

**TOSHIBA Satellite P100 /
Satellite Pro P100 Series
User's Manual**

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TOSHIBA Satellite P100 / Satellite Pro P100 Series Portable Personal Computer User's Manual

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This manual has been validated and reviewed for accuracy. The instructions and descriptions it contains are accurate for the TOSHIBA Satellite P100 / Satellite Pro P100 Series Portable Personal Computer at the time of this manual's production. However, succeeding computers and manuals are subject to change without notice. TOSHIBA assumes no liability for damages incurred directly or indirectly from errors, omissions or discrepancies between the computer and the manual.

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FCC information

Product Name: TOSHIBA Satellite P100 / Satellite Pro P100 Series

Model number: PSPA

FCC notice “Declaration of Conformity Information”

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Only peripherals complying with the FCC class B limits may be attached to this equipment. Operation with non-compliant peripherals or peripherals not recommended by TOSHIBA is likely to result in interference to radio and TV reception. Shielded cables must be used between the external devices and the computer's external monitor port, USB port, serial port, parallel port, PS/2 mouse/keyboard port and microphone jack. Changes or modifications made to this equipment, not expressly approved by TOSHIBA or parties authorized by TOSHIBA could void the user's authority to operate the equipment.

FCC conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Contact

Address: TOSHIBA America Information Systems, Inc.
9740 Irvine Boulevard
Irvine, California 92618-1697

Telephone: (949) 583-3000

EU Declaration of Conformity



TOSHIBA declares, that the product: TOSHIBA Satellite P100 / Satellite Pro P100 Series conforms to the following Standards:

Supplementary Information: "The product complies with the requirements of the Low Voltage Directive 73/23/EEC, the EMC Directive 89/336/EEC and/or the R&TTE Directive 1999/5/EC."

This product is carrying the CE-Mark in accordance with the related European Directives. Responsible for CE-Marking is TOSHIBA Europe, Hammfelddamm 8, 41460 Neuss, Germany.

VCCI Class B Information

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。
取扱説明書に従って正しい取り扱いをして下さい。

Canadian Regulatory Information (Canada Only)

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the Radio Interference Regulation of the Canadian Department of Communications.

Note that Canadian Department of Communications (DOC) regulations provide, that changes or modifications not expressly approved by TOSHIBA Corporation could void your authority to operate this equipment.

This Class B digital apparatus meets all requirements of the Canadian Interference-Causng Equipment Regulations.

Cet appareil numérique de la class B respecte toutes les exgences du Règlement sur le matériel brouilleur du Canada.

Modem warning notice

Conformity Statement

The equipment has been approved to [Commission Decision "CTR21"] for pan-European single terminal connection to the Public Switched Telephone Network (PSTN).

However, due to differences between the individual PSTNs provided in different countries/regions the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN network termination point.

In the event of problems, you should contact your equipment supplier in the first instance.

Network Compatibility Statement

This product is designed to work with, and is compatible with the following networks. It has been tested to and found to conform with the additional requirements conditional in EG 201 121.

Germany	ATAAB AN005, AN006, AN007, AN009, AN010 and DE03, 04, 05, 08, 09, 12, 14, 17
Greece	ATAAB AN005, AN006 and GR01, 02, 03, 04
Portugal	ATAAB AN001, 005, 006, 007, 011 and P03, 04, 08, 10
Spain	ATAAB AN005, 007, 012, and ES01
Switzerland	ATAAB AN002
All other countries/ regions	ATAAB AN003, 004

Specific switch settings or software setup are required for each network, please refer to the relevant sections of the user guide for more details.

The hookflash (timed break register recall) function is subject to separate national type approvals. It has not been tested for conformity to national type regulations, and no guarantee of successful operation of that specific function on specific national networks can be given.

Japan regulations

Region selection

If you are using the computer in Japan, technical regulations described in the Telecommunications Business Law require that you select the Japan region mode. It is illegal to use the modem in Japan with any other selection.

Redial

Up to two redial attempts can be made. If more than two redial attempts are made, the modem will return DELAYED. If you are experiencing problems with the DELAYED code, set the interval between redials at one minute or longer.

Japan's Telecommunications Business Law permits up to two redials on analogue telephones, but the redials must be made within a total of three minutes.

The internal modem is approved by Japan Approvals Institute for Telecommunications Equipment.



A04-0266001

Pursuant to FCC CFR 47, Part 68:

When you are ready to install or use the modem, call your local telephone company and give them the following information:

- The telephone number of the line to which you will connect the modem.
- The registration number that is located on the device. The FCC registration number of the modem will be found on either the device which is to be installed, or, if already installed, on the bottom of the computer outside of the main system label.
- The Ringer Equivalence Number (REN) of the modem, which can vary. For the REN of your modem, refer to your modem's label.

The modem connects to the telephone line by means of a standard jack called the USOC RJ11C.

Type of service

Your modem is designed to be used on standard-device telephone lines. Connection to telephone company-provided coin service (central office implemented systems) is prohibited. Connection to party lines service is subject to state tariffs.

If you have any questions about your telephone line, such as how many pieces of equipment you can connect to it, the telephone company will provide this information upon request.

Telephone company procedures

The goal of the telephone company is to provide you with the best service it can. In order to do this, it may occasionally be necessary for them to make changes in their equipment, operations, or procedures. If these changes might affect your service or the operation of your equipment, the telephone company will give you notice in writing to allow you to make any changes necessary to maintain uninterrupted service.

If problems arise

If any of your telephone equipment is not operating properly, you should immediately remove it from your telephone line, as it may cause harm to the telephone network. If the telephone company notes a problem, they may temporarily discontinue service. When practical, they will notify you in advance of this disconnection. If advance notice is not feasible, you will be notified as soon as possible. When you are notified, you will be given the opportunity to correct the problem and informed of your right to file a complaint with the FCC. In the event repairs are ever needed on your modem, they should be performed by TOSHIBA Corporation or an authorized representative of TOSHIBA Corporation.

Disconnection

If you should ever decide to permanently disconnect your modem from its present line, please call the telephone company and let them know of this change.

Fax branding

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone fax machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business, other entity or individual sending the message and the telephone number of the sending machine or such business, other entity or individual. In order to program this information into your fax modem, you should complete the setup of your fax software before sending messages.

Instructions for IC CS-03 certified equipment

1. The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection.

The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.



Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

2. The user manual of analog equipment must contain the equipment's Ringer Equivalence Number (REN) and an explanation notice similar to the following:

The Ringer Equivalence Number (REN) of the modem, which can vary. For the REN of your modem, refer to your modem's label.



The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

3. The standard connecting arrangement (telephone jack type) for this equipment is jack type(s): USOC RJ11C.

The IC registration number of the modem is shown below.

IC: 3652B-RD01D620

Notes for Users in Australia and New Zealand

Modem warning notice for Australia

Modems connected to the Australian telecoms network must have a valid Austel permit. This modem has been designed to specifically configure to ensure compliance with Austel standards when the country/region selection is set to Australia. The use of other country/region setting while the modem is attached to the Australian PSTN would result in you modem being operated in a non-compliant manner. To verify that the country/region is correctly set, enter the command AT+GCI which displays the currently active setting.

To set the country/region permanently to Australia, enter the following command sequence:

```
AT+GCI=09
```

Failure to set the modem to the Australia country/region setting as shown above will result in the modem being operated in a non-compliant manner. Consequently, there would be no permit in force for this equipment and the Telecoms Act 1991 prescribes a penalty of \$12,000 for the connection of non-permitted equipment.

Notes for use of this device in New Zealand

- The grant of a Telepermit for a device in no way indicates Telecom acceptance of responsibility for the correct operation of that device under all operating conditions. In particular the higher speeds at which this modem is capable of operating depend on a specific network implementation which is only one of many ways of delivering high quality voice telephony to customers. Failure to operate should not be reported as a fault to Telecom.
- In addition to satisfactory line conditions a modem can only work properly if:
 - a/ it is compatible with the modem at the other end of the call and
 - b/ the application using the modem is compatible with the application at the other end of the call - e.g., accessing the Internet requires suitable software in addition to a modem.
- This equipment shall not be used in any manner which could constitute a nuisance to other Telecom customers.
- Some parameters required for compliance with Telecom's PTC Specifications are dependent on the equipment (PC) associated with this modem. The associated equipment shall be set to operate within the following limits for compliance with Telecom Specifications:
 - a/ There shall be no more than 10 call attempts to the same number within any 30 minute period for any single manual call initiation, and
 - b/ The equipment shall go on-hook for a period of not less than 30 seconds between the end of one attempt and the beginning of the next.
 - c/ Automatic calls to different numbers shall be not less than 5 seconds apart.

- Immediately disconnect this equipment should it become physically damaged, and arrange for its disposal or repair.
- The correct settings for use with this modem in New Zealand are as follows:
 - ATB0 (CCITT operation)
 - AT&G2 (1800 Hz guard tone)
 - AT&P1 (Decadic dialing make-break ratio = 33%/67%)
 - ATS0=0 (not auto answer)
 - ATS10=less than 150 (loss of carrier to hangup delay, factory default of 15 recommended)
 - ATS11=90 (DTMF dialing on/off duration=90 ms)
 - ATX2 (Dial tone detect, but not (U.S.A.) call progress detect)
- When used in the Auto Answer mode, the S0 register must be set with a value of 3 or 4. This ensures:
 - A person calling your modem will hear a short burst of ringing before the modem answers. This confirms that the call has been successfully switched through the network.
 - Caller identification information (which occurs between the first and second ring cadences) is not destroyed.
- The preferred method of dialing is to use DTMF tones (ATDT...) as this is faster and more reliable than pulse (decadic) dialing. If for some reason you must use decadic dialing, your communications program must be set up to record numbers using the following translation table as this modem does not implement the New Zealand "Reverse Dialing" standard.
 - Number to be dialed: 0 1 2 3 4 5 6 7 8 9
 - Number to program into computer: 0 9 8 7 6 5 4 3 2 1Note that where DTMF dialing is used, the numbers should be entered normally.
- The transmit level from this device is set at a fixed level and because of this there may be circumstances where the performance is less than optimal. Before reporting such occurrences as faults, please check the line with a standard Telepermitted telephone, and only report a fault if the phone performance is impaired.
- It is recommended that this equipment be disconnected from the Telecom line during electrical storms.
- When relocating the equipment, always disconnect the Telecom line connection before the power connection, and reconnect the power first.
- This equipment may not be compatible with Telecom Distinctive Alert cadences and services such as FaxAbility.

NOTE THAT FAULT CALLOUTS CAUSED BY ANY OF THE ABOVE CAUSES MAY INCUR A CHARGE FROM TELECOM

General conditions

As required by PTC 100, please ensure that this office is advised of any changes to the specifications of these products which might affect compliance with the relevant PTC Specifications.

The grant of this Telepermit is specific to the above products with the marketing description as stated on the Telepermit label artwork. The Telepermit may not be assigned to other parties or other products without Telecom approval.

A Telepermit artwork for each device is included from which you may prepare any number of Telepermit labels subject to the general instructions on format, size and colour on the attached sheet.

The Telepermit label must be displayed on the product at all times as proof to purchasers and service personnel that the product is able to be legitimately connected to the Telecom network.

The Telepermit label may also be shown on the packaging of the product and in the sales literature, as required in PTC 100.

The charge for a Telepermit assessment is \$337.50. An additional charge of \$337.50 is payable where an assessment is based on reports against non-Telecom New Zealand Specifications. \$112.50 is charged for each variation when submitted at the same time as the original.

An invoice for \$NZ1237.50 will be sent under separate cover.

Following information is only for EU-member states:

The symbol indicates that this product may not be treated as household waste. Please ensure this product is properly disposed as inappropriate waste handling of this product may cause potential hazards to the environment and human health. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.



This symbol may not stick depending on the country and region where you purchased.

Optical disc drive safety instructions



Be sure to check the international precautions at the end of this section.

