Welcome

Thank you for choosing Motorola—a global leader in communications technology.

All Motorola phones are designed and manufactured in the United States to meet Motorola's exacting specifications and world-class quality standards. During development, our laboratory testing team took the durable Digital StarTAC® phone through its paces. They cooked it, steamed it, shook it, shocked it, dusted it, and dropped it—and the phone still worked! We are confident that the one you purchased will meet your own exacting standards.

Thank you for choosing Motorola, and we hope you enjoy your Digital StarTAC wireless phone!

Guide Overview

Okay, you've got a brand new phone
with a bunch of nifty features.
Now what?
Afraid you'll press the wrong key?
Or forget a feature or two?
Don't sweat it!

We've designed this guide to take you
step-by-step through each feature of
your new Digital StarTAC® phone.
We'll show you what key to press and what happens when you
press it. Follow along, chapter-by-chapter, and you'll find it's as
easy as 1-2-3.

Here's an idea of what you'll learn in each chapter.

Getting Started

First things first. Once the box is open, this section will show you
where to begin. We will explain what came with your new phone
and show you how to use the battery. Turn to page 10 to get
started.

The Basics

What do all those buttons and lights mean? How do I make my
first phone call? In this section, we'll answer those questions and
teach you everything necessary to start using your new phone.
Begin learning "The Basics" on page 20.

Using Memory

Read "Using Memory," beginning on page 34, and we will
explain how to make the most of your new phone's internal
Phone Book. You will save time with dialing shortcuts and
memory features that make it easy to place quick calls.

Guide Overview

Using Messaging *

This Digital StarTAC® phone supports optional messaging services, like Caller ID, which allows you to see who is calling before you answer. It can even receive alphanumeric messages just like a pager and tell you when you have Voice Mail. Turn to page 50 to begin "Using Messaging."

Using the MiniBrowser and Data Features*

With a service subscription, your phone can access up to the minute information with the MiniBrowser! You can use the phone to retrieve on demand weather reports, sports scores, stock reports, and much more. See page 108.

With the addition of a data cable, you can hook your phone up to a compatible computer and send and receive faxes and data. See page 116.

The Works

When you are ready to learn the advanced features of your new phone, turn to page 58 for "The Works." We will explain everything from navigating the menu system to electronically locking your phone.

So relax!

Let us show you what your Digital StarTAC phone can do!

∗ Contact your Service Provider for availability.

Introduction

Getting Started

The Basics

Using Memory

Using Messaging

The Works

Reference Information

IMPORTANT EXPORT INFORMATION

Because of federal export regulations applicable to this Motorola phone, it cannot be sold for export from the U.S.A. or Canada. Please read the following important notice.

EXPORT LAW ASSURANCES: This product is controlled under the export regulations of the United States of America and Canada. This product cannot be exported from the United States or Canada without an export license issued by the U.S. Department of Commerce. In addition to the U.S. license, if this product is to be exported from Canada, an Export Permit issued by the Canada Department of Foreign Affairs and International Trade must be obtained before export.

Safety Information

Exposure to Radio Frequency Signals

TELECOMMUNICATIONS
TIA
INDUSTRY ASSOCIATION

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals. In August 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

- ANSI C95.1 (1992)[*]
- NCRP Report 86 (1986)*
- ICNIRP (1996)*

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of your phone complies with the FCC guidelines (and those standards).

[*] American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection

Safety Information

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

Normal Position:

Hold the phone as you would any other telephone, with the antenna pointed up and over your shoulder.

Tips on Efficient Operation:

For your phone to operate most efficiently:

- Extend your antenna fully.
- Do not touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

Caution: All batteries can cause property damage, injury or burns if a conductive material, such as jewelry, keys or beaded chains, touches exposed terminals. The material may complete an electrical circuit and become quite hot. To protect against such unwanted current drain, exercise care in handling any charged battery, particularly when placing it inside your pocket, purse or other container with metal objects. When the battery is detached from the phone: your battery is packed with a protective cover.; please use this cover for storing your battery when not in use.

Check the laws and regulations on the use of wireless telephones in the areas where you drive. Always obey them. Also, if using your phone while driving, please:

- Give full attention to driving–driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park before making or answering a call if driving conditions so require.

Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

Safety Information

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of six (6") inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

• Should ALWAYS keep the phone more than six inches from their pacemaker when the phone is turned ON;

• Should not carry the phone in a breast pocket;

• Should use the ear opposite the pacemaker to minimize the potential for interference.

• If you have any reason to suspect that interference is taking place, turn your phone OFF immediately.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Safety Information

Posted Facilities

Turn your phone OFF in any facility where posted notices so require.

FCC regulations prohibit using your phone while in the air. Switch OFF your phone before boarding an aircraft.

Aircraft

To avoid interfering with blasting operations, turn your phone OFF when in a "blasting area" or in areas posted: "Turn off two-way radio." Obey all signs and instructions.

Blasting Areas

Turn your phone OFF when in any area with a potentially explosive atmosphere, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include fueling areas such as gasoline stations; below deck on boats; fuel or chemical transfer or storage facilities; areas where fuel odors are present, i.e. if a gas/propane leak occurs in a car or home; areas where the air contains chemicals or particles, such as grain, dust, or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

Potentially Explosive Atmospheres

An air bag inflates with great force. DO NOT place objects, including both installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Vehicles Equipped with Air Bags

Your wireless radiotelephone is designed for excellent durability under normal use conditions. Protect your wireless telephone from water damage that could result from spills or excessive exposure to rain. Never submerge your wireless phone.

Equipment Care

Cleaning of this product should only be done with a damp cloth. The use of chemical cleaners may harm the finish and integrity of the radio housing and is not recommended.

Cleaning the Phone

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Getting Started

The Digital StarTAC® phone comes equipped with a standard battery and an AC Adapter to get you up and running. An exciting line of accessory options, now smaller and lighter than ever, can customize your wireless package for maximum performance and portability. This chapter will show you how to get started with your new wireless package.
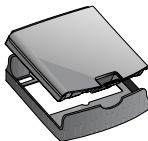
In this chapter we will explain how to:

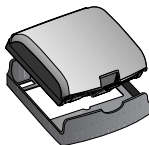• Attach and charge batteries.

• Use chargers like the AC Adapter and Desktop Charger.

Package Content Options

Digital StarTAC Phone

Slim Main Battery
with Battery Cover

Standard Main Battery
with Battery Cover

Package Content Options

AC Adapter

Cigarette Lighter
Adapter

Headset

Desktop Charger
(AC Adapter required)

Your phone and accessories may not look exactly as pictured.

Introduction to Batteries

Each battery is shipped in an uncharged state with a protective clip on it. Before you can use your phone, you will need to remove the clip from the battery and charge it.

Battery Clips

It is a good idea to save the protective clip to store and carry the battery when not in use. The clip prevents objects from touching the battery terminals, thereby reducing the risk of injury or damage from a short circuit.

Removing the Main Battery Clip

1. Press In Latch	Press in the release latch.
2. Remove Battery	Rotate the battery upward and lift it out of the protective clip.
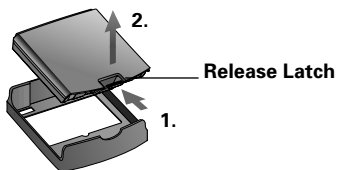
Release Latch

Attaching the Main Battery Clip

1. Lower Side	Lower the side opposite the release latch into the clip.
2. Click Latch	Drop the side with the release latch down until the latch clicks.
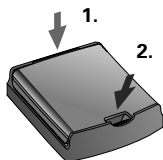
Installing Batteries

Battery Installation

To install a battery:

1. Insert Toe   Place the side of the battery opposite the release latch into the compartment.
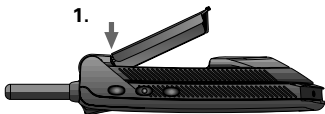
2. Snap Heel   Press the side with the release latch down until you hear it click into place.
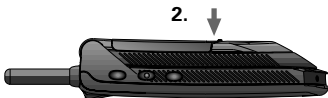
Battery Removal

To remove a battery:

1. Turn OFF Phone   If necessary, press and hold ⏻ to turn your phone OFF.

2. Remove Battery   Pull the release latch back toward the battery and lift the battery out.

Release Latch
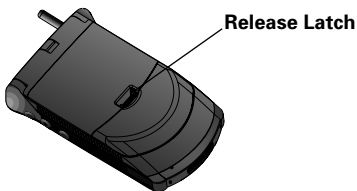
Charging Batteries

Using the Internal Rapid Charger

Believe it or not, there is a battery charger built right into your phone! To make use of the internal charger, you will need one of the three available adapters, either a standard AC Adapter, a rapid rate AC Adapter, or a cigarette lighter adapter.[*]

Keep in mind: When the internal charger is in use and the phone is ON, you can still place and receive calls. However, talking on the phone requires energy, so your phone may not charge while the call is in progress.

1. Attach Adapter to Phone	Plug the AC or cigarette lighter adapter into the accessory connector on the bottom of your phone as shown, with the release tab facing up.
2. Plug In Adapter	Plug the adapter into the appropriate power source.
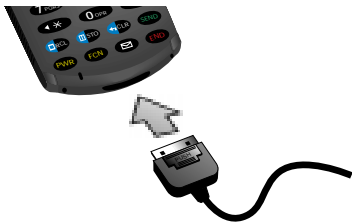
Keep in mind: In some cars, the ignition must be ON to use the cigarette lighter.

[*]Check with your dealer for availability of the adapters.

Charging Batteries

The Battery Indicator

In the upper right corner of your phone's display, there is a battery indicator filled with three segments. The more segments you see, the greater the charge.

- The border of the battery icon will flash during charging.

- When the battery is fully charged, the battery icon will stop flashing and become solid.

High   Low
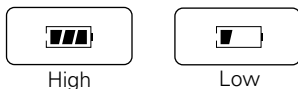
Battery Storage and Disposal

To prolong the life of batteries, avoid exposing them to temperatures below -10°C (14°F) or above 45°C (113°F). It is a good idea to take your phone with you when you leave your car. Never dispose of batteries in fire.

Caution: To prevent injuries or burns, do not allow metal objects to contact or short circuit the battery terminals.

Expert Performance (E•P®)Charging System

The E•P system enables your phone's built-in charger to communicate with installed batteries and tailor its charging cycle to optimize performance. If you see Invalid Battery when you power up the phone, the built-in charger is not able to communicate with the battery and cannot charge it. There are several possible reasons for this message. The most likely one is that the battery is not a Motorola original and it does not have the appropriate E•P technology. We recommend that you use only Motorola original batteries and accessories and that you store your batteries in their protective clips when not in use.

Charging Batteries

Using the Desktop Charger

The Desktop Charger's front pocket can charge batteries while they are attached to your phone, and the rear pocket can charge batteries separately.

If you have a Desktop Charger:

1. Attach Adapter	Plug the AC Adapter into the back of the charger, with the release tab facing up.
2. Plug In Adapter	Plug the other end of the AC Adapter into a wall socket.
3. Insert Phone	Insert the phone into the front pocket with a battery attached.
& Insert Battery	If you like, insert a battery into the rear pocket.

Rear Pocket

Front Pocket

Rear LED

Front LED
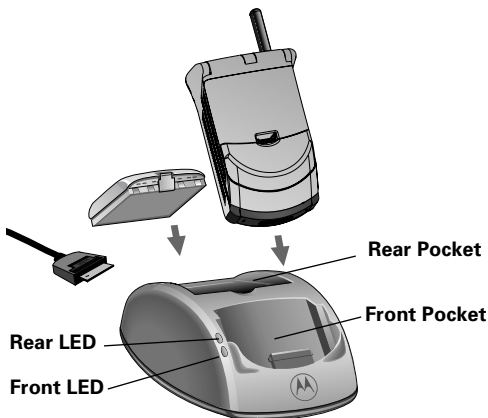
Note: If two batteries are loaded in the charger, the batteries will charge one at a time.

Charging Batteries

Desktop Charger Indicators
The LED indicators on the left front of the Desktop Charger let you know the current state of any charging batteries.

The Front Pocket LED Indicator:
- Yellow means the phone with a battery is securely installed.
- Open the phone to see the charge status for the front pocket.

The Rear Pocket LED Indicator:
- Red means the battery is charging.
- Flashing yellow means the battery is waiting to be charged.
- Green means the battery is charged to 90% of its capacity. Another hour of charging will bring it up to 100% capacity.
- Flashing red means the battery is damaged and cannot be charged.

Desktop Charger Charging Times
The time it takes for your battery to obtain a full charge is affected by a variety of factors, including:

- **Temperature** Batteries should be at or near room temperature when charging. To prolong battery life and charge capacity, avoid exposing your batteries to temperatures below -10°C (14°F) or above 45°C (113°F). It is a good idea to take your phone with you when you leave your car.

- **Inactivity** New batteries, or batteries that have been stored for long periods of time, may not rapid charge properly. In these instances, the battery requires an overnight charge.

- **Extended Usage** Over extended periods of time, batteries gradually wear down and require longer charging times. This is normal. If you charge your battery regularly and notice a decrease in talk-time or an increase in charging time, then it is probably time to purchase a new battery.

Phone Overview

Function Keys

🔘	Turns the phone ON and OFF.
✉	Opens messaging menus.
FCN	Acts as a "shift" key to access the secondary functions of other keys.
RCL	Recalls phone numbers from memory and acts as the left soft key for MiniBrowser navigation.
STO	Stores phone numbers into memory and acts as the right soft key for MiniBrowser navigation.
CLR	Clears characters from the screen.
END	Ends phone calls and exits the menu.
TALK SEND	Places or answers calls. Your phone will have one of these two keys.
◄✳ #►	Can be used to scroll through memory entries and menu features.

Alphanumeric Display Displays your input from the keypad, information recalled from memory, and other messages.

Microphone Positioned for convenient conversation.

Retractable Antenna Extend for best performance.

Earpiece Ultra-compact phone speaker.

Headset Jack Connects an optional headset.

Accessory Connector Provides the connection for an external power supply.

Volume Keys Located left of the display and represented in the manual by ⬤ and ⬤, these keys adjust the volume and scroll up and down through memory locations and menu features.

Using the Smart Button

When in doubt, press the Smart Button! Easily recognized in this User's Guide by ◐ and in your phone's display by ✳ – the handy Smart Button puts a variety of functions at your fingertip.

The Smart Button ——

Use the Smart Button's fingertip convenience for:

Opening the Quick Menu
Press ◐ when your phone is idle to display a menu containing shortcuts to your phone's most popular features. See page 32.

Opening Your Phone Book
Press ◐ twice to open the Phone Book with your names and numbers. Turn to page 38 in "Using Memory" to learn more.

Entering the Menu System
Press ⒻⒸⓃ then press ◐ to enter your phone's menu system. See page 58 for information on navigating the menu system.

Selecting Items in the Menu
The primary use of the Smart Button is to select. Whenever the phone offers you a choice, such as setting a ringer style, press ◐ to select. You will see: Press ✳ to Select.

Turning Features ON and OFF
Press ◐ to toggle ON and OFF many menu features, like the call timers (pg. 68). You will see: Press ✳ to Toggle.

Placing and Ending Calls
Press & hold ◐ to place a call when the number you want to call is on the display. Press & hold ◐ again to end a call. See page 26 for information on placing and ending calls.

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The Basics

The next few pages will introduce you to the basic features of your phone. In the chapters that follow, we will explain every one of your phone's features, including storing names and numbers, using the call timers, locking the phone, and more.

In this chapter we will explain how to:

‣ turn your phone ON.

‣ read the indicators.

‣ place, receive and end calls.

‣ adjust ringer and keypad volume, use shortcuts, and more.

Turning Your Phone On

Follow these steps to turn your phone ON:

1.	**Extend Antenna**	Extend the antenna completely for best performance.
2.	**Open Phone**	Open the phone to expose the keypad.
3.	**Turn ON Phone**	Press 🔘 once to turn the phone ON.
4.	**Turn OFF Phone**	When finished, press 🔘 again to turn the phone OFF.

Press 🔘 to turn the phone ON or OFF

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Turning Your Phone On

Activating Your Phone

The first time you turn your phone ON, you may see a message on the display:

```
((T))▂▄▄█       ▇▇▇
Activation
Required
```

```
((T))▂▄▄█       ▇▇▇
 Press  ◆
to Activate
```

If you do not see the displays above, your phone was activated at the time of purchase and there is no need to follow the steps below.

If you do see the above, your service activation can be completed with just a couple simple steps:

1. **Place Call**   Press 🔵SEND (or 🔵TALK) to place the call.
   or
   Press and hold ◉ until you hear a high tone. You will see: Updating.

2. **Follow Steps**   Once the connection is made, your phone will begin activation. Contact your Service Provider for further assistance.

Power Up Display

Once activated, each time you turn your phone ON, your phone performs a short self-test to make sure it is operational and then it scans for service. While the phone scans, the display reads:

```
((T))▂▄       ▇▇▇
Searching..
NS
```

Turning Your Phone On

Dual Band Operation

To make the best use of available signals, your phone can operate on both CDMA digital and analog systems. If your phone finds a CDMA digital system, you will see the time and date and the 🔲 icon. If your phone finds an analog system, you will see the Ⓐ icon.
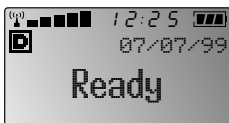
Digital
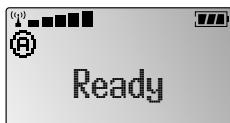
Analog

Quad Number

Your phone can be activated with up to four unique phone numbers. If more than one number is programmed, you will see the currently active number

whenever you turn ON the phone. Turn to Feature Review on page 95 if you want to change the active number.
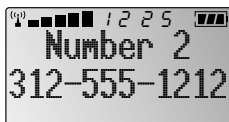
Power Save Mode

If you travel outside the range of available networks, your phone continues to search for a signal. To save power, it stops searching every couple of minutes. When this is the case, you will see: Power Save. Your phone will automatically begin searching again in a minute or two – if you would like it to start searching immediately, just press any key.

