

Oricom M5500 Series Cordless phone with integrated corded phone and Answering system

USER GUIDE



Keep this user guide for
future reference.



WARNING

DO NOT USE STANDARD/ALKALINE BATTERIES IN THIS PRODUCT, AS THERE IS A RISK OF EXPLOSION AND/OR INJURY. USE ONLY NI-MH RECHARGEABLE BATTERIES AS SPECIFIED IN THIS USER GUIDE. CONTACT ORICOM FOR REPLACEMENT BATTERIES.

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WARNINGS AND SAFETY INFORMATION

- Avoid exposure of this telephone to moisture or liquid.
- To prevent electric shock, do not open the handset or base cabinet.
- Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
- There is a slight chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the mains supply and telephone socket during a storm.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle those materials.
- We advise that this phone should not be used near intensive care medical equipment or by persons with pacemakers.
- Clean with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents.
- Because the phone works by sending radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise.
- Your phone can interfere with electrical equipment such as answering machines, TV and radio sets, clock radios and computers if placed too close. It is recommended that you position the base unit at least one metre from such appliances.
- This telephone complies with applicable safety requirements for exposure to radio waves (EMR). The mean power of this telephone does not exceed 20mW limit at which point testing is required.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- This telephone is not designed for making emergency telephone calls when the mains power fails.
- Always have a corded phone available to be able to make and receive calls to emergency services if the mains power fails.
- Do not use your telephone during an electrical storm thunderstorm as it is possible to get an electric shock.
- Refer to information contained in White pages directory.



CAUTION

Use only the mains adaptors supplied with this product. Incorrect adaptor polarity or voltage can seriously damage the unit.

Adaptor for base:

Input: 240 VAC 50 Hz Output: 9 VDC 500 mA

Adaptor for Charger:

Input: 240 VAC 50 Hz Output: 7.5 VDC 100 mA

Getting Started

Pack contents

Depending on the model you have purchased this pack should contain the following items:

	M5500+1	M5500+2	M5500+3	M5500+4
Base units	1	1	1	1
Cordless handsets	1	2	3	4
Charger adaptors	1	2	3	4
Power adaptors	2	3	4	5
Line cord and modular adaptor plug	1	1	1	1
User guide and Warranty card	1	1	1	1
Handset Rechargeable AAA Ni-MH Batteries (1.2V 600mAh)	2	4	6	8

If any of these are missing, please contact Oricom directly.

Purchasing additional handsets

You may expand your M5500 by adding more handsets (M5520TI). These can be purchased separately from the retailer where you purchased the product, or directly from Oricom (Australia). The M5500 can accommodate a total of 4 cordless handsets.



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Installation and Charger

1. Connect the mains adaptor to the socket on the back of the base unit and to the wall mains supply.

AC110~240V



2. Connect the telephone cord to the phone socket on the back of the base unit and to the wall phone socket.



3. Insert 2 rechargeable Ni-MH AAA batteries (included), observing the correct polarity, into the battery compartment on the handset. Slide the battery door firmly into place.



4. Place the handset on the charging cradle and charge the batteries for a full **15 hours** before using it for the first time.

Note: It may take some time for the cordless handset to power up, and it may get warm during initial charge. This is normal.

Tip!

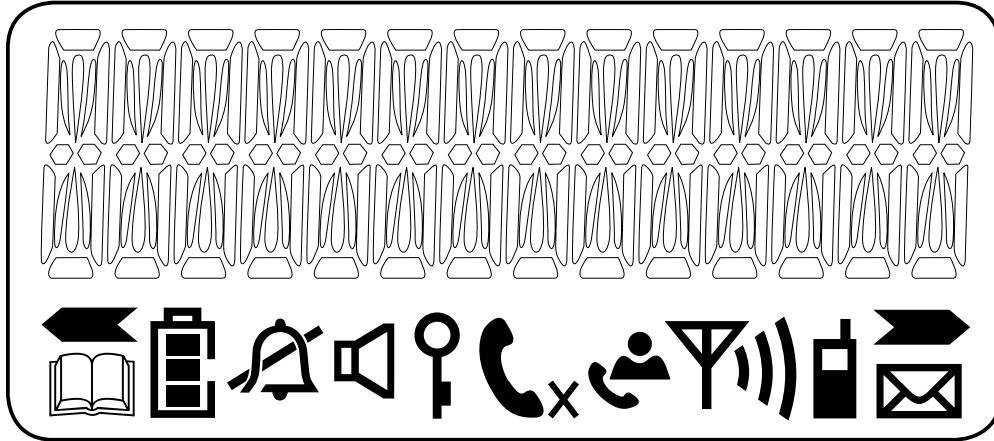
It is good practice to put the cordless handset on the charging cradle when it is not in use to ensure that the handset is always fully charged.

Your cordless handset



- | | |
|--|---|
| 1. Talk | 8. Numeric keys |
| 2. Left / Recall | 9. * / Ringer Off (On) |
| 3. Menu | 10. Ringer Melody / Ringer Volume / Receiver Volume |
| 4. Phonebook | 11. # / Keypad lock |
| 5. Right / CID (Caller ID) / Handsfree | 12. LNR (Last Number Redial) / Pause / Long (Short) flash |
| 6. Intercom | |
| 7. Delete / Mute | |

Understanding the cordless handset display




 **Left Arrow / Phonebook records are being reviewed**


 **Battery level (3 bars fully charged)**

 **Ringer is turned off**

 **Speakerphone on**

 **Keypad lock**

 **Connected to telephone line.**
Flashes when there is an incoming call

 X appears: microphone muted

 **Caller display**

 **Antenna in range / out of range**

 **Intercom call to another handset**

 **Right Arrow / Message waiting**

Your M5500 base unit



1. OK / Menu

2. Down / OGM (ANS)

Recording / Play OGM, Repeat Message,
Press twice for Skip to previous Message

3. CID (Caller ID)

4. Phonebook

5. Delete

6. Numeric keys & *, # keys

7. Up / MEMO

Recording MEMO, Skip to next Message

8. Direct memory keys

9. Dial

10. Stop / On/Off / ESC

Stop action; Activating / Deactivating
the answering machine; Exit the current
operation mode

11. Play / Pause / Mute

Play MEMO / ICM Message; Pause
playback; Mute microphone

12. Page

Base page handset and call transfer

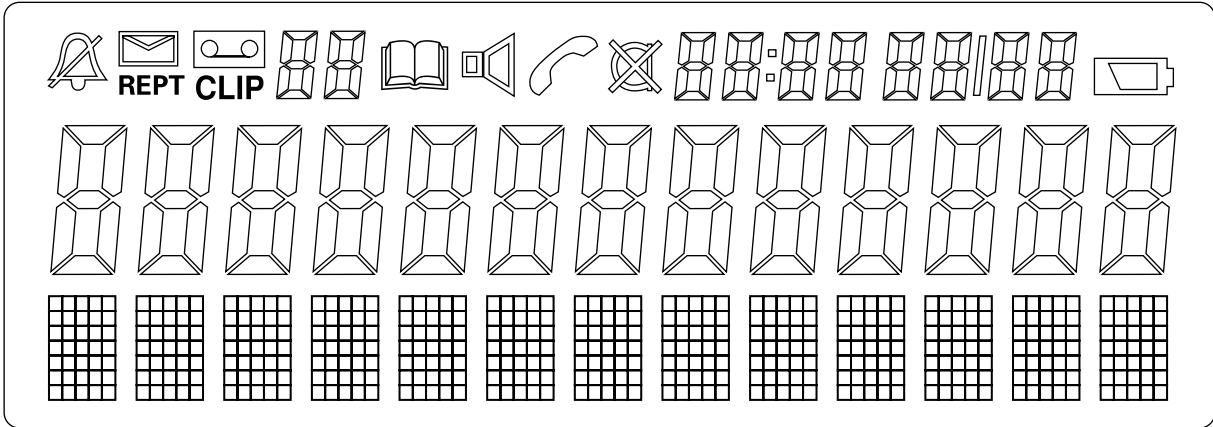
13. Recall

14. Last Number Redial (LNR) / Pause

15. Speaker volume control

16. Speakerphone key

Understanding the base unit display



Ringer off



In Phonebook Mode



Message waiting



Speakerphone On

Flash: Group listening

REPT Repeat CLIP



Handset Talking

Indicates phone call in progress



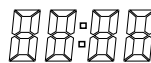
Play ICM Message

Flashes when new messages are received



Microphone Mute

CLIP Review CID (caller ID)
Flashes when there are new CIDs



Hour/Minute

Flash: Date/Time Setting



Message Counter



Date/Month

Flash: Date/Time Setting

Basic Operation


During standby

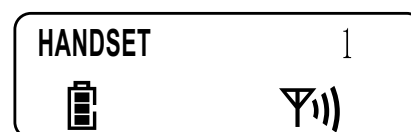
Note: If the power is not connected to the base unit.
The cordless handset **CANNOT** operate. However, you can still make and receive a call using the corded handset.

