Model 27940
2.4 GHz Cordless Telephone System User's Guide

Important Information

NOTICE: This product meets the applicable Industry Canada technical specifications.

Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The equipment must be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTES: This equipment may not be used on coin service provided by the telephone company.

Interference Information

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. It has been type tested and found to comply with the limits for a Class B computing device in accordance with the specifications in Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations.

Telephone Network Information

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

Notice must be given to the telephone company upon termination of your telephone from your line.

REN Number

On the bottom of this equipment is a label indicating, among other information, the Ringer Equivalence Number (REN) for the equipment.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5.

To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

REN Number is located on the cabinet bottom.

Hearing Aid Compatibility (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

Licensing

Licensed under US Patent 6,427,009.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

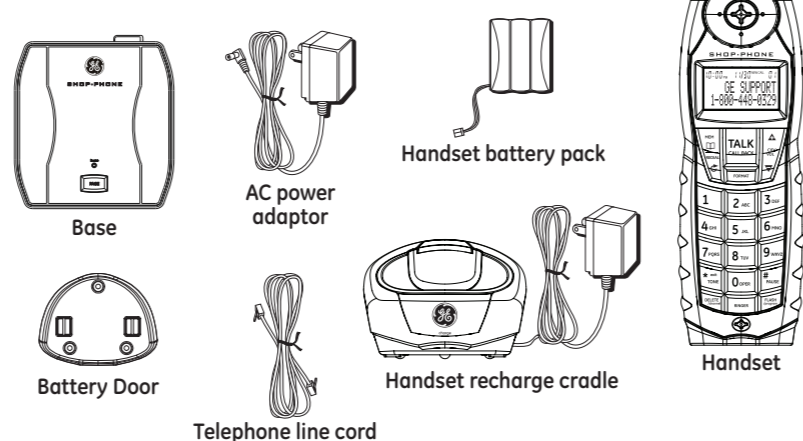|	CAUTION:	
WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.	**RISK OF ELECTRIC SHOCK DO NOT OPEN**	
	THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.	CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.
	SEE MARKING ON BOTTOM / BACK OF PRODUCT	

Introduction

⚠️ **CAUTION**: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.
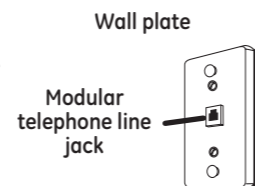
Before You Begin

Parts Checklist

Make sure your package includes the items shown here.

Base

AC power adaptor

Handset battery pack

Battery Door

Telephone line cord

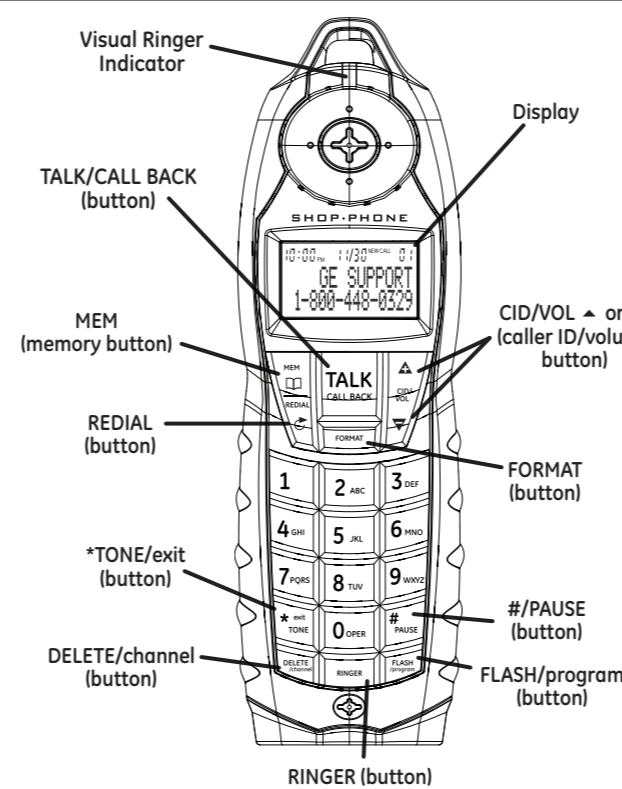Handset recharge cradle

Handset

Telephone Jack Requirements

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.

