Register your product and get support at

www.philips.com/welcome

ID555

EN Telephone Answering Machine

⚠️ **Warning**

Use only rechargeable batteries.
Charge the handset for 24 hours before use.

PHILIPS

Table of contents

1 Important

Take time to read this user manual before you use your phone. It contains important information and notes regarding your phone.

1.1 Power requirements

- This product requires an electrical supply of 100-240 volts AC. In case of power failure, the communication can be lost.
- The Electrical network is classified as hazardous. The only way to power down the charger is to unplug the power supply from the electrical outlet. Ensure that the electrical outlet is always easily accessible.
- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard EN 60-950.

⚠ Warning

To avoid damage or malfunction:

- Do not allow the charging contacts or the battery to come into contact with metal objects.
- Do not open it as you could be exposed to high voltages.
- Never use any other battery than the one delivered with the product or recommended by Philips: risk of explosion.
- Always use the cables provided with the product.

- Use only with provided batteries:
  a) TCL, PL-043043, Li-ion polymer battery, 3.7V 500mAH
  b) Mcnair, MC-163-500, Li-ion polymer battery, 3.7V 500mAH

- Use only with provided adaptor:
  Base Station
  a) Electronic Sales Ltd, IW507, 7.5V 500mA
  b) Electronic Sales Ltd, TR5075G, 7.5V 500mA
  Charger pod
  a) Electonic Sales Ltd, TR1575G, 7.5V 150mA
  b) Electonic Sales Ltd, IW157, 7.5V 150mA

1.2 Safety Information

- Handsfree activation could suddenly increase the volume in the earpiece to a very high level: make sure the handset is not too close to your ear.
- This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.
- Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.
- Do not drop your phone or allow objects to fall on your phone.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.

- Do not use the product in places where there are explosive hazards.
- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.
- Do not allow the charger to come into contact with liquids.
- Active mobile phones in the vicinity may cause interference.

About operating and storage temperatures:
- Operate in a place where temperature is always between 0 and 35° C (32 to 95° F).
- Store in a place where temperature is always between -20 and 45° C (-4 to 113° F).
- Battery life may be shortened in low temperature conditions.

1.3 Conformity

We, Philips declare that the product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

This product can only be connected to the analogue telephone networks of the countries mentioned on the packaging.

You can find the Declaration of Conformity on www.p4c.philips.com.

1.4 Using GAP standard compliance

The GAP standard guarantees that all DECT^{TM} GAP handsets and base stations comply with a minimum

operating standard irrespective of their make. Your handset and base station are GAP compliant, which means the minimum guaranteed functions are: register a handset, take the line, receive a call and dial. The advanced features may not be available if you use another handset than an ID555 with your base station. To register and use your ID555 handset with a GAP standard base station of a different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described on page 33.

To register a handset of another make to the ID555 base station, place the base station into registration mode (page 33), then follow the procedure in the manufacturer's instructions.

1.5 Recycling and disposal

Disposal instructions for old products:

The WEEE directive (Waste Electrical and Electronic Equipment Directive ; 2002/96/EC) has been put in place to ensure that products are recycled using best available treatment, recovery and recycling techniques to ensure human health and high environmental protection.

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

Do not dispose of your old product in your general household waste bin.

Inform yourself about the local separate collection system for electrical and electronic products marked by this symbol.

Use one of the following disposal options:
- Dispose of the complete product (including its cables, plugs and accessories) in the designated WEEE collection facilities.
- If you purchase a replacement product, hand your complete old product back to the retailer. He should accept it as required by the WEEE directive.

Disposal instructions for batteries:

Batteries should not be disposed of with general household waste.

Packaging information:

Philips has marked the packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

 A financial contribution has been paid to the associated national recovery & recycling system.

 The labelled packaging material is recyclable.
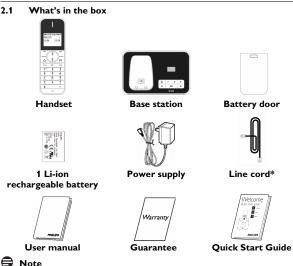
1.6 Electric, Magnetic and Electromagnetic Fields ("EMF")

1. Philips Royal Electronics manufactures and sells many consumer oriented products which usually, as with any electronic apparatus, have the ability to emit and receive electro magnetic signals.
2. One of Philips' leading Business Principles is to take all necessary health and safety precautions for our products, to comply with all applicable legal requirements and to stay well within the EMF standards applicable at the time of producing the products.
3. Philips is committed to develop, produce and market products that cause no adverse health effects.
4. Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.
5. Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardisation for early integration in its products.

2 Your phone

Congratulations on your purchase and welcome to Philips!

To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

2.1 What's in the box

Handset

Base station

Battery door

1 Li-ion rechargeable battery

Power supply

Line cord*

User manual

Guarantee

Quick Start Guide

🖢 Note
*You may find in the box the line adaptor delivered separately from the line cable. In this case, you have to connect the line adaptor to the line cord first before plugging the line cord to the line socket.

In multihandset packs, you will find one or more additional handsets, chargers with power supply units and additional rechargeable batteries.

2.2 Overview of your phone

A Earpiece

B Display

See page 9 for an overview of the display icons.

C Left Softkey ⬚

Select the function displayed on the handset screen directly above it.

During a call: Initiate a second call, consult phonebook or transfer a call. Switch on the backlight.

D Right Softkey ⬚

Select the function displayed on the handset screen directly above it. Switch on the backlight.

E Navigation keys ⬚

In idle mode: Scroll up to access the Call log and scroll down to access the Phonebook.

During a call: Scroll up/down to increase or decrease earpiece and speaker volume.

In editing mode: Scroll up/down to go to the previous character or next character.

In other modes: Scroll up/down a menu list or go to the previous or next record in the Phonebook, Redial list or Call log.

F Talk key ⬚

In idle mode: Answer an incoming external or internal call.

During a call: Activate the recall function.

In other modes: Dial the selected number in the Phonebook, Redial list or Call log.

G Hang-up key ⬚

In idle mode: *Long press* to switch on/off the handset.

During a call: Hang up a call.

In other modes: Return to the idle mode.

H Menu key menu

In idle mode: Go to the main menu.

I Loudspeaker key ⬚

In idle mode: Turn on the loudspeaker and dial the number.

Answer an incoming call using handsfree mode.

During a call: Toggle the loudspeaker on/off.

Your phone 7

J   Redial key `redial`

In idle mode: Access the Redial list.

K   Keypad lock key `*`

In idle mode: Insert *. *Long press* to lock/unlock the keypad.

During a call: Insert *.

L   Mute key `🎤`

During a call: Mute/Unmute the handset microphone.

M   Call transfer key & Intercom/ Conference key `int`

In idle mode: Initiate an internal call.

During a call: Hold the line and page another handset. *Long press* to start a conference between internal and external calls.

N   Ringer on/off key & Pause key `#`

In idle mode: Insert #. *Long press* to turn the ringer on/off.

During a call: Insert #.

When predialling: *Long press* to insert a pause marked "P".

In editing mode: *Long press* to switch between upper and lower case.

O   Microphone

P   Loudspeaker

Q   Battery door

⚠ Danger

Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

2.3 Display icons


```
PHILIPS        1
12/01      23:54
```
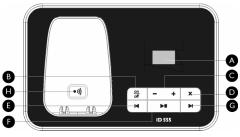
▬▬	Indicates that the battery is fully charged. Icon blinks during charge and when the battery is low.	**⊞**	Indicates that the telephone answering machine is activated. Icon blinks when the memory for answering machine messages is full.
☐	Indicates that the battery is fully discharged.		
(	Indicates that an external call is connected or held. Icon blinks when receiving an incoming call.	**Ψ**	Indicates that the handset is registered and within range of the base station. Icon blinks when the handset is out of range or is searching for a base.
✉	Indicates new voice messages are received. Icon blinks when there are unread messages.		
♬	Displays when there are existing call log records or when call log is accessed. Icon blinks when there are new missed calls.		
⏰	Displays when the alarm clock is activated.		
◁	Displays when the loudspeaker is activated.		
♪	Displays when ringer off is activated.		

2.4 Overview of the base station

A Message Counter
Blinking: Indicates number of new messages.
Steady: Indicates number of old messages.
2 bars flashing: Indicates that there is no more memory left.
Indicates the volume level (L0 - L5) when ⌐ - + ⌐ is pressed.
Indicates the current message number during playback.

B On/Off key [⌐ on/off ⌐]
In idle mode, *short press* to switch on/off the answering machine.

C Volume keys ⌐ - + ⌐
Increase/Decrease speaker volume during message playback.
There are 5 volume levels.
The call screening is activated if the speaker volume is not set to off.

D Delete key [x]
Delete current message during message playback.
Long press to delete all messages when the answering machine is in idle mode (unread messages will not be deleted).

E Previous message/
   Replay message key [◄]
Go to previous message if pressed twice during message playback.
Replay current message if pressed once during message playback.

F Play/Stop key [►■]
Play phone messages (the first recorded will be played first).
Stop message playback.

G Next message key [►►]
Skip to the next message during message playback.
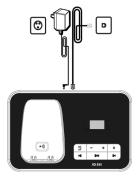
H Paging key [•))]
Page handset.
Long press to start registration procedure.

3 Getting started

3.1 Connect the base station

1 Place the base station in a central location near the telephone line socket and electricity socket.

2 Connect the line cord and the power cable to their corresponding connectors at the bottom of the base station as shown.

3 Connect the other end of the line cord to the telephone line socket and the other end of the power cable to the electricity socket.

⊜ Note

The line adaptor may not be attached to the line cord. In this case, you have to connect the line adaptor to the line cord first before plugging the line cord to the line socket.

⚠ Warning

Avoid placing the base station too close to large metal objects such as filing cabinets, radiators or electrical appliances. This can impair the range and sound quality. Buildings with thick internal and external walls may impair transmission of signals to and from the base.

