# **DEO** FRESH

# **USER MANUAL**

WTB2300WA, WTB2300PA, WTB2500WA, WTB2500PA, WTB2800WA, WTB2800PA, WTB3100WA, WTB3100PA, WTB3400WA, WTB3400PA



Westinghouse

# CONTENTS

# **CONGRATULATIONS**

Congratulations and thank you for choosing our Westinghouse refrigerator. We are sure you will find your new appliance a pleasure to use. Before you use the appliance, we recommend that you read through the entire user manual, which provides the description of the appliance and its functions.

To avoid the risks that are always present when you use an electric appliance, it is important that the appliance is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards.

We recommend that you keep this instruction booklet for future reference and pass it on to any future owners. After unpacking the appliance please check it is not damaged. If in doubt, do not use the appliance but contact your local Customer Care Centre.

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Important safety instructions
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Installing your new refrigerator
Cleaning your refrigerator
Controlling the temperature
Door alarm $\hdots$
Changing the light bulb
How to use the features of your refrigerator
Helpful hints
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# **IMPORTANT SAFETY INSTRUCTIONS**

Please read the user manual carefully and store in a handy place for later reference. The symbols you will see in this booklet have these meanings:



# WARNING

This symbol indicates information concerning your personal safety



# CAUTION

This symbol indicates information on how to avoid damaging the appliance



# TIPS & INFORMATION

This symbol indicates tips and information about use of the appliance



# ENVIRONMENTAL TIPS

This symbol indicates tips and information about economical and ecological use of the appliance

Meanings of symbols used in this manual are shown below:



) This symbol indicates never to do this



This symbol indicates always do this



### WARNING

- If pressurised aerosol containers bear the word 'flammable' and/or a small flame symbol, do not store them inside any refrigerator or freezer. If you do so, you may cause an explosion.
- When you dispose of your old refrigerators and freezers, remove any doors. Children can suffocate if they get trapped inside.
- This appliance contains insulation formed with flammable blowing gases. Avoid safety hazards by carefully disposing of this appliance.



### **TIPS & INFORMATION**

IMPORTANT – CHECK FOR ANY DAMAGES OR MARKS. If you find the refrigerator is damaged or marked, you must report it within 7 days if you wish to claim for damage/marks under the manufacturers warranty. This does not affect your statutory rights.



# **ENVIRONMENTAL TIPS**

### Information on disposal for users

 Most of the packing materials are recyclable. Please dispose of those materials through your local recycling

- depot or by placing them in appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.



# WARNING

- The appliance must be plugged into its own dedicated 220-240V, 50Hz AC electrical outlet.
- ② Ensure that the electric outlet is properly earthed to ground. Consult a qualified electrician if you are unsure.
- O Don't use an extension cord or adapter plug.
- ② If the power cord is damaged, it should be replaced by a service technician or a qualified person.
- Unplug the appliance before cleaning and before changing the light bulb to avoid electric shock.
- Never unplug the appliance by pulling on the power cord. Always grip the plug firmly, and pull straight out of the receptacle to prevent damaging the power cord.
- O Choose a location that is not too cold the temperature should be above 10°C.
- Put the appliance in a dry place, avoiding areas of high moisture or humidity.
- Don't put the appliance in frosty or unprotected areas, for example in a garage or on a verandah.
- O Don't put the appliance in direct sunlight.
- O Don't put the appliance near stoves, fires or heaters.



## WARNING

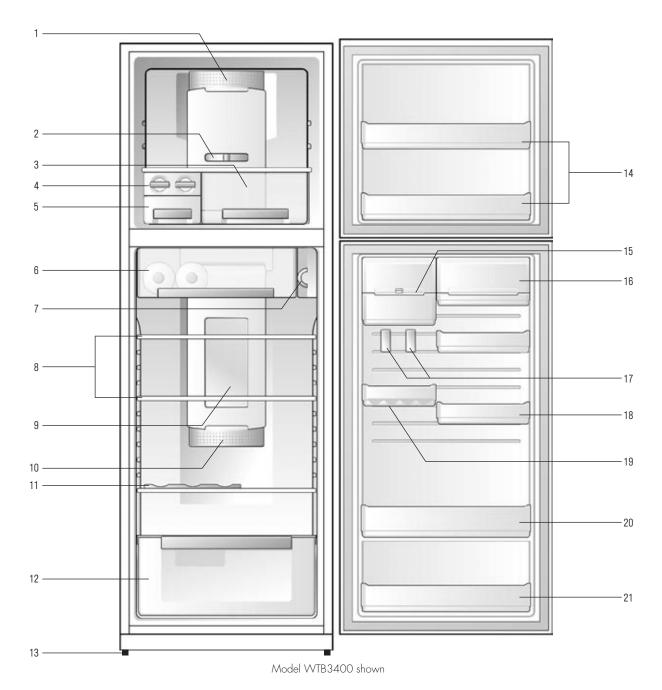
It is important to use you refrigerator safely. This means you need to supervise young children and infirm persons when they use it. You need to make sure that young children do not play with the refrigerator.

