



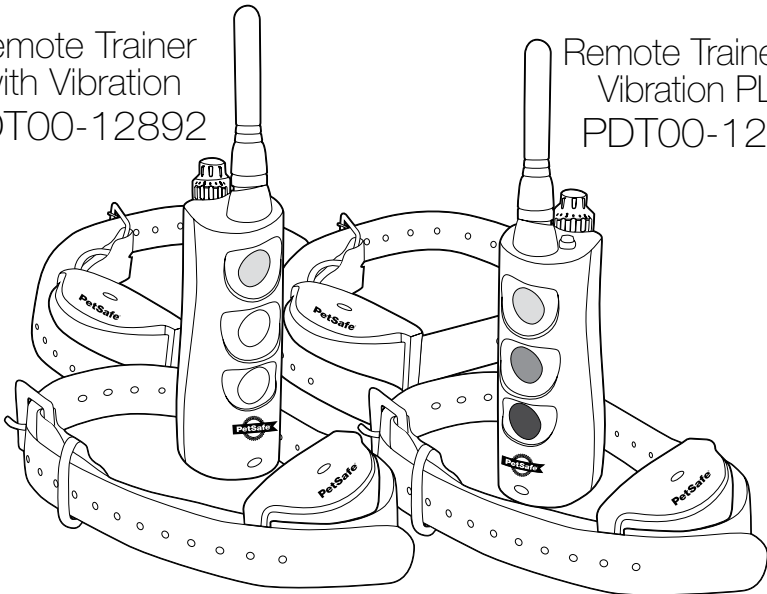
protect. **teach.** love.

# Remote Trainers with Vibration

operating and training guide

Remote Trainer  
with Vibration  
PDT00-12892

Remote Trainer with  
Vibration PLUS  
PDT00-12894



ADD-A-DOG® Collar  
with Vibration  
PAC00-12893

ADD-A-DOG® Collar  
with Vibration PLUS  
PAC00-12914

PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

Download from [www.Somanuals.com](http://www.Somanuals.com). All Manuals Search And Download.

# Important Safety Information

## Explanation of Attention Words and Symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

### **WARNING**

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

### **CAUTION**

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

### **CAUTION**

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your pet.

### **WARNING**

**Not for use with aggressive dogs.** Do not use this product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

### **CAUTION**

The PetSafe® Remote Trainer is not a toy. Keep away from the reach of children. Use it only for its training purpose.

### **CAUTION**

**Risk of skin damage.** Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible reposition the collar on the pet's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a lead, don't put pressure on the electronic collar.
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.
- For additional information on bed sores and pressure necrosis, please visit our website.

These steps will help keep your pet safe and comfortable. Millions of pets are comfortable while they wear stainless steel contacts. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

The PetSafe® Remote Trainers must be used only on healthy dogs. We recommend that you take your dog to a veterinarian before using the collar if he is not in good health.

Thank you for choosing the PetSafe® brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools promote a lifestyle of protection, teaching, and love—essentials that influence memories for a lifetime. If you have any questions about our products or training your pet, please visit our website at [www.petsafe.net](http://www.petsafe.net) or contact our Customer Care Center at 1-800-732-2677.

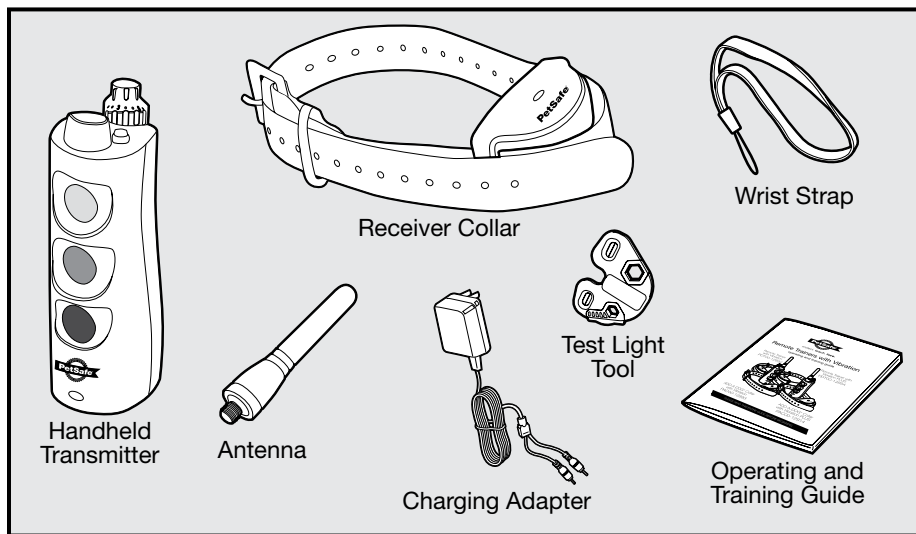
To get the most protection out of your warranty, please register your product within 30 days at [www.petsafe.net](http://www.petsafe.net). By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at [www.petsafe.net](http://www.petsafe.net).

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# Components



## How the System Works

Now you can experience the difference a Remote Trainer can make. Spend less time training and more time enjoying your dog. These PetSafe® Remote Trainers are comfortable for your pet and easy to use with our unique adjustable vibration. A great method of communicating with your dog and capable of teaching all the customary commands.

The PetSafe® Remote Trainers with Vibration can assist you in controlling your pet in a range up to ½ mile. At the push of a button, the Handheld Transmitter sends a signal, activating the Receiver Collar. You begin with your dog on-leash and finish with Wireless Leash® control.

Depending on which model you choose, these Remote Trainers provide up to 15 individual levels of two different styles of stimuli: Vibration Stimulation and Static Stimulation or a mix of both.

