Oricom®

Professional Series

Pro800 DECT Digital Cordless Telephone
with Answering System

Pro600 DECT Digital Cordless Telephone

ADVANCED DECT 1.8 GHz TECHNOLOGY

User Guide

Keep this user guide for future reference.

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IMPORTANT

- Persons with pacemakers should seek advice from their doctor before using this product.
- Avoid exposure of this telephone to moisture or liquid.
- To prevent electric shock, do not open the handset or base cabinet.
- Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
- There is a slight chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the mains supply and telephone socket during a storm.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle those materials.
- We advise that this phone should not be used near intensive care medical equipment.
- Clean with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents.
- Because the phone works by sending radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise. The telephone is compatible with most popular hearing aids on the market. However, due to the wide range of hearing aids available, there is no guarantee that the telephone will function "problem free" with every model.
- Your phone can interfere with electrical equipment such as answering machines, TV and radios, clock radios and computers if placed too close. It is recommended that you position the base unit at least one metre from such appliances.
- This telephone complies with applicable safety requirements for exposure to radio waves (EMR). The mean power of this telephone does not exceed 20mW limit at which point testing is required.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- This telephone is not designed for making emergency telephone calls when the mains power fails. Always have a corded phone available to be able to make and receive calls to emergency services if the mains power fails.
- Do not use your telephone during an electrical storm thunderstorm as it is possible to get an electric shock. Refer to information contained in White pages directory.
- This phone is designed for connection to a PSTN telephone line or an analogue extension port of a PBX system. If you connect this device to a digital extension of a PBX, damage may result to the PBX.

CAUTION

Use only the mains adaptors supplied with this product. Incorrect adaptor polarity or voltage can seriously damage the unit.
Adaptor for base unit:
Input: 100~240VAC 50/60Hz 680mA
Output: 12VDC 670mA
This telephone is capable of producing very high volume levels when the "Boost" is switched on and the volume control is set to maximum. Extreme caution should be taken if the handset is to be shared between users with normal hearing and those with hearing impairments.

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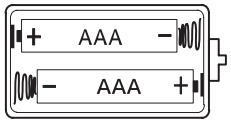
Installation and Charger

1. Connect the mains adaptor (supplied) to the socket on the back of the base unit and to the wall mains supply.
2. Connect the telephone cord to the phone socket on the back of the base unit and into the wall phone socket.
3. Insert 2 rechargeable Ni-MH AAA 1.2V 800mAh batteries (included), observing the correct polarity, into the battery compartment on the handset. Slide the battery door firmly into place.



4. Place the handset on the charging cradle and charge the batteries for a full 15 hours before using it for the first time.

Select your country

After the phone is fully charged you will need to select your country. The phone will display Welcome. Press [☰]. Scroll [⌂] or [?] to select Australia or New Zealand. Press [▭] again to confirm.

Note:
It may take some time for the cordless handset to power up, and it may get warm during initial charge. This is normal.
It is good practice to put the cordless handset on the charging cradle when it is not in use to ensure that the handset is always fully charged.

WARNING

DO NOT USE STANDARD/ALKALINE BATTERIES IN THIS PRODUCT, AS THERE IS A RISK OF EXPLOSION AND/OR INJURY. USE ONLY NI-MH RECHARGEABLE BATTERIES AS SPECIFIED IN THIS USER GUIDE. CONTACT ORICOM FOR REPLACEMENT BATTERIES.

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.

Never use non-rechargeable batteries. Use recommended type supplied with this product.

- Never use alkaline or lithium batteries.
- Do not dispose of the batteries in a fire, as they can explode.
- Do not open or mutilate the battery. Released electrolyte is corrosive and can cause damage to the eyes or skin. It can be toxic if swallowed.
- Avoid contact with metal objects when handling the battery. These objects could short out the batteries or cause the conductor to overheat resulting in burns.
- Do not attempt to recharge the battery cell by heating it. Sudden release of battery electrolyte can cause burns or irritation to the eyes or skin.
- Observe the proper polarity, or direction, of any battery. Reverse insertion of the battery cell can result in leakage or explosion.
- Remove the batteries if you do not plan to use the product for several months at a time.
- Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle those materials.

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Pack contents

Depending on the model you have purchased this pack should contain the following items:

If any of these are missing, please contact Oricom directly.

	Pro600-1/Pro800-1	Pro600-2/Pro800-2
Base units	1	1
Cordless handsets	1	2
Charging cradle	0	1
Power adaptors	1	2
Modular adaptor plug	1	1
Line cord	1	1
User guide	1	1
Handset Rechargeable AAA Ni-MH Batteries (1.2V 800mAh)	2	4
Handset Battery cover	1	2

Purchasing additional handsets

You may expand your Pro600/800 by adding more handsets (PROHS). These can be purchased separately from the reseller where you purchased the product, or directly from Oricom (Australia). The Pro600/800 can accommodate a total of 4 cordless handsets.

