



**MEA**

**3.1**

**Vehicle Mounted  
Modem  
Users Guide**

Documentation Revision 3.1.7



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# 1 Product Introduction

Thank you for purchasing the VMM6300 Vehicle Mounted Modem (VMM). The device is designed to integrate with the Mesh Enabled Access (MEA) wireless communication system capable of supporting high data rate mobile communication at variable rates of vehicular speeds. This document provides detailed installation and configuration instructions for the MEA VMM6300 device.

The VMM6300 is a wireless modem that has been designed for permanent in-vehicle mounting. It provides access to the MEA network via an Ethernet connection to mobile data terminals, laptop computers, or any other device that has an Ethernet port. The VMM operates on 12VDC and is rugged enough for installation in commercial and public safety vehicles. The VMM provides the same functionality as the WMC6300 to the connected device, including geo-location.

The VMM efficiently combines the functionality of a MEA subscriber device and client modem into a single cost-effective wireless network component. This makes it easy for any Ethernet-ready device to access a MEA mobile broadband network. Computers, IP video cameras, sensors, signs, signals, etc. can all be Mesh Enabled to send and receive data at burst rates of up to 6 Mbps. All standard subscriber device functionality including Multi-Hopping™, non-line-of-sight communications and geo-location services are fully supported.

The MEA Vehicle Mounted Modem allows connection of multiple IP addressable devices using standard Ethernet connectivity. This allows devices that cannot accept the PCMCIA based WMC6300 product to function transparently on a MEA network without additional drivers.

## 1.1 Product Contents

Each MEA VMM is a full-featured wireless networking device. The following is a list of the items provided with each VMM:

- MEA Vehicle Mounted Modem (flange mount)
- 15 foot cable assembly
- 1 Mag Mount 0 dBi antenna.
- 1 N-type to SMA adapter

## 2 Device Installation

### 2.1 Software Requirements

Two types of software interfaces will be required during the installation and setup process of the VMM3600 device: MeshManager and the VMM Device Administration web interface.

MeshManager software needs to be installed and running on a network computer prior to VMM installation and configuration. MeshManager will be used in the VMM setup process to validate the installation of the device. In addition, MeshManager will be used to manage a VMM and other subscriber devices within the MEA network.

The VMM Device Administration web interface is used to administer and configure the device and can be accessed by connecting a PC to the wired interface. Additional information is provided later in the manual.

Detailed information about MeshManager software and its usage is found in the following publications: *MeshManager User's Guide* and *QuickStart for MeshManager*.

### 2.2 Equipment Requirements

A VMM6300 is utilized similarly to a subscriber device within a MEA network and will be used with the IAP6300 and MWR6300 infrastructure devices.

The following list defines the standard MEA hardware components to install a VMM:

- N-type Antenna Connector
- 0dBi Antenna (supplied)
- 15 foot cable assembly

The Network Operator must supply the following:

- Mounting Location
- Power Source (12V DC) (from vehicle or other DC power supply)
- A Hub or Switch (if more than 1 Ethernet device will be used)
- Hand tools for bracket installation

### 2.3 MAC Address Label Location

The transceiver and SBC (Ethernet) MAC addresses are listed on the label located on the back side of the VMM unit. Record these numbers in the MAC Address Table provided in the next section.

#### 2.3.1 MAC Address Table

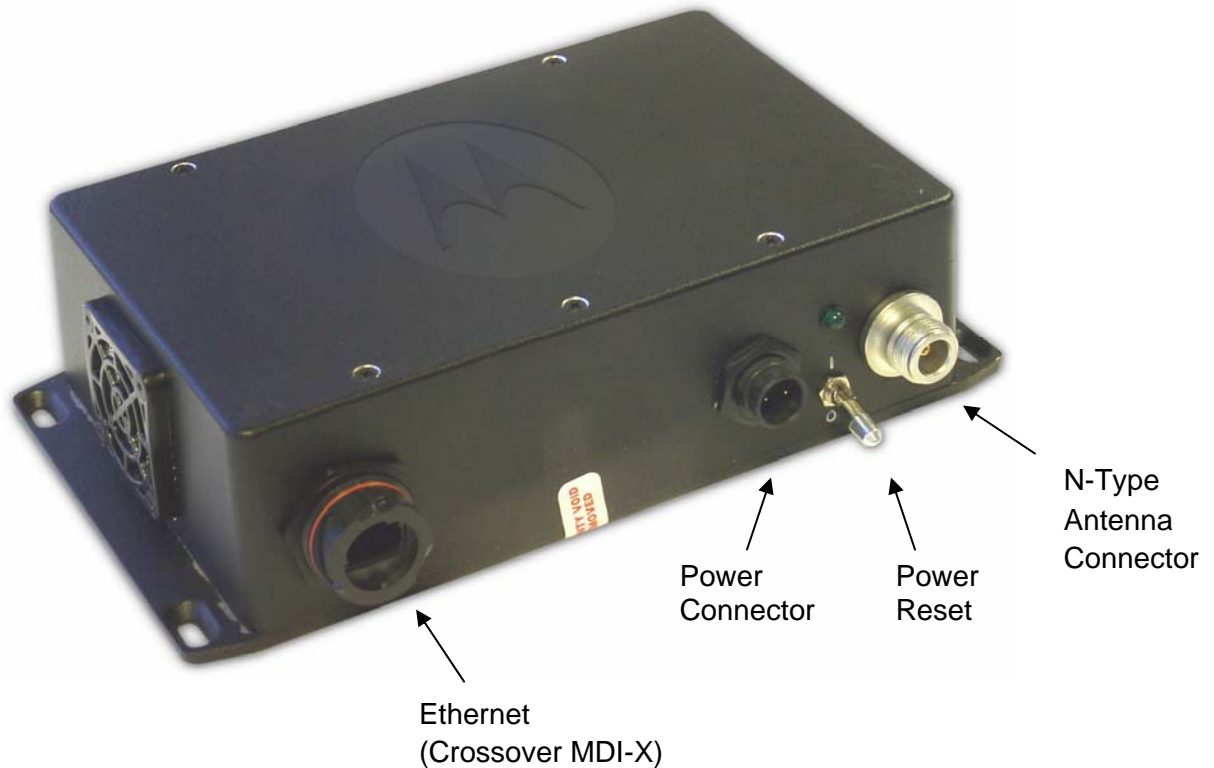
The MAC Address table has been included for recording the Ethernet MAC address and transceiver MAC address for a set of VMM devices as a quick reference. These addresses will be required later in the configuration and management process.

Write the MAC numbers into the MAC Address Table provided below.

MAC Address Table	
MAC Address (00-05-12-0A-xx-yy)	ETH MAC Address (00-05-12-30-xx-yy)

## 2.4 VMM6300 Assembly Information

The VMM6300 Assembly shows the external connection points on a VMM6300 box.



**Figure 2-1. VMM External Connection Point**

## 2.5 Installing the VMM6300 Device

The following instructions describe the VMM6300 hardware installation procedure:

1. Mount the VMM box in a suitable location in a vehicle to allow for ventilation. Note that the device is not waterproof and should be reasonably protected from moisture and other exposed outdoor environments.
2. Connect the antenna to the N-type connector.
3. Insert the Power Plug into Power Connector.
4. Verify that both MAC addresses have been recorded in Section 2.3.1, as this information will be required to configure and test the device.
5. If installing more than one IP device to the VMM6300, a separate hub device can be connected to the VMM ETH port. Up to three IP devices can be provisioned to interface with the VMM.

NOTE: For more information about how to configure additional devices to the VMM, refer to the [External Device Provisioning](#) section of this manual.



**Figure 2-2. VMM6300 Trunk Mounting**

### 2.5.1 Deployment Considerations

When deploying the VMM6300 consider the following:

- The antenna should be a minimum of 30 inches from any nearby metal poles to avoid distortion of the RF pattern.
- The antenna must have a separation distance of at least 2 meters from the body of all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.
- Users and installers must be provided with antenna installation and transmitter operating conditions to satisfy RF exposure compliance.
- Typically, Vehicle Mounted Modems are distributed within a network and are used as subscriber devices. A rule of thumb is to deploy 2-3 hop networks to optimize range, latency, and throughput to subscriber devices.
- The VMM6300 installation location must provide applicable DC power for the device.
- It is **required** that the VMM chassis be grounded to minimize the possibility of ESD (electrostatic discharge) induced damage.

#### 2.5.1.1 Deployment Tips

Locate the antenna to minimize multipath:

- Minimize interference from nearby transmitters
- Maximize chance of a direct line of sight connection to other devices.
- Mount the supplied antenna vertically

## 2.6 Testing the Device Installation

Verify the operation of the VMM6300 using the following procedure:

1. Apply power to the VMM6300 – power reset button will be illuminated to red.



2. Obtain the transceiver MAC address and the ETH address that was recorded earlier in section [2.3.1](#). The address will be in the format 00-05-12-0A-xx-yy for the transceiver and 00-05-12-30-xx-yy for ETH.
3. From the MeshManager software screen, display the devices using the MAC address.  
**Note:** This step assumes that the MeshManager software has been installed and running on a networked computer.
4. Within the MeshManager software screen, select the appropriate VMM in the device tree.
5. Right-click on the device MAC address and select the **Ping** option.

A successful response to the Ping command verifies that the VMM is communicating to the infrastructure devices.

## 3 Device Configuration

### 3.1 IP Addressing Considerations

The VMM provides network access to one or more IP devices connected to the Ethernet port of the VMM. In order for the VMM to provide service to the IP devices, some configuration must be done prior to connecting the IP devices.

The local default gateway address is used only on the wired interface, and is only visible to the attached IP devices. It is not advertised to the wireless network, and the network cannot access the VMM using this gateway address. The VMM has another IP address for the wireless interface that can be used to access the VMM from the network. Because the gateway address is limited to the local wired interface, the same address could be used for the gateway service in several VMM devices. The local gateway should be a part of the overall subnet chosen for your MEA network.

Care must be taken to ensure that the selected IP address is on the same subnet and does not conflict with any other devices or the chosen Local Gateway service address on the MEA network.

### 3.2 Accessing the MEA Device Administration Web Pages

To modify the IP configuration for the VMM using the web interface, you must know the IP address assigned to the VMM SBC. The mechanism for assigning the IP address is controlled by the addressing mode of the VMM SBC. Regardless of the mechanism, the assigned IP address can always be displayed using MeshManager.

If the factory setting is used, then the default addressing mode will be *Remote DHCP*, and the VMM SBC IP address will be assigned by the network DHCP server.

If the SBC addressing mode was changed to *Statically Provisioned*, and an IP address was entered, then the entered IP address will be used.

If the SBC addressing mode was changed to *Statically Provisioned*, but no IP address was entered, then the default SBC IP address will be derived from the transceiver MAC address (10.xx.yy.1, where the MAC address is 00:05:12:0A:XX:YY), similar to the default IP addresses described in [External Device Provisioning](#). XX and YY are hex values from the transceiver MAC address, and the lowercase xx and yy are the same values in decimal. For example, a VMM with a transceiver MAC address of 00:05:12:0A:80:20 would have a default SBC IP address of 10.128.32.1.

When the IP address is known, the device web page can be accessed by pointing your web browser to the IP address of the VMM SBC. For example, if the VMM SBC address is 10.128.32.1, then the web page would be found at *http://10.128.32.1/*.

#### 3.2.1 Administrator and Access Account Information

The device has two accounts for the web pages - an **administrative account**, and an **access account**. The administrative account must be used for provisioning the device, and the access account may be used for monitoring the status of the device.

**NOTE:** If you are running a VMM as a standalone device, the configuration web page can be reached by connecting a PC to the wired interface. The installation procedure described here requires administrator access. Alternatively, all of the parameters that are provisioned via the

web page may be provisioned via MeshManager instead.

### 3.2.1.1 Password Information

#### Administrator Password

The username is *admin* and the default (initial) password is *admin*.

The password for the *admin* account should be changed during installation.

#### Access (User) Password

The username is *monitor* and the default password is *monitor*.

The password for the *Access* account can be changed by the administrator.

