



WMG80 / WMG120

Wireless Media Gateway



User Guide

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Product Registration

To meet your future needs and to receive additional product information as it becomes available, register your ViewSonic® product at: www.viewsonic.com.

For Your Records

Model Name:	WMG80 / WMG120		
Model Number:	VS10205		
Document Number:	WMG80/WMG120_UG_ENG	Rev.1C	27 Jan 05
Serial Number:	_____		
Purchase Date:	_____		

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Chapter 1: Overview

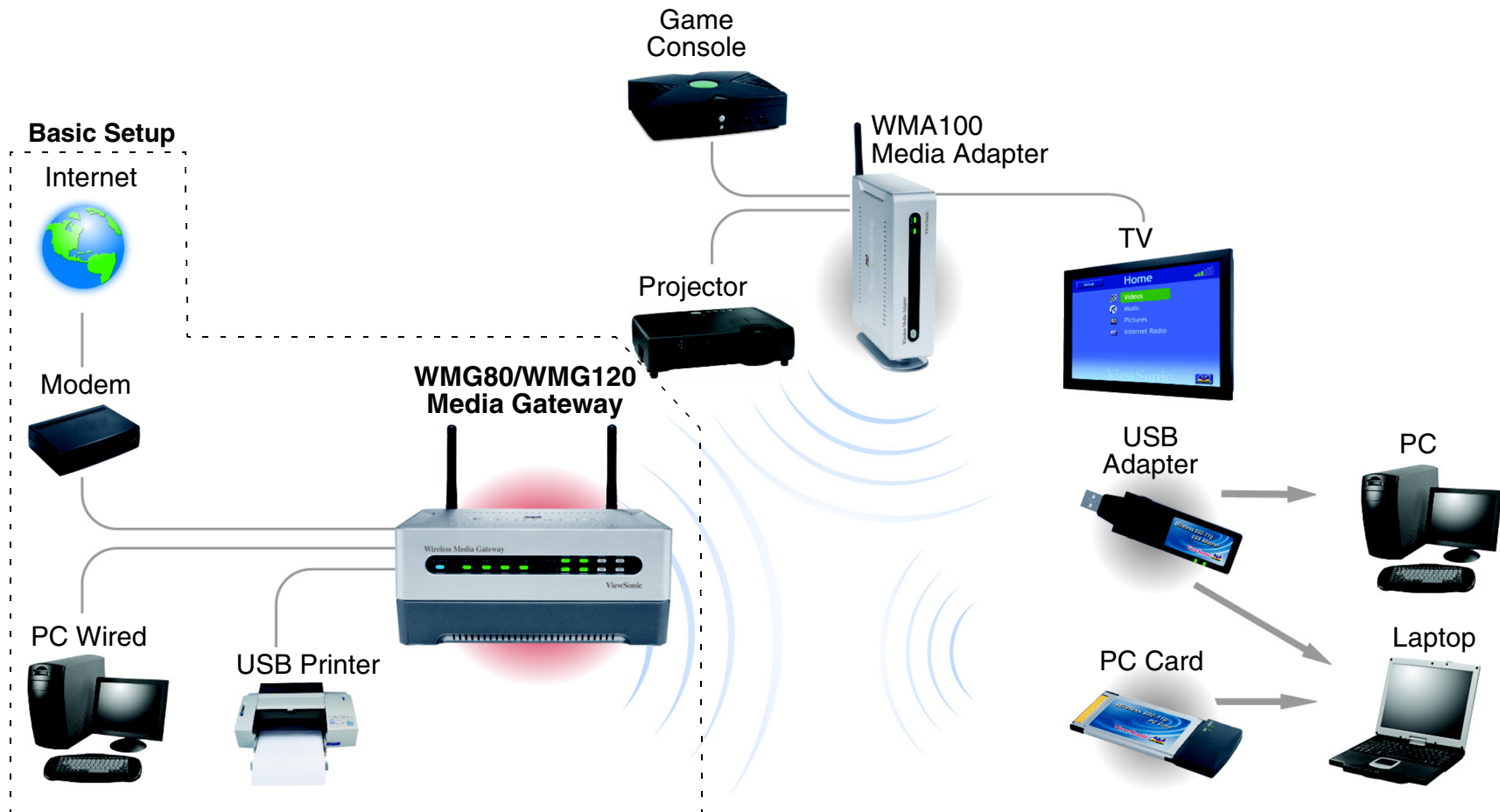
Congratulations on purchasing the **ViewSonic WMG80 / WMG120 Wireless Media Gateway** print server and hard drive! The **ViewSonic WMG80 / WMG120 Gateway** gives you the freedom to enjoy all your digital media entertainment - TV, movies, music, gaming, Internet access, digital pictures, and more - from any location in your home. The **Gateway** easily connects to your networked media adapters and then functions as your in-home networked media storage device. It features a hard drive to store digital media entertainment. Two USB ports and the internal print server provide support for USB printers and additional external storage devices. Set up is quick and easy with the included set up instructions.

Important: If you are using the WMA to see pictures, the pictures have to be JPEG format that are stored on the WMG hard drive. The WMA can support other formats (JPEG, PNG, GIF) when stored on your PC hard drive. For more information, see the chapter on File Management to transfer content from your PC to the Gateway hard drive.

In this user guide, “**Gateway**” refers to both models, **WMG80** and **WMG120**.

Typical Setup

A typical setup for the **Gateway** shown below starts on the next page.



Product Features

Access photos, video, music and more on demand

Store the family's media content on the **Gateway** for the whole family to access. When the **Gateway** is combined with a **ViewSonic Wireless Media Adapter**, you can extend your digital entertainment to any TV or stereo in your home with friends and family in your living room, bedroom, office or media room.

Robust security keeps your data secure

NAT and SPI firewall ensure your networked data is safe from Internet intruders. Wireless security includes 64-bit/128-bit WEP, WPA and MAC address filtering.

Create a wireless network for your home or office

Create a local area network (LAN) and share a single high-speed broadband connection, files, printers and other peripherals between all your computers.

Support for USB printers and external devices

Includes two USB ports for external printers and additional storage connectivity.

Super-fast sharing of content to your network devices

Zero waiting time. Transfer data with the 802.11g wireless connectivity for up to five times the speed of 802.11b wireless networks. Enjoy your video, music and pictures almost instantly with the 54Mbps signaling rate.

General Requirements

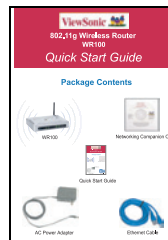
- Personal Computer or notebook.
- Broadband modem (DSL, cable), or ISP 5.0 or newer.
- **Microsoft Internet Explorer** or **Netscape** navigator to view and use the **Gateway** web-based configuration screens.
- Available AC power outlet.

Package Contents

Check to make sure all of the items shown below are included in the package.



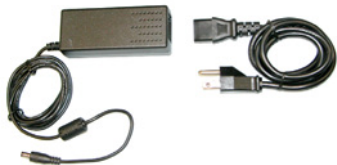
WMG80 / WMG120 Gateway



Quick Start Guide



Networking Companion CD



Power Cord and Adapter



**Ethernet LAN Cable
(6 feet)**

For information on optional accessories and products, go to www.viewsonic.com.

Safety Notice

To ensure safe operation, following these simple rules:

- Place device in a safe, secure location.
- Read the user guide thoroughly before installing the device.
- The device should only be repaired by authorized and qualified personnel. Do not try to open or repair the device yourself as this voids the warranty.
- Do not place the device in a damp, wet, or humid location like a bathroom.
- Do not expose the device to direct sunlight or other heat sources. The housing and electronic components may be damaged by direct sunlight or heat sources.

Front Panel — LEDs

STATUS
Solid Green: unit is ready.
Blinking Green: HDD is in Standby mode but the Gateway is still operating fully.

POWER
ON: Solid Blue indicates the hard drive is running.

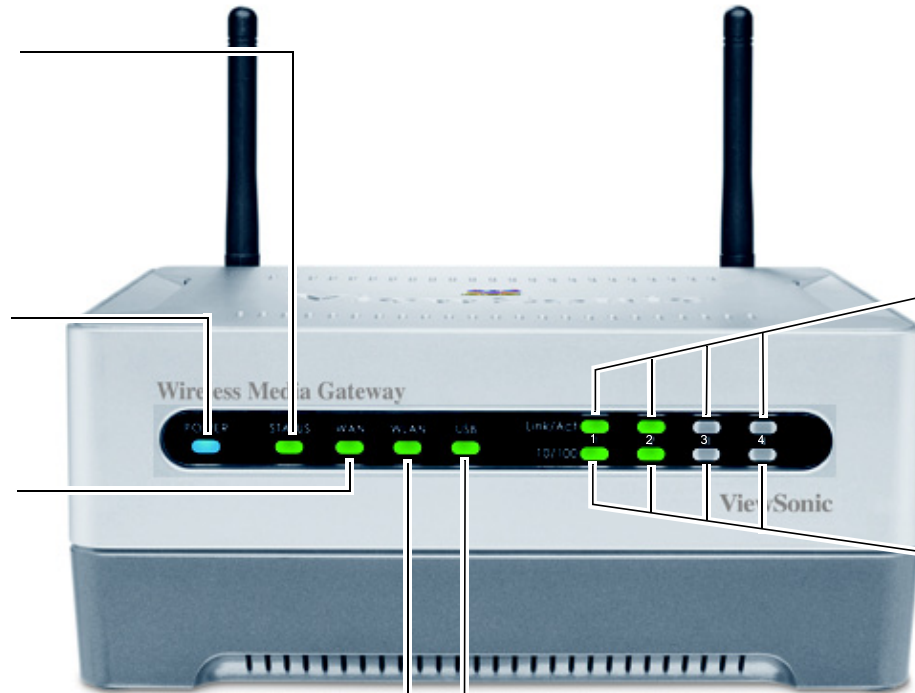
WAN
Cable or DSL modem
Solid Green: there is a connection.
Blinking Green: data is transferring.

WLAN
Solid Green: Wireless LAN is working.

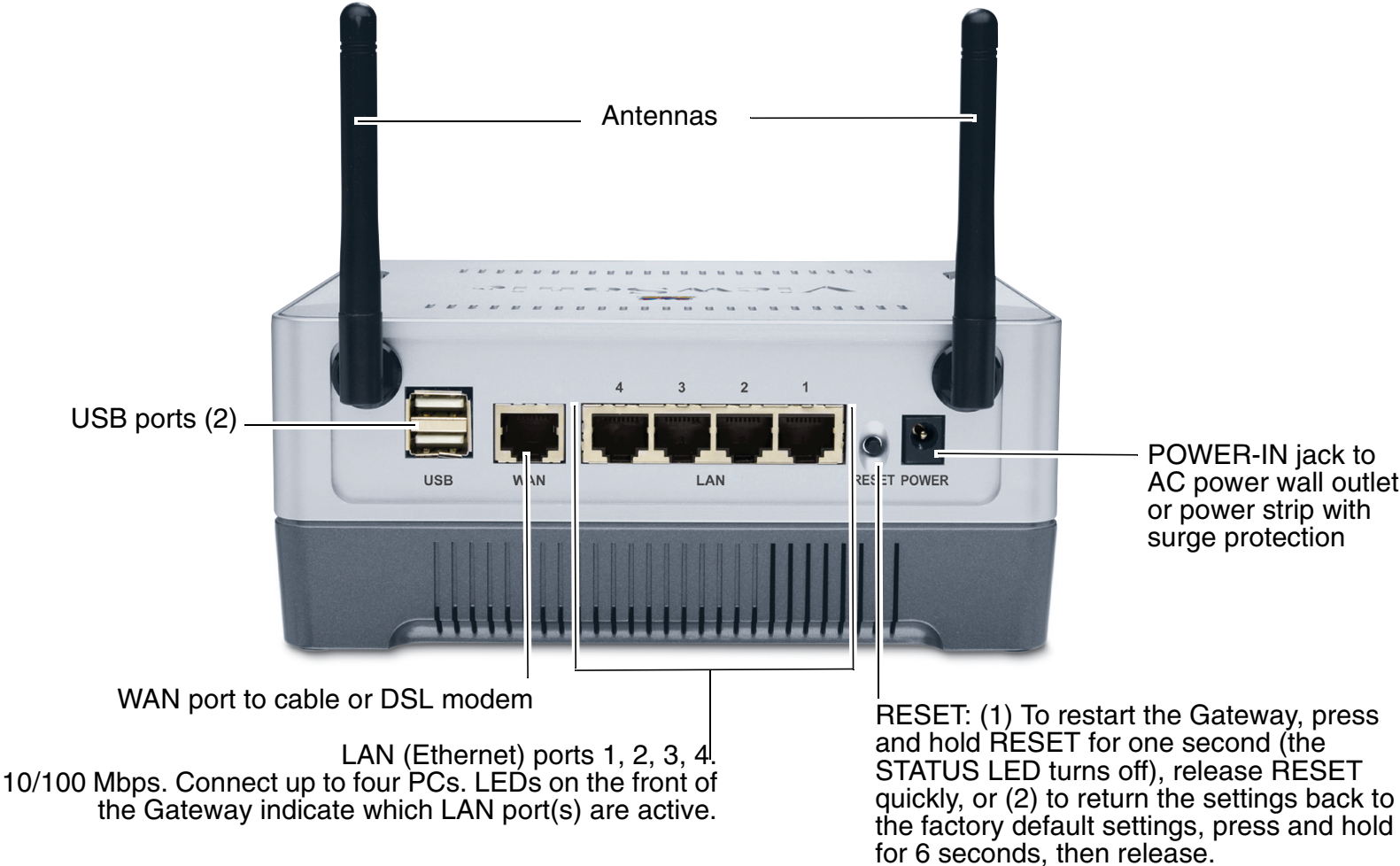
USB LED
Solid green: USB on indicates that an external USB device is connected to either USB port 1 and/or 2.

Link/Act LEDs
LAN port(s) 1, 2, 3, 4
Solid Green: LED indicates there is a connection to LAN port 1, 2, 3, &/or 4 on the back of the Gateway.

10/100 LEDs
10Mbps
LAN port(s) 1, 2, 3, 4
Active connection: LED OFF
Blinking Green: data is transferring.
100Mbps – 1, 2, 3, 4
Blinking Green: data is transferring.



Back Panel — Ports

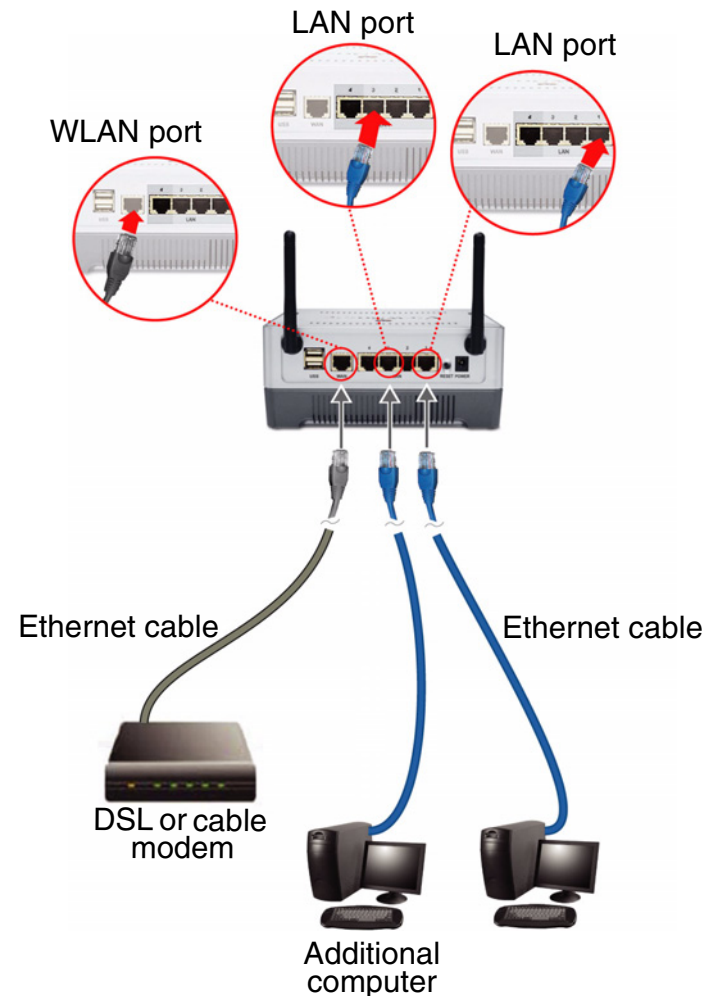


Chapter 2: Set up the Gateway

This chapter shows how to set up the **ViewSonic® Gateway**. For the most Basic Setup, see the **Wireless Media Quick Start Guide**. For more detailed information, see this user guide. This chapter has the following steps:

- Step 1: Connect the Gateway. Details start on the next page.
- Step 2: Setup your PC to the DHCP setting.
- Step 3: Configure the Gateway.
- Step 4: Set up your network.

IMPORTANT: To transfer content from your PC to the Gateway hard drive, see **Chapter 3 File Management** in this guide.

