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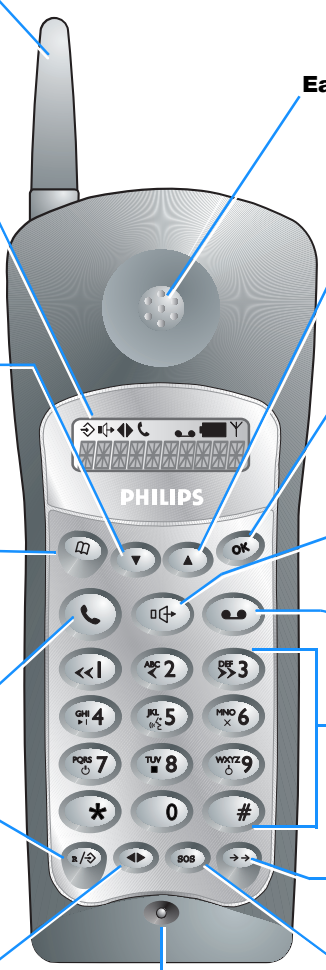
Your handset



Antenna

Earpiece

Display
This display tells you what is happening on your telephone.

Up Key
Press this key to move through the menu or to increase earpiece volume during calls.

Down Key
Press this key to move through the menu or to decrease earpiece volume during calls.

OK Key
Press this key to confirm a menu selection or to scroll the number on the display.

Phone Book Key
Press this key to consult your phone book.

Loudspeaker Key
Press this key to turn on or off the handset loudspeaker.

Answering Machine Key
Press this key to operate your answering machine.

Hookswitch Key
Use this key to make, answer or end calls.

Number/Character Keypad
Use these keys for dialling and for entering characters.

Recall/Menu Key
Press this key to enter or leave menu mode, or to use the Recall function during a call.

Redial Key
Press this key to redial the last number called.

Internal Call Key
Press this key to make, answer or end internal calls and to transfer an outside call to another handset.

Microphone

SOS Key
Press this key to make an emergency call.

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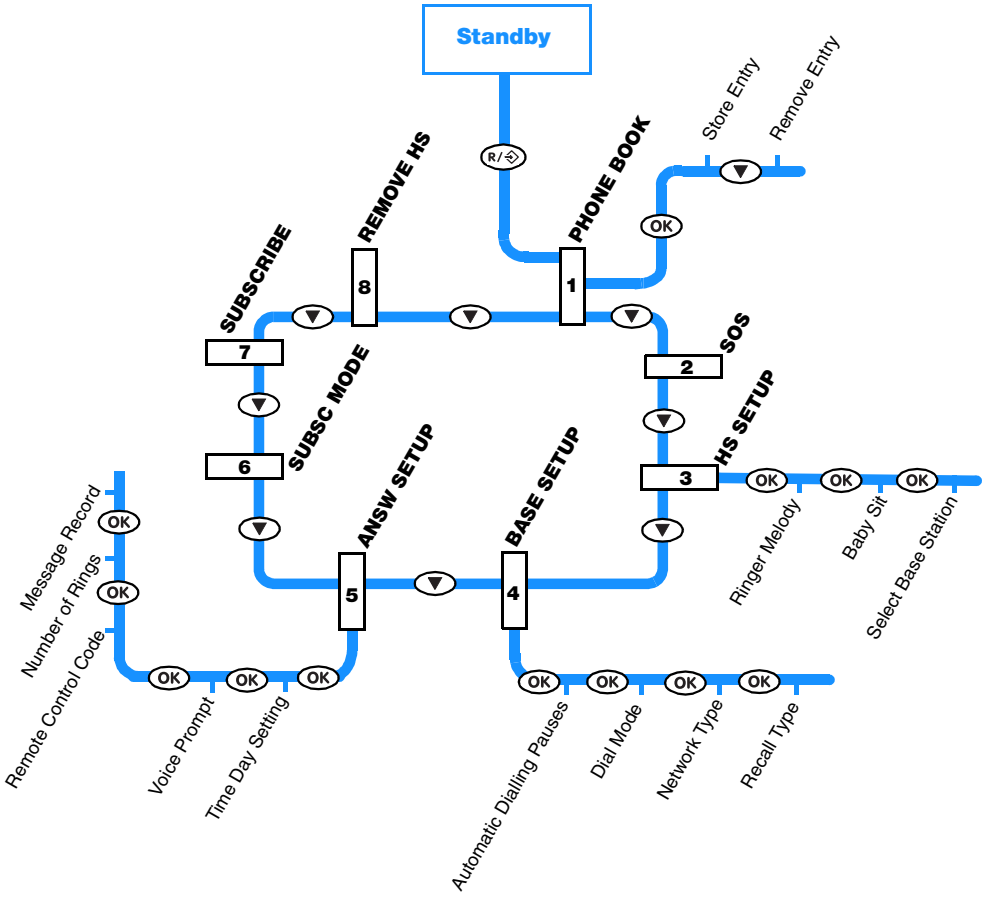

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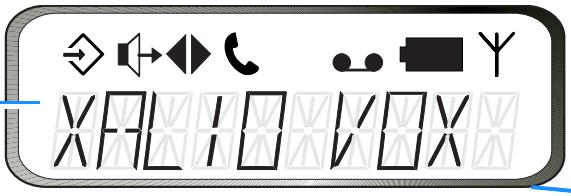
Your display



When:

	is on	- your handset is in menu mode.
	is on	- you are in an internal call with another handset.
		- an outside call has been put on hold.
	blinks	- another handset is calling your handset.
	is on	- the outside line is occupied.
		- the outside line is on hold.
	blinks	- the outside line is ringing.
	is on	- the handset is charging when **on** the base station.
		- the battery is discharged when **off** the base station.
	is on	- your handset is out of range of the base station.
		- you are reaching the limit of the handset's range.
		- your handset is not subscribed to any base station.
	is on	- the handset loudspeaker is on.
	is on	- your answering machine is switched on.
		- your answering machine is answering a call.
		- you have pressed the key to operate your answering machine.
	blinks	- you have received new messages on the answering machine.

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Your base station

Antenna

Paging Key
Press this key to page handsets and to adjust ringer volume whilst the base station is ringing.

Light
On when the base station is powered. It blinks when an outside call arrives or is in progress, or when there are new messages on the answering machine. After a power failure, it blinks to indicate that the time setting has been erased.

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Your Xalio Vox cordless telephone

Your Philips **Xalio Vox** cordless telephone combines ease of use and a wide range of features.

