



TomTom Application Update for Sony XNV-660BT/Sony XNV-770BT

TomTom Customer Support
December 2012

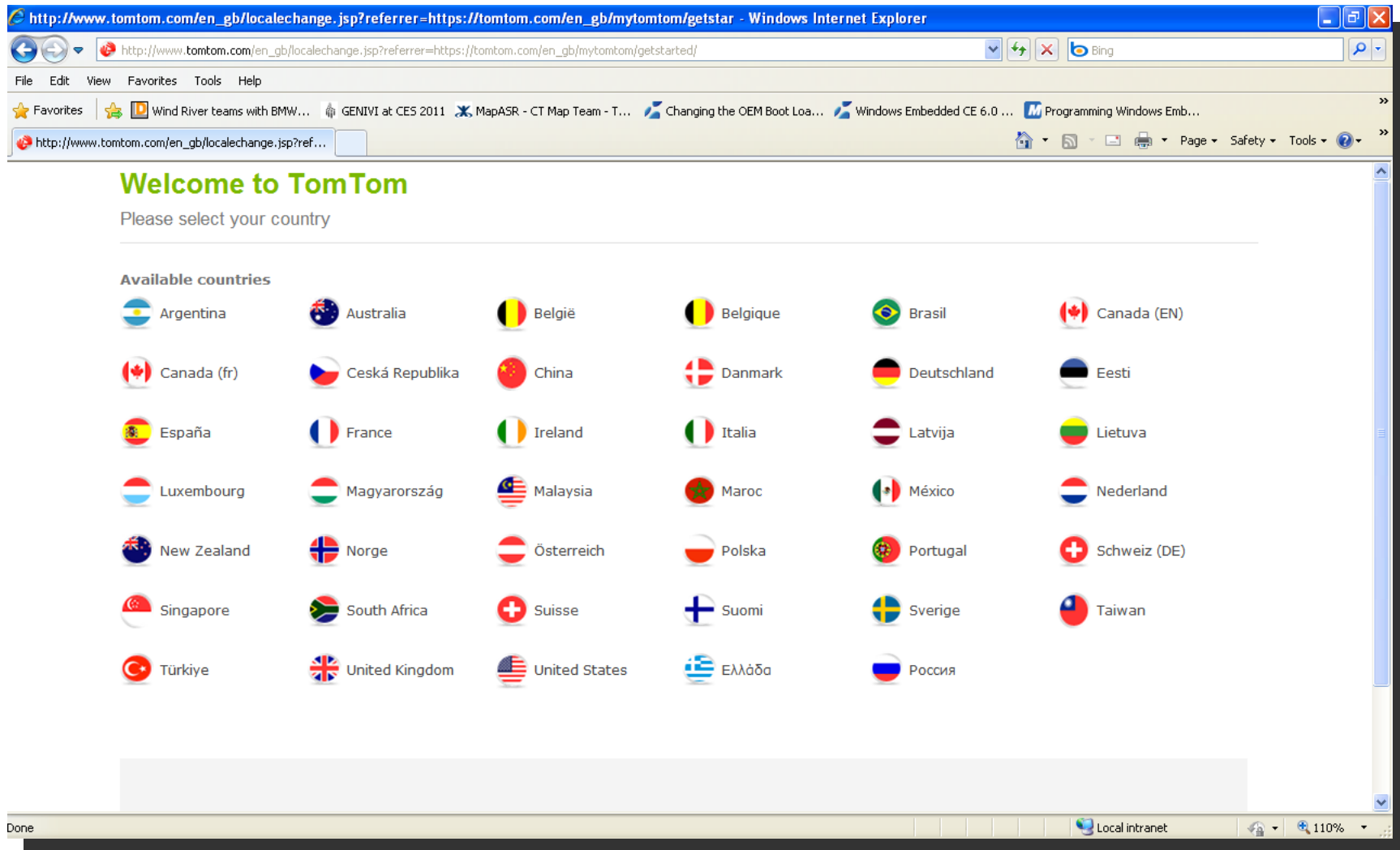
Important Application Update to Your Sony XNV Navigation Module

- Some consumers have experienced GPS reception problems using the SONY XNV navigation module.
- TomTom has just released an important application update to correct problems related to GPS reception.
- This application update is free of charge. All you need to do is install myTomTom to your computer; create an account; connect your navigation module with your computer; and install this update.
- This document includes the necessary steps to install this important update.