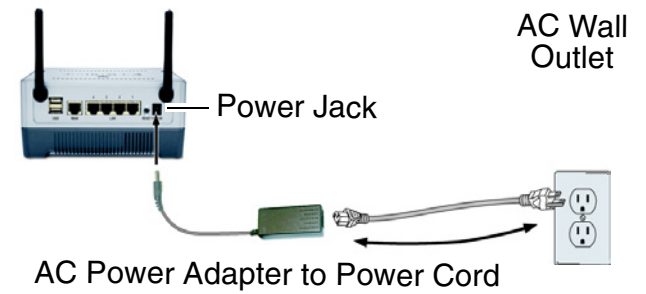


Step 1: Connect the Gateway

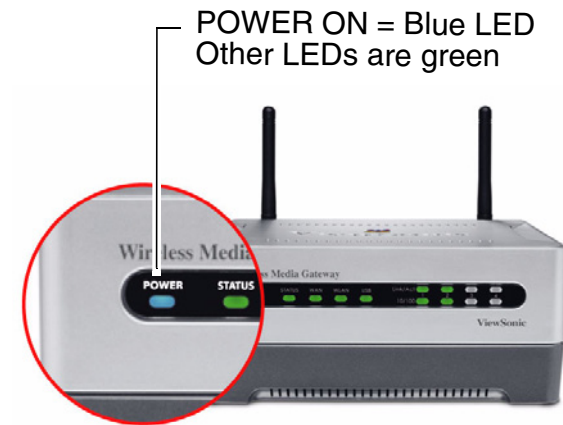
- (1)** Before connecting the Gateway, make sure you have all the setup information that your Internet Service Provider (ISP) requires.
- (2)** Make sure that all network hardware is turned off, including the Gateway, computer(s), and cable or DSL modem.
- (3)** Connect the Ethernet cable from one of the LAN ports on the Gateway to the Ethernet port on your computer. Optional: connect another Ethernet cable from another LAN port on the Gateway to an additional computer or network device. You can also connect another Ethernet cable from the WAN port on the Gateway to your cable or DSL modem.

- (4) Connect the AC Power Adapter to the Power Jack on the back of the Gateway. Attach the AC Power Adapter to the Power Cord. Connect the Power Cord to an AC Wall Outlet or a power strip with surge protection.

Back of Gateway



The blue POWER light on the front turns on. The Gateway is ready to configure when the green STATUS light turns on.



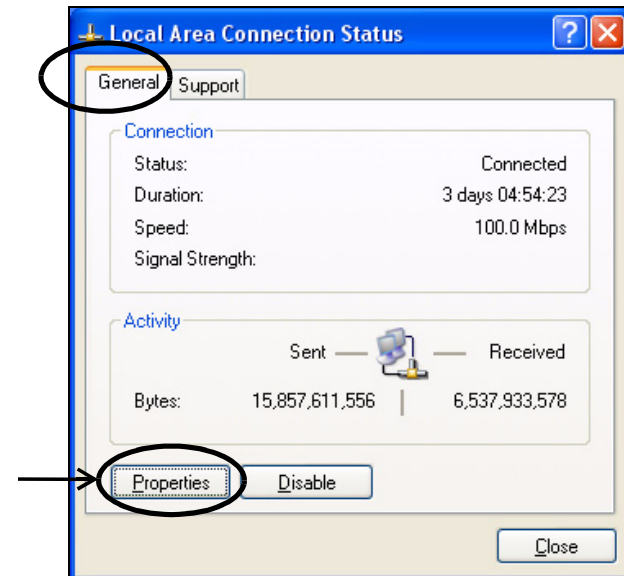
Front of Gateway

Step 2: Set your PC to DHCP

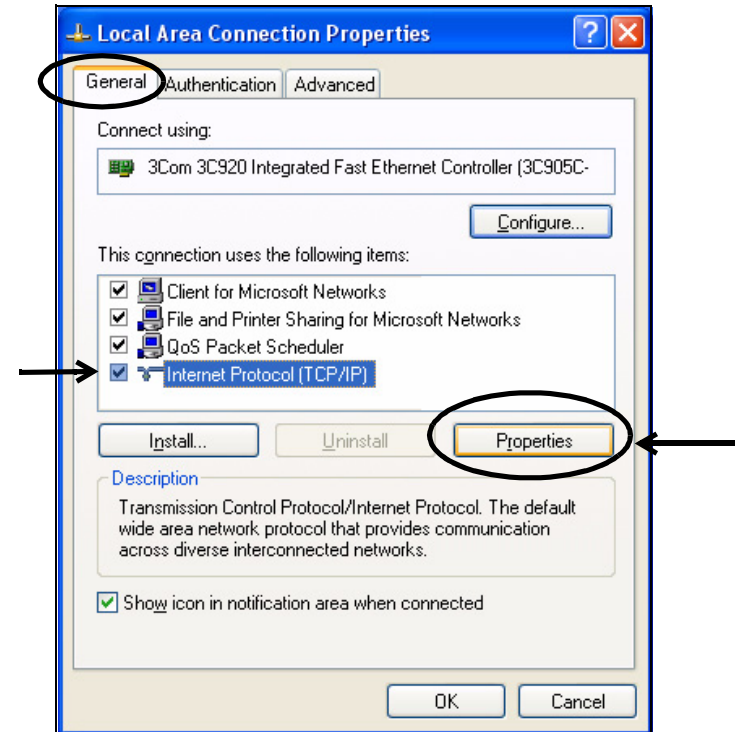
Verify that your computer is set to **DHCP** (Dynamic Host Configuration Protocol) to obtain an IP address automatically as follows: (may be already set to DHCP by default.)

For Windows 2000 or XP

- (1) Click the **Windows® Start** button > **Control Panel** > **Network and Internet Connections** > **Local Area Connection**. The **Local Area Connection Status** screen appears as shown on the right.
- (2) From the **General** tab (usually appears selected by default), click **Properties**. The **Local Area Connection Properties** screen appears in the next step.

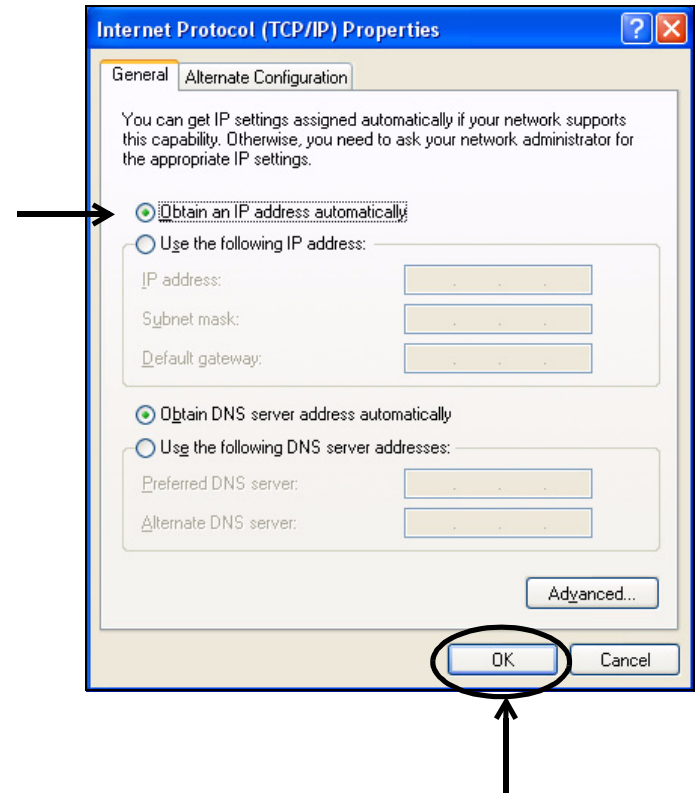


(3) Check the box next to **Internet Protocol (TCP/IP)** if it isn't already checked by default. Highlight **Internet Protocol (TCP/IP)** if it isn't already highlighted automatically. Click **Properties**. The **Internet Protocol (TCP/IP) Properties** screen appears as shown in the next step.



(4) Select **Obtain an IP address automatically**. Click **OK > OK > Close** to complete the PC configuration.

(5) Restart your PC if prompted.



Step 3: Configure the Gateway

You only need to configure the **Gateway** once on any computer that is already set up using the Web-based utility screens shown on the next few pages. Default settings in the table on the right may be helpful during the configuration process.

Open your web browser. In the Address field, enter **http://192.168.1.1** and press **Enter**. A login window appears like the one shown on the right.

ATTENTION! Notice forward slashes (//) are used here! In another place in this guide, you will be asked to use back slashes (\).

Login

User name: leave blank.

Password: enter the default password **admin** in all lowercase letters. Later on, we recommend changing the default to your own password for added security using the Advanced Settings tab.

Click **OK**. The **Primary Setup** screen appears as shown in the next step.

Basic Settings	Default
Internet Configuration Type	Automatic Configuration-DHCP
Wireless Media Gateway IP Address	192.168.1.1
Wireless Media Gateway Subnet Mask	255.255.255.0
Gateway Password	admin (lowercase)
DHCP Settings	
DHCP Server	Enable
DHCP Starting IP Address	192.168.1.10
Number of DHCP Client Users	50
2.4GHz Wireless Setting	
SSID	viewsonic
Channel	1
WEP (Encryption)	Disable

Welcome
Please login !

Name:

Password:

The Primary Setup tab

Enter the fields in the **Primary Setup** screen that are required by your ISP.

Time Zone (Primary Setup)

Select the time zone you are in and check **Enable Daylight Saving Time** if this applies.

Internet (Primary Setup)

Host Name: change if required by your ISP. Otherwise, leave this field as is.

Connection Type: if required by your ISP. Otherwise, leave this field as is. Click the **down arrow** for a drop-down menu with several Connection Types. **IMPORTANT!** The **Primary Setup** screen displays different features depending on which Internet **Connection Type** you select. Select one of the following:

- **Dynamic IP Setting - DHCP (Automatic Configuration).** If you are connecting through DHCP or a dynamic IP address from your ISP, keep this default setting.
- **Static IP Address.** If your ISP assigns you a Static IP Address, select Static IP Address. More fields appear below Connection Type. Enter the Internet IP Address, Subnet Mask, Default Gateway, and enter at least one DNS address.
- **PPPoE (for some DSL).** If you are connecting through PPPoE, select PPPoE from the drop-down menu. Complete the **User Name** and **Password** fields.

Continued.....

The image shows two screenshots of the ViewSonic web interface. The top screenshot is the 'Primary Setup' page, which is divided into sections for Time Zone, Internet, LAN, and Wireless. Annotations include a circle around the 'Primary Setup' tab, arrows pointing to the 'Time Zone' dropdown, the 'Enable Daylight Saving Time' checkbox, the 'Internet' section, the 'LAN' section, and the 'Wireless' section. In the 'Internet' section, the 'Dynamic IP Setting' dropdown menu is circled. In the 'Wireless' section, the 'Disable' radio button is circled. The bottom screenshot shows the 'Wireless Configuration Info' page, with the 'Return' button circled. An arrow points from the 'Return' button back to the 'Primary Setup' screen.

Returns to **Primary Setup**

LAN (Primary Setup)

IP Address: The default is Gateway IP Setting. No change is necessary.

Subnet Mask: The default is Gateway IP Setting. No change is necessary.

Wireless (Primary Setup)

Mode: click the down arrow field for the drop-down menu with a list of wireless networking modes. Select one of the following modes based on your environment setting:

- **11b+g:** If you have 802.11b and 802.11g devices in your network, then keep the default setting, 11b+g.
- **11g Only:** Default for optimal performance. If you have 802.11g devices, select **11g Only**. This will give you the best wireless performance.

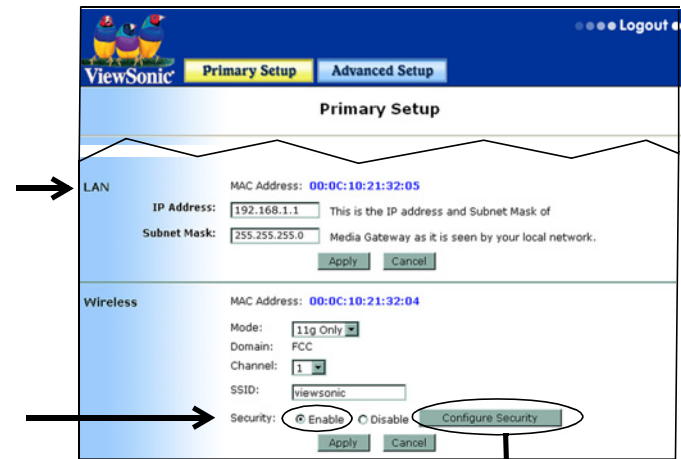
Channel: change as needed (recommended) especially if you experience interference with other wireless routers in the vicinity.

SSID: the default “viewsonic” is automatically entered. No change is necessary.

Security: select one.

Disable > click **Apply** > press **Logout** to close the screen.

Enable > click **Configure Security**. The **Wireless LAN Configuration** screen appears as shown on the next page. **Security Mode** defaults to WEP.



Wireless LAN Configuration screen shown on the next page.

Security Mode: WEP

Wired **E**quivalent **P**rotection.

Security Mode: select **WEP Encryption**

WEP Encryption: click the down arrow for more options: select **64bits/10 hex digits** or **128 bits/26 hex digits**.

Default Transmit Key: Select Key 1 from the pull down menu.

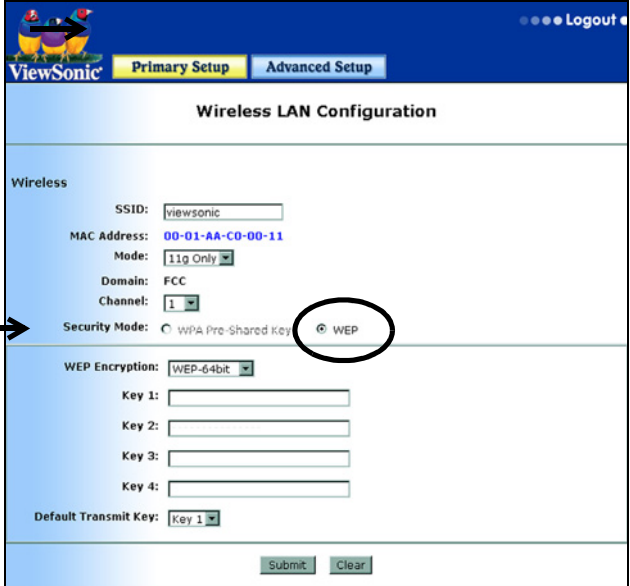
If you selected the 64bit option, enter 10 hex in **Key 1** field.

IMPORTANT! For 64bits, enter 10 hex . . . can be 0123456789abcdef in **Key 1, 2, 3,** or **4** fields. Be sure to write down that key for later configuration on the client side.

For 128bits/26 hex: For 64bits, enter 26 hex . . . can be 0123456789abcdef in **Key 1, 2, 3,** or **4** fields. Be sure to write down that key for later configuration on the client side.

You're done with the basic setup! Go to Step 4: Set up your network.

For more information, see the **Troubleshooting** section in this user guide. If you still need help, contact **ViewSonic Customer Support**. See the **Customer Support** table in the **Appendix** of this guide for contact information.



The screenshot shows the 'Wireless LAN Configuration' page in the ViewSonic web interface. The page has a blue header with the ViewSonic logo and navigation tabs for 'Primary Setup' and 'Advanced Setup'. The main content area is titled 'Wireless LAN Configuration' and contains the following fields:

- SSID: viewsonic
- MAC Address: 00-01-AA-C0-00-11
- Mode: 11g Only
- Domain: FCC
- Channel: 1
- Security Mode: WPA Pre-Shared Key (radio button) and WEP (radio button, circled in red)
- WEP Encryption: WEP-64bit
- Key 1: [text input field]
- Key 2: [text input field]
- Key 3: [text input field]
- Key 4: [text input field]
- Default Transmit Key: Key 1

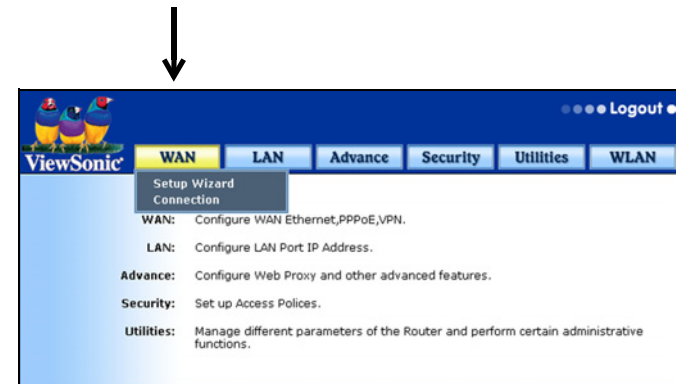
At the bottom of the page, there are 'Submit' and 'Clear' buttons. A black arrow points to the 'WEP' radio button.

Step 4: Set up your network

To initialize the WMG, search for Wireless Router with default SSID "xxxx". Set your laptop or PC to obtain an IP address automatically. The default setting IP for WLAN router is 192.168.5.1. Launch your browser to connect to the WLAN router. The "Home" page appears showing your Wireless Cable/DSL router information and current status.

The WAN tab

To configure your network, from the **Advanced Setup** tab > select the **WAN** tab shown on the right. To connect to the Internet, click **Setup Wizard** from the pull-down menu, or, to setup your WAN connection manually, select **Connection**. The **Setup Wizard** screen appears as shown on the next page.



Internet Settings

Setup Wizard

From the Setup Wizard shown on the right > select **Internet Settings** (*recommended*) for PPPoE or Ethernet > click **Next**. The **Internet Connection** screen appears shown below.



