# FCC Information **English**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
In accordance with FCC requirements, changes or modifications not expressly approved by Thomson Inc. could void the user's authority to operate this product.
This device generates and uses radio frequency (RF) energy, and if not installed and used properly, this equipment may cause interference to radio and television reception. If this equipment does cause interference to radio or television reception (which you can determine by turning the equipment off and on), try to correct the interference by one or more of the following measures:
• Reorient the receiving antenna (that is, the antenna for the radio or television that is "receiving" the interference).
• Move the unit away from the equipment that is receiving interference.
• Plug the unit into a different wall outlet so that the unit and the equipment receiving interference are on different branch circuits.
If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions.
Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, DC 20402. Please specify stock number 004-000-00345-4 when ordering copies.
This product complies with DHHS Rules 21 CFR Subchapter J. Applicable at the date of manufacture.

## For Your Safety

The AC power plug is polarized (one blade is wider than the other) and only fits into AC power outlets one way. If the plug won't go into the outlet completely, turn the plug over and try to insert it the other way. If it still won't fit, contact a qualified electrician to change the outlet, or use a different one. **Do not attempt to bypass this safety feature.**

**CAUTION: TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT, FULLY INSERT.**

Have a Blast-Just Not in your eardrums!
Make sure you turn down the volume on the unit before you put on headphones. Increase the volume to the desired level only after headphone are in place.

Main plug is used as the disconnect device, it shall remain readily operable and should not be obstructed during intended used. To be completely disconnected the apparatus from supply mains, the main plug of the apparatus shall be disconnected from the mains socket outlet completely.

| | CAUTION RISK OF ELECTRIC SHOCK DO NOT OPEN | |
|---|---|---|
| THE LIGHTNING FLASH WITH ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT | CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL. | THE EXCLAMATION WITHIN AN EQUILATERAL TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT. |
| SEE MARKING ON BOTTOM / BACK OF PRODUCT | | |

**WARNING:** TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

# Precautions

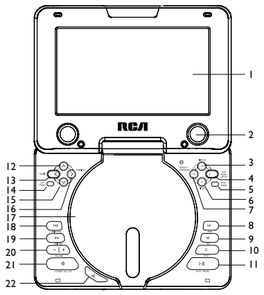
**General Precautions**
- Water and Moisture - Do not use this product near water for example, near a bathtub, wash bowl, kitchen sink, or laundry tub; in a wet basement; or near a swimming pool; and the like. Do not spill liquids on your Portable DVD or its components as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. To clean your Portable DVD use a soft slightly damp cloth. Always allow all the components to dry completely before using again.
- Cleaning - Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Heat - The product should be placed away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat. Do not expose the Portable DVD or any of its components to extreme heat or cold. Do not expose the player to direct sunlight.
- Attachments - Do not use attachments not recommended by the product manufacturer as they may cause hazards.
- Servicing - Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.
- AC/DC power adapter cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plugs, convenience receptacles, and the point where they exit from the product.
- Power Sources - This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your product dealer or local power company. Do not use any battery other than the orginal ones provided by Thomson.

**Precautions when watching and playing**
- When using your Portable DVD player do not sit or stand too close to the screen. Play as far back from the screen as possible.
- For the best game image, look directly at the Portable DVD display on your TV screen and only operate in good light.
- Do not play if you are tired or need sleep. Always play in a well-lit room.
- Some people may experience fatigue or discomfort after playing for a long time. Be sure to take a 10 to 15 minutes break at least every hour while playing.

## Specifications
- Model: DRC635N
- TV System: NTSC
- Supported Disc Formats: DVD, SVCD, VCD, CD, HDCD, CD-R, CD-RW, DVD+/-R, DVD+/-RW
- Supported File Formats: DivX, MPEG, MP3, WMA, JPEG, Kodak Picture CD
- DVD Regional Code: 1
- AV Input/Output: Composite x 1
- Power Requirement: DC in 9V (power adapter bundled)
- Power Consumption: <10W
- Operating Temperature: 5°C to 35°C (41°F to 95°F)
- Operating Humidity: 5% to 90% (no condensation)
- Size (without battery): 200(W) x150(D) x 32(H) mm
- Weight (without battery): 760g

