



Start Here

1

Activate and Connect

2

Add a VCR (optional)

3

Complete Guided Setup

We're here to help!

Online Customer Support www.tivo.com/support

STEP 1

▶ Activate and Connect

▶ Let's Get Started!

Activating and connecting a basic system takes less than half an hour. After connecting, completing on-screen Guided Setup should take less than an hour. See the *Installation Guide* for additional examples and explanations.

▶ Activate the TiVo Service

To activate the TiVo service, visit www.tivo.com/activate.

Don't have Internet access? Call TiVo Customer Support at 1-877-367-8486.

You'll need the 15-digit TiVo service number of your DVR. (You can find the number by looking at the label on the back of your DVR.)

Write your service number here for reference: _____.

Connect your TiVo DVR

Question: Do you have a cable or satellite box?

No

I don't have a cable or satellite box



Option A
page 3

Yes

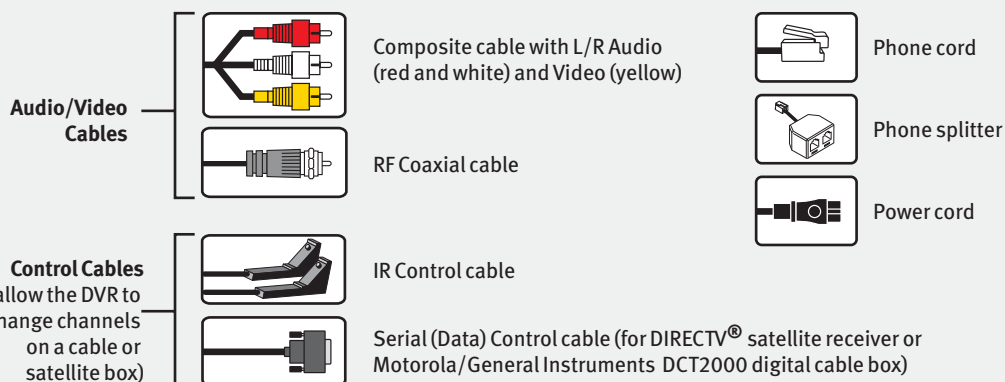
I do have a cable or satellite box



Option B
page 4

Get to know your cables

(Don't worry if you don't use all of them.)



Option A ► No Cable or Satellite Box

If you have a cable or satellite box, see Option B on the next page.

Before you begin: Unplug the connections to your VCR if you have one. The TiVo DVR replaces your VCR in this setup.

After you've completed these steps, go to page 6 if you want to add your VCR; otherwise, go to page 7 to complete setup.

For additional setups, check the *Installation Guide*.

1 Connect program source to DVR

Connect the RF Coaxial cable coming out of the wall (from your antenna or cable) to the jack labeled **RF In** on the DVR.

2 Connect DVR to TV

Connect the Composite A/V cables from the DVR's audio/video output to the TV's audio/video input.

[*Alternate:* If your TV doesn't have Composite A/V connectors, connect the RF Coaxial cable from the **RF Out** connector on the DVR to the **Antenna In** connector on the TV. Set the 3/4 switch on the back of the DVR, and tune your TV to the same channel.]

3 Connect phone line to DVR

To connect your phone and the DVR to the same phone jack, use the provided phone splitter.