IMPORTANT:
DO YOU HAVE BROADBAND/ADSL?

If you do, you must connect an in line filter (not supplied) between the telephone socket and your Pro600/800 base to ensure that your broadband and Pro600/800 will work properly. If you do not install the filter you will experience interference on the Pro600/800 and your Broadband may suffer dropouts. Please refer to the user guide of the in line filter for installation.

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Pro800

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Pro600

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Operating the Telephone

The instructions throughout this guide are for both the telephone base and the cordless handset, unless stated otherwise.

Display and explanation of operation sequences.

	Enter digits or letters
⊛	Press the button shown, briefly
2 x ⊛	Press the button shown, twice briefly
2 sec ⊛	Press the button shown for 2 seconds
Press and hold ⊛	Press and hold the button shown
Release ⊛	Release button shown
	Handset rings
	Base station rings
	Cordless handset external call button
	End a call and/or return to standby on the cordless handset
VOLUME 1 or	Text or icon in the display

Icons in the handset display

Icon	Description
	Phone Book mode
<	There is previous page to view on the left
>	There is next page to view on the right
	Battery status
	Ringer off
	Keylock is on
	Handsfree mode
	Call in progress
	Boost receiver volume is on
	Handset microphone is muted
	You have new calls
	When steady indicates that the handset is in range of the base. When flashing indicates that the handset is out of range of the base.
	Internal call in progress
	Message waiting Note: Indicates a message from your network operators service. Subscription charges and access fees may apply.

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Navigating in the menu

All the handset functions can be accessed via the menu. Please refer to "Using the menu" on page 12 for information on how to access each function.

All descriptions in this operating manual assume that the handset is in Standby mode.

→	Open the main menu
∧ or ∨	Select the submenu required
☑	Open the submenu
∧ or ∨	Select the function required
☑	Open the function
∧ or ∨	Select the setting required
	Enter digits or letters using the relevant keys
☑ or Save	Confirm the entries
	Cancel and return to standby mode

Every process is automatically cancelled if there is no input within 20 seconds. The handset will return to standby mode.

Creating phone book entries - example

This example explains how to navigate and create entries in the phone book. Proceed as in this example for all the settings.

	Open the phone book
Option, ☑	Select "New entry"
Save	Enter the name (max. 16 letters) and confirm it
Save	Enter the phone number (max. 24 digits) and confirm it
∧ or ∨, Save	Select and confirm a ringing melody

Storing a quick dial entry

M1 or M2	Press the required quick dial button
Option, ☑	Select "New entry"
Save	Enter the name (max. 16 letters) and confirm it
Save	Enter the phone number (max. 24 digits) and confirm it

If you see a < or > icon, there are more digits to be viewed than can be shown on the display. Press the < or > key to view the digits.

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Telephone

Making a call

	Enter the phone number (max. 24 digits)
C	Following incorrect input, press to delete the last digit
✆	Dial the phone number

☞ It is also possible to press the external call button first to obtain dialling tone. The digits entered will then be dialled immediately. It is not possible to correct wrong digits individually using this dialling procedure.

End a call

✆	End the call

Take a call

✆ or 🔊	Take the call

Redial

Your telephone stores the last 10 telephone numbers dialled (max. 24 digits each).

	Open the redial list
∧ or ∨, ✆ or 🔊	Select an entry and dial the number

Calling back missed calls

Your telephone stores the last 30 incoming calls in the calls list.

	Open the calls list
∧ or ∨, ✆ or 🔊	Select an entry and dial the number

Dialling phone numbers from the phone book

There must be phone numbers stored in the phone book. See page 19. Your telephone can store up to 200 name and number entries in the phone book.

📖	Open the phone book
∧ or ∨, ✆ or 🔊	Select an entry and dial the number

Quick dial

Phone numbers must have been stored as quick dial numbers. See page 7.

M1 or M2	Press the required quick dial button
✆ or 🔊	Dial the number

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Chain dialling

This feature is used for more complex telephone services, eg for telephone banking or calling card procedures. Several numbers stored in the phone book can be dialled successively when a connection has already been made. It is also possible to combine numbers from the phone book with numbers entered manually. Numbers stored in the phone book can be chained and transmitted as required.

	Open the phone book when a connection has been made
∧ or ∨, ✆ or 🔊	Select the phone book entry and transmit the number

Adjusting the receiver volume

The receiver volume of your telephone is louder than with a standard telephone. Push up or down and release for each volume step.

	When in a call, adjust the setting with the side switch

Boosting the receiver volume

When in a call, you can increase the loudness of each volume setting if you press the 30dB button.