# General Controls

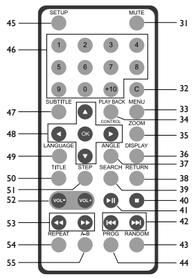
**Main Unit**




**Rear Side**

**Front Side**

**Remote Control**




# General Controls

1. LCD display
2. Speakers
3. Selects display information
4. Enters player's setup menu or disc's menu
5. Returns to disc's menu
6. Enters disc's title menu (if available)
7. Accesses repeat and program modes
8. Searches forward
9. Searches backward
10. Stops playback
11. Starts and pauses playback
12. Moves upward in menu
13. Moves leftward in menu, selects audio setting
14. Confirms selections
15. Moves downward in menu
16. Moves rightward in menu, selects subtitle setting
17. Disc compartment door
18. Skips forward a chapter/track
19. Skips backward a chapter/track
20. Adjusts volume
21. Switches on / off the player
22. Opens disc compartment door
23. Headphone jacks
24. Function switch
25. USB connector
26. Audio input / digital output jack
27. Video in / out jack
28. Power jack
29. Power indicator
30. Low battery indicator
31. Muting sound
32. Clears input
33. Enters disc's menu
34. Enters VCD playback control menu
35. Selects zoom options
36. Selects display information
37. Selects DVD's angle setting
38. Returns to top of menus
39. Enters search menu
40. (STOP) - stops playback
41. (PLAY/PAUSE) - starts and pauses playback
42. (SKIP FWD/ SKIP REV) - skips backward or forward a chapter or track
43. Selects random playback mode
44. Enters program mode
45. Enters player's setup menu
46. Numeric input keys
47. Selects subtitle setting
48. Navigation keys in indicated direction, press OK to confirm selection
49. Selects language setting
50. Enters title menu (if available)
51. Enters step advance mode
52. Adjusts volume
53. (FWD / REV) - search backward or forward
54. Selects repeat modes
55. Performs A-B repeat

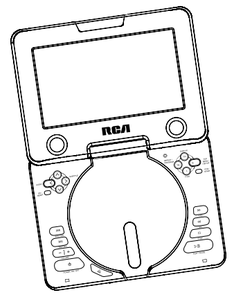
**Notes on the remote control**
On the remote control, remove the plastic tab from the battery compartment before first use. To replace battery, slide the release lock to the right and pull out the battery tray. (One button type, CR2025 battery required)

When using the remote control, make sure you are pointing to the remote sensor located at the front of the player (where the power indicator is located).

***CAUTION***
*Danger of explosion if battery is incorrectly installed.*
*Replace only with the same or equivalent type of battery.*

Tocom: 5632 625B

user manual



**EN/E**

# DRC635N

Please read this user manual carefully to ensure proper use of this product. Keep this manual for future reference.
Es importante leer este manual antes de usar por vez primera su equipo.

# Connections

## Connecting the Power Adapter
- Connect the power adapter to the DC jack of the unit.
- Connect the other side of the power adapter with the wall plug or car adapter.
- Turn on the power.
- Disconnect the adapter if the set is not used for a period of time.

## Installing the Battery
- Plug in the battery at the bottom of the unit.
- Slide the battery to the side until a "click" is heard.
- The unit is now powered by the battery.

## Removing the Battery
- Turn the unit upside down.
- Locate the lock at the bottom.
- Push down the lock and slide the battery to the side to release.

## Charging the Battery
- Connect the power adapter to the power jack of the unit.
- Turn off the power to start charging.
- The indicator is red when charging and will turn green when the battery is fully charged.
- The battery cannot be charged while the unit is being used.

## External Connections
This player can output sound and picture to external devices. To do so, slide the Function Switch on the rear side of the unit to the DVD MODE position. Always switch off the player before connecting to any devices.
1. Connect the smaller yellow connector to the VIDEO IN/OUT jack of the player.
2. Connect the larger yellow connector (with pin) to the video input jack of external device.
3. Connect the black connector to the AUDIO IN/DIGITAL OUT jack of the player.
4. Connect the orange connector (with pin) to the audio input jack of the external decice.

This player can also be used as a display for other devices, such as DVD player, game console etc. To do so, slide the Function Switch on the rear side of the unit to the AV IN position. Always switch off the player before connecting to any devices.
1. Connect the smaller yellow connector to the VIDEO IN/OUT jack of the player.
2. Connect the larger yellow connector (without pin) to the video output jack of external device.
3. Connect the black connector to the AUDIO IN/DIGITAL OUT jack of the player.
4. Connect the white and red connectors (without pin) to the audio output jacks of the external decice.

