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Cat. No. 43-784

OWNER'S MANUAL

Please read before using this equipment.

TAD-1024

Digital Telephone Answering System with Dual-Announcement

RadioShack®

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FEATURES

Your RadioShack TAD-1024 Digital Telephone Answering System with Dual-Announcements is a high-quality telephone answering device which you can also control remotely from any touch-tone phone. (With an optional pocket tone dialer, you can even use it from a rotary phone.)

Digital means the TAD stores all messages on a computer chip — there are no tape mechanisms to wear out and no tapes to bother with. This gives you capabilities that tape-based answering machines don't have. For example, you can delete individual messages.

The TAD-1024's 14-minute memory capacity lets you store a lot of messages. And its unique, space-saving design makes it ideal for any office or nightstand.

Your TAD's features include:

Dual Outgoing Message Capacity — lets you choose between playing an outgoing message then recording the caller's message, or just playing an announcement without recording a message. And, when the TAD's memory is full, it switches automatically to just playing an announcement.

Two-Way Recording — lets you record both sides of your phone conversation.

Voice Time/Day Stamp — announces the time and day when each message was recorded.

Programmable Remote Operation Security Code — lets you set a three-digit personal remote operation security code for secure remote operation.

Call Screening — lets you listen as a caller leaves a message so you can decide whether or not to answer the call.

Call Break-Through (CBT) with Programmable Code — alerts you to an important call when the caller enters a preset code during the outgoing message.

Memory Backup — protects messages stored in memory in case of a power failure.

Adjustable Ring Number — lets you set the TAD to answer the phone after two rings, four rings or seven rings.

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Toll Saver — lets you avoid unnecessary long-distance charges when you call by long-distance to check your messages.

Room Monitor — lets you listen from a remote phone to the room where you installed the TAD.

ANSWER Button — lets you turn the TAD on or off without disconnecting it.

Call/Message Counter — shows the number of messages the TAD has recorded.

DELETE Button — lets you quickly delete messages individually or all at once.

Remote On/Off — lets you turn the TAD on or off when you are away from your home or office.

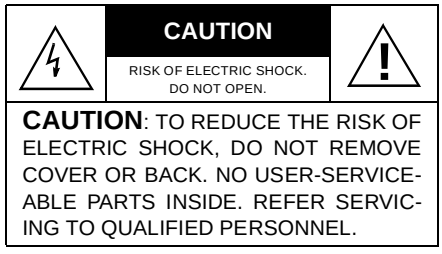
Phone Pick-Up Detection — stops recording when you pick up any phone on the same line as the TAD, and resets to answer the next call.

Memo Recording — lets you leave messages for yourself or others in your home or office.

Note: Your TAD-1024 requires a 9V battery for memory backup.

This TAD is ETL listed to UL standards and meets all applicable FCC standards.

WARNING: To reduce the risk of fire or shock hazard, do not expose this product to rain or moisture.



This symbol is intended to alert you to the presence of uninsulated dangerous voltage within the product's enclosure that might be of sufficient magnitude to constitute a risk of electric shock. Do not open the product's case.

This symbol is intended to inform you that important operating and maintenance instructions are included in the literature accompanying this product.

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READ THIS BEFORE INSTALLATION

Your TAD conforms to federal regulations, and you can connect it to most telephone lines. However, each device you connect to the phone line draws power from the phone line. We refer to this power draw is the device's *ringer equivalence number*, or REN. The REN is on the label on the bottom of the TAD.

If you are using more than one phone or other device on the line, add up all the RENs. If the total is more than five (or three in rural areas), your phone(s) might not ring and your TAD might not answer. If ringer operation is impaired, remove a device from the line.

FCC STATEMENT

Your TAD complies with Part 68 of *FCC Rules*. You must, upon request, provide the FCC Registration Number and the REN to your phone company. Both numbers are on the label on the bottom of the TAD.

You must not connect the TAD to any of the following:

- Coin-operated systems
- Party-line systems
- Most electronic key phone systems

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INSTALLATION

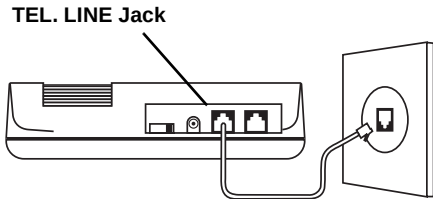
SELECTING A LOCATION

Select a location that is near both a modular telephone jack and an AC outlet.