You can:

- Display and correct the number you want to call.
- Store up to 25 numbers and associated names in the phone book.
- Call numbers stored in the phone book.
- Store an emergency number.
- Redial the last number called.
- Control the handset earpiece sound volume.
- Turn on the handset loudspeaker during a call.
- Select the ringer melody on the handset from a selection of 4 melodies.
- Enable or disable the handset or base station ringer.
- Use paging from the base station to locate a handset.
- Display the duration of a call.
- Subscribe your handset up to 4 base stations.
- Connect your Xalio Vox to a private branch exchange (PABX).

....with the answering machine, you can:

- Call your answering machine from your handset or from a telephone outside your home.
- Filter calls using your handset.
- Assign a voice prompt to your messages.

... and, if you acquire several handsets you can:

- Subscribe up to 6 handsets to one base station.
- Make 2 calls at the same time (1 outside and 1 internal call).
- Transfer calls from one handset to another.
- Use your handsets as a baby sit intercom system.

What you get with your phone

- **1 cordless handset**
  fitted with an uncharged battery
- **1 base station**
- **1 power cable**
- **1 telephone cable**
- **1 user manual**

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Safety information

This product may be used legally only in a country where the appropriate authority has given its specific authorisation. This authorisation appears on a label at the back of base station.

The CE marking on the product certifies its conformity to the technical regulations for user safety and electromagnetic disturbance which were applicable on the date of approval in accordance with European Union directive No. N°91/263/EEC.

Power requirements
This product requires an electrical supply of 230 volts, alternating monophased current, excluding IT installations defined in standard EN 60-950.

Warning!

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

The electrical network is classified as dangerous according to criteria in the standard EN 60-950.

The only way to power down this product is by unplugging the power cable from the electrical outlet. Make sure the electrical outlet is located close to the apparatus and is always easily accessible.

It is recommended that this telephone be used as a complement to another telephone which does not require mains power.

Telephone connection:
The voltage on this network is classified as TNV-3 (Telecommunication Network Voltages, as defined in the standard EN 60-950).

Safety precautions:

- Do not allow the handset to come into contact with water.
- Do not open the handset or the base station. This could expose you to high voltages. Contact our after-sales service for all repairs.
- Do not allow the charging contacts or the battery to come into contact with conductive materials such as keys, paper clips, rings, bracelets, etc.

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Installing your Xalio Vox

Connecting your phone

Deciding where to put the base station

- To reduce to a minimum any interference with other electronic devices such as telephones, televisions, screens, etc. we advise you to place your base station at least 50 cm from any other electronic device.
- Place the base station on a flat surface such as a desk.
- Do not install the base station in a damp or humid room.
- Do not place the base station near a strong source of heat.

The operating range of your cordless telephone will vary according to your environment. Significant obstacles such as concrete walls or metallic supports (windows and door frames, partitions, etc.) will lessen the communication range between the base station and the handset.

Note:

Your Xalio Vox can be adapted for a wall installation using a wall mounting bracket available from your local Philips dealer.

Connecting the base station

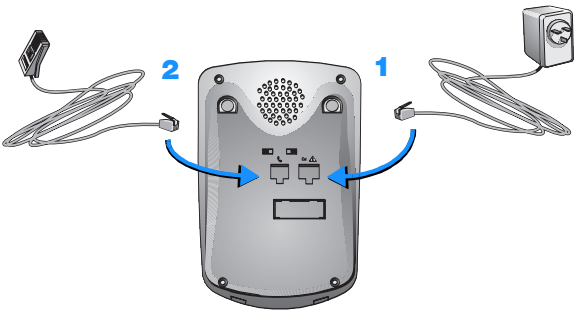
Make sure that you connect the power plug to the correct mains voltage of 230 V.

1 Step one

Plug the power cable into the base station and then into the wall outlet.

2 Step two

Plug the telephone cable into the base station and then into the telephone connector on the wall.



Note:

You can connect a Philips battery backup unit between your telephone and the power supply. Please refer to the instructions for use of this accessory.

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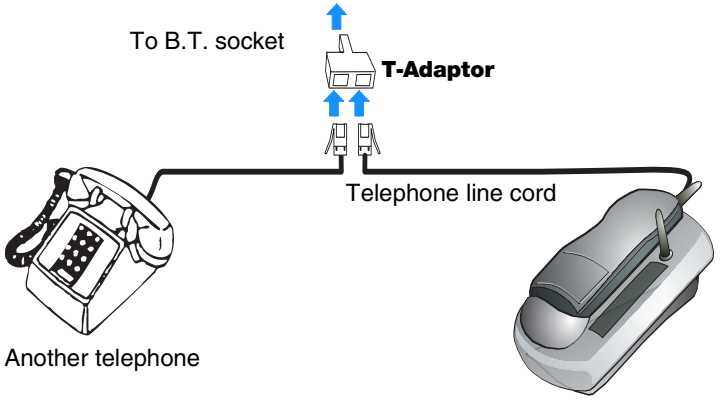
Connecting another telephone

If you connect a second telephone (standard telephone) on the same line, please use a **T-Adaptor**.



Ringer Equivalence Number (REN)

Your Xalio Vox has a Ringer Equivalence Number (REN) of 1.0 . To determine the maximum number of telephones that can be connected to your line, add together the individual RENs of all the apparatus you wish to connect. If this total exceeds four, one or all of your telephones may not ring correctly.

Charging your handset

Your handset is powered by a rechargeable battery.

Before you use your telephone for the first time, charge the handset for at least 12 hours. This precaution helps to lengthen the life of the battery.

To charge your handset, place it on the base station. The ▬ symbol will appear on the display to indicate that the handset is charging.

When the ▬ symbol disappears, your handset is fully charged.

The base station must be connected to a power supply using the power cable supplied with your phone.

> ***Tip***
>
> **To ensure an optimum handset charge, replace the handset on the base station regularly.**

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Handset discharge

Shortly before the handset is totally discharged, the ▬ symbol appears on the handset display. If you are in the middle of a call, you will also hear a warning beep.

The handset will switch itself off shortly afterwards. You will need to recharge the handset before you can use it again.

Testing your telephone

Now that your telephone is installed, try making a call.

- Press 📞 on the handset. The 📞 symbol appears on the display and you hear the dial tone.
- Dial the number. The digits you dial appear on the display and the dial tone should stop.

If you have problems making your test call, make sure that the telephone cord is correctly plugged into the telephone network socket and into the base station socket, that the base station is plugged into a power outlet, and that the base station light is on.

If your base station is correctly connected but the dial tone does not stop when you dial the number, you need to change the dial mode. To do this refer to *"Setting the dial mode"* on page 26.

The handset display should show the base station name, **PHILIPS**. You can change the base station name if you wish (see *"Subscribing a new handset to your base station"* on page 32).