Standby Mode

To conserve energy, your phone enters standby mode and turns off the backlight when you have not touched a key for a few seconds. The backlight will come back on as soon you press a key or open the phone.

Tip:
If you like, you can choose how long the back-light remains ON. See page 102.

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Reading the Indicators

Detailed Battery Level Reading

Press **FCN** then press **4**.

The bar graph in the display represents the battery level. The higher the graph, the closer the battery is to full charge.

Low Charge   Full Charge

Note: When plugged in, the battery level is rounded to the lowest bar for increased accuracy. When you first attach the AC adapter, the level may fall.

Important: If the phone is being powered externally–from the cigarette lighter adapter for example–you will see: Charging.

Service Light

The Service Light is on top of your phone and lights up when your phone is ON. The color it flashes depends on your phone's current state of service.

Red & Green, alternating	Incoming call or message
Green, flashing	In Service: home type system
Red, flashing	No Service
Yellow, flashing slow	Roaming: home type system
Yellow, flashing fast	Roaming: non-home type system

Basics

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Reading the Indicators
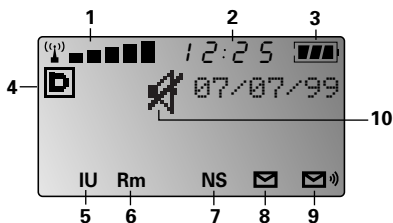
ᵗᵖᵗᵉ Signal Strength (1)

Displays the strength of the connection between your phone and the wireless network.

Strong

Weak

12:25 Clock (2)

When your phone is on a CDMA digital network, the display shows the current time and date. Wherever you are, you will have the correct local time. You can set your clock for 12- or 24-hour format. See page 101 for more information.

▨▨▨ Battery Level (3)

The three bar segments on the phone's Battery Level Indicator show the amount of charge remaining in your battery. The more bar segments you see, the higher the charge.

High

Low

🄳 Digital (4)

Indicates you are receiving a digital signal.

Ⓐ Analog (4)

Appears when you are on an analog channel.

Reading the Indicators

IU **In Use (5)**

Appears when a call is in progress.

Rm **Roam (6)**

Lights up when your phone accesses a wireless service outside of your home system. When you leave your wireless Service Area, your phone roams (seeks another wireless system).

NS **No Service (7)**

Appears when calls cannot be placed or received from your location.

✉ **Message (8)**

Appears when you receive an alphanumeric message or MiniBrowser Alert.[*] It will disappear after you have read the message.

✉» **Voice Mail (9)**

Indicates that you have received a Voice Mail message in your Voice Mailbox. It will disappear after you have listened to the message.

When you select one of the VibraCall® Alert combinations (see page 77), the following indicators appear in the display:

🔃 **VibraCall On (10)**

Indicates that your phone's ringer is turned OFF and the VibraCall Alert is ON.

🔕 **Silent Mode (10)**

Indicates that all of your phone's tones are silenced and the VibraCall Alert is ON.

📳 **Vibrate Then Ring (10)**

Indicates that both the ringer and VibraCall Alert are ON.

# *Placing and Ending Calls*

Placing a Call

<table>
<tr><td>1. Extend Antenna</td><td>Extend the antenna completely for best performance.</td></tr>
<tr><td>2. Open Phone</td><td>Open the phone to expose the keypad. If necessary, press 🔘 to turn the phone ON.</td></tr>
<tr><td>3. Enter Number</td><td>Enter the number you want to call, for example: 555-1212.</td></tr>
<tr><td>Correct Errors</td><td>Press ⬤ to erase one digit at a time if you make a mistake. Press and hold ⬤ to erase the entire entry and start again.</td></tr>
<tr><td>4. Place Call</td><td>Press 🔘 (or 🔘) to place the call.
or
Press and hold ◐ until you hear a high tone. You will see: Calling 555-1212.</td></tr>
</table>

You can dial phone numbers with up to 32 digits, but only the last twenty-four digits will appear in the display.

Press 🔘 to see the rest of the number.

Your phone will display the first 24 digits, then a second screen will show the digits remaining in the phone number.

Ending a Call
There are three ways to end a call:

Close	Close the phone to end a call.
or Press Key	Press 🔘.
or Hold Smart Button	Press and hold ◐ until you hear a high tone. You will see: Press ✳ to End Call. Press ◐ again to end the call.

Tip:
If you press 🔘 (or 🔘) without entering a number, your phone will dial the last number entered.

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Redialing Numbers

Automatic Redial

The wireless system may at times be too busy to handle your call. If this is the case, you may hear a fast busy signal and see Call Failed and Press SND to Redial. With Automatic Redial, your phone will repeat the call attempt over the next four minutes. When the call succeeds, your phone will ring or vibrate until the person you are calling answers.

Auto Redial	Press 🔘 (or 🔘) or press and hold ⬤ until you hear a high tone. You will see: Redialing.

To make this feature even easier, turn Instant Redial ON. Your phone will instantly redial after a fast busy signal, and you will not have to push a button. To find out more, see page 97.

Redial

If you hear an ordinary busy signal:

1. Hang Up	Press 🔘 to hang up.
2. Redial	Press 🔘 (or 🔘) to redial. **or** Press and hold ⬤. You will see: Calling.

Display Last Ten Numbers Dialed

Your phone keeps track of the last ten numbers you have dialed.

1. Enter List	Press 🔘 then press 🔘, 🔘. The display will show the last number you dialed.
2. Review List	Press ⬤ or ⬤ to scroll through the last calls made, including the time, date, and number.
3. Call Number	Press 🔘 (or 🔘) or press and hold ⬤ to call the number in your display. You will see: Calling.

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Receiving Calls

Your phone must be ON to receive calls.
When a call is incoming:

• an alert will sound and/or vibrate.

• the Service Light (pg. 23) will flash red and green.

You can choose your phone's alert, selecting from nine ringer styles or silent vibration mode. See page 77.

Answering a Call

To answer a call:

1.	**Extend Antenna**	Extend the antenna completely for best performance.
2.	**Open Phone**	Open the phone to expose the keypad. **or** Press **SEND** (or **TALK**) if the phone is already open.

Caller ID

If Caller ID* is active on your phone, you will be able to see who is calling before you answer. The display will show either your caller's name (if in your Phone Book) or your caller's number. If you prefer to always see your caller's number, see page 65 to turn Number Preference ON.

```
(Y)▬▬▇▇▇  12:25  ▥▥
Smith, Jane
```

```
(Y)▬▬▇▇▇  12:25  ▥▥
312-555-1212
```
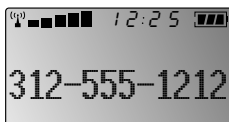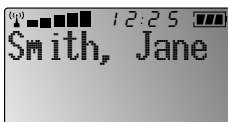
The Caller IDs for your last 16 callers will be saved. See page 52 to learn how to view your stored Caller IDs.

∗Contact your Service Provider for availability.

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Receiving Calls

Ringer/Vibrator Suppress

If an incoming call catches you by surprise, you can turn the alert OFF using the upper or lower volume key. Your phone's ringer or vibrator will remain OFF while the current call lasts. The caller will still hear ringing and you can still answer the call by pressing 🔵 (or TALK).

> **Suppress Alert**   When the phone rings or vibrates, press the upper or lower volume key.

Note: This feature works the same with a headset. To answer the call with a headset after you have turned the alert OFF, press either volume key again or the Smart Button.

Unanswered Call Indicator

Even with the latest wireless technology, sometimes you are unavailable to answer calls. If your phone is ON, it keeps a count of unanswered calls. For example, if you miss two calls, your display will show: 2 Calls Unanswered.

> **Clear Display**   Press CLR or press END to clear the display, and you can begin placing calls again.

Call Waiting

If you subscribe to Call Waiting through your Service Provider, you may hear a tone while on a call, indicating that you are receiving a second call.

> **Answer Call**   Press 🔵 (or TALK) to answer the call and automatically place the current call on hold.
>
> **or End Current Call**   Press END to end the current call. Your phone will then ring and/or vibrate as usual. Press 🔵 (or TALK) to answer the call.

Tip:
If you subscribe to Caller ID service, you can easily return the calls that you missed. See page 52 to learn how.

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Basic Tone Controls

Vibration Mode

In situations where ringing may not be appropriate, or in noisy places where you may not hear your phone, select the VibraCall® Alert. Ringing will be replaced by gentle vibrations.

VibraCall ON

Toggle Alert	Press **FCN** then press **8** to switch between ringer and vibrator alerts.

Silent Mode

For complete discretion, turn Silent Mode ON. All tones will be silenced. You can dial silently, and the ringer will be replaced by gentle vibrations.

Silent Mode ON

Activate Silent Mode	Press **FCN** then press and hold **8** until you see: Silent Mode On.
Turn OFF	Press **FCN** then press **8** to turn Silent Mode OFF.

Note: This shortcut allows you to activate Silent Mode quickly. To learn how to turn Silent Mode OFF, see page 76.

Muting the Microphone

If you would like privacy while a call is in progress, you may mute the microphone—you will be able to hear the party on the other end, but they will not hear you.

Mute Phone	Press **FCN** then press **6** during a call to mute the microphone. You will see: Muted.
Unmute Phone	Press **FCN** then press **6** again to resume your conversation.

30

Basic Tone Controls

The upper and lower volume keys are left of the display and can be used to adjust the earpiece, keypad, and ringer volume. As you press these keys, the phone's speaker will demonstrate the new volume level.

Adjusting Earpiece and Keypad Volume

The audio feedback your phone gives you when you press a key is called keypad tones. When your phone is idle, pressing the volume keys adjusts the volume of these tones. To adjust the volume of your conversation (the earpiece volume) use the volume keys during a call.

Raise Volume	Press 🔼 to raise the volume.
Lower Volume	Press 🔽 to lower the volume.

The bar graph in the display represents the volume level. The higher the graph, the louder the volume is.

High Volume
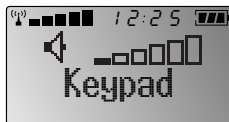
Low Volume

Adjusting Ringer Volume

To adjust ringer volume:

Raise Volume	Press 🄵🄲🄽 then press 🔼 to raise the ringer volume.
Lower Volume	Press 🄵🄲🄽 then press 🔽 to lower the ringer volume.

Tip:
See page 79 if you would like to silence the keypad tones.

Your Phone & Its Shortcuts

Throughout this guide you will see shortcuts that point out simple ways to reach some of your phone's features. If you have owned a Motorola phone before, some of these shortcuts will already be familiar to you.

The Quick Menu

Press the Smart Button and the Quick Menu opens on the display! The Quick Menu contains shortcuts to your phone's most popular features. Press the volume keys to scroll through the options shown below and the Smart Button to choose one.

Press ○ to scroll up

Press ○ to open the menu and select

Press ○ to scroll down
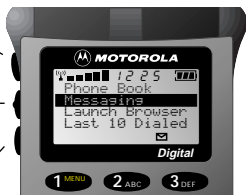
Phone Book	The Phone Book is the place to find all your personal names and numbers. See page 38.
Messaging*	If you subscribe to messaging, you can use this shortcut or the one on page 50.
Launch Browser*	If you subscribe to MiniBrowser service, use this feature to launch it. See page 108.
Last 10 Dialed	Your phone remembers the last ten numbers you dialed. Turn to page 27 to learn more.
Main Menu	Select this option to access your phone's menu system. See page 58 to find out more.
Exit	Select this option or press ⒺⓃⒹ to exit the Quick Menu at any time.

* Feature not available with some phones. Contact your Service Provider for availability.

Your Phone & Its Shortcuts

The Usual Shortcuts

The words "menu," "batt," "lock," "mute," and "vib" appear on the ➊, ➍, ➎, ➏, and ➑ buttons. Press the **FCN** key first, then any one of these buttons, and your phone will perform that function.

1 **MENU**	2 ABC	3 DEF
4 **BATT** GHI	5 **LOCK** JKL	6 **MUTE** MNO
7 PQRS	8 **VIB** TUV	9 WXYZ
◄ ✻	0 OPR	# ►

Digital

Enter Menu	Press **FCN** then press ➊ to enter the menu system.
Display Meter	Press **FCN** then press ➍ to display the battery meter.
Lock Phone	Press **FCN** then press ➎. You will see: Lock? Press **STO** to lock.
Mute Phone	Press **FCN** then press ➏ to toggle mute ON and OFF during a conversation.
Silence Ringer	Press **FCN** then press ➑ to toggle your phone's VibraCall® Alert ON and OFF.
Silence All Tones	Press **FCN** then press and hold ➑ to turn ON Silent Mode.

33

Using Memory

Do you have places to go and people to see? Too many phone numbers to remember? Let your phone remember them for you. The internal Phone Book has 99 locations enabling you to store hundreds of phone numbers for easy access on the go!

In this chapter we will explain how to:

- ‣ store names and numbers into the Phone Book.

- ‣ recall phone numbers from memory.

- ‣ dial in a flash with the Super Speed Dial and Turbo Dial® functions.

- ‣ simplify automated calling systems and credit card calls.

Follow these symbols as a guide for using the keys on the side of your phone.

Press ◖ to scroll up

Press ◗ to select

Press ◖ to scroll down

Making the Most of Memory

Numbered 01-99, each memory location allows you to store a name and as many as four phone numbers. In one location, you can store the home, mobile, work and fax numbers of a single contact. To help you find the right number, when you store the number you assign it an icon:

Work   Home   Mobile   Pager   Fax   Other
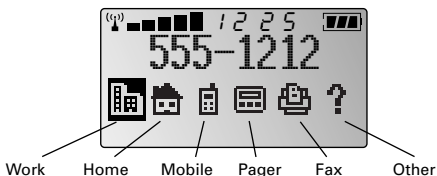
Once stored, when you view memory locations, you will see the name, location and one icon for each number stored.

Name
Location

Icons of numbers stored
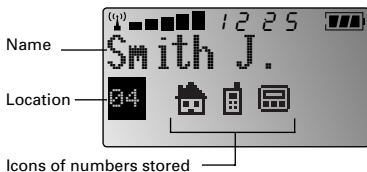
To organize your Phone Book for convenient recall, try storing related contacts in groups of ten. For example, store your ten most frequently called numbers in locations 01-09, then you can use the Turbo Dial® keys to call them with the push of a key. You could store business contacts in locations 10-19, family in 20-29, friends in 30-39, and so on.

When you feel ready for more, try the advanced storing features at the end of the chapter. For instance, pages 46-47 describe how the Phone Book can help you access automated calling systems with only a few keystrokes.

Tip:
If you purchase a Motorola Data Connectivity Kit, you can easily transfer contacts between your phone and computer. See your Service Provider for more information.

Storing Names and Numbers

Each memory location can store up to four numbers. For a single contact, you can store every number you need, like home, mobile, fax, and more.

Keep in mind: Your Phone Book sorts alphabetically by the first letter in the entry. If you store an entry without a name it will be placed at the back of the Phone Book.

1. Enter Number — Enter the phone number you want to store.

Tip:
'XX' is the number of the lowest available location.

2. Begin Storing — Press 🔘 to begin storing. You will see: Location XX?

3. Accept Location — Press 🔘 or 🔘 to store the sequence in the displayed location.

or Enter New — Press 🔘 to erase the location number and enter a new two-digit location number.

Tip:
Always store your Voice Mail number in location 98.

or Select Range of Ten — Enter a digit and press 🔘 to store the sequence in the first available location beginning with that digit.

4. Choose Label — Press 🔘 or 🔘 to scroll through the icons. From left to right: Work, Home, Mobile, Pager, Fax, or Other. Press 🔘 or 🔘 to select the highlighted icon.

5. Store More — You will see: Enter Next Number. Enter up to four numbers per location. Press 🔘 when finished entering numbers.

Tip:
The " ✢ " symbol in your display represents the Smart Button 🔘.

6. Enter Name — Enter a name to identify the phone number. (See the next page for help.) Press 🔘 or 🔘 when finished. Your phone will confirm by displaying the information stored.

Entering Names

When the display shows Alpha or Press *, you can use the keypad to produce any letter in the alphabet. Use the letters printed on the key as a guide. For example, press ②2 to enter the letters "A," "B," or "C" as shown:

press **1** time to insert an **"A"**
press **2** times to insert a **"B"**
press **3** times to insert a **"C"**

2 abc

press **4** times to insert a **"2"**
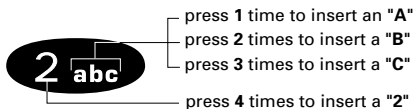
To enter a name into the Phone Book:

1. Enter Letter Press a key as many times as necessary to enter a letter. The next letter on the key will appear with each press.

Toggle Case Press ● or ● to switch between upper and lowercase.

2. Advance Cursor After each character, press ● to advance the cursor to the next space.

Clear Letter Press ⒸⓁⓇ to erase a letter if you make a mistake.

Back Space Press ●● to move the cursor backward if you would like to insert a letter earlier in the sequence.

3. Enter Marks Press ● to scroll through the available punctuation marks: <space> 1 . @ / : ' , ? ! - _ # * " $ % & + ; = \ ( ) < > [ ].

4. Finish Storing Enter up to 20 letters. Press ● when you are finished. Your phone will confirm the entry by displaying the information stored.

Recalling from Memory

Recalling by Name

Once you have stored entries, you can recall them alphabetically and immediately place calls.

1. Enter	Press ○ twice to enter your name directory.
2. Scroll to Name	Press ● or ● to scroll to the name you are looking for.
or Search for Name	Enter the first letter of the name. The display will show the name and location of the first entry beginning with that letter, and an icon for each number stored in the entry (up to four).

$$\overset{\text{((·))}}{\blacksquare\blacksquare\blacksquare\blacksquare}1225\boxed{\blacksquare\blacksquare}$$

Smith J.