Cordless handset's LCD display

HANDSET 1 : Handset number

 : Current battery level

 : Signal icon indicates the cordless handset is linked to the base unit.

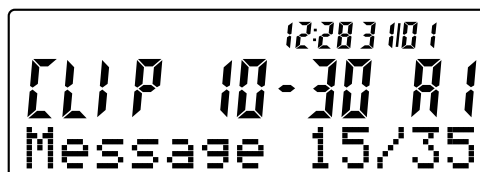


Base unit's LCD display

CLIP 10-30 : Total 30 calls with 10 new calls



A1 : OGM 1



Message15/35 : Total 35 messages with 15 new messages.



Answering an incoming call



With cordless handset

When there is an incoming call, the phone rings and  flashes on the display. If a CID record is received,  flashes and the caller information is displayed.

1. Press  key to answer the call.
2. Press  key again to end the call.

With base unit

When there is an incoming call,

1. Press  key or pick up the handset to answer the call.
2. Press  key again or hang up the handset to end the call.

Note: Call timer shows the duration of your current call on the display.

Making an external call

With cordless handset

Normal dialling

1. Press **[📞]** key.
2. Enter a telephone number. If you enter more than 14 digits, you only see the last 14 digits on the display.
3. Press **[📞]** key to end the call.

Pre-dialling

1. Enter a telephone number.
2. When necessary, press **[C/⊗]** to erase the digit individually.
3. Press **[📞]** key to dial.
4. Press **[📞]** key to end the call.

With base unit

1. Press **[📞]** key or pick up the handset.
2. Enter a telephone number. If you enter more than 13 digits, you only see the last 13 digits on the display.
3. Press **[📞]** key again or hang up the handset to end the call.

Mute feature

Place a call on hold so that caller will NOT be able to hear you but you can still hear the caller.

With cordless handset

During talking mode,

1. Press **[C/⊗]** key to mute the call, **📞x** is shown on the display.
2. Press **[C/⊗]** key again to resume the call.

With base unit

During talking mode,

1. Press **[||▶]** key to mute the call, **📞** is shown on the display.
2. Press **[||▶]** key again to resume the call.

Recall feature

Recall feature can be used when you are using some services provided by your network operators such as “call waiting”, etc. A subscription may apply for these services, contact your network operators for more information.

While you are talking on the phone, press **【 R 】** key on the base unit or **【 ◀ / R 】** key on the cordless handset to send a Recall (flash signal).

Call waiting

You can use the recall function to answer a second call while you are on the phone. However this service need to be turned on. For example, to turn on Telstra’s Call Waiting service:

1. Press **【 ◻ 】** on the base unit or **【 ◻ / R 】** on the cordless handset to wait for dial tone then press **【 * 】 【 4 】 【 3 】 【 # 】**.
2. You will hear a service tone then press **【 ◻ 】** or **【 ◻ / R 】** mentioned above.

Take two different calls at the same time

During a call, you will hear two loud beeps periodically to notify you of another incoming call. If you wish to answer this call,

1. Press **【 R 】** key. You will hear a dial tone.
2. Press **【 2 】** to put the current call on hold and talk with the second caller.
3. Repeat steps 1-2 to swap between the two callers.

Recall settings are: **Australia** (100ms, SHORT); **New Zealand** (600ms, LONG).

If this feature does not work correctly, check the country option. To change the Recall settings, press and hold **【 ● / P 】** key on the cordless handset to switch between “LONG” and “SHORT” on the display.

Recall function when connected to a PABX

If you have connected your telephone to a PABX, you can use all the facilities such as call transfer, automatic recall, etc. The **【 R 】** key provides access to these facilities.

Pause feature when using on a PABX

Note: The pause function described in this section is only necessary when the M5500 is used on older PABX's.

With some PABX's, there is a short pause between the code for the outside line (usually 0 or 9) and obtaining dial tone. A pause needs to be entered during manually and stored in the phone book so that the numbers are not dialled too quickly.

When storing numbers in memory, you can include the outside line access digit (e.g. '9' or '0') with each phone number. LNR function or memory dial may not work when using your telephone on a PABX. Insert a pause between the **OUTSIDE LINE DIGIT** & the **TELEPHONE NUMBER**.

1. Press the numeric keys to enter the **OUTSIDE LINE DIGIT**.
2. Press **【●/P】** key to insert a pause.
3. Press the numeric keys to enter the TELEPHONE NUMBER.

Group listening (with base unit)

During handset talking mode, if you want other people near this unit to hear what you and the caller are talking,

1. Press **【🔊】** key once, the unit changes to group listening mode. The 🔊 flashes on the display.
2. Press **【🔊】** key again to cancel this feature.

Switching between Handset / Speaker mode (with base unit)

During speakerphone talking mode, the unit will switch to handset mode after the user pick up the handset.

Handsfree mode (with cordless handset)

During talking mode,

1. Press **【📞▶】** key to switch to speakerphone mode.
2. Press **【📞▶】** key again to cancel this feature.

Or

During standby mode,

1. Press and hold **【📞▶】** key to switch to speakerphone mode.
2. Press **【📞▶】** key again to cancel this feature.

Volume adjustment (with base unit)

Speaker volume control

During speakerphone mode,

1. Press **【🔊+】** or **【🔊-】** key to adjust the Speaker volume level: Step 1 (lowest) to Step 5 (highest).
2. The unit automatically returns to the previous talking mode 2 seconds after pressing the last key.

Handset volume control

During handset talking mode,

1. Press **【🔊+】** or **【🔊-】** key to adjust the handset volume level: *Step 1 (lowest) to Step 3 (highest)*.
2. The unit automatically returns to the previous talking mode 2 seconds after pressing the last key.

Ringer volume control

During incoming call,

1. Press **【🔊+】** or **【🔊-】** to adjust the ringer volume level: *4 steps and "off"*.
2. The unit automatically returns to the previous mode 2 seconds after pressing the last key.

Direct Memories

There are 3 Direct memory keys on the base unit: M1, M2, and M3, which allow you to store 3 numbers and dial them directly.

Each memory can store up to 24 digits per number and up to 16 characters per name.

How to enter names

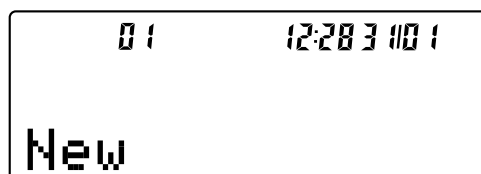
The keypad is used to enter names. Select the characters by repeatedly pressing the appropriate button, upper case letters as well as numbers and special characters can be entered.