## Features

- Exclusive adjustable vibration
- Patented ergonomic design
- ½ Mile range
- Waterproof collar
- Rechargeable

# Key Definitions

## Handheld Transmitter:

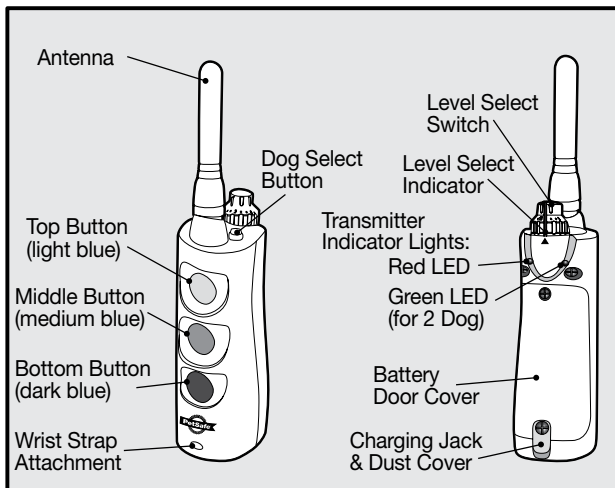
Transmits the radio signal to the Receiver Collar. It is water resistant.

## Transmitter Indicator Lights:

Indicate that a button is pressed and also serves as a low-battery indicator.

**Red LED:** Factory set for single dog training. Indicates low battery and when any blue correction button is pressed. Also indicates when Transmitter is charging.

**Green LED:** For 2 Dog training. Indicates when any blue correction button is being pressed for Dog 2.



**Level Select Switch:** Provides multiple levels of Stimulation. *Note: When set to Level "0", the LED's on the Receiver Collar will still light up but no correction will be delivered.*

**Level Select Indicator:** Shows level of correction.

**Correction/Stimulation Buttons:** Deliver Vibration Correction and/or Static Stimulation, depending on model.

**Top Button (light blue):** On models PDT00-12892 and PDT00-12894. Delivers a quick Vibration Correction followed by a Controlled (continuous) Vibration when button is pressed.

**Middle Button (medium blue):** On model PDT00-12894. Delivers a quick Vibration Correction followed by a Controlled (continuous) Static Stimulation when button is pressed. A safety time-out will be triggered if the button is held continuously for more than 12 seconds. The safety time-out will end when the button is released.

**Bottom Button (dark blue):** On model PDT00-12894. Delivers a quick Static Stimulation followed by a Controlled (continuous) Static Stimulation when button is pressed. A safety time-out will be triggered if the button is held continuously for more than 12 seconds. The safety time-out will end when the button is released.

**Dog Select Button:** Used to select between Dog 1 and Dog 2.

**Wrist Strap Attachment:** Used to attach Wrist Strap.

**Antenna:** Transmits signal from the Handheld Transmitter to the Receiver Collar.

**Charging Jack & Dust Cover:** Used to charge the Handheld Transmitter and should always be closed when charger is removed.

**Battery Door Cover:** In the event that batteries are not charging properly, please contact our Customer Care Center.

**Vibration Stimulation:** Activates the Vibration in the Receiver Collar.

**Static Stimulation:** You control when and how long Stimulation is delivered to your dog through the Receiver Collar's Contact Points. When a Static Stimulation button is held for 12 seconds or more, the Red or Green LED will flash (depending on Dog 1 or Dog 2 mode), indicating it is in safety time-out mode. The button will need to be released and pressed again before additional Stimulation can be delivered.

**Receiver Collar:** Receives the radio signal from the Handheld Transmitter. It is waterproof.

**On/Off Button:** Momentarily pressing and holding this button turns the Receiver Collar on and off.

**Contact Points:** The contacts through which the Receiver Collar delivers the Vibration Correction and/or the Static Stimulation.

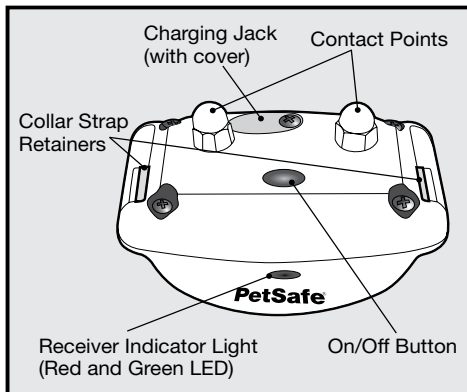
**Receiver Indicator Light:** Indicates when the Receiver Collar has been turned on or off, is in Pairing Mode, and serves as a low-battery indicator.

**Red LED:** Indicates when Correction is being delivered and serves as the low battery indicator. Also indicates when unit is charging.

**Green LED:** Indicates unit is on and battery is good. Also indicates Pairing Mode.

**Collar Strap Retainers:** Hold the adjustable collar.

**Charging Jack & Dust Cover:** Used to charge the Receiver Collar. Although the Receiver Collar is waterproof without the charger cover, keep the cover in place when not charging to keep debris out of the openings.



# Operating Guide

## Step 1 Prepare the Handheld Transmitter

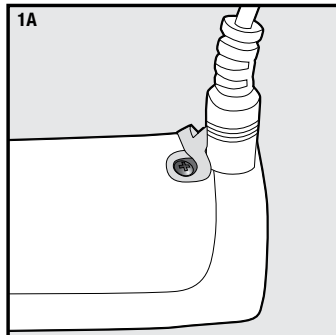
### Charge the Handheld Transmitter

1. Lift the rubber dust cover protecting the Handheld Transmitter Charging Jack.
2. Connect one of the charger connectors to the Handheld Transmitter Charging Jack (1A).
3. Plug the charger into a standard wall outlet. The Red LED will light up. When fully charged, the LED will change to Green.
4. When charging is complete, be sure to replace the rubber dust cover.

*Note: Approximate battery life between charges is 40 to 60 hours, depending on frequency of use.*

The Transmitter has two LED's used to indicate the selected dog. The Dog 1 Red LED is on the left when holding the unit with the LED's facing the operator, and the Dog 2 Green LED is on the right.