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Using your Xalio Vox

Making a call

Direct dialling

1 **Press the key on the handset.**
The symbol is shown on the display and you hear the dial tone in the handset earpiece.

2 **Dial the number using the number keys.**
The number called is displayed for 10 seconds after the last key is pressed, then is replaced by a timer showing the duration of your call.
If the number you enter is longer than 10 digits, the display will scroll the number to the left to show the last digits.

3 **To hang up, press or replace the handset on the base station.**
The duration of your call in minutes and seconds is displayed for 2 seconds.

Dialling with number preparation

This way of dialling allows you to make corrections to the number before dialling.

1 **Dial the number before pressing the key. You can use the ▼ key to make corrections by cancelling the last digit entered.**
If the number you enter is longer than 10 digits, the display will scroll the number to the left to show the last digits.

> **Tip**
>
> If you want to see the whole number you have dialled so far, press **OK**. The number will scroll to the left if it is longer than 10 digits.

2 **Press the key on the handset.**
The number prepared is automatically dialled.
The symbol will be displayed, followed by the call duration after 10 seconds.

You can also press . The handset loudspeaker is activated and the number is dialled.

3 **To hang up, press or replace the handset on the base station.**
The call duration is displayed for 2 seconds.

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Answering a call

When someone calls you, the base station and the handset ring, the ✆ symbol blinks on the handset display and the green light on the base station flashes.

1 **Press the ✆ key on the handset or simply lift it off the base station.**
The ✆ symbol stops blinking and the call duration is displayed. The green light on the base station blinks regularly to indicate that a call is in progress.

You can also press 🔊. The handset loudspeaker is activated and you can take the call.

2 **To hang up, press ✆ or replace the handset on the base station.**
The call duration is displayed for 2 seconds.

Redialling the last number called

Direct redial

1 **Press the ✆ key on the handset.**

2 **Wait for the dial tone.**

3 **Press the →→ key on the handset.**
The last number called is shown on the display and dialled automatically.

Redial with number correction

1 **Press the →→ key on the handset.**
The last number called is shown on the display. You can use the ▼ key to make corrections by cancelling the last digit entered.

2 **Press the ✆ key on the handset.**

Adjusting sound volume

Adjusting the handset earpiece volume

You can adjust the earpiece sound volume during a call by pressing ▲ or ▼.

You can choose from 3 possible sound levels. The sound level you have selected will be set for your next calls.

Adjusting the base station ringer volume

You can adjust the volume of the base station ringer when the base station is ringing.

You adjust the sound volume by pressing the •)) button on the base station. There are 4 possible volume levels. At the lowest level, the base station will not ring.

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Using the handset loudspeaker

Your handset is fitted with a loudspeaker so that other people with you can listen to the conversation.

1 **During a call, press .**
The symbol is displayed.
The sound is amplified through the loudspeaker at the back of the handset.

2 **You can adjust the sound volume of the loudspeaker when it is on by pressing ▲ or ▼.**

3 **To turn off the loudspeaker, press again.**

Paging a handset

If you can't find your handset, you can page it from the base station. All handsets in range will ring.

1 **Briefly press the •)) button of the base station.**
The handsets within range will ring for 20 seconds.
If you press •)) again before the end of the 20 seconds, the handsets will stop ringing.

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Your Xalio Vox answering machine

Your answering machine offers a wide range of functions:

- answering machine only facility with no recording of incoming messages (callers will hear your outgoing message, but will be unable to leave messages).
- answering machine and recording facility (callers will be able to leave messages after hearing your outgoing message).
- call filtering, you can listen to callers while they leave a message and decide whether or not to take the call.

If you have received new messages:

- the indicator light on the base station flashes intermittently.
- the ●‿● symbol blinks on the handset display.

If your answering machine is handling a call:

- the ●‿● and 📞 symbols are shown on the handset display.

> ***Tip***
>
> **All the symbols appearing in grey-blue on the keypad refer to the answering machine (▶ playback, ■ stop, ▶\| record, etc.).**

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Setting up your answering machine

Recording an outgoing message

1. **Press ●‿● to enter answering machine mode.**
   ●‿● is displayed.
2. **Press ⏯.**
3. **Press 🎤.**
   RECORD is displayed.
4. **Speak clearly close to the microphone of the handset.**
   You have up to **6** minutes to talk.
5. **Once your message is finished, press ■ to stop recording.**
   A beep indicates the end of the recording.
6. **Press ●‿● to exit answering machine mode.**

> ***Tip***
>
> **If you hear a beep before you have finished recording the outgoing message, you are not speaking loudly enough or you are not close enough to the microphone.**

To change your outgoing message, simply record over the previous one by proceeding as described above.

Checking your outgoing message

1. **Press ●‿● to enter answering machine mode.**
   ●‿● is displayed.
   The number of messages and the time are displayed.
   If it has been selected, the voice prompt starts up.
2. **Press 🎤.**
   The answering machine starts playing back the message.
   It stops automatically at the end of playback (you will hear 2 beeps).
3. **Press ●‿● to exit answering machine mode.**

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Setting the day and time

You need to enter the day and time so that your answering machine can time stamp the messages you receive. When you enter answering machine mode or when you listen to your messages, the time stamp is given by a voice prompt.

In the event of a power failure, this operation must be repeated.

Default setting: MON 00:00.

1. **Press R/◇ to enter menu mode.**
2. **Press ▼ until you reach "ANSW SETUP".**
3. **Press OK.**
   The day of the week is displayed.
4. **Press ▼ or ▲ to scroll through the days of the week.**
   MON, TUE, WED, THU, FRI, SAT, SUN.
5. **Press OK to confirm the day of the week.**
   The "hour" option is now displayed.
6. **Use ▼ or ▲ to select the hour.**
7. **Press OK to confirm the hour setting.**
   The "minutes" option is displayed.
8. **Use the ▼ or ▲ key to select the minutes.**
9. **Press OK to confirm the minutes setting.**
10. **Press R/◇ to exit menu mode.**

Note:

When you switch the unit on again after a power failure, the default day and time are: ***MON 00:00***. After a power failure, the light on the base station flashes quickly to indicate that the time setting has been erased.

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Using your answering machine

When you have installed your Xalio Vox and set up the answering machine (outgoing message recorded, and, day and time set), your answering machine is ready to be used.

Switching on the answering machine

1 **Press ●‿● to enter answering machine mode then, if message playback starts, press ■.**
●‿● is displayed.
The number of messages and the time are displayed.
If it has been selected, the voice prompt starts up.

2 **Press ⏻.**
ANSW ON is displayed.
Your answering machine is now on.

3 **Press ●‿● to leave answering machine mode.**
●‿● remains displayed to indicate that the answering machine is on.

