

# Start Here!

1

2

3

Quick Start Guide - next page



# DS 815

Digital Spread Spectrum

provides the longest range,

the clearest sound

and the best privacy.

# QUICK START GUIDE

**Uniden**

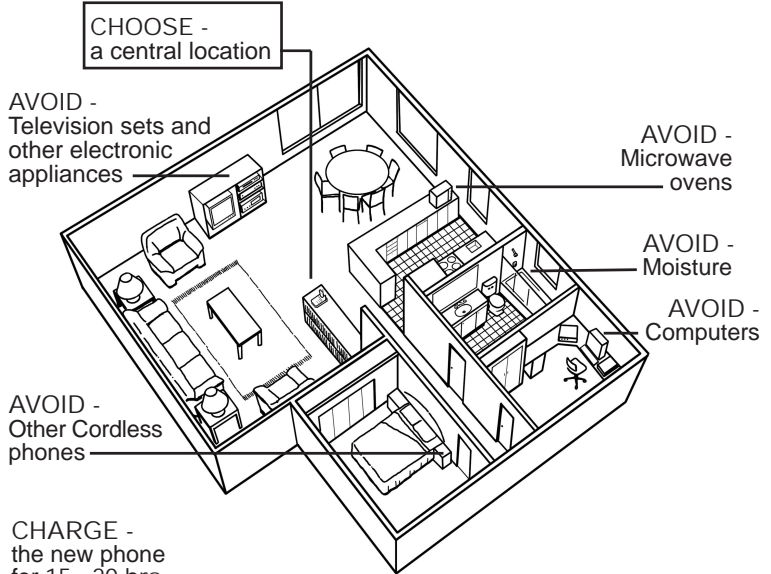
## INSTALLATION & SAFETY



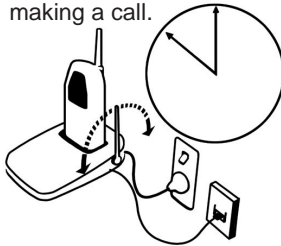
This symbol indicates important operating and servicing instructions.

### Choosing the best location for your DS815

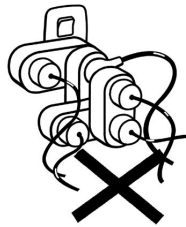
When choosing a location for your phone there are a number of appliances the phone should not be near, and areas you should avoid.



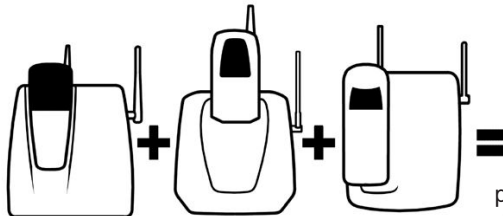
**CHARGE -**  
the new phone  
for 15 - 20 hrs  
and raise the  
antenna before  
making a call.



**DON'T -**  
overload the  
power outlet.



**AVOID -**  
moisture



**AVOID -**  
Connecting  
more than

**3**

phones as Ringing  
may be impaired.

# PRECAUTIONS

(i)

This page is a very condensed version of the Owners Manual. It is designed to allow you to get your phone installed and operating as quickly as possible - however it does not attempt to explain any of the advanced features of the DS815.

# Start Here!

## Quick Start Guide

# 1

# 2

# 3

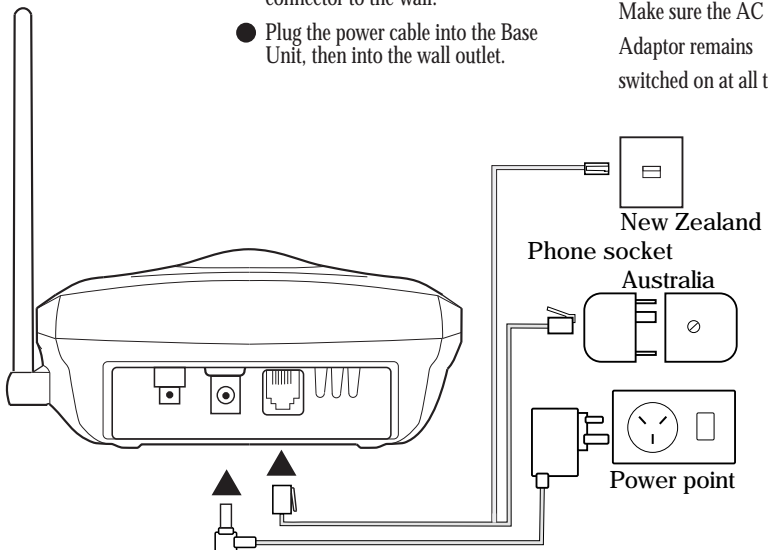
## 1 Installing the Base Unit

- Plug the phone jack into the Base Unit, then into the telephone connector to the wall.
- Plug the power cable into the Base Unit, then into the wall outlet.