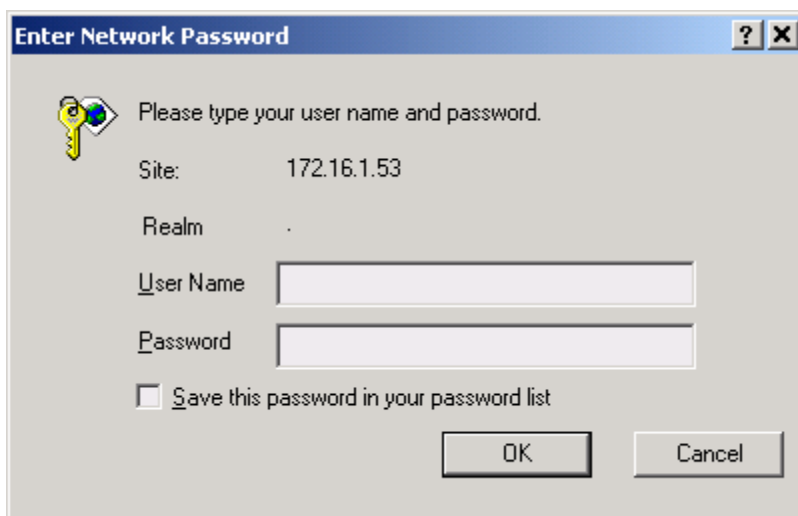
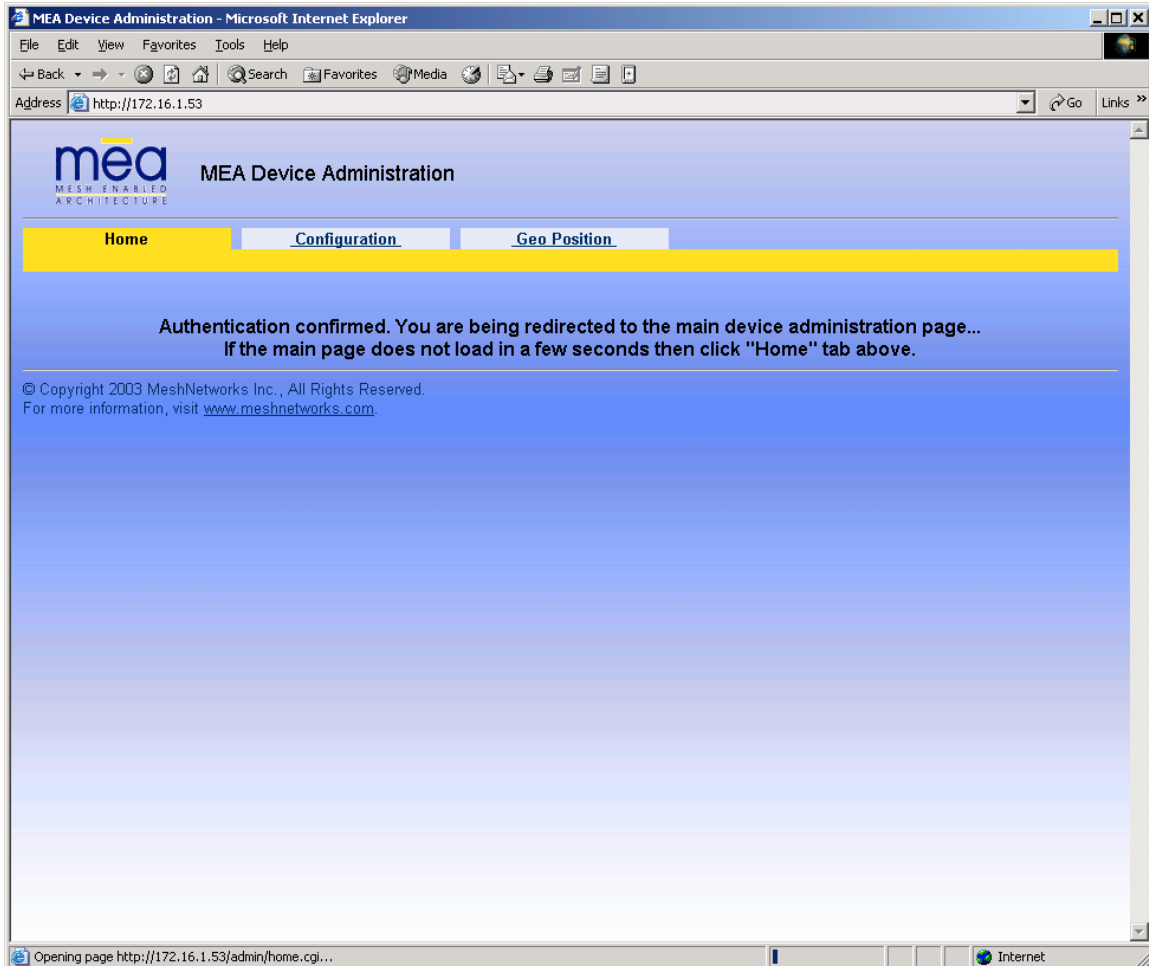


Figure 3-1. Enter Network Password Initial Web Page Authentication Dialog



### 3.2.2 Viewing MEA Device Administration Redirect Page

After the login authentication has been completed, the web browser will display a *redirecting* page, and your browser will automatically transition to the home web page for MEA *Device Administration*.



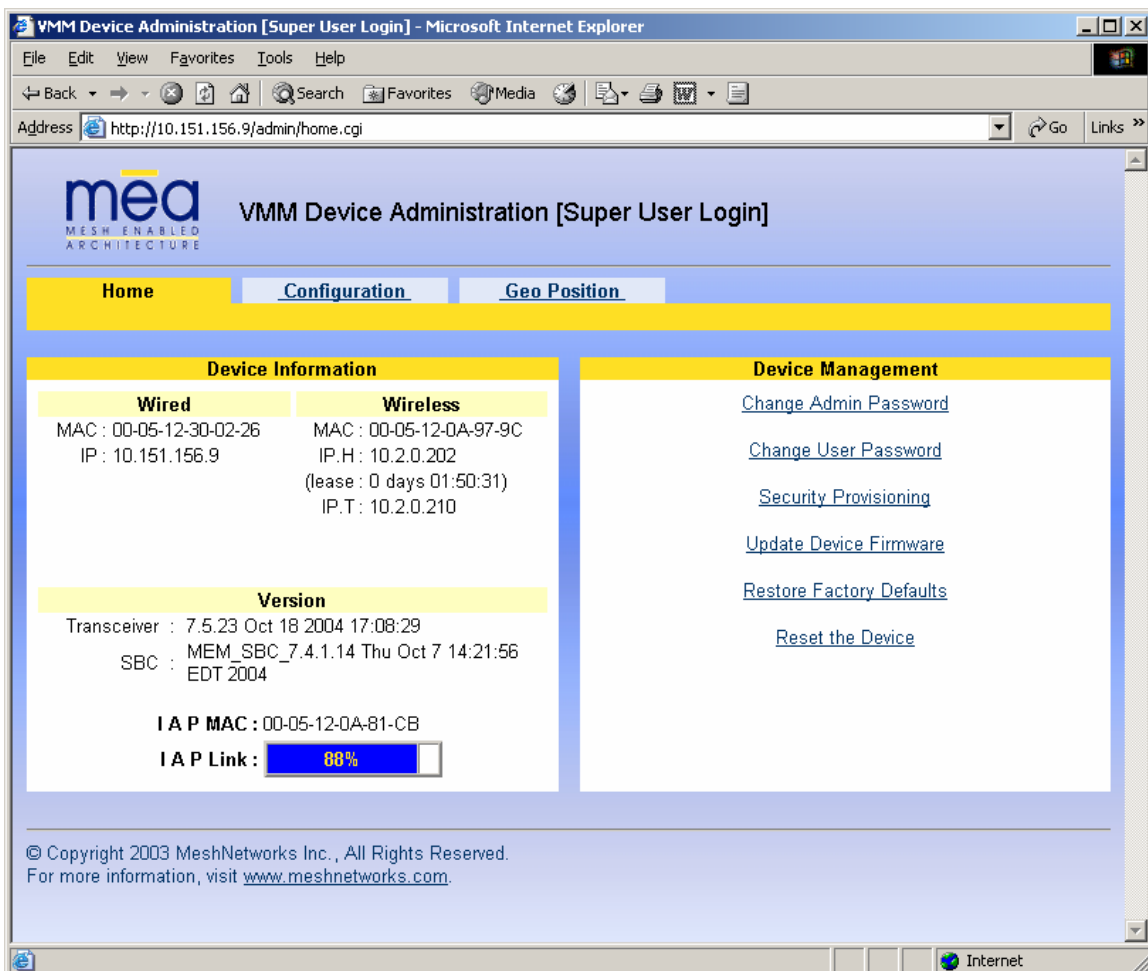
**Figure 3-2. MEA Device Administration Redirecting Web Page**

### 3.2.3 Viewing MEA Device Administration Home Page as an Administrator

The *MEA Device Administration* home page provides you with some basic information about the device, including the IP addresses assigned to the device, the MAC addresses of the device, the firmware revision number, and the reported link quality for the link to the IAP.

Additional web page links are available when logging-in as an Administrator (same as Super User). In the **Device Management** section of the **Home** tab, the Administrator can:

- Change Admin password
- Change User password (Access Account)
- Security Provisioning
- Update Device Firmware
- Restore Factory Defaults
- Reset the Device



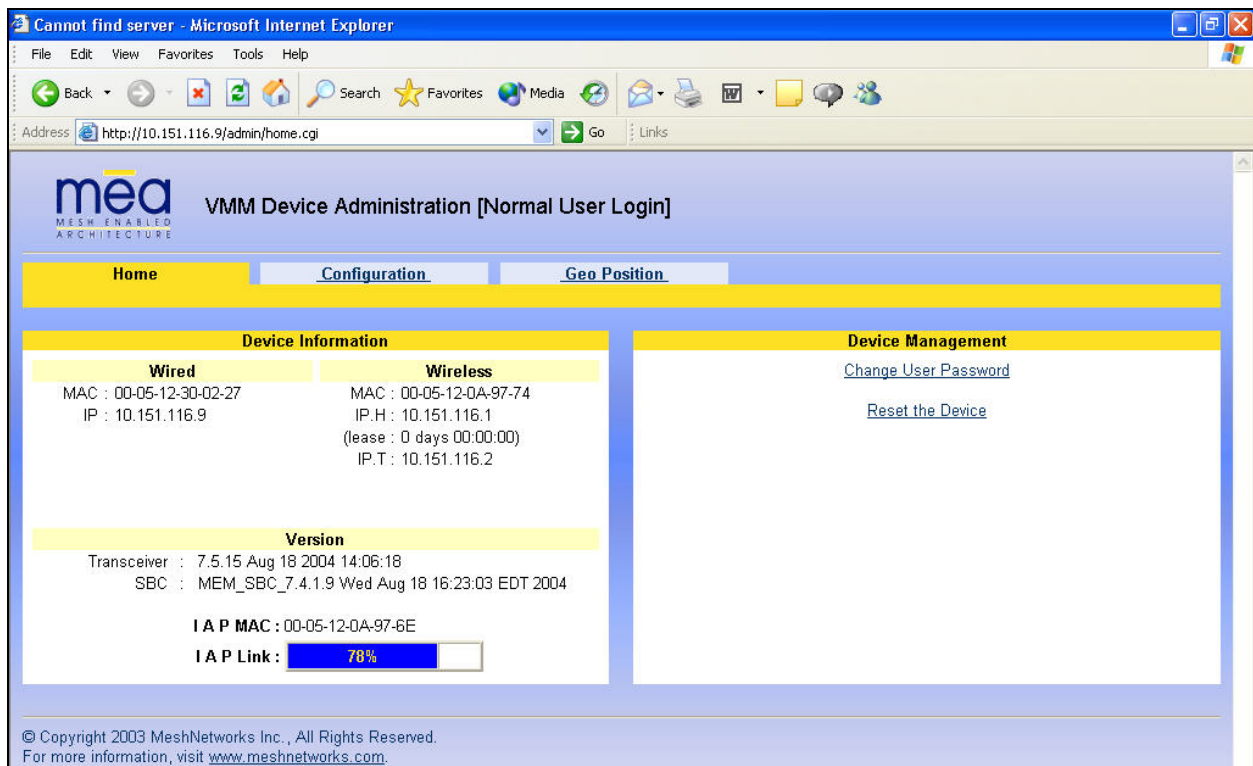
**Figure 3-3. MEA Device Administration Home Page (Super User Login)**

### 3.2.4 Viewing MEA Device Administration Home Page as a Normal User

The *MEA Device Administration* home page provides the Normal User (same as Access Account) with some basic information about the device, including the IP addresses assigned to the device, the MAC addresses of the device, the firmware revision, and the reported link quality for the link to the IAP.

In the **Device Management** section of the **Home** tab, the Access Account User can:

- Change User password
- Reset the Device



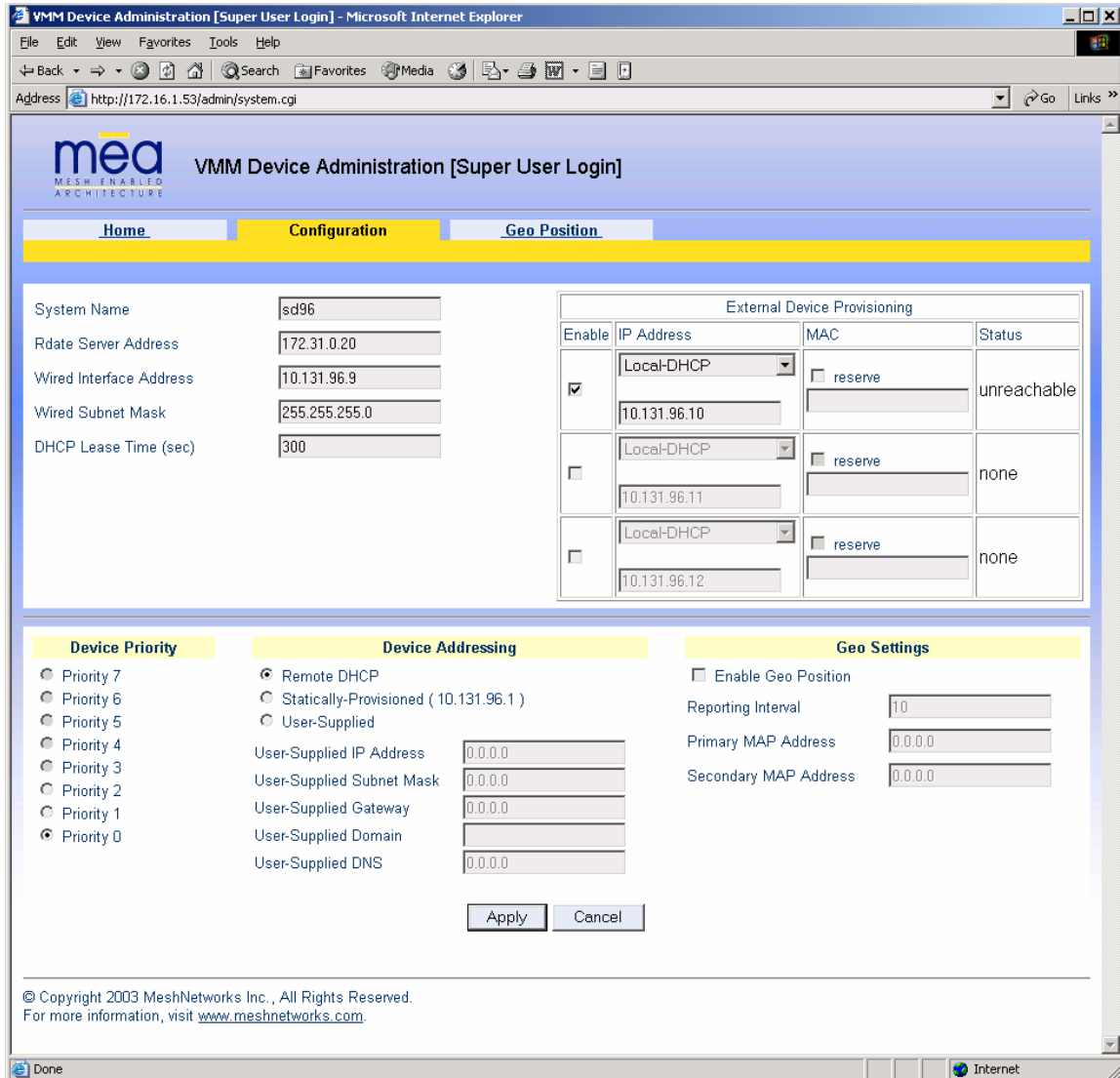
**Figure 3-4. MEA Device Administration Home Page (Normal User Login)**

### 3.2.5 VMM Device Administration Configuration Tab

Once you have accessed the MEA Device Administration home page, click on the *Configuration* tab to display the IP address configuration.