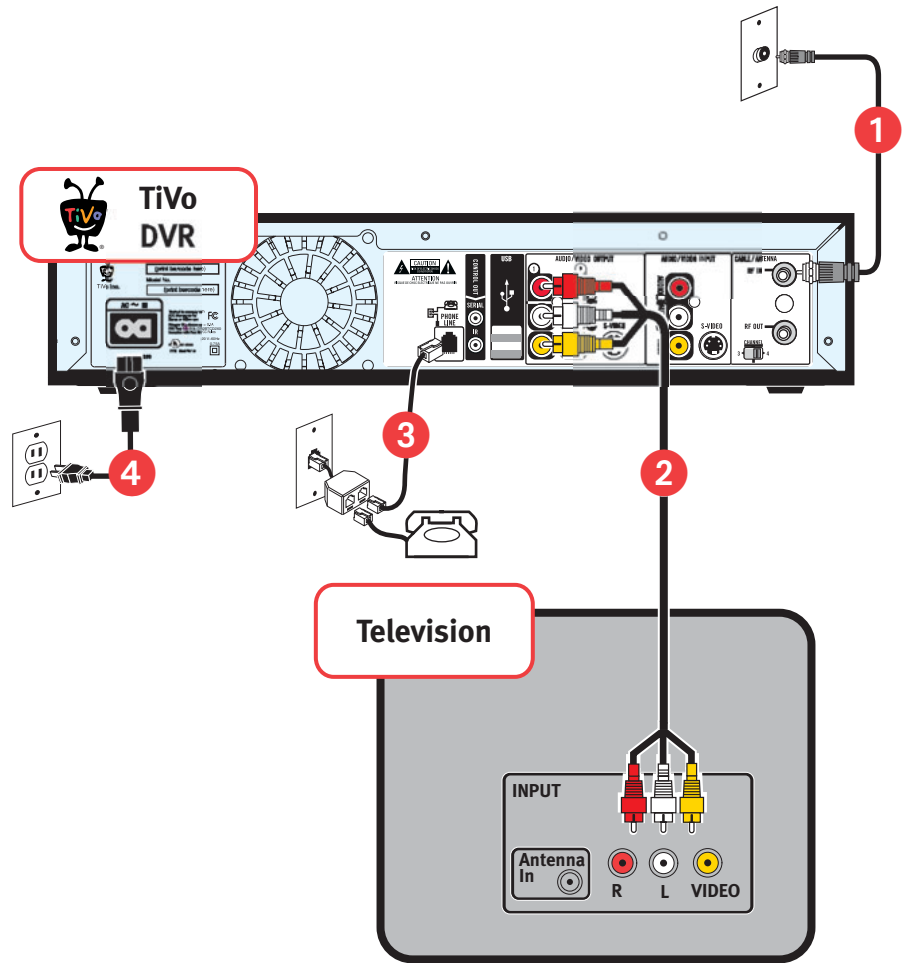
4 Plug in DVR power cord

5 Tune TV (if necessary) to see the Welcome screen

Turn on your TV. If you do not see the Welcome screen displayed, use the Input, Source, or TV/Video button on your TV to select the correct audio/video source. Press the button until the Welcome screen is displayed.


[*Alternate:* If you used RF Coaxial cable in Step 2, tune your TV to the same channel (either 3 or 4) that the 3/4 switch on the back of the DVR is set to. The Welcome screen should appear.]

Now go to page 6 ►



Tips and Alternatives

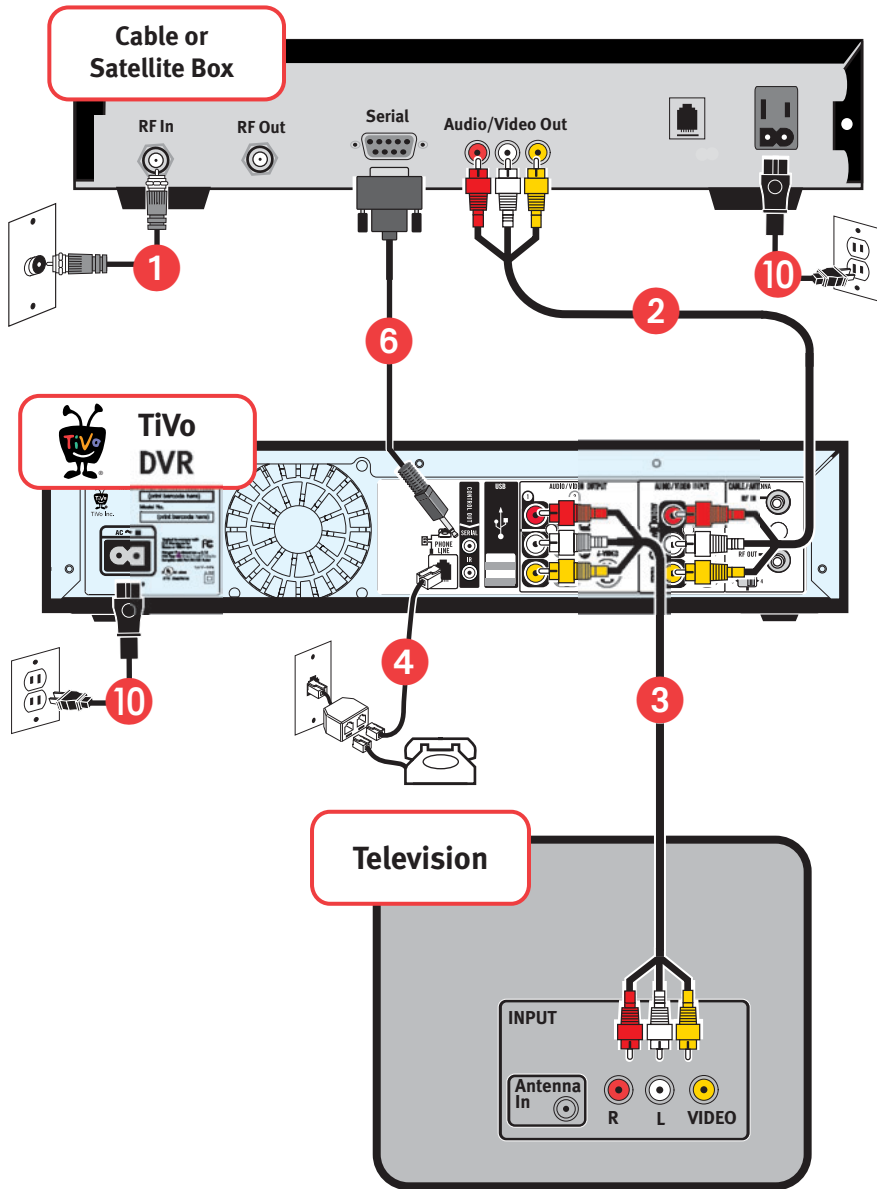
• This setup shows Composite A/V cables. If your TV doesn't have Composite A/V connectors, use an RF Coaxial cable instead. If your TV has an S-Video connector, you might prefer to use an S-Video cable (not supplied) for your video connection. See the *Installation Guide* for details.

