Uniden

DECT1915/1915+1

DIGITAL CORDLESS TELEPHONES WITH SMS MESSAGING AND FULL COLOUR DISPLAY

THIS EQUIPMENT IS NOT DESIGNED FOR MAKING EMERGENCY TELEPHONE CALLS WHEN THE POWER FAILS. ALTERNATIVE ARRANGEMENTS SHOULD BE MADE FOR ACCESS TO DIAL EMERGENCY SERVICES.

Ver. 1, Jan 05

Before operating this set,
please read these instructions carefully.

Important note — emergency calls

The DECT 1915/1915+1 is not designed for making emergency calls when the mains power fails. So you should make alternative arrangements for access to Emergency Services.

(This means that you should also have a basic phone that does not need mains power, connected to your line so that you can make calls during a power failure.)

If you need help …

Visit our websites for information;

Australia: www.uniden.com.au
New Zealand: www.uniden.co.nz

Unpacking your DECT1915/1915+1 system

In the box are:

- the **cordless handset**
- **extra handset** (DECT1915+1 only)
- the **base unit**
- two rechargeable **batteries** and a **battery compartment cover** for each handset
- a **telephone line cable** for the base unit
- a **telephone line cable** adaptor (Australia only)
- a **mains power lead and adapter** for the base unit
- **charger pod** with separate mains power lead and adaptor (DECT1915+1 only).

Keep the packaging materials in a safe place in case you later need to transport the unit.

Keep your sales (till) receipt, which is your guarantee.

Where to find it

Display

For details of how to change the screen background, refer to the Extra menu functions in the section headed 'Quick reference guide to the menus'.

Left and right Soft ━ ━ buttons

Press to select the functions shown above them on the display (for example, Redial or Menu).

Headset socket

(Headset is **not** available for this model)

PHONE ➤ ◀))) button

Press to begin or answer a phone call.

Press during a call to switch the speakerphone on and off.

(Note: the speakerphone won't work if the batteries are low.)

INT✶ (Intercom) button

Press and hold for 1 second to make an intercom call (if you have more than one handset).

CHARGE light

This comes on when the handset's batteries are being charged.

If the display is blank

Press the ⟨⟳➤⟩ button to switch the handset on

Arrow ◀▲▶▼ buttons

Press ▲ or ▼ during a call to adjust the volume in the earpiece.

Press to navigate through the menu on the display.

Press in idle mode for short-cut functions —

HANG UP ☎/C/⟳ button

Press to end a call.

Press while using menus to cancel and return to idle mode.

Press and hold for 2 seconds to lock and unlock the keypad.

Press and hold for 4 seconds to turn the handset on and off.

F(Flash) button

You may need this during a call if your DECT 1915/1915+1 is connected to a PBX, or if you use a Call Waiting service provided by your network provider.

PBX: Press and hold this button for a Flash signal.
CW: If the Call Waiting tone sounds during a call Press and hold this button then 2 to switch between callers.

Short cuts

◀ to go straight to the **SMS text messages** menu.

▶ to display a **calendar** showing today's date.

▲ to go straight to a list of **Caller Display** (CID) records.

▼ to go straight to a list of **Phone Book** entries.

IN USE light

This comes on when you have a connection to the telephone line.

HANDSET LOCATOR button

Press to make all registered handsets ring (useful if you've forgotten where you put a handset).

Before you can use the handset to make calls you will need to fit and fully charge the batteries, as described on pages 4 to 6.

Contents

1

Contents

Connection and conditions for use

You can connect your DECT 1915/1915+1 to a direct exchange line (DEL) — a line connected to a local exchange, with its own phone number; to an extension socket connected to a DEL; or to an extension on an approved compatible PBX. Do not connect the DECT 1915/1915+1 as an extension to a payphone.

The **ringer equivalence numbers (RENs)** of all instruments (phones, fax machines, etc.) connected to an exchange line **must not add up to more than 3** — otherwise, one or more of them may not ring and/or answer calls correctly. The DECT 1915/1915+1 has a REN of 1, and most other telephones have a REN of 1 unless marked otherwise.

2

Read these notes first

Choosing a site for the base unit and charger pod

The base unit and charger pod(s) should be placed on a level surface, in a position where:

■ the mains adapter plug will reach an easily accessible 240-V AC switched mains supply socket — **never try to lengthen the mains power cable**

■ the base unit's telephone line cable will reach your telephone line socket or extension socket (the charger pod does not have a telephone line connection)

■ it is not close to another telephone — this can cause radio interference

■ it is not close to a sink, bath or shower, or anywhere else where it might get wet

■ it is not close to other electrical equipment — fridges, washing machines, microwave ovens, fluorescent lights, TVs etc.

❗ **If you're using the SMS text messaging facility, please note that only one SMS phone connected to the line can receive messages. So you shouldn't connect another SMS-compatible phone to the same line as your DECT 1915/1915+1.**

Radio signals between handset and base unit

To use your handset and base unit together, you must be able to establish a radio link between them. Be aware that:

■ Any **large metal object** — like a refrigerator, a mirror or a filing cabinet — between the handset and the base unit may block the radio signal.

■ Other **solid structures**, like walls, may reduce the signal strength.

Mains power connection

IMPORTANT — The DECT 1915/1915+1 base unit and charger pod must be used with the mains adapter supplied with the unit. Using any other adapter will invalidate any approval given to this apparatus.

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Installation and set-up

1 Choose a suitable site for the base unit   See page 3

2 Connect the mains power lead and the telephone line cord into the underside of the base unit

Use the telephone line cord supplied with your DECT 1915/1915+1 — do not use any other telephone line cord

See the note on page 3
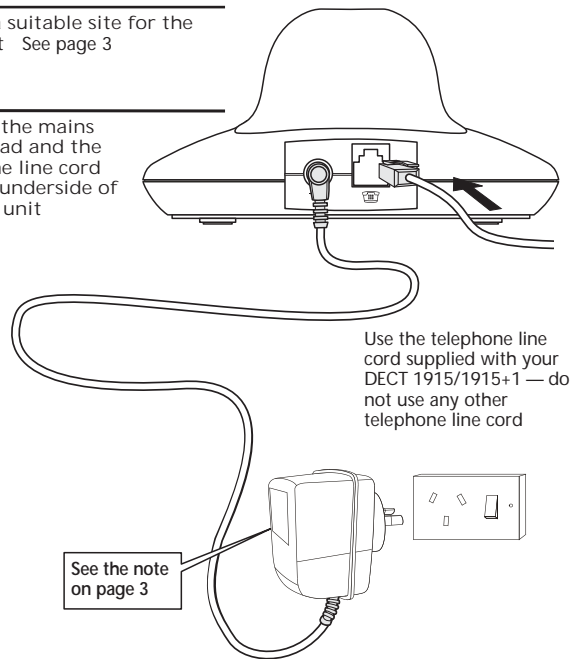
3 Plug the mains adapter into a 240 V AC, 50 Hz mains socket, with the switch on the socket set to OFF

4 Switch on at the mains socket

4

5 If you have one or more charger pods …

Plug the mains adapter into a 240 V AC,
50 Hz mains socket, with the switch on
the socket set to OFF

See the note
on page 3
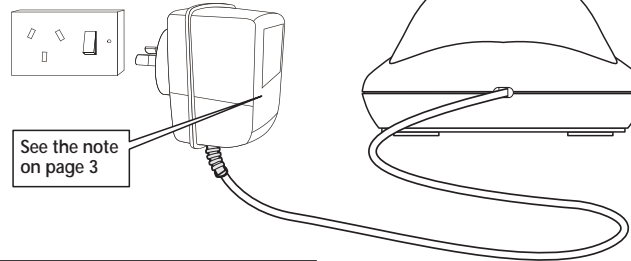
6 Switch on at the mains socket

7 Fit the rechargeable batteries in each handset

A. Fit the two batteries as shown,
making sure you match the + and
– ends to the markings in the
battery compartment

B. Fit the battery compartment
cover, sliding it into place
and pressing firmly to make
sure it is secure
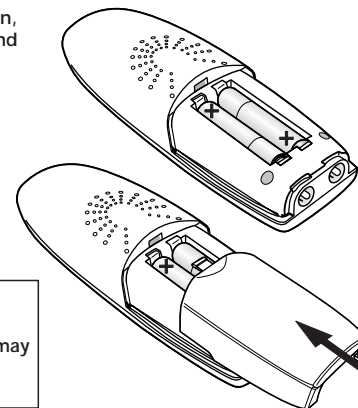
Battery safety

DON'T use non-rechargeable
batteries in the handset — they may
burst, causing damage. Use the
rechargeable batteries supplied.