04   🏠 🗎 🖳

3. Select Entry	Press ○ to select the entry for the displayed name. You will see the first number stored in the location.
4. Choose Number	Press ● or ● to scroll through the numbers stored in that location. The selected icon will be highlighted.
5. Place Call	Press and hold ○ or press SEND (or TALK) to call the number. You will see: Calling.
6. End Call	Press END or close the phone. **or** Press and hold ○ until you hear a high tone. You will see: Press * to End Call. **then** Press ○ again.

Recalling from Memory

Recalling by Memory Location

Each entry you store is placed in a memory location numbered 01-99. Once you have stored entries, you can recall them by memory location.

1. Begin		Press 🔘 to begin recalling.
2. Enter Location		Enter the two-digit memory location of the entry you are looking for.
3. Select Entry		Press ◌ to select the displayed entry. You will see the first number stored in the location.
4. Choose Number		Press ◌ or ◌ to scroll through the numbers stored in that location. The selected icon will be highlighted.
5. Place Call		Press and hold ◌ or press 🔘 (or 🔘) to call the number. You will see: Calling.
6. End Call		Press 🔘 or close the phone. **or** Press and hold ◌ until you hear a high tone. You will see: Press ✳ to End Call. **then** Press ◌ again.

Editing Memory

Editing a Number

If you would like to change a number that you have already stored, follow these steps.

1.	**Enter**	Press ⬦ twice to enter your name directory.
2.	**Scroll to Name**	Press ⬥ or ⬥ to scroll to the name you are looking for and press ⬦ to select.
3.	**Select Number**	Press ⬥ or ⬥ to scroll to the number you would like to change and press **STO**. You will see: Edit Number? Press **STO** to begin editing.
4.	**Edit Phone Number**	Enter digits. Press **CLR** to erase one digit at a time, or press and hold **CLR** to erase the entire number. Press **◄x** to move the cursor backward.
5.	**Finish Number**	Press ⬦ or **STO** when you finish the phone number.
6.	**Select Icon**	If you would like to change the icon, press ⬥ or ⬥ to scroll through the icons. Press ⬦ to select the highlighted icon. The display will show the current location.
7.	**Change Original**	If you would like to save your changes in the same location, then press ⬦ or **STO**. You will see the name associated with the entry.
or	**Copy Entry**	If you would like to move the entry to a new location and keep the original entry, then press and hold **CLR** to erase the location and enter a new two-digit location. You will see the name associated with the entry.

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8. Edit Name	Press ⓒⓛⓡ to erase one letter at a time, or press and hold ⓒⓛⓡ to erase the entire name. Press ◄✳ to move the cursor backward. (See page 37 for details on entering names.) Skip this step to leave the name unchanged.
9. Confirm Changes	Press ◊ or ⓢⓣⓞ when you finish editing the name. You will see: 'N' Numbers Saved At 'XXX'. (N is the total of numbers stored in the location and XXX is the location number).

Adding a Number to an Entry;

If you would like to add a number to an entry, select the empty cursor while viewing the entry.

1. Enter	Press ◊ twice to enter your name directory.
2. Scroll to Name	Press ♦ or ♦ to scroll to the name you are looking for.
3. Select Empty	Press ♦ or ♦ to scroll to Empty. Press ⓢⓣⓞ and continue with step 4 on the previous page.

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Erasing Memory Entries

Clearing an Entire Entry

Erasing a memory entry will clear the name and all the numbers from the location. To erase a memory entry:

1. Enter Press ● twice to enter your name directory.

2. Scroll to Name Press ● or ● to scroll to the name you are looking for.

3. Clear Entry Press ⬛ to clear the entry.
You will see: To Delete Press STO.

4. Confirm Erase Press ⬛ to confirm that you want to erase the entry.

Clearing a Single Number

If you would like to keep the entry but delete one number from the entry, follow these steps:

1. Enter Press ● twice to enter your name directory.

2. Scroll to Name Press ● or ● to scroll to the name you are looking for.

3. Choose Number Press ● to select the entry, then press ● or ● to scroll to the icon of the number you would like to delete.

4. Clear Entry Press and hold ⬛ to clear the number.
You will see: To Delete Press STO.

5. Confirm Erase Press ⬛ to confirm that you want to erase the number.

Recall Shortcuts

Super Speed Dial

If you know the memory location of the number you wish to call, you can use the Super Speed Dial function.

Keep in mind: If more than one number is stored in the location, your phone will dial the first. To change which number is dialed with Super Speed Dial, see Changing Dialing Shortcuts on the next page.

1. Enter Location	Enter the two-digit memory location, 01-99.
2. Place Call	Press and hold ● or press 🔘 (or 🔘) to call the number you selected. The number stored in the memory location you entered will be dialed. You will see: Calling.

Turbo Dial

The Turbo Dial® keys let you dial numbers stored in locations 01-09 with the push of a button.

Keep in mind: If more than one number is stored in the location, your phone will dial the first. To change which number is dialed with Turbo Dial, see Changing Dialing Shortcuts on the next page.

Turbo Dial	Press and hold the memory location number of the entry you want to call, ① through ⑨, and your call is placed. You will see: Calling.

Your phone's Priority Call feature gives you unrestricted access to any number stored in location 01, even if your phone is locked. To learn how to activate this feature, see page 85.

Changing Dialing Shortcuts

If you have more than one number in a memory location, you can choose which number you would like to use with the dialing shortcuts, including the Turbo Dial® keys and Super Speed Dial.

1. Enter	Press ○ twice to enter your name directory.
2. Scroll to Name	Press ○ or ○ to scroll to the name you are looking for and press ○ to select.
3. Select Number	Press ○ or ○ to scroll to the number you want to make the dialing shortcut for that location and press STO to select. You will see: Edit Number.
4. Select Set	Press CLR. You will see: Set Speed Dial. Press STO to select.
5. Set	Press STO to set that number as the dialing shortcut. You will see: Set.

Scratchpad

If you need to take a quick note, but you do not want to save the number, use the Scratchpad. The Scratchpad is helpful if you are on the phone and your party gives you another number to call.

1. Enter Number	Enter the number with the keypad. (The person on the line will hear tones as you dial.)
2. Store Number	Press 🔘**STO** and continue with step 3 on page 36.
or End Call	Press 🔘**END** to end your current call if necessary.
& Place Call	Press 🔘**SEND** (or 🔘**TALK**) to call the number in the Scratchpad.

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Pause Dialing

When you call automated systems like Voice Mail or bank by phone, a recorded message prompts you for PIN numbers, account numbers, etc. Pause Dialing can make using automated systems easy by allowing you to store these numbers in the same memory location as the automated system's access number. Separate each set of numbers with a "pause"– a special character that tells your phone to wait before sending additional numbers.

Storing a Number with Pause Dialing

The pause occupies a one-digit space in your phone's memory. Once you have entered a string of numbers and pauses, store the string in the same way you store other entries.

1. Enter Number   Enter the phone number you use to access the automated system.

2. Insert Pause   Press **FCN** and press **SEND** (or **TALK**). You will see: Insert Pause ○. Press ●. You will see a pause circle ○ inserted into the number entry.

3. Enter PIN   Enter the next group of numbers, for example, your PIN number. If the automated system requires a * or #, enter those symbols, too.

4. Insert More Pauses   Repeat steps 2 and 3 as many times as necessary.

5. Store Sequence   Press **STO**. Enter a two-digit location, select an icon, enter a name if you like, and press **STO** or ● when finished. Your phone will confirm the entry by displaying the information you stored.

Using Pause Dialing

Once stored, you may recall the entry and place the call. All of the digits you have stored will be recalled, but your phone will only send the tones for the set of numbers before the first pause.

1. Place Call	Enter the two-digit memory location of the Pause Dialing number and press and hold ○ or press ⬤ (or ⬤). Your phone will dial the access number and wait for your input when it reaches the first pause.
2. Send More Numbers	When the automated system prompts you for information, press ○ or ⬤ (or ⬤) to send the next group of numbers. Repeat this step to send each group of numbers that you have stored.
3. End Call	Press ⬤, close the phone, or press & hold ○ until you hear a high tone and press ○ again.

Using Memory Linking

Each memory location holds up to 32 digits, including pauses. Some automated systems, however, may require you to enter more than 32 digits. If this is required, split the numbers into two memory locations and recall the second set of digits as you need them.

1. Recall 2nd Location	Once you have sent the tones from the 1st location, press ⬤ and the two-digit memory location where you stored the second set of digits.
2. Send Tones	Press ⬤ and ⬤ (or ⬤) to send the tones in the 2nd location. If you have stored a pause in the 2nd location, your phone will pause as usual when it reaches the pause character.

Using Calling Cards

Storing Calling Card Numbers

Number Characters are another way your phone can save you time in dialing. The Number Character saves a place in the memory sequence for whatever number you are calling when you use your calling card. For best results, you may use the Number Character along with Pause Dialing.

1.	**Enter Access Number**	Enter the phone number you use to access the calling card system, usually a 1-800 phone number. Skip this step if you only dial 0.
2.	**Insert Pause**	Press 🔘FCN then press 🔘SEND (or 🔘TALK). You will see: Insert Pause o. Press 🔘.
3.	**Insert Number Character**	Press 🔘FCN then press 🔘SEND (or 🔘TALK). Press 🔘 or 🔘 to scroll to Insert Number 'N. Press 🔘. You will see the number character 'N inserted into the sequence. This special character saves a place for the number you will be calling when you use your calling card.
4.	**Insert Pause**	Press 🔘FCN then 🔘SEND (or 🔘TALK) then 🔘 as in step 2.
5.	**Enter Code**	When you use your calling card, the system prompts you for an access code, usually a PIN code. Enter this number. Repeat steps 4 & 5 if your card requires more access codes.
6.	**Store Sequence**	Press 🔘STO. Enter a two-digit location, select an icon, enter a name if you like, and press 🔘STO or 🔘 when finished. Your phone will confirm the entry by displaying the information you stored.

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Placing a Calling Card Call

Once you have stored your calling card information, recall the information and place the call whenever you want to use your calling card. Before your phone begins dialing, it will prompt you for the number you want to call. Once you have entered the number, your phone will automatically insert the number in place of the Number Character you stored.

1. Recall Entry
Press **RCL** then enter the location number where your calling card sequence is stored.

2. Enter Number
Press **SEND** (or **TALK**). You will see: Enter Number. Enter the phone number you are calling. You may enter the number manually or recall it by location.

3. Place Call
Press and hold ● to place the call. Your phone will dial the number to access your long distance provider, then wait for your input when it reaches the first pause.

4. Send More Numbers
Press ● or press **SEND** (or **TALK**) to send the next group of numbers when the recording prompts you. The phone will automatically insert the number to call at the appropriate spot in the sequence. Press ● to send each set of numbers until finished.

5. End Call
Press **END**, close the phone, or press and hold ● until you hear a high tone, and press ● again to end the call.

Using Messaging*

✉ The dedicated Message Key provides access to your phone's new and easy Messaging Menu. Through this menu, you can check your Voice Mail, read your pager-like alphanumeric Messages, access MiniBrowser* alerts, and view the Caller IDs of your most recent callers.

In this chapter we will explain how to:

- view your Caller IDs.

- check your Voice Mail.

- read your Messages.

- explore your options with the Function Menus.

Follow these symbols as a guide for using the keys on your phone.

Press ◖ to scroll up

Press ◗ to select

Press ◗ to scroll down

Press ✉ to open messaging menus

*Contact your Service Provider for availability.

Receiving Messages

If your phone is ON and you receive a Voice Mail, MiniBrowser alert, or alphanumeric message:

• **An alert sounds or vibrates:**

Your phone will beep or vibrate three times.

See Ringer or Vibrator Selection on page 77 to set your phone's alert. See page 79 to learn about Reminder Tones.

• **An indicator appears on the display:**

✉ Appears on the lower line of the display when you receive an alphanumeric message. It will stay on the display until you have read the message.

Msg Mem Low Appears when your phone's message memory is almost full (at approximately 85% capacity).

Msg Mem Full Appears in the main display when the message memory is completely full and your phone is in idle mode.

✉» Appears on the bottom line of the display when you receive a Voice Mail message. It will stay on the display until you have listened to the message. Your Service Provider will then signal your phone to turn the indicator OFF.

• **Press ✉ to open the Messaging Menu:**

When you open the Messaging Menu, the icon of the message type you received will be flashing.

Voice Mail Indicator

Message Indicator

Messaging

* Feature not available with some phones. Contact your Service Provider for availability.
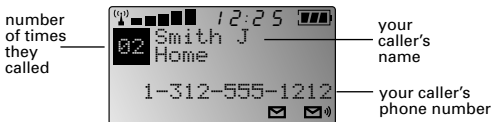
Viewing Your Caller IDs[*]

Your phone supports Caller ID service, which lets you see who is calling before you answer. The Caller IDs for the last 16 different callers are stored so they can be viewed at any time.

1. **Enter Messaging**   Press ✉ to open the Messaging Menu.

2. **Select Caller ID**   Press ◐ or ◑ to scroll to Caller ID and press ◐ to select.

You will see a Caller ID icon ▼ for each stored Caller ID. Flashing icons represent Caller IDs that have not been viewed. Below the icons you will see information for the latest Caller ID:

```
⁽ᵗᵖ⁾ ▪▪▪▪▪ 12:25 ▮▮▮              —— selected Caller ID
▬▬▬▬▬▬▫▬
12:10pm 08/02/99              —— time & date of call

  1-312-555-1212               —— your caller's
        ✉ ✉ⁱ                       phone number
```
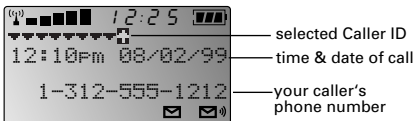
3. **Select Caller**   Press ◐ or ◑ to highlight a Caller ID to view and press ◐ to view complete information for that call:

```
number                ⁽ᵗᵖ⁾ ▪▪▪▪▪ 12:25 ▮▮▮
of times            ┌──┐ Smith J              —— your
they                │02│ Home                     caller's
called              └──┘                          name
                      1-312-555-1212           —— your caller's
                            ✉ ✉ⁱ                  phone number
```

Keep in mind: You will see the caller's name only if it is stored in your Phone Book.

✓ A check mark will appear in the corner if you have answered or returned the call. Press **SEND** (or **TALK**) to return the call of the displayed caller. Press **STO** to store the information.

*Contact your Service Provider for availability.

52

Caller ID Options

When viewing Caller IDs, press the Message Key to see the options available for the highlighted Caller ID.

4. **Access Options** Press ✉ to open the Caller ID Function Menu.

Go To Messaging Menu — Exit — Delete Message — Delete All Messages — Call Back — Store To Memory

5. **Choose Function** Press ● or ● to scroll to one of the following:

📧 To Msg Menu   Press ● to return your phone to the Messaging Menu.

＃ Exit   Press ● to exit Messaging to idle mode.

🗑 Delete Message   Press ● to delete the currently selected Caller ID. Press ● again to confirm.

🗑 Delete AllMsgs   Press ● to delete all your Caller IDs. Press ● again to confirm.

📞 CallBack   Press ● to return the call.

🧍 Store To Mem   Press ● to begin storing the number. Enter a two-digit location, select a label, enter a name, and press STO again.

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*Checking Your Voice Mail**

When you receive Voice Mail, your Service Provider sends a notification to your phone and your phone displays an indicator. That way, you will be able to check for new Voice Mail simply by glancing at your phone's display.

1. **Enter Messaging** Press ✉ to open the Messaging Menu.

2. **Select Voice Mail** Press ◖ or ◗ to scroll to Voice Mail and press ◗ to select.

If you have one or more Voice Mail messages, you will see:

```
 ⁽ᵗ⁾▃▃▅▆██  12:25  �排
      You Have
    Voice Mail
                  ✉⟩
```
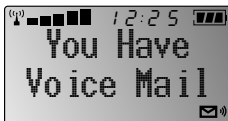
To listen to your messages, dial your access number. Your phone will do this automatically with one keypress.

Dial Number When viewing notifications, press SEND (or TALK) or press & hold ◗ to call your Voice Mail box.

See the following page for more options.

Keep in mind: Some Service Providers send the Voice Mailbox number to your phone automatically. If the number has not been sent, then store it in location 98 of your Phone Book. To learn how, see Pause Dialing on page 46.

If you have no new messages, you will see:

```
 ⁽ᵗ⁾▃▃▅▆██  12:25  �排
        No
    Voice Mail
```

*Contact your Service Provider for availability.

54
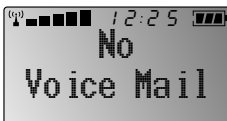
Voice Mail Options

When checking Voice Mail, press the Message Key to see options for the highlighted Voice Mail notification.

3. Access Options — Press 📧 to open the Voice Mail Function Menu.
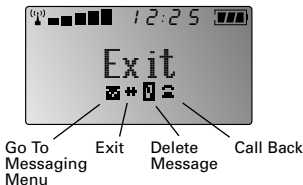
```
(ᵀ)▪▪▪▪▪  12:25  ▪▪▪

           Exit
        📧 ✚ 🗑 ☎
```

Go To Messaging Menu   Exit   Delete Message   Call Back

4. Choose Function — Press 🔼 or 🔽 to scroll to one of the following:

📧 To Msg Menu   Press ◐ to return your phone to the Messaging Menu.

✚ Exit   Press ◐ to exit Messaging to idle mode.

🗑 Delete Message   Press ◐ to delete the currently selected Voice Mail notification. Press ◐ to confirm.
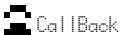
☎ CallBack   Press ◐ to dial your Voice Mail box number.

