

ViewSonic™

Digital Photo Frame VFM842/VFM1042

IMPORTANT: Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic Corporation, which is also found on our web site at <http://www.viewsonic.com> in English, or in specific languages using the Regional selection box in the upper right corner of our website.

"Antes de operar su equipo lea cuidadosamente las instrucciones en este manual"



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- User Guide

- Guide de l'utilisateur

- Guía del usuario

Model No.: VS13442
VS13444

Compliance Information

FCC Statement

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

For Canada

- This Class B digital apparatus complies with Canadian ICES-003.
- Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

CE Conformity for European Countries

 The device complies with the EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC.

Following information is only for EU-member states:

The mark is in compliance with the Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE).

The mark indicates the requirement NOT to dispose the equipment including any spent or discarded batteries or accumulators as unsorted municipal waste, but use the return and collection systems available.

If the batteries, accumulators and button cells included with this equipment, display the chemical symbol Hg, Cd, or Pb, then it means that the battery has a heavy metal content of more than 0.0005% Mercury or more than, 0.002% Cadmium, or more than 0.004% Lead.



Declaration of RoHS Compliance

This product has been designed and manufactured in compliance with Directive 2002/95/EC of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr ⁶⁺)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex of the RoHS Directives as noted below:

Examples of exempted components are:

1. Mercury in compact fluorescent lamps not exceeding 5 mg per lamp and in other lamps not specifically mentioned in the Annex of RoHS Directive.
2. Lead in glass of cathode ray tubes, electronic components, fluorescent tubes, and electronic ceramic parts (e.g. piezoelectronic devices).
3. Lead in high temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
4. Lead as an allotting element in steel containing up to 0.35% lead by weight, aluminium containing up to 0.4% lead by weight and as a cooper alloy containing up to 4% lead by weight.

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For Your Records

Product Name:	VFM842/VFM1042 ViewSonic Digital Photo Frame
Model Number:	VS13442/VS13444
Document Number:	VFM842_VFM1042_UG_ENG Rev. 1B 04-09-10
Serial Number:	_____
Purchase Date:	_____

Product disposal at end of product life

ViewSonic is concerned about the preservation of our environment. Please dispose of this product properly at the end of its useful life. Your local waste disposal company may provide information about proper disposal.

The lamp in this product contains mercury. Please dispose of properly in accordance with environmental laws of your location.

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Introduction

Thank you for purchasing this Digital Photo Frame.

This Digital Photo Frame is compatible with SD, MMC and MS memory card formats, which enables you to view digital photo directly from your camera's memory card.

This manual contains important safety information and operation instructions, so please read all the instructions carefully before using the Digital Photo Frame and keeps it for future reference.

We have done our best to produce a complete and accurate manual; however, we cannot ensure there are no errors or omissions. We also have no responsibility for damages or loss of data caused by improper operation.

The instruction manual is subject to change for improvement without notice.

Trademarks and trade names used in this user's manual are owned by their respective companies or organizations.

Important Safety Precautions

Always follow these basic safety precautions when using your Digital Photo Frame. This will reduce the risk of fire, electric shock, product damage and personal injury.

- **Warning:** Do not remove the cover or back to reduce the risk of electric shock. There are no user-serviceable parts inside. Refer servicing to qualified personnel.
- **Warning:** Do not expose the Digital Photo Frame to rain or moisture to prevent fire or electric shock hazard.
- **Warning:** If you want to remove the wooden frame, please note that inside have Glass and take off the Glass cover before use.
- Do not expose the Digital Photo Frame to water (dripping or splashing) and no objects filled with liquids, such as vases, should be placed on the unit.
- Keep the Digital Photo Frame away from direct sunlight and heat source such as radiators or stoves.
- Do not block the ventilation openings. Slots and openings on the unit are provided for ventilation. The openings should never be blocked by placing your Digital Photo Frame on a cushion, sofa or other similar surface
- Do not place the Digital Photo Frame on unstable cart, stand, tripod, bracket or table. The unit may fall, resulting in possible damage or injury.
- Never place heavy or sharp objects on the LCD panel or frame.
- Only use the AC adapter included with Digital Photo Frame. Using any other adapter will void your warranty.
- Protect the power cord from being walked on or pinched particularly at plugs, receptacles and the point where the cord attached to the Digital Photo Frame.
- Unplug the power from the outlet when the unit is not in use.

