

# Users Manual



**Profoon<sup>®</sup>**

**TAM-60X**



## **SAFETY INFORMATION**

Read the safety instructions before first use of this answering machine.

- Do not use any mains adapter other than the one provided otherwise you may permanently damage your answering machine.
- Do not dispose of used batteries with household waste or by burning.
- Do not use the answering machine in an explosive hazard area.
- To prevent electric shock, never try to open the answering machine.
- There is a slight chance that your answering machine could be damaged by an electrical storm. It is recommended that you unplug your device from the mains supply and telephone socket during a storm.



## **DECLARATION OF NETWORKCOMPATIBILITY**

The Profoon TAM-60X is designed for use on the 'public switched telephone networks (analogue single-line)' of telephone- and cable-companies inside the European Union.

Each country and/or provider might require a different telephoneplug.

The Profoon TAM-60X complies with the essential requirements and provisions as described in the European Directive 1999/5/EC.

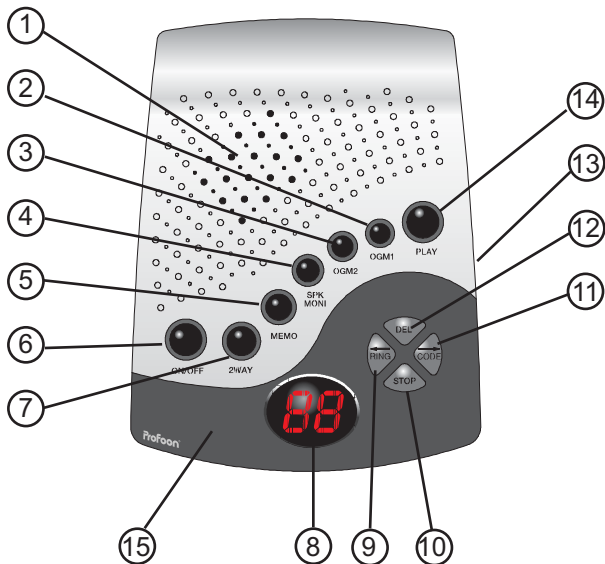
## **DECLARATION OF CONFORMITY**

The declaration of conformity is available on the website [WWW.PROFOON.COM](http://WWW.PROFOON.COM)



[www.profoon.com](http://www.profoon.com)

## FUNCTIONS AND CONTROLS



1. loudspeaker
2. OGM1 (Outgoing Message 1) Button
3. OGM2 (Outgoing Message 2) Button
4. SPK/MONI Button
5. MEMO Button
6. ON/OFF Button
7. 2WAY (Two way recording) Button
8. LED display

9. RING/◀ Button
10. STOP/SET Button
11. CODE/▶ Button
12. DELETE Button
13. Sliding Volume Knob
14. PLAY/Pause Button
15. microphone

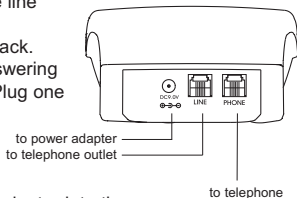
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## INSTALLATION

1. Unpack and make sure all the items have been included:  
Base Unit, DC 9V AC Power Adapter, Telephone Line Cord.

2. Connect one end of the provided telephone line cord into the LINE jack.  
Plug the other end into the telephone wall jack.  
You can link the other telephone to this answering machine with a short telephone line cord. Plug one end of the short telephone line cord to the PHONE jack and the other end to the telephone jack.

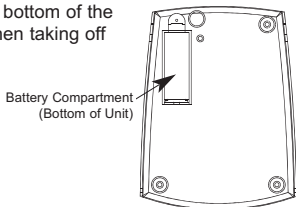


3. Insert the small plug on the end of the AC adapter into the DC 9V power jack located on the rear of your unit. Use only the Center Positive AC adapter provided with your unit. (- — (+))
4. Plug the AC adapter into a standard AC wall outlet. Once plugged in, the display will count up from 0 to 5. After a long beep, the unit will display "--" to indicate the unit is on, but not set for answering messages yet, or "Lo" to indicate the battery is dead, weak, or not installed.
5. This unit uses digital technology, so a microcassette is not used.  
Follow the instructions on the following pages to operate your unit.

### 9V Battery:

During AC power failure, a 9V battery provides battery backup so the unit can maintain the memory information. However, the unit cannot answer incoming calls without AC power.

