

# Operation & Installation Manual

Signature Series (HP15 model)

Excludes Beer Dispenser Models

HP15RS HP15BS HP15WS



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Signature Series (HP15 model)

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## INTRODUCTION

Congratulations on your purchase of a Perlick residential refrigeration product. Perlick has taken its expertise and experience into creating the highest quality and most innovative residential products on the market. Perlick's product offering gives you the opportunity to enjoy the functionality and user friendliness in just about any room of your home, including kitchens, bedrooms, entertainment rooms, basements and even bathrooms. All Perlick products are built with commercial-grade stainless steel – providing you with the beauty and durability for a lifetime of use.

This Installation and Operation Manual will answer your questions about the features, operation and maintenance of your Refrigerated Cabinet model. If you have questions that are not addressed here, call 800 558-5592.

IMPORTANT : PLEASE READ all instructions completely before attempting to install or operate the unit. First, as you follow these Installation and Operation instructions, take particular note of the DANGER!, CAUTION! and WARNING! symbols when they appear. This information is important for the safe and efficient installation, operation and care of your Perlick unit.

## DANGER 🔔

Indicates a hazard that will result in serious injury or death if precautions are not followed.

#### WARNING

Indicates a hazard may cause serious injury or death if precautions are not followed.

#### CAUTION

Indicates a hazard where minor injury or product damage may occur if you do not follow instructions.

| Operation                    |  |
|------------------------------|--|
| General                      |  |
| Interior Light               |  |
| Loading Products             |  |
| Light Bulb Replacement       |  |
| Temperature Control Panel    |  |
| Adjusting the Setpoint       |  |
| Checking Product Temperature |  |
| Maintenance                  |  |
| Cleaning                     |  |
| Cleaning the Condenser       |  |
| Troubleshooting              |  |
| Warranty                     |  |
|                              |  |

manual and purchasing documentation in a safe place for future reference. Should problems occur: refer to the troubleshooting section of this manual. The information will help you quickly identify a problem and get it remedied. In the event you require assistance, please contact the dealer where you purchased your unit.

Once the unit is completely installed, we suggest you keep this

## WARRANTY REGISTRATION CARD

To request information or service, the model number and serial number must be provided. This information is located on the inside ceiling of the unit and on the warranty registration card included with information packet shipped with the unit.

IMPORTANT : Read through the included warranty statement then complete and mail the Warranty Registration Card as soon as possible to validate the registration date. Warranty registration can also be done online at www.perlick.com. If warranty registration is not completed, Perlick will use the date of sale as the first date of warranty for the unit. Please record the purchase date of the unit and the dealer's name, address and telephone number below.

MODEL NUMBER:\_\_\_\_\_

SERIAL NUMBER: \_\_\_\_\_

PURCHASE DATE: \_\_\_

DEALER NAME & ADDRESS:

DEALER PHONE: \_\_\_\_\_



## **GENERAL PRECAUTIONS**



Risk of child entrapment, before you throw away your old refrigerator or freezer, take off the doors and leave shelves in place so that children may not easily climb inside.

## DANGER 🔔

Altering, cutting of the power cord, or removal of the power cord, removal of power plug, or direct wiring can cause serious injury, fire and/or loss of property and/or life and will void the warranty.

#### WARNING

- Never attempt to repair or perform maintenance on the unit until the electricity has been disconnected.
- The anti-tip kit must be installed on this unit before it is used. Never use the drawers, shelves or door as steps or to support more than they were designed to support.

#### CAUTION

- Do not lift unit by drawer or door handles.
- Failure to clean the condenser every three (3) months can cause the unit to malfunction. This could void the warranty.
- Never install the unit behind closed doors. Be sure front louvered toe plate is free of obstruction. Obstructing the airflow can cause unit to malfunction, and may void the warranty.

#### CAUTION

Use only genuine Perlick replacement parts. Imitation parts can damage the unit, and may void the warranty.

## INSTALLATION INSTRUCTIONS

#### GENERAL

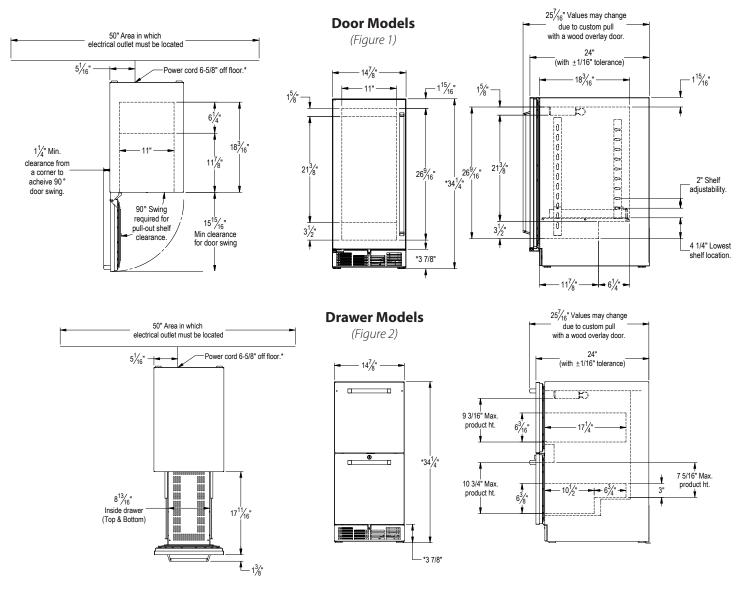
- All electrical instructions assume that outlet is located 4 to 10 inches from floor.
- Floor must be level in area of installation. Leg levelers are used for fine-tune adjustment only and should not be used to compensate for floor differences exceeding 1/2-inch.
- When moving unit into position, take care to protect floor surface with cardboard, rugs, etc.
- Never attempt to move unit without the aid of at least one other person.
- Always secure door shut prior to moving the unit.