Cleaning

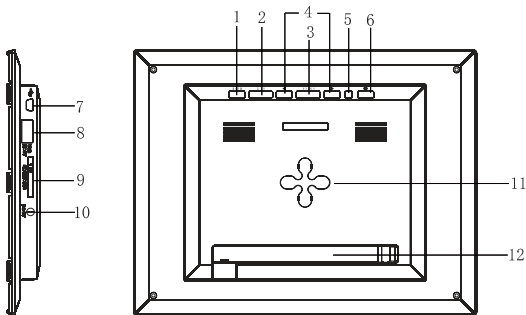
- Before cleaning the Digital Photo Frame make sure it is turned off.
- Never spray or pour liquid directly onto the screen or plastic casing.
- To clean the LCD screen, wipe the screen with a clean, soft, lint-free cloth. This removes dust and other particles. If it is still not clean, apply a small amount of non-ammonia, non-alcohol based glass cleaner on a clean, soft, lint-free cloth to clean the screen.
- To clean the plastic casing, use a soft, dry cloth. If it is still not clean, apply a small amount of non-ammonia, non-alcohol based, mildly non-abrasive detergent on a clean, soft, lint-free cloth to clean the surface.
- To clean the frame, use a soft, dry cloth.

Disclaimer: Authorized Dealer does not recommend the use of any ammonia or alcohol-based cleaners on the LCD screen or plastic casing. Some chemical cleaners have been reported to damage the screen and/or display case. Authorized Dealer will not be liable for damage resulting from the use of any ammonia or alcohol-based cleaners.

Main Features

- 21.3cm/8.4"(VFM842) or 26.4cm/10.4"(VFM1042) Digital TFT LCD: 800*600 4:3
- Decorative appearance
- Displays digital photos (JPEG)
- Slide show with background music and multiple transition effects
- Playback of music files
- Playback of video files
- Calendar and clock display
- Alarm setting
- Compatible with SD/MMC/MS memory cards
- USB Host for connecting to the USB mass storage
- 2GB Internal memory built in

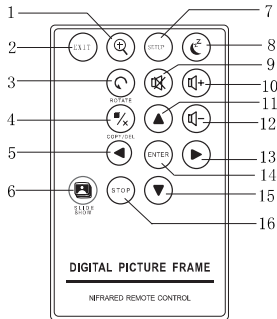
Controls and Connections



1. **MENU** Press to enter main menu
2. **EXIT** Exit button
3. **ENTER** Play/Pause/Confirm button
4. ◀▶ Navigation button
5. Working indicator light
6. ⏻ Hold to power on or off

7. Mini-USB connection
8. USB HOST
9. SD/MMC/MS card slot
10. 5V 2A DC Input socket
11. Wall hanger
12. Adjustable stand

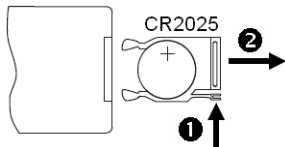
Remote Control



1		To zoom in the photo.
2	EXIT	To return to the previous menu.
3		To rotate the photo.
4		To copy or delete files.
5		To move the cursor left.
6		To start slide show.
7	SETUP	To enter the setup menu.
8		To turn on/off the unit.
9		To play in mute.
10		To increase the volume.
11		To move the cursor up.
12		To decrease the volume.
13		To move the cursor right.
14	ENTER	To confirm the selection; start or pause playback.
15		To move the cursor down.
16	STOP	To stop music or video playing

Battery installation for the Remote Control

- Remove the insulating mylar strip from the battery if the battery is being used for the first time, it is located at the bottom back side of the remote control.
- If the remote control unit fails to work even when it is operated near the unit, replace the battery.