⚠ Warning

The base station does not have an ON/OFF switch. Power is applied when the power adaptor is plugged into the unit and connected to the electricity socket. The only way to power down the unit is to unplug the power adaptor from the electricity socket. Therefore, ensure that the electricity socket is easily accessible. The power adaptor and telephone line cord have to be connected correctly, as incorrect connection could damage the unit.

Always use the telephone line cord supplied with the unit. Otherwise, you may not get a dial tone.
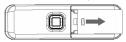
3.2 Install your phone

Before using the handset, the batteries have to be installed and fully charged.

3.2.1 Install battery

⚠ **Warning**

Always use Li-ion rechargeable battery supplied with your unit. There could be risk of battery leakage if you use other battery types.

1 Slide out the battery cover.

2 Place the batteries and replace the cover.

3.2.2 Charge battery

⚠ **Warning**

The handset must be charged for at least 24 hours before using it for the first time.

When the battery level becomes low, the low battery sensor alerts you by sounding an audible tone and blinking the battery icon.

If the battery level becomes exceedingly low, the phone automatically switches off and any function in progress will not be saved.

1 Place the handset on the charging cradle of the base station. A melody is emitted if the handset is placed correctly.

2 The battery icon 🔋 on the display blinks during charge.

3 The battery icon 🔋 becomes steady when the handset is fully charged.

⊜ **Note**

Optimal battery life is reached after 3 cycles of complete charging (over 15 hours) and discharging, allowing approximately 12 hours of talk-time and 150 hours of stand-by time.

3.3 Welcome mode

⊜ **Note**

Depending on your country, the **WELCOME** screen may not appear. In this case, you are not required to select your country/operator/language settings.

In the case when **WELCOME** appears on the screen before you first use your handset, you need to configure it according to the country of use. After charging it for a few minutes, the word **WELCOME** appears in various languages. Follow these steps to configure your phone:

1 Press ⌐⁊ **SELECT** when **WELCOME** appears on the screen.

2 Scroll 🔘 to your country and the associated language.

3 Press ⌐⁊ **SELECT** to confirm your selection.

- *The default line settings and menu language for the selected country will be automatically configured.*
- *To set date/time, see "Set date and time" on page 29.*
  Your phone is now ready for use.

⊜ Note
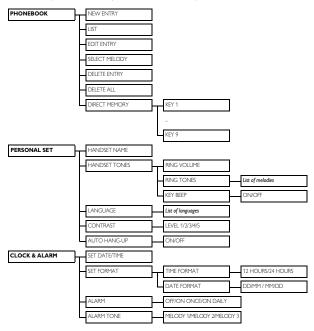
You can still make outgoing calls or receive incoming calls without first defining your country selection. The welcome mode will display again after the call.

✱ Tip
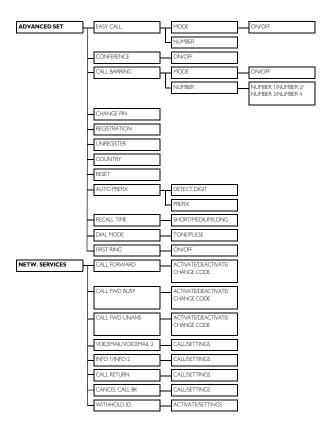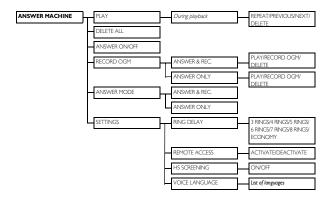
You may change your country settings anytime after the first configuration. (see "Country selection" in chapter 8.7)
If there are no key presses for 15 seconds, the handset will automatically return to idle mode. It will also return to idle mode automatically when you place the handset back on the base station.

3.4 Menu structure

The table below describes the menu tree of your phone. Press `menu` in idle mode to enter the main menu. Use navigation keys (navigation) to navigate within the menus and press left softkey (softkey) to enter each option.

PHONEBOOK		
	NEW ENTRY	
	LIST	
	EDIT ENTRY	
	SELECT MELODY	
	DELETE ENTRY	
	DELETE ALL	
	DIRECT MEMORY	KEY 1
		...
		KEY 9

PERSONAL SET		
	HANDSET NAME	
	HANDSET TONES	RING VOLUME
		RING TONES — *List of melodies*
		KEY BEEP — ON/OFF
	LANGUAGE	*List of languages*
	CONTRAST	LEVEL 1/2/3/4/5
	AUTO HANG-UP	ON/OFF

CLOCK & ALARM		
	SET DATE/TIME	
	SET FORMAT	TIME FORMAT — 12 HOURS/24 HOURS
		DATE FORMAT — DD/MM / MM/DD
	ALARM	OFF/ON ONCE/ON DAILY
	ALARM TONE	MELODY 1/MELODY 2/MELODY 3

ADVANCED SET	EASY CALL	MODE	ON/OFF
		NUMBER	
	CONFERENCE	ON/OFF	
	CALL BARRING	MODE	ON/OFF
		NUMBER	NUMBER 1/NUMBER 2/ NUMBER 3/NUMBER 4
	CHANGE PIN		
	REGISTRATION		
	UNREGISTER		
	COUNTRY		
	RESET		
	AUTO PREFIX	DETECT DIGIT	
		PREFIX	
	RECALL TIME	SHORT/MEDIUM/LONG	
	DIAL MODE	TONE/PULSE	
	FIRST RING	ON/OFF	
NETW. SERVICES	CALL FORWARD	ACTIVATE/DEACTIVATE/ CHANGE CODE	
	CALL FWD BUSY	ACTIVATE/DEACTIVATE/ CHANGE CODE	
	CALL FWD UNANS	ACTIVATE/DEACTIVATE/ CHANGE CODE	
	VOICEMAIL/VOICEMAIL 2	CALL/SETTINGS	
	INFO 1/INFO 2	CALL/SETTINGS	
	CALL RETURN	CALL/SETTINGS	
	CANCEL CALL BK	CALL/SETTINGS	
	WITHHOLD ID	ACTIVATE/SETTINGS	

ANSWER MACHINE	PLAY	During playback	REPEAT/PREVIOUS/NEXT/DELETE
	DELETE ALL		
	ANSWER ON/OFF		
	RECORD OGM	ANSWER & REC.	PLAY/RECORD OGM/DELETE
		ANSWER ONLY	PLAY/RECORD OGM/DELETE
	ANSWER MODE	ANSWER & REC.	
		ANSWER ONLY	
	SETTINGS	RING DELAY	3 RINGS/4 RINGS/5 RINGS/6 RINGS/7 RINGS/8 RINGS/ECONOMY
		REMOTE ACCESS	ACTIVATE/DEACTIVATE
		HS SCREENING	ON/OFF
		VOICE LANGUAGE	List of languages

4 Using your phone

4.1 Make a call

4.1.1 Predialling

1 Dial the number (maximum 24 digits).

2 Press ☎ or ◁ key.
- *The call is initiated.*

✱ Tip

You may insert a prefix number to the beginning of your predial number, see "Set Auto Prefix" on page 35 for more information.

4.1.2 Direct dialling

1 Press ☎ or ◁ key to take the line.

2 Dial the number.
- *The call is initiated.*

4.1.3 Call from redial list

1 Press `redial` key in idle mode.

2 Scroll ⬍ to an entry in the redial list.

3 Press ☎ or ◁ key.
- *The call is initiated.*

✱ Tip

The handset stores the last 20 numbers dialled. The last number dialled will appear first in the redial list. If the redial number matches a phonebook entry, the name will be displayed instead.

4.1.4 Call from the call log

1 Press ☎ in idle mode.

2 Scroll ⬍ to **CALL LIST** or **ANSWER MACHINE** and press ⬒ **SELECT** to enter the respective sub-menus.

3 Scroll ⬍ to an entry.

4 Press ☎ or ◁ key.
- *The call is initiated.*

⊜ Note

You need to subscribe to Caller Line Identification service to be able to see the caller's number or name in the call log (see "Access Call log" on page 24).

4.1.5 Call from the phonebook

1 Press ⬇ in idle mode.

2 Scroll ⬍ to a phonebook entry.

3 Press ☎ or ◁ key.
- *The call is initiated.*

✱ Tip

Instead of scrolling ⬍ to browse the phonebook entries, you can press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing `2` will show the entries starting with A. Pressing `2` again will show the entries starting with B, etc...

4.2   Answer a call

When the phone rings, press 🕻 key.
* *The call is established.*

⊜ Note

Incoming call has priority over other events. Whenever there is an incoming call, other status in progress such as phone setting, menu navigation, etc will be aborted.

🚱 Danger

When the handset rings during an incoming call, please do not hold the handset too close to your ear, as the volume of the ringing tone may damage your hearing.

4.2.1   Handsfree answering

When the phone rings, press 🔊 key.
* *The handset loudspeaker is activated.*

🚱 Danger

Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

4.3   End a call

To end a conversation, press 🕾 key.

✱ Tip

If **AUTO HANG-UP** mode is activated (see "Activate/Deactivate Auto Hang-up" on page 28), you can simply place the handset back to its base station to end the call. This feature is activated by default.

⊜ Note

The call duration will be displayed on the handset screen for about 5 seconds.

5 Use more of your phone

5.1 Switch the handset on/off
Press and hold $\stackrel{\text{exit}}{\diagdown}$ key for 3 seconds to switch on/off the handset in idle mode.

