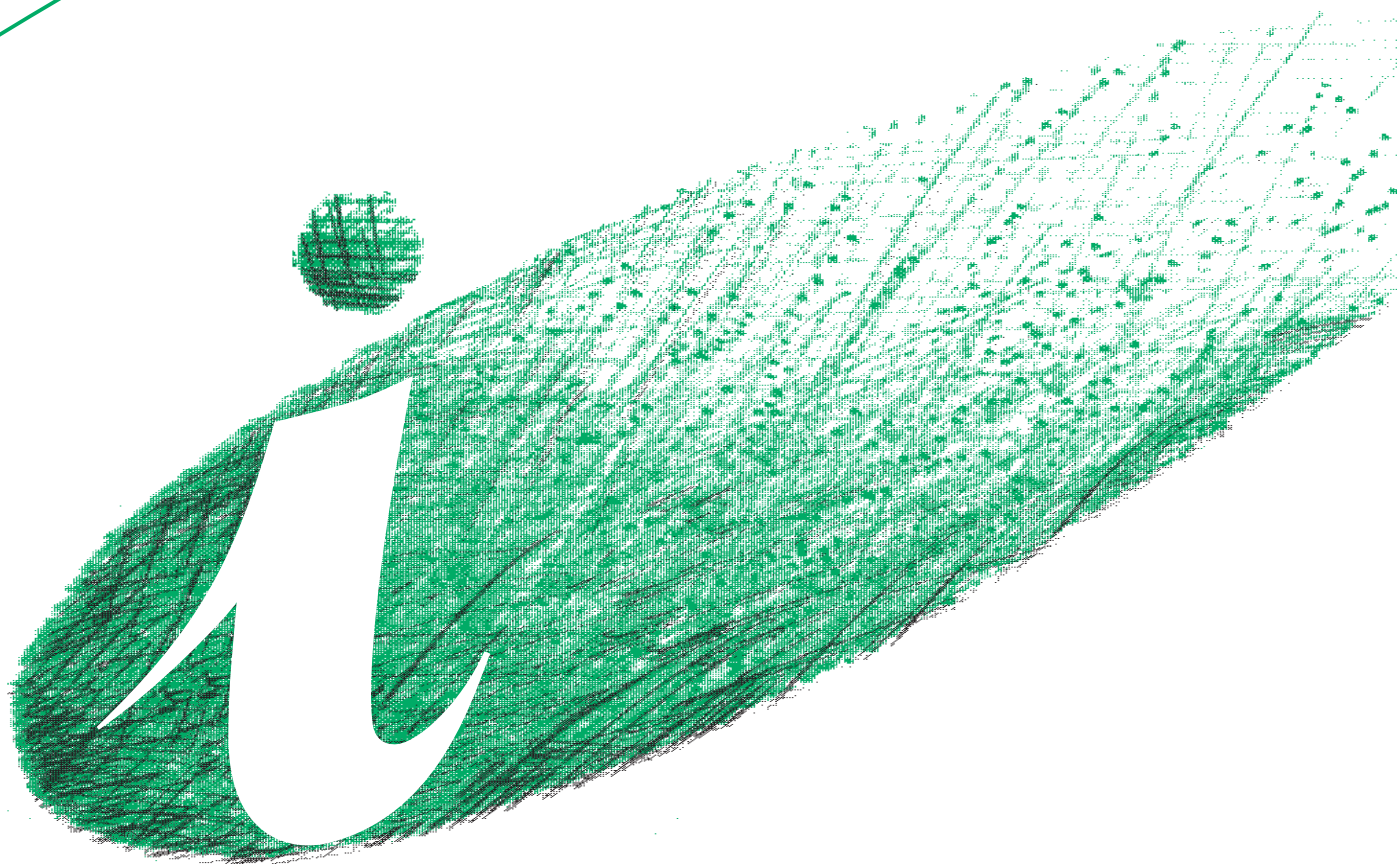


# TRICITY BENDIX

*OPERATING & INSTALLATION  
INSTRUCTIONS*



**SLIP IN ELECTRIC COOKER**


## **SIE505X**

*PLEASE READ THIS INSTRUCTION BOOKLET BEFORE USING THE APPLIANCE*

## TECHNICAL DETAILS

### MODEL NO. SIE 505X

Voltage:	230-240 Volts AC 50Hz
Wattage:	10.0-10.9kW
Height:	900mm
Width:	600mm
Depth:	598mm
Weight:	59kg

 This appliance complies with: European Council Directive 73/23/EEC.  
EMC Directive 89/336/EEC.  
CE Marking Directive 93/68/EEC.

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## PREFACE

Dear Customer,

Thank you for buying a Tricity Bendix appliance. With our 80 years experience in developing and manufacturing the very best in U.K. appliances, you can be assured that you have purchased a hard working, reliable, quality product.

Tricity Bendix appliances comply with British Standard safety and performance requirements. They have been approved by BEAB (British Electrotechnical Approvals Board) and are covered by a 12 month parts and labour guarantee.

To get the best from your new Tricity Bendix appliance, we ask that you PLEASE READ THESE INSTRUCTIONS CAREFULLY. Particular attention should be made to cooking times and temperatures, which may differ, from your previous appliance.

It is most important that this instruction book is retained with the appliance for future reference. Should the appliance be sold, or if you move house and leave the appliance, always ensure that the book remains with the appliance. This will enable the new owner to be acquainted with the functioning of the appliance and the relevant warnings.

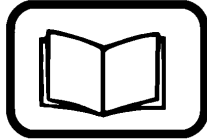
Please read the whole instruction book before attempting to use the appliance ensuring you follow the recommendations given.



## SAFETY

THESE WARNINGS ARE PROVIDED IN THE INTERESTS OF YOUR SAFETY. ENSURE THAT YOU UNDERSTAND THEM ALL BEFORE INSTALLING OR USING THE APPLIANCE.

PLEASE  
READ  
CAREFULLY



### BEFORE INSTALLATION



This appliance is heavy and care **must** be taken when moving it.



**Ensure** that all packaging, both inside and outside the appliance has been removed before the appliance is used.

If the appliance is to be placed on a base, measures must be taken to prevent the appliance slipping from the base.

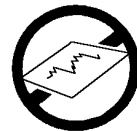


**Do not** try to *lift* or move the appliance by pulling the door handles.

The electrical installation work **must** be undertaken by a qualified electrician/competent person.



**It is dangerous** to alter or modify the specifications of the appliance in any way.



**Do not** use the appliance if the ceramic glass is damaged. If a fault or crack becomes visible during cooking, disconnect the appliance immediately from the electricity supply and contact your local Service Force Centre.

**Do not** place foil or plastic containers on ceramic glass.



**Do not** allow young children to play with any part of the packaging.



After installation, please dispose of the packaging with due regard to safety and the environment, your local authority can arrange this.

### DURING OPERATION



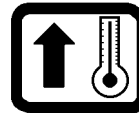
**Do not** use this appliance if it is in contact with water. **Never** operate it with wet hands.



This appliance is designed to be operated by adults. Young children **must not** be allowed to tamper with the appliance or play with the controls.

During use the appliance becomes **Hot**. Care should be taken to avoid touching the heating elements inside the oven.

**CAUTION: Accessible parts may be hot when the grill is in use. Young children should be kept away.**



Take **great care** when heating fats and oils, as they will ignite if they become too hot.

This appliance has been designed for cooking edible foodstuffs only, and **must not** be used for any other purposes.



**Never** place plastic or any other material which may melt in the oven or on the hob.



**Ensure** cooking utensils are large enough to contain foods to prevent spillages and boil overs.



The handles of saucepans which are smaller than the heated area on the hob will become hot. **Ensure** your hand is protected before handling the pan.



**Take care** to follow the recommendations given for tending the food when grilling.



**Ensure** that you support the grill pan when it is in the withdrawn or partially withdrawn position.

**Ensure** that all vents are left unobstructed to ensure ventilation of the oven cavity.

**Ensure** the anti-tilt shelves are put in place correctly. Refer to instructions on pages 18 and 20.



**Never** line any part of the appliance with foil. **Do not** allow heatproof cooking materials e.g. roasting bags, to come into contact with oven elements.



**Always** stand back from the appliance when opening the oven door to allow any build up of steam or heat to release.



**Never** leave the appliance unattended when the oven doors are open.



**Do not** place sealed cans or aerosols inside the oven. They may explode if they are heated.

**Do not** leave the hotplates switched ON for long periods when not covered by a saucepan. The controls may overheat.

## AFTER USE



**Ensure** that all control knobs are in the OFF position when not in use.



For hygiene and safety reasons this appliance should be kept clean at all times. A build-up of fats or other foodstuffs could result in a fire, especially in the grill pan.



**Do not** leave utensils containing foodstuffs, e.g. fat or oil in or on the appliance in case it is inadvertently switched on.



Cookers and hobs become **very hot**, and retain their heat for a long period of time after use. Children should be kept well away from the appliance until it has cooled.

## GENERAL



**Under no circumstances** should any repairs be carried out by an inexperienced person as this may cause injury or serious malfunction.

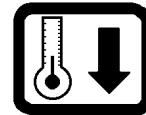
This appliance should be serviced by an authorised Service Engineer and only genuine approved spare parts should be used. Details of repair and servicing arrangements are supplied on page 30 of this book.



**Do not** stand on the appliance or on the open oven doors.



**Do not** hang towels, dishcloths or clothes from the appliance or its handle. They are a safety hazard.



**Always** allow the cooling fan to cool the appliance down before switching off at the wall prior to carrying out any cleaning or maintenance work.



Only clean this appliance in accordance with the instructions given in this book.

**Extreme care** must be taken when using a ceramic hob scraper.

**Your safety is of paramount importance.**

Therefore, if you are unsure about any of the meanings of these **WARNINGS** contact the:

**Customer Care Department**  
Telephone 0870 5 950950

## INTRODUCTION

### WARNING: THIS APPLIANCE MUST BE EARTHED

#### RATING PLATE

This is situated on the front frame of the appliance and can be seen upon opening the door. Alternatively the rating plate may also be found on the back or top of some models (where applicable).

The appliance must be protected by a suitably rated fuse or circuit breaker. The rating of the appliance is given on the rating plate.

**Do not remove the rating plate from the appliance as this may invalidate the guarantee.**

#### INSTALLATION

If your appliance has been damaged in transit, contact your supplier immediately. **DO NOT** attempt to install it.

Your appliance left the factory fully packaged to protect it from damage. If it is delivered without packaging and damage has occurred, the manufacturer cannot accept responsibility. Contact your supplier for advice.

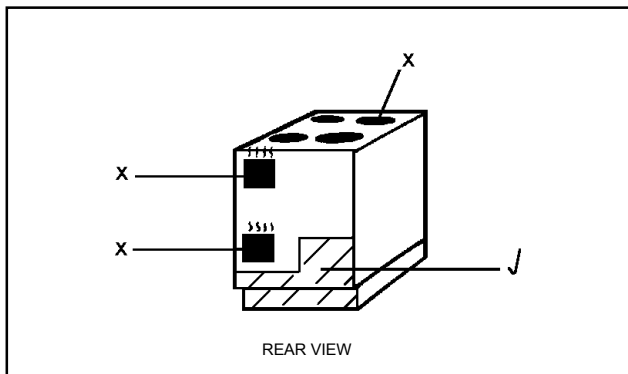
Once the packaging has been removed the appliance should only be moved by hand. **DO NOT** use a sack barrow or any other aid to lift the appliance as damage may occur.