1. Press and hold the battery release tab in the direction of arrow **1**.
2. Pull out the battery holder completely in the direction of arrow **2** as shown in the left.
3. Remove the old battery, and place a new battery in the holder.
4. Push the holder back into the remote control.

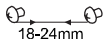
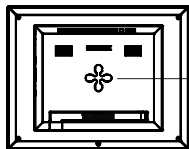
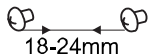
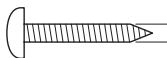
Note: Use a 3V lithium battery (No. CR2025 or equivalent)

Caution: Be careful when you press the slot of the battery compartment with your fingernails only as this might break them.

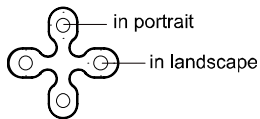
Getting Started

Hanging the frame to a wall

The frame can also be mounted to a wall without the stand.

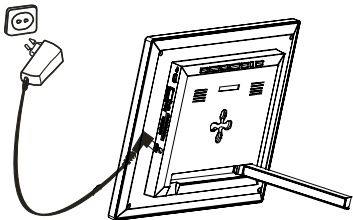


18-24mm



1. Prepare screws (less than $\Phi 6\text{mm}$) suitable for the screw holes on the rear panel.
2. Screw the screws into the wall. The distance between screws in horizontal is about 18-24mm.
3. Hang the photo frame on the wall with the wall hanger, you can set the device in the landscape orientation or in the portrait orientation.

Connecting to the power



Plug one end of the power adaptor into the DC socket in the Digital Photo Frame, and the other into a wall outlet.

Note:

To turn on/off the Digital Photo Frame completely, hold the power button..

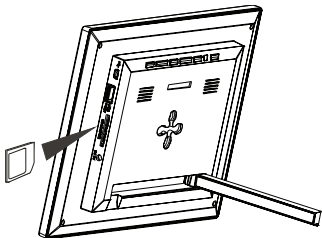
Inserting Media

In order to play photos from a card or a memory stick, insert the card into its respective card slot on the Digital Photo Frame or use the USB port.

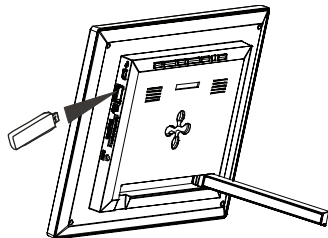
This Digital Photo Frame is compatible with the following memory cards:

- Secure Digital Card (SD)
- Multimedia Card (MMC)
- Memory Stick (MS)

Following is the method of inserting a memory card or attaching a memory stick:



1. Insert the SD/MMC/MS card into the 3-in-1 card slot with the metallic contacts facing towards the display.



2. Push a USB memory stick into the USB HOST slot.

Note:

- Do not use any force while inserting a memory card or attaching a memory stick.
- The 3-in-1 card slot only reads one memory card at a time. Do not insert more than one card into one memory card slot.
- To remove the cards or the USB memory stick, pull it out gently.

Copy files from computer

You can connect the digital photo frame to a computer copy files to the memory device connected to the digital photo frame or to the built-in memory (depends on the unit you purchase).

1. Make sure that your computer has been started before you start.
2. Connect the mini plug of the USB cable to the mini USB port on digital photo frame, and push the other end into a free

USB port on your computer.

3. The computer system detects “New hardware” and starts to install the driver automatically. Wait for the system to finish the installation. When it has finished, several “Removable Disk”, which indicate all drivers of the digital photo frame, will be created in “My computer”.
4. Drag and drop the files on your computer to the memory device connected to the digital photo frame or to the built-in memory.
5. To disconnect the USB cable from the computer, double click the **Safely Remove Hardware** icon on the task bar. Click the **USB Mass Storage Device**, and then click **OK**.