5.2 Keypad lock/unlock
Press and hold $\boxed{*}$ key for 2 seconds to lock/unlock the keypad in idle mode.

5.3 Text or number entry
When you select a field in which you can enter text, you can enter the letters that are printed on the keys by pressing the relevant key once or several times. For example, to enter the name "**PAUL**":

1. Press $\boxed{7}$ once: **P**
2. Press $\boxed{2}$ once: **PA**
3. Press $\boxed{8}$ twice: **PAU**
4. Press $\boxed{5}$ three times: **PAUL**

The table below gives you the character assignment during text or number entry:

Keys	Assigned characters
$\boxed{1}$	space 1 @ _ # = < > ( ) & € £ $ ¥ [ ] { } ¤ §
$\boxed{2}$	a b c 2 à ä ç å æ
$\boxed{3}$	d e f 3 è é Δ Φ
$\boxed{4}$	g h i 4 ì Γ
$\boxed{5}$	j k l 5 Λ
$\boxed{6}$	m n o 6 ñ ò ö
$\boxed{7}$	p q r s 7 β Π Θ Σ
$\boxed{8}$	t u v 8 ù ü
$\boxed{9}$	w x y z 9 ø Ω Ξ Ψ
$\boxed{0}$	. 0 , / : ; " ' ! ¡ ? ¿ * + - % \ ^ ~ |
$\boxed{\#}$	Long press to switch between upper and lower case.
$\boxed{*}$	*

✪ Tip
Press $\boxed{\text{BACK}}$ to delete the last digit or character entered.

5.4 Call in progress
Some options are available to you during a call. The available options are:

5.4.1 Adjust earpiece volume
During a call, press $\binom{\cdot}{\cdot}$ to select from **VOLUME 1** to **VOLUME 3**.

5.4.2 Mute/Unmute microphone
When the microphone is muted, your correspondent cannot hear you.
1. During a call, press $\boxed{\cancel{\$}}$ to turn off the microphone.
2. Press $\boxed{\cancel{\$}}$ again to turn on the microphone.

5.4.3 Activate/Deactivate loudspeaker mode

🌀 Danger

Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

1 During a call, press 🔳 key to activate the loudspeaker mode.

2 Press 🔳 key again to return to normal mode.

5.4.4 Adjust loudspeaker volume

During a call in handsfree mode, press 🔘 to select from **VOLUME 1** to **VOLUME 5**.

5.4.5 Initiate a second call (subscription dependent)

During a call, press 🔽 **OPTION** and select **START 2ND CALL** to put the current call on hold and initiate a second external call. Then enter the phone number of the second call.

5.4.6 Consult phonebook

During a call, press 🔽 **OPTION** and select **PHONEBOOK** to access and review phonebook entries.

5.5 Call waiting

If you have subscribed to Call Waiting service, the earpiece will emit a beep tone to inform you that there is a second incoming call. The number or name of the second caller will also be

displayed on your phone if you have subscribed to Caller Line Identification service (CLI). Please contact your network provider for more information on this service.

• When you receive a second incoming call while on the phone, press 🔳 + ⌷2⌷ to put the current call on hold and answer the second call

OR

• Press 🔳 + ⌷1⌷ to end the current call and answer the second call.

• Press 🔳 + ⌷2⌷ subsequently to toggle between these 2 calls.

The above operations may be different according to your network.

⊜ Note

The call waiting indicator displays during 40 seconds. The missed call information will be displayed in the call log. (see "Access Call log" on page 24)

5.6 Caller Line Identification

Caller Line Identification (CLI) is a special service that you may subscribe from your network operator. If you have subscribed to CLI service, the identity of the caller (caller's number or name) will be displayed on your handset during an incoming call. If you have not subscribed to this service, or if the caller has chosen to withhold the number, the identity of the caller will not be displayed. Please contact your network provider for more information on this service.

5.7 Using your Phonebook

Your phone can store up to 200 phonebook memories, including 10 direct access memories ($\boxed{1^{\circ}}$ to $\boxed{9_{\text{wxyz}}}$). Depending on your country, Key 1 and Key 2 may be preset to the voice mail number and information service number of your network operator respectively. Each phonebook entry can have a maximum of 24 digits for the phone number and 14 characters for name.

5.7.1 Access phonebook

1 Press $\overline{}$ in idle mode and scroll $\stackrel{\updownarrow}{\downarrow}$ to browse the phonebook.
 • *The phonebook entries are listed in alphabetical order.*
2 To view the details of a phonebook entry, scroll $\stackrel{\updownarrow}{\downarrow}$ to the phonebook entry and press $\boxed{-}$**SELECT**.
3 To dial a number from the phonebook, scroll $\stackrel{\updownarrow}{\downarrow}$ to the phonebook entry and press $\boxed{}$.

✷ Tip

Instead of scrolling $\stackrel{\updownarrow}{\downarrow}$ to browse the phonebook entries, you can press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing $\boxed{2}$ will show the entries starting with A. Pressing $\boxed{2}$ again will show the entries starting with B, etc...

5.7.2 Store a contact in the phonebook

1 Press $\boxed{\text{menu}}$ in idle mode, press $\boxed{-}$**SELECT** to enter **PHONEBOOK**, press $\boxed{-}$**SELECT** to enter **NEW ENTRY**.
2 Enter the name of the contact (maximum 14 characters) and press $\boxed{-}$**OK**.
3 Enter the phone number (maximum 24 digits) and press $\boxed{-}$**OK**.
 • *A validation tone is emitted.*

✷ Tip

You cannot store a new phonebook entry when the memory is full. In this case, you have to delete existing entries to make space for new entries.

5.7.3 Edit a phonebook entry

1 Press $\boxed{\text{menu}}$ in idle mode, press $\boxed{-}$**SELECT** to enter **PHONEBOOK**, scroll $\stackrel{\updownarrow}{\downarrow}$ to **EDIT ENTRY** and press $\boxed{-}$**SELECT**.
2 Scroll $\stackrel{\updownarrow}{\downarrow}$ to select an entry you wish to edit and press $\boxed{-}$**SELECT**.
3 Press $\boxed{\diagdown}$**CLEAR** to erase the letters one by one, enter the name and press $\boxed{-}$**OK**.
4 Press $\boxed{\diagdown}$**CLEAR** to erase the digits one by one, enter the phone number and press $\boxed{-}$**OK**.
 • *A validation tone is emitted.*

5.7.4 Set melody

With this function you can personalize the melody played when someone in the phonebook calls you.

🔘 Note

You need to subscribe to Caller Line Identification service to be able to benefit from this feature.

1 Press ⌷menu⌷ in idle mode, press ⌷—⌿ **SELECT** to enter **PHONEBOOK**, scroll ⟨⟩ to **SELECT MELODY** and press ⌷—⌿ **SELECT**.

2 Scroll ⟨⟩ to select an entry you wish to set the melody for and press ⌷—⌿ **SELECT**.

3 Press ⌷—⌿ **EDIT** to set or change the melody for the contact.

4 Scroll ⟨⟩ to the melody list and press ⌷—⌿ **SELECT** to confirm.
   • *A validation tone is emitted.*

5.7.5 Delete a phonebook entry

1 Press ⌷menu⌷ in idle mode, press ⌷—⌿ **SELECT** to enter **PHONEBOOK**, scroll ⟨⟩ to **DELETE ENTRY** and press ⌷—⌿ **SELECT**.

2 Scroll ⟨⟩ to select an entry you wish to delete and press ⌷—⌿ **SELECT**.

3 **DELETE?** is displayed on the screen.
   Press ⌷—⌿ **OK** to confirm deletion.
   • *A validation tone is emitted.*

5.7.6 Delete the phonebook list

1 Press ⌷menu⌷ in idle mode, press ⌷—⌿ **SELECT** to enter **PHONEBOOK**, scroll ⟨⟩ to **DELETE ALL** and press ⌷—⌿ **SELECT**.

2 **DELETE ALL?** is displayed on the screen.
   Press ⌷—⌿ **OK** to confirm deletion.
   • *A validation tone is emitted.*

5.7.7 Direct Access Memory

You can store up to 9 direct access memories (Keys ⌷1°⌷ to ⌷9⌷). A long press on the keys in idle mode will automatically dial the stored phone number. Depending on your country, Key 1 and Key 2 may be preset to the voice mail number and information service number of your network operator respectively.

5.7.7.1 Store Direct Access Memory

1 Press ⌷menu⌷ in idle mode, press ⌷—⌿ **SELECT** to enter **PHONEBOOK**, scroll ⟨⟩ to **DIRECT MEMORY** and press ⌷—⌿ **SELECT**.

2 Scroll ⟨⟩ to select a key (Keys 1 to 9) and press ⌷—⌿ **SELECT**.
   • *The stored number is displayed (if any).*

3 Press ⌷—⌿ **OK** to display the menu options.

4 Press ⌷—⌿ **SELECT** to select **EDIT**.

5 Scroll 🔄 to the entry you wish to store as direct access memory and press ☐ **SELECT** to view the details.

6 Press ☐ **SELECT** to confirm.
  • *A validation tone is emitted.*

5.7.7.2 Delete Direct Access Memory

1 Press [menu] in idle mode, press ☐ **SELECT** to enter **PHONEBOOK**, scroll 🔄 to **DIRECT MEMORY** and press ☐ **SELECT**.

2 Scroll 🔄 to select a key (Keys 1 to 9) and press ☐ **SELECT**.
  • *The stored number is displayed (if any).*

3 Press ☐ **SELECT** to display the menu options.

4 Scroll 🔄 to **DELETE** and press ☐ **SELECT**.
  • *A validation tone is emitted.*

5.8 Using the Redial list

The redial list stores the last 20 numbers dialled. A maximum of 24 digits can be displayed for each entry.

5.8.1 Access Redial list

1 Press [redial] in idle mode and scroll 🔄 to browse the redial list.
  • *The last number dialled will appear first in the redial list. If the redial number matches a phonebook entry, the name will be displayed instead.*

⊜ **Note**

To return to idle mode, press 🔴 key.

