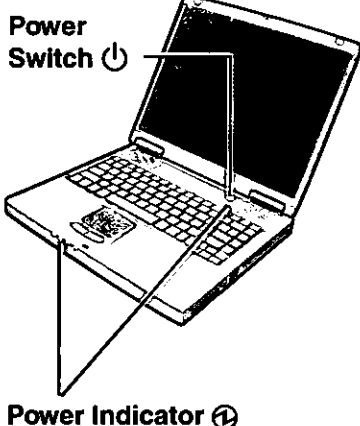
- Do not twist or pull the AC power cord forcefully. Doing so may damage the connections.
- Use only the specified AC adaptor with your computer. Using an AC adaptor other than the one supplied might damage the battery and/or the computer.
- When the DC plug is not connected to the computer, disconnect the AC cord from your AC wall outlet.
- Problems such as sudden voltage drops may arise during periods of thunder and lightning. Since this could adversely affect your computer, an uninterruptible power source (UPS) is highly recommended unless running from the battery pack alone.

DC-IN Jack   
DC IN 15.6V



## 5 Open the display

- Slide the latch located at the front.
- Lift open the display.



## 6 Turn your computer on

Press the power switch and hold it for approximately one second until the power indicator turns on before releasing it.

## CAUTION

- Do not press the power switch repeatedly.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.

## 7 Setup Windows

Moving the cursor (↔) or clicking buttons can be performed with the touch pad (☞ page 19).

### Windows 2000

#### CAUTION

- Do not change the Setup Utility settings before executing Windows setup.
- Do not press any key or move the touch pad until [Windows 2000 Professional Setup] is displayed.

- ① At [Welcome to the Windows 2000 Setup Wizard], select [Next].
- ② After reading the agreement, select [I accept this agreement] or [I don't accept this agreement], then select [Next].

#### NOTE

If [I don't accept this agreement] is selected, the Windows setup will be aborted.

- ③ Select settings for your region, then select [Next].
- ④ Enter your name and organization and then select [Next].
- ⑤ Enter your computer name and administrator password and then select [Next].

#### CAUTION

Remember this password! If the password is forgotten, Windows 2000 cannot be operated.

- ⑥ Enter the correct date, time and the time zone, then select [Next].
- ⑦ At [Networking Settings], select [Typical settings], then select [Next].
- ⑧ At [Workgroup or Computer Domain], select [No, this computer is not on a network, or is on a network without a domain], then select [Next].  
The computer will restart.
- ⑨ At [Welcome to the Network Identification Wizard], select [Next].
- ⑩ At [Users of This Computer], select [Users must enter a user name and password to use this computer], then select [Next].
- ⑪ Select [Finish].
- ⑫ Enter your administrator password and select [OK].

#### NOTE

After setting up Windows, you can use "Icon Enlarger" to change the size of the icons, etc. as you like. To use this, select **E** on the desktop or [Icon Enlarger] in [Start] - [Programs] - [Panasonic].

### Windows XP

#### CAUTION

- Do not change the Setup Utility settings before executing Windows setup.
- Do not press any key or move the touch pad until [Windows XP Professional Setup] is displayed.

- ① At [Welcome to the Windows XP Setup Wizard], select [Next].
- ② After reading the agreement, select [I accept this agreement] or [I don't accept this agreement], then select [Next].

#### NOTE

If [I don't accept this agreement] is selected, the Windows setup will be aborted.

(To next page)

# First-time Operation

- ③ Select settings for your region, then select [Next].
- ④ Enter your name and organization and then select [Next].
- ⑤ Enter your computer name and administrator password and then select [Next].

## CAUTION

Remember this password! If the password is forgotten, Windows XP cannot be operated.

- ⑥ Enter the correct date, time and the time zone, then select [Next].

## NOTE

It may take two to three minutes until the next screen is displayed. Wait, and do not press any keys, or touch the touch pad, etc.

- ⑦ At [Networking Settings], select [Typical settings], then select [Next].
- ⑧ At [Workgroup or Computer Domain], select [No, this computer is not on a network, or is on a network without a domain], then select [Next].  
The computer will restart.

## NOTE

If "Yes, make this computer a member of the following domain" is selected, the following message may be displayed: [An invalid domain was specified. Would you like to proceed for now and try joining a domain later?]. In this case, select [Yes]. After selecting [Yes], the computer will restart automatically, but sometimes the [Starting Windows] message will remain on the screen, and windows will not start up. If this happens, hold **Alt** down while pressing **Tab** until [Network ID Wizard] is displayed on top, and follow the instructions on the screen.

- ⑨ Enter your administrator password and select **OK**.
- ⑩ Select [start] - [Control Panel] - [User Accounts] - [Create a new account] and follow the instructions on the display to create a user account, then restart the computer.

## CAUTION

Remember this password! If the password is forgotten, Windows XP cannot be operated. You can create a password reset disk beforehand (☞ page 15).

## NOTE

- After setting up Windows, you can use "Icon Enlarger" to change the size of the icons, etc. as you like. To use this, select **F** on the desktop or [Icon Enlarger] in [start] - [All Programs] - [Panasonic].

### When creating a new user account:

- If you make mail settings, create password reset disks (☞ page 15), or conduct other related operations before creating the user account, you will be unable to use any previous mail history or settings.
- When you create the first new account, you can only select [Computer administrator]. Once a "Computer Administrator" account has been created, you can create additional limited user accounts.  
Note also that only the added user account will be displayed in the Welcome screen. The account for the administrator created during Windows setup will not be displayed.

<Only for CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*>

- If [Windows XP is currently configured to manage the Intel(R) PRO/Wireless LAN adaptor.] is displayed, select [Yes].
- If you use the wireless LAN, be sure to refer to the Reference Manual's "Wireless LAN".

<Only for CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>

## 8 Create Backup Disks for reinstallation

① Prepare 2HD floppy disks and make sure they are not in the write-protected state, and then set it.

② **Windows 2000**

Select [Start] - [Programs] - [Panasonic] - [Create Backup Disk] and follow the on-screen instructions.

**Windows XP**

Select [start] - [All Programs] - [Panasonic] - [Create Backup Disk] and follow the on-screen instructions.

When [You do not need to make "BACKUP DISK"] is displayed, there is no need to create a Backup Disk.

③ Place a label identifying the contents on each disk.

### ● Name of created backup disk

FIRSTAID FD (When the display for creating the UPDATE FD is shown, create the disk by following the on-screen instructions.)

### CAUTION

- Store the floppy disks in a safe place. They will enable you to return your computer to close to the condition at the time of purchase should any problems occur. When creating backup disks, do not run any other application program.
- When creating backup disks and the message [Insufficient files to copy] is displayed, select [OK] and then contact Panasonic Technical Support (☎ page 42).
- While the floppy disk drive indicator is on, do not remove the floppy disk, power off your computer or use the standby or hibernation function (☞ Reference Manual "Standby/Hibernation Functions").
- Be sure to create the backup disk.  
If a backup disk is not created, it will be impossible to return the computer to its original state. In this case, contact Panasonic Technical Support (☎ page 42).

**This concludes the first-time use operation guidelines.**

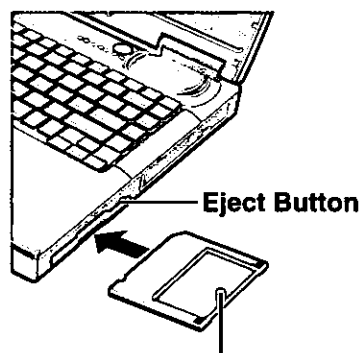
### NOTE

#### <Information for the DVD-ROM & CD-R/RW drive>

Before using the DVD-ROM & CD-R/RW drive for the first time, remove the protective sheet from the lens area. The protective sheet inside the drive delays the opening of the drive by about ten seconds. This delay is not a problem.

## Information for Windows XP

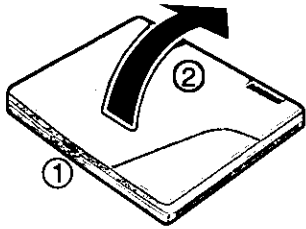
- Depending on the Windows settings, installed applications, and drivers, menus and other displays may differ, or some functions (such as use of the password reset disk) may be inoperable. Check with your system administrator for details.
- You can select Classic view for the Control Panel or select the Classic Start menu. You can also change the way a user logs on or off.  
The procedure in this manual uses the method or view of the Windows XP default setting (not Classic view or Classic Start menu etc.).
- **Resetting the password**  
Windows XP has a function to reset a forgotten password.  
To use this function, you need to create a password reset disk beforehand following the steps below.
  - 1 Select [start] - [Control Panel] - [User Accounts].
  - 2 Select [Prevent a forgotten password] from [Related Tasks] menu of the account you used to logon and create a password reset disk following the on-screen instructions. Store the password reset disk in a safe place.
    - Only the logon password for each account can be reset.
    - The password set in the Setup Utility cannot be reset.



Label on the top surface, and insert the shutter-side headfirst.

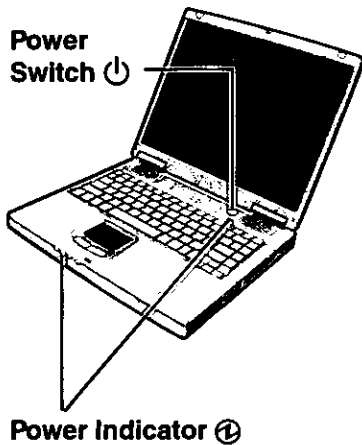
# Starting Up/Shutting Down

## Starting Up



### 1 Open the display



- ① Slide the latch as shown.
- ② Lift open the display.



### 2 Turn your computer on

Press the power switch and hold it for approximately one second until the power indicator turns on before releasing it.

#### CAUTION

- While booting, avoid the following until the hard disk drive indicator () has turned off.
  - Connecting or disconnecting the AC adaptor.
  - Touching the power switch.
  - Performing any keyboard or touch pad (or external mouse) operations.
  - Closing the display.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.
- When the CPU temperature rises, the computer may not power on to prevent the CPU from overheating. Should this happen, allow the computer to cool down then switch the power on again.  
If the computer still does not power on, contact Panasonic Technical Support () page 42).

