

vtech

USB 711

Accessory Handset for USB7100



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Important!

Before using this handset, you must:

- Install and charge batteries See page 4
- Register your new handset with the base See page 5
- Read important safety instructions See page 7

Quick reference guide

Handset

▼ Press to scroll down in menus. While entering names or numbers, press to move the cursor to the left.

▲ Press to scroll up in menus. While entering names or numbers, press to move the cursor to the right.

SOFTKEY Press a softkey to select an option displayed just above the key.

SOFTKEY Press a softkey to select an option displayed just above the key.

CID Press to display Caller ID log.

Call/Flash Press to display Phonebook entries.

List/Call Press to make or answer an Internet call. Press to see Skype contact list. Press again to call highlighted contact.

Call/Flash Press to make or answer a telephone call. During a call, press to answer an incoming call, if Call Waiting is activated.

Redial Press to view redial memory.

Volume Press to adjust listening volume.

Off/Clear During a call, press to hang up. While using menus, press to cancel an operation, back up to the previous menu, or exit the menu display.

Feature menu

> shows highlighted item



Menu

Feature Menu

- 1 TONES
- 2 HANDSET NAME
- 3 AUTO ANSWER
- 4 LANGUAGE
- 5 REGISTRATION
- 6 TIME & DATE
- 7 NET STATUS
- * KEY LOCK

Press **▼** or **▲** to scroll through menu items.

Select **OK** to choose or modify a highlighted item.

Press the **OFF** button to cancel an operation, back up to the previous menu, or exit the menu display.

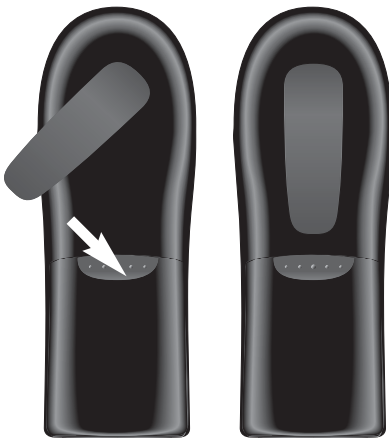
Parts checklist

Remember to save your sales receipt and original packaging in case you ever need to ship your telephone for warranty service. Check to make sure the telephone package includes the following:

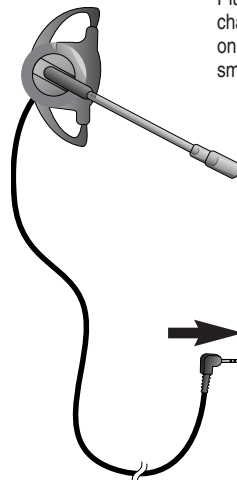


Belt clip & optional headset

Install belt clip as shown below if desired. For hands-free telephone conversations, you can use any industry standard 2.5 mm headset (purchased separately).



Insert belt clip tabs into notches on back of handset, then rotate to snap in place.



