

Model 25922 Series 5.8 GHz Cordless Handset System User's Guide



Interference Information

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations.

Telephone Network Information

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

Notice must be given to the telephone company upon termination of your telephone from your line.

REN Number

On the bottom of this equipment is a label indicating, among other information, the Ringer Equivalence Number (REN) for the equipment.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

REN Number is located on the cabinet bottom.

Licensing

Licensed under US Patent 6,427,009.

Hearing Aid Compatibility (HAC)

This telephone system meets FCC/Industry Canada standards for Hearing Aid Compatibility.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

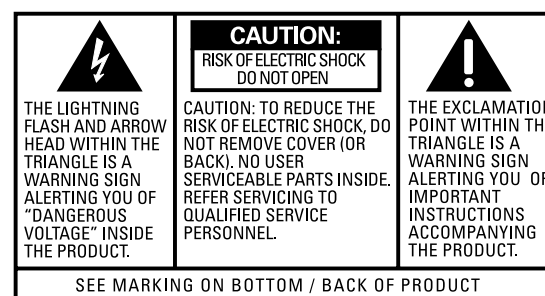
Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTES: This equipment may not be used on coin service provided by the telephone company.

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.



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Introduction

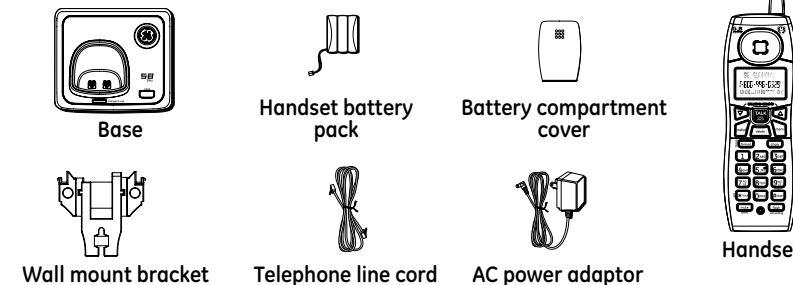
CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

Before You Begin

Parts Checklist (for model 25922xx1)

Make sure your package includes the items shown here.



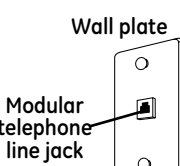
For Model 25922xx2 there will be ONE additional handset, charge cradle, battery pack and cover than shown above.

For Model 25922xx3 there will be TWO additional handsets, charge cradles, battery packs and covers than shown above.

For Model 25922xx4 there will be THREE additional handsets, charge cradles, battery packs and covers than shown above.

Telephone Jack Requirements

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



Installation

Digital Security System

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

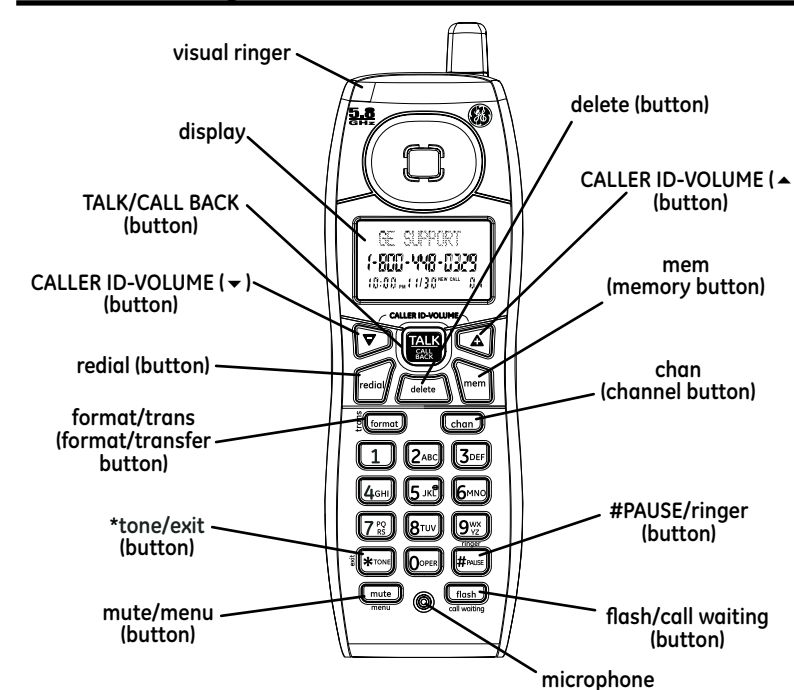
INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

