40-Channel 900Mhz Caller ID with Call Waiting Cordless Telephone User's Guide

We bring good things to life.

INTRODUCTION

Your Caller ID phone stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services. You must subscribe to one of these services in order to use this unit.
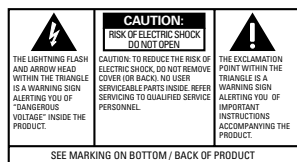
Your Caller ID phone enables you to:

• Identify callers before you answer the phone.

• View the time and date of each incoming call.

• Record up to 40 Caller ID messages sequentially.

• Know who called while you were away.

To get the most from your new phone, we suggest that you take a few minutes right now to read through this user's guide.

IMPORTANT: In order to use this unit, you must subscribe to either the standard Name/Number Caller ID Service or Caller ID with Call Waiting Service. To know who is calling while you are on the phone, you must subscribe to Caller ID with Call Waiting Service.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.
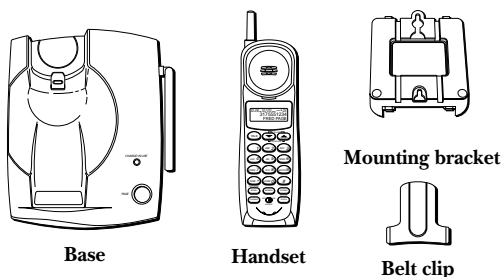
BEFORE YOU BEGIN

PARTS CHECKLIST

Make sure your package includes the items shown here.

Base Handset Belt clip

Mounting bracket

MODULAR JACK REQUIREMENTS

You need an RJ11 type modular phone jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave oven, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.
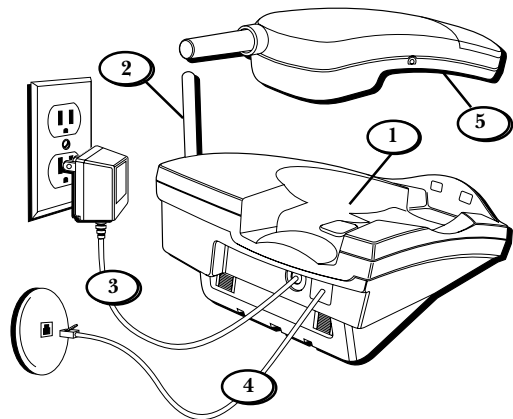
DIGITAL SECURITY SYSTEM

Your cordless phone uses a digital security system to provide protection against false ringing, unauthorized access, and charges to your phone line.

When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

INSTALLATION

DESKTOP INSTALLATION

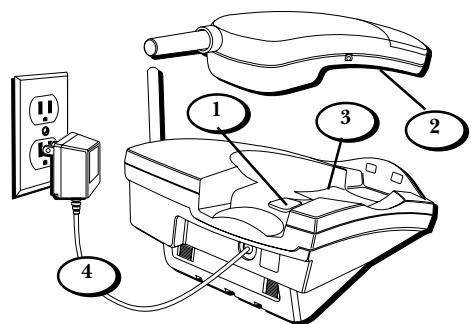NOTE: For desktop charging only, the handset is able to charge facing up or down.

1. Place the handset in the base.

2. Raise the base antenna.

3. Plug the power supply cord into an AC outlet. The CHARGE/IN USE indicator comes on indicating that the battery is charging.

Allow the phone to charge for 12 hours prior to first use. If you don't properly charge the phone, battery performance will be compromised.

4. After charging, plug the telephone line cord into the modular jack.

5. Set the RINGER switch on the handset to ON.

NOTE : The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see "Tone/Pulse Dialing." If you don't know which type of service you have, check with the phone company.

WALL MOUNT INSTALLATION

Because it is necessary to charge the handset for 12 hours prior to connecting the phone for use the first time, it is better to leave the unit on a flat surface during initial charge before attempting to hang it on the wall.

1. Remove the handset hook; turn it upside down, and put it back in the slot. You need to do this so the handset doesn't fall out of the base when it is on the wall.

2. Set the RINGER switch on the handset to ON.

3. Place the handset in the base.

4. Plug the power supply into an AC outlet.

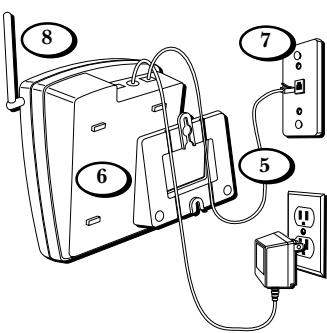The CHARGE/IN USE indicator comes on indicating that the battery is charging.