#### 3.2.5.1 Viewing the VMM Configuration Tab as an Administrator

The *VMM Device Administration Configuration* page when viewed as an Administrator (same as Super User Login) allows for changes to the configuration of the VMM6300.



**Figure 3-5. VMM Device Administration Configuration Page (Super User Login)**

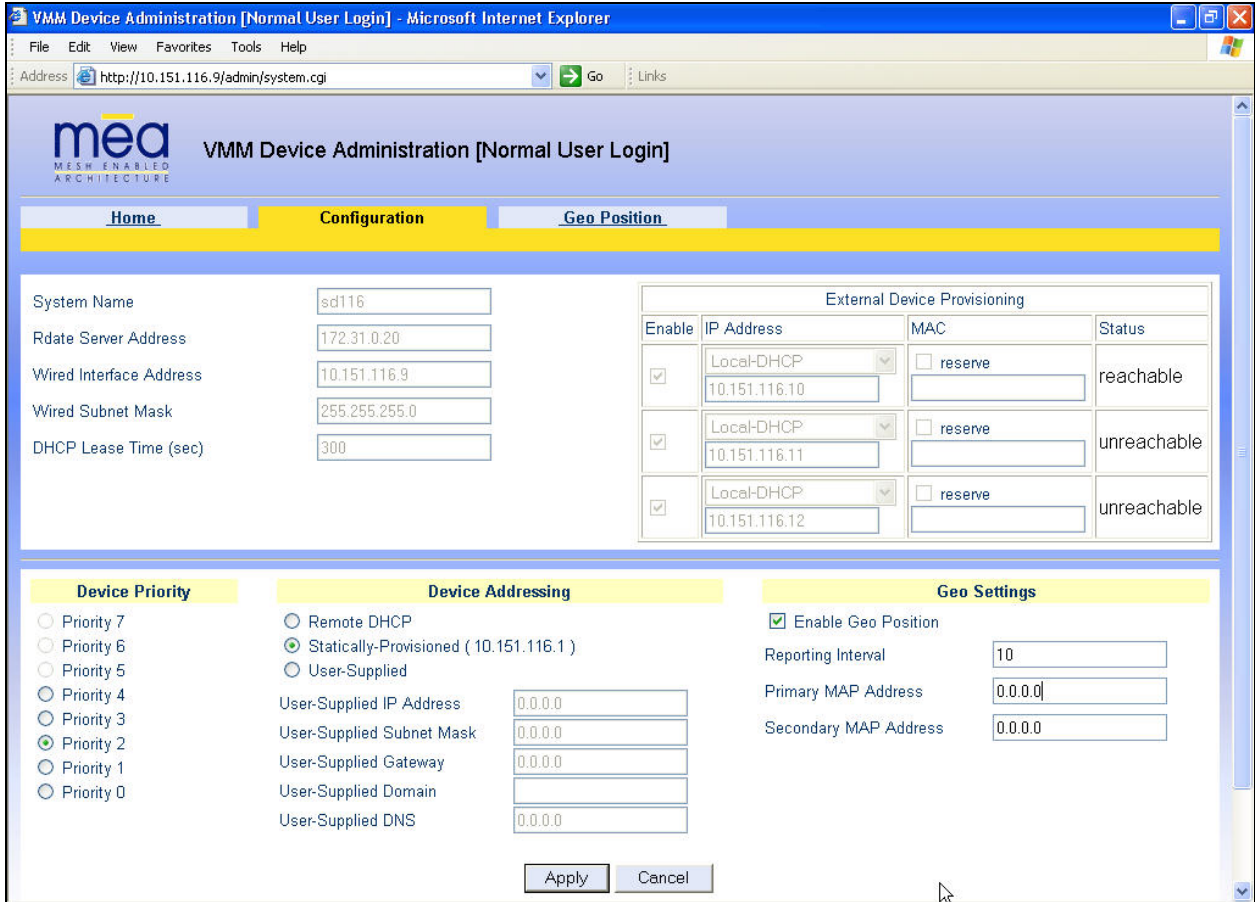
The fields displayed in the *Configuration* tab are described in the following table.

<b>VMM Device Administration Page Fields (Administrator / Super User Login)</b>		
<b>Field Name</b>	<b>Field Description</b>	<b>Field Default Value</b>
<b>System Name</b>	This is the name of the device as shown by MeshManager	Assigned by Network Administrator
<b>RDATE Server IP Address</b>	The IP address of the RDATE server. This is usually the MiSC when operating in infrastructure mode. The RDATE server provides the current date to the VMM. The VMM can operate without an RDATE server.	172.31.0.20
<b>Wired Interface Address</b>	The VMM will tell the attached Ethernet devices to use this address for the default gateway, and the VMM will use the address when accessing the local Ethernet segment.	MAC-derived
<b>Wired Interface Subnet Mask</b>	This is the subnet mask for the local Ethernet segment.	255.255.0.0
<b>DHCP Lease Time</b>	This is the duration (in seconds) of the DHCP leases that the VMM offers to the attached Ethernet devices.	300
<b>Device Priority</b>	The Device Priority provisioning area allows the operator to set the priority assigned to wireless messages transmitted by this device. A priority of 7 is the highest priority setting.	Levels 0-7 are available, based on your configuration as set by the Network Administrator
<b>Geo Settings</b>	The <i>Geo Settings</i> area allows the operator to enable and disable the Geo Reporting feature (if provisioned), as well as control the frequency of reports and provision the destination server to which those Geo reports will be sent. Requires entry of the primary Map server's IP address. The secondary Map address is optional.	Reporting Interval is set to 10 seconds.

The *External Device Provisioning* frame of this web page is described in [Section 3.5](#).

### **3.2.5.2 Viewing the VMM Configuration Tab as a Normal User**

A similar screen will be displayed for the Access account (the web page will indicate *Normal User Login*). Normal users can change only those settings for which they have system privileges.



The screenshot shows the VMM Device Administration web interface in Microsoft Internet Explorer. The browser title is "VMM Device Administration [Normal User Login] - Microsoft Internet Explorer" and the address bar shows "http://10.151.116.9/admin/system.cgi". The page has a navigation bar with "Home", "Configuration", and "Geo Position" tabs. The "Configuration" tab is active, showing a form with the following fields:

- System Name: sd116
- Rdate Server Address: 172.31.0.20
- Wired Interface Address: 10.151.116.9
- Wired Subnet Mask: 255.255.255.0
- DHCP Lease Time (sec): 300

Below these fields is the "External Device Provisioning" section, which is a table with columns for "Enable", "IP Address", "MAC", and "Status".

Enable	IP Address	MAC	Status
<input checked="" type="checkbox"/>	Local-DHCP 10.151.116.10	<input type="checkbox"/> reserve	reachable
<input checked="" type="checkbox"/>	Local-DHCP 10.151.116.11	<input type="checkbox"/> reserve	unreachable
<input checked="" type="checkbox"/>	Local-DHCP 10.151.116.12	<input type="checkbox"/> reserve	unreachable

At the bottom of the configuration page are three sections: "Device Priority", "Device Addressing", and "Geo Settings".

- Device Priority:** Radio buttons for Priority 7 through Priority 0. Priority 2 is selected.
- Device Addressing:** Radio buttons for Remote DHCP, Statically-Provisioned (10.151.116.1), and User-Supplied. Below are input fields for User-Supplied IP Address, Subnet Mask, Gateway, Domain, and DNS, all set to 0.0.0.0.
- Geo Settings:** A checked "Enable Geo Position" checkbox, a "Reporting Interval" of 10, and input fields for "Primary MAP Address" (0.0.0.0) and "Secondary MAP Address" (0.0.0.0).

"Apply" and "Cancel" buttons are located at the bottom center of the page.

**Figure 3-6. VMM Configuration Page (Normal User Account)**

### 3.2.6 VMM Device Administration Geo Position Tab

The geo position feature has to be provisioned on the destination or map server by the Network Administrator.

Before any data can be viewed on the *Geo Position* tab:

1. The **Enable Geo Position** check box has to be checked on the *Configuration* tab, in the **Geo Settings** section of the screen.
2. The map server's IP address needs to be provided in the **Primary Map Address** field in the **Geo Settings** section. The **Secondary Map Address** is optional.

For additional information about the Geo Location feature, refer to the *MeshPositioning Application Users Guide*.

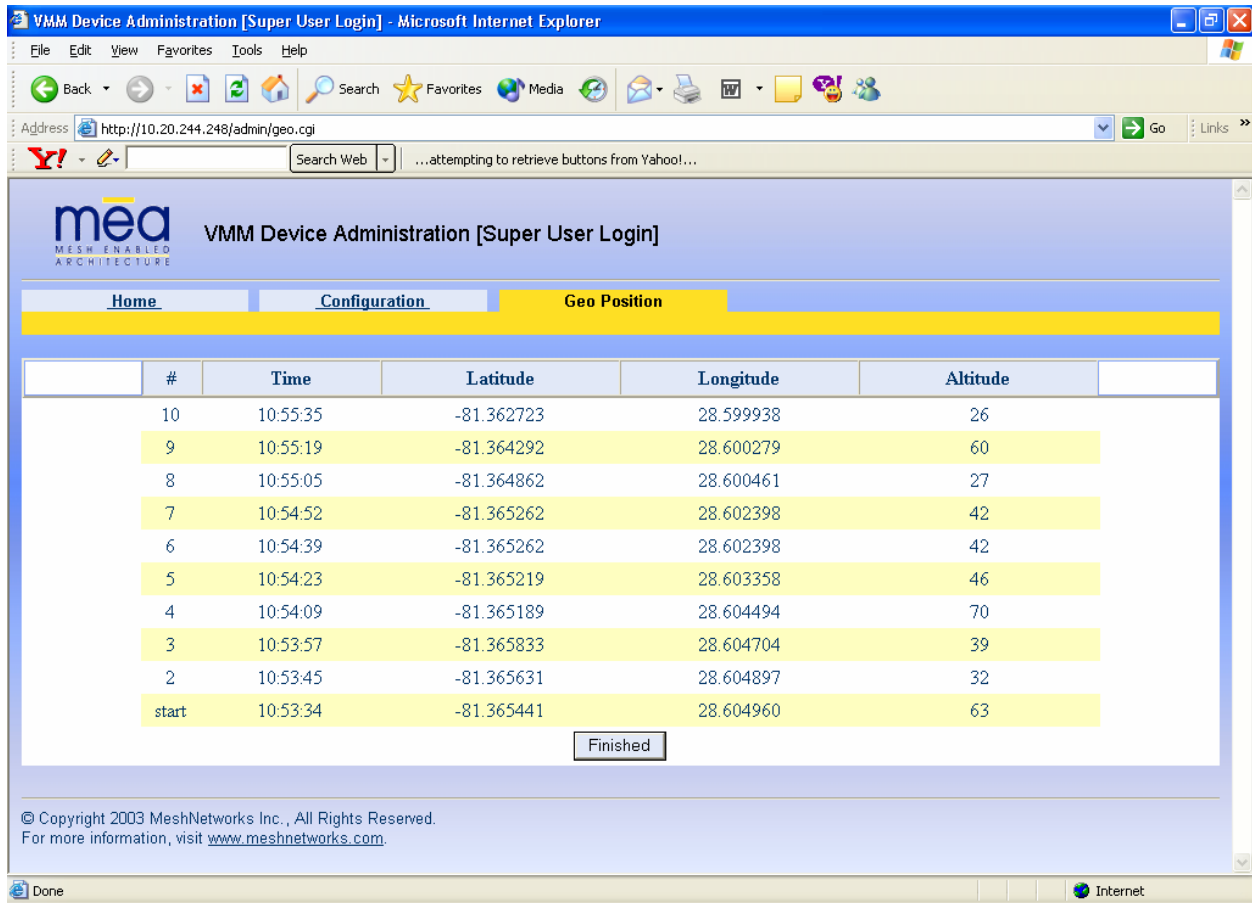


Figure 3-7. Geo Position Tab (Same view for Super User and Normal accounts)

The *Geo Position* tab displays readings of the VMM device when the feature is enabled. The information contained on this screen will look the same to the Administrator and to the Access User role.

### 3.3 Device Addressing Schemes

The concept of unified modes of operation centers on the current state of network communication: Associated State and Unassociated State. In the associated state, the device is using infrastructure equipment to communicate. In the unassociated state, the device operates in peer-to-peer mode. There are three addressing schemes which allow the IT manager increased flexibility in deployment: Network DHCP, Statically Provisioned, and User Supplied.

All of these schemes may be assigned per device, either by the user or by the network manager. The network manager can also limit the user-selectable schemes or force a specific scheme. Devices in each of these schemes can interoperate and communicate with each other, so long as the assigned addresses do not conflict and are mutually routable.

### 3.3.1 Network DHCP Scheme

*Network DHCP* means that the VMM device can be configured to request an address from a DHCP server and requires the inclusion of a DHCP server in the core network configuration to answer these requests. With Network DHCP selected, the VMM will send DHCP requests for its own address to the core network once it becomes associated and establishes communications with the infrastructure. Operation under the Network DHCP scheme allows users to temporarily wander outside of the network infrastructure without losing connectivity.

The server may be configured by the operator to hand out temporary or static leases. The VMM must associate and acquire an address from the network before establishing communications. Once a lease has been granted, the address will be valid out of network coverage for the remainder of the lease or, if a static lease was granted, until the next power cycle. If the lease expires or the user cycles power while outside of network coverage, the user will again lose the ability to communicate with the wireless network.