#### **FINISHED OPENING REQUIREMENTS**

| 15" Signature Series                |       |       |  |  |  |
|-------------------------------------|-------|-------|--|--|--|
| Height                              | Depth | Width |  |  |  |
| 34-3/8" minimum,<br>35-1/2" maximum | 24″   | 15″   |  |  |  |

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## **HP15 Models**



\* -Leg leveler can add 3/4" to these dimensions when fully extended



## PREPARING THE SPACE

Make sure that the space that the opening where the Perlick cabinet(s) is/are to be installed is properly prepared. Refer to Figures 1 and 2 on page 5 to ensure proper space dimensions and electrical service are correct for the model to be installed.

#### CAUTION

If cabinet is being installed under a countertop it is recommended that the countertop be supported by structure other than the refrigerated cabinet to prevent damage to the counter top.

**IMPORTANT NOTE:** For a cabinet door to operate properly, the door must open a minimum of 90°. Use a minimum 1-1/4-inch filler in corner installations to assure a 90° door opening. Allow 24″ clearance in front of the unit for full door swing, shelf pull-out or drawer pull-out.

**IMPORTANT NOTE:** Make sure the floor under the unit is level with the surrounding finished floor. Protect a finished floor with plywood, cardboard or some other suitable material before moving the unit into place. Failure to do this may result in damage to the floor.

## PREPARING ELECTRICAL CONNECTIONS

A 115 volt, 60Hz, 15 amp circuit breaker and electrical supply are required. A separate circuit is required for each Perlick unit installed.

Follow the National Electrical Code and local codes and ordinances when installing the receptacle.

All Perlick units come equipped with a NEMA 5-15P 90° plug with a minimum of 5-feet of cord extending beyond the rear of the cabinet. The electrical outlet must be flush with or recessed into the back wall.

*IMPORTANT NOTE:* Never use an extension cord to extend the power cord to the electrical receptacle.

# 



Electrical grounding is required. This appliance is equipped with a three prong (grounding) polarized plug for your protection against possible shock hazards.

- Never remove the round grounding prong from the plug.
- Never use a two-prong grounding adapter.
- Never use extension cords to connect power to the unit.

Where a two-prong wall receptacle is encountered or a longer power cord is required, contact a qualified electrician to have it replaced in accordance with applicable electrical codes.

## DANGER 🔔

Failure to comply with the above electrical guidelines may result in possible injury, death, fire or loss of property.

## **UNPACKING AND MOVING**

#### CAUTION

Do not cut cardboard sleeve covering the unit. Cutting may result in damage to the exterior of the cabinet.

- 1. Uncrate the unit outside on a flat surface. Remove the cardboard sleeve by removing the banding holding the sleeve to the shipping base. Carefully lift the cardboard sleeve up over the top of the unit.
- 2. Carefully lift unit off base and onto a hand truck or dolly (this should be done with a minimum of two people; larger units may require additional helpers!). Make sure the unit is balanced on transporting device using soft, flexible strapping. Protect unit surfaces with cloth material where strapping contacts unit.
- 3. Before moving unit, secure door to unit with tape to keep the door closed.
- 4. Carefully move unit to installation site and place in front of opening.

#### WARNING

A minimum of two people should lift the cabinet off the base to prevent possible personal injury.

Signature Series (HP15 model)

## **ANTI-TIP BRACKETS**

## WARNING

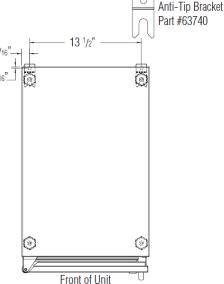
Unit may tip forward if loaded racks/shelves are all pulled out at the same time. To prevent tipping and provide a stable installation, the unit must be secured in place with the anti-tip brackets provided with the unit.

A set of metal anti-tip brackets and necessary hardware is supplied with the unit. The anti-tip brackets, when properly installed, should secure the rear legs and prevent the unit from tipping forward.

Some installation sites may require modification to provide a secure surface for attaching brackets. Refer to Figure 3 (below) for mounting bracket locations for 15" Signature Series models.

*IMPORTANT NOTE:* If installing on a concrete floor, concrete fasteners are required and are not included in the Anti-Tip Kit.





## **INSTALLATION**

#### CAUTION

Finished flooring should be protected with the appropriate material to avoid damage from moving the unit.

If unit has been laid on its back or sides, place unit upright and allow minimum of 24 hours before connecting power.

1. Plug in the unit into the 15 amp grounded outlet located in the installation opening. With power applied to the unit, check that the lighting and cooling function operate properly, then turn off power to the wall outlet at the circuit breaker.

## WARNING

Shut off power to the wall outlet before installing unit into the opening.

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2. Check that the following are level and square:

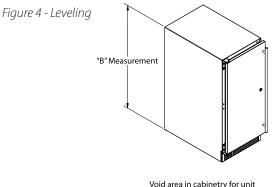
- front face and interior opening
- installation opening and floor surface
- countertop bottom front edge

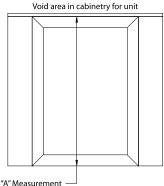
*IMPORTANT NOTE:* The floor under the unit must be at the same level as the surrounding finished floor.

- 3. If all surfaces are level, refer to Figure 4 (below) and perform the following:
  - a. Measure from the floor to the bottom of the front edge of the countertop.
  - b. Mesure the rear of the unit cabinet from floor to top of cabinet, at back corners.
  - c. Adjust rear legs so B measurement equals A measurement. Using an adjustable wrench or pliers, turn legs counterclockwise to raise the unit or clockwise to lower the unit.