Note:

- *Make sure no USB storage device is connected with the Digital Photo Frame before connecting to your computer.*
- *The Digital Photo Frame must be plugged in and turned on before connecting to the computer.*
- *When connecting with a computer, the USB HOST driver is not available.*
- *Do not disconnect the USB cable or remove the card during files copying and transferring.*
- *System support: Windows® 2000/ XP/ Vista™.*

Main menu

- When a memory device is inserted into the Digital Photo Frame, the corresponding icon appears on the main menu.
 - In the main menu, you can select connected source to view photos, listen to music, watch videos, display the calendar and clock, manage files or change frame settings.
1. Press the **EXIT** key on the remote as necessary to access the main menu. All connected source, photo, music, video, calendar, files and setup icons are displayed.



Memory 	Appears when you purchase a Frame with NAND flash memory. (only for model with internal memory)
SD/MMC/MS 	Appears when you insert a SD, MMC or MS card.
USB 	Appears when you inserted a USB flash driver.
Photo 	To view photos of the memory source.
Music 	To play music.
Video 	To play videos.
Calendar 	To display the Calendar/Clock on the screen.
Files 	To browse all the files of the memory source and copy or delete files.
Setup 	To customize the settings of Digital Photo Frame.

Note: If several memory devices are connected to the frame simultaneously, the Digital Photo Frame will read the memory source by the priority order as follows: USB, SD/MMC/MS.

2. Use ▲ or ▼ key on the remote to select a memory source, and then press the **ENTER** key on the remote.
3. Use ◀ or ▶ key on the remote to select the desired mode, and press **ENTER** key on the remote to confirm.

Viewing Photos

- Press the **EXIT** key on the remote as necessary to enter the function select interface.
- Use **▲** or **▼** key on the remote to select a memory source (e.g. USB, SD/MMC/MS) in the main menu and press the **ENTER** key.
- Use **◀** or **▶** key t on the remote o select **Photo** icon, and then press the **ENTER** key on the remote. The photos are displayed on the screen in thumbnails or in slideshow mode which can be adjusted in **Setup** mode.

Viewing thumbnails





In Photo mode, the photos on the selected memory source can be displayed on the screen as thumbnails. Up to 16 photos are displayed at a time.

1. While in slideshow, press **EXIT** key on the remote to go to thumbnail mode.
2. To navigate through the thumbnails or move to the next or previous page of thumbnails, press the **▲** **▼** **◀** or **▶** key on the remote.


Browsing a single photo

You can select a single photo to display on the screen:

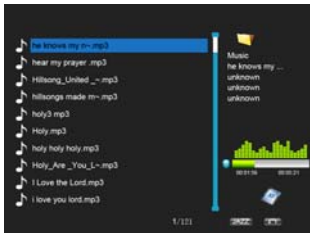
1. Use ▲ ▼ ◀ or ▶ key on the remote to select a photo in the thumbnail view, and press the **ENTER** key on the remote. Or press **ENTER** key on the remote repeatedly to change to single mode during slideshow. The selected photo is displayed on screen.
2. To zoom in a photo, use  key and press **ENTER** key on the remote repeatedly.
3. To rotate a photo, use  key and press **ENTER** key on the remote repeatedly.
4. To return to the thumbnail view, press the **EXIT** key on the remote.
5. To start slide show from the current photo, press the **ENTER** key on the remote.

Playing a slideshow

You have two ways to running a slideshow:

1. In any mode, press the  key on the remote to start a slideshow.
2. While browsing a single photo, press the **ENTER** key on the remote to start slide show from the current photo.
 - Press **ENTER** key on the remote repeatedly to toggle through **Slide with music**, **Slide photo only** and **Single** mode.
 - Press the **EXIT** key or **STOP** key on the remote to exit the slideshow and view the photos in thumbnail.

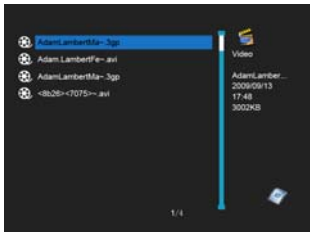
Listening to Music



In Music mode, the music file lists on the selected memory source can be displayed on the screen as thumbnails.