Connection to the electricity supply must be carried out by a qualified electrician/competent person.

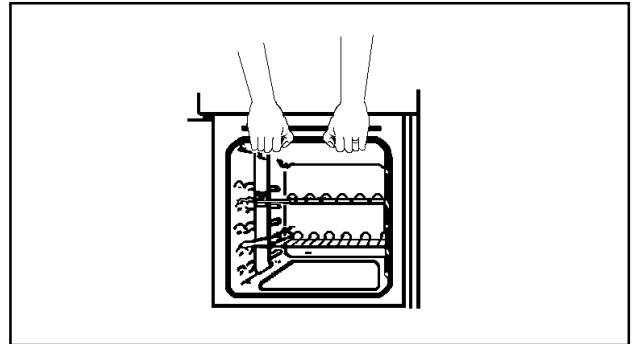
The electrical connection should be made using a double pole isolating switch (cooker socket) with at least 3mm contact separation in all poles. The cable must have conductors of sufficiently high cross-sectional area to prevent overheating and deterioration.

The recommended cross-section area is six square millimetres (6.00mm<sup>2</sup>).

The cable must be routed away from potentially hot areas marked by X in the diagram below.



To move the appliance, open the fan oven door, and lift the appliance by holding inside the top of the compartment.



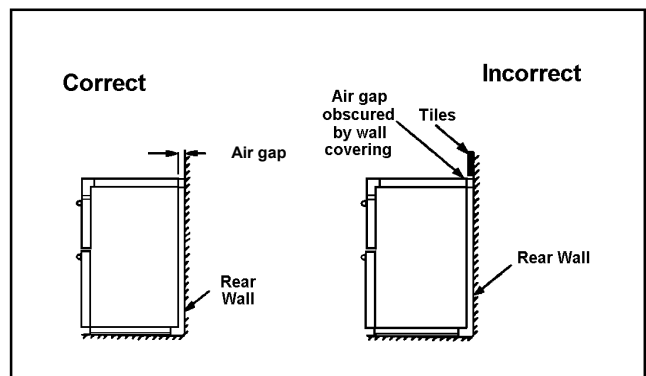
This is a type Y appliance which means it is free-standing and can be fitted with cabinets on one or both sides. It may also be fitted in a corner setting.

Ensure that the appliance is standing level.

Side walls which are above hob level should be protected by heat resistant non-combustible material and **MUST NOT** be nearer than 40mm to the hob side.

A nominal air gap of 2mm all around the appliance is required to enable the appliance to be moved into position.

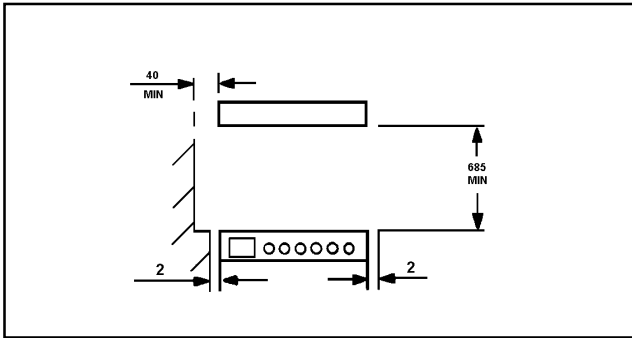
Always ensure an air gap is maintained at hotplate level. Tiles or other forms of deep wall covering should not obscure this gap.





**Note:** Vapours from the oven vents may in time cause discolouration of wallcoverings behind the appliance. For ease of cleaning it may be preferable to tile behind the appliance.

Overhanging surfaces or a cooker hood should be a minimum of 685mm above the hob.



It is important to ensure that the appliance is level after installation. Levelling feet are fitted to the appliance to accommodate uneven floors.

## GENERAL NOTES ON USING YOUR APPLIANCE

We suggest that you run the oven elements for 10 – 15 minutes at 220°C to burn off any residue from their surfaces.

The procedure should be repeated with the grill for approximately 5 – 10 minutes.

During this period an odour may be emitted, it is therefore advisable to open a window for ventilation.

## ABOUT CONDENSATION AND STEAM

When food is heated it produces steam similar to a boiling kettle. The oven is vented to allow some of this steam to escape. However, always stand back from the appliance when opening the oven door to allow any build up of steam or heat to release.

If the steam comes into contact with a cool surface on the outside of the appliance, e.g. a trim, it will condense and produce water droplets. This is quite normal and is not caused by a fault on the appliance.

To prevent discolouration, regularly wipe away condensation and also soilage from surfaces including the vent at the rear of the hob. See note at the top of this page.

For your safety wallcoverings at the rear of the appliance should be securely fixed to the wall.

## THE COOLING FAN FOR THE CONTROLS

The cooling fan operates immediately when the grill or top oven is switched on. It may run on after the controls are switched off until the appliance has cooled. If an automatic programme has been set the cooling fan does not switch on until the cooktime begins.

The cooling fan may operate after a time when the fan oven is in use. This will depend on the temperature setting and the length of time the oven has been in use.

**Do not** switch the appliance off at its power point until the cooling fan has cooled the appliance down.

## CONTROL PANEL INDICATOR NEONS

These lights indicate whether the grill or ovens are switched on.

The neons also indicate when the set temperature has been reached. They will turn on and off during use to show that the temperature is being maintained.

If the neons do not operate as the instructions indicate the controls have been incorrectly set. Return all controls to zero and re-set following the instructions for the required setting.

When the oven has been set for automatic cooking the neon will remain unlit during OFF periods.

## COOKWARE

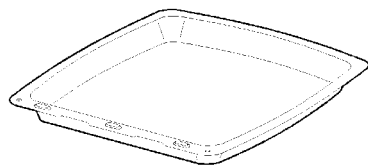
Baking trays, oven dishes etc., should not be placed directly against the grid covering the fan at the back of the oven.

**Do not** use baking trays larger than 30cm x 35cm (12" x 14") as they will restrict the circulation of heat and may affect performance.

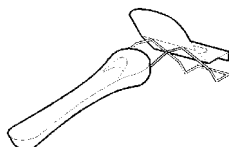
## GRILL AND OVEN FURNITURE

The following items of grill/oven furniture have been supplied with the appliance. If you require replacements of any of the items listed below please contact your local Service Force Centre, quoting the relevant part number.

1 grill pan  
(311409401)



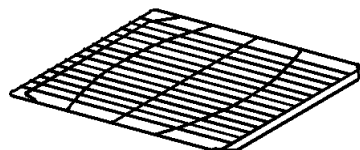
1 grill pan handle  
(311468100)



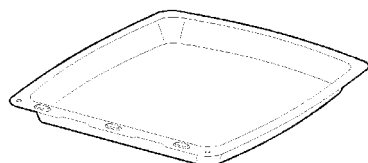
### Note:

If you require an additional handle for your grill pan, this can be ordered from your local Service Force Centre by quoting part number 311479800\6.

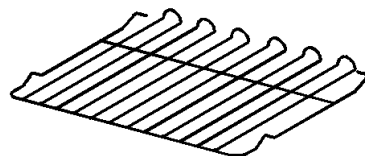
1 grill pan grid  
(311419801)



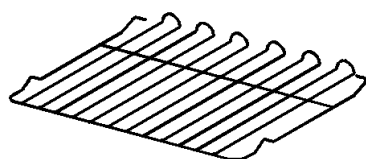
1 meat tin  
(311409401)



1 straight shelf  
for grilling and top  
oven cooking only

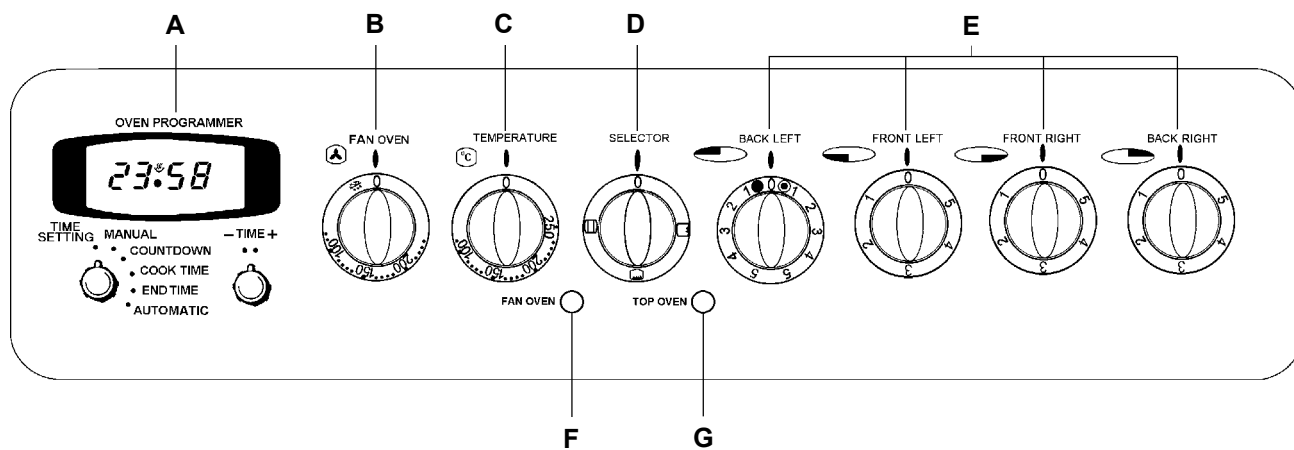


2 straight shelves  
for fan oven cooking



## GETTING TO KNOW YOUR APPLIANCE

### THE CONTROL PANEL - SIE505X



### FEATURES

- A - Automatic Timer
- B - Fan Oven Temperature Control
- C - Top Oven Temperature Control
- D - Selector Control
- E - Hotplate Controls
- F - Fan Oven Indicator Neon
- G - Top Oven Indicator Neon

## THE TIMER

Please note that this is a 24 hour clock, for example 2.00pm is shown as 1400.

In the following pages we explain how to set the controls. Read through them a few times until you are familiar with the procedure.

If the appliance is switched off on the wall, or there is a loss of power, the clock will stop and you will not be able to use the main oven. When you first switch the electricity supply on, the timer display will flash.

### TO SET THE TIME OF DAY

Turn the selector knob to 'Manual' then turn to 'Time Setting'.

Set the correct time by turning and holding the setting knob clockwise. Adjust the time by turning the setting knob in either direction.

Turn the selector knob back to 'Manual'.

### TO USE THE COUNTDOWN

Turn the selector knob to 'Countdown'. Turn the setting knob clockwise until the display shows the time you want. The bell symbol (🔔) will be showing and this will stay lit up during the time. Our diagram shows the timer set to 5 minutes.

If you change your mind and want to cancel the time you have set, simply turn the setting knob anticlockwise. Then turn the selector to 'Manual'.