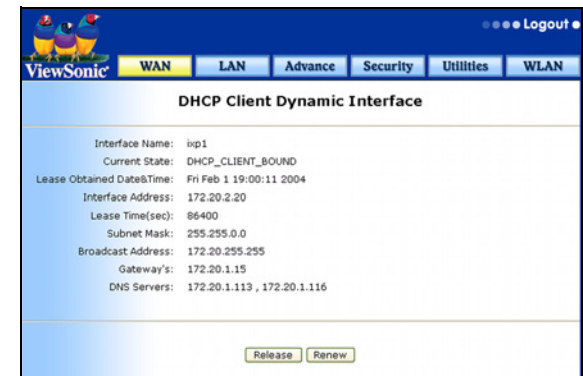
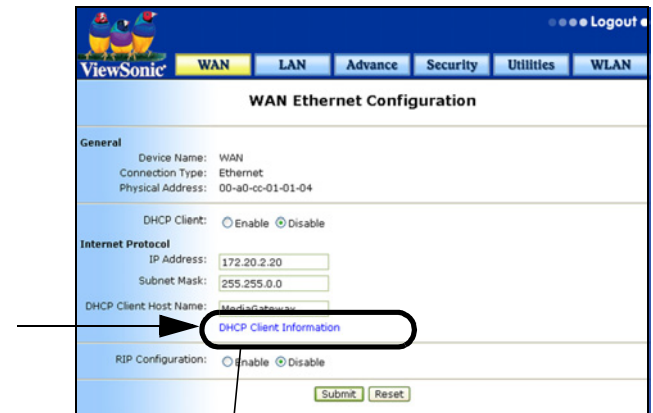
Select the type of WAN connection you have:

- **WAN Ethernet** for cable modem. The WAN Ethernet Configuration screen appears as shown on the next page.
- **WAN PPPoE** for DSL. Click **Next**.

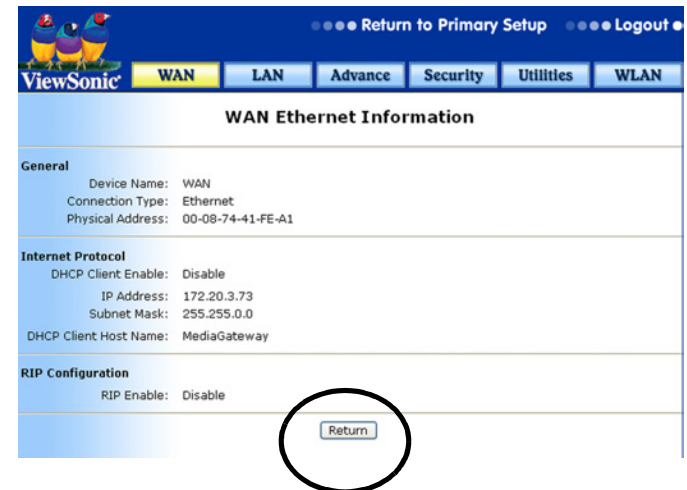


DHCP (Dynamic Host Configuration Protocol). If you want other users in this network to recognize this device, on the screen shown on the right, enter the **DHCP Client Host Name** > click **DHCP Client Information**. The **DHCP Client Dynamic Interface** screen appears as shown below with information only. Or,

If you are using Static IP to connect to the WAN, in the **RIP Configuration** section > select **Disable** > **Submit**. The **WAN Ethernet Information** screen appears as shown on the next page.



Click **Return**.

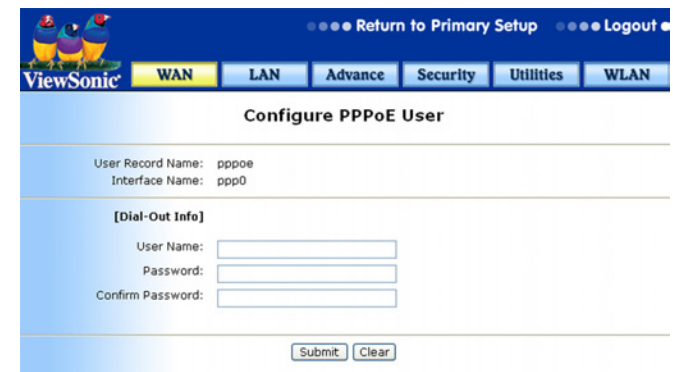


The screenshot shows the 'WAN Ethernet Information' page in the ViewSonic web interface. The page has a blue header with the ViewSonic logo and navigation tabs for WAN, LAN, Advance, Security, Utilities, and WLAN. The main content area is divided into sections: General, Internet Protocol, and RIP Configuration. The 'Return' button at the bottom right is circled in black.

WAN Ethernet Information	
General	Device Name: WAN Connection Type: Ethernet Physical Address: 00-08-74-41-FE-A1
Internet Protocol	DHCP Client Enable: Disable IP Address: 172.20.3.73 Subnet Mask: 255.255.0.0 DHCP Client Host Name: MediaGateway
RIP Configuration	RIP Enable: Disable

To use PPPoE as your WAN connection

From the **Primary Setup** tab > **Advanced Setup** > **WAN** tab > **Setup Wizard** > **Internet Settings** > **Next** > **WAN PPOE** > **Next** > enter the information on the screen shown on the right as required by your ISP to complete the connection. To confirm your PPPoE setting, click **Submit**, or **Clear** to reset.

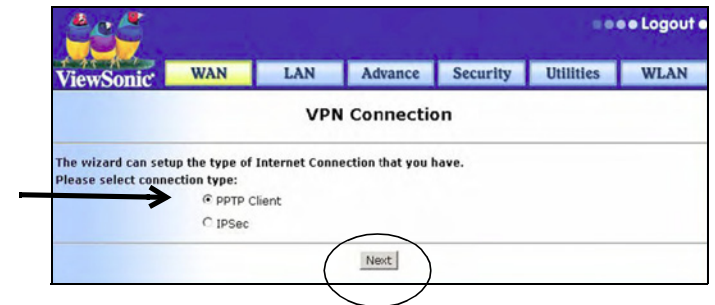
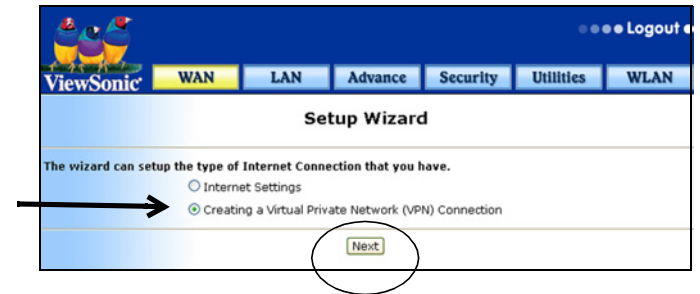


The screenshot shows the 'Configure PPPoE User' page in the ViewSonic web interface. The page has a blue header with the ViewSonic logo and navigation tabs for WAN, LAN, Advance, Security, Utilities, and WLAN. The main content area is divided into sections: User Record Name and Interface Name, and a [Dial-Out Info] section with input fields for User Name, Password, and Confirm Password. The 'Submit' and 'Clear' buttons are at the bottom right.

Configure PPPoE User	
User Record Name:	pppoe
Interface Name:	ppp0
[Dial-Out Info]	
User Name:	<input type="text"/>
Password:	<input type="password"/>
Confirm Password:	<input type="password"/>

VPN Connection

- 1 To set up a VPN (Virtual Private Network) connection to your ISP, click the **WAN** tab > select **Setup Wizard** > select **Creating a VPN Connection**. The **VPN Connection** screen appears.
- 2 Select the type of of Internet Connection you have: **PPTP Client** or **IPSec** > click **Next**.



- 1 To complete the VPN connection have all the information that your service provider requires. Click **Submit** to accept the changes. The **VPN POLICIES** screen appears.

ViewSonic WAN LAN Advance Security Utilities WLAN

Configure PPPoE User

User Record Name:

[Dial-Out Info]

User Name:

Password:

Confirm Password:

Authentication Type:

AC Name:

Inactivity Time:

Keep Alive Time:

Local IP Address:

Local Subnet Mask:

Peer Primary DNS Server:

Peer Secondary DNS Server: (Eg: 10.10.10.1)

Add Default Route: YES NO

Dial on Demand: Enable Disable

[TCP MSS SETTINGS]

Tcp Mss Mangling: Enable Disable

Use Mss Value:

[RIP SETTINGS]

RIP Enabled: Yes No

RIP Record Name:

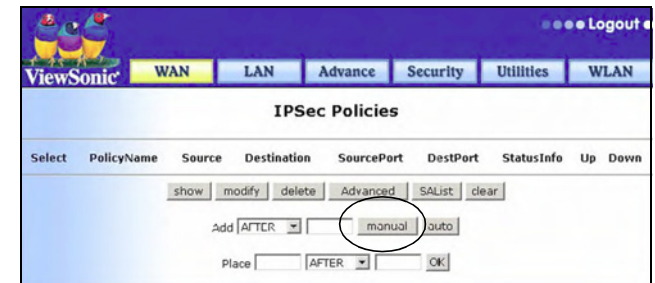
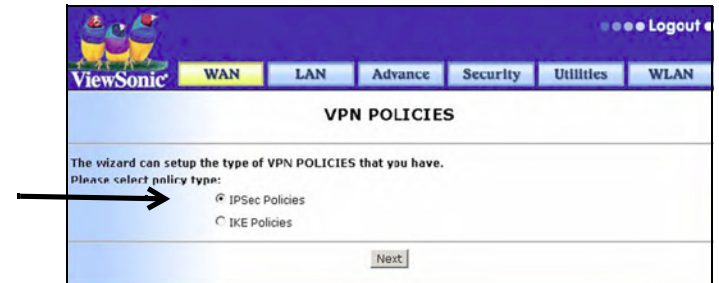
Submit Clear

2 Select one of the two types of **VPN POLICIES: IPSec** or **IKE**.

IPSec Policies

IPSec Policies are a set of crypto map associated with a VPN connection. IPSec can provide data integrity and security. It can be used to protect one or more data flows between a pair of hosts, between a pair of security gateways or between a security gateway and a host.

Click **Manual** tab to set up the **IPSec Policies** manually. The **Manual** screen appears as shown on the next page.



IPSec:

A framework of open standards that provides data confidentiality, data integrity, and data authentication between peers. IPSec provides these security services at the IP Layer. IPSec uses IKE to handle negotiation of protocols and algorithms based on local policy and to generate the encryption and authentication keys to be used by IPSec.

Policy Name:

Name the filtering rule whose traffic is protected by **IPSec**.

Status:

Select “DISABLE” or “ENABLE.”

Source IP address:

Select the source IP address to be filtered.

Source Port:

Select the source service port to be filtered.

Destination IP Address:

Select the destination IP address to be filtered.

Destination Port:

Select the destination application service port to be filtered.

Protocol:

Select the protocol fields for the application.

Click **Add**.

ViewSonic Wireless Media Gateway

ViewSonic W A N LAN Advance Security Utilities WLAN

Manual

Policy Name -

Status:

Security Process:

Source Address:

Source IP Address: . . .

Mask:

Destination Address:

Destination IP Address: . . .

Mask:

Source Port:

Src Port Value:

Destination Port:

Dest Port Value:

Protocol:

Encapsulation Mode:

Peer Security Gateway: . . .

Local Security Gateway: . . .

[OR]

Dynamic Interface Name:

Authentication:

Auth Algorithm:

IN Key:

IN SPI:

OUT Key:

OUT SPI:

Encryption:

ESP Algorithm:

Auth Algorithm:

IN SPI:

IN Auth Key:

OUT SPI:

OUT Auth Key:

IN ESP Key:

OUT ESP Key:

Add Reset

IKE Policy

IKE (Internet Key Exchange) is a key management protocol standard used in conjunction with IPSec and other standards. IKE provides authentication of the IPSec peers, negotiates IPSec keys, and negotiates IPSec security associations.

Policy Name

Naming the filtering rule whose traffic is protected by IPSec IKE management

Source IP address:

Specify the source IP address to be filtered.

Source Port:

Specify the source service port to be filtered.

Destination IP Address:

Specify the destination IP address to be filtered.

Destination Port:

Specify the destination application service port to be filtered.

Protocol:

Specify the protocol fields for the service application.

Click **Submit** or **Reset**.

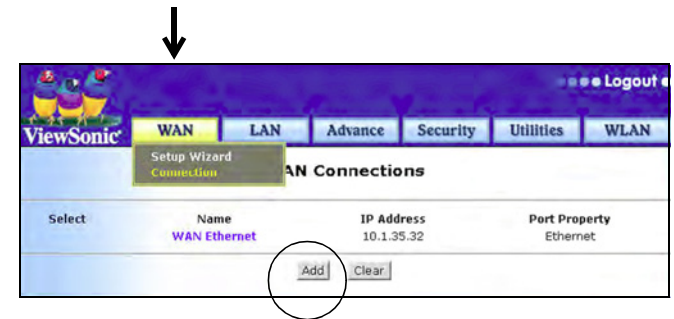
The screenshot shows the 'IKE Policy Configuration' page in the ViewSonic management interface. The page has a blue header with the ViewSonic logo and navigation tabs for WAN, LAN, Advance, Security, Utilities, and WLAN. The main content area is titled 'IKE Policy Configuration' and contains the following fields:

- Policy Name:** A text input field.
- Direction:** A dropdown menu set to 'BOTH DIRECTIONS'.
- Exchange Type:** A dropdown menu set to 'MAINMODE'.
- Local IdType:** A dropdown menu set to 'IPADDRESS'.
- Local ID Data:** A text input field.
- Remote IdType:** A list of 10 dropdown menus, each set to 'IPADDRESS'.
- Remote ID Data:** A list of 10 text input fields corresponding to the Remote IdType dropdowns.
- Local IP Address:** A text input field with a dotted separator.
- Remote IP Address:** A text input field with a dotted separator.
- Encrypt Algo:** A dropdown menu set to 'DES'.
- Encryption Key Length:** A dropdown menu set to 'Not Required'.
- Auth Algo:** A dropdown menu set to 'MD5'.
- Auth mode:** A dropdown menu set to 'Pre-SharedKey'.
- If Auth mode is Pre-Shared Key enter the key:** A text input field.
- Life time in Sec's:** A text input field.
- Life time in KB's:** A text input field.
- DH Group:** A dropdown menu set to 'MODP_768'.

At the bottom of the page, there are two buttons: 'SUBMIT' and 'RESET'.

Manual Connection

From the screen shown on the right, click the **WAN** tab for the pull-down menu > click **Setup Wizard** (the **Setup Wizard** screen appears) > select Internet Settings > **Next** (the **Internet Connection** screen appears as shown) > select the type of Internet connection that you have > **Next**.



The LAN tab

Select the **LAN** tab > select LAN Setting. The **LAN Ethernet Configuration** screen provides the basic setup for the LAN port of the WMG.

LAN Ethernet Configuration

- 1 Enter the IP address and subnet mask for the device.
- 2 Select **Enable DHCP Server** for LAN client PCs to obtain IP address automatically.
- 3 If DHCP Server is enabled, enter the gateway for clients, usually the same for LAN IP Address.
- 4 Enter the DNS IP address to enable WMG to forward DNS requests from client to WAN.
- 5 Enter the **Lease Duration time**: the default is 43200 seconds. This gives you a limited time to designate the IP address. When the **Lease Duration** ends, the IP address is available to clients.

Click **Submit** or **Reset**.

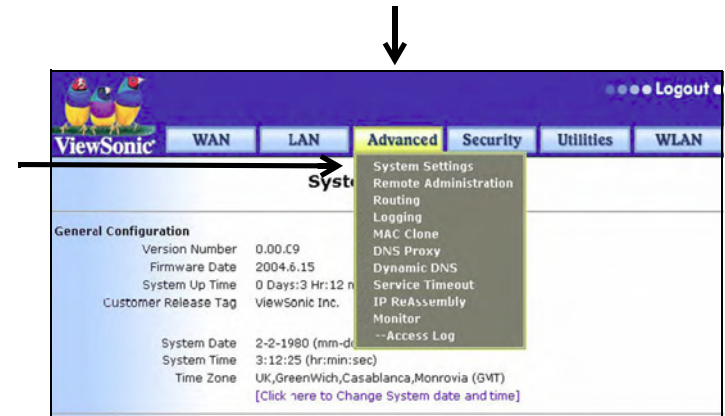
The screenshot displays the 'LAN Ethernet Configuration' page of a ViewSonic Wireless Media Gateway. At the top, there is a navigation bar with tabs for 'WAN', 'LAN', 'Advance', 'Security', 'Utilities', and 'WLAN'. The 'LAN' tab is selected and highlighted. Below the navigation bar, the page title is 'LAN Ethernet Configuration'. The main content area is divided into several sections:

- General**: Device Name: LAN, Connection Type: Ethernet, Physical Address: 00-A0-CC-01-01-03.
- Internet Protocol**: IP Address: 192.168.5.1, Netmask: 255.255.255.0.
- DHCP server**: Enable Disable. IP Range 1: 192.168.5.10 To 192.168.5.99. IP Range 2: [] To []. IP Range 3: [] To []. Gateway IP: 192.168.5.1. DNS IP 1: 192.168.5.1. DNS IP 2: []. Lease Duration: 43200 Seconds. [Client List Table](#).
- RIP Configuration**: Enable Disable. RIP Record: [v].

At the bottom of the page, there are 'Submit' and 'Reset' buttons.