You will hear an error beep in the following cases:

- No outgoing message has been recorded. **NO OUT MES** is displayed.
- The memory is full. **ANSW FULL** is displayed.

Switching off the answering machine

1 **Press ●‿● to enter answering machine mode then, if message playback starts, press ■.**
●‿● is displayed.
The number of messages received and the time are displayed.
If it has been selected, the voice prompt starts up.

2 **Press ⏻.**
ANSW OFF is displayed.
The answering machine is switched off.

3 **Press ●‿● to leave answering machine mode.**

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Intercepting calls

Using your handset

If your answering machine has started handling a call and you wish to take it:

1 **Press on the handset to take the call or simply lift the handset off the base station.**
The answering machine will stop handling the call. You can talk to the caller.

Using another telephone

If you have another telephone (e.g. a corded telephone) connected in parallel and you want to intercept the call that your answering machine is handling:

1 **Pick up the receiver and press the # key on the other telephone twice.**
The answering machine will stop handling the call. You can talk to the caller.

Filtering calls

If your answering machine is taking a call and recording the caller's message (the handset displays and simultaneously), you can listen to the caller before deciding whether you want to answer the call or not.

1 **Press on the handset (without lifting the handset off the base station if the handset was on it).**
is displayed.
You can listen to the caller without been heard.
The answering machine continues handling the call.

2 **Press to answer the call or simply lift the handset off the base station.**

3 **Press again to stop filtering without taking the call.**

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Listening to received messages

The indicator light on the base station flashes intermittently to indicate that new messages have been received.

1 **Press ●‿● to enter answering machine mode.**

●‿● is displayed.
The day, time and number of messages received are displayed.
If it has been selected, the voice prompt starts up.

> ***Tip***
>
> If you do not press any other key, the loudspeaker will be activated and your messages will be played back automatically.

2 **Press ▶.**

The answering machine plays back the messages.

3 **To handle your messages during playback, use the following keys:**

Press ◀◀ to play the current message again.

Press ◀◀ twice to hear the previous message again.

Press ▶▶ to listen to the next message.

4 **Press ■ to stop message playback.**

5 **Press ●‿● to exit answering machine mode.**

Note:

When playing back your messages, you can use fast forward to scroll through the messages by pressing ▶▶ for more than 1.5 seconds. The fast forward will continue as long as the ▶▶ key is kept pressed down.

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Erasing messages

Erasing individual messages

1 **Press the ●‿● key on the handset.**
●‿● is displayed.
The display shows the day, time and the number of messages received.
If it has been selected, the voice prompt starts up.

2 **Press ▶.**
The answering machine plays back the messages.

3 **While listening to the messages, press ✕ when the answering machine plays back the message you want to erase.**
A beep confirms that the message has been erased. The number of the received messages displayed is updated automatically.

Erasing all the messages received

1 **Press the ●‿● key on the handset.**

2 **Press ■.**

3 **Press and hold ✕ for more than 1.5 seconds.**
A beep confirms that all the messages have been erased.

Personalising your answering machine

If you have recorded an outgoing message and set the day and time, you can use your answering machine. However, you can also personalise the settings your answering machine.

The following possible settings are available:

- Select the voice prompt for received messages (**VOICE**).
  See *"Switching the message voice prompt on or off"* on page 19.
- Define a remote control code (**RCC: - - - -**).
  See *"Entering a remote control code"* on page 19.
- Choose the number of times the telephone rings before your answering machine picks up (Number of rings).
  See *"Changing the number of rings"* on page 20.
- Decide whether your callers can leave a message (**REC MESS**).
  See *"Switching message record on or off"* on page 21.

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Switching the message voice prompt on or off

If the voice prompt option is selected, when you consult the answering machine the voice prompt tells you how many new messages you have received, and the day and time of each call.

The factory setting is voice prompt on (VOICE YES).

1 **Press R/◇ to enter menu mode.**

2 **Press ▼ until you reach ANSW SETUP.**

3 **Press OK until VOICE YES or VOICE NO is displayed.**

4 **Press ▼ or ▲ to switch between the two options.**

5 **Press OK.**
The handset beeps to confirm that the voice prompt selection has been changed.

6 **Press R/◇ to exit menu mode.**

Entering a remote control code

You need to enter a code in order to be able to use your answering machine's remote control functions from another telephone e.g. to listen to your messages from a telephone outside your home.

1 **Press R/◇ to enter menu mode.**

2 **Press ▼ until you reach ANSW SETUP.**

3 **Press OK until RCC: is displayed.**

4 **Enter your 4 digit code (e.g. 1234).**

5 **Press OK.**
The handset beeps to confirm the code.

6 **Press R/◇ to exit menu mode.**

Note:

You can correct an error when you are entering your remote control code by using the ▼ key.

If you wish to change your remote control code, repeat the above procedure.

If you to wish to erase the Remote Control Code (RCC), during step 4 of the procedure described above, press ▼ four times then press **OK** and finally press R/◇.

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Changing the number of rings

You can change the number of time your telephone rings before your answering machine answers a call.

1. **Press R/◇ to enter menu mode.**
2. **Press ▼ until you reach ANSW SETUP.**
3. **Press OK until 2 RINGS, 3 RINGS, 4 RINGS, 5 RINGS or SAVE RCC is displayed.**
4. **Press ▼ or ▲ to scroll through the available options.**
5. **Press OK to confirm your choice.**
6. **Press R/◇ to exit menu mode.**

The Save function SAVE RCC

The Save function is used when you are calling into your answering machine by remote control (*"Calling into your answering machine by remote control"* on page 22).

When **SAVE RCC** is selected, you can tell if a new message has been received since you last rang in.

If your answering machine has received messages, it will answer on the **second** ring. If no messages have been recorded, it will answer on the **fourth** ring.

> ***Tip***
>
> If there are no messages, you can hang up after the **third** ring and not pay for the call.

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Switching message record on or off

If you do **not** want callers to leave messages: switch off the message record function (REC MESS N).

If you want callers to be able to leave messages again: switch on the incoming message record function (REC MESS Y).

The factory setting is the incoming message record on.

1 **Press R/◇ to enter menu mode.**

2 **Press ▼ until you reach ANSW SETUP.**

3 **Press OK until REC MESS Y or REC MESS N is displayed.**

4 **Press ▼ or ▲ to switch the incoming message record on (REC MESS Y) or off (REC MESS N).**

5 **Press OK.**
The handset beeps to confirm the new setting. The next option is displayed.

6 **Press R/◇ to exit menu mode.**

Your answering machine's advanced functions

Recording a local message

You can use the answering machine to leave a message for someone who has access to your answering machine. The message will be stored with the received messages.