### NOTE

Use only the Uniden AC Adaptor supplied with this unit.

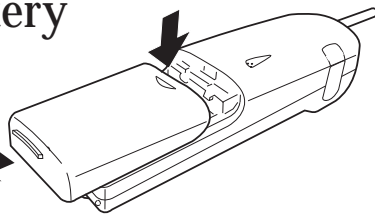
Make sure the AC Adaptor remains switched on at all times.



# 2

## Installing the Handset Battery

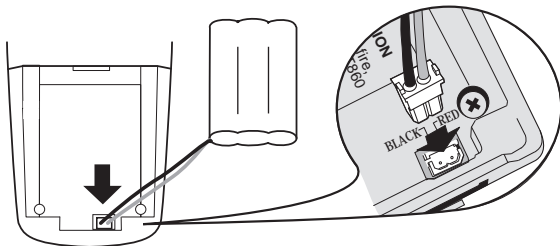
- Press the battery cover and slide it off.



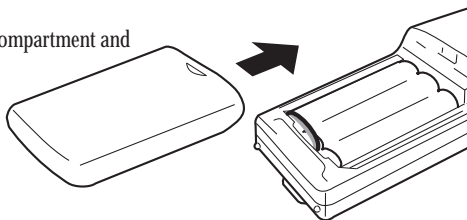
- Connect the battery plug to the socket at the rear of the battery compartment.

Make sure the plug is the right way round.

The **RED** and **BLACK** battery wires must match the **RED** and **BLACK** printed on the phone case for the plug to fit properly. Press firmly until it clicks into place.



- Position the battery in the compartment and slide the cover into place.



### NOTE

Place the handset on the base Unit and charge it uninterrupted for 20 hours.

# 3

## Making a Call

- Pick up the handset and press **(talk)**.  
Dial the phone number  
OR  
Dial the phone number - then press **(talk)**.
- To hang up - press **(talk)**  
OR  
Place the handset on the base Unit.

## Answering a Call

- Handset on Base Unit:  
Remove the handset from the base and speak (Auto Talk).
- Handset off the Base Unit:  
Pick up the handset, press **(talk)** and speak.
- To hang up - press **(talk)** again or place the handset on the base unit.

## Storing a Number

Please refer to pages 10 & 11 for details of how to store numbers in your phone's memory and how to call stored numbers.

(iii)

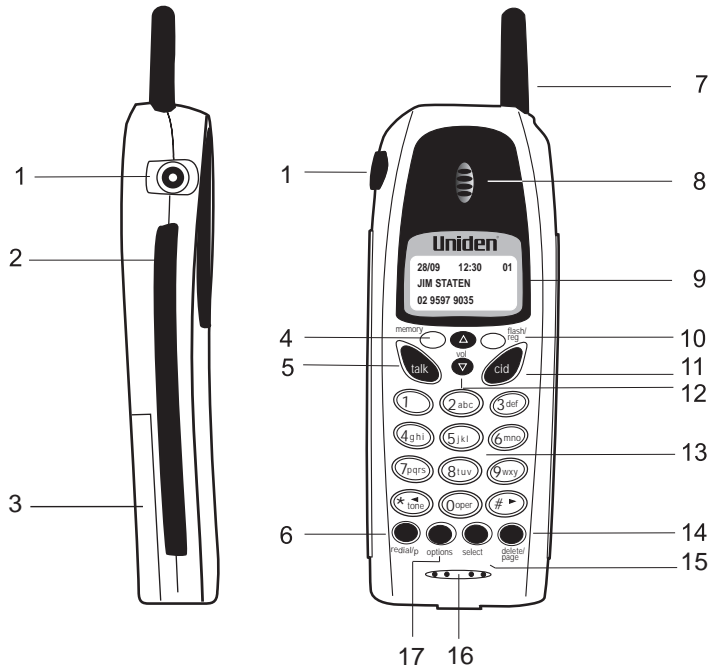


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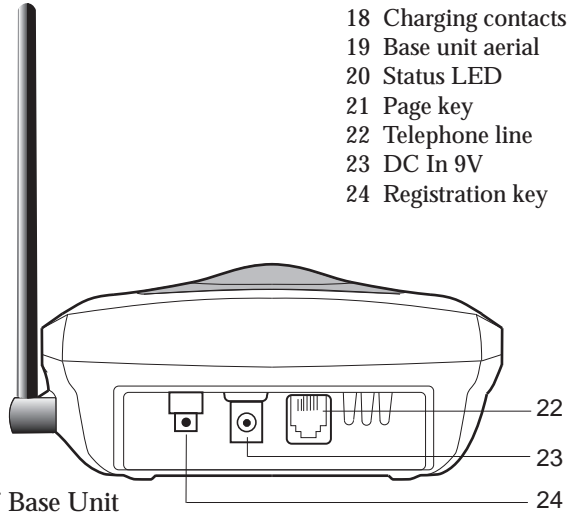
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## CONTROLS & FUNCTIONS