Messaging

*Reading Your Messages**

Your phone can receive alphanumeric messages like a pager. The message memory stores up to 60 messages, depending on the size of each.

1. Enter Messaging   Press ✉ to open the Messaging Menu.

2. Select Messages   Press ● or ● to scroll to Messages and press ● to select.

selected message

more msgs to left

locked msg

msg

text of msg

more msgs to right

time & date of msg

sender's number

more text

12:34pm 07/07/99
1: F:8475551212
M: Happy B-day!
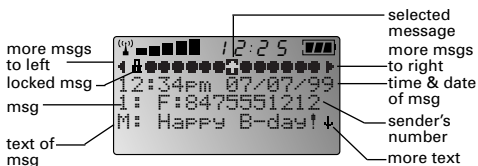
3. Select a Message   Press ● or ● to highlight a message to read and press ● to select the message.

Once a message is selected, the following keys will help you read through your messages:

4. Scroll   Press ● or ● to scroll through the selected message.

Previous Message   Press ● or ⟨✳⟩ to go to the previous message.

Next Message   Press ⟨#⟩ to go to the next message.

If the message includes a number in parentheses (a Call Back number) you can use the following shortcuts:

Call Back   Press SEND (or TALK) to dial the Call Back number (in parentheses if included).

Store   Press STO to store the Call Back number (in parentheses if included) in your Phone.

∗ Contact your Service Provider for availability.

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Message Options

When reading your messages, press the Message Key to see the
options available for the highlighted message.

**5. Access
Options**
Press ✉ to open the Message
Function Menu.

Go To
Messaging
Menu ——

Exit   Delete   Delete All   Lock   Call Back
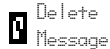Message Messages (Unlock)

—— Store To
Memory
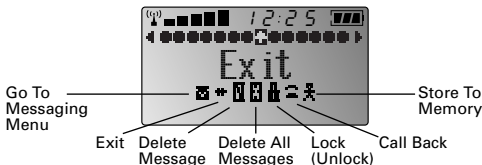
**6. Choose
Function**
Press 🔼 or 🔽 to scroll to one of
the following:

To Msg
Menu
Press ◊ to return your phone to the
Messaging Menu.

Exit
Press ◊ to exit Messaging to idle mode.

Delete
Message
Press ◊ to delete the currently selected
message. Press ◊ again to confirm.

Delete
AllMsgs
Press ◊ to delete all messages.
Press ◊ again to confirm.

Lock
Message
Press ◊ to lock or unlock the message.
Lock important messages to protect them
from accidental deletion.

Unlock
Message
Messages must be unlocked before they can
be deleted.

If the message contains a Call Back number
(in parentheses), you will also see these options:

CallBack
Press ◊ to dial the sender's number.

Store
To Mem
Press ◊ to begin storing the number. Enter
a two-digit location, select a label, enter a
name, and press STO again.

The Works

Introducing the Menu Features

The Digital StarTAC® phone is loaded with features that can help make life easier and more productive. The phone's user-friendly menu will help you find what you need quickly and easily. You will see the following icons as you scroll through the menu and each represents a menu.

Phone Book

Lock/Secure

Timers

Phone Options

Tone Control
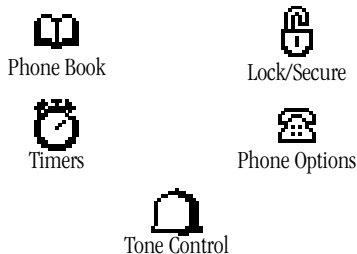
Navigating the Menu

You can navigate through the menu system using the three keys located on the left side of the phone. Use the volume keys to scroll up and down through the options available on one level, and the Smart Button, in the middle, to select.

This manual uses these symbols to instruct you to use the navigation keys.

Press ◐ to scroll up

Press ◑ to select

Press ◒ to scroll down

Road Maps

To help you navigate through the phone's menu system, chapters begin with an easy-to-follow visual "road map"—a quick overview of what you will find in the chapter that follows.

To use the menu system:

1. Enter Menu   Press ⏷ then press ◐.

2. Scroll through Menu   Press ◖ or ◗ to scroll through the menu's top level, shown on the right.

3. Exit Menu   Press ⏹ to exit the menu.

Phone Book	📖 pg. 60
Timers	⏱ pg. 68
Tone Control	🔔 pg. 74
Lock Secure	🔒 pg. 82
Phone Options	☎ pg. 90
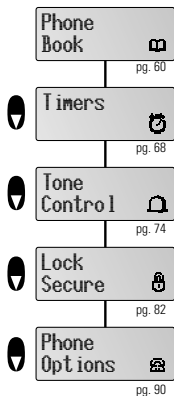
Previous User Compatibility

If you are already familiar with previous Motorola phones, you may prefer to use your phone's ✶ and #▸ keys to scroll through the menu system.

In the Works

In the chapters that follow, detailed instructions describe the operation of each feature. We will explain everything you need to know about your new phone, including how to access and use a feature and what happens when you do.

Phone Book

In "Using Memory" you learned how to store and recall phone numbers with the internal Phone Book. You can access the same features, along with some other interesting features, using your phone's convenient menu system.

In this chapter we will explain how to:

‣ recall and store phone numbers using the menu system.

‣ edit your memory information.

‣ add numbers to existing entries.

‣ view your own phone number.

Follow these symbols as a guide for using the keys on the side of your phone.

Press ◖ to scroll up

Press ◖ to select

Press ◖ to scroll down

Road Map

Press **FCN** then press **◇** to enter the menu system.

Start:

```
Phone
Book      📖
       pg. 60
```
→ **◇**
```
Recall By
Name      📖
       pg. 62
```

◑
```
Recall By
Location  📖
       pg. 63
```

◑
```
Phone Book
Status    📖
       pg. 63
```

◑
```
Store New
Number    📖
       pg. 64
```

◑
```
Edit
Memory    📖
       pg. 66
```

◑
```
View My
Number    📖
       pg. 65
```

◑
```
Number
Prefer Off📖
       pg. 65
```

◑
```
To Main
Menu      📖
```

Phone Book

1. Enter Menu   Press 🔘 then press 🔘.

2. Enter   Press 🔘 to select to Phone Book.
   Phone Book

Recall By
Name   📖

Recalling By Name

Once you have stored entries, you can recall them alphabetically with the Phone Book menu. Find the name, choose the number, and instantly place a call.

3. Begin   Press 🔘 to select Recall By Name.
   Recalling   You will see: Enter 1st Letter.

4. Enter   Press the appropriate digit key as many times
   First Letter   as necessary to enter the first letter of the
                name. (See page 37 for help entering letters.)
                You will see the first entry with that letter.

& Find   If necessary, press 🔘 or 🔘 to scroll to
   Name   the name you are looking for.

5. Select   Press 🔘 to select the entry, then press 🔘 or
   Number   🔘 to scroll through the numbers stored in
              that location.

6. Place   Press and hold 🔘 or press 🔘 (or 🔘) to
   Call   call the number. You will see: Calling.

Tip:
Press 🔘 while scrolling through the icons to go to another entry.

7. End   Press 🔘 or close the phone.
   Call   **or**
           Press and hold 🔘 until you hear a high tone.
           You will see: Press # to End Call.
           then
           Press 🔘 again.

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Recalling By Location

Each entry you store is placed in a memory location numbered 01-99. Once you have stored the entry, you can use this feature to recall it by the number of the location.

3. Begin Recalling Press 🔼 or 🔽 to scroll to Recall By Location and press 🔵 to select. You will see Location___

4. Enter Location Enter the two-digit memory location of the number you are looking for. You will see the name, location number, and an icon for each number stored in the entry.

Tip:
To place a quick call just enter the two-digit location and press 📟 (or 📞).

5. Select Number Press 🔵 to select the entry, then press 🔼 or 🔽 to scroll through the numbers stored in that location.

6. Place Call Press and hold 🔵 or press 📟 (or 📞) to call the number. You will see: Calling.

7. End Call Press 📟 or close the phone.
or
Press and hold 🔵 until you hear a high tone. You will see: Press * to End Call.
then
Press 🔵 again.

Tip:
Press 🔵 while scrolling through the icons to go to another entry.

Phone Book Status

You can use this feature to see how many of your Phone Book's 99 locations have been used.

3. Select Feature Press 🔼 or 🔽 to scroll to Phone Book Status and press 🔵 to select. You will see: XX In Use XX Empty.

4. Exit Menu Press 📟 to exit menu, or you may scroll to other features.

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1. Enter Menu	Press 🔘 then press 🔘.	
2. Enter Phone Book	Press 🔘 to select to Phone Book.	

Store New
Number   📖

Storing a New Number

This feature allows you to create a new entry in the internal Phone Book. To add a number to an existing entry, turn to Editing a Memory Location on page 66.

3. Begin Storing
Press 🔘 or 🔘 to scroll to Store New Number and press 🔘 to select. You will see: Enter Number.

Tip:
'XX' is the number of the lowest available location.

4. Enter Number
Enter the number you want to store and press 🔘. You will see: Location XX?

5. Enter Location
Press 🔘 or 🔘 to store the number in the displayed location or enter a new two-digit location and press 🔘.

Tip:
Always store your Voice Mail number in location 98.

or Select Range of Ten
Enter the first digit of the memory location and press 🔘 to store it in the first available location beginning with that digit.

6. Choose Label
Press 🔘 or 🔘 to scroll through the icons. From left to right: Work, Home, Mobile, Pager, Fax, or Other. Press 🔘 or 🔘 to select the highlighted icon.

Tip:
If the name or number is already in your Phone Book, you will see: Duplicate Name or Number.

7. Store More
You will see: Enter Next Number. Enter up to four numbers per location. Press 🔘 when finished.

8. Enter Name
Enter a name to identify the phone number(s) or continue with step 9. See page 37 for details on entering names.

9. Store	Press 〈STO〉 or 🔵. Your phone will confirm the
Number	entry by displaying: 'N' Numbers Saved At
	'XXX'.

| **10. Exit** | Press 〈END〉 to exit menu, or you may scroll to |
| **Menu** | other features. |

Viewing Your Number

Use this feature to view your phone's currently active number.

3. View	Press 🔵 or 🔵 to scroll to View My
Number	Number and press 🔵 to select. The display
	will show the currently active number.

| **4. Exit** | Press 〈END〉 to exit the menu, or you may scroll |
| **Menu** | to other features. |

Number Preference

When Placing Calls:

If you prefer to see the number (Calling 555-1212) instead
of the name (Calling Jane Smith) when you place a call
from the internal Phone Book, turn Number Preference ON.

When Receiving Calls:

If you subscribe to Caller ID, your phone automatically looks up
callers in your Phone Book and displays the name stored in the
entry. If you prefer to see the caller's number (555-1212), then
turn Number Preference ON.

| **3. Find** | Press 🔵 or 🔵 to scroll to Number Prefer. |
| **Feature** | |

| **4. Toggle** | Press 🔵 to toggle the feature On or Off. |
| **Feature** | |

| **5. Exit** | Press 〈END〉 to exit the menu, or you may scroll |
| **Menu** | to other features. |

Phone Book

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1. **Enter Menu**	Press 🔲 then press ◐.
2. **Enter Phone Book**	Press ◐ to select to Phone Book.

Edit
Memory   📖

Editing a Memory Location

You can use this feature to add a number to an entry, change an old number, or duplicate an entry to make a similar one in a snap.

3. **Begin Editing**	Press ◐ or ◐ to scroll to Edit Memory and press ◐ to select.
4. **Find by Location**	Press ◐ or ◐ to scroll to Edit By Location and press ◐ to select. You will see: Location⸏⸏⸏⸏ Enter the two-digit memory location of the phone number you want to edit. Press ◐ or 🔲 and continue with Step 5.
or **Find by Name**	Press ◐ or ◐ to scroll to Edit By Name and press ◐ to select. You will see: Enter 1st Letter. Enter the first letter of the name you want to edit. (See page 37 for information on entering letters.) You will see the first entry beginning with that letter. Press ◐ or ◐ to scroll to the name you are looking for. Press ◐ or 🔲 and continue with Step 5.
5. **Select Number**	Press ◐ or ◐ to scroll to the icon of the number to be edited (if more than one). Press 🔲 to select. You will see the number.
or **Add Number**	Press ◐ or ◐ to scroll to the empty cursor and press 🔲 to select. You will see: Enter Number.

Tip:
Store up to four numbers per entry. If four are already stored, you will not see the empty cursor.

6. Edit /Add Phone Number	Enter digits. Press $\boxed{\text{CLR}}$ to erase a digit at a time, or press and hold $\boxed{\text{CLR}}$ to erase the entire number. Press $\boxed{\text{$\leftarrow$}}$ to move the cursor backward.	
7. Finish Number	Press $\boxed{\text{$\diamond$}}$ or $\boxed{\text{STO}}$ when you finish the phone number.	
8. Select Icon	Press $\boxed{\text{$\uparrow$}}$ or $\boxed{\text{$\downarrow$}}$ to scroll through the icons and press $\boxed{\text{$\diamond$}}$ to select the highlighted icon. The display will show the current location.	
9. Change Original	If you would like to save your changes in the same location, then press $\boxed{\text{$\diamond$}}$ or $\boxed{\text{STO}}$. You will see the name associated with the entry.	
or Copy Entry	If you would like to move the entry to a new location and keep the original entry, then press and hold $\boxed{\text{CLR}}$ to erase the location and enter a new two-digit location. You will see the name associated with the entry.	
10. Edit Name	Press $\boxed{\text{CLR}}$ to erase one letter at a time, or press and hold $\boxed{\text{CLR}}$ to erase the entire name. Press $\boxed{\text{$\leftarrow$}}$ to move the cursor backward. (See page 37 for details on entering names.) Skip this step to leave the name unchanged.	
11. Confirm Changes	Press $\boxed{\text{$\diamond$}}$ or $\boxed{\text{STO}}$ when you finish editing the name. You will see: 'N' Numbers Saved At 'XXX'. (N is the total of numbers stored in the location and XXX is the location number).	
12. Exit Menu	Press $\boxed{\text{END}}$ to exit the menu, or you may scroll to other features.	

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Call Timers

Your phone is equipped with three visual and three audible call timers. You can monitor or record the length of individual calls, set a timer to track monthly usage, or have the phone alert you at intervals that you specify.

In this chapter we will explain how to:

- monitor the length of your calls.
- set and view the resettable timer for long-term monitoring.
- program audible timers for your individual needs.

Follow these symbols as a guide for using the keys on the side of your phone.

Press ● to scroll up

Press ● to select

Press ● to scroll down

Road Map

Press **FCN** then press **◐** to enter the menu system.

Start:

```
Phone
Book          📖
          pg. 60
```

◐
```
Timers        ⏱
          pg. 68
```
→ **◐**
```
Individual
00:00:00      ⏱
          pg. 70
```

◐
```
Resettable
Time 00000    ⏱
          pg. 70
```

◐
```
Cumulative
Time 00000    ⏱
          pg. 71
```

◐
```
Reset
Timer         ⏱
          pg. 71
```

◐
```
Individual
Timer Off     ⏱
          pg. 72
```

◐
```
One Minute
Timer Off     ⏱
          pg. 72
```

◐
```
Repeating
Timer Off     ⏱
          pg. 73
```

◐
```
Single
Timer Off     ⏱
          pg. 73
```

◐
```
To Main
Menu          ⏱
```

1. Enter Menu   Press 🔘 then press 🔵.

2. Enter   Press 🔵 or 🔵 to scroll to Timers
Call Timers   and press 🔵 to select.

Individual
00:00:00 🕐

Viewing the Individual Timer

The individual timer records the air-time of your most recent call in hours, minutes, and seconds. It resets before you place the next call. You can have the timer display automatically while calls are in progress. See Auto Display Individual Timer on page 72.

Shortcut:
Press 🔘 then
#️⃣ twice.

3. View   When you enter the Call Timers menu,
Timer   you will see: Individual XX:XX:XX.

Shortcut:
Press 🔘, 🔵
then 4️⃣, 5️⃣.

4. Exit   Press 📴 to exit the menu, or you may scroll
Menu   to other features.

Resettable
Time 00000🕐

Viewing the Resettable Timer

You can track how much air-time you have accumulated during any time period you choose. For example, reset this timer at the beginning of each billing period to know where you stand at any given moment. Use this feature to view the time elapsed, and follow the instructions on page 71 to reset the timer.

Shortcut:
Press 🔘 then
#️⃣ three times.

3. View   Press 🔵 or 🔵 to scroll to Resettable Time.
Timer   You will see the air-time in minutes since you
                last reset the timer.

Shortcut:
Press 🔘, 🔵
then 4️⃣, 6️⃣.

4. Exit   Press 📴 to exit the menu, or you may scroll
Menu   to other features.

Viewing the Cumulative Timer

This is a non-resettable timer that keeps track of your phone's total air-time (in minutes) since your phone was activated.

3. **View Timer**   Press 🔼 or 🔽 to scroll to Cumulative Time. You will see the total air-time in minutes.

4. **Exit Menu**   Press 🔚 to exit the menu, or you may scroll to other features.

Resetting the Timer

This feature allows you to monitor elapsed air-time over a period of time that you choose. After you reset the timer, it will continue to keep track of your air-time (in minutes) until you reset it again.

3. **Find Feature**   Press 🔼 or 🔽 to scroll to Reset Timer.

4. **Reset Timer**   Press ◊ to reset. You will see: Resettable Time 00000.

5. **Exit Menu**   Press 🔚 to exit the menu, or you may scroll to other features.

CallTimers

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1. Enter Menu   Press ⊕ then press ◐.

2. Enter   Press ◖ or ◗ to scroll to Timers
   Call Timers   and press ◐ to select.

Individual
Timer Off ⊙

Auto Display Individual Timer

When you turn this feature ON, your phone will automatically display your air-time in minutes and seconds during and after each call.