• Remember to connect the OUT connector of one device to the IN connector of the next. 

• After you complete Guided Setup, you'll be able to connect your DVR to a home network and use a shared broadband Internet connection instead of a phone line to make connections to the TiVo service. See the *TiVo Viewer's Guide* for details.

Option B ► Cable or Satellite Box

If you don't have a cable or satellite box, see Option A on the previous page.



Before you begin: Unplug the connections to your VCR if you have one. The TiVo DVR replaces your VCR in this setup.

After you've completed these steps, go to page 6 if you want to add your VCR; otherwise, go to page 7 to complete setup.

For additional setups, check the *Installation Guide*.

1 Make sure that the cable from the wall is connected to the cable or satellite box

2 Connect cable or satellite box to DVR

Connect the Composite A/V cables from the cable or satellite box's audio/video output to the DVR's audio/video input.

3 Connect DVR to TV

Connect the Composite A/V cables from the DVR's audio/video output to the TV's audio/video input.

[*Alternate:* If your TV doesn't have Composite A/V connectors, connect the RF Coaxial cable from the **RF Out** connector on the DVR to the **Antenna In** connector on the TV. Set the 3/4 switch on the back of the DVR, and tune your TV to the same channel.]

4 Connect phone line to DVR

Note: Your cable box or satellite receiver may also require a phone line. To connect both the DVR and the cable or satellite box to the same phone jack, use the provided phone splitter.

5 Choose a Control cable for channel changing

To record shows or display live TV, the DVR must change the channel on your cable or satellite box. To do so, it sends a signal through either the IR (infrared) Control cable or the Serial Control cable. See the *Installation Guide* for details.

What kind of satellite or cable box do you have?

DIRECTV® satellite box with 9-pin data connector

Go to Serial Control step **6**

Motorola/General Instruments DCT2000 series cable box

Go to Serial Control step **6**


Any other satellite or cable box

Go to IR Control step **7**

Continue to page 5 ►

Serial Control

6 Connect Serial Control cable

Plug the Serial Control cable into the 9-pin Serial (Data) connector:  on the back of your cable or satellite box (see 6 in the setup diagram on page 4). Plug the other end into the **Control Out/Serial** connector (the upper mini-jack) on your DVR.

Now skip to step 10.

IR Control

7 Connect IR Control cable

If you didn't use Serial Control (step 6), plug the purple end of the IR Control cable into the **Control Out/IR** connector (the lower mini-jack) on the DVR. This cable allows the DVR to change channels by sending infrared (IR) signals to the cable or satellite box.