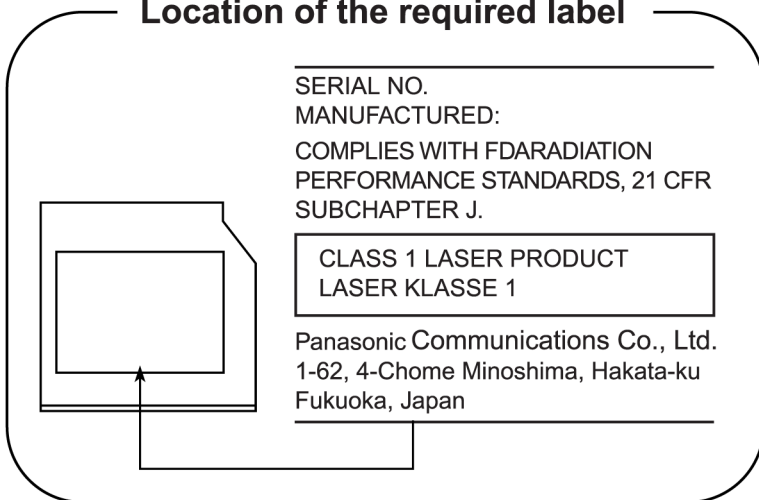
Panasonic

DVD Super Multi UJ-841B



- *The DVD Super Multi drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

Location of the required label



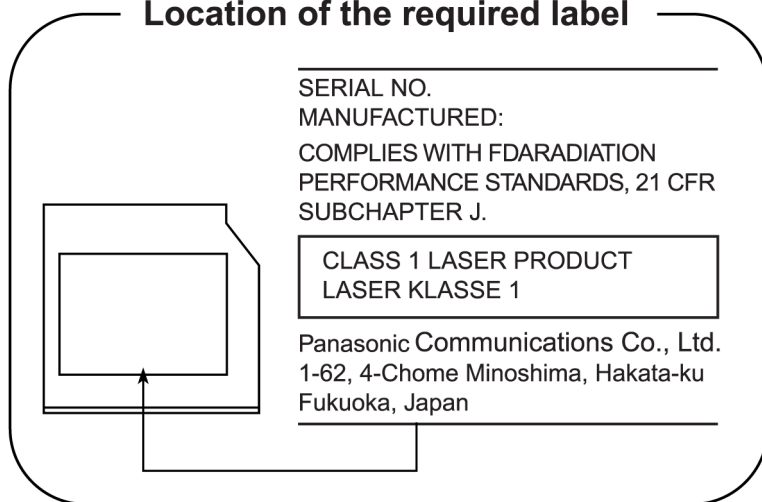
Panasonic

DVD Super Multi UJ-850B



- *The DVD Super Multi drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

Location of the required label



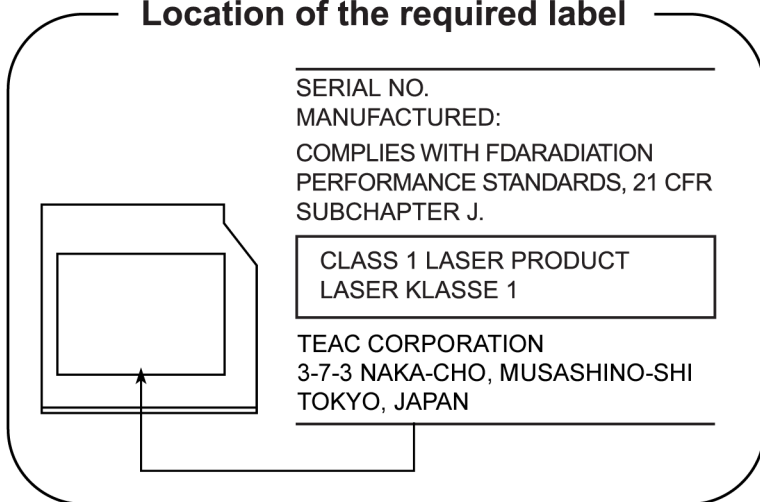
TEAC

DVD Super Multi DV-W28EB



- *The DVD Super Multi drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

Location of the required label



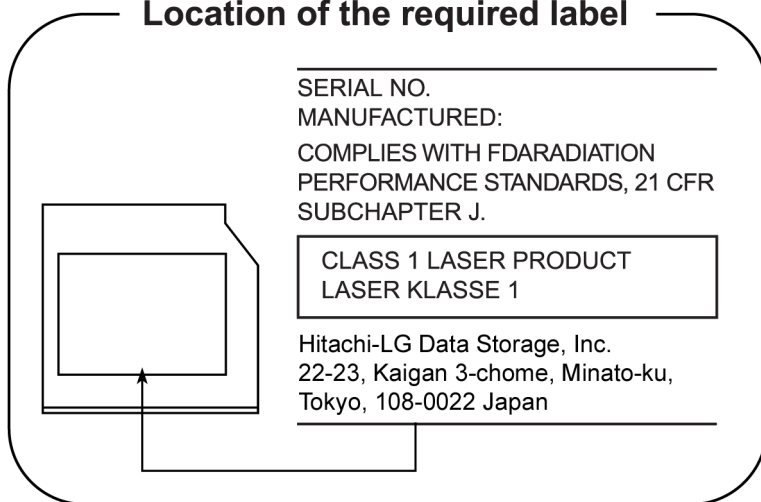
Hitachi-LG Data Storage, Inc.

DVD Super Multi GMA-4082N



- *The DVD Super Multi drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

Location of the required label



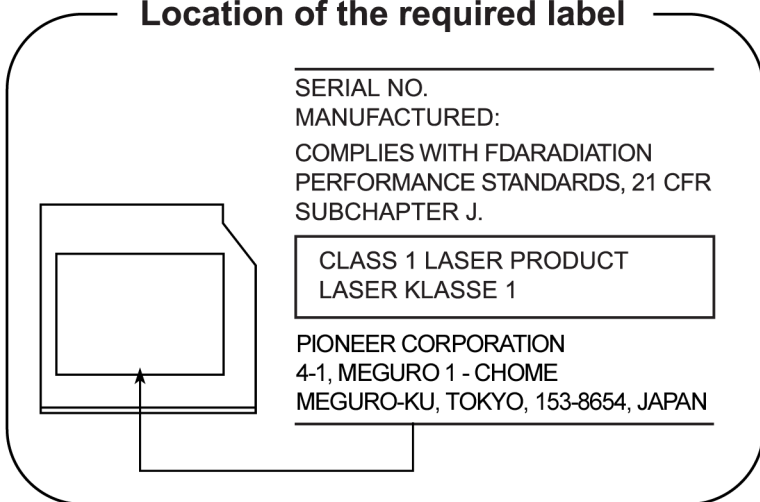
Pioneer

DVD Super Multi DVR-K16



- *The DVD Super Multi drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

Location of the required label



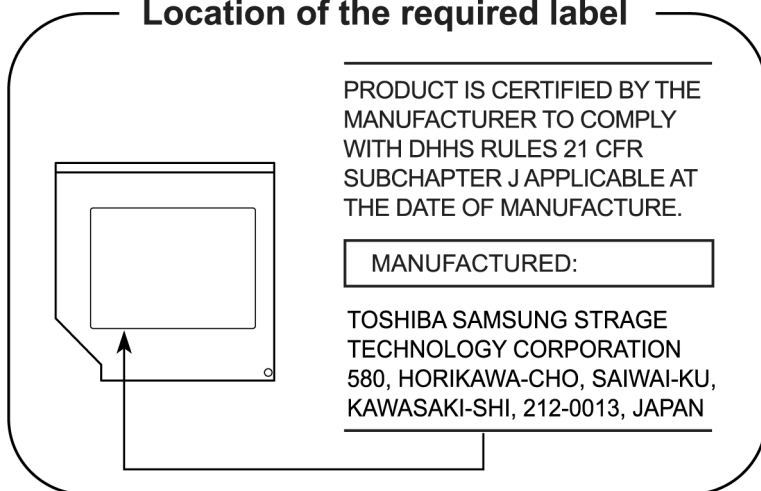
TOSHIBA SAMSUNG STORAGE TECHNOLOGY

DVD-ROM & CD-R/RW TS-L462C



- *The DVD-ROM&CD-R/RW drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

Location of the required label



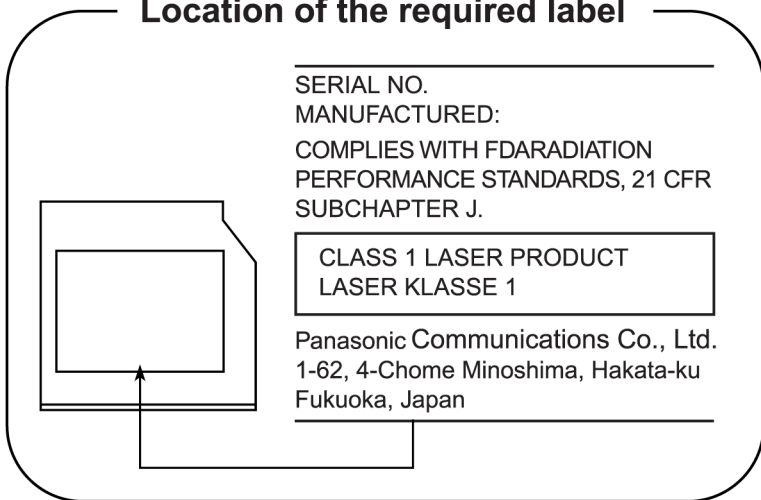
Panasonic

DVD-ROM & CD-R/RW UJDA770



- *The DVD-ROM&CD-R/RW drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

Location of the required label



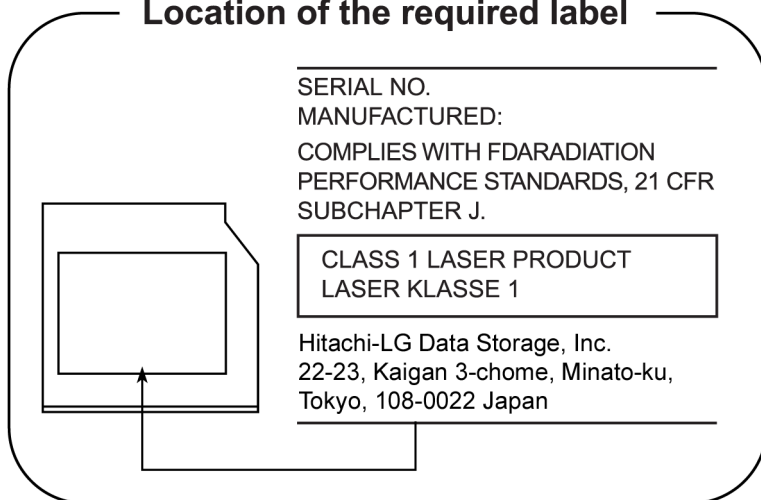
Hitachi-LG Data Storage, Inc.

DVD-ROM & CD-R/RW GCC-4244N



- *The DVD-ROM&CD-R/RW drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

Location of the required label



International precautions

CLASS 1 LASER PRODUCT
LASER KLASSE 1 PRODUKT
TO EN 60825-1
クラス 1 レーザ 製品

CAUTION: This appliance contains a laser system and is classified as a "CLASS 1 LASER PRODUCT." To use this model properly, read the instruction manual carefully and keep this manual for your future reference. In case of any trouble with this model, please contact your nearest "AUTHORIZED service station." To prevent direct exposure to the laser beam, do not try to open the enclosure.

CLASS 1 LASER PRODUCT
LASERSCHUTZKLASSE 1
PRODUKT
TOEN60825

VORSICHT: Dieses Gerät enthält ein Laser-System und ist als "LASERSCHUTZKLASSE 1 PRODUKT" klassifiziert. Für den richtigen Gebrauch dieses Modells lesen Sie bitte die Bedienungsanleitung sorgfältig durch und bewahren diese bitte als Referenz auf. Falls Probleme mit diesem Modell auftreten, benachrichtigen Sie bitte die nächste "autorisierte Service-Vertretung". Um einen direkten Kontakt mit dem Laserstrahl zu vermeiden darf das Gerät nicht geöffnet werden.

ADVERSEL: USYNLIG
LASERSTRÅLING VED
ÅBNING, NÅR
SIKKERHEDSAF-BRYDER
ER UDE AF FUNKTION.
UNDGÅ UDSÆTTSELSE FOR
STRÅLING

ADVARSEL: Denne mærkning er anbragt udvendigt på apparatet og indikerer, at apparatet arbejder med laserstråler af klasse 1, hvilket betyder, at der anvendes laserstråler af svageste klasse, og at man ikke på apparatets yderside kan bilve udsat for utilladellig kraftig stråling.

APPARATET BOR KUN ÅBNES AF
FAGFOLK MED SÆRLIGT KENDSKAB
TIL APPARATER MED LASERSTRÅLER!

Indvendigt i apparatet er anbragt den her gengivne advarselsmærkning, som advarer imod at foretage sådanne indgreb i apparatet, at man kan komme til at udsatte sig for laserstråling.

OBS! Apparaten innehåller laserkomponent som avger laserstråining överstigande gränsen för laserklass 1.

VAROITUS. Suojakoteloä si saa avata. Laite sisältää laserdiodin, joka lähettää näkymätöntä silmilie vaarallista lasersäteilyä.

CAUTION: USE OF CONTROLS OR ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED IN THE OWNER'S MANUAL MAY RESULT IN HAZARDOUS RADIATION EXPOSURE.

VORSICHT: DIE VERWENDUNG VON ANDEREN STEURUNGEN ODER EINSTELLUNGEN ODER DAS DURCHFÜHREN VON ANDEREN VORGÄNGEN ALS IN DER BEDIENUNGSANLEITUNG BESCHRIEBEN KÖNNEN GEFÄHRLICHE STRAHLENEXPOSITIONEN ZUR FOLGE HABEN.

General Precautions

TOSHIBA computers are designed to optimize safety, minimize strain and withstand the rigors of portability. However, certain precautions should be observed to further reduce the risk of personal injury or damage to the computer.

Be certain to read the general precautions below and to note the cautions included in the text of the manual. Please also refer to the Safety Instruction Manual.

Stress injury

Carefully read the Safety Instruction Manual. It contains information on the prevention of stress injuries to your hands and wrists than can be caused by extensive keyboard use. Chapter 3, *Getting Started*, also includes information on workspace design, posture and lighting that can help reduce physical stress.