Follow the tips below:

- Never let children play with the refrigerator.
- Never store fizzy drinks in the freezer compartment.
- Never try to repair the refrigerator yourself.
- Never use electric heaters or dryers to defrost the freezer because you can receive an electric shock.
- Never use electrical appliances inside the food storage areas.

# **FEATURES**

# **FEATURES**



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- 4 Twist & serve ice
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- 21 Full-width door bin

# INSTALLING YOUR NEW REFRIGERATOR

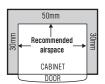
### **CLEARANCE AROUND YOUR REFRIGERATOR**

Before you move your refrigerator into the place where it will operate, check that it will have adequate clearance. Clearance is required for air circulation and too little clearance may affect your refrigerator's performance. Please note: Doors are designed to sit proud (not flush of cabinetry).

### We recommend airspace clearances of:

- 30mm on each side
- 50mm behind the refrigerator

If you do not have a cupboard with a rear gap, the recommended clearance area on top increases from 50mm to 90mm (x).





### NOTE:

The clearances shown above are the recommended minimum clearances. The clearance at the rear must not exceed 75mm.

### LEFT HAND OPENING DOOR KIT

If you require a refrigerator that opens to the left rather than the right, please ensure you have a kit (AREXO 1 WA) to do so. If it has not been supplied with this product, it can be obtained by contacting your Electrolux Customer Care Centre (the numbers can be found on the back page). Instructions on how to change the door opening options are contained within the kit.

### BEFORE USING YOUR NEW REFRIGERATOR

Clean your refrigerator thoroughly following the instructions and wipe off any dust that has accumulated during shipping.

Check that the floor is level. If it is not, then adjust the provided levelling leg so product is level and stable. We recommend that you let your refrigerator run for two to three hours before you put any food in it. This will allow you to check that it is operating properly and that enough cool air is going to the freezer.

### INITIAL START UP

Note that during operation the outside of the refrigerator will feel warm, particularly at initial start up. This is normal. Avoid placing food against air outlets, as this will affect air circulation.

A light frosting will occasionally occur on the cold interior of the freezer when the door is opened frequently. This is normal and will disappear after a few days in most climates.

Make sure you fully close the freezer and fresh food doors after you load or remove food from these compartments. If the doors are left partly open, a heavy frost will coat the inside of the freezer. If a frost develops remove it. Take care to properly close the doors and the frost will not reoccur. Your refrigerator uses energy efficient components that may produce different noises to your old refrigerator. Occasionally a gurgling sound of refrigerant flowing or the sound of parts expanding and contracting can be heard. These noises are quite normal.

# **CLEANING YOUR REFRIGERATOR**

#### Exterior

You should only clean your refrigerator with lukewarm soapy water and a soft cloth. Rinse with clean water and then wipe the surface with a soft clean cloth to remove any soap residue.

### Interior

You should clean the refrigerator interior regularly. Wash the interior with a soft cloth and lukewarm soapy water. Thoroughly dry all surfaces and removable parts. Avoid getting water on refrigerator controls. If you have taken out any removable parts, replace them and switch the power on before restocking the refrigerator with food. Naturally, you should keep the interior of your refrigerator hygienic by promptly and thoroughly wiping up any food spills.

### Keep the door seals clean

Take care to keep door seals clean. Sticky food and drink can cause seals to stick to the cabinet and tear when you open the door. Wash seal with lukewarm soapy water. Rinse thoroughly and dry.



