
RouteFinder[™]

**Model RF102S
Dual Serial Port Router
with Built-in 4-Port 10/100 Switch**

Quick Start Guide



Quick Start Guide

PN#S0000137Revision A

Model RF102S Serial Port Router

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Record of Revisions

Revision	Description
A (02/28/01)	Manual released.

Patents

This device is covered by one or more of the following patents: 6,031,867; 6,012,113; 6,009,082; 5,905,794; 5,864,560; 5,815,567; 5,815,503; 5,812,534; 5,809,068; 5,790,532; 5,764,628; 5,764,627; 5,754,589; D394,250; 5,724,356; 5,673,268; 5,673,257; 5,644,594; 5,628,030; 5,619,508; 5,617,423; 5,600,649; 5,592,586; 5,577,041; 5,574,725; D374,222; 5,559,793; 5,546,448; 5,546,395; 5,535,204; 5,500,859; 5,471,470; 5,463,616; 5,453,986; 5,452,289; 5,450,425; D361,764; D355,658; D355,653; D353,598; D353,144; 5,355,365; 5,309,562; 5,301,274.
Other Patents Pending

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Multi-Tech Systems, Inc.
2205 Woodale Drive
Mounds View, Minnesota 55112
(763) 785-3500 or (800) 328-9717
Fax (763) 785-9874
Tech Support (800) 972-2439
Internet Address: <http://www.multitech.com>

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Introduction

Congratulations on the purchase of one of the finest serial port routers available today, Multi-Tech System's RouteFinder Model RF102S.

The RouteFinder RF102S provides shared Internet access for up to 253 LAN users over a modem connection and one IP address. Virtual Server (IP Mapping) enables remote client access to your network over the Internet. Remote clients can connect directly to the LAN by dialing into the asynchronous port. You can use IP Routing to segment your enterprise networks into workgroups. The RF102S features an integrated 4-port 10/100 switch. The Network Monitor Utility enables the network administrator to view incoming and outgoing packets, the status of network connections, and specific connection events. The RF102S uses the NAT protocol to implement firewall and gateway security for LAN-based resources. It also supports Internet access restrictions by IP address, client protocols or a list of forbidden sites. The RF102S can support Web, FTP, or other Internet servers. The RF102 handles POP3, DNS, PPTP, IRC, SMTP, Microsoft NetMeeting, multiplayer games, RealPlayer, Quick Time, and other requests.



RouteFinder RF102S

Related Documentation

This RF102S Serial Port Router Quick Start Guide is intended to be used by systems administrators and network managers. This guide provides the necessary information for a qualified person to unpack, cable, install software, and configure the device for proper operation.

A detailed RF102S Serial Port Router User Guide in Adobe Acrobat PDF format is provided on the System CD included with your RouteFinder RF102S. The User Guide provides in-depth information on the features and functions available on your router.

Get Adobe Acrobat Reader

Adobe Acrobat Reader is a free program used to view documents created in Adobe PDF format. Adobe Acrobat Reader can be installed from the System CD (click **Install Manuals** and select Install Adobe Acrobat Reader) or downloaded from Adobe's Web site at <http://www.adobe.com>

Get the User Guide

The User Guide can be installed from the System CD by clicking **Install Manuals** or by downloading the file from our Web site at: <http://www.multitech.com>

Save or Print the User Guide

After opening the User Guide with Adobe Acrobat Reader, you can save the .pdf file to your system or print a copy.

Hardware Installation

Safety Warnings

1. Never install telephone wiring during a lightning storm.
2. Never install telephone jacks in a wet location unless the jack is specifically designed for wet locations.
3. This product is to be used with UL and cUL listed computers.
4. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
5. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electrical shock from lightning.
7. Do not use the telephone to report a gas leak in the vicinity of the leak.
8. To reduce the risk of fire, use only No. 26 AWG or larger Telecommunications line cord.