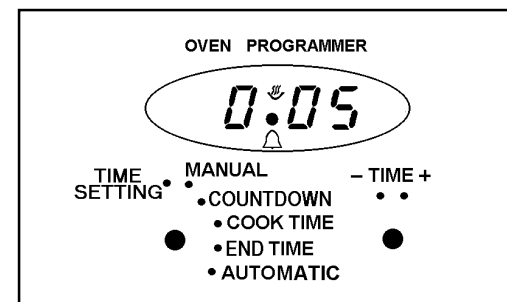
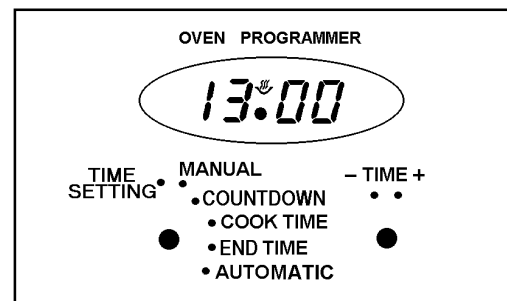
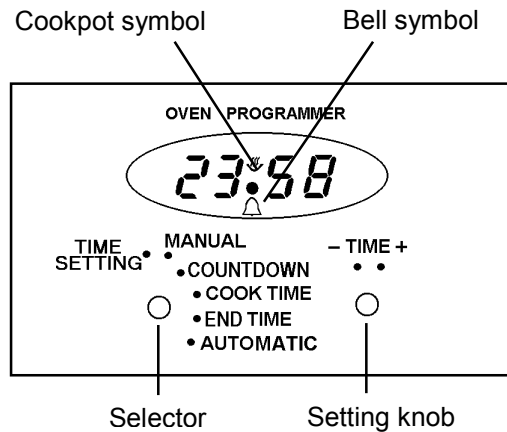
When you are using the 'Countdown' you can make the clock show the time of day by turning the selector knob to 'Manual'. The bell symbol will stay on to remind you that the 'Countdown' is set. At the end of the timed period an alarm will sound and the bell symbol will go out.

Switch off the alarm by turning the selector knob to 'Time Setting'. Then turn to 'Manual' and the time of day will show in the display.

#### Note:

You can use the minute minder when an automatic sequence has been set, as long as you remember the following point.

1. Turn the selector knob to 'Automatic' as soon as you have entered the timed period into the display.



## AUTOMATIC CONTROL

The automatic control can be used to control either oven, but you can only use the control for both ovens at the same time if the cooking time is the same. When you use the automatic controls for the first time it's probably best to choose a time when you are at home. That way you can check to make sure you've set everything correctly and you'll feel much more confident when you are away from home in the future.

## SETTING THE CONTROLS FOR AUTOMATIC USE

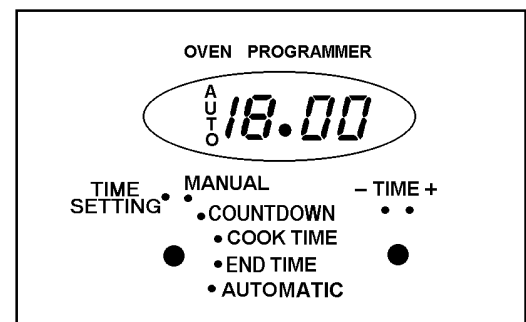
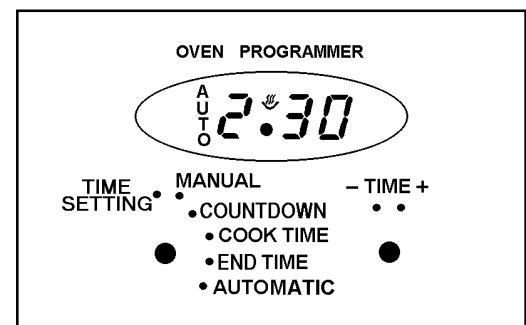
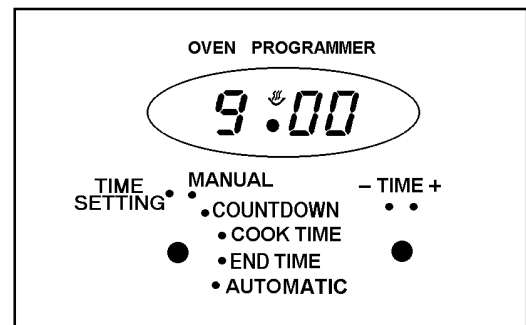
This is very easy. All you have to do is work through the steps below. The clock will work out the rest for itself.

1	Is the electricity supply on?	
2	Is the clock showing the correct time?	To adjust turn the selector knob to 'Manual' then to 'Time Setting'. Turn the setting knob in either direction.
3	How long will the food take to cook?	Turn the selector knob to 'Cook Time'. Then turn the setting knob until the length of time you want the food to cook shows in the display. The maximum cooking time is 10 hours. 'Auto' will show in the display.
4	What time do you want the food to be cooked by?	Turn the selector knob to 'End Time'. Turn the setting knob until the time the oven is to switch off shows in the display. The cookpot (☺) will go out. The 'End Time' must not be more than 23 hours 59 minutes from the time of day. For example if the time of day is 9.00 am the latest 'End Time' will be 8.59 am the next day.
5	Set to automatic.	Turn the selector knob to 'Automatic'.
6	Turn on the oven control.	Turn the oven control to the required temperature.

The time shown on the right gives an example of setting the automatic controls when the time is 9.00 am, the food is to be cooked for 2½ hours and the food is needed at 6.00 pm (1800 hours).

The clock will work out what time the oven will switch itself on and it will turn the oven off at the end. Once the automatic sequence is finished there will be an alarm to remind you that you need to set the oven for manual operation. To do this turn the selector knob to 'Manual'. Turn off the oven control.

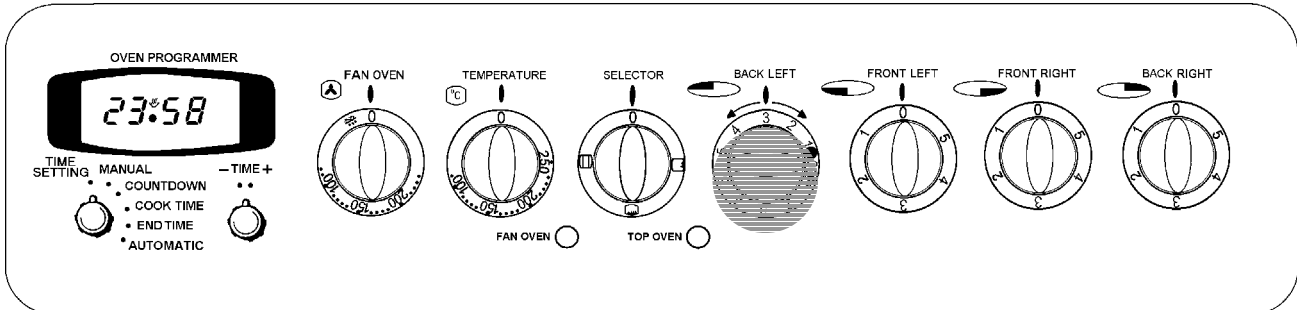
If you change your mind and want to cancel a programme that you have set simply turn to 'Time Setting' and then to 'Manual'.



## THE CERAMIC HOB

**CAUTION: DO NOT USE THE APPLIANCE IF THE CERAMIC GLASS IS DAMAGED. IF A FAULT OR CRACK BECOMES VISIBLE DURING COOKING, DISCONNECT THE APPLIANCE IMMEDIATELY FROM THE ELECTRICITY SUPPLY AND CONTACT YOUR LOCAL SERVICE FORCE CENTRE.**

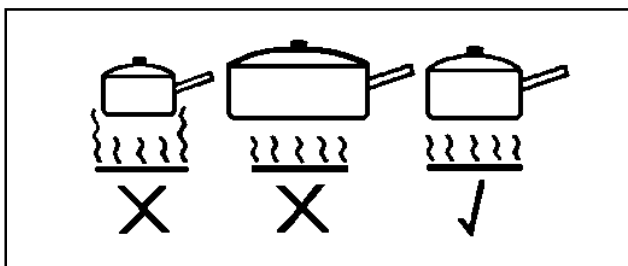
### USING THE HOB



- To operate the dual hotplate turn the control knob clockwise for the full area, or anticlockwise for the centre section.
- The inner section is very economical when cooking with small diameter saucepans.
- For single hotplates, turn the control knob in either direction to vary the heat setting. The highest number represents the hottest setting and the lowest number represents the coolest setting. Choose a setting appropriate to the quantity and type of food to be cooked.
- This model has the added feature of **Rapid Power Zone** hotplates which react more quickly than the other ceramic hotplates and are easily identified by their instant red glow.

### RECOMMENDED SAUCEPANS

For speed and economy only good quality saucepans with flat bases and close fitting lids are recommended. The saucepan base should be approximately the same size as the cooking area, a base diameter of up to 225mm (9") may be used on a 180mm (7") heated area.



Ensure that new saucepans are well scrubbed to remove edges and take off any deposits left from manufacture.

**Pressure cookers, preserving pans, etc.,** should comply with the recommendations given above.

Traditional round bottomed Woks **must not be** used even with a stand. Woks with flat-bottomed bases are available and do comply with the above recommendations.

### NOTE:

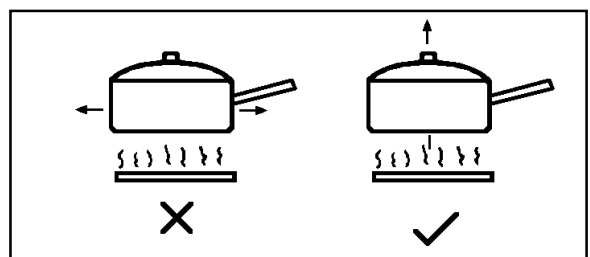
Occasionally the heated areas may be seen to switch ON and OFF when higher heat settings are being used. This is due to a safety device which prevents the glass from overheating.

Some switching ON and OFF when cooking at high temperatures, e.g. deep fat frying is quite normal, causes no damage to the hob and little delay in cooking times.

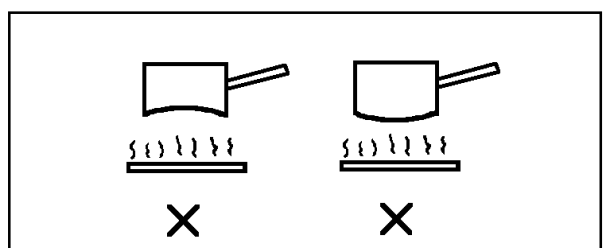
Excessive switching may however be caused by the use of an unsuitable saucepan or a saucepan which is smaller than the heated area. If excessive switching occurs, discontinue use of the saucepan.

### HINTS AND TIPS

- Lift, rather than slide saucepans on and off the heated areas. This will reduce the risk of scratches and metal marks from saucepans with aluminium bases. Metal marks can be easily cleaned off providing they are not allowed to burn on.



- Follow any guidelines provided by the saucepan manufacturer, particularly those relating to recommended heat settings.
- Avoid using thin, badly dented or distorted saucepans. Those with uneven bases should not be used.



- To prolong the life of the hotplates:-
  - Never use utensils with a skirt, e.g. a bucket.
  - Never use an asbestos mat.
  - Never leave the hotplates ON when not covered with a saucepan.
- Ensure that the hob and saucepans are clean and dry before the start of cooking to reduce cleaning.
- Follow the cleaning instructions very closely to keep the hob looking like new.
- **If spillage occurs with sugar solutions, e.g. jams and syrups, it must be wiped from the hob before it sets and becomes hard otherwise damage to the hob will occur.**

## HOT HOB INDICATOR

The hob is fitted with a hot hob indicator light which illuminates when the hob is too hot to touch. The light will go OFF when the hob has cooled.