1. Remove the battery cover located on the bottom of the unit by removing the phillips screw and then taking off the battery cover.
2. Insert the battery into the battery snap and put battery into the compartment.
3. Replace the battery cover and screw.



### ATTENTION:

- \* When (re)placing the 9V battery, always disconnect the answering machine from the telephone outlet.
- \* Exhausted batteries may never be disposed of in household waste but must be handed in at your local depot for chemical waste.



## PREPARATION

### **OUTGOING MESSAGE (OGM):**

This unit can record two kinds of messages: OGM1 is used when you want the caller to hear the OGM and then leave a message, OGM2 is used when you only want the caller to hear your OGM, but not leave a message. The maximum OGM for each message is 30 seconds. The minimum time for an OGM is 4 seconds. As you record, the display shows the time passed. If you have not recorded an OGM1 and/or OGM2, the answering machine cannot be turned on.

#### Record:

1. Press and hold the **OGM1** or **OGM2** button for approximately 2 seconds until a long beep is heard.
2. The display will count down the time left, so begin recording your outgoing message speaking in a normal tone of voice.
3. When finished recording, release the **OGM1** or **OGM2** button. A short beep will sound and the newly recorded outgoing message will then play once. Make sure the volume control is at a desirable level.

#### Verify:

1. Press and release the **OGM1** or **OGM2** button and the selected Outgoing Message will play.
2. Press the **STOP** button to stop playback before the end of the outgoing message is reached.

### **SETTING THE RINGS:**

The amount of times the phone rings before picking up can be set to 2, 3, 4 or Toll-Saver. Toll saver will answer the call on the fourth ring if no messages have been recorded and it will answer on the second ring if new messages have been recorded; this feature is useful when phoning in for your messages.

1. Press and hold the **RING/◀** button for 2 seconds; the unit will beep and the present ring setting will blink.
2. The display will show one of the following:  
2: Unit set to answer after 2 rings  
3: Unit set to answer after 3 rings  
4: Unit set to answer after 4 rings  
t : Unit set to toll-saver mode.
3. Press the **RING/◀** button and/or **CODE/▶** button to change the ring setting.
4. When the desired ring setting appears, press the **STOP** button.

To check the current ring setting, press and release the **RING/◀** button; the current ring status will briefly appear in the display.

## OPERATION

### **SETTING THE ANSWERING MODES:**

#### Answer/Record mode:

When a call is received, the unit will play the OGM1 and then record a message.

1. Make sure the OGM1 is recorded.
2. Press the **ON/OFF** button once
3. The unit will emit 2 short beeps and then play OGM1
4. The message counter will appear in the display indicating the unit is in answer/Record mode.

#### NOTES:

- \* If the unit detects a dial tone, silence or a busy signal, the unit will hang up and not register the message.
- \* The unit will shut off if a parallel phone is picked up.
- \* when the memory is full, "FU" will appear in the display and the TAM-60X will switch to Answer-only mode

#### Answer-only mode:

When a call is received, the unit will play the OGM2 and then disconnect.

1. Make sure the OGM2 is recorded.
2. Press the **ON/OFF** button once
3. OGM1 will play and 2 short beeps will be heard.
4. Press the **ON/OFF** button again and the unit will emit 3 short beeps and then play OGM2.
5. The message counter and "Ao" will then alternate in the display indicating the unit is in Answer-Only mode.

#### Answer-OFF mode:

1. Press ON/OFF button until "--" appears in the display to set the unit to the Answer off mode.

### **CALL SCREENING:**

When a call is received, you may listen to the caller leaving an incoming message. If you wish to speak with the caller, just pick up the handset to talk (the machine will turn off automatically).

1. Press the **SPK/MONI** button until "on" appears in the display.
  2. Adjust the volume control on the side of your unit to hear the caller.
- Press the **SPK/MONI** button again until "OF" appears in the display to turn the call screen screening off.



### PERSONAL MEMO:

1. Press and hold the **MEMO** button for approximately 2 seconds.
2. A beep will sound and the countdown timer will appear in the display.  
The recording time of the memo must be less than 30 seconds and more than 3 seconds.
3. Record your memo into the microphone.
4. Release the **MEMO** button to stop the recording.

### TWO-WAY RECORDING:

1. During telephone talking, press and hold **2WAY** button for 2 seconds until a long beep is heard.
2. Two-way recording is started.
3. Press the **STOP**-button to end the recording.

### PLAY BACK:

The display's message counter will blink when the unit has recorded new messages, including memo's and 2-way recordings. If the message counter is not blinking, then that is the number of messages that have been recorded previously, but not deleted.