#### NOTE

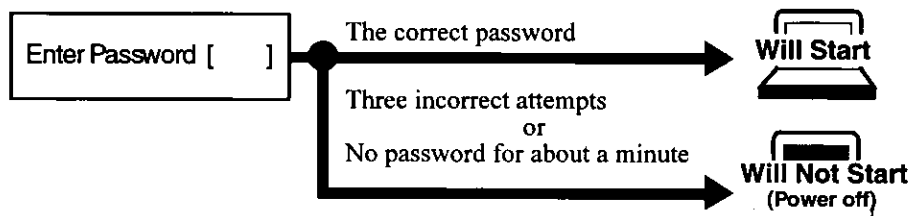
You may encounter the following situations when the computer is turned on at very low temperatures. These functions are designed to prevent hard disk drive malfunctions that may occur at low temperatures.

- The message “Warming up the system” is displayed, and start-up takes longer than usual (a few minutes or more).  
In this case, wait for the computer to start up.
- The power indicator will blink quickly (in green); in this case, the power does not turn on, or the computer does not resume from standby or hibernation mode.  
To restart the computer, leave it in an environment with a temperature of 5°C (41°F) or more for about an hour, and try turning the power on once more.



## ● If [Enter Password] is displayed

Enter your password\* and press **Enter**. (☞ Reference Manual “Security Measures”)



\* Supervisor Password or User Password set in the Setup Utility (not the Windows password).

## ● When an application or file that was previously displayed appears on your screen

The standby or hibernation mode has been set (☞ Reference Manual “Standby/Hibernation Functions”).

## 3 Log on to Windows

### Windows 2000

Wait for 10 seconds after confirming that the hard disk drive access has been completed, input the user name and password, then select [OK]. Until the correct user name and password are entered, the computer will not operate.

### Windows XP

Wait for 10 seconds after confirming that the hard disk access has been completed, select the user and input the password, then select . Until the correct password is entered, the computer will not operate.

## 4 Select your application

You are able to start working on your computer.

### NOTE

- The power saving function is factory set, so if there is no input from a key, the touch pad or an external mouse (when one is connected) for a certain interval of time, the power to the LCD and hard disk may be turned off. The LCD will resume operation when the touch pad or an external mouse (when one is connected) is used or a key is pressed. The power to the LCD may be turned off even when an application software is being installed. In this case, because it is conceivable that a selection dialog box will be shown, do not press **Space** or **Enter** to attempt to resume from this condition as doing so may trigger a selection, but instead, press a key unrelated to the direct triggering of a selection, like **Ctrl**.

In addition, when the computer is left alone, it automatically enters the standby or hibernation mode (☞ Reference Manual “Standby/Hibernation Functions”). The computer will resume by pressing the power switch.

### Windows XP

- When switching to a different user with the Fast User Switching function, it may not be possible to set the settings of the display. In this case, log off all users, and try the operation once more. If the problem persists, restart the computer.

# Starting Up/Shutting Down

## Shutting Down (power off your computer)

This procedure is for shutting down the computer without using the standby or hibernation function.

(📖 Reference Manual “Standby/Hibernation Functions”)

**1 Save important data and close each application**

**2** **Windows 2000**  
Select [Start] - [Shut Down]

**Windows XP**  
Select [start] - [Turn Off Computer]

**3** **Windows 2000**  
Select [Shut down], then select [OK]

**Windows XP**  
Select [Turn Off]

Your computer will power off automatically.

● **Restarting your computer (without shutting down)**

**Windows 2000**  
Select [Restart], then select [OK].

**Windows XP**  
Select [Restart].

### CAUTION

Do not do the following during the shutdown/restart procedure.

- Connecting or disconnecting the AC adaptor.
- Touching the power switch.
- Performing any keyboard, touch pad (or external mouse) operations.
- Closing the display.

### NOTE

● **To shut down using the keyboard,**

**Windows 2000**

Press **[Alt]**, **[U]**, and select [Shut Down] with **[→]** **[←]** **[↑]** **[↓]**, then press **[Enter]**.

**Windows XP**

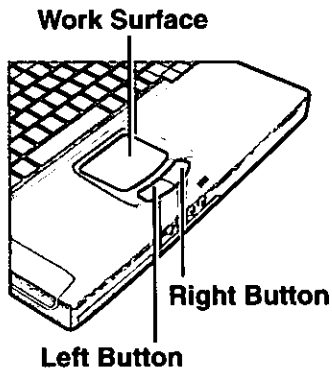
Press **[Alt]**, **[U]**, and select [Turn Off] with **[→]** **[←]** **[↑]** **[↓]**, then press **[Enter]**.

● **To quickly resume computer operation after shutting down,**

The standby or hibernation function is available (📖 Reference Manual “Standby/Hibernation Functions”).


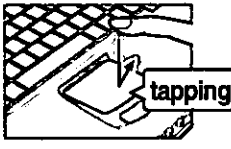
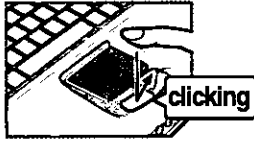
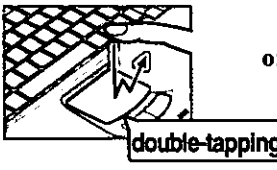
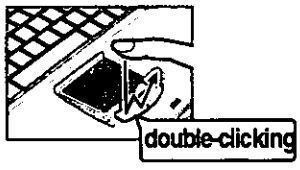
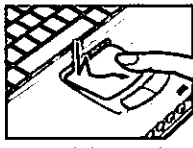
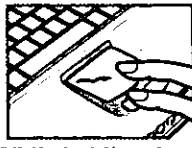

# Touch Pad

Use the touch pad to move the cursor on the display and perform normal computer operations.



## NOTE

By design the touch pad is to be used with a finger tip only. Therefore, do not use any implement which causes damage on the work surface.

Function	Operation
Moving the Cursor	 <p>Move the tip of your finger lightly over the surface.</p>
Tapping/Clicking	 <p>tapping</p> <p>or</p>  <p>clicking</p>
Double-Tapping/ Double-Clicking	 <p>double-tapping</p> <p>or</p>  <p>double-clicking</p>
Dragging	 <p>or</p>  <p>Two quick taps, but on the second tap leaving your finger down (applying pressure) and moving it on the work surface.</p> <p>While holding down the button, moving your finger on the work surface.</p>
Scroll	 <p>Reference Manual "Touch Pad"</p>

## NOTE

- Besides the above operations, operations such as Zoom and Pan are possible by allocating these functions to the buttons and/or pad. For more details, refer to [Mouse Properties]\*.
  - Windows 2000** : Select [Start] - [Settings] - [Control Panel] - [Mouse].
  - Windows XP** : Select [start] - [Control Panel] - [Printers and Other Hardware] - [Mouse].
- The operations of Scroll, Pan or Zoom will differ depending on the application. There are cases the touch pad will not support these operations even with an application that supports the functions.

## Handling the Touch Pad

- Do not place any object on the work surface or press down forcefully with sharp-pointed objects (e.g., nails) or hard objects that can leave marks (e.g., pencils and ball point pens).
- Try to avoid having any harmful substances, such as oil, come in contact with the touch pad. The cursor may not work properly in such cases.
- When the touch pad becomes dirty:**
  - Wipe to remove dirt by using a dry soft cloth such as gauze or a soft cloth first applied with detergent diluted with water and then thoroughly wrung.
  - Do not use benzene, thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially-available household cleaners and cosmetics, as they may contain components harmful to the surface.

# Reference Manual

The Reference Manual and the Important Tips can be accessed on your computer. When a printer is connected, the Reference Manual can also be printed.

- The Reference Manual explains functions for you to make greater use of the computer, such as how to add peripheral devices, how the Setup Utility works, and other useful information. (Refer to the cover of this manual for a list of the main contents included.)
- Important Tips provides information on how to maximize use of the battery pack, which is necessary for computing away from your home or office.

## Opening the Reference Manual or Important Tips

### ● Reference Manual

**Windows 2000**

Select [Reference Manual] in [Start] - [Programs] - [Panasonic] - [On-Line Manuals]

**Windows XP**

Select [Reference Manual] in [start]

### ● Important Tips

Select  on the desktop

Important Tips can also be accessed from the following menu.

**Windows 2000**

Select [Important Tips] in [Start] - [Programs] - [Panasonic] - [On-Line Manuals].

**Windows XP**

Select [Important Tips] in [start] - [All Programs] - [Panasonic] - [On-Line Manuals].

When the Reference Manual or Important Tips is started up for the first time, the License Agreement of the Acrobat Reader may be displayed. If it is displayed, after reading the agreement, select [Accept] to access the Reference Manual or Important Tips.

#### NOTE

- Illustrations may be difficult to view depending on the magnification. If the illustration is too small, magnify the display.
- When the taskbar is hidden at the bottom portion of Acrobat Reader, set the maximum display window size.
- If a printer is connected, we recommend printing pages. The illustrations and display samples may not print with a high quality.

**Windows XP**

- When switching to a different user with the Fast User Switching function, PDF files may not be printed properly. In this case, log off all users, and try the operation once more. If the problem persists, restart the computer.

# List of Error Codes

The following is a list of the messages that BIOS can display. Most of them occur during POST. Some of them display information about a hardware device, e.g., the amount of memory installed. Others may indicate a problem with a device, such as the way it has been configured. Following the list are explanations of the messages and remedies for reported problems. If your system displays any of the below error messages other than the ones marked with an asterisk (\*), write down the message and contact Panasonic Technical Support (☎ page 42). If your system fails after you make changes in the Setup menus, reset the computer, enter Setup and install Setup defaults or correct the error.

## **0200 Failure Fixed Disk**

Fixed disk in not working or not configured properly. Check to see if fixed disk is attached properly. Run Setup. Find out if the fixed-disk type is correctly identified.

## **0210 Stuck key**

Stuck key on keyboard.

## **0211 Keyboard error**

Keyboard not working.