NOTE: The RBRC seal on the rechargeable battery used in your Thomson Inc product indicates that we are participating in a program to collect and recycle rechargeable batteries. For more information, go to the RBRC web site at www.rbrc.org, or call 1-800-822-8837, or contact a local recycling center.

# Quick Start & Player Setup

## Accessories
Check that all the following accessories come with your unit in the package:
1. Audio/Video cable x 2
2. Lithium ion Polymer Battery x 1
3. AC/DC power adapter x 1
4. Car power adapter x 1
5. Carrying case x 1

## Quick Start
1. Press **POWER ON/OFF** to turn on the player. The DVD logo appears on the screen.
2. Open the disc compartment door. Place a disc in the tray with the printed side up. Push back the compartment door. The player will automatically try to read and play the disc. If a menu appears, one of its options can be selected to start playing the disc. Select it using ∧ ∨ < > keys and press **OK**.

## Player Setup
When disc playback is stopped, press **SETUP** and the player's setup menu will show on screen.

Select a menu icon using < > keys. Then select one of the available options using ∧ ∨ keys. Press > key to access the submenus and use ∧ ∨ keys to select an option. Press **OK** to confirm your selections. Return to a previous menu using < key.

To exit from the player menu, press **SETUP** again.

*System Setup*
Setup the source, TV system, TV type, password, rating, screen format and restore to default settings.

Rating feature is a parental guardian feature which disables playback of certain DVDs based on their ratings from 1 (most restive) to 8 (least restrictive). DVDs that are rated above the level you set will not play until the correct password is entered.
If a password has been set, you cannot change the rating without entering the correct password. To set up the password, highlight the Password part to input a 4-digit password with the numeric keys on the remotr control. Press **OK** to set the password.

*Language Setup*
Setup the language of the OSD, Audio, Subtitle and Menu. Also register your DivX VOD files in the DivX[R] VOD menu (see "Registration for DivX Files" for details). Use the numeric keys on the remote control for inputting the registration number.
For DivX playback, you need to select the correct character set between Western and Central European in "Divx Subtitle" in order to display properly subtitles in some eastern European languages.

*Audio Setup*
Setup the audio output format.

*Video Setup*
Setup the brightness, contrast, hue and saturation levels.

*Digital Setup*
Setup the DRC (Dynamic Range Compression).

*TVG Setup*
TVG is the Foul Language Filtering technology to remove offensive language from the programs you watch. You need to purchase a license to activate this feature (for details: www.tvguardian.com).
For more information, refer to More Information - More on TVG.

# DVD Playback

## Playback
For basic playback, refer to "Quick Start".
Note: The player stores the point where playback was interrupted. If you press **PLAY/PAUSE** again, playback resumes from this point. To stop playback completely or to start from the beginning, press **STOP** twice.

## Accelerated Play
While the disc is playing, press **REV** or **FWD** one or more times to vary the speed and direction of the accelerated play. Press **PLAY/PAUSE** to resume normal playback.

## Still Image
While the disc is playing, press **PLAY/PAUSE** once to freeze frame.

## Frame Advance
While the disc is paused, press **STEP** (remote control) to activate STEP mode. Each press of **STEP** will advance forward image by image. Press **PLAY/PAUSE** to resume normal playback.

## Changing Chapter / Track
While the disc is playing, press **SKIP REV / FWD** to go immediately to the next or previous chapter, or to the next or previous track.

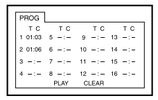
## Repeat Playback
During playback, press **REPEAT** repeatedly to select repeating a chapter or a title (DVD discs).

## A-B Repeat
During playback, press **A-B** (remote control) once at the start and press again at the end of a desired repeat section. The section will repeat continuously until you press **A-B** to resume normal playback.

## Random Playback
Press **RANDOM** (remote control) to select random mode on or off. Tracks or chapters will be played in random order when the function activated.

## Searching
Press **SEARCH** (remote control) to enter search menu (show on top of the screen). For DVD, you can direct access to a title, chapter or time on the disc by inputting the values with the numeric keys on the remote control. Press < > to select a search method (title, chapter or time).