The transmitter is factory set in single dog mode. To verify, press and release the Dog Select Button multiple times. (The Red LED will blink once for each press and release.)



### Transmitter Indicators

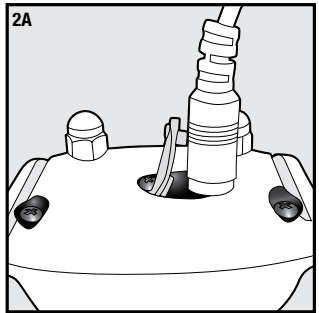
Condition	Red LED
Normal Operation	OFF
Low Battery - press and release any blue correction button	3 flashes every 5 seconds
Dog 1—any blue correction button	ON length of any blue correction button press. If a Static Stimulation button is held up to 12 continuous seconds, then a rapid flash will indicate a safety time-out.
Charging	ON

Condition	Green LED
Normal Operation	OFF
Dog 2—any blue correction button	ON length of any blue correction button press. If a Static Stimulation button is held up to 12 continuous seconds, then a rapid flash will indicate a safety time-out.
Charging Complete	ON

## Step 2 Prepare the Receiver Collar

### Charge the Receiver Collar

1. Lift the rubber dust cover protecting the Receiver Collar Charging Jack.
2. Connect one of the charger connectors to the Receiver Collar Charging Jack (2A).
3. Plug the charger into a standard wall outlet. The Red LED will light up. When fully charged, the LED will change to Green.
4. When charging is complete, be sure to replace the rubber dust cover.



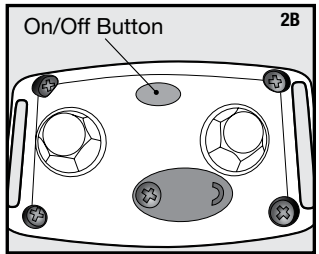
### To Turn the Receiver Collar On

1. Press and hold the On/Off Button (2B) until the Green LED light comes on. (This takes approximately one second.)
2. Release the On/Off Button.

In normal mode, the Green LED will flash once every 5 seconds, indicating the Receiver Collar is on and ready to receive a radio signal from the Handheld Transmitter.

### To Turn the Receiver Collar Off

1. When you press the On/Off Button, the Red LED light will come on. Hold down the button until the Red LED turns off (approximately 5 seconds).
2. Release the On/Off Button.



To extend the life between charging cycles, turn the Receiver Collar off when it is not in use. Approximate battery life between charges is 15-20 hours, depending on frequency of use.

### Receiver Indicators

Condition	Red LED
Normal Operation - Low Battery	3 flashes every 5 seconds
Correction	ON while delivering correction
Charging	ON

Condition	Green LED
Pairing Mode	Flashes once every second
Normal Operation - Good Battery	Flashes once every 5 seconds
Charging Complete	ON



## Rechargeable Batteries

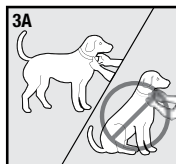
- The rechargeable Nickel Metal Hydride (NiMH) batteries are not memory sensitive and do not require depletion before charging.
- The batteries come partially charged from the factory, but will require a full charge (up to 12 hours) before the first use.
- If your equipment has not been charged for an extended period, you may experience a decrease in battery life the first few uses. Afterwards, the battery life will return to previous capacity levels.
- You should expect many years of battery life from the rechargeable batteries before replacement. Please contact Customer Care for replacement batteries.

## Step 3 Fit the Receiver Collar

**Important: The proper fit and placement of your Receiver Collar is important for effective operation. The Contact Points must have direct contact with your dog's skin on the underside of his neck.**

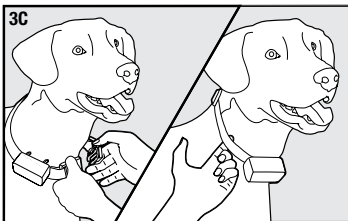
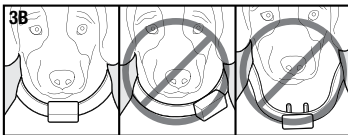
To assure a proper fit, please follow these steps:

1. Make sure that the Receiver Collar is turned off.
2. Start with your dog standing comfortably (3A).
3. Place the Receiver Collar on your dog's neck close to the ears. Center the Contact Points underneath your dog's neck, touching the skin (3B). *Note: It is sometimes necessary to trim the hair around the Contact Points to make sure that contact is consistent.*



**CAUTION** Do not shave the pet's neck as this may increase the risk of skin irritation.

4. Check the tightness of the Receiver Collar by inserting one finger between the collar and your dog's neck (3C). The fit should be snug but not constricting.
5. Allow your dog to wear the Receiver Collar for several minutes then recheck the fit. Check the fit again as your dog becomes more comfortable with the Receiver Collar.



## To Prevent Skin Irritation From Occurring

**CAUTION Risk of skin damage.** For comfort, safety and effectiveness of this product, please ensure that you check the fit of your pet's collar frequently. If any skin irritation is observed, discontinue the use of the collar for a few days. If the condition persists beyond 48 hours, see your veterinarian.

Do not attach a leash to the Remote Trainer. This can result in pulling the Contact Points too tightly against your pets neck. You may put a separate non-metallic collar on your dog's neck and attach a leash. Do use a harness for attaching a leash and/or tags while using the Remote Trainer.

Please refer to page 2 for additional information.