KEY	1x	2x	3x	4x	5x
1	Space	1			
2ABC	A	B	C	2	
3DEF	D	E	F	3	
4GHI	G	H	I	4	
5JKL	J	K	L	5	
6MNO	M	N	O	6	
7PQRS	P	Q	R	S	7
8TUV	T	U	V	8	
9WXYZ	Q	X	Y	Z	9
0	0				
*					
#					

Store new records

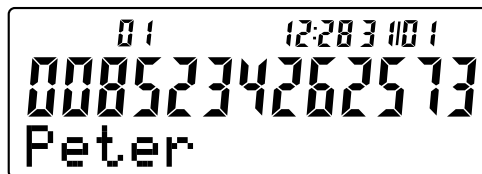
During standby mode,

1. Press **[M1]** / **[M2]** / **[M3]** key.
2. The display on the right is shown.
3. Press **[OK]** key to confirm.
4. Enter the telephone number and the Name using the numeric keys.
5. Press **[■]** key to cancel the action and return to standby mode.



Edit / Dial / Delete stored records

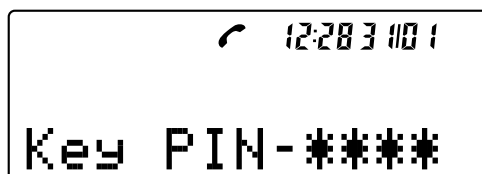
1. Press **【M1】** / **【M2】** / **【M3】** key.
2. The display on the right is shown.
3. Press **【OK】** key to edit the memory. For operation (*Refer to P26*).
4. Press **【↶】** key to dial out the number.
 - During On-hook, the unit will turn Speakerphone on automatically, and dial the number after 3 seconds.
 - During Off-hook, the unit will dial the number immediately.
5. Press **【X】** key to delete the memory record. For operation (*Refer to P27*).



Key lock

You can lock the keypad on the base in Menu setting (*Refer to “key lock” section on P28*).

When the keypad is locked, you must enter the 4 digits PIN code correctly before dialling. The display on the right is shown.



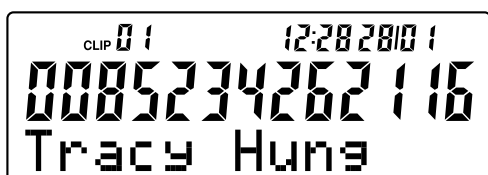
However, the emergency call or the call number less than 4 digits can be dialled without entering the PIN code.

Caller ID Operation


If you subscribe to your telephone operators service (charges may apply), numbers of the incoming calls will be displayed on the screen and stored in the call log (please consult your telephone service provider for details).

The M5500 series can store the last **30** calls including: the **record number**, **date/time**, and **phone number** (up to **20** digits for the cordless handset and up to **24** digits for the answering machine).

When an external call comes in, the display is shown below:



Note: If there is an identical phone number stored in the phonebook, the number's corresponding phonebook name is displayed.

When you have new/unanswered calls, **CLIP** icon flashes on the base and  flashes on the cordless handset. If a call has been answered, then the call is set to old call.

Review Caller ID records


With cordless handset

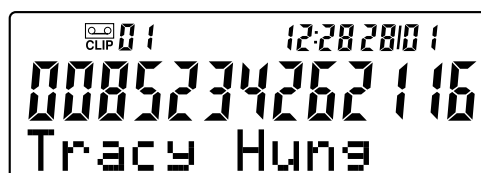
During standby mode,

1. Press **[👤▶]** key to display the latest call name.
2. Press **[↔]** key to view the call number.
3. Press **[↔]** key again to see the Date/Time when the call was received.

With base unit

During standby mode,

1. Press **[👤]** key to show the Call list.
2. Press **[▲]** or **[▼]** key to view other records.
If the call has recorded messages, the  icon flashes on the display.
3. Press **[||▶]** key to play the message.



Dial a CID number

While you are viewing the **CID** record that you wish to call,

1. Press **[↶]** key.
2. During On-hook, the unit turns the Speakerphone on automatically, and dials the number after 3 seconds. During Off-hook, it dials immediately.

Store a CID number

You can save a CID record into the **Phonebook/Direct memory** provided that it contains a valid phone number and the Phonebook/Direct memory is not full.

With cordless handset

While you are viewing the CID record that you wish to save,

1. Press **[📖]** key. The display on the right is shown.
2. Press the numeric keys to edit the Name.
3. Press **[⇒]** key to complete editing the Name and proceed to edit the Number.
4. Press the numeric keys to edit the Phone number.
5. Press **[⇒]** key to confirm.

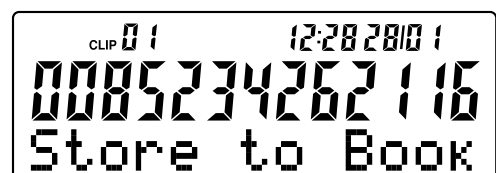


The record is now saved into the phonebook. Then it goes back to the call log.

With base unit

While you are viewing the CID record that you wish to save,

1. Press **[OK]** key. The display on the right is shown.
2. Press **[▲]** or **[▼]** key to select saving to Phonebook or Direct memory.
3. Press **[OK]** key to confirm the selection.
4. Press the numeric keys to edit the Name and the Number when necessary.
5. Press **[OK]** key, the record is stored in the Phonebook or Direct memory.
6. After 5 seconds, the unit will return to the previous mode (Call ID review mode).



If the Phonebook is full or Direct Memory has been occupied, The display on the right is shown.



After 5 seconds, it will return to the previous mode or press **【■】** key to return to the previous mode.

Delete one or all CID record(s)

With cordless handset

Delete one CID record

While you are viewing the CID record that you wish to delete,

1. Press **【C/☒】** key.
2. Press **【⇒】** key to confirm. The display shows previous CID record.

Delete all viewed CID records

While you are viewing any CID record,

1. Press and hold **【C/☒】** key.
2. Press **【⇒】** key to confirm. The display shows unviewed CID records.

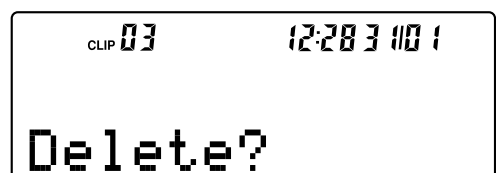
Note: If there are no more CID records, a message “EMPTY” is displayed.

With base unit

Delete one CID record

While you are viewing the CID record that you wish to delete,

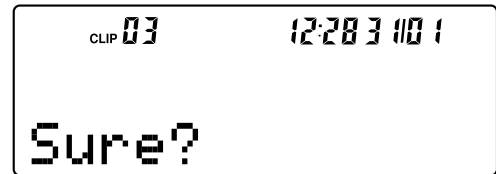
1. Press **【X】** key. A confirmation message is displayed as shown on the right.
2. Press **【OK】** key to confirm and return to the previous mode; or press **【■】** key to cancel the action.



Delete all CID records

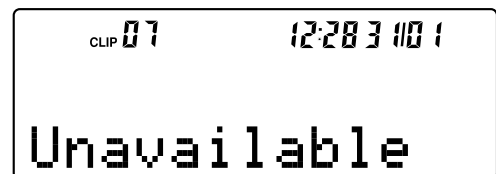
While you are viewing any CID record,

1. Press and hold **【 X 】** key.
2. Press **【OK】** key to confirm the action.
The display on the right is shown.
3. Press **【OK】** key to confirm and return to the previous mode; or press **【 ■ 】** key to cancel the action.





Withheld Call


If the caller has withheld his or her number or the number is out of area, the display will show either **“Withheld”** or **“Unavailable”**.

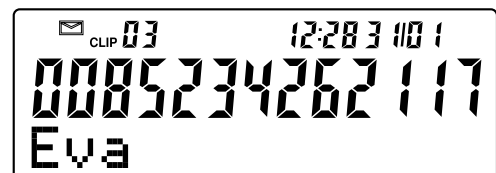


Message Waiting

If you have subscribed to the voicemail service from your telephone company,  is displayed when you have a new message in your mailbox.

If the  is displayed,

1. Call your network service providers to obtain your messages.
2. After listening to all the new messages,  will disappear.



LNR Function (Last Number Redial)

Redial the last number

With cordless handset

Your cordless handset stores the last 3 external numbers dialled, up to 25 digits per number. If the number exceeds 25 digits, the first 25 digits will be stored to memory.

During standby mode,

1. Press **【●/P】** key.
2. When necessary, press **【●/P】** key again until you have selected your desired number.
3. Press **【↵】** key to dial.