Install myTomTom on Your Home Computer

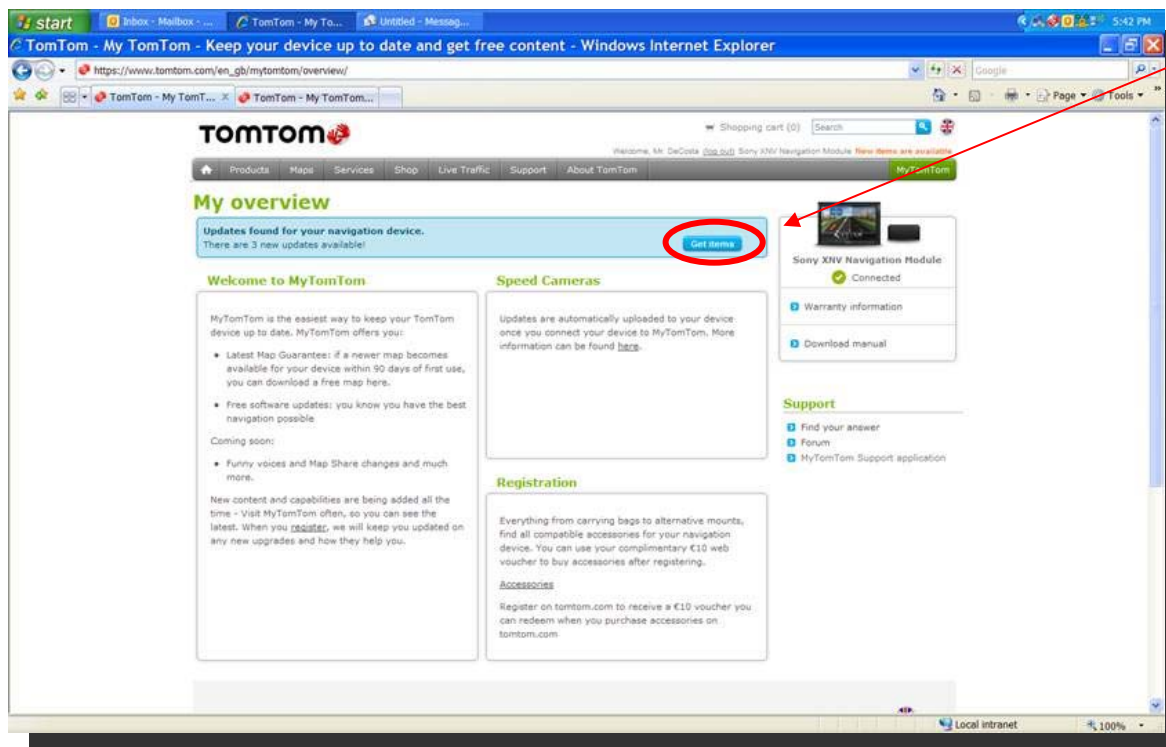
Go to www.tomtom.com/getstarted



Step 1: Connect Navigation Module to Your Computer

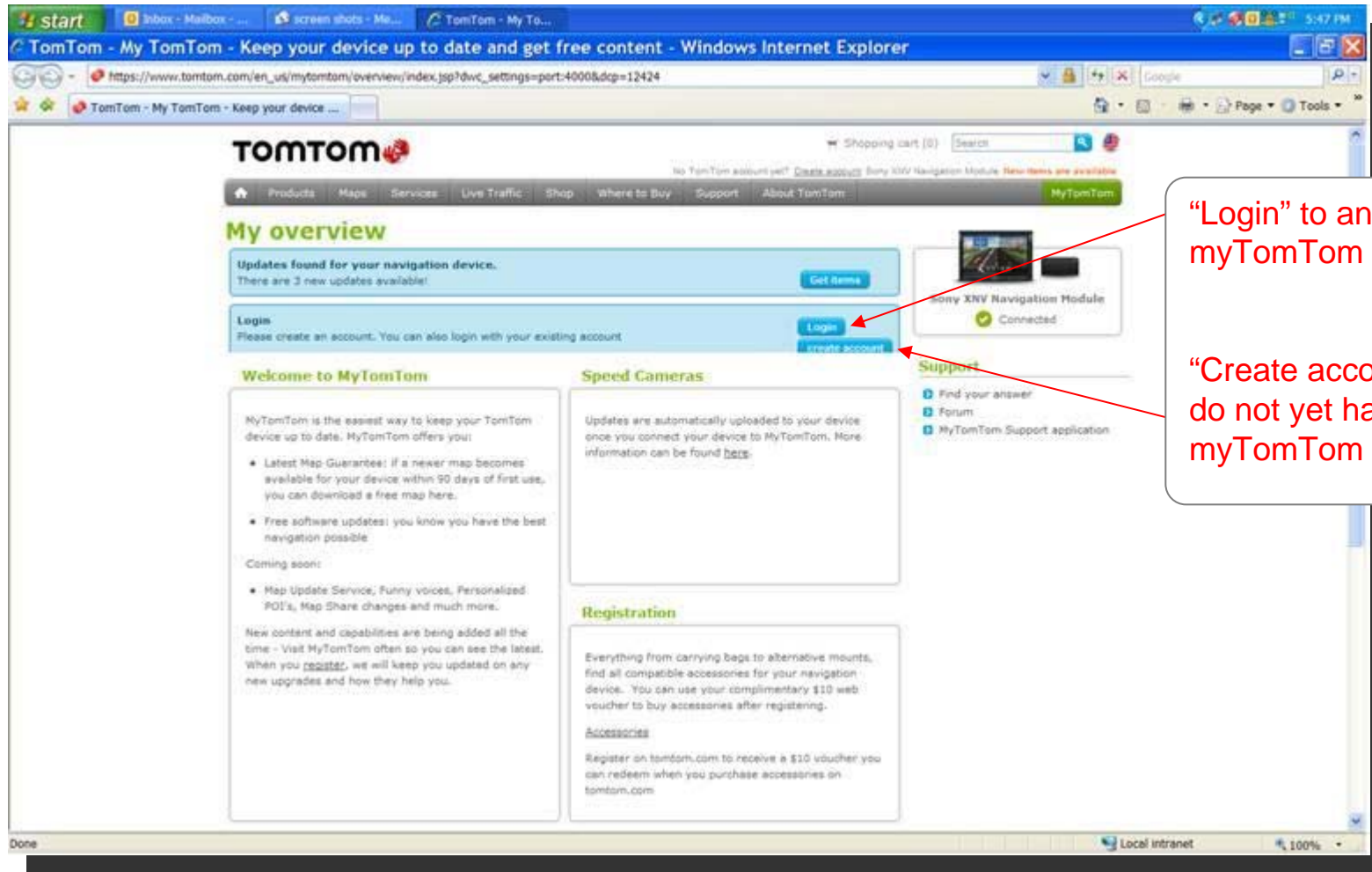
- Connect your Sony navigation module to a PC.
- **IMPORTANT:** Make sure to use the original TomTom cable. If not available, make sure you use a cable shorter than 1 meter!
- After the device driver is found, your default browser should open with information regarding available updates for your Sony product.
- Click on “Get items”.

Get items



Step 2: Login to Your myTomTom Account – or, Create an Account

- Either select “Login” or “Create account”



The screenshot shows the TomTom MyTomTom website interface. At the top, there is a navigation bar with links for Products, Maps, Services, Live Traffic, Shop, Where to Buy, Support, and About TomTom. Below this, the main content area is titled "My overview" and features a "Login" button and a "Create account" button. A red callout box on the right side of the page contains the text: "Login" to an existing myTomTom account (pointing to the Login button) and "Create account" if you do not yet have a myTomTom account (pointing to the Create account button). The page also displays sections for "Welcome to MyTomTom", "Speed Cameras", and "Registration".

Step 3: Select Updates to be Installed

- Files to be offered for installation will depend on your navigation module.
- The next screen allows you to select the files wanted and their size.
- **IMPORTANT:** Make sure that “Navigator for Sony XNV Navigation Module” is selected since this file will improve the GPS reception of your product.
- Once you have selected the files wanted, click on “Start downloading”.