## DEEP FAT FRYING

### SPECIAL FRYING NOTE:

For safety purposes when deep fat frying, fill the pan one third full of oil, **DO NOT** cover the pan with a lid and **DO NOT** leave the pan unattended. In the unfortunate event of a fire, switch the appliance OFF at the electricity supply and cover the pan with a lid or damp cloth to assist in smothering the flames.

**DO NOT** use water on the fire. Leave the pan to cool for at least 30 minutes before moving it.

**DO NOT** leave the fat or oil in the frying pan on the hob to store it in case the hob is inadvertently switched ON.

#### 1. Preparing the food.

Seal the food by coating with flour, egg and breadcrumbs or batter. **Do not** use a basket with batter coated foods as they will stick.

#### 2. Amount of oil.

For safety purposes fill the pan only one-third full of oil.

#### 3. Testing the temperature of the oil.

It is advisable to use a thermometer to test the temperature of the oil. Alternatively, drop a small cube of bread into the oil which should brown in just under a minute if the oil is at the correct temperature of 190°C/375°F.

#### 4. Cooking the food.

Lower the food gently into the oil. **Do not** add too much food at once or the temperature of the oil will be reduced and may result in soggy, greasy food.

Turn the food if necessary; doughnuts float to the surface so will not brown on the upperside if not turned. Once cooked, drain the food on absorbent paper.

#### 5. Double frying chips.

Double frying will ensure good chips. First fry the chips for a few minutes at 170°C/340°F to seal the outside. Remove the chips from the oil. Increase the temperature of the oil to 190°C/375°F to finish cooking and brown the chips.

Chips may be kept for several hours after the first frying before finishing off with the second frying.

#### 6. Frying temperatures

	Celsius Scale (°C)	Fahrenheit Scale (°F)
	150	300
First frying of potatoes	<b>170</b>	<b>340</b>
	175	350
	180	360
Second frying of potatoes	<b>190</b>	<b>375</b>
Frying chicken and fish	195	380
	200	390

## PRESERVING

1. **DO NOT** use a pan that overlaps the perimeter of the hob trim.

2. To allow for a full rolling boil, the pan should be no more than one third full when all the ingredients have been added. It is better to use two pans rather than overfill one, or use half quantities.

3. Use firm fruit or vegetables and wash well before using.

4. Preserving sugar gives clear jam, however granulated sugar is cheaper and gives equally good flavour.

5. Crystallization may be caused if sugar is not completely dissolved before bringing jam to the boil. Over boiling will affect the flavour, setting properties and colour of the jam.

6. To test jam for setting:

If a jam thermometer is available, boil jam to 104°C. Marmalade should be boiled to 106°C.

If a jam thermometer is not available, remove pan from heat, place sample of jam on a cold dish and cool quickly (i.e. in a freezer or frozen food storage compartment of a refrigerator). When cold, it will crinkle and hold the mark of a finger run through it, if it is at setting point.

7. The scum should be removed as soon as possible after setting point has been reached. Marmalade should be allowed to cool before potting to prevent the peel rising.

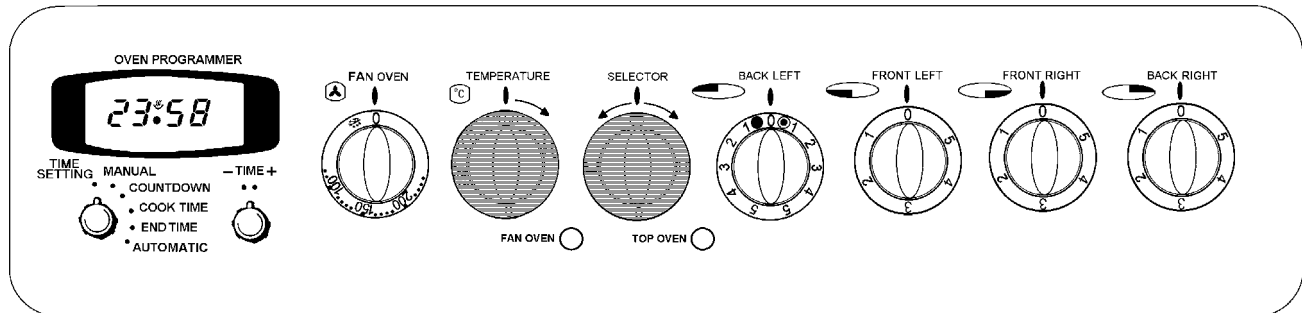
# THE DUAL GRILL



## USES OF THE DUAL GRILL

**CAUTION – ACCESSIBLE PARTS MAY BECOME HOT WHEN THE GRILL IS IN USE. CHILDREN SHOULD BE KEPT AWAY.**

The grill is a dual circuit grill which means that the full area of the grill can be used for economy purposes, the centre section only can be used when cooking smaller quantities of food.

## SELECTING THE GRILL



- Select the grill function for full grill. 
- Select the grill function for centre section only. 
- Turn the temperature control knob to the right as far as it will go. This is the hottest setting.
- To use the grill at lower settings, turn the temperature control knob so that 110°C or 150°C on the knob lines up with the off dot on the panel.

## THINGS TO NOTE

- The cooling fan will operate in conjunction with the grill. For more details on the operation of the cooling fan see page 9.

## NOTE

THE GRILL DOOR MUST BE LEFT OPEN DURING GRILLING.

The top oven **cannot** be operated when the grill is in use. If the grill and top oven controls are selected at the same time, only the top oven will operate.

Some smoke from fat splashes may be evident as the grill cleans itself.

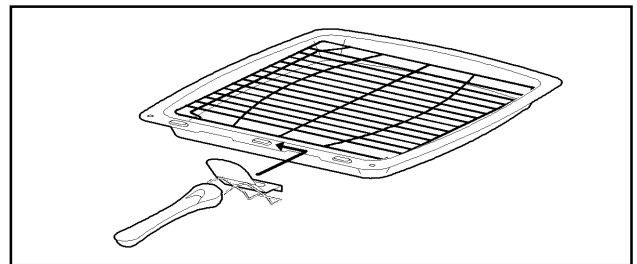
The inner element may appear to glow slightly brighter than the outer element. This is quite normal.

## THE GRILL PAN AND HANDLE

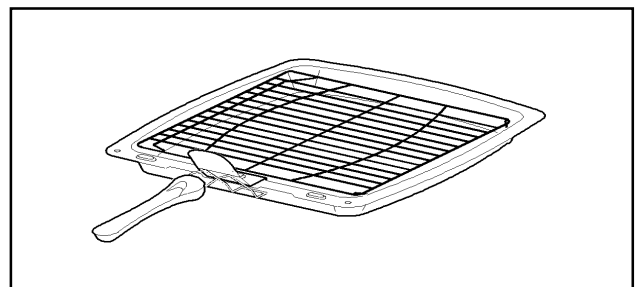
The grill pan is supplied with a removable handle.

To attach the handle, place the wirework under the cut out in the pan so that the metal hooks over the top of the grill pan.

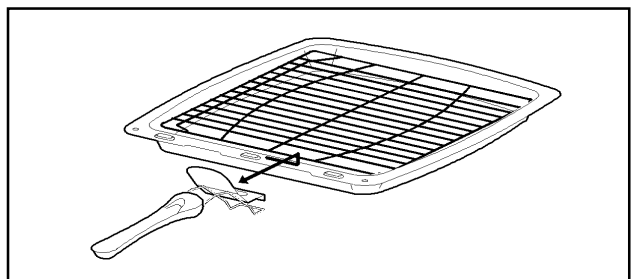
Slide the handle to the left and over the central bump on the grill pan.



Ensure the handle is correctly located. It is not necessary to remove the grill pan handle during grilling.



To remove the handle, slide the handle to the right and lift the handle away from the cut out on the grill pan.

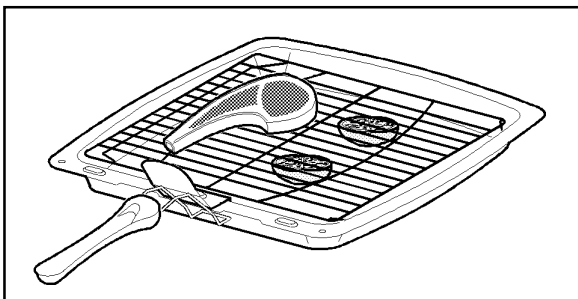


Place the grill pan on the shelf so that the pan is positioned centrally beneath the grill.



## HINTS AND TIPS

- In order to become acquainted with the performance of the Dual grill, it is advisable to check food regularly when grilling.
- Food should be thoroughly dried before grilling to minimise splashing. Brush lean meats and fish lightly with a little oil or melted butter to keep them moist during cooking.
- Adjust the height of the grilling grid and grill pan runner position to allow for different thicknesses of foods.
- Accompaniments such as tomatoes and mushrooms may be placed underneath the grid when grilling meats.



- When toasting bread use the shelf in position 1 with the grid in the high position.
- Preheat the grill on a full setting for a few minutes before cooking. Adjust the heat setting and the shelf as necessary during cooking.
- The food should be turned over during cooking as required.
- When using the centre section of the dual grill, ensure food is positioned centrally on the grill pan grid in the grill pan.

### NOTE:

If you require an additional handle for your grill pan, this can be ordered from your local Service Force Centre by quoting part number 311479800\6.

## GRILLING CHART

FOOD	SHELF	GRILL TIME (mins in total)
Bacon Rashers	Adjust	5-6
Beefburgers	shelf	10-15
Chicken Joints	position	30-40
Chops – Lamb Pork	and	15-20 20-30
Fish Whole Trout Mackerel	grill pan	15-25
Filletts – Plaice/Cod	grid	10-15
Kebabs	to	20-30
Kidneys – Lamb/Pig	suit	8-12
Liver Lamb/Pig	different	10-20
Sausages	thicknesses	20-30
Steaks – Rare Medium Well Done	of food	6-12 12-16 14-20
Toasted sandwiches		3-4

The times quoted above are given as a guide and should be adjusted to suit personal taste.

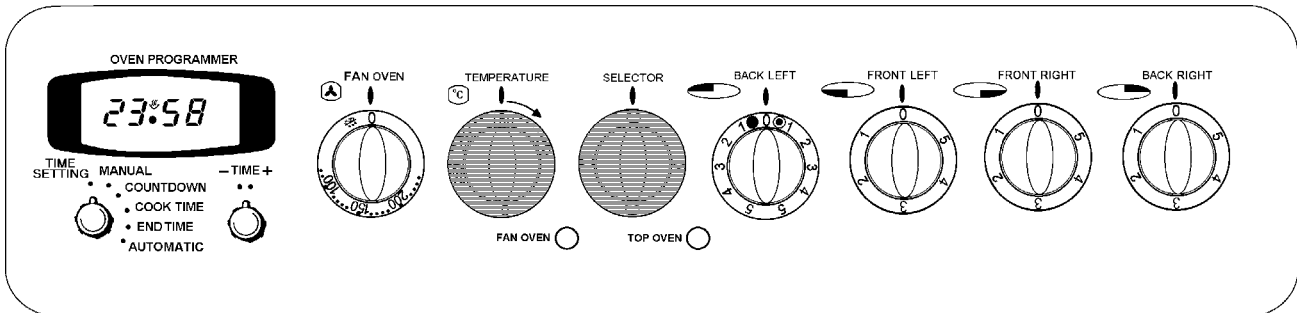
## THE TOP OVEN


### USES OF THE TOP OVEN

The top oven is the smaller of the two ovens. It is heated by elements in the top and bottom of the oven. It is designed for cooking smaller quantities of food. It gives especially good results if used to cook fruit cakes, sweet or savoury flans or quiche.