## **0212 Keyboard Controller Failed**

Keyboard controller failed test. May require replacing keyboard controller.

## **0213 Keyboard locked - Unlock key switch**

Unlock the system to proceed.

## **0230 System RAM Failed at offset : *nnnn***

System RAM failed at offset *nnnn* of the 64k block at which the error was detected.

## **0231 Shadow RAM Failed at offset : *nnnn***

Shadow RAM failed at offset *nnnn* of the 64k block at which the error was detected.

## **0232 Extended RAM Failed at offset : *nnnn***

Extended memory not working or not configured properly at offset *nnnn*.

## **0250 System battery is dead - Replace and run SETUP**

The CMOS clock battery indicator shows the battery is dead. Replace the battery and run Setup to reconfigure the system.

## **\*0251 System CMOS checksum bad - Default configuration used**

System CMOS has been corrupted or modified incorrectly, perhaps by an application program that changes data stored in CMOS. The BIOS installed Default SETUP Values. If you do not want these values, enter Setup and enter your own values. If the error persists, check the system battery or contact Panasonic Technical Support (☎ page 42).

## **0260 System timer error**

The timer test failed. Requires repair of system board.

## **0270 Real time clock error**

Real-time clock fails BIOS test. May require board repair.

## **\*0280 Previous boot incomplete - Default configuration used**

Previous POST did not complete successfully. POST loads default values and offers to run Setup. If the failure was caused by incorrect values and they are not corrected, the next boot will likely fail. On systems with control of wait states, improper Setup settings can also terminate POST and cause this error on the next boot. Run Setup and verify that the wait-state configuration is correct. This error is cleared the next time the system is booted.

## **0281 Memory Size found by POST differed from EISA CMOS**

Memory size found by POST differed from EISA CMOS.

## **02B0 Diskette drive A error**

## **02B1 Diskette drive B error**

Drive A: or B: is present but fails the BIOS POST diskette tests. Check to see that the drive is defined with the proper diskette type in Setup and that the diskette drive is attached correctly.

## **02B2 Incorrect Drive A type - run SETUP**

Type of floppy drive A: not correctly identified in Setup.

## **02B3 Incorrect Drive B type - run SETUP**

Type of floppy drive B: not correctly identified in Setup.

## **02D0 System cache error - Cache disabled**

Contact Panasonic Technical Support (☎ page 42).

## **02F0: CPU ID:**

CPU socket number for Multi-Processor error.

## **02F4: EISA CMOS not writable**

ServerBIOS2 test error: Cannot write to EISA CMOS.

# List of Error Codes

## **02F5: DMA Test Failed**

ServerBIOS2 test error: Cannot write to extended DMA (Direct Memory Access) registers.

## **02F6: Software NMI Failed**

ServerBIOS2 test error: Cannot generate software NMI (Non-Maskable Interrupt).

## **02F7: Fail - Safe Timer NMI Failed**

ServerBIOS2 test error: Fail-Safe Timer takes too long.

## **device address Conflict**

Address conflict for specified *device*.

## **Allocation Error for: device**

Run ISA or EISA Configuration Utility to resolve resource conflict for the specified *device*.

## **Failing Bits : nnnn**

The hex number *nnnn* is a map of the bits at the RAM address which failed the memory test. Each 1 (one) in the map indicates a failed bit. See error 230,231 or 232 for offset address of the failure in System, Extended or Shadow memory.

## **Invalid System Configuration Data**

Problem with NVRAM (CMOS) data.

## **I/O device IRQ conflict**

I/O device IRQ conflict error.

## **Operating System not found**

Operating system cannot be located on either drive A: or drive C:. Enter Setup and see if fixed disk and drive A: are properly identified.

## **Parity Check 1 nnnn**

Parity error found in the system bus. BIOS attempts to locate the address and display it on the screen. If it cannot locate the address, it displays ????. Parity is a method for checking errors in binary data. A parity error indicates that some data has been corrupted.

## **Parity Check 2 nnnn**

Parity error found in the I/O bus. BIOS attempts to locate the address and display it on the screen. If it cannot locate the address, it displays ????.

## **Press <F1> to resume, <F2> to Setup**

Displayed after any recoverable error message. Press <F1> to start the boot process or <F2> to enter a Setup and change the settings. Write down and follow the information shown on the screen.

# Dealing with Problems (Summary)

When a problem occurs, refer to this page. The "Reference Manual" also contains detailed information. If a problem appears to be related to a software application, read the software related manual. If you still cannot troubleshoot the problem, contact Panasonic Technical Support (☎ page 42).

<Only for CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*>

You can use the PC Information Viewer to check the computer's usage status. (☞ Reference Manual "Dealing with Problems (Advanced)")

## ● Starting Up

<p><b>The power indicator or battery indicator is not lit</b></p>	<ul style="list-style-type: none"> <li>● Check the cable connection for the AC adaptor.</li> <li>● Check to see if a fully charged battery is properly installed.</li> <li>● Remove the battery pack and disconnect the AC adaptor, then connect them again.</li> </ul>
<p><b>[Enter Password] is displayed</b></p>	<p>Input your Supervisor Password or User Password. If you have forgotten it, contact Panasonic Technical Support (☎ page 42).</p>
<p><b>POST Startup Error(s) is displayed</b></p>	<p>☞ page 21</p>
<p><b>Windows startup, or an operation is extremely slow</b></p>	<p>Press <b>(F9)</b> in the Setup Utility (☞ <small>Reference Manual</small> "Setup Utility"). This will restore the Setup Utility's settings to their default values (except the password settings). Then, the Setup Utility must be run once again for you to input the appropriate operating environment settings. (The processing speed depends on the application software used, so this operation may not cause the processing speed to increase.)</p>
<p><b>The date and time are incorrect</b></p>	<ul style="list-style-type: none"> <li>● You can set the date and time using the following procedure.  <b>(Windows2000)</b> : [Start] - [Settings] - [Control Panel] - [Date/Time]  <b>(WindowsXP)</b> : [start] - [Control Panel] - [Date, Time, Language, and Regional Options] - [Date and Time]         </li> <li>● When the computer is connected to a LAN, confirm the date and time of the server.</li> <li>● If you continue to experience problems, the internal battery maintaining the clock may need to be replaced. Contact Panasonic Technical Support (☎ page 42).</li> <li>● This computer will not correctly recognize the date and time starting from the year 2100 A.D.</li> </ul>
<p><b>When resuming from the standby or hibernation mode, [Enter Password] does not appear even if a password has been set in the Setup Utility</b></p>	<p>Even when a password has been set in the Setup Utility, [Enter Password] does not appear when the computer resumes from the standby or hibernation mode.</p> <p>If you want to use the security function when using the standby or hibernation mode, use the Windows password as follows:</p> <p><b>(Windows2000)</b>  Set the password in [Control Panel] - [Users and Passwords], then add the check mark for [Prompt for password when computer goes off standby] in [Control Panel] - [Power Options] - [Advanced].</p> <p><b>(WindowsXP)</b>  Select the account to change in [Control Panel] - [User Accounts] and set the password, then add the check mark for [Prompt for password when computer resumes from standby] in [Control Panel] - [Performance and Maintenance] - [Power Options] - [Advanced].</p>
<p><b>When "Invalid system disk. Replace the disk, and then press any key." (or a similar message) is displayed</b></p>	<ul style="list-style-type: none"> <li>● This means a floppy disk that does not contain system startup information has been left in the floppy disk drive. Remove the floppy disk, and press any key.</li> <li>● If the message still appears even after trying the above measure, this may be an indication that some type of hard disk failure has occurred. Contact Panasonic Technical Support (☎ page 42).</li> </ul>
<p><b>When the administrator password is forgotten</b></p>	<p><b>(Windows2000)</b>  After reinstalling, setup Windows and then set the password again.</p> <p><b>(WindowsXP)</b>  If you have created a password reset disk (☞ page 15), a message is displayed when you fail to correctly enter the password. Follow the message's instructions and set the password again by using the password reset disk.</p> <p>If you have not created a password reset disk, after reinstalling, setup Windows and then set the password again.</p>

# Dealing with Problems (Summary)

## Starting Up (continued)

<p>When the previous item is not the cause</p>	<ul style="list-style-type: none"> <li>● Press <b>(F9)</b> in the Setup Utility (☞ <small>Reference Manual</small> "Setup Utility"). This will restore the Setup Utility's settings to their default values (except the password settings).</li> <li>● Try removing all peripheral devices.</li> <li>● Check a disk error using the following procedure.             <ol style="list-style-type: none"> <li>1 Display [Local Disk (C:) Properties].                 <ul style="list-style-type: none"> <li><b>Windows 2000</b> Select [Local Disk(C:)] with the right button in [My Computer], and select [Properties].</li> <li><b>Windows XP</b> Select [Local Disk(C:)] with the right button in [start] - [My Computer], and select [Properties].</li> </ul> </li> <li>2 Select [Tools] - [Check Now].</li> <li>3 Select [Start] after selecting required items in [Check disk options].</li> </ol> </li> <li>● At startup, hold down <b>(F8)</b> when [Panasonic] boot screen disappears, and release your finger when the Windows Advanced Option Menu is displayed. Start the computer in Safe Mode, and confirm the details of the error.</li> </ul>
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## Display