Heat warning

- Avoid prolonged physical contact with the computer. If the computer is used for long periods, its surface can become very warm. While the temperature will not feel hot to the touch, if you maintain physical contact with the computer for a long time (if you rest the computer on your lap, or if you keep your hands on the palm rest, for example) your skin might suffer low-heat injury.
- If the computer has been used for a long time, avoid direct contact with the metal plate supporting the I/O ports. It can become hot.
- The surface of the AC adaptor can become hot when in use. This condition does not indicate a malfunction. If you need to transport the AC adaptor, disconnect it and let it cool before moving it.
- Do not lay the AC adaptor on a material that is sensitive to heat. The material could be damaged.

Pressure or impact damage

Do not apply heavy pressure to the computer or subject it to strong impact. Excessive pressure or impact can cause damage to computer components or otherwise cause malfunctions.

PC Card overheating

Some PC Cards can become hot with prolonged use. Overheating of a PC Card can result in errors or instability in the PC Card operation. Also be careful when you remove a PC Card that has been used for a long time.

Mobile phones

Use of mobile phones can interfere with the audio system. Computer operation is not impaired but is recommended that a distance of 30cm be maintained between the computer and a mobile phone in use.

Central Processing Unit ("CPU") Performance Disclaimer

CPU Performance in your computer product may vary from specifications under the following conditions:

- use of certain peripheral products
- use of battery power instead of AC power
- use of certain multimedia games or videos with special effects
- use of standard telephone lines or low speed network connections
- use of complex modeling software, such as high end computer aided design applications
- use of the computer in areas with low air pressure (high altitude >1,000 meters or >3,280 feet above sea level)
- use of the computer at temperatures outside the range of 5°C to 35°C (41°F to 95°F) or > 25°C (77°F) at high altitude (all temperature references are approximate)

CPU Performance may also vary from specifications due to design configuration.

Under some conditions, your computer product may automatically shutdown. This is a normal protective feature designed to reduce the risk of lost data or damage to the product when used outside recommended conditions. To avoid risk of lost data, always make back-up copies of data by periodically storing it on an external storage medium. For optimum performance, use your computer product only under recommended conditions. Read additional restrictions under "Environmental Requirements" in appendix A, [Specifications](#).

Contact TOSHIBA Technical Service and Support for more information.

CE compliance

This product and the original options are designed to observe the related EMC (Electromagnetic Compatibility) and safety standards. However, TOSHIBA cannot guarantee that this product still observes these EMC standards if options or cables not produced by TOSHIBA are connected or implemented. In this case the persons who have connected / implemented those options / cables have to provide assurance that the system (PC plus options / cables) still fulfils the required standards. To avoid general EMC problems, the following guidance should be noted:

- Only CE marked options should be connected / implemented
- Only best shielded cables should be connected

Working environment

This product was designed to fulfill the EMC (Electromagnetic Compatibility) requirements to be observed for so-called "Residential, commercial and light industry environments".

TOSHIBA do not approve the use of this product in working environments other than the above mentioned "Residential, commercial and light industry environments".

For example, the following environments are not approved:

- Industrial Environments (environments with a mains voltage >230V~)
- Medical Environments
- Automotive Environments
- Aircraft Environments



If this product is supplied with a network port, please refer to the paragraph "Network connection".

Any consequences resulting from the use of this product in working environments that are not approved are not the responsibility of TOSHIBA.

The consequences of the use of this product in non-approved working environments may be:

- Interference with other devices or machines in the near surrounding area
- Malfunction of, or data loss from, this product caused by disturbances generated by other devices or machines in the near surrounding area

Therefore TOSHIBA strongly recommend that the electromagnetic compatibility of this product should be suitably tested in all non-approved working environments before use. In the case of automobiles or aircraft, the manufacturer or airline respectively should be asked for permission before use of this product.

Furthermore, for general safety reasons, the use of this product in environments with explosive atmospheres is not permitted.

Information on the secure writing of optical media

Even if your software gives no indication that any problems have occurred, you should always check to ensure that information has been successfully stored on recordable optical media (CD-R, CD-RW and so forth).

Wireless LAN and your Health

Wireless LAN products, like other radio devices, emit radio frequency electromagnetic energy. The level of energy emitted by Wireless LAN devices however is far less than the electromagnetic energy emitted by other wireless devices such as mobile phones.

Because Wireless LAN products operate within the guidelines found in radio frequency safety standards and recommendations, TOSHIBA believes Wireless LAN is safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

In some situations or environments, the use of Wireless LAN may be restricted by the proprietor of the building or responsible representatives of the organisation. These situations may for example include:

- Using the Wireless LAN equipment on board of aeroplanes, or
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organisation or environment (e.g. airports), you are encouraged to ask for authorisation to use the Wireless LAN device prior to turning on the equipment.

Safety Instruction for Wireless Products

If your computer has a wireless function, all safety instructions must be read carefully and must be fully understood, before you attempt to use it.

This manual contains the safety instructions that must be observed in order to avoid potential hazards that could result in personal injuries or could damage your Wireless Products.

Limitation of Liability

For damage occurring due to an earthquake or thunder, fire beyond our responsibility, action by third party, other accident, intentional or accidental mistakes by a user, misuse, use under abnormal conditions, we do not take any responsibility.

For incidental damage (loss of business profit, business interruption, etc.) occurring due to use or disability of the product, we do not take any responsibility.

For damage occurring due to non observance of the contents described in the instruction manual, we do not take any responsibility.

For damage occurring due to erroneous operation or hang up caused by use in combination with products not related to our company, we do not take any responsibility.

Usage Restrictions

Do not use the Wireless Products for controlling the following equipment:

- Equipment directly linked with human life corresponding to the following.
 - Medical equipment such as life support systems, equipment used in operations, etc.
 - Exhaust systems for gases such as poisonous gas etc. and exhaust systems for smoke.
 - Equipment that must be set up in compliance with various laws such as the Fire Services Act, the Construction Standard Act, etc.
 - Equipment corresponding to that mentioned above.
- Equipment linked with human safety or having a serious influence on the safe maintenance of public function, etc., because it is not designed or manufactured for this type of use.
 - Traffic control equipment for air, railroad, road, marine transport, etc.
 - Equipment used in atomic power plants etc.
 - Equipment corresponding to that mentioned above.

WARNING



Turn OFF the Wireless Communication switch of Wireless Products in a congested place, such as a crowded commuter train.

Keep this product away from a cardiac pacemaker at least 22cm.

Radio waves can potentially affect cardiac pacemaker operation, thereby causing respiratory troubles.

Turn OFF the Wireless Communication switch inside a medical facility or near medical electric equipment. Do not bring medical electric equipment close to the product.

Radio waves can potentially affect medical electric equipment, thereby causing an accident due to malfunction.

Turn OFF the Wireless Communication switch near an automatic door, fire alarm or other automatic control equipment.

Radio waves can potentially affect automatic control equipment, thereby causing an accident due to malfunction.

Do not turn ON the Wireless Communication switch in aircraft or in places that generate or can generate radio interference.

Radio waves can potentially affect them, causing an accident due to malfunction.

Monitor possible radio interference or other troubles to other equipment while the product is used. If any effect is caused, turn OFF the Wireless Communication switch.

Otherwise, radio waves can potentially affect other equipment, thereby causing an accident due to malfunction.

When using the product in a car, check with the automobile dealer if the car has an adequate electromagnetic compatibility (EMC).

Radio waves of the product can potentially hamper safe driving.

Depending on car model, the product can rarely affect car electronic equipment if it is used in a car.

NOTE



Do not use this product in the following places:

Near a microwave oven or other environment which generates a magnetic field.

Near any place or equipment that generates static electricity or radio interference.

Depending on the environment, in a place where radio waves cannot reach the product.

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Glossary

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Preface

Congratulations on your purchase of the Satellite P100 / Satellite Pro P100 Series computer. This powerful notebook computer provides excellent expansion capability, including multimedia devices, and it is designed to provide years of reliable, high-performance computing.

This manual tells you how to set up and begin using your Satellite P100 / Satellite Pro P100 Series computer. It also provides detailed information on configuring your computer, basic operations and care, using optional devices and troubleshooting.

If you are a new user of computers or if you're new to portable computing, first read over the *Satellite P100 / Satellite Pro P100 Series Features* and *The Grand Tour* chapters to familiarize yourself with the computer's features, components and accessory devices. Then read *Getting Started* for step-by-step instructions on setting up your computer.

If you are an experienced computer user, please continue reading the preface to learn how this manual is organized, then become acquainted with this manual by browsing through its pages. Be sure to look over the *Special features* section of the *Satellite P100 / Satellite Pro P100 Series Features*, to learn about features that are uncommon or unique to the computer.

Manual contents

This manual has nine chapters, four appendices, a glossary and an index.

Chapter 1, *Satellite P100 / Satellite Pro P100 Series Features*, is an overview of the computer's special features, utilities, and options.

Chapter 2, *The Grand Tour*, identifies the components of the computer and briefly explains how they function.

Chapter 3, *Getting Started*, provides a quick overview of how to begin operating your computer and gives tips on safety and designing your work area. Be sure to read the sections on setting up the operating system and on restoring the preinstalled software.

Chapter 4, *Operating Basics*, includes instructions on using the following devices: TouchPad/Dual Pad, Fingerprint sensor, the optical disc drives, the internal modem, LAN and wireless communications (Wireless LAN and Bluetooth), Express Media Player and the TOSHIBA Remote Control.

Chapter 5, *The Keyboard*, describes special keyboard functions such as hotkeys.

Chapter 6, *Power and Power-Up Modes*, gives details on the computer's power resources.

Chapter 7, *HW Setup*, introduces you to the TOSHIBA Hardware Setup program.

Chapter 8, *Optional Devices*, describes the optional hardware available.

Chapter 9, *Troubleshooting*, provides helpful information on how to perform some diagnostic tests, and suggests courses of action if the computer doesn't seem to be working properly.

The *Appendices* provide technical information about your computer.

The *Glossary* defines general computer terminology and includes a list of acronyms used in the text.

Conventions

This manual uses the following formats to describe, identify, and highlight terms and operating procedures.

Abbreviations

On first appearance, and whenever necessary for clarity, abbreviations are enclosed in parentheses following their definition. For example: Read Only Memory (ROM). Acronyms are also defined in the Glossary.

Icons

Icons identify ports, dials, and other parts of your computer. The indicator panel also uses icons to identify the components it is providing information on.

Keys

The keyboard keys are used in the text to describe many computer operations. A distinctive typeface identifies the key top symbols as they appear on the keyboard. For example, **Enter** identifies the Enter key.

Key operation

Some operations require you to simultaneously use two or more keys. We identify such operations by the key top symbols separated by a plus sign (+). For example, **Ctrl + C** means you must hold down **Ctrl** and at the same time press **C**. If three keys are used, hold down the first two and at the same time press the third.

DISKCOPY A: B: When procedures require an action such as clicking an icon or entering text, the icon's name or the text you are to type in is represented in the type face you see to the left.

Display



ABC

Names of windows or icons or text generated by the computer that appears on its display screen is presented in the type face you see to the left.

Messages

Messages are used in this manual to bring important information to your attention. Each type of message is identified as shown below.



Pay attention! A caution informs you that improper use of equipment or failure to follow instructions may cause data loss or damage your equipment.



Please read. A note is a hint or advice that helps you make best use of your equipment.

Equipment checklist

Carefully unpack your computer. Save the box and packing materials for future use. Check to make sure you have all the following items:

Hardware

- Satellite P100 / Satellite Pro P100 Series Portable Personal Computer
- Universal AC Adapter and Power Cord
- Remote Control (provided with some models)
- Modular cable for modem (provided with some models)

Software

Microsoft® Windows® XP Home Edition/ Professional

The following software preinstalled on your hard disk:

- Microsoft® Windows® XP Home Edition/ Professional
- DVD Video Player
- TOSHIBA Assist
- TOSHIBA TouchPad On/Off Utility
- TOSHIBA Accessibility Utility
- TOSHIBA Controls
- TOSHIBA Hardware Setup Utility
- TOSHIBA PC Diagnostic Tool

- TOSHIBA Zooming Utility
- TOSHIBA SD Memory Card Format
- TOSHIBA Acoustic Silencer
- TOSHIBA Hotkey Utility
- WinDVD Creator for writable ODD
- Online Manual
- Display Driver
- TouchPad driver
- Sound driver
- Miscellaneous drivers (depending on the model you purchased:
Modem, LAN, Wireless LAN, Multiple Digital Media Card Slot)
- Online help



The system may not function properly if you use drivers that are not preinstalled or distributed by TOSHIBA.

Documentation

Your computer's documentation:

- *Satellite P100 / Satellite Pro P100 Series Personal Computer User's Manual*
- Microsoft® Windows® XP manual package
- International Limited Warranty (ILW) Instruction (This instruction is included only with computers sold in ILW supported areas.)



If any of the items are missing or damaged, contact your dealer immediately.

Chapter 1

Satellite P100 / Satellite Pro P100 Series Features

This chapter identifies the computer's special features, options and accessories.