Allow the phone to charge for 12 hours prior to first use. If you don't properly charge the phone, battery performance will be compromised.

5. After charging, plug the telephone line cord into the modular jack. Then stuff the excess line cord into the mounting bracket.
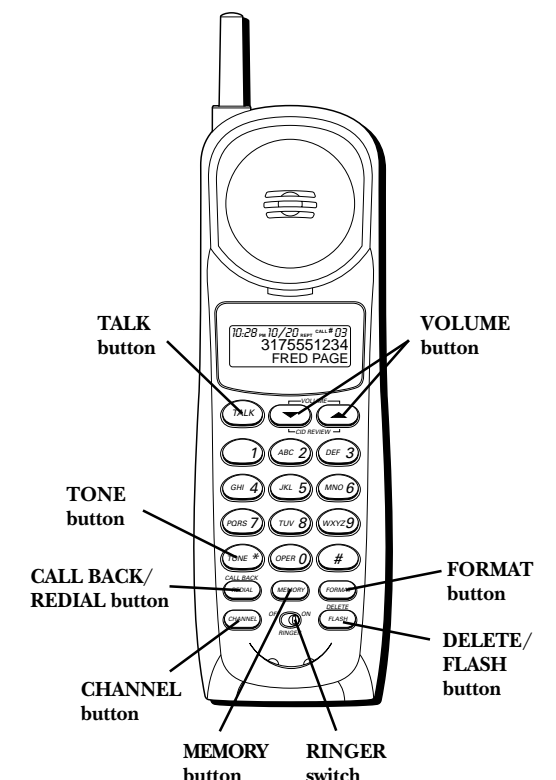
6. Attach the wall mount bracket by inserting the two tabs at the top and then snapping the tab at the bottom into place.

7. Slip the mounting holes over the wall plate posts and slide the unit down firmly into place. (Wall plate not included.)

8. Raise the base antenna.

NOTE : The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see "Tone/Pulse Dialing." If you don't know which type of service you have, check with the phone company.

TALK button
TONE button
CALL BACK/ REDIAL button
CHANNEL button
MEMORY button
VOLUME button
FORMAT button
DELETE/ FLASH button
RINGER switch

CORDLESS PHONE BASICS

RECEIVING A CALL

1. Check the display to see who is calling.

2. Press the TALK button.

MAKING A CALL

To make a call, press the TALK button before you dial and press it again to hang up.

REDIAL

While the phone is on, press the REDIAL button to redial the last number you dialed (up to 32 digits). If you get a busy signal, and want to keep dialing the number, just press REDIAL again (you don't have to turn the phone off and back on).

FLASH

Use the FLASH button to activate custom calling services such as call waiting or call transfer, which are available through your local phone company.

TIP: Don't use the TALK button to activate custom calling services such as call waiting, or you'll hang up the phone.

CHANNEL BUTTON

While talking, you might need to manually change the channel in order to get rid of static. Press and release the CHANNEL button to advance to the next clear channel.

TEMPORARY TONE

This feature enables Pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc., by pressing the TONE button to temporarily make the phone touch-tone compatible. To get information about your bank account, for example, you would:

1. Call the bank's information line.

2. Press the TONE button (*) after your call is answered.

3. Follow the voice instructions to complete your transaction.

4. Hang up when finished. The phone returns to Pulse (rotary) service.

FINDING THE HANDSET

This feature helps to locate a misplaced handset.

Press the PAGE button on the base. The handset beeps continuously for about 2 minutes or until you press any button on the handset. You can also press PAGE again to cancel.

NOTE: The ringer does not have to be on for this feature to work.

RINGER SWITCH

The RINGER switch must be ON for the handset to ring during incoming calls.

TONE/PULSE DIALING

This adjustment allows you to select tone (touch-tone) or pulse (rotary) mode dialing. The phone is automatically set for touch-tone use.

TONE

1. Make sure the phone is **OFF**.

2. Press and hold the CHANNEL button for 2 seconds until the phone beeps.

3. Press TONE*.

PULSE

1. Make sure the phone is **OFF**.

2. Press and hold the CHANNEL button for 2 seconds until the phone beeps.

3. Press #.

VOLUME

The VOLUME button controls the volume of the handset's earpiece.