30dB	Press the button, an icon flashes in the display

Handsfree

Use Handsfree to listen to your caller via the loudspeaker.

2X, 🔊	Switch on handsfree mode
🔊	Deactivate handsfree mode

Adjusting the Handsfree volume

There are 5 handsfree volume levels available. The "30dB" feature is not available in handsfree mode.

	Adjust the volume with the side switch.

Talk time display

The duration of each call is displayed in minutes and seconds during the call.

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Muting the microphone

The microphone can be activated and deactivated during a telephone conversation when you are in handset or handsfree mode.

⊗, Mute On	Switches the microphone off (Mute).
⊗, Mute Off	Switches the microphone on

Ringer on/off

You can turn the bell of the ringer on and off.

2 sec ✱	Switches the bell ringer off
2 sec ✱	Switches the bell ringer on

Keylock

Calls can still be answered in the normal way when the keylock is on.

2 sec #, 🔒	Locks the keypad
≡, #	Unlocks the keypad

Making internal calls

There must be two or more handsets (HS1, HS2) registered to a base station in order to make internal calls free of charge.

HS1: <INT, 📱, eg 2	Dial the internal call number of the required handset
HS2: ✆	Accept the internal call on the other handset
HS1/HS2: ⌒	End the internal call

Transferring external calls internally

⌒ HS1: <INT, 📱, eg 2	During an external call, dial the number of the required handset
HS2: ✆	Accept the internal call on the other handset
HS1: ⌒	External call is transferred to the other handset

☞ If the called handset does not answer, you can take the call back by pressing the ⌒ button.

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Conference calls

You can hold a conference call between 1 external and 2 internal callers.

HS1: <INT, , eg 2	During an external call, dial the number of the required handset
HS2:	Accept the internal call on the other handset
HS1: Conf	Activates conference call
HS1 or HS2:	End conference call

Handset registration

You only need to register a handset that has become deregistered from the base or if you have purchased a new handset.

New additional handsets must be fully charged before you attempt to register them.

At the base

10 sec ,	Activate registration mode

At the handset

, or ,	Open the menu, select "Handset"
or , ,	Select "Registration", "Register"
or , ,	Select 1,2,3 or 4
, 0 0 0 0,	Enter the PIN code and confirm

Handset deregistration

You will only need to de-register a handset if you decide that you have too many handsets registered or your handset develops a fault and you need to replace it.

, or ,	Open the menu, select "Handset"
or , , ,	Select "Registration", "De-register"
, 0 0 0 0,	Enter the PIN code and confirm
,	Enter the handset number and confirm

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Using the menu

Answering Machine (Pro800 Only) (see page 23)

Phone book (see page 19)

Priority/Default Setting

If you are the main user of this telephone you should change the settings in the menu so that they are just right for you. These settings will be memorised automatically whenever you wish to make or answer a call.

The user profile feature can be used by others in the household whose preferences for volume, boost and Equaliser will also be memorised and applied as indicated below.

User Profiles

You can store 2 different user profiles, each with different settings for the "Volume", "Boost" and "Equaliser" features. You can also personalise each Profile by naming it (Max 10 letters).

Changing the Profile name

You can personalise each profile by naming it.

→, ∧ or ∨, ☑	Open the Menu, select "Profile"
∧ or ∨, ☑	Select "Profile 1 or 2"
∧ or ∨, ☑	Select "Name"
◀C	Delete the current name
Save	Enter the new name and confirm it (max. 10 letters).

Changing the Profile Handset Volume

There are 5 volume settings available.

∧ or ∨, ☑	Select "Volume"
3	The current setting is shown
∧ or ∨, save	Select and confirm the handset volume

Changing the Profile "Boost" setting

∧ or ∨, ☑	Select "Boost"
Off	The current setting is shown
∧ or ∨, ☑	Select and confirm "On" or "Off"

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Changing the Profile "Equaliser" setting

∧ or ∨, ☑	Select "Equaliser"
∧ or ∨, save	Select and confirm

☞ Press the ⌒ key to return to standby.

Copy a User Profile

You can copy a user profile to another compatible, registered handset.

→, ∧ or ∨, ☑	Open the Menu, select "Profile"
∧ or ∨, ☑	Select "Profile 1 or 2"
∧ or ∨, ☑	Select "Copy"
< > 2, 3, 4 ☑	Select the handset
☑ or ✕	Confirm or cancel

Selecting a Profile for use

Incoming calls

When you receive an incoming call and before you answer the telephone, press the M1 or M2 key for the profile you wish to use.

The display will confirm the profile that has been selected and you can answer the call as normal.

Outgoing calls

When you wish to make an outgoing call, press and hold the M1 or M2 key for the profile you wish to use. The display will confirm the profile that has been selected and you can now make your outgoing call as normal.

☞ User profiles cannot be selected in Handsfree mode.