1. Press the **EXIT** key on the remote as necessary to enter the function select interface.
2. Use **▲** or **▼** key t on the remote o select a memory source (e.g. USB, SD/MMC/MS) in the main menu and press the **ENTER** key on the remote.
3. Use **◀** or **▶** key on the remote to select **Music** icon, and then press the **ENTER** key. The music file lists displayed on the screen
4. Use **▲** or **▼** key on the remote to select a music file and press **ENTER** on the remote to play.
5. Pause playback, press **ENTER** on the remote. To resume playback, press **ENTER** on the remote again.
6. Press **⏮**+ or **⏭**- key on the remote to increase or decrease volume. Press **⏸** key to play in mute.
7. Press **EXIT** key on the remote to exit music playing.

Watching Videos

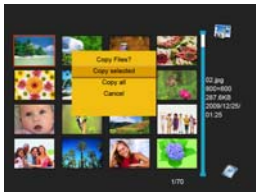
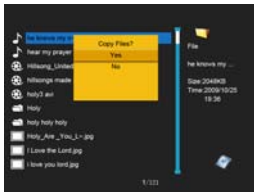
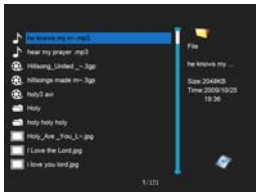


In Video mode, the video file lists on the selected memory source can be displayed on the screen as thumbnails.

1. Press the **EXIT** key on the remote as necessary to enter the function select interface.
2. Use **▲** or **▼** key on the remote to select a memory source (e.g. USB, SD/MMC/MS) in the main menu and press the **ENTER** key on the remote.
3. Use **◀** or **▶** key on the remote to select **Video** icon, and then press the **ENTER** key on the remote. The music file lists displayed on the screen
4. Use **▲** or **▼** key on the remote to select a video file and press **ENTER** on the remote to play.
5. Pause playback, press **ENTER** on the remote. To resume playback, press **ENTER** on the remote again.
6. Fast rewind or forward within a video, use **◀** or **▶** key on the remote and then press **ENTER** on the remote.
7. Press **🔊+** or **🔊-** key on the remote to increase or decrease volume. Press **🔇** key to play in mute.
8. Press **EXIT** key on the remote to exit music playing.

Managing Files

In the **File** mode, you can view all playable files and folders on the memory source. You also can copy or delete the files.



1. Press the **EXIT** key on the remote as necessary to enter the function select interface.
2. Use **▲** or **▼** key on the remote to select a memory source (e.g. USB, SD/MMC/MS) in the main menu and press the **ENTER** key on the remote.
3. Use **◀** or **▶** key on the remote to select **Files** icon, and then press the **ENTER** key on the remote. The file list appears.
4. Use the **▲** or **▼** key on the remote to navigate between files and folders.
 - To open a folder, highlight it and press the **ENTER** key on the remote. To return to superior directory, press the **EXIT** key on the remote.

Copying photos

You can copy photos from memory card or USB to the internal memory. There are two methods:

Copy photos from the file manager

Use this method, you can only copy one file at a time, and you cannot resize the photo.

1. Press the **EXIT** key on the remote as necessary to enter the function select interface.
2. Use ◀ or ▶ key on the remote to select File icon, and then press **ENTER** on the remote to confirm.
3. Use ▲ or ▼ key on the remote to select the photo file (or music or video file), then press **COPY/DEL** key. The screen will pop up a window "Copy Files? Yes/No". Use ▲ or ▼ on the remote to choose the desired option and then press **ENTER**. The file has been copied.

Copy photos from the thumbnail mode

Use this method, you can copy all or selected photos, with the ability to resize the photo.