VOICE MESSAGING

Provided your phone company offers voice messaging service and you subscribe to it, the CHARGE/IN USE indicator on the base flashes when the phone is not in use to indicate there is a message waiting. It stops flashing after the message has been reviewed.

CHARGE/IN USE indicator

CALLER ID FEATURES

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time. The unit can store up to 40 calls for later review.

Time Date Number of calls

Caller ID phone number Caller ID name

DIALING A CALLER ID NUMBER

1. Make sure the phone is **OFF**.

2. Use the arrow buttons to display the desired Caller ID record.

3. Press CALL BACK. The number dials automatically.

SETTING YOUR LOCAL AREA CODE

1. Press and hold the CHANNEL button until "AREA CODE=000" shows in the display.

2. Use the handset numberpad to enter your 3-digit area code.

NOTE: To clear your local area code, press and hold the CHANNEL button until your area code appears in the display, then press 000.

CALLER ID WITH CALL WAITING

Provided you subscribe to Caller ID with Call Waiting service from your phone company, you are able to see who is calling when you hear the call waiting beep. The caller identification information appears in the display after you hear the tone.

• Press the FLASH button to put the current person on hold so that you can answer the incoming call.

IMPORTANT: In order to use this unit, you must subscribe to either the standard Name/Number Caller ID Service or Caller ID with Call Waiting Service. To know who is calling while you are on the phone, you must subscribe to Caller ID with Call Waiting Service.

RECEIVING AND STORING CALLS

When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first and second ring.

When the memory is full, a new call automatically replaces the oldest call in memory. NEW appears in the display for calls received that have not been reviewed.

NOTE: Check with your local phone company regarding name service availability.

REVIEWING RECORDS

As calls are received and stored, the display is updated to let you know how many calls have been received.

• Press the arrow down button to scroll through the call records from the most recent to the oldest.

• Press the arrow up button to scroll through the call records from the oldest to the newest.

• To display the last Caller ID record reviewed, make sure the phone is **OFF**. Then press REDIAL. To dial the number, press REDIAL again. The number dials automatically.

DELETING RECORDS

Use the DELETE button to erase the record currently shown in the display or all records.

DELETING THE CURRENT RECORD

1. Make sure the phone is **OFF**.

2. Use the arrow buttons to display the desired Caller ID record.

3. Press DELETE. The display shows ERASE CALL ID?

4. Press DELETE again to erase the record.

DELETING ALL RECORDS

1. Make sure the phone is **OFF**.

2. Use the arrow buttons to display the desired Caller ID record.

3. Press and hold DELETE. The display shows ERASE ALL?

4. Press DELETE again to erase all records.

DIALING A CALLER ID NUMBER

SETTING YOUR LOCAL AREA CODE

CHANGING THE NUMBER FORMAT

The FORMAT button lets you change the format of the displayed number. The available formats are as follows.

7-digit   7-digit telephone number.

10-digit   3-digit area code + 7-digit telephone number.

11-digit   long distance code "1" + 3-digit area code + 7-digit telephone number.

1. Use the arrow buttons to scroll to the number you want to call back.

2. If the number will not dial as shown, press the FORMAT button. Repeat if necessary, until the correct number of digits are shown.

3. Press CALL BACK. The number dials automatically.

MEMORY

Store up to ten 24-digit numbers in memory for quick dialing. This memory feature is in addition to the 40 Caller ID records that can be stored in the Caller ID memory log.

STORING A NUMBER IN MEMORY

1. Make sure the phone is **OFF**.

2. Press the MEMORY button.

3. Press the memory location number (0-9).

4. Press MEMORY again. The display shows ENTER NAME.

NOTE: If you don't want to enter the name, skip step 5.

5. Use the keypad to store a name (up to 15 characters). More than one letter or character is stored in each of the number keys. For example, to enter Joe Smith, press 5 for J; press 6 three times for O; press 3 two times for E; press 1 to enter a space before you start entering the last name; press 7 four times for S; press 6 for M; press 4 three times for I; press 8 for T; and 4 two times for H.

If you're using two letters consecutively that are stored in the same number key, you must press FORMAT between the letters. For example, if you enter Barb, press 2 two times for B; press FORMAT; press 2 for A; 7 three times for R; and 2 two times for B. You need to press FORMAT between the B and the A since they are stored within the same number key.

6. Press MEMORY. The display shows ENTER TEL NUMBR.

7. Use the keypad to enter the number you want to store (up to 24 digits). To add a pause, See "Inserting a Pause in the Dialing Sequence".