Basic features are described in a separate pamphlet.



Some of the features described in this manual may not function properly if you use an operating system that was not preinstalled by TOSHIBA.

Features

Processor

Depending on the model you purchased:

Intel® Celeron® M Processor 410 or higher.

Intel® Core™ Solo Processor T1300 or higher.

Intel® Core™ Duo Processor T2300 or higher.

Chip Set

Mobile Intel® 945PM Express Chipset for external graphics controller

Mobile Intel® 945GM Express Chipset for integrated graphics controller
(Chipset depends on the model you purchased)

NVIDIA® GeForce™ Go 7900

NVIDIA® GeForce™ Go 7600

NVIDIA® GeForce™ Go 7300
(Graphics Controller depends on the model you purchased.)

Memory

Main Memory Disclaimer

Part of the main system memory may be used by the graphics system for graphics performance and therefore reduce the amount of main system memory available for other computing activities. The amount of main system memory allocated to support graphics may vary depending on the graphics system, applications utilized, system memory size and other factors. For PC's configured with 4 GB of system memory, the full system memory space for computing activities will be considerably less and will vary by model and system configuration.

Memory Module Slot

Two DDRII SO-DIMM (533/667MHz specification compliant) up to 4GB can be upgraded through Memory Module Slot. Maximum upgradeable system memory may depend on the model you purchased.

Video RAM

Depending on the model you purchased:

UMA 32/64MB for Internal Graphics

128MB/256MB GDDR2 for NVIDIA® GeForce™ Go 7300

128MB/256MB/512MB GDDR2 for NVIDIA® GeForce™ Go 7600

256MB/512MB GDDR3 for NVIDIA® GeForce™ Go 7900

Power

Battery Pack	<p>6-cell Li-Ion smart battery pack with 10.8V*4000mAh capacity or</p> <p>9-cell Li-Ion smart battery pack with 10.8V*6000mAh capacity</p> <p>Approximately 4-12 hours or longer charge time to 100% battery capacity with the system on</p> <p>Approximately 4 hours charge time to 100% battery capacity with the system off</p> <p>Discharge time in shutdown mode is approximately 1 month</p>
RTC Battery	<p>The computer has an internal battery to back up the internal Real Time Clock (RTC) and calendar. It is good with no external power source for 1 month on average.</p>
AC adapter	<p>The universal AC adapter provides power to the system and recharges the batteries when they are low. It comes with a detachable power cord.</p>

TouchPad

A TouchPad and control buttons in the palm rest enable control of the on-screen pointer.

Display

17" High Brightness TFT screen with a resolution of 1440 horizontal x 900 vertical pixels

17" High Brightness TFT screen with a resolution of 1680 horizontal x 1050 vertical pixels

Disks

Hard disk Disclaimer	1 Gigabyte (GB) means $10^9 = 1,000,000,000$ bytes using powers of 10. The computer operating system, however, reports storage capacity using powers of 2 for the definition of 1 GB = $2^{30} = 1,073,741,824$ bytes, and therefore shows less storage capacity. Available storage capacity will also be less if the product includes one or more pre-installed operating systems, such as the Microsoft Windows® operating system and/or pre-installed software applications, or media content. Actual formatted capacity may vary.
Fixed hard disk	<p>Either one -</p> <p>40.0 billion bytes (37.26GB)</p> <p>60.0 billion bytes (55.88GB)</p> <p>80.0 billion bytes (74.52GB)</p> <p>100.0 billion bytes (93.16GB)</p> <p>120.0 billion bytes (111.78GB)</p> <p>160.0 billion bytes (149.04GB)</p> <p>Serial ATA hard disk drive</p> <p>9.5mm/12.5mm height 2.5" HDD Support</p>
DVD-ROM & CD-R/RW drive	<p>Some models are equipped with a full-size DVD-ROM & CD-R/RW drive that lets you record data to rewritable CD/CD-RWs as well as run either 12cm (4.72") or 8cm (3.15") CD/DVDs without using an adapter. It reads DVD-ROMs at maximum 8 speed and CD-ROMs at maximum 24 speed. It writes CD-R at up to 24 speed, CD-RW at up to 24 speed. This drive supports the same formats as the DVD-ROM drive.</p> <ul style="list-style-type: none"> ■ DVD-ROM ■ DVD-R ■ CD-R ■ CD-DA ■ DVD-RAM ■ Photo CD (single/multi-session) ■ CD-ROM Mode1, Mode2 ■ CD-ROMXA Mode2 (Form1, Form2) ■ Enhanced CD (CD-EXTRA) <ul style="list-style-type: none"> ■ DVD-Video ■ DVD-RW ■ CD-RW ■ CD-Text

DVD Super Multi drive (Supporting Double Layer)

Some models are equipped with a full-size DVD Super Multi Drive module that lets you record data to rewritable CD/DVDs as well as run either 12cm (4.72") or 8cm (3.15") CD/DVDs without using an adaptor. It reads DVD-ROMs at maximum 8 speed and CD-ROMs at maximum 24 speed. It writes CD-R at up to 24 speed, CD-RW at up to 10 speed, DVD-R at maximum 8 speed, DVD-RW at maximum 4 speed, DVD+R at maximum 8 speed, DVD+RW at maximum 4 speed, DVD-R DL at maximum 2 speed, DVD+R DL at maximum 2.4 speed and DVD-RAM at maximum 5 speed. This drive supports the same formats as the DVD-ROM drive.

- DVD-ROM
- DVD-Video
- DVD-R
- DVD-RW
- DVD+R
- DVD+RW
- DVD+R DL
- CD-Text
- CD-DA
- CD-RW
- CD-R
- DVD-RAM
- Photo CD (single/multi-session)
- CD-ROM Mode1, Mode2
- CD-ROMXA Mode2 (Form1, Form2)
- Enhanced CD (CD-EXTRA)



Computers in this series can be configured with multiple types of optical disc drive. For more information on the optical disc drives available, talk to your dealer. More information on using the optical disc drive can be found in Chapter 4, [Operating Basics](#).

Slots (depending on configuration)

PC Card	Accommodates one Type II device.
ExpressCard	This slot allows you to insert an ExpressCard. An ExpressCard module is a small, modular add-in card technology based on PCI Express and Universal Serial Bus (USB) interface. Both ExpressCard/34 and ExpressCard/54 are supported.
Multiple Digital Media Card (SD/MMC/MS/MS Pro/xD)	This slot lets you easily transfer data from devices, such as digital cameras and Personal Digital Assistants, that use flash-memory.

Ports (depending on configuration)

External monitor	15-pin analog VGA port supports VESA DDC2B compatible functions.
Universal Serial Bus	The computer has four Universal Serial Bus (USB) ports that comply with the USB 2.0 standard, which enable data transfer speeds more than 40 times faster than USB 1.1 (which this computer also supports.) The USB drives may be used to transfer data at Low, Full, and High speeds.
i.LINK (IEEE1394)	This port enables high-speed data transfer directly from external devices such as digital video cameras.
TV Out	The 4-pin S-Video port is compatible with PAL or NTSC TV standard, supporting Macrovision 7.02 copy protection.
Infrared receiver window	This window receives signals from the remote control which is provided with your computer.
DVI	This 25-pin port allows you to connect a Digital Visual Interface monitor directly to the computer. This can include HD television displays, flat screen monitors, and other similar products.

Multimedia

Sound system	Windows® compatible sound system provides internal speakers as well as jacks for an external microphone and headphone.
Express Media Player	Let you use the computer's fixed optical disc drive as a stand-alone audio CD-player/DVD player.
Headphone & S/PDIF Jack	A standard 3.5mm headphone jack Note: This port is also shared by the S/PDIF feature, which allows the lossless digital transfer of audio data from one device to another.

Microphone jack	A standard 3.5 mm mini microphone jack enables connection of monaural microphone input.
Control Buttons	Two programmable buttons (set by default to Internet, which opens your web browser, one set by default to Windows Media Player, which opens the program of the same name), and four multimedia keys for controlling CD/DVD and/or media file playback

Communications

Modem	An internal modem provides capability for data and fax communication. It supports V.90 or V.92 depending on the region. The speed of data transfer and fax depends on analog telephone line conditions. It has a modem jack for connecting to a telephone line.
LAN	The computer has built-in support for Ethernet LAN (10 megabits per second, 10BASE-T), Fast Ethernet LAN (100 megabits per second 100BASE-TX), or Gigabit Ethernet LAN (1000 megabits per second, 1000BASE-T).
Wireless LAN (depends on the model you purchased)	Some computers in this series are equipped with a wireless LAN mini-card that is compatible with other LAN systems that support the following: 802.11a/b/g wireless LAN module/802.11b/g wireless LAN module. It has a Frequency Channel Selection (2.4 or 5 GHz) and allows roaming over multiple channels.
Bluetooth (depends on the model you purchased)	Bluetooth is a short-range wireless technology used to create PANs (Personal Area Networks) among your devices, and with other nearby devices like mobile computers, mobile phones, and digital cameras.

Security

<ul style="list-style-type: none"> Boot-up password protection Two level password architecture Embedded Fingerprint Sensor (depends on the model you purchased)

Security Lock Slot

Receives an optional security lock in order to anchor the computer to a desk or other large, heavy object.

Special features

The following features are either unique to TOSHIBA computers or are advanced features, which make the computer more convenient to use.



*Please note that the descriptions for starting some special features are based on setting the **Control Panel** to **Category View**. On **Classic view** the description is different.*

Hot Keys

Key combinations let you quickly modify the system configuration directly from the keyboard without running a system configuration program.

Power On Password

Two levels of password security, supervisor and user, are available to prevent unauthorized access to your computer.

To register a supervisor password, double click the **TOSHIBA Assist** on your desktop select the **SECURE** tab and start the **Supervisor password** utility.

To set a user password, select the **SECURE** tab on TOSHIBA Assist, then start the **User password** utility. On the **Password** tab you can register a user password.

Instant Security

The hot key function **Fn + F1** blanks the screen and disables the computer, providing data security.

Display Automatic Power Off

This feature automatically cuts off power to the internal display when there is no keyboard input for a time specified. Power is restored when any key is pressed. To specify the time click **Start, Control Panel, Performance and Maintenance, Power Options**. At **Power Schemes** tab, you can select the time for **Turn off monitor**.

HDD Automatic Power Off	This feature automatically cuts off power to the hard disk drive when it is not accessed for a time specified. Power is restored when the hard disk is accessed. To specify the time, click Start, Control Panel, Performance and Maintenance, Power Options . On the Power Schemes tab, you can select the time for Turn off hard disks .
System Automatic Standby/Hibernation	This feature automatically shuts down the system in Standby Mode or Hibernation Mode when there is no input or hardware access for a time specified. To specify the time, click Start, Control Panel, Performance and Maintenance, Power Options . On the Power Schemes tab, you can select the time for System standby or System hibernates .
Intelligent Power Supply	A microprocessor in the computer's intelligent power supply detects the battery's charge and calculates the remaining battery capacity. It also protects electronic components from abnormal conditions, such as voltage overload from an AC adaptor. To monitor remaining battery capacity, click Start, Control Panel, Performance and Maintenance, Power Options , and Power Meter tab.
Battery Save Mode	This feature lets you save battery power. To specify the power save mode click Start, Control Panel, Performance and Maintenance, Power Options . On the Power schemes tab, you can select the mode for Power schemes .
Panel Power On/Off	This feature turns power to the computer off when the display panel is closed and turns it back on when the panel is opened. To specify the setting, click Start, Control Panel, Performance and Maintenance, Power Options and Advanced tab.
Low Battery Automatic Hibernation	When battery power is exhausted to the point that computer operation cannot be continued, the system automatically enters Hibernation Mode and shuts down. To specify the setting, click Start, Control Panel, Performance and Maintenance, Power Options and Alarms tab.

Hibernation	This feature lets you turn off the power without exiting from your software. The contents of main memory are saved to the hard disk, when you turn on the power again, you can continue working right where you left off. Refer to the Turning off the power section in Chapter 3, Getting Started , for details.
Standby	If you have to interrupt your work, you can turn off the power without exiting from your software. Data is maintained in the computer's main memory. When you turn on the power again, you can continue working right where you left off.
Fingerprint Security (depends on the model you purchased)	Adds an additional layer of security to your files by requiring a valid fingerprint to access them.

Utilities

This section describes preinstalled utilities and tells how to start them. For details on operations, refer to each utility's online manual, help files or readme.txt files.



*Please note that the descriptions for starting some Utilities are based on setting the **Control Panel** to **Category View**. In **Classic View** the description is different.*

TOSHIBA Assist	TOSHIBA Assist is a graphical user interface that provides easy access to help and services.
HW Setup	This program lets you customize your hardware settings according to the way you work with your computer and the peripherals you use. To start the utility, double click the TOSHIBA Assist on your desktop, select OPTIMIZE tab , and click TOSHIBA HW Settings .
DVD Video Player	The DVD Video Player is used to play DVD Video. It has an on-screen interface and functions. Click Start , point to All Programs , point to InterVideo WinDVD , then click InterVideo WinDVD .

TOSHIBA Zooming Utility

This utility allows you to enlarge or reduce the icon size on the desktop or the application window.