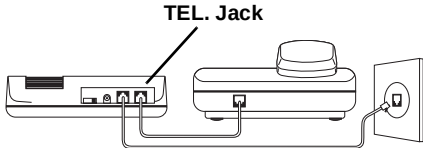
Your TAD connects directly to a modular phone line jack. If the phone line jack is not a modular jack, you must update the wiring. You can convert the wiring yourself, using jacks and adapters available at your local RadioShack store. Or, you can let the phone company update the wiring for you. The USOC number of the jack to be installed is RJ11C.

CONNECTING TO THE TELEPHONE LINE

To connect the TAD to the phone line, plug one end of the supplied modular cord into the **TEL. LINE** jack on the back of the TAD. Then plug the cord's other end into a modular phone line jack.

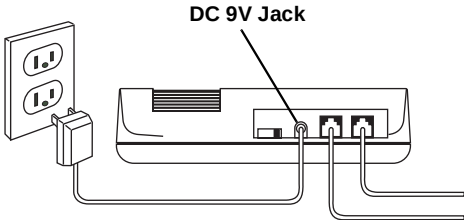


You can also connect a telephone to the **TEL.** jack on the back of the TAD using a second modular phone cord (not supplied).



CONNECTING POWER

Insert the supplied adapter's barrel plug into the **DC 9V** jack on the back of the TAD. Then plug the adapter's other end into a standard AC outlet.



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Caution: The supplied adapter supplies 9 volts AC, delivers at least 400 milliamps, and has a plug which properly fits the TAD's **DC 9V** jack. Using an adapter that does not meet these specifications might damage the TAD or the adapter.

When you first connect power, the TAD beeps once and the message counter counts up from 0 to 10. Then the TAD beeps. **A1**, **A2**, **Lo**, **CL** and **0** alternately appear to indicate that no outgoing messages are recorded, and the day/time stamp is not set.

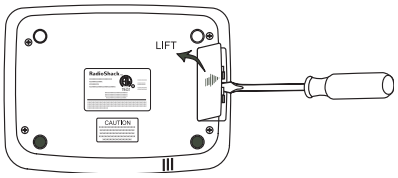
INSTALLING THE BACKUP BATTERY

The TAD requires AC power to operate. However, if AC power fails or you unplug the TAD-1024, a 9V backup battery (not supplied) saves the messages and the settings for the day, time, and security code. We recommend you use an alkaline battery, such as RadioShack Cat. No. 23-553.

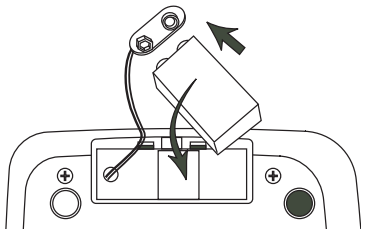
Caution: Always use a fresh battery of the required size and recommended type.

Follow these steps to install the backup battery.

1. Use a flat-blade screwdriver to lift the battery compartment cover.



2. Snap the battery's contacts firmly to the battery connector, then place the battery into the compartment.



3. Replace the cover.

When the battery is low and needs replacing, **Lo** appears on the display. Be sure the AC adapter's cord is plugged in so you do not lose the TAD's stored information, then replace the battery. After the battery is installed, **A1**, **A2**, **CL**, and **0** alternately appear.

Caution: Dispose of old batteries promptly and properly.

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PREPARATION

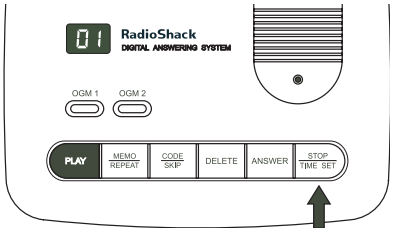
SETTING THE DAY AND TIME

The TAD records the day and time of the call with each phone message. Follow these steps to set the current day and time.

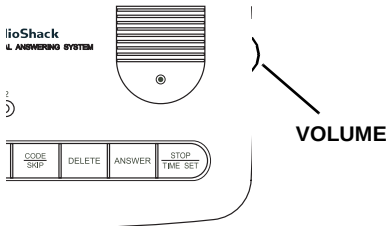
Notes:

- To avoid having to reset the time if AC power is lost, we recommend you install a backup battery before you set the day and time.
- If you do not complete each step within 8 seconds, the TAD stops setting and announces the day and time. Start again from Step 1.