This scheme is best for a larger, closely managed network of subscribers who don't need to communicate or communicate only briefly outside of network coverage.

### 3.3.2 Statically Provisioned Scheme

Under the Statically Provisioned scheme, the VMM device will use provisioned DHCP-like information to establish an IP address for use in the wireless network. A DHCP server is not required on the core network because the addresses are derived from the MAC address by default. It should be noted that a DHCP server can still exist on the network to hand out addresses to other nodes using the Network DHCP Scheme as long as the server's address range does not conflict with addresses assigned to devices using the Statically Provisioned or User Supplied Schemes.

The IP addresses and options used are configurable per-device using MeshManager. The provisioned address may be freely used to communicate while associated or unassociated.

The operator must ensure that the provisioned addresses are routable and do not conflict with any other addresses in use. The operator is free to provision any option ordinarily provisioned by a DHCP server (subnet mask, DNS, etc.) through programming of the appropriate fields in each device using MeshManager.

This scheme is ideal for a managed network of users who regularly need to communicate inside and outside of network coverage or for a network lacking a DHCP server.

### 3.3.3 User Supplied Scheme

Operating under the *User Supplied* scheme, the VMM device is configured to use a *fixed* IP address and subnet mask. The user is responsible for configuring options that would otherwise be configured by a DHCP server.

It is also up to the user to ensure that the assigned address is routable on the core network (if core network access is needed) and that it does not conflict with other addresses in use. This is analogous to and carries the same caveats as plugging an Ethernet card into a LAN and manually assigning an address to the card.

The user is free to communicate while associated or unassociated. This scheme is ideal for small, unmanaged networks lacking a DHCP server.



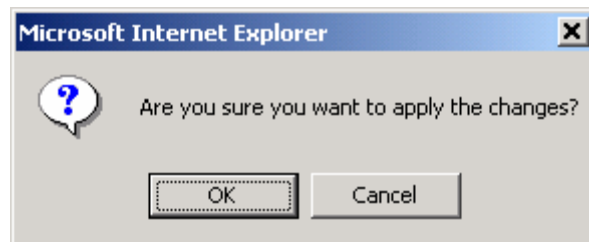
### 3.4 Setting User Supplied IP Addresses

In order to set the user-supplied IP address for the VMM, the User-Supplied radio button must be selected. At that point, the user may enter an IP address and subnet mask consistent with the existing network. The user should also enter the IP address of the default gateway and DNS server, as well as enter the domain name.

Note that this configures the *user-supplied address* for the VMM device. To configure addresses for Ethernet clients, refer to the description in the *External Device Provisioning* section of this guide.

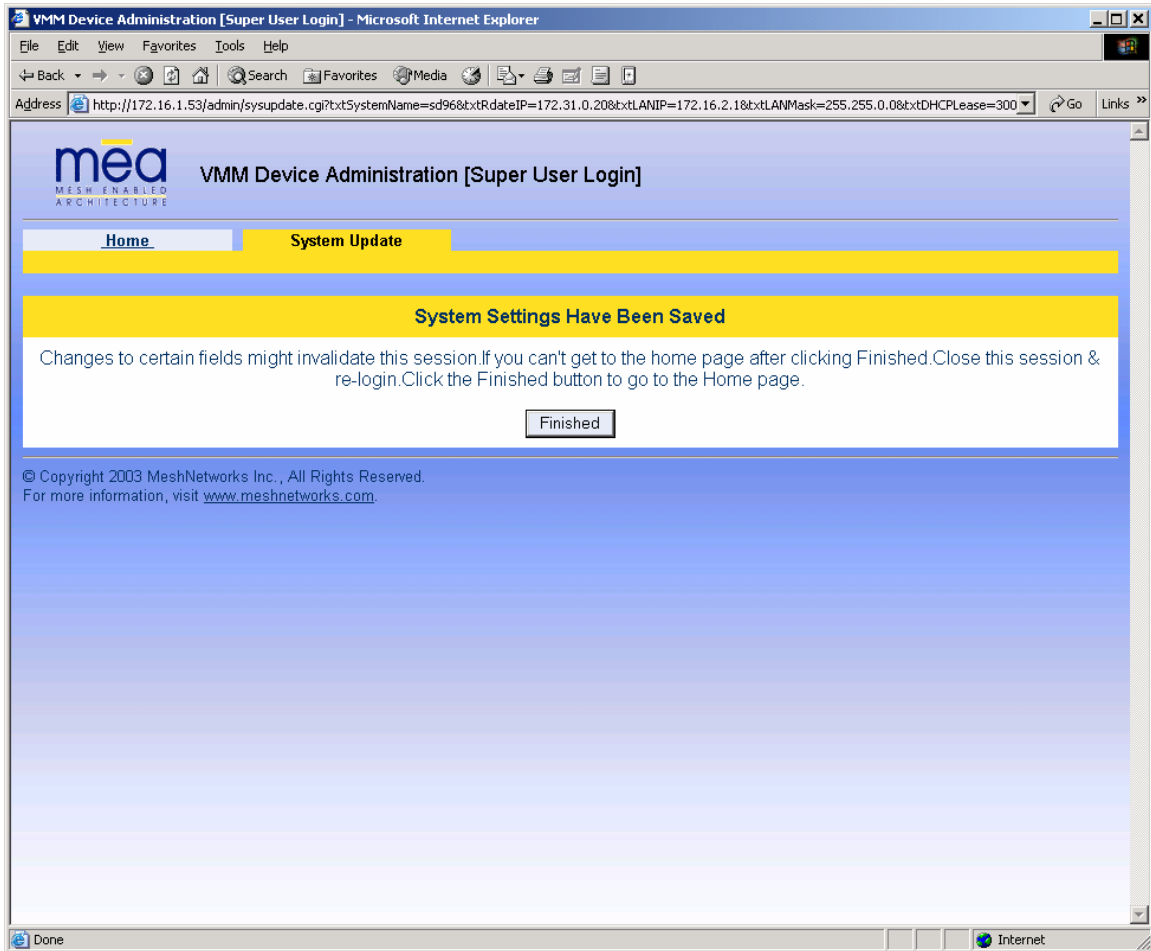
A similar screen will be displayed for the access account (the web page will indicate *Normal User Login*). Normal users can change only those settings for which they have system privileges.

When the desired configuration has been completed, click on the **Apply** button on the *Device Addressing* panel on the Device Administration Configuration Page. You will be prompted to verify that the changes to the configuration are correct before the changes are actually applied.



**Figure 3-8. Configuration Change Dialog**

When you click on the **OK** button, the configuration will be saved in flash. The *System Settings Have Been Saved* message, on the *System Update Save Completed* page, will then confirm that the changes have been saved.



**Figure 3-9. System Update Save Completed Web Page**

After the settings have been saved, click the **Finished** button. Your web browser should return to the *MEA Device Administration* home page. A reboot of the device is not required for the changes to take effect.

### 3.5 External Device Provisioning

The *External Device Provisioning* section of the *VMM Device Administration* page is used to configure addresses for the attached nodes on the local Ethernet segment. Up to three addresses are provisioned.

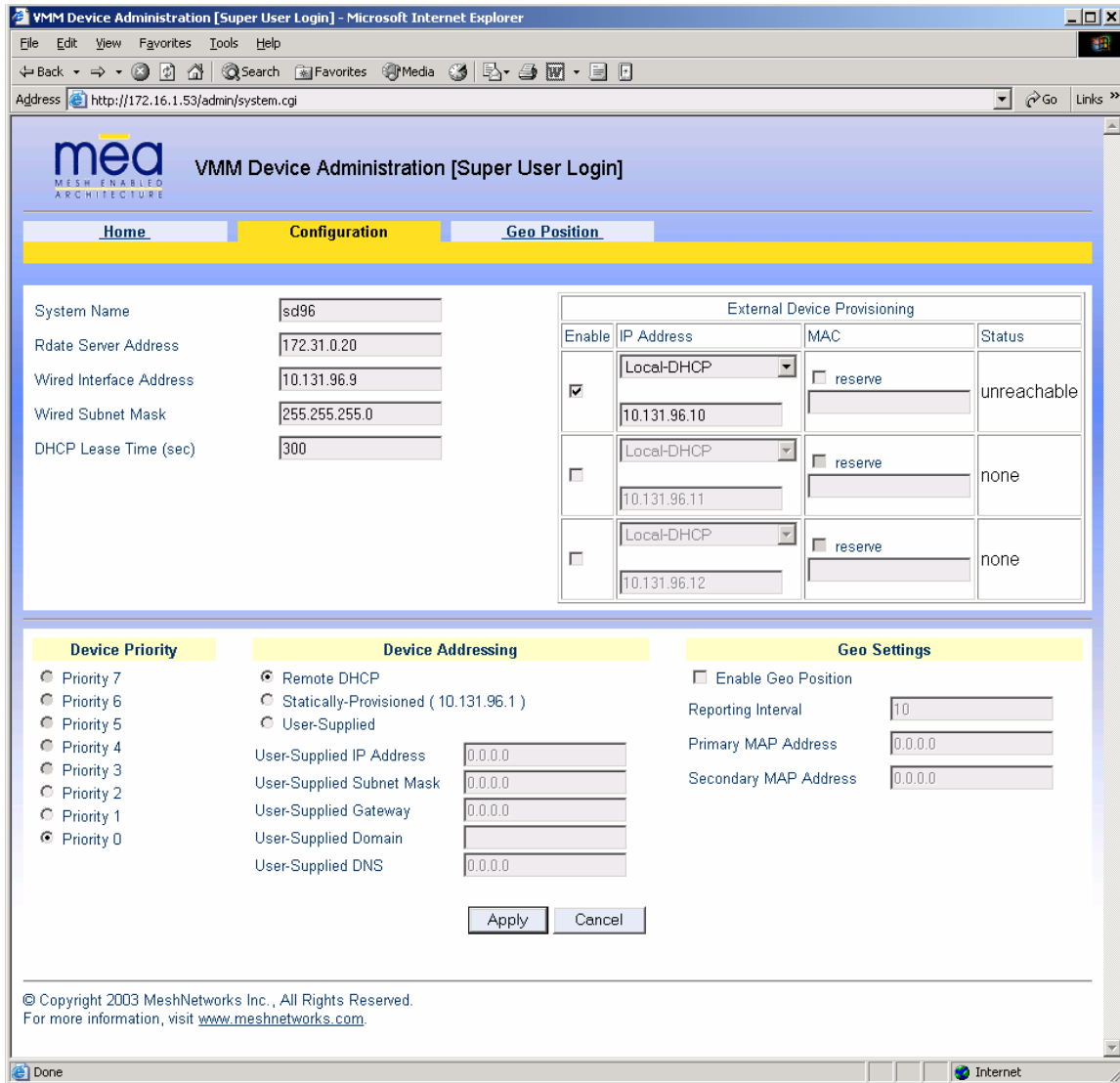


Figure 3-10. External Device Provisioning Table

The *Enable* checkbox indicates this row contains a valid address. Any address can be disabled by clearing the checkbox. The pull-down menu options indicate whether this address will be offered via the local DHCP service (“Local-DHCP”) or “Statically-Provisioned”.

The *Statically-Provisioned* setting is used to support devices that do not use DHCP to acquire an address.

The MAC address field is used for *Local-DHCP* addresses, so that the IP address can be reserved for a specific device. The *reserved* checkbox must be marked for this kind of IP address reservation. The *Status* field indicates whether the provisioned IP address was



detected (via a ping) when the web page was brought up.

The IP addresses default to values based on the transceiver MAC address of the device. The derivation is described below. By default, only the first IP address is enabled (for *local-DHCP*), and no addresses are reserved for specific MAC addresses. Make sure to check the checkbox for the client IP addresses you have entered. Client 2 and Client 3 are not enabled by default.

The VMM has two interfaces and must use two IP addresses. The wireless network must use the IP address on the wireless interface because that is the address for which the IAP will proxy and advertise. The same address will be accessed by the Device Manager when using MeshManager.

The *wired interface address* will be used by the VMM as the gateway address for the local Ethernet segment. The *wired subnet mask* is configurable so that the user may select a more restrictive subnet on the local Ethernet segment than what is normally provided to the wireless subscribers.

The MAC-derived default values are a means to ensure that these devices are likely to work out-of-the-box. The IP addresses are derived as follows:

Transceiver MAC address: 00:05:12:0A:XX:YY

Derived MAC addresses:

Local gateway:	10.xx.yy.9
Client1:	10.xx.yy.10
Client2:	10.xx.yy.11
Client3:	10.xx.yy.12

Where XX and YY are hex values (from the transceiver MAC address), and the lowercase xx and yy are the same values in decimal. For example, a VMM with a transceiver MAC address of 00:05:12:0A:80:20 would have a default local gateway address of 10.128.32.9.

The user is encouraged to change these addresses upon installation.

### 3.5.1 Connecting to the Ethernet Port

If only one device is to be connected to the VMM, you can connect directly to the device using an Ethernet cable.

If you are going to connect more than one device to the VMM, you will need to connect a hub to the VMM, and connect the other devices to the hub.

## 3.6 Working with MeshTray

MeshTray™ is a status and configuration application that reports vital and statistical information about the VMM. The application must be run on a client attached to the Ethernet port.

To start the MeshTray application, *double*-click on the MeshTray icon, or from the **Start** menu select **Programs** → **mea** → **MeshTray.exe**.

For detailed information about using the MeshTray application, refer to the MeshTray section of the MEA WMC6300 Windows Users Guide documentation.

### 3.6.1 MeshTray Status Information

When the utility is launched, the MeshTray *Status* tab displays useful system information such as a *Description* of the device, the *MAC* and *IP* address of the device, and the *Type* of device (i.e., Vehicle Mounted Modem, Subscriber Device, etc.). The *Firmware Version* and *Firmware Build Date* displayed here can be used to verify that the correct firmware revision is currently loaded on the device, particularly after a firmware upgrade. The associated *IAP MAC* address and the *IAP Link Quality* are also displayed.

**Note:** Viewing the *Configuration* tab in MeshTray from a laptop that is connected directly to a VMM's Ethernet port, will show the "Addressing Scheme" section as grayed-out, or not available.