To run TOSHIBA Zooming Utility, click **Start**, select **All Programs** followed by **TOSHIBA** followed by **Utilities** and then click **Zooming Utility**.

RecordNow! Basic for TOSHIBA

You can create CD/DVDs in several formats including audio CDs that can be played on a standard stereo CD player and data CDs to store the files and folders on your hard disk drive. This software can be used on a model with the DVD-ROM&CD-R/RW drive, and the DVD Super Multi drive.

DLA for TOSHIBA

DLA (Drive Letter Access) is the packet writing software which provides the function which writes files and/or folders to DVD+RW, DVD-RW or CD-RW disc via a drive letter like a floppy disk or other removable disks.

TOSHIBA PC Diagnostic Tool

TOSHIBA PC Diagnostic Tool displays the basic information on the computer's configuration and allows some of the built-in devices functionality to be tested. To start the TOSHIBA PC Diagnostic Tool, click **Start**, point to **All Programs**, point to **TOSHIBA**, and point to **Utilities** and click **PC Diagnostic Tool**.

TOSHIBA ConfigFree

ConfigFree is a suite of utilities that allow easy control of communication device and network connections. ConfigFree also allows you to find communication problems and create profiles for easy switching between location and communication networks.

To run ConfigFree, click **Start**, select **All Programs** followed by **TOSHIBA** followed by **Networking** and then click **ConfigFree**.

TOSHIBA TouchPad On/Off Utility	Pressing Fn + F9 enables or disables the TouchPad function. When you press these hot keys, the current setting will change and be displayed as an icon.
Fingerprint (depends on the model you purchased)	This hardware/software security feature ensures that your private data remains protected and can only be accessed by the person with a matching finger print.
Dual Pad (depends on the model you purchased)	Illuminates your TouchPad surface to make it easier to see and work with in low-light conditions.

Options

You can add a number of options to make your computer even more powerful and convenient to use. The following options are available:

Memory Modules	Two memory modules can be installed in this computer.
-----------------------	-------------------------------------------------------



Use only DDRII-533MHz/667MHz compatible memory modules. See your TOSHIBA dealer for details.

Battery Pack	An additional battery pack can be purchased from your TOSHIBA dealer. Use it as a spare to increase your computer operating time.
AC adapter	If you use your computer at more than one site frequently, it may be convenient to purchase an additional AC adapter for each site so you will not have to carry the adapter with you.
External USB Floppy Disk Drive	Lets you attach a floppy disk drive to your computer by means of a USB cable.

Chapter 2

The Grand Tour

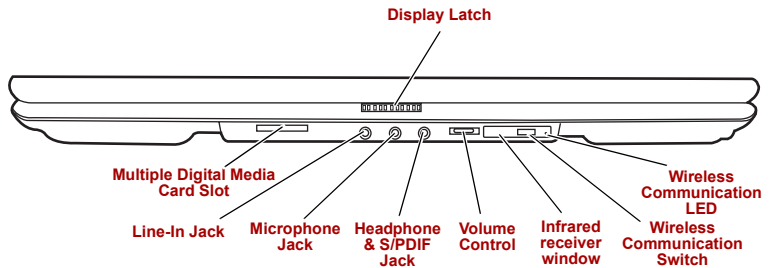
This chapter identifies the various components of your computer. Become familiar with each component before you operate the computer.



Certain types of notebook chassis are designed to accommodate all possible configurations for an entire product series. Your selected model may not have all the features and specifications corresponding to all of the icons or switches shown on the notebook chassis, unless you have selected all those features.

Front with the display closed

The following figure shows the computer's front with its display panel in the closed position.



Front of the computer with display closed

Display Latch This latch secures the LCD panel in its closed position. Slide the latch to open the display.

Microphone Jack The standard 3.5 mm mini microphone jack enables connection of a three conductive type mini-jack for a monaural microphone.





Headphone & S/PDIF Jack

The headphone jack lets you connect stereo headphones or other audio-output devices such as external speakers with power amplifier. Connecting headphones or other devices to this jack automatically disables the internal speakers. Note: This port is also shared by the S/PDIF feature, which allows the lossless digital transfer of audio data from one device to another.



Line-In Jack

The standard 3.5 mm mini line- jack enables connection of a three conductive type mini-jack.



Volume Control

Use this dial to adjust the volume of the stereo speakers or headphones.

Multiple Digital Media Card Slot

The Multiple Digital Media Card Slot allows you to use media cards from digital still cameras and various forms of portable information equipment.



Infrared receiver window

An infrared receiver window is provided with some models. This is a sensor window that receives signals from the remote control which is provided with your computer.



Wireless Communication Switch

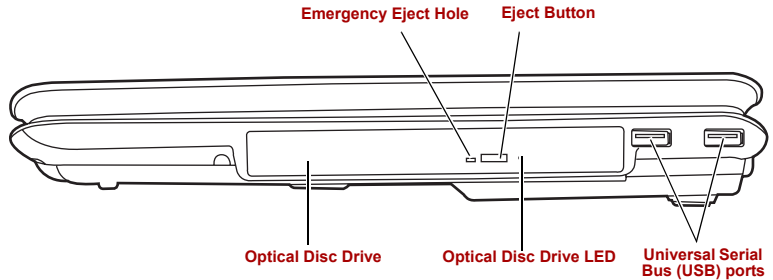
The wireless communication switch turns on the wireless networking transceiver. The Wireless Communication LED beside it indicates that wireless networking is turned on. (This function is available depending on the model you purchased.)

Wireless Communication LED

Indicates whether the wireless LAN or Bluetooth is active or not. (This function is available depending on the model you purchased.)

Right side

The following figure shows the computer's right side.



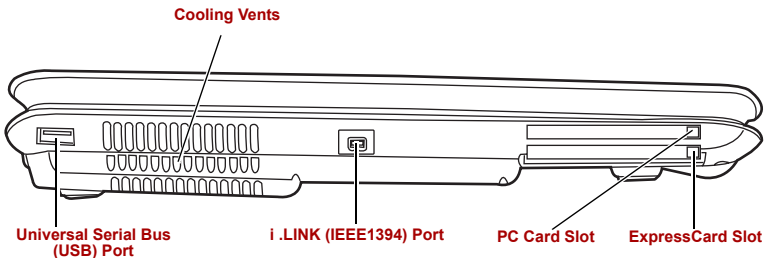
The right side of the computer

Optical Disc Drive	<p>The computer is configured with a full-size optical disc drive module that lets you run either 12 cm (4.72") or 8 cm (3.15") discs without using an adapter. See the Drives section in this chapter for technical specifications on each drive and Chapter 4, <i>Operating Basics</i>, for information on using the drive and caring for discs.</p> <p>The Optical Disc Activity LED illuminates when the drive is in use.</p>
Emergency Eject Hole	<p>In the event that the disc drive becomes locked or stops responding, press this button to force a manual ejection of the ODD tray.</p>
Eject Button	<p>Press this to open the ODD tray.</p>
Optical Disc Drive LED	<p>This indicator lets you know when the Optical Disc Drive is being accessed.</p>
Universal Serial Bus (USB) ports	<p>The Universal Serial Bus (USB 2.0 and 1.1) port enables USB-equipped devices (such as keyboards, mice, hard drives, scanners, and printers) to be connected to the computer.</p>



Left side

The following figure shows the computer's left side.



The left side of the computer



Universal Serial Bus (USB) Port

The Universal Serial Bus (USB 2.0 and 1.1) port enables USB-equipped devices (such as keyboards, mice, hard drives, scanners, and printers) to be connected to the computer.

Cooling Vents

The cooling vents helps to keep the inside from overheating.



i.LINK (IEEE1394) Port

Connect an external device, such as a digital video camera to this port for high-speed data transfer. This only applies the i.LINK model of the computer.



PC Card Slot

The PC Card slot can accommodate one Type II PC Card. You can install any industry standard PC Card such as a SCSI adapter, Ethernet adapter or flash memory card.



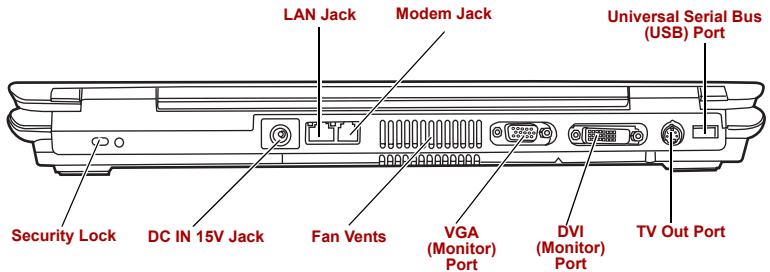
ExpressCard Slot

This slot allows you to insert an ExpressCard. An ExpressCard module is a small, modular add-in card technology based on PCI Express and Universal Serial Bus (USB) interface. Both ExpressCard/34 and ExpressCard/54 are supported.

This feature may not be present, depending on your configuration.

Back side

The following figure shows the computer back panel.



The back side of the computer



Security Lock

A security cable attaches to this port. The optional security cable anchors your computer to a desk or other large object to deter theft.



Universal Serial Bus (USB) Port

The Universal Serial Bus (USB 2.0 and 1.1) port enables USB-equipped devices (such as keyboards, mice, hard drives, scanners, and printers) to be connected to the computer.



VGA (Monitor) Port

This 15-pin port lets you connect an external video display to the computer.



DVI (Monitor) Port

This port lets you connect an external video display to the computer via a DVI cable. (This function is available depending on the model you purchased.)



TV Out Port

Plug a 4-pin S-video cable into this connector for output of NTSC or PAL signal.



DC IN 15V Jack

The DC IN jack is where you plug in the AC adapter.

Fan Vents

The fan vents help to keep the CPU from overheating.



LAN Jack

This jack lets you connect to a LAN. The adapter has built-in support for Ethernet LAN (10 megabits per second, 10BASE-T) and Fast Ethernet LAN (100 megabits per second, 100BASE-TX), or Gigabit Ethernet LAN (1000 megabits per second, 1000BASE-T). Two indicators built into the jack let you see the LAN status.



Modem Jack

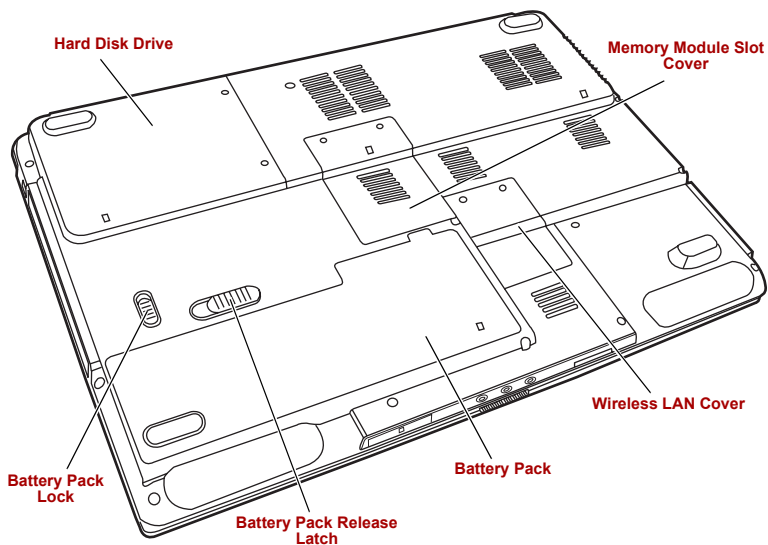
In areas where an internal modem is installed as standard equipment, there is a modem jack that lets you use a modular cable to connect the modem directly to a telephone line.



To prevent possible over heating of the CPU, never block the fan vents.

Underside

The following figure shows the underside of the computer. Make sure the display is closed before turning over your computer.



The bottom of the computer



Battery Pack Release Latch

Slide this latch to remove the battery pack. Will not work if the Battery Pack Lock is engaged.



Battery Pack Lock

Slide this lock to unlock the battery pack, allowing you to remove it by sliding the Battery Pack Release Latch.

Battery Pack

The battery pack powers the computer when the AC adapter is not connected. For detailed information on the battery pack, refer to Chapter 6, [Power and Power-Up Modes](#).



Memory Module Slot

Use this socket to install a memory module to increase your computer's memory. Refer to the [Memory expansion](#) section in Chapter 8, [Optional Devices](#).