1. Make sure the volume control is adjusted as desired.
2. If new messages have been recorded, press the **PLAY** button to hear only the new messages. If no new messages have been recorded, press the **PLAY** button to hear the previously heard messages that were not deleted.
  - To repeat a message while you are listening to it, simply press the **RING/◀** button.
  - Repeatedly press this button to skip back to previous messages.
  - To skip a message while you are listening to it, press the **CODE/▶** button and the next recorded message will play.
  - To pause the ICMS, press and release the **PLAY** button, the unit will pause playback and "PA" will blink in the display. To continue playback, press and release the **PLAY** button again.
4. To stop playback, press the **STOP** button and the unit will save the previous messages.

After playing the messages, the display's message counter will show the total messages received.

### DELETE:

To erase a single message while playing it back, press the **DEL** button and the unit will delete the current message and play the next message.

To delete all the messages, press and hold the **DEL** button while in the idle mode (messages not playing). The unit will beep and the message counter will revert back to "00"

## REMOTE OPERATION:

### Security code:

This unit can be operated from almost any touch-tone phone. The Security Code is preset to 19. You can operate the unit remotely with this code, but we suggest you set your own new code. To change this code, follow the instructions below.

1. Press and hold the **CODE/▶** button for 2 seconds; a beep will sound and the current code will blink.
2. Press the **RING/◀** button and/or **CODE/▶** button to change the security code.
3. When the code setting appears, press the **STOP** button.

To check the current security code setting, press and release the **CODE/▶** button; the current security code will briefly appear in the display.

### Notes:

- \* If a power failure occurs and there is a dead or no battery, the Access Code resets to 19.
- \* If you forget the Access Code, unplug the AC adapter and disconnect the battery and it will reset to 19.
- \* Be sure to write down your new Access Code and store it in a safe place.

### Remotely playing incoming messages (ICM's):

1. Call the answering machine from a separate line.
2. During the OGM, enter your security code.
3. Press the "5" pad and the unit will playback the messages.
  - To repeat the currently playing message, press the "4" pad.
  - To skip backward to previous messages, press "4" and then quickly press "4" again.
  - To skip forward to the next message, press the "6" pad.
  - To erase the currently playing message, press the "0" pad.
4. Press the "9" pad to stop playback. After Playback, all messages will still be saved for when you return home.

### Turning the answering machine on (if you forget to turn on)

1. Call the answering machine from a separate line.
2. If the unit is off, it will answer after 8 rings, the unit will emit a 3 second beep.
3. Enter your security code within 10 seconds, and then the unit will switch to the Answer/Record mode. If you do not enter your security code within 10 seconds, the unit will stop and disconnect.

### Remotely playing OGM1, OGM2:

1. Call the answering machine from a separate line.
2. During the OGM, enter your security code.
3. Press the "1" pad to play OGM1 or the "2" pad to play OGM2.

#### Remotely recording a new OGM:

1. Call the answering machine from a separate line.
  2. During the OGM, enter your security code.
  3. Press the "\*" and then the "1" pad (for OGM-1) or the "2" pad (for OGM-2)
  4. After the long beep, record your new OGM.
  5. When finished, press the "9" pad and then the new OGM will play back.
- If satisfied, press the "\*" pad to end the call or repeat this step to record a new OGM again.

#### Erasing all messages:

1. Call the answering machine from a separate line.
2. During the OGM, enter your security code.
3. Press the "5" pad to play messages.
4. To remotely erase all messages, press the "\*" and then the "0" pad.

#### Recording a memo:

1. Call the answering machine from a separate line.
2. During the OGM, enter your security code.
3. Press the "\*" and then the "3" pad.
4. After the long beep, record your memo.
5. Press the "9" pad when finished.

#### Remote room monitoring:

This feature will allow you to call in and monitor the room in which the answering machine is located.

1. Call the answering machine from a separate line.
2. During the OGM, enter your security code.
3. Press the "7" pad and the unit will monitor the situation for 90 seconds, beep and then stop.
4. If you want to continue monitoring, press the "7" pad again.
5. To stop monitoring, press the "9" pad.

#### Remotely setting the unit to answer-only or answer/record mode:

1. Call the answering machine from a separate line.
2. During the OGM, enter your security code.
3. Press the "8" pad to cycle through the modes (Answer/Record, Answer-Only and Answer-off).
4. After pressing the "8" pad, you will hear the respective OGM. If you only hear a long beep, then the unit is set to the Answer-Off mode.
5. Press the "9" pad when finished.