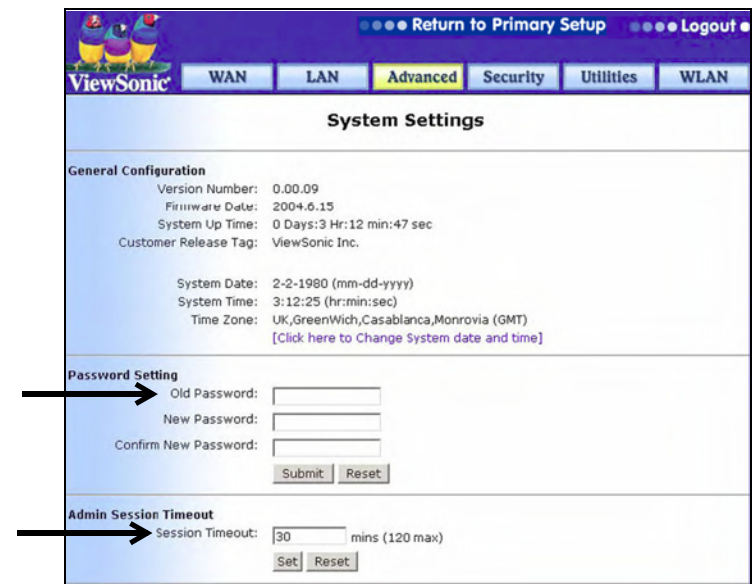
The Advanced tab

To set up the system information and enable the administrator to log the information, monitor the traffic flow and other advanced settings, select the **Advanced** tab > **System Settings**.



System Settings

To change the password for the WMG and to establish the **Admin Session Timeout**, select the **Advanced** tab > **System Settings**. The default session timeout is 30 minutes.



Remote Administration

By default, only users on the intra-net can browse the built-in Web pages to perform administration tasks. The Remote Administration feature enables you to perform administrative tasks from a remote host.

This section shows how to set up the privilege of remote management through Web. Administrator can allow login and/or ping service through WAN side. You can also manage the device anywhere.



Routing

In this section, you can view and change the Routing Table of WMG. All the updated routing table and RIP Records are listed in this menu.

Static routing allows all packets are forwarded via a fixed path. To add a static route, click **AddRoute**:

- 1 Indicate the routing interface.
- 2 Fill in the destination IP address and its subnet mask.
- 3 Fill in the gateway IP address, mostly will be the router IP.
- 4 To Save or Cancel Changes, Click **Submit** when you finish changing the settings. Click **Cancel** to return to the previous unsaved settings.



Logging

Your Administrator can track the information on WMG by recording all the login information. The Administrator can also set the type, time, and level of information that he wants to record and send. The log can be delivered to the administrator by SMTP service by email.

General Log Email: all the log information will be recorded and sent within the log time assigned.

Alert Log Email: only the alert message will be recorded and sent within the log time assigned.

Click the **Log Message Types** on the upper right hand corner to pick the types of information from the screen shown on the next page that you want recorded.

The screenshot shows the 'Syslog Configuration' page in the ViewSonic web interface. The page has a navigation bar with 'WAN', 'LAN', 'Advanced', 'Security', 'Utilities', and 'WLAN'. The 'Advanced' tab is selected. The main content area is titled 'Syslog Configuration' and contains several settings: 'Log Queue Length' (75), 'Logtime Threshold' (60 minutes), 'Firewall Name' (empty), 'Enable Syslog Notification' (checkbox), 'Syslog Server' (empty), 'Syslog Facility' (SYSLOG_LOCALD), 'Enable Through E-mail' (checkbox), 'Mail Server Address' (empty), 'Return Mail Address' (empty), 'General Log Email' (empty), and 'Alert Log Email' (empty). At the bottom are 'Apply' and 'cancel' buttons. A link labeled '[Log Message Types]' is circled in the top right corner.

Two types of logs include the following:

Alert Log

- Syn Flooding
- Ping of Death
- IP Spoofing
- Unauthorized Login
- Win Nuke
- IP Option Attacks

General Log

- System Error Messages
- Deny Policies
- Allow Policies
- Content Filtering
- Data Inspection
- General Attack
- Unavailable Policies
- Authorize Login
- Configuration Changes
- Access Statistics
- Allow VPN Messages
- Verbose

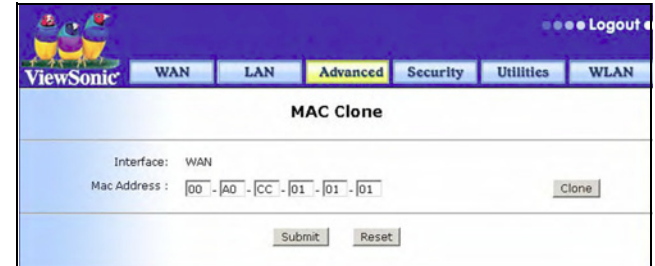


The screenshot shows the 'Configure Logs' page in the ViewSonic web interface. The page has a blue header with the ViewSonic logo and navigation tabs for WAN, LAN, Advanced (selected), Security, Utilities, and WLAN. A 'Logout' link is in the top right. The main content area is titled 'Configure Logs' and contains two sections: 'Alert Log' and 'General Log'. Each section has a list of checkboxes for various log types. At the bottom, there are 'Submit' and 'Clear' buttons.

Section	Log Type	Enabled
Alert Log	Syn Flooding	<input type="checkbox"/>
	Ping of Death	<input type="checkbox"/>
	IP Spoofing	<input type="checkbox"/>
	Unauthorized Login	<input type="checkbox"/>
	Win Nuke	<input type="checkbox"/>
	IP Option Attacks	<input type="checkbox"/>
General Log	System Error Messages	<input type="checkbox"/>
	Deny Policies	<input type="checkbox"/>
	Allow Policies	<input type="checkbox"/>
	Content Filtering	<input type="checkbox"/>
	Data Inspection	<input type="checkbox"/>
	General Attacks	<input type="checkbox"/>
	Unavailable Policies	<input type="checkbox"/>
	Authorised Login	<input type="checkbox"/>
	Configuration Changes	<input type="checkbox"/>
	Access Statistics	<input type="checkbox"/>
	Allow VPN Messages	<input type="checkbox"/>
	Verbose	<input type="checkbox"/>

MAC Clone

Clone MAC Address can modify the WAN MAC address to other. It is not recommended that you change the default MAC address unless required by your ISP.

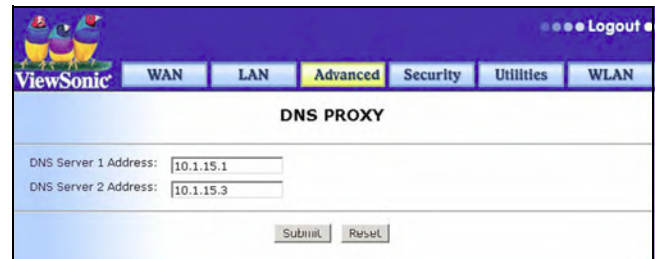


The screenshot shows the 'MAC Clone' configuration page in the ViewSonic web interface. The page has a blue header with the ViewSonic logo and navigation tabs for WAN, LAN, Advanced (selected), Security, Utilities, and WLAN. A 'Logout' link is in the top right. The main content area is titled 'MAC Clone' and contains the following fields and buttons:

- Interface: WAN
- Mac Address: - - - - -
-

DNS Proxy

Enter a DNS Server Address if you wish to use the one provided by your ISP. DNS stands for Domain Name System. It translates domain names into IP address.



The screenshot shows the 'DNS PROXY' configuration page in the ViewSonic web interface. The page has a blue header with the ViewSonic logo and navigation tabs for WAN, LAN, Advanced (selected), Security, Utilities, and WLAN. A 'Logout' link is in the top right. The main content area is titled 'DNS PROXY' and contains the following fields and buttons:

- DNS Server 1 Address:
- DNS Server 2 Address:
-

Dynamic DNS

User can enable or disable the automatic update service for DNS. Fill in the required field to use the Dynamic Domain Name Service feature (DDNS). It is a method to keep domain names linked to changing IP address. In this way, changing IP address will not interfere with network connectivity.

Update Settings

Automatic Update: Enable Disable

Automatic Update Interval: 0 D 0 H 5 M

Server Port used to Update: 80

DDNS Service Records

Select	Record Name	Provider	Protocol	User Name
<input type="button" value="Add"/> <input type="button" value="Delete"/> <input type="button" value="Clear"/>				

DDNS Interface Records

Select	Record Name	WAN Interface	Domain Name	Last Updated	Update Status	Service Record
<input type="button" value="Add"/> <input type="button" value="Delete"/> <input type="button" value="ManualUpdate"/> <input type="button" value="Clear"/>						

Service Timeout

You can configure WMG to cut the internet connection after it has been inactive for a specified period of time. If our internet connection has been terminated due to inactivity, connect on demand enables the router to automatically re-establish your connection as soon as you attempt to access the internet again. In the Default Service timeouts field, enter the number of seconds you want to have elapsed before your internet connection terminates.

After you enter the corresponding value for these fields, press **Modify** to set the Timeout configuration.

Service Inactivity Timeout Configuration

General Default Timeout 60(secs)

Default Service Timeouts (secs)

TCP: 600

UDP: 60

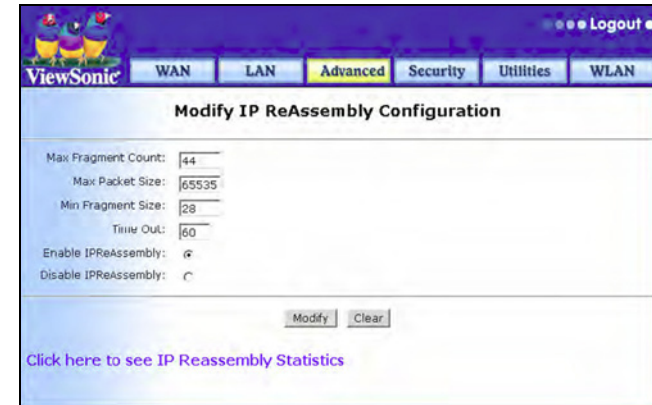
ICMP: 60

TCP Reset Timeout (secs) 20

Select	Service Name	Protocol	Port Number	Timeout in sec
<input type="radio"/>	ftpinac	TCP	21	600
<input type="radio"/>	dnsinac	UDP	53	120

IP Reassembly Configuration

Fragmentation: breaking a packet into smaller units when transmitting over a network medium that cannot support the original size of the packet.



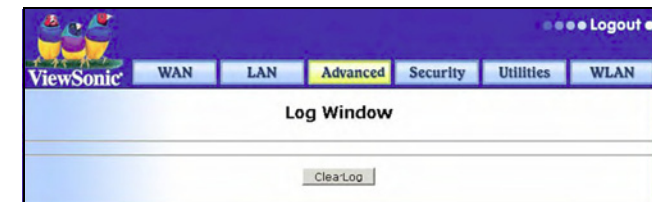
The screenshot shows the 'Modify IP ReAssembly Configuration' page in the ViewSonic web interface. The 'Advanced' tab is selected in the top navigation bar. The configuration fields are as follows:

Max Fragment Count:	44
Max Packet Size:	65535
Min Fragment Size:	28
Time Out:	60
Enable IPReAssembly:	<input checked="" type="checkbox"/>
Disable IPReAssembly:	<input type="checkbox"/>

Buttons for 'Modify' and 'Clear' are located below the fields. A link 'Click here to see IP Reassembly Statistics' is also present.

Monitor

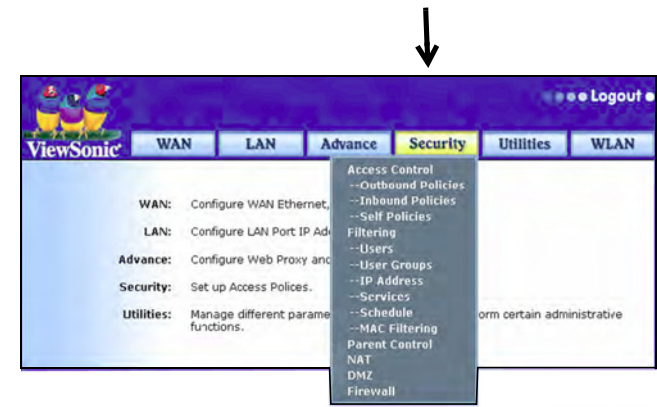
User can see the log data in this section.



The screenshot shows the 'Log Window' page in the ViewSonic web interface. The 'Advanced' tab is selected in the top navigation bar. The page contains a 'Clear Log' button.

The Security tab

This section shows how to secure your Local network as well as the wireless network.



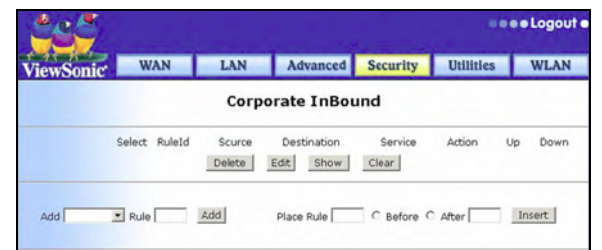
Corporate Outbound/Inbound

In the Security function setting, you can choose the direction of the traffic flow you want to filter. You can see all the filtering rules in order at this page. You can always move the rule order to higher priority by clicking up and down arrow on the upper right hand side.

Outbound: it will filter the traffic comes from internal (Corporate inside)

Inbound: it will filter the traffic come from remote site (ISP or other VPN partner)

Click **Add** to put in more security rules. In the Place Rule column, you can directly insert the rule into the right order without clicking the up and down arrow.



After you click **Add** to insert new security rule, the **Internet Access Policy Configuration** menu appears. Fill in the necessary information to complete the rule.

Source IP: Select **Other** if to restrict a certain user (IP address) access right.

Source Port: The source port here indicates the service port number for the application, such as Telnet, HTTP and so on.

Destination IP: Select **Other** if to restrict the service from a particular remote server.

Destination Port This port number specifies the service required to the remote server. The port number here is the virtual connection point through which a computer uses a specific application on a server.

The screenshot shows the 'Internet Access Policy Configuration' page in a web browser. The page has a blue header with the ViewSonic logo and navigation tabs for WAN, LAN, Advanced, Security (highlighted), Utilities, and WLAN. The main content area is titled 'Internet Access Policy Configuration' and contains the following fields:

- RULE ID: 26
- Policy Class: CORP_OUTBOUND
- Source IP: ANY (dropdown)
- IP if Source IP is Other: [] . [] . [] . [] Mask Bits
- Source Port: ANY (dropdown)
- Port Range if Source Port is other: [] TO []
- Destination IP: ANY (dropdown)
- IP if Dest IP is other: [] . [] . [] . [] Mask Bits
- Destination Port: ANY (dropdown)
- Port Range if Dest Port is other: [] TO []
- Protocol Type: TCP (dropdown)
- If Protocol is other enter Protocol value: []
- Action Type: DENY (dropdown)
- Time Schedule Used: [] (dropdown)
- Enable Log: Yes No
- NAT Configuration**
 - Enable Nat: Yes No
 - Nat Out PoolName: [] (dropdown)
 - IP if NAT Pool is other: [] . [] . [] . []
 - NAT Port: []
 - Dynamic Interface: [] (dropdown)
- Application Control**
 - Security: Yes No

At the bottom of the form are 'Submit' and 'Reset' buttons.

Self policy

You can pick the pre-setting rule to enhance the security policy.

Select	Network	Protocol	Port
<input type="radio"/>	CORP	TCP	23
<input type="radio"/>	CORP	TCP	80
<input type="radio"/>	CORP	UDP	53
<input type="radio"/>	CORP	UDP	500
<input type="radio"/>	CORP	ICMP	0
<input type="radio"/>	CORP	UDP	520
<input type="radio"/>	CORP	UDP	67
<input type="radio"/>	CORP	UDP	68
<input type="radio"/>	CORP	TCP	8080
<input type="radio"/>	CORP	TCP	7000
<input type="radio"/>	CORP	TCP	8000
<input type="radio"/>	CORP	TCP	139
<input type="radio"/>	CORP	TCP	2021
<input type="radio"/>	CORP	TCP	21
<input type="radio"/>	EXT	TCP	1723
<input type="radio"/>	EXT	GRE	0
<input type="radio"/>	EXT	UDP	500
<input type="radio"/>	EXT	TCP	80

Filtering

WMG allows user to setup all sort of combination in Filtering function. This section shows you the details of controlling the network environment.

Filters are the mechanism that directs the diverted traffic to the required detection rules. The WMG enables the user to set its preferred filter configurations and thus design a variety of possibilities for customized traffic direction and service detection mechanisms.

IN WMG, the filtering mechanisms allow user to set the rule by single user (by host name and IP address) or a group of users.

User filtering

You can set the user who has the right to access WMG by assigning a password. Click **ADD** to add a new rule to the modules.



User group filtering



IP Address filtering

IP Address Filtering allows you to select certain IP addresses are able to pass through the WMG or not. In IP Address Screen, you could see the list of all setting you have made. If you wish to add more IP listed, select “Add” to specify more IP.