5.8.2 Save a redial number into the phonebook

1 Press [redial] in idle mode and scroll 🔄 to select an entry. Press ☐ **SELECT** to view the details.

2 Press [redial] and press ☐ **SELECT** to select **SAVE NUMBER**.

3 Enter the name of the contact (maximum 14 characters) and press ☐ **OK**.

4 Edit the number if necessary and press ☐ **OK**.
  • *A validation tone is emitted.*

⊜ **Note**

Press ☐ **CLEAR** to delete the last digit or character entered.

5.8.3 Delete a redial number

1 Press [redial] in idle mode and scroll 🔄 to select an entry.

2 Press [redial], scroll 🔄 to **DELETE** and press ☐ **OK**.

3 **DELETE?** is displayed on the screen.
  Press ☐ **OK** again to confirm deletion.
  • *A validation tone is emitted.*

5.8.4 Delete the redial list

1 Press [redial] in idle mode.

2 Press [redial], scroll 🔄 to **DELETE ALL** and press ☐ **OK**.

c **DELETE ALL?** is displayed on the screen.
Press ☐ **OK** again to confirm deletion.
- *A validation tone is emitted.*

5.9 Using the Call log

The call log offers quick access to the **CALL LIST** and **ANSWER MACHINE** events. If you have subscribed to Caller Line Identification service, the identity of the caller (caller's number or name) will be displayed together with the date and time of the call*. The **CALL LIST** records the last 50 entries of the incoming calls. The calls (missed and received) are displayed in chronological order with the most recent call at the top of the list. When the call list is empty, the screen displays **LIST EMPTY**.

🖹 Note

* If the identity of the caller is withheld or the network does not provide the date and time information, then only the date and time of the call will be displayed. If you have not subscribed to Caller Line Identification service, there will not be any information displayed in the call log.

5.9.1 Access Call log

a Press ☎ in idle mode, scroll ⟨⟩ to **CALL LIST** and **ANSWER MACHINE** and press ☐ **SELECT** to enter the respective sub-menus.

5.9.2 Save a call list entry into the phonebook

a Press ☎ in idle mode and scroll ⟨⟩ to select an entry. Press ☐ **SELECT** to view the details.
b Press redial and press ☐ **SELECT** to select **SAVE NUMBER**.
c Enter the name of the contact (maximum 14 characters) and press ☐ **OK**.
d Edit the number (if necessary) and press ☐ **OK**.
- *A validation tone is emitted.*

5.9.3 Delete a call list entry

a Press ☎ in idle mode, press ☐ **SELECT** to enter **CALL LIST**, scroll ⟨⟩ to an entry in the call list and press ☐ **OPTION**.
b Scroll ⟨⟩ to **DELETE ENTRY** and press ☐ **SELECT**.
c Press ☐ **OK** to confirm deletion.
- *A validation tone is emitted.*

5.9.4 Delete the call list

a Press ☎ in idle mode, press ☐ **SELECT** to enter **CALL LIST**, scroll ⟨⟩ to an entry in the call list and press ☐ **OPTION**.
b Scroll ⟨⟩ to **DELETE ALL** and press ☐ **SELECT**.
c **DELETE ALL?** is displayed on the screen.
Press ☐ **OK** to confirm deletion.
- *A validation tone is emitted.*

5.10 Using the Intercom

⚠ Warning

Intercom and call transfer is only possible with handsets registered to the same base station.

This feature is only available when there are at least 2 registered handsets. It allows you to make free internal calls, transfer external calls from one handset to another and use the conference option.

5.10.1 Intercom another handset

⊜ Note

If the handset does not belong to ID555 range, this function may not be available.

1 Press `int` key in idle mode.
  • *Intercom is established immediately if there are only 2 registered handsets.*
2 If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed. Scroll ⌢ to the specific handset you want to call and press `⊟`**SELECT**.

5.10.2 Transfer an external call to another handset

1 During the call, press and hold `int` key to put the external call on hold (the caller can no longer hear you).

• *Intercom is established immediately if there are only 2 registered handsets.*
2 If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed. Scroll ⌢ to the specific handset you want to call and press `⊟`**SELECT**.
  • *The called handset rings.*
3 Press ☏ key on the called handset to answer the internal call, where both internal callers can talk.
  • *Intercom is established.*
4 Press ⎗ key on the first handset to transfer the external call to the called handset.
  • *The external call is transferred.*

⊜ Note

If there is no answer from the called handset, press `int` key to resume the external call.

5.10.3 Answer an external call during intercom

1 When there is an incoming external call during an intercom, a new call tone is emitted.
2 To end the intercom and answer the external call, press ⎗. The handset will ring. Press ☏ to answer the external call.
  • *Connection with the external call is established.*

✺ Tip

To put the internal call on hold and answer the incoming external call, press 📞 key.

5.10.4 Switch between an internal and external call

To switch between an internal or external call, press `int` key.

5.10.5 Establish a three-party conference call

The conference call feature allows one external call to be shared with two handsets (in intercom). The three parties can share the conversation and no network subscription is required.

1. During the call, press `int` key to put the external call on hold (the caller can no longer hear you).
   • *Intercom is established immediately if there are only 2 registered handsets.*

2. If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed. Scroll ⬍ to the specific handset you want to call and press ⌷**SELECT**.
   • *The called handset rings.*

3. Press 📞 key on the called handset to answer the internal call, where both internal callers can talk.
   • *Intercom is established.*

4. Press and hold `int` key for 2 seconds on the first handset to start the three-party conference.
   • **CONFERENCE** *will be displayed on the screen once the conference call is established.*

✺ Tip

If **CONFERENCE** mode is activated (see "Activate/Deactivate Conference mode" on page 31), a three-party conference call is automatically established if the second handset takes the line when there is already an external call in progress.

5.11 Paging

The paging feature enables you to locate a missing handset if the handset is in range and contains charged batteries.

1. Press 📶 key on the base station.
   • *All the registered handsets start to ring.*

2. Once retrieved, press any key on the handset to end the paging.

⬛ Note

If there are no key presses within 30 seconds, the handset and base station will automatically return to idle mode.

✺ Tip

To stop paging, press 📶 key on the base station again.

6 Personal settings

6.1 Change the Handset Name

You can name the handset and display the handset name in idle mode. The default handset name of your handset is **PHILIPS**.

1 Press menu in idle mode, scroll (⌄) to **PERSONAL SET** and press ▭/**SELECT**, press ▭/**SELECT** to enter **HANDSET NAME**.

2 Edit the handset name (maximum 12 characters) and press ▭/**OK** to confirm.
   • *A validation tone is emitted and the screen returns to previous menu.*

6.2 Handset Tones

6.2.1 Set the Ring Volume

🚫 Danger

When setting the ring volume of your phone or when the handset rings during an incoming call, please do not hold the handset too close to your ear as the volume of the ringing tone may damage your hearing.

There are 5 levels of ring volume, including progressive volume.

1 Press menu in idle mode, scroll (⌄) to **PERSONAL SET** and press ▭/**SELECT**, scroll (⌄) to

HANDSET TONES and press ▭/**SELECT**. Press ▭/**SELECT** again to enter **RING VOLUME**

2 Scroll (⌄) to your desired volume level and press ▭/**OK** to confirm.
   • *A validation tone is emitted and the screen returns to previous menu.*

🖂 Note

When the volume is set to off, the icon 🔕 will be displayed on the screen.

6.2.2 Set the Ring Melody

There are 15 polyphonic ring melodies available on your handset.

1 Press menu in idle mode, scroll (⌄) to **PERSONAL SET** and press ▭/**SELECT**, scroll (⌄) to **HANDSET TONES** and press ▭/**SELECT**. Scroll (⌄) to **RING TONES** and press ▭/**SELECT**.

2 Scroll (⌄) to your desired melody to play the melody.

3 Press ▭/**OK** to set the ring melody.
   • *A validation tone is emitted and the screen returns to previous menu.*

6.2.3 Activate/Deactivate Key Beep

A single beep is emitted when a key is pressed. You can enable or disable the key beep. By default, the key beep is **ON**.

1 Press menu in idle mode, scroll (⌄) to **PERSONAL SET** and

press ⌐∕ **SELECT**, scroll ⓘ to **HANDSET TONES** and press ⌐∕ **SELECT**. Scroll ⓘ to **KEY BEEP** and press ⌐∕ **SELECT**.

2 Scroll ⓘ to **ON** or **OFF** and press ⌐∕ **OK** to confirm.

  • *A validation tone is emitted and the screen returns to previous menu.*

6.3 Change the Display Language

Your handset can support different display languages, depending on your country selection during the WELCOME mode.

1 Press menu in idle mode, scroll ⓘ to **PERSONAL SET** and press ⌐∕ **SELECT**, scroll ⓘ to **LANGUAGE** and press ⌐∕ **SELECT**.

2 Scroll ⓘ to your desired language and press ⌐∕ **SELECT** to confirm.

  • *A validation tone is emitted and the screen returns to previous menu.*

✲ Tip

Once the display language is set, the option menus on the handset will switch to display in the selected language immediately. However, it will not change the language of the predefined outgoing message of your answering machine.

6.4 Set Contrast Level

There are 5 contrast level options (**LEVEL 1**, **LEVEL 2**, **LEVEL 3**, **LEVEL 4** or **LEVEL 5**). The default contrast level is **LEVEL 2**.

1 Press menu in idle mode, scroll ⓘ to **PERSONAL SET** and press ⌐∕ **SELECT**, scroll ⓘ to **CONTRAST** and press ⌐∕ **SELECT**.

2 Scroll ⓘ to your desired contrast level (**LEVEL 1**, **LEVEL 2**, **LEVEL 3**, **LEVEL 4** or **LEVEL 5**) and press ⌐∕ **SELECT** to confirm.

  • *A validation tone is emitted and the screen returns to previous menu.*

6.5 Activate/Deactivate Auto Hang-up

This function enables you to end a call automatically by simply replacing the handset on the base station. By default, the Auto Hang-up feature is **ON**.