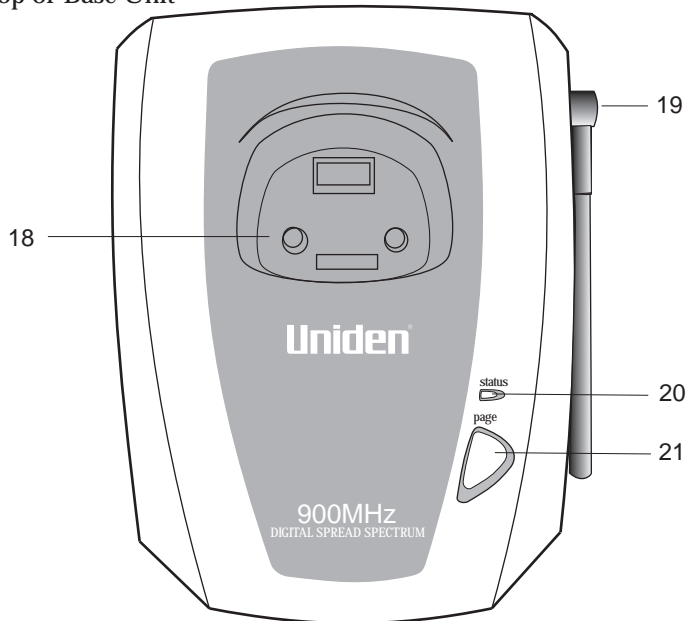


- |   |                     |    |                     |
|---|---------------------|----|---------------------|
| 1 | Headset jack        | 10 | Flash/Reg key       |
| 2 | Belt clip slot      | 11 | CID key             |
| 3 | Battery compartment | 12 | Volume control keys |
| 4 | Memory key          | 13 | Numeric keypad      |
| 5 | Talk key            | 14 | Delete/Page key     |
| 6 | Redial/Pause key    | 15 | Select key          |
| 7 | Handset aerial      | 16 | Handset Microphone  |
| 8 | Handset speaker     | 17 | Options key         |
| 9 | Display screen      |    |                     |

- 18 Charging contacts
- 19 Base unit aerial
- 20 Status LED
- 21 Page key
- 22 Telephone line
- 23 DC In 9V
- 24 Registration key



Top of Base Unit



# INTRODUCTION

TO YOUR NEW PHONE

## WELCOME

Congratulations on your purchase of the Uniden DS815 cordless telephone. This phone is designed for reliability, long life and outstanding performance utilising the latest in 900 MHz Digital Spread Spectrum Technology.

## FEATURES

- | 900MHz Digital Spread Spectrum Technology
- | Multi-Handset operation
- | Caller ID Function
- | 60 Number Caller ID Memories
- | Backlit Keypad
- | 3-Line, 16 Character Backlit Handset Display
- | 32 Digit Redial
- | 3 Redial Memories
- | Flash
- | Pause
- | 10 Days Standby Battery Life
- | 4.5 Hours Talk Time
- | Handset Earpiece and Ringer Volume Control
- | Hearing Aid Compatible
- | Name Tagging
- | 29 Alpha Numeric Speed Dial Memories

## INCLUDED IN YOUR PACKAGE

- | Handset
- | Base
- | Rechargeable Battery
- | AC Adaptor
- | Telephone Cord
- | Australian Telephone Cord Adaptor
- | Belt Clip
- | Owner's Manual
- | Consumer Support Card

### NOTE

If any of these items are missing or damaged, contact your place of purchase.



## BATTERY MAINTENANCE

### NOTE

Use only the genuine Uniden Battery supplied with your phone. Replacement batteries are also available through the Uniden Parts Department.

### NOTE

The built-in memory backup can hold numbers and names stored in the memory even if the battery pack is completely discharged.

### Battery use time (per charge)

From fully charged

- Four and half hours continuous use.
- Ten days when the handset is in the standby mode.
- A full charge will take at least 12 hours if **Low Battery** is displayed - however the phone will be ready for a short call after one hour.

### When the battery charge becomes low

If the phone is not in use, **Low Battery** flashes and none of the keys will operate if the phone is in use, **Low Battery** flashes and the handset beeps. Complete your conversation as quickly as possible and return the handset to the base unit for charging.

Low Battery

- You cannot over charge the battery.
- You may return the handset to the charger after each call or when the battery is low.

### Genuine Handset Batteries

The high quality rechargeable batteries supplied with your phone perform for up to two years or more. In order to enjoy the best performance from your phone, we recommend you replace your batteries every two years with a genuine Uniden Battery.