<p>No display after powering on</p>	<ul style="list-style-type: none"> <li>● When there is no display to an external display,             <ul style="list-style-type: none"> <li>• Check your cable connection to the external display.</li> <li>• Confirm your display is powered on.</li> <li>• Check the settings for your external display.</li> </ul> </li> <li>● Try changing the display by pressing <b>(Fn) + (F3)</b>.</li> <li>● If you want to switch the display destination repeatedly by pressing <b>(Fn) + (F3)</b>, make sure that the display destination has switched completely each time before pressing <b>(Fn) + (F3)</b> again.</li> <li>● When displaying only through an external display, if the computer is shut down by using the standby or hibernation function, there will be no display on the LCD unless the external display is connected when operations are resumed. In this case, connect the external display or press <b>(Fn) + (F3)</b>.</li> </ul>
<p>The power has not been turned off, but after a certain period of time, there is no display</p>	<ul style="list-style-type: none"> <li>● Has the computer been set to the power-saving mode? To resume operation of your computer from the condition the power of the display is off (for energy conservation purposes), press any key unrelated to the direct triggering of a selection, like <b>(Ctrl)</b>.</li> <li>● To save power, your computer may have automatically entered the standby or hibernation mode. (☞ <small>Reference Manual</small> "Computing on the Road") Press the power switch.</li> </ul>
<p>When the battery pack is used, the screen is darker than when the AC adaptor is connected</p>	<p>Press <b>(Fn) + (F2)</b> and adjust the brightness. Note, however, that when the brightness is increased, the battery running time will become shorter. Brightness can be set to separate levels for when the AC adaptor is connected and when it is disconnected.</p>
<p>The cursor cannot be controlled properly</p>	<ul style="list-style-type: none"> <li>● If you are using an external mouse, ensure that the external mouse has been connected correctly.</li> <li>● Restart the computer by using the keyboard (Press <b>(S)</b>, <b>(U)</b>, and select [Restart] with <b>(→)</b>, <b>(←)</b>, <b>(↑)</b>, <b>(↓)</b>, then press <b>(Enter)</b>).</li> <li>● If the computer does not respond to keyboard commands, read "No response" (☞ page 26).</li> </ul>
<p>An afterimage appears (e.g., green, red, and blue dots remain on the display) or there are dots not displaying the correct colors</p>	<ul style="list-style-type: none"> <li>● If an image is displayed for a prolonged period of time, an afterimage may appear. This is not a malfunction. The afterimage will disappear when a different screen is displayed.</li> <li>● High-precision and advanced technologies are necessary in the production of color liquid crystal displays (color LCDs). Therefore, if 0.002% or less of the picture elements either fail to light or remain constantly lit (that is, more than 99.998% of elements are functioning properly), no defect is considered to exist.</li> </ul>
<p>The screen becomes disordered</p>	<ul style="list-style-type: none"> <li>● Changing the number of colors of the display may affect the screen. Restart the computer.</li> <li>● Stop playing the MPEG file before switching the display destination.</li> <li><b>Windows XP</b></li> <li>● When using Dualview, use the same display colors for the external display as those used by the LCD.</li> <li>● When using Dualview, do not press <b>(Fn) + (F3)</b>.</li> <li>● Restart your computer immediately after enabling or disabling Dualview.</li> </ul>



<p><b>The external display no longer displays properly</b></p>	<p>When an external display not compatible with the power saving mode is used with the computer, the external display may no longer display properly when the computer enters the condition the power of the display is OFF (for energy conservation purposes). In such cases, turn off the power to the external display.</p>
<p><b>When you want to display the fonts or icons at a larger size</b></p>	<p>Change the settings as follows (for more details, refer to the Windows Help).</p> <p><b>Windows 2000</b></p> <ol style="list-style-type: none"> <li>1 Select [Start] - [Settings] - [Control Panel] - [Display] - [Appearance].</li> <li>2 Select the scheme labeled "large" or "extra large" in [Scheme] to change the font size, and select [Icon] in [Item] to change the icon size.</li> <li>3 Select [OK].</li> </ol> <p>You can change the size of the icons, etc. using "Icon Enlarger" (☞ page 13).</p> <p><b>Windows XP</b></p> <ol style="list-style-type: none"> <li>1 Select [start] - [Control Panel] - [Appearance and Themes] - [Display] - [Appearance].</li> <li>2 Select the font size in [Font size], and select [Effects] and then add the check mark for [Use large icons] to increase the icon size.</li> <li>3 Select [OK], then select [OK].</li> </ol> <p>You can change the size of the icons, etc. using "Icon Enlarger" (☞ page 14).</p>
<p><b>Windows XP</b> An error occurs or the computer freezes while using Dualview</p>	<p>If you use a 3D screen saver while in Dualview mode at a high resolution, an error may occur or the computer may freeze. Under these conditions, do not use a 3D screen saver.</p>

## ● Fast User Switching function **Windows XP**

<p><b>Some applications do not work properly</b></p>	<p>When switching to a different user with the Fast User Switching function, the following problems may occur. In this case, log off all users, and try the operation once more. If the problem persists, restart the computer.</p> <ul style="list-style-type: none"> <li>• Some applications may not work properly (for example, PDF files may not be printed properly).</li> <li>• It may not be possible to set the settings of the display.</li> <li>• A serial mouse may not work.</li> <li>• <b>Fn</b> + <b>F3</b> may not work.</li> <li>• The wireless LAN cannot be used.</li> <li>• The B's CLiP icon will no longer be shown on the taskbar and a CD-RW disc cannot be written on.</li> </ul>
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## ● Battery Indicator

<p><b>The red indicator lights</b></p>	<p>The battery level is very low (the charge is less than approx. 9% capacity). Connect the AC adaptor. You can use the computer when the indicator light is orange. If you do not have an AC adaptor, save your data and power off your computer. After replacing the battery pack with a fully charged one, turn your computer on.</p>
<p><b>The red indicator blinks</b></p>	<p>Quickly save your data and power off your computer. Remove the battery pack and disconnect the AC adaptor, then connect them again. If the problem persists, contact Panasonic Technical Support. The battery pack or recharging function may be defective.</p>
<p><b>The orange indicator blinks</b></p>	<p>Battery cannot be recharged temporarily because the internal temperature of the battery pack is outside of the acceptable temperature range for recharging. Once the allowable range requirement is satisfied, charging begins automatically. Your computer can be used normally.</p>

# Dealing with Problems (Summary)

## ● Reference Manual

<b>The Reference Manual is not displayed</b>	<p>Is Acrobat Reader installed?</p> <p>If Acrobat Reader is not installed, run the following*<sup>1</sup> in [Start]*<sup>2</sup> - [Run] to reinstall the program. When installing the program, do not change the installation destination folder. If the destination folder is changed, the Reference Manual cannot be opened from [Start]*<sup>2</sup> menu.</p> <p>*<sup>1</sup> &lt;CF-50A*****/CF-50B*****&gt;: [c:\util\reader\ar505enu.exe] &lt;CF-50E*****/CF-50G*****&gt;: [c:\util\reader\m\acroreader51_enu_full.exe]</p> <p>*<sup>2</sup> <b>Windows XP</b>: [start]</p>
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## ● Shutting down

<b>Windows cannot be shut down or restarted</b>	If a USB device is connected, try removing it.
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## ● Disk Operations

<b>If the CD drive vibrates excessively or is noisy</b>	<ul style="list-style-type: none"><li>● Is the disc bent or labeled?</li><li>● Check to see if the disc is inserted correctly, and check that the disc is in good condition. If the disc is good and inserted correctly, set [CD Drive Speed] to [Low] in the Setup Utility. (☞ <small>Reference Manual</small> "Setup Utility")</li></ul>
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## ● Others

<b>No response</b>	<ul style="list-style-type: none"><li>● Press <b>Ctrl</b> + <b>Shift</b> + <b>Esc</b> to open Task Manager and close the software application which is not responding.</li><li>● After shutting down by pressing the power switch for more than four seconds, press the power switch to power on and open the application again. If the program no longer works normally, delete the program using the following procedure. Then reinstall the program. <b>Windows 2000</b>: [Start] - [Settings] - [Control Panel] - [Add/Remove Programs] <b>Windows XP</b>: [start] - [Control Panel] - [Add or Remove Programs]</li></ul>
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# Reinstalling Software

When reinstall procedure is performed, the contents of the hard disk will be erased. Be sure to back up any critical data that is on your hard disk before running the reinstall procedure.

The reinstall procedure will return the computer to its original condition.

- If you have created partitions for data, the data may be erased or become corrupt as a result of the reinstall procedure.

## Before Reinstallation

### ● Preparing

- The Product Recovery CD-ROM  
<Only for CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>
- The Backup Disk (e.g., FIRSTAID FD) you made earlier (☞ page 15)

#### NOTE

<Only for CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>

If you have not created the FIRSTAID FD, you can create by using the following procedure.

**Windows 2000** : [Create Backup Disk] in [Start] - [Programs] - [Panasonic].

**Windows XP** : [Create Backup Disk] in [start] - [All Programs] - [Panasonic].

If you can not create this disk, contact Panasonic Technical Support (☞ page 42).

### ● Important

- Before the reinstallation procedure, remove all peripherals.
- Be sure the AC adaptor is connected until the reinstallation procedure is completed.
- Even if reinstallation is executed to return this unit to its condition at the time of purchase, the region code will not be returned to its original condition. (☞ Reference Manual "CD Drive")

## Reinstalling

#### CAUTION

For users intending to change the partitioning of the hard disk:

- Do not use the FDISK program that comes as a standard with Windows 95, Windows 98, and Windows 98 Second Edition, as this has been shown to result in an error in the partitioning settings.

The following FDISK programs will enable the correct settings:

- FDISK program that comes as a standard with Windows Me
- Windows 98 and Windows 98 Second Edition FDISK programs for hard disks that is larger than 64 GB in size\*

\* A patch for correcting the bug in the standard FDISK program has been made available as a free download. For details, refer to the Microsoft Web Site.

- When selecting [2] in step 8, the partition can also be divided in two. (☞ page 28)

- 1 Turn the computer on, and press **(F2)** while [Panasonic] boot screen is displayed.  
The Setup Utility will start up.  
If the password has been set, enter the Supervisor Password.

- 2 Write down all of the contents of the Setup Utility and then press **(F9)**.

At the confirmation message, select [Yes] and press **(Enter)**.

- 3 Select [Boot] menu, then select [CD Drive] and press **(F6)** until [CD Drive] is at the top of [Boot] menu.

- 4 Place the disc number one of the recovery CDs into the CD drive.

- 5 Press **(F10)**.

At the confirmation message, select [Yes] and press **(Enter)**.

The computer will restart, and this screen should appear.

<CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>

Select a number

1. Start restoring the operating system.
2. Erase the whole data on HDD for security.
3. End

<CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*>

Select a number

1. [ Recovery ] Reinstall Windows.
2. [ Erase HDD ] Erase the whole data on HDD for security.
0. [ Cancel ] Cancel.