5

8 Charge the batteries for 15 hours

Before you use the handset for the first time, it's important to charge the batteries fully.

The handset 'beeps' when it's correctly in position on the charging cradle.

Leave the handset on the charging cradle for 15 hours.

The battery charge level symbol should increase by one bar every half hour when you're charging an empty battery. If you think that the symbol isn't showing the correct battery charge level, remove and refit the batteries.

Keeping the batteries charged

- When you don't need to use the handset (for example, overnight or when you go out), replace it on the base unit or charger pod, to keep the batteries charged.

- Whenever the battery charge level symbol shows 'nearly empty'(▭), place the handset on the base unit or charger pod to charge the batteries.

Battery charge level symbol

The Charge light comes on.
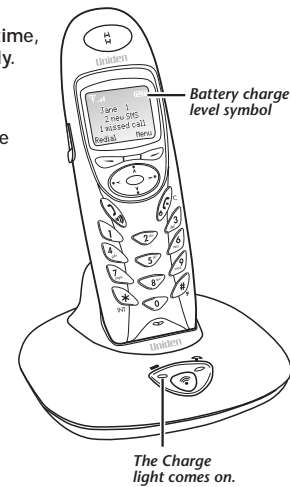
9 Connect the base unit to the telephone line

Switch off power at the mains socket

Insert the telephone line plug into the socket as shown

Switch mains power back on

NOTE: the charger pod does not have a connection to the telephone line.

AUSTRALIA

NEW ZEALAND

Use the plug to raise the shutter before pushing it into the socket

Make sure mains power is switched on at the socket if you want to use the phone — it will not work without electrical power

6
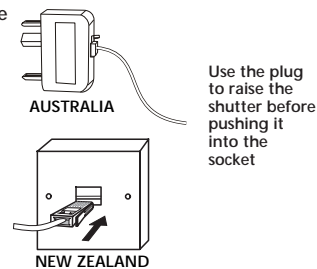
Before you start

Electrical
safety

■ **DON'T** let the base unit or charger pod get wet.
Electrical equipment can cause serious injury if used
while you are wet or standing in water.

■ If the base unit or charger pod ever falls into water,
DON'T retrieve it until you have unplugged the power
lead from the mains and the telephone line plug from
the telephone socket (base unit only); then pull it out by
the unplugged cables.

■ **NEVER** use your DECT 1915/1915+1 outdoors during a
thunderstorm — unplug the base unit from the
telephone line and the mains socket when there are
storms in your area. Damage caused by lightning is not
covered by the guarantee.

Interference

If the sound quality gets worse as you move around
while on a call, this is probably caused by interference
between the handset and the base unit, perhaps
because you are too near to another phone or other
electrical equipment.

Move to a different position to clear the interference.
If you do not move, your call may be cut off.

❗ **Radio interference in the environment may occasionally
cause a short break in the link between the handset
and the base unit while you are on a call. The handset's
display may briefly show** No Base Found **until the link
is restored.**

'Out of range'
warning

If you hear a **warning tone** during a call, and/or the
sound in the earpiece becomes faint or distorted, you
may be going out of range of the base unit. **Move
nearer to the base unit within 20 seconds**, until the
tone stops. Otherwise, your call may be cut off.

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Exploring the display

In standby mode …

The display shows a clock, and the screen is dimmed to save battery power. You can change the clock between digital and analogue format — see page 46.

For information on how to set the time and date, turn to page 12.

To go from standby mode into idle mode:

◗ **Press the HANG UP ☎ button**
OR the left or right Soft button

◗ **OR replace the handset on the base unit or charger pod**

(OR you can press *any* numbered button — but you'll then need to press the left Soft button [Clear] to clear the display.)

In idle mode …

The display shows the background picture ('wallpaper') of your choice (see page 46), plus:

The strength of the signal between handset and base unit.

The battery charge level. When this shows 'nearly empty' ▭ place the handset on the base unit or charger pod to charge the batteries.

The handset's name and number.

The number of new SMS text messages and missed calls (if any).

```
 ▼⊿▮            ▭
    Jane  1
   2 new SMS
  1 missed call
 Redial    Menu
```

Redial means you can press the left Soft button to display the Last Number Redial list.

Menu means you can press the right Soft button to display the menu options.

The instructions throughout this owner's manual begin with the handset in idle mode unless otherwise stated.

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Shortcut buttons

From either standby or idle mode, you can press:
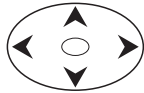
◀ To go straight to the **SMS text messages** menu.

▶ To display a **calendar** showing today's date.

▲ To go straight to a list of **Caller Display** (CID) records.

▼ To go straight to a list of **Phone Book** entries.

To go back one step at a time, press the appropriate Soft button to select Clear or Back

To go back to idle mode in a single step, press the **HANG UP/C** (Cancel) button

To lock the keypad

To lock the keypad:

◗ **Press the HANG UP button and hold it for about 2 seconds**

To unlock the keypad:

◗ **Press the HANG UP button and hold it for about 2 seconds
Or simply replace the handset on the base unit or charger pod**

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Switching on and off

To switch the handset on and off

To switch the handset off (in case you need to save battery power):

▶ 🔂 **Press the HANG UP button and hold it for 4 seconds**

⇨ The handset plays music. The display shows `Switching Power Off ..` then goes blank.

To switch the handset back on:

▶ 🔂 **Briefly press the HANG UP button or replace the handset on the base unit or charger pod**

⇨ The display may show `No base found` for a moment before going to idle mode.

Notes

■ When the handset is switched off, it can't be used for making calls, **including emergency calls**.

■ When the handset is switched off, it won't ring for incoming calls, but the base unit will still ring. To answer a call when the handset is switched off, you need to switch it back on. Remember that it may take a few moments for the handset to re-establish a radio link with the base unit.

■ If the batteries have become completely run down (or if the handset is switched off) and you place the handset in the charging cradle, it may take about 5 minutes to link with the base unit. If you lift the handset during this time, it will try to link to the base unit.

❗ **Make sure mains power to the base unit stays switched on. The DECT 1915/1915+1 needs electrical power for normal operation; not just for charging the batteries.**

Ringer melodies and volumes

For details of how to change these, refer to the 'Acoustic' functions in the Handset and Base menus (pages 41 and 45).

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Your handset's name

Before you start to use your DECT 1915/1915+1 handset, especially if you have a multi-handset system, you'll probably want to personalise the display with your name. The name can have up to eight characters (including spaces).

To change the name

In idle mode:

1 ⬭ **Press the right Soft button to select** Menu

2 ◉ **Press the ▲ or ▼ button to scroll to** Handset

3 ⬭ **Press the right Soft button to select** OK

4 ◉ **Press the ▲ or ▼ button to scroll to** Name Handset and select OK

⇨ The display shows the current handset number and name (the default is Handset).

5 ⬭ **Use the left Soft button [**Clear**] to clear letters from the display, then key in your chosen handset name**

There's a list of the buttons to use for different characters, at the back of this guide.

By default, the first letter of each word you key in will be upper-case (capital) and the other letters will be lower-case. If you don't want the letters like that, press the ✱ (STAR) button to switch between upper and lower case.

5 ⬭ **When you've finished, press the right Soft button to select** OK

6 ⬭ **Press the left Soft button [**Back**] twice to go back to idle mode**

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Time and date

If you subscribe to Caller Display (see page 22) your DECT 1915/1915+1 should take the time and date settings from the network when you receive an incoming call.