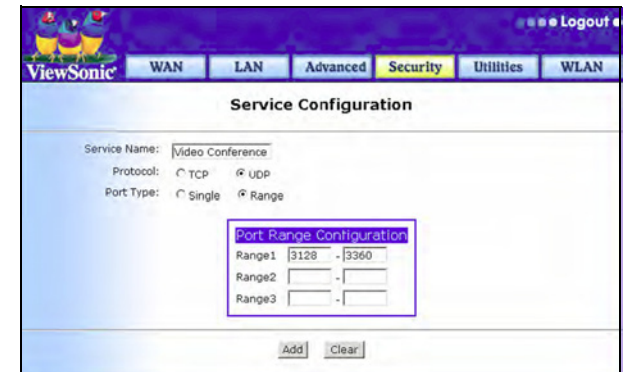
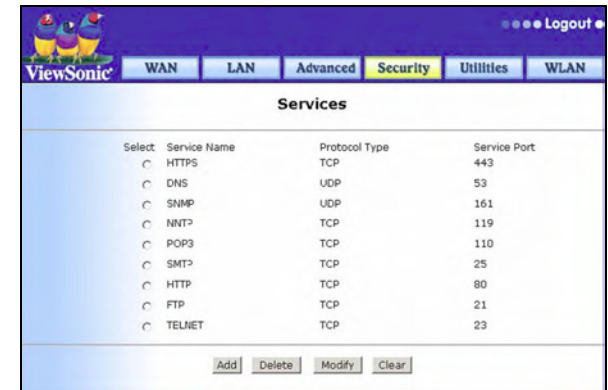


Service filtering

Service Filtering allows you to select what types of packets are able to pass through the WMG. In Service Screen, you could see the list of all pre-set services. If to add more services, select “Add” to specify more services.

To define a service, first determine which port number or range of number is used by the application. Common applications are defined by IETF. Service numbers for other applications are typically chosen from the range of 1024 to 65535 by the authors of the application.

Type in the Service Name you wish to call, then assign the corresponding service port either by single and range type. If you know that application uses either TCP or UDP, select the appropriate protocol. Click “Add” to add more service rule. All the service rules will appear on the Access Control, Inbound/Outbound policy menu, the destination port selection.



Schedule

The WMG allows you to specify when to enforce the security rules. The schedule menu is shown below: Click “**Add**” to create a new schedule.

Window Name: Name your scheduling rule.

Working Date: Specify the date

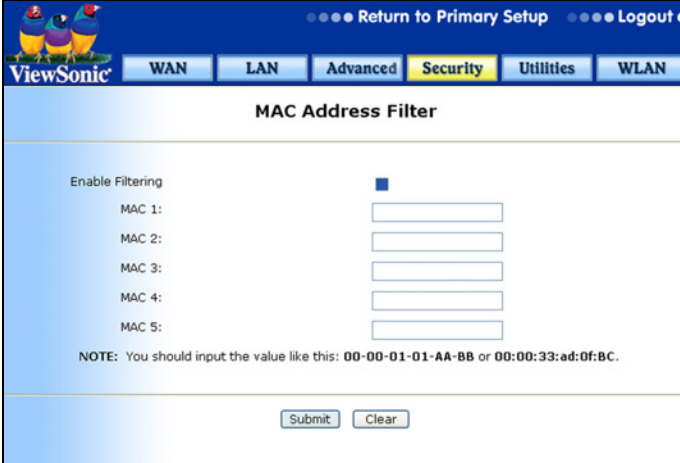
Working Hours: Specify the active working hours by indicate the open hour and minutes to closed hour and minutes.

The screenshot shows the 'Schedule' page in the ViewSonic WMG interface. At the top, there is a navigation bar with tabs for WAN, LAN, Advanced, Security (highlighted), Utilities, and WLAN. Below the navigation bar, the page title is 'Schedule'. There is a table with columns: Select, Time Window Name, Working Day 1, Working Hour 1, Working Day 2, Working Hours 2, Working Day 3, and Working Hour 3. Below the table, there are four buttons: Add, Delete, Modify, and Clear.

The screenshot shows the 'Time Window Configuration' page in the ViewSonic WMG interface. At the top, there is a navigation bar with tabs for WAN, LAN, Advanced, Security (highlighted), Utilities, and WLAN. Below the navigation bar, the page title is 'Time Window Configuration'. There is a form with the following fields: Window Name (text input), Option 1 (Working DAYS 1: dropdown to dropdown, Working Hours 1: OpenHrs: dropdown Mins: dropdown to CloseHrs: dropdown Mins: dropdown), Option 2 (Working DAYS 2: dropdown to dropdown, Working Hours 2: OpenHrs: dropdown Mins: dropdown to CloseHrs: dropdown Mins: dropdown), and Option 3 (Working DAYS 3: dropdown to dropdown, Working Hours 3: OpenHrs: dropdown Mins: dropdown to CloseHrs: dropdown Mins: dropdown). At the bottom, there are two buttons: Add and Clear.

MAC address filter

In the MAC Address Filter screen, you can insert the MAC address you want to control. WMG allows you to filter 5 MAC addresses. When you finish, remember to mark the Enable Filtering box to enable this function.



The screenshot shows the 'MAC Address Filter' configuration page in the ViewSonic Wireless Media Gateway (WMG) web interface. The page has a blue header with the ViewSonic logo and navigation tabs for WAN, LAN, Advanced, Security (highlighted), Utilities, and WLAN. At the top right, there are links for 'Return to Primary Setup' and 'Logout'. The main content area is titled 'MAC Address Filter' and contains the following elements:

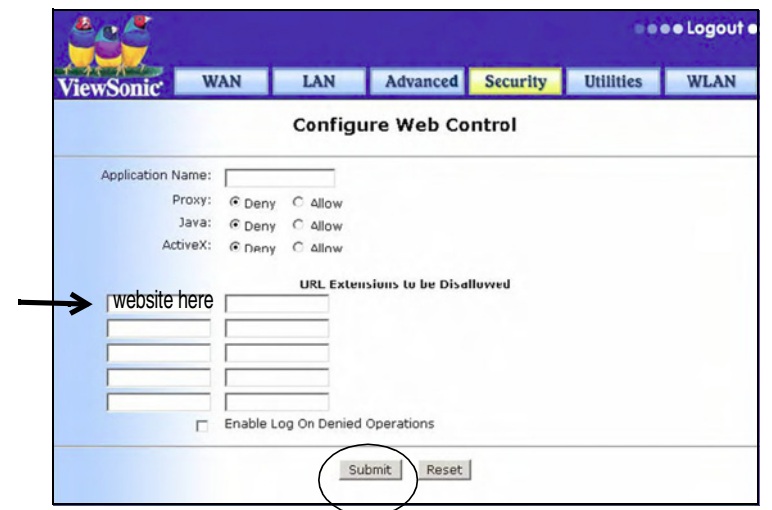
- An 'Enable Filtering' checkbox, which is currently checked.
- Five input fields labeled 'MAC 1:', 'MAC 2:', 'MAC 3:', 'MAC 4:', and 'MAC 5:' for entering MAC addresses.
- A note: 'NOTE: You should input the value like this: 00-00-01-01-AA-BB or 00:00:33:ad:0f:BC.'
- Two buttons at the bottom: 'Submit' and 'Clear'.

Parental Control

Parental Control provides more control your network. It provides you with web content filtering options. Once you get into this menu, you can see the lists of Application Name and protecting action. To delete a particular rule, check the box and click “Delete” to erase the rule from the setting. To add a new rule to this control page, click “Add” to get into web control configuration.

The WMG allows you to restrict access based on Web application, such as Proxy service/ Java/ ActiveX, and URL extension. If you want to record all the denied operation, check the box to enable Log on Denied Operations.

- 1 Click the **Security** tab for the pull-down menu.
- 2 Select **Parental Control**. The **Web** screen appears as shown on the right.
- 3 Click **Add**. The **Configure Web Control** screen on the right appears. Type a URL website in one of the fields.
- 4 Click **Submit**. The WEB screen appears.
- 5 Select **Gamble** or **Porn**.



NAT (Network Address Translation)

NAT is a function allows several networked PCs to share an Internet account using only a single IP address, which may be statically or dynamically assigned by your Service Provider. Click “Add” to add more rule to NAT Configuration.

The WMG accomplishes this address sharing by translating the internal LAN IP addresses to public unique address/addresses on the Internet. The internal LAN IP addresses can be either private addresses or registered addresses. In NAT type, you can choose Many-to-one or Many-to-many. In Many-to-one configuration, it translates multiple LAN IP addresses to one single public address on Internet. In Many-to-many configuration, it translates multiple LAN IP addresses to a range of public addresses. This will be used when your service provider provide you a range of IP addresses.

DMZ

A DMZ (Demilitarized Zone) is a buffer zone between the Internet, and your private networks. It can be a public network typically used for Web, FTP and E-Mail servers that are accessed by external clients on the Internet. Separating these public access server with your private network provide higher security for your network.

A DMZ Host is a computer that has all external Internet traffic forwarded to it. This allows a computer to be exposed to unrestricted two-way communication. This feature should be used only when necessary, since it is not protected by any security rules of the firewall.

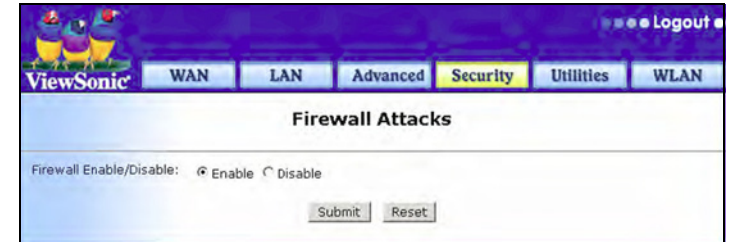
Select	Nat Pool Name	Nat Type	Internal Ip Range	Nat IP Range	DiUser Name
<input checked="" type="radio"/>	Test	Many-To-One	-	-	ixp1

DMZ Enable: Yes No

DMZ Host IP Address:

Firewall Attacks

Firewall is a security measures that protect the resources of the local network from intruders. First, click either **Enable** or **Disable** to activate or deactivate the Firewall Rule. Click **SUBMIT** to accept the setting.



The Utilities tab

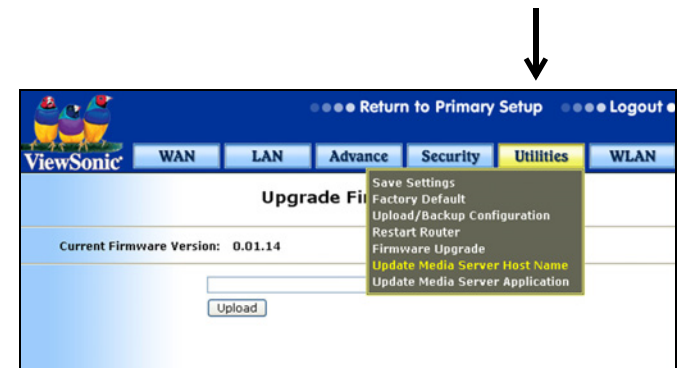
This section describes the following Utilities and then gives instructions for downloading content from the Internet to your WMG hard drive:

- Save Settings
- Factory Default
- Upload/Backup Configuration
- Restart Router
- Firmware Upgrade

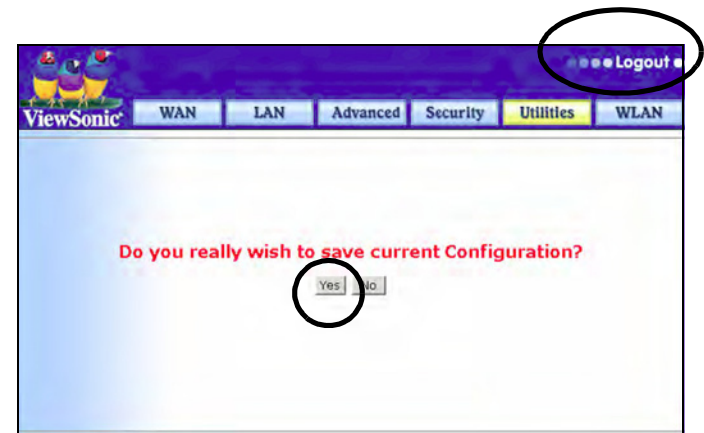
Save Settings vs Logout

To create a saved file of the current configuration settings of the WMG, select the Utilities tab > **Save Settings** > click “Yes”

Or, click **Logout** at the top of the screen.



Logout saves your settings automatically. A screen appears > click Logout.



Factory Default

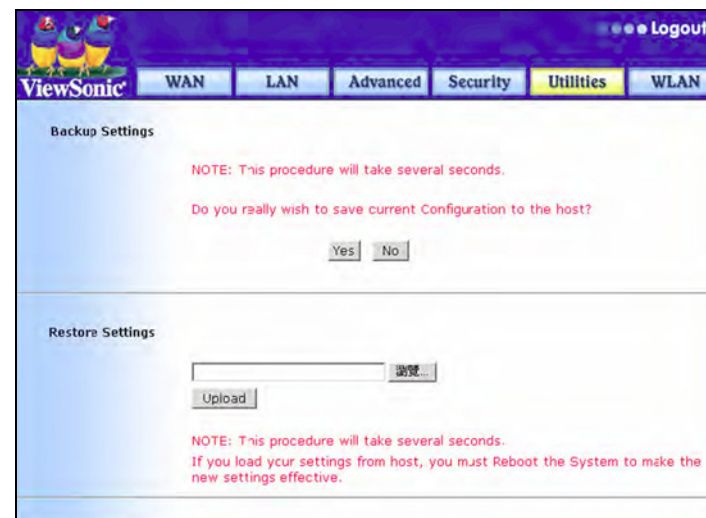
To return the WMG settings back to the factory defaults, select the **Utilities** tab > **Factory Default** > click **Yes**.



Upload/backup Configuration

You could save the completely-configure setting by clicking “yes”. WMG will save the current configuration to the location you select.

If you ever lose your settings or your settings are changed and the WMG stops functioning properly, click “Browse” to locate the saved settings file you created and then click “upload” to restore the saved settings.



Restart Router

If the WMG stops responding, highlight the **Utilities** tab > click **Restart router** to reboot.

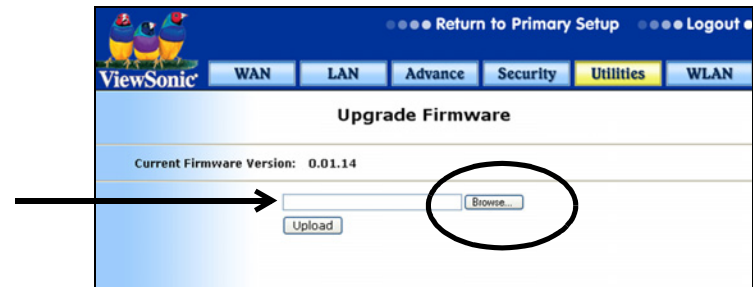
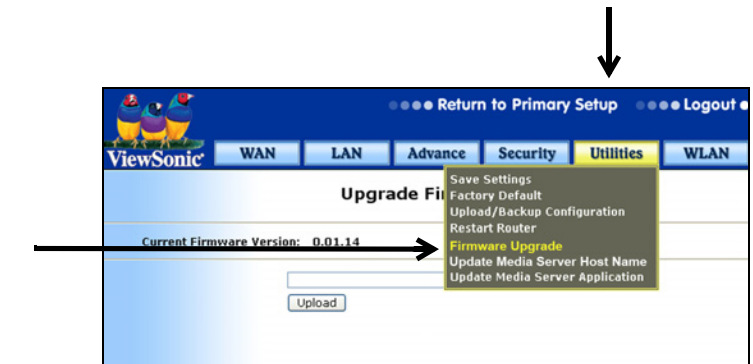


Firmware Upgrade

Firmware Upgrade improves the performance of your **WMG** (Wireless Media Gateway).

To download newer software

- 1 Periodically check the **ViewSonic** support site www.viewsonic.com/support for updates to software and then download to your local PC hard drive.
- 2 Login to the **WMG** web-based utility: <http://192.168.1.1>
- 3 Select the **Advanced Setup** tab. From the **Utilities** menu shown on the right, click **Firmware Upgrade**.
- 4 On the next screen, click **Browse**. Go to the folder where you downloaded in step 1 the latest firmware file from the **ViewSonic** support site.
- 5 A typical file extension for firmware upgrades is **.azt**. Highlight the **.azt** file > click **Open** > click **Upload** > wait about 10 minutes for the file to upload.
- 6 A message appears asking you to reboot > click **Yes** to reboot.

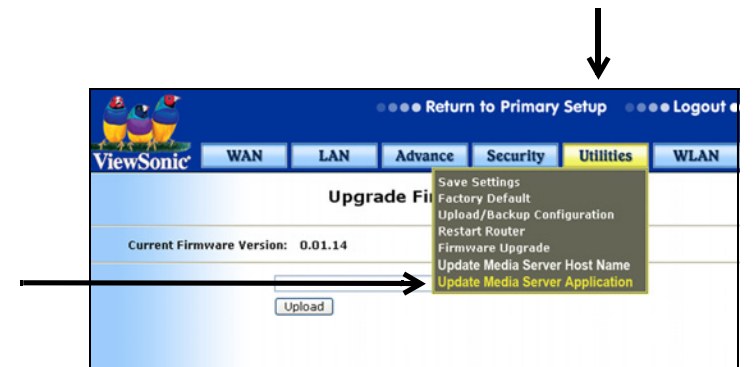


Upgrade Media Server Application

Upgrade Media Server Application for file management and to allow your **WMA (Wireless Media Adapter)** to see and stream the content from your **WMG (Wireless Media Gateway)**. Check the **ViewSonic** support site www.viewsonic.com/support periodically for updates to software and then download to your local PC hard drive.