# Reinstalling Software

- 6 Select the following.  
<CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>  
[1. Start restoring the operating system.]  
<CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*>  
[1.[Recovery]]

The License Agreement screen should appear.

- 7 Select [1. Yes, I agree to the provisions above and wish to continue!].  
This screen should appear.  
<CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>

## Windows 2000

Select a number

1. Restore Windows(R) 2000 Professional to the whole HDD.
2. Make two partitions, for the operating system and data. And restore Windows(R) 2000 Professional to the operating system partition. (All existing partitions on HDD will be lost.)
3. Restore Windows(R) 2000 Professional to the first partition.
4. End

## Windows XP

Select a number

1. Restore Windows(R) XP Professional to the whole HDD.
2. Make two partitions, for the operating system and data. And restore Windows(R) XP Professional to the operating system partition. (All existing partitions on HDD will be lost.)
3. Restore Windows(R) XP Professional to the first partition.
4. End

<CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*>

## Windows 2000

Select a number

Reinstalling : Windows(R) 2000 Professional

1. Reinstall Windows to the whole HDD to factory default.
2. Make two partitions, for the operating system and data. And reinstall Windows to the operating system partition. (All existing partitions on HDD will be lost.)
3. Reinstall Windows to the first partition.

0. Cancel

## Windows XP

Select a number

Reinstalling : Windows(R) XP Professional

1. Reinstall Windows to the whole HDD to factory default.
2. Make two partitions, for the operating system and data. And reinstall Windows to the operating system partition. (All existing partitions on HDD will be lost.)
3. Reinstall Windows to the first partition.

0. Cancel

- 8 Make a selection from the menu.

- When selecting [2], enter the basic partition size for the operating system installation and press **Enter**. (The data partition size is the remainder after subtracting the basic partition size.)
- To select [3], the initial partition size must be 6 GB or more of the hard disk size. Reinstallation cannot be performed with a small partition size.

- 9 At the confirmation message, press **Y**.  
The operation of reinstallation for the hard disk starts automatically. (The operations take about 15 minutes.)

## CAUTION

- Do not cancel the reinstallation procedure before it is completed.
- When a message appears instructing you to insert the next CD, insert the recovery CD showing the next number in the sequence, and then select [OK]. If the message "The media does not contain the correct file" appears, select [OK]. A message will appear instructing you to insert the next CD. Confirm that the proper recovery CD has been inserted by opening the tray of the CD drive and then close the tray, then select [OK].

- 10 After the reinstallation procedure completes, the following message will appear on the display.

<CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>

## Windows 2000

Windows(R) 2000 Professional install wizard will start after reboot.  
Remove the Product Recovery CD-ROM, then restart the computer by pressing Ctrl + Alt + Del (Delete).

## Windows XP

Windows(R) XP Professional install wizard will start after reboot.  
Remove the Product Recovery CD-ROM, then restart the computer by pressing Ctrl + Alt + Del (Delete).

<CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*>

## Windows 2000

[Recovery] is complete.  
Windows(R) 2000 Professional install wizard will start after reboot.  
Please Remove the Product Recovery CD-ROM, and press Ctrl + Alt + Del(Delete) to reboot.

## WindowsXP

[Recovery] is complete.  
Windows(R) XP Professional install wizard will start after reboot.  
Please Remove the Product Recovery CD-ROM, and press Ctrl + Alt + Del(Delete) to reboot.

- 11 Remove the Product Recovery CD-ROM, then restart the computer by pressing **Ctrl** + **Alt** + **Del**.

- 12 Turn the computer on, and press **F2** while [Panasonic] boot screen is displayed.

The Setup Utility will start up.

If the password has been set, enter the Supervisor Password.

- 13 Press **F9**.

At the confirmation message, select [Yes] and press **Enter**. (The Setup Utility settings will return to their default values. Even the security settings with the exception of the password(s) will return to their default values.)

**14** Press **F10**.

At the confirmation message, select [Yes] and press **Enter**.

**15** Perform the setup procedure for Windows by following the instructions on the screen. (☞ page 13)

**16** Run the Setup Utility and change the settings where necessary.

#### <Changing the drive letter>

You can change the drive letter for the CD drive or hard disk drive by the following steps.

- Drive letters can only be changed when two or more partitions have been created on the hard disk drive. The name of the C: drive cannot be changed.
- We recommend that you make these changes before installing applications.

#### Windows 2000

- 1** Select [Start] - [Settings] - [Control Panel] - [Administrative Tools] - [Computer Management].
- 2** Select [Disk Management] from [Storage].
- 3** Right click on the partition of the hard disk or the name of the CD drive and select [Change Drive Letter and Path].
- 4** Select [Edit].
- 5** Select [Assign a drive letter] and the new drive letter, and then select [OK].
- 6** At the confirmation message, select [Yes].

#### Windows XP

- 1** Select [start] - [Control Panel] - [Performance and Maintenance] - [Administrative Tools] - [Computer Management].
- 2** Select [Disk Management] from [Storage].
- 3** Right click on the partition of the hard disk or the name of the CD drive and select [Change Drive Letter and Paths].
- 4** Select [Change].
- 5** Select [Assign the following drive letter] and the new drive letter, and then select [OK].
- 6** At the confirmation message, select [Yes].

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# Hard Disk Data Erase Utility

This computer is equipped with a utility for completely erasing hard disk data.

When disposing of or transferring ownership of this device, erase all data on the hard disk in order to prevent the theft of hard disk data following the steps below.

The hard disk data erase utility erases data using an "overwriting" method, but there is a possibility that due to malfunctions or other operational errors, data may not be completely erased. There are also specialized devices that may be able to read data that has been erased using this method. If you need to erase highly confidential data, we recommend that you contact a company that specializes in this process. Matsushita Electric Industrial Co., Ltd. will bear no responsibility for losses or damages suffered as a result of the use of this utility.

## Preparing

You will need the Product Recovery CD-ROM.

### NOTE

- Be sure the AC adaptor is connected until the procedure is completed.
- This utility can only be used for internal hard disk. It cannot be used to erase data from external hard disks.
- This utility cannot erase data from damaged disk.
- This utility cannot erase data for specific partitions.
- After executing this utility, the computer cannot be booted from the hard disk.

## Procedure

- 1 Turn the computer on, and press **(F2)** while [Panasonic] boot screen is displayed. The Setup Utility will start up. If the password has been set, enter the Supervisor Password.
- 2 Select [Boot] menu, then select [CD Drive] and press **(F6)** until [CD Drive] is at the top of [Boot] menu.
- 3 Place the disc number one of the recovery CDs into the CD drive.

- 4 Press **(F10)**  
At the confirmation message, select [Yes] and press **(Enter)**.  
The computer will restart, and this screen should appear.

<CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>

```
-----  
Select a number  
-----  
1. Start restoring the operating system.  
2. Erase the whole data on HDD for security.  
3. End  
-----
```

<CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*>

```
-----  
Select a number  
-----  
1. [ Recovery ] Reinstall Windows.  
2. [ Erase HDD ] Erase the whole data on HDD for security.  
0. [ Cancel ] Cancel.  
-----
```

- 5 Select the following.  
<CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*> [2. Erase the whole data on HDD for security.]  
<CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*> [2. [Erase HDD]]

- 6 At the confirmation message, press **(Y)**.

- 7 At the start menu, press **(Enter)**.

- 8 The time required for erasing data will be displayed.  
Press **(Space)**.

- 9 At the confirmation message, press **(Enter)**.  
The operation of erasing the hard disk starts.

- 10 After the operation is complete:  
Under normal conditions, the message [Hard disk data has been deleted.] will be displayed.  
If a problem occurred during the operation, an error message will be displayed.

- 11 Remove the Product Recovery CD-ROM, then turn off the computer by using the power switch.



# B's Recorder/B's CLiP

## <Model with a DVD-ROM & CD-R/RW drive / Model with a DVD MULTI drive >

"B's Recorder GOLD5" (hereafter, B's Recorder) and "B's CLiP" are CD and DVD recording software applications developed by B.H.A Corporation.

Here, explanations are given on general information about B's Recorder and B's CLiP, the installation procedure, and how to access the online manual. Refer to the online manual concerning the detailed use of the software application (☞ page 34).

### ● Applicable Media

- CD-R\* (one-time recordable CD media)
- CD-RW (rewritable CD media)

\* Applicable only for B's Recorder. It cannot be used for B's CLiP.

## Before Installing the Software

### Windows2000

Uninstall Adaptec CD-Burning Plug-in.

- 1 Select [Start] - [Settings] - [Control Panel] - [Add/Remove Programs].
- 2 Select [Windows Media Player 7] - [Change/Remove].
- 3 Select [Remove Windows Media components] and select [Next].
- 4 Select [Adaptec CD-Burning Plug-in] from the components list, and select [Next].
- 5 If the [Windows Media setup is now ready to uninstall] message appears, select [Next].
- 6 Select [Finish] and restart the computer.

### WindowsXP

Select [(X:)]\* in [start] - [My Computer] with the right button, select [Properties] - [Recording], then delete the check mark for [Enable CD recording on this drive].

(Delete the check mark for [Enable CD recording on this drive] every time a new user is added.)

\* "X" is the drive letter. You can change the letter to suit your preference.

## Installing the Software

### CAUTION

- Close all other software application before running the Setup program for B's Recorder and B's CLiP for added safety.
- Log on with the administrator authority.
- Take care not to lose the serial number.

- ① Set "B's Recorder GOLD/B's CLiP" disc in the drive.

[B.H.A setup launcher] screen will appear (allow some time for disc recognition). When the setup program will not run automatically, input [X:\Setuputil.exe]\*<sup>1</sup> in [Start]\*<sup>2</sup> - [Run] and select [OK].

### Windows2000

At the message, select [OK].