Wall plate

Modular telephone line jack

Installation

Digital Security System

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

Certain other communications devices may also use the 2.4 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 2.4 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

Important Installation Guidelines

- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature.
- Avoid other cordless telephones or personal computers.
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

Handset Layout

Visual Ringer Indicator

Display

TALK/CALL BACK (button)

MEM (memory button)

CID/VOL ▲ or ▼ (caller ID/volume button)

REDIAL (button)

FORMAT (button)

*TONE/exit (button)

#/PAUSE (button)

DELETE/channel (button)

FLASH/program (button)

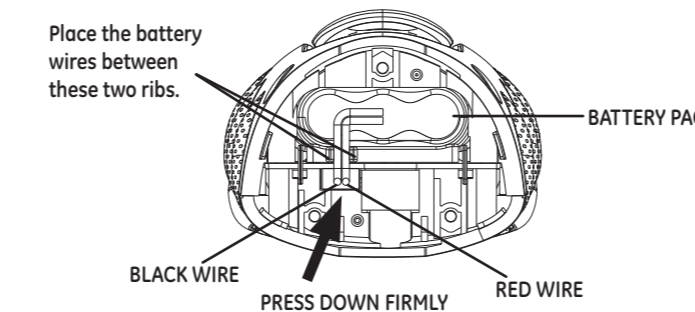RINGER (button)

Installing the Phone

Installing the Handset Battery

NOTE: You must connect the handset battery before use.

⚠️ **CAUTION**: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel Metal Hydride (Ni-MH) battery model 5-2781 that is compatible with this unit.

1. Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.
2. Locate the battery compartment on the bottom of the handset.
3. Insert the battery pack.
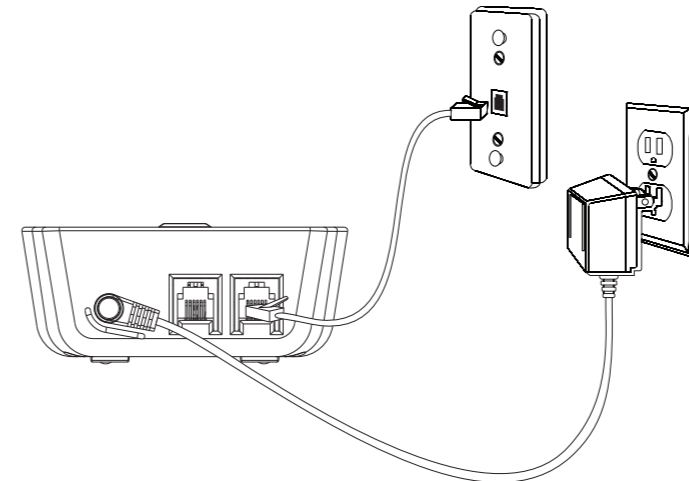4. Plug the battery pack cord into the jack inside the compartment.

NOTE: To ensure proper battery installation, the connector is keyed and can be inserted only one way.

Place the battery wires between these two ribs.

BATTERY PACK

BLACK WIRE

RED WIRE

PRESS DOWN FIRMLY

5. Position the wires in the space between the ribs to secure its position.
6. Attach the battery door by securely tightening the three screws on the bottom.
7. Plug the AC power adaptor of the charge cradle into the electrical outlet, and place the handset in the charge cradle, the charge indicator turns on, verifying the battery is charging.
8. Allow the phone to charge for 16 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.

Base Station

1. Choose an area near an electrical outlet and a telephone wall jack (RJ11C), and place your cordless telephone on a level surface, such as a desktop or tabletop.

2. Plug one end of the telephone line cord in the LINE IN jack on the back of the base and the other end into a modular jack.

NOTE: The base unit acts as a splitter, allowing you to plug another phone into the LINE OUT jack on the base.

3. Plug the AC power converter into the electrical outlet and the DC connector into the jack on the bottom of the base.

⚠️ **CAUTION: To reduce risk of personal injury, fire, or damage use only the 5-2749 power adaptor listed in the user's guide. This power adaptor is intended to be correctly orientated in a vertical or floor mount position.**

Handset Registration

The handset is pre-registered to the base unit. If your handset is properly connected, but you cannot hear a dial tone when pressing the **TALK/CALL BACK** button, it may not be properly registered. Follow these steps to re-register the handset to the wall base unit:

1. Make sure the handset is **OFF** (not in TALK mode).
2. Press and hold the **FORMAT** button on the handset until you hear a beep and *PRESS AND HOLD BASE PAGE KEY* shows in the display.
3. Move the handset close to the wall base unit.
4. Press and hold the **PAGE** button on the wall base unit.