1. Press the **EXIT** key on the remote as necessary to enter the function select interface.
2. Use ▲ or ▼ key on the remote to select the memory device (memory card or USB), and then press **ENTER**.
3. Use ◀ or ▶ key on the remote to select Photo icon and press **ENTER** to go to the thumbnail mode
4. Press **COPY/DEL** key to pop up a window "Copy Files? Copy selected, Copy all, Cancel". Use ▲ or ▼ to select the desired option, and then press **ENTER**.
5. The thumbnails will be displayed with a small white square in the upper left corner of each. Use ▲ ▼ ◀ or ▶ key on the remote to select the photo to be copied. Then press **ENTER** to confirm with a tick mark for each photo you select. (If you choose "Copy all", all the white squares show a tick mark.)
6. Press **COPY/DEL** key on the remote again to pop up a window "Copy Files? Yes/ No". Use ▲ or ▼ on the remote to

select “Yes”, and then press **ENTER**.

7. Use **▲** or **▼** on the remote to select the directory into which you want to copy the photos, then press **ENTER**.
8. The screen will pop up a window asking you if you want to resize the photo.
9. Use **▲** or **▼** key on the remote to select the desired option and confirm the choice by selecting “Confirm”, and then press **ENTER**. Your photos are sized and copied to the internal memory.

Deleting photos

You can delete photos from internal memory. There are two methods:

Delete photos from the file manager

Use this method, you can only delete one file at a time.

1. Press the **EXIT** key on the remote as necessary to enter the function select interface.
2. Use **◀** or **▶** key on the remote to select File icon, and then press **ENTER** to confirm.
3. Use **▲** or **▼** key on the remote to select the photo file (or music or video file), then press **COPY/DEL** key on the remote. The screen will pop up a window “Delete Files?Yes/No”. Use **▲** or **▼** on the remote to choose the desired option and then press **ENTER**. The file has been deleted.

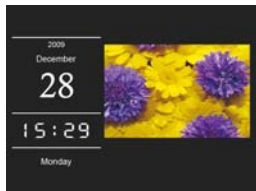
Delete photos from the thumbnail mode

Use this method, you can delete all or selected photos.

1. Press the **EXIT** key on the remote as necessary to enter the function select interface.
2. Use **▲** or **▼** key on the remote to select the internal memory, and then press **ENTER**.

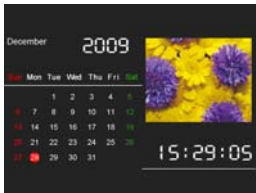
- Use ◀ or ▶ key on the remote to select Photo icon and press **ENTER** to go to the thumbnail mode
- Press **COPY/DEL** key on the remote to pop up a window “Delete Files? Delete selected, Delete all, Cancel”. Use ▲ or ▼ on the remote to select the desired option, and then press **ENTER**.
- The thumbnails will be displayed with a small white square in the upper left corner of each. Use ▲ ▼ ◀ or ▶ key on the remote to select the photo to be deleted. Then press **ENTER** to confirm with a tick mark for each photo you select. (If you choose “Delete all”, all the white squares show a tick mark.)
- Press **COPY/DEL** key on the remote again to pop up a window “Delete Files? Yes/ No”. Use ▲ or ▼ on the remote to select “Yes”, and then press **ENTER**. Your photos are deleted from the internal memory.

Displaying Clock/Calendar



You can switch your Digital Photo Frame to Clock/Calendar mode that the current date and time is displayed on the screen with a slide show in thumbnail.

- Select the **Calendar** icon on the main menu and press the **ENTER** key.
The Calendar, Clock or Monthly Calendar is displayed on the screen and all photos in the memory source start slide show in thumbnail.
- Press the **ENTER** key to toggle through Calendar, Clock or Monthly Calendar mode.



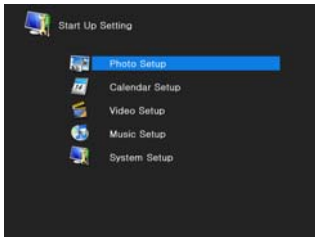
3. Press the ◀ or ▶ key on the remote to skip to previous/next photo.
4. To exit the Clock/Calendar mode, press the **EXIT** key.