Note: Activating the Auto Display Timer may reduce standby-time and talk-time.

Shortcut:
Press ⊕, ◐
then ④, ⑧
and continue
with step 4.

3. Find   Press ◖ or ◗ to scroll to
   Feature   Individual Timer.

4. Toggle   Press ◐ to toggle On or Off the automatic
   Display   display of the individual timer.

5. Exit   Press ⊕ to exit the menu, or you may scroll
   Menu   to other features.

One Minute
Timer Off ⊙

One Minute Audible Timer

Turn this feature ON to hear an audible beep 10 seconds before the end of every minute during a call. The party on the other end will not hear the beeps.

Shortcut:
Press ⊕, ◐
then ④, ④
and continue
with step 4.

3. Find   Press ◖ or ◗ to scroll to
   Feature   One Minute Timer.

4. Toggle   Press ◐ to toggle the timer On or Off.
   Timer

5. Exit   Press ⊕ to exit the menu, or you may scroll
   Menu   to other features.

Repeating Audible Timer

You can set this timer to beep during your calls at an interval that you select—from 11-999 seconds. Like the One Minute Timer, you will hear the beep 10 seconds before the end of each interval, and the party on the other end will not hear the beeps.

3. Find Feature	Press 🔼 or 🔽 to scroll to Repeating Timer.	
4. Toggle Timer	Press ◉ to toggle the timer On or Off.	
5. Enter Seconds	If you toggle the timer ON, you will see: Enter Seconds. Enter the number of seconds you would like between beeps and press ◉ to set the timer. You will see: Set At XXX Secs.	
6. Exit Menu	Press 🔚 to exit the menu, or you may scroll to other features.	

Single Audible Timer

You can set the Single Timer to beep during your calls at a time that you select–from 11-999 seconds. It will beep once during each call, 10 seconds before the end of the preset time. The party on the other end will not hear the beeps.

3. Find Feature	Press 🔼 or 🔽 to scroll to Single Timer.	
4. Toggle Timer	Press ◉ to toggle the timer On or Off.	
5. Enter Seconds	If you toggle the timer ON, you will see: Enter Seconds. Enter the number of seconds you would like before the beep and press ◉ to set the timer. You will see: Set At XXX Secs.	
6. Exit Menu	Press 🔚 to exit the menu, or you may scroll to other features.	

CallTimers

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Tone Controls

If you've been reading along diligently, this may be a good time for a break–put your feet up and have some fun with these features. Use the Tone Control features to select Silent Mode, personalize your phone's ringer styles, or set the phone to remind you of new messages.

In this chapter we will explain how to:

- choose from nine different ringer styles.
- activate and deactivate the VibraCall® Alert.
- silence the keypad.
- silence all your phone's tones with one convenient feature.
- set the Message Reminder.

Follow these symbols as a guide for using the keys on the side of your phone.
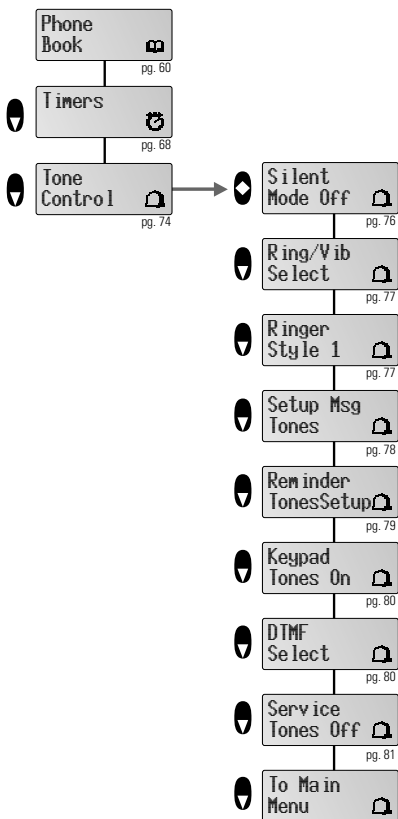
Press ☐ to scroll up

Press ☐ to select

Press ☐ to scroll down

Road Map

Press 🄵🄲🄽 then press ◐ to enter the menu system.

Start:

```
┌──────────────┐
│ Phone        │
│ Book      📖 │
│        pg. 60│
└──────────────┘
     │
  ◐  │
┌──────────────┐
│ Timers       │
│           ⏱  │
│        pg. 68│
└──────────────┘
     │
  ◐  │
┌──────────────┐              ┌──────────────┐
│ Tone         │     ◐        │ Silent       │
│ Control   🔔 │ ──────────►  │ Mode Off  🔔 │
│        pg. 74│              │        pg. 76│
└──────────────┘              └──────────────┘
                                   │
                                ◐  │
                              ┌──────────────┐
                              │ Ring/Vib     │
                              │ Select    🔔 │
                              │        pg. 77│
                              └──────────────┘
                                   │
                                ◐  │
                              ┌──────────────┐
                              │ Ringer       │
                              │ Style 1   🔔 │
                              │        pg. 77│
                              └──────────────┘
                                   │
                                ◐  │
                              ┌──────────────┐
                              │ Setup Msg    │
                              │ Tones     🔔 │
                              │        pg. 78│
                              └──────────────┘
                                   │
                                ◐  │
                              ┌──────────────┐
                              │ Reminder     │
                              │ TonesSetup🔔 │
                              │        pg. 79│
                              └──────────────┘
                                   │
                                ◐  │
                              ┌──────────────┐
                              │ Keypad       │
                              │ Tones On  🔔 │
                              │        pg. 80│
                              └──────────────┘
                                   │
                                ◐  │
                              ┌──────────────┐
                              │ DTMF         │
                              │ Select    🔔 │
                              │        pg. 80│
                              └──────────────┘
                                   │
                                ◐  │
                              ┌──────────────┐
                              │ Service      │
                              │ Tones Off 🔔 │
                              │        pg. 81│
                              └──────────────┘
                                   │
                                ◐  │
                              ┌──────────────┐
                              │ To Main      │
                              │ Menu      🔔 │
                              └──────────────┘
```

1. Enter Menu Press **FCN** then press **◊**.

2. Enter Tone Control Press **◊** or **◊** to scroll to Tone Control and press **◊** to select.

Silent
Mode Off 🔔

Silent Mode

When you need to be discreet, just turn Silent Mode ON. All tones will be silenced. The ringer and incoming message tones will be replaced by vibrations.

Shortcut:
Press **FCN** then press & hold **8**.

3. Find Feature Press **◊** or **◊** to scroll to Silent Mode.

4. Toggle Feature Press **◊** to toggle the feature On or Off.

5. Exit Menu Press **END** to exit the menu, or you may scroll to other features.

Ringer or Vibrator Selection

Motorola's VibraCall® Alert is ideal for situations where ringing may not be appropriate, or in noisy places where you might not hear the ringer. When both the ringer and vibrator are ON, the phone alerts you by vibrating for three ring cycles then ringing.

3. Enter Feature   Press 🔘 or 🔘 to scroll to Ring/Vib Select and press 🔘 to select.

4. Select Ringer/ Vibe   Press 🔘 or 🔘 to scroll to Vibrate Only, Ring Only, or Vibrate Then Ring and press 🔘 to select the displayed option.

5. Exit Menu   Press 🔚 to exit the menu, or you may scroll to other features.

Shortcut:
Press 🄵🄲🄽
then press 🔘
to toggle the
VibraCall® Alert
ON and OFF.

Shortcut:
Press 🄵🄲🄽, 🔘
and 🔘, 🔘
and continue with
step 4.

Selecting a Ringer Style

Your new phone offers nine different ringer styles. After you choose a style, the phone will give you a brief sample of your new alert sound, or vibrate if you have the VibraCall® Alert selected.

3. Enter Feature   Press 🔘 or 🔘 to scroll to Ringer Style and press 🔘 to select.

4. Select Ringer   Press 🔘 or 🔘 to scroll through the ringer styles. As you scroll, your phone will give an audible sample of the currently displayed style. Press 🔘 to select the displayed option.

5. Exit Menu   Press 🔚 to exit the menu, or you may scroll to other features.

1. Enter Menu   Press 🔘 then press 🔘.

2. Enter   Press 🔘 or 🔘 to scroll to Tone Control
Tone Control   and press 🔘 to select.

Setup Msg
Tones   △

Setup Message Tones

When you receive a new Voice Mail or alphanumeric message, your phone beeps three times. To change the number of beeps or to turn them OFF, use this feature.

Tip:
To make new messages easy to recognize, try making the number of beeps unique to each message type.

3. Enter   Press 🔘 or 🔘 to scroll to Setup Msg
Feature   Tones and press 🔘 to select.

4. Select   Press 🔘 or 🔘 to scroll to Text Msg Tone
Msg Type   or Voicemail Tone.

5. Toggle   Press 🔘 to toggle between 3Beep, 1Beep,
Tone   or Off.

6. Exit   Press 🔚 to exit the menu, or you may
Menu   scroll to other features.

Reminder Tones Setup

If you subscribe to messaging services, this feature can help you remember to check your messages. Turn Message Reminder Tones ON and your phone will remind you of unread messages by beeping and /or vibrating every two minutes. This feature is especially helpful if you are busy or away from your phone.

3. Find Feature Press 🔼 or 🔽 to scroll to Reminder TonesSetup and press 🔘 to select. You will see: CallRemind Tone.

4. Toggle Feature Press 🔘 to toggle the feature On or Off.

5. Exit Menu Press **END** to exit the menu, or you may scroll to other features.

Keypad Tones

Keypad Tones are the sounds you hear when you press any key on the phone. If you want to be discreet, use this feature to silence the audio feedback from the keypad.

Keep in mind: Turning Keypad Tones OFF does not silence the tones your phone sends across the line. See Transmit Tones on page 80 for more information.

3. Find Feature Press 🔼 or 🔽 to scroll to Keypad Tones.

4. Toggle Feature Press 🔘 to toggle the feature On or Off.

5. Exit Menu Press **END** to exit the menu, or you may scroll to other features.

Shortcut:
Press **FCN**, 🔘 and **3**, **2** and continue with step 4.

Tone Controls

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1. Enter Menu	Press 🔘 then press 🔘.
2. Enter Tone Control	Press 🔘 or 🔘 to scroll to Tone Control and press 🔘 to select.

DTMF
Select 🔲

Transmit Tones

Your phone transmits tones to communicate with automated calling systems like Voice Mail or bank by phone. These tones are called DTMF tones (Dual Tone Multi-Frequency tones), and this feature allows you to control the length of the tone your phone sends. For most systems, you should use the default setting of short tones, which sends the tones for a preset length of time. If you choose long tones, your phone will transmit the tones for as long as you press and hold the key. To silence the tones during conversations, turn the tones OFF.

Shortcut:
Press 🔘, 🔘
then ③, ③
and continue
with step 4.

3.	**Enter Feature**	Press 🔘 or 🔘 to scroll to DTMF Select and press 🔘 to select.
4.	**Select Setting**	Press 🔘 or 🔘 to scroll to Transmit DTMF Long, Transmit DTMF Short, or Transmit DTMF Off and press 🔘 to select.
5.	**Exit Menu**	Press 🔘 to exit the menu, or you may scroll to other features.

Note: If you turned the DTMF tones OFF, but you want to access a tone-activated system like Voice Mail, place your call, enter the numbers you need to transmit and:

	Send Tones	Press 🔘 then press 🔘 (or 🔘) to send the tones if DTMF tones are OFF.

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Service Tones

When Service Tones are ON, you will be instantly alerted to any change in your wireless service. You will hear two short beeps when your phone (1) starts to roam, (2) returns to a home system after roaming, (3) loses service, or (4) finds service.

3. Find Feature	Press 🔺 or 🔻 to scroll to Service Tones.
4. Toggle Feature	Press ◆ to toggle the feature On or Off.
5. Exit Menu	Press **END** to exit the menu, or you may scroll to other features.

Keep in mind: Your phone will always beep if a call is dropped.

Lock/Security

While you probably would not want to leave your phone unattended, your phone has a number of built-in security features to prevent unauthorized use.

In this chapter we will explain how to:

- › lock and unlock your phone.

- › place emergency calls.

- › view and change your lock code.

- › restrict call placement and memory access.

- › reset or clear your phone's settings.

Follow these symbols as a guide for using the keys on the side of your phone.

Press ● to scroll up

Press ● to select

Press ● to scroll down

Road Map

Press **FCN** then press **◊** to enter the menu system.

Start:

Phone Book 📖 *pg. 60*		
Timers ⏱ *pg. 68*		
Tone Control 🔔 *pg. 74*		
Lock Secure 🔒 *pg. 82*	→ Auto Lock Off 🔒 *pg. 84*	
	Priority Call On 🔒 *pg. 85*	
	Secure Options 🔒 *pg. 86*	→ Secure Code_____ 🔒 *pg. 86*
	To Main Menu 🔒	View Lock Code 🔒 *pg. 86*
		Change Lock Code 🔒 *pg. 87*
		Change SecureCode 🔒 *pg. 87*
		Service Level 4 🔒 *pg. 88*
		Master Reset 🔒 *pg. 89*
		Master Clear 🔒 *pg. 89*
		To Main Menu 🔒
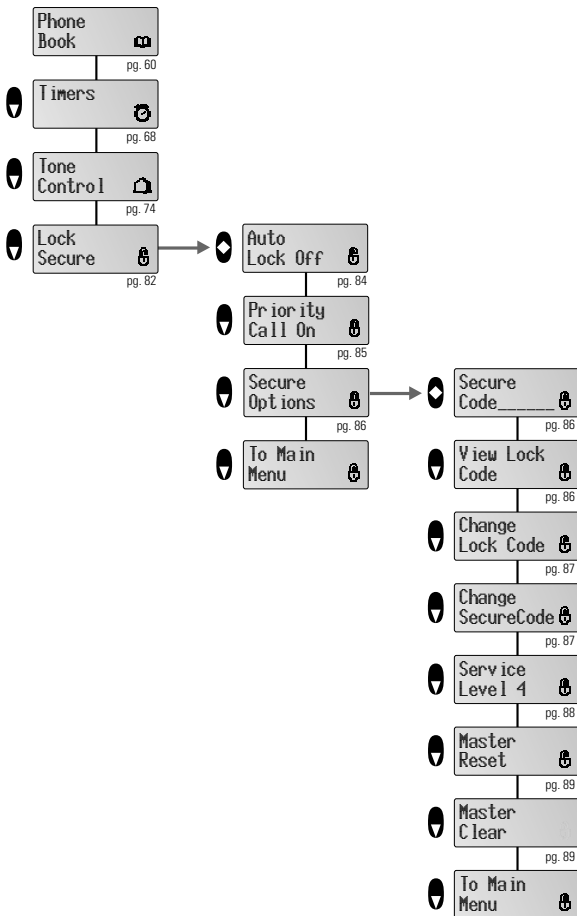
1. Enter Menu   Press 🔘**FCN** then press ⬤.

2. Enter Lock Secure   Press ⬤ or ⬤ to scroll to Lock Secure and press ⬤ to select.

```
Auto
Lock Off  🔒
```

Auto Lock

Turn this feature ON and your phone will automatically lock itself each time the phone is turned OFF.

3. Find Feature   Press ⬤ or ⬤ to scroll to Auto Lock.

4. Toggle Lock   Press ⬤ to toggle the feature On or Off.

5. Exit Menu   Press 🔘**END** to exit the menu, or you may scroll to other features.

Locking the Phone

You can lock your phone manually at any time to help prevent unwanted use. Once locked, you can leave the phone ON or turn it OFF and the phone will remain locked.

1. Lock Phone   Press 🔘**FCN** then press ⬤**5**. You will see: Lock?

2. Confirm   Press ⬤ or 🔘**STO**. You will see: Locked.

Unlocking the Phone

Unlocking your phone is quick and easy. Once your phone is ON, just enter your three-digit code. Your factory programmed lock code is 123. If you have changed this code and cannot remember what it is, see Viewing the Lock Code on page 86.

Keep in mind: You can still receive calls when the phone is locked. Follow these steps to answer an incoming call:

Unlock & Answer   Enter your three-digit code and press ⬤ or 🔘**SEND** (or 🔘**TALK**) to answer.

Priority Call

Your phone's priority call feature allows you to instantly place a call from location 01 – even when your phone is locked.

3. Find Feature   Press ● or ● to scroll to Priority Call.

4. Toggle   Press ● to toggle the feature On or Off.

5. Exit Menu   Press 🄴🄽🄳 to exit the menu, or you may scroll to other features.

Keep in mind: Some wireless systems only allow access to their own emergency numbers. Check with your Service Provider for more information.

Storing a Priority Call Number

You should reserve memory location 01 for an emergency number or the number of a family member or close friend. To store your priority number, follow these steps:

1. Enter Number   Enter your priority number.

2. Save Number   Press 🅂🅃🄾 and 🄾, 🄵 to choose location 01.

3. Enter Name   Select a label, enter a name if you like, and press ● when finished. Your phone will confirm the entry by displaying the stored information.

Placing a Priority Call

Place Call   When Priority Call is ON, press & hold 🄵 at any time.

Keep in mind: If call restriction Service Level 1 is enabled, the Turbo Dial® Keys will not be active. To override the restriction and place a priority call, press 🅁🄲🄻, 🄵, 🅂🄴🄽🄳 (or 🅃🄰🄻🄺). See page 88 for information on your phone's service levels.

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1.	**Enter Menu**	Press **FCN** then press **◊**.
2.	**Enter Lock/Secure**	Press **◘** or **◘** to scroll to Lock Secure and press **◊** to select.
3.	**Access Secure Options**	Press **◘** or **◘** to scroll to Secure Options and press **◊**. You will see: Secure Code_____ Enter your six-digit secure code.