NOTE: You must press the PAGE button on the wall base unit within 30 seconds to continue registration.

5. You will hear a confirmation tone when the registration is complete, and the handset's display shows *REGISTERED*.

Handset Setup

There are five programmable menus available: Language, Local Area Code, Ringer Tone, Tone/Pulse and Factory Default. When you program these settings, make sure the phone is *OFF* (not in talk mode). Pressing the *TONE/exit* button will remove you from the menu selection process without changing the feature you are in.

Display Language

1. Press the **FLASH/program** button until *1ENG 2FRA 3ESP* shows in the display.
2. Use the **CID/VOL** (▲ or ▼) button or the handset number pad to select 1 (English), 2 (French), or 3 (Spanish). The default setting is *1ENG*.
3. Press the **FLASH/program** button to confirm and to advance to the next menu feature.

Local Area Code

If you enter your local 3-digit area code in the area code menu, your local area code does not display on the Caller ID (CID) list. Instead, you only see the local 7-digit number. Calls received from outside your local area code will display the full 10-digit number.

1. Press the **FLASH/program** button until *AREA CODE - - -* shows in the display. The default setting is - - -.
2. Use the handset number pad to enter your 3-digit area code.

NOTE: If you make a mistake, press the DELETE/channel button to erase the incorrect area code and repeat step 2.

3. Press the **FLASH/program** button to confirm and to advance to the next menu feature.

Ringer Tone

1. Press the **FLASH/program** button until *RINGER TONE* shows in the display.
2. Use the **CID/VOL** (▲ or ▼) button or the handset number pad (1–3) to enter your selection from Ringer Tone 1, 2, or 3. The default setting is *RINGER TONE 1*.
3. Press the **FLASH/program** button to confirm and to advance to the next menu feature.

Tone/Pulse

1. Press the **FLASH/program** button until *1 TONE 2 PULSE* shows in the display.
2. Use the **CID/VOL** (▲ or ▼) button or the handset number pad to enter your selection. The default setting is *1 TONE*.
3. Press the **FLASH/program** button to confirm and to advance to the next menu feature.

Factory Default

This feature allows you to restore the unit's original features.

1. Press the **FLASH/program** button until *DEFAULT* shows in the display.
2. Use the **CID/VOL** (▲ or ▼) button to scroll to *YES* or *NO*. The default setting is *NO*.
3. Follow the automated instructions to get the information you need.
4. Hang up the handset and the phone automatically returns to pulse (rotary) dialing mode.

Visual Indicators

Base

The in use indicator on the base will flash to alert you to an incoming call, during paging, or if you have a message waiting from your service provider. The indicator will remain lit when the line is in use.

Ringer On/Off

1. Press **RINGER** button to enter the ringer on/ off setting menu and current setting will show in display.
2. Press **RINGER** button again to change the setting and you will hear the confirmation tone.

NOTE: If you turn the ringer OFF, RINGER OFF shows in the display.

Charge Cradle

The charge indicator will remain lit when a handset is charging.

Handset

The Visual Ringer Indicator will flash to alert you to an incoming call. When the unit has received a message, the display will show *"MESSAGE WAITING"*.

Cordless Phone Basics

Making a Call

1. Press the **TALK/CALL BACK** button and dial the desired number. -OR- To perform preview dial, dial the number first then press the **TALK/CALL BACK** button.
2. To hang up, press the **TALK/CALL BACK** button or place the handset in the cradle.

Receiving a Call

1. To answer a call press the **TALK/CALL BACK** button on the handset before you begin speaking.
2. To hang up, press the **TALK/CALL BACK** button on the handset or place the handset in the cradle.

Redial

Press the **REDIAL** button to quickly dial the last number you called (up to 32 digits).

If you get a busy signal, and want to keep dialing the number, press **REDIAL** to dial the number again.