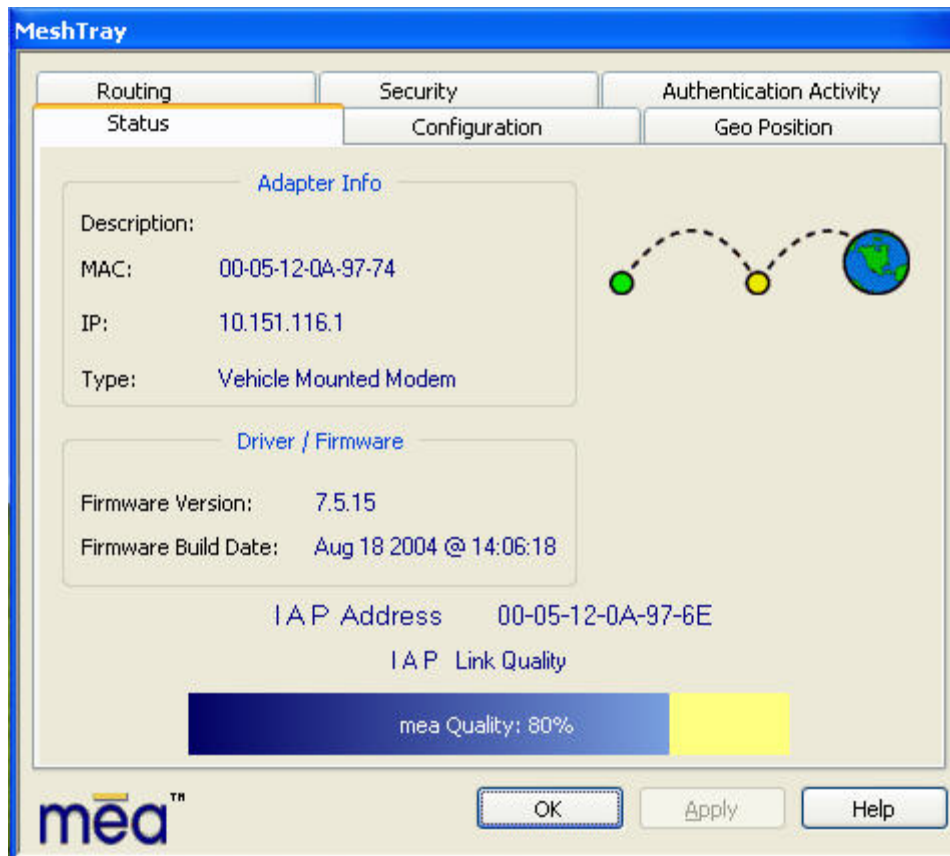


Figure 3-11. MeshTray Status Tab (VMM)

### 3.6.2 MeshTray Security Tab

The MeshTray Security tab allows for setting Open Authentication with Authentication Control and provides IAP Authentication information, as well as Peer Authentication configuration.

The *Peer Authentication* section allows for adding and removing *Group Names* and each of their passwords. There is a maximum of eight group names.

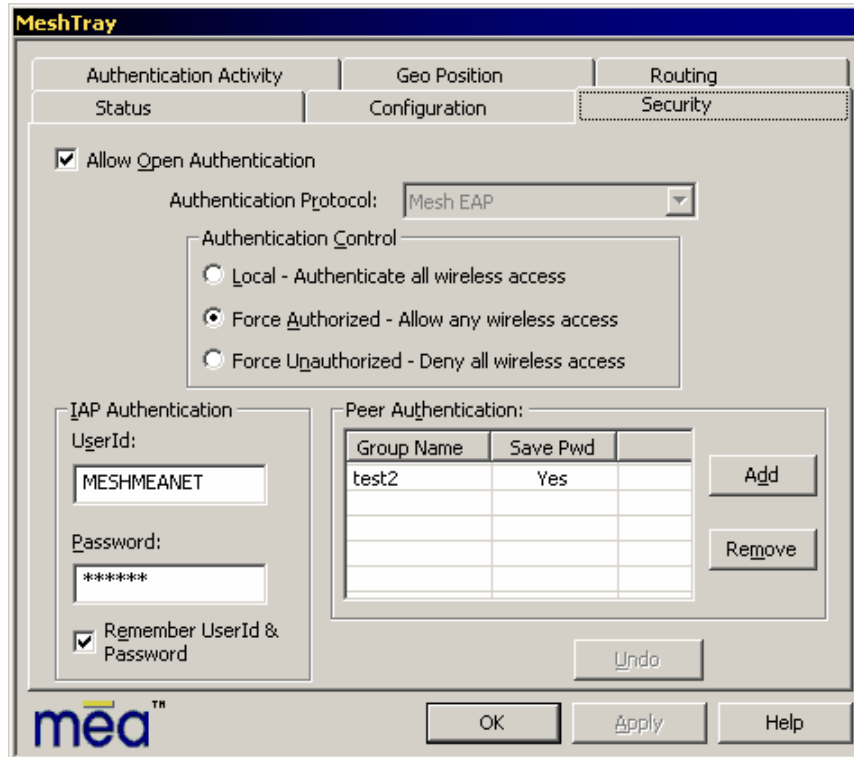


Figure 3-12. MeshTray Security Tab (VMM)

### 3.6.3 MeshTray Authentication Activity

The Authentication Activity tab displays any activity occurring between the VMM and the IAP and between the VMM and another Subscriber device (Peer-to Peer). The *Clear* button can be used to delete activities.

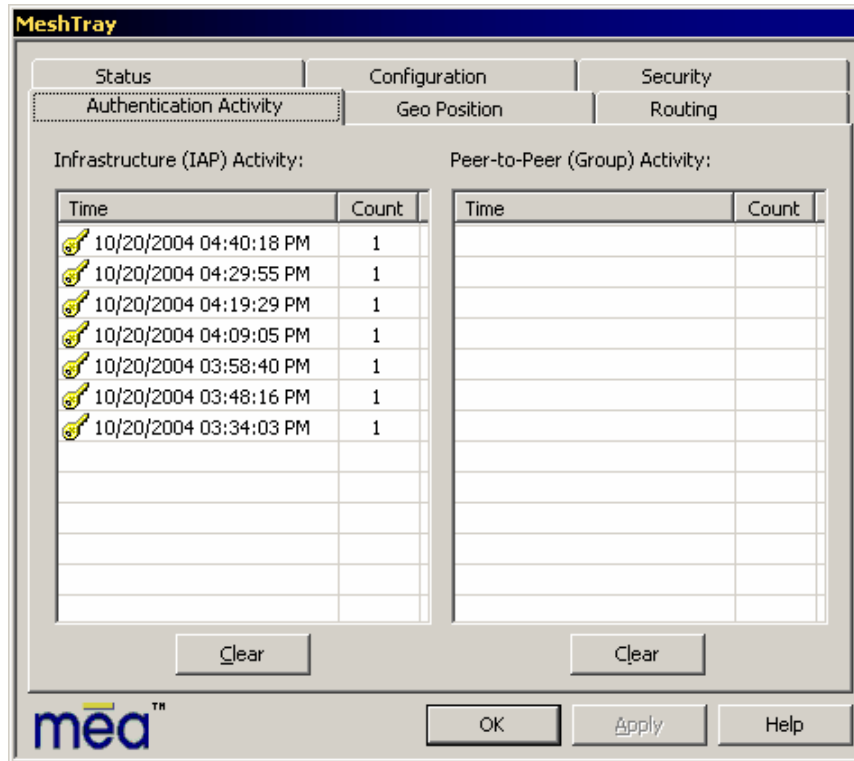
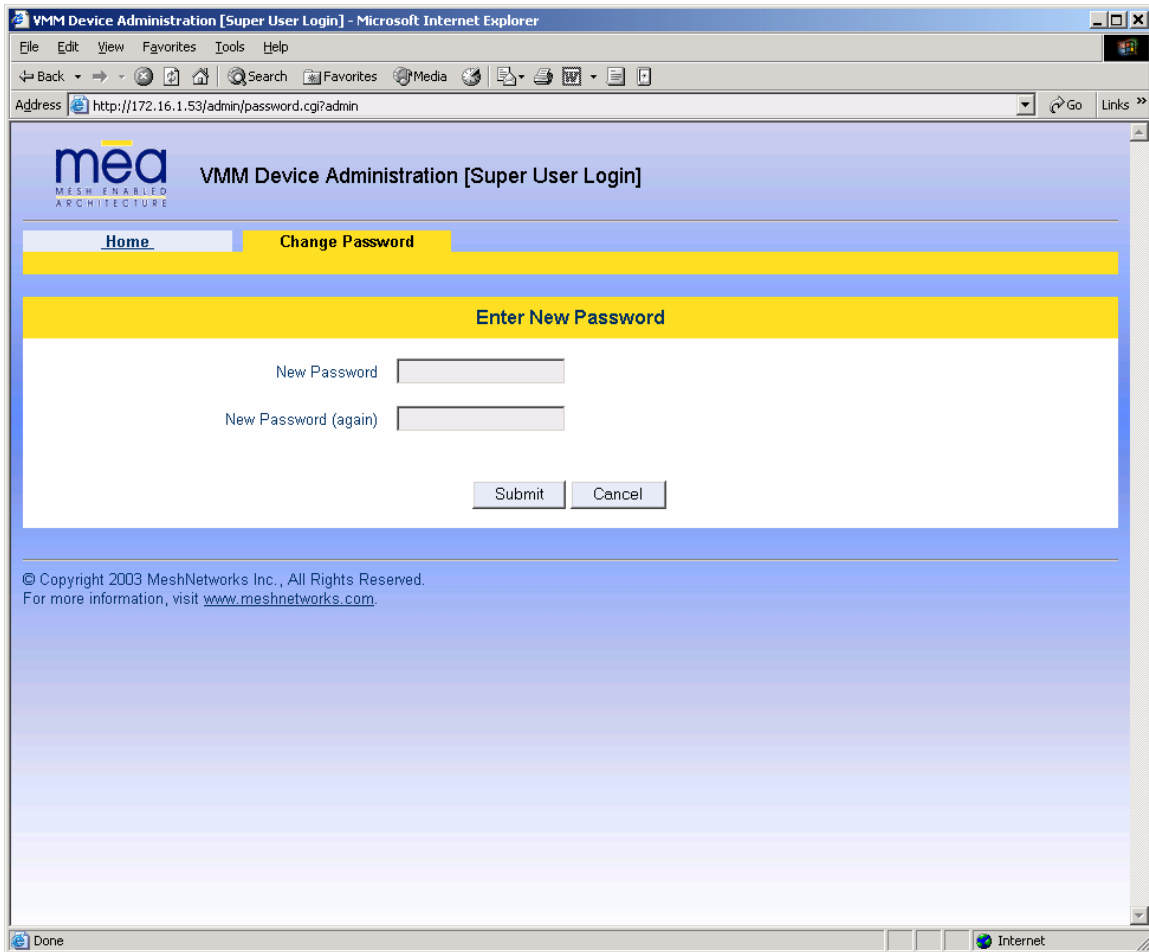


Figure 3-13. MeshTray Authentication Activity tab (VMM)

## 4 Device Maintenance

### 4.1 Changing the Web Interface Password

When the *Change Admin Password* function is selected from the *VMM Device Administration Home Page* by the administrator, or the *Change User Password* function is selected, the device will present the following web page:

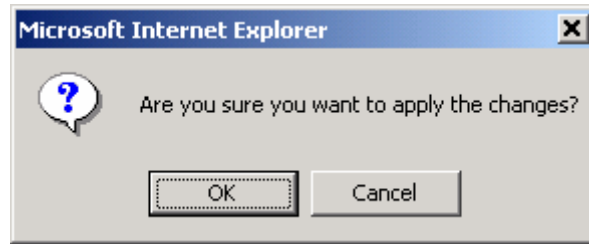


The screenshot shows a Microsoft Internet Explorer browser window displaying the VMM Device Administration web interface. The browser's address bar shows the URL `http://172.16.1.53/admin/password.cgi?admin`. The page header includes the Motorola logo and the text "VMM Device Administration [Super User Login]". Below the header, there are two tabs: "Home" and "Change Password", with "Change Password" being the active tab. The main content area is titled "Enter New Password" and contains two text input fields: "New Password" and "New Password (again)". Below these fields are two buttons: "Submit" and "Cancel". At the bottom of the page, there is a copyright notice: "© Copyright 2003 MeshNetworks Inc., All Rights Reserved. For more information, visit [www.meshnetworks.com](http://www.meshnetworks.com)".