## Program Playback
When playback is stopped, press **PROGRAM** (**PROG** on the remote control) to show the program menu.
1. Highlight an input field by using ∧ ∨ < > keys. "T" stands for title and "C" for chapter.
2. Use the numeric keys on the remote control to input values.
3. Repeat steps 1 and 2 to program more.
4. Highlight "PLAY" on screen and press **OK** to start playback. Highlight "CLEAR" on screen and press **OK** to clear all programs.




## Zoom
During playback, press **ZOOM** (remote control) repeatedly to select a zoom in or out option to enlarge or reduce image size.

# DVD Playback

## Displaying Playback Information
Press **DISPLAY** repeatedly during playback to show various playback information on screen. They include current title and chapter, playback time, audio, subtitle and angle settings.

## Changing Audio and Subtitle Settings
On the player, press **DISPLAY** during playback and then press < repeatedly to change audio setting and press > repeatedly to change subtitle setting.
On the remote control, press **LANGUAGE** (for audio) or **SUBTITLE** (for subtitle) repeatedly for corresponding setting.

Tips: For VCD playback, press **DISPLAY** once and then press < repeatedly to select audio channel: mono left, mono right or stereo; press > repeatedly to select PBC mode (if available on the disc) on or off. Alternatively, press **LANGUAGE** (for audio channel selection) or **PLAYBACK CONTROL** (for PBC on/off) repeatedly on the remote control for corresponding setting.

## Changing Angle
Press **ANGLE** (remote control) repeatedly to select angle setting (if available on the DVD disc).

## Accessing Disc Menu
At anytime during playback, press **TOP MENU** (or **MENU** on the remote control) to access disc's menu and press **TITLE** to access disc's title menu (if available).

## Muting
Press **MUTE** (remote control) to cut sound output. Press again to restore.

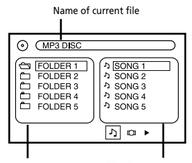
## Screen Saver and Power Saving
Screen saver will show when the player is idle for more than 5 minutes. Press any key to de-activate it. If there is no further key activation for another 5 minutes, the LCD screen will shut down for power saving. Press any key to turn the screen on again.

## Registration for DivX VOD Files
DivX VOD files are downloaded after paying a rental from certain commercial websites. Prior to downloading a VOD, you need to input the registration number of your DVD player on the purchase form on the site. The registration number can be located in the Setup Menu under the "Language" submenu.

*Note: If you cannot play a DivX VOD file recorded on a CD-R disc after downloading it, the rental period allocated during purchase from the website may have expired. It is also possible that the recorded file is not compatible with your player because of different versions or incorrect download parameters. The parameters used when copying to CD-R may be another reason for this. Since it is not possible here to supply all the information, parameters and advice relating to the use of DivX VOD files, we recommend that you visit specialist websites such as www.divx.com/vod.*

# Playback of Various Media Formats

## Playback of MP3, WMA and JPEG Files
Your player also supports playback of MP3, WMA and JPEG files. When a disc is loaded, the player will automatically search for supported files and begin playback automatically. During playback of MP3 and WMA files and stop mode of JPEG files, the following screen will appear:




- Use ∧ ∨ < > keys to move to different files or directories.
- Press **OK** to play the file highlighted.
- While viewing JPEG files, press ∧ ∨ < > keys will rotate or flip picture respectively.
- Program playback is available for mp3 and WMA discs, refer to "Program Playback" for details. Input folder number under column "D" and file number under column "F".

## Playback via USB Connector
MP3, WMA and JPEG files stored on a USB device can be played via the USB connector on the rear side of the player. Playback operations are the same as files on discs as shown above. When an USB device is connected, a selection menu appears on the screen for playback from USB or disc.

## Audio CD
Your player also supports playback of audio CD. Playback starts automatically after an audio CD is loaded. Program playback is available for audio CD, refer to "Program Playback" for details. You only need to input the desired track numbers.

# Game

## Switching to Game Mode
Slide the Function Switch to **GAMES** position to access the game mode. There are 30 games available.

## Selecting Games
Press **START** when you see a welcome screen, the game menu will then show. Select a game by using ∧ ∨ < > keys and then press **START** again to start a game.