The top oven is also ideal for use as a warming compartment to warm dishes and keep food hot. Use a temperature setting of 80°C - 100°C on the top oven control dial.

### SELECTING THE TOP OVEN



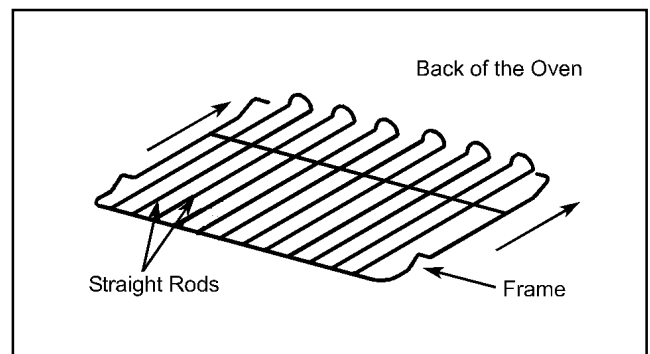
- Turn the top oven function selector to. 
- Turn the top oven temperature control to the required setting.
- The cooling fan will operate immediately with the top oven. For more details on cooling fan operation see page 9.

### THINGS TO NOTE

1. The grill cannot be operated when the top oven is in use. If the grill and top oven controls are selected at the same time, only the top oven will operate.
2. The top oven indicator neon will glow until the oven has reached the desired temperature and then go out. It will then turn ON and OFF showing that the oven temperature is being maintained.

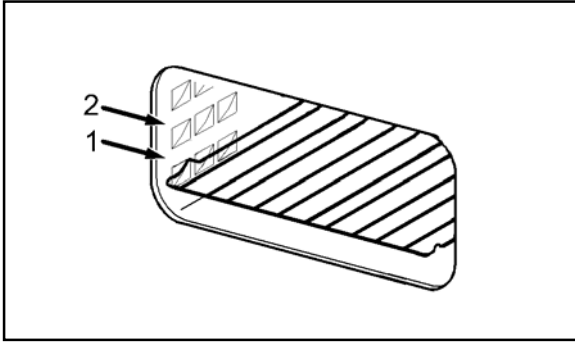
### TO FIT THE TOP OVEN SHELF

The shelf should be fitted with the straight rods uppermost on the frame and the forms towards the back of the oven. If not fitted correctly the anti-tilt and safety stop mechanism will be affected.

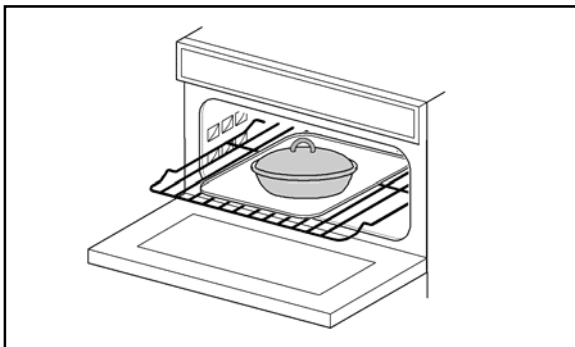


## HINTS AND TIPS

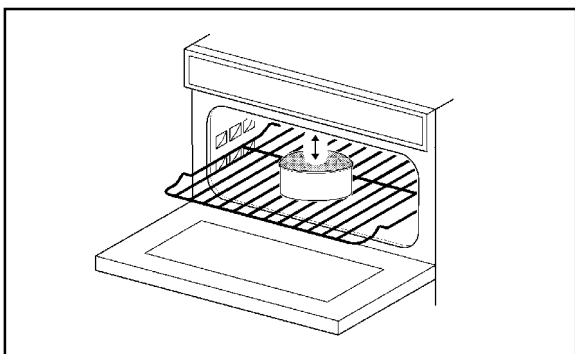
- Most cooking should be carried out using an oven shelf positioned in one of the shelf runners.



- Larger roasts and casseroles should normally be cooked in the main oven. However, they may be cooked on a flat shelf placed on the base of the top oven provided there is sufficient room for air circulation around the food.
- Stand dishes on a suitably sized baking tray on the shelf to prevent spillage onto the oven base and to help reduce cleaning.

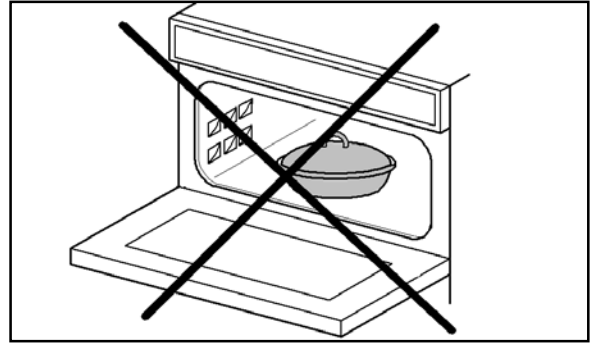


- There should always be at least 2.5cm (1") between the top of the food and the element. This gives best cooking results and allows room for rise in yeast mixtures, Yorkshire puddings etc.

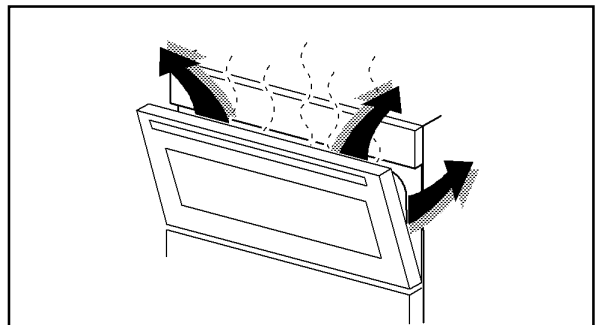


- When cooking cakes, pastry, scones, bread etc., place the tins or baking trays centrally on the shelf directly below the element.

- **DO NOT** place dishes or baking trays directly onto the oven base as it becomes very hot and damage may occur.



- The material and finish of the baking trays and dishes will affect the degree of base browning of the food. Enamelware, dark, heavy or non-stick utensils increase base browning. Shiny aluminium or polished steel trays reflect the heat away and give less base browning.
- **DO NOT** use the grill pan or meat tin as a baking tray as this will increase base browning of the food.
- Because of the smaller cooking space, lower temperatures and shorter cooking times are sometimes required. Be guided by the recommendations on page 22.
- For economy leave the door open for the shortest possible time, particularly when placing food into a pre-heated oven.



## THE MAIN FAN OVEN

### USES OF THE FAN OVEN

The oven is heated by an element around the fan situated behind the back panel. The fan draws air from the oven and the element heats the air which circulates in the oven via the vents in the back panel. The advantages of fan oven cooking are:

#### PREHEATING

The fan oven quickly reaches its temperature, so it is not usually necessary to preheat the oven. Without preheating however, you may find you need to add an extra 5 – 10 minutes on the recommended cooking times. For recipes needing high temperatures, e.g. bread, pastries, scones, soufflés etc., best results are achieved if the oven is preheated first. For best results when cooking frozen or cooked chilled ready meals always preheat the oven first.

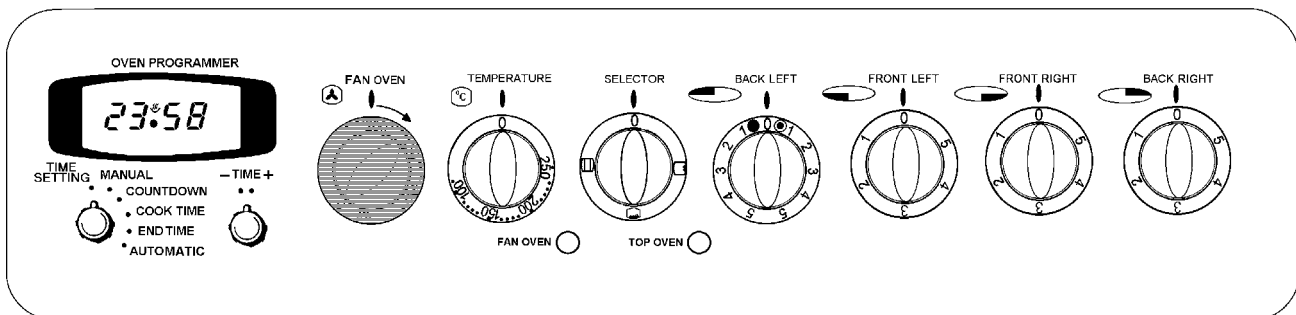
#### COOKING TEMPERATURES

Fan oven cooking generally requires lower temperatures than conventional cooking. Follow the temperature recommended in the chart on page 22. As a guide reduce temperatures by about 20°C - 25°C for your own recipes, using a conventional oven.

#### BATCH BAKING

The fan oven cooks evenly on all shelf levels, especially useful when batch baking.

### SELECTING THE FAN OVEN



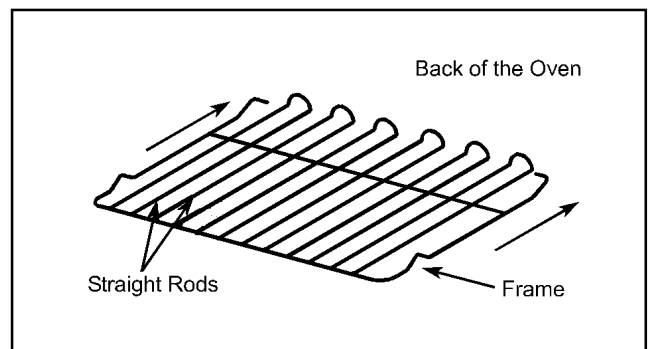
- Turn the main oven temperature control to the required setting.

### THINGS TO NOTE

1. The main oven indicator neon will glow until the oven has reached the desired temperature and then go out. It will turn ON and OFF periodically during cooking showing that the temperature is being maintained.
2. The interior oven light will come ON when the main oven control is turned.
3. The cooling fan for the controls may switch in after a time. See page 9 for more information on the operation of the cooling fan.

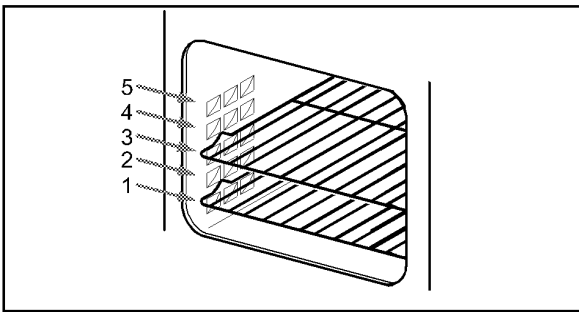
### TO FIT THE MAIN OVEN SHELVES

The shelves should be fitted with the straight rods uppermost on the frame and the forms towards the back of the oven. If not fitted correctly the anti-tilt and safety stop mechanism will be affected.