Secure
Options   🔒

Secure Options Submenu

For your protection, you must enter a six-digit secure code in order to access the features in the Secure Options submenu. The factory programmed secure code is 000000.

View
Lock Code   🔒

Viewing the Lock Code

To view the three-digit lock code:

Shortcut:
Press **FCN**, **◻**, enter six-digit security code, then **RCL**.

4.	**View Code**	Press **◊** to select View Lock Code. You will see: Lock Code XXX.
5.	**Exit Menu**	Press **END** to exit the menu, or you may scroll to other features.

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Changing the Lock Code

To change the three-digit lock code:

4. Begin Change   Press 🔼 or 🔽 to scroll to Change Lock Code and press 🔘 to select. You will see: Enter New Code_____

5. Enter New Code   Enter a new three-digit lock code. You will see: New Lock Code XXX.

6. Exit Menu   Press 🔚 to exit the menu, or you may scroll to other features.

Changing the Secure Code

The Secure Code is a six-digit number factory set to 000000. You will probably want to change it to something unique and easy to remember.

4. Select Feature   Press 🔼 or 🔽 to scroll to Change Secure Code and press 🔘 to select. You will see: New Code _____

5. Enter New Code   Enter a new six-digit Secure Code. Your phone will briefly display the new code.

6. Exit Menu   Press 🔚 to exit the menu, or you may scroll to other features.

1. Enter Menu	Press **FCN** then press ◊.
2. Enter Lock/Secure	Press ○ or ● to scroll to Lock Secure and press ◊ to select.
3. Access Secure Options	Press ○ or ● to scroll to Secure Options and press ◊. You will see: Secure Code_____ Enter your six-digit secure code.

Secure Options Submenu

Service
Level 4   🔒

Service Level

When loaning your phone to others, you may want to restrict call placement or protect memory information. Your phone has two service levels that allow you to control the types of outgoing calls that can be made from your phone.

4. Select Feature	Press ○ or ● to scroll to Service Level and press ◊ to select.
5. Choose Level	Press ○ or ● to scroll through service level settings and press ◊ to select the setting. (See the chart below for descriptions.)
6. Exit Menu	Press **END** to exit the menu, or you may scroll to other features.

Your phone has two service levels:

Level 1: Calls can be placed from memory locations 1-10 only. • No dialing from keypad. • No memory edit or storage. • No access to name directory.	1 Memory 1-10 Only 🔒
Level 4: This is the **default setting.** • No restrictions.	4 Standard Setting 🔒

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Master Reset

Use this feature to reset all user-selectable options back to their original factory settings.

Keep in mind: Once you select this feature, the reset process cannot be canceled or reversed.

4. Reset Features	Press 🔼 or 🔽 to scroll to Master Reset and press 🔘 to select. You will see: Reset?
5. Confirm Reset	Press 🔘 to confirm. You will see: Standard Setting.
or Exit	Press END to exit without resetting.
6. Exit Menu	Press END to exit the menu, or you may scroll to other features.

Master Clear

Use Master Clear to clear all user-selectable options, the resettable timer, the Phone Book, and the Messaging memory.

Keep in mind: Once you select this feature, the process cannot be canceled or reversed.

4. Clear Settings	Press 🔼 or 🔽 to scroll to Master Clear and press 🔘 to select. You will see: Clear?
5. Confirm Clear	Press 🔘 to confirm. You will see: Busy. It will take a few seconds to reset all of your phone's options back to their factory settings.
or Exit	Press END to exit without resetting.
6. Exit Menu	Press END to exit the menu, or you may scroll to other features.

Phone Options

The Phone Options menu is your "command center" for adjusting the way your phone sends and receives calls. You can fine tune your phone for optimal performance, view information about your phone's settings, and much more.

In this chapter we will explain how to:

‣ switch between your active phone numbers.

‣ review your phone's settings.

‣ select a variety of system specific settings.

Follow these symbols as a guide for using the keys on the side of your phone.

Press ⬤ to scroll up

Press ⬤ to select

Press ⬤ to scroll down

Road Map

Press ⊙ then press ◊ to enter the menu system.

Start:

* Feature not available with some phones.
  Contact your Service Provider for availability.

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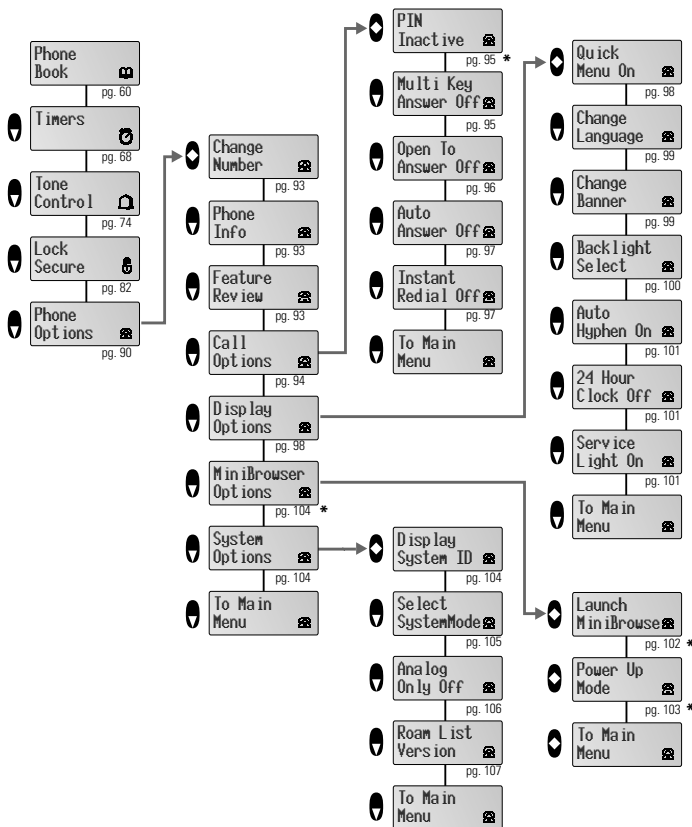
1. Enter Menu   Press 🔘 then press 🔘.

2. Enter   Press 🔘 or 🔘 to scroll to Phone Options
Phone Options   and press 🔘 to select.

Change
Number   ☎

Changing Your Number

Your phone can be activated with up to four unique phone numbers. You could use one number for home and another for a city you travel to frequently. This feature allows you to select an appropriate number.

Keep in mind: Only one number can be active on your phone at a time.

3. Begin   Press 🔘 to enter Change Number. The
Change   display will show your phone's currently active number.

4. Choose   Press 🔘 or 🔘 to scroll through the phone
Number   numbers programmed into your phone. Press 🔘 to select the desired number. You will see: Set.

5. Exit   Press 🔘 to exit the menu, or you may
Menu   scroll to other features.

Displaying Phone Information

This feature allows you to view information about your phone. If you require technical assistance, you may be asked to check here.

3. Find Feature   Press 🔼 or 🔽 to scroll to Phone Info then press 🔘 to select.

4. Scroll   Press 🔼 or 🔽 to scroll through the information.

5. Exit Menu   Press 🔚 to exit the menu, or you may scroll to other features.

Feature Review

After you have spent some time adjusting your phone's settings, use this feature to review the changes you have made. When you enter Feature Review, your phone will display any features that you have changed from their default factory settings.

Keep in mind: Feature Review is simply an opportunity to review – but not change – your current settings.

3. Begin Review   Press 🔼 or 🔽 to scroll to Feature Review and press 🔘 to enter.

4. Browse Features   Press 🔼 or 🔽 to scroll through any features you have changed from their default settings. If all features are set to their default factory settings, the display will show: Standard Setting.

5. Exit Menu   Press 🔚 to exit the menu, or you may scroll to other features.

Shortcut:
Press 🄵🄲🄽 then
⓪, ⑨, 🆁🅲🅻.

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1. Enter Menu	Press **FCN** then press ◯.	
2. Enter **Phone Options**	Press ◯ or ◯ to scroll to Phone Options and press ◯ to select.	
3. Enter **Call Options**	Press ◯ or ◯ to scroll to Call Options and press ◯ to select.	

Call
Options ☎

Call Options Submenu

This submenu gives you control over the way your phone places and receives calls.

PIN
Inactive ☎

Activating PIN Code*

Your Service Provider may require a Personal Identification Number (PIN) when placing calls. If so, you will probably want to activate this feature, which allows you to send your PIN code with one touch of a button.

Keep in mind: If you enter a service area that does not require a PIN code, make sure PIN Inactive is set.

4. Toggle PIN Press ◯ or ◯ to scroll to PIN Inactive or Active and press ◯ to toggle.

5. Exit Menu Press **END** to exit the menu, or you may scroll to other features.

Storing PIN Code in Memory Location 07

When PIN Code is active, your phone automatically uses the number stored in location 07 as your PIN Code. Once you have activated the PIN, you should store the PIN code in location 07.

1. Enter PIN Enter your PIN Code.

2. Store PIN Press **STO**, press **0**, **7**, and then press ◯.

* Contact your Service Provider for availability.

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Placing a Call with PIN Code Active

When you place a call with PIN Code active, your phone will queue the number stored in location 07 and then send it when you press the Smart Button.

1. Place Call   Enter the number to be called, or recall it from memory and press **SEND** (or **TALK**) or press & hold ◐.

2. Send PIN   After the call is placed, the system will prompt you for your PIN code. Press **SEND** (or **TALK**) or press & hold ◐ to send the PIN code.

Note: If you see Invalid PIN, the menu feature may be active but your PIN code is not stored in location 07. The PIN code must be less than seven digits.

Multiple Key Answer

With Multiple Key Answer ON, you can answer calls by pressing ◐ or any key in the center of the keypad, **1** through **#**.

```
Multi Key
Answer Off☎
```

4. Find Feature   Press ◓ or ◒ to scroll to Multi Key Answer.

5. Toggle Feature   Press ◐ to toggle the feature On or Off.

6. Exit Menu   Press **END** to exit the menu, or you may scroll to other features.

Keep in mind: If there are any digits in your Scratchpad or if your phone is locked, this feature will not work.

1. Enter Menu	Press **FCN** then press $\bullet$.
2. Enter Phone Options	Press $\bullet$ or $\bullet$ to scroll to Phone Options and press $\bullet$ to select.
3. Enter Call Options	Press $\bullet$ or $\bullet$ to scroll to Call Options and press $\bullet$ to select.

Call Options Submenu

Open To
Answer Off ☎

Open to Answer

This feature allows you to set whether or not your phone automatically answers when opened. If you subscribe to Caller ID, you will probably want to set this feature OFF so you can open the phone and check who is calling before you answer.

4.	**Find Feature**	Press $\bullet$ or $\bullet$ to scroll to Open to Answer.
5.	**Toggle Feature**	Press $\bullet$ to toggle the feature On or Off.
6.	**Exit Menu**	Press **END** to exit the menu, or you may scroll to other features.

Note: To answer calls with Open to Answer OFF, press **SEND** (or **TALK**).

Automatic Answer

Turn Auto Answer ON to have your phone automatically answer incoming calls after two ring cycles.

4. Find Feature	Press ◗ or ◖ to scroll to Auto Answer.
5. Toggle Feature	Press ◊ to toggle the feature On or Off.
6. Exit Menu	Press END to exit the menu, or you may scroll to other features.

Note: We recommend you use this feature only with vehicle accessories and with your phone's ringer active. See page 77. Otherwise, your phone may answer a call in your absence.

Instant Redial

When placing calls, you may hear a fast busy signal and see Press SND to Redial. This probably means the network is temporarily busy. If you turn Instant Redial ON, your phone will redial for the next four minutes or until the call goes through.

4. Find Feature	Press ◗ or ◖ to scroll to Instant Redial.
5. Toggle Feature	Press ◊ to toggle the feature On or Off.
6. Exit Menu	Press END to exit the menu, or you may scroll to other features.

Keep in mind: This feature redials only when the network is busy. If you hear a normal busy signal, this feature will not work.

Display
Options ☎

Display Options Submenu

This submenu allows you to customize your phone's display.

Quick
Menu On ☎

Activating the Quick Menu

Press the Smart Button once and the Quick Menu appears on the display, offering shortcuts to the most popular features. This feature turns the Quick Menu OFF if you would rather use the Smart Button to go straight into the Phone Book. See page 32 for more information.

4.	**Toggle Feature**	When you enter Display Options, you will see: Quick Menu. Press ⬥ to toggle the feature On or Off.
5.	**Exit Menu**	Press 🄴🄽🄳 to exit the menu, or you may scroll to other features.

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Changing the Language

This feature allows you to select the language in the display.

4. **Begin Selection**   Press 🔼 or 🔽 to scroll to Change Language and press 🔘 to select.

5. **Choose Option**   Press 🔼 or 🔽 to scroll through the available languages and press 🔘 to select.

6. **Exit Menu**   Press 🔚 to exit the menu, or you may scroll to other features.

Changing the Banner

You may create your own message banner for the phone to display when it is idle. Your banner can be up to 12 characters long.

4. **Enter Feature**   Press 🔼 or 🔽 to scroll to Change Banner and press 🔘 to select. You will see the current banner or Alpha or Press *.

5. **Enter Message**   Enter your message using the alphanumeric keypad. Press 🔘 when your message is complete.

6. **Exit Menu**   Press 🔚 to exit the menu, or you may scroll to other features.

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1. Enter Menu	Press 🔵 then press 🔵.	
2. Enter Phone Options	Press 🔵 or 🔵 to scroll to Phone Options and press 🔵 to select.	
3. Enter Display Options	Press 🔵 or 🔵 to scroll to Display Options and press 🔵 to select.	

Display Options Submenu

Backlight
Select   ☎

Customizing the Backlight

Your phone's backlight illuminates when you open the phone, press a key, or your phone receives an incoming call signal. This feature allows you to choose how long it remains ON.

4. Find Feature	Press 🔵 or 🔵 to scroll to Backlight Select and press 🔵 to select.	
5. Toggle Feature	Press 🔵 or 🔵 to scroll to Backlight 15 Seconds, Backlight 30 Seconds, or Backlight Always On and press 🔵 to select the displayed option.	
6. Exit Menu	Press 🔴 to exit the menu, or you may scroll to other features.	

Keep in mind: The backlight will always be illuminated when your phone is connected to an external power supply, like a charger or vehicle accessory.

Auto Hyphen

Just turn Auto Hyphen ON to have all phone numbers automatically hyphenated on the display. This allows you to easily distinguish between area codes, call prefixes, and other numbers.

4. Find Feature	Press 🔼 or 🔽 to scroll to Auto Hyphen.
5. Toggle Feature	Press �‹› to toggle the feature On or Off.
6. Exit Menu	Press **END** to exit the menu, or you may scroll to other features.

Displaying the 24-Hour Clock

Your phone can display the current time in 12-hour or 24-hour format. Use this feature to turn the 24-hour clock On or Off.

|		
4. Find Feature	Press 🔼 or 🔽 to scroll to 24 Hour Clock.
5. Toggle Feature	Press �‹› to toggle the feature On or Off.
6. Exit Menu	Press **END** to exit the menu, or you may scroll to other features.

Service Light

The Service Light can be useful to quickly check the current state of your phone's service. If you prefer to conserve standby-time, you can turn the Service Light OFF with this feature.

4. Find Feature	Press 🔼 or 🔽 to scroll to Service Light.
5. Toggle Feature	Press �‹› to toggle the feature On or Off.
6. Exit Menu	Press **END** to exit the menu, or you may scroll to other features.

1. **Enter Menu**	Press 🅵🅲🅽 then press ⬦.
2. **Enter Phone Options**	Press ⬦ or ⬦ to scroll to Phone Options and press ⬦ to select.
3. **Enter Mini-Browser Options**	Press ⬦ or ⬦ to scroll to MiniBrowser Options and press ⬦ to select.

MiniBrowser
Options ☎

MiniBrowser Options[*]

This submenu offers several options for customizing the way your phone accesses information with the MiniBrowser.

Launch
MiniBrowse☎

Tip:
You can also launch the Mini-Browser with the Quick Menu. See page 32.

Launching the MiniBrowser

Select this feature to launch the MiniBrowser and access sports scores, stock reports, weather reports, and more.

4. **Find Feature**	Press ⬦ or ⬦ to scroll to Launch MiniBrowser.
5. **Select**	Press and hold ⬦ to select.
6. **Exit Menu**	Press 🅴🅽🅳 to exit the menu, or you may scroll to other features.

*Contact your Service Provider for availability.

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Power Up Mode

When you turn ON your phone, you can begin with the MiniBrowser or the regular phone features.

4. Find Feature	Press ○ or ○ to scroll to Power Up Mode. and press ○ to select.	
5. Select Option	Press ○ or ○ to scroll to Power Up Phone or Power Up MiniBrowse and press ○ to select.	
6. Exit Menu	Press END to exit the menu, or you may scroll to other features.	

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1. Enter Menu   Press 🔘 then press 🔘.

2. Enter   Press 🔘 or 🔘 to scroll to Phone Options
Phone Options   and press 🔘 to select.

3. Enter   Press 🔘 or 🔘 to scroll to System Options
System Options   and press 🔘 to select.

System
Options   ☎

System Options Submenu

The System Options submenu offers a couple features that will
help you use your phone and wireless network.

Display
System ID   ☎

Displaying the System ID
Use this feature to determine the unique System ID for
your wireless phone.
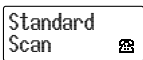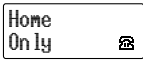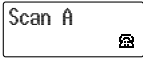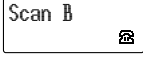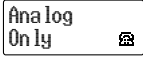
4. View SID   Press 🔘 to select Display System ID.
You will see the System ID for your phone.

5. Exit   Press 🔘 to exit the menu, or you may
Menu   scroll to other features.

Selecting a System Mode

Your Service Provider configures Select System Mode when you receive your phone. This feature allows you to select the type of system your phone will attempt to access. See below for a chart of available settings.