## Playing Games
Use ∧ ∨ < > , **TA**, **TB**, **A** and **B** keys to play the games.
Refer to "More Information" for game operations.

## Quitting Games
Press **OK/RESET** anytime during a game to stop playing. Slide the Function Switch to another position to quit the game mode.

# More Information

## Game Operations

| Games | Directions(1) | Action keys | After the Game |
|---|---|---|---|
| Sudoku | L,R,U,D | A (access the number list, confirm number selection), B (access option menu) | Exit icon: return to game menu |
| Space Castle | L,R | TA/A (fire) | TA/A: continue the game |
| VR Racing | L,R | A (start), TA/A (accelerate), TB/B (brake) | TB/B: return to main menu |
| Sea War | L,R | TA (continuous fire), A (fire) | TA/A: continue the game |
| Dragon Fire | L,R,U,D | - | TA/A: continue the game |
| Golden Arrow | - | TA/A (set angle / fire arrows), TB/B (set the wind strength) | Return to main menu automatically |
| Push the Box | L,R,U,D | TA/A (start / undo last move), TB/B (restart current level) | Reset: return to main menu |
| Bean's Adventure | L,R,U,D | TA/A (abandon this attempt) | TA/A: continue the game |
| Ball Clash | L,R | TA/A (pick up ball / throw ball) | TA/A: continue the game |
| Block Out | L,R | TA/A (launch the ball) | Continue the game automatically |
| Road Star | - | TA/A (hold to set acceleration, release to start jump slowly), TB/B (continue the game) | Reset: return to main menu |
| Super Surfing | L,R | TA/A (jump) | Return to main menu automatically |
| Bubble Blaster | L,R,U,D | TA/A (shooting) | TA/A: continue the game |
| Fish Catcher | L,R | TA/A (catch action) | Continue the game automatically |
| Ball Mania | L,R(2) | TA/A (pause the game) | TA/A: continue the game |
| Grass Cutter | L,R,U,D | - | Continue the game automatically |
| Jewel Master | L,R,U(3),D | TA/A/TB/B (change sequence of three jewels) | TA/A: continue the game |
| Motor Rally | L,R | TB/B (brake), A (accelerate) | TB/B: continue the game |
| Birdie Nest | L,R | - | TA/A: continue the game |
| Insect Chase | L,R,U,D | - | TA/A: continue the game |
| Bingo Zap | L,R,U,D | TA/A/TB/B (start next screen) | TA/A/TB/B: continue the game |
| Last Cabra | L,R,U,D | TA (continuous fire), A (fire) | Continue the game automatically |
| Ocean Quest | U,D | A (accelerate), B (brake) | Reset: return to main menu |
| Pinball Track | L,R,U,D | - | Continue the game automatically |
| Runner Car | L,R | A (accelerate), TB/B (brake) | Continue the game automatically |
| Spin Ball | L,R,U,D | - | Continue the game automatically |
| Animal Pool | L,R | TA/A (throw the ball), TB/B (pick up the ball) | TA/A: continue the game |
| Go Bang | L,R,U,D | TA/A (put the chess) | Continue the game automatically |
| Garden Maze | L,R,U,D | TA/A (exchange the blank tile with the selected one) | TA/A: continue the game |
| Submarine War | L,R,U,D | TA/A (confirm the selection, bombing), TB/B (change direction) | Continue the game automatically |

Note:
(1) L = < , R = > , U = ∧ , D = ∨
(2) L key rotates the center disc counter-clockwise, R key rotates the center disc clockwise.
(3) Press U key to accelerate.
- Press **OK/RESET** anytime during a game to stop playing and return to main game menu.

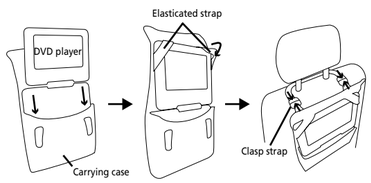
The descriptions and characteristics in this owner's manual are for the purpose of general reference only and not as a guarantee. In order to provide you with the highest quality product, we may make changes or modifications without prior notice. The English version serves as the final reference on all product and operational details should any discrepancies arise in other languages.

## DVD Regional Code
Your DVD player has been designed to process regional management information that is stored on DVD discs. The regional code for your player is 1 (The U.S., U.S. Territories and Canada). Only DVD discs that have regional codes of 1 or ALL (for all regions) can be played by your player.