Certain other communications devices may also use the 5.8 GHz / 900 MHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 5.8 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

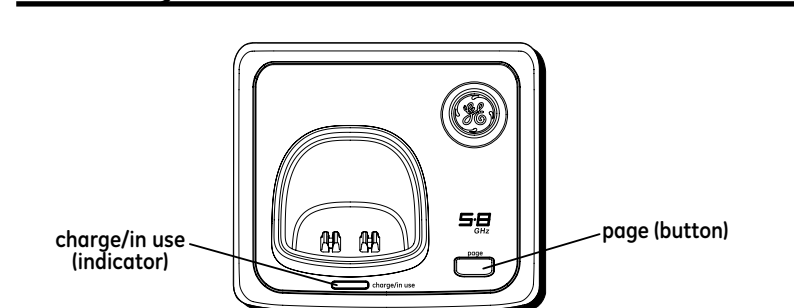
Important Installation Guidelines

- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature.
- Avoid other cordless telephones or personal computers.
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

Handset Layout



Base Layout



Installing the Phone

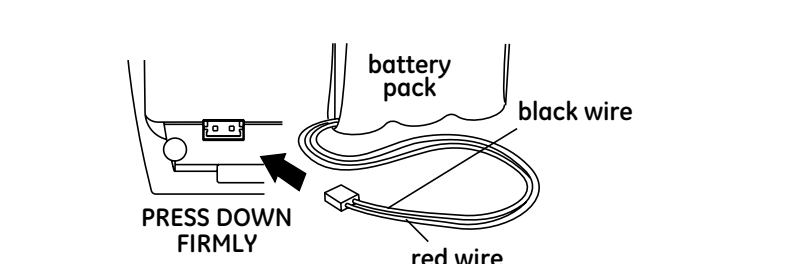
Installing the Handset Battery

NOTE: You must connect the handset battery before use.

CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-Cadmium (Ni-Cd) battery model 5-2729 or Nickel-Metal Hydride (Ni-MH) battery model 5-2522, which are compatible with this unit..

- Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.
- Locate the battery compartment on the back of the handset.
- Plug the battery pack cord into the jack inside the compartment. **PLEASE REGISTER** shows in the display.

NOTE: To ensure proper battery installation, the connector is keyed and can be inserted only one way.

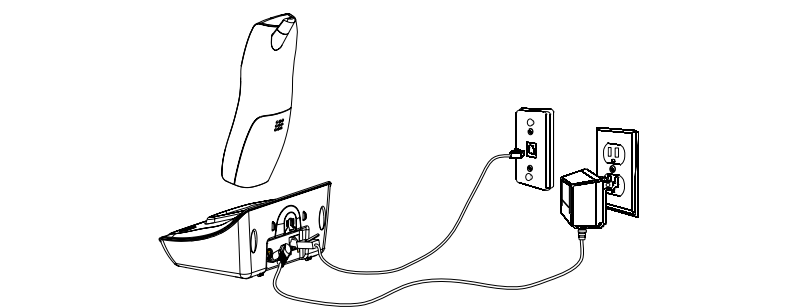


- Insert the battery pack.
- Close the battery compartment by pushing the door up until it snaps into place.

NOTE: If you make a mistake press the delete button to backspace and erase the wrong character(s) or number(s).

Base Station

- Choose an area near an electrical outlet and a telephone wall jack (RJ11C), and place your cordless telephone on a level surface, such as a desktop or tabletop, or you may mount it on the wall.



- Plug one end of the telephone line cord into the TEL LINE jack at the back of the base and the other end into a modular jack.
- Plug the AC power converter into the electrical outlet and the DC connector into the jack at the back of the base.
- Place the handset in the base cradle. The charge/in use indicator turns on, verifying the battery is charging. The unit will take 20 seconds to register and verify its security code. **READY** shows in the handset's display.

NOTE: In case of a power failure, the handsets may display **UNAVAILABLE** when the TALK/CALL BACK button is pressed. You must then place all handsets on the main base cradle for 20 seconds to re-register.

- Allow the phone to charge for 16 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.

CAUTION: To reduce risk of personal injury, fire, or damage use only the 5-2837 (gray) or 5-2835 (black) listed in the user's guide. This power adaptor is intended to be correctly orientated in a vertical or floor mount position.

Wall Mounting

- Turn the base over.
- Attach the wall mounting pedestal by first inserting the tabs on the open edge of the pedestal into the slots on the lower portion of the bottom of the base. Then push down and snap the pedestal into place.
- Slip the mounting holes (on the back of the base) over the wall plate posts, and slide the unit down into place. (Wall plate not included.)