Or

1. Press **【↵】** key.
2. Press **【●/P】** key to redial the last number.

With base unit

Your base unit stores the last 5 external numbers dialled, up to 32 digits per number. If the number exceeds 32 digits, the first 32 digits will be stored to memory.

During standby mode,

1. Press **【●/P】** key.
2. When necessary, press **【●/P】** key again until you have selected your desired number.
3. Press **【↶】** key to dial.

Or

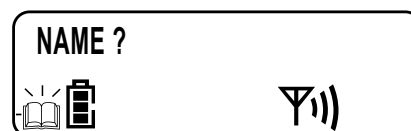
1. Press **【●/P】** key.
2. Press **【📞】** key or pick up the handset.

Store the last number dialled

With cordless handset

While you are viewing a previously dialled number that you wish to save,

1. Press **【📖】** key. The display on the right is shown.
2. Press the numeric keys to enter the Name. If you made a mistake, press **【C/☒】** key to edit it.
3. Press **【⇒】** key to complete editing the Name and proceed to edit the Number.
4. Press the numeric keys to edit the Phone number when necessary.
5. Press **【⇒】** key to confirm.



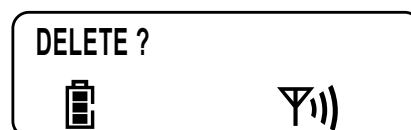
The record is now saved into the phonebook. Then it goes back to standby mode.

Delete last number dialled

With cordless handset

While you are viewing a previously dialled number that you wish to delete,

1. Press **【C/☒】** key. The display on the right is shown.
2. Press **【⇒】** key to confirm. The display will show the previous **LNR** record.



Note: If there are no more LNR records, a message “EMPTY” is displayed.

Phonebook

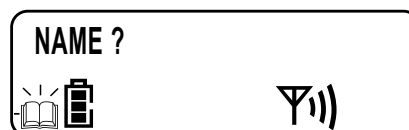
Add new records

With cordless handset

You can store up to **50** phonebook records in each handset. Each record can contain up to 25 digits per number and 16 characters per name.

During standby mode,

1. Press and hold **[📖]** key. The display on the right is shown.
2. Press the numeric keys to enter the Name. If you made a mistake, press **[C/✕]** key to edit it. Press and hold **[C/✕]** key to delete the entire name.
3. Press **[⇒]** key to complete editing the Name and proceed to edit the Number.
4. Press the numeric keys to edit the Number. Press **[C/✕]** key for further editing when necessary.
5. Press **[⇒]** key to confirm.



The record is now saved into the Phonebook. Then it goes back to standby mode. Repeat step 1 to 5 to add another record.

With base unit

You can store up to **50** phonebook records into the base unit. Each record can contain up to 24 digits per number and 16 characters per name.

During standby mode,

1. Press **[📖]** key.
2. Press **[▲]** or **[▼]** key to select "New" from the display.
3. Press **[OK]** key, and the first digit flashes on the display.
4. Press the numeric keys to enter the new Number. You can press **[▲]** or **[▼]** key to select the desired digit's position and press **[X]** key to edit when necessary.



5. Press **[OK]** key to complete editing the Number and proceed to enter the Name. The first character flashes on the display.
6. Press the numeric keys to enter the new Name. As mentioned in Step 4, you can perform similar editing by pressing **[▲]** / **[▼]** or **[X]** key when necessary.
7. Press **[OK]** key to confirm the updated Name.
8. Press **[■]** key to return to the previous mode.

Note: If you do not perform step 8, the unit will return to the previous mode after 20 seconds.

Review / Edit / Dial stored Phonebook records

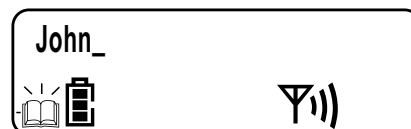
With cordless handset

During standby mode,

1. Press **[📖]** key.
2. Press **[◀]** or **[▶]** to browse stored records.
3. Press **[📞]** key to dial the number.

While you are viewing the record that you wish to edit,

1. Press and hold **[📖]** key. The display on the right is shown.
2. Press **[C/⊗]** key to erase the last character, or press and hold **[C/⊗]** key to erase the entire characters.
3. Press **[⇒]** key to complete editing the Name and proceed to edit the Number.
4. Press **[C/⊗]** key to erase the last digit, or press and hold **[C/⊗]** key to erase the entire digits.
5. Press **[⇒]** key to confirm. Then it goes back to standby mode.



With base unit

During standby mode,

1. Press **【📖】** key. The display on the right is shown.
2. Press **【OK】** key to view the first record.



Note: If the Number or the Name exceeds 13 digits, only the first 13 digits are displayed on the first page. After 5 seconds, the remaining digits will be displayed on the second page.

3. Press **【▲】** or **【▼】** key to view other records.

Note: You can search the record quickly by entering the first character of the Name. For example, if you wish to view Mary's record, press the "M" key. Then the unit will search and display the records with the first character "M".

4. Press **【☎】** key to dial the number.

- During On-hook, the unit will turn the Speakerphone on automatically, and dial the number after 3 seconds.
- During Off-hook, the number will be dialled immediately.

While you are viewing the record that you wish to edit,

1. Press **【OK】** key. The last digit flashes on the display.
2. Press **【X】** key and numeric keys to edit the Number, or press **【▲】** or **【▼】** key to select the digit's position.
3. Press **【OK】** key to confirm the updated number and proceed to edit the Name.
4. Press **【X】** key and numeric keys to edit the Name, or press **【▲】** or **【▼】** key to select the character's position.
5. Press **【OK】** key to confirm the updated Name.
6. Press **【■】** key to return to the Phonebook review mode.

Delete one record

With cordless handset

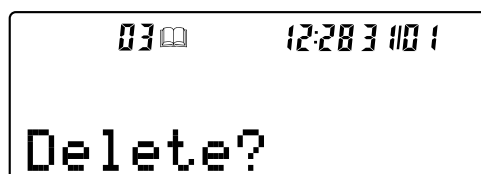
While you are viewing the record that you wish to delete,

1. Press **【C/☒】** key. A confirmation message “**DELETE?**” is displayed.
2. Press **【↵】** key to confirm and show the previous record.

With base unit

While you are viewing the record that you wish to delete,

1. Press **【X】** key. A confirmation message is displayed as shown on the right.
2. Press **【OK】** key to confirm and return to the previous mode; or press **【■】** key to cancel the action.



Delete all records (with base unit)

During standby mode,

1. Press **【📖】** key.
2. Press **【▲】** or **【▼】** key to select “**Delete ALL**” from the display.
3. Press **【OK】** key. A confirmation message is displayed as shown on the right.
4. Press **【OK】** key to confirm and return to the previous mode; or press **【■】** key to cancel the action.



Menu Setup

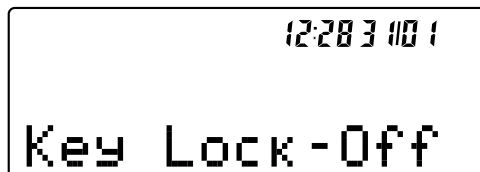
During standby mode, on the **base unit**.

1. Press **[OK]** key to enter menu set mode.
2. Press **[▲]** or **[▼]** key to select the item that you wish to set. The display is shown in this order: **Key Lock** → **Audio** → **TAD setting** → **PABX setting** → **Setting**.
3. Press **[OK]** key to enter the item that you wish to set or press **[■]** key to exit menu set mode.

Key lock

Before setting key lock, you have to input a 4-digit PIN code first. The default setting is 0000.

1. Enter 0000.
2. Press **[OK]** key, the display on the right is shown.
3. Press **[▲]** or **[▼]** key to select “Off” or “On” from the display.
4. Press **[OK]** key to confirm and return to the previous mode.
5. Press **[■]** key to return to the main menu.