☞ If you do not dial your outgoing call within 30 seconds of pressing the M1 or M2 key, the selected profile will timeout and the default telephone settings will be used for the call.

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Handset

Handset Ringing melody

There are 10 different ringing melodies available.

➔, ∧ or ∨, ☑	Open the Menu, select "Handset"
☑	Select "Ring tone"
∧ or ∨, ☑	Select "External" or "Internal (intercom)"
Melody 8 (External), Melody 8 (Internal)	The current setting is shown
∧ or ∨, Save	Select and confirm a ringing melody

Handset Ringing volume

There are 5 ringing volume settings available and "OFF".

➔, ∧ or ∨, ☑	Open the Menu, select "Handset"
∨, ☑	Select "Ringer volume"
Volume 3	The current setting is shown
∧ or ∨, Save	Select and confirm a ringing tone volume or "OFF"

Equaliser

Use the Equaliser feature to adjust the tone and high frequencies until they are right for you.

➔, ∧ or ∨, ☑	Open the Menu, select "Handset"
∧ or ∨, ☑	Select "Equaliser"
∧ or ∨, Save	Adjust the settings and confirm

☞ You can also adjust the equaliser settings when you are in a call. Press the middle of the 🔈 ▮▮▮▮▮ 🔊 key to switch between the volume control and the Equaliser. When the equaliser screen is displayed, use the up or down of the 🔈 ▮▮▮▮▮ 🔊 key to adjust the setting.

Boost Memory

With this feature set to "On" if you use the 👂, 25dB button, your handset will remember and use your last Boost setting for each call.

➔, ∧ or ∨, ☑	Open the Menu, select "Handset"
∧ or ∨, ☑	Select "Boost memory"
Off	The current setting is shown
∧ or ∨, ☑	Select and confirm "On" or "Off"

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Handset name

You can personalise your handset by naming it (max. 12 letters).

➔, ∧ or ∨, ☑	Open the Menu, select "Handset"
∧ or ∨, ☑	Select "Handset name"
⌫	Delete the current name
⁂, Save	Enter new name and confirm it

Keypad Beep

➔, ∧ or ∨, ☑	Open the Menu, select "Handset"
∧ or ∨, ☑	Select "Keypad Beep"
On	The current setting is shown
∧ or ∨, ☑	Select and confirm "On" or "Off"

Contrast

There are 5 different contrast levels available so that you can set the display to how you find it most easy to read.

➔, ∧ or ∨, ☑	Open the Menu, select "Handset"
∧ or ∨, ☑	Select "Contrast"
Level 3	The current setting is shown
∧ or ∨, ☑	Select and confirm the contrast setting

Auto talk

With this feature set to "On", your handset will automatically answer the call when you pick up the handset from the base.

➔, ∧ or ∨, ☑	Open the Menu, select "Handset"
∧ or ∨, ☑	Select "Auto talk"
Off	The current setting is shown
∧ or ∨, ☑	Select and confirm "On" or "Off"

Backlight time

You can select the number of seconds 10, 20, 30 or 40 before the backlight turns off.

➔, ∧ or ∨, ☑	Open the Menu, select "Handset"
∧ or ∨, ☑	Select "Backlight time"
10S	The current setting is shown
∧ or ∨, ☑	Select and confirm

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Confirm beep

↠, ⋀ or ⋁, ☑	Open the Menu, select "Handset"
⋀ or ⋁, ☑	Select "Confirm beep"
On	The current setting is shown
⋀ or ⋁, ☑	Select and confirm "On" or "Off"

Select base (This allows the handset to work on multiple bases)

↠, ⋀ or ⋁, ☑	Open the Menu, select "Handset"
⋀ or ⋁, ☑	Select "Select base"
Auto	The current setting is shown
⋀ or ⋁, ☑	Select and confirm "Auto" or "Manual"

Language

There are 5 languages available, English, German, French, Spanish and Italian.

↠, ⋀ or ⋁, ☑	Open the Menu, select "Handset"
⋀ or ⋁, ☑	Select "Language"
English	The current setting is shown
⋀ or ⋁, ☑	Select and confirm a language

NZ Caller ID

↠, ⋀ or ⋁, ☑	Open the Menu, select "Handset"
⋀ or ⋁, ☑	Select "NZ Caller ID"
Off	The current setting is shown
⋀ or ⋁, ☑	Select and confirm "On" or "Off"

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Base settings

Base Ringing melody

There are 10 different ringing melodies available.

↠, ∧ or ∨, ☑	Open the Menu, select "Base settings"
☑	Select "Ring tone"
3	The current setting is shown
∧ or ∨, save	Select and confirm a ringing melody

Base Ringing volume

There are 5 ringing volume settings available and "OFF".