Flash

If you subscribe to the combined Call Waiting Caller ID service from your local telephone company you will receive Caller ID information (if available) on Call Waiting calls. During a phone call, you will hear a beep to indicate another call is waiting on the line and Caller ID information for the waiting call shows on the handset display. To connect the waiting call, press the **FLASH/program** button on the handset and your original call is put on hold. You may switch back and forth between the two calls by pressing the **FLASH/program** button.

TIP: Do not use the TALK/CALL BACK button to activate custom calling services such as call waiting, or you'll hang up the phone.

Volume

When the phone is **ON**, press the **CID/VOL** (▲ or ▼) on the handset to adjust the volume of the handset's earpiece. There are four settings. Press the **CID/VOL** ▲ to increase the volume and **CID/VOL** ▼ arrow to decrease the volume. You will see the volume setting on the handset display. VOL 4 is the maximum and VOL 1 is the minimum.

Channel

While talking on the phone, you might need to manually change the channel in order to reduce static caused by appliances, such as baby monitors, garage door openers, microwave ovens, or other cordless phones. Press and release the **DELETE/channel** button to move to the next clear channel.

Temporary Tone

This feature is useful only if you have pulse (rotary) service. Temporary Tone Dialing enables pulse (rotary) service phone users to access touchtone services offered by banks, credit card companies, etc.

For example, when you call your bank you may need to enter your bank account number. Temporarily switching to touchtone mode allows you to send your number.

1. Dial the telephone number and wait for the line to connect.
2. When your call is answered, press the *TONE/exit* button on the handset to temporarily change from pulse dialing to tone dialing.
3. Follow the automated instructions to get the information you need.
4. Hang up the handset and the phone automatically returns to pulse (rotary) dialing mode.

Exit

Press the *TONE/exit* button to cancel any command you initiated.
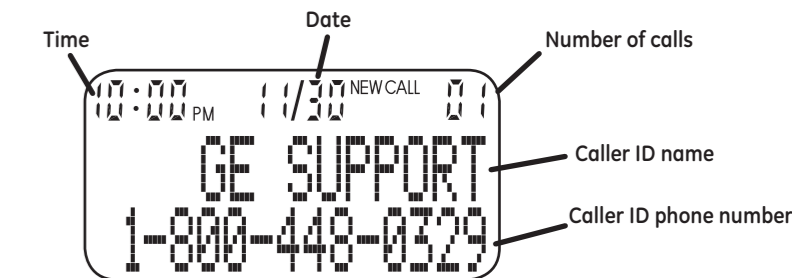
Parallel Phone Detection

This phone is capable of detecting parallel phone line use. Ie; another phone is using the line or the line is in use for computer or fax activity)

When the phone detects parallel use, *LINE IN USE* shows in the display.

Caller ID (CID)

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time.

Time

Date

Number of calls

10:00 PM   11/30 NEW CALL

GE SUPPORT
1-800-448-0329

Caller ID name

Caller ID phone number

Call Waiting Caller ID

Provided you subscribe to Call Waiting Caller ID service from your phone company; if you receive an incoming call and you are already on the phone, a beep indicates the presence of a Call Waiting call on the line. Only the handset that is in use at the time of the call will display and store the Call Waiting Caller ID information.

- When you hear the call waiting beep in the handset receiver, press the **FLASH/program** button to put the current call on hold and answer the incoming call. Press FLASH/**program** again to return to the original call.

Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

Storing CID Records (In CID Memory)

If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for the 40 most recent calls you received so you can see who called while you were unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is automatically deleted.

You may review the stored information at any time. Calls received since your last review show as *NEW* in the display. Calls that have not been previously reviewed but were received from the same number more than once show as *REPT* in the display.

Reviewing CID Records

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:

1. Make sure the phone is OFF (not in TALK mode).
2. Press the CID/VOL (▼) button to review the newest CID record.
3. Press the CID/VOL (▲) button to review the oldest CID record first.

Dialing a CID Number

1. Make sure the phone is OFF (not in TALK mode).
2. Use the CID/VOL (▲ or ▼) button to display the desired record.
3. Press the TALK/CALL BACK button. The number dials automatically.

NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the format button to adjust the number, and try again.

Available formats include:

Number of digits	Explanation	Example
Eleven digits	long distance code "1" +3-digit area code +7-digit telephone number.	1-317-888-8888
Ten digits	3-digit area code +7-digit telephone number.	317-888-8888
Seven digits	7-digit telephone number.	888-8888

Storing CID Records in Internal Memory

You may also store CID information in the phone's internal memory.