Note:

- The date, time, date format and clock mode can be adjusted in **Setup** mode.
- You can choose the display mode(Calendar, Clock or Monthly Calendar)in **Setup** mode.

Changing Frame Settings

The system settings let you customize and configure your Digital Photo Frame.



Press the **EXIT** key on the remote as necessary to enter the function select interface. Use ▲ or ▼ key on the remote to select the **Setup** icon. The Setup Menu appears on the screen.

1. To select Photo Setup, Calendar Setup, Video setup, Music Setup or System Setup, use the ▲ or ▼ key on the remote and then press the **ENTER** key.
2. To select a setting item, press the ◀ or ▶ key on the remote.
3. To change the value, press the ▲ or ▼ key on the remote..
4. Press **EXIT** key on the remote to exit.

Setting items

Items	Sub-Items	Value Description
Photo Setup	Display Mode	Slideshow, Thumbnail or Single mode
	Display Ratio	Fit to Screen, Crop to fill or Full Screen
	Slideshow Duration	5Sec, 15 Sec, 30 Sec, 60 Sec, 5Min, 15Min.
	Slideshow Repeat	Once, Repeat or Random.
	Slideshow Effect	Random, Snake, Partition, Erase, Blinds, Random Lines, Grid, Cross, Spiral, Rect, Close
	Magic Window	On or Off
	Clock	On or Off
	Resize	On or off
	Cut out when copy	On or Off
	Show tip when copy	On or Off
Calendar Setup	Display Mode	Calendar, Clock or Monthly Calendar
	Date Format	YYYY/MMM/DD, MM/DD/YYYY or DD/MM/YYYY
	Date	Adjust the date
	Clock Mode	Adjust the date.
	Clock Time	Adjust the time
	Alarm Status	On or Off
	Alarm Time	Set alarm time
	Alarm Frequency	Once, Everyday, Mon to Fri or Weekend
Video Setup	Display Mode	Full Screen or Original Size
	Play Mode	Repeat or Once

	Auto Play	On or Off
Music Setup	Play Mode	Repeat, Random, Once or Repeat One
	Music Effect	Normal, Rock, Pop, Classic, Soft, Jazz or DBB
	Show Spectrum	On or Off
	Auto Play	On or Off
SystemSetup	Language	Set up the language of the OSD menu.
	Brightness	Adjust the brightness of the screen. The available options include: 1,2,3,4,5,6,7,8,9,10,11,12,13,14,15,16.
	Contrast	Adjust the contrast of the screen. The available options include: 1,2,3,4,5,6,7,8,9,10,11,12,13,14,15,16.
	Saturation	Adjust the saturation of the screen. The available options include: 1,2,3,4,5,6,7,8,9,10,11,12,13,14,15,16.
	Tint	Adjust the tint of the screen.
	Power on	On or Off
	Auto Boot Time	Set the Digital Photo Frame to turn on at the specified time
	Power off	On or Off
	Auto Shut Time	Set the Digital Photo Frame to turn off at the specified time
	Auto-Power Frequency	Once, Everyday, Mon to Fri or Weekend
	Reset	Reset all settings to the default settings.
	Version	View the software version.

Frequently Asked Questions

1. Why cannot the Digital Photo Frame display some files from my Flash card or USB device?

- Some unpopular memory cards are not compatible with the device. Use a card which matches with the Digital Photo Frame.
- The file formats on your card or USB device might not be supported (only JPEG photos are accessible). Provide files with the supported JPEG.

2. There is a memory card inserted in the Digital Photo Frame, but the device is not able to read the card. What can I do?

- First, make sure that you are using a memory card type that is supported by the Digital Photo Frame.
- Secondly, make sure that the memory card is inserted correctly.
- Thirdly, check if the file formats on your card are supported or not by the frame (only JPEG photos are accessible). Provide files with the supported JPEG.