*IMPORTANT NOTE:* Leveling legs should not extend more than 3/4" from bottom of the unit.

4. Slide cabinet into position. Make sure the rear levelling legs slide under the anti-tip brackets. Push the unit into the opening until the bottom front edge of the unit is flush with the surrounding cabinetry, or until the rear legs are tight against the anti-tip brackets.





5. Shim the front of the unit so the front face is flush with the surrounding cabinetry. Adjust the front legs to support the countertop at the shimmed height. Using an adjustable wrench or pliers, turn the legs counterclockwise to raise the unit or clockwise to lower the unit. Countertop should be resting on top of the unit.

*IMPORTANT NOTE:* If countertop is not resting entirely on unit top, shim the countertop to prevent damage to the countertop.

## CAUTION

To prevent damage to the countertop and unit underneath, do not place heavy objects on countertop directly above the unit.

6. Check interior door openings inside the cabinet to ensure the cabinet is level. Reinstall all shelving and sliding drawers squarely into slide brackets and proper slide bracket grooves. When sliding shelving and drawers are installed properly a click should be heard from both slide bracket retaining clips and should slide smoothly in the tracks. When sliding shelving or drawers are pulled out to full extension a stop is activated to prevent additional pull-out.

#### CAUTION

Improper shelving or drawer installation may not actuate slide stop mechanism.

## **TOE PLATE INSTALLATION**

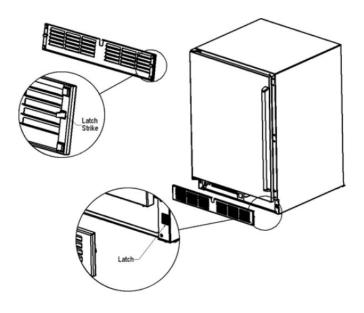
When the unit is secured in place, install the louvered toe plate. Secure louvered toe plate by snapping the latch into the latch catch on the unit. Refer to Figure 5 (right) for Toe Plate Installation Illustration and Figure 6 (page 9) for Toe Plate Wood Overlay template.

#### CAUTION

The louvered toe plate must be removed to service the unit. The floor cannot interfere with removal. The louvered sections must not be covered or obstructed to prevent proper air circulation.

*IMPORTANT NOTE:* To achieve maximum performance, interior louver openings and fan guard openings should never be obstructed.

*Figure 5- Toe Plate Installation* 



## SHELVING

Single Door Refrigerator

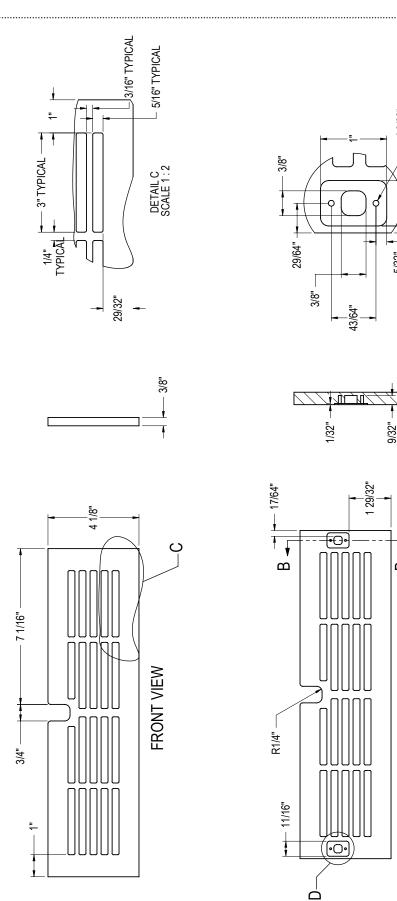
The single door unit comes standard with two Industry Exclusive full-extension black vinyl-coated pullout shelves.

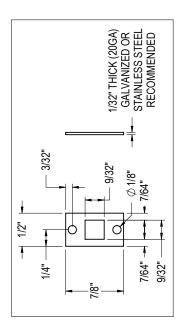
#### Single Door Wine Reserve

The single door unit comes standard with five full extension black vinyl coated pullout wine racks capable of storing 20 total wine bottles. Wine shelves are removable and adjustable to accommodate oversized (magnum) bottles.

#### Single Door Beverage Center

The single door unit comes with two full-extension black vinylcoated wine racks and one Industry Exclusive full-extension black vinyl-coated pullout shelf allowing for storage of both wine and beverages. Shelving positions are adjustable.





Ø 3/32"

- 11/16

DETAIL D SCALE 1:1

7/64"

SECTION B-B SCALE 1:2

5/32"

t

**REAR VIEW** 

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Figure 6- Toe Plate Wood Overlay Template

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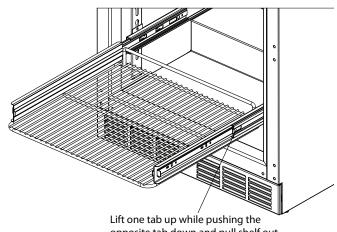


Signature Series (HP15 model)

Adjusting Full-extension Shelving

- 1. Pull the shelf out to its farthest position. Locate the tabs in the middle of both extenders (Figure 7). Lift one tab up while pushing the opposite tab down and pull shelf out.
- 2. Reposition each bracket separately. Grasp the middle of the bracket, pull the front end up and out, then forward to remove (Figure 8).
- 3. Place bracket at the desired position. Push the rear hook into the rear key slot. Set front of the bracket on the wall hook.
- 4. Repeat for other bracket(s).
- 5. Push extenders completely into the unit. Align the shelf grooves with the extenders and slide completely into the unit.