NOTE: It is important that you format CID records correctly BEFORE storing in internal memory as you cannot reformat CID records stored in memory.

1. Make sure the phone is OFF (not in TALK mode).
2. Use the CID/VOL (▲ or ▼) button to scroll to the desired CID record.
3. Press the MEM button.
4. Use the touch-tone pad to enter a memory location (0-9) to store the number in that memory location. You will hear a confirmation tone.

NOTE: If the memory location is occupied, *REPLACE MEMO?* is displayed, and you must confirm replacement by pressing the MEM button.

NOTE: Press the *TONE/exit button once to keep the previous setting (making no changes) and return to the menu.

NOTE: If the selected CID record contains any information that is non-numeric, the unit will not allow this record to transfer to the internal user memory. The handset will display *UNABLE TO STORE*.

To Replace a Stored CID Record

1. Repeat steps 1 through 3 in Storing CID Records in Internal Memory. After you enter the memory location, *REPLACE MEMO?* shows in the display.
2. Press the MEM button again, and the new CID record replaces the old memory in that location. You will hear a confirmation tone.

Deleting a CID Record

1. Make sure the phone is OFF (not in TALK model.
2. Use the CID/VOL (▲ or ▼) button to display the CID record you want to delete.
3. Press DELETE/channel. The display shows *DELETE CALL ID?*.
4. Press DELETE/channel again to erase the record and the next Caller ID record shows in the display. You will hear a confirmation tone.

NOTE: Press the *TONE/exit key to return to the standby mode.

Deleting All CID Records

1. Make sure the phone is OFF (not in TALK model.
2. Use the CID/VOL (▲ or ▼) button to display any Caller ID record.
3. Press and hold the DELETE/channel button until *DELETE ALL?* shows in the display.
4. Press DELETE/channel again to erase all records. You will hear a confirmation tone. The display shows *NO CALLS*.

NOTE: Press the *TONE/exit key to return to the standby mode.

Memory

Each handset can store up to ten 24-digit numbers with up to 15-character names in memory for quick dialing. This memory feature is in addition to the CID memory log, which stores up to 40 CID records in each handset.

Storing a Name and Number in Memory

1. Make sure the phone is OFF (not in TALK model.
2. Press the MEM button.
3. Press the desired memory location (0 through 9) or use CID/VOL (▲ or ▼) to scroll to the desired memory location.

NOTE: If the memory location is occupied, the memory location number and stored name and telephone number shows in the display. If the memory location is empty. *EMPTY* shows in the display.

4. Press the MEM button again. The display shows *ENTER NAME*.

NOTE: If you don't want to enter the name, skip step 5.

5. Use the touch-tone pad on the handset to enter the name (up to 15 characters) and press the MEM button to save. More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for one second. Press the 5 key 3 times for the second letter L. Press the 1 key to insert a space between the L and the S. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H.

NOTE: If you make a mistake press the DELETE/channel button to backspace and erase the wrong character(s) or number(s).

6. Press the MEM button to save the name. The display shows *ENTER TEL NUMBR*.
7. Use the touch-tone pad to enter the telephone number you want to store (up to 24 digits).

NOTE: The system treats PAUSES as delays or spaces in the dialing sequence.

8. Press MEM again to store the number. You will hear a confirmation tone.

Storing the Last Number Dialed

1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
2. Press the REDIAL button.
3. Press the MEM button to store the number. You will hear a confirmation tone.

To replace an old number with a new redial number:

1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
2. Press the REDIAL button.
3. Press the MEM button, and *REPLACE MEMO?* shows in the display.
4. Press the MEM button again to replace the old number with the new number. You will hear a confirmation tone.

Inserting a Pause in the Dialing Sequence of a Stored Number

If a pause is needed to wait for a dial or access tone, press the # button to insert a delay in dialing sequence of a stored number (for example, after you dial 9 for an outside line, or to wait for a computer access tone). Pause shows in the display as a *P*, and each pause counts as one digit in the dialing sequence.

Changing a Stored Number

1. Repeat steps 1 through 7 in Storing a Name and Number in Memory.
2. Press the MEM button, and *REPLACE MEMO?* shows in the display.
3. Press the MEM button to store the number. You will hear a confirmation tone.