Note: Some digital cameras save images into non-standard formats. Please refer to the operating manual of your camera for specifics.

3. Why do some photos load faster than others?


- Higher resolution photos load slower. Use photos with lower resolution to speed up the loading time.

Note: The Digital Photo Frame supports up to 8000*8000 pixels photo display.

4. Why does the screen not show anything?

- The device might not have been turned ON or the adapter is not well connected.

5. Can I rotate a photo on the screen?

- YES. Press  key on the remote while viewing a single photo.

6. What is the best photo resolution displayed on the screen?

- The best resolution is 800*600 and the max photo resolution of this Digital Photo Frame is 8000*8000 pixels.

Specification

Display	Digital LCD Panel size: VFM842: 21.3cm/8.4 inches, VFM1042: 26.4cm/10.4 inches Screen aspect ratio: 4:3 Resolution: 800*600 pixels
Power Supply	AC Adapter (Input: 100~240V AC, 50~60Hz; Output: DC 5V 2.0A)
USB port	USB Host 2.0 Supports USB flash media
Supported peripheral devices	SD™ (Secure Digital Card), MMC™ (MultiMedia Card), MS™ (Memory Stick).
Supported photo format	JPEG, Maximum resolution: 8000*8000 pixels
Storage condition	Humidity < 90%, -20~60°C
Working condition	Humidity < 80%, 0~45°C
Dimension	VFM842-12: 268.3 x 35.5 x 218.3 mm VFM842-52: 226 x 24.5 x 176 mm VFM1042-52: 306.8 x 36.5 x 253.8 mm

Customer Support

For technical support or product service, see the table below or contact your reseller.

Note: You will need the product serial number.

Country/Region	Web Site	Telephone
United States	www.viewsonic.com	Toll-Free= 1-800-688-6688 Toll: 1-424-233-2530 Fax: 1-909-468-3757
Canada	www.viewsonic.com	Toll-Free= 1-866-463-4775 Toll: 1-424-233-2533 Fax: 1-909-468-3757

Limited Warranty

VIEWSONIC Digital Photo Frame

What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:

ViewSonic Digital Photo Frame are warranted for 1 year for labor from the date of the first customer purchase.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
 - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - b. Repair or attempted repair by anyone not authorized by ViewSonic.
 - c. Causes external to the product, such as electric power fluctuations or failure.
 - d. Use of supplies or parts not meeting ViewSonic's specifications.
 - e. Normal wear and tear.
 - f. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.

How to get service:

1. For information about receiving service under warranty, contact ViewSonic Customer Support (please refer to Customer Support page). You will need to provide your product's serial number.
2. To obtain warranted service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.

4.3: ViewSonic DPF Warranty

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DPF_LW01 Rev. 1A 06-20-08

VFM842/VFM1042

Mexico Limited Warranty

VIEWSONIC Digital Photo Frame

What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:

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Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
 - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - b. Repair or attempted repair by anyone not authorized by ViewSonic.
 - c. Causes external to the product, such as electric power fluctuations or failure.
 - d. Use of supplies or parts not meeting ViewSonic's specifications.
 - e. Normal wear and tear.
 - f. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.

How to get service:

For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to the attached Customer Support page). You will need to provide your product's serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

For Your Records

Product Name: _____ Model Number: _____ Document Number: _____
Serial Number: _____ Purchase Date: _____ Extended Warranty Purchase? _____ (Y/N)

If so, what date does warranty expire? _____

1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
2. Take or ship the product in the original container packaging to an authorized ViewSonic service center.
3. Round trip transportation costs for in-warranty products will be paid by ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

Contact Information for Sales & Authorized Service (Centro Autorizado de Servicio) within Mexico:	
Name, address, of manufacturer and importers: México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas, Col. San Fernando Huixquilucan, Estado de México Tel: (55) 3605-1099 http://www.viewsonic.com/la/soporte/index.htm	
NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004	
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