Figure 7- Tab location



opposite tab down and pull shelf out

## **Drawers**

Drawer units (available in Refrigerator units only) come standard with two drawers for 15" units. Like shelving, drawers are fullextension.

To remove drawers:

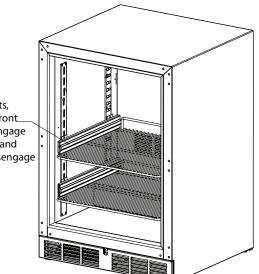
- 1. Pull the drawer out to its farthest point.
- 2. Locate the tabs in the middle on both sides of the extenders. Press left tab up and right tab down; pull shelf out.
- 3. Move each extender separately. Hold the middle of one extender, pull the front up then move extender 1/2-inch to the inside of unit. Pull up, then out.
- 4. Place extender at desired height, place rear standoff screw into rear pilaster, slide back. Place front stand-off screw into front pilaster, slide down.
- 5. To return drawer, first push both extenders completely in then line up the shelving grooves and slide easily into the unit.

## CAUTION

Completely empty the drawer before removing.

Figure 8 - Bracket and extender location

To remove brackets, remove shelf, lift front. of bracket to disengage the front key slot, and pull forward to disengage the rear key slot.



## **DOOR OPTIONS**

Perlick residential units offer a variety of door panel design alternatives; solid stainless steel, solid wood overlay, glass with stainless steel trim and glass with wood overlay trim.

Solid stainless steel and stainless steel glass doors are shipped from the factory with decorative stainless steel panels and handles in place on the appliance.

Solid wood overlay and glass wood overlay doors are designed to accept a decorative front panel to match surrounding cabinetry and door handles. The panel and door handles are supplied by the customer.

All Perlick units accept any of the above door configurations and are fully interchangable.

*IMPORTANT NOTE:* Glass with stainless trim and glass with wood trim may sweat in conditions with relative humidity over 75%.

## Door Lock Installation (optional)

When installing to wood overlay, perform lock installation before mounting wood overlay to door.

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- 1. See Figure 9 (below), attaching mounting bracket to wood overlay.
- 2. Insert lock body and attach with nut.

Lock installation drawings:

Refer to Figure 13 for Lock Installation on solid wood overlay panel (page 15).

Refer to Figure 14 for Lock Installation on glass wood overlay panel (page 16).

Refer to Figure 15 for Lock Installation on drawer wood overlay panel (page 17).

#### Figure 9 - Lock installation

## WOOD OVERLAY INSTALLATION

Before beginning installation, check all components for proper fit and finish.

## WARNING

- All overlay doors require a trim panel of at least 3/4" thick.
- The solid wood overlay panel should not weight more than 20 pounds.
- The glass wood overlay panel should not weight more than 10 pounds.

The following instructions cover installing a solid wood overlay or glass wood overlay panel and handle to a door or drawer.

**IMPORTANT NOTE:** Contact the factory or visit www. bringperlickhome.com for full size wood overlay panel layouts. Once on the site, select 'Service and Support' from the top menu bar and click on 'Wood Overlay Templates'. Take care in chosing the correct template for your specific model.

*IMPORTANT NOTE:* You must install optional lock and handle PRIOR to mounting the wood overlay onto the door frame.

#### Panel drawings:

Refer to Figure 10 for solid wood overlay panel (page 12). Refer to Figure 11 for glass wood overlay panel (page 13). Refer to Figure 12 for drawer wood overlay panel (page 14).