1 **Press ●‿● to enter answering machine mode then, if message playback starts, press ■.**
●‿● is displayed.
The display gives the day, time and the number of messages received.
If it has been selected, the voice prompt starts up.

2 **Press ▶| and then press ▶ right away.**
RECORD is displayed.

3 **Speak clearly within 10 cm of the handset microphone.**

4 **To stop recording, press ■.**
A beep indicates the end of the recording.

The local message will be added to any other messages left by callers. It will be counted and played back in the same way as the other messages.

5 **Press ●‿● to exit answering machine mode.**

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Switching on the answering machine by remote control

Before you can call into your answering machine by remote control, you need to have entered a remote control code, see *"Entering a remote control code"* on page 19.

1 **Dial your telephone number.**

2 **Let it ring 9 times.**
The answering machine will start up and send back a waiting tone.

3 **Press * on the telephone and enter your remote control code.**

4 **Press 7 on the telephone keypad and hang up.**
Your answering machine is once again ready to handle calls.

Calling into your answering machine by remote control

You can call into your answering machine from any telephone simply by calling your own telephone number. You can use all the functions which are available when you use your Xalio Vox handset (except for "Erase all messages" and fast forward).

If your answering machine does not answer, the memory is full or the answering machine is not switched on.

1 **Dial your telephone number.**

2 **After the outgoing message, press * on the telephone.**

3 **Enter your 4 digit code.**
Your answering machine will play back any messages automatically.

During the call you use the answering machine commands listed below. You can also refer to the cut-out Memo card at the back of this manual.

If the code is wrong, the outgoing message will be repeated. After the outgoing message has been replayed, try entering your code again. The answering machine will hang up after 3 unsuccessful attempts.

4 **Hang up to end the call.**
The answering machine will return to the mode it was in before your call unless you press 9 to switch off the answering machine. If it was on, it stays on and is ready to handle calls.

Note:

If the Save function is on (see page 20) and messages are recorded on the answering machine, the messages will be read after the **2nd** ring . If there are no messages recorded, hang up after the **3rd** ring and you will not pay for the call as the answering machine answers only after the 4th ring.

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Answering machine controls

- **Press 1** to repeat the current message.
- **Press 1 twice** to repeat the previous message.
- **Press 2** to start message playback.
- **Press 3** to listen to the next message.
- **Press 4 then 2** to record a local message.
- **Press 4 then 5** to record an outgoing message.
- **Press 5** to check the outgoing message.
- **Press 6** to erase a message during playback.
- **Press 7** to turn on the answering machine.
- **Press 8** to stop message record.
- **Press 8** to stop message playback.
- **Press 9** to turn off the answering machine.

Using the message boxes

Your answering machine has 3 message boxes in which your callers can leave their messages:

- a general message box.
- a special message box No. **1** (e.g. for professional messages only).
- a special message box No. **2** (e.g. for children's messages).

The general message box contains all the messages you have received (including the messages assigned to the special message boxes). Special message boxes No. **1** and No. **2** give access only to those messages that were specifically assigned to them.

Helping your callers to use the special message boxes

If you want your callers to be able to leave you a message in either of the special message boxes, you need to tell your callers which box, No. **1** or **2,** to leave messages in and how to proceed.

The caller should:

1. **Dial your telephone number.**
   The outgoing message will be played.
2. **Press # then digit 1 or 2 on his or her telephone.**
   A beep is heard.
3. **Your caller can now leave a personal message in the message box of his or her choice.**

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Checking message box No. 1 or No. 2

1 **Press ●‿● then, when message playback starts, press ■.**
●‿● is displayed.
The display shows the day, time and the total number of messages received.

2 **Press # and 1 (or 2) on the handset.**
Message box No. **1** (or No. **2**) is selected. The display shows the message box number and the number of messages received.

3 **Press ▶.**
The answering machine plays back the messages in box No. **1** (or No. **2**).

4 **To handle your messages during playback, use the following keys:**

Press ◀◀ to repeat the current message.
Press ◀◀ twice to listen to the previous message.
Press ▶▶ to listen to the next message.

5 **Press ■ to stop message playback.**

6 **Press ●‿● to exit remote control mode.**

Note:

To listen to messages in the general message box: follow the procedure described in section *"Listening to received messages"* on page 17.

Erasing messages in message box No. 1 or No. 2

1 **Press ●‿● then, when message playback starts, press ■.**
●‿● is displayed.
The display shows the day, time and number of messages received.

2 **Press # and 1 (or 2) on the handset.**
Message box No. **1** (or No. **2**) is selected.

3 **Press ▶.**
The answering machine plays back the messages in box No.**1** (or No. **2**).

4 **During message playback, press ✕ when the answering machine plays back the message you want to erase.**
A beep indicates that the message has been erased. The number of messages stored is updated.

5 **Press ●‿● to exit remote control mode.**

Note:

To erase messages from the general message box, follow the procedure described on page 18 (in section *"Erasing messages"*).

Because the special message boxes are subsets of the general message box, if a message is erased from the general message box, it is also erased from the special message box (No.**1** or No.**2**) in which it was recorded.

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Checking message boxes No. 1 and No. 2 by remote control

1. **Dial your phone number.**
2. **Press ✻ and then enter your 4 digits remote control code.**
3. **Press 8 to stop message playback.**
4. **Press # followed by 1 or 2 according to which box you want to consult.**
5. **Press 2 to start message playback from the message box.**
   If you have received any personal messages, they will be played back.
6. **Handle your messages using the same commands as you did for the general message box (see *"Answering machine controls"* on page 23).**
7. **Hang up to end the call.**
   The answering machine will return to the mode it was in before your call. It stays on and is ready to handle more calls if it was on.

Note:

To listen to messages from the general message box, follow the procedure described in *"Calling into your answering machine by remote control"* on page 22.

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Personalising your telephone

You can personalise certain features of your telephone using *menu mode*.

Entering menu mode

1. **Press the R/◇ key on the handset.**
   The ◇ symbol is displayed and will stay on as long as you are in *menu mode*. The first menu option, **PHONEBOOK** will be shown on the display.
2. **To quit menu mode, press R/◇ once more or press ✆.**

Setting the dial mode

This option sets the way your telephone sends numbers to the telephone line. You can choose one of two dial modes (TONE or PULSE).