Once you've installed your DECT 1915/1915+1, charged the batteries and connected the base unit to the telephone line, **ask someone to make a call to you**. After hanging up to end the call, **press the ➤ button to display the calendar**. If the year, month and day settings are correct, you don't need to set them yourself.

If the calendar is not correct, you can set the time and date yourself, as follows:

In idle mode:

1 **Press the right Soft button to select** Menu

2 **Press the ▲ or ▼ button to scroll to** Base

3 **Press the right Soft button to select** OK

4 **Press the ▲ or ▼ button to scroll to** Date ╱ Time **then select** OK

⇨ The display shows Date and the current date, in the format dd:mm:yy

5 **Key in the date as a six-digit number then select** OK *

*For example, for 13 October 2004, key in **131004**; for 2 January 2005, key in **020105**.*

⇨ The display shows Time and the current time.

6 **Key in the time as a four-digit number (24-hour clock) then select** OK *

*For example, for 9:30 am, key in **0930**; for 3:03 pm, key in **1503**.*

7 **Press the left soft button [**Back**] twice to go back to idle mode**

* If the settings are correct, you can just select OK without keying in any new information.

Making and answering calls

To make a call

1 [keypad icon] **Key in the telephone number**

If you make a mistake, press the left Soft button [Clear] to clear digits from the display.

2 [phone icon] **Press the PHONE button**

(You can dial the number *after* you press the **PHONE** button to get Dial tone if you prefer, but you won't be able to correct any mistakes if you do it this way.)

⇨ After a few seconds, the display shows the call's duration in minutes and seconds.

To answer a call

When there's an incoming call, Incoming Call! or the phone number (if you subscribe to Caller Display: see page 22) appears on the display; if the number is stored in your Phone Book (see page 17), the caller's name may also appear.

The base unit and handset ring (unless the ringer is turned off). If you've stored the caller's number as a **VIP entry** in the Phone Book (see page 18) and you subscribe to Caller Display, the handset will ring with a special melody.

▌ **Press any button (except the HANG UP button) to answer the call**

Note — you may notice that the DECT 1915/1915+1 starts ringing a few moments after any other phone you have connected to your line. This is not a fault — it's part of the design of the system, to enable it to receive SMS text messages.

→ … and if you don't want to answer

[button icon] You can silence the ringing by pressing the left Soft button to select Silent.

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To end a call ◗   Press the **HANG UP** button so that the
                      IN USE light on the base unit goes out

                  ◗   Or simply replace the handset on the base
                      unit or charger pod

**The
speakerphone**   Using the speakerphone, you can listen on a
                      call without holding the handset to your ear.

                      To switch the speakerphone on and off during
                      a call:

                  ◗   Press the **PHONE** button

                      The display briefly shows the speakerphone
                      volume level (up to 5), then Handsfree and a
                      ◁ symbol. When you switch the speakerphone
                      off, the display briefly shows the earpiece
                      volume level.

!   **The speakerphone wont work if the batteries are low.**

**Muting the
microphone**   While you're on a call, Mute appears on the
                      display above the left Soft button, to show that
                      you can mute the microphone so the person
                      on the other end can't hear you.

                      To mute and un-mute the microphone:

                  ◗   Press the left Soft button [Mute]

                      ⇨ While the microphone is muted, the display
                      shows Microphone off!

**Earpiece
volume**   During a call, to adjust the volume in the earpiece:

                  ◗   Press the ⏶ or ⏷ button

                      There are three volume levels, shown by bars
                      on the right-hand side of the display. After you
                      end your call, the earpiece volume will stay at
                      the level you have set.

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Last Number Redial

Your DECT 1915/1915+1 handset stores the 10 most recent numbers you dialled. To use Redial:

1 ▱ **Press the left Soft button [Redial]**

⇨ The display shows a list of up to 10 numbers.

2 ◉ **If necessary, press the ▲ or ▼ button to go to the number you want to call**

3 ☎ **Press the PHONE button to dial the number**

Or you can press the left Soft button [Back] to go back to standby mode without dialling the number.

→ **… and options in the Redial list**

When the Redial list is shown on the display, Menu appears above the right Soft button.

1 ▱ **Press the right Soft button [Menu] to display the menu options:**

Store to PB — store this number in the Phone Book for future use.

Show entry — show details of this number. If the number's already in your Phone Book, the name will be shown.

Delete entry — delete this number from the Redial list.

Delete all — clear the Redial list.

2 ▱ **Use the ▲ or ▼ button to go to the option you want, then press the right Soft button [OK]**

For details of how to store the number in the Phone Book, turn to page 17.

☎ If you've selected Show entry, you can press the PHONE button to dial the number, or press either Soft button [Back/OK] to cancel.

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→ **options in
the Redial list,
continued**

▶

If you've selected Delete entry, you'll be
asked: Are you sure?

**Press the right Soft button [OK] to delete
this entry, or the left Soft button [Back] to
cancel without deleting the entry**

If you've selected Delete all, you'll be asked:
Are you sure?

▶

**Press the right Soft button [OK] to delete all
entries from the list, or the left Soft button
[Back] to cancel**

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The Phone Book (memory dialling)

You can store names and numbers in each DECT 1915/1915+1 handset's Phone Book. For each name, you can store Home (H), Mobile (M) and Office (O) phone numbers — up to 200 numbers altogether. Each name can have up to 16 characters (including spaces), and each number can have up to 24 digits.

To open the Phone Book	**1**	In standby mode: **Press the right Soft button twice** [Menu → OK] ⇨ The display gives you seven options — New entry, Show entry, Edit entry, Search entry, Delete entry, Delete all, PB check.
	2	To scroll between the options: **Press the ▲ or ▼ button**
	3	To select the option you want: **Press the right Soft button** [OK] If you select PB check, you'll see how many of the 200 memories are in use.

To store a number	**1**	**Open the Phone Book by pressing the right Soft button twice** [Menu → OK]
	2	**New entry appears as the first option. Select it by pressing the right Soft button** [OK] ⇨ The display shows New entry _ H: M: O:
	3	**Key in a name on the first line, using the numbered buttons** (refer to page **60** if you don't know how to use the buttons)

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If you make a mistake, press the left Soft button [Clear] to clear characters from the display.

4 ⟨✧⟩ **Use the ⋀ or ⋁ button to go to** H: M: or O:

5 [keypad] **Key in the phone number(s), using the numbered buttons**

If you're likely to send SMS text messages to this number (see pages 32 to 38), you should include the full national dialling code, even if it's a local number*.

6 ⊂⊃ **Press the right Soft button [OK]**

⇨ The display gives you four options — Store entry, Mark as VIP, Set as Speed, Insert Pause

7 ⟨✧⟩ **Use the ⋀ or ⋁ button to go to**
⊂⊃ Store entry, **and select it by pressing the right Soft button [OK]**

⇨ The display shows Stored, then goes back to the Phone Book Options menu. You can press the left Soft button (Back) to go back to idle mode.

→ **... and to mark a Phone Book entry as a VIP**

Before step 7 above, you can mark the entry as a **VIP caller** — if you subscribe to Caller Display (see page 22), any call from this number will make the handset ring with a special melody.

▶ ⟨✧⟩ **Use the ⋀ or ⋁ button to go to**
⊂⊃ Mark as VIP, **and select it by pressing the right Soft button [OK]**

▶ ⟨✧⟩ **Use the ⋀ or ⋁ button to highlight** Yes

▶ ⊂⊃ **Select** Yes **by pressing the right Soft button [OK]**

▶ **Carry on with step 7 to store the entry**

* You'll still be charged at Local Call rate for dialling a local number, even if you use the full national dialling code.