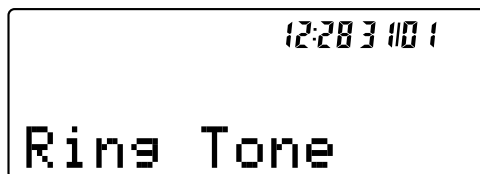


Note: All the previously stored settings are shown after opening the submenu.

Audio settings

During standby mode,

1. Press **[OK]** key to enter the menu set mode.
2. Press **[▲]** or **[▼]** key to select the item “Audio” from the display.
3. Press **[OK]** key to enter Audio setting. The display on the right is shown.
4. Press **[▲]** or **[▼]** key to select the item that you wish to set. The display is shown in this order: **Ring Tone** → **Ring Loudness** → **Key Tone** → **dashes** to show that you have reached the end of the menu.
5. Press **[OK]** key to enter the item that you wish to set.
6. Press **[■]** key to return to the previous menu.



Ringer melody setting

During Audio setting mode,

1. Press **【▲】** or **【▼】** key to select “**Ring Tone**” from the display.
2. Press **【OK】** key to enter.
“**Ring Tone-1**” is displayed and the sound of the current tone can be heard.
3. Press **【▲】** or **【▼】** key to select the step. There are 5 steps for adjustment.
4. Press **【OK】** key to confirm the selection and return to the previous mode.

Ringer loudness setting

During Audio setting mode,

1. Press **【▲】** or **【▼】** key to select “**Ring Loudness**” from the display.
2. Press **【OK】** key to enter.
“**Loudness-4**” is displayed and the sound of the current step can be heard.
3. Press **【▲】** or **【▼】** key to select the step. There are 4 steps and “**off**” for adjustment.
4. Press **【OK】** key to confirm the selection and return to the previous mode.

Key tone setting

During Audio setting mode,

1. Press **【▲】** or **【▼】** key to select “**Key Tone**” from the display.
2. Press **【OK】** key to enter. “**Key Tone -Off**” is displayed.
3. Press **【▲】** or **【▼】** key to switch between “**Key Tone On/Off**”.
4. Press **【OK】** key to confirm the selection and return to the previous mode.

Answering system (TAD) settings

1. Enter “**TAD setting**” mode (*Refer to the operation in “Audio setting” section on P28*).
2. Press **【▲】** or **【▼】** key to select the item that you wish to set. The display is shown in this order: **Answering** → **TAD Rings** → **TAD PIN** → **Call Screen** → **dashes** to show that you have reached the end of the menu.
3. Press **【OK】** key to confirm the item that you wish to set.

Answering mode setting

During TAD setting mode,

1. Press **【▲】** or **【▼】** key to select “**Answering**” from the display.
2. Press **【OK】** key to enter the mode.
3. Press **【▲】** or **【▼】** key to select “**Answering -A1**” or “**Answering-A2**” from the display.
4. Press **【OK】** key to confirm the selection and return to the previous mode.

TAD rings setting

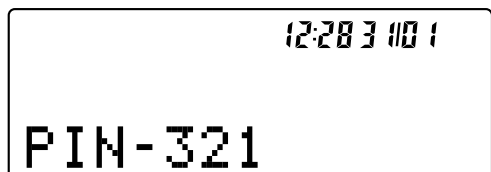
During TAD setting mode,

1. Press **【▲】** or **【▼】** key to select “**TAD Rings**” from the display.
2. Press **【OK】** key to enter the mode.
3. Press **【▲】** or **【▼】** key to select the desired item.
There are 2-9 and TS mode (Toll saver) for you to select.
4. Press **【OK】** key to confirm the selection and return to the previous mode.

TAD PIN setting

During TAD setting mode,

1. Press **【▲】** or **【▼】** key to select “**TAD PIN**” from the display.
2. Press **【OK】** key to enter the mode. The display on the right is shown.
3. Press the numeric keys to enter the new 3-digit PIN code, or press **【▲】** or **【▼】** key to select the desired digit's position.
4. Press **【OK】** key to confirm the new PIN code and return to the previous mode.

**Call screen mode setting**

During TAD setting mode,

1. Press **【▲】** or **【▼】** key to select “**Call Screen**” on the display.
2. Press **【OK】** key to enter the mode.
3. Press **【▲】** or **【▼】** key to switch between “**Screen-Off/On**” mode.
4. Press **【OK】** key to confirm the selection and return to the previous mode.

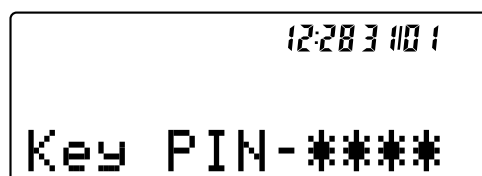
PABX settings

1. Enter “**PABX setting**” mode (*Refer to the operation in “Audio setting” section on P28*).
2. Press **▲** or **▼** key to select the item that you wish to set. The display is shown in this order: **Key PIN** → **Prefix Number** → **Prefix** → **dashes** to show that you have reached the end of the menu.
3. Press **OK** key to enter the item that you wish to set.

Key lock's PIN

During PABX setting mode,

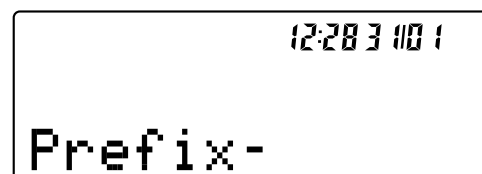
1. Press **▲** or **▼** key to select “**Key PIN**” on the display.
2. Press **OK** key to enter the mode. The display on the right is shown.
3. Enter 0000 (default value).
4. Press **OK** key.
5. Press the numeric keys to enter a new number or press **▲** / **▼** key to select the desired digit's position.
6. Press **OK** key to confirm and return to the previous mode.



Prefix number setting

During PABX setting mode,

1. Press **▲** or **▼** key to select “**Prefix Number**” from the display.
2. Press **OK** key to enter the mode. The display on the right is shown.
3. Press the numeric keys to enter a new number (up to 6 digits) or press **▲** / **▼** key to select the desired digit's position.
4. Press **OK** key to confirm and return to the previous mode.



Prefix setting

During PABX setting mode,

1. Press **▲** or **▼** key to select “**Prefix**” from the display.
2. Press **OK** key to enter the mode. “**Prefix-Off**” appears on the display.
3. Press **▲** or **▼** key to switch between “**Prefix-Off/On**” mode.
4. Press **OK** key to confirm the selection and return to the previous mode.

General settings

During menu setting mode,

1. Press **▲** or **▼** key to select “**Setting**” from the display (*Refer to P28*).
2. Press **OK** key to enter the mode.
3. Press **▲** or **▼** key to select the item that you wish to set. The display is shown in this order: **Contrast** → **Language** → **Date/Time** → **Reset** → **dashes** to show that you have reached the end of the menu.
4. Press **OK** key to enter the item that you wish to set.

Contrast setting

During general setting mode,

1. Press **▲** or **▼** key to select “**Contrast**” from the display.
2. Press **OK** key to enter the mode. “**Contrast-3**” is displayed.
3. Press **▲** or **▼** key to select other brightness level (5 brightness levels for adjustment).
4. Press **OK** key to confirm and return to the previous mode.

Language setting

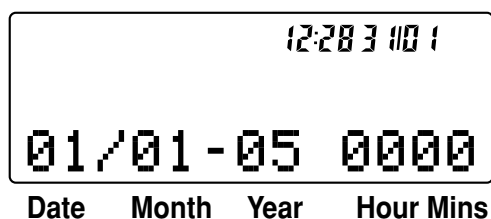
During general setting mode,

1. Press **▲** or **▼** key to select “**Language**” from the display.
2. Press **OK** key to enter the mode. “**English**” will appear on the display.
3. Press **▲** or **▼** key to select other languages.
There are Deutsch, France, Italia, Nederland and English for you to choose.
4. Press **OK** key to confirm and return to the previous mode.

Date / Time setting

During general setting mode,

1. Press **▲** or **▼** key to select “**Date/Time**” from the display.
2. Press **OK** key to enter the mode. The display on the right is shown.
3. Press the numeric keys to enter the new number or press **▲** or **▼** key to select the desired digit's position.
4. Press **OK** key to confirm and return to the previous mode.