1. **Press R/◇ to enter menu mode.**
2. **Press ▼ until you reach BASE SETUP.**
3. **Press OK until TONE or PULSE is displayed.**
4. **Press ▲ or ▼ to switch between the two modes.**
5. **Press OK.**
   Your handset beeps to indicate that the dial mode has been changed.
6. **Press R/◇ to leave menu mode.**

> ***Tip***
>
> **You can change the dial mode from PULSE to TONE during a call by pressing ✻. The dial mode will return to PULSE after the call.**

Note:

Although this equipment can use either loop disconnect or DTMF signalling, only the performance of the DTMF signalling is subject to regulatory requirements for correct operation. It is therefore strongly recommended that the equipment is set to use DTMF signalling of access to public or private signalling emergency services. DTMF signalling also provides faster call set up.

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Selecting the ringer melody of your handset

You can choose your handset ringer melody from 4 possible melodies.

1. **Press R/◇ to enter menu mode.**
2. **Press ▼ until you reach HS SETUP.**
3. **Press OK until MELODY 1, 2, 3, 4 or RINGER OFF is displayed.**
4. **Press ▲ or ▼ to move through the melodies available.**
   The melody shown is played on the handset ringer until you press ▲ or ▼ to select a different melody, until you choose the current one or until you leave menu mode by pressing R/◇.
5. **Press OK to choose the melody played.**
   Your handset beeps to indicate that the melody you have chosen has been selected.
6. **Press R/◇ to leave menu mode.**

Switching off the handset ringer

Xalio Vox also allows you to switch off a handset ringer. Simply follow the steps above and select **RINGER OFF** at step 4.

Using the battery saver

Use the battery saver if you want to use the handset away from the base station for a long period of time (up to a week).

Switching on the battery saver

1. **Press the OK key for 5 seconds.**
   Your handset will beep and switch to battery saver mode.

Note:

In the battery saver mode the handset will not ring. However, if someone calls, the base station will ring.

Switching off the battery saver

- The battery saver will switch off as soon as you press a key.
- If you want to answer a call with a handset in battery saver mode, simply press the ✆ key for one second and wait a few seconds to be connected.
- The battery saver mode will also switch off if you place your handset on the base station. The handset will start to recharge if necessary.

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Your phone book and emergency number

The phone book

Each handset has its own individual phone book with up to 25 names and their telephone numbers. Names in the phone book are stored in alphabetical order.

Storing a name and number in your phone book

1. **Press R/⇨ to enter menu mode.**
   `PHONEBOOK` will be displayed.
2. **Press OK.**
   `STORE` is displayed.
3. **Press OK.**
   `NAME?` is displayed. You can now enter the name.
   Note: If the phone book is full, `BOOK FULL` will be displayed. To store a new entry, you will need to remove an existing entry first (see page 29).
4. **Enter the new name (max. 10 characters) using the handset keypad as explained on page 29.**
5. **Press OK to store the name you have entered.**
   `NUMBER?` is displayed.
6. **Enter the number using the handset keypad (max. 23 digits).**
   If you want your Xalio Vox to pause while dialling the number (for example, after an international dialling code prefix), press the →→ key to insert a pause. A dash will appear between the digits on the display to show where the pause will be inserted.
7. **Press OK to store the number.**
   Your handset beeps to confirm that the name and number have been stored.
8. **Press R/⇨ to leave menu mode.**

The name and telephone number are stored in the phone book.

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Using the handset keypad to enter characters

You can enter characters by pressing the key with the required character on it one or more times. These characters are printed on the handset keypad. If you wish to enter two successive characters which are on the same key, you need to distinguish them by pressing the ▲ key between the two characters. You delete a character with the ▼ key.

For example: to enter PHILIPS 1 you would press the following keys:

7	44	▲	444	555	444	7	▲	7777	1	▲	111	OK
P	H		I	L	I	P		S	Space		1	

Making a call using the phone book

1. **Press 🕮.**
   The first name in the phone book is displayed.
   If the phone book is empty, **BOOK EMPTY** will be displayed.
2. **Press ▲ or ▼ to move up and down the list of names in your phone book.**
   If you want to see the number that is associated with the name displayed, press **OK**. The number will be displayed and will scroll if it is longer than 10 digits. To go back to the name, press **OK** again.
3. **Press 📞 to dial the name or number displayed.**
   If you want to quit the phone book without dialling, press 🕮 again.

Removing a name and number from your phone book

1. **Press R/◇ to enter menu mode.**
   PHONEBOOK is displayed.
2. **Press OK.**
   STORE is displayed.
3. **Press ▼ until REMOVE is displayed.**
4. **Press OK.**
   If the phone book is empty, **BOOK EMPTY** is displayed.
5. **Select the name to be removed from the phone book using the ▲ and ▼ keys.**
6. **Press OK to remove the name.**
   Both the name and the number are removed from your phone book.
   The handset beeps and **REMOVED** is displayed.
7. **Press R/◇ to leave menu mode.**

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The emergency number

Entering an emergency number - SOS

The emergency number allows you to dial a number automatically by pressing only one key on the handset, the **SOS** key.

You need to enter your emergency number before you can use the **SOS** key. This number can be changed later if required.

1. **Press R/⇨ to enter menu mode.**
2. **Press ▼ until you reach SOS .**
3. **Press OK.**
   If there is no emergency number stored, the display will show **NUMBER?**, and you can enter the new number directly as described below.
   If an emergency number is already stored, the display will show this number. You have to delete this number using ▼ before you can enter a new one.
4. **Enter the number using the handset keypad (max. 23 digits).**
   If you want your Xalio Vox to pause while dialling the number (for example, after an international dialling code prefix), press the →→ key to insert a pause. A dash will appear between the digits on the display to show where the pause will be inserted.
5. **Press OK to store the new emergency number.**
   The handset will beep to confirm that the emergency number has been saved.
6. **Press R/⇨ to leave menu mode.**

Calling the emergency number

To call an emergency number simply press **SOS** and the emergency number will be dialled automatically.

Note:

1. The **SOS** key only works if your handset is charged and your base station is correctly plugged in.
2. If you have not entered an emergency number, pressing **SOS** will be ineffective as there is no pre-programmed number.

> ***Tip***
>
> **You can use the SOS key to store your most frequently called number.**

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Using advanced functions

Inserting automatic dialling pauses

You can set your telephone to automatically insert pauses when you dial certain types of number. For example, you may want your Xalio Vox to pause after it has dialled the prefix for an international call before dialling the rest of the number.

1. **Press R/◇ to enter menu mode.**
2. **Press ▼ until BASE SETUP is displayed.**
3. **Press OK until PFX is displayed.**
4. **Enter the desired prefix using the handset keypad. Use the →→ key to insert a pause.**
   You can correct the prefix by using the ▼ key to delete the last digit entered.
5. **Press OK.**
   The handset beeps to confirm that the prefix has been memorised.
6. **Press R/◇ to leave menu mode.**

For example:
To set your Xalio Vox to insert two pauses after dialling the international dialling prefix, enter:

0 0 →→ →→

The display will show:

PFX 00 -- .....