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→ … and to store a Phone Book entry for speed dialling ▶	⬦	Before step 7 on page 17, you can set the entry as a **Speed Dial number**, for rapid dialling, using single-digit codes 0 to 9.
		Use the ⬆ or ⬇ button to go to Set as Speed, **and select it by pressing the right Soft button** [OK]
		⇨ The display shows 0123456789
▶	1 2 3 4 5 6 7 8 9 * 0 #	**Key in a one-digit number (0 to 9) and press the right Soft button** [OK]
▶		**Carry on with step 7 to store the entry**

To make a memory call (short-cut method)	**1** ⬦	In idle mode: **Press the ⬇ short-cut button** ⇨ The display shows a list of names.
	2 ⬦	**Use the ⬆ or ⬇ button to scroll to the name you want**
	3 📞	**Press the PHONE button to dial the number** ⇨ If only one number is stored for this entry, your handset will dial it straight away. If you've stored more than one number, the display will show the options (such as Home and Mobile).
	4 ⬦ 📞	**If necessary, use the ⬆ or ⬇ button to scroll to the number you want, then press the PHONE button again to dial it**

To make a memory call (Phone Book method)	**1** ⬅	**Open the Phone Book by pressing the right Soft button twice** [Menu → OK]
	2 ⬦ ⬅	**Scroll to** Search entry **and select it by pressing the right Soft button** [OK]
	3 1 2 3 4 5 6 7 8 9 * 0 # ⬅	**Key in the first letter of the name whose number you want then press the right Soft button** [OK] **or the ⬇ button**
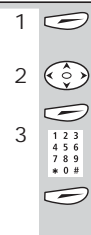
continued overleaf …

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		(or just press the ▼ button to scroll through the Phone Book from the beginning)
		If necessary, use the ▲ or ▼ button to scroll to the entry you want
4		If necessary, press the ◀ or ▶ button to go to the Home, Office or Mobile number
5		Press the **PHONE** button to dial the number

| **To make a Speed Dial call** | **1** | Key in the Speed Dial number (0 to 9) |
| | **2** | Press the **PHONE** button to dial the number |

To change a stored number	**1**	Open the Phone Book by pressing the right Soft button twice [Menu → OK]
	2	Scroll to Edit entry and select it by pressing the right Soft button [OK]
		⇨ The display shows a list of names
	3	Use the ▲ or ▼ button to scroll to the entry you want, then press the right Soft button [OK]
		⇨ The display shows the Phone Book entry.
	4	Use the ◀▲▼▶ buttons to move between lines and characters, the left Soft button [Clear] to clear characters from the display, and the numbered buttons to key in new characters
	5	Press the right Soft button [OK]
		⇨ The display goes back to the Phone Book options menu.
	6	Press the left Soft button [Back] to go back to the menu and then to idle mode

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To delete a Phone Book entry	**1** ⬯	Open the Phone Book by pressing the right Soft button twice [Menu → OK]
	2 ✛ ⬯	Scroll to Delete entry and select it by pressing the right Soft button [OK] ⇨ The display shows a list of names
	3 ✛ ⬯	Use the ▲ or ▼ button to scroll to the entry you want, then press the right Soft button [OK] ⇨ The display shows Are you sure?
	4 ⬯	Press the right Soft button [OK] to confirm, or the left Soft button [Back] to cancel ⇨ The display shows Entry deleted then goes back to the Phone Book Options menu.
	5 ⬯	Press the left Soft button [Back] to go back to idle mode

To delete all Phone Book entries	**1** ⬯	Open the Phone Book by pressing the right Soft button twice [Menu → OK]
	2 ✛ ⬯	Scroll to Delete all and select it by pressing the right Soft button [OK] ⇨ The display shows Are you sure?
	3 ⬯	Press the right Soft button [OK] to confirm, or the left Soft button [Back] to cancel ⇨ The display shows Entry deleted then goes back to the Phone Book options menu.
	4 ⬯	Press the left Soft button [Back] to go back to to idle mode

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Caller Display

This network feature lets you see the phone numbers of your callers on the display, before you answer. To subscribe to Caller Display, simply call the company that supplies your telephone line; they'll set it up for you.

With Caller Display, the DECT 1915/1915+1 will store the numbers of the last 20 callers, so you can call them back later. When all 20 Caller Display memories are full, the next incoming number will overwrite the oldest one. In idle mode, the display shows how many calls you have missed, if fewer than 10; if you've missed 10 or more calls, the display just shows `Missed calls`.

Examples of Caller Display records (each record includes the date and time of the call)

A call from someone whose name and number are stored in your Phone Book.

`2x` indicates that you've received two calls from this number (the one shown is the most recent).

```
 ▽.ⁱ           ▭
    CID List
13.06.  12:44  2x
David
02084329876

Back          Menu
```

A call from someone whose name and number are not stored in your Phone Book.

There has been just one call from this number (`1x`)

```
 ▽.ⁱ           ▭
    CID List
13.06.  13:25  1x
01789222444


Back          Menu
```

A call from someone who withheld their number by dialling 141 (or whose service provider withheld their number).

```
 ▽.ⁱ           ▭
    CID List
13.06.  15:07
WITHHELD


Back          Menu
```

A call from someone whose number is unavailable (for example, an international call).

```
 ▽.ⁱ           ▭
    CID List
13.06.  15:35
UNAVAILABLE


Back          Menu
```

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**To review
Caller Display
records
(short cut)**

In standby mode or idle mode:

1 **Press the ▲ button**

⇨ The display shows the earliest Caller Display record.

2 **Press the ▲ or ▼ button to scroll between new records**

To return a call, while the record is displayed:

3 **Press the PHONE button to dial the number**

Refer to the instructions below for other options.

**To review
all call
information**

In idle mode:

1 **Press the right Soft button to select** Menu

2 **Press the ▲ or ▼ button to scroll to** Call Info **and select it by pressing the right Soft button [**OK**]**

The display gives you three options:

Missed Calls — to see a list of missed calls.

Redial — to go to the Redial list (see page 9).

All Calls — to see a list of all incoming calls (those you answered and those you missed).

3 **Press the ▲ or ▼ button to scroll to** Missed Calls **or** All Calls, **and select it by pressing the right Soft button [**OK**]**

⇨ The display shows the earliest Caller Display record in the list you've selected.

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Options in the Caller Display lists

When the Missed Calls or All Calls list is shown on the display, Menu appears above the right Soft button.

1 ⬤ **Press the right Soft button [Menu] to display the menu options:**

Delete entry — delete this entry from the list.

Delete all — clear the list.

Store to PB — store this number in the Phone Book for future use.

2 ⬤ **Use the ▲ or ▼ button to go to the option you want, then press the right Soft button [OK]**

→ **… to delete entries from the list**

If you select Delete entry, you'll be asked: Are you sure?

▶ ⬤ **Press the right Soft button [OK] to delete this entry, or the left Soft button [Back] to cancel without deleting the entry**

If you select Delete all, you'll be asked: Are you sure?

▶ ⬤ **Press the right Soft button [OK] to delete all entries from the list, or the left Soft button [Back] to cancel**

→ **… to store a number in the Phone Book**

If you select Store to PB, the display shows Home Mobile Office, letting you choose which of the caller's numbers to store this as.

1 ⬤ **Use the ▲ or ▼ button to go to the option you want, then press the right Soft button [OK]**

⇨ The display shows the new Phone Book entry.

2 ⬤ **Key in a name (and other numbers if required), then press the right Soft button [OK] to store the Phone Book entry**

For more details of how to store numbers in the Phone Book, turn to page 17.

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Using a multi-handset system

If you have a DECT 1915/1915+1 multi-handset system,
you can register additional handsets — **altogether, up to
six handsets per base unit.** With two or more handsets
registered, you can:

■ make **intercom calls** from one handset to another
■ **transfer** an outside call from one handset to another
■ **shuttle** between an outside call and an intercom call
■ set up a three-way **conference call**

Each handset's number (1 to 6) is shown on its display.

! **Only one handset can be connected to the outside
line at once. If you try to make a call while another
handset is already using the line, you'll hear rapid
'beeps' and the display will show** Line busy.

To make an intercom call *in this example, handset 1 is calling handset 2)*	**1**		**Press and hold the INT ✱ button for 1 second** ⇨ The display a list of handset numbers
	2		**Key in a handset number** ⇨ The display shows Handset 1 calls Handset 2. Handset 2 rings with Intercom melody and its display shows Internal call! and the name and number of the calling handset.
	3		**Press any button (except HANG UP) on the ringing handset to answer the call**
To end an intercom call	▶		**Press the HANG UP button; or simply replace the handset on the base unit or charger pod** ⇨ The other handset beeps rapidly. The user can press the **HANG UP** button or simply wait a moment for the display to return to standby mode.