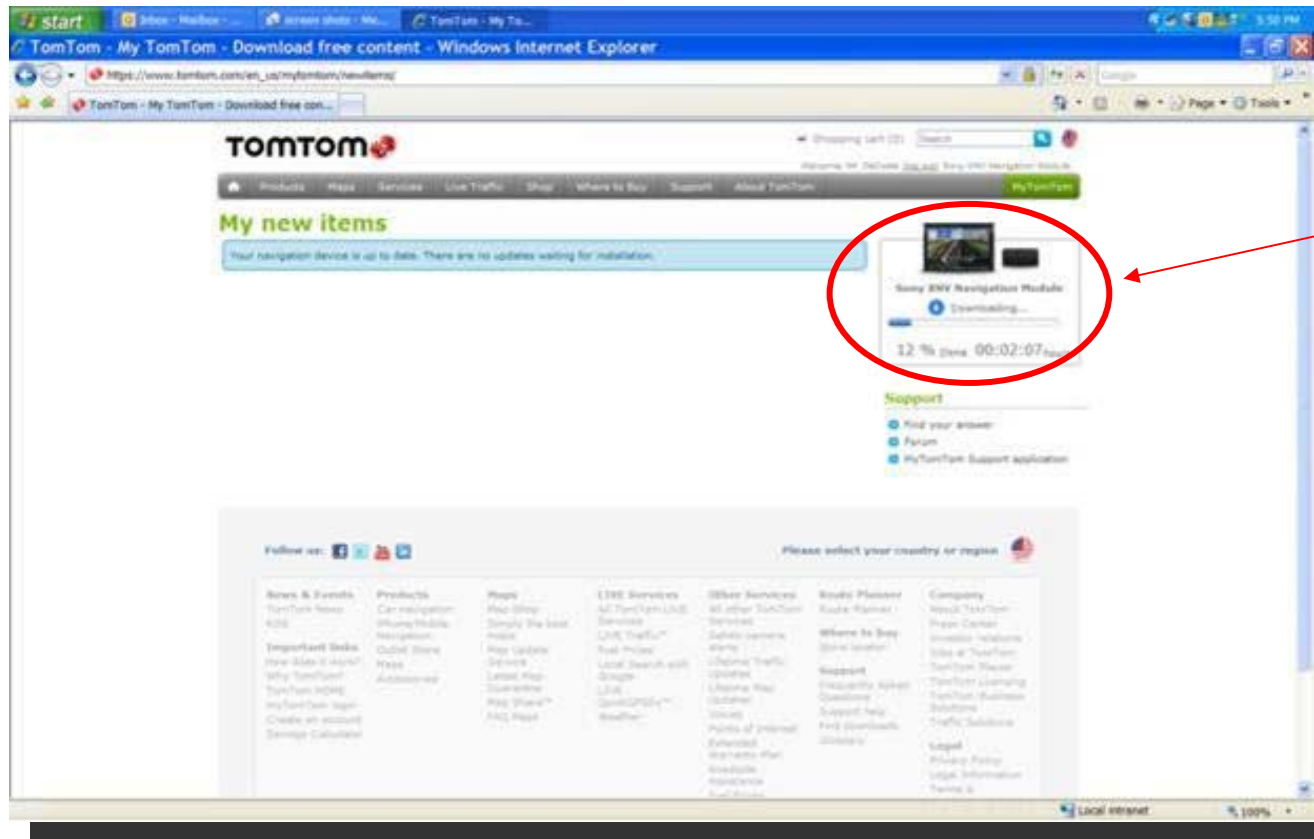
The screenshot shows the TomTom website interface. At the top, there's a navigation bar with 'Products', 'Maps', 'Services', and 'Live Traffic'. Below that, the main heading is 'My new items'. A section titled 'Select your new items to download' contains a table with the following items:

Item	Size
<input checked="" type="checkbox"/> Navigator for Sony XNV Navigation Module (300k)	32.6 MB
<input type="checkbox"/> Hikey (300k)	312.0 B
<input checked="" type="checkbox"/> Speed Camera US - 3 New update	90.3 KB

Below the table is a 'Start downloading' button. A red callout box points to the 'Navigator' item with the text: 'The "Navigator" is the file needed to improve your GPS reception.' Another red callout box points to the 'Start downloading' button with the text: 'This button will start the download process'.