# Step 4

## Pairing the Receiver Collar for One Dog Operation

To pair the Receiver Collar to work with a new Handheld Transmitter or to pair a new Receiver Collar to work with your existing Handheld Transmitter:

1. Turn the Receiver Collar off.
  2. Press and release the Transmitter's Dog Select Button and ensure the Red LED flashes one time to indicate Dog 1 is set.
  3. Press and hold the On/Off Button on the Receiver Collar continuously for 5 seconds, then release the button. The Green LED flashes once every second after the button is released and waits to receive an ID for up to 10 seconds.
  4. Press and release any blue correction button once during the 10 second programming mode. (This sends the Transmitter's unique ID to the Receiver.)
  5. When the Green LED light on the Receiver flashes 5 times, the new ID has been received. This can be verified by pressing any button on the Transmitter.
  6. If the Receiver does not receive the new ID, it will automatically exit the pairing mode and retain its previous ID.
- 

# Step 5

## Pairing the Receiver Collar for Two Dog Operation

For a 2 Dog System, additional Receiver Collars are available at [www.petsafe.net](http://www.petsafe.net) or through our Customer Care Center.

### Adding Dog 2

#### Remote Transmitter

1. Set the Level Select Switch to 2.
2. Press and hold the Transmitter's Dog Select Button continuously for 5 seconds, then release the button. (The Green LED will blink 3 times.)
3. Press and release the Transmitter's Dog Select Button again and ensure the Green LED flashes one time to indicate Dog 2 is set.

#### Receiver Collar

1. With the Receiver in the off position, press and hold the On/Off Button continuously for 5 seconds, then release the button. The Green LED will flash once per second even after the button is released for up to 10 seconds.
2. During this 10 second programming mode, press and release any blue correction button on the Transmitter once. (This sends the Transmitter's unique ID to the Receiver.)
3. The Green LED light on the Receiver Collar will flash 5 times. The new ID is now set. To verify press any of the blue correction buttons.

#### Multi-Dog Functions

1. To select between Dog 1 and Dog 2, press and release the Dog Select Button to toggle back and forth between Dog 1 (Red LED) and Dog 2 (Green LED).
2. The Transmitter will remember the last dog selected.

### **Clear 2 Dog Programming and Return to 1 Dog Mode**

1. Set the Level Select Switch to 1.
2. Press and hold the Transmitter's Dog Select Button continuously for 5 seconds, then release the button. (The Red LED will blink 3 times when it is complete.)

## **Accessories**

To purchase additional accessories for your PetSafe® Remote Trainer, contact the Customer Care Center at 1-800-732-2677 or visit our website at [www.petsafe.net](http://www.petsafe.net) to locate a retailer near you.

# Training Guide

## Testing the Remote Trainer

We recommend you experience first-hand how the PetSafe® Remote Trainers with Vibration function. Always begin at the lowest level and increase the intensity up to your personal comfort level.

1. Place your fingers on both Contact Points of the Receiver Collar.
2. Hold the Transmitter approximately 2 feet from the Receiver and position the Level Select Switch to 1. Press the Bottom Button (dark blue) if applicable. At this level you may not feel the quick on/off Static Stimulation followed by the controlled Static Stimulation while holding the button down.  
*NOTE: An automatic safety time-out will be triggered if any Static Stimulation button is held for more than 12 seconds. Once released, the button resets to normal functionality.*
3. Increase the intensity until the sensation begins to feel uncomfortable.
4. Repeat the same procedure above using the Middle Button (medium blue) if applicable. The only difference will be a quick on/off quick Vibration followed by controlled Static Stimulation if the button is held down.
5. Repeat the same procedure above using the Top Button (light blue). The difference will be a quick on/off Vibration followed by controlled Vibration if the button is held down.

*Note: Always return the Level Select Switch to 1 when changing buttons to discover either you or the dog's comfort level with different methods of Vibration and Static Stimulation.*

*Note: When set to Level "0", the LED's on the Receiver Collar will still light up but no correction will be delivered.*

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## Find the Best Vibration or Static Stimulation Level for Your Pet

**Important: Always start at the lowest level and work your way up.**

The PetSafe® Remote Trainers with Vibration employ the same methodology. The PDT00-12892 gives the dog quick on/off Vibration. The controlled (continuous) Vibration follows only if you determine it is necessary to hold down the Transmitter's Top Button (light blue). The PDT00-12894 three-button model has two additional features. The Middle Button (medium blue) gives a quick on/off Vibration followed by controlled (continuous) Static Stimulation **only** if you continue to hold the button down. The Bottom Button (dark blue) provides a quick on/off Static Stimulation followed by controlled (continuous) Static Stimulation if you continue to hold the button down. This allows you to choose the Vibration or Static Stimulation Level that is best for your pet. *Note: If a Static Stimulation button is held up to 12 continuous seconds, the LED will flash rapidly to indicate a safety time-out. Once released, the button resets to normal functionality.*

Once you have placed the Receiver Collar on your pet, it is time to find the Vibration or Static Stimulation Level that is best for him. This is called the Recognition Level.

A slight change in your pet's behavior, such as looking around in curiosity, scratching at his collar, or flicking his ears, indicates the Recognition Level that is best for him.

Follow the steps below to find your pet's Recognition Level:

1. Starting at 1 on the Level Select Switch, press the Vibration Correction Top Button (light blue) for model PDT00-12892, OR the Static Stimulation Bottom Button (dark blue) for model PDT00-12894, continuously for 1 to 2 seconds.

2. If your pet shows no reaction, repeat the Vibration or Static Stimulation level several times before moving up to the next level.
3. YOUR PET SHOULD NOT VOCALIZE OR PANIC WHEN RECEIVING VIBRATION OR STATIC STIMULATION. IF THIS HAPPENS, THE STIMULATION LEVEL IS TOO HIGH AND YOU NEED TO GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.
4. Move up through the Vibration or Static Stimulation levels until your pet reliably responds to Vibration or Static Stimulation.
5. If your pet continues to show no response at Level 15, check the fit of the Receiver Collar. If your pet has long or thick hair, your pet's hair may need to be trimmed around the Contact Points.

**CAUTION** Do not shave the pet's neck as this may increase the risk of skin irritation.

If after completing all of these steps your dog still does not indicate he is feeling the Vibration or Static Stimulation, please contact the Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net).