8 Locate IR sensor on cable or satellite box

You must locate the IR sensor on the front of the cable or satellite box. It's a tiny round bulb; if you shine a flashlight into the plastic "window," you can see it.

9 Mount IR emitters onto cable or satellite box

Mount the emitters in front of the IR sensor (one on top of the box and one on bottom). Be sure both emitters stick out about 1 1/2 inches directly in front of the IR sensor. Then use the adhesive strips provided to keep them in place.

Now continue with step 10.

10 Plug in all power cords

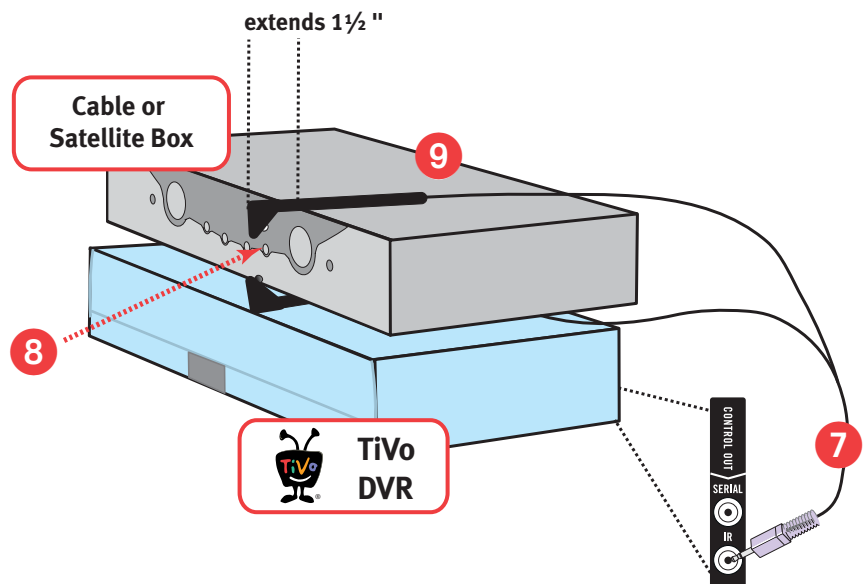
11 Tune TV (if necessary) to see the Welcome screen

Turn on your TV. If you do not see the Welcome screen displayed, use the Input, Source, or TV/Video button on your TV to select the correct audio/video source. Press the button until the Welcome screen is displayed.


[Alternate: If you used RF Coaxial cable in Step 3, tune your TV to the same channel (either 3 or 4) that the 3/4 switch on the back of the DVR is set to. The Welcome screen should appear.]


Now go on to page 6 ▶

Connect the IR Control cable, shown below, if you didn't use the Serial Control cable. See step 7.



Tips and Alternatives

• This setup shows Composite A/V cables . If your TV doesn't have Composite A/V connectors, use an RF Coaxial cable instead. If your TV has an S-Video connector, you might prefer to use an S-Video cable (not supplied) for your video connection. See the *Installation Guide* for details.