Reset

During general setting mode, if you want to Reset the unit.






1. Press **▲** or **▼** key to select “**Reset**” from the display.
2. Press **OK** key to confirm and return to the previous mode.

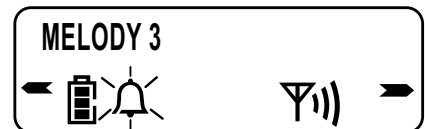
Cordless Handset Operation

Handset ringer adjustment

Handset ringer melody





During standby mode,

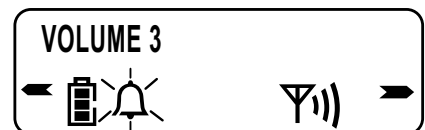
1. Press and hold  key.
 flashes and the current melody option appears.
2. Press  or  key to select the melody option (*1 to 9 for adjustment*).
3. Press  key to confirm.



Handset ringer volume

During standby mode,

1. Press  key. Display shows the current volume level.
2. Press  or  key to select the volume level.
 There are 6 levels for adjustment: *1 (lowest) to 5 (highest) and "ringer off"*.
3. Press  key again to confirm.



Handset ringer On / Off

During standby mode, **press and hold**  key to switch between ringer On/Off.

 appears whenever the ringer is Off.



Multi-handset Operation

Your M5500 series phone can have up to 4 handsets registered to the base unit. Each handset has its own number HS-1, HS-2, HS-3 and HS-4 shown on the left-hand side of the display. With 2 or more handsets you can:

- Make intercom calls while on an external call
- Switch between an external call and intercom call
- Transfer an external call from one handset to another
- Set a 3-way conference call between yourself, an external call and intercom call

Note:

- A maximum of 1x external call and 2x intercom calls can take place at the same time.
- If you make an external call + another handset is on line = result in a busy tone.
- You can make an intercom call when the other handset in progress.

Intercom function

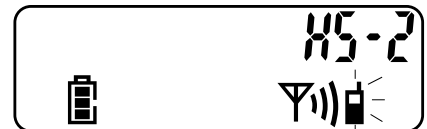
To make an intercom call,

1. Press **[INT]** key, during standby mode.
The display on the right is shown.
2. Key the handset number (1, 2, 3, or 4) you wish to call.



When there is an intercom call, the display on the right is shown.

1. Press **[CALL]** or **[INT]** key to answer the intercom call.
2. Press **[CALL]** or **[INT]** key again to end the call.

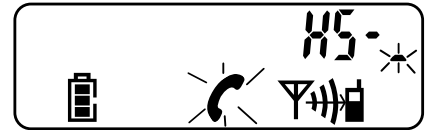


Depicts Handset-2 calling

Call transfer between cordless handsets

When there is an incoming external call,

1. Press **[INT]** key. The display on the right is shown.
2. Key the handset number (1, 2, 3, or 4) you wish to transfer.
3. Press **[↵]** key to exit Intercom mode and return to standby mode.



Transfer a speakerphone call from the base unit to the cordless handset

If there is an incoming external call,

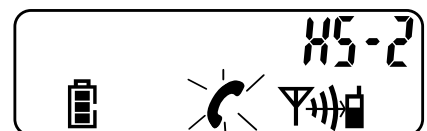
1. Press **[•)]]** key on the base unit.
2. Press **[↵]** on the cordless handset to pick up the call.
3. Press **[•)]]** key again to cancel the call transfer.

Conference calls

This function allows 3 parties (yourself + external call + intercom call) to be connected at the same time.

When there is an incoming external call,

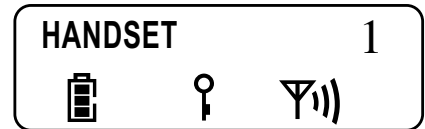
1. Press **[INT]** key. The display on the right is shown.
2. Key the handset number (1, 2, 3, or 4) you wish to invite to the conference.
3. Press **[↵]** key to pick up the call.
4. Press and hold **[INT]** key to go into the 3-way conference mode.
5. Press **[INT]** key to go back to Intercom mode.
6. Press **[↵]** key to exit Intercom mode and return to standby mode.



Cordless handset keypad lock

During standby mode,

1. Press and hold **【#】** key to lock the keypad.
2. To release keypad lock, press and hold **【#】** key for 3 seconds.



Note: When the keypad is lock, **【↵】** key and **【INT】** key can be used to answer an external or intercom call.

Registration

Register new handsets on the M5500 base

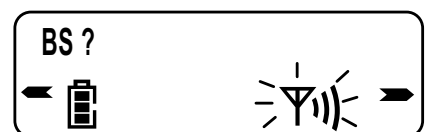
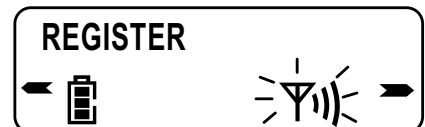
Before you can use new handsets. You need to

1. Charge the batteries (for 15 hours).
2. Register the handset (to the base unit).

Each handset can register to four base at a time. Each base can register up to 4 handsets.

During standby mode,

1. Press **【⇒】** key.
2. Press **【◀】** or **【▶】** key to select “REGISTER” from the display.
3. Press **【⇒】** key. The display on the right is shown.
4. Press the numeric keys to enter the base number.
5. Press **【⇒】** key to confirm.
6. Press and hold **【•»)】** key. The base is now in the registration mode.
7. Press the numeric keys to enter the default PIN (0000).
8. Press **【⇒】** key to confirm and return to standby mode.

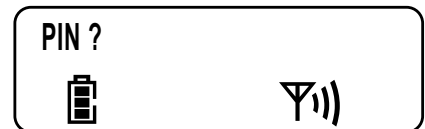


Note: If the base is full and cannot add any more handsets, you will hear a tone. See the next section to remove a handset.

Remove handsets

During standby mode,

1. Press **【↔】** key.
2. Press **【◀】** or **【▶】** key to select “**REMOVE HS**” from the display.
3. Press **【↔】** key to confirm. The display on the right is shown.
4. Enter the default value 0000.
5. Press **【↔】** key to confirm and the display on the right is shown.
6. Press the numeric keys (1-4) to enter the handset number.
7. Press **【↔】** key to confirm and return to standby mode.



Language setting

To select the display language,

1. Press **【↔】** key during standby mode.
2. Press **【◀】** or **【▶】** key to select “**LANGUAGE**” from the display.
3. Press **【↔】** key to enter the mode.
4. Press **【◀】** or **【▶】** key to select Language options on the display.
5. Press **【↔】** key to confirm and return to standby mode.



Handset name

During standby mode,

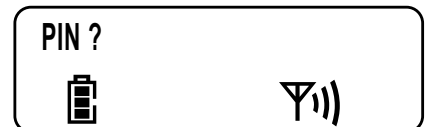
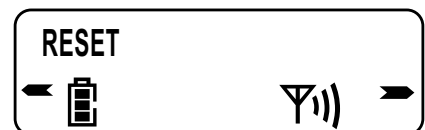
1. Press **【⇒】** key.
2. Press **【◀】** or **【▶】** key to select “NAME” from the display.
3. Press **【⇒】** key to enter the mode.
4. Press and hold **【C/⊗】** key to erase the existing handset name.
5. Press the numeric keys to enter the new handset name.
6. Press **【⇒】** key to confirm.



Reset

During standby mode,

1. Press **【⇒】** key.
2. Press **【◀】** or **【▶】** key to select “RESET” from the display.
3. Press **【⇒】** key to enter the mode. The display on the right is shown.
4. Press the numeric keys to enter the PIN.
5. Press **【⇒】** key to confirm.



Answering Machine Operation

Answering machine On / Off

During standby mode,

1. Press and hold **【 ■ 】** key to switch the answering machine off.

The voice prompt, “**Answering off**” can be heard followed by two short beeps.