- ② Select [B's Recorder GOLD5] and follow the on-screen instructions.  
During the course of the installation process, you will be asked to input a serial number. Input the serial number marked on the sticker and the disc.
- ③ Upon completion of the installation, select [Yes, I want to restart my computer now], then select [Finish]. The computer will restart.
- ④ Input [X:\Setuputil.exe]\*<sup>1</sup> in [Start]\*<sup>2</sup> - [Run] and select [OK].  
[B.H.A setup launcher] screen will appear.

### Windows2000

At the message, select [OK].




- ⑤ Select [B's CLiP] and follow the on-screen instructions.  
During the course of the installation process, you will be asked to input a serial number. Input the serial number marked on the sticker and the disc.
- ⑥ Upon completion of the installation, select [Yes, I want to restart my computer now], then select [Finish]. The computer will restart.

\*<sup>1</sup> "X" is the drive letter. You can change the letter to suit your preference.

\*<sup>2</sup> WindowsXP: [start]

# B's Recorder/B's CLiP


## CAUTION

- You cannot eject the disc by using the eject button on the drive while  is displayed on the taskbar. To eject the disc in this case, move the cursor to the indicator and right-click it to select [Eject].  
Do not eject discs in any other way except the one described above.
- When formatting a disc with B's CLiP, right-click  or  to select [Format]. Do not select [My computer].  
After formatting the disc, eject it then re-insert before using it.
- When settings are changed using the following method, only a user with administrator authority can make the settings:  
Select the CD drive icon or the B's CLiP icon on the Taskbar with the right button, and select [Properties] - [B's CLiP Page Settings].

### Windows 2000

- If CD/DVD media with B's CLiP format is removed while the content of that media is displayed in Explorer, the contents of the media may remain displayed in Explorer even after the media is removed. This will not affect the computer's operation.  
When another CD/DVD media is inserted, the Explorer display will be updated.

### Windows XP

- Do not use the Fast User Switching function.  
If this function is used,  will no longer be shown on the user taskbar after the switching is complete. (If this happens, log off of Windows, and return to the original user.)

## How to access the Online Manual

### B's Recorder

**Windows 2000** : Select [Start] - [Programs] - [B.H.A.] - [B's Recorder GOLD5] - [User's Manual].


**Windows XP** : Select [start] - [All Programs] - [B.H.A.] - [B's Recorder GOLD5] - [User's Manual].

### B's CLiP

**Windows 2000** : Select [Start] - [Programs] - [B.H.A.] - [B's CLiP] - [User's Manual].

**Windows XP** : Select [start] - [All Programs] - [B.H.A.] - [B's CLiP] - [User's Manual].

## Information

- If B's Recorder and B's CLiP do not operate properly, we recommend carefully reading the online help file first for problems with the operating environment or operations.  
If you still cannot troubleshoot the problem, contact B.H.A. ( described below).
- **About Copies**  
When writing to discs, make sure that you are not infringing any copyrights.  
It is illegal to copy audio CDs for non-personal use.  
When backing up software, make sure that you are not infringing any software copyrights for that product.

## SUPPORT INFORMATION

Inquires about B's Recorder and B's CLiP should be made to B.H.A.

URL: <http://www.bhacorp.com/support/>

<http://www.bha.co.jp/support/> (Japanese)

area	language	e-mail
U.S./Canada/Australia	English, French (Canada)	winntsupport@bhacorp.com
Europe	English, German, French	eurosupport@bhacorp.com
Asia	Chinese	asiastsupport@bhacorp.com

# WinDVD™

WinDVD™ (hereafter, WinDVD) is a software application for DVD playback. Here, you will find explanations and general information on the installation procedure and how to access the online manual.

## Installing WinDVD

### CAUTION

- Close all other software application before running the Setup program for WinDVD for added safety.
- Log on with the administrator authority.

#### ① Set the WinDVD CD-ROM in the drive.

The WinDVD setup program will run automatically (allow some time for disc recognition). When the setup program will not run automatically, input [x:\setup] in [Start]\* - [Run] and select [OK]. (“x” is the drive letter. You can change the letter to suit your preference.)

\* **Windows XP:** [start]

#### ② Select [Next] at the Welcome Message.

#### ③ After reading the “License Agreement”\*, select [Yes] if you agree to the terms.

\* Refer to the “LIMITED USE LICENSE AGREEMENT” on the Operating Instructions of the computer.

#### ④ Follow the on-screen instructions and install WinDVD.

### <Confirmation of the DVD-ROM drive settings>

To run WinDVD, it is necessary to make the following settings.

#### ① **Windows 2000** Select [Start] - [Settings] - [Control Panel] - [System] - [Hardware] - [Device Manager].

**Windows XP:** Select [start] - [Control Panel] - [Performance and Maintenance] - [System] - [Hardware] - [Device Manager].


#### ② Double-click [Primary IDE Channel] for [IDE ATA/ATAPI controllers].

#### ③ Select [Advanced Settings], and confirm that [Transfer Mode] is set to [DMA if available] for [Device 0] and [Device 1].


#### ④ Double-click [Secondary IDE Channel] for [IDE ATA/ATAPI controllers] and perform as the step ③.

## Running WinDVD

### **Windows 2000**

Select [Start] - [Programs] - [InterVideo WinDVD] - [InterVideo WinDVD] or select  on the desktop.

### **Windows XP**

Select [start] - [All Programs] - [InterVideo WinDVD] - [InterVideo WinDVD] or select  on the desktop.

### <How to access the online manual>

Select “?” of the WinDVD control panel.

### NOTE

- Do not enter the standby or hibernation mode while WinDVD is running.
- Do not start WinDVD while the hard disk drive’s indicator is blinking immediately after the computer was started up.
- If you maximize the video display window, you can return to the original window size by double-clicking over the images.
- During video playback (while the access lamp is on), do not eject the disc.
- Do not use other applications or the Command Prompt, and do not change the settings of the screen properties.
- In some cases, when the number of colors for the display is increased, a message appears and the DVD cannot be played. If this happens, reduce the number of display colors.
- Immediately after resuming from a pause, frame dropping may occur depending on the operating environment or DVD video (images or sounds are disrupted).
- In the Dualview or simultaneous (internal/external) display mode, there are times when images or video are not displayed correctly.
- During a prolonged period of rapid advance, the pause mode may be established at some point. If this happens, exit WinDVD, and restart.

## About Regions Setting

<Only for CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>

The regions setting can be changed for up to 5 times. After the fifth change is made, it will no longer be possible either to change the setting or to return to the original setting.

<Only for CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*>

The DVD-Video has a region code that is fixed according to the region where it is sold. In order to play a DVD-Video, the region code of the player software and of the drive must match that of the DVD-Video.

<Example>

For U.S.A. and Canada: "1"

For Europe: "2"

The region code is not set prior to the shipment of this drive. Therefore, operations will differ depending on the first DVD-Video played.

- In the case of a DVD-Video with a specific region code:

The drive will automatically be set with the same region code as the DVD-Video.

- In the case of any other DVD-Video:

[Confirm Region] appears. Select region code and select [OK]. Play now begins.

([Confirm Region] may not be displayed for some DVD-Videos. To confirm the current region code and the number of settings remaining, right-click on the WinDVD screen and select [Setup] - [Region].)

### CAUTION

- The region code can be set a total of five times, including the initial setting. Proceed very carefully, because after the fourth change has been made, the region code set last is fixed and no further changes can be made.
- The user must take responsibility for any trouble that results from illegally changing or altering the region code.

### NOTE

[Confirm Region] will also be displayed if a DVD-Video with one region code is inserted into a drive for which another region code has already been set.

## Information

Inquires about WinDVD should be made to InterVideo, Inc.

InterVideo, Inc.

URL: <http://www.intervideo.com/>

E-mail: [support@intervideo.com](mailto:support@intervideo.com)

# Names and Functions of Parts

The illustrations shown may differ from the actual physical appearances.

## LCD

## Function Keys

For information on the key combinations available.

(Reference Manual "Key Combinations"). There are dots near function keys to enable you to locate the key's position by touch.

<Only for the model with a wireless LAN>

## Wireless LAN Antenna

(Reference Manual "Wireless LAN")

## Floppy Disk Drive

## LED Indicators

(Reference Manual "LED Indicators")

- Caps Lock
- Numeric key (NumLk)
- Scroll lock (ScrLk)
- CD drive status\*
- Floppy disk drive status
- Hard disk drive status
- Power status

\* The access lamp on the CD drive lights at the same time as this indicator. (In some cases, only one of them may light.)

## Power Switch

Before using the computer for the first time, carefully read [Limited Use License Agreement]. If you agree to the conditions, remove the seal.

## CD Drive (Reference Manual "CD Drive")

<Only for the model with a wireless LAN>

## Wireless LAN Antenna

(Reference Manual "Wireless LAN")

## Keyboard

There is a small bar on **F**, **J**, and to enable you to locate the key's position by touch.

## Speakers

- To adjust the volume: **Fn** + **F5** / **Fn** + **F6**
- Speaker on/off: **Fn** + **F4**

## Touch Pad (page 19)

## DC-IN Jack

DC IN 15.6V

## PC Card Slots

(Reference Manual "PC Cards")

## Security Lock LOCK

A Kensington cable can be connected to prevent theft of your computer. For more information, please read the manual that comes with the cable.