Wireless LAN Cover

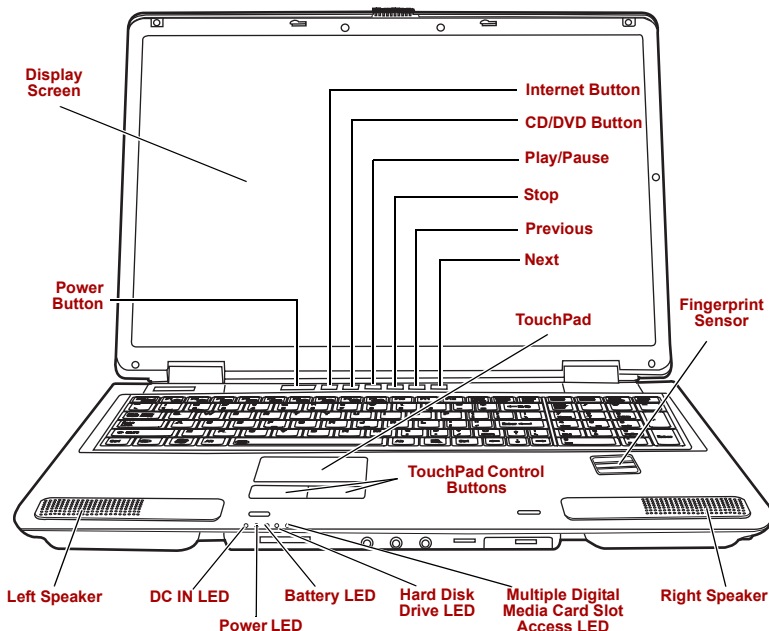
This cover protects the Wireless LAN bay and, if installed, the Wireless LAN card.

Hard Disk Drive

The removable hard disk drive occupies this bay on the bottom-side of the computer. This is convenient for upgrading to higher capacity drives, or for removing for security purposes when you intend to be away from your computer for a considerable length of time.

Front with the display open

The following figure shows the front of the computer with the display open. To open the display, slide the display latch on the front of the display and lift up. Position the display at a comfortable viewing angle.



The front with the display open



DC IN LED

The DC IN LED indicates the computer is connected to the AC adapter and it is plugged into an AC power source.



Power LED

The Power LED flashes amber while the system is in Standby mode. The LED turns off when the computer is turned off or in hibernation mode. In normal operating mode, the LED is blue.



Battery LED

The Battery LED indicates the battery's current charge/discharge status. It lights blue when the battery is fully charged. It lights amber while the battery is being charged from the AC adapter. It flashes amber when the battery capacity is low.



Hard Disk Drive LED The Hard Disk Drive LED indicates that the Hard Disk Drive is being accessed. Every time your computer runs a program, opens a file, or performs some other function in which it must access the Hard Disk Drive, this light goes on.



Multiple Digital Media Card Slot Access LED The Multiple Digital Media Card Slot Access LED lights up when the Multiple Digital Media Card is accessed.

Left and Right Speakers The audio speakers.

Display Screen The LCD displays high-contrast text and graphics. Refer to *Appendix B*. When the computer operates on the AC adapter the display screen's image will be somewhat brighter than when it operates on battery power. The brightness level is intended to save battery power.



To prolong the life of your display screen, use a screen saver when you're not working with the computer and it is idle.



Power Button Press the power button to turn the computer's power on and off.



Internet Button Press the Internet button to open your default web browser.

The button setting can be changed in TOSHIBA Controls properties. To access the TOSHIBA Controls properties, click **Start**, click the **Control Panel**, click **Printers and Other Hardware** and select the **TOSHIBA Controls** icon.



CD/DVD Button

Pressing this button in the power-off condition will run Express Media Player. Once Express Media Player is launched, Power indicator turns on and the audio button is enable. Meanwhile, when Express Media Player is running, pressing this button will do nothing. Pressing this button in the power-on or standby conditions will launch Windows Media® Player/WinDVD.

The button setting can be changed in TOSHIBA Controls properties. To access the TOSHIBA Controls properties, click **Start**, click the **Control Panel**, click **Printers and Other Hardware** and select the **TOSHIBA Controls** icon.



Before you can use Express Media Player, please assign the CD/DVD button to "CD/DVD" in TOSHIBA Controls Properties under Windows.



Play/Pause

Press this button to begin playing an audio CD, a DVD movie or digital audio files. This button also acts as a Pause button.



Stop

Stops playing the CD, DVD or digital audio.



Previous

Skips back to previous tracks. Refer to Chapter 4, [Operating Basics](#), for details.



Next

Skips forward to next tracks, chapter or data. Refer to Chapter 4, [Operating Basics](#), for details.



If Random or Shuffle is selected in Windows® Media Player, selecting Next or Previous advances to a random selection.

TouchPad

A pointing device located in the center of the palm rest is used to control the on-screen pointer. Refer to the [Using the TouchPad/Dual Pad](#) section in Chapter 4, [Operating Basics](#).

TouchPad Control Buttons

Control buttons below the TouchPad let you select menu items or manipulate text and graphics designated by the on-screen pointer.

Fingerprint Sensor (This function is available depending on the model you purchased.)

By swiping the finger against the fingerprint sensor, the following functions will be enabled:

- Logon to Windows and access a security enabled homepage through IE (Internet Explorer).
 - Files and folders can be encrypted/decrypted and third party access to them prevented.
 - Disable the password-protected screen-saver when returning from power-saving (standby) mode.
 - System boot authentication and Single Touch Boot feature.
 - Authentication of the User Password and Hard Disk Drive Password when booting up the computer.
-

Keyboard Indicators



Caps Lock



Scroll Lock



Num Lock



Caps Lock

The Caps Lock icon lights when you press the Caps Lock key. When this light is on, pressing a letter key on the keyboard produces an uppercase (capital) letter.



Scroll Lock

When the Scroll Lock icon lights blue, you can use the keypad as cursor keys.



Num Lock

You can use the keypad for numeric input when the Num Lock icon lights blue.

Optical Disc drive

One of the following optical disc drives is installed in the computer: DVD-ROM & CD-R/RW drive or the DVD Super Multi drive (either single layer or double layer support, depending on the configuration of your computer). An ATAPI interface controller is used for CD/DVD-ROM operation. When the computer is accessing a disc, an indicator on the drive glows.

Region codes for DVD drives and media

The disc drive and its media are manufactured according to the specifications of six marketing regions. When you purchase DVD-Video, make sure it matches your drive, otherwise it will not play properly.

Code	Region
1	Canada, United States
2	Japan, Europe, South Africa, Middle East
3	Southeast Asia, East Asia
4	Australia, New Zealand, Pacific Islands, Central America, South America, Caribbean
5	Russia, Indian Subcontinent, Africa, North Korea, Mongolia
6	China

Writable discs

This section describes the types of writable discs. Check the specifications for your drive to for the type of discs it can write. Use *Record Now!* to write compact discs. Refer to Chapter 4, *Operating Basics*.

CDs

- CD-R discs can be written only once. The recorded data cannot be erased or changed.
- CD-RW discs can be recorded more than once. Use either 1, 2, or 4 multi speed CD-RW discs or high-speed 4- to 10-speed discs. The write speed of the ultra-speed CD-RW discs is maximum 24-speed.

DVDs

- DVD-R and DVD+R discs can be written only once. The recorded data cannot be erased or changed.
- DVD-RW, DVD+RW and DVD-RAM discs can be recorded more than once.

DVD-ROM&CD-R/RW drive

The full-size DVD-ROM&CD-R/RW drive module lets you record data to rewritable CDs as well as run either 12 cm (4.72") or 8 cm (3.15") discs without using an adapter.



The read speed is slower at the center of a disc and faster at the other edge.

DVD read	8 speed (maximum)
CD read	24 speed (maximum)
CD-R write	24 speed (maximum)
CD-RW write	24 speed (maximum, ultra-speed media)

DVD Super Multi drive with double layer disc recording support

The full-size DVD super multi drive module lets you record data to rewritable discs as well as run either 12cm (4.72") or 8cm (3.15") discs without using an adapter.



The read speed is slower at the center of a disc and faster at the other edge.

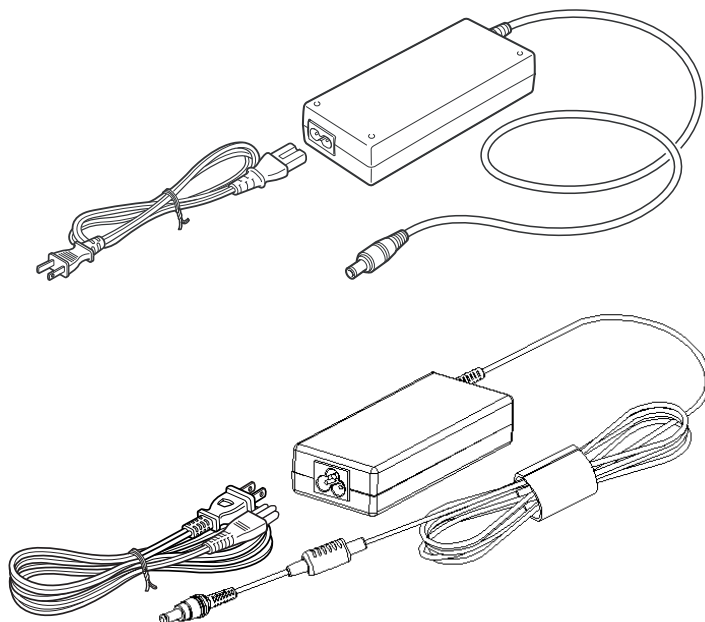
DVD read	8 speed (maximum)
DVD-R write	8 speed (maximum)
DVD-RW write	4 speed (maximum)
DVD+R write	8 speed (maximum)
DVD+RW write	4 speed (maximum)
DVD-RAM write	5 speed (maximum)
CD read	24 speed (maximum)
CD-R write	24 speed (maximum)
CD-RW write	10 speed (maximum, ultra-speed media)
DVD-R (DL) write	2 speed (maximum)
DVD+R (DL) write	2.4 speed (maximum)

This drive can not use discs that allow writing faster than 8 or more speed (DVD-R, DVD+R with Single Layer), 4 or more speed (DVD-RW, DVD+RW), 5 speed (DVD-RAM) or ultra-speed+(CD-RW).

AC adapter

The AC adapter converts AC power to DC power and reduces the voltage supplied to the computer. It can automatically adjust to any voltage from 100 to 240 volts and to a frequency of either 50 or 60 hertz, enabling you to use the computer in almost any country/region.

To recharge the battery, simply connect the AC adapter to a power source and the computer. See Chapter 6, *Power and Power-Up Modes*, for details.



The AC adapter



Use of the wrong adapter could damage your computer. TOSHIBA assumes no liability for any damage in such case. The output rating for the computer is 15 volts DC.



Please use only the AC Adapter supplied with the computer or an AC adapter certified by TOSHIBA.

Getting Started

This chapter provides basic information to get you started using your computer. It covers the following topics:

- Setting up your work space - for your health and safety



Be sure also to read Instruction Manual for Safety & Comfort. This guide, which is included with the computer, explains product liability.

- Connecting the AC adapter
- Opening the display
- Turning on the power
- Starting up for the first time
- Turning off the power
- Restarting the computer
- Creating an Express Media Player Recovery CD



All users should be sure to carefully read the section Starting up for the first time, which describe actions to take when you turn on the power for the first time.

Setting up your work space

Establishing a comfortable work site is important for you and your computer. A poor work environment or stressful work habits can result in discomfort or serious injury from repetitive strain to your hands, wrists or other joints. Proper ambient conditions should also be maintained for the computer's operation. This section discusses the following topics:

- General conditions
- Placement of the computer
- Seating and posture
- Lighting
- Work habits

General conditions

In general, if you are comfortable, so is your computer, but read the following to make sure your work site provides a proper environment.

- Make sure there is adequate space around the computer for proper ventilation.
- Make sure the AC power cord connects to an outlet that is close to the computer and easily accessible.
- The temperature should be 5 to 35 degrees Centigrade (41 to 95 degrees Fahrenheit) and the relative humidity should be 20 to 80 percent.
- Avoid areas where rapid or extreme changes in temperature or humidity may occur.
- Keep the computer free of dust, moisture, and exposure to direct sunlight.
- Keep the computer away from heat sources, such as electric heaters.
- Do not use the computer near liquids or corrosive chemicals.
- Some components in the computer, including data storage media, can be damaged by magnets. Do not place the computer near magnetic objects or bring magnetic objects close to the computer. Be careful of objects, such as stereo speakers, that produce strong magnetic fields during operation. Also, be careful with metal objects, such as bracelets, which can be inadvertently magnetized.
- Do not operate the computer in close proximity to a mobile phone.
- Leave ample ventilation room for the fan. Ensure that there are no obstructions around any of the system inlets or exhaust vents.

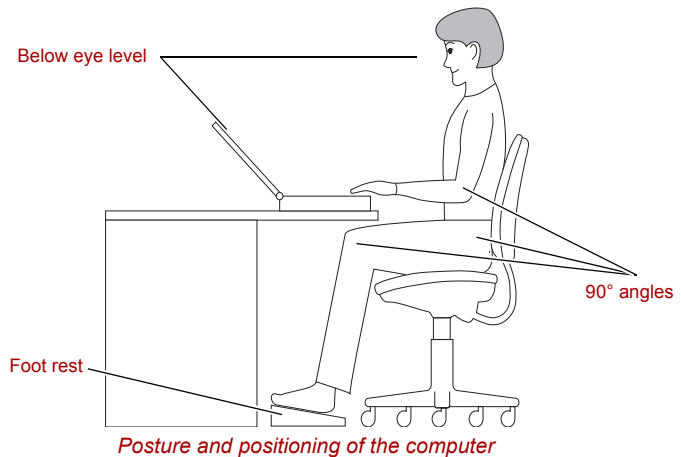
Placement of computer

Position the computer and peripheral devices to provide comfort and safety.