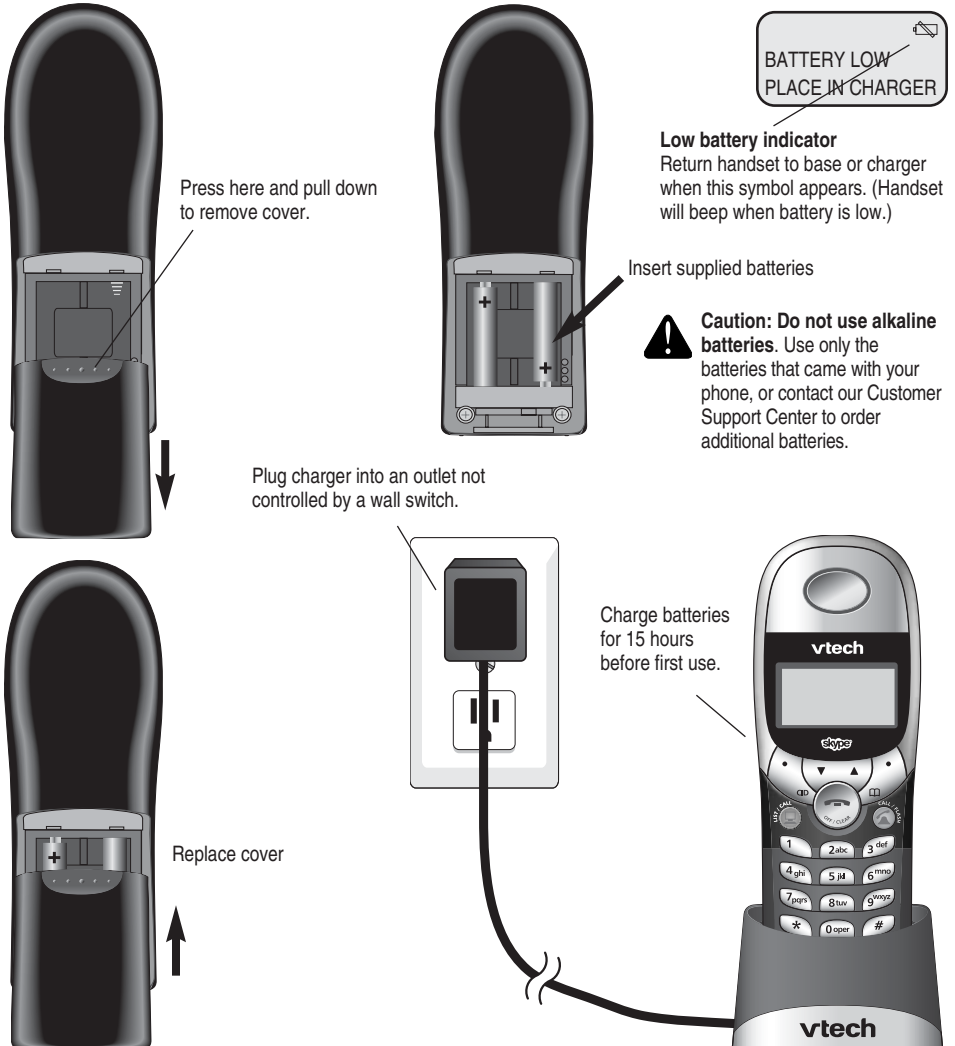
Plug 2.5 mm headset (purchased separately) into jack on side of handset, beneath small rubber cap.



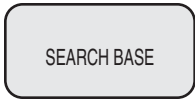
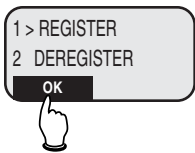
Battery installation & charging

Install batteries as shown below, plug in the charger, then place the handset in the charger for 15 hours before first use. You can keep batteries charged by placing the handset in the charger after each use. When batteries are fully depleted, a full recharge takes 15 hours.

Note: The screen will be blank until the batteries are charged enough to activate it.



Registering your new handset



After the batteries are fully charged, follow the procedure below to register the handset to the base.

- 1 Select **MENU**.
- 2 Highlight "Register," then select **OK**. The screen will display, "Search Base."
- 3 Press and hold the **LOCATE HANDSET** button on the base for at least 30 seconds.
- 4 The handset should beep to indicate the registration has completed. You will be prompted to enter a name for the new handset (see your telephone User's Manual for help in entering names). We strongly recommend that you give each handset a distinctive name, to simplify paging and intercom use.
- 5 Select **OK** to save the new handset name. The name you enter will be displayed on screen when the handset is idle, and in intercom paging lists.

Using your new handset



Your new expansion handset operates in the same way as the handset supplied with your USB 7100 telephone. For complete operating instructions, launch the Vtech USB 7100 Phone Suite application on your PC, then click the [User Manual](#) link on the right.

In case of difficulty

If you have difficulty with your phone, launch the Vtech USB 7100 Phone Suite application on your PC, click the [User Manual](#) link, then consult the In Case of Difficulty section.

If you cannot resolve the problem, please visit our Web site at www.vtechphones.com, or call 1-888-347-2005. In Canada, call 1-888-211-2005 or visit www.vtechcanadacom.