**Figure 4-1. Enter New Password Web Page**

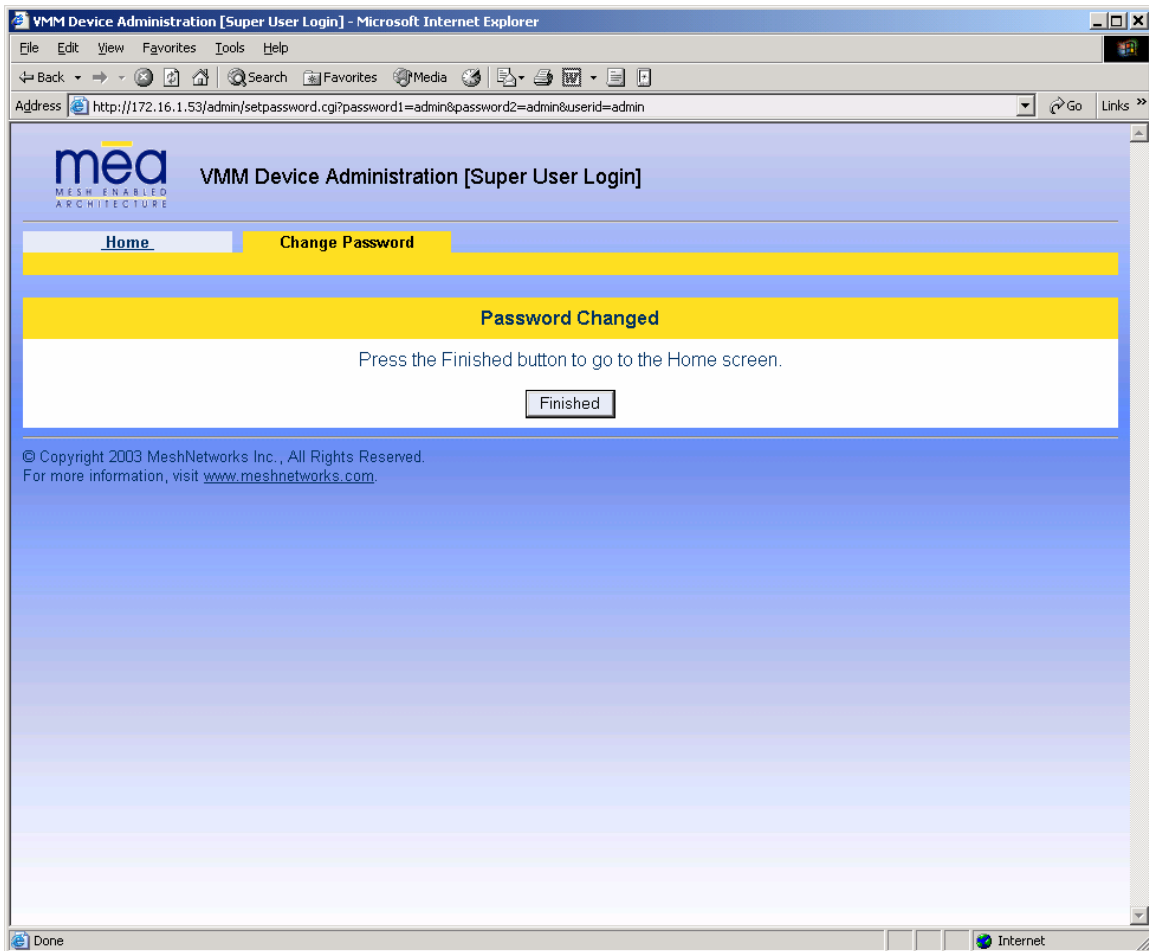
The operator is expected to enter a new password for the web account and click on the “submit” button. Once the password entry is complete, the device will prompt the operator for confirmation of the change.





**Figure 4-2. Confirm Changes Window for Enter New Password**

When the operator confirms the change, the new password will be stored in flash, and the device will present a status screen indicating that the change was successful.



**Figure 4-3. Password Changed Confirmation Web Page**

## 4.2 Upgrading the Device Firmware

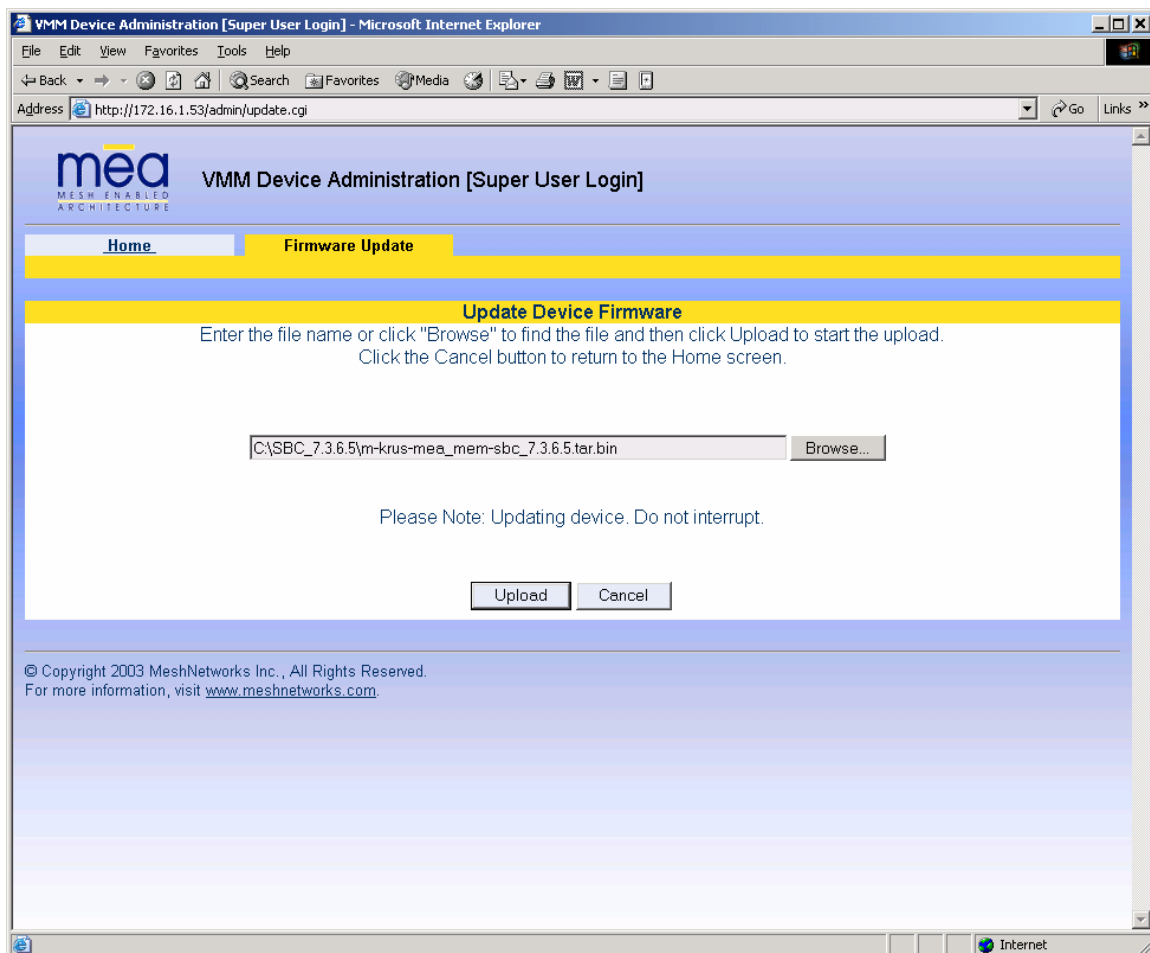
The web interface for the device also provides the ability to upgrade the firmware on-site. To use this feature, you must have an upgrade file from a released upgrade package.



### NOTE

When upgrading to version 7.5.0.0 from any prior SBC release via the web page, the web page will show upgrade failure while the upgrade is still in progress in the background. In such cases, there is no clear indication of when the upgrade is finished. It is recommended to perform an upgrade via MeshManager and wait until the connection to the device (SNMP) is reestablished.

When the *Upgrade Device Firmware* function is selected from the *MEA Device Administration* Home Page, the device will present the following web page:



**Figure 4-4. Update Device Firmware Web Page**

This page allows entry of the name (and path) of the upgrade file. Once the correct filename has been entered, the device will prompt for confirmation:

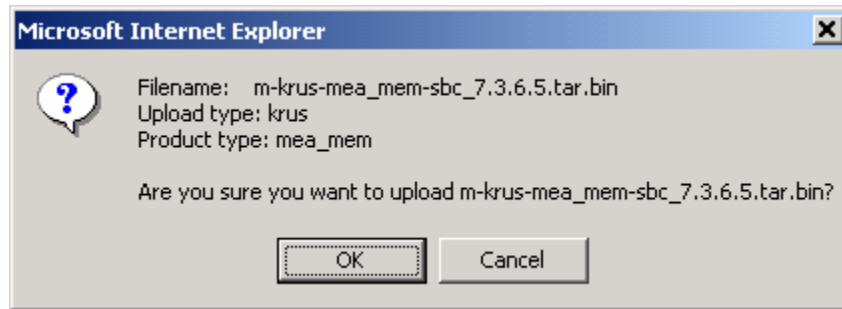


Figure 4-5. Confirm Upload Window for Firmware Update

Once the filename has been confirmed, the web browser will transmit the file to the device, and the device will present an upgrade progress screen. This page will indicate the current stage in the upgrade process.

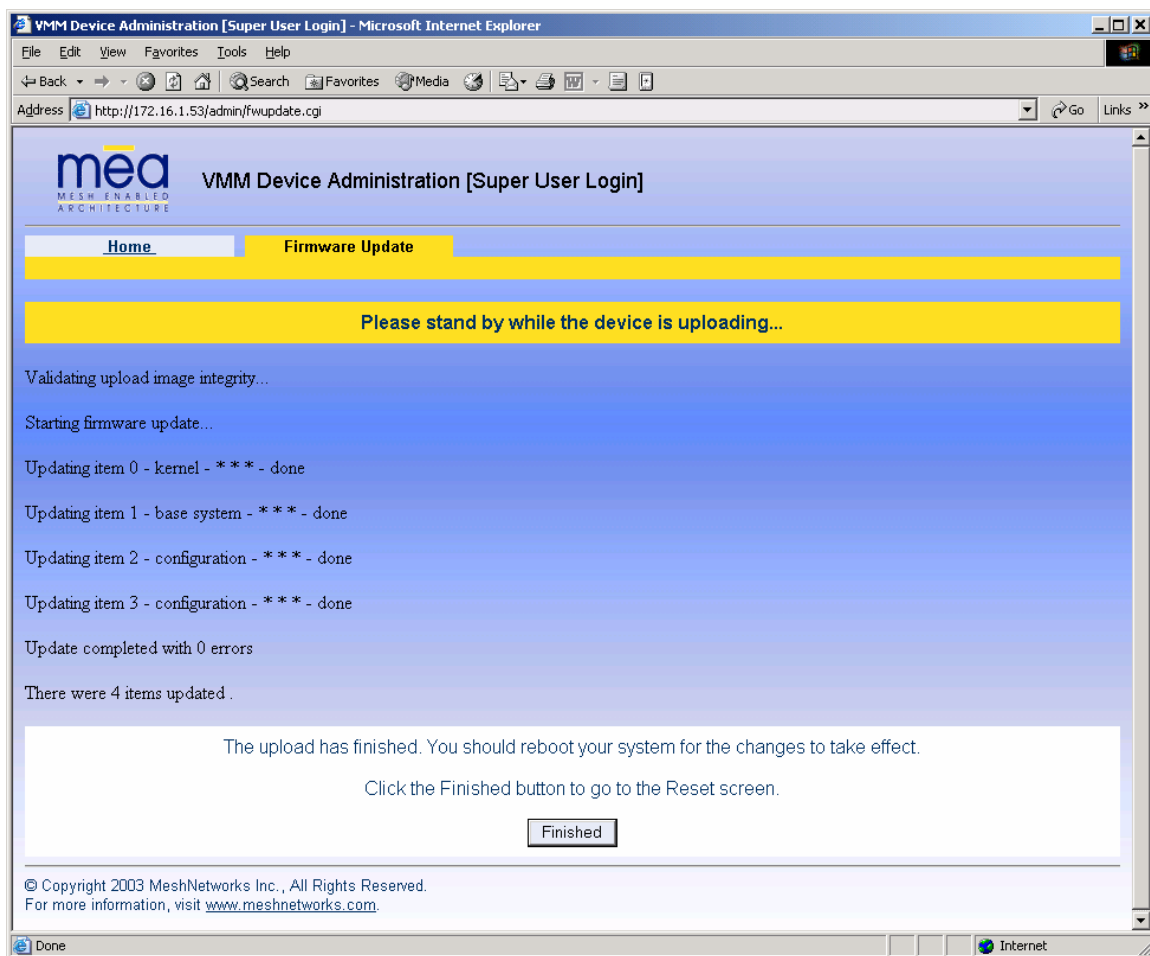
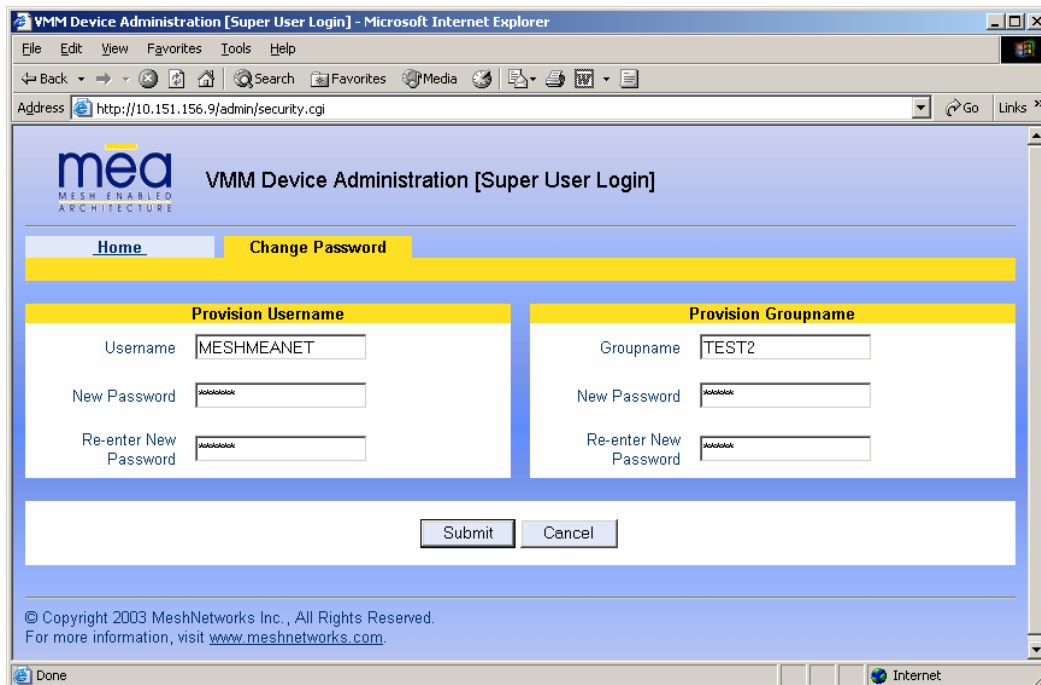


Figure 4-6. Firmware Upload Progress Web Page

Once the upgrade is completed, the device must be reset. The *Finished* button will transition the web browser to the reset screen. See the [Resetting the VMM via the Device Administration Web Page](#) section in this manual for additional information.

## 4.3 Security Provisioning Web Page

When the *Security Provisioning* option is selected from the *VMM Device Administration Home Page* by the administrator, the device will present the following web page:



**Figure 4-7. Security Provisioning Web Page**

The Security Provisioning web page contains two main sections: *Provision Username* and *Provision Groupname*. Each item in both sections can be changed as needed.