Reviewing and Deleting Stored Numbers

1. To review stored numbers, press the MEM button, and use the CID/VOL (▲ or ▼) button to scroll to the memory location, or press the corresponding number key for a desired memory location (0-9).
2. When the data shows in the display, press the DELETE/channel button. The display shows *DELETE?*.
3. Press DELETE/channel again to delete the data. The display shows *DELETED*.

Dialing a Stored Number

1. Make sure the phone is ON by pressing the TALK/CALL BACK button.
2. Press the MEM button.
3. Press the memory location (0-9). The number dials automatically.

- OR -

1. Make sure the phone is OFF (not in TALK model.
2. Press the MEM button.
3. Use the touch-tone pad or the CID/VOL (▲ or ▼) button to scroll to the number you want to dial.
4. Press the TALK/CALL BACK button. The number dials automatically.

Chain Dialing from Memory

Use this feature to make calls which require a sequence of numbers, such as calling card calls to a frequently called long distance number. Each part of the sequence is dialed from memory. The following example shows you how to use chain dialing to make a call through a long distance service:
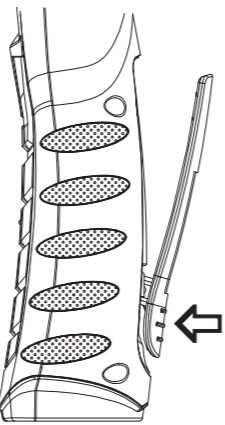
The Number for	Memory Location
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

1. Make sure the phone is ON (in TALK mode).
2. Press the MEM button and then press 7.
3. When you hear the access tone, press the MEM button and then press 8.
4. At the next access tone, press the MEM button and then 9.

TIP: Wait for the access tones before pressing the next MEM button, or your call may not go through.

Integrated Belt Clip

The belt clip is integrated into the back of the handset. Press the battery end of the belt clip to open and affix it to your belt.

Changing the Battery

⚠ CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-Metal Hydride (Ni-MH) battery model 5-2781 that is compatible with this unit.

1. Make sure the telephone is OFF (not in TALK mode) before you replace battery.
2. Remove the battery compartment door.
3. Disconnect the cord attached to the battery pack and remove the battery pack from the handset.
4. Insert the new battery pack and connect the cord to the jack inside the battery compartment.
5. Put the battery compartment door back on.
6. Place handset in the base to charge. Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.

Battery Safety Precautions

• Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
• To reduce the risk of fire or personal injury, use only the Nickel-Metal Hydride (Ni-MH) battery listed in the User's Guide.
• Keep batteries out of the reach of children.
• Remove batteries if storing over 30 days.

NOTE: The RBRC seal on the battery used in your Thomson Inc. product indicates that we are participating in a program to collect and recycle the rechargeable battery (or batteries). For more information go to the RBRC web site at www.rbrc.org or call 1-800-8-BATTERY or contact a local recycling center.

Display Messages

The following indicators show the status of a message or of the unit.

BLOCKED CALL	The person is calling from a number that has been blocked from transmission.
BLOCKED NAME	The persons name is blocked from transmission.
BLOCKED NUMBER	The person is calling from a number that has been blocked from transmission.
CALL WAITING	Indicates a call is waiting on the line.
DELETE ALL?	Prompt asking if you want to erase all Caller ID records.
DELETE CALL ID?	Prompt asking if you want to erase a Caller ID record.
DELETED	Prompt confirming the Caller ID record is erased.
EMPTY	Indicates a memory location is vacant.
END OF LIST	Indicates that there is no additional information in Caller ID memory.
ENTER NAME	Prompt telling you to enter the name for one of the 10 memory locations.
ENTER NUMBER	Prompt telling you to enter the telephone number for one of the 10 memory locations.
INCOMPLETE DATA	Caller information has been interrupted during transmission or the telephone line is excessively noisy.
LOW BATTERY	Indicates the battery needs to be charged.
NEW	Indicates call or calls have not been reviewed.
NO CALLS	Indicates no calls have been received.
NO DATA	No Caller ID information was received.
PAGING	The PAGE button has been pressed on the base.
PRESS TALK KEY	Indicates the CID number is a Direct Dial Number (DDN) and cannot be formatted.
REPT	Repeat call message. Indicates that a new call from the same number was received more than once.
UNKNOWN NAME CALLER/NUMBER	The incoming call is from an area serviced by Caller ID or the information was not sent.