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To transfer a call

When you have made or answered an outside call, to transfer it to another handset:

1 Press and hold the **INT✱** button for 1 second, then key in the number of the other handset

⇨ The outside call is put on hold and the other handset rings. When the other handset user answers, you can speak to her/him.

If the other user doesn't answer, you can get back to the outside call at any time by pressing the **INT✱** button or the left Soft button [Back].

2 Wait for the other user to answer

3 Press the **HANG UP** button to hang up and transfer the call

To shuttle between two calls

When you made or answered an outside call and then made an intercom call (as above), instead of transferring the call, you can shuttle between the two calls, like this:

▶ Press the **INT✱** button to speak to the outside call and the intercom call in turn

⇨ Whichever call you're connected to, the other one is put on hold.

If you press the **HANG UP** button while you're connected to the outside call, you'll disconnect it.

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To set up a three-way conference

When you have both an outside call and an intercom call in progress, you can set up a three-way conference call. Conf is displayed above the right Soft button.

▶ **Press the right Soft button [Conf]**

⇨ You are now connected in a three-way conference.

Either handset user can leave the conference by pressing the **HANG UP** button. When you've both pressed **HANG UP**, the outside call will be terminated.

To page all handsets from the base unit

To make all registered handsets ring (useful if you've forgotten where you put a handset):

▶ **Press the HANDSET LOCATOR button on the base unit**

Handsets ring for up to 30 seconds and their displays show Paging call!.

To stop the ringing before 30 seconds has elapsed:

▶ **Press the HANDSET LOCATOR button again**

▶ **OR press any button on any handset**

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Handset registration

! **You don't need to register any handsets which were supplied as part of the system with your base unit — they are already registered. But if you've bought any extra handsets separately, you'll need to register them.**

To check whether a handset is already registered, **make sure mains power to the base unit is switched on and the handset is within range**. The handset's display should show its name (default Handset) and number. If the display constantly shows No base found, you need to register the handset.

Each handset can be registered to **up to four base units**, which have numbers 1 to 4.

To re-register or to register a new handset	**1** 📶	**On the base unit, press and hold the HANDSET LOCATOR button until you hear Registration tone (repeated 'beeps')** You now have **60 seconds** to register the handset.
	2	**On the handset, press the right Soft button [Menu], then press the ▲ or ▼ button to scroll to Handset**
	3	**Press the right Soft button [OK]**
	4	**Press the ▲ or ▼ button to scroll to Register, then press the right Soft button [OK]** ⇨ The display shows a list of base units. If any of these numbers has a tick next to it, the handset is already registered to that base unit.
	5	**Move the highlight to BASE: 1 then press the right Soft button [OK]** ⇨ The display shows Base-PIN:
	6	**Key in the base unit's PIN code (default 0000)** If the base unit's PIN code has been changed from 0000 (see page 44), you'll need to know the current PIN code.

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7 Press the right Soft button [OK]

⇨ The display may flash Register for a few moments, while the handset searches for a base unit. It then shows a list of handset numbers for the base unit.

8 Key in a free **handset number** *(optional)* and press the right Soft button [OK]

(If you don't key in a number, the base will select one automatically.)

⇨ If registration is successful, the display returns to standby mode.

To register to an extra base unit

▶ Follow the steps as for re-registering, but at step 5, move the highlight to a free base unit number (one without a tick)

To de-register a handset

You may need to do this in order to replace a faulty handset. Using any registered handset:

1 Press the right Soft button [Menu], then press the ▲ or ▼ button to scroll to Base

2 Press the right Soft button [OK], then press the ▲ or ▼ button to scroll to De-register

3 Press the right Soft button [OK]

⇨ The display shows Base-PIN:

4 Key in the base unit's PIN code (default 0000) and press the right Soft button [OK]

⇨ The display shows a list of the handsets registered to the base unit.

5 Key in a handset number

⇨ The display shows De-register for a few moments. When the handset has been de-registered, the display goes back to standby mode.

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To select a base unit

If your handset is registered to more than one base unit, it will automatically select the one with which it can best set up a radio link (usually the nearest one). Or you can select a base unit manually.

You don't need this function if you have only one base unit.

1 **Press the right Soft button [Menu], then press the ▲ or ▼ button to scroll to** Handset

2 **Press the right Soft button [OK]**

3 **Press the ▲ or ▼ button to scroll to** Select Base, **then press the right Soft button [OK]**

⇨ The display shows a list of base units. The currently selected base unit (or Best Base for automatic selection), has a tick next to it.

4 **Move the highlight to the base unit number you want, or to** Best Base, **then press the right Soft button [OK]**

⇨ The display may show No base found for a few moments, then it should return to standby mode. If it continues to show No base found, you'll need to select a different base unit, or Best Base for automatic selection.

! **We recommend that you leave this setting at** Best Base **(the default) if you want your handset to work with more than one base unit.**

To register to a different brand of base unit

Your DECT 1915/1915+1 handset(s) can be registered to any GAP-compatible base unit; or your can register other GAP-compatible handsets to your DECT 1915/1915+1 base unit. **But we do not guarantee that all features or display messages will be available using other manufacturers' equipment**.

1 Follow the instructions in the **base unit**'s User Guide to put the base unit into registration mode (for example, step 1 on page 28).

2 Follow the instructions in the **handset**'s User Guide to register the handset (for example, steps 2 to 5 on page 28).

If you need to enter a PIN code for the base unit, refer to the **base unit**'s User Guide.

If you have problems, visit our website at **www.uniden.com.au www.uniden.co.nz**

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SMS text messaging — read this first

SMS stands for **short message service** — also called **text messaging**, or just **texting**. Users whose phones support SMS can send each other messages with up to 160 characters (140 characters on mobile phones).

Your DECT 1915/1915+1 can send and receive SMS messages to and from mobile phones and compatible land-line phones. You can also send messages to non-SMS phones; the messages will be converted into speech.

! **Check with your Telephone Network provider (the complany that supplies your telephone line) if the SMS service is supported in your area.**

Caller Display

IMPORTANT — to use the SMS service, you must subscribe to the **Caller Display** service (see also page 22) from your network provider; **you can't use the SMS service without Caller Display**.

Registering for the SMS service

By sending your first SMS text message, you auto-matically register for the service, and you'll receive a text message welcoming you. You may also receive other text messages with information about the service.

It is occasionally possible to become **de-registered** from the SMS service — for example, when a message cannot be delivered because your SMS phone is switched off. If this happens, you'll start to receive text messages as spoken calls from the Messaging Centre.

Usually, you can automatically re-register by simply sending another text message. If you have problems, turn to page 51 for advice.

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The SMS Send and Receive numbers

Your DECT 1915/1915+1 is preprogrammed with two telephone numbers for the SMS service — the **Send** number and the **Receive** number. These are:

Telstra service numbers	
Send telephone number	**01983391**
Receive telephone number	**01983391**
Terminal number	**0** (all messages)

It's important to leave these numbers as they are. If they've been accidentally changed, you'll need to reprogram them as described on page 39.

SMS message boxes

Your DECT 1915/1915+1 has three message boxes:

■ The **Inbox**, which holds messages you've received from other people (incoming messages).

■ The **Outbox**, where a copy of each message you've sent is stored.

■ **Draft Box**, where you can store complete or part-written messages to send later.

❗ The **total** number of messages that can be stored in the message boxes is 24. If you reach the limit of 24 stored messages, the handset's display shows `SMS Mem Full` and your DECT 1915/1915+1 won't receive any new SMS messages until you delete some messages to make room (see pages 37 and 38 for details of how to delete messages).

When SMS memory is full, you can still send or forward a message from any of the message boxes. But no copy will be stored in the Outbox after you've sent it.

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SMS text messaging

To check that the SMS text messaging service is working OK on your line, it's a good idea to send your first text message to yourself. Simply follow the instructions below, keying in your own phone number — including the **full dialling code** — at step **6**. The message should arrive in your Inbox shortly afterwards.