Note: During Off mode, the answering machine is set to **Announcement Two** mode automatically. It will answer the call after 12 rings, and then switch to remote control mode.

During Off mode,

1. Press and hold **【 ■ 】** key to switch the answering machine on.

The voice prompt, “**Answering on, Announcement One**” can be heard followed by a short beep.

OGM (Outgoing Messages)

M5500 has two OGM modes:

OGM1 (Announcement One) mode:

Callers can hear a pre-recorded message “**Please leave a message after the beep**” and the unit records the caller's message.

OGM2 (Announcement Two) mode:

Callers can hear the other pre-recorded message “**Please call later**” . Under this mode, the caller will NOT have the opportunity to leave a message.

You can also record your own personalized greeting (from 3 seconds to 120 seconds).

Note: The default setting is **OGM1 (Announcement One)**.

OGM setting

1. You can set the OGM mode in the TAD setting mode (*Refer to “answering mode setting” section on P30*).
2. Or press **【 ■ 】** key to switch between OGM1 and OGM2.

Record OGM

1. Press **【 ■ 】** key to select OGM1 mode or OGM2 mode.
2. Press and hold **【 ▼/ANS 】** key until you hear a long beep and see Answer/Message light flash. The display on the right is shown.
3. Speak into the microphone (15cm from the base unit's microphone).
4. Press **【 ■ 】** key to stop recording, the machine will play back recording for review.



Note: If the OGM is less than 3 seconds, it is not valid. The machine will stop automatically after 2 minutes.

Play OGM

During standby mode,

1. Press **【 ▼/ANS 】** key to play the OGM.
2. Press **【 ■ 】** key to stop playing and return to standby mode.

Delete OGM

During OGM playing mode,

1. Press **【 X 】** key to delete the OGM.
2. The machine will return to standby mode after 5 seconds.

OGM play to line

If an incoming call ring exceeds the number of rings setting (**Refer to "TAD rings setting" section on P30**), the answering machine will pick up the call and play the OGM message. The display on the right is shown.



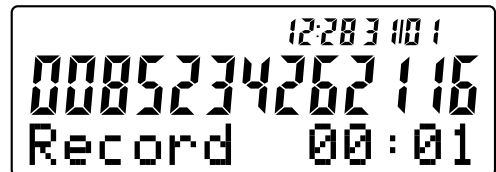
ICM (Incoming Messages)

Record ICM

During OGM 1 mode, the machine can record callers' messages.

During recording mode, the display on the right is shown.

The machine will stop recording 6 seconds after the caller hang up the phone, or stop automatically after recording 2 minutes.



Or you can stop recording by pressing **【■】** key.

Note: The CID number is displayed if you have subscribed to that service.
The Message recording time is from 3 seconds to 120 seconds.

Play ICM

Incoming messages are played back in the sequence they were recorded. Day and time of the recording is announced before each message.

When there are new messages, only new messages are played back. Old messages can be played back only when all new messages have been played back.

Answer / Message light flashes when new messages are waiting. To play messages:

1. Press **【||▶】** key.
2. To pause, press **【||▶】** key.
3. Press **【||▶】** key to resume.
4. To replay the current message, press **【▲】** key during message playing.
5. To replay the previous message, press **【▲】** key twice.
6. To skip to next message, press **【▼】** key twice.
7. Press **【■】** key to stop playing.

Note: No announcement will be played back, if the day/time is not set properly.

Memo

Record memo

You can record memos for other users of the unit to hear. The maximum recording time is 2 minutes.

During standby mode,

1. Press and hold **MEMO** key until you hear a long beep. The display on the right is shown.
2. Speak into the microphone after the beep.
3. Press **■** key to stop recording or recording will stop after 2 minutes. The recorded memo will playback automatically for review.



Play memo

The memo is played back together with the incoming messages (ICM).

1. Press **||▶** key during standby mode.
2. Press **■** key to stop playback or it will stop when the memo is finished.

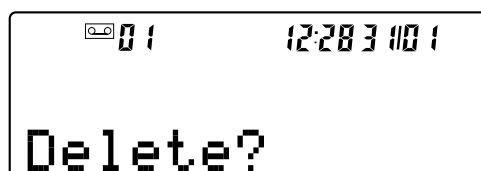
For "Pause/Skip forward/backward" during playing, refer to the operation of "Play ICM" on P41.

Delete messages

Delete one message

While you are listening to a message,

1. Press **X** key. The display on the right is shown.
2. Press **OK** key to confirm and you will hear "Message deleted".
3. Press **■** key to cancel the action.



Delete all messages

While you are listening to a message,

1. Press and hold **【X】** key. The display on the right is shown.
2. Press **【OK】** key to confirm and you will hear “All message deleted”.
3. Press **【■】** key to cancel the action.



Remember to delete messages!

To avoid exceeding the memory storage capacity, always delete messages after listening.

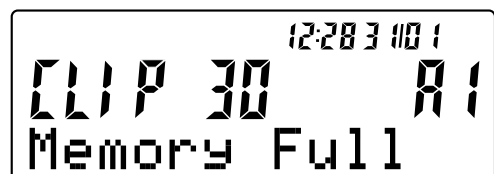
Note: The unit will NOT delete the messages you have NOT listened to.

Memory full

Memory will be full in the following 2 cases:

1. During Memo/OGM/ICM recording, the unit becomes full.
2. The memory has been full and somebody is trying to record new Memo/OGM/ICM message.

In both of the above situations, the unit will prompt “Answering Machine Full” and the display on the right is shown.



OGM mode will change to **OGM 2** automatically after Memory full.

Advanced Answering System

Remote control

You can access your answering machine when you are away by using any touch tone phone. You have to enter the Security PIN to access the answering machine. The default PIN is 321 (*Refer to “TAD PIN setting” on P30*).

Access the answering machine remotely

1. Place a call to your answering machine.
When the answering machine answers the call, it will play the OGM.
2. To skip the OGM, press **【*】** key.
3. Enter the 3-digit Security PIN after you hear a beep.
4. Press a numeric key to carry out the desired function. For example, press the numeric key **【2】** to check your message remotely.

Note:

- You have three attempts to enter the correct PIN or the answering machine will drop the line.
- The connection will be cut off after 10 seconds if no numeric key is pressed.
- The message is paused and lasts for 30 seconds. Press **【2】** key to resume playback. Otherwise, the connection will be cut off automatically after 30 seconds.
- During remote playback, the machine will stop for 10 seconds every 168 seconds and wait for users to response. If no response received, the machine will stop operation and drop the line.

Remote operation keys

Keys on remote phone keypad	Operation
1	Replay the current message
1(1)	Skip back to the previous message
2	Play new messages /Pause during playing messages
3	Skip forward to the next message
4	Playback OGM
5	Record a new OGM
6	Stop playback or recording
7	Delete the current message
8	Switch the machine off
9	Switch the machine on / Switch between OGM1 or OGM2
0	Delete all old messages
*	Skip announcement during playback
#	Recording MEMO

Call screening

Call screening function allows you to hear the caller (who it is) before you pick up the call during recording incoming messages.

To activate call screening, operate in Menu setting (*refer to “call screening mode setting” section on P30*).

Toll saver

Toll saver option is useful when using the remote access feature. You can see whether there are new messages or not in your answering machine from a remote location.

- If your answering machine rings **5 times** before answering your call, it means there are NO new messages.
- If your answering machine rings **2 times** before answering your call, it means there are new messages.

You can set the number of times the answering machine would ring before it answers the call. (*Refer to “TAD rings setting” on P30*).

This only applies when the answering machine is turned on.

Remote turn-on

Remote wake-up function allows you to turn on your answering machine remotely,

- 1.** Place a call to your answering machine.
If the answering machine is off, it will answer your call after 12 rings.
- 2.** To skip the OGM, press **【*】** key.
- 3.** Enter the 3-digit Security PIN after you hear a beep.
- 4.** Press Numeric key **【9】** to switch your machine on.

Cordless handset detection

The answering machine can detect the cordless handset while recording messages. It automatically stops recording when you pick up the call using the cordless handset.