# WARNING

Never use hot water, solvents, commercial kitchen cleaners, aerosol cleaners, metal polishes, caustic or abrasive cleaners, or scourers to clean this appliance as they will damage it. Many commercially available cleaning products and detergents contain solvents that will damage you refrigerator. When cleaning, use only a soft cloth and lukewarm soapy water.

# **CONTROLLING THE TEMPERATURE**

Set the temperature by using the main temperature controls. When you first start your refrigerator, set both refrigerator and freezer controls to MID.



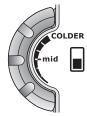
# **TIPS & INFORMATION**

### WAIT 24 HOURS AFTER CHANGING SETTINGS

When you change temperature settings, make small adjustments and wait 24 hours before assessing whether you need to make any further changes.

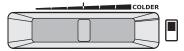
### ADJUSTING THE REFRIGERATOR TEMPERATURE

- 1. Select the refrigerator control.
- 2. Rotate the dial clockwise to set colder.
- 3. Rotate the dial anti-clockwise to set less cold.



### ADJUSTING THE FREEZER TEMPERATURE

- 1. Select the freezer control.
- 2. Slide the control to the right to set colder.
- 3. Slide the control to the left to set less cold.





# **TIPS & INFORMATION**

Coldest freezer setting is not recommended in normal and very hot climates as this will limit the cooling to the refrigerator sections. In very cold climates the freezer will need to be set colder.

A good indication of optimal freezer temperature is ice cream that is frozen, but still soft enough for easy scooping. For the fridge compartment, we recommend using drinking water and simply adjusting the fridge controls until the water is at your ideal temperature.

# **DOOR ALARM**

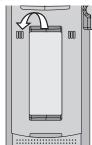
If the refrigerator door is left open a buzzer will sound. The buzzer noise will stop when you close the door.

If you must keep the door open (not recommended), you can reset the alarm to stop the buzzer noise by pressing the door switch.

# CHANGING THE LIGHT BULB

#### REFRIGERATOR

- 1. Switch off the power at the power point and remove the refrigerator's power cord from the power point.
- 2. Remove shelves and chiller compartment.
- 3. Carefully unclip the light cover by pulling the top of the cover towards you.



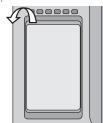
4. Unscrew the light bulb and replace it with a bulb that is the same wattage and type as the original.



- 5. Replace the light cover.
- 6. Replace shelves and chiller compartment.
- 7. Wait 5 minutes to ensure pressure in the refrigeration system are equalised. Then turn the refrigerator on at the power point.

### FREEZER (where fitted)

- 1. Switch off the power at the power point and remove the refrigerator's power cord from the power point.
- Carefully unclip the light cover by pulling the top of the cover towards you.



- 3. Unscrew the light bulb and replace it with a bulb that is the same wattage and type as the original.
- 4. Replace the light cover.
- Wait 5 minutes to ensure pressure in the refrigeration system are equalised. Then turn the refrigerator on at the power point.

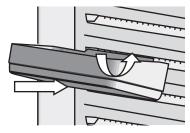


# HOW TO USE THE FEATURES OF YOUR REFRIGERATOR

This section tells you how to make the most of the refrigerator's many useful features and how to clean them.

### Door Storage Bins (shelves)

Both the refrigerator and freezer have door storage bins. You can adjust the refrigerator bins to meet different storage needs. All the door bins are completely removable for cleaning. If you want to remove or adjust a bin, lift and tilt to remove. To replace, fit top and push bin down until the support lugs lock it in place.



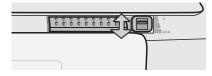
### Store Safe Compartment (where fitted)

You can use this compartment to store food and other items. To operate lock, push up to open and down to lock.

### **CRISPER BIN**

### Storing Vegetables

You can use the crisper bin to store vegetables, fruits or small goods. You can change the humidity inside the bin by rotating the humidity control. You should store vegetables in the crisper bin, but remember to set the humidity control to more humid (vent closed).



### Storing Fruits & Small Goods

You can also store fruits in the crisper bin, but remember to set the humidity control to less humid (vent open).

### Chiller (where fitted)

The chiller allows you to store perishable food longer and is useful for the fast chilling of food and drinks. However, items may freeze if left near the vents. To prevent freezing, move items away from the vents after chilling.