Simply order a replacement battery from:

#### Uniden Australia PTY Limited

Service Division  
Toll Free: 1300 366 895  
www.uniden.com.au

#### Uniden New Zealand Limited

Service Division  
Toll Free: 0800 4 UNIDEN (0800 4 864 336)  
www.uniden.co.nz

### Cleaning the battery contacts

To maintain a good charge, it is important to clean the battery contacts on the handset and base unit with a dry cloth or a pencil eraser about once a month.

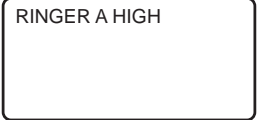
**Do not use any liquids or solvents.**

## ADJUSTING THE RINGER AND EARPIECE VOLUME

### Ringer tone and volume

The phone has four ringer tone and volume combinations.

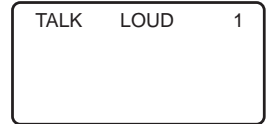
In the standby mode, press ▲ or ▼ on the handset repeatedly. The display shows the setting.



### Earpiece volume

Pressing ▲ or ▼ during a call will change the earpiece volume of the handset. The telephone will keep this setting for all calls and display the setting for each call.

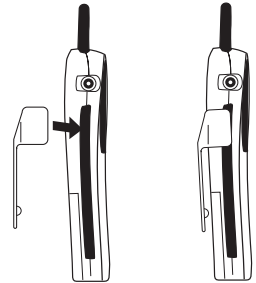
Loud ⇨ High ⇨ Mid ⇨ Low



## INSTALLING THE BELT CLIP

### To attach the belt clip

- 1 Press the belt clip against the rear of the handset until it clicks into place.



### To remove the belt clip

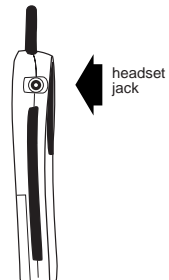
- 1 Gently pull one side of the belt clip to release.



## HEADSET INSTALLATION

Your phone may be used with an optional headset.



To use this feature, simply plug the headset into the headset jack.



If you are using an optional headset, you must still use the handset keypad for phone operations.

### MAKING AND RECEIVING CALLS

#### Basic phone operation

<p>When Handset On Base</p> 	<p>When Handset Off Base</p> 
<p>To answer a call (phone ringing)</p> <ol style="list-style-type: none"> <li>1. <input type="text" value="INCOMING CALL"/></li> <li>2. Pick up handset.</li> <li>3. <input type="text" value="TALK LOUD 1"/></li> </ol> <p>Auto talk answers the call as soon as the handset is picked up.</p>	<ol style="list-style-type: none"> <li>1. <input type="text" value="INCOMING CALL"/></li> <li>2. Press <input type="text" value="talk"/></li> <li>3. <input type="text" value="TALK LOUD 1"/></li> </ol>
<p>To make a call</p> <ol style="list-style-type: none"> <li>1. Pick up handset.</li> <li>2. Enter the phone number <input type="text" value="95979035 (example)"/></li> <li>3. Press <input type="text" value="talk"/></li> <li>4. <input type="text" value="TALK LOUD 1 95979035"/></li> </ol>	<ol style="list-style-type: none"> <li>1. Pick up handset.</li> <li>2. Enter the phone number <input type="text" value="95979035 (example)"/></li> <li>3. Press <input type="text" value="talk"/></li> <li>4. <input type="text" value="TALK LOUD 1 95979035"/></li> </ol>
<p>To hang up</p> <p>Return the handset to the base. (AutoStandby)</p>	<p>Press <input type="text" value="talk"/> on the handset.</p>

## CALL TRANSFER

### NOTE

If the called handset is not answered within 20 seconds, the call will return to the original handset.

During a call, you can transfer the call to another optional handset (maximum 7 handsets).

1. Press **(delete/page)**
2. Press **[handset No. (1-7)]**  
The handset number is shown on the right side of the display.
3. Press **(talk)**
4. Called handset rings and call is transferred.

TRANSFER TO  
HAND # (1 - 7)

## REDIALLING A CALL

The last three phone numbers dialed can be quickly redialed.

Redial from standby

1. Press **(redial/p)**.  
The most recent phone number that was dialed will be displayed on the screen.
2. Press **(redial/p)** again and the 2nd most recent number dialed will be displayed.
3. Press **(redial/p)** again and the 3rd most recent number dialed will be displayed.

Example: Press **(redial/p)**

REDIAL 1  
95979035

Most recent number dialed is displayed.

Press **(redial/p)** again

REDIAL 2  
95993355

2nd 'most recent number dialed' is displayed.

Press **(redial/p)** again

REDIAL 3  
95983577

3rd 'most recent number dialed' is displayed.

4. Press **(talk)** and the number will be dialed.

### NOTE

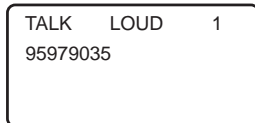
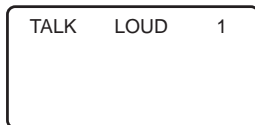
If any key is pressed before pressing **(redial/p)**, the last number dialed will not redial.