To download newer software

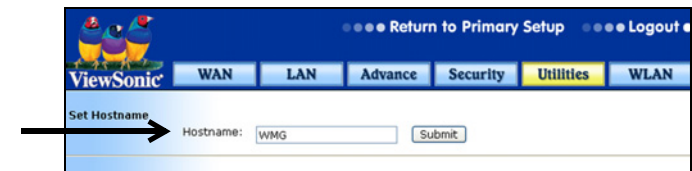
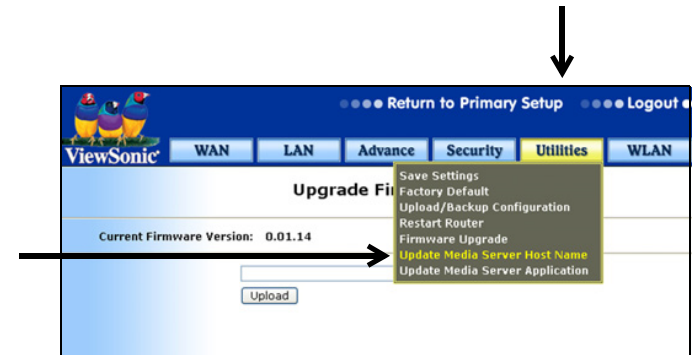
- 1 Login to the WMG web-based utility: <http://192.168.1.1>
- 2 Select the **Advanced Setup** tab.
- 3 From the **Utilities** menu shown on the right, click **Update Media Server Application**.
- 4 Click **Browse** > go to the folder where you downloaded the latest Media Server file from the ViewSonic support site in the previous step. A typical file extension for firmware upgrades is **.tar**.
- 5 Highlight the **.tar** file > click **Open** > click **Upload** > wait about 10 minutes. A message appears asking you to reboot > click **Yes** to reboot.



Update Media Server Host Name

To change the name of your WMG (Hostname)

- 1 From the **Utilities** menu, click **Update Media Server Hostname** as shown on the right.
- 2 In the Hostname field shown on the right, enter a name of your choosing; any name – Vacation, Graduation, Gateway, etc.
- 3 Click **Submit** > click **Yes** to reboot for the new hostname to take effect.



The WLAN tab

Wireless LAN Basic Settings

This section shows you how to configure the **Access Point** function of the WMG. Select the WLAN tab.

ESSID

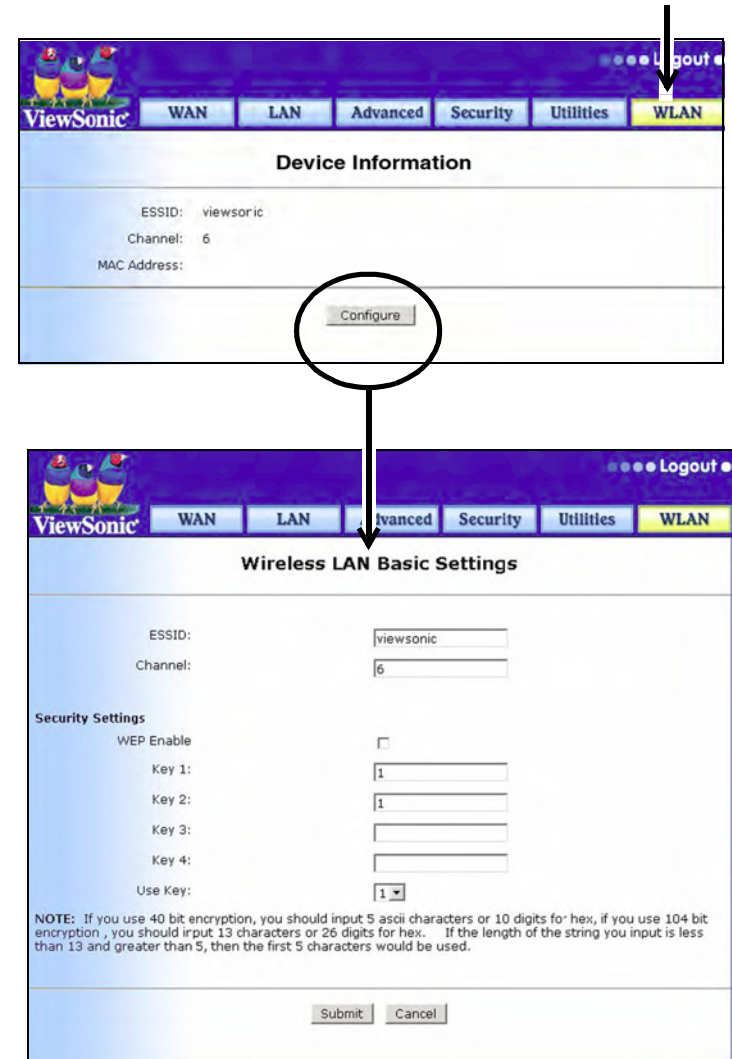
The Extended Service Set Identification is a thirty-two character (maximum) alphanumeric key identifying the wireless local area network.

WEP

Wired Equivalent Privacy is a data encryption protocol for 802.11b wireless networks. All wireless nodes and access points on the network are configured with a 64-bit or 128-bit Shared Key for data encryption.

KEY

A string of bits used to encrypt or decrypt data, or to compute message digests.



Chapter 3: File Management

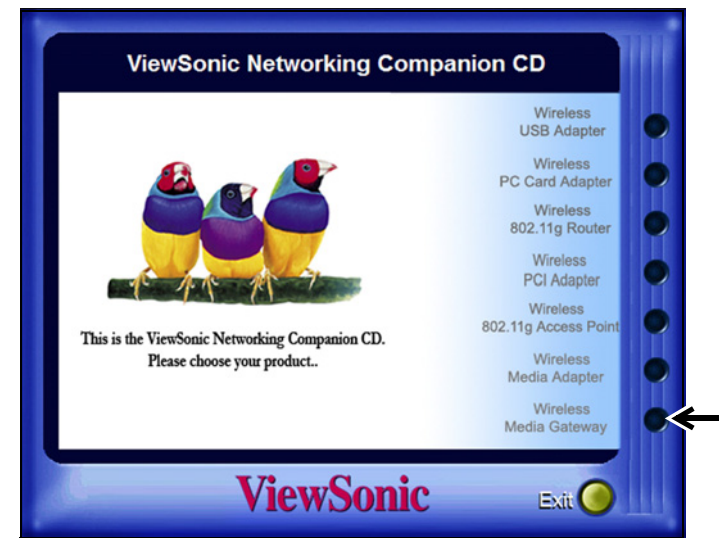
Transfer content to your Gateway hard drive

To download (transfer) files (content) from your PC to the Gateway (WMG) hard drive, do **one** of the following three methods: (details start at the bottom of this page)

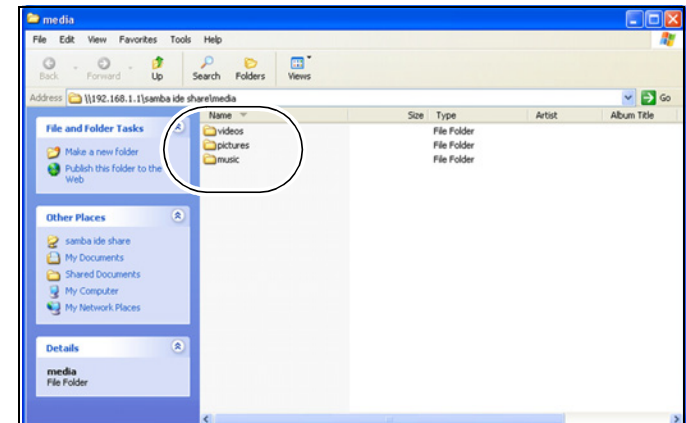
- Method 1: The **Networking Companion CD** that came in the package (*recommended*), or
- Alternate Method 2: Network Share, or
- Alternate Method 3: **Internet Explorer Browser**

Method 1: Networking Companion CD

- 1 *Recommended.* Make sure your PC is connected to the WMG.
- 2 Put the **Networking Companion CD** into your disk drive. The **ViewSonic Main Menu** appears on-screen automatically as shown on the right. Click the button next to **Wireless Media Gateway**.

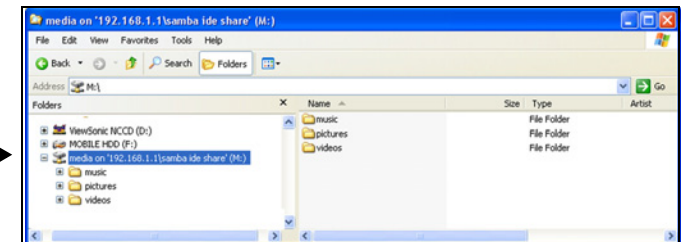


- 3 Select **Setup WMG**. Two new shortcuts appear on the desktop that are links to the WMG hard drive; one is a WMG folder for WMG Media and one is for the WMG USB. Click **EXIT**. Double-click **WMG Media**. An Explore Window appears with three folders for three type of media as shown on the right: music, pictures, videos. If not, then make sure you are connected to the WMG.
- 4 Drag and drop, or copy and paste, the content from your PC into one of the folders.



Alternate Method 2: Network Share

- 1 Use **Method 2** if **Method 1** does not work. Right-click Windows **Start** >choose **Explore**. A window appears like the one shown on the right.
- 2 Expand the drive to show the sub-folders as shown on the right.
- 3 Double-click on the **media on '192.168.1.1\samba ide share'** folder.
- 4 Double-click one of the three media sub-folders.
- 5 Drag and drop, or copy and paste, from your PC to the WMG hard drive folder.

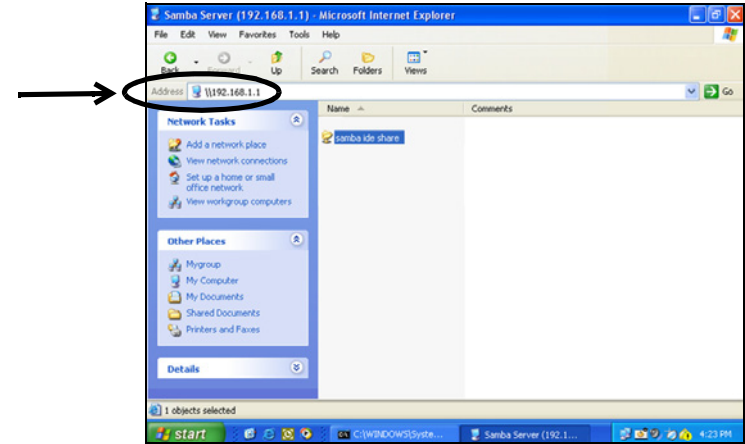


Alternate Method 3: Open Internet Browser

- 1 Use this method if **Method 1** and **2** do not work. Open your **Internet Explorer Browser**. An Internet window appears.
- 2 In the Address line, type **http:\\192.168.1.1** and press **Enter**. A window like the one shown on the right appears. Double-click **Samba ide share**. Three media folders appear.

ATTENTION! Notice forward slashes (//) are used here! In another place in this guide, you will be asked to use back slashes (\\).

- 3 Double-click one of the three folders.
- 4 Drag and drop, or copy and paste, from your PC to the WMG hard drive folder.



Chapter 4: Set Up the Print Server

Step 1: Access the Internet

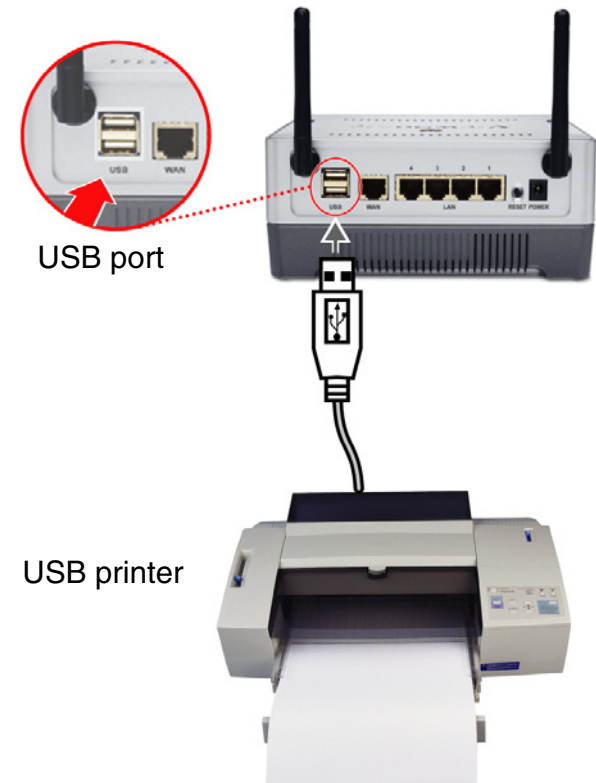
Make sure you can access the Internet through the **Gateway** as shown in the **Basic Setup** section of this guide.

Step 2: Install printer driver

IMPORTANT! Install the printer driver for your printer on your computer. See the user guide that came with your printer.

Step 3: Connect a USB printer

Connect a USB printer to the **Gateway** USB port and turn the USB printer on.



Step 4: Turn PC on

With a PC connected to the **Gateway** as shown in the Basic Setup section of this guide, turn the PC on. Wait for the **USB LED** on the front of the **Gateway** to light up to a steady green as shown on the right.

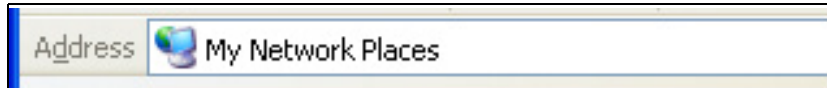


USB LED

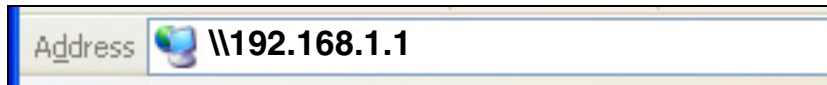
A steady green USB LED light turns on when an external USB device is connected to either USB port 1 and/or 2.

Step 5: Set up the print server

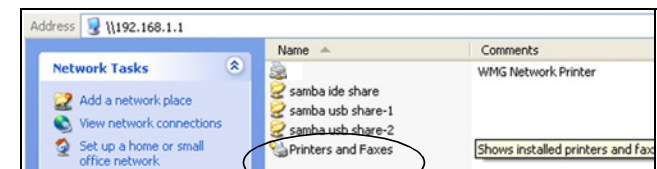
- 1 Right-click the Windows **Start** button > select **My Network Places**. An **Explorer** Window appears with an **Address** line.



- 2 In the **Address** line, type "\\192.168.1.1" Press **ENTER**. Another screen appears with a folder called **Printers and Faxes** listed beside an icon.

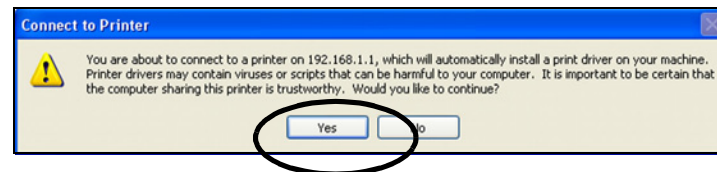


ATTENTION! Notice back slashes (\\) are used here! In another place in this guide, you will be asked to use forward slashes (/).

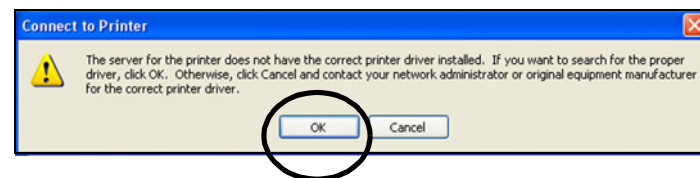


- 3 Double-click **Printers and Faxes**. A screen appears with "**lp**" beside an icon which stands for "local printer." Right click on "**lp**" > select "**Connect.**" Wait for a message.

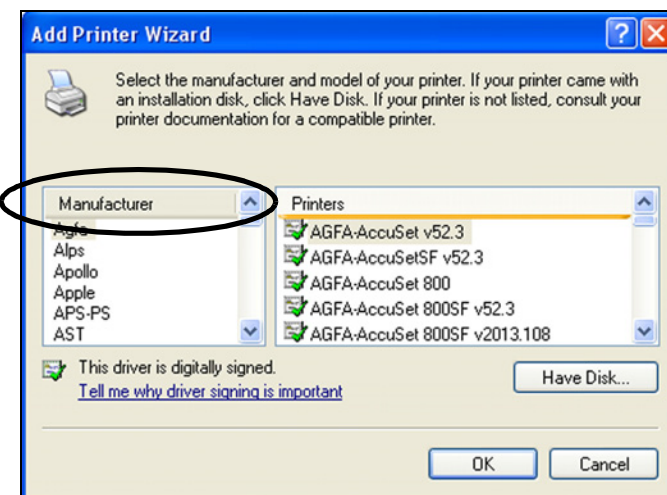
4 Click **Yes**. Another screen appears.