↠, ∧ or ∨, ☑	Open the Menu, select "Base settings"
∨, ☑	Select "Ringer volume"
Level 3	The current setting is shown
∧ or ∨, save	Select and confirm a ringing tone volume or "Off"

Shaker

You can plug a shaker accessory (VIB100 not included) into the socket on the back of the base. This can be purchased separately from the reseller where you purchased the product, or directly from Oricom (Australia). With this feature turned "ON" the shaker will vibrate when you receive an incoming call.

↠, ∧ or ∨, ☑	Open the Menu, select "Base settings"
∨, ☑	Select "Shaker"
On	The current setting is shown
∧ or ∨, save	Select and confirm "On" or "Off"

System PIN

↠, ∧ or ∨, ☑	Open the Menu, select "Base settings"
∧ or ∨, ☑	Select "System PIN"
0-9, ☑	Enter the old PIN and confirm it
2x 0-9, ☑	Enter the new PIN and confirm it

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Time

Date/Time

⇻, ⋀ or ⋁, ☑	Open the Menu, select "Time"
☑	Select "Date and Time"
⁞⁞, save	Enter the day, month and year, followed by the time in 24 hour clock and confirm.

Set Time Format

⇻, ⋀ or ⋁, ☑	Open the Menu, select "Time"
⋁, ☑	Select "Set time format"
24 Hour	The current setting is shown
⋀ or ⋁, ☑	Select and confirm "12 hour" or 24 hour"

Alarm

Set Alarm

⇻, ⋀ or ⋁, ☑	Open the Menu, select "Alarm"
☑	Select "Set alarm"
⋀ or ⋁, ☑	Select Once, Every Day, Mon to Fri or Off
⁞⁞, save	Enter the alarm time (24hour clock) and confirm
⁞⁞, save	Select the alarm melody and confirm

Night Light

⇻, ⋀ or ⋁, ☑	Open the Menu, select "Alarm"
⋀ or ⋁, ☑	Select "Night light"
On	The current setting is shown
⋀ or ⋁, save	Select and confirm "On" or "Off"

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Phone Book

200 names and phone numbers can be stored in the phone book with a maximum of 16 letters and 24 digits for each entry.

* Always enter the area dialling code with each phone book entry.
* The phone book entries are managed alphabetically. To go quickly to a phone book entry, enter the first letter of the corresponding entry.

Entering a name

The digit keys are also labelled with letters for the entry of the respective letters. Pressing the respective key the necessary number of times enables capital letters and digits to be entered.

①	Space
C	Delete
✱	Press the "*" key to switch between upper "ABC" and lower "abc" case.

☞ To enter the same letter twice, press the button to enter the letter. Wait until the cursor moves forward one place. Enter the letter again.

Creating phone book entries

📖	Open the phone book
Option, ✓	Select "New entry"
🎤, save	Enter the name (max. 16 letters) and confirm it
🎤, save	Enter the phone number (max. 24 digits) and confirm it
∧ or ∨, save	Select and confirm a ringing melody

Editing phone book entries

📖	Open the phone book
∧ or ∨	Select a phone book entry
Option, ∨ ✓	Activate the editing process
C 🎤, save	Edit the name (max. 16 letters) and confirm it
C 🎤, save	Edit the phone number (max. 24 digits) and confirm it
∧ or ∨, save	Select and confirm a ringing melody

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Show details

📖	Open the phone book
∧ or ∨	Select a phone book entry
Option, ∧ or ∨ ☑	Select "Show details"

Deleting phone book entries

📖	Open the phone book
∧ or ∨	Select a phone book entry
Option, ∧ or ∨ ☑	Activate the deletion process (Delete entry or Delete all)
2x ☑ or ✕	Confirm the deletion or Cancel

Copy phone book entries to another registered handset

📖	Open the phone book
∧ or ∨	Select a phone book entry
Option, ∧ or ∨ ☑	Activate the copying process (Copy entry, Copy append or Copy all)
< or >, eg HS2 ☑	Select the destination handset
HS2 ☑	Accept on destination handset

⚠ If you copy all the entries from one handset to another. All the existing entries on the destination handset will be deleted.

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Caller ID

If you subscribe to your telephone operators service (charges may apply), numbers of the incoming calls will be displayed on the screen and stored in the call log (please consult your telephone service provider for details).

The number of the caller (or name if stored in the Phone Book) appears in the display when the phone rings. If the caller has withheld their phone number, a corresponding message appears in the display. The phone number is not displayed and will not be stored in the calls list.

A total of 30 incoming calls, with a maximum of 16 letters for the name and 23 digits for the number can be stored in the calls list. The flashing indicates new calls in the calls list.

Displaying calls list entries

	Opens the calls list at most recent entry
∧ or ∨	Select an entry
>	To display further information.