## General Tips

**Introducing the Remote Trainer:** Introduce your PetSafe® collar when your dog graduates from puppy stage and understands basic obedience commands - usually from 4-6 months old.

**Avoiding a “Collar Wise” dog:** Try to avoid letting your dog become “collar wise”, obeying only when wearing the PetSafe® collar. Similarly, avoid letting the dog learn to obey only when seeing the Transmitter in your hand. This is easy to prevent (see #2 in the following Training Recommendations section).

**Training Sessions & Determining Vibration or Static Stimulation Levels:** Keep your training sessions short and watch your dog's reaction - your pet will tell you what level of Vibration or Static Stimulation is appropriate to use and when to release the button. Please refer to page 12 for additional information for finding the best Vibration or Static Stimulation Level for your pet.

**Stopping Unwanted Behavior:** When stopping unwanted behavior, it is suggested to use higher levels of Vibration or Static Stimulation - the pet should be convinced that his unacceptable actions (not you) caused the annoying sensation to happen.

**Dogs First Learn One Command:** Focus on learning one command before moving on to another. When teaching a command like “heel, come, sit or down”, many trainers recommend using low levels of Vibration or Static Stimulation. The dog quickly learns to turn off or completely avoid the unpleasant sensation.

**Reinforcing Known Commands:** To reinforce commands the dog already knows, it is suggested to use medium Vibration or Static Stimulation Levels. This teaches the dog to respect instructions by always listening and obeying.

*Note: Using praise or treats to reward the correct response is great for encouraging the dog, but it is suggested you and your family members always remain the dog's leader.*

## Dog Training Recommendations

1. **When Training Begins:** Training starts the moment you bring your puppy home. While it will not be ready for the PetSafe® products until the dog has matured, you should begin basic training immediately.
2. **Remain the Leader:** Stop your dog from becoming “collar wise”. An easy solution known as “Collar Conditioning” will help prevent the dog from listening only when wearing the Receiver and disobeying when he is not wearing it. First, fit the Receiver Collar on your dog. Second,

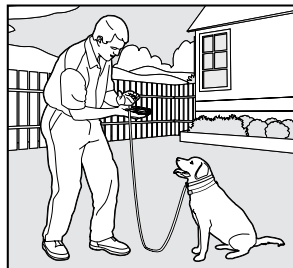
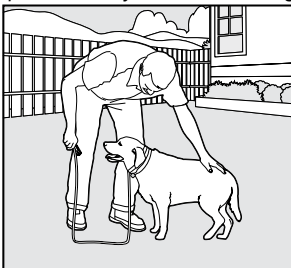
immediately take your dog outside or do something he enjoys; don't activate the Receiver. Let the dog wear it during non-training sessions. Your dog should believe wearing the Receiver Collar can also result in having fun. It should not be perceived as punishment. Place the Receiver Collar on and off the dog at various times for short or longer periods to make wearing it a normal routine. Similarly, don't let the dog learn to obey only when he sees the Transmitter. Also carry the Transmitter, but don't use it all the time. How long should this process take? Professional trainers' opinions vary from a few days to a couple of weeks.

- 3. Focus on the Dog:** Professional trainers' opinions vary on some issues, but all users of remote training systems strongly recommend watching your dog, not the transmitter, when training. PetSafe® products are specifically designed to make this task simple. It is easy and you should find the point where your dog first perceives the Vibration or the Static Stimulation. See Find the Best Vibration or Static Stimulation Level for Your Pet on page 12.
- 4. "Good Dog" in the Home or Outside:** Stopping unwanted behavior is easy using the PetSafe® Remote Trainers. Your dog can be good in and out of the house. Remember to be fair to the dog and remove temptation whenever possible. Following are some guidelines for teaching basic obedience commands.

## Teaching Basic Obedience

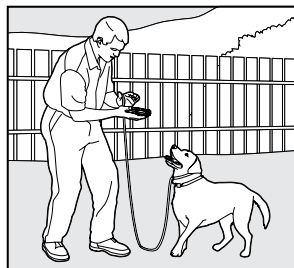
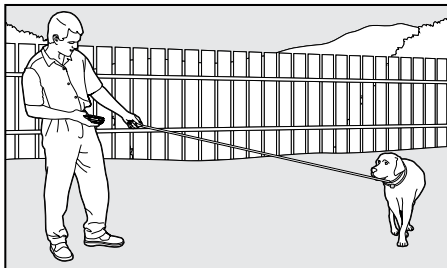
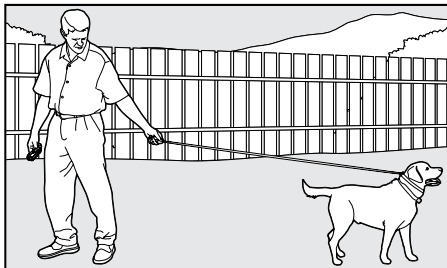
### The "Sit" Command

- Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a long leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
- Hold your leash and Handheld Transmitter in one hand. To start with Vibration, press and hold the Top Button (light blue) while saying "Sit" and if necessary using your free hand to guide your pet into a "Sit" position. Release the Top Button immediately when your pet sits. Repeat this several times.
- If your pet sits reliably on receiving the Vibration and the spoken "Sit" command, then training is complete. Release your pet from the "Sit" position and praise him. If not, move on to Step 4 (only on the PDT00-12894 Remote Trainer with Vibration PLUS model).
- Hold the leash and Handheld Transmitter in one hand. Using the Recognition Level for your pet, press and hold the Middle Button (medium blue on the PDT00-12894 model) to deliver a quick Vibration followed by controlled Static Stimulation, or the Bottom Button (dark blue on the PDT00-12894 model) to deliver a quick on/off Static Stimulation followed by controlled Static Stimulation, while saying "Sit" and if necessary using your free hand to guide your pet into the "Sit" position. Release the button immediately when your pet sits. Repeat this several times. *Note: If a Static Stimulation button is held up to 12 continuous seconds, the LED will flash rapidly to indicate a safety time-out. Once released, the button resets to normal functionality.*
- If your pet now sits reliably with the spoken "Sit" command, he may now be ready to respond without Static Stimulation. Take a play break and then go back and repeat from Step 2 with Vibration only. *Note: Keep your pet close to you while teaching the "Sit" command.*