Whenever you dial an international number with the 00 prefix, two pauses will be inserted after the 00.

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Subscribing a new handset to your base station

To subscribe a new handset to your base station, proceed as follows:

1. **Press the •)) button on the base station for 10 seconds.**
   The base station beeps to indicate that it is now in subscription mode.
2. **Move the handset to be subscribed close to the base station and press R/⇨ to enter menu mode.**
3. **Press ▼ until SUBSCRIBE is displayed.**
4. **Press OK.**
   The handset will search for a base station that is in subscription mode. After a few seconds, the name or the ID number of the base station will be displayed. In this case go to the next step.
   If it cannot find one, **NO BASE** will be displayed and you will need to try again.
5. **Press OK again.**
   CODE? will be displayed.
6. **Enter the subscription code, 1590, using the handset keypad.**
7. **Press OK.**
   If the base station has a name, this will be displayed. When you first use your telephone, the base station name is PHILIPS. You can delete the existing name using the ▼ key. If the base station has no name, **BASE NAME?** will be displayed.
8. **Enter a name (max. 8 characters) using the handset keypad (refer to *"Using the handset keypad to enter characters"* on page 29).**
   If you do not enter a name, the base station will keep its existing name.
9. **Press OK.**
   The new handset beeps to confirm that it has been subscribed successfully.
10. **Press R/⇨ to leave menu mode.**

It is also possible to set the base station in subscription mode using a handset that has already been subscribed. Instead of step 1 above proceed as follows:

1. Press R/⇨ to enter menu mode.
2. Press ▼ until **SUBSC MODE** is displayed.
3. Press OK.
   CODE? will be displayed.
4. Enter the subscription code, 1590, using the handset keypad.
5. Press OK.
   Your handset beeps to indicate that the base station is now in subscription mode.

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Making internal calls

When you have more than one handset, you can make internal calls free of charge between handsets subscribed to the same base station.

1 **Press ◀▶.**
You hear the internal dial tone and the ◀▶ symbol is shown on the display.

2 **Dial the number of the handset you want to call.**
This is the 1 digit number shown on its display.

3 **To hang up, press ✆ (or ◀▶) or replace the handset on the base station.**

Answering internal calls

When another handset calls you, your handset will ring with the internal call melody, the ◀▶ symbol will blink on the display and the number of the handset calling you will be displayed.

1 **Press ✆ (or ◀▶) or simply lift the handset off the base station.**
The ◀▶ symbol is displayed.

2 **To hang up, press ✆ (or ◀▶) or replace the handset on the base station.**

Transferring calls

You can transfer an outside call from one handset to another handset subscribed to the same base station.

1 **During the call, press ◀▶.**
The ✆ and ◀▶ symbols are displayed and you hear the internal dial tone. The outside call is put on hold.

2 **Dial the number of the handset to which you wish to transfer the call.**
The handset called starts ringing.

3 **Once the other handset answers, you can either:**

- Transfer the call by pressing ✆.

- Switch back and forth between the other handset and your outside call by using ◀▶.

If the other handset does not reply, you can return to your outside call by pressing ◀▶, or you can hang up both your outside and internal call by pressing ✆.

Call waiting

When you are in an internal call, you may receive an outside call. You will be informed of the outside call by a call waiting tone in the earpiece.

To answer the outside call, first press ✆ to hang up the internal call. Your handsets will ring, announcing the outside call. Press ✆ again to answer the outside call.

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Setting up Baby Sit

The Baby Sit function allows you to monitor sounds in another room (e.g. the baby's room). Because Baby Sit is a special type of internal call, it requires two handsets (of type Xalio 6820 or Xalio 6850): one left in the baby's room and one you keep with you (the parent handset).

Setting a handset in Baby Sit mode

In order to use Baby Sit, you must first set the handset to be left in the room to be monitored (e.g. the baby's room) in Baby Sit mode.

1. **Press R/⇨ to enter menu mode.**
2. **Press ▼ until HS SETUP is displayed.**
3. **Press OK until INTERCOM is displayed.**
4. **Press ▲ or ▼ to select BABY SIT.**
5. **Press OK.**
   Your handset beeps to indicate that the setting has been changed.
6. **Press R/⇨ to exit menu mode.**

Note:

The handset in Baby Sit mode will not ring but can be used to make and receive calls.

To put the handset in Baby Sit mode back into normal mode proceed as above. In step **3**, **BABY SIT** will be displayed and in step **4** select **INTERCOM**.

Using Baby Sit

1. **Place the handset in Baby Sit mode in the room you want to monitor (e.g. the baby's room).**
2. **Using the other (parent) handset, press ◀▶ and the number of the handset in Baby Sit mode.**
   The handset in Baby Sit mode will not ring but its microphone will be activated to pick up surrounding sounds.
3. **Turn on the loudspeaker of the parent handset by pressing 🔊.**

Note:

If you receive an outside call while you are using the Baby Sit function neither the handset in Baby Sit mode nor the handset you are using to monitor sounds will ring. However, the base station will ring and you will hear a call waiting tone on the parent handset. To take the call, use the parent handset and press ◀▶ then 📞 or press 📞 twice.

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To use Baby Sit again, press to end your outside call and then ◀▶ followed by the number of the handset in Baby Sit mode.

Subscribing one handset to several base stations

To subscribe your handset to a new base station proceed as for *"Subscribing a new handset to your base station"* on page 32.

Important:

You can subscribe your handset to a maximum of 4 base stations. If your handset is already subscribed to 4 base stations, the fourth base station will be replaced by the one to which you are currently subscribing.

Selecting the base station

Even when your handset is subscribed to several base stations, it is connected to only one base station at a time. You have to select the base station each time you want to change the 'active' base station.

For example, if you are using your handset with a base station you have named 'Home' and you now wish to make a call on a base station you have named 'Office', you will have to select it before you can do so.

1. **Press R/◇ to enter menu mode.**
2. **Press ▼ until HS SETUP is displayed.**
3. **Press OK until one of your base station names is displayed.**
4. **Press ▲ or ▼ until the name of the base station to which you want to be connected is displayed.**
5. **Press OK to select the base station.**
   Your handset will beep to confirm that it is now searching for the new base station.
6. **Press R/◇ to leave menu mode.**

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Removing a handset

You can remove any handset that is subscribed to your base station.

1. **Press R/⇨ to enter menu mode.**
2. **Press ▼ until the display shows REMOVE HS.**
3. **Press OK.**
4. **Select the handset you wish to remove using ▲ and ▼.**
5. **When the number of the handset to be removed is displayed, press OK**
   Your handset will beep to confirm that the handset has been removed.
6. **Press R/⇨ to leave menu mode.**

If the handset that you have removed is the one you are using, it will automatically switch to its next subscribed base station.