### Deodorise

Your appliance is fitted with a catalysing deodoriser to assist with the removal of the food odours inside your refrigerator and freezer. Keeping food covered and wrapping food with plastic wrap will also help to reduce the odours inside your appliance.

# HELPFUL HINTS

### SLIDE AWAY GLASS SHELF (WHERE FITTED)

This shelf can be used either as a full depth shelf or when tall items need to be stored at the front of the appliance it can be collapsed to half its original depth.

### • TO COLLAPSE THE SHELF:

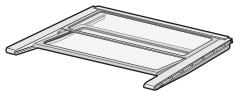
1. Pull the front half of the shelf forward.



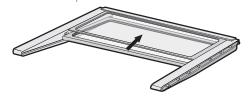
2. Then, from the underside, lift the front half of the shelf by raising the rear edge over the recessed hook detail.



 Pull the shelf forward and allow the rear to drop into the side channels.



4. Push the front shelf backwards (3,4) until it reaches the rear stops.



# HELPFUL HINTS FOR STORING FOOD

### ALWAYS DO THIS

- Buy the freshest, best quality food and put it in the refrigerator as soon as possible.
- Cover food with plastic wrap or foil to stop it drying out and to help prevent bad smells.
- Rinse and wrap fish and poultry before you put them in the refrigerator.
- Minimise bacteria by removing stuffing from poultry before you put it in the refrigerator.
- When you store eggs in the refrigerator compartment, store them with the pointed end down.

### **NEVER DO THIS**

- Store bananas, avocados or mangoes in the refrigerator. This can cause them to go black or to go soft.
- Put hot or warm food in the refrigerator. Allow it to cool first

### HELPFUL HINTS FOR FREEZING FOOD

You can use the freezer to store food which you buy in bulk when prices are low. You can also cook extra food and freeze it for later use.

### **ALWAYS DO THIS**

- Buy the freshest, best quality food and put it in the freezer as soon as possible.
- Place food in plastic bags or plastic wrap before you put it in the freezer.
- Squeeze the air out of plastic bags as this prevents frost.
- When you buy frozen foods in the supermarket, keep them in their packaging when you store them.
- Defrost food, especially chicken and fish, in the refrigerator compartment. This stops bacteria from growing.
- Leave food in its wrapping while it defrosts.
- Use defrosted food immediately.

### **NEVER DO THIS**

Never refreeze defrosted food.

# **TROUBLESHOOTING**

If you think something may be wrong with your refrigerator, you can carry out some easy checks before calling for service. You may locate the problem, sparing yourself from inconvenience, saving time and money.

PROBLEM	SOLUTION			
When your appliance is not operating	<ul> <li>Check that the power cord is plugged into the power outlet properly and that the outlet is switched 'ON'.</li> </ul>			
	<ul> <li>Try running another appliance from the power outlet. If no power is coming from the outlet you may have blown a fuse or tripped a circuit of your household power supply.</li> </ul>			
	• Try adjusting the temperature control to a slightly "colder" position.			
	<ul> <li>It is normal for the freezer fan NOT to operate during the automatic defrost cycle, or for a short time after the appliance is switched on.</li> </ul>			
When there is refrigerator/ freezer noise	Modern refrigerators/freezers with increased storage capacity use high speed compressors. These can provide a seemingly high level of sound which is quite normal. Normal operational sounds include:  Occasional gurgling, similar to water boiling.  Air flow noise (air circulates because of a small fan).  A popping noise heard during automatic defrost.			
	Other strange sounds may mean that you need to check and take action. For example, noises may mean that:  • The cabinet is not level.  • The floor is uneven or weak.  • Bottles are badly placed and rattling.  • There are vibrations from an object on top of or behind or beside the refrigerator.  • The back of the refrigerator cabinet is touching the wall.			
	Remember it is quite normal for noise to seem louder just after the refrigerator starts operating.			
If there are odours inside the appliance	The interior may need cleaning.			
	Some foods produce odours.			
	Some containers and wrapping can cause odours.			
	<ul> <li>Ask yourself if the odour started about the same time you started storing something unusual.</li> </ul>			