Unpacking your RouteFinder

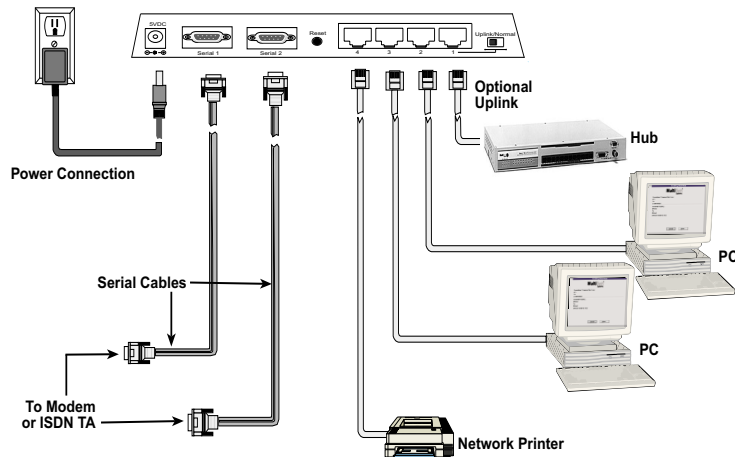
The RF102S shipping box contains the following items:

- System CD
- Tucows CD
- Power Supply
- The RouteFinder RF102S
- This Quick Start Guide

If any of these items are missing or damaged, please contact Multi-Tech Systems.

Cabling your RouteFinder

Cabling your RouteFinder requires making the appropriate connections to PCs, analog modem or ISDN TA (optional), AC power and the router. Because this device also provides DHCP server functions, remote access, routing, and firewall protection, after your device is properly cabled, you will need to complete your configuration by following the instructions provided in the Software Installation and Configuration section of this Quick Start Guide.



Cabling the RouteFinder RF102S

1. Before beginning, turn off the power for all network devices (PCs, analog modems, ISDN TAs) and disconnect the router power supply.
2. Connect the Ethernet port of each PC or network device to one of the 4 LAN ports. If you are using the Uplink option, port number 1 cannot be used as a LAN port.
3. If you are using one or two analog modems or ISDN TAs, connect each to a Serial Async port.

4. To use the Uplink option to connect to another network segment, slide the **Uplink/Normal** switch into the Uplink position. Connect the LAN cable to LAN port number 1. Plug the other end of the LAN cable into another hub, router, or switch.

Note: If you are not using the Uplink feature, place the switch in the **Normal** position.

5. Connect the provided power supply cable to the 5V DC power port on the back of the router. Plug the power supply into an AC power outlet as shown.
6. If you are using one or two analog modems or ISDN TAs, turn on the power for the devices.
7. Press and hold the RouteFinder's Reset button for 3 seconds to restore the default settings.

You are ready to configure software for your router and network PCs.

Software Installation and Configuration

Before beginning the installation process, ensure that your system meets all hardware and software requirements:

- Intel 486 or higher processor.
- 10/100 BaseT cable to connect the RF102S to the network.
- One or two asynchronous analog modems or ISDN terminal adapters (also known as ISDN TA), or one of each .
- A networked computer with Windows 95/98/2000, Windows NT 3.5 or higher and TCP/IP protocol installed.
- Any Windows communication application for Dial-Out operation.
- TCP/IP installed and configured on each workstation accessing the Internet.

Software Installation

The software installation process involves installing the RouteFinder Utilities, including RouteFinder Setup Wizard, RouteFinder Manager, and RouteFinder Monitor. A description of each component follows. Refer to the User Guide for more information.

RouteFinder Setup Wizard

The RouteFinder Setup Wizard provides a step-by-step process to assist you in entering all the basic settings needed to configure your RF102S for general use. All settings that are entered in the Setup Wizard can be found in their respective menus in RouteFinder Manager.

RouteFinder Manager

RouteFinder Manager is the main program used to configure all settings for your RF102S.

RouteFinder Monitor

RouteFinder Monitor is a multi-purpose utility designed to let you know the status of your RF102S connection. The monitor offers the ability to point and click on an event to access context-sensitive troubleshooting procedures.

Using RouteFinder Setup Wizard

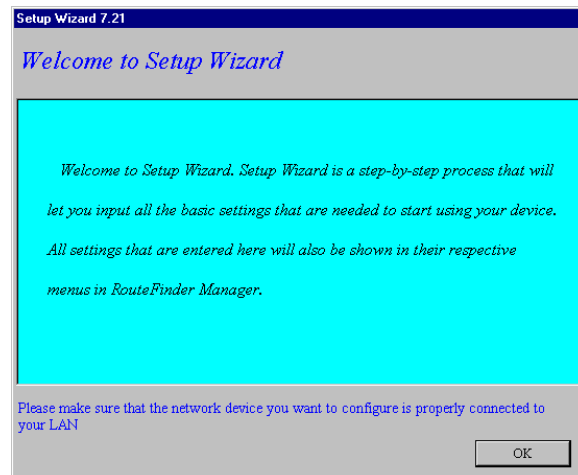
Note: Before beginning this procedure, ensure that your RF102S is properly connected to the network and that power is connected to the device.