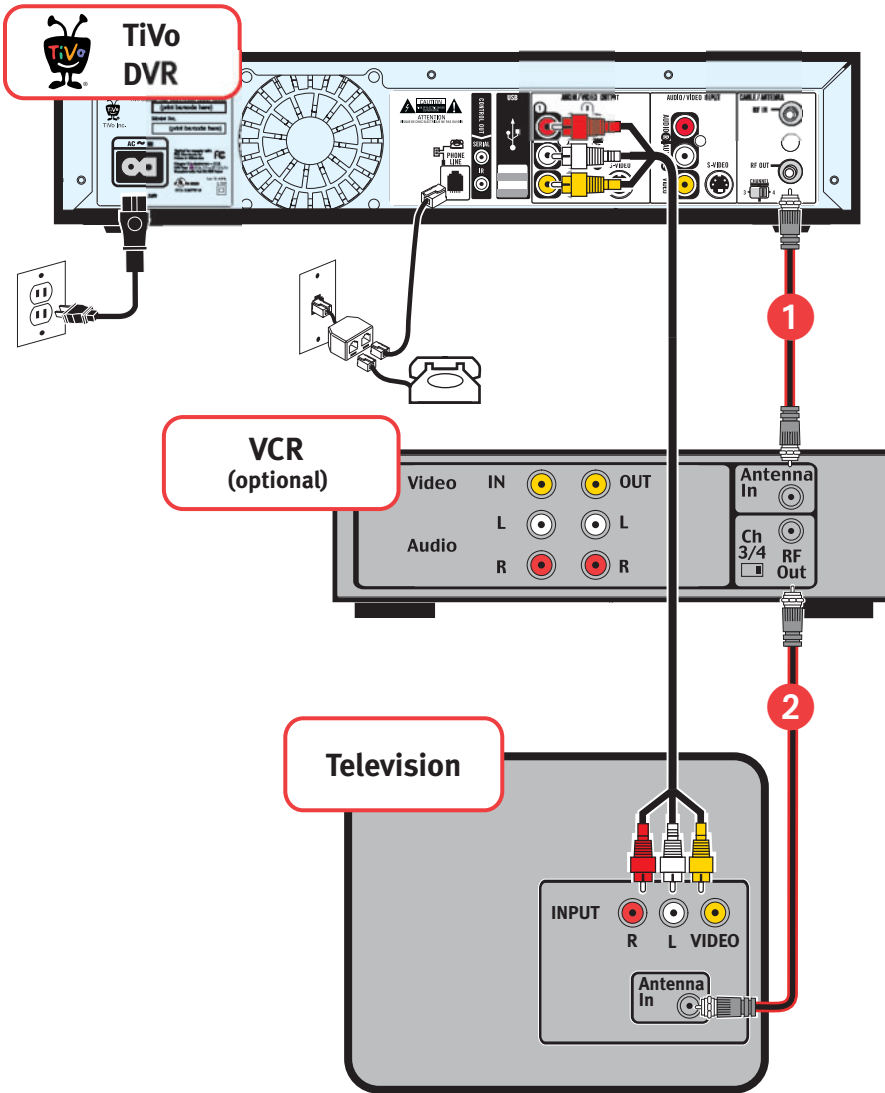
• Remember to connect the OUT connector of one device to the IN connector of the next. 

• After you complete Guided Setup, you'll be able to connect your DVR to a home network and use a shared broadband Internet connection instead of a phone line to make connections to the TiVo service. See the *TiVo Viewer's Guide* for details.

STEP 2

► Add a VCR (Optional) First complete Step 1, Option A or B

Before You Begin
Complete Option A (p. 3) or
Option B (pp. 4-5).



Before you begin: You will be using this diagram for VCR connections only (highlighted in red). You must complete Option A (p. 3) or Option B (pp. 4-5) before connecting a VCR.

The *Installation Guide* contains additional pictures of completed VCR setups (with and without a cable or satellite box, and for a TV with only one input).

1 Connect DVR to VCR

Connect an RF Coaxial cable from the **RF Out** connector on the DVR to the **Antenna In** connector on the VCR.

2 Connect VCR to TV

Connect another RF Coaxial cable from the **RF Out** connector on the VCR to the **Antenna In** connector on the TV.

[If your TV only has one input, see the *Installation Guide* for the appropriate setup including a VCR.]

3 Tune TV (if necessary) to see the Welcome screen

Press the Input, Source, or TV/Video button on your TV until the Welcome screen is displayed. Now you're ready to begin Guided Setup.

How do I add a DVD player?

Your TiVo DVR usually does not change the way you connect a DVD player to your TV. Connect the audio/video cable that came with your DVD player from the DVD player's audio/video output to the audio/video input on the TV. To add both a DVD player (or game console) and a VCR, see the setups in the *Installation Guide*.

How do I watch video tapes on my VCR?

Press the Input, Source, or TV/Video button on your TV until you see channel numbers displayed. Then use the buttons on the front of your TV to go to channel 3 or 4, depending on how the Channel 3/4 switch on your VCR is set.

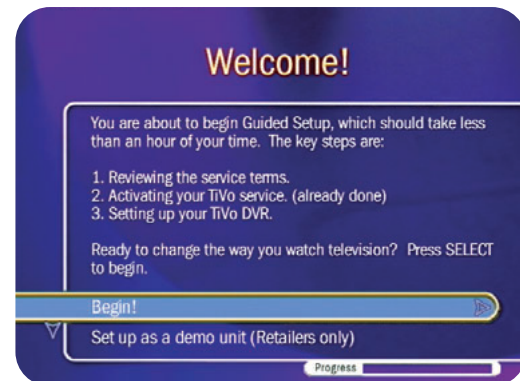
Now go to page 7 ►

STEP 3

▶ Complete Guided Setup

Guided Setup is Easy!