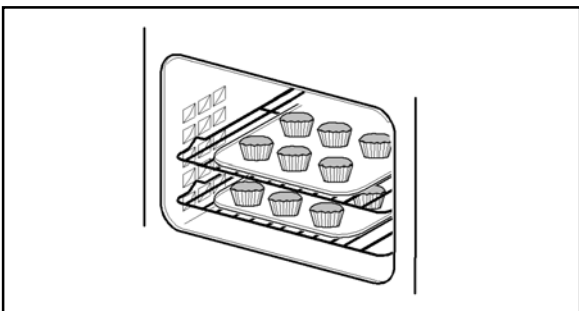


## HINTS AND TIPS

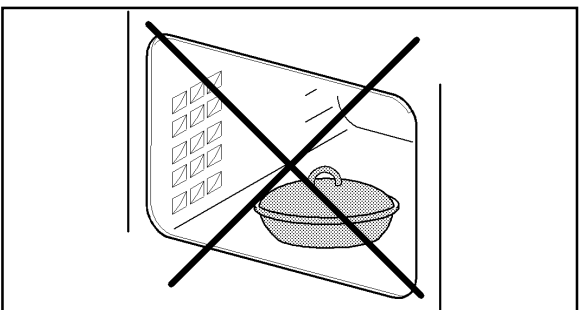
- Arrange the shelves in the required positions before switching the oven ON. Shelf positions are numbered from the bottom upwards.



- When cooking more than one dish in the fan oven, place dishes centrally on different shelves rather than cluster several dishes on one shelf, this will allow the heat to circulate freely for the best cooking results.
- When batch baking one type of food e.g. Victoria sandwich cakes, those of similar size will be cooked in the same time.



- It is recommended that when baking larger quantities, the shelf positions should be evenly spaced to suit the load being cooked. A slight increase in cooking time may be necessary.
- **DO NOT** place dishes or baking trays directly on the oven base as it interferes with the oven air circulation and can lead to base burning; use the lower shelf position.



- The use of excessively high temperatures can cause uneven browning. It may be necessary to reduce temperatures slightly. Refer to the recommendations given in the oven cooking chart see page 22.

## OVEN COOKING CHART

The oven temperatures are intended as a guide only. It may be necessary to increase or decrease the temperature by 10°C to suit individual preferences and requirements.

FOOD	FAN OVEN		TOP OVEN		
	SHELF POSITION	COOKING TEMP °C	SHELF POSITION	COOKING TEMP°C	APPROX COOK TIME (m)
Biscuits		180 - 190	1	170 - 190	10 - 20
Bread	Shelf	200 - 220	1*	200 - 220	25 - 30
Bread rolls/buns		200 - 220	1	200 - 220	15 - 20
Cakes:					
Small & Queen		160 - 170	1	180 - 190	18 - 25
Sponges		160 - 170	1	160 - 170	18 - 20
Victoria Sandwich	positions	160 - 170	1	160 - 170	18 - 25
Madeira		140 - 150	1	140 - 150	1¼ - 1½h
Rich Fruit		130 - 140	1	140 - 150	2¼ - 2½h
Christmas	are not	130 - 140	1	130 - 140	3 - 4½h
Gingerbread		140 - 150	1	140 - 150	depends on size 1¼ - 1½h
Meringues	critical	80 - 100	1	90 - 100	2½ - 3h
Flapjack		170 - 180	1	170 - 180	25 - 30
Shortbread		130 - 140	1	140 - 150	45 - 65
Casseroles:					
Beef/Lamb	but ensure	140 - 160	1*	140 - 160	2½ - 3h
Chicken		180 - 190	1*	180 - 190	1¼ - 1½h
Convenience Foods		Follow manufacturer's instructions			
Fish	that oven	170 - 190	1	170 - 190	20 - 30
Fish Pie (Potato Topped)		190 - 200	1*	190 - 200	20 - 25
Fruit Pies, Crumbles		190 - 200	1	190 - 200	40 - 50
Milk Puddings	shelves are	130 - 140	1	140 - 150	1½ - 2h
Pasta Lasagne etc.		190 - 200	1	170 - 180	40 - 45
Pastry:					
Choux		190 - 200	1	180 - 190	30 - 35
Eclairs, Profiteroles	evenly	170 - 180	1	170 - 180	20 - 30
Flaky/Puff Pies		210 - 220	1*	210 - 220	25 - 40
Shortcrust					
Mince Pies		190 - 200	1	190 - 200	15 - 20
Meat Pies	spaced	190 - 210	1*	190 - 210	25 - 35
Quiche, Tarts, Flans		180 - 210	1	180 - 200	25 - 45
Roasting Meat, Poultry		160 - 180	1*	160 - 180	see roasting chart
Scones	when more	210 - 220	1	220 - 230	8 - 12
Shepherd's Pie		190 - 200	1*	190 - 200	30 - 40
Soufflés		170 - 180	1	170 - 180	20 - 30
Vegetables:					
Baked Jacket Potatoes	than one is	180 - 190	1	180 - 190	1 - 1½h
Roast Potatoes		180 - 190	1	180 - 190	1 - 1½h
Yorkshire Puddings:					
Large	used	210 - 220	1	200 - 210	25 - 40
Individual		200 - 210	1	200 - 210	15 - 25

\* = or a flat shelf on the oven base

**Note:** Shelf positions are counted from the bottom of the oven.

## ROASTING CHART

The oven temperatures are intended as a guide only. It may be necessary to increase or decrease the temperatures by 10°C to suit individual preferences and requirements.

ROASTING CHART		
INTERNAL TEMPERATURES – Rare : 50-60°C; Medium : 60-70°C; Well done : 70-80°C		
MEAT	SECOND/FAN OVEN	COOKING TIME
Beef	160-180°C	20-35 minutes per ½kg (1lb) and 20-35 minutes over
Beef, boned	160-180°C	25-35 minutes per ½kg (1lb) and 25-35 minutes over
Mutton and Lamb	160-180°C	25-35 minutes per ½kg (1lb) and 25-35 minutes over
Pork and Veal	160-180°C	30-40 minutes per ½kg (1lb) and 30-40 minutes over
Ham	160-180°C	30-40 minutes per ½kg (1lb) and 30-40 minutes over
Chicken	160-180°C	15-20 minutes per ½kg (1lb) and 20 minutes over
Turkey and Goose	160-180°C	15-20 minutes per ½kg (1lb) up to 3½kg (7lb) then 10 minutes per ½kg (1lb) over 3½kg (7lb)
Duck	160-180°C	25-35 minutes per ½kg (1lb) and 25-30 minutes over
Pheasant	160-180°C	35-40 minutes per ½kg (1lb) and 35-40 minutes over
Rabbit	160-180°C	20 minutes per ½kg (1lb) and 20 minutes over
Potatoes with meat	160-180°C	according to size
Potatoes without meat	180-190°C	according to size

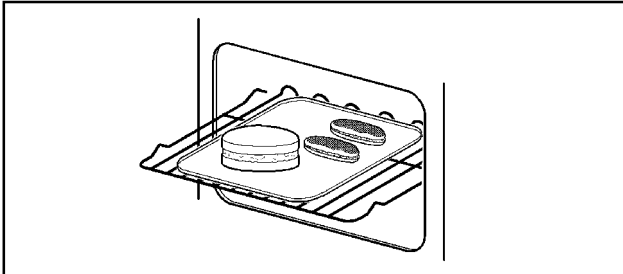
The roasting temperatures and times given in the chart should be adequate for most joints, but slight adjustments may be required to allow for personal requirements and the shape and texture of the meat. However, lower temperatures and longer cooking times are recommended for less tender cuts or larger joints.

Wrap joints in foil if preferred, for extra browning uncover for the last 20 – 30 min. cooking time.

## DEFROST FEATURE

### USES OF DEFROST FEATURE

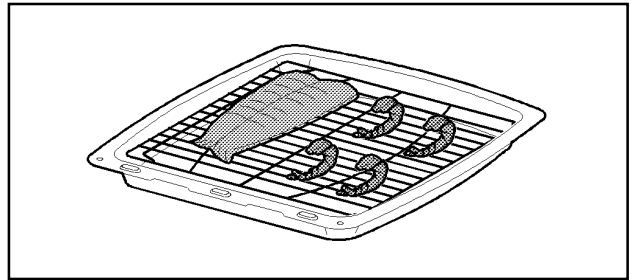
This main oven function defrosts most foods faster than more conventional methods. It is particularly suitable for delicate frozen foods which are to be served cold e.g. cream filled gateaux, cakes covered with icings or frostings, cheesecakes, biscuits, scones, etc.



It is preferable to thaw fish, meat and poultry slowly in the fridge. However, this process can be accelerated by using the defrost function.

### SELECTING DEFROST

Small or thin fish fillets, frozen peeled prawns, cubed or minced meat, liver, thin chops, steaks etc., can be thawed in 1 – 2 hours.

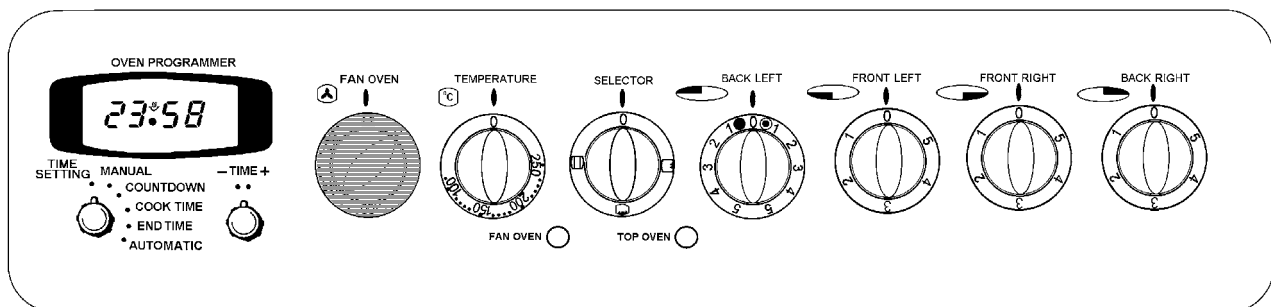


A 1kg/2¼lb oven ready chicken will be thawed in approximately 5 hours. Remove the giblets as soon as possible during the thawing process.

Joints of meat up to 2kg/4½lb in weight can be thawed using the defrost function.

**ALL JOINTS OF MEAT AND POULTRY MUST BE THAWED THOROUGHLY BEFORE COOKING.**

**ALWAYS COOK THOROUGHLY IMMEDIATELY AFTER THAWING.**



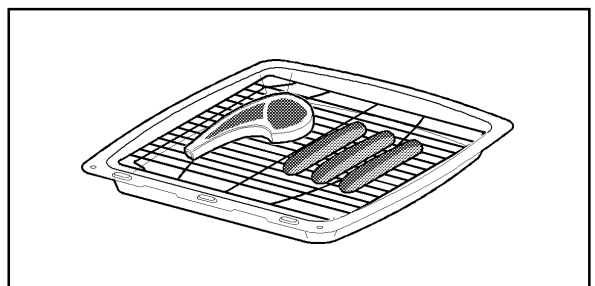
- Turn the main oven temperature control to the defrost setting.
- When defrost is selected, the oven indicator neon may come ON. It will stay ON until the oven reaches room temperature and then go OFF.
- It may turn ON and OFF periodically during defrosting to maintain a steady room temperature, inside the oven.