Step 4: Download Files Selected

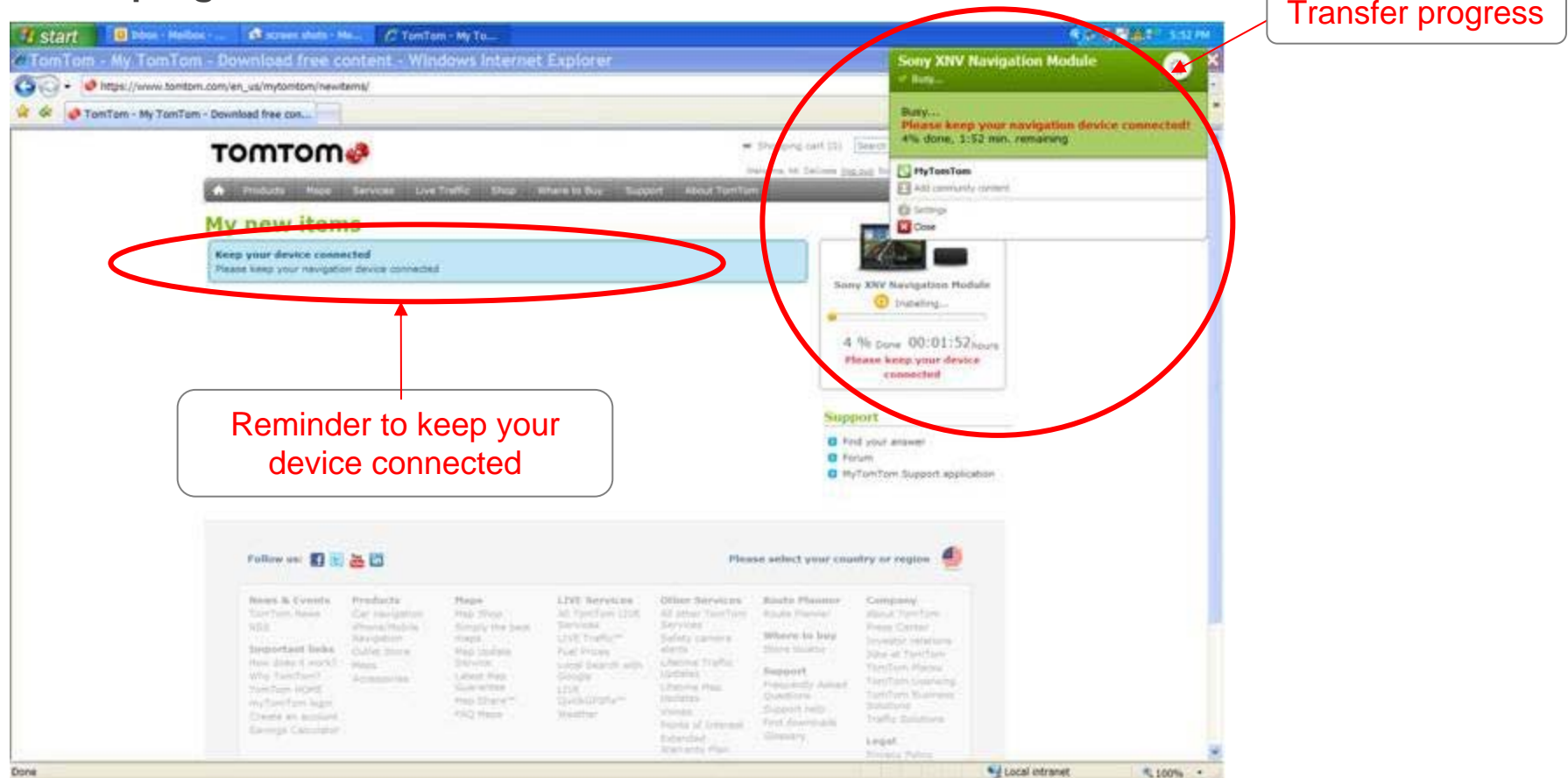
- myTomTom will show the progress of your download.