To write and send a text message

1 Press the ◄ short-cut button

(Or press the right Soft button [Menu], then use the ▲ or ▼ button to scroll to SMS and select it by pressing the right Soft button [OK])

▷ The display gives you the options:

Write Message — to write a message

Inbox — to go to your Inbox. The number of new messages and the total number of messages in your Inbox are shown (for example, (02/07) means you have two new messages and seven messages altogether).

Outbox — to go to your Outbox. The number of messages in your Outbox is shown.

Draft Box — to go to your Draft Box.

Settings — to check or change the SMS Send and Receive numbers.

2 Press the right Soft button [OK] to select Write Message

▷ The display shows Enter Message

3 Write your message

Each time you press a numbered button, the line at the bottom of the display shows the characters you can type by pressing this button repeatedly.

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While writing, you can:
— use the ✱ (star) key to switch between upper-case (capital letters) and lower-case (the first letter of the message is always upper-case);
— use the ◀ and ▶ buttons to move along the lines;
— use the ▲ and ▼ buttons to move to the beginning or end of the message;
— use the left Soft button [Clear] to delete unwanted characters.

When your message is ready —

4 **Press the right Soft button [OK]**

⇨ The display shows Send Message
                     Save Message

5 **Press the right Soft button [OK] to select** Send Message

⇨ The display shows Enter Tel No

6 **Key in the recipient's phone number, including the full dialling code** (even if it's a local number)

7 **Press the right Soft button [OK]**

⇨ The display shows Send

8 **Press the right Soft button [OK] to send the message**

⇨ The display shows Sending Message ...
for a few moments.

If you hear an error tone (a double high-pitched 'beep') it means the message was not sent. Your handset will automatically try again to send it, at one-minute intervals. To stop the auto-retries, you can go to your Drafts Box and delete the message (see page 38). See pages 50 to 51 for possible reasons and solutions.

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To read your messages

Incoming text messages are stored in your **Inbox**. If there are new messages in your Inbox, SMS is displayed above the left Soft button.

1 **Press the ◀ short-cut button**

OR press the left Soft button [SMS] to go straight to your Inbox

OR press the right Soft button [Menu], then use the ▲ or ▼ button to scroll to SMS and select it by pressing the right Soft button [OK]

2 **If necessary, scroll to Inbox and press the right Soft button [OK] to select it**

⇨ The display shows the most recent message. If it has more than one line, you'll see the first line only. You can scroll through your messages using the ▲ or ▼ button

While a message is displayed:

3 **Press the right Soft button [OK] to display the full text**

4 **Press the right Soft button [Menu] for menu options**

⇨ The display gives you the options:

Edit Message — edit the message and reply to it if you wish.

Copy to Pbook — store the sender's number in the Phone Book.

Delete Message — delete this message from the Inbox.

Delete All — clear the Inbox.

5 **Use the ▲ or ▼ button to go to the option you want, then press the right Soft button [OK] to select it**

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→ **… and to store a caller's number in the Phone Book**

If you select `Copy to Pbook`, the display shows `Home Mobile Office`, letting you choose which of the caller's numbers to store this as.

1 Use the ∧ or ∨ button to go to the option you want, then press the right Soft button [`OK`]

⇨ The display shows the new Phone Book entry.

2 Key in a name (and other numbers if required), then press the right Soft button [`OK`] to store the Phone Book entry

For more details of how to store numbers in the Phone Book, turn to page 17.

→ **… or to delete messages from the Inbox**

If you select `Delete Message`, you'll be asked: `Are you sure?`

▸ Press the right Soft button [`OK`] to delete this entry, or the left Soft button [`Back`] to cancel without deleting the entry

If you select `Delete All`, you'll be asked: `Are you sure?`

▸ Press the right Soft button [`OK`] to delete all entries from the list, or the left Soft button [`Back`] to cancel

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To reply to a message	**1**	Go to the message you want to reply to, as described under 'To read your messages'
	2	Scroll to Edit message and press the right Soft button [OK] to select it
	3	Edit the message by clearing characters and keying in your reply
	4	Press the right Soft button [Menu], scroll to Send Message and select it by pressing the right Soft button [OK] ⇨ The display shows the number of the person who sent the message.
	5	Press the right Soft button [OK] ⇨ The display shows Send
	6	Press the right Soft button [OK] to send the message
To delete a message from the Outbox or Drafts Box	**1**	Press the right Soft button [Menu], then use the ▲ or ▼ button to scroll to SMS and select it by pressing the right Soft button [OK]
	2	Scroll to Inbox or Draft Box and press the right Soft button [OK] to select it
	3	Scroll to the message using the ▲ or ▼ button
	4	Press the right Soft button [Menu] for menu options
	5	Use the ▲ or ▼ button to go to Delete Message, then press the right Soft button [OK] to select it ⇨ You'll be asked: Are you sure?
	6	Press the right Soft button [OK]

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To check or change the Send and Receive numbers

You should not normally need to change these numbers — they should stay as listed on page 33.

1 ⟨◇⟩ **Press the ◀ short-cut button**

(or press the right Soft button [Menu], then use the ▲ or ▼ button to scroll to SMS and select it by pressing the right Soft button [OK])

2 ⟨◇⟩ **Scroll to Settings and press the right Soft button [OK] to select it**

⇨ The display gives you the options:

Send number
Receive number
Terminal number

3 ⟨◇⟩ **Scroll to the option you want and press the right Soft button [OK] to select it**

4 [123 456 789 *0#] **If necessary, edit the number**

To insert a pause in the number, press the ▲ button.

5 ⟨⟩ **Press the right Soft button [OK] to confirm**

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Quick reference guide to the menus

This quick reference guide takes you through the more advanced features of your DECT 1915/1915+1. It assumes that you have familiarised yourself with the way the menus, the Soft buttons and the ◀▲▶▼ buttons work.

In summary —

Press the left and right Soft buttons to select the functions shown above them on the bottom line of the display.

When OK **is shown above the right Soft button, press it to confirm your selection or the information you've keyed in.**

When Back **is shown above the left Soft button, press it to go back one step at a time to idle mode.**

Press the ▲ or ▼ button to scroll between menu options on the display.

Press the HANG UP button to go straight back to idle mode.

◗ **To start using the menu functions, press the right Soft button to select** Menu **then scroll using the ▲ or ▼ button**

◗ **When you get to the menu item you want, select** OK

Phone book   See page 17.

SMS   See pages 32 to 38.

Call Info   See pages 8 and 22.

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Handset   **To change the way the handset is configured**.

If you've set a PIN for the handset, you'll be prompted to key it in before you can go any further.

The menus are:

Acoustic   **To change the handset's ringer volume and melody or tone**. The options are:

Ringer Volume — for normal incoming calls

Ringer Melody — for normal incoming calls

VIP-Volume — for calls from numbers you have marked as VIP callers

VIP-Melody — for calls from numbers you have marked as VIP callers

Intercom Melody — for intercom calls from other handsets

SMS-Volume — for announcements that you have new SMS messages

Key Beep — to turn on and off the 'beeps' you hear when you press any button on the handset.

To change the volume, use the ▲ or ▼ button to change the setting on the horizontal bar; or key in a number for the volume level you want.

To change the melody, scroll between the options to play each one in turn, and select OK when you find the one you want.

Please note — if you select a long melody, you may find that your DECT 1915/1915+1 handset carries on ringing for a few moments after you've answered a call using another phone collected to your line.

To turn Key Beep on or off, use the ▲ or ▼ button to move the tick to ON or OFF, then select OK

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Baby Mode
To set the handset so that a given number is auto-matically dialled when any button on the handset (except the right Soft button) is pressed. While Baby Call is turned on, <Baby call> is shown on the display.

Baby Mode   Turn Baby Call On or Off

Number   Set the phone number to be auto-dialled

Off-Hook Mode
With this turned on (the default), and the handset is on the base unit or charger pod you can **answer an incoming call by simply lifting the handset**. If you turn Off-Hook Mode off, you'll always need to press a button to answer an incoming call.

Register   See page 28.