Other messages that you may see in the display, if your telephone network provider supports this service, are:

WITHHELD PRIVATE	The caller has withheld their number or the information is not available
INTERNATIONAL	The caller is dialling you whilst abroad or may be using an internet telephony service.
PAYPHONE	The caller has dialled you from a public payphone
OPERATOR	Call from a network operator

Storing calls list entries in the phone book

A phone number stored in the calls list can be stored directly to the phone book

	Opens the calls list at most recent entry
∧ or ∨	Select an entry
Option	Save to phone book
, save	Enter the name and confirm it
, save	Edit the number and confirm it
∧ or ∨, save	Select and confirm a ringing melody

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Deleting calls list entries

Deleting a single calls list entry

	Opens the calls list at most recent entry
∧ or ∨	Select an entry
Option, ∧ or ∨ ☑	Select "Delete"
☑ or ⌒	Confirm or Cancel

Deleting all calls list entries

	Opens the calls list at most recent entry
Option, ∧ or ∨ ☑	Select "Delete all"
Delete all calls? ☑ or ✕	Confirm or Cancel

Take two different calls at the same time

If you have subscribed to your telephone network operators Call Waiting Caller ID service, your phone will display the number of the second incoming call for around 20 seconds while you are talking on the phone.

During a call, you will hear two loud beeps periodically to notify you of another incoming call. If you wish to answer this call:

1. When the handset receives a second call, the number of the caller appears on the display. It will display for 20 seconds or until you press a key on the phone.
2. Press [R] to listen for dial tone then Press [2] to put the current call on hold and talk with the second caller.
3. Subsequent presses [R] to listen for dial tone then Press [2] will toggle you between these 2 callers.

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Answering Machine (Pro800 Only)

Your answering machine can be ready for use within a few seconds of plugging in the telephone line cord and switching on the mains power.

Just follow the steps in this section to set up and use your answering machine.

Switch on/off

⏻/■	Switches the answering machine on or off. The current answer mode is announced.

Set the answer mode

⏻/■	Switch the answering machine on
2 sec ⏻/■	To change the mode between "Answer & Rec." and "Answer Only"

Record your outgoing message (OGM)

Your answering machine comes with a default outgoing message but you can record your own personal OGM of up to 2 minutes long.

2 sec ●◣	Record your message after the beep
⏻/■	Press to end your recording

Check your OGM

●◣	The current OGM is announced

☞ To return to the factory pre-set OGM, just press the ⊠ key whilst the current OGM is playing.

Set the answer delay

2 sec 🔔 (Under base)	Enters ring delay mode and announces the current setting.
◀◀ ▶▶ MEMO	Select between 2-9 rings or "Time Saver".
▶/⏸	Confirm the number or rings (2-9) or "Time Saver".

☞ **Time saver:** This feature can save you the cost of a call when you ring in to listen to your messages from another phone. If your answering machine answers after 2 rings you have new messages, if it answers after 5 rings then there are no new messages. Hang up after the 2nd ring and you will not be charged for the call.

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Set the date and time

2 sec ⏲	Enters date and time mode
◀◀ ▶▶ MEMO	Select a day of the week
▶/II	Confirm the day
◀◀ ▶▶ MEMO	Select the hour
▶/II	Confirm the hour
◀◀ ▶▶ MEMO	Select the minutes
▶/II	Confirm the minutes

Check the date and time

⏲	The current date and time setting is announced

Record a memo

You can use your answering machine to record memo messages for other users to listen to later. The maximum length of the message is 2 minutes. The minimum length of the message is 1 second.

2 sec ▶▶ MEMO	Record your memo after the beep
⏻/■	Press to end your recording

Listening to your messages/memos

Your messages/memos are played back in the order that they were received. New messages are played before old messages. The time and date of each recording is announced before each message is played back. The maximum length of the message is 2 minutes.

▶/II	Play/Pause
⏻/■	Stop
◀◀	Rewind
▶▶ MEMO	Fast forward

Delete a single message/memo

▶/II	Play the message to be deleted
2 sec ⊗	Delete the message

Delete all messages/memos

2 sec ⊗	When no messages are being played
⊗	Deletes all old messages

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Listen to your messages/memos via the handset

⇾, ⋀ or ⋁, ☑	Open the Menu, select "Ans Machine"
⋀ or ⋁, ☑	Select "Play New Msgs" or "Play All Msgs"

☞ Press the ⌓ key to return to standby.

Memory Full

Should your answering machine become full either during a recording or after the memory has become full, "Memory Full" will be announced and the Answer Mode will change automatically to "Answer Only". You will need to delete some messages before any new messages can be recorded.

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Remote Access (Pro800 Only)

You can call your answering machine from any Touchtone™ phone or mobile phone whilst you are away from home to listen to your messages.