Only the last number dialed can be accessed after talk has been pressed.

### Redial from talk mode

1. Press **(talk)**
2. Press **(redial/p)** - the last number dialed will be displayed and redialed.



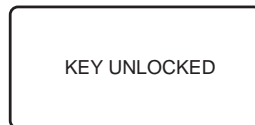
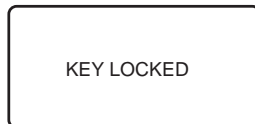
## TRAVELLING OUT OF RANGE

During a call, noise will increase if you move your handset too far from your base unit. If the range limit of your base unit is exceeded, your call will terminate within 30 seconds.

## KEY LOCK / UNLOCK

When the handset is in the ST/BY mode, press and hold **(flash/reg)**, a beep confirms and the screen displays **Key Locked**.

During the 'Key Locked' condition, the keys will only operate on an incoming call. To unlock the keys, press and hold **(flash/reg)** again.



## CALL WAITING / FLASH

If the Call Waiting tone sounds during a call -

**Australia:** Press **(flash/reg)**, then **(2)** to switch between callers.

**New Zealand:** Press **(flash/reg)** to switch between callers.

## STORING PHONE NUMBERS AND NAMES

### NOTE

When storing a number, always include your area code (eg: 02), so name tagging will operate (refer page 15).

### NOTE

The pause feature is useful for long distance calling, credit card dialing, or sequences that require a pause between digits.

Memory Dialing allows you to dial a number using just a few key strokes. You can store up to 29 phone numbers in the memory.

Since each step must be completed within 10 seconds, it may be advisable to review these instructions before starting.

1. Press and hold (memory) until **MEMORY STORE** is displayed.
2. Press (▲) or (▼) or enter a two digit number (0 1 - 2 9) to select the
3. Press (select) - **STORE NAME** is displayed and a cursor flashes indicating that the display is ready for the name to be entered. If this screen appears, the selected memory location has a number already stored.
4. Use numeric key to enter the name. The name cannot exceed 12 characters. Use (#▶) and (\*◀) to move the cursor to the next letter - or to create a space. Use (delete/page) to delete characters as needed.
5. Press (select) - **STORE NUMBER** is displayed.
6. Use the number keypad to enter the phone number. It cannot exceed 24 digits. Use (redial/p) to enter a pause. The screen displays P. Each pause counts as one digit and represents one and half second delay in time between digits. Use (delete/page) to delete digits as needed.
7. Press (select) - the handset beeps and displays the confirmation screen.
8. Press (memory) to return to standby mode or select another location to programme.

```
MEMORY STORE
01▶EMPTY
02 EMPTY
```

```
STORE NAME
```

```
EDIT MEMORY 01
DELETE MEMORY 01
GO BACK
```

```
STORE NUMBER
```

```
STORE NUMBER
95979035
```

```
MEMORY 01 STORE
```

```
MEMORY STORE
01▶FRED
02 JOHN SMITH
```

## MAKING CALLS WITH MEMORY DIALLING

### Memory Dialling from Standby

1. Press **(memory)** once, the handset displays your programmed memory locations.
2. Press **(▲)** and **(▼)** or enter a two-digit number (**01-29**) to select the memory location you would like to dial.
3. Press **(talk)** - the displayed number is dialled.

```
01▶FRED
02 JOHN SMITH
03 KAY JONES
```

```
TALK LOUD 1
0295979035
```

### Display a Memory Number or Name

Use **(#▶)** and **(\*◀)** to toggle between the names display and the numbers display.

Program name

```
01 FRED
02▶JOHN SMITH
03 KAY JONES
```



Program number

```
01 0295979035
02▶0295738645
03 0205477631
```

### Memory dialing from talk mode

1. Press **(talk)**
2. Press **(memory)**
3. Enter a two-digit number (**01-29**) to select the memory location of the desired phone number. The selected phone number is displayed. Then the number is dialed.

```
TALK LOUD 1
-
```

```
TALK LOUD 1
00182326634488-
```

### Chain Dialing

On certain occasions after dialing a number, you may be requested to enter an access code, such as your account number for phone banking. You can enter this number into a memory location for later use by doing the following:

1. Store the access code into one of the memory locations (**01-29**) following the steps STORING PHONE NUMBERS AND NAMES
2. Dial the party or service main number.
3. When you need to enter the special number, press **(memory)** followed by the two digit memory location (**01-29**)

### NOTE

When the stored phone number has 14 or more digits, **+** is displayed next to the 12<sup>th</sup> digit. Press **(#▶)** to see the extra digits and **(\*◀)** to return.