1 Press menu in idle mode, scroll ⓘ to **PERSONAL SET** and press ⌐∕ **SELECT**, scroll ⓘ to **AUTO HANG-UP** and press ⌐∕ **SELECT**.

2 Scroll ⓘ to **ON** or **OFF** and press ⌐∕ **SELECT** to confirm.

  • *A validation tone is emitted and the screen returns to previous menu.*

7 Clock and Alarm settings

This feature allows you to set the date, time and alarm settings for your phone. The default date and time is **01/01** and **00:00** respectively.

7.1 Set date and time

1. Press menu in idle mode, scroll ↕ to **CLOCK & ALARM** and press ☐/**OK**, press ☐/**SELECT** to enter **SET DATE/TIME**.
2. The last stored date is displayed. Enter the current date (DD/MM) and press ☐/**OK**.
3. The last stored time is displayed. Enter the current time (HH:MM). Press ⟨2⟩ to select **A** (am) or ⟨7⟩ to select **P** (pm) if the time is in 12 hours format. Press ☐/**OK** to confirm.
   • *A validation tone is emitted.*

🖃 Note

An error tone will be emitted if an invalid digit is entered in the date/time fields.
Hour: 00 to 12; Minute: 00 to 59
Date: 01 to 31; Month: 01 to 12

⚠ Warning

If your phone is connected to an ISDN line through an adaptor, the date & time may be updated after each call. The availability of date & time update is dependent on your network provider.

Please check the date & time settings in your ISDN system or contact your network provider.

7.2 Set date/time format

You can set your preferred date/time format for your phone. The default format is **DD/MM** and **24 HOURS**.

7.2.1 Set time format

1. Press menu in idle mode, scroll ↕ to **CLOCK & ALARM** and press ☐/**OK**, scroll ↕ to **SET FORMAT** and press ☐/**SELECT**.
2. Press ☐/**OK** to enter **TIME FORMAT**.
   • *The current setting is displayed.*
3. Scroll ↕ to select time format display (**12 HOURS** or **24 HOURS**) and press ☐/**OK** to confirm.
   • *A validation tone is emitted and the screen returns to previous menu.*

7.2.2 Set date format

1. Press menu in idle mode, scroll ↕ to **CLOCK & ALARM** and press ☐/**OK**, scroll ↕ to **SET FORMAT** and press ☐/**SELECT**.
2. Scroll ↕ to enter **DATE FORMAT** and press ☐/**OK**.
   • *The current setting is displayed.*
3. Scroll ↕ to select date format display (**DD/MM** or **MM/DD**) and press ☐/**OK** to confirm.
   • *A validation tone is emitted and the screen returns to previous menu.*

7.3 Set alarm

1. Press `menu` in idle mode, scroll ⌃⌄ to **CLOCK & ALARM** and press `OK`, scroll ⌃⌄ to **ALARM** and press `SELECT`.

2. Scroll ⌃⌄ to **OFF**, **ON ONCE** or **ON DAILY** and press `SELECT`.

3. If you select **ON ONCE** or **ON DAILY**, enter the time (HH:MM) for the alarm and press `2` to select **A** (am) or `7` to select **P** (pm) if the time is in 12 hours format. Press `OK` to confirm.
   - *A validation tone is emitted and the screen returns to previous menu.*

Note

The alarm tone and alarm icon ⏰ will only sound/blink for 1 minute when the alarm time is reached. To mute the alarm tone, simply press any key on the handset.

7.4 Set alarm tone

1. Press `menu` in idle mode, scroll ⌃⌄ to **CLOCK & ALARM** and press `OK`, scroll ⌃⌄ to **ALARM TONE** and press `SELECT`.

2. Scroll ⌃⌄ to **MELODY 1**, **MELODY 2** or **MELODY 3** and press `SELECT` to confirm.
   - *A validation tone is emitted and the screen returns to previous menu.*

8 Advanced settings

8.1 Easy Call

When activated, the Easy Call feature enables you to dial a number by pressing any key on your handset. This feature is very useful for direct access to emergency services.

You can enter up to 24 digits for easy call number.

8.1.1 To activate Easy Call mode

1 Press `menu` in idle mode, scroll ⬍ to **ADVANCED SET** and press ⊡ **SELECT**, press ⊡ **SELECT** to enter **EASY CALL**.

2 Press ⊡ **SELECT** to enter **MODE**.

3 Scroll ⬍ to **ON** and press ⊡ **SELECT** to confirm.

4 Enter the Easy Call number and press ⊡ **OK** to confirm.
- *A validation tone is emitted.*

8.1.2 To deactivate Easy Call mode

1 Long press `menu` (when Easy Call mode has been activated before).

2 Scroll ⬍ to **OFF** and press ⊡ **SELECT** to confirm.

8.1.3 To change Easy Call number

1 Press `menu` in idle mode, scroll ⬍ to **ADVANCED SET** and press ⊡ **SELECT**, press ⊡ **SELECT** to enter **EASY CALL**.

2 Scroll ⬍ to **NUMBER** and press ⊡ **SELECT**.
- *The last stored Easy Call number is displayed (if any).*

3 Enter the easy call number (maximum 24 digits) and press ⊡ **OK** to confirm.
- *A validation tone is emitted and the screen returns to previous menu.*

8.2 Activate/Deactivate Conference mode

When conference mode is activated, you can initiate a three-party conference call with a second handset registered to your base station automatically if the second handset takes the line when there is already an external call in progress.

The default setting for this mode is **ON**.

1 Press `menu` in idle mode, scroll ⬍ to **ADVANCED SET** and press ⊡ **SELECT**, scroll ⬍ to **CONFERENCE** and press ⊡ **SELECT**.

2 Scroll ⬍ to **ON** or **OFF** and press ⊡ **SELECT** to confirm.
- *A validation tone is emitted and the screen returns to previous menu.*

8.3 Call Barring

Call barring enables you to restrict selected handsets from dialling a phone number beginning with certain digits. You can set up to 4 different barring numbers, with each number containing up to 4 digits.

8.3.1 To activate/deactivate Call Barring

1 Press `menu` in idle mode, scroll 🔾 to **ADVANCED SET** and press ◻ **SELECT**, scroll 🔾 to **CALL BARRING** and press ◻ **SELECT**.

2 Enter the master PIN when prompted and press ◻ **OK** to confirm.

🖴 Note

By default, the master PIN is 0000.

3 Press ◻ **SELECT** to enter **MODE**.

4 Scroll 🔾 to **ON** or **OFF** and press ◻ **SELECT** to confirm.
  • *A validation tone is emitted and the screen returns to previous menu.*

8.3.2 To modify Call Barring number

1 Press `menu` in idle mode, scroll 🔾 to **ADVANCED SET** and press ◻ **SELECT**, scroll 🔾 to **CALL BARRING** and press ◻ **SELECT**.

2 Enter the master PIN when prompted and press ◻ **OK** to confirm.

🖴 Note

By default, the master PIN is 0000.

3 Scroll 🔾 to **NUMBER** and press ◻ **SELECT**.

4 Scroll 🔾 to **NUMBER 1**, **NUMBER 2**, **NUMBER 3** or **NUMBER 4** and press ◻ **SELECT**.

5 Enter the barring number (maximum 4 digits) and press ◻ **OK** to confirm.
  • *A validation tone is emitted and the screen returns to previous menu.*

🖴 Note

If a restricted number is dialled, the call will not be connected. When this happens, the phone emits an error tone and returns to idle mode.

8.4 Change master PIN

The master PIN is used for setting call barring, registration/unregistration of handsets and for accessing the answering machine remotely. The default master PIN number is 0000. The maximum length of the master PIN is 4 digits. Your handset will prompt you whenever the PIN is required.

🖴 Note

The default PIN code is preset to 0000. If you change this PIN code, keep the PIN details in a safe place where you have easy access to them. Do not lose the PIN code.

1 Press `menu` in idle mode, scroll 🔾 to **ADVANCED SET** and

Advanced settings

press $\boxed{-}$ **SELECT**, scroll $\textcircled{\updownarrow}$ to **CHANGE PIN** and press $\boxed{-}$ **SELECT**.

2 Enter the current master PIN when prompted and press $\boxed{-}$ **OK** to confirm.
  - *The PIN entered will be shown as asterisks (*) on the screen.*

3 Enter the new PIN and press $\boxed{-}$ **OK**.

4 Enter the new PIN again and press $\boxed{-}$ **OK** to confirm PIN change.
  - *A validation tone is emitted and the screen returns to previous menu.*

⊜ Note

If you forget your PIN, you will need to reset your phone to its default settings. See next section "Reset Unit" for more details.

8.5 Registration

If you wish to register an additional handset or if you have inadvertently unregistered your phone handset and want to re-register it, follow the procedure described below. This is the procedure for registering ID555 handsets. The procedures may vary according to the handset you want to register. In this case, please refer to the manufacturer of the additional handset. Additional handsets must be registered to the base unit before you can use them. Up to 5 handsets can be registered to one base station.

The master PIN is required before you can register or unregister handsets.

⊜ Note

By default, the master PIN is 0000.
To register your handset manually:
The Master PIN is required before you can register or unregister handsets.

⊜ Note

By default, the Master PIN is 0000.

1 On the base station, press and hold $\boxed{\cdot \text{⑴}}$ for approximately 5 seconds. The base station emits a beep when it is ready to accept registration.

2 On the handset, press $\boxed{\text{menu}}$ key, scroll $\textcircled{\updownarrow}$ to **ADVANCED SET** and press $\boxed{-}$ **SELECT**, scroll $\textcircled{\updownarrow}$ to **REGISTRATION** and press $\boxed{-}$ **SELECT**.

⊜ Note

If no action is taken on the handset within 10 seconds, the registration procedure will be aborted. If this happens, repeat Step 1.