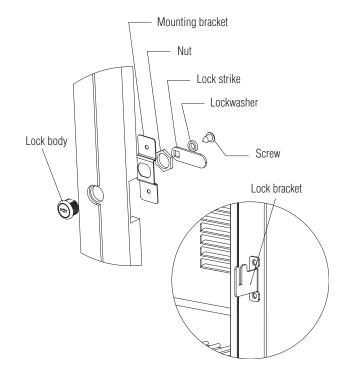




Figure 10 - Solid wood overlay panel template

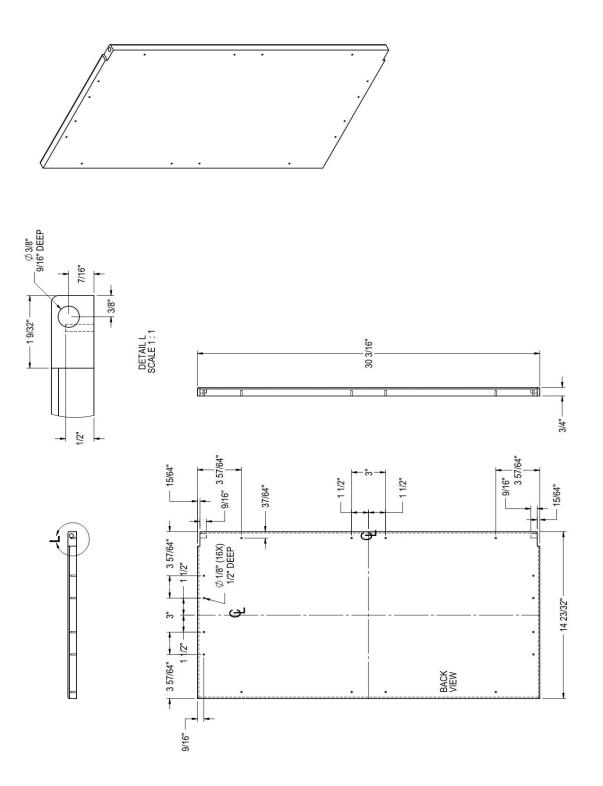




Figure 11- Glass wood overlay panel template

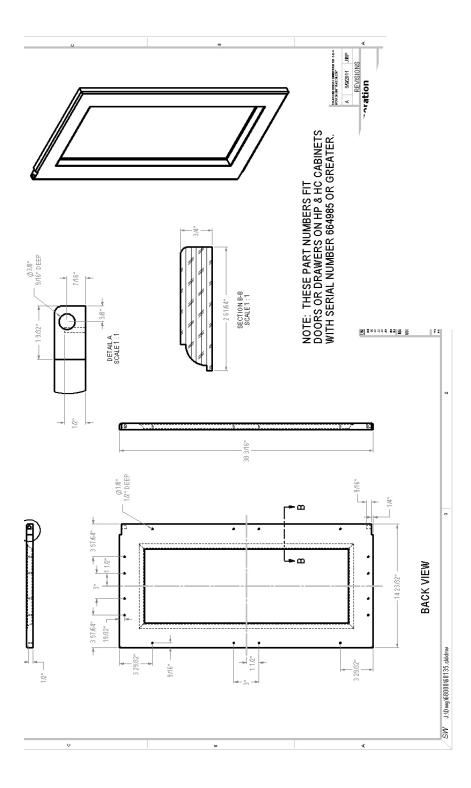
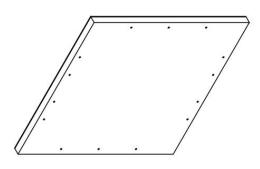
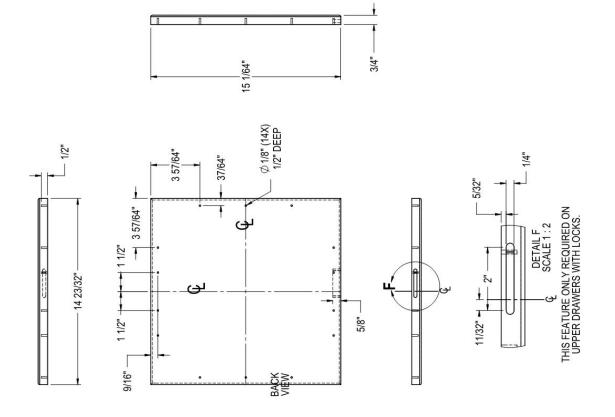


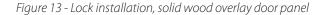


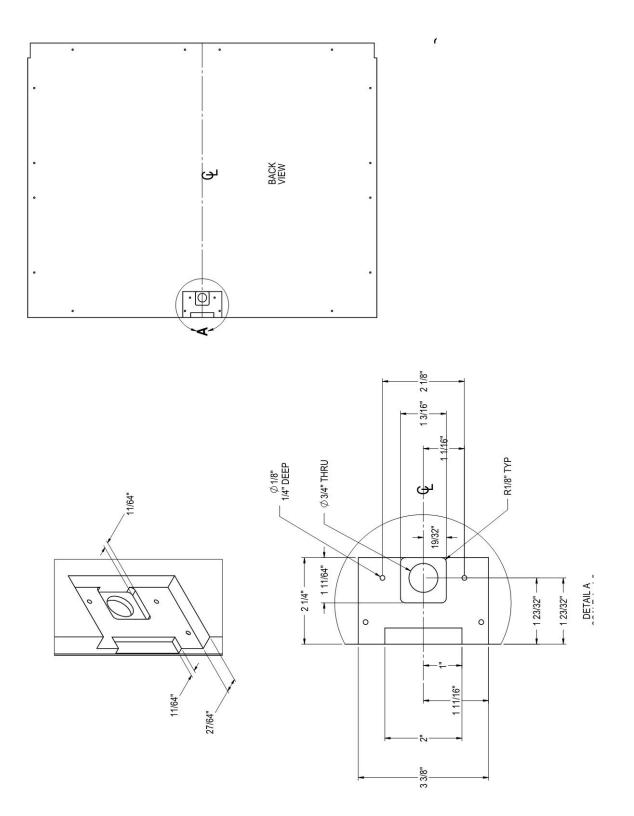
Figure 12 - Wood overlay drawer panel template









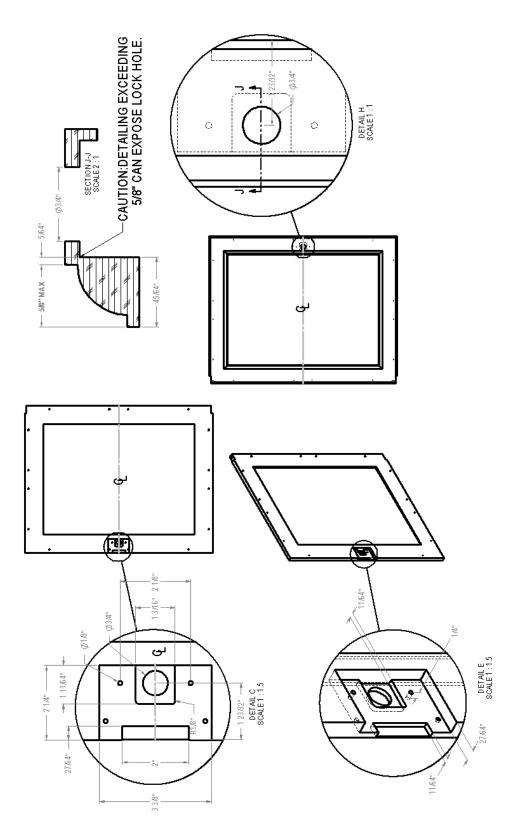




**Operation & Installation Manual** 

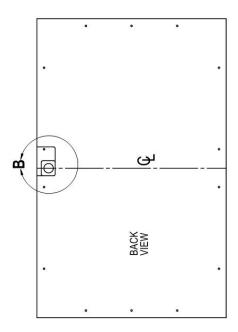
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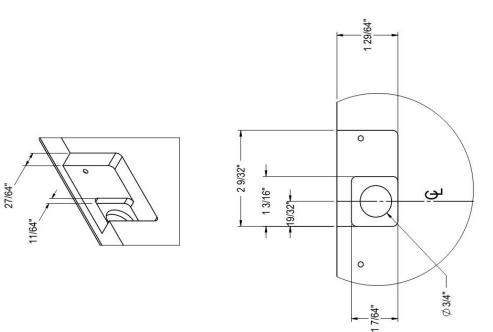
Figure 14 - Lock installation, wood overlay glass door panel



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## *Figure 15 - Lock installation, wood overlay drawer panel*







## Handle Installation

## CAUTION

Handle mounting on wood overlay door should be mounted on overlay panel only (not the door) to avoid damage to the factory door.