When you see the Welcome screen, you are ready to begin Guided Setup. During Guided Setup you will be asked simple questions about your program source, ZIP code, and time zone. Use the SELECT button on the remote to select or deselect options or to move to the next screen. Use the LEFT arrow to go back to the previous screen.



Select Begin! to start Guided Setup

Helpful Hints (see the *Viewer's Guide* for more information)

Phone

- ▶ What if your phone jack isn't close to the TiVo DVR? Use the included 25-foot phone cord to complete Guided Setup. Afterwards, you'll be able to connect your DVR to a home network and use a shared broadband Internet connection instead of a phone line to make connections to the TiVo service. See the *TiVo Viewer's Guide* for details.
- ▶ Having trouble with the Guided Setup phone calls? Go back to the Phone Dialing Options screen and try these steps: If you have call waiting, take out any prefix you inserted. Turn off dial tone detection. Turn off phone availability detection. (See the *TiVo Viewer's Guide* for details.)
- ▶ If you need to use your phone while a Guided Setup call is in progress, pick up the phone, hang up, and wait about 45 seconds. When you pick up the phone again, the line should be free. You can complete Guided Setup later.



Channels

- ▶ During Guided Setup, you select a channel lineup. A channel lineup is the set of channels you subscribe to—like “Digital Extended Basic” or “DIRECTV-Boston, MA.” If you aren't sure of your lineup, check your channel lineup card, your cable bill, or make your best guess. Guided Setup includes a Channels You Receive screen where you can check to make sure that channel numbers shown match your lineup. If your guess was wrong, go back and select a different lineup.

- ▶ You can use the Channels You Receive screen to remove check marks for channels you don't receive or never watch. (You can change your channel selections later, even after you complete Guided Setup.)

Account and Billing

- ▶ You can view, change, and manage your TiVo account information online using Manage My Account. Activate TiVo service, purchase Home Media Option, name your DVRs, and more! If you want to change your billing option, or update your address or credit card information at any time, visit www.tivo.com/manage.

Have fun!

▶ TiVo, TV your way.™

TiVo Central® and Now Playing

The TiVo button takes you to TiVo Central, where you can access all of the features unique to the TiVo service. Press the TiVo button twice to go to Now Playing on TiVo and see all of your recorded programs.

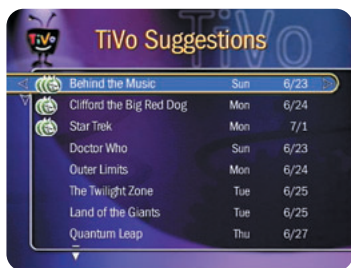


Control Your TV and Stereo

You can program the POWER, VOLUME, MUTE, and TV INPUT buttons on the TiVo remote to control your TV and A/V stereo system. See the *Installation Guide* for instructions.

Tell TiVo What You Like

Rate programs using the THUMBS buttons. Then check out TiVo Suggestions (in Pick Programs to Record) and watch for suggestions in Now Playing on TiVo.



Watch Live TV

To see what's on now, press LIVE TV.

Find What's on TV

Press the GUIDE button to display the TiVo Live Guide. You can browse up to two weeks of program information, choose a program to watch or record, and select from two different guide styles.



Control Live TV

Pause TV for up to 30 minutes, rewind and fast forward at three speeds, and instant replay—all at the touch of a button.



Take a Tour to Learn More

To learn more about TiVo service features such as Season Pass™ recordings, WishList™ searches, and Parental Controls, take the tours in Chapter 2 of the *TiVo Viewer's Guide*. And that's just the beginning! Purchase the Home Media Option™ premium feature package for your Series2 DVR and enjoy the best in networked home entertainment. See the *Viewer's Guide* or www.tivo.com/media for details.

Need some help?

Check out the *Installation Guide* and *TiVo Viewer's Guide* for more information about setting up your TiVo DVR, and activating and using the TiVo service. If you still need help, visit www.tivo.com/support, where you'll find Installation Self-Help, Frequently Asked Questions, step-by-step troubleshooting, and the ability to get live interactive help from expert users. See the *Installation Guide* for complete Customer Support contact information.

www.tivo.com/support

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