## LED Indicators

(Reference Manual "LED Indicators")

- Power status
- Battery pack status

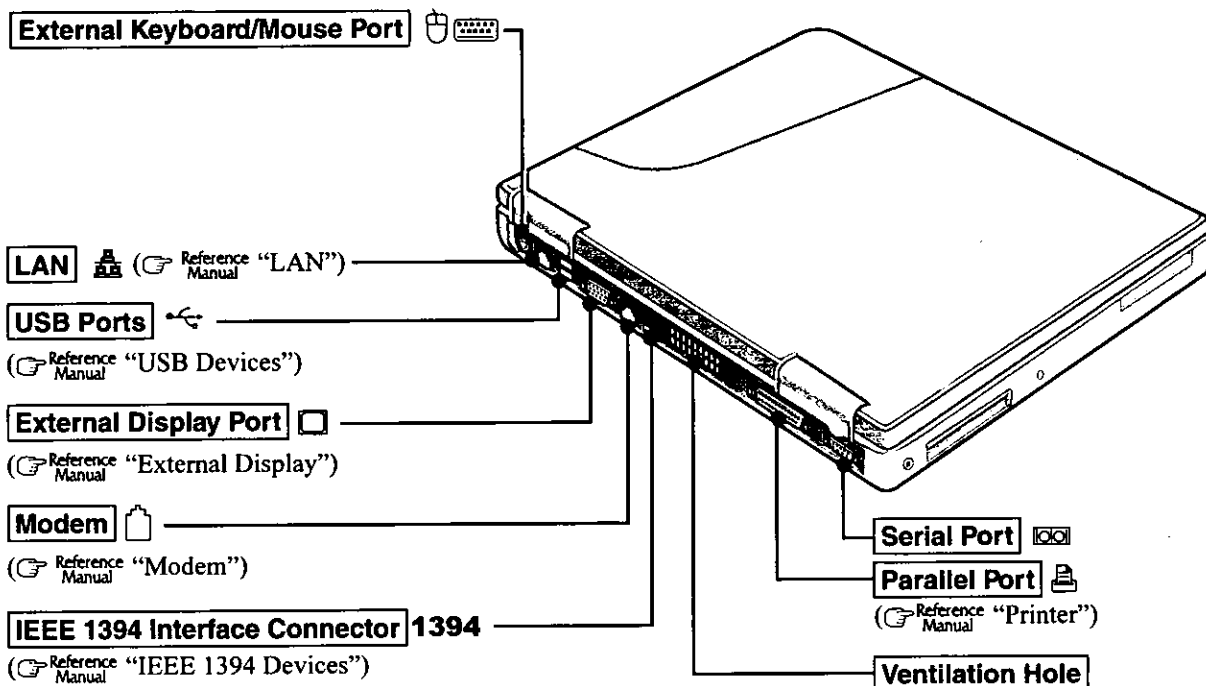
## Headphone Jack

Use this connector to connect headphones or amplifier-equipped speakers. Audio output from the internal speaker is disabled when headphones or external speakers are connected.

## Microphone Jack

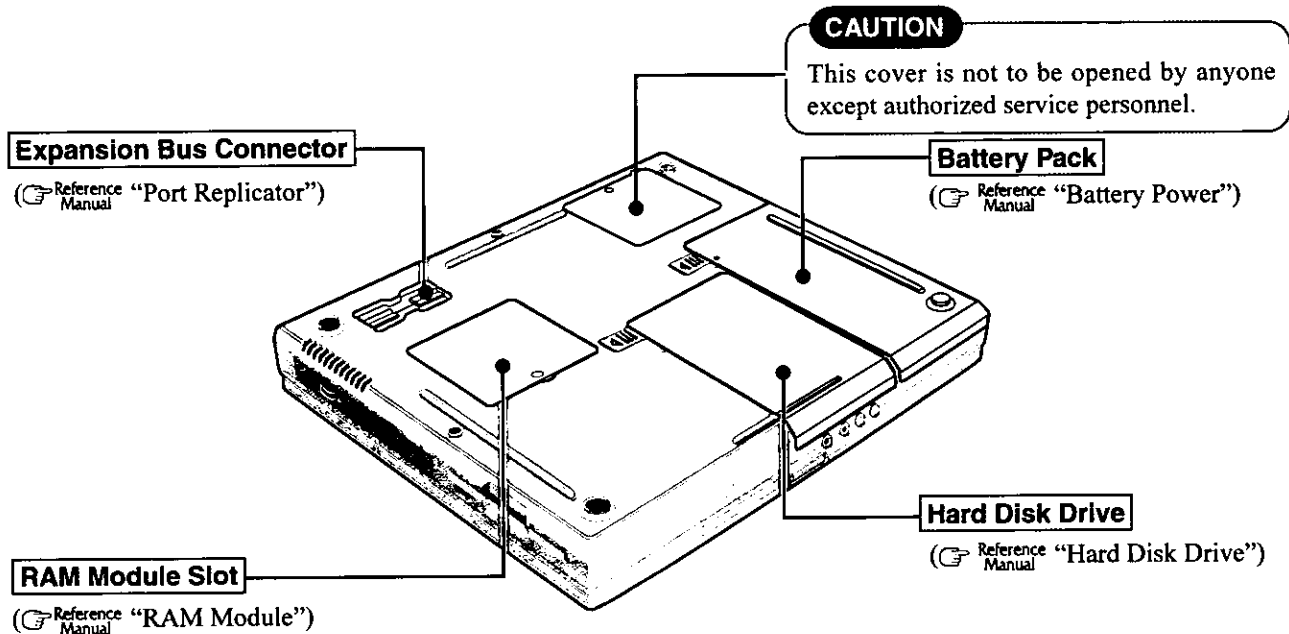
Use only a monaural condenser microphone. Using an input source other than a monaural condenser microphone may not allow audio to be input or may damage the equipment.

# Names and Functions of Parts




These holes allow heat to exit.

**CAUTION**  
Do not block or place the computer in a location that may prevent proper ventilation.



**CAUTION**  
This cover is not to be opened by anyone except authorized service personnel.



A lithium ion battery that is recyclable powers the product you have purchased. Please call 1-800-8-BATTERY for information on how to recycle this battery.

L'appareil que vous vous êtes procuré est alimenté par une batterie au lithium-ion. Pour des renseignements sur le recyclage de la batterie, veuillez composer le 1-800-8-BATTERY.


# Specifications

This page provides the specifications for the basic model CF-50AAKHU DM/CF-50BB2HU DM/CF-50AAKHUKM/CF-50BB2HUKM/CF-50EAKQU DM/CF-50EAKQUKM/CF-50GB2UUDM/CF-50GB2UUKM. The model number will change depending on the configuration of the unit, such as, CPU speed, memory size, HDD size, Operating System, LCD type, and whether a DVD-ROM drive, a DVD-ROM&CD-R/RW drive or a DVD MULTI drive is included or not.

## To check the model number:

Check the bottom of the computer or the box the computer came in at the time of purchase.

## To check CPU speed, memory size and the hard disk drive (HDD) size:

Run the Setup Utility (  Reference Manual "Setup Utility") and select [Information] menu.

Confirm the required information by checking the following items.

CPU speed: [CPU Speed]

Memory size: [System Memory]

Hard disk drive size: [Primary Master]

## ● Main Specifications


### <CF-50A\*\*\*\*\*/CF-50B\*\*\*\*\*>


Model No.	CF-50AAKHU DM	CF-50AAKHUKM	CF-50BB2HU DM	CF-50BB2HUKM
CPU	Mobile Intel® Pentium® 4 Processor 2.0 GHz-M		Mobile Intel® Pentium® 4 Processor 2.2 GHz-M	
	L2 (Second) Cache Memory: 512 KB			
Memory (Expandable to)	256 MB (768 MB Max. )		512 MB (1024 MB Max. )	
Video Memory	64 MB			
LCD	Type	15.0 XGA type (TFT)		15.0 UXGA type (TFT)
	Displayed Colors*1	256/65536/16M colors (640 × 480 dots/800 × 600 dots/1024 × 768 dots)		256/65536/16M colors (640 × 480 dots/800 × 600 dots/1024 × 768 dots/1280 × 1024 dots/1600 × 1200 dots)
External Display	256/65536/16M colors (640 × 480 dots/800 × 600 dots/1024 × 768 dots/1280 × 1024 dots/1600 × 1200 dots/2048 × 1536 dots)*2			
Hard Disk Drive	40 GB*3		60 GB*3	
Operating System	Microsoft® Windows® 2000 Professional with Service Pack 3	Microsoft® Windows® XP Professional with Service Pack 1	Microsoft® Windows® 2000 Professional with Service Pack 3	Microsoft® Windows® XP Professional with Service Pack 1

### <CF-50E\*\*\*\*\*/CF-50G\*\*\*\*\*>


Model No.	CF-50EAKQU DM	CF-50EAKQUKM	CF-50GB2UUDM	CF-50GB2UUKM
CPU	Intel® Pentium® M Processor 1.4 GHz		Intel® Pentium® M Processor 1.6 GHz	
	L2 (Second) Cache Memory: 1 MB			
Memory (Expandable to)	256 MB (768 MB Max. )		512 MB (1024 MB Max. )	
Video Memory	64 MB			
LCD	Type	15.0 XGA type (TFT)		15.0 UXGA type (TFT)
	Displayed Colors*1	256/65536/16M colors (640 × 480 dots/800 × 600 dots/1024 × 768 dots)		256/65536/16M colors (640 × 480 dots/800 × 600 dots/1024 × 768 dots/1280 × 1024 dots/1600 × 1200 dots)
External Display	256/65536/16M colors (640 × 480 dots/800 × 600 dots/1024 × 768 dots/1280 × 1024 dots/1600 × 1200 dots/2048 × 1536 dots)*2			
Hard Disk Drive	40 GB*3		60 GB*3	
Operating System	Microsoft® Windows® 2000 Professional with Service Pack 3	Microsoft® Windows® XP Professional with Service Pack 1	Microsoft® Windows® 2000 Professional with Service Pack 3	Microsoft® Windows® XP Professional with Service Pack 1

\*1 A 16 M color display is achieved by using the dithering function.

 : 256 color depth and the resolution of 640 × 480 are not supported.

 : Setting 256 color depth or the resolution of 640 × 480 is not recommended.

\*2 Maximum resolution depends on the specifications of the external display.

 : 256 color depth and the resolution of 640 × 480 are not supported.

 : Setting 256 color depth or the resolution of 640 × 480 is not recommended.