## DVD Copy Protection
This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Use of this copyright protection technology must be authorized by Macrovision Corporation, and is intended for home and other limited consumer uses only unless otherwise authorized by Macrovision. Reverse engineering or disassembly is prohibited.

# More Information

## Car Mounting
You can easily mount the player on the back of a car seat with the help of the carrying case. See illustration below:




## More on TVG
The license provides you with a 5 digit activation code. Input the activation code in this setup menu with the numeric keys on the remote control. Press **OK** to confirm. When activation is successful, a message "TVG ACTIVATED…" shows at the bottom of the menu.
After you have activated TVG, more settings can be defined.

*TVG Mode:*
Select among Off, Tolerant, Moderate and Strict with increasing filtering standards.

*Word Subset Filtering:*
In addition to the main TVG mode listed above, you can turn certain word subsets on or off:

Damn and hell - filters out variations of "Damn" and "Hell".
Religious - filters out references to deity. To watch religious programs, turn this word subset off.
Sexual - filters sexually explicit languages.

*CC Mode:*
CC Off - captions are never displayed.
ON Mute (default) - captions are displayed when offensive language is being filtered.
CC Continous - captions are displayed continually.

*CC Channel:*
To use the TVG captioning features while watching a DVD movie, your television must be capable of displaying closed captions. Make sure that your TV CC is set to CC1 or CI (closed caption on channel), and that the CC channel on your DVD player is set to CC2 (default setting).

# Troubleshooting Tips

**The unit is not working.**
- Turn off the power, and then turn it on again.
- Make sure power cord or battery is properly connected and battery is not empty.
- The unit cannot operate when the car adaptor power supply voltage is above 16V.

**There is no sound or picture.**
- Check the connection to the mains socket or battery.
- Make sure the power switch is on.
- Make sure the power outlet is operational.
- Make sure the power cord is not damaged.
- Make sure the volume is not set too low.

**There is no sound or sound quality is poor.**
- Make sure the audio jacks are securely connected.
- Make sure the audio connector is not damaged.
- Make sure the volume is turned up.
- Make sure you have set the player's audio settings correctly.
- Make sure you have entered the correct AV input for your TV.
- Make sure the audio is not set to mute.

**There is no picture or picture quality is poor.**
- Make sure that the Function Switch is on the proper position.
- Make sure the video jacks are securely connected.
- Make sure you have entered the correct AV input for your TV.
- Make sure the video connector is not damaged.
- Make sure you have set the player's video settings correctly.
- Make sure the battery level is not low.

**It is impossible to read the disc**
- Make sure the disc is inserted with the printed side up.
- Make sure the disc is not warped, damaged, deformed, stained or scratched.
- Check that the disc format is supported by the player.
- Check that the disc's regional code matches that of the player. This player's regional code is 1.

**Remote control is not working**
- Battery may be empty.
- Make sure you are pointing to the remote sensor on the player while using.

**You have forgotten your rating password.**
- Enter 9688 in the password menu to clear the memory. Keep this master password out of the reach of children. Refer to "Player Setup - System Setup" for details.


EXPORTER
Thomson Inc.
P.O. Box 1976
Indianapolis, IN 46206 - 1976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## U.S. Limited Warranty
**What your warranty covers:**
• Defects in materials or workmanship.
**For how long after your purchase:**
• 90 days from date of purchase - unit exchange, which includes parts and labor. 91 days to 1 year from date of purchase - unit exchange, which includes parts only; you pay the labor.
**What we will do:**
• Provide you with a new, or at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.
• Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period must be presented to obtain warranty service. For rental firms, proof of first rental is also required.
**How to make a warranty claim:**
• Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
• Include evidence of purchase date such as the bill of sale. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

**Thomson Inc.,**
**Product Exchange Center,**
**11721 B Alameda Avenue,**
**Socorro, Texas 79927**

• Insure your shipment for of loss or damage. Thomson accepts no liability in case of damage or loss en route to Thomson.
• Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
• A new or refurbished unit will be shipped to you freight prepaid.
**What your warranty does not cover:**
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• Batteries.
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• Products which have been modified or incorporated into other products.
• Products purchased or serviced outside the USA.
• Acts of nature, such as but not limited to lightning damage.
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