Care and maintenance

Your cordless telephone contains sensitive electronic parts, so it must be treated with care.

Avoid rough treatment: Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water: Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install your base unit near a sink, bathtub or shower.

Electrical storms: Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, use caution when using electric appliances during storms.

Cleaning your telephone: Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap. Do not use excess water or cleaning solvents.


Important safety instructions


When using your telephone equipment, please observe basic safety precautions to reduce the risk of fire, electric shock and injury, including the following:

- 1 Read and understand all instructions.
- 2 Follow all warnings and instructions marked on the product.
- 3 Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 4 Do not use this product near water (for example, near a bath tub, kitchen sink or swimming pool).
- 5 Do not place this product on an unstable surface, such as a table, shelf, or stand. The product may fall, causing serious damage.
- 6 Slots and openings in the back or bottom of the base unit and handset are provided for ventilation. To help prevent overheating, do not place the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
- 7 This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.
- 8 Do not allow anything to rest on the power cord. Do not install this product where the cord may be stepped on or tripped over.
- 9 Never push objects of any kind into this product through slots in the base or handset as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- 10 To reduce the risk of electric shock, do not disassemble this product. It should be opened only by technicians at an authorized service facility. Opening or removing parts of the base or handset other than specified access doors may expose you to dangerous voltages or other risks. Improper reassembly can cause electric shock when the product is subsequently used.
- 11 Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

Important safety instructions

- 12 Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If liquid has been spilled onto the product.
 - If the product has been exposed to rain or water.
 - If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions, as improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
 - If the product has been dropped and the base and/or handset has been damaged.
 - If the product exhibits a distinct change in performance.
- 13 Avoid using a telephone (other than cordless) during an electrical storm. There may be a remote risk of electric shock from lightning.
- 14 Do not use the telephone to report a gas leak in the vicinity of the leak.

 **WARNING:** Put the handset of your telephone next to your ear only when it is in normal talk mode (off-hook). There is a potential risk of hearing damage or loss if the telephone were to ring while the handset is next to your ear.

 **WARNING:** Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If your base unit should fall into water, **DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL.** Then pull the unit out by the unplugged cords.

Warranty

What does this limited warranty cover?

The manufacturer of this VTech product, VTech Communications, warrants to the holder of a valid proof of purchase (“Consumer” or “you”) that the product and all accessories provided by VTech in the sales package (“Product”) are free from material defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with operation instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America.

What will VTECH Communications do if the Product is not free from material defects in materials and workmanship during the limited warranty period (“Materially Defective Product”)?

During the limited warranty period, VTech’s authorized service representative will repair or replace at VTech’s option, without charge, a Materially Defective Product. If we repair this product, we may use new or refurbished replacement parts. If we choose to replace this product, we may replace it with a new or refurbished product of the same or similar design. VTech will return repaired or replacement products to you in working condition. VTech will retain defective parts, modules, or equipment. Repair or replacement of Product, at VTech’s option, is your exclusive remedy. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the product extends for ONE (1) YEAR from the date of purchase if we repair or replace a Materially Defective Product under the terms of this limited warranty. This limited warranty also applies to repaired or replacement Products for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty, whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

- 1 Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- 2 Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
- 3 Product to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- 4 Product to the extent that the problem is caused by use with non-VTech electrical accessories; or
- 5 Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or
- 6 Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- 7 Product returned without valid proof of purchase (see 2 below); or
- 8 Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

- To obtain warranty service in the United States of America, call 1- 888-347-2005, in Canada, call 1888-211-2005, for instructions regarding where to return the Product. Before calling for service, please check the user’s manual. A check of the Product controls and features may save you a service call.
- Except as provided by applicable law, you assume the risk of loss or damage during

Warranty

transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. VTech will return repaired or replaced product under this limited warranty to you, transportation, delivery or handling charges prepaid. VTech assumes no risk for damage or loss of the Product in transit.

- If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

- 1 Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty;
- 2 Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- 3 Provide your name, complete and correct mailing address, and telephone number.