Select base See page 30.

Name Handset See page 11.

PIN Handset
To set a PIN code for the handset. By default, the handset does not need a PIN. If you set a PIN (any four-digit number) you'll always need to key it in before you can use the Handset menus in future.

◗ If you first see the prompt HS-PIN ____ , key in the existing PIN then select OK.

◗ When you see the prompt New ____ , key in your new PIN then select OK.

If you want to turn off the PIN, simply change it to 0000. Then you won't ever be prompted to key in a PIN to use the Handset menus.

Language
To set the language of the information on the display. Currently, only English is available.

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Fuzzy Dial   With Fuzzy Dial on, as you start dial a number to make a call, your handset will search in the Phone Book for the digits you've keyed in. If it finds them, it will display the whole number. If this is the number you want, you can immediately press the **PHONE** button to make the call. If it's not the number you want, just carry on keying in digits before you press the **PHONE** button.

◗ Select On or Off.

Set Default   **To return all handset settings to their defaults**. If you select this, you'll be prompted Are you sure? and you can select Yes or No.

You can use this if you've set a handset PIN and forgotten it. The PIN will be reset to 0000, so you won't ever need to key it in.

Base   **Base unit settings, which affect the whole system — not just your individual handset**.

If you've set a PIN for the handset, you'll be prompted to key it in before you can go any further.

The menus are:

Call Control   To monitor and control the calls made on your DECT 1915/1915+1.

Emergency calls to 000 will override Call Limit & Call Block (see SOS number, page 44).

Call Limit   **To bar (prevent) certain types of outgoing calls**. The options are:

Global — all calls are allowed.

National — no international calls are allowed.

Internal Only — no outgoing calls are allowed.

Call Block   **To bar outgoing calls to phone numbers starting with specified digits**. For example — if you bar calls to numbers starting with 00, you'll bar

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all international calls; if you bar calls to numbers starting with 09, you'll bar calls to Premium Rate numbers.

If you want to use Call Barring, you need to specify which numbers are barred. You can set up to five barred numbers, each with up to eight digits.

The options are:

`Bar Mode` — turn Call Barring `On` and `Off`

`Bar Numbers` — set up to five barred numbers.

`SOS Numbers` **To set up to four numbers which override Call barring**, so calls to them are always possible.

The first number has been preset to 000 for emergency calls. Do not change this number. You can include three more numbers.

`Set Provider` This feature may be useful if you route your long-distance calls via a different service provider from the one that supplies your telephone line, using an indirect access code. You can set up your DECT 1915/1915+1 so that the access code is inserted automatically as a prefix each time you dial a phone number beginning with 0.

The menu options are:

`Set Provider` To enter the access codes for up to four service providers

`Set Area Code` To set the long-distance dialling codes corresponding to each serviuce provider.

`Provider Support` Turn the feature `On` and `Off` (if in doubt, leave this feature turned off)

`Date/Time` See page 12.

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Acoustic   **To change the base unit's ringer volume and melody**.
There are nine volume levels, or you can select `Off` to
turn the ringer off altogether. The handset(s) will still
ring for incoming calls when the base unit's ringer is
turned off.

There are ten melodies. Scroll between the options to
play them, and select `OK` when you find the one you
want.

*Please note — if you select a long melody, you may find
that your DECT 1915/1915+1 base unit carries on ringing for
a few moments after you've answered a call using another
phone connected to your line.*

Dialing   You won't need this unless you're using your DECT
1915/1915+1 on a PBX.

Flash time   To **change the length of the Flash
signal**; leave it at the default setting of
100 msec unless your PBX requires a
different Flash setting.

LAN   To set a digit which will be automat-
ically dialled at the beginning of every
number you dial (for example, 9 for an
outside line).

De-register   See page 29.

PIN Base   **To change the base unit's PIN code**. The default PIN is
0000, which means you won't be prompted to key it in,
except when you register or de-register a handset. To
change it to any other four-digit number:

■ If you first see the prompt `Base-PIN ____` , key in
the current PIN then select `OK`

■ When you see the prompt `New    ____` , key in your
new PIN then select `OK`

If you want to turn off the PIN, simply change it to
0000. Then you won't ever be prompted to key in a PIN
to use the `Base` menus.

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Set Default   **To return all system settings to their defaults**.

You can use this if you've set a base unit PIN and forgotten it. The PIN will be reset to 0000, so you won't ever need to key it in, except when you register or de-register a handset.

Extra menu   Some extra system features.

Alarm Setting   **To set the handset to ring at a specified time, as an alarm call**.

Calendar   **To view a calendar**.

Countdown   **To use your handset as a stopwatch (timer)**.
Timer

Display   **To switch the display's clock between analogue and**
settings   **digital format**.

To choose between different options for the display's background (Wallpaper). View the options until you decide which one you prefer, then press OK to select it.

Games   Games you can play on your handset's display.

Othello   The aim of this game is to have more discs of your colour on the board than your electronic 'opponent'. To do so, you try to outflank your opponent's disks by surrounding them; they then turn to your colour.

Snake   The aim of this game is to 'eat up' what's on the screen to grow longer — without running over your own tail or touching the edges of the display.

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Troubleshooting

! The **DECT 1915/1915+1 must be serviced by trained engineers. NEVER attempt any repairs or adjustments yourself — you could make the problem worse and invalidate the Guarantee.**

ALWAYS check first that:
- you have followed all the steps listed on pages 4 to 6 to install and set up your DECT 1915/1915+1
- all **connectors** are firmly inserted in their sockets
- **mains power** to the base unit is switched on at the socket
- the handset's **batteries** are correctly and securely installed, and are not run down

Everyday use

"I cannot make or answer calls."

If the handset's display is blank, it may be **switched off**. Press the **HANG UP** button to switch it back on.

Check that the base unit's **mains power adapter** is plugged in and **power is switched on**. The base unit needs mains power for normal operation of the phone — not just for charging the batteries.

Make sure you're using the **telephone line cable** supplied with your DECT 1915/1915+1. Other telephone line cables might not work.

Move the handset **closer** to the base unit.

Check the **Battery Level** symbol on the display. If it is low, replace the handset on the base unit or charger pod to recharge the batteries.

Switch off power at the mains socket, wait for a few seconds and then **switch back on**. This may solve the problem.

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"I cannot make a call."	The handset's keypad may be **locked** (see page 7). Unlock it before you make a call.
	Call barring may have been set and turned on (see page 42).
"When I press keys, nothing happens."	Make sure the **batteries** are fitted in your handset. If the Battery Level symbol on the display shows 'low', recharge the batteries.
"When I key in a number, it appears on the display, but I can't make an outside call."	Try moving the handset **closer** to the base unit.
	Try a **different position** for the base unit — somewhere higher if possible, or further from other electrical equipment.
	Call barring may have been set and turned on (see page 42).
"The phone does not ring"	Check that the base unit's **mains power** adapter is plugged in and power is switched on. The base unit needs mains power for normal operation of the phone — not just for charging the batteries.
	Make sure you're using the **telephone line cable** that was supplied with your DECT 1915/1915+1. Other telephone line cables might not work.
	Check that the **total REN value** of all equipment connected to your telephone line is no more than 3 (see page 2). Disconnect one or more telephones and see whether that helps.
"My call was cut off when I went out of range. Now I can't use my handset."	Move the handset **closer** to the base unit before you try again to make a call.

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"There is inter-ference and noise on the line."	Move the handset **closer** to the base unit, or to a different position.
	Try moving the base unit so that it's **not near other electrical equipment**, such as a television or a computer.
	You'll get the best results if you site the base unit **as high as possible**. For example, in a two-storey house, the first-floor landing is an ideal place for the base unit.
"I hear 'beeps' from my handset while I'm on a call."	You may be going **out of range** of the base unit. Move closer, or your call may be cut off.
	Check the **Battery Level** symbol on the display. If it's low, recharge the batteries.
"The handset's display shows No Base Found"	Check that the base unit's **mains power** adapter is plugged in and power is switched on.
	Move the handset **closer** to the base unit.
	If you have a new handset, not supplied as part of your original DECT 1915/1915+1 system, you need to register it to the base unit (see page 28).
	If the batteries have become completely run down (or if the handset is switched off) and you place the handset in the charging cradle, it may take about 5 minutes to link with the base station. Wait and try again.
"The Caller Display feature isn't working."	**You need to subscribe** to the Caller Display feature from your network service provider. You should find contact details on your phone bill.
	The caller may have **withheld** their number . Or they may be calling from a network that does not transmit the caller's number (for example, it may be an international call).