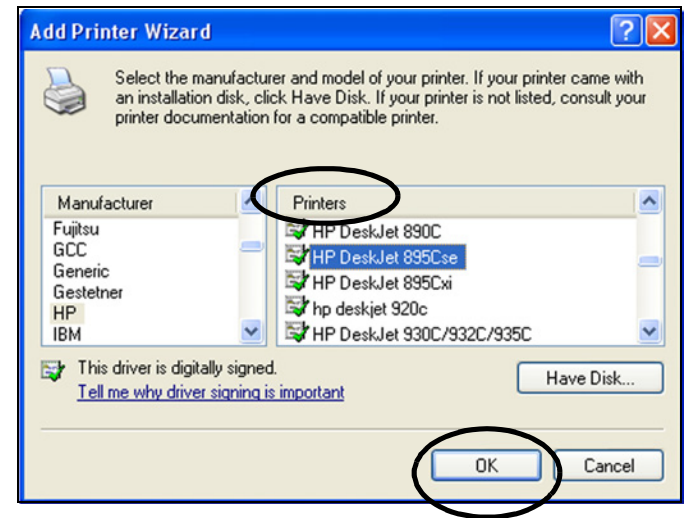
5 Click **OK**. The **Add Printer Wizard** screen appears.



6 Select the printer **Manufacturer** from the list of **Manufacturers**. The USB print server currently support most HP USB printers and a few other brands such as Epson and Cannon. Check the ViewSonic website for additional printers supported.

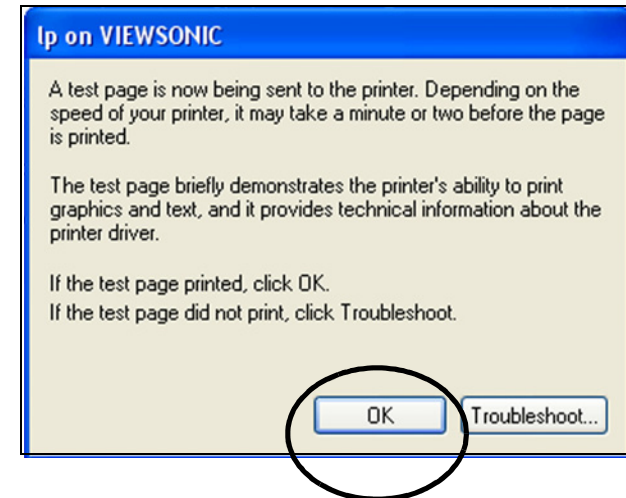


7 Select a model from the list of **Printers**. Click **OK**.



Step 6: Test printer connection

- 1 Click the **Windows Start** button > select and open **Printer and Faxes**.
- 2 **Right-click on “Ip on VIEWSONIC” > select Properties > click Print Test Page. A message appears as shown on the right.**
- 3 Verify that the page printed ok >Click **OK**. Close **Windows**.



Chapter 5: Troubleshooting & Maintenance

This chapter provides possible solutions to problems you may encounter while operating your **Gateway** and maintenance instructions.

- **Getting Help Checklist** (shown on the right)
- **Troubleshooting Solutions**
- **Customer Support contact information**
- **Maintenance instructions**
 - **Firmware Updates**
 - **Software Updates**
 - **Cleaning Instructions**

Getting Help Checklist

- 1** Read the Troubleshooting section in this chapter.
- 2** Read the Table of Contents at the front of this user guide and look for the topic you need help with.
- 3** Contact ViewSonic Customer Support (contact information is listed in this chapter.)

Troubleshooting Solutions

1 If you are using a cable or DSL modem and are having problems connecting to the Internet, do the following:

- Turn off your cable or DSL modem, PC, and the **Gateway**.
- Turn on your modem and wait a few minutes until the modem has established a connection with your ISP.
- Turn on the **Gateway**.
- Turn on your PC and attempt to connect to the Internet. For most users, the **Gateway's** default values should be satisfactory. Some users may need to enter additional information in order to connect to the Internet through their ISP or broadband (cable or DSL) carrier. For example, some cable providers require a specific MAC address for connection to the Internet. To learn more about this, click the **Advanced Settings** tab and then the **MAC Address Clone** tab.

2 My Wireless Media Gateway Access Point Gateway will not turn on. No LED's light up.

- The power is not connected.
- Connect the power adapter to your AP and plug it into the power outlet.

IMPORTANT! Only use the power adapter that came with your **Wireless Media Gateway**. Using any other adapter may damage your **Wireless Media Gateway**.

3 LAN Connection Problems I can't access my Gateway.

- Make sure your **Gateway** is powered on.
- Check network connections.
- The computer you are using does not have a compatible IP Address. Be sure that the IP Address used on your computer is set to the same subnet as the **Gateway**. For example, if the **Gateway** is set to 192.168.1.1, change the IP address of your computer to 192.168.1.15 or another unique IP Address that corresponds to the 192.168.1.X subnet.
- Press **Reset** on the back of the **Gateway** to revert to the default settings.

4 I can't connect to other computers on my LAN.

- The IP Addresses of the computers are not set correctly. Make sure that each computer has a unique IP Address. If using DHCP through the AP **Gateway**, make sure that each computer is enable DHCP function and restart the computer.
- Network cables are not connected properly. Make sure that the Link LED is on. If it is not, try a different network cable.
- Windows network settings are not set correctly. Check each computer for correct network settings.

5 I can't access the Gateway from a wireless network card.

- Out of range. Make sure that your computer is within range and free from any strong electrical devices that may cause interference.
- IP Address is not set correctly. Make sure that the Mode, SSID, Channel and encryption settings are set the same on each wireless adapter.
- Check your IP Address to make sure that it is compatible with the **Gateway**.
- Do not attempt to use the **Gateway** in a metal closet or other enclosed area that prevents the antenna from sending and receiving signals.

6 I forgot my password. What do I do?

- Press and hold **Reset** on the back of the **Gateway** for 6-10 seconds. The **Gateway** then resets to factory defaults. Reconfigure your **Gateway** all over again.

7 Why does the Gateway take a long time to boot and get ready to use?

- The **Wireless Media Gateway** supports lots of features and functions that requires it to load file server and drivers to function appropriately. Therefore, it would need approximately one minute to fully load all of these modules and drivers. In order to provide optimal performance like streaming video, print server, file server, the **Gateway** must load all of these modules and drivers.
- It is recommended you do not cancel a large file transfer or power off/on the Gateway. This might cause corruption on the HDD. Wait until the process (file transfer) is complete.

8 How do I transfer content from my PC to the Gateway hard drive?

See the **Utilities** section in this guide.

Customer Support

Before contacting Customer Support, check the Troubleshooting table on the previous page for possible solutions to any setup problems you have.

NOTE: For Customer Support or product service you will need to provide the product's serial number (on the back of the unit).

Country/Region	Website	T = Telephone F = FAX
United States	www.viewsonic.com/support	T: (800) 688-6688 F: (909) 468-1202
Canada	www.viewsonic.com/support	T: (886) 463-4775 F: (909) 468-1202

The websites shown above will provide the most current email addresses for your Customer Support queries.

Maintenance Instructions

Firmware Updates

- To ensure optimal **Gateway** performance, follow the instructions in the Firmware Upgrade section of Chapter 4 on Advanced Web Management Settings. Check the **ViewSonic** website periodically for the most recent firmware.
- Follow the recommended HDD disk cleanup process.

Software Updates

To ensure optimal **Gateway** performance, check the **ViewSonic** website periodically for the most recent software.

Cleaning Instructions

- **CAUTION!** Make sure the power cord is unplugged before wiping the unit with a wet or damp cloth. Never spray or pour any liquid directly onto the **Gateway**.
- To ensure proper ventilation, wipe the Gateway clean of dust especially around the vents and the in/out connections on a regular basis.
- Use a clean, soft, lint-free cloth to remove dust and other particles.
- If still not clean, apply a small amount of non-ammonia, non-alcohol based glass cleaner onto a clean, soft, lint-free cloth, and wipe the **Gateway**.

Regulatory Information

FCC Interference Statement

FCC (Federal Communication Commission) Interference Statement

Class B Regulations

USA

This equipment complies with the limits for a class B digital device as specified in Part 15 of FCC Rules which provide reasonable protection against harmful interference in a residential area. This equipment generates and uses radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. In the unlikely event that there is interference to radio or television reception (which can be determined by turning the equipment off and on), the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorienting or relocating the receiving antenna (radio or television).

- Relocating the equipment with respect to the receiver.
- Consult your dealer or an experienced radio/television technician.
- Any changes or modifications to the equipment not expressly approved by the manufacturer could void the user's authority to operate this equipment.
- Use of a shielded interface cable is required to comply with the Class B limits of Part 15 of FCC rules.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Canada

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the interference-causing equipment standard entitled “Digital Apparatus,” ICES-003 of the Department of Communications.

Cet appareil numérique respecte les limites de bruits radioélectriques applicables aux appareils numériques de Classe B prescrites dans la norme sur le matériel brouilleur: “Appareils Numériques,” NMB-003 édictée par le ministère des Communications.

Appendix

This Appendix has the following information:

- Specifications
- Limited Warranty
- Glossary

Specifications

WLAN Standards	IEEE 802.11g IEEE 802.11b	54, 48, 36, 24, 18, 12, 9, 6 Mbps 11, 5.5, 2, 1 Mbps
Ports	WAN LAN USB	1 4 2
Compatibility	Operating Systems Min. Sys. Req.	Windows®, 2000, XP Professional, XP Home Pentium 200 Mhz or faster processor, 64 MB RAM recommended, CD-ROM drive
System Board Memory	Flash SDRAM	16 MB 64 MB
Hard Drive	WMG80 WMG120	80 GB 120 GB
Antenna		Two external antennas
LED Status	LEDs	Power, Standby, WAN, WLAN, USB, Ethernet & Wireless Link/Activity
Networking Interface	Ethernet Wireless	IEEE 802.3 10-base T, IEEE 802.3u 100-base T IEEE 802.11g (2.4Ghz-OFDM)
Channels		1-11 United States, Canada
Output Power		100 mW e.i.r.p or Max 20 dBm e.i.r.p
Coverage Area*		Up to 100 meters indoors Up to 400 meters outdoors
Wireless Security		64/128 bit WEP Encryption, (Windows XP SP1 and Windows 2000 SP4 only), and MAC address filtering
Regulatory/Certifications		FCC, IC, UL
Integrated VPN Pass-thru		Gateway supports VPN (L2TP and IPSec) traffic
Physical Dimensions	Product with HDD	76 mm (H) x 148 mm (D) x 180 mm (W) 2.99" (H) x 5.83" (D) x 7.08" (W)
Weight	Net Gross	2.5 lbs. (1.1 kg) 4.8 lbs. (2.2 kg)

* Performance varies depending on environment.

Limited Warranty

Wireless Media Gateway Products

What the warranty covers:

ViewSonic® warrants its **Gateway** products to be free from defects in material and workmanship during the warranty period. If a ViewSonic **Gateway** product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

VIEWSONIC AND ITS SUPPLIERS DISCLAIM ALL WARRANTIES AND CONDITIONS, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NONINFRINGEMENT.

ANY SOFTWARE THAT MAY BE INCLUDED WITH THIS PRODUCT IS PROVIDED FREE OF CHARGE AND ON AN "AS IS" BASIS, WITHOUT WARRANTY OF ANY KIND, INCLUDING WITHOUT LIMITATION ANY WARRANTIES THAT IT IS FREE OF DEFECTS, MERCHANTABILITY, FIT FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, OR COMPATIBLE WITH ANY OTHER SOFTWARE. FOR YOUR SPECIFIC RIGHTS AND DUTIES, PLEASE SEE THE END-USER LICENSE AGREEMENT (EULA) CONTAINED WITHIN THE SOFTWARE FOR YOUR PRODUCT.

How long the warranty is effective:

ViewSonic **Gateway** products are warranted for one (1) year for all parts and one (1) year for all labor from the date of the first consumer purchase.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Software
2. Any product on which the serial number has been defaced, modified or removed.
3. Damage, deterioration or malfunction resulting from:
 - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - b. Repair or attempted repair by anyone not authorized by ViewSonic.
 - c. Damage to or loss of any programs, data or removable storage media.
 - d. Software or data loss occurring during repair or replacement.
 - e. Any damage of the product due to shipment.
 - f. Removal or installation of the product.
 - g. Causes external to the product, such as electrical power fluctuations or failure.
 - h. Use of supplies or parts not meeting ViewSonic's specifications.
 - i. Normal wear and tear.
 - j. Any other cause which does not relate to a product defect.
4. Removal, installation, and set-up service charges.

(Page 1 of 2)

How to get service:

1. For information about receiving service under warranty, contact ViewSonic Customer Support. You will need to provide your product's serial number.
2. To obtain service under warranty, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

Limitation of implied warranties:

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Exclusion of damages:

VIEWSONIC'S LIABILITY IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT. VIEWSONIC SHALL NOT BE LIABLE FOR:

1. DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF DATA, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
2. ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.
3. ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.

Effect of state law:

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

ViewSonic Gateway Products Warranty (V1.0)

Release Date: June 3, 2004

(Page 2 of 2)

Glossary

10BaseT. An IEEE standard (802.3) for operating 10 Mbps Ethernet networks (LANs) with twisted pair cabling and a wiring hub.

802.11 standard. 802.11 or IEEE 802.11 is a type of radio technology used for wireless local area networks (WLANs). It is a standard that has been developed by the IEEE (Institute of Electrical and Electronic Engineers), <http://standards.ieee.org>. The IEEE is an international organization that develops standards for hundreds of electronic and electrical technologies. The organization uses a series of numbers, like the Dewey Decimal system in libraries, to differentiate between the various technology families.

The 802 subgroup (of the IEEE) develops standards for local and wide area networks with the 802.11 section reviewing and creating standards for wireless local area networks.

802.11 is composed of several standards operating in different radio frequencies: 802.11b is a standard for wireless LANs operating in the 2.4 GHz spectrum with a bandwidth of 11 Mbps; 802.11a is a different standard for wireless LANs, and pertains to systems operating in the 5 GHz frequency range with a bandwidth of 54 Mbps. Another standard, 802.11g, is for WLANS operating in the 2.4 GHz frequency but with a bandwidth of 54 Mbps.

802.11a. An IEEE specification for wireless networking that operates in the 5 GHz frequency range (5.725 GHz to 5.850 GHz) with a maximum 54 Mbps data transfer rate. The 5 GHz frequency band is not as crowded as the 2.4 GHz frequency, because the 802.11a specification offers more radio channels than the 802.11b. These additional channels can help avoid radio and microwave interference.

802.11b. International standard for wireless networking that operates in the 2.4 GHz frequency range (2.4 GHz to 2.4835 GHz) and provides a throughput of up to 11 Mbps. This is a very commonly used frequency. Microwave ovens, cordless phones, medical and scientific equipment, as well as Bluetooth devices, all work within the 2.4 GHz frequency band.

802.11g. Similar to 802.11b, but this standard provides a throughput of up to 54 Mbps. It also operates in the 2.4 GHz frequency band but uses a different radio technology in order to boost overall bandwidth.

Access point. A wireless LAN transceiver or “gateway” that can connect a wired LAN to one or many wireless devices. Access points can also bridge to each other. There are various types of access points and base stations used in both wireless and wired networks. These include bridges, hubs, switches, and **Gateways**. The differences between them are not always precise, because certain capabilities associated with one can also be added to another. For example, a **Gateway** can do bridging, and a hub may

also be a switch. But they are all involved in making sure data is transferred from one location to another.

A bridge connects devices that all use the same kind of protocol. A **Gateway** can connect networks that use differing protocols. It also reads the addresses included in the packets and routes them to the appropriate computer station, working with any other **Gateway** in the network to choose the best path to send the packets on. A wireless hub or access point adds a few capabilities such as roaming and provides a network connection to a variety of clients, but it does not allocate bandwidth. A switch is a hub that has extra intelligence: It can read the address of a packet and send it to the appropriate computer station. A wireless gateway is an access point that provides additional capabilities such as NAT routing, DHCP, firewalls, security, etc.

Ad-Hoc mode. A client setting that provides independent peer-to-peer connectivity in a wireless LAN. An alternative set-up is one where PCs communicate with each other through an AP.

Applet. An application or utility program that is designed to do a very specific and limited task.

Backbone. The central part of a large network that links two or more subnetworks and is the primary path for data transmission for a large business or corporation. A network can have a wired backbone or a wireless backbone.

Bandwidth. The amount of transmission capacity that is available on a network at any point in time. Available bandwidth depends on several variables such as the rate of data transmission speed between networked devices, network overhead, number of users, and the type of device used to connect PCs to a network. It is similar to a pipeline in that capacity is determined by size: the wider the pipe, the more water can flow through it; the more bandwidth a network provides, the more data can flow through it. Standard 802.11b provides a bandwidth of 11 Mbps; 802.11a and 802.11g provide a bandwidth of 54 Mbps.

Bits per second (bps). A measure of data transmission speed over communication lines based on the number of bits that can be sent or received per second. Bits per second—bps—is often confused with bytes per second—Bps. While "bits" is a measure of transmission speed, "bytes" is a measure of storage capability. 8 bits make a byte, so if a wireless network is operating at a bandwidth of 11 megabits per second (11 Mbps or 11 Mbits/sec), it is sending data at 1.375 megabytes per second (1.375 MBps).

Bluetooth wireless technology. A technology specification for linking portable computers, personal digital assistants (PDAs) and mobile phones for short-range transmission of voice and data across a global radio frequency band without the need for cables or wires. Bluetooth is a frequency-hopping technology in the 2.4 GHz frequency spectrum, with a range of 30 feet.

Bridge. A product that connects a local area network (LAN) to another local area network that uses the same protocol (for

example, wireless, Ethernet or token ring). Wireless bridges are commonly used to link buildings in campuses.