1. Hold down **STOP/TIME SET** until the TAD announces, "Sunday." **CL** (clock) then **01** appears on the display.



Note: Adjust **VOLUME** on the right side of the TAD to the desired listening level.



2. To change the day of the week, repeatedly press **MEMO/REPEAT** to move backward or **CODE/SKIP** to move forward until the TAD announces the desired day of the week.
3. Press **STOP/TIME SET**. The TAD announces the preset hour.
4. To change the hour, repeatedly press **MEMO/REPEAT** to move backward or **CODE/SKIP** to move forward to the desired hour.
5. Press **STOP/TIME SET**. The TAD announces the preset minute.
6. To change the minutes, hold down **MEMO/REPEAT** to move backward or **CODE/SKIP** to move forward to the desired minute.
7. Press **STOP/TIME SET** to confirm the settings. The TAD announces the day and time and **CL** disappears.

To check the current day/time at any time, press **STOP/TIME SET**.

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RECORDING THE OUTGOING MESSAGES

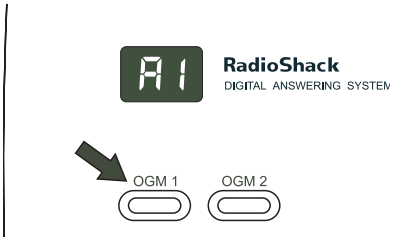
Before you can set the TAD to answer calls and record messages, you must record the outgoing message (OGM) the caller hears when the TAD answers a call. The TAD-1024 lets you record two separate messages and it operates differently based on which message you select (see "Setting the TAD to Answer Calls" on Page 11).

- **OGM 1** plays the message you recorded, and lets the caller leave a message of up to 60 seconds.
- **OGM 2** (announcement only) plays the message you recorded, but hangs up without letting the caller leave a message. This is useful for announcing information about an upcoming event. Be sure the announcement clearly states that the caller cannot leave a message. If the TAD-1024's memory becomes full, it will automatically switch from OGM 1 to OGM 2 and play that message for any new calls.

Note: The maximum length for each outgoing message is 32 seconds. As you record, the display counts down the remaining recording time.

Recording the Outgoing Messages

1. To record an OGM 1 message, hold down **OGM 1** until the TAD beeps and **A1** (Announcement 1) appears.



To record an OGM 2 message, hold down **OGM 2** until the TAD beeps and **A2** (Announcement 2) appears.

2. Speak in a normal voice about 8 inches away from the microphone (located on the front of the TAD). If you recording the OGM 1 message, ask for the caller's name, phone number, and message.

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Important: Do not tell callers that you are not home. Instead, say that you cannot come to the phone right now.

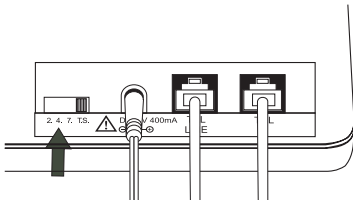
3. When you finish recording, press **STOP/TIME SET.** The TAD automatically plays back the outgoing message.

To play back your outgoing OGM 1 message at any time, press **OGM 1**. **A1** appears, the TAD beeps, and the outgoing message plays.

To play back your OGM 2 message at any time, press **OGM 2**, **A2** appears, the TAD beeps, and the announcement-only message plays.

SETTING THE NUMBER OF RINGS

The ring select switch on the back of the TAD controls how long the TAD waits before it answers a call. Slide the switch to the appropriate position.



2 — The TAD answers after two rings.

4 — The TAD answers after four rings.

7 — The TAD answers after seven rings.

T.S. (Toll Saver) — If there are new messages, the TAD answers after two rings. Otherwise, the TAD answers after four rings. This lets you avoid unnecessary charges when calling by long-distance to check your messages. If you hear more than two rings, you know you can hang up because the TAD has no new messages.

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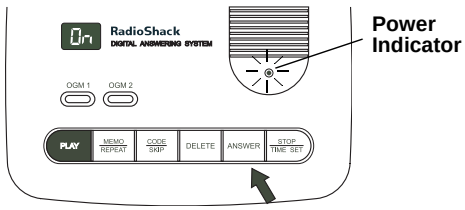
BASIC OPERATION

SETTING THE TAD TO ANSWER CALLS

To Answer and Record

To turn on the TAD and set it to answer calls *and* record messages, press **ANSWER** once. The TAD beeps, and briefly displays **On**, and the power indicator lights. The TAD is now set to answer calls using the OGM 1 message and record callers' messages.