Note: The message recorded before you pick up the call will be deleted.

Appendix

Troubleshooting

Problem	Possible cause(s)	Solution(s)
No dial tone on the cordless handset.	<ol style="list-style-type: none"> 1. The base unit is not properly connected. 2. Too far from the base unit. 3. Battery charge is low. 4. Incorrect battery polarity. 	<ol style="list-style-type: none"> 1. Check CONNECTION to power and telephone line. 2. Move handset CLOSER to base unit. 3. CHARGE battery. 4. RE-INSERT batteries and check + and -.
Antenna symbol is flashing.	<ol style="list-style-type: none"> 1. The handset is not registered. If the handset is unregistered, it displays UNREGISTERED. 2. The handset is out of range. 	<ol style="list-style-type: none"> 1. REGISTER the handset. 2. Move CLOSER to the base unit.
No beep when the cordless handset is placed on the charger.	<ol style="list-style-type: none"> 1. The handset is not placed properly on the charger. 2. Charging contacts are dirty. 3. The handset tone is turned off. 4. The handset's power is turned off. 	<ol style="list-style-type: none"> 1. Lift handset off the charger and carefully REPOSITION correctly. 2. CLEAN charging contacts with a clean and dry cloth. 3. Turn ON the handset tone from the Sounds Menu. 4. CHECK batteries.
Handset charged for 24 hours but Battery icon remains empty.	<ol style="list-style-type: none"> 1. Handset battery is defective or faulty. 2. Handset is not placed properly on the charger. 3. Battery installed incorrectly. 	<ol style="list-style-type: none"> 1. REPLACE with new AAA rechargeable NiMH batteries. 2. CHECK to make sure the battery icon is scrolling. 3. RE-INSERT batteries and check + and -.
No symbol on the display.	<ol style="list-style-type: none"> 1. Battery is empty. 2. The product is not properly connected. 	<ol style="list-style-type: none"> 1. CHARGE battery. 2. Make sure your product is properly PLUGGED-IN.
Bad audio quality (crackles, echo, etc.).	<ol style="list-style-type: none"> 1. Interference from nearby electrical appliance. 2. Base unit is installed in a room with thick walls. 3. The handset is too far from the base unit. 	<ol style="list-style-type: none"> 1. Try a different connection point, one that is away from other electrical appliances. 2. Install the base unit in a DIFFERENT room OR use EXTENSION leads. 3. Move CLOSER to the base unit.
Caller ID does not work.	<ol style="list-style-type: none"> 1. Service not activated. 	<ol style="list-style-type: none"> 1. Check your SUBSCRIPTION with the SERVICE provider.
Phone does not ring when a call comes in.	<ol style="list-style-type: none"> 1. The ringer is off. 2. Too many phones are sharing the same phone line. 3. Base unit not plugged in. 	<ol style="list-style-type: none"> 1. Turn ON the ringer. 2. REMOVE some of the phones from the phone line. 3. Check base unit CONNECTIONS.
Keypad does not work.	Keypad may be locked.	UNLOCK the keypad.
No dial tone on handset/base.	<ol style="list-style-type: none"> 1. Chip in handset has frozen. 2. Chip in base unit has frozen. 	<ol style="list-style-type: none"> 1. Use base unit for calls or RESET as described below. 2. RESET phone by disconnecting main power and remove batteries. Reconnect after 1 minute.
Busy tone + in use light on.	<ol style="list-style-type: none"> 1. Other handset may still be connected. 2. Check power supply connection. 	<ol style="list-style-type: none"> 1. Check ALL handsets and END all calls. 2. Check CONNECTIONS to wall and base.
Can't transfer a call.	<ol style="list-style-type: none"> 1. Handset is busy. 2. Handset is out of range. 3. Wrong handset number. 	<ol style="list-style-type: none"> 1. Check ALL handsets and END all calls. 2. Move handset CLOSER to base unit. 3. Check HANDSET NUMBER.
Answering machine won't record.	<ol style="list-style-type: none"> 1. Message limit exceeded. 2. Machine not switched on. 3. OGM2 selected. 	<ol style="list-style-type: none"> 1. DELETE old messages. 2. SWITCH-ON the answering machine. 3. Can only record with OGM1, CHANGE to OGM1.
Remote operation doesn't work.	<ol style="list-style-type: none"> 1. Incorrect security PIN. 2. Some cordless and mobile handsets do not generate continuous tones. 3. Pausing too long between key press. 	<ol style="list-style-type: none"> 1. CHECK security PIN. 2. Need to use a TONE-DIALLING phone. 3. Key in the digits within the 10 seconds limit.

Product Specifications

Phone – Oricom M5500	Specifications
Frequency range	1.88-1.897 GHz (bandwidth=20MHz)
Channel bandwidth	1.728 MH
Operating range	Up to 300m outdoors, up to 50m indoors
Standby time	Up to 100 hours
Talk time	Up to 11 hours
Temperature time	Operating 0°C to 40°C
	Storage -20°C to 60°C
Compatibility	Only GAP compatible DECT phones
Multiple handset capability	Up to 4 handsets per base
Multiple bases	Up to 4 bases per handset
Ringer melodies	5 music and 4 monotone
Included Accessories	
Battery charge time	15 hours
Rechargeable batteries	AAA Ni-MH 1.2V 600mAh
Mains power supply for base unit	Input: 230V, 50Hz 60mA, Output:9V,500mA
Mains power supply for charger	Input: 230V, 50Hz 60mA, Output:6V,500mA
Answering Machine	
Memory	Up to 50 phone numbers (Up to 24 digits per Number and 16 characters per Name)
Redial memory	Max 5 phone numbers
Recording time	At least 11 minutes

Notes for Operation in NEW ZEALAND

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services. This device may be subject to ringing or bell tinkle when certain other devices are connected to the same line. If this occurs, the problem should not be referred to the Telecom Faults service.

This equipment shall not be set to make automatic calls to the Telecom "111" Emergency Service. This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3(5) devices with a REN of 1 (RN of 1) with no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

Caller ID

Customers using non Telecom toll services should not use the dial back feature for local calls as this will incur a charge only the 7 digit number should be dialled. Some of the CID services listed may not be available in New Zealand.

This telephone is not designed for making emergency telephone calls when the power fails. Make alternative arrangements for access to emergency services.

Warranty Information

(a) **Warranty.**

Oricom warrants that the product is free from defects in materials and workmanship for a period of 12 months effective from the date of purchase. This warranty in no way affects your statutory warranty under the Trade Practices Act 1974 or any other similar legislation. It is important that you read the Warranty Card as it contains full and additional details of the warranty, limitation of warranty and conditions for receiving the warranty services during the warranty period. The Warranty Card is located in the package. If you cannot locate the Warranty Card, please contact our Customer Support Service on 1300 889 785.

(b) **Exclusion and limitation of liability.**

Oricom will not be in breach of a warranty or condition expressly stated in this User Guide or the Warranty Card or implied by the Trade Practices Act and excludes any liability arising under any statutory or common law for damages or any other remedy if the damage occurs as a result of:

- (i) failure by you to follow the instructions in the User Guide for the installation and proper functioning of the product;
- (ii) negligence on your part or misuse by you of the product;
- (iii) any un-controlled external cause to the phone not functioning including but not limited to electricity failure, lighting, over voltage;
- (iv) non adherence by you to the warnings in the User Guide and the User Guide generally;
- (v) modification to the product or services carried out to the product by anyone other than Oricom or on Oricom's behalf.

Oricom will not be liable for consequential losses including loss of profits arising from a cause of action in contract, tort or any other statutory or common law (except where a statute or any law prohibits this exclusion). The warranty does not extend to damage caused by misuse, negligence, excessive voltage, faults on the telephone line or lightning. This warranty in no way affects your statutory rights. Full details of the warranty are contained in the enclosed warranty card.

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Customer Support Australia

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Web: www.oricom.com.au

Fax: (02) 4574 8888

Ph: 1300 889 785

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Email: support@atlasgentech.co.nz

Web: www.atlasgentech.co.nz

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