3 Enter the Master PIN when prompted and press $\boxed{-}$ **OK** to confirm.

⊜ Note

By default, the Master PIN is 0000.

4 **WAITING_ _** is displayed on the screen.

⊜ Note

If no base is found within a certain period, the handset returns to idle mode.

8.6 Unregister a handset

1. Press `menu` in idle mode, scroll ⌄ to **ADVANCED SET** and press `SELECT`, scroll ⌄ to **UNREGISTER** and press `SELECT`.

2. Enter the master PIN when prompted and press `OK` to confirm.

Note
By default, the master PIN is 0000.

3. Scroll ⌄ to select the handset number to unregister and press `SELECT`.
   - *A validation tone is emitted to indicate successful unregistration and the screen shows **UNREGISTERED**.*

Note
If no action is taken on the handset within 15 seconds, the unregistration procedure will be aborted and the handset returns to idle mode.
To unregister a handset that does not belong to the ID555 range, you can only use the ID555 handset to unregister it.

8.7 Country Selection

The availability of this menu is dependent on your country.
You can select another country different from the one chosen during WELCOME mode.

1. Press `menu` in idle mode, scroll ⌄ to **ADVANCED SET** and press `SELECT`, scroll ⌄ to **COUNTRY** and press `SELECT`.

2. Scroll ⌄ to the country of your choice and press `OK` to confirm.
   - *A validation tone is emitted and the screen returns to previous menu.*

Note
Once the country is selected, the default line settings for the selected country will be applied to the phone automatically (e.g. Recall time, Dial mode, Language, etc).

8.8 Reset Unit

You can reset your phone to its default settings with this feature.

⚠ Warning
Upon reset, all your personal settings, call log and redial list entries will be deleted and the phone will return to its default settings. However, your phonebook as well as the unread messages of your answering machine will remain unchanged after reset.

Note
You may have to configure your phone once again. In this case the WELCOME mode will appear again after the reset. (go to chapter 3.3)

1. Press `menu` in idle mode, scroll ⌄ to **ADVANCED SET** and press `SELECT`, scroll ⌄ to **RESET** and press `SELECT`.

2. **RESET?** is displayed on the screen. Press `OK` to confirm.

- *A validation tone is emitted.*
- *The unit is reset to its default settings (see "Default settings" on page 35).*

8.9 Default settings

Ringer Volume	LEVEL 2
Ringer Melody	FLICK
Earpiece Volume	VOLUME 3
Speaker Volume	VOLUME 3
Key Beep	ON
Contrast	LEVEL 2
Auto Hang-up	ON
Alarm clock	OFF
Barring mode	OFF
Easy call	OFF
Handset Name	PHILIPS
Date/Time	01/01/2008; 00:00
Master PIN	0000
Conference	OFF

Answering Machine

Answer Mode	ANSWER & REC.
Number of rings before answer	5
Outgoing Messages	Predefined for ANSWER & REC. mode
Handset screening	OFF
Base speaker	LEVEL 5

Remote access	DEACTIVATED

8.10 Set Auto Prefix

This feature allows you to define a prefix number to be added to the beginning of a number during predialling (see "Predialling" on page 17). You can also use this feature to add a detect string to match and replace the first few digits of the number during predialling.

You can enter up to a maximum of 5 digits for the detect string and 14 digits for the auto prefix number.

Note

The use of your ID555 cannot be guaranteed with all types of PABX.

1 Press `menu` in idle mode, scroll
   (:) to **ADVANCED SET** and
   press `SELECT`, scroll (:) to
   AUTO PREFIX and press
   `SELECT`.

2 **DETECT DIGIT** is displayed on
   the screen.
   - *The last stored detect string is displayed (if any).*

3 Enter a detect string number
   (maximum 5 digits) and press
   `OK` to confirm.

4 **PREFIX** is displayed on the
   screen.
   - *The last stored prefix number is displayed (if any).*

5 Enter the prefix number (maximum 14 digits) and press $\boxed{}$ **OK** to confirm.
- *A validation tone is emitted and the screen returns to previous menu.*

⊜ Note

If no detect string (blank) is entered, the prefix number will be automatically added to the predial number after $\boxed{\text{🕻}}$ key is pressed. For numbers starting with *, # or a pause (P), the prefix number will not be added to the predial number after $\boxed{\text{🕻}}$ key is pressed.

8.11 Change Recall time

Recall time (or dial delay) is the time delay by which the line will be disconnected after you press $\boxed{\text{🕻}}$ key. It can be set to short, medium or long.

The default value of recall time that is preset in your handset should be the best suited for your country network and therefore you should not need to change it.

⊜ Note

This setting is useful when using network services. The use of some services accessed with $[\boxed{\text{🕻}} + \boxed{\text{!}^{\infty}}]$, $[\boxed{\text{🕻}} + \boxed{2}]$ (call waiting, call forward...) will depend on your recall time setting. Please contact your network provider for more details on this feature.

1 Press $\boxed{\text{menu}}$ in idle mode, scroll $\binom{\text{⦙}}{\text{⦙}}$ to **ADVANCED SET** and press $\boxed{}$ **SELECT**, scroll $\binom{\text{⦙}}{\text{⦙}}$ to **RECALL TIME** and press $\boxed{}$ **SELECT**.

2 Scroll $\binom{\text{⦙}}{\text{⦙}}$ to **SHORT**, **MEDIUM** or **LONG** and press $\boxed{}$ **SELECT** to confirm.
- *A validation tone is emitted and the screen returns to previous menu.*

8.12 Change the Dial Mode (country-dependent)

The default value for dial mode that is preset in your handset should be the best suited for your country network and therefore you should not need to change it.

1 Press $\boxed{\text{menu}}$ in idle mode, scroll $\binom{\text{⦙}}{\text{⦙}}$ to **ADVANCED SET** and press $\boxed{}$ **SELECT**, scroll $\binom{\text{⦙}}{\text{⦙}}$ to **DIAL MODE** and press $\boxed{}$ **SELECT**.

2 Scroll $\binom{\text{⦙}}{\text{⦙}}$ to **TONE** or **PULSE** and press $\boxed{}$ **SELECT** to confirm.
- *A validation tone is emitted and the screen returns to previous menu.*

8.13 Set first ring

When this function is set to Off, the first ring from a voice call will not sound. This is particularly useful in countries where calling line identity is sent after the first ring. Consequently, the phones in the house will not ring when a message arrives.

1 Press `menu` in idle mode, scroll (⬍) to **ADVANCED SET** and press ▱**SELECT**, scroll (⬍) to **FIRST RING** and press ▱**SELECT**.

2 Scroll (⬍) to **ON** or **OFF** and press ▱**OK** to confirm.

   • *A validation tone is emitted and the screen returns to previous menu.*

9 Network Services

This menu provides a convenient means for you to access, activate or deactivate some network services that are country/subscription dependent. Contact your network provider for more information about these services.

The default numbers and values that are preset in your phone should be the best suited for your country network and therefore you should not need to change them.

9.1 Call Forward

There are 3 call forwarding options available: Unconditional Call Forwarding, When Busy and When Unanswered.

9.1.1 Activate Call Forward
😑 Note

When this feature is activated, depending on the call forwarding option you have set, your incoming calls will be forwarded to the number of your choice.

1. Press [menu] in idle mode, scroll 🔄 to **NETW. SERVICES** and press 🖃 **SELECT**.
2. Scroll 🔄 to the type of call forwarding option you wish to set (**CALL FORWARD / CALL FWD BUSY / CALL FWD UNANS**) and press 🖃 **SELECT**.

3. Enter the number that you wish the call to be forwarded to and press 🖃 **OK**.
   - *The number for that selected service will be dialled.*
4. When the number has been dialled, press 🔚 to return to idle mode.

9.1.2 Deactivate Call Forward
1. Press [menu] in idle mode, scroll 🔄 to **NETW. SERVICES** and press 🖃 **SELECT**.
2. Scroll 🔄 to the type of call forwarding option you wish to set (**CALL FORWARD / CALL FWD BUSY / CALL FWD UNANS**) and press 🖃 **SELECT**.
3. Scroll 🔄 to **DEACTIVATE** and press 🖃 **SELECT** to confirm.
   - *The number for that selected service will be dialled.*
4. When the number has been dialled, press 🔚 to return to idle mode.

9.1.3 Change codes
1. Press [menu] in idle mode, scroll 🔄 to **NETW. SERVICES** and press 🖃 **SELECT**.
2. Scroll 🔄 to the type of call forwarding option you wish to set (**CALL FORWARD / CALL FWD BUSY / CALL FWD UNANS**) and press 🖃 **SELECT**.
3. Scroll 🔄 to **CHANGE CODE** and press 🖃 **SELECT** to enter the number for forwarding.

4 Press ▭ **OK** to confirm.

9.2 Voice Mail

This feature allows the caller to leave a voice message when you are unable, or do not wish to take a call yourself. The availability of this feature is dependent on your country and your subscription with your network provider. Charges often apply for you to retrieve messages, as these are stored by the network rather than on the handset itself. Contact your network provider for more information about this feature.

9.2.1 Set up Voice Mail number

1 Press menu in idle mode, scroll ⟨⟩ to **NETW. SERVICES** and press ▭ **SELECT**, scroll ⟨⟩ to **VOICEMAIL** or **VOICEMAIL 2** and press ▭ **SELECT**.
2 Scroll ⟨⟩ to **SETTINGS** and press ▭ **SELECT**.
3 Modify the voice mail number and press ▭ **OK**.