To Announce Only

To turn on the TAD and set it to answer calls, but not record messages, press **ANSWER** so the power indicator lights. Then hold down **ANSWER** until the TAD beeps. **Ao** (announcement only) and the number of recorded messages alternately appear. The TAD is now set to answer calls using the OGM 2 message without recording callers' messages.

To turn off the TAD so it does not answer calls, press **ANSWER** again. **0F** appears for a few seconds and the power indicator turns off.

RECORDING INCOMING MESSAGES

The maximum incoming message recording length is 60 seconds. When a recording reaches 55 seconds, the TAD beeps once to notify the caller that time will soon be up. When the recording reaches 60 seconds, the TAD sounds a long beep, then hangs up.

The TAD hangs up and resets to answer the next call when:

- The caller hangs up.
- The maximum message length (60 seconds) is reached.
- There are more than 8 seconds of silence.
- You pick up any phone on the same line as the TAD (see "Screening Calls" on Page 12).

If the TAD's memory is full (**FL** appears), the TAD answers the call after 8 rings and plays the announcement-only message (OGM 2).

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SCREENING CALLS

To screen calls, let the TAD answer them, then listen to the caller's message through the TAD's speaker. If you decide to answer the call, pick up any phone on the same phone line as the TAD. The TAD stops recording and resets to answer the next call.

Note: If you pick up the phone just as the TAD answers, the TAD might not stop playing the outgoing message. If this happens, press ✳ on the phone or **STOP/ TIME SET** on the TAD.

If you do not want to take the call, do not pick up the phone, and let the TAD finish recording the caller's message.

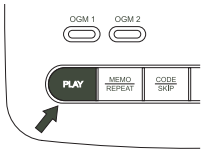
To adjust the volume, rotate **VOLUME** on the side of the TAD.

PLAYING MESSAGES

The display shows the total number of messages. If there are new messages, the power indicator also flashes until all new messages have been played.

To play all the messages (old and new), press **PLAY**. The TAD announces the number of messages recorded, each message number and the day and time the message was recorded, and then plays the message.

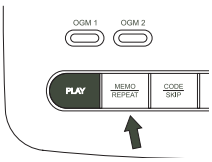
To play only new messages, hold down **PLAY** for 2 seconds. (If there are no new messages stored, the TAD says, "You have no new messages.")



To adjust the volume, rotate **VOLUME** on the side of the TAD.

After all messages play, the TAD says, "End of message(s)" and saves all the messages.

To replay a message while you are listening to it, press **MEMO/REPEAT**. The current message starts again from the beginning.



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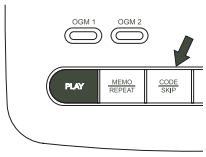
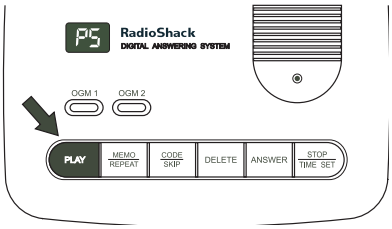
To return to the previous message during playback, press **MEMO/REPEAT** twice. The previous recorded message plays.

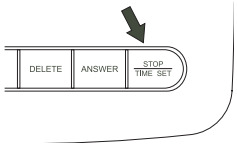
To skip to the next message during playback, press **CODE/SKIP** once. The next recorded message plays.



To pause while listening to messages, press **PLAY**. **PS** (pause) appears on the display. To resume playback, press **PLAY** again within 60 seconds. Otherwise, the TAD beeps twice, stops playback and displays the total number of messages.

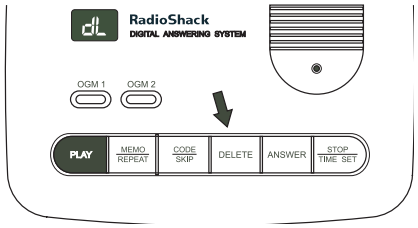


To stop playback at any time, press **STOP/TIME SET**. The TAD beeps and resets to answer calls.



DELETING MESSAGES

To delete a specific message, press **DELETE** once while the message is playing. The TAD beeps once and **dL** (delete) briefly appears. The TAD deletes the current message, then plays the next.



To delete all messages, hold down **DELETE** while playback is stopped. The TAD sounds a long beep and **dL** appears. The TAD deletes all messages except those that have not been played.