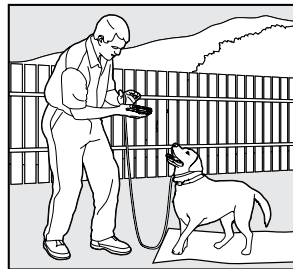
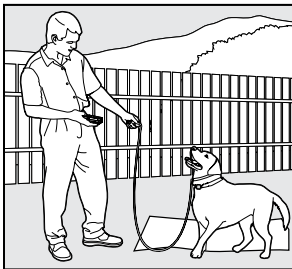
## The “Come” Command

1. Put a separate, non-metallic collar on your pet’s neck ABOVE the Receiver Collar, and attach a long leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
2. Hold your leash in one hand and the Handheld Transmitter in the other.
3. Wait for your pet to walk away from you.
4. To start with Vibration, press and hold the Top Button (light blue), while saying “Come” and if necessary use the leash to guide your pet toward you.
5. Immediately release the button as soon as your pet steps toward you, and praise him enthusiastically.
6. Quickly move backwards as your pet begins to come toward you, praising him the entire time. Stop moving backwards and praise your pet when he returns to you.
7. Repeat steps 3 to 6 several times.
8. If your pet comes to you reliably on receiving the spoken “Come” command, then training is complete. Release your pet and praise him. If not, move on to Step 9.
9. Wait for your pet to walk away from you. Using the Recognition Level for your pet, press and hold the Middle Button (medium blue on the PDT00-12894 model) to deliver quick Vibration followed by controlled Static Stimulation, or the Bottom Button (dark blue on the PDT00-12894 model) to deliver a quick on/off Static Stimulation followed by controlled Static Stimulation, while saying “Come” and if necessary use the leash to guide your pet toward you.
10. Immediately release the button as soon as your pet steps toward you, and praise him enthusiastically. *Note: If a Static Stimulation button is held up to 12 continuous seconds, the LED will flash rapidly to indicate a safety time-out. Once released, the button resets to normal functionality.*
11. Quickly move backwards as your pet begins to come toward you, praising him the entire time. Stop moving backwards and praise your pet when he returns to you.
12. Repeat steps 9 to 11 several times.
13. If your pet now comes to you reliably with the spoken “Come” command, he may now be ready to respond without Static Stimulation. Take a play break and then go back and repeat from Step 3 with Vibration only.



## The “Stay” Command

1. Put a separate, non-metallic collar on your pet’s neck ABOVE the Receiver Collar, and attach a long leash. *Note: Be sure the extra collar does not put pressure on the Contact Points.*
2. Visibly identify where you want your pet to sit by placing his bed or a large piece of cloth on the ground.
3. Put your pet on his bed. Hold your leash in one hand and the Handheld Transmitter in the other.
4. Staying at approximately 1 yard, walk around the perimeter of the bed. Do not say anything to your pet.
5. If your pet tries to leave the bed, press and hold the Top Button (light blue) to deliver Vibration only while saying “Stay” and if necessary guide your pet back to his bed.
6. Immediately release the button as soon as your pet returns to his bed, and praise him enthusiastically.
7. Once your pet has settled, release him and play calmly.
8. Repeat steps 3 to 7 several times.
9. If your pet stays reliably on receiving the spoken “Stay” command, then training is complete. Release your pet and praise him. If not, move on to Step 10.
10. Put your pet on his bed and walk around the perimeter of the bed as before.
11. Wait for your pet to try to leave the bed. Using the Recognition Level for your pet, press and hold the Middle Button (medium blue on the PDT00-12894 model) to deliver quick Vibration followed by controlled Static Stimulation, or the Bottom Button (dark blue on the PDT00-12894 model) to deliver a quick on/off Static Stimulation followed by controlled Static Stimulation, while saying “Stay” and if necessary guide your pet back to his bed.
12. Immediately release the button as soon as your pet returns to his bed, and praise him enthusiastically. *Note: If a Static Stimulation button is held up to 12 continuous seconds, the LED will flash rapidly to indicate a safety time-out. Once released, the button resets to normal functionality.*
13. Once your pet has settled, release him and play calmly.
14. Repeat steps 10 to 13 several times.
15. If your pet stays reliably on receiving the spoken “Stay” command, he may now be ready to respond without Static Stimulation. Take a play break and then go back and repeat from Step 3 with Vibration only.



## Eliminating Unwanted Behavior

### Jumping Up

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior. That means every time your pet jumps on someone, he should be reprimanded or redirected to an alternate and acceptable behavior, for which he can receive praise. *Note: It is best if your pet first understands the “Sit” command.*