8. Press MEMORY again to store the number.

CHANGING A STORED NUMBER

Use the same procedure to change a stored number as you do to store a number—you're just replacing the phone number with a different one.

DIALING A STORED NUMBER

1. Make sure the phone is **ON** by pressing the TALK button.
2. Press MEMORY.
3. Press the number (0-9) for the desired memory location. The number dials automatically.

   - OR -

1. Make sure the phone is **OFF**.
2. Press MEMORY.
3. Use the arrow buttons to scroll through the numbers stored in memory until the desired number is shown.
4. Press CALL BACK. The numbers dials automatically.

> **IMPORTANT:** If you make test calls to emergency numbers stored in memory, remain on the line and briefly explain the reason for the call to the dispatcher. Also, it's a good idea to make these calls in off-peak hours, such as early morning or late evening.

INSERTING A PAUSE IN THE DIALING SEQUENCE

Press the REDIAL button to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). Each pause counts as 1 digit in the dialing sequence.

REVIEWING AND DELETING STORED NUMBERS

1. Press MEMORY, then use the arrow keys to view the entry.
2. While the entry is displayed, press DELETE to delete the entry. The display shows *ERASE MEMO?*
3. Press DELETE a second time to delete the entry.

CHAIN DIALING FROM MEMORY

Use this feature to make calls which require a sequence of numbers such as using a calling card for a frequently called long distance number. Basically, you dial each part of the sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

The Number For	Memory Location
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

1. Make sure the phone is **ON**.
2. Press MEMORY and then press 7.
3. When you hear the access tone, press MEMORY and then press 8.
4. At the next access tone, press MEMORY and then 9.

> **TIP:** Wait for the access tones before pressing the next memory button, or your call might not go through.

HEADSET AND BELT CLIP OPERATION

CONNECTING A HEADSET TO THE HANDSET

For hands free conversation, connect the headset (optional) to the HEADSET jack as shown. The handset receiver and microphone are disabled when the headset is connected.

Adjust the headset to rest comfortably on top of your head and over your ear. Move the microphone to approximately 2 to 3 inches from your mouth.

• Press the TALK button to answer or place a call before using the headset.

Headset jack

Headset plug

CONNECTING THE BELT CLIP

There are two slots, one on each side of the handset.

• Attach the belt clip by inserting the sides of the belt clip into the slots. Snap the ends of the belt clip into place.

Slot for belt clip

Slot for belt clip

CHANGING THE BATTERY

Make sure the telephone is **OFF** before you replace battery.

1. Remove the battery compartment door.
2. Disconnect the cord attached to the battery pack and remove the battery pack from the handset.
3. Insert the new battery pack and connect the cord into the jack inside the handset.
4. Put the battery compartment door back on.
5. Place handset in the base to charge. **If you don't charge the handset battery properly (for 12 hours) when you first set up the phone and/or when you install a new battery pack, the battery's long-term performance will be compromised.**

BATTERY SAFETY PRECAUTIONS

• Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
• To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
• Keep batteries out of the reach of children.
• Remove batteries if storing over 30 days.

> **NOTE:** The RBRC seal on the battery used in your ATLINKS USA, Inc. product indicates that we are participating in a program to collect and recycle Nickel Cadmium batteries throughout the United States. Please call 1-800-8-BATTERY for information or contact your local recycling center.

GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow these guidelines.

• Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
• DO NOT expose to direct sunlight or moisture.
• Avoid dropping the handset, as well as other rough treatment to the phone.
• Clean the phone with a soft cloth.
• Never use a strong cleaning agent or abrasive powder because this will damage the finish.
• Retain the original packaging in case you need to ship the phone at a later date.
• Periodically clean the charge contacts on the handset and base with a clean pencil eraser.

CAUSES OF POOR RECEPTION

• Aluminum siding
• Foil backing on insulation
• Heating ducts and other metal construction can shield radio signals
• You're too close to appliances such as microwaves, stoves, computers, etc.
• Atmospheric conditions, such as strong storms
• Base is installed in the basement or lower floor of the house
• Base is plugged into an AC outlet with other electronic devices
• Baby monitor is using the same frequency
• Handset battery is low.
• You're out of range of the base.

MESSAGE INDICATORS

The following indicators show the status of a message or of the unit.