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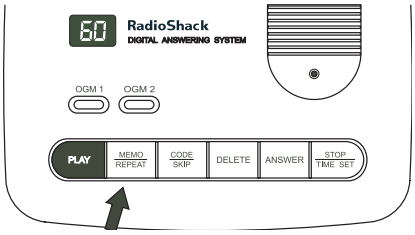
RECORDING A MEMO

A memo is a message you can record by speaking directly into the TAD, without having to call in on the phone.

Follow these steps to record a memo up to 60 seconds long.

1. Press **MEMO/REPEAT** until **00** appears. The TAD sounds a long beep and **60** appears. Speak into the microphone in a normal voice. The display shows how much time is left for recording.



2. The TAD automatically stops recording after 60 seconds or you can press **STOP/TIME SET** when you finish the memo. The TAD beeps once, and the message number indicator increases by one.

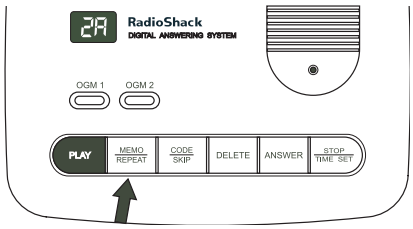
The memo is stored along with the incoming messages. To hear the memo, simply play back your messages.

RECORDING A CONVERSATION

You can record both sides of a conversation on any phone connected to the same phone line as the TAD.

Note: It is illegal in some areas to record a conversation without the consent of all parties to the conversation, including the phone company. Check the laws in your area before you use the two-way recording feature.

Hold down **MEMO/REPEAT** until the TAD sounds a long beep. **2R** (two-way recording) appears and recording begins. The TAD records until you press **STOP/TIME SET**, or there is 30 seconds of silence, or 8 seconds of a busy signal.



To play back a recorded call, simply play back your messages.

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USING CALL BREAK-THROUGH

If you screen your calls but want to be sure to know when calls come in from certain people, give those people your call breakthrough (CBT) code. Tell them to enter the code during the outgoing message.

When a caller enters the CBT code, the TAD alerts you with two beeps, then it pauses for 40 seconds. Then the TAD sounds one beep every second for 5 seconds. To answer the call within the 45-second alert, pick up the handset. If you do not answer, the caller can leave a message after a long beep sounds.

Note: CBT works only when you use the OGM 1 message.

Changing the CBT Code

The CBT code is preset to 168, but you can change it by following these steps.

1. Hold down **CODE/SKIP** until the TAD beeps once. **Co** appears.

   Note: If you do not complete each of the following steps within 8 seconds, the TAD stops setting the code. Start again from Step 1.

2. Press **MEMO/REPEAT. Cc** appears followed by the digits of the preset CBT code in sequence, then the first digit reappears. For example, when the security code is 168, the display shows **Cc**, **–1**, **–6**, **_8**, then **–1** reappears.

3. Repeatedly press **SKIP/CODE** or **MEMO/REPEAT** to set the first digit, then press **ANSWER**. The second digit appears.

   Note: If you enter an incorrect digit, press **STOP/TIME SET**, then repeat the procedure.

4. Press **SKIP/CODE** or **MEMO/REPEAT** to set the second digit, then press **ANSWER**. The third digit appears.

5. Press **SKIP/CODE** or **MEMO/REPEAT** to set the third digit, then press **ANSWER**. The TAD sounds a long beep.

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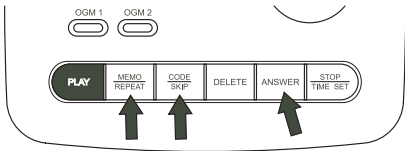
CHANGING THE REMOTE OPERATION SECURITY CODE

The remote operation security code is preset to 784, but you can change it by following these steps.

Note: Be sure to set each digit within 8 seconds. Otherwise, you must start over from Step 1.

1. Hold down **CODE/SKIP** until the TAD beeps once. **Co** appears.
2. Press **CODE/SKIP** again. **Sc** (security code) and the digits of the current code appear in sequence, then the first digit reappears.

   For example, when the security code is 784, the display shows **Sc** (security code), **–7**, **–8**, **_4**, then **–7** reappears.
3. Repeatedly press **SKIP/CODE** or **MEMO/REPEAT** to set the first digit, then press **ANSWER**. The second digit appears.