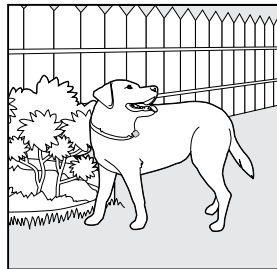
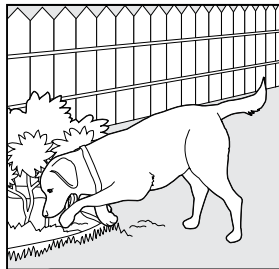
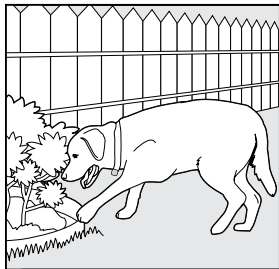
1. Choose the Stimulation Level one step higher than your pet's Recognition Level.
2. As soon as your pet lifts his paws off the ground to jump on you, press and hold the Top Button (light blue) to deliver Vibration only, or the Middle Button (medium blue on the PDT00-12894 model) to deliver quick Vibration followed by controlled Static Stimulation, or the Bottom Button (dark blue on the PDT00-12894 model) to deliver a quick on/off Static Stimulation followed by controlled Static Stimulation, and give the command "Sit."
3. Release the button immediately once your pet is sitting, and verbally praise him. *Note: If a Static Stimulation button is held up to 12 continuous seconds, the LED will flash rapidly to indicate a safety time-out. Once released, the button resets to normal functionality.*
4. If your pet ignores the Vibration or Static Stimulation, use a higher level of Stimulation.
5. Practice this exercise in several different areas and use different people for distractions.



## Digging

It is important to first understand why your pet is digging. Many dogs, such as terriers, were bred to flush out prey, and digging is very innate to them. Other pets may be digging to find a cool spot to lie down, or simply out of boredom. Your pet may no longer have the desire to dig if he is provided with the following:

- A cool, shaded area in which to lie down, and plenty of water.
- An alternate activity, such as a favorite toy.
- Plenty of play, exercise, and attention.
- A yard free from rodents or prey that he may be trying to flush out.



1. Choose the Stimulation Level one step higher than your pet's Recognition Level.
2. Place the Receiver Collar on your pet and wait at least 10 minutes before placing him in the yard. No other people or pets should be in the yard, as you do not want your pet to associate the Correction with anything other than his digging. Your pet must be securely fenced in or contained during training.
3. From a window or area where your pet cannot see you, wait until your pet begins to dig.
4. While your pet digs, press and hold the Top Button (light blue) to deliver Vibration only, or the Middle Button (medium blue for the PDT00-12894 model) to deliver quick Vibration followed by controlled Static Stimulation, or the Bottom Button (dark blue on the PDT00-12894 model) to deliver a quick on/off Static Stimulation followed by controlled Static Stimulation. Release the button immediately when he stops digging. *Note: If a Static Stimulation button is held up to 12 continuous seconds, the LED will flash rapidly to indicate a safety time-out. Once released, the button resets to normal functionality.*

5. If your pet ignores the Vibration or Static Stimulation, use a higher level of Stimulation.
6. Continue to watch your pet, as he may choose another area to dig.
7. Do not allow your pet in the yard unsupervised until he has completely stopped digging.

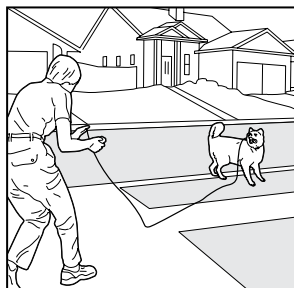
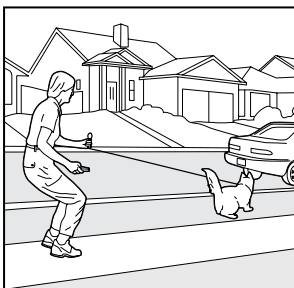
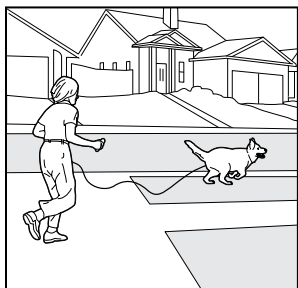
## Chasing

Chasing is an instinctive behavior stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the leash or out of a contained area until he has learned the "Come" command, regardless of the distraction. Be consistent and correct your dog every time he chases something.

### CAUTION

It is vitally important that you and your dog remain safe while carrying out this training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.

1. Choose the Stimulation Level one step higher than your dog's Recognition Level.
2. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
3. When the object passes in front of your dog, make sure to hold the leash with a firm grip. As soon as your dog begins to chase the object, give the "Come" command and press and hold the Top Button (light blue) to deliver Vibration only, or the Middle Button (medium blue on the PDT00-12894 model) to deliver quick Vibration followed by controlled Static Stimulation, or the Bottom Button (dark blue on the PDT00-12894 model) to deliver a quick on/off Static Stimulation followed by controlled Static Stimulation, until he stops. If he fails to stop, restrain him with the leash before he reaches danger.
4. When your dog stops chasing the object, immediately release the button, walk backwards and give the command "Come." Praise your dog as he comes to you. *Note: If a Static Stimulation button is held up to 12 continuous seconds, the LED will flash rapidly to indicate a safety time-out. Once released, the button resets to normal functionality.*
5. If your dog ignores the Vibration or Static Stimulation, repeat using a higher level of Stimulation.
6. Repeat the process until your dog responds consistently to the "Come" command.



## Excessive Barking

Barking is an instinctive behavior for dogs. It is impossible to keep your dog from barking entirely, but you can teach him to be quiet when you give him a command.

*Note: This will only be effective when you are at home with your dog.*

1. Choose your dog's Recognition Level.
2. Put your dog in a situation that will tempt him to bark.
3. When your dog begins to bark, press and hold the Top Button (light blue) to deliver Vibration only, or the Middle Button (medium blue on the PDT00-12894 model) to deliver quick Vibration followed by controlled Static Stimulation, or the Bottom Button (dark blue on the PDT00-12894 model) to deliver a quick on/off Static Stimulation followed by controlled Static Stimulation, and give him the command "Quiet."
4. Release the button immediately once your dog stops barking and praise him. *Note: If a Static Stimulation button is held up to 12 continuous seconds, the LED will flash rapidly to indicate a safety time-out. Once released, the button resets to normal functionality.*
5. If your dog ignores the Vibration or Static Stimulation and continues to bark, repeat the process using a higher level of Stimulation.
6. Practice this exercise in different areas using different situations that would cause your dog to bark.