PIN Code for remote access

A 3-digit PIN code is required for remote access to your answering machine. The default code is "000" but for security reasons you should change this to a code personal to you.

Changing the PIN code

2 sec PINCODE (Under base)	Announces the current security code and prompts for 1st digit
◀◀ ▶▶ MEMO	Select the 1st digit
▶/II	Confirm the digit
◀◀ ▶▶ MEMO	Select the 2nd digit
▶/II	Confirm the digit
◀◀ ▶▶ MEMO	Select the 3rd digit
▶/II	Confirm the digit. Your new security code will be announced.

Press the ⏻/■ key at any time to exit from changing the PIN code and return to standby. The PIN code will then remain unchanged.

Call in to check your messages

	Dial your own phone number and wait until the answering machine picks up the call.
2 x, ✱,	Switch to remote access and enter your 3 digit PIN code after the voice prompt.

If you enter your PIN code incorrectly, the answering machine will hang up the call.

If you enter your PIN code correctly you can now remotely control your answering machine by using the digits on the keypad.

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Remote commands

Digit	Function
1	Rewind
2	Play/Pause
3	Fast Forward
4	1st OGM Playback (Answer & Record)
5	1st OGM Recording
6	Stop
7	Delete current message
8	Answer Off
9	Answer On/Answer mode
0	Delete all old messages
*	Skip announcement
**	Switch to remote access
#	Record a memo

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Advanced Settings

Setting the Recall time

Two recall timings are available. Short 100ms (Australia) and Long 600ms (New Zealand).

→, ∧ or ∨, ✓	Open the Menu, select "Base settings"
∧ or ∨, ✓	Select "Recall"
Short	The current setting is shown
∧ or ∨, save	Select and confirm "Short" or "Long"

R button on PBX phone systems

If the telephone is connected to a PBX phone system functions such as transferring calls and automatic call back can be used via the R button.

R button and Supplementary services

Your telephone supports the supplementary services offered by your telephone network provider, such as call waiting and conference calls. The supplementary services can be used in conjunction with the R button. Please contact your telephone network provider with regard to enabling the supplementary services and which recall time must be used.

Dialling pause (PBX ONLY)

When using some PBX phone systems, it takes a little time before the dial tone becomes available. It is possible to insert a pause after the number for the outside line so that the number can be dialled in a continuous process without having to wait for the dial tone.

2 sec ⓪	Insert a pause. "P" is shown in the display.

Reset to default settings

You can reset your handset to its original default settings. The phonebook, calls list and redial list are deleted when you reset to default settings.

10 sec R>,	Activate Reset
✓ or ✗	Confirm or cancel

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Troubleshooting

Problem	Possible cause(s)	Solution(s)
Bad audio quality (crackles,echo, etc.).	1. Interference from nearby electrical appliance. 2. Base unit is installed in a room with thick walls. 3. The handset is too far from the base unit. 4. If you have Broadband/ ADSL you need an in line filter (not supplied) connected where this product connects to the phone socket. 5. Faulty telephone line.	1. Try a different connection point, one that is away from other electrical appliances. 2. Install the base unit in a DIFFERENT room OR use EXTENSION leads. 3. Move CLOSER to the base unit. 4. Ensure a in-line ADSL filter is installed on all phone sockets between wall plate and your phone. 5. Contact your network service provider to check your line.
Caller ID does not work.	1. Service not activated with your Network service provider. 2. Caller ID service is activated but does not work or is is intermittent.	1. Check your SUBSCRIPTION with the SERVICE provider. 2. Ask your service provider to re set your caller ID service.
Phone does not ring when a call comes in.	1. The ringer is off. 2. Too many phones are sharing the same phone line. 3. Base unit not plugged in.	1. Turn ON the ringer. 2. Disconnect some of the phones from the phone line. 3. Check base unit CONNECTIONS.
Keypad does not work.	Keypad may be locked.	UNLOCK the keypad.
Busy tone + in use light on.	1. Other handset may still be connected. 2. Check power supply connection.	1. Check ALL handsets and END all calls. 2. Check CONNECTIONS to wall and base.
Handset registration fails continuously.	The base memory may be fully charged.	Delete un-used handsets and try again.

Problem	Possible cause(s)	Solution(s)
Cannot make/answer a 2nd call.	2nd call service can be activated.	Check with your service provider. Check the recall selection is correct.
The battery icon is not scrolling when the handset is placed on the base.	1. Bad battery contact. 2. Dirty contact. 3. Battery is fully charged	1. Move the handset slightly. 2. Clean the battery contact with a dry cloth. 3. Its fine to leave on the base when fully charged.
A phonebook entry cannot be stored.	The phonebook is full.	Delete any unused entries to free memory.
Pro800 Answering System (ONLY)		
Answering machine does not record messages.	1. The answer machine may be turned off. 2. The memory may be full. 3. Answer mode may be set to ANSWER ONLY.	1. Switch the answering machine on. 2. Delete some messages. 3. Change the mode to ANSWER & REC.
Cannot access messages remotely.	1. Remote access may be switched off. 2. Wrong PIN is entered.	1. Switch Remote access on. 2. Enter the PIN once again.
Cannot record outgoing message.	1. The memory may be full.	1. Delete messages.
Answering machine stops recording part way through a message.	1. The memory may be full. 2. The maximum message length is more than 2 minutes.	1. Delete messages.