## EDITING A STORED NAME AND PHONE NUMBER

1. Press and hold **(memory)** until **MEMORY STORE** is displayed.
2. Press **(▲)** and **(▼)** or enter a two-digit number (**(0)** **(1)**-**(2)** **(9)**) to select the memory location you would like to edit.
3. Press **(select)** - the screen displays the memory location number you have selected.
4. Press **(▲)** or **(▼)** to select 'Edit Memory', then press **(select)**. The cursor flashes to indicate the display is ready for editing the name. When a name has not been stored, the cursor appears at the beginning of the second line.
5. Press **(#▶)** **(\*◀)**, or **(delete/page)** to edit the name.  
To edit only the phone number, skip this step.
6. Press **(select)** **STORE NUMBER** is displayed.
7. Use **(#▶)** **(\*◀)** and the number keypad to edit the phone number.  
The phone number cannot exceed 24 digits.  
If you don't want to change the phone number, skip this step.
8. Press **(select)** - the handset beeps and displays the confirmation screen.
9. Press **(memory)** to return to standby mode or select another memory location to edit.

MEMORY STORE

01▶ FRED

02 JOHN SMITH

▶ EDIT MEMORY 01

DELETE MEMORY 01

GO BACK

STORE NAME

FRED

STORE NUMBER

0295979035

MEMORY 01 STORED

MEMORY STORED

01▶ FRED

02 JOHN SMITH



## ERASING A STORED NAME AND PHONE NUMBER

1. Press and hold **(memory)** until **MEMORY STORE** is displayed.
2. Press **(v)** and **(^)** or enter a two-digit number (**(0)** **(1)** - **(2)** **(9)**) to select the memory location you would like to edit.
3. Press **(select)** - the memory location number that you have selected is displayed
4. Press **(v)** to move the pointer down to the **DELETE MEMORY**.
5. Press **(select)** - the confirmation screen is displayed.
6. Press **(^)** to move the pointer to **YES**.
7. Press **(select)** - **MEMORY DELETED** is displayed.
8. After a few seconds the display returns to the **MEMORY STORE** screen. You may select another number to delete (return to step 2) or press **(memory)** to return to standby.

```

MEMORY STORE
01 FRED
02▶JOHN SMITH
    
```

```

▶EDIT MEMORY 02
DELETE MEMORY 02
GO BACK
    
```

```

EDIT MEMORY 02
▶DELETE MEMORY 02
GO BACK
    
```

```

DELETE MEMORY 02
▶YES
NO
    
```

```

MEMORY 02 DELETED
    
```

```

MEMORY STORE
02▶EMPTY
03 KAY JONES
    
```

### NOTE

When an incoming call is received during paging, paging is cancelled and the telephone is switched to the incoming call.

### NOTE

If additional handsets have been registered to the base, all handsets will beep when paged.

## PAGING

### Paging from base unit to the handset

Pressing the **(page)** button can help you to locate a handset's whereabouts.

1. Press **(page)** on the base.
2. The handset beeps for 60 seconds.
3. Press the **(delete/page)** button on the handset to end the page.

### From handset to an optional handset

1. Press **(delete/page)** ⇨ [handset No. **(1)** - **(7)**].  
The handset number is shown on the right side of the display.
2. The paged handset beeps for 20 seconds.
3. Press **(delete/page)** key on the paged handset to talk to each other.
4. To end the intercom, press **(delete/page)** again.
5. Both handsets go to standby.

```

PAGING
    
```

```

PAGING HAND 5
    
```

```

INTERCOM
    
```

## REGISTRATION

### NOTE

If a handset is registered at any time as handset 1, all other handsets will need to be registered again from Step 1.

### TIP

If you have additional handsets, repeat the same process, but at Step 2 select a number from 3 - 7 to register the next handset as (fig 3)

### TIP

The Registration process needs to be completed within 15 seconds, 3 beep tones will indicate that the time has been exceeded. Please start the process again.

### TIP

After Registration the handset number is shown on the Display screen either during a call or while the handset is charging (Fig 5).

The original handset supplied with the Main Base is already registered as handset 1, this leaves handset numbers 2 - 7 available. It is very important to allocate each handset a different number to enable functions such as Call Transfer.

#### Registration Process

Follow this process for each additional handset (DS805) that needs to be registered to the Main Base or for registering your Main Handset.

1. Remove the handset from its charger
2. Press flash/reg on the handset (Fig 1).
3. Press the number 2 (Fig 2) for handset 2.

Fig 1.



REGISTER AS  
HAND #2

Fig 2.

REGISTER AS  
HAND # (3 - 7)

Fig 3.

4. Place the handset in the Main Base Unit (Fig 4).
5. Press and hold the Registration button located on the back of the Main Base unit near the DC power jack (Fig 4). Hold the Registration button in until a long beep confirms the handset has

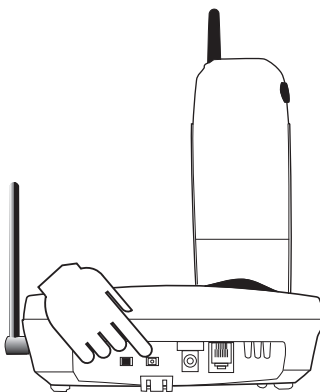
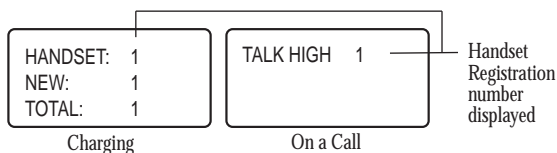


Fig 4.