### THINGS TO NOTE

Care must always be taken when handling foods in the home. Always follow the basic rules of food hygiene to prevent bacterial and microbial growth and cross contamination when defrosting, preparing, cooking, cooling and freezing foods.

### HINTS AND TIPS

- Place the frozen food in a single layer where possible and turn it over half way through the defrosting process.



- The actual speed of defrosting is influenced by room temperature. On warm days defrosting will be faster than on cooler days.
- **DO NOT** leave food at room temperature once it is defrosted. Cook raw food immediately or store cooked food in the fridge, once it has cooled.



## CARE AND CLEANING

**BEFORE CLEANING THE APPLIANCE, ALWAYS ALLOW THE COOLING FAN TO COOL DOWN THE APPLIANCE BEFORE SWITCHING OFF AT THE ELECTRICITY SUPPLY.**

### CLEANING MATERIALS

Before using any cleaning materials on your appliance, check that they are suitable and that their use is recommended by the manufacturer.

Cleaners that contain bleach should NOT be used as they may dull the surface finishes. Harsh abrasives should also be avoided. Multi-surface anti-bacterial cleaning products should not be used on the ceramic hob or on the surrounding trims.

### CLEANING THE STAINLESS BRUSHED STEEL CONTROL KNOBS AND HANDLES

It is strongly recommended that only hot soapy water and a soft cloth is used for cleaning the door handles and control knobs. ANY OTHER CLEANING MATERIALS WILL DULL THE STAINLESS BRUSHED STEEL FINISH.

### CLEANING THE DUAL GRILL

The Dual Grill will clean itself during normal use. However, if it has become excessively soiled, run the grill at full setting for approximately 3 minutes to burn off residues of food.

During this time smoke may be emitted from the grill area. The amount of smoke will depend on the soilage of the grill. Ventilate the kitchen, open a window if necessary.

**DO NOT** attempt to insert any item or implement through the grill mesh.

### CLEANING THE CERAMIC HOB

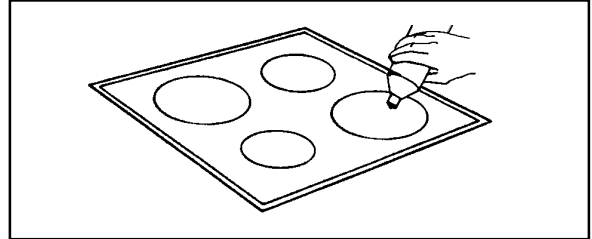
Make sure the ceramic glass is cool before cleaning. It is important to clean the ceramic hob daily to prevent soilage being burnt on.

Take care to avoid the hob trims when cleaning the ceramic glass as they may be damaged by the cleaning agents recommended.

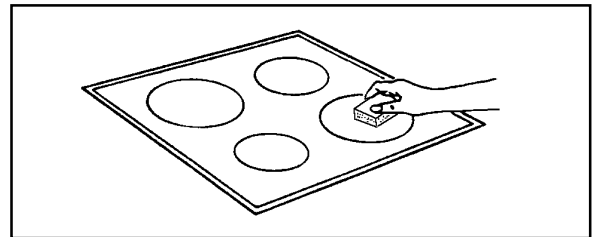
### DAILY CLEANING

Use the recommended Hob Brite Cleaner daily. If soilage is not allowed to burn on it will be much easier to clean off.

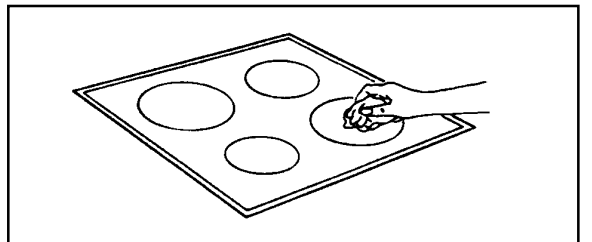
1. Apply a small amount of Hob Brite in the centre of each area to be cleaned.



2. Dampen a clean paper towel or a plastic pad made specially for non-stick saucepans and rub vigorously until all marks are removed. This may take a few minutes.



3. Wipe off residues of cleaner with another damp paper towel and polish dry with a soft cloth.



If Hob Brite is unavailable, one or more of the cleaning agents below may be used temporarily:

- a) Cif Cream Cleaner
- b) Baking Soda

### TO REMOVE MORE STUBBORN MARKS

1. Bar Keepers Friend may be used to clean off more stubborn stains or to remove discolourations.

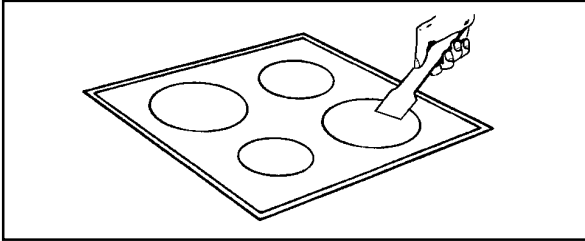
It may be necessary to rub the marks hard for several minutes.

2. Use a plastic pad specially for non-stick saucepans with Bar-Keepers Friend for removal of more stubborn soilage.

### TO REMOVE BURNT ON SOILAGE

We strongly recommend the use of a Ceramic Hob Scraper (incorporating a single edge razor blade) to remove spillage on the hob, in particular sugar solutions, which if not removed can cause permanent damage.

1. Make sure the ceramic glass is cool.
2. Use a ceramic hob scraper with care at an angle of 30° to remove as much soilage as possible.
3. Use Bar-Keepers Friend or Hob Brite to finish off as directed above.



## TO REMOVE DISCOLOURATIONS OR WHITE AND SILVER MARKS

These marks sometimes give the impression of being in or underneath the hob glass. They can almost always be removed provided they have not become excessively burnt on. Follow the instructions above under 'To Remove more Stubborn Marks'.

If this is unsuccessful, make up a paste of one part water to three parts Cream of Tarter and leave on the discoloured areas overnight. The marks should be easily removable the next day provided they have not been excessively burnt on. The paste should be thoroughly washed off afterwards.

## HINTS AND TIPS

### TO REDUCE HOB SOILAGE:

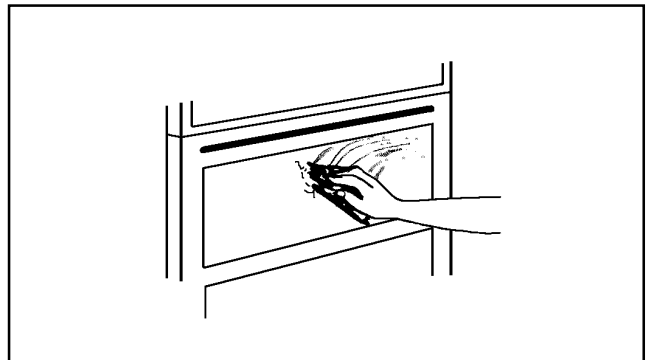
- Make sure the bottom of the saucepan and the cooking area are clean and dry before cooking begins.
- Ensure saucepans are large enough to accommodate food to avoid boil overs.
- If possible, wipe up spills and splatters as they occur, but take care to avoid steam burns.
- Avoid using a dishcloth or sponge to clean the hob. These may leave a layer of soiled detergent on the hob surface which will burn and discolour the next time the hob is used.
- Avoid the use of:
  - Household detergents and bleaches.
  - Impregnated plastic or nylon pads that are not described as suitable for non-stick saucepans.
  - Brillo pads, Ajax pads, steel wool pads.
  - Chemical oven cleaners, e.g. aerosols and oven pads.
  - Rust stain, bath and sink stain removers.
- **Any of the above products may cause damage to the hob.**

- It is dangerous to mix different cleaning products. The chemicals in them may react with each other with hazardous results.
- **SOILAGE FROM SUGAR SOLUTIONS MUST BE REMOVED FROM THE HOB BEFORE THE SYRUP HAS SET OTHERWISE DAMAGE TO THE HOB SURFACE WILL OCCUR.**
- Avoid placing plastic items, foil or dishes on the hot surface as this will cause damage to the hob.

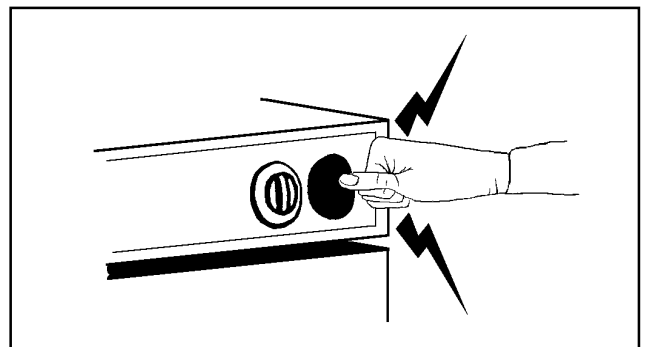
## CLEANING THE OUTSIDE OF THE APPLIANCE

**DO NOT** use abrasive cleaning materials e.g. Hob Brite, Brillo pads or scourers on painted or printed finishes as damage may occur. Regularly wipe over the control panel, oven doors and appliance sides using a soft cloth and hot soapy water. To prevent streaking on stainless steel models (where applicable) finish with a soft cloth. **Any spillage on the stainless steel finish must be wiped off immediately.**

Stainless Steel cream cleaners are abrasive and should be avoided as they may dull the surface finish.



**DO NOT ATTEMPT TO REMOVE ANY OF THE CONTROL KNOBS FROM THE APPLIANCE AS THIS MAY CAUSE DAMAGE AND IS A SAFETY HAZARD.**



## CLEANING THE GRILL AND OVEN FURNITURE

All removable parts, except the grill pan handle can be washed in the dishwasher.

The meat tin, grill pan, grill pan grid and oven shelves may be cleaned using a soap impregnated steel wool pad. Soaking first in hot soapy water will make cleaning easier.

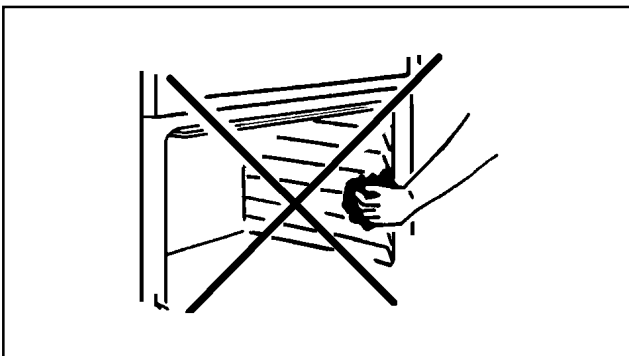
## CLEANING INSIDE THE OVEN AND GRILL COMPARTMENTS

The sides and back of the main oven compartment are coated with a special Stayclean coating.

The Stayclean surfaces should not be cleaned manually.

The vitreous enamel in the grill/top oven and the fan oven base can be cleaned using normal oven cleaners or aerosol oven cleaners with care. Ensure that the manufacturers instructions are followed and that all parts are well rinsed afterwards.