Download progress

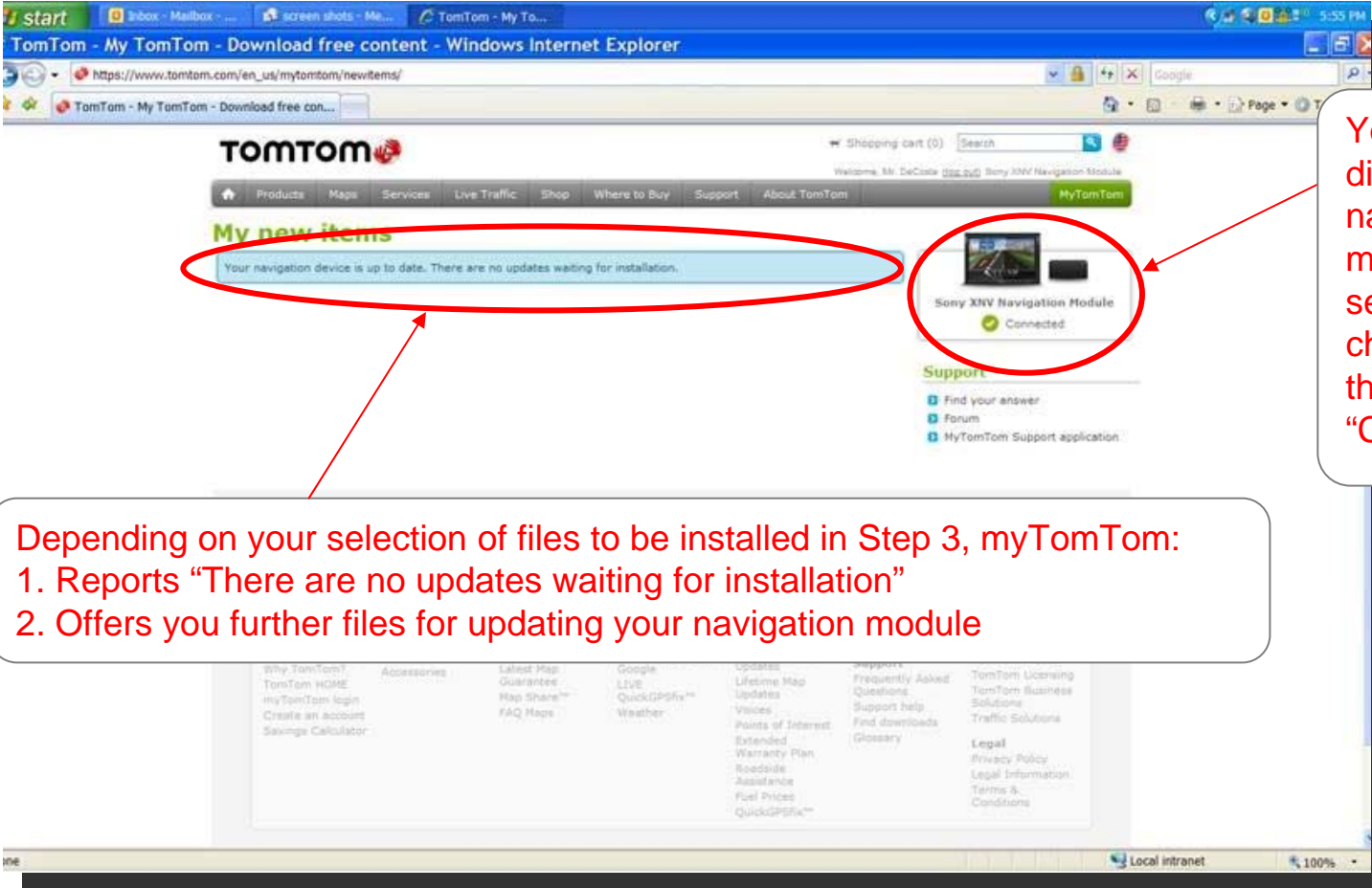
Step 5: Transfer Files to Your Navigation Module

- After the download is complete, myTomTom will automatically transfer the downloaded files to your navigation module (no additional action is needed).
- **Important:** Do not disconnect your navigation module while the transfer is still in progress.



Step 6: Disconnect Your Navigation Module after the Transfer is Completed

- **Important:** Only disconnect your navigation module after the reminder “Keep your device connected” disappears and myTomTom reports “Connected”.



The screenshot shows the TomTom MyTomTom website interface. A blue banner at the top of the main content area reads: "Your navigation device is up to date. There are no updates waiting for installation." This banner is circled in red. To the right, a section titled "Sony XNV Navigation Module" shows a green checkmark and the word "Connected", also circled in red. A red arrow points from a text box on the right to the "Connected" status. Another red arrow points from a text box at the bottom to the update status banner.

You can safely disconnect your navigation module if you see the green checkmark and the text “Connected”

Depending on your selection of files to be installed in Step 3, myTomTom:

1. Reports “There are no updates waiting for installation”
2. Offers you further files for updating your navigation module

Step 7: Confirmation that the Application was Correctly Installed

- Connect your navigation module with the Sony in-car unit.
- In navigation mode:
 - 1) Touch the screen to select the main menu
 - 2) Select "Settings"
 - 3) Select "Version information"
- Confirm that "App" shows the following application version (or higher): 10.873.783778.514 (3010, 26/10/2011).

Questions ?

Web Support: http://us.support.tomtom.com/app/home/?Lid=4&locale=en_US

Call us: 866 486 6866

Monday - Friday: 7:00 a.m. to 11:00 p.m. EST

Saturday: 9:00 a.m. to 8:00 p.m. EST

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