- 1. Handle must be attached to overlay before mounting overlay onto door. Mark rear of wood overlay planel with handle fastening locations.
- 2. Drill through wood overlay panel at marked locations taking care not to damage the wood overlay panel.
- 3. Countersink screw heads so screw heads are flush with backside of panel. Attach handle to overlay panel.

## CAUTION

Proper wood working materials and equipment should be used to avoid damage or errors in workmanship.

## Wood Overlay Panel Installation

Scan the QR code to the right with your smart phone to watch a How-To video on how to install Wood Overlay panels onto Perlick doors, otherwise, follow the instructions below.



- 1. With the unit secured in position, open the door and make sure panel's pre-drilled holes align with door frame holes.
- 2. Loosely attach four corners of the overlay panel to the door using #10 x 1" wood screws, installed through the door frame from the rear.
- 3. Check for overall wood overlay panel fit, position and function. Make minor adjustments as necessary. When panel is properly aligned, tighten mounting screws securely. Install the rest of the mounting screws and tighten securely.

#### CAUTION

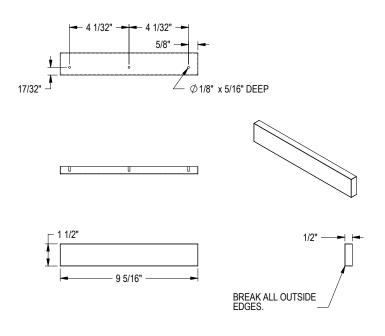
Do not over-tighten wood overlay attachment screws as this may damage the factory supplied door frame.

## WOODEN WINE RACK TRIM FINISHING (optional)

All wine racks come with sleek stainless steel fronts. Unfinished solid hardwood fronts are optional and can be removed and replaced with other wood to match your cabinetry. See Figure 16 (below) for wine rack face details.

*IMPORTANT NOTE:* The unfinished faces should be finished and sealed. In many cases, stains and/or finishes have odors that may be objectionable in an enclosed area. Do not stain or finish wood faces while in unit. To remove the front wood face from the wine shelf, simply pull out the wine shelf and remove the fasteners. Finish as desired, and when completely dry, reinstall with fasteners.

#### Figure 16 - Wooden Wine Rack Trim Design





## **OPERATION**

#### General

The unit is equipped with a state-of-the-art refrigeration system. The cabinet is equipped with an adjustable digital temperature controller and LED display.

## **Interior Light**

The unit is equipped with an interior light that illuminates when the door is open. The cabinet also comes standard with a manual light switch located on the control box for displaying your products through a glass door.

Always ensure that the manual switch is in the off position before closing a solid wood or stainless door. If manual light switch is left on for an extended period of time it may increase the cabinet temperature, especially at the top and cause the refrigeration system to run longer.

#### **Loading Product**

*IMPORTANT NOTE:* Before storing perishables, allow unit to run for a minimum of 24 hours to allow temperature stabilization after start-up.

When loading items into the unit, do not block internal louvers and fan guard openings or performance will be decreased.

## LIGHT BULB REPLACEMENT

To replace a defective or burnt out light bulb, unscrew the bulb counterclockwise and replace with an identical 15-watt bulb or smaller (Perlick replacement bulb number 67026).

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## **TEMPERATURE CONTROLLER**



- SET: To display target set point; in programming mode it selects a parameter or confirm an operation.
- (DEF) To start a manual defrost (not engaged)

(UP): To see the max. stored temperature; in programming mode it browses the parameter codes or increases the displayed value.

(DOWN) To see the min stored temperature; in programming mode it browses the parameter codes or decreases the displayed value.



To switch the instrument off, if onF = oFF.

Not enabled

KEY COMBINATIONS:

△ + ▽

SET +

To lock & unlock the keyboard.

- SET + V To enter in programming mode.
  - To return to the room temperature display.

Each LED function is described in the following table.

| LED        | MODE     | FUNCTION                       |
|------------|----------|--------------------------------|
| *          | ON       | Compressor enabled             |
| * *        | Flashing | Anti-short cycle delay enabled |
| *          | ON       | Defrost enabled                |
| (ب)        | ON       | An alarm is occurring          |
| (₩)        | ON       | Continuous cycle is running    |
| <b>\$)</b> | ON       | Energy saving enabled          |
| °C/°F      | ON       | Measurement unit               |
| °C/°F      | Flashing | Programming phase              |

*IMPORTANT NOTE:* Dependent on the mode and configuration, the controllers have been programmed to only allow a temperature adjustment within a specified range. See chart below for the specified range allowed for your cabinet:

| HP15 Models     |           |           |              |  |  |
|-----------------|-----------|-----------|--------------|--|--|
| Description     | Model No. | Set Point | Range        |  |  |
| Refrigerator    | HP15RS    | 38°F      | 30°F to 42°F |  |  |
| Beverage Center | HP15BS    | 42°F      | 30°F to 48°F |  |  |
| Wine Reserve    | HP15WS    | 45°F      | 40°F to 68°F |  |  |

## **CHECKING PRODUCT TEMPERATURE**

To accurately check the temperature of product stored in the refrigerated compartment insert an accurate thermometer into a plastic (non-breakable) bottle, partially filled with water. Tighten the bottle cap securely.