Other Limitations

- This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this product. The warranty exclusively describes all of VTech's responsibilities regarding the product.

There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State Law Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use) are limited to one year from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

- In no event shall VTECH be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this product, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

FCC, ACTA and IC regulations

This equipment complies with Parts 15 of the Federal Communications Commission (FCC) rules for the United States. It also complies with regulations RSS210 and CS-03 of Industry and Science Canada. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

A label is located on the underside of the Base Unit containing either the FCC registration number and Ringer Equivalence Number (REN) or the IC registration number and Load Number. You must, upon request, provide this information to your local telephone company.

This equipment is compatible with inductively coupled hearing aids.

Should you experience trouble with this telephone equipment, please contact:

VTech Communications Inc. CUSTOMER SERVICE at 1-888-347-2005. In Canada, call VTech Telecommunications Canada Ltd. at 1-888-211-2005 for repair/warranty information. The telephone company may ask you to disconnect this equipment from the line network until the problem has been corrected.

FCC Part 15

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The equipment has been tested and found to comply with part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on,

the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC and ACTA Information

If this equipment was approved for connection to the telephone network prior to July 23, 2001, it complies with Part 68 of the Federal Communications Commission (FCC) rules. If the equipment was approved after that date, it complies with the Part 68 rules and with Technical Requirements for Connection of Equipment to the Telephone Network adopted by the Administrative Council for Terminal Attachments (ACTA). We are required to provide you with the following information.

1. Product identifier and REN information

The label on the back or bottom of this equipment contains, among other things, an identifier indicating product approval and the Ringer Equivalence Number (REN). This information must be provided to your local telephone company upon request. For equipment approved prior to July 23, 2001, the product identifier is preceded by the phrase "FCC Reg No." and the REN is listed separately. For equipment approved after that date, the product identifier is preceded by "US" and a colon (:), and the REN is encoded in the product identifier without a decimal point as the sixth and seventh characters following the colon. For example, the product identifier US:AAAEQ03T123XYZ would indicate a REN of 0.3.

The REN is used to determine how many devices you may connect to your telephone line and still have them ring when you are

FCC, ACTA and IC regulations

called. In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your local telephone company.

2. Connection and use with the nationwide telephone network

The plug and jack used to connect this equipment to the premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in this user's manual. This equipment may not be used with Coin Telephone Lines or with Party Lines. [Connection to Party Line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.] If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

3. Repair instructions

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

4. Rights of the telephone company

If this equipment is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and

the telephone company is required to inform you of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned.

5. Hearing aid compatibility

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

6. Programming/testing of emergency numbers

If this product has memory dialing locations, you may choose to store police, fire department and emergency medical service telephone numbers in these locations. If you do, please keep three things in mind:

- a. We recommend that you also write the telephone number on the directory card, so that you can still dial the emergency number manually if the memory dialing feature doesn't work.
- b. This feature is provided only as a convenience, and the manufacturer assumes no responsibility for customer reliance upon the memory feature.
- c. Testing the emergency telephone numbers you have stored is not recommended. However, if you do make a call to an emergency number:

- You must remain on the line and briefly explain the reason for the call before hanging up.
- Programming/testing of emergency numbers should be performed during off-peak hours, such as in the early morning or late evening, when the emergency services tend to be less busy.

7. Electrical safety advisory

It is advisable to install a safety approved AC surge arrester in the AC outlet to which this device is connected. This is to avoid equipment damage by local lightning strikes or other electrical surges.

FCC, ACTA and IC regulations

IC (Industry Canada)

This telephone is registered for use in Canada.

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Notice: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

Notice: The Ringer Equivalence Number (REN) for this terminal equipment is 0.7. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of services in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the Supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the

power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution:

Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority or electrician as appropriate.

Your Cordless Phone is designed to operate at the maximum power allowed by the FCC and IC. This means your Handset and Base Unit can communicate only over a certain distance — which will depend on the location of the base unit and handset, weather, and the construction and layout of your home or office.

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www.vtechphones.com

www.vtechcanada.com

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