- Set the computer on a flat surface at a comfortable height and distance. The display should be no higher than eye level to avoid eye strain.
- Place the computer so that it is directly in front of you when you work and make sure you have adequate space to easily operate other devices.
- Allow adequate space behind the computer to let you freely adjust the display. The display should be angled to reduce glare and maximize visibility.
- If you use a paper holder, set it at about the same height and distance as the computer.

Seating and posture

The height of your chair in relation to the computer and keyboard as well as the support it gives your body are primary factors in reducing work strain.



- Place your chair so that the keyboard is at or slightly below the level of your elbow. You should be able to type comfortably with your shoulders relaxed.
- Your knees should be slightly higher than your hips. If necessary, use a foot rest to raise the level of your knees to ease pressure on the back of your thighs.
- Adjust the back of your chair so it supports the lower curve of your spine.
- Sit straight so that your knees, hips and elbows form approximately 90 degree angles when you work. Do not slump forward or lean back too far.

Lighting

Proper lighting can improve legibility of the display and reduce eye strain.

- Position the computer so that sunlight or bright indoor lighting does not reflect off the screen. Use tinted windows, shades or other screen to eliminate sun glare.
- Avoid placing the computer in front of bright light that could shine directly in your eyes.
- If possible, use soft, indirect lighting in your computer work area. Use a lamp to illuminate your documents or desk, but be sure to position the lamp so that it does not reflect off the display or shine in your eyes.

Work habits

A key to avoiding discomfort or injury from repetitive strain is to vary your activities.

If possible, schedule a variety of tasks into your work day. If you must spend long periods at the computer, finding ways to break up the routine can reduce stress and improve your efficiency.

- Sit in a relaxed posture. Good positioning of your chair and equipment as described earlier can reduce tension in your shoulders or neck and ease back strain.
- Vary your posture frequently.
- Occasionally stand up and stretch or exercise briefly.
- Exercise and stretch your wrists and hands a number of times during the day.
- Frequently, look away from the computer and focus your eyes on a distant object for several seconds, for example 30 seconds every 15 minutes.
- Take frequent short breaks instead of one or two long breaks, for example, two or three minutes every half hour.
- Have your eyes examined regularly and visit a doctor promptly, if you suspect you might be suffering from a repetitive strain injury.
- Please check every couple of months to ensure the fan inlets or exhaust vents are unobstructed. Clean them if necessary.

A number of books are available on ergonomics and repetitive strain injury or repetitive stress syndrome. For more information on these topics or for pointers on exercises for such stress points as hands and wrists, please check with your library or book vendor. Also refer to the computer's *Safety Instruction Manual*.

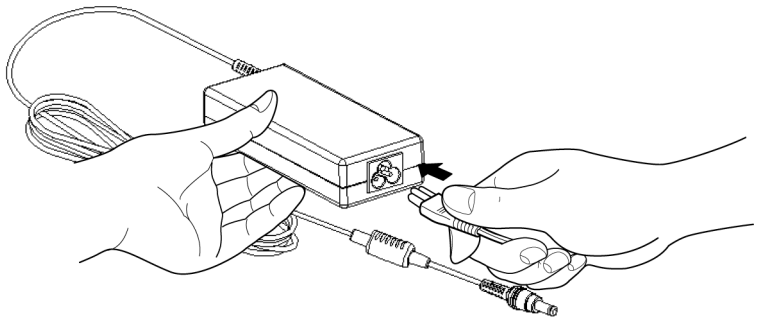
Connecting the AC adapter

Attach the AC adapter when you need to charge the battery or you want to operate from AC power. It is also the fastest way to get started, because the battery pack will need to be charged before you can operate from battery power. The AC adapter can be connected to any power source supplying from 100 to 240 volts and 50 or 60 hertz. For details on using the AC adapter to charge the battery pack, refer to Chapter 6, *Power and Power-Up Modes*.



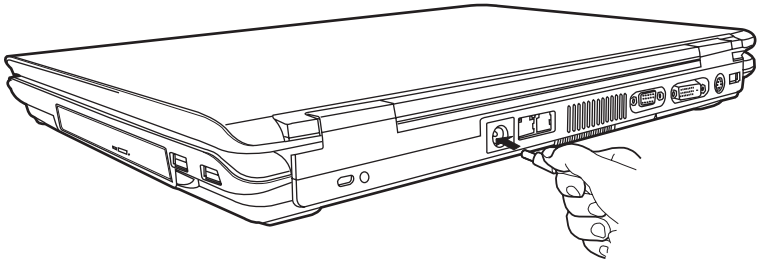
Use of the wrong adapter could damage your computer. TOSHIBA assumes no liability for any damage in such case. The output rating for the computer is 15 volts DC.

1. Connect the power cord to the AC adapter.



Connecting the power cord to the AC adapter

2. Connect the AC adapter to the DC output plug to the **DC IN** input port on the back of the computer.



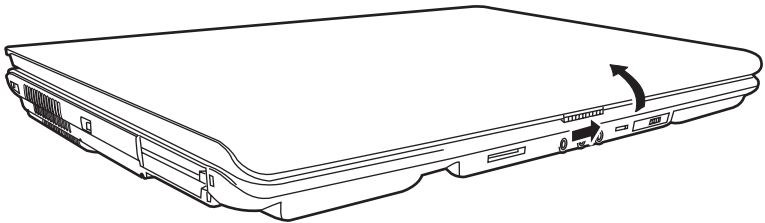
Connecting the adapter to the computer

3. Plug the power cord into a live wall outlet. The **Battery** and **DC IN** indicators on the front of the computer should glow.

Opening the display

The display panel can be rotated in a wide range of angles for optimal viewing.

1. Slide the display latch on the front of the computer to the right to unlatch the display panel.



Opening the display

2. Lift the panel up and adjust it to the best viewing angle for you.



Use reasonable care when opening and closing the display panel. Opening it vigorously or slamming it shut could damage the computer.

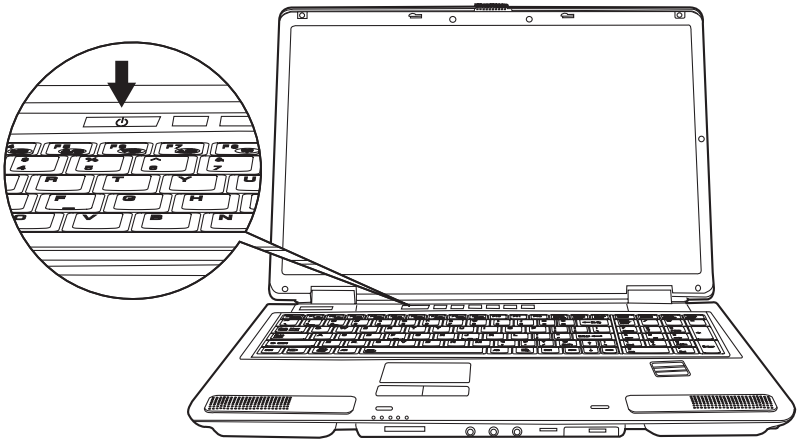
Turning on the power

This section describes how to turn on the power.



*After you turn on the power for the first time, do not turn it off until you have set up the operating system. Refer to the section *Starting up for the first time* in this chapter.*

1. If a USB Floppy Disk drive is connected, make sure the drive is empty. If a diskette is in the drive, press the eject button to remove it.
2. Press the Power button.



Turning on the power

Starting up for the first time

When you first turn on the power, the computer's initial screen is the Windows[®] XP Startup Screen Logo. Follow the on-screen directions. During setup, you can click the **Back** button to return to the previous screen.

Be sure to read the **Windows[®] Operating System End User License Agreement** carefully.

Turning off the power

The power can be turned off in one of the following modes: Shut down (Boot), Hibernation or Standby mode.

Shut Down mode (Boot mode)

When you turn off the power in Shut Down mode, no data is saved and the computer will boot to the operating system's main screen.

1. If you have entered data, save it to the hard disk or to a diskette.
2. Make sure all disk activity has stopped, then remove the optical disc drive or floppy drive diskette.



*Make sure the **Built-in Hard Disk Drive** and **Optical Disc Drive** are off. If you turn off the power while a disk is being accessed, you can lose data or damage the disk.*

3. Click **Start** and click **Turn off Computer**. From the **Turn off Computer** dialogue box, choose **Turn Off**.
4. Turn off the power to any peripheral devices.



Do not turn the computer or devices back on immediately. Wait a moment to let all capacitors fully discharge.

Hibernation mode

The hibernation feature saves the contents of memory to the hard disk when the computer is turned off. The next time the computer is turned on, the previous state is restored. The hibernation feature does not save the status of peripheral devices.



1. *While entering hibernation mode, the computer saves the contents of memory to the Hard Disk Drive. Data will be lost if you remove the battery or disconnect the AC adapter before the save is completed. Wait for the **Built-in Hard Disk Drive** indicator to go out.*
2. *Do not install or remove a memory module while the computer is in hibernation mode. Data will be lost.*

Benefits of Hibernation

The hibernation feature provides the following benefits:

- Saves data to the hard disk when the computer automatically shuts down because of a low battery.



For the computer to shut down in hibernation mode, the hibernation feature must be enabled in **Power Options: Hibernate** tab. Otherwise, the computer will shut down in **Standby** mode. If battery power becomes depleted, data saved in **Standby** will be lost.

- You can return to your previous working environment immediately when you turn on the computer.
- Saves power by shutting down the system when the computer receives no input or hardware access for the duration set by the **System hibernate** feature.
- You can use the panel power off feature.

Starting Hibernation



You can also enable **Hibernation** by pressing **Fn + F4**. See Chapter 5, *The Keyboard*, for details.

To enter **Hibernation** mode, follow the steps below.

1. Click **Start**.
2. Select **Turn off Computer**.
3. Open the **Turn off Computer** dialog box. If **Hibernate** is not displayed, go to step 4. If **Hibernate** is displayed, go to step 5.
4. Press the **Shift** key. The **Stand By** item will change to **Hibernate**.
5. Select **Hibernate**.

Automatic Hibernation

The computer will enter **Hibernate** mode automatically when you press the power button or close the lid. First, however, make the appropriate settings according to the steps below.

1. Open the **Control Panel**.
2. Open **Performance and Maintenance** and open **Power Options**.
3. Select the **Hibernate** tab.
4. Select **Enable Hibernation**, then click **OK** button.

Data save in hibernation mode

When you turn off the power in **hibernation** mode, the computer takes a moment to save current memory data to the hard disk. During this time, the **Built-in Hard Disk Drive** indicator will light.

After you turn off the computer and memory is saved to the hard disk, turn off the power to any peripheral devices.



Do not turn the computer or devices back on immediately. Wait a moment to let all capacitors fully discharge.

Standby mode

In standby mode the power remains on, but the CPU and all other devices are in sleep mode.



- *If the computer is not used or accessed in any way, including receipt of e-mail, for approximately 15 or 30 minutes when the AC adapter is connected, the computer will automatically enter Standby mode (Power Options default).*
- *To restore operation, press the power button.*
- *If the computer automatically enters Standby mode while a network application is active, the application might not be restored when the computer wakes up from Standby.*
- *To prevent the computer from automatically entering Standby mode, disable Standby in Power Options. That action, however, will nullify the computer's Energy Star compliance.*

Standby precautions

- Before entering Standby mode, be sure to save your data.
- Do not remove/install memory or remove power components:
 - Do not remove/install the memory module. The computer or the module could be damaged.
 - Do not remove the Battery Pack.

In any of the above cases, the standby configuration will not be saved.

- If you carry the computer on board an aircraft or into a hospital, be sure to shut down the computer in hibernation mode or in shutdown mode to avoid radio signal interference.

Benefits of Standby

The standby feature provides the following benefits:

- Restores the previous working environment more rapidly than does hibernation.
- Saves power by shutting down the system when the computer receives no input or hardware access for the duration set by the System Standby feature.
- You can use the panel power off feature.

Enabling Standby



You can also enable Standby by pressing **Fn + F3**. See Chapter 5, *The Keyboard*, for details.

You can enter standby mode in one of three ways:

1. Click **Start**, click **Turn off Computer** and click **Stand By**.
2. Close the display panel. This feature must be enabled. Refer to the **Advanced** tab in **Power Options** described in the Control Panel.
3. Press the power button. This feature must be enabled. Refer to the **Advanced** tab in **Power Options** described in the Control Panel.

When you turn the power back on, you can continue where you left when you shut down the computer.



- *When the computer is shut down in standby mode, the power indicator glows amber.*
- *If you are operating the computer on battery power, you can lengthen the operating time by shutting down in hibernation mode. Standby mode consumes more power.*

Standby limitations

Standby will not function under the following conditions:

- Power is turned back on immediately after shutting down.
- Memory circuits are exposed to static electricity or electrical noise.

Restarting the computer

Certain conditions require that you reset the system. For example, if:

- You change certain computer settings.
- An error occurs and the computer does not respond to your keyboard commands.

There are three ways to reset the computer system:

1. Select **Restart** from the **Turn Off Computer** dialogue.
2. If the computer is already on, press **Ctrl + Alt + Del**.
3. Press the power button to turn the computer off, then press it a second time in order to restart.