Place the bottle in the desired area for 24 hours. Refrain from opening the unit during testing period. After 24 hours, check the temperature of the water. Adjust the control settings if necessary.

You Perlick unit is pre-set in order to achieve the recommended temperature range when installed in a 70°F ambient room temperature. Factors which affect the internal temperatures of the refrigerated cabinet include:

- Temperature setting
- Room temperature where installed
- Number of times the door is opened and closed
- Length of times the door is left open
- Style of door installed
- Door gasket sealing and condition
- Amount of time the internal light is illuminated
- · Installaion in direct sunlight or near a heart source

## **CLEANING AND OTHER MAINTENANCE**

## CAUTION

Shut off electricity to the unit before cleaning the condenser and other routine maintenance.

To clean stainless steel exterior or interior surfaces, use a soft, nonabrasive stainless steel cleaner to wipe down the surfaces. If you have difficulty finding a good cleaner, try Signature Polish from Signature Limited Laboratory, P.O. Box 13436, Dayton, OH 45413-0436; or call toll-free at (877) 376-5474. Glass panels can be cleaned using any standard glass cleaner available on the market today.

To clean interior and exterior non-metallic surfaces and removable parts, wash with a mild solution of soap and lukewarm water with a little baking soda. Rinse and dry thoroughly. Avoid getting water on lights, controllers, fan motors and unfinished wood wine rack faces.

## CAUTION

Do not use abrasive cleaners or cloths on any of the interior or exterior surfaces or removable parts.

#### Cleaning the Condenser

The condenser should be cleaned every three (3) months. The condenser is located behind the toe plate (Figure 6). Remove the toe plate and use a soft bristle brush and vacuum to remove the dust and lint. Avoid damaging or crushing the condenser fins or tubing. Upon completion, reinstall the toe-plate.

## CAUTION

Failure to clean the condenser could result in temperature loss or mechanical failure. Clean this area every three months.



## TROUBLESHOOTING

## **BEFORE CALLING FOR SERVICE:**

If the unit appears to be malfunctioning, read through NORMAL OPERATION first. If the problem persists, check the TROUBLESHOOTING GUIDE. Locate the problem in the guide and refer to the cause and its remedy before calling for service. The problem could be something which can be solved without a service call.

## DANGER

NEVER ATTEMPT TO REPAIR OR PERFORM MAINTENANCE ON THE UNIT UNTIL THE MAIN ELECTRICAL POWER HAS BEEN DISCONNECTED!

Problem: No interior light

- Is the bulb loose?
- Is the bulb burnt out?

Problem: Light stays on when door is closed

- Manual ON/OFF light switch is turned ON
- Is the door switch making contact with the door?

Problem: Noise during operation

• Certain sounds are normal. Soft sounds from the compressor, fan motor and valves will be heard

Problem: Controller display is flashing "P1"

• There is a thermostat probe failure

Problem: Controller display is flashing "HA"

- The internal compartment temperature has exceeded the high temperature alarm preset value for over 30 minutes.
- Check to ensure door is closed
- Check door gasket seal
- Has warm product been placed in the cabinet?
- Is the condenser clean?
- In the louvered toe plate obstructed?
- Has the surrounding ambient temperature changed dramatically?
- Is the interior light ON?

Problem: Controller display is flashing "LA"

- The internal compartment temperature has exceeded the low temperature alarm preset value for over 30 minutes
- Check to ensure door is closed
- Check for gasket seal
- Has the surrounding ambiant temperature changed dramatically?

Problem: Controller display is flashing "EE"

• The controller has a data or memory failure

Problem: The refrigerated cabinet isn't running

- Is there electrical power to the unit?
- Is your home circuit breaker or fuse on?
- Is your ON/OFF key pad on?
- Is your condenser area clean?

Signature Series (HP15 model)



Problem: The refrigerated compartment is warmer than usual

- Is your control set properly?
- Is the light staying on?
- Is your condenser area clean and free of obstructions?
- Has the door been open for a long time or more frequent door openings occured?
- Are the internal louvers and fan guard openings obstructed?
- Has warm product been placed in the cabinet?

Problem: The refrigeration system runs for long periods of time

- Is the condenser area clean and free of obstructions?
- Have the doors been open for a long time or more frequent door openings occured?
- Has warm product been placed in the cabinet?
- On hot days and in warm room temperatures the system will run long

Problem: Condensation forms inside the refrigerated compartments

- This is normal during high humidity and frequent door openings
- Are the doors closing and sealing properly?

Problem: Condensation forms on the outside of the unit

• During periods of high humidity some condensation might appear on outside surfaces. The condensation will disappear when the humidity drops. Meanwhile, be sure doors are closing and sealing properly. If condensation persists, contact your Perlick Factory Authorized Service Center.

You need product information:

- Contact your selling dealer
- Inquire via the web at www.perlick.com
- Call (800) 558-5592 for factory assistance on planning, installation or product information.
- Write to: Perlick Corporation, Customer Service Department, 8300 West Good Hope Road, Milwaukee, WI 53223
- E-mail us at warrantyserv@perlick.com

You need product service:

• Check the model and serial number of your unit located on the label attached to the inside top of the cabinet. Then call your Perlick FactoryAuthorized Service Center. For the location of the Service Center in your area, contact your dealer, inquire via the web at www.perlick.com, call (800) 558-5592 for factory assistance on planning, installation or product information, write to: Perlick Corporation, Customer Service Department, 8300 West Good Hope Road, Milwaukee, WI 53223, e-mail us at warrantyserv@perlick.com.