Handset Sound Signals

Signal	Meaning
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps (several times)	Page signal
Single beep every 7 seconds	Low battery warning

Troubleshooting Guide

Caller ID Solutions

No Display

• The battery must be fully charged. Try replacing the battery.
• Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the wall and plug it in again.
• You must be subscribed to Caller ID service from your local telephone company in order to receive Caller ID records.

Caller ID Error Message

• This message indicates either the presence of noise on the line, or that an invalid message has been sent from the telephone company.

Cordless Phone Solutions

No dial tone

• Check installation:
  Make sure the base power cord is connected to a working electrical outlet.
  Make sure the telephone line cord is connected to the base unit and the wall phone jack.
• Connect another phone to the same modular jack; if the second phone doesn't work, the problem might be with your wiring or local service.
• The handset may be out of range of the base. Move closer to the base.
• Make sure the battery is properly charged (for 16 hours).
• Ensure the battery pack is installed correctly.
• Did the handset beep when you pressed the TALK/CALL BACK button? Did the in use/ charge indicator come on? The battery may need to be charged.
• Place the handset in the Charge Cradle for at least 20 seconds.

Handset does not ring

• Make sure the RINGER is set to ON.
• Move closer to the base. The handset may be out of range.
• You may have too many extension phones on your line. Try unplugging some phones.
• Check for a dial tone.

You experience static, noise, or fading in and out

• Change channels.
• Move closer to base. The handset might be out of range.
• Relocate the base. Make sure base is not plugged into an electrical outlet with another household appliance.
• Charge the battery.

Unit beeps

• Place handset in base for 20 seconds; if it still beeps, charge battery for 16 hours.
• Clean the charging contacts on handset and base with a soft cloth.
• See solutions for "No dial tone."
• Replace the battery.

Memory Dialing doesn't work

• Make sure you programmed the memory location keys correctly.
• Did you follow proper dialing sequence?

Phone dials in pulse with tone service

• Make sure phone is in tone dialing mode.

Phone won't dial out with pulse service

• Make sure phone is in pulse dialing mode.

Causes of Poor Reception

• Aluminum siding.
• Foil backing on insulation.
• Heating ducts and other metal construction that can shield radio signals.
• You're too close to appliances such as microwaves, stoves, computers, etc.
• Atmospheric conditions, such as strong storms.
• Base is installed in the basement or lower floor of the house.
• Base is plugged into AC outlet with other electronic devices.
• Baby monitor is using the same frequency.
• Handset battery is low.
• You're out of range of the base.
• Microwave oven is using the same frequency.

General Product Care

To keep your telephone working and looking good, follow these guidelines:

• Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
• DO NOT expose to direct sunlight or moisture.
• Avoid dropping the unit and other rough treatment.
• Clean with a soft cloth.
• Never use a strong cleaning agent or abrasive powder because this will damage the finish.
• Retain the original packaging in case you need to ship the phone at a later date.
• Periodically clean the charge contacts on the handset and base with a soft cloth.

Service

Thomson Digital Technologies Ltd., warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within 1 year from the original date of purchase, it will be replaced free of charge, including return transportation.

This warranty does not include damage to the product resulting from accidents, misuse or leaking batteries.

Should your product not perform properly during the warranty period, either:

1. Return it to the selling dealer with proof of purchase for replacement,
   or
2. Remove the batteries (where applicable), and pack product complete with accessories in the original carton (or equivalent).
   — Mail prepaid (with proof of purchase) and insured to:

   Thomson Digital Technologies Ltd.
   6200 Edwards Boulevard
   Mississauga, Ontario
   Canada L5T 2V7

The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period.

PURCHASE DATE _____

NAME OF STORE _____

Accessory Information

DESCRIPTION	MODEL NO.
AC Power adaptor	5-2749
Handset Replacement Battery	5-2781

To order, call the nearest distributor for your area;
Ontario: (905) 624-8516   Manitoba: (204) 783-2088
British Columbia: (604) 438-8001   Quebec: (514) 352-9071
A shipping and handling fee will be charged upon ordering.
It is required by law to collect appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent. Items are subject to availability.

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