# Frequently Asked Questions

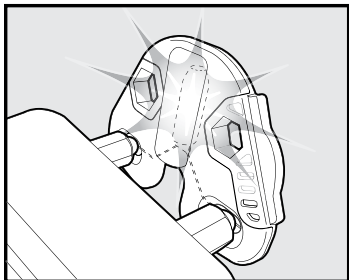
<b>How old does a pet have to be before using the PetSafe® Remote Trainer?</b>	<ul style="list-style-type: none"><li>• Introduce your PetSafe® Remote Trainer when your dog graduates from puppy state—usually 6 months old. The Receiver Collar may be too large for dogs under 8 lbs.</li></ul>
<b>Once my pet is trained and has been obeying my commands, will he have to continue to wear the Receiver Collar?</b>	<ul style="list-style-type: none"><li>• Probably not. He may need to wear the Receiver Collar from time to time for reinforcement.</li></ul>
<b>Is the Receiver Collar waterproof?</b>	<ul style="list-style-type: none"><li>• Yes. The Receiver Collar that comes with the Remote Trainer's with Vibration or Vibration PLUS is designed to be waterproof.</li></ul>
<b>Can I use a PetSafe® Remote Trainer with Vibration with more than one pet?</b>	<ul style="list-style-type: none"><li>• Yes. A second dog can be added to the system. The additional collar can be purchased at <a href="http://www.petsafe.net">www.petsafe.net</a> or through our Customer Care Center.</li></ul>
<b>Will I get exactly ½ mile of range with the PetSafe® Remote Trainer?</b>	<ul style="list-style-type: none"><li>• The range you get with your PetSafe® Remote Trainer with Vibration will vary according to terrain, weather, vegetation, as well as transmission from other radio devices. To get the maximum amount of range, ensure the LED light on the Receiver is pointing up towards the dogs nose. If it's pointing down the range will be drastically reduced.</li></ul>
<b>How long can I continuously deliver Vibration or Static Stimulation to my pet?</b>	<ul style="list-style-type: none"><li>• There is no time restriction on the Vibration only button.</li><li>• If a Static Stimulation button is held up to 12 continuous seconds, the Red or Green LED will flash rapidly to indicate a safety time-out. Once released, the button resets to normal functionality.</li></ul>
<b>What do I do if my pet's neck becomes red and irritated?</b>	<ul style="list-style-type: none"><li>• This condition is due to the Contact Points irritating the skin. Discontinue use of the Receiver Collar for a few days. If the condition persists beyond 48 hours, see your veterinarian. Once the skin returns to normal, replace Receiver Collar, and monitor the skin condition closely.</li></ul>

# Troubleshooting

The answers to these questions should help you solve any problem you have with this system. If they do not, please contact the Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net).

<b>My pet is not responding when I press a button.</b>	<ul style="list-style-type: none"><li>• Check to see if the Receiver Collar has been turned on.</li><li>• If your range has reduced from the first time you have used it, please check to see if the battery is low in either the Handheld Transmitter or Receiver Collar.</li><li>• Increase the Level Select Switch. Refer to “Find the Best Vibration or Static Stimulation Level for Your Pet” for more information.</li><li>• Make sure the Receiver Collar’s Contact Points are placed snugly against your pet’s skin. Refer to “Fit the Receiver Collar” for more information.</li><li>• If you notice your operating time dropping to about half the original time, your Receiver Collar battery needs to be replaced. Contact the Customer Care Center.</li></ul>
<b>The Receiver Collar will not turn on.</b>	<ul style="list-style-type: none"><li>• Make sure the Receiver Collar has been charged. For the initial charge, be sure to charge it for up to 12 hours. Subsequent charges also take up to 12 hours.</li></ul>
<b>The Receiver Collar is not responding to the Handheld Transmitter.</b>	<ul style="list-style-type: none"><li>• Verify the Receiver Collar has been turned on. Refer to “Prepare the Receiver Collar”.</li><li>• Refer to “Reset the Receiver Collar.”</li></ul>

## Test Light Instructions for PDT00-12894 and PAC00-12914



1. Turn the Receiver Collar on.
2. Hold the Test Light Contacts to the Contact Points.
3. Press the Bottom Button (dark blue) on the Remote Transmitter.
4. The Test Light will flash. *Note: At higher Stimulation Levels, the Test Light will flash brighter.*
5. Turn the Receiver Collar off.

Save the Test Light for future testing. *Note: If the Test Light does not flash, ensure the battery is charged and re-test. If Test Light still does not flash, contact the Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net).*

# Terms of Use and Limitation of Liability

## 1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

## 2. Proper Use

This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this product. We recommend that you not use this product if your pet is less than 8 lbs. or under 6 months old, or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, certified trainer or contact our Customer Care Center or visit our website at [www.petsafe.net](http://www.petsafe.net).

Proper use includes reviewing the entire Operating and Training Guide provided with your product and any specific Caution statements.

## 3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This pet training device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

## 4. Limitation of Liability

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

## 5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

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## FCC

This remote control system operates under, and has been verified to comply with part 95 of the FCC remote control rules.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems® Corporation may void the user's authority to operate the equipment.**

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

# Customer Care International

USA & Canada - Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM - 5 PM

Australia - Tel: 1800 786 608

Monday - Friday 7:30 AM - 5 PM

New Zealand - Tel: 0800 543 054

Monday - Friday 10:30 PM - 7 PM

This product has the benefit of a limited manufacturer's warranty. Details of the warranty applicable to this product and its terms can be found at [www.petsafe.net](http://www.petsafe.net) and/or are available by sending a stamped addressed envelope to PetSafe® Ltd. Redthorn House, Unit 9, Chorley West Business Park, Ackhurst Road, Chorley, Lancashire PR7 1NL, United Kingdom.

Radio Systems® Corporation  
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