After installing the software, you can return to the RouteFinder Setup Wizard, by clicking **Start | Programs | RouteFinder Manager | RouteFinder Wizard**.

Before running the Setup Wizard, it is strongly recommended that you exit all Windows programs.

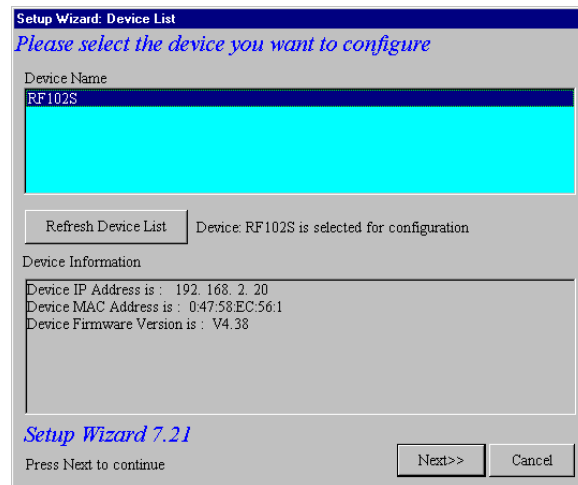
1. Insert the RF102S System CD into your computer's CD-ROM drive. The RF102S System CD window displays.
Note: If Autorun is disabled on your computer, use Windows Explorer to view the contents of the CD. **Double-click** the CD icon to display the RF102S System CD main menu.
2. Click **Install Software**.
3. Follow the on-screen instructions to install the software.

4. When the software installation completes, the **Setup Wizard** dialog box displays.



Click **OK**.

5. The **Setup Wizard: Device List** dialog box displays. The Setup Wizard automatically checks your network for available network devices and displays them in the **Device Name** list.



Select the device you want to configure from the **Device Name** list.

Record the information in the **Device Information** area for later reference.

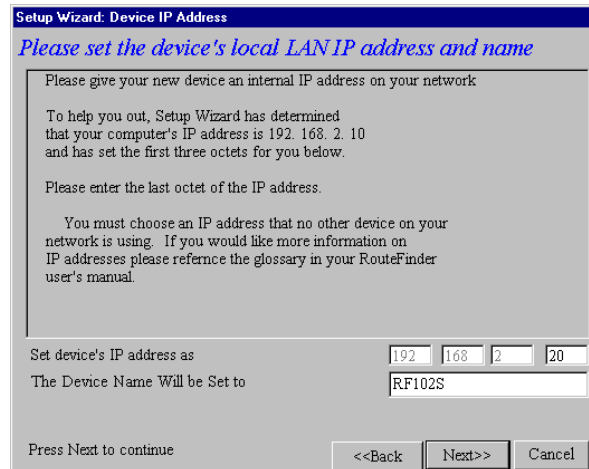
Device IP Address _____

Device Firmware Version _____

Click **Next**.

Note: If a message appears indicating the device is not found, or you do not see the device you are attempting to configure listed, click **Refresh Device List**.

6. The **Setup Wizard: Device IP Address** dialog box displays.



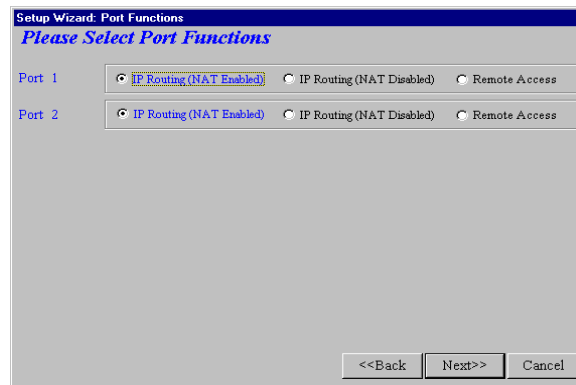
Enter the last octet of the local network IP address for this device. The Setup Wizard automatically detects the first three octets of your local IP address.