You need replacement parts or accessories:

- Use only genuine Perlick replacement parts and accessories. Genuine Perlick parts and accessories are designed to work correctly with Perlick products and offer superior service life. The use of non-Perlick parts can damage the unit and may void the warranty
- Check the model and serial number of your unit located on the label attached to the inside top of the cabinet. Then call your Perlick Factory Authorized Service Center. For the location of the Service Center in your area, contact your dealer, inquire via the WEB at www.perlick.com, or write to: Perlick Corporation, Customer Service Department, 8300 W. Good Hope Rd, Milwaukee, WI 53223, call 800/558-5592 or e-mail us at warrantyserv@perlick.com



# RESIDENTIAL PRODUCTS WARRANTY

## **1A. PERLICK RESIDENTIAL REFRIGERATION PRODUCTS LIMITED WARRANTY**

(excludes H50IM Clear Ice Makers; see warranty on page 31)

## **ENTIRE PRODUCT** - Full Three Year Warranty\*:

For three (3) years from date of original purchase, Perlick Corporation's warranty covers all parts and labor to repair or replace any part of the product, which proves to be defective in material and workmanship.

**ADDITIONAL** - Fourth through Sixth Year Limited Parts Only Warranty:

During the three (3) years following expiration of the Three Year Warranty\*, Perlick will supply replacement parts only for the hermetically sealed refrigeration system with consists of the compressor, condenser, drier, connecting tubing, evaporator and hot gas bypass valve.

\*You must register your product within 90 days of purchase to receive the Full Three Year Warranty. Without registration, you will receive the standard Full Two Year Warranty with the additional Third through Sixth Year Limited Parts Only Warranty.

#### **TERMS:**

The Perlick Warranty applies to products installed in the fifty United States, the District of Columbia or the ten provinces of Canada.

All service provided by Perlick Corporation under the above warranty must be performed by authorized Perlick service representatives, unless otherwise specified by Perlick.

Service will be provided in the home during normal business hours.

This warranty applies only to products installed for normal residential use, it does not include adjusting the controls, door reversal, light bulb or cleaning the condenser.

This warranty is extended only to the original purchaser of the Perlick product.

The above warranty does not apply if:

- Failure of product was due to transportation
- Product was: improperly installed, misused, abused, operating with low voltage, wiring not conforming to electrical codes, improperly maintained or modified.
- The original Bill of Sale, delivery date or serial number cannot be verified.
- Defective parts are not returned for inspection if so required by the Perlick Corporation.

To receive parts and or service and the name of the nearest Perlick authorized service representative, contact your Perlick dealer, distributor or Perlick Corporation's Customer Service Department; 8300 West Good Hope Road, Milwaukee Wisconsin, 53223; call 800 558-5592, E-mail us at warrantyserv@perlick.com , or visit our web: www.bringperlickhome.com.

This limited warranty is in lieu of any other warranty, expressed or implied, including, but not limited to any implied warranty of merchantability or fitness for a particular purpose; provided however, that to the extent required by law, implied warranties are included but do not extend beyond the duration of the express warranty first set above. Perlick's sole liability and your exclusive remedy under this warranty are set forth in the initial paragraph above. Perlick Corporation shall have no liability whatsoever for any incidental, consequential or special damages arising from the sale, use or installation of the product or from any other causes whatsoever, whether based on warranty(expressed or implied) or otherwise based on contract, tort or any other theory of liability.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state.

## **1B. PERLICK H50IM CLEAR ICE MAKER LIMITED WARRANTY**

## **ENTIRE PRODUCT** - Full One Year Warranty:

For one (1) year from date of original purchase, Perlick Corporation's warranty covers all parts and labor to repair or replace any part of the product, which proves to be defective in material and workmanship.

#### **TERMS:**

The Perlick Warranty applies to products installed in the fifty United States, the District of Columbia or the ten provinces of Canada.

All service provided by Perlick Corporation under the above warranty must be performed by authorized Perlick service representatives, unless otherwise specified by Perlick.

Service will be provided in the home during normal business hours.

This warranty applies only to products installed for normal residential use, it does not include adjusting the controls, door reversal, light bulb or cleaning the condenser.

This warranty is extended only to the original purchaser of the Perlick product.

The above warranty does not apply if:

- Failure of product was due to transportation
- Product was: improperly installed, misused, abused, operating with low voltage, wiring not conforming
- electrical codes, improperly maintained or modified.
- The original Bill of Sale, delivery date or serial number cannot be verified.
- Defective parts are not returned for inspection if so required by the Perlick Corporation.

To receive parts and or service and the name of the nearest Perlick authorized service representative, contact your Perlick dealer, distributor or Perlick Corporation's Customer Service Department; 8300 West Good Hope Road, Milwaukee Wisconsin, 53223; call 800 558-5592, E-mail us at warrantyserv@perlick.com , or visit our web: www.bringperlickhome.com.

This limited warranty is in lieu of any other warranty, expressed or implied, including, but not limited to any implied warranty of merchantability or fitness for a particular purpose; provided however, that to the extent required by law, implied warranties are included but do not extend beyond the duration of the express warranty first set above. Perlick's sole liability and your exclusive remedy under this warranty are set forth in the initial paragraph above. Perlick Corporation shall have no liability whatsoever for any incidental, consequential or special damages arising from the sale, use or installation of the product or from any other causes whatsoever, whether based on warranty (expressed or implied) or otherwise based on contract, tort or any other theory of liability.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state.



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Perlick

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