   Note: If you enter an incorrect digit, press **STOP/TIME SET**, then repeat the procedure.
4. Press **SKIP/CODE** or **MEMO/REPEAT** to set the second digit, then press **ANSWER**. The third digit appears.
5. Press **SKIP/CODE** or **MEMO/REPEAT** to set the third digit, then press **ANSWER**. The TAD sounds a long beep.

To check the remote operation security code at any time, follow Steps 1 and 2, then press **STOP/TIME SET** to exit.

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REMOTE OPERATION

You can operate the TAD from almost any touch-tone phone, or from a rotary phone using a pocket tone-dialer (available at your local RadioShack store).

Notes:

- When the memory is full, the TAD answers the call after eight rings and plays OGM 2 (the announcement-only message).
- To bypass the outgoing message and begin recording a message immediately when you call the TAD from a remote phone, you can press # during the announcement. The TAD skips the rest of the announcement, beeps once, and begins recording.
- If the TAD is set to toll saver, it answers after two rings if you have new messages (ones you have not played). If there are no new messages, the TAD waits for four rings before it answers. This gives you time to hang up before the TAD answers so you can avoid unnecessary long-distance charges. See "Setting the Number of Rings" on Page 10.

REMOTE ANSWER-ON

Note: An outgoing message must be recorded before you can remotely set the TAD to answer calls.

To set the TAD to answer calls, dial your phone number. The TAD answers the call after 10 rings and sounds two beeps.

Enter the remote operation security code within 8 seconds. The TAD sounds one long and one short beep and plays the OGM 1 message.

You can hang up at this point and the TAD is set to answer calls. Or, you can now enter other remote command(s).

If the TAD records over 8 seconds of silence, it automatically disconnects.

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USING REMOTE COMMANDS

To use the remote commands, you must enter the remote operation security code within 8 seconds after the TAD answers the call. After the TAD beeps once to verify you entered the code correctly, enter the number(s) for the function(s) you want the TAD to perform.

Press:	To:
00	Turn the TAD off.
01	Turn the TAD on. The TAD beeps and plays OGM 1. (TAD is set to play OGM 1.)
02	Set TAD to answer with OGM 2 announcement.
2	Play all messages.
3	Play new messages.
4	Monitor the room where the TAD is installed. The room is monitored for 15 seconds. Press 4 again for another 15 seconds. You can repeat this for as long as you like.
51	Delete all messages (except new messages).
6	Stop playback and message recording.
7	Record a memo.
81	Change OGM 1.
82	Play OGM 1.
91	Change OGM 2.
92	Play OGM 2.
#1	Change remote operation security code.
#2	Change CBT Code.
#	Skip OGM 1 during playback.

After you press 2 or 3:

Press:	To:
5	Delete the current message.
1 while message number and day/time is playing	Replay the previous message.
1 during message playback	Replay the current message.
3	Skip forward to the next message.
6	Stop message playback.

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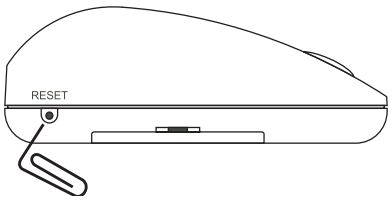
TROUBLESHOOTING

If you experience problems with your TAD, try the suggestions in this section. If you still have problems, contact your local RadioShack store for assistance.

Problem	Remedy
The incoming message is incomplete.	Be sure the memory is not full.
The incoming message is unclear.	Be sure **VOLUME** is set to the desired sound level.
The TAD does not answer after two, four, or seven rings.	Be sure the TAD is set to answer calls.
Lo flashes on the display.	The backup battery is weak. Replace the battery (see "Installing the Backup Battery" on Page 7).
The TAD does not respond to the remote operation security code.	Make sure the phone you used to dial the TAD is a touch-tone phone.
	Re-enter your remote operation security code, pressing each button for 2 seconds.
	The remote operation security code might have reset to the default code due to a power failure. Make sure the remote operation security code you entered is correct.

RESETTING THE TAD

If your TAD stops working properly, use a straightened paper clip to press **RESET** on the left side of the TAD to reset the answering machine.



Note: The outgoing message and all information stored in memory are erased when you press **RESET**.

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CARE AND MAINTENANCE

Your RadioShack TAD-1024 Digital Telephone Answering System with Dual-Announcements is an example of superior design and craftsmanship. The following suggestions will help you care for the TAD so you can enjoy it for years.

Keep the TAD dry. If it gets wet, wipe it dry immediately. Liquids might contain minerals that can corrode the electronic circuits.