Fig 5.



## CALLER ID

### NOTE

Caller ID information may not be displayed immediately.

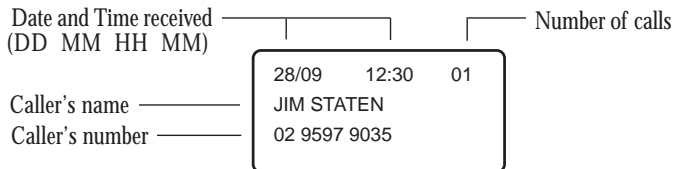
You must subscribe to the Caller ID service from your local telephone company to use these features.

When the telephone rings, the Caller ID feature allows you to view the caller's name and phone number on the display before you answer the phone. The handset displays the phone number of the incoming call, the name, time and the number of calls. Additionally, you can dial the displayed number and store the information for memory dialing.

### When the Telephone Rings

When the Caller ID message is received, the display shows the caller's phone number along with the date and time.

The incoming call information is stored in the Caller ID record. If the Caller ID service included the caller's name, the caller's name appears on the display (up to 15 letters).



### Some typical Displays:

*When the phone number, name and date are received*

28/09	12:30PM	01
FRED		
02 9597 9035		

*When invalid data is received*

INCOMPLETE DATA		
-----------------	--	--

*When a private number is received*

28/09	12:30PM	01
PRIVATE		

*When an unknown number is received*

28/09	12:30PM	01
UNAVAILABLE		

*When a call is coming from overseas (New Zealand only)*

28/09	12:30PM	01
0000		

*When a call is coming from a payphone (Australia only)*

28/09	12:30PM	01
PAYPHONE		
UNAVAILABLE		

### NOTE

Private numbers will not be recorded in the Caller ID list.

### Name tagging

If the displayed caller ID telephone number is exactly the same as a number stored in memory, then the stored name will also be displayed with the incoming Caller ID telephone number. Oversea's calls cannot be name tagged.

### Viewing the Caller ID Message List

The Caller ID list stores information for up to 60 incoming calls-even unanswered calls.

1. Press **(cid)** - the summary screen is displayed.  
The screen shows the number of new messages and total messages.
2. Press **(v)** to display the latest Caller ID message.
3. Press **(v)** to see the next message, or press **(u)** to see previous message.
4. Press **(cid)** again to return to standby.

HANDBSET 1  
NEW 1  
TOTAL 3

5/11 12:30 PM 01  
FRED  
02 9597 9035

### Deleting Information from the Caller ID List

The DS815 stores up to 60 messages. If the phone receives the 61<sup>st</sup> message, the oldest one in the list is automatically deleted. Caller ID data can also be deleted manually.

Deleting a Caller ID message

1. Press **(cid)** - display the message to be deleted from the Caller ID list by pressing **(u)** or **(v)**.
2. Press **(delete/page)**.
3. Press **(u)** or **(v)** to indicate "Yes" or "No".
4. Press **(select)**.

When you indicate 'Yes' -  
a tone sounds and the Caller ID message is deleted. The screen displays the next Caller ID message.

When you indicate 'No' -  
the display returns to the Caller ID screen.

### Deleting all Caller ID names/numbers

1. Press **(cid)**.
2. Press **(delete/page)**.
3. Press **(u)** or **(v)** to indicate 'Yes' or 'No'.
4. Press **(select)**.

When you indicate 'Yes' -  
a tone sounds and all stored Caller ID messages are deleted.

When you indicate 'No' -  
the display returns to the Summary screen.

5/11 12:30 PM 01  
FRED  
02 9597 9035

DELETE MESSAGE?  
YES  
▶NO

NEW: 01  
TOTAL: 03

DELETE ALL?  
YES  
▶NO

TOTAL: 00

### NOTE

If a message has already been stored in the selected memory number location, a confirmation screen is displayed.  
Press **▲** to indicate "Yes".  
Press **select** to overwrite.

### NOTE

Residential customers do not need to set this option.

## Using the Caller ID List

Calling a party from the Caller ID list  
You can place a call from the Caller ID list.  
The DS815 stores up to 60 messages.

1. Press **cid** - select the phone number that you want to dial by pressing **▲** or **▼**.
2. Press **talk** - the displayed phone number will be dialed automatically.

### Storing Caller ID messages in Memory dialing

The phone number of the party on the Caller ID list can be stored in memory dialing.