You can change the network name of your RouteFinder. If you are connecting to an ISP, the device name can act as your computer name if required on the remote system.

Click **Next** to continue. The device will search the network to ensure that the IP address is valid. This may take several seconds.

Note: If your ISP provided you with an IP address, do not enter that address. Enter the IP address for this device on your local network. Refer to the Glossary in the User Guide for more information on IP addressing.

7. The **Select Function** dialog box displays.



Select **IP Routing (NAT Enabled)** to enable local LAN clients to share one external IP address for accessing the Internet.

Select **Remote Access** to enable remote users to use a dial-up connection to log on to the network.

Click **Next**.

8. If the **Remote Access** option was selected for one or both ports, the **Setup Wizard: Remote Access** dialog box displays.

Remote Access

You must define the location of your remote user account database by selecting **Use Local Client List** or **Use RADIUS Server**. Follow the instructions for the user database that your system will use.

Note: The Local Client list enables you to add a maximum of 64 users.

Use Local Client List

Use Local Client List enables you to create an authentication database consisting of user names, passwords and dial-in options for each remote user. Enter the following information for each client:

User Name: Enter the User Name to authenticate the remote dial-in user.

Password: Enter the Password to authenticate the remote dial-in user.

Password Verification: Re-enter the remote dial-in user's password.

Callback Type: Select one of the following three callback options for each remote client:

- **No Callback:** Select this option to enable the remote user to immediately connect to the network after being authenticated. No Callback is the default setting.
- **Fixed Callback:** This option enables you to specify a fixed callback telephone number for the user. After the PPP negotiation, the device will callback the telephone number you enter in the callback telephone number box. This option is best used for clients requiring callback security while dialing-in from the same location each time.
- **Variable Callback:** Select Variable Callback for remote users that travel or dial-in from various locations and need callback security. This option allows clients to specify the callback telephone number each time they connect to the network.

Click **Add** after entering information for each Local Client.

Click **Next** and continue with Step 9 when all users have been added to the database.

Use RADIUS Server

Select this option to authenticate your remote clients on a RADIUS server. Enter the following RADIUS Server Settings:

Setup Wizard: Remote Access
Please Input Your Remote Access Settings

The settings apply to:

Use Local Client List Use RADIUS Server

RADIUS Server Settings

RADIUS Access Server IP Address: 192.168.2.22

RADIUS Access Accounting Server IP Address: 192.168.2.22

Secret: *****

Secret Verification: *****

Other Default Remote Access Settings are:
Remote Access authentication method is "PAP"
Remote User IP address is automatically assigned
TCP/IP and IPX/SPX are enabled
IPX/SPX Frame Type: Autodetect

<<Back Next>> Cancel

- **RADIUS Access Server IP Address:** Enter the IP address of the RADIUS Access Server.
- **RADIUS Accounting Server IP Address:** Enter the IP address of the RADIUS Accounting Server.
- **Secret:** Enter your shared Secret RADIUS code or password.
- **Secret Verification:** To confirm your Secret code, re-enter your code or password.

Note: In most cases, the RADIUS Access Server and the RADIUS Accounting Server are the same server, so the IP address will be the same.

Click **Next** and continue with Step 9.

IP Routing (NAT Enabled) and IP Routing (NAT Disabled)

If you select **IP Routing** for an asynchronous port, the **Setup Wizard: IP Routing** dialog box displays.

	Telephone	User Name	Password	Password Verification
Async Port	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

<<Back Next>> Cancel

Enter the information required to dial-up and login to your ISP's remote server:

- **Telephone Number:** Enter the phone number used to dial your remote server (ISP).

Note: If you must dial a number to get an outside line (such as "9", or "0"), enter the required number plus a "w"(wait) or a comma in the Telephone box. For example, 9w555-2323 or 9,,5552323. Each comma provides a 3-4 second delay.

- **User Name:** Enter the User Name for your remote server or ISP account.

- **Password:** Enter the Password for your remote server or ISP account.

- **Password Verification:** Re-enter the password for your remote account.

Click **Next**.