9.2.2 Activate Voice Mail

1 Press menu in idle mode, scroll ⟨⟩ to **NETW. SERVICES** and press ▭ **SELECT**, scroll ⟨⟩ to **VOICEMAIL** or **VOICEMAIL 2** and press ▭ **SELECT**.
2 Press ▭ **SELECT** to **CALL**.
  • *The number for that selected service will be dialled.*

3 When the number has been dialled, press ▭ to return to idle mode.

9.3 Info Service

9.3.1 Activate Info Service

1 Press menu in idle mode, scroll ⟨⟩ to **NETW. SERVICES** and press ▭ **SELECT**, scroll ⟨⟩ to **INFO 1** or **INFO 2** and press ▭ **SELECT**.
2 Press ▭ **SELECT** to **CALL**.
  • *The number for that selected service will be dialled.*
3 When the number has been dialled, press ▭ to return to idle mode.

9.4 Call Return

9.4.1 Set up Call Return

1 Press menu in idle mode, scroll ⟨⟩ to **NETW. SERVICES** and press ▭ **SELECT**, scroll ⟨⟩ to **CALL RETURN** and press ▭ **SELECT**.
2 Scroll ⟨⟩ to **SETTINGS** and press ▭ **SELECT**.
3 Enter the required number for call back and press ▭ **OK**.

9.4.2 Activate Call Return

1 Press `menu` in idle mode, scroll 🔅 to **NETW. SERVICES** and press 🖃 **SELECT**, scroll 🔅 to **CALL RETURN** and press 🖃 **SELECT**.

2 Press 🖃 **SELECT** to **CALL**.
  * *The number for that selected service will be dialled.*

3 When the number has been dialled, press 📵 to return to idle mode.

9.5 Cancel Call Back

9.5.1 Set up Cancel Call Back

1 Press `menu` in idle mode, scroll 🔅 to **NETW. SERVICES** and press 🖃 **SELECT**, scroll 🔅 to **CANCEL CALL BK** and press 🖃 **SELECT**.

2 Scroll 🔅 to **SETTINGS** and press 🖃 **SELECT**.

3 Enter the required number for cancelling of call back and press 🖃 **OK**.

9.5.2 Activate Cancel Call Back

1 Press `menu` in idle mode, scroll 🔅 to **NETW. SERVICES** and press 🖃 **SELECT**, scroll 🔅 to **CANCEL CALL BK** and press 🖃 **SELECT**.

2 Press 🖃 **SELECT** to **CALL**.
  * *The number for that selected service will be dialled.*

3 When the number has been dialled, press 📵 to return to idle mode.

9.6 Withhold ID

9.6.1 Set up Withhold ID

1 Press `menu` in idle mode, scroll 🔅 to **NETW. SERVICES** and press 🖃 **SELECT**, scroll 🔅 to **WITHHOLD ID** and press 🖃 **SELECT**.

2 Scroll 🔅 to **SETTINGS** and press 🖃 **SELECT**.

3 Enter the required number for withholding ID and press 🖃 **OK**.

9.6.2 Activate Withhold ID

1 Press `menu` in idle mode, scroll 🔅 to **NETW. SERVICES** and press 🖃 **SELECT**, scroll 🔅 to **WITHHOLD ID** and press 🖃 **SELECT**.

2 Press 🖃 **SELECT** to **ACTIVATE**.
  * *The number for that selected service will be dialled.*

3 When the number has been dialled, press 📵 to return to idle mode.

10 Telephone answering machine (TAM)

Your phone features an answering machine that records unanswered calls when it is activated. The answering machine can store up to 99 messages. The maximum recording time is 30 minutes (including all your personalised outgoing messages).

You can use the control keys on the base station to perform the basic functions of the answering machine such as message playback, deleting messages and adjustment of volume on the base station. For a description of each function of the control keys on the base station, please see "Overview of the base station" on page 10 for more details.

You can also use the answer machine menu on the handset to access the answering machine functions. There is also a menu to set the answering machine options.

To begin, press $\boxed{\text{on}\atop\text{off}}$ key on your base station to switch on the answering machine (if it is switched off). Alternatively, you may switch on the answering machine via your handset (see "Switch the Answering Machine On/Off via handset" on page 44).

10.1 Play

10.1.1 Answering machine control keys on the base station

Buttons on the base station	Description
$\boxed{\text{on}\atop\text{off}}$	Press to turn on/off the answering machine
$\boxed{\blacktriangleright\text{II}}$	Press to play the message or stop the message playback
$\boxed{\times}$	Press to delete the current message Press and hold for two seconds to delete all the old messages in idle mode
$\boxed{\blacktriangleleft}$	Press once to replay current message during message playback Press twice to go back to previous message during message playback
$\boxed{\blacktriangleright\text{I}}$	Press to skip the current message and play the next message

- +	Decrease (-) or increase (+) speaker volume during message playback
⏺)))	Press to page the handset
Press and hold for more than three seconds to start registration procedure

10.1.2 Playback of new messages via handset

The last recorded message is played first via the loudspeaker. When all new messages have been played, the answering machine will stop and the 🔲 icon stops blinking.

1 Press ⌨ in idle mode, scroll 🔄 to **ANSWER MACHINE** and press ⬛/**SELECT**, press ⬛/**SELECT** again to enter **PLAY** menu.

2 During playback, you can:

Adjust volume	Press 🔄 key.
Stop playback	Press ⬛ **STOP** to end the message.
Repeat	Press ⬛/**OPTION**, scroll 🔄 to **REPEAT** and press ⬛/**SELECT** to play the message again.
Next message	Press ⬛/**OPTION**, scroll 🔄 to **NEXT** and press ⬛/**SELECT**.
Previous message	Press ⬛/**OPTION**, scroll 🔄 to **PREVIOUS** and press ⬛/**SELECT**.
Delete message	Press ⬛/**OPTION**, scroll 🔄 to **DELETE** and press ⬛/**SELECT**.
Switch the playback to earpiece	Press ◀ key.

✱ Tip

You can also playback messages by pressing 🔊 key in idle mode, scroll 🔄 to **ANSWER MACHINE** and press ⬛/**SELECT**, press ⬛/**SELECT** again to enter **PLAY** menu.

10.1.3 Playback of old messages via handset

Old messages can only be played if there are no new messages. The first recorded message will be played first and the next message will be played automatically until there are no more messages.

Telephone answering machine (TAM)

1 Press `menu` in idle mode, scroll ⓘ to **ANSWER MACHINE** and press `SELECT`, press `SELECT` again to enter **PLAY** menu.

2 Press `SELECT`.
   • *The first recorded message will start to play until the last recorded message.*

3 During message playback, you can press `SELECT` to select the available options (see options available under "Playback of new messages via handset" on page 42).

10.2 Delete all messages

ⓘ Note

Unread messages will not be deleted.

⚠ Warning

Messages deleted cannot be recovered.

1 Press `menu` in idle mode, scroll ⓘ to **ANSWER MACHINE** and press `SELECT`, scroll ⓘ to **DELETE ALL** and press `SELECT`.

2 **DELETE ALL?** is displayed on the screen. Press `OK` to confirm deletion of all your messages.
   • *A validation tone is emitted and the screen returns to previous menu.*

10.3 Set the Answer mode

There are 2 answer modes available: Answer only, and Answer & record.

By default, the answer mode is **ANSWER & REC.**, by which your correspondent can leave a message on the answering machine.
This can be changed to **ANSWER ONLY** mode, by which your correspond cannot leave any messages on the answering machine.

1 Press `menu` in idle mode, scroll ⓘ to **ANSWER MACHINE** and press `SELECT`, scroll ⓘ to **ANSWER MODE** and press `SELECT`.

2 Scroll ⓘ to **ANSWER & REC.** or **ANSWER ONLY** and press `SELECT`.
   • *The answer mode is set.*

ⓘ Note

Depending on the answer mode you have selected, the appropriate default outgoing message is played once the answering machine picks up an incoming call. The language of the default outgoing message depends on the country selected in Welcome mode (see page 12).

10.4 Personalised Outgoing Message

10.4.1 Record your Personalised Outgoing Message

This personal outgoing message replaces the default ones. To revert to the default outgoing message, simply delete the personal outgoing message you have recorded. If you are not satisfied with the recorded outgoing

message, simply record a new message to overwrite the old one.

1. Press menu in idle mode, scroll ⬍ to **ANSWER MACHINE** and press ⬎ **SELECT**, scroll ⬍ to **RECORD OGM** and press ⬎ **SELECT**.
2. Scroll ⬍ to **ANSWER & REC.** or **ANSWER ONLY** and press ⬎ **SELECT**.
3. Scroll ⬍ to **RECORD OGM** and press ⬎ **SELECT**.
   * *The recording starts.*
4. Press ⬎ **SAVE** to save your recording.
   * *The recorded message will be played and the screen returns to previous menu once it has finished playing. To stop the playback, press ⬎ **OK**.*

🗐 Note

The maximum length of an outgoing message is 2 minutes.

10.4.2 Playback your Personalised Outgoing Message

1. Press menu in idle mode, scroll ⬍ to **ANSWER MACHINE** and press ⬎ **SELECT**, scroll ⬍ to **RECORD OGM** and press ⬎ **SELECT**.
2. Scroll ⬍ to **ANSWER & REC.** or **ANSWER ONLY** and press ⬎ **SELECT**.
3. Press ⬎ **SELECT** to enter **PLAY**.
   * *The previously recorded outgoing message (if any) is played, and then the screen returns to previous menu.*

10.4.3 Delete your Personalised Outgoing Message

1. Press menu in idle mode, scroll ⬍ to **ANSWER MACHINE** and press ⬎ **SELECT**, scroll ⬍ to **RECORD OGM** and press ⬎ **SELECT**.
2. Scroll ⬍ to **ANSWER & REC.** or **ANSWER ONLY** and press ⬎ **SELECT**.
3. Scroll ⬍ to **DELETE** and press ⬎ **SELECT**.
   * *The recorded message is deleted.*

10.5 Switch the Answering Machine On/Off via handset

1. Press menu in idle mode, scroll ⬍ to **ANSWER MACHINE** and press ⬎ **SELECT**, scroll ⬍ to **ANSWER ON/OFF** and press ⬎ **SELECT**.
2. Scroll ⬍ to **ON** or **OFF** and press ⬎ **SELECT** to confirm.
   * *A validation tone is emitted and the screen returns to previous menu.*

10.6 Answering Machine settings

10.6.1 Ring Delay

This is the number of rings before the answering machine answers and starts playing your greeting message. You can set the answering machine to start playing your greeting message after **3** to **8** rings or **ECONOMY**. The default ring delay is **5**.