1. Press **cid** - select the phone number to be stored from the Caller ID list by pressing **▲** or **▼**.
2. Press **memory**.
3. Press **▲** or **▼** or enter a two-digit number **01-09** to select the memory location.
4. Press **select** - a confirmation tone will sound. The number is stored in memory, and the screen displays the Caller ID list.
5. To add a name to the stored number refer to page 16.

5/11 12:30 PM 01  
FRED  
02 9597 9035

TALK LOUD 1  
02 9597 9035

5/11 12:30 PM 01  
FRED  
02 9597 9035

SELECT LOCATION  
01▶FRED  
02 JOHN SMITH

5/11 12:30 PM 01  
FRED  
02 9597 9035

REPLACE MEMORY  
YES  
▶NO

## OPTIONS / DIAL PREFIX

Some business telephone systems may require a digit to be inserted prior to dialling.

1. Press **options** - **DIAL PREFIX** is displayed
2. Enter the one digit dial prefix using the number keys.
3. Press **options** again to store your setting.

DIAL PREFIX

## TROUBLE SHOOTING

If your phone is not performing to your expectations, please try these simple steps first before calling Uniden customer service -

PROBLEM	SUGGESTION
No dial tone	Check that the phone line cord connectors at both ends are pushed in until they click.
Talk flashes No dial tone	Re-register the handset - see page 14
Cannot dial out	Dial Prefix may be incorrectly set - see page 20 to delete Dial Prefix.
Does not ring	You may have exceeded the limit of the number of phones that can be connected to the same line, at the one time. Disconnect some telephones
No power on the handset	Check the battery pack plug, inside the battery compartment of the handset, is fully pushed in. The handset rechargeable Ni-Cad battery pack may need to be charged. Check the AC Adaptor is plugged in at both ends and switched On.
Does not charge	Make sure the charging contacts on both the handset and the base unit are in contact during charging. The charging contacts may need to be cleaned with a dry cloth or pencil eraser. Check the AC Adaptor is plugged in at both ends and switched On.
Range is limited	Make sure the base antenna is vertical. Move the base unit so that it is centrally located in your residence or office and make sure that the base unit is not located near electrical appliances.
Calls received, flutter or fade	The handset rechargeable battery pack may need charging. You may be out of normal operating range. Move closer to the base unit.



Please check our Website for the latest, up to date problem solving and frequently asked questions - Australia: [www.uniden.com.au](http://www.uniden.com.au) New Zealand: [www.uniden.co.nz](http://www.uniden.co.nz)

# WARRANTY

## One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.

Warrantor: Uniden Australia Pty Limited ABN 58 001 865 498  
Uniden New Zealand Limited

**ELEMENT OF WARRANTY:** Uniden warrants to the original retail owner for the duration of this warranty, its DS815 (herein after referred to as the Product), to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

**WARRANTY DURATION:** This warranty to the original retail owner only, shall terminate and be of no further effect 12 months after the date of original retail sale. This warranty will be deemed invalid if the product is; (A) Damaged or not maintained as reasonable and necessary, (B) Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden, (C) Improperly installed, (D) Repaired by someone other than an authorised Uniden Repair Agent for a defect or malfunction covered by this warranty, (E) Used in conjunction with any equipment or parts or as part of a system not manufactured by Uniden. (F) Only available in the original country of sale.

**PARTS COVERED:** This warranty covers for one (1) year, the Base/Charging Unit and Handset only. All accessories (AC Adaptor, battery etc.) are covered for 90 days

**STATEMENT OF REMEDY:** In the event that the product does not conform to this warranty at any time while this warranty is in effect, the warrantor at its discretion, will repair the defect or replace the product and return it to you without charge for parts or service. **THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS GUARANTEE IS IN ADDITION TO AND DOES NOT IN ANY WAY AFFECT YOUR RIGHTS UNDER THE CONSUMER GUARANTEE ACT.**

## PROCEDURE FOR OBTAINING PERFORMANCE OR

**WARRANTY:** In the event that the product does not conform to this warranty, the Product should be shipped or delivered, freight pre-paid, with evidence of original purchase (eg. a copy of the sales docket), to the warrantor at:

UNIDEN AUSTRALIA PTY LIMITED  
SERVICE DIVISION  
345 Princes Highway,  
Rockdale NSW 2216  
Ph (02) 9599 3577 Fx (02) 9599 3278  
Toll Free 1300 366 895

[www.uniden.com.au](http://www.uniden.com.au)

UNIDEN NEW ZEALAND LIMITED  
SERVICE DIVISION  
150 Harris Road,  
East Tamaki, Auckland  
Ph (09) 273 8383 Fx (09) 274 4253  
Toll Free 0800 4 UNIDEN  
(864 336)

[www.uniden.co.nz](http://www.uniden.co.nz)

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre. See Unidens Website for the nearest Repair Centre.

# THANK YOU

FOR PURCHASING A UNIDEN PHONE!

## Uniden

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