#### Note:

Pressing the "\*" pad will stop all operations and release the line.

For your convenience, you may copy this card and keep it in your wallet as a reference guide when remotely calling your answering machine.

## REMOTE CONTROL

| Code | Functions        |
|------|------------------|
| 5    | play back        |
| 6    | next message     |
| 4    | repeat message   |
| 44   | previous message |
| 0    | erase message    |
| 9    | stop             |
| *    | clear the line   |

PIN-code:

| Code | Functions           |
|------|---------------------|
| 1    | play back OGM1      |
| 2    | play back OGM2      |
| 7    | room monitor        |
| #+0  | erase all           |
| #+1  | record OGM1         |
| #+2  | record OGM2         |
| #+3  | record MEMO         |
| *    | clear the line      |
| 8    | set answering modes |
| 9    | stop                |

**Profoon**<sup>®</sup>

**TAM-60X**

### MAINTENANCE

- \* Do not clean any part of your answering machine with benzene, thinner or other solvent chemicals - this may cause permanent damage that is not covered by the guarantee. When necessary, clean it with a damp cloth.
- \* Keep your answering machine away from hot, humid conditions or strong sunlight.
- \* Every effort has been made to ensure the highest standards of reliability for your TAM-60X. However, if something does go wrong, please do not try to repair it yourself but consult your supplier.

## TROUBLESHOOTING GUIDE

Before requesting service, please refer to the following chart and check for symptom you are experiencing.

| <b>SYMPTOM</b>               | <b>POSSIBLE CAUSE</b>                                  | <b>POSSIBLE SOLUTION</b>  |
|------------------------------|--|---|
| No Power.                    | AC adaptor not connected.                              | Connect AC adaptor  |
|                              | AC outlet not working.                                 | Move to another outlet.   |
| No OGM.                      | Volume is too low.                                     | Increase volume.  |
|                              | Message recorded too low.                              | Record message again.   |
| Unit not answering           | Line cord(s) are not connected properly.               | Connect line cord(s) securely   |
|                              | Unit is not on.  | Turn unit on.   |
|                              | Phone line problems.                                   | Call local phone company for service.   |
| No ICM(s) recorded.          | Unit is not on.  | Turn unit on.   |
|                              | Memory is full.  | Delete old ICMs.  |
|                              | Unit is set to the Answer-Only mode.                   | Set unit to the Answer/Record mode.   |
| ICM is incomplete.           | Memory is full.  | Delete old ICMs   |
|                              | ICM was more than 90 seconds.                          | Make sure ICMs are less than 90 seconds.  |
|                              | The caller recorded silence, busy signal or dial tone. | Calls that fit these categories will be cut off.                                  |
| ICM is low.                  | Volume is too low.                                     | Increase volume.  |
| No sound.                    | Volume is too low.                                     | Increase volume.  |
| "Lo" blinks on the display   | The battery is weak or not installed.                  | Install new battery.  |
| No remote access             | The phone is not a touch-tone phone.                   | Use a touch-tone phone.   |
|                              | Incorrect Access Code.                                 | Enter the correct Access Code.  |
| Can't leave messages (ICMs). | Memory is full.  | When memory is full, this unit will automatically switch to the Answer-Only mode. |

## GUARANTEE CARD

### CUSTOMER:

Name: attach here your  
Address: purchase ticket  
Zip-code:  
City:  
Telephone:  
Serialnumber:

You have a guarantee of 24 MONTHS after the date of purchase of this TAM-60X. We guarantee during this period the free repair of defects caused by material- and construction faults. This at the importers discretion. It is only possible to claim to the guarantee when you enclose your purchase ticket with the telephone.

### HOW TO ACT:

If you notice a defect, consult the manual first. If this manual gives you no definite answer, consult your dealer with a clear description of your complaint. He will collect the device together with this guarantee card and the dated purchase ticket and he will take care of a prompt repair, respectively free sending to the importer.

### THE GUARANTEE EXPIRES:

When used in expert, faulty connections, leaking and faulty placed batteries, use of unoriginal parts or accessories, negligence and defects caused by fire, flood, stroke of lightning and natural disasters. With unqualified modifications or repairs by third persons. With incorrect transport without a suitable packing. If the device is not handed in with the correct filled in guarantee card and the purchase ticket.

NOT UNDER THIS GUARANTEE: cords, plugs and batteries.

All further responsibilities, in particular subsequent damages, are excluded.







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