ERROR	Caller information has been interrupted during transmission or the phone is excessively noisy.
ENTER NAME	Prompt telling you to enter a name for one of the 10 memory locations.
ERASE ALL?	Prompt asking if you want to erase all Caller ID records.
ERASE CALL ID?	Prompt asking if you want to erase the current Caller ID record that is shown on the display.
ERASE MEMO?	Prompt asking if you want to erase one of the 10 numbers stored in the phone's outgoing memory.
END OF LIST	Indicates there is no additional information in the Caller ID memory log.
NEW	Indicates call or calls have not been reviewed.
UNKNOWN	The incoming call is from an area not serviced by Caller ID or the information was not sent.
PAGING YOU	Someone has pressed the PAGE button on the base.
BLOCKED	The person is calling from a number that has been blocked from transmission.
REPT	Repeat call message. Indicates that a new call from the same number was received more than once.
NO DATA	No Caller ID information was received.

HANDSET SOUND SIGNALS

Signal	Meaning
A long warbling tone (with ringer on)	Signals an incoming call
One short beep, one long beep (several times)	Page signal
Three short beeps	Out of range
Four short beeps	Low battery warning

TROUBLESHOOTING TIPS

CALLER ID

Problem	Solution
No Display	• Is battery fully charged? Try replacing the battery. • If you are using AC power, make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the plug and plug it in again. • Did you order Caller ID service from your local telephone company?
Caller ID Error Message	• The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.

TELEPHONE

Problem	Solution
No dial tone	• Check installation: — Is the base power cord connected to a working outlet? — Is the telephone line cord connected to the base unit and the wall jack? • Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service. • Is the handset out of range of the base? • Make sure the battery is properly charged (12 hours). • Is the battery pack installed correctly? • Did the handset beep when you pressed the TALK button? Did the CHARGE/ IN USE indicator come on? The battery may need to be charged.

TELEPHONE

Problem	Solution
Dial tone is OK, but can't dial out	• Make sure the tone/ pulse setting is programmed correctly.
Handset does not ring	• Make sure the RINGER switch on the handset is turned to ON. • You may have too many extension phones on your line. Try unplugging some phones. • See solutions for "No dial tone."
You experience static, noise, or fading in and out	• Change channels • Is handset out of range? Move closer to the base. • Does the base need to be relocated? • Charge battery. • Make sure base is not plugged into an outlet with another household appliance.
Unit beeps	• Place handset in base for 20 seconds to reset the security code. If that doesn't work, charge battery for 12 hours. • Clean charging contacts on handset and base with a soft cloth, or an eraser. • See solutions for "No dial tone." • Replace battery.
Memory Dialing	• Did you program the memory location keys correctly? • Did you follow proper dialing sequence? • Make sure the tone/pulse setting is programmed correctly. • Did you reprogram numbers into memory after power outage or battery replacement?

SERVICE

The FCC requires this product to be serviced only by the manufacturer or its authorized service agents. In accordance with FCC requirements, changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this user's guide or contact Consumer Information at **1-800-448-0329**.

Or refer inquiries to:
ATLINKS USA, Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date_____ Name of store_____

INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
• Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
• Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
• Consult the dealer or an experienced radio/TV technician for help.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

LIMITED WARRANTY

What your warranty covers:
• Defects in materials or workmanship.

For how long after your purchase:
• One year, from date of purchase.
(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:
• Provide you with a new or, at our option, a refurbished unit.
• The exchange unit is under warranty for the remainder of the original product's warranty period.

How to make a warranty claim:
• Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
• "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

  ATLINKS USA, Inc. c/o Thomson multimedia Inc.
  11721 B Alameda Ave.
  Socorro, Texas 79927

• Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
• Insure your shipment for loss or damage. Thomson multimedia Inc. accepts no liability in case of damage or loss en route to Thomson multimedia Inc..
• A new or refurbished unit will be shipped to you freight prepaid.

What your warranty does not cover:
• Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
• Installation and setup service adjustments.
• Batteries.
• Damage from misuse or neglect.
• Products which have been modified or incorporated into other products.
• Products purchased or serviced outside the USA.
• Acts of nature, such as but not limited to lightning damage.

Product Registration:
• Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:
• THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA, INC., IT'S AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
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How state law relates to this warranty:
• Some states do not allow the exclusion no limitation of incidental or consequential damage, or limitation on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
• This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

If you purchased your product outside the USA:
• This warranty does not apply. Contact your dealer for warranty information.

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