### 4.3.1 Provision Username Section

**Username** – the *username* provided in this field is used to communicate to the IAP and can be changed from this screen. If a new username is entered, the previous username is not retained.

**Password and Re-enter new password** – These two fields can be used to change the password for an existing username, or to provide a password for a new username.

### 4.3.2 Provision Groupname Section

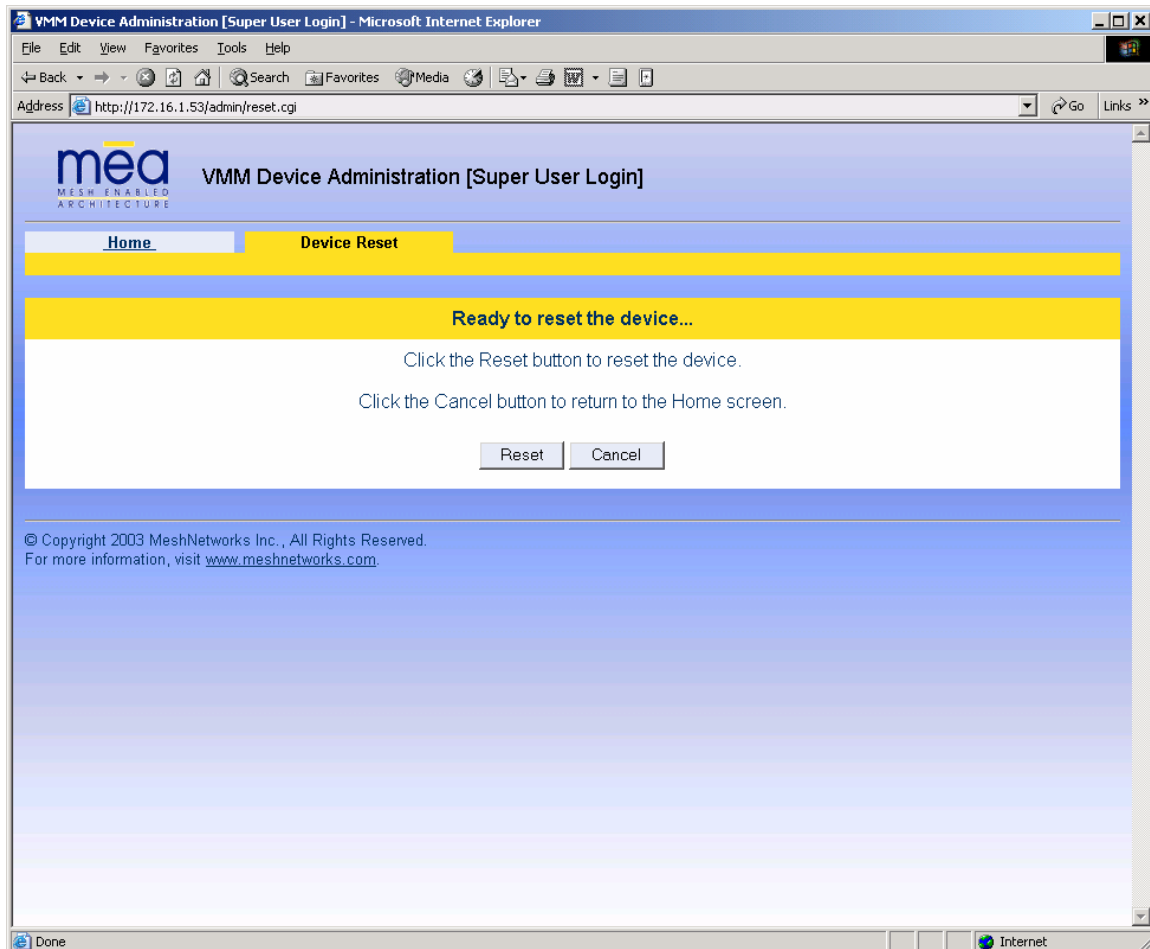
**Groupname** – the *groupname* provided in this field is used for peer-to-peer communication and can be changed from this screen. If a new groupname is entered, the previous groupname is not retained.

**Password and Re-enter new password** – These two fields can be used to change the password for an existing Groupname, or to provide a password for a new Groupname.

#### 4.4 Resetting the VMM via the Device Administration Web Page

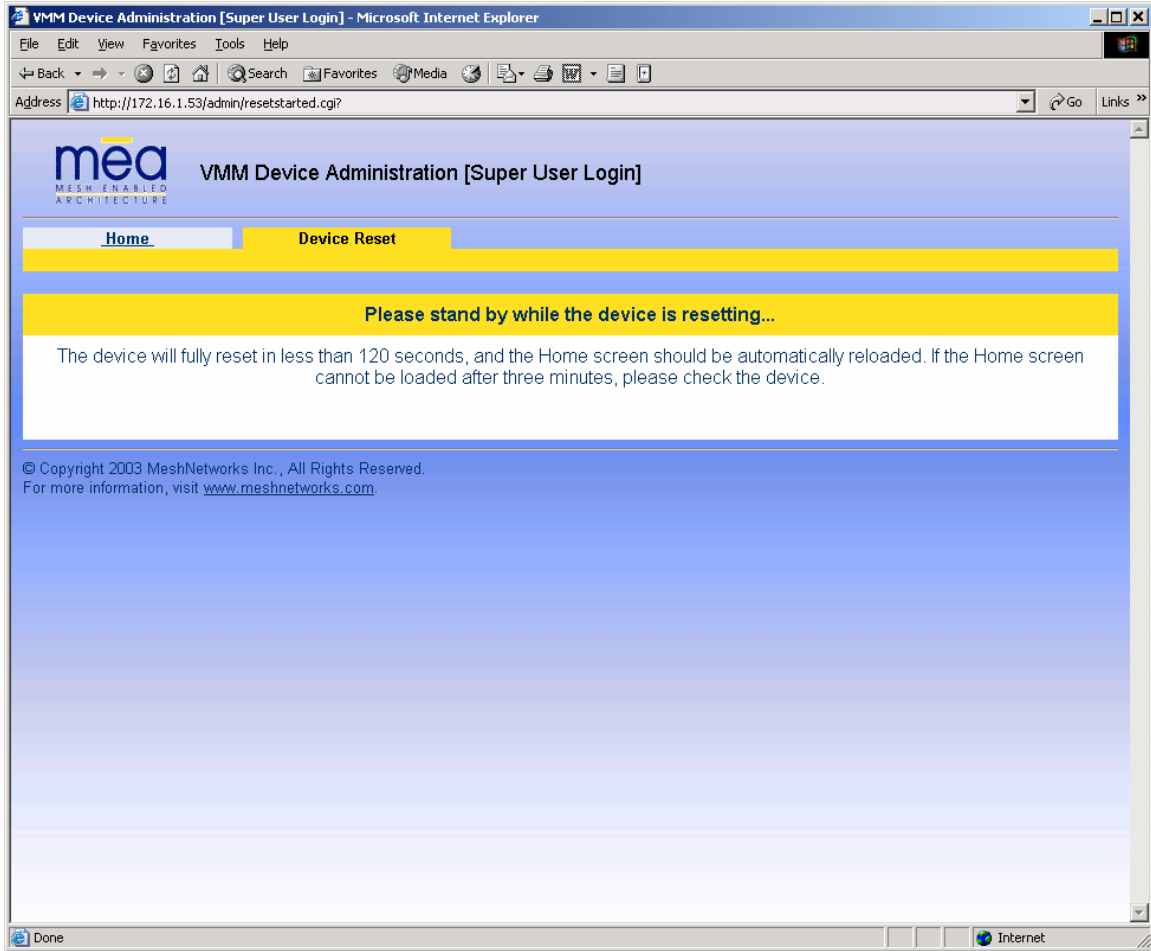
Although you should not have to reset the VMM device, the device can be commanded to reset via the web pages. In order to reset the device, return to the MEA Device Administration home page, and click on the *Reset the Device* link in the Device Management panel.

The web page displayed will allow you to reset the device.



**Figure 4-8. Device Reset Prompt Web Page**

Once you have commanded the device to reset, the following screen will be displayed. Your browser will delay for a short time, then transition to the home page once more.



**Figure 4-9. Device Reset in Progress Page**

**NOTE:** After the completion of the reset, you may experience a significant delay when bringing up another web page. Be patient.

## 4.5 Restoring Factory Settings – User Supplied Mode Limitations

**NOTE:** In Release 3 and 3.1, there is a known issue that arises if the selected device addressing mode is *User-Supplied* when the user restores the factory default settings for the VMM.

### 4.5.1 Recovering from VMM Reset-to-Default in User-Supplied Mode

After restoring factory defaults, the VMM's addressing scheme is automatically set to *Network DHCP*. This causes the network connection between the attached Ethernet devices and the core network to become disabled.

There are three available options to recover from this situation and restore the connection to the core network.

#### 4.5.1.1 Resetting Device Addressing Mode Using Device Manager

Device Manager will be able to manage some but not all of the device parameters at this time. The network operator may change the selected device addressing mode via Device Manager to either *User-Supplied* or *Statically-Provisioned*.

#### 4.5.1.2 Resetting Device Addressing Mode via Configuration Web Page

Because the factory default settings were restored, the VMM will offer one IP address via DHCP. This address will be in the form 10.xx.yy.10, where xx and yy are based on the transceiver MAC address as described in section 3.2 of this manual. The VMM will be accessible via the 10.xx.yy.9 address. Once an Ethernet device has been attached to the VMM, the configuration web page may be accessed at the 10.xx.yy.9 address and the device addressing mode may be changed to either *Remote-DHCP* or *Statically-Provisioned*.

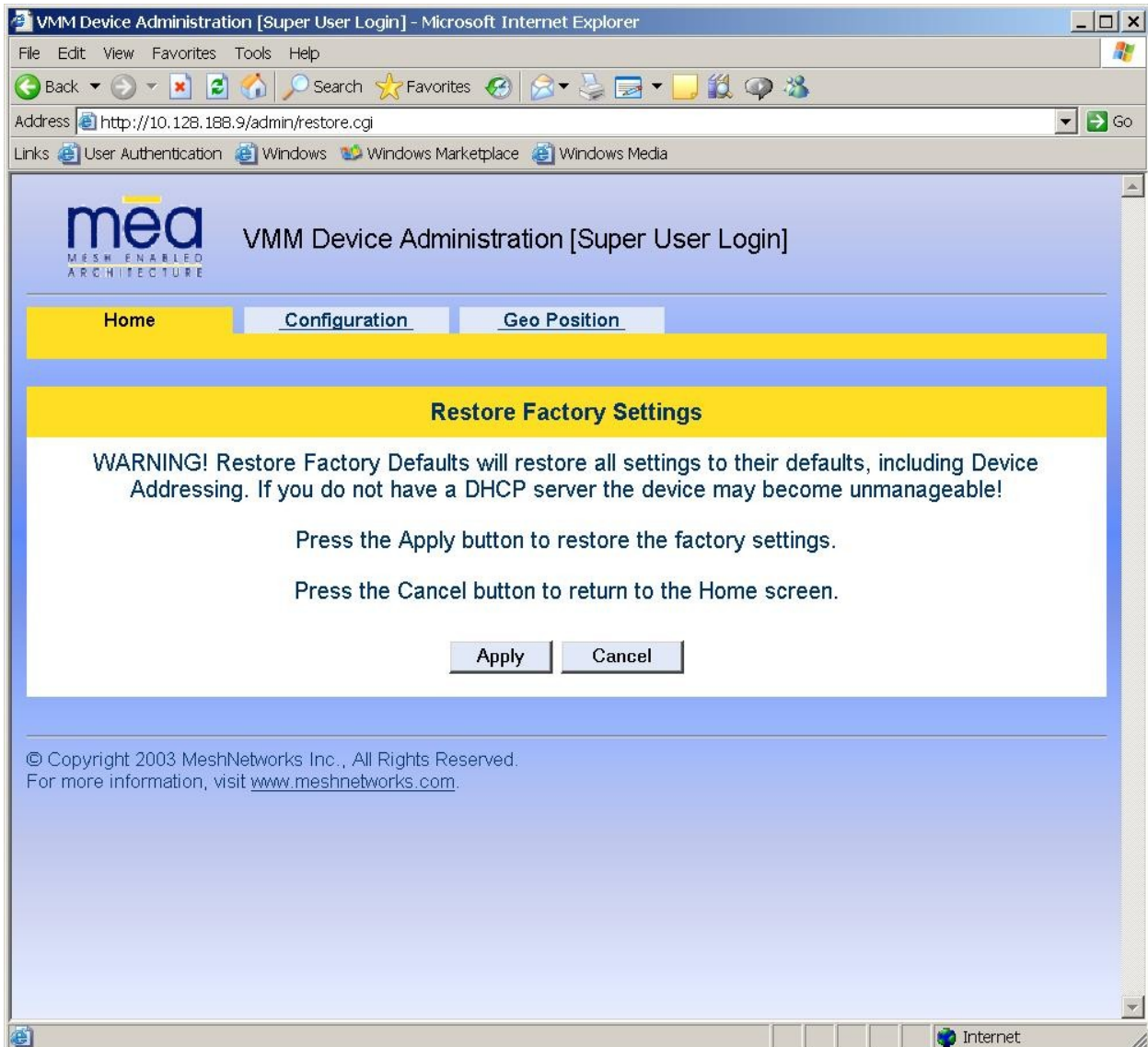
Be aware that the access password for the web page will have also been reset.

#### 4.5.1.3 Resetting User-Supplied Parameters via Configuration Web Page

If the allowed device addressing modes were restricted to *User-Supplied*, the user may still connect to the VMM (as described above) and access the configuration web page. The *User-Supplied* parameters may then be set to usable values.

## 4.6 Restoring Factory Settings – Normal Operations

When the *Restore Factory Defaults* function is selected from the *VMM Device Administration* Home Page, the device will present the following web page.



**Figure 4-10. Restore Factory Settings Web Page**

The *Restore Factory Defaults* function allows the operator to return the device to factory defaults. This change will include the web password for the administrator and access accounts. This will also return the local IP addresses to the default MAC-derived values.