4. **Begin Selection** Press 🔺 or 🔻 to scroll to Select SystemMode and press 🔘 to enter. The display will show your phone's current System Mode setting.

5. **Choose Mode** Press 🔺 or 🔻 to scroll through the System Mode settings (see chart on next page). Press 🔘 to select the displayed setting.

6. **Exit Menu** Press 🔚 to exit the menu, or you may scroll to other features.

Standard Mode: Your phone first seeks a home type system, then a non-home type system.	Standard Scan ☎
Home Only Mode: Phone will not operate outside its home system.	Home Only ☎
Scan A Mode*: Phone will operate only within non-wireline (A) systems.	Scan A ☎
Scan B Mode*: Phone will operate only within wireline (B) systems.	Scan B ☎
Analog Only Mode*: Phone will only operate on analog networks. Some peripheral devices require analog signals.	Analog Only ☎

• Contact your Service Provider for availability.

Phone Options

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1. Enter Menu	Press **FCN** then press **◊**.
2. Enter Phone Options	Press **▲** or **▼** to scroll to Phone Options and press **◊** to select.
3. Enter System Options	Press **▲** or **▼** to scroll to System Options and press **◊** to select.

System Options Submenu

Analog
Only Off ☎

Analog Only[*]

Turning Analog Only ON tells your phone to select an analog channel ⓐ for the next call. If you do not place a call, your phone will revert to dual mode service after a few minutes.

Note: Some peripheral devices, like fax machines and modems, require analog operation.

4. Find Feature	Press **▲** or **▼** to scroll to Analog Only.
5. Toggle Feature	Press **◊** to toggle the feature ON or OFF.
6. Exit Menu	Press **END** to exit the menu, or you may scroll to other features.

∗Contact your Service Provider for availability.

Displaying the Roam List Version

This feature displays the Roam List Version used by your phone. If you require technical assistance, you may be asked to check this feature.

Roam List
Version ☎

4.	**View Roam List**	Press 🔼 or 🔽 to scroll to Roam List Version then press 🔘 to select. You will see: Version XXXX.
5.	**Exit Menu**	Press 🔚 to exit the menu, or you may scroll to other features.

*Using the MiniBrowser**

Need information now? Your phone can give you instant access to valuable resources on the go! With a subscription and wireless service, you can retrieve sports scores, weather and traffic reports, stock prices, and more.

In this chapter we will explain how to:

- launch the MiniBrowser.
- navigate using your phone.
- bookmark your favorite sites.

Follow these symbols as a guide for using the MiniBrowser.

Press ● to scroll up

Press ● to scroll down

Press 🔲RCL for Soft Key 1

Press 🔲STO for Soft Key 2

Press CLR to go back or stop,
hold to return to home page

Press END to exit
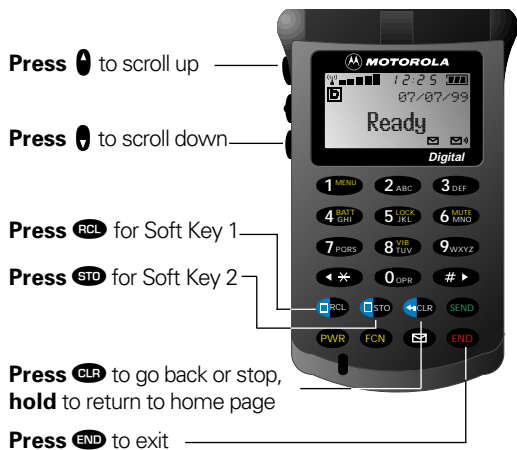
Turn to page 110 for a detailed explanation of all the keys.

*Contact your Service Provider for availability.

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Getting Started Browsing

To get started with you MiniBrowser, you will need an IP address for your phone. The IP address is the location of a server provided by your Service Provider, and it will be loaded into your phone by your Service Provider when you subscribe to this service. Contact your Service Provider for more information.

Launching the MiniBrowser

If your IP address is already set, then you are ready to go. Just follow these simple steps:

1. Open Quick Menu

Press ○ to open the Quick Menu.

```
 ((ๆ))▁▂██  1225    ▥▥
 Phone Book
 Messaging
 Launch Browser
 Last 10 Dialed
                  ✉
```
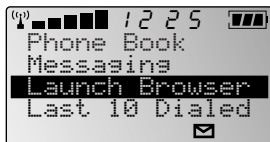
2. Select Browser

Press ○ or ○ to scroll to Launch Browser and press ○ to select.

When you launch the MiniBrowser, you will see the last page you accessed with the MiniBrowser. If this is your first time, you will see your home page.

Turn the page to learn how to navigate with the MiniBrowser.

MiniBrowser

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MiniBrowser Navigation

If you know the keys to navigate your phone's other features, then you already have a head start at navigating with the MiniBrowser.

Scrolling and Selecting

When browsing, you will see a list of options on the phone's display. Each of the items on the list is assigned a number. Just press the matching numeric key to select that item. Or you can scroll to the item with the volume keys and use the Smart Button to select.

Scroll bar (more options up and down)

Options
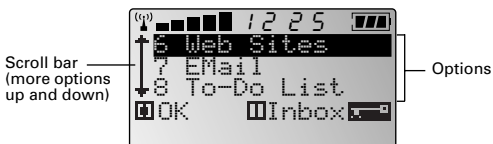
Select Item	Press the key matching the number of the list item. In the above example, press ⑦ for Email.
Scroll	Press ⬆ or ⬇ to scroll up and down the page. You can also use ⬅ or ➡. Above, press ⬇ once to scroll to Email, twice to scroll to To-Do List.
Select	Press ◗ or the left soft key (see the next page) to select the highlighted item. Above, press ◗ to select Web Sites.
Go Back One Page	While navigating, press CLR to return to the previous page.
Stop	When sending and receiving information, press CLR to interrupt transmission.
Return to Home	Press and hold CLR to return to your home page.

MiniBrowser Navigation

Soft Keys

In addition to the familiar keys for scrolling and selecting, the MiniBrowser makes uses of "soft keys." Soft keys are keys that change their function according to the screen. Read the lower line of the display (above the indicators) to find out what the soft keys can do on that screen.

You will see two functions, one on the left and one on the right, each with an icon:

Press **RCL** for left soft key

Press **STO** for right soft key

```
(ᵗᵖ) ▪▪▪▪     12 25      ▥▥▥
 ↑  6 Web Sites
    7 EMail
 ↓  8 To-Do List
 🔲OK        🔲Inbox ▭▭
```
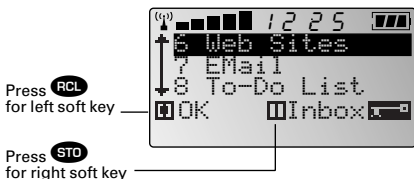

Left Soft Key	Press **RCL** to choose the option on the left. In the above example, press **RCL** to select OK and accept the highlighted option: Features.
Right Soft Key	Press **STO** to choose the option on the right. In the above example, press **STO** to select Inbox.

Display Messages

While you navigate, the lower line of the display will show you messages to let you know what your phone is doing. You will see: Sending, Receiving, or Waiting...

Bookmarks

Bookmarks make it easy to quickly jump to the sites you use most often. You can assign up to nine bookmarks, one for each of the numeric keys on the keypad. See page 115 to learn how to make a bookmark. Once you bookmark the site, press and hold the key and you will automatically jump to the page.

Keep in mind: Bookmarks are only available while browsing.

MiniBrowser

Tip:
You can also press ◉ to select the left option.

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MiniBrowser Alerts

To stay current with changing information, like stock prices or sports scores, you can subscribe to MiniBrowser alerts through your Service Provider.

If your phone is ON and you receive a MiniBrowser alert:

• **An alert sounds or vibrates:**

Your phone will beep or vibrate three times.

• **An indicator appears on the display:**

✉ Appears on the lower line of the display. It will stay on the display until you have checked the alert.

1. Check Message	Press ✉ to open the messaging menu. The icon of the message type received will be flashing.
2. Select Alert	Press ○ or ○ to scroll to MiniBrowse Alrt and press ○ to select.

Receiving Calls

Most of the time, while browsing you will not be able to receive calls (depending on your service, callers will probably get your Voice Mail).

Occasionally, when you access a page that you have recently visited and the information on the page has not changed, your phone may use a version of the page stored in its memory. When this is the case and you receive a call, your phone's alerts will sound/vibrate as usual and the display will show the Caller ID (if available).

Answer Call	Press 📞 (or 📞) to answer the call. Your browsing session will be put on hold while the call lasts. Once the call is complete, your phone will return to the same site.

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Entering Words

At times you may need to enter information while browsing, like a keyword for searching or a message. If you see a flashing cursor, you can use the keypad to enter letters and punctuation in the same way you do for the internal Phone Book. See page 37 for more information.

Security

To find out if the information you are sending is secure, just look at the lower line of the display. A key icon denotes a secure transmission. If the key has a slash through it, then the transmission is not secure.

Secure   Non-Secure

The MiniBrowser Menu

At any time while you are browsing, you can open the MiniBrowser Menu for a list of options. Through this menu, you can set bookmarks, get help or information on selected pages, and more.

Keep in mind: This menu is only available while browsing.

To open the MiniBrowser Menu while browsing:

Open Menu	Press 🔘 then press ➊.

You will see:

```
(ᵗᵖ) ▄▄▄▄▄  12:25    ▒▒▒
♪ Browser Menu
  1 Help
  2 Home
▣ OK        Ⅲ Back ▭
```
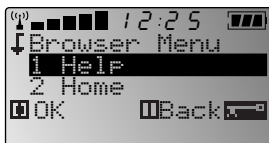
Scroll	Press the volume keys to scroll through the options.
Select Option	Press ◐, press 🔘, or press the numeric key matching the option.
Return	Press 🔘 or 🔘 to return to the page you were browsing before you opened the menu.

The MiniBrowser Menu

In the MiniBrowser Menu, you can choose one of the following options:

Help   If you need assistance while browsing, select this option. Some sites do not have help available.

Home   Select this option to return to the home page set up by your Service Provider.

Mark Site   To add a page to your bookmark list, choose this feature.

            Once bookmarked, press and hold the corresponding key to jump to the bookmarked page.

Show URL   To see the address of the current page, choose this option.

Reset UP   Select to relaunch the MiniBrowser.

About UP   This feature offers information on the company that helps to provide the web browsing service.

Advanced   This submenu contains a couple features for advanced users, like security and technical settings.

Using Data Features

Add the Motorola Data Connectivity Kit to your wireless package and transform your Digital StarTAC® phone into a convenient and portable fax modem. Use the data cable to connect your CDMA phone to a compatible computer, and you can send faxes, access the internet, send and check e-mail – you can transmit and receive data wherever there is a wireless signal.

In this chapter we will explain how to:

- Place, end, and receive data calls.
- Read the data display.
- Set up Pre-arrangement.

Checking for Data Capability

To use the cable that came with your Data Solutions package, first make sure that your CDMA phone is data capable. To do so, just use your phone to perform the following simple test:

1. Select Feature Press FCN then 1, 2, 5.
You will see: Phone Info.
Press ○ to select.

2. Scroll Press ○ or ○ to scroll through the submenu.
If you see: TrueSync Capable and Modem/
Fax Capable, your CDMA phone is data
capable.

If you do not see the screens shown as you scroll, contact your Service Provider for more information.

*Contact your Service Provider for availability.

Getting Started with the Data Connectivity Kit

Attaching the Data Cable

Before you install the fax/modem software on your computer, it is a good idea to attach the cable to the computer and phone.

1. Plug into Phone   Plug the smaller end of the data cable, with the release tab facing up, into the accessory connector on your phone.

2. Plug into Computer   The other end of the data cable is a 9-pin plug Find the matching serial port on the back of your computer and insert the 9-pin plug, then tighten the screws by hand.
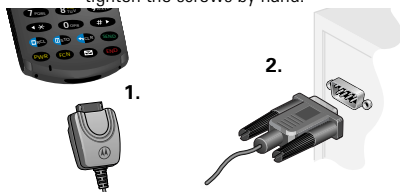
To indicate the cable is attached on both ends, your phone will beep once.

Keep in mind: To save power, some laptops deactivate unused serial ports. If this happens, open an application that uses the serial port, like a fax or dial-up application, and your computer will automatically activate the port.

Installing the Software

To begin making wireless data calls, you will need to install the software from the CD-ROM that came with the Data Solutions package.

The software is designed to take you through the installation process step by step. Please see the User's Guide for the software for more detailed information on software installation.

Placing a Data Call

Keep in mind: You will not be able to place a data or fax call through your phone's keypad, using Last 10 Dialed, or with Caller ID. All data and fax calls must be placed through your computer.

1. Connect Make sure the cable is connected properly.

2. Place Call Open the application on your computer, like a fax or dial-up application, and place the call through the application on your computer.

The phone will display the number your computer is calling (or the name if in the internal Phone Book). You will see: Connecting.

Your phone will automatically redial 3 times (or until it is successful). If the call is not connected after 3 tries, the display will return to idle.

Ending a Data Call

Keep in mind: Some of the normal ways to end a call, like pressing the Smart Button or closing the phone, will not work.

Close Always close the connection through the application on your computer. See the software user's guide for more help. Your phone will return to the idle display.

Keep in mind: If you set pre-arrangement before the call, your phone will remain in pre-arranged status when the data call is ended. You will see either Fax Ready or Data Ready. See page 120 for more information.

Note: Disconnecting the cable or turning OFF your phone will also end a data call, but they may disrupt your computer. See page 131 for more information.

Reading the Display

Once the call is successfully connected, your phone's display shows transmission information.

Time elapsed
Connection speed

Type of call
Connection number
Rate for sending
Rate for receiving

```
((ᵢ)) ▪▪▪██    12:25  ▰▰▰
Fax 14.4 0:12:11
        847-555-1212
Tx ██□□□
Rx █████
    IU
```
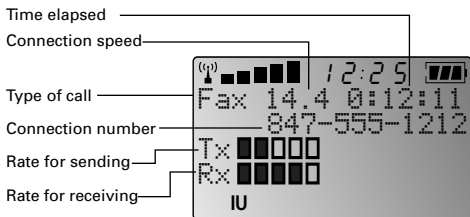
During the Call

Accessing Features

While connected on a data call, you can still access most of your phone's features. You can navigate the phone's menu system to change or view your phone's features or Phone Book entries or read messages or Caller IDs that you received before placing the call.

Setting up Pre-arrangement

Some networks require you to change a setting on your phone before you can receive an incoming fax or data call. This is called pre-arrangement. There is no need to worry about placing data or fax calls – the pre-arrangement setting only applies to receiving calls.

Keep in mind: In pre-arrangement mode, you will not be able to receive incoming Voice Calls.

1.	**Enter Menu**	Press 🔘 then 🔘 to enter the menu.
2.	**Select Submenu**	Press 🔘 or 🔘 to scroll to Phone Options and press 🔘 to select.
3.	**Select Feature**	Press 🔘 or 🔘 to scroll to Data Setup and press 🔘 to select.
4.	**Select Setting**	Press 🔘 or 🔘 to scroll to Voice Only, Incoming Fax, Incoming Data or To Main Menu and press 🔘 to select. If you select a fax or data setting, you will see: NoIncoming VoiceCalls.
5.	**Exit Menu**	Press 🔘 to exit the menu. You will see: Data Ready or Fax Ready.

Your phone will automatically return to Voice Only mode if you remove the cable, turn OFF the phone, or shut down your computer.

Keep in mind: Data Setup is only available if your Service Provider requires pre-arrangement and **the data cable is connected to your phone**.

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Receiving a Data Call

When you have an incoming data or fax call, your phone's display will show what kind of call you are receiving, along with the number of the caller. (If the number matches an entry in your Phone Book, you will see the name stored in the entry).

If you select Auto Answer mode, your phone will automatically answer data or fax calls when the data cable is connected.

1. Turn ON	Your phone and computer must be turned ON and the data cable connected.	
2. Select Mode	Select the pre-arrangement mode if needed.	
3. Auto Answer	Your phone will automatically answer.	
or Select Option	If necessary, select the menu option in the application.	
	While the connection is being made, your phone will display: Connecting . .	

Keep in mind: All data and fax calls should be answered through the software installed on your computer. If you press ⦿ SEND you will probably lose the incoming call.

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Introducing TrueSync

Wireless data calls are only the beginning. With the data cable and TrueSync® Software, your phone can exchange select information with a compatible computer.

You can use TrueSync to transfer and synchronize contact information from your phone to your compatible desktop, laptop or handheld computer, and vice versa.

That way, you only enter contact information once and you can have the information everywhere you want it!

Keep in mind: TrueSync software is designed to synchronize certain basic features of the initial releases of many popular Personal Information Managers (PIM) hardware and software products.

Using TrueSync® Software

Here are just a few ways TrueSync software helps make communication easier than ever:

‣ Add a contact to your phone on the go. Update your contact file at the home or office later.

‣ Transfer contacts into your phone's internal Phone Book for easy access and quick memory dialing.

‣ Customize many of your phone's features, like ringer styles and security settings, through TrueSync's simple windows interface.

‣ Synchronize with select Personal Information Managers (PIMs). TrueSync software helps provide one-step, multi-point synchronization with most popular PIM managers, devices and services.

Visit www.starfish.com for more information on TrueSync and software product updates. TrueSync is a registered trademark of Starfish Software, Inc.

Accessory Options

An exciting line of accessories can enhance and personalize your digital wireless experience.

Lithium Ion Batteries

Motorola's Lithium Ion (LiIon) batteries are high energy-density batteries that offer increased capacity and are lighter in weight than similar sized Nickel Cadmium and Nickel Metal Hydride batteries.