When the motor seems to run more than expected	Your new appliance provides you with large capacities in both the refrigerator section and the separate freezer. It is normal for the motor to operate frequently. However, to keep operation to a minimum, check the following:  • Are doors kept open too long or too often?  • Are controls set too cold? Refer to page 6 "Controlling temperature".  • Have large amounts of warm food just recently been stored? Summer, festive seasons and holidays usually mean a lot more work for your appliance.				
	<ul> <li>If the day is hot or the room is very warm, the appliance will need to run more than normal.</li> </ul>				
	• The appliance will run more than normal just after you install it or when it has been turned off for a long time.				
If the temperature in the refrigerator is too warm	<ul> <li>Check that the appliance has enough clearance at the sides, back and top.</li> <li>Refer to page 5 "Installing your new appliance".</li> </ul>				
	<ul> <li>Refer to page 6 "Controlling temperature".</li> </ul>				
	You may have kept the door open too long or too frequently.				
	Food containers or packaging may be holding a door open.				
If the temperature in the refrigerator is too cold	Refer to page 6 "Controlling temperature".				
	• Increase the temperature to avoid high energy consumption.				
If heavy frosting occurs in the freezer	Make sure you fully close the freezer and fridge doors. If the doors are left partly open a heavy frost will coat the inside of the freezer. If a frost develops, remove it. Take care to properly close the doors and the frost will not reoccur.				
If water drips on the floor	The defrost water tray, (located on the compressor at the back of the cabinet), may not be properly positioned, or the drain tube may not be properly positioned to direct water into this tray. You may need to pull the refrigerator away from the wall to check the				

### IF YOU STILL REQUIRE SERVICE

If you have a problem, and the problem persists after you have made the checks mentioned above, contact your nearest Electrolux approved Service Centre or the dealer you bought the refrigerator from. Be ready to quote the model number, 9-digit PNC and 8-digit serial number, which is stated on the label inside the refrigerator compartment.

tray and tube.



NOTES		

# ☑ Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND APPLIANCE: WESTINGHOUSE TOP MOUNT FREEZER

This document sets out the terms and conditions of product warranties for Electrolux branded appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Electrolux appliance.

**General Terms and Conditions** 

- 1. In this warranty
  - (a) 'Electrolux' means Electrolux Home Products Pty Ltd ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited in respect of Appliances purchased in New Zealand;
  - (b) 'Appliance' means any Electrolux product purchased by you accompanied by this document;
  - (c) 'Warranty Period' means
    - (i) where you use the Appliance for personal, domestic or household purposes in Australia the period of '24' months and in New Zealand the period of '24' months:
    - (ii) where you use the Appliance for commercial purposes, in Australia the period of '3' months and in New Zealand the period of '3' months, (if the period stated is 0 months you are not covered by this product warranty) following the date of original purchase of the Appliance;
  - (d) 'you' means the purchaser of the Appliance not having purchased the appliance for re-sale, and 'your' has a corresponding meaning.
- This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
- Electrolux warrants that, when dispatched from an Electrolux warehouse, the Appliance is free from defects in materials and workmanship for the Warranty Period.
- 4. During the Warranty Period Electrolux or its Authorised Service Centre will, at no extra charge if your appliance is readily accessible without special equipment, and subject to these terms and conditions, repair or replace any parts which it considers to be defective. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
- 5. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
- 6. Where you are within an Electrolux service area, this warranty covers the cost of transport of the Appliance to and from Authorised Service Centres of Electrolux and travelling costs for representatives of the Authorised Service Centre to and from your home or business. If you are outside an Electrolux service area, you will bear these costs. For information about whether you are within an Electrolux service area, please phone 13 13 49 in Australia, or 0800 10 66 10 in New Zealand.
- 7. Proof of purchase is required before you can make a claim under this warranty.
- 8. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - (a) The Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power supply
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation.
  - (b) The Appliance is modified without authority from Electrolux in writing.
  - (c) The Appliance's serial number or warranty seal has been removed or defaced.
  - d) The Appliance was serviced or repaired by anyone other than Electrolux or its Authorised Service Centres.
- This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable in the Australian State where the Appliance was purchased or the law applicable in New Zealand if the Appliance was purchased in

New Zealand. Where the Appliance was purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.