\*3 1GB = 10<sup>9</sup> bytes

# Specifications

## Other Specifications

<b>Keyboard</b>		87 keys			
<b>Slots</b>	<b>PC Card Slots</b>	Two Type I or Type II, or one Type III			
		Allowable current 3.3 V: 400 mA, 5 V: 400 mA (total for two slots)			
	<b>RAM Module Slot*1</b>	200-pin, SO-DIMM, DDR-SDRAM, PC2100			
<b>Interface</b>	<b>Parallel Port</b>	Dsub 25-pin female			
	<b>External Display Port</b>	Mini Dsub 15-pin female			
	<b>Serial Port</b>	Dsub 9-pin male			
	<b>Microphone Jack*2</b>	Miniature jack, 3.5 DIA			
	<b>Headphone Jack</b>	Miniature jack, 3.5 DIA Impedance 32 Ω, Output Power 4 mW x 2			
	<b>External Keyboard/Mouse Port</b>	Mini DIN 6-pin female			
	<b>Expansion Bus Connector</b>	Dedicated 100-pin female			
	<b>USB Port</b>	4-pin x 2, USB 2.0			
	<b>Modem</b>	RJ-11 Data: 56 kbps (V.92 & K56flex) FAX:14.4 kbps			
	<b>LAN</b>	RJ-45	IEEE 802.3 10Base-T IEEE 802.3u 100Base-TX		
	<b>Wireless LAN</b>	802.11b			
		<b>IEEE1394 Interface Connector</b>	4-pin x 1		
<b>Pointing Device</b>		Touch Pad			
<b>Speaker</b>		Stereo Speaker			
<b>Utility Programs</b>		Setup Utility, DMI Viewer, Adobe® Acrobat® Reader, Hard Disk Data Erase Utility*3 <Only for CF-50E*****/CF-50G*****> PC Information Viewer, Intel® PROSet, WLAN Security Client			
<b>Sound</b>		WAVE and MIDI playback			
<b>Floppy Disk Drive</b>		720 KB/1.44 MB (two-mode)			
<b>Optical Disc</b>	<b>DVD-ROM Drive</b>	Supports	DVD-ROM	DVD-5, DVD-9, DVD-10, DVD-18, DVD-R** (3.95 GB, 4.7 GB), DVD-RW** (4.7 GB), DVD-RAM*** (2.6 GB, 4.7 GB)	
			CD-ROM	CD-Audio, CD-ROM, CD-R**, Photo CD, VideoCD, Enhanced Music CD, CD-RW**, CD-TEXT	
			DVD-ROM read*6		8x speed (Max.)
			CD-ROM read*6		24x speed (Max.)
		<b>DVD-ROM &amp; CD-R/RW Drive</b>	Supports	DVD-ROM	DVD-5, DVD-9, DVD-10, DVD-18, DVD-R** (3.95 GB, 4.7 GB), DVD-RW** (4.7 GB), DVD-RAM*** (2.6 GB, 4.7 GB)
				CD-ROM	CD-Audio, CD-ROM, CD-R, Photo CD, VideoCD, Enhanced Music CD, CD-RW, CD-TEXT
			DVD-ROM read*6		8x speed (Max.)
			CD-ROM read*6		24x speed (Max.)
			CD-R write*7		4x speed, 8x speed, 16x speed (Max.), 24x speed (Max.)
			CD-RW write		4x speed, 8x speed, 10x speed
	<b>DVD MULTI Drive</b>	Supports	DVD-ROM	DVD-5, DVD-9, DVD-10, DVD-18, DVD-R** (3.95 GB, 4.7 GB), DVD-RW** (4.7 GB), DVD-RAM*** (2.6 GB, 4.7 GB)	
			CD-ROM	CD-Audio, CD-ROM, CD-R, Photo CD, VideoCD, Enhanced Music CD, CD-RW, CD-TEXT	
			CD-ROM read*6		24X speed (Max.)
			DVD-ROM read*6		8X speed (Max.)
			CD-R write*7		4X speed, 8X speed, 16X speed (Max.)
			CD-RW write		4X speed, 8X speed
			DVD-R write		1X speed
			DVD-RW write		1X speed
		DVD-RAM write		2X speed	



<b>Battery</b>	<b>Battery Pack</b>	Li-ion 11.1 V, 6.3 Ah			
		Operating Time* <sup>8</sup>	<CF-50A*****/CF-50B*****> UXGA type: Approx. 1.4 hours - 3.2 hours XGA type: Approx. 1.7 hours - 3.7 hours		
			<CF-50E*****/CF-50G*****> UXGA type: Approx. 2.1 hours - 6.4 hours XGA type: Approx. 2.5 hours - 7.4 hours		
Charging Time* <sup>8</sup>	Power On	<CF-50A*****/CF-50B*****> Approx. 6 hours <CF-50E*****/CF-50G*****> Approx. 3.5 hours			
	Power Off	Approx. 3.5 hours			
	<b>Clock Battery</b>	Coin type lithium battery 3.0 V			
<b>AC adaptor*<sup>9</sup></b>		Input	100 V - 240 V AC, 50 Hz/60 Hz	Output	15.6 V DC, 5.0 A
<b>Power Consumption*<sup>10</sup></b>		Approx. 70 W* <sup>11</sup> / Approx. 90 W (maximum when recharging in the ON state)			
<b>Environment</b>		In use	Temperature	5 °C to 35 °C {41 °F to 95 °F}	
			Humidity	30% to 80% RH (No condensation)	
		Not in use	Temperature	-20 °C to 60 °C {-4 °F to 140 °F}	
			Humidity	30% to 90% RH (No condensation)	
<b>Physical Dimensions (W x H x D)</b>		307 mm x 45 mm x 260 mm {12.1 " x 1.8 " x 10.2 "}			
<b>Weight</b>		Approx. 3.4 kg {Approx. 7.6 lb.}			

\*<sup>1</sup> Only a RAM card designed for PC2100 can be added.

\*<sup>2</sup> Use only a monaural condenser microphone.

\*<sup>3</sup> The Product Recovery CD-ROM is required.

\*<sup>4</sup> Read only.

\*<sup>5</sup> In the case of DVD-RAM, only non-cartridge discs or removable cartridge discs can be used.

\*<sup>6</sup> If an unbalanced disc (e.g., a disc with which the balance has been displaced from the center) is inserted, the speed may become slower if there are large vibrations while the disc is rotating.

\*<sup>7</sup> Depending on the disc, the writing speed may become slower.

\*<sup>8</sup> Varies depending on the usage conditions.

\*<sup>9</sup> The AC adaptor is compatible with power sources up to 240 V AC adaptor.  
This computer is supplied with a 125 V AC compatible AC cord.

\*<sup>10</sup> Approx. 0.9 W when the battery pack is fully charged (or not being charged) and the computer is OFF.  
Approx. 1.5 W when the Wake up from LAN has been enabled.

\*<sup>11</sup> Rated power consumption.

# LIMITED WARRANTY

**For U.S.A.**

## PANASONIC PERSONAL COMPUTER AND PERIPHERALS LIMITED WARRANTY

Panasonic Computer Solutions Company (referred to as "Panasonic") will repair this product (other than software, which is covered by a separate warranty) with new or rebuilt parts, free of charge in the U.S.A. for three (3) years from the date of original purchase in the event of a defect in materials or workmanship. This warranty includes the AC adaptor but excludes the batteries and all other options and accessories which are covered for a period of one (1) year from the date of purchase.

This warranty is extended solely to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

This warranty only covers failures due to defects in materials or workmanship which occur during normal use. It does not cover damage which occurs in shipment or failures which are caused by products not supplied by Panasonic, or failures which result from alteration, accident, misuse, introduction of liquid or other foreign matter into the unit, abuse, neglect, installation, maladjustment of consumer controls, improper maintenance, modification or service by anyone other than a Factory Service Center or authorized Panasonic Service Dealer, or damage that is attributable to acts of God.

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This Limited Warranty will be governed by the laws the State of New York, without regard to its conflict-of-laws rules.

\* \* \*

To obtain service or technical assistance within the continental U.S.A. and Alaska.

**DIAL TOLL FREE: 1-800-LAPTOP5**

Correspondence requesting product information should be sent to:

Panasonic Computer Solutions Company

50 Meadowlands Parkway, Panazip 2F-5, Secaucus, NJ 07094

## For Canada

### PANASONIC COMPUTER AND PERIPHERALS LIMITED WARRANTY

**Coverage** – Panasonic Canada Inc. ("PCI") warrants to you, the first end user customer, this computer product (excluding software media), when purchased from PCI or from a PCI authorized reseller, to be free from defects in materials and workmanship under normal use, subject to the terms set forth below, during the period of warranty coverage specified.

Scope of Coverage	Period of Coverage	Type of Failure Coverage
Whole Product (except Batteries), AC adaptor and CD-ROM (if factory installed)	Three (3) Years from Date of Original End User Customer Purchase	Defective Materials or Workmanship
Batteries, CD-ROM (unless factory installed), Port Replicator, Extra Memory Modules and all other Peripherals, Options and Accessories	One (1) Year from Date of Original End User Customer Purchase	Defective Materials or Workmanship

**Remedy** – In the event of a warranty claim, contact PCI's representatives within the applicable warranty period, identifying the nature of the defect claimed, at 1-800-668-8386 between 9:00 A.M. and 5:00 P.M., Eastern Time Zone, Mon. – Fri. (excluding holidays) for instructions on how to obtain service. A purchase receipt or other proof of date of original purchase is required before warranty service is performed. Defective parts covered by this Limited Warranty will be repaired or replaced with new or comparable rebuilt parts on an exchange basis. Warranty replacement or repair is subject to the terms of this Limited Warranty for the balance of the original period of warranty coverage.

**No Coverage** – This Limited Warranty does not cover products purchased outside Canada. Neither does it cover damage to, failure of, or defects in a product or accessory through mishandling, improper installation, abnormal use, misuse, neglect, accident, introduction of liquid or other foreign matter into the product, alteration or servicing by anyone not authorized by PCI, or act of God.

#### IF YOU SHIP THE PRODUCT FOR WARRANTY SERVICE

Carefully pack the product, preferably in the original carton. Include details of defect claimed and proof of date of original purchase. No liability is assumed for loss or damage to the product while in transit, if you chose your own transportation carrier.

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**Coverage** – Panasonic Canada Inc. ("PCI") warrants to you, the first end user customer, that the disk(s) or other media on which software program(s) is/are supplied will be free from defects in materials and workmanship under normal use in Canada for a period of sixty (60) days from date of receipt as evidenced by your purchase receipt for your Panasonic Computer product.

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