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"When I try to make a call, I hear Busy tone."	If you're using a DECT 1915/1915+1 multi-handset system, check that another handset isn't already busy on a call.
"The volume in the earpiece is low when I'm on a call."	Make sure you're holding the earpiece correctly over your ear.
	Adjust the volume using the ∧ or ∨ button.

Using a multi-handset system

"I can't transfer a call."	Make sure the other handset is in range of the base unit.
	Make sure you're dialling the correct number for the other handset (1 to 6).

SMS text messaging

"I can't send text messages."	You need to subscribe to **Caller Display** from your network provider in order to use SMS text messaging.
	Your message boxes may be full — **delete messages** to make room (pages 37 and 38).
	When keying in the recipient's number, always include the **full dialling code**, even if it's a local number.
	Check that the Send and Receive phone numbers in your DECT 1915/1915+1 have not been accidentally changed. Use the steps listed on page 38 to check the numbers, and correct them if necessary —
	Send: **01983391**; Receive: **01983391** Terminal: **0**

If you route your calls through a different service provider from the one which supplies your line, it's possible that this could cause problems.

"I can't receive text messages."   If there's a problem with receiving text messages on your phone, they will arrive as spoken messages — the network provider Message Centre will call you and you'll be told how to listen to your messages. Here's what to do:

1 Check that the Receive phone number in your DECT 1915/1915+1 has not been accidentally changed. Use the steps listed on page 38 to check the number, and correct it if necessary. It should be **01983391** and the Terminal number should be **0**.

2 New SMS messages will not be stored if message boxes are full.
Delete old messages from inbox, outbox or draft box to allow new messages to be received.

Batteries

"The handset's battery pack is running low within an hour or two."   Before you first used the handset, you should have left it on the base unit or charger pod for **up to 15 hours** to charge the batteries fully.

You may need to **replace the batteries** (see overleaf).

Clean the battery charging contacts with a dry cloth.

Check the connections between the base unit and the mains power socket.

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"I try to recharge the batteries, but I still get a warning that they are low."	You need to **replace the batteries**. To find out how to obtain replacements, visit our website at **www.uniden.com.au, www.uniden.co.nz**
	Dispose of used batteries safely — never burn them, or put them where they could get punctured.
	DON'T use non-rechargeable batteries in your DECT 1915/1915+1 — they may burst, causing damage.

PBX use

"Last Number Redial and/or memory dialling don't work on a PBX."	When you first make a call, press the right Soft button [Pause] for a **pause** between the outside line access code (for example, 9) and the telephone number. You should later be able to redial the number.
	When storing numbers in memory, you can include the **outside line access code** (e.g. 9) with each number.
	If your PBX requires you to wait for a **second Dial tone** before dialling the telephone number, press the right Soft button [Pause] for a pause between the access code and the number.

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If the fault persists …

Disconnect all other instruments connected to the same line as the DECT1915/1915+1 and see whether you can make a call.

Disconnect the base unit from the telephone line and plug a different phone into the master telephone socket. Try making a call. If this works, the line is OK.

If the call does not work, and you are using a **two-way socket adapter**, remove it and plug a telephone directly into the socket. If the call now works, the adapter may be faulty.

If you cannot make a call, the fault may be on the **exchange line**. Contact the service provider.

If you still cannot identify the cause of the problem, visit the Uniden Australia website at
www.uniden.com.au, www.uniden.co.nz
for help information.

Cleaning and care

- **Do not clean** any part of your DECT 1915/1915+1 with benzene, thinner or other solvent chemicals — this may cause permanent damage which is not covered by the Guarantee. When necessary, **clean it with a damp cloth**.

- Keep your DECT 1915/1915+1 away from **hot, humid conditions** or **strong sunlight**, and **don't let it get wet**.

- Every effort has been made to ensure high standards of reliability for your DECT 1915/1915+1. However, if something does go wrong, please **do not try to repair it yourself** — consult your supplier or visit the website **www.uniden.com.au**
  www.uniden.co.nz

Technical details

Standard	Digital Enhanced Cordless Telecommunications (DECT)
Frequency range	1.88 to 1.9 GHz (bandwidth = 20 MHz)
Channel bandwidth	1.728 MHz
Operating range	up to 300 m outdoors; up to 50 m indoors
Operating time	standby: 70 hours approx. talking: 7 hours approx. battery charge time: 15 hours
Temperature range	Operating 0 ºC to 40 ºC Storage -20 ºC to 60 ºC

Electrical power HANDSET — two AAA-size 600 mAH NiMH rechargeable batteries

BASE UNIT/CHARGER POD — input 240 V AC, 50 Hz; output AC 9 V, 300 mA

PBX compatibility   Timed break flash: programmable as 85 ms, 100 ms (recommended for most PBX systems) or 250 ms.
Pause length: 3 seconds. Signalling type: DTMF (dual-tone multifrequency), also called tone dialling.

Network connection   This equipment is intended to be used in Australia only. Operation on other countries' PSTN termination points cannot be guaranteed.

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Warranty

One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.

Warrantor: Uniden Australia Pty Limited. ABN 58001 865 498

Uniden New Zealand Limited

ELEMENT OF WARRANTY: Uniden warrants to the original retail owner for the duration of this warranty, its DECT 1915/1915+1 (herein after referred to as the Product), to be free from defects in materials and craftmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original retail owner only, shall terminate and be of not further effect 12 months after the date of original retail sale. This warranty will be deemed invalid if the product is; (A) Damaged or not maintained as reasonable and necessary, (B) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) Improperly installed, (D) Repaired by someone other than an authorised Uniden Repair Agent for a defect or malfunction covered by this warranty, (E) Used in conjunction with any equipment or parts or as part of a system not manufactured by Uniden. (F) Only available in the original country of sale.

PARTS COVERED: This warranty covers for one (1) year, the DECT 1915/1915+1 Unit and Handset only. All accessories (Cables etc.) are covered for 90 days only.

STATEMENT OF REMEDY: In the event that the Product does not conform to this warranty at any time while this warranty is in effect, the warrantor at its discretion, will repair the defect or replace the product and return it to you without charge for parts or service. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS GUARANTEE IS IN ADDITION TO AND DOES NOT IN ANY WAY AFFECT YOUR RIGHTS UNDER THE CONSUMER GUARANTEE ACT.

PROCEDURE FOR OBTAINING PERFORMANCE OR
WARRANTY: In the event that the product does not conform to this warranty, the Product should be shipped or delivered, freight pre-paid, with evidence of original purchase (e.g. a copy of the sales docket), to the warrantor at:

UNIDEN AUSTRALIA	UNIDEN NEW ZEALAND LIMITED
SERVICE DIVISION	SERVICE DIVISION
345 Princes Highway,	150 Harris Rd,
Rockdale NSW 2216	East Tamaki, Auckland
Fax (02) 9599 3278	Fax (09) 274 4253
www.uniden.com.au	www.uniden.co.nz

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre (Contact Uniden for the nearest Warranty Agent to you).

Buttons to press for text characters

Press the button repeatedly until you reach the character you want.

1	1	7	pqrs7 PQRS7
2 abc	abc2 ABC2	8 tuv	tuv8 TUV8
3 def	def3 DEF3	9 wxyz	wxyz9 WXYZ9
4 ghi	ghi4 GHI4	*	Switch between upper-case (capitals) and lower-case
5 jkl	jkl5 JKL5	0	[space] 0
6 mno	mno6 MNO6	#	No characters

When you're writing SMS text messages, letters and symbols appear in a line at the bottom of the display, depending on which button you are pressing.

These are the extra characters you can type by repeatedly pressing that button.

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