9. The **Setup Wizard: DNS IP Address** dialog box displays.

The screenshot shows a dialog box titled "Setup Wizard: DNS IP Address". The main text reads "Please input your ISP's DNS Server IP address". Below this, there is a text area with the instruction "Please input your DNS Server IP address provided by your ISP". At the bottom, there is a label "DNS Server IP Address" followed by four input fields containing the numbers "200", "167", "20", and "4". At the very bottom, there are three buttons: "<<Back", "Next>>", and "Cancel".

Enter your ISP's DNS Server IP address. If you are not sure of the IP address, contact your ISP. Refer to the Glossary in the User Guide for more information about the DNS Server.

Click **Next**.

10. The **Setup Wizard: Modem Settings** dialog box displays.

The screenshot shows a dialog box titled "Setup Wizard: Modem Settings". The main text reads "Please select Modem and set baudrate". There are two columns for "Port1 Modem and Baudrate" and "Port2 Modem and Baudrate". Each column has a dropdown menu for the modem type (currently set to "Standard 57600 bps Modem") and a dropdown menu for the baudrate (currently set to "115200 bps (28.8K/33.6K/56.6K Modem or ISDN TA)"). Below these are instructions for selecting a modem and setting the baudrate. At the bottom, there are three buttons: "<<Back", "Next>>", and "Cancel".

The final step in configuring your RF102S for basic operations is to enter the model and DTE baudrate of the modem you are using. This is an important setting that determines the DTE baudrate or speed of communication between the RF102S's ports and your modem or ISDN TA.

Select your modem and baudrate as described on the following pages.

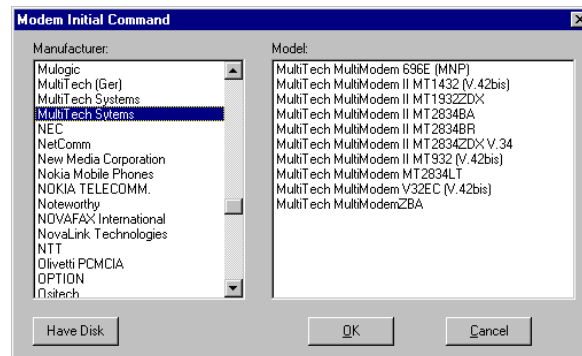
Note: If you do not have a modem or ISDN TA attached to the RouteFinder ports, use the default modem values.

11. To select your modem, in the **Modem settings** box, click



. The system loads modem information.

12. The **Modem Initial Command** dialog box displays.



Select your modem manufacturer and model and click **OK**.

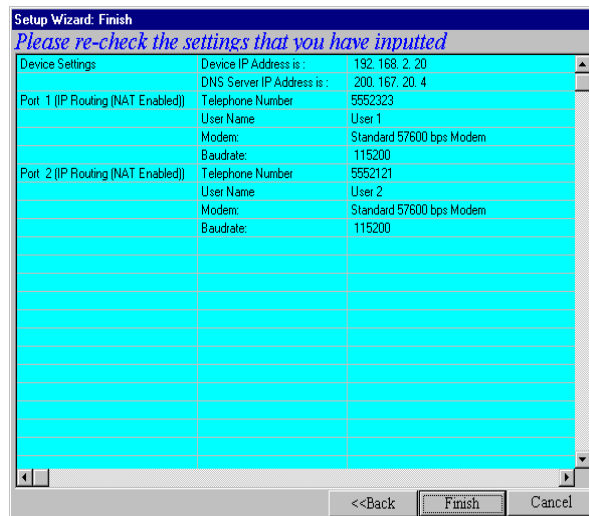
Note: This setting configures the initial string of the asynchronous port on the RF102S so that it will know how to communicate with your modem. If you are using an analog modem and your modem is not included in the selection list, in most cases, **Standard Modem** will work. If you are using an ISDN TA, refer to the ISDN TA's User Guide for information on the initialization and hang up strings. Use RouteFinder Manager to enter your modem or TA strings.

13. The **Setup Wizard: Modem Setting** dialog box re-displays. Select the baudrate from the **Asynchronous port settings** list. Select the DTE speed (the speed of communication between the asynchronous port of the RF102S and the modem). For DCE speed compression modems, this can normally be set to about four times the speed of your modem. If you set the baudrate too high, the dial-up connection may fail.