Broadband. A comparatively fast Internet connection. Services such as ISDN, cable modem, DSL and satellite are all considered broadband as compared to dial-up Internet access. There is no official speed definition of broadband but services of 100Kbps and above are commonly thought of as broadband.

Bus adapter. A special adapter card that installs in a PC's PCI or ISA slot and enables the use of PC Card radios in desktop computers. Some companies offer one-piece PCI or ISA Card radios that install directly into an open PC or ISA slot.

Cable modem. A kind of converter used to connect a computer to a cable TV service that provides Internet access. Most cable modems have an Ethernet out-cable that then attaches to the user's ' gateway.

Client. Any computer connected to a network that requests services (files, print capability) from another member of the network.

Client devices. Clients are end users. Wi-Fi client devices include PC Cards that slide into laptop computers, mini-PCI modules embedded in laptop computers and mobile computing devices, as well as USB radios and PCI/ISA bus Wi-Fi radios. Client devices usually communicate with hub devices like access points and gateways.

Collision avoidance. A network node characteristic for proactively detecting that it can transmit a signal without risking a collision.

Crossover cable. A special cable used for networking two computers without the use of a hub. Crossover cables may also be required for connecting a cable or DSL modem to a wireless gateway or access point. Instead of the signals transferring in parallel paths from one set of plugs to another, the signals "crossover." If an eight-wire cable was being used, for instance, the signal would start on pin one at one end of the cable and end up on pin eight at the other end. They "cross-over" from one side to the other.

CSMA/CA (Carrier Sense Multiple Access with Collision Avoidance). The principle medium access method employed by IEEE 802.11 WLANs. It is a "listen before talk": method of minimizing (but not eliminating) collisions caused by simultaneous transmission by multiple radios. IEEE 802.11 states collision avoidance method rather than collision detection must be used, because the standard employs half duplex radios—radios capable of transmission or reception—but not both simultaneously. Unlike conventional wired Ethernet nodes, a WLAN station cannot detect a collision while transmitting. If a collision occurs, the transmitting station will not receive an ACKnowledge packet from the intended receive station. For this reason, ACK packets have a higher priority than all other network traffic. After completion of a data transmission, the receive station will begin transmission of the ACK packet before any other node can begin transmitting a new data packet. All other stations must wait a longer pseudo randomized period of time before transmitting. If an ACK packet is not received, the transmitting station will wait for a subsequent opportunity to retry transmission.

CSMA/CD (Carrier Sense Multiple Access/Collision Detection). A method of managing traffic and reducing noise on an Ethernet network. A network device transmits data after detecting that a channel is available. However, if two devices transmit data simultaneously, the sending devices detect a collision and retransmit after a random time delay.

DC power module. Modules that convert AC power to DC. Depending on manufacturer and product, these modules can range

from typical "wall wart" transformers that plug into a wall socket and provide DC power via a tiny plug to larger, enterprise-level Power Over Ethernet systems that inject DC power into the Ethernet cables connecting access points.

DHCP (Dynamic Host Configuration Protocol). A utility that enables a server to dynamically assign IP addresses from a predefined list and limit their time of use so that they can be reassigned. Without DHCP, an IT Manager would have to manually enter in all the IP addresses of all the computers on the network. When DHCP is used, whenever a computer logs onto the network, it automatically gets an IP address assigned to it.

Dial-up. A communication connection via the standard telephone network, or Plain Old Telephone Service (POTS).

Diversity antenna - A type of antenna system that uses two antennas to maximize reception and transmission quality and reduce interference.

DNS (Domain Name System, or Service, or Server). A program that translates URLs to IP addresses by accessing a database maintained on a collection of Internet servers. The program works behind the scenes to facilitate surfing the Web with alpha versus numeric addresses. A DNS server converts a name like mywebsite.com to a series of numbers like 107.22.55.26. Every website has its own specific IP address on the Internet.

DSL (Digital Subscriber Lines). Various technology protocols for high-speed data, voice and video transmission over ordinary twisted-pair copper POTS (Plain Old Telephone Service) telephone wires.

Encryption key. An alphanumeric (letters and/or numbers) series that enables data to be encrypted and then decrypted so it can be safely shared among members of a network. WEP uses an encryption key that automatically encrypts outgoing wireless data. On the receiving side, the same encryption key enables the computer to automatically decrypt the information so it can be read.

ESSID (Extended Service Set ID). The identifying name of an 802.11 wireless network. When you specify your correct ESSID in your client setup you ensure that you connect to your wireless network rather than another network in range. (See SSID.) The ESSID can be called by different terms, such as Network Name, Preferred Network, SSID or Wireless LAN Service Area.

Ethernet. International standard networking technology for wired implementations. Basic 10BaseT networks offer a bandwidth of about 10 Mbps. Fast Ethernet (100 Mbps) and Gigabit Ethernet (1000 Mbps) are becoming popular.

Firewall. A system that secures a network and prevents access by unauthorized users. Firewalls can be software, hardware or a combination of both. Firewalls can prevent unrestricted access into a network, as well as restrict data from flowing out of a network.

Gateway. In the wireless world, a gateway is an access point with additional software capabilities such as providing NAT and DHCP. Gateways may also provide VPN support, roaming, firewalls, various levels of security, etc.

HotSpot. A place where you can access Wi-Fi service. This can be for free or for a fee. HotSpots can be inside a coffeeshop, airport lounge, train station, convention center, hotel or any other public meeting area. Corporations and campuses are also implementing HotSpots to provide wireless Internet access to their visitors and guests. In some parts of the world, HotSpots are known as CoolSpots.

Hub. A multiport device used to connect PCs to a network via Ethernet cabling or via WiFi. Wired hubs can have numerous ports and can transmit data at speeds ranging from 10 Mbps to multigigabyte speeds per second. A hub transmits packets it receives to all the connected ports. A small wired hub may only connect four computers; a large hub can connect 48 or more. Wireless hubs can connect hundreds.

HZ (Hertz). The international unit for measuring frequency, equivalent to the older unit of cycles per second. One megahertz (MHz) is one million hertz. One gigahertz (GHz) is one billion hertz. The standard US electrical power frequency is 60 Hz, the AM broadcast radio frequency band is 535—1605 kHz, the FM broadcast radio frequency band is 88—108 MHz, and wireless 802.11b LANs operate at 2.4 GHz.

IEEE (Institute of Electrical and Electronics Engineers), New York, www.ieee.org. A membership organization that includes engineers, scientists and students in electronics and allied fields. It has more than 300,000 members and is involved with setting standards for computers and communications.

IEEE802.11. A set of specifications for LANs from The Institute of Electrical and Electronics Engineers (IEEE). Most wired networks conform to 802.3, the specification for CSMA/CD based Ethernet networks or 802.5, the specification for token ring networks. 802.11 defines the standard for wireless LANs encompassing three incompatible (non-interoperable) technologies: Frequency Hopping Spread Spectrum (FHSS), Direct Sequence Spread Spectrum (DSSS) and Infrared. WECA's focus is on 802.11b, an 11 Mbps high-rate DSSS standard for wireless networks.

Infrastructure mode. A client setting providing connectivity to an AP. As compared to Ad-Hoc mode, whereby PCs communicate directly with each other, clients set in Infrastructure Mode all pass data through a central AP. The AP not only mediates wireless network traffic in the immediate neighborhood, but also provides communication with the wired network. See Ad-Hoc and AP.

Internet appliance. A computer that is intended primarily for Internet access, is simple to set up and usually does not support installation of third-party software. These computers generally offer customized web browsing, touch-screen navigation, e-mail services, entertainment and personal information management

applications. An Internet appliance can be Wi-Fi enabled or it can be connected via a cable to the local network.

IP (telephony). Technology that supports voice, data and video transmission via IP-based LANs, WANs, and the Internet. This includes VoIP (Voice over IP).

IP address. A 32-bit number that identifies each sender or receiver of information that is sent across the Internet. An IP address has two parts: an identifier of a particular network on the Internet and an identifier of the particular device (which can be a server or a workstation) within that network.

IPX-SPX (Internetwork Packet Exchange-Sequenced Packet Exchange). IPX is a networking protocol used by the Novell NetWare operating systems. Like UDP/IP, IPX is a datagram protocol used for connectionless communications. Higher-level protocols, such as SPX and NCP, are used for additional error recovery services. SPX is a transport layer protocol (layer 4 of the OSI Model) used in Novell Netware networks. The SPX layer sits on top of the IPX layer (layer 3) and provides connection-oriented services between two nodes on the network. SPX is used primarily by client/server applications. Whereas the IPX protocol is similar to IP, SPX is similar to TCP. Together, therefore, IPX-SPX provides connection services similar to TCP/IP.

ISA (Industry Standard Architecture). A type of internal computer bus that allows the addition of card-based components like

modems and network adapters. ISA has been replaced by PCI and is not very common anymore.

ISO Network Model (International Standards Organization). A network model developed by the ISO that consists of seven different levels, or layers. By standardizing these layers, and the interfaces in between, different portions of a given protocol can be modified or changed as technologies advance or systems requirements are altered. The seven layers are:

- Physical
- Data Link
- Network
- Transport
- Session
- Presentation
- Application

The IEEE 802.11 Standard encompasses the physical layer (PHY) and the lower portion of the data link layer. The lower portion of the data link layer is often referred to as the Medium Access Controller (MAC) sublayer.

ISS (Internet Security Services). A special software application that allows all PCs on a network access to the Internet simultaneously through a single connection and Internet Service Provider (ISP) account.

LAN (Local Area Network). A system of connecting PCs and other devices within the same physical proximity for sharing resources

such as an Internet connections, printers, files and drives. When Wi-Fi is used to connect the devices, the system is known as a wireless LAN or WLAN.

MAC (Medium Access Controller). Every wireless 802.11 device has its own specific MAC address hard-coded into it. This unique identifier can be used to provide security for wireless networks. When a network uses a MAC table, only the 802.11 radios that have had their MAC addresses added to that network's MAC table will be able to get onto the network.

Mapping. Assigning a PC to a shared drive or printer port on a network.

NAT (Network Address Translation). A network capability that enables a houseful of computers to dynamically share a single incoming IP address from a dial-up, cable or xDSL connection. NAT takes the single incoming IP address and creates new IP address for each client computer on the network. NAT provides a type of firewall by hiding internal IP addresses.

Network name. Identifies the wireless network for all the shared components. During the installation process for most wireless networks, enter the network name or SSID. Different network names are used when setting up your individual computer, wired network or workgroup.

NIC (Network Interface Card). An expansion board you insert into a computer so the computer can be connected to a network. A NIC is

a type of PC adapter card that either works without wires (Wi-Fi) or attaches to a network cable to provide two-way communication between the computer and network devices such as a hub or switch. Most office wired NICs operate at 10 Mbps (Ethernet), 100 Mbps (Fast Ethernet) or 10/100 Mbps dual speed. High-speed Gigabit and 10 Gigabit NIC cards are also available. See PC Card.

PC Card. A removable, credit-card-sized memory or I/O device that fits into a Type 2 PCMCIA standard slot, PC Cards are used primarily in PCs, portable computers, PDAs and laptops. PC Card peripherals include Wi-Fi cards, memory cards, modems, NICs, hard drives, etc.

PCI (Peripheral Component Interconnect). A high-performance I/O computer bus used internally on most computers. Other bus types include ISA and AGP. PCIs and other computer buses enable the addition of internal cards that provide services and features not supported by the motherboard or other connectors.

PCMCIA (Personal Computer Memory Card International Association). Expansion cards now referred to as “PC Cards” were originally called “PCMCIA Cards” because they met the standards created by the PCMCIA.

Peer-to-peer network. A wireless or wired computer network that has no server or central hub or **Gateway**. All the networked PCs are equally able to act as a network server or client, and each client computer can talk to all the other wireless computers without having to go through an access point or hub. However, since there is no central base station to monitor traffic or provide Internet access, the various signals can collide with each other, reducing overall performance.

PHY (Physical Layer). The lowest layer within the OSI Network Model. It deals primarily with transmission of the raw bit stream over the PHYSical transport medium. In the case of wireless LANs, the transport medium is free space. The PHY defines parameters such as data rates, modulation method, signaling parameters, transmitter/receiver synchronization, etc. Within an actual radio implementation, the PHY corresponds to the radio front end and baseband signal processing sections.

Proxy server. Used in larger companies and organizations to improve network operations and security, a proxy server is able to prevent direct communication between two or more networks. The proxy server forwards allowable data requests to remote servers and/or responds to data requests directly from stored remote server data.

Range. How far will your wireless network stretch? Most Wi-Fi systems will provide a range of a hundred feet or more. Depending on the environment and the type of antenna used, Wi-Fi signals can have a range of up to mile.

Residential gateway. A wireless device that connects multiple PCs, peripherals and the Internet on a home network. Most Wi-Fi residential gateways provide DHCP and NAT as well.

RJ-45. Standard connectors used in Ethernet networks. Even though they look very similar to standard RJ-11 telephone connectors, RJ-45 connectors can have up to eight wires, whereas telephone connectors have only four.

Roaming. Moving seamlessly from one AP coverage area to another with no loss in connectivity.

Router. A device that forwards data packets from one local area network (LAN) or wide area network (WAN) to another. Based on routing tables and routing protocols, routers can read the network address in each transmitted frame and make a decision on how to send it via the most efficient route based on traffic load, line costs, speed, bad connections, etc.

Server. A computer that provides its resources to other computers and devices on a network. These include print servers, Internet servers and data servers. A server can also be combined with a hub or router.

SSID (Service Set Identifier). A 32-character unique identifier attached to the header of packets sent over a WLAN that acts as a password when a mobile device tries to connect to the BSS. (Also called ESSID.) The SSID differentiates one WLAN from another, so all access points and all devices attempting to connect to a specific

WLAN must use the same SSID. A device will not be permitted to join the BSS unless it can provide the unique SSID. Because an SSID can be sniffed in plain text from a packet, it does not supply any security to the network. An SSID is also referred to as a Network Name because essentially it is a name that identifies a wireless network.

SSL (Secure Sockets Layer). Commonly used encryption scheme used by many online retail and banking sites to protect the financial integrity of transactions. When an SSL session begins, the server sends its public key to the browser. The browser then sends a randomly generated secret key back to the server in order to have a secret key exchange for that session.

Subnetwork or Subnet. Found in larger networks, these smaller networks are used to simplify addressing between numerous computers. Subnets connect to the central network through a Gateway, hub or gateway. Each individual wireless LAN will probably use the same subnet for all the local computers it talks to.

Switch. A type of hub that efficiently controls the way multiple devices use the same network so that each can operate at optimal performance. A switch acts as a networks traffic cop: rather than transmitting all the packets it receives to all ports as a hub does, a switch transmits packets to only the receiving port.

TCP (Transmission Control Protocol). A protocol used along with the Internet Protocol (IP) to send data in the form of individual units (called packets) between computers over the Internet. While IP

takes care of handling the actual delivery of the data, TCP takes care of keeping track of the packets that a message is divided into for efficient routing through the Internet. For example, when a web page is downloaded from a web server, the TCP program layer in that server divides the file into packets, numbers the packets, and then forwards them individually to the IP program layer. Although each packet has the same destination IP address, it may get routed differently through the network. At the other end, TCP reassembles the individual packets and waits until they have all arrived to forward them as a single file.

TCP/IP (Transmission Control Protocol/Internet Protocol). The underlying technology behind the Internet and communications between computers in a network. The first part, TCP, is the transport part, which matches the size of the messages on either end and guarantees that the correct message has been received. The IP part is the user's computer address on a network. Every computer in a TCP/IP network has its own IP address that is either dynamically assigned at startup or permanently assigned. All TCP/IP messages contain the address of the destination network as well as the address of the destination station. This enables TCP/IP messages to be transmitted to multiple networks (subnets) within an organization or worldwide.

UPnP. A networking architecture that provides compatibility among networking equipment, software and peripherals of the 400+ vendors that are part of the Universal Plug and Play Forum. UPnP works with wired or wireless networks and can be supported on

any operating system. UPnP boasts device-driver independence and zero-configuration networking.

USB (Universal Serial Bus). A high-speed bidirectional serial connection between a PC and a peripheral that transmits data at the rate of 12 megabits per second.

VoIP (VoiceOver Internet Protocol). Voice transmission using Internet Protocol to create digital packets distributed over the Internet. VoIP can be less expensive than voice transmission using standard analog packets over POTS (Plain Old Telephone Service).

VPN (Virtual Private Network). A type of technology designed to increase the security of information transferred over the Internet. VPN can work with either wired or wireless networks, as well as with dial-up connections over POTS. VPN creates a private encrypted tunnel from the end user's computer, through the local wireless network, through the Internet, all the way to the corporate servers and database.

WAN (Wireless Area Network). A communication system of connecting PCs and other computing devices across a large local, regional, national or international geographic area. Also used to distinguish between phone-based data networks and Wi-Fi. Phone networks are considered WANs and Wi-Fi networks are considered Wireless Local Area Networks (WLANs).

WEP (Wired Equivalent Privacy). Basic wireless security provided by Wi-Fi. In some instances, WEP may be all a home or small-business user needs to protect wireless data. WEP is available in 40-bit (also called 64-bit), or in 108-bit (also called 128-bit) encryption modes. As 108-bit encryption provides a longer algorithm that takes longer to decode, it can provide better security than basic 40-bit (64-bit) encryption.

WLAN (Wireless Local Area Network). Also referred to as LAN. A type of local-area network that uses high-frequency radio waves rather than wires to communicate between nodes.



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