1 Press [menu] in idle mode, scroll ⏶ to **ANSWER MACHINE** and press ⊟ **SELECT**, scroll ⏶ to **SETTINGS** and press ⊟ **SELECT**, press ⊟ **SELECT** to enter **RING DELAY**.

2 Scroll ⏶ to your desired ring delay setting (**3** to **8** rings or **ECONOMY**) and press ⊟ **SELECT** to confirm.
  • *A validation tone is emitted and the screen returns to previous menu.*

✹ Tip
Economy mode can save you the cost of a long-distance call when you check your messages remotely. If there are new messages in your answering machine, the outgoing message will start playing after 3 rings. If there are no new messages, the outgoing message will be played after 5 rings. Hence, if you want to check if you have any messages without incurring call charges, you can hang up the call after the 4th ring.

10.6.2 Remote Control Access

If you are far away from home and want to check the messages on your answering machine, you can make use of the remote access feature to check your messages using another phone. Once you dial your home number from any other phone and enter the remote access code*, you will be able to obtain the messages on your answering machine. The keypad on the phone you use to dial acts like the functions on your answering machine where you can play or delete messages, turn your answering machine on or off, etc.

⊜ Note
This feature is deactivated by default.
* Remote access code (which is the same as your master PIN code) prevents any unauthorised remote access of your answering machine. See chapter 10.6.2.2 for more information.

10.6.2.1 Activate/Deactivate Remote Access

1 Press [menu] in idle mode, scroll ⏶ to **ANSWER MACHINE** and press ⊟ **SELECT**, scroll ⏶ to **SETTINGS** and press ⊟ **SELECT**, scroll ⏶ to **REMOTE ACCESS** and press ⊟ **SELECT**.

2 Scroll ⏶ to **ACTIVATE** or **DEACTIVATE** and press ⊟ **SELECT** to confirm.

- *A validation tone is emitted and the screen returns to previous menu.*

10.6.2.2 Controlling the Answering Machine from an external call

1. From another phone, dial home.
   - *The answering machine answers and starts playing your greeting message.*
2. Within 8 seconds, press # key on the phone you use to dial and enter the remote access code (same as your master PIN code).
   - *If the remote access code is incorrect, an error tone is emitted. Enter the access code again until you get the correct number.*
   - *If you did not enter the remote access code within 10 seconds, the answering machine will drop the line immediately.*
   - *If the remote access code (same as your master PIN code) is correct, you will hear a validation tone.*
   - *New messages (if any), will be played automatically and stop when there are no more new messages.*

⊜ Note

If there are no new messages, the answering machine will not play any messages.

The following table indicates how to access the below features during remote access procedure:

Press	To
$\boxed{1^{\boxtimes}}$	Press once to replay the current message or twice to go to previous message
$\boxed{2}$	Play old messages
$\boxed{3}$	Go to next message
$\boxed{6}$	Delete current message
$\boxed{7}$	Turn on the answering machine
$\boxed{8}$	Stop current message playback
$\boxed{9}$	Turn off the answering machine
$\boxed{\#}$	Enter the remote access code if the answering machine is on and outgoing message is playing

10.7 Call Screening

10.7.1 Call screening on handset

If Handset call screening is set to **ON**, you can hear incoming messages via the handset speaker and decide whether or not to take the call. To take the call, press $\boxed{\smile}$.
This feature is deactivated by default.

1 Press `menu` in idle mode, scroll ⬍ to **ANSWER MACHINE** and press `SELECT`, scroll ⬍ to **SETTINGS** and press `SELECT`, scroll ⬍ to **HS SCREENING** and press `SELECT`.

2 Scroll ⬍ to **ON** or **OFF** and press `SELECT`.
  * *A validation tone is emitted and the screen returns to previous menu.*

2 Scroll ⬍ to your preferred language and press `SELECT` to confirm.
  * *A validation tone is emitted and the screen returns to previous menu.*

10.7.2 Call screening on base

You can use `+` and `−` to adjust the speaker's volume during call screening. The lowest volume level turns call screening off.

10.7.3 Set Voice Language

This menu allows you to change the language of the predefined outgoing message. The availability of this menu and the language options available are country dependent.

1 Press `menu` in idle mode, scroll ⬍ to **ANSWER MACHINE** and press `SELECT`, scroll ⬍ to **SETTINGS** and press `SELECT`, scroll ⬍ to **VOICE LANGUAGE** and press `SELECT`.
  * *The current selected language is highlighted.*

11 Technical data

Display
- Progressive LCD backlight

General telephone features
- Dual mode caller name & number identification
- 15 polyphonic ringer melodies

Phonebook list, Redial list and Call log
- Phonebook list with 200 entries
- Redial list with 20 entries
- Call log with 50 entries

Battery
- 1 Li-ion polymer 500mAh battery

Radio specifications
- Frequence Band: 1880 - 1900 MHz
- Maximum output power: 250 mW

Power Consumption
- Power consumption at idle mode: around 800mW

Weight and dimensions
- Handset: 74 grams
- 144 x 13 x 43 mm (H x D x W)
- Base: 143 grams
- 70 x 85 x 128 mm (H x D x W)

Temperature range
- Operation: Between 0 and 35° C (32 to 95° F).
- Storage: Between -20 and 45° C (-4 to 113° F).

Relative humidity
- Operation: Up to 95% at 40°C
- Storage: Up to 95% at 40°C

12 Frequently asked questions

www.philips.com/support

In this chapter, you will find the most frequently asked questions and answers about your phone.

Connection

The handset does not switch on!
• Charge the battery: Put the handset on the base station to charge. After a few moments, the phone will switch on.

The handset does not charge!
• Check charger connections.

▣ icon is not blinking during charge!
• Battery is full: There is no need to charge the battery.
• Bad battery contact: Adjust the handset slightly.
• Dirty contact: Clean the battery contact with a dry cloth.
• Wrong batteries installed: Use only Li-ion rechargeable battery supplied with your unit There could be risk of battery leakage if you use alkaline batteries or other battery types.

Communication is lost during a call!
• Charge the battery
• Move closer to the base station.

The phone is "Out of range"!
• Move closer to the base station.

WARNING BATT. is displayed on handset!
• Use only Li-ion rechargeable battery supplied with your unit. There could be risk of battery leakage if you use alkaline batteries or other battery types.

Set-up

SEARCHING... is displayed on handset and ▼ icon is blinking!
• Move closer to the base station.
• Make sure that your base station is on.
• Reset your unit and restart handset registration (see "Registration" on page 33).

Sound

Handset does not ring!
Check that the **RING VOLUME** is not set to off, and make sure ▮ icon is not displayed on the screen (see "Set the Ring Volume" in chapter 6.2.1).

Caller cannot hear me at all!
Microphone may be muted: During a call, press ⌷mute⌷.

There's no dialling tone!
- No power: Check the connections.
- Battery is empty: Charge the battery.
- Move closer to the base station.
- Wrong line cable used: Use the line cable provided.
- Line adaptor is required: Connect the line adaptor to the line cord.

Caller cannot hear me clearly!
- Move closer to the base station.
- Move the base station at least one metre away from any electronic appliances.

Frequent noise interference on my radio or television!
- Move the base station as far away as possible from the electrical appliances.

Product behaviour

Keypad does not work!
- Unlock your keypad: Long press ⌷*⌷ in idle mode.

The handset warms up when making a long call!
- This is a normal behavior. The handset consumes energy while calling.

The handset cannot be registered to the base station!
- Maximum number of handsets (5) has been reached. To register a new handset, unregister an existing handset.
- Remove and replace the handset battery.
- Try again by disconnecting and connecting the base station power supply and follow the procedure to register a handset.
- Make sure that you have entered the correct PIN code. If you have not changed it, by default it is 0000.

Caller's number is not displayed!
- Service is not activated: Check your subscription with your network operator.

I cannot change the settings of my voice mail
- Operator voice mail is managed by your operator and not the phone itself. Please contact your operator should you want to change the settings.

Poor audio quality and the antenna icon ⍉ is blinking!
- The indoor and outdoor range of the phone is up to 50 metres and 300 metres respectively. When the handset moves beyond the operation range, the antenna icon ⍉ will blink.

My handset keeps going into idle mode!
• If there are no key presses for 30 seconds, the handset will automatically return to idle mode. It will also return to idle mode automatically when you place the handset back on the base station.

Phonebook entry cannot be stored and MEMORY FULL is displayed!
• Delete an entry to free memory before saving your contact again.

The Master PIN code is wrong!
• The default master PIN is 0000.
• If it has been changed before, and you cannot remember the new one, reset the handset to revert to the default master PIN code (see "Reset Unit" in chapter 8.8).

The answering machine does not record messages!
• Memory is full: Delete your old messages.
• The **ANSWER ONLY** mode has been activated. Deactivate **ANSWER ONLY** and activate **ANSWER & REC.** mode (see "Set the Answer mode" in chapter 10.3).

Remote control access does not work!
• Activate Remote Control Access (see "Remote Control Access" in chapter 10.6.2).

The phone hangs up during remote access!
• You have taken more than 8 seconds to enter the Master PIN code. Enter the code again within 8 seconds.

Answering machine stops before the recording is finished!
• Memory is full: Delete your old messages.

13 Index

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