NOTE

If none of the above solutions help, reset your phone by disconnecting the mains power from the base and removing all batteries from handset/s. Reconnect after 15 minutes.

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Technical properties

Feature	Value
Standard	DECT[1] GAP[2]
Power supply (base station)	Input: 100~240VAC 50/60Hz 680mA Output: 12VDC 670mA
Range	Outdoors Approx 300m Indoors Approx 50m
Standby	Up to 100 h
Max. talk time	Up to 11 h
Rechargeable batteries	AAA 1.2V 800mAh NiMH
Dialling mode	Tone (DTMF) Pulse
Permissable ambient temperature	0ºC to 45ºC
Permissable relative humidity	20% to 80%
Recall	100, 600 ms

[1] **DECT**: **D**igital **E**nhanced **C**ordless **T**elecommunication = Standard for cordless telephones.

[2] **GAP**: **G**eneric **A**ccess **P**rofile = Standard for the interoperation of handsets and base stations from different manufacturers.

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Default settings

Cordless handset

The default settings can be restored via the menu. Refer to page 28 for the sequence of menu option selections.

Language	English
Handset name	Oricom
Handset Ringing melody (External)	8
Handset Ringing melody (Internal)	8
Handset Ringing volume	3
Base Ringing melody	3
Base Ringing volume	3
Shaker	On
Keypad beep	On
Auto talk	Off
Contrast	3
Backlight time	10S
Boost Memory	Off
Recall time	100 ms
Dialling mode	Tone
PIN-Code	0000

Telephone Answering Machine

The default settings can be restored via the menu. Refer to page 28 for the sequence of menu option selections.

Language	English
Answer mode	Answer and record
PIN-Code for remote access	000
Answer delay	3
Time format	24 Hour
Recall time	100 ms

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Warranty (Australia)

(a) Warranty Oricom International Pty Ltd (Oricom) warrants that the product is free from defects in materials and workmanship for a period of 12 months effective from the date of purchase. This warranty in no way affects your statutory warranty under the Trade Practices Act 1974 or any other similar legislation. It is important that you read the Warranty Card as it contains full and additional details of the warranty, limitation of warranty and conditions for receiving the warranty services during the warranty period. The Warranty Card is located in the package.

(b) Exclusion and limitation of liability. Oricom will not be in breach of a warranty or condition expressly stated in this User Guide or the Warranty Card or implied by the Trade Practices Act and excludes any liability arising under any statutory or common law for damages or any other remedy if the damage occurs as a result of:

(i) Failure by you to follow the instructions in the User Guide for the installation and proper functioning of the product;

(ii) Negligence on your part or misuse by you of the product;

(iii) Any un-controlled external cause to the product not functioning including but not limited to electricity failure, lighting, over voltage;

(iv) Non adherence by you to the warnings in the User Guide and the User Guide generally; and

(v) Modification to the product or services carried out to the product by anyone other than Oricom or on Oricom's behalf.

Oricom will not be liable for consequential losses including loss of profits arising from a cause of action in contract, tort or any other statutory or common law (except where a statute or any law prohibits this exclusion). The warranty does not extend to damage caused by misuse, negligence, excessive voltage or lightning. This warranty in no way affects your statutory rights. Full details of the warranty are contained in the enclosed warranty card.

Customer Support

If you feel this product is not working correctly please consult the user guide and ensure that you are using the product in accordance with the instructions.

To order spare parts additional parent units, replacement parts and in case of any technical issues you may have with this product please consult our website for further information or send us an email for a prompt response to your enquiry.

In the unlikely event of a fault developing, please contact us for assistance. If the product is then found to be faulty you will be asked to return it directly to us with a copy of the purchase receipt.

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Notes for operation in New Zealand

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services. This device may be subject to ringing or bell tinkle when certain other devices are connected to the same line. If this occurs, the problem should not be referred to the Telecom Faults service.

This equipment shall not be set to make automatic calls to the Telecom "111" Emergency Service.

This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3 (5) devices with a REN of 1 (RN of 1) with no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

Caller ID

Customers using non Telecom toll services should not use the dial back feature for local calls as this will incur a charge only the 7 digit number should be dialled. Some of the CID services listed may not be available in New Zealand.

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