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Connection to a PABX

If you use your Xalio Vox on a telephone line connected to a PABX (Private Automatic Branch Exchange), instead of a direct connection to the public telephone network, it may be necessary to change certain settings on your telephone.

Selecting network type

To connect your Xalio Vox to a PABX you may need to change the network setting of the telephone.

1. **Press R/◇ to enter menu mode.**
2. **Press ▼ until BASE SETUP is displayed.**
3. **Press OK until PUBLIC or PABX is displayed.**
4. **Use ▲ and ▼ to choose one of the possible PABX settings from the selection available.**
   Several settings are proposed.
5. **Press OK.**
   Your handset will beep to indicate that the new network type has been set.
6. **Press R/◇ to leave menu mode.**

Depending on your PABX, you may need to try different PABX settings before you find the best setting.

Note:

If you want to reconnect your Xalio Vox to the public network again, don't forget to set the network type to PUBLIC. The optimum settings for the public network will automatically be reset.

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Setting the recall type

The recall type function defines what signals your telephone sends to the PABX when the recall R/⇨ key is pressed during a call. You need to select one of the PABX settings in the **BASE SETUP** menu before you can choose a recall type.

Choose 'Earth' if your phone is connected to a PABX with an earth recall; otherwise use 'Flash'.

1. **Press R/⇨ to enter menu mode.**
2. **Press ▼ until BASE SETUP is displayed.**
3. **Press OK until EARTH, LONG FLASH or SHORT FLSH is displayed.**
4. **Use ▲ and ▼ to select from the list of possible settings.**
5. **Press OK to select your recall type.**
   Your handset will beep to indicate that the new recall type has been set.
6. **Press R/⇨ to leave menu mode.**

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Useful tips and maintenance

Beeps and melodies

Outside line call melody	• Someone is calling you on your outside line.
Internal call melody	• Another handset is calling your handset.
A long alert beep	• If the [redacted] symbol is displayed, your call is about to be interrupted because the handset battery is discharged. • Your call has been cut due to an error concerning the battery, network line, radio range, etc. • The called handset on an internal call has hung up. • The base station is busy and cannot make an outgoing call at the moment. • You tried to listen to the outgoing message of the answering machine and no outgoing message has been recorded. • You tried to listen to messages received on the answering machine and no messages have been recorded. • You tried switching on the answering machine and the answering machine memory is full. • You tried switching on the answering machine and no outgoing message has been recorded.
Validation beeps	• One of the settings of your Xalio Vox has been modified. • A phone book entry has been stored or removed. • The base station has been set in subscription mode. • One of the settings of the answering machine has been modified. • When you listen to received messages, the end of a message has been reached (1 beep), all the messages received have been played (2 beeps). • The start or the end of a recorded message is been signalled.
A call waiting tone	• An outside call arrives while you are in an internal call.

Base station indicator light

The light is on	• The base station is powered and no messages have been received.
The light flashes regularly	• An outside call is ringing. • The base station is in subscription mode.
The light flashes quickly	• The answering machine is out of memory. • A power failure has occured.
The light blinks intermittently	• The answering machine has received new messages.

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Telephone troubleshooting guide

Problem	Cause	Solution
The line is bad and the Y symbol is displayed.	The handset has reached its radio range limit.	Move closer to the base station and try again.
The handset emits an alert beep when you try to make an outside call.	An outside call is in progress on another handset.	Wait for the call to end and try again.
	The Y symbol is displayed. The handset is out of range of the base station.	Move closer to the base station and try again.
	The Y symbol is displayed. The handset is not subscribed to the base station.	Subscribe the handset to the base station and try again.
	Another handset is using menu mode and the base station is busy.	Wait for the other handset to leave menu mode and try again.
The handset emits an alert beep when you try to make an internal call.	The handset you are trying to reach may be busy in an external call or out range.	Wait for the other handset to become available and try again.

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Answering machine troubleshooting guide

Problem	Cause	Solution
The answering machine won't record your outgoing message.	You are not speaking loudly enough into the handset microphone.	Record a new outgoing message closer to the microphone.
	You are not close enough to the handset microphone.	Record a new outgoing message closer to the microphone.
	The memory is full.	Erase messages to free sufficient memory space.
The answering machine stopped automatically.	The answering machine memory is full.	Erase messages to free sufficient memory space.
The indicator light on the base station flashes quickly.	The answering machine's maximum recording capacity (approx. 12 mn) has been reached.	Erase messages to free sufficient memory space.
	A power failure has occurred.	Reset the day and time setting of the handset, see *"Setting the day and time"* on page 14.
"**NO OUT MES**" is displayed.	You haven't recorded an outgoing message.	See "Recording an outgoing message" on page 13.
The remote control doesn't work.	You didn't enter the right code.	Try again or see *"Calling into your answering machine by remote control"* on page 22.
	You have not set a remote control code.	See "Entering a remote control code" on page 19.
The voice prompt function doesn't appear to be working properly.	There has been a power failure.	Reprogram the day and time on your handset. See "Setting the day and time" on page 14.

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Caring for your phone

To clean your telephone, first unplug the mains cable and the telephone cable. Wipe with a cloth or chamois moistened with slightly soapy water, then with a dry cloth.

This will help to keep your telephone looking as good as new.

Note:

Never spray your telephone with cleaning products or solvents.

Clean the charging contacts on the handset and the base station using a dry lint-free cloth.

Changing the battery

From time to time, you may need to replace the battery installed on your handset.

You can obtain a new battery from your Philips dealer.

1. **Slide the battery cover down as shown.**
2. **Disconnect the battery.**
3. **Put the new battery in place and connect it.**
4. **Slide the battery cover back in place until it clicks into position.**

Warning!

Your handset battery contains cadmium.
Check your local regulations for special disposal instructions.

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Remote control

(using a tone telephone)

1 Dial your telephone number.

2 After listening to the outgoing message, press the * key, then enter your code (4 digits).

3 During message playback:

	Dial
• Stop message playback	8
• Erase message	6
• Replay current message	1
• Replay previous message	1+1
• Play next message	3

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Remote control (Cont.)

(using a tone telephone)

You have just checked your answering machine

4 After listening to your messages, you have 20 seconds to:

	Dial
• Start message playback	2
• Check outgoing message	5
• Switch off answering machine	9
• Switch on answering machine	7
• Record an outgoing message	4+5 and speak
• Record a local message	4+2 and speak
• Stop recording	8

Remote control (Cont.)

(using a tone telephone)

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