**Aerosol cleaners must not be used on the Stayclean surfaces and must not come into contact with the elements or the door seal as this may cause damage.**



## CARE OF STAYCLEAN SURFACES

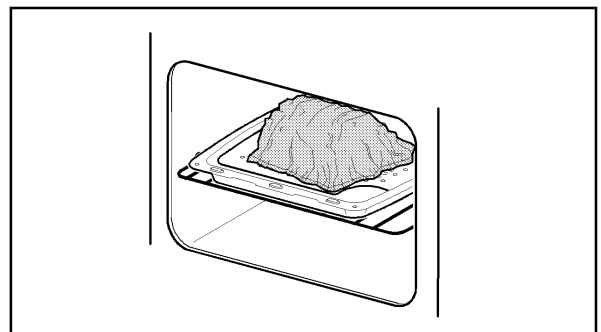
Stayclean surfaces destroy splashes of food and fats when the oven temperature is raised to around 220°C.

It is a good idea to run the oven for an hour or two per week to ensure continued good performance from the Stayclean finish.

## HINTS AND TIPS

- Manual cleaning of the Stayclean surfaces IS NOT recommended. Damage will occur if abrasives or aerosol sprays of any kind are used.
- Slight discolouration and polishing of the Stayclean surfaces may occur in time. This **DOES NOT** affect the Stayclean properties in any way.

- A good time to allow the oven to run on is after the weekly roast. After removing the roast, turn the oven up to 220°C and allow to run for an hour or so. It is important **NOT** to allow a build-up of soilage as this can prevent the Stayclean surfaces from working.
- Follow the recommendations to keep oven soilage to a minimum.
- Cook at the recommended temperatures. Higher temperatures during roasting will increase soilage. Try cooking at lower temperatures for an increased length of time, you will save energy and often the joint is more tender.
- Use minimal, if any, extra oil or fat when roasting meat, potatoes only require brushing with fat before cooking. Extra fat in the oven during roasting will increase splashing and soilage.
- It is not necessary to add water to a meat tin when roasting. The water and the fat juices from the joint create excessive splattering during cooking even at normal temperatures as well as causing condensation.
- Covering joints during cooking will also prevent splashing onto the interior surfaces. Removing the covering for the last 20-30 minutes will allow extra browning if required. Some large joints and turkeys especially benefit by this method of cooking, allowing the joint to cook through before the outside is over-browned.



## CLEANING THE DOOR GLASS



To prevent damaging or weakening the door glass panels avoid the use of the following:

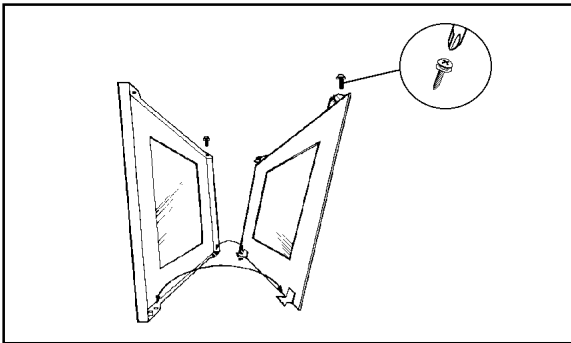
- Household detergents and bleaches
- Impregnated pads unsuitable for non-stick saucepans
- Brillo/Ajax pads or steel wool pads
- Chemical oven pads or aerosols
- Rust removers
- Bath/Sink stain removers

## CLEANING BETWEEN THE OUTER AND INNER DOOR GLASS

The outer door glass is removable for cleaning.

### TO REMOVE THE OUTER GLASS

1. Open the oven door slightly to gain access to the two cross head screws on the top of the oven door.
2. Loosen the two screws using a Pozidrive screwdriver.




3. Hold the door glass securely in place with one hand before removing the screws completely with the other hand.
4. Using both hands, gently tilt the top of the door glass towards you, lift slightly to disengage the locators from the two bottom brackets.
5. Clean the outer and inner glass using hot soapy water or Hob Brite cleaner may be used with care. **DO NOT** use Hob Brite on the Stainless Steel or painted finishes. **DO NOT** try to clean the foil which is inside the door. The foil is there to help keep the door cool, if it is damaged it will not work. Ensure that all parts are well rinsed and thoroughly dried before attempting to replace the outer door.

### TO REPLACE THE OUTER GLASS

1. Holding the oven glass with both hands, gently place the locators into the holes of the brackets at the bottom of the oven door.
2. Push the top of the oven glass towards the oven door, ensuring the screw location holes line up.
3. Hold the glass in place with one hand and insert the cross head screws into the location holes with the other hand. Give the screws one turn to ensure the glass is secure.
4. Tighten the screws positively with a Pozidrive screwdriver before closing the oven door.

Do not attempt to use the oven without the glass being in place.

 If the door glass panel becomes chipped or has deep scratches the glass will be weakened and must be replaced to prevent the possibility of the panel shattering. Please contact your local Service Force Centre who will be pleased to advise further.

### TO CLEAN THE INNER GLASS DOOR PANELS

Clean the inner glass door panels using a soft cloth and hot water to which a little washing up liquid has been added. If the inner panel is heavily soiled, Hob Brite may be used. **Do not** use abrasive cleaning materials on the door glass. Ensure that all parts are well rinsed and thoroughly dried before attempting to replace the glass.

### REPLACING THE OVEN LIGHT BULB

The type of bulb required is a 300°C 25 watt small Edison Screw. Part number 572 491 5431-00/1 (Available through your local Service Force Centre).

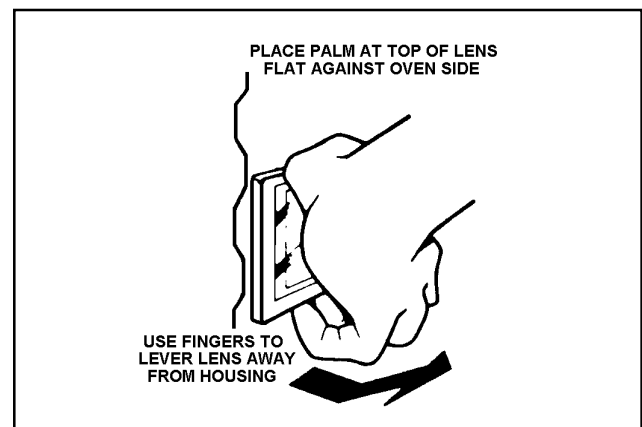
**CAUTION:** Disconnect the appliance from the electricity supply before replacing the bulb.

Open the door and remove the shelves to enable easy access to the oven light assembly. Insert a flat blade screwdriver between the oven side and glass which covers the bulb.

Support the glass with your hand and prise out sufficiently to release the glass cover. Unscrew the bulb in an anticlockwise direction until it is possible to remove the bulb with ease.

Fit the new bulb by turning in a clockwise direction until it is secure. Ensuring the indent to the flange is pointing to the rear of the oven, replace the glass by pushing it firmly into the hole to cover the bulb assembly.

Replace the shelves. Restore the electricity supply and adjust the time of day and clock as necessary.



## SOMETHING NOT WORKING?

We strongly recommend that you carry out the following checks on your appliance before calling a Service Engineer. It may be that the problem is a simple one which you can solve yourself without the expense of a Service call.

If our Service Engineer finds that the problem is listed below you will be charged for the call whether or not the appliance is under guarantee.

### **The appliance does not work at all:**

- \* Check that the appliance has been wired in and is switched on at the wall.
- \* Check that the main appliance fuse is working.
- \* Check that the timer is set to manual (see page 12).

### **The grill and hotplates work but the oven does not:**

- \* Check that the timer is set to manual (see page 12).

### **The oven temperature is too high or too low:**

- \* Check that the recommended temperatures are being used (see page 22). Be prepared to adjust the temperature up or down by 10°C to achieve the results you want.

### **The hotplates and ovens work but the grill does not:**

- \* Check that you have carefully followed the instructions for operation of the grill.
- \* If the cooling fan fails the grill will not operate correctly. Please call your Local Service Force Centre.

### **If the oven is not cooking evenly or the side opening door will not stay open:**

- \* Check that the appliance is level.

### **The oven light fails to illuminate:**

- \* Check that the appliance is not set for automatic cooking. The light will illuminate when the cook time begins.
- \* If you have had your appliance for several months you may need to replace the light bulb (see page 28).

### **The fan oven is noisy:**

- \* Check that the oven is level.
- \* Check that bakeware and shelves are not vibrating in contact with the back panel in the oven.

# SERVICE AND SPARE PARTS



In the event of your appliance requiring service, or if you wish to purchase spare parts, please contact your local Service Force Centre by telephoning:-

**0870 5 929929**

Your telephone call will be automatically routed to the Service Force Centre covering your post code area.

For the address of your local Service Force Centre and further information about Service Force, please visit the website at [www.serviceforce.co.uk](http://www.serviceforce.co.uk).

Before calling out an engineer, please ensure you have read the details under the heading "Something Not Working?".

When you contact the Service Force Centre you will need to give the following details:

1. Your name, address and post code.
2. Your telephone number.
3. Clear and concise details of the fault.
4. The model and serial number of the appliance (found on the rating plate).
5. The purchase date.

**Please note that a valid purchase receipt or guarantee documentation is required for in-guarantee service calls.**

## CUSTOMER CARE DEPARTMENT

For general enquires concerning your Tricity Bendix appliance, or further information on Tricity Bendix products, please contact our Customer Care Department by letter or telephone at the address below;

Customer Care Department  
Tricity Bendix  
55 – 77 High Street  
Slough  
Berkshire  
SL1 1DZ  
Tel: 0870 5 950950 (\*)

\*calls to this number may be recorded for training purposes.

# GUARANTEE CONDITIONS

## Standard guarantee conditions

We, Tricity Bendix, undertake that if within 12 months of the date of the purchase this Tricity Bendix appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, we will, at our option repair or replace the same FREE OF CHARGE for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electricity supply stated on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.
- All service work under this guarantee must be undertaken by a Service Force Centre.
- Any appliance or defective part replaced shall become the Company's property.
- This guarantee is in addition to your statutory and other legal rights.

Home visits are made between **8.30am** and **5.30pm** Monday to Friday. Visits may be available outside these hours in which case a **premium** will be charged.

## Exclusions

**This guarantee does not cover:**

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.
- Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom.
- Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements.
- Products of Tricity Bendix manufacture which are not marketed by Tricity Bendix.

## European Guarantee

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product.
- The guarantee is for the same period and to the same extent for labour and parts as exists in the new country of use for this brand or range of products.
- This guarantee relates to you and cannot be transferred to another user.
- Your new home is within the European Community (EC) or European Free Trade Area.
- The product is installed and used in accordance with our instructions and is only used domestically, i.e. a normal household.
- The product is installed taking into account regulations in your new country.

Before you move please contact your nearest Customer Care centre, listed below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliances.

France	Senlis	+33 (0) 3 44 62 20 13
Germany	Nürnberg	+49 (0) 800 234 7378
Italy	Pordernone	+39 (0) 800117511
Sweden	Stockholm	+46 (0) 20 78 77 50
UK	Slough	+44 (0) 1753 219898

# TRICITY BENDIX

Tricity Bendix, 55-77 High Street, Slough, Berkshire SL1 1DZ

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**Consumer care telephone number 08705 950950**

## IMPORTANT NOTICE

In line with our continuing policy of research and development, we reserve the right to alter models and specifications without prior notice.

This instruction booklet is accurate at the date of printing, but will be superseded if specifications or appearance are changed.

SIE505X - 311506907

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