Nickel Metal Hydride Batteries

Nickel Metal Hydride batteries (NiMH) are high-capacity batteries that offer up to 30% more talk-time than comparable Nickel Cadmium batteries. To help achieve maximum life and capacity for your NiMH battery, do not leave the battery in the charger for more than 24 hours, and use only Motorola-approved chargers.

Cigarette Lighter Adapter

Lets you plug into a reliable power source on the road. Uses your car's battery to power your phone and rapid charge its battery at the same time. The Cigarette Lighter Adapter will not overcharge your battery and contains circuitry to protect against overvoltage and power surges in the vehicle. In some cars, the engine must be running in order for the cigarette lighter to operate.

Accessory Options

Desktop Charger (AC Adapter Required)

This charger can be loaded with two batteries at once. Equipped with one LED charging status indicator for each battery, the charger's front pocket can charge a battery attached to a phone, and the rear pocket can charge a battery by itself. For use with Lithium Ion and Nickel Metal Hydride batteries.

Holsters

Your Digital StarTAC® phone is so small and light, it is positively wearable. Slip it in one of the three available holsters and clip the holster on– for the ultimate in high-tech fashion.

Headset

The convenient headset provides both an earphone and microphone in one small piece for simple hands-free and private telephone conversations. The headset plugs directly into the jack on the top of your phone, so that you can wear your phone and move freely. Place the foam cover on the earpiece for a more comfortable fit. See pages 94-97 for Call Options that make using a headset with your phone even more convenient.

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Accessory Options

Data Connectivity Kit

This exciting new accessory transforms your Digital StarTAC® phone into a conveniently portable fax modem. Use the data cable to connect your CDMA phone to a computer, and you can fax*, access the Internet*, send and check e-mail* – you can transmit and receive data wherever there's a wireless signal.

Wireless data calls are only the beginning. With the TrueSync® Software found in the Connectivity Kit, your phone can exchange select information with a compatible computer. You can use TrueSync to transfer and synchronize contact information from your phone to your compatible desktop, laptop or handheld computer, and vice versa.

StarTAC clipOn Speakerphone

Compact, innovative, and truly portable, the StarTAC clipOn Speakerphone offers a hands-free solution for use just about anywhere – car, home, office, or any place else on the go. Powered through your phone's battery, a cigarette lighter adapter, or AC Adapter, you can enjoy the convenience of conference calling wherever your business takes you.

StarTAC clipOn Organizer

The StarTAC clipOn Organizer enables you to keep track of thousands of contacts, appointments, tasks and more – all in a space smaller than your wallet. A powerful tool alone, attach it to your Digital StarTAC phone and you can benefit from the convenience of combined functionality.

*Contact your Service Provider for availability.

Accessory Options

Hands-Free Vehicle Kit

Optional Hands-Free Kits give you the convenience of hands-free, speaker phone operation while in your car. Full duplex operation lets you simultaneously talk and listen, so both parties can interrupt each other for a normal sounding conversation.

The Hands-Free Kit powers the phone and charges its battery whenever your car's engine is running.

Keep in mind: Motorola offers a 3-Watt Vehicular Kit, which includes a 3-watt booster for analog signals. Since the Digital StarTAC® phone is a digital phone, it is not compatible with the 3-Watt Kit.

Zero Install Car Kit

For the quickest and easiest mobile solution, use the Zero Install Car Kit. Just plug it in, attach the microphone, and you are ready to go!

Important: We recommend you use genuine Motorola batteries and accessories. Under its wireless telephone warranty, Motorola specifically disclaims any responsibility for damage caused by the use of portable wireless telephone accessories not manufactured by Motorola.

Troubleshooting

Q. I pressed the power button, but nothing happened. What's wrong with my phone?

A. Check that you have installed a battery and that the battery is charged. See page 12 for information about installing your battery.

Q. The display says Locked**. How do I unlock my phone?**

A. Try entering the last three digits of your wireless number. If that does not work, try using the factory preset lock code: 123. If this fails, call your Service Provider (the company that sends you your monthly wireless bill) for assistance. For more information on your phone's security features, see the Lock/Security chapter, page 82.

Q. My battery did not last as long as I expected. What can I do to extend battery life?

A. To get the most from your battery, make sure it is fully charged. To charge the battery to 100% of its capacity, leave it in the charger for an extra hour after the charger's light turns green.

Exposing your battery to extreme temperatures—below -10°C (14°F) or above 45°C (113°F)—can shorten battery life. Batteries are especially sensitive to high temperature extremes. It is a good idea to always take your phone with you when you leave your car.

Q. I tried to place a call and received a fast busy signal.

A. This sound means that your call was not processed. For example, the network may be temporarily busy. To redial the number, press the Smart Button or press 🔘 (or 🔘) before ending your call attempt, or press 🔘 and try the call again later. See page 97 for more information on redialing.

Troubleshooting

Q. I tried to place a call but received an alternating high/low tone. What does this mean?

A. This sound means your call did not connect to the network. Most likely, you dialed the number too soon after turning the phone ON. Wait until the NS indicator disappears before placing a call.

An alternating tone may also indicate that your phone's signal is blocked. Make sure the antenna is fully extended and move clear of any obstructions, like bridges, parking garages, tall buildings, etc.

Q. Whenever I turn the phone ON, the display says: Invalid Battery. What does this mean and why am I not able to charge the battery?

A. Your wireless phone uses the Motorola Expert Performance (E•P) Charging System. The E•P system enables the built-in charger to communicate with attached batteries and tailor its charging cycle to optimize performance.

If you see Invalid Battery when you power up the phone, the built-in charger is not able to communicate with the battery and cannot charge it. You could see this message for several reasons. The most likely one is that the battery is not a Motorola original and it does not have the appropriate E•P technology. We recommend that you use only Motorola original batteries and accessories and that you store your batteries in their protective covers when not in use.

Q. My phone started beeping, and the display says: 1 Call Unanswered. What happened?

A. Someone tried to call you while you were in an area where the signal was weak. Press **CLR** to clear your display, extend your phone's antenna, and avoid obstructions like tunnels, parking garages and tall buildings whenever possible.

Reference

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Troubleshooting

Q. My phone was stolen. What should I report and to whom?

A. Report a stolen phone to the police and to your Service Provider (the company that sends you your monthly wireless service bills).

Q. I plugged the data cable into my phone but my phone did not beep. How do I know if the data cable is ready to go?

A. The beep is a sure sign that you are setup correctly. If you did not hear the beep, the first thing to check is that your phone is data capable. To do so, see page 116.

Next make sure that both ends of the data cable are connected, the smaller end to your phone and larger to your computer. Also check the model number of the cable to be sure you have the right one. Look for SYN7464 printed on the cable.

If all of the above checks out, your computer may have deactivated the port to save power. Try opening an application that uses the port, like a fax or dial-up application, and your computer will automatically activate the port.

Q. My phone beeped when I attached the data cable* but my fax and data applications don't work at all. What's wrong?

A. Keep in mind that you must be in an area with digital coverage. Check your phone's display for [D] to be sure you're in a digital coverage area.

Some wireless networks may not support data or fax transmission. If you see the digital indicator but you are roaming on an unfamiliar network, this may be the case.

Also remember that data and fax transmission usually requires a subscription. Call your Service Provider for more information.

Q. When sending data* with the data cable, why does the computer show a connection rate of 19200 Kbps?

A. 19200 is the rate of the connection between your computer and the phone. The rate of the connection between your phone and the network is displayed on your phone and will be either 14400 or 9600.

*Contact your Service Provider for availability.

Troubleshooting

Q. I can't end my data call* by closing the application on my computer. What can I do?

A. If necessary, try pressing **END** on the phone. You might also disconnect the cable or turn OFF the phone. Remember, if possible always close the connection through your computer. These alternative methods may disrupt the application on your computer.

Q. I launched the MiniBrowser* but the display says: Service Not Available. What is wrong?

A. You are in an area without service. If you have wireless service, look in the display for the Digital indicator. If you don't see it you may have only Analog service or no service at all. If you do see the Digital indicator, you may be connected to digital network that does not support Internet access.

Q. I launched the MiniBrowser* but the display says: Data Server Unavailable. What is wrong?

A. Try again in a few minutes. The servers may be temporarily busy.

Reference

Glossary

A

AC Adapter An accessory device that allows you to power and/or charge your phone from a wall outlet. See page 14.

accessory connector A socket on the bottom of the phone where you can attach accessories such as an AC Adapter or cigarette lighter adapter. To learn more, see page 14.

air-time The amount of time you spend using a wireless system, between the time you successfully place a call and the termination of that call.

alkaline A battery technology used in personal wireless telephones.

antenna The device on your phone that sends and receives wireless signals.

Auto Answer When you activate this feature, your phone automatically answers after two rings. See page 97.

Automatic Redial When your wireless network cannot handle your call, this feature enables your phone to automatically redial with one button push. See page 27.

C

Call Back number A phone number in a text message, provided by the sender. See page 56.

Caller ID A network/subscription dependent service that allows you to view information on incoming calls before answering. See page 52.

CDMA (Code Division Multiple Access) CDMA takes digitized voice and encodes it in a unique scheme that is sent out over the air. CDMA digital reduces the probability of dropped calls. Your phone is equipped to handle CDMA digital voice transmission.

cigarette lighter adapter An accessory device that allows you to power and/or charge your phone from a car's cigarette lighter.

D

dedicated Message Key See Message Key.

default A feature's original setting as programmed in the factory.

digital See CDMA.

DTMF Dual Tone Multi-Frequency are the tones that your phone transmits to communicate with tone activated phone systems like Voice Mail or bank-by-phone. See page 80. Keep in mind: "DTMF Tones" does not refer to the sounds produced by your phone's speaker. See Keypad Tones for information on the sounds produced by your phone's speaker.

Glossary

E

Emergency Call This feature allows you to place a call from memory location 01 even if the phone is locked. See page 85.

F

fringe area The outermost range of a wireless system where wireless signals are weak.

function keys The non-numeric keys on your phone used to access and navigate menu features, as well as perform memory functions. See page 18.

H

Home Only Mode When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will not operate. See page 105.

I

icon One of the variety of symbols used to designate menu features and messages.

indicator A symbol on your phone that gives you information about your phone's status. See pages 23-24.

Instant Redial This feature enables your phone to redial when your wireless network is temporarily unable to handle your call. Your phone will automatically attempt the call for four minutes or until it is picked up by the network. See page 97.

Internal Rapid Charger A charger built into your phone for use with an AC Adapter or cigarette lighter adapter. See page 14.

K

Keypad Tones The sounds produced through your phone's speaker when you press the keys. See page 79. Keep in mind: "Keypad Tones" does not refer to the tones sent by your phone to communicate with automated phone systems. See Transmit Tones for information on the tones used to access automated phone systems.

landline The telephone system used for conventional office and home phones.

Lithium Ion (LiIon) A battery technology used in personal wireless telephones. Lithium Ion batteries generally provide more energy capacity than Nickel Metal Hydride batteries of the same weight.

lock To prevent unauthorized access to the wireless telephone. See page 84.

lock code A three-digit code used to access your phone once it has been locked. The factory programmed lock code is 123. To view or change your lock code, see page 87.

Reference

133

Glossary

M

memory location A space in the Phone Book where you can store a telephone number and a name. Each of the Phone Book's 99 memory locations (numbered 01-99) can hold 24 letters and up to four numbers with as many as 32 digits.

menu This system contains five features: Phone Book, Timers, Tone Control, Lock/Secure, and Phone Options.

menu feature Any feature that can be accessed through the menu system.

Message Key Located on the bottom row of the keypad, the dedicated Message Key offers One-Touch Access to messages and messaging functions. See page 50. See also Caller ID, Messages, and Voice Mail.

Messages A network/subscription dependent service that enables your phone to receive text messages and numeric pages just like a pager. See page 56.

Messaging Function Menus While viewing your Caller IDs, reading your Messages, or checking your Voice Mail, you can use these menus to manage your messages: lock or unlock a text message, delete one or all of your Caller ID or text messages and numeric pages, or select a different message type. See page 56.

MiniBrowser Software built into your phone that allows you to access information like stock reports and sports scores with only your handset. See page 108.

Nickel Cadmium (NiCd) A battery technology used in personal wireless telephone batteries.

Nickel Metal Hydride (NiMH) A battery technology used in personal wireless telephone batteries.

P

pause A special character that tells your phone to wait before sending the next set of numbers stored in one memory location. See Pause Dialing.

Pause Dialing A method of storing Phone Book entries that allows you to store multiple strings of numbers in one memory location; useful, for instance, in accessing automated phone systems. See page 46.

Personal Identification Number (PIN) A private numeric password which protects personal accounts such as bank-by-phone or Voice Mail.

Phone Book An alphabetical list of the names and telephone numbers you have stored into your phone's internal memory.

prompt A display message requesting input.

Glossary

R

road map The visual representation of your phone's menu system provided in this manual.

roam To use a wireless system outside of your home system, usually when you travel beyond the range of your home system.

S

Scratchpad A memory feature that automatically remembers the most recent number entered into the keypad. See page 45.

Scratchpad tones See DTMF.

scroll To move backward or forward through a list; for example, to move backward or forward through the menu system or the Phone Book using either the volume keys or the 🔘 and 🔘 keys.

secure code A six-digit code used to access and change certain security features. The factory programmed secure code is 000000.

Service Provider See Wireless Service Provider.

Service Tones Two short beeps used to alert you to changes in your wireless service. See page 81.

signal See wireless signal.

Silent Mode Select this feature and all your phone's tones will be silenced and the VibraCall® Alert activated. See page 76.

Smart Button The middle key on the side of your phone used to access the Phone Book, place calls, end calls, select the Phone Book, enter the menu system, and toggle features ON and OFF.

soft-handoff Unlike traditional analog technology where you are disconnected from one site and then connected to another, CDMA digital technology connects you to a new site before disconnecting you from the old site. This is known as a "soft-handoff." With soft-handoff technology, you could experience fewer dropped calls.

Standard Mode When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will seek a home type system, then a non-home type system. See page 105.

standby-time The total time your phone is ON but not used for talking.

Super Speed Dial A dialing shortcut that allows you to quickly dial any number in the Phone Book. To use this feature, enter the two-digit location of the number, 01-99, then press and hold Smart Button or press 🔘 (or 🔘) and the call is placed. See page 43.

Reference

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System ID Every wireless system has a unique number to identify itself. See page 104.

System Mode A setting that determines the system type that your wireless phone will access. See page 105 to select a System Mode.

T

talk-time The total time that you can talk on your phone before the battery is fully discharged.

toggle To switch between two possible options; for example: ON vs. OFF. Pressing the Smart Button toggles features ON or OFF.

Transmit Tones See DTMF.

Turbo Dial® **keys** To use this feature, press and hold a number on the keypad, **1** through **9**, and your call is placed.

U

unlock code See lock code.

V

VibraCall® **Alert** When activated, this feature alerts you silently of incoming calls by vibrating. It can be used alone or in conjunction with the ringer. See page 77.

Voice Mail Contact your Service Provider for availability.

volume keys Located on the side of your phone, the upper and lower volume keys are used to adjust ringer and keypad volume. They also scroll within the menu system and the Phone Book.

W

wireless carrier One of multiple competing companies in a given geographic area that owns and operates a wireless system.

Wireless Service Provider A company affiliated with a wireless carrier that provides wireless service to its customers.

wireless signal The radio waves that carry information between your wireless phone and the wireless system.

wireless system The wireless equipment in a given geographic area that relays signals to and from individual wireless telephones and the landline telephone system.

wireline See system type.

Patent Information

Manufactured under one or more of the following U.S. patents:

4121218	4630305	D299136	5004992	5166596	5363071	D367640
4138681	4633141	4797929	D315907	5175759	5365549	5499394
4193036	4636593	4798975	5008925	5175874	D352497	5506490
4254382m	4636741	4800348	D316417	D332261	5366826	D368696
4302845	D288432	4802236	D316859	5182749	D353131	5510693
4312074	4648125	4809356	5017856	D332785	5353361	5511235
4327319	4649543	4811377	5018188	5185566	5375143	D369162
4329666	D288683	4811404	5020091	5187809	5375258	5513078
4369516	4654655	4827226	5020092	5193223	5379324	D369359
4369522	D289156	4827507	5020093	5195106	D354055	5519303
4378603	4662691	4829274	5028083	5195108	D354062	5519346
4390963	4667333	4837534	5028859	5201069	5384825	5524276
D269873	4668917	D301476	5029044	5204977	D356084	5524278
4398265	4670747	4843621	5029233	5210793	5402447	D370463
4400584	4672502	4845772	5031028	5214675	5406146	5530922
4400585	4680787	D302015	5036532	5222104	5406562	5542116
D270835	4681476	4851966	5053924	5222251	D357224	5544250
D271491	4683585	4868576	5057762	D337332	D357457	D372481
Re.31470	4692726	4870686	D320780	5230007	5410741	5546275
4431977	4704588	D303656	5059885	5230093	D357680	5546380
4434461	D292578	4876552	5060294	5233633	D357681	D372896
4455534	4706036	4879533	D322783	5235492	5428836	5551078
4462098	D292920	D305427	D322955	5237257	D359734	5559471
D275951	4710724	4896124	5081674	5239127	D359735	D374424
4484153	4711361	4897873	5083304	5241545	D359959	D374872
4485486	4715063	D305717	5324024	5241548	5432017	5572193
4486624	4716319	4904549	D324388	5241650	D360632	5574976
D276809	4716391	4905288	5095503	5241693	5438684	5577268
4491972	4723305	4905301	D325028	5242767	D361070	D375732
D277667	D294257	D306293	D325583	D339582	5442680	D375733
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4550426	4736277	4922178	5121047	5261119	D362840	5588041
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4564821	4740794	4954796	5122722	5263052	5459640	5590177
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Other patents pending.

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