The confirmation window will be displayed. Click on the **OK** button to confirm the action.



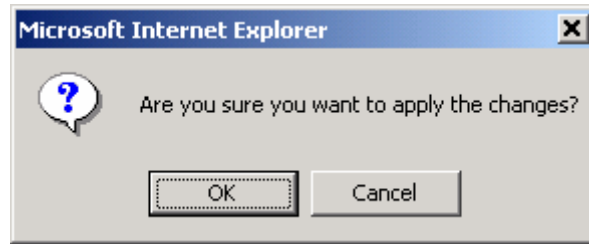


Figure 4-11. Confirm Changes Window for Restore Factory Settings

The *Factory Settings Restored* page will be displayed.

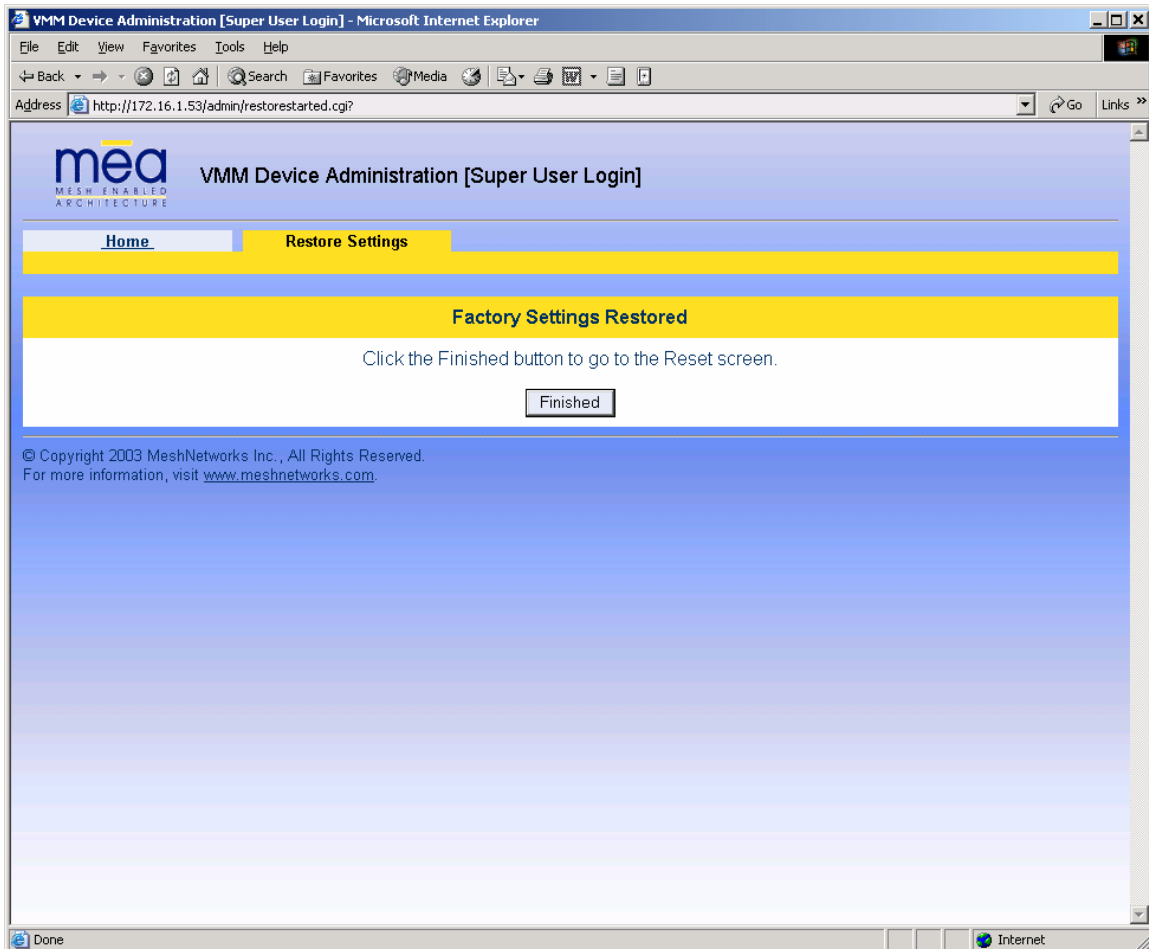


Figure 4-12. Factory Settings Restored Web Page

Click on the **Finished** button to complete the reset procedure.



## 5 Customer Service Information

If you have read this document and made every effort to resolve installation or operation issues yourself and still require help, please contact your regional Motorola support representatives

### USA

Motorola System Support Center (SSC) using the following contact information:

**Phone:** 800-221-7144

**Hours of Operation:** 7 days a week, 24 hours

### Europe

**Phone:** +44 (0)1793 564680

**Email:** [essc@motorola.com](mailto:essc@motorola.com)

**Hours: of Operation:** Mon-Fri 09:00 - 17:00 GMT

Calls are logged 24 x 7, cases will be worked Mon-Fri 09:00 - 17:00 GMT

### Asia and Pacific Region

Remote Technical Help Desk (Channel Partners)

**Phone:** +63 28 92 79 93

**Email:** [wi4Tech@motorola.com](mailto:wi4Tech@motorola.com)

**Hours of Operation:** Mon - Fri 8 am - 6 pm

Sat 8 am - 12 noon

## 5.1 *Obtaining Support*

Motorola provides technical support services for your system and recommends that you coordinate warranty and repair activities through the Motorola System Support Center (SSC). When you consult the Motorola SSC, you increase the likelihood that problems are rectified in a timely fashion and that warranty requirements are satisfied. Check your contract for specific warranty and service information.

### 5.1.1 System Information

To be provided with the best possible opportunity for support, collect the following system information and have it available when obtaining support.

- Location of the system
- Date the system was put into service
- Software or firmware version information for components of your system
- Serial number(s) of the device(s) or component(s) requiring support
- A written description of the symptom or observation of the problem:
  - When did it first appear?
  - Can it be reproduced?
  - What is the step-by-step procedure to cause it?
- Do other circumstances contribute to the problem? For example, changes in weather or other conditions?
- Maintenance action preceding problem:
  - Upgrade of software or equipment
  - Change in the hardware or software configuration
  - Software reload - from backup or from CD-ROM (note the version and date)

## 5.2 *Return Material Request*

After collecting system information, contact the Motorola System Support Center for assistance or to obtain a Return Material Authorization (RMA) number for faulty Field Replaceable Entities (FREs):

North America: 800-221-7144

### 5.2.1 Radio Products and Services Division

The Radio Products and Services Division is your source for manuals and replacement parts.



### **5.2.1.1 Radio Products and Services Division Telephone Numbers**

The telephone numbers for ordering are: (800)-422-4210 (US and Canada orders)

The Fax numbers are: (800)-622-6210 (US and Canada orders)

The number for help identifying an item or part number is (800)-422-4210; select choice “3” from the menu

### **5.2.2 Returning System Components to Motorola**

Motorola's service philosophy is based on field replaceable entities (FREs). FREs are system components identified by Motorola to be returned to Motorola for repair.

### **5.2.3 Returning FREs**

Return faulty FREs to Motorola for repair. When you return an assembly for service, follow these best practices:

- Place any assembly containing CMOS devices in a static-proof bag or container for shipment.
- Obtain a return authorization (RA) number from the Motorola System Support Center.
- Include the warranty, model, kit numbers, and serial numbers on the job ticket, as necessary.
- If the warranty is out of date, you must have a purchase order.
- Print the return address clearly, in block letters.
- Provide a phone number where your repair technician can be reached.
- Include the contact person's name for return.
- Pack the assembly tightly and securely, preferably in its original shipping container

## 6 Warranty Information

This warranty applies within the fifty (50) United States, the District of Columbia and Canada.

### LIMITED WARRANTY MOTOROLA COMMUNICATION PRODUCTS

If the affected product is being purchased pursuant to a written Communications System Agreement signed by Motorola, the warranty contained in that written agreement will apply. Otherwise, the following warranty applies.

#### I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

Motorola Inc. or, if applicable, Motorola Canada Limited ("Motorola") warrants the Motorola manufactured Broadband Data communications product, against material defects in material and workmanship under normal use and service for a period of One (1) Year from the date of shipment.

Motorola, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it with the same or equivalent Product (using new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided purchaser notifies Motorola according to the terms of this warranty. Repaired or replaced Product is warranted for the balance of the original applicable warranty period. All replaced parts of the Product shall become the property of Motorola.

This express limited warranty is extended by Motorola to the original end user purchaser purchasing the Product for purposes of leasing or for commercial, industrial, or governmental use only, and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by Motorola. Motorola assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of Motorola. Unless made in a separate written agreement between Motorola and the original end user purchaser, Motorola does not warrant the installation, maintenance or service of the Product.

Motorola cannot be responsible in any way for any ancillary equipment not furnished by Motorola which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment is expressly excluded from this warranty. Because each system which may use the Product is unique, Motorola disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

#### II. GENERAL PROVISIONS:

This warranty sets forth the full extent of Motorola's responsibilities regarding the Product. Repair, replacement or refund of the purchase price, at Motorola's option, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. MOTOROLA DISCLAIMS ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL MOTOROLA BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

#### III. HOW TO GET WARRANTY SERVICE:

Purchaser must notify Motorola's representative or call Motorola's Customer Response Center at 1-800-247-2346 within the applicable warranty period for information regarding warranty service.

#### IV. WHAT THIS WARRANTY DOES NOT COVER:



- A) Defects or damage resulting from use of the Product in other than its normal and customary manner.
- B) Defects or damage from misuse, accident, water, or neglect.
- C) Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- D) Breakage or damage to antennas unless caused directly by defects in material workmanship.
- E) A Product subjected to unauthorized Product modifications, disassemblies or repairs (including, without limitation, the addition to the Product of non-Motorola supplied equipment) which adversely affect performance of the Product or interfere with Motorola's normal warranty inspection and testing of the Product to verify any warranty claim.
- F) Product which has had the serial number removed or made illegible.
- G) Batteries (they carry their own separate limited warranty).
- H) Freight costs to the repair depot.
- I) A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with Motorola's published specifications or with the FCC type acceptance labeling in effect for the Product at the time the Product was initially distributed from Motorola.
- J) Scratches or other cosmetic damage to Product surfaces that does not affect the operation of the Product.
- K) That the software in the Product will meet the purchaser's requirements or that the operation of the software will be uninterrupted or error-free.
- L) Normal and customary wear and tear.
- M) Non-Motorola manufactured equipment unless bearing a Motorola Part Number in the form of an alpha numeric number (i.e., TDE6030B).
- N) Lift trucks for installation, removal, replacement or repair of the Motorola supplied products from light, power, telephone poles etc.
- O) Dispatch to remote site locations
- P) Loading of software upgrades or fixes into the devices.

#### V. GOVERNING LAW

In the case of a Product sold in the United States and Canada, this Warranty is governed by the laws of the State of Illinois and the Province of Ontario, respectively.

#### VI. PATENT AND SOFTWARE PROVISIONS:

Motorola will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or its parts infringe a United States patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- A) that Motorola will be notified promptly in writing by such purchaser of any notice of such claim;
- B) that Motorola will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and
- C) should the Product or its parts become, or in Motorola's opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit Motorola, at its option and expense, either to procure for such purchaser the right to continue using the Product or its parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or its parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or its parts as established by Motorola.

Motorola will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or its parts furnished hereunder with software, apparatus or devices not furnished by Motorola, nor will Motorola have any liability for the use of ancillary

equipment or software not furnished by Motorola which is attached to or used in connection with the Product. The foregoing states the entire liability of Motorola with respect to infringement of patents by the Product or any its parts thereof.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce in copies and distribute copies of such Motorola software. Motorola software may be used in only the Product in which the software was originally embodied and such software in such Product may not be replaced, copied, distributed, modified in any way, or used to produce any derivative thereof. No other use including, without limitation, alteration, modification, reproduction, distribution, or reverse engineering of such Motorola software or exercise of rights in such Motorola software is permitted. No license is granted by implication, estoppel or otherwise under Motorola patent rights or copyrights.



## 7 Regulatory Information

### 7.1 FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received; including interference that may cause undesired operation.

Federal Communications Commission (FCC) Statement:

This Equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### 7.2 FCC RF Energy Exposure Statement

1. This equipment complies with FCC RF Energy exposure limits set forth for an uncontrolled environment.
2. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Although this device complies with the FCC RF Exposure limits in multiple configurations of the antenna, we suggest that the antenna be positioned away from the body when transmitting in order to minimize the level of RF Exposure.

### 7.3 Regulatory and RF Safety Exposure

Your Motorola Wireless Network Device is designed and tested to comply with a number of national and international standards and guidelines (listed below) regarding human exposure to RF electromagnetic energy.

**This product complies with the following RF energy exposure standards and guidelines:**

- United States Federal Communications Commission, Code of Federal Regulations; 47CFR part 2 sub-part J
- American National Standards Institute (ANSI) / Institute of Electrical and Electronic Engineers (IEEE) C95. 1-2005
- Institute of Electrical and Electronic Engineers (IEEE) C95.1-1999 Edition
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998



- Ministry of Health (Canada) Safety Code 6. Limits of Human Exposure to
- Radiofrequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999
- Australian Communications Authority Radiocommunications (Electromagnetic Radiation – Human Exposure) Standard, 2003
- ANATEL ANNEX to Resolution No. 303 of July 2, 2002 "Regulation of limitation of exposure to electrical, magnetic and electromagnetic fields in the radio frequency range between 9 KHz and 300 GHz" and "Attachment to resolution # 303 from July 2, 2002"

**RF Exposure Compliance and Guidelines Operating Instructions**

To ensure compliance with the general population uncontrolled environment RF exposure limits in these standards, the antenna should be kept at a minimum separation distance of 20cm from all persons when used in a personal or laptop computer.

**ATTENTION**

To ensure compliance with FCC requirements, use only Motorola approved, supplied antennas. Use of non-Motorola approved antennas may result in non-compliance with FCC regulations.

**NOTE: The manufacturer is not responsible for any unauthorized modifications to this equipment. Unauthorized modifications could void user's authority to operate device.**

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