NOTE: If desired, gather the extra telephone line and power adaptor cord and store inside the wall mounting pedestal.

Setup

There are eight programmable menus available: Language, Handset Name, Area Code, Ringer On/Off, Ringer Tone, Tone/Pulse, Transfer ON/OFF and Default Setting.

During programming, you may press the **mute/menu** button at any time to go to the next option. To exit the menu, keep the previous setting and return to the standby mode, press the ***tone/exit** button.

Display Language

- Press the **mute/menu** button until **1ENG 2FRA 3ESP** shows in the display. 1ENG is the default. (ENG stands for English, FRA stands for French, ESP stands for Spanish.)
- Use the **CALLER ID-VOLUME** (▲ or ▼) button or the touch-tone pad on the handset to enter your selection.
- Press **mute/menu** again to save.

Handset Name

- Press the **mute/menu** button until **ENTER NAME** shows in the display.
- Use the touch-tone pad on the handset to enter the name (up to 15 characters). More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for one second. Press the 5 key 3 times for the second letter L. Press the 1 key to insert a space between the L and the S. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H..

NOTE: If you make a mistake press the delete button to backspace and erase the wrong character(s) or number(s).

- Press **mute/menu** again to save.
NOTE: If no name is entered, **READY** shows in the display.

Local Area Code

- Press the **mute/menu** button until **AREA CODE ---** shows in the display. --- is the default.
- Use the touch-tone pad on the handset to enter your three digit area code.
- Press **mute/menu** again to save.
NOTE: If you make a mistake, press the delete button to erase a wrong number.

Ringer ON/OFF

- Press the **mute/menu** button until **RINGER 1 ON** shows in the display. 1 ON is the default.
- Use the **CALLER ID-VOLUME** (▲ or ▼) button or the touch-tone pad on the handset to scroll to **1 ON** or **2 OFF**.
- Press **mute/menu** to save.
NOTE: If you turn the ringer off, **RINGER OFF** shows on the display.

Ringer Tone

You can choose from 3 ring tones.

- Press the **mute/menu** button until **RINGER TONE 01** shows in the display. 01 is the default.
- Use the **CALLER ID-VOLUME** (▲ or ▼) button on the handset to select from **01** to **03**.
- Press **mute/menu** to save.

Tone/Pulse

- Press the **mute/menu** button until **1 TONE 2 PULSE** shows in the display. 1 TONE is the default.
- Use the **CALLER ID-VOLUME** (▲ or ▼) button or the touch-tone pad on the handset to scroll to **1 TONE** or **2 PULSE**.
- Press **mute/menu** to save.

Transfer ON/OFF

In order to use the Call Transfer feature (applicable ONLY with additional handsets), you must have the Transfer ON/OFF set to ON through the menu of the transferring handset.

- Press the **mute/menu** button until **TRANSFER 1 OFF** shows in the display.
- Use the **CALLER ID-VOLUME** (▲ or ▼) button or the touch tone pad on the handset and select **1 OFF**.
- Press **mute/menu** again to save.

Default Setting

You may return handset settings to the factory default setup using this menu.

- Press the **mute/menu** button until **DEFAULT 1 NO** shows in the display. **NO** is the default.
- Use the **CALLER ID-VOLUME** (▲ or ▼) button on the handset to scroll to **YES** or **NO**.
NOTE: If you choose **YES**, all settings in the programmable menu return to the factory defaults.
- Press **mute/menu** to save.

Cordless Phone Basics

Charge/In Use Indicator

The phone is ON when the charge/in use indicator on the base is lit. The handset visual ringer and base indicator flash when you receive a call.

Answering a Call

- When the phone rings, pick up the handset and press the **TALK/CALL BACK** button.
- When finished, press the **TALK/CALL BACK** button again or place the handset on the base cradle to hang up.

Making a Call

- Pick up the handset and press the **TALK/CALL BACK** button. Wait for the dial tone. The call timer starts counting minutes and seconds in the display.
- Dial a telephone number.
- When finished, press the **TALK/CALL BACK** button again or place the handset on the base cradle to hang up.

NOTE: In case of power failure, the handset may display **UNAVAILABLE** when the TALK/CALL BACK button is pressed. You must then place the handset on the main base for 20 seconds to reset the unit.