Note: You may need to set a lower baudrate since the modem's maximum connection speed may not be attainable due to variations in phone line quality and ISP connection.

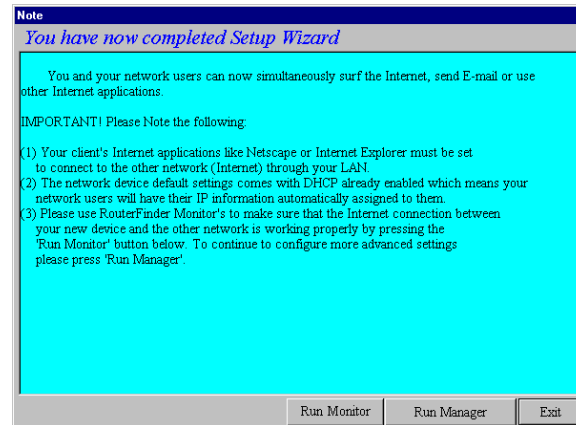
Click **Next** to complete the basic configuration.

14. The **Check List** dialog box displays, summarizing your configuration selections. Verify that all selections are correct. If you find an incorrect setting, click **Back** to return to the window containing the error and correct it. When finished, click **Next** to return to the **Check List** dialog box.



Click **Finish** to complete the configuration.

15. The **Note** dialog box displays indicating that you have completed the Setup Wizard.



Read the “IMPORTANT!” information contained in the dialog box. Click **Run Monitor** (recommended), or click **Run Manager** to configure the RF102S, or click **Exit**.

Testing your Connection

When you select Run Monitor, the RouteFinder Monitor program opens.

1. To test your current settings, select **Test Connection**. Select **Connect Port 1** to test serial port 1. Select **Connect Port 2** to test serial port 2. The monitor activity will appear in the display window. Refer to the RouteFinder Monitor chapter in the User Guide for additional information about the monitoring capabilities of the RF102S.
2. Before using the device, you must configure your workstations for TCP/IP. Refer to the LAN Client Settings chapter of the User Guide for configuration information.

Note: If a problem occurs while testing your connection, or you need to configure advanced options such as filtering, DHCP or routing, use RouteFinder Manager by selecting **Start | Programs | RouteFinder Manager | RouteFinder Manager**.

Configuring your Route Finder

RouteFinder Manager is the main program used to configure your RF102S. To open RouteFinder Manager, **select Start | Programs | RouteFinder Manager | RouteFinder Manager**. See the User Guide for more information.

Using Telnet to Configure your RouteFinder

Telnet is a telecommunications software utility which allows you to access a remote device. The RouteFinder RF102S has a built-in Telnet Server that enables a Telnet client to remotely configure the device using a menu system. Non-Windows operating system users must use the Telnet menu system to configure the RF102S for operation. See the User Guide for more information.

Limited Warranty

Multi-Tech Warranty & Repair Policies

Multi-Tech Systems, Inc., (hereafter "MTS") warrants that its products will be free from defects in material or workmanship for a period of two years from date of purchase, or if proof of purchase is not provided, two years from date of shipment.

MTS MAKES NO OTHER WARRANTY, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.

This warranty does not apply to any products which have been damaged by lightning storms, water, or power surges or which have been neglected, altered, abused, used for a purpose other than the one for which they were manufactured, repaired by Customer or any party without MTS's written authorization, or used in any manner inconsistent with MTS's instructions.

MTS's entire obligation under this warranty shall be limited (at MTS's option) to repair or replacement of any products which prove to be defective within the warranty period or, at MTS's option, issuance of a refund of the purchase price. Defective products must be returned by Customer to MTS's factory — transportation prepaid.

MTS WILL NOT BE LIABLE FOR CONSEQUENTIAL DAMAGES, AND UNDER NO CIRCUMSTANCES WILL ITS LIABILITY EXCEED THE PRICE FOR DEFECTIVE PRODUCTS.

Technical Support

Multi-Tech Systems has an excellent staff of technical support personnel available to help you get the most out of your Multi-Tech product. If you have any questions about the operation of this unit, or experience difficulty during installation you can contact Tech Support via the following:

Phone:

(800) 972-2439 (USA and Canada)

(763) 785-3500 (international and local)

Internet:

<http://www.multitech.com/>

Please have your product information available, including model and serial number.



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