Handle the TAD gently and carefully. Dropping it can damage circuit boards and cases and can cause the TAD to work improperly.

Use and store the TAD only in normal temperature environments. Temperature extremes can shorten the life of electronic devices and distort or melt plastic parts.

Keep the TAD away from dust and dirt, which can cause premature wear of parts.

Wipe the TAD with a damp cloth occasionally to keep it looking new. Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the TAD.

Modifying or tampering with the TAD's internal components can cause a malfunction and might invalidate your TAD's warranty. If your TAD-1024 is not performing as it should, take it to your local RadioShack store for assistance. If the trouble is affecting the telephone lines, the phone company can ask you to disconnect your TAD-1024 until you have resolved the problem.

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THE FCC WANTS YOU TO KNOW

In the unlikely event that your TAD causes problems on the telephone line, the telephone company attempts to notify you in advance. If advance notice is not practical, the telephone company notifies you as soon as possible and advises you of your right to file a complaint with the FCC.

Also, the telephone company can make changes to its lines, equipment, operations, or procedures that could affect the operation of this TAD. The telephone company notifies you of these changes in advance so you can take the necessary steps to prevent interruption of your telephone services.

Your TAD complies with the limits for a Class B digital device as specified in Part 15 of *FCC Rules*. These limits provide reasonable protection against radio and TV interference in a residential area. However, your TAD might cause TV or radio interference even when it is operating properly.

To eliminate interference, you can try one or more of the following corrective measures:

- Reorient or relocate the receiving radio or TV antenna.
- Increase the distance between the TAD and the radio or TV.
- Use outlets on different electrical circuits for the TAD and the radio or TV.

Consult your local RadioShack store if the problem still exists.

LIGHTNING

Your TAD has built-in protection circuits to reduce the risk of damage from surges in telephone and power line current. These protection circuits meet or exceed the FCC requirements. However, lightning striking the telephone or power lines can damage your TAD.

Lightning damage is not common. Nevertheless, if you live in an area that has severe electrical storms, we suggest that you unplug the TAD during storms to reduce the possibility of damage.

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Limited One-Year Warranty

This product is warranted by RadioShack against manufacturing defects in material and workmanship under normal use for one (1) year from the date of purchase from RadioShack company-owned stores and authorized RadioShack franchisees and dealers. EXCEPT AS PROVIDED HEREIN, RadioShack MAKES NO EXPRESS WARRANTIES AND ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THE WRITTEN LIMITED WARRANTIES CONTAINED HEREIN. EXCEPT AS PROVIDED HEREIN, RadioShack SHALL HAVE NO LIABILITY OR RESPONSIBILITY TO CUSTOMER OR ANY OTHER PERSON OR ENTITY WITH RESPECT TO ANY LIABILITY, LOSS OR DAMAGE CAUSED DIRECTLY OR INDIRECTLY BY USE OR PERFORMANCE OF THE PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY, INCLUDING, BUT NOT LIMITED TO, ANY DAMAGES RESULTING FROM INCONVENIENCE, LOSS OF TIME, DATA, PROPERTY, REVENUE, OR PROFIT OR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, EVEN IF RadioShack HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states do not allow the limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

In the event of a product defect during the warranty period, take the product and the RadioShack sales receipt as proof of purchase date to any RadioShack store. RadioShack will, at its option, unless otherwise provided by law: (a) correct the defect by product repair without charge for parts and labor; (b) replace the product with one of the same or similar design; or (c) refund the purchase price. All replaced parts and products, and products on which a refund is made, become the property of RadioShack. New or reconditioned parts and products may be used in the performance of warranty service. Repaired or replaced parts and products are warranted for the remainder of the original warranty period. You will be charged for repair or replacement of the product made after the expiration of the warranty period.

This warranty does not cover: (a) damage or failure caused by or attributable to acts of God, abuse, accident, misuse, improper or abnormal usage, failure to follow instructions, improper installation or maintenance, alteration, lightning or other incidence of excess voltage or current; (b) any repairs other than those provided by a RadioShack Authorized Service Facility; (c) consumables such as fuses or batteries; (d) cosmetic damage; (e) transportation, shipping or insurance costs; or (f) costs of product removal, installation, set-up service adjustment or reinstallation.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

RadioShack Customer Relations, Dept. W, 100 Throckmorton St., Suite 600, Fort Worth, TX 76102

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