Pre-dialing

- Make sure the phone is OFF (not in TALK mode).
- Dial a telephone number (the number you dial shows in the display).
NOTE: If you make a mistake dialing the number, use the delete button to backspace and erase the wrong number, and enter the correct number.
- Press the **TALK/CALL BACK** button on that handset. The number auto-matically dials and the call timer starts counting the minutes and seconds in the display.
- When finished, press the **TALK/CALL BACK** button again to hang up.
NOTE: You may enter up to 32 pre-dial digits.

Redial

While the phone is ON (in TALK mode), press the **redial** button to redial the last number you dialed (up to 32 digits).

OR -
While the phone is OFF (in standby mode), press the **redial** button and then the **TALK/CALL BACK** button to redial the last number.

Flash

Use the **flash/call waiting** button to activate custom calling services such as call waiting, which are available through your local phone company.

TIP: Do not use the TALK/CALL BACK button to activate custom calling services such as call waiting or you'll hang up the phone.

Channel Button

While talking on the phone, it may be necessary for you to manually change the channel to improve reception and reduce noise or static on the line. Press and release the **chan** button to move to the next clear channel.

Exit

Press the ***tone/exit** button to cancel any command you initiated.

Page

This feature assists in locating a misplaced handset. Press the **page** button on the base. The handset beeps continuously for about 2 minutes until you press the **TALK/CALL BACK** button on the handset or the **page** button on the base.

NOTE: You may still page the handset when the ringer is off.

Ringer ON/OFF Shortcut

Apart from the setting in the main menu, there is a shortcut to set the ringer. Make sure the phone is OFF (not in talk mode).

- Press the **#PAUSE/ringer** button to go to the **RINGER ON/OFF** menu. **RINGER 1 ON** shows in the display. 1 ON is the default.
- Use the **CALLER ID-VOLUME** (▲ or ▼) button or the touch-tone pad on the handset to scroll to **1 ON** or **2 OFF**.
- Press the **#PAUSE/ringer** button to save your selection. You will hear a confirmation tone.

Volume

When the phone is ON (in TALK mode) press the **CALLER ID-VOLUME** (▲ or ▼) button to adjust the listening level. Choose from five volume settings. **VOL 1** is the lowest volume and **VOL 5** is the highest volume.

NOTE: The phone will automatically reset **VOL 5** to **VOL 4** after you hang up.

Mute

Use mute during a phone conversation to speak privately and off-line with a third party.

- Press the **mute/menu** button. MUTE shows in the display. The party on the telephone will not hear you.
- Press the **mute/menu** button when finished.

Temporary Tone

This feature is useful only if you have pulse (rotary) service. Temporary Tone Dialing enables pulse (rotary) service phone users to access touch tone services offered by banks, credit card companies, etc. For example, when you call your bank you may need to enter your bank account number. Temporarily switching to touch tone mode allows you to send your number.

- Dial the telephone number and wait for the line to connect.
- When your call is answered, press the ***tone/exit** button on the handset to temporarily change from pulse dialing to tone dialing.
- Follow the automated instructions to get the information you need.
- Hang up the handset and the phone automatically returns to pulse (rotary) dialing mode.

Call Transfer (applicable only with additional handsets)

During an external call, you may transfer the external call to another handset.

- Press the **format/trans** button on the originating handset. **TRANSFERRING** shows in the display. All registered handsets will be paged.
- Press the **format/trans** button or **TALK/CALL BACK** on receiving handset to answer call.

NOTE: To cancel the call transfer, you may press ***tone/exit** button or the **format/trans** button on the originating handset.

NOTE: If there is no answer within 2 minutes after transferring the call, then the handsets will be rung back (callback). If no handset answers within 30 seconds, then the external call will be automatically dropped.

Caller ID (CID)

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time.



NOTE: You may still page the handset when the ringer is off.

Call Waiting Caller ID

Provided you subscribe to Call Waiting Caller ID service from your phone company; if you receive an incoming call and you are already on the phone, a beep indicates the presence of a Call Waiting call on the line. Only the handset that is in use at the time of the call will display and store the Call Waiting Caller ID information.

- When you hear the call waiting beep in the handset receiver, press the **flash/call waiting** button to put the current call on hold and answer the incoming call. Press the **flash/call waiting** button again to return to the original call.

Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

Storing CID Records (In CID Memory)

If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for the 40 most recent calls you received so you can see who called while you were unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is automatically deleted.

You may review the stored information at any time. Calls received since your last review show as **NEW** in the display. Calls that have not been previously reviewed but were received from the same number more than once show as **REPT** in the display.

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