#### Limitation of Liability

- 10. To the extent permitted by law:
  - (a) Electrolux excludes all warranties other than as contained in this document;
  - (b) Electrolux shall not be liable for any loss or damage whether direct or indirect or consequential arising from your purchase, use or non-use of the Appliance.
- 11. Provisions of the Trade Practices Act and State consumer legislation in Australia, and the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act in New Zealand, imply warranties or conditions, or impose obligations, upon Electrolux which cannot be excluded, restricted or modified. To the extent permitted by law, the liability of Electrolux (if any) arising out of or in relation to the Appliance or any services supplied by Electrolux shall be limited (where it is fair and reasonable to do so),:
  - (a) in the case of Appliances, at its option, to the replacement or repair of the Appliances or the supply of equivalent products or the payment of the cost of replacing the Appliances or having the Appliances repaired or of acquiring equivalent Appliances. Upon being replaced, parts and Appliances become the property of Electrolux; or
  - (b) in the case of services, at its option, to the supply of the services again or the payment of the cost of having the services re-supplied; and in the case of Appliances or services supplied in New Zealand, loss or damage whether direct or indirect or consequential that is reasonably foreseeable.

#### Privacy

You acknowledge that in the event that you make a warranty claim it will be necessary for Electrolux and its Authorised Service Centres to exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

# EXTENDED WARRANTIES AND INDEMNITY

### Sealed Refrigeration System Warranty

For a further period of three years following the expiry of the Warranty period, Electrolux or its agent will supply replacements for, or at the sole option of Electrolux, repair, all parts it finds defective in the Sealed Refrigeration System which comprises: compressor, condenser, evaporator, dryer and tubing. During this three year period you will pay for the costs of labour (including any call out or service fees), and freight if necessary in replacing defective parts in the Sealed Refrigeration System. You will pay for the costs of transport of the Appliance if further service is required and the costs of parts or repairs to parts other than those included in the Sealed Refrigeration System

### Frozen Food indemnity

Subject to the following exclusions, Electrolux will indemnify you for a period of 24 months from the date of purchase of the Appliance against any loss or damage to frozen foodstuffs due to a Sealed Refrigeration System breakdown. This indemnity will be limited to:

- (a) in the case of freezers with a capacity of less than 400 litres AU\$150
- (b) in the case of freezers with a capacity of 400 litres or more AU\$300

This indemnity does not cover loss or damage to frozen foodstuffs occasioned by:

- (a) failure to plug in the freezer to a properly connected power supply or failure to switch on the power point
- (b) accidental removal of the plug from the power point or switching off the power supply:
- (c) failure to keep the door or lid of the freezer closed
- (d) the introduction of abnormal heat loads to the freezer;
- (e) failure to observe the operating and installation instructions supplied with the freezer; and
- (f) failure to defrost the freezer at recommended intervals on chest freezers or non frost free models

### **Important Notice**

Before calling a Service Technician please check carefully the operating instructions, service booklet and the warranty terms and conditions.

### FOR SERVICE

or to find the address of your nearest state service centre in Australia

PLEASE CALL 13 13 49

For the cost of a local call (Australia only)

SERVICE AUSTRALIA

Electrolux

ELECTROLUX HOME PRODUCTS www.electrolux.com.au

### FOR SPARE PARTS

or to find the address of your nearest state spare parts centre in Australia

PLEASE CALL 13 13 50

For the cost of a local call (Australia only)

### FOR SERVICE

or to find the address of your nearest authorised service centre in New Zealand

FREE CALL 0800 10 66 10

(New Zealand only)

# SERVICE NEW ZEALAND Electrolux

ELECTROLUX HOME PRODUCTS
www.electrolux.co.nz

### FOR SPARE PARTS

or to find the address of your nearest state spare parts centre in New Zealand

FREE CALL 0800 10 66 20

(New Zealand only)

For more information on all Westinghouse appliances, or for dimension and installation information, call into your retailer, phone or email our customer care team or visit our website:

### **AUSTRALIA**

phone: 1300 363 640 fax: 1800 350 067

email: customercare@electrolux.com.au web: www.westinghouse.com.au

### **NEW ZEALAND**

phone: 09 573 2384 fax: 0800 363 600

email: customercare@electrolux.co.nz web: www.westinghouse.co.nz



## TOP SERVICE

Top Service encompasses the after sales service provided by The Electrolux Group to consumers including delivery, home service and spare parts.

Westinghouse. We are part of the Electrolux family. Share more of our thinking at www.electrolux.com

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