Only use step 3 if the operating system freezes or locks up due to a crash. Performing step 3 should only ever be a last resort as you will lose all unsaved data and could potentially damage critical files.

Creating an Express Media Player Recovery CD *

A recovery image of Express Media Player is stored on the hard disk. You Select blank CD.

1. Select blank CD.
2. The application will allow you to choose a type of media to create recovery CD including: CD-R, CD-RW.



Some media may not be compatible with the Optical Drive of your computer. Please verify your Optical Drive supports the blank media you choose.

3. Turn on your computer to open Windows XP.
4. Insert the (first) blank media into the tray of the Optical Drive.
5. Double click the **Recovery Disc Creator** icon on the Windows® XP desktop, or Select the application from Start Menu.
6. After Recovery Disc Creator starts, select the type of media and the title you wish to copy to the media then click the Burn button.



RecordNow! Basic for TOSHIBA is required to create the Recovery Discs. Other disc writing software is not supported.

* indicates an optional part is dependant on the model purchased.



Please boot Express Media Player once before making recovery CD. If its recovery image is outdated, the following message is displayed.

The Express Media player had detected that its recovery image is outdated. Express Media player is creating a recovery image now. Do not shutdown the system until this message is closed by the program. Toshiba recommends that you create a recovery CD for Express Media player for future use, by using the Recovery Disc Creator on your Windows desktop.

Operating Basics

This chapter gives information on basic operations. It also provides tips on caring for your computer.

Using the TouchPad/Dual Pad

To use the TouchPad, simply touch and move your finger tip across it in the direction you want the on-screen pointer to go.

Two buttons below the TouchPad are used like the buttons on a mouse pointer. Press the left button to select a menu item or to manipulate text or graphics designated by the pointer. Press the right button to display a menu or other function depending on the software you are using (Dual Pad is provided with some models).

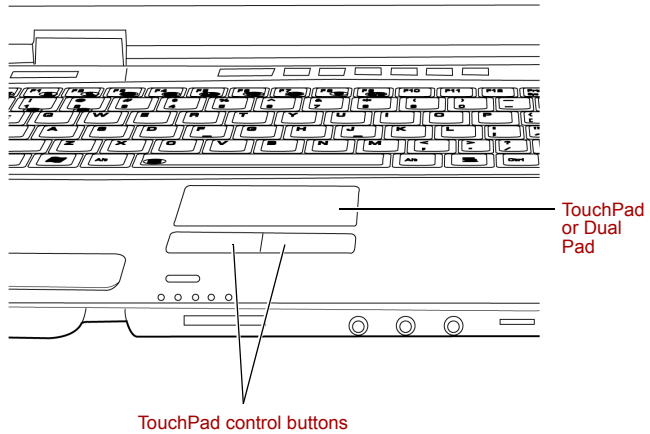


You can also tap the TouchPad to Perform functions similar to those of the left button.

Click *Tap the TouchPad once.*

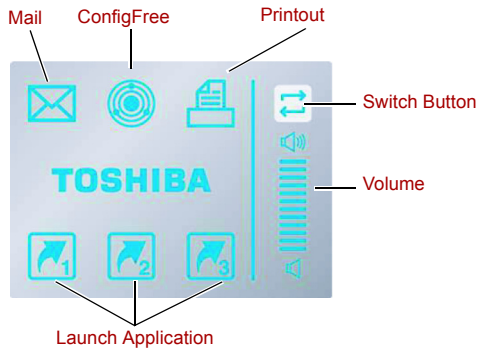
Double click *Tap twice.*

Drag and drop *Tap to select the material you want to move. Leave your finger on the TouchPad after the second tap and move the material.*



TouchPad/Dual Pad and control buttons

Dual Pad Button Function



Functionality of each button on Dual Pad



Mail

Starts your mail program to receive and send mails.



ConfigFree

ConfigFree is a suite of utilities to allow easy control of communication devices and network connections. ConfigFree also allows you to find communication problems and create profiles for easy switching between locations and communication networks.

**Printout**

Sends the item in the active window to the printer.

**Switch Button**

Switches between Cursor Mode and Button Mode. When you switch to Button Mode, the Pad blinks blue.

**Launch Application**

Launches application assigned to button 1~3.

**Volume**

Increases and decrease the volume of speakers or headphones.

Using the Fingerprint Sensor

This product has a fingerprint utility installed for the purpose of enrolling and recognizing fingerprints. By enrolling the ID and password to the fingerprint authentication device, it is no longer necessary to input the password from the keyboard. Just by swiping the finger against the fingerprint sensor, the following functions will be enabled:

- Logon to Windows and access a security-enabled homepage through IE (Internet Explorer).
- Files and folders can be encrypted/decrypted and third party access to them prevented.
- Disable the password-protected screen-saver when returning from power-saving (standby) mode.
- Power-on Security and Single Sign-On feature.



To "swipe" refers to the action of reading a fingerprint using the fingerprint sensor.

Points to note about the Fingerprint Sensor

Failure to follow these guidelines might result in (1) damage to the sensor or cause sensor failure, (2) finger recognition problems, or lower finger recognition success rate.

- Do not scratch or poke the sensor with your nails or any hard or sharp objects.
- Do not press strongly on the sensor.
- Do not touch the sensor with a wet finger or any wet objects. Keep sensor surface dry and free of water vapor.
- Do not touch the sensor with a soiled finger. Minute foreign particles on a soiled or dirty finger may scratch the sensor.
- Do not paste stickers or write on the sensor.
- Do not touch the sensor with a finger or any object with built-up static electricity.

Observe the following before you place your finger on the sensor whether for fingerprint enrollment/registration or recognition.

- Wash and dry your hands thoroughly.
- Remove static electricity from your fingers by touching any metal surface. Static electricity is a common cause of sensor failures, especially when the weather is dry.
- Clean the sensor with a lint-free cloth. Do not use detergent to clean the sensor.
- Avoid the following finger conditions for enrollment or recognition as they may result in fingerprint enrollment errors or a drop in the fingerprint recognition success rate.
 - Soaked or swollen finger (e.g. after taking bath)
 - Injured finger
 - Wet finger
 - Soiled or oily finger
 - Extremely dry skin condition on finger

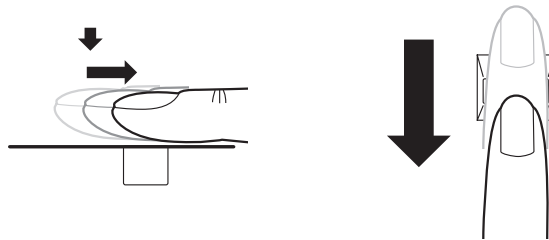
Observe the following to improve the fingerprint recognition success rate.

- Enroll two or more fingers.
- Enroll additional fingers if recognition failure occurs often using enrolled fingers.
- Check your finger condition. Changed conditions, such as injury roughness, rough, extremely dry, wet, soiled, dirty, oily, soaked, and may lower the recognition success rate. Also if the fingerprint is worn down or the finger becomes thinner or fatter, the recognition success rate may be lowered.
- The fingerprint for each finger is different and unique. Please ensure that only the registered or enrolled fingerprint or fingerprints are used for identification.
- Check sliding position and speed (see the drawing below).

Fingerprint Sensor Limitations.

- The fingerprint sensor compares and analyzes the unique characteristics in a fingerprint.
- A warning message will be displayed when recognition is abnormal or recognition is not successful within a fixed duration.
- The recognition success rate may differ from user to user.
- Toshiba does not guarantee that this fingerprint recognition technology will be error-free.
- Toshiba does not guarantee that the fingerprint sensor will recognize the enrolled user or accurately screen out unauthorized users at all times. Toshiba is not liable for any failure or damage that might arise out of the use of this fingerprint recognition software or utility.

The following illustrations show the correct way to slide your finger over the recognition sensor.



Align the finger and sensor like the drawings.

Points to note about the Fingerprint Utility

The user should back up the user profile information when using the functions provided in this software to encrypt files or folders. If this software or the user information is deleted without backing up the user profile information, the encrypted files will no longer be accessible. In addition, if the backup data is not used, the user will not be identified as the same user even if the same name is used again in user enrolment.

Please refer to the following procedures to back up.

If Windows® XP's file encryption function EFS (Encryption File System) is used to encrypt a file, the file cannot be further encrypted using the encryption function of this software. In the help file, it is stated that this software's Password Bank function can be used for the Internet and general applications. However, the Internet Password Bank function in the fingerprint utility provided in this computer can only be used with Internet Explorer.



- You can back up the fingerprint data or the information registered to Password Bank. Please use **Import or Export User Data** menu on **Fingerprint Software Management**. Please note the files in **Mysafe** is not backed up with this menu.
- Fingerprint data can be enrolled up to twenty one patterns.
- Fingerprint data is stored into the nonvolatile memory in the finger print sensor. Deleting fingerprint data with **Delete** menu on **Fingerprint Software Management** before you dispose the computer is recommended.

Set Up Procedure

Please use the following procedure when first using fingerprint authentication.

Fingerprint Registration

Enroll the required authentication data using the **User Enrollment Wizard**.



- The fingerprint authentication uses the same Windows logon ID and password. If the Windows logon password has not been setup, please do so before registration.
- Up to 21 fingerprint patterns can be registered.

1. Click **Start**, point to **All Programs**, point to **protector Suite QL** and click **User Enrollment Wizard**.



You can also start User Enrollment Wizard using the following method.

- Click the icon in the Task Bar.
- Swipe your finger across the Fingerprint Sensor.

2. The **User's Password** screen is displayed. Ensure the same Windows logon username is displayed before entering a password into the **Enter your Password** field. Click **Next**.
3. Click **Next**.
4. The Hints for fingerprint enrollment screen is displayed. Confirm the message and that there is a checkmark in Run interactive tutorial, and click **Next**.
5. The **Correct Swipe Procedure** screen is displayed. Confirm the message and click **Next**.
6. The **Scanning Practice** screen is displayed. You can practice swiping your finger When you have finished practicing swiping your finger, click **Next**.

7. The **User's Fingers** screen is displayed. Based on the illustration, select the finger to be recognized, and then click **Next**. Previously enrolled fingerprints would have green check marks. The fingerprint being enrolled now would have a red check mark. If any of the previously enrolled fingerprints is selected again, the latest information will be enrolled and previous information over-written.
8. The **Capture Fingerprint** screen is displayed. Follow the onscreen instructions and use the same finger you have selected under **Choose Finger** to swipe three times to allow the sensor to read the fingerprint. The fingerprint will be shown in green if properly read, or in red if the reading is abnormal.
9. The **Verify Fingerprint** screen is displayed. Swipe the finger again to allow the sensor to read again. When the **Verification Successful** message is displayed, click **Next**.
In case of finger injury or authentication failure, it is recommended that another fingerprint also be enrolled. The following message will be displayed:
"It is recommended that you enroll at least two fingers. Would you like to enroll an additional finger now?"
Click **Yes** and repeat steps 3, 4 and 5 with another finger.
10. The **Advanced Security** screen is displayed. Select whether to enable the security function, and click **Next**.
11. The **Finalization** screen is displayed. Click **Finish**. This completes the fingerprint registration process.

Window Logon via Fingerprint Authentication

In place of the usual Windows logon by ID and password, fingerprint authentication also allows logon to Windows.

This is useful especially when many users are using the PCs, as user selection can be skipped.

Fingerprint Authentication Procedure

1. Start up the computer.
2. The **Logon Authorization** screen is displayed. Choose any of the enrolled fingers and swipe the fingerprint on the sensor.
If authentication is successful, the user will be logged on to Windows.



If the fingerprint authentication fails, please logon using the Windows logon password.

Please logon using the Windows logon password if the fingerprint authentication failed for three consecutive tries. To logon using the Windows logon password, enter the Windows logon password at the Welcome screen as normal.

A warning message will be displayed when authentication is abnormal or authentication is not successful within a fixed duration.

Fingerprint System Boot Authentication

General

The fingerprint authentication system can be used to replace the keyboard-based User/BIOS Password authentication system when booting up.

If you do not want to use the fingerprint authentication system for password authentication when booting up, but prefer to use the keyboard-based system instead, press the **Backspace** key when the Fingerprint System Boot Authentication screen is displayed. This will switch the password input screen to the keyboard-based one.



- *It is necessary to register the **User Password** before using the Fingerprint Power-on Security and its extended function, the Fingerprint Single Sign-On Feature. Please use TOSHIBA Password Utility to register the User Password.*
- *When swiping, please do it slowly and at a constant speed. If this does not improve the authentication rate, please adjust the speed.*
- *If there are any changes in the environment or settings related to authorization, you will be required to provide authorization information such as a username and HDD password.*

How to Enable Fingerprint Power-on Security Settings

It is necessary to first enroll your fingerprint with the Protector Suite QL application prior to enabling and configuring the Fingerprint Power-on Security System.

Check that your fingerprint is enrolled before configuring the settings. See Manual for Fingerprint Registration/Enrollment instructions.

1. Swipe your finger across the Fingerprint Sensor.
2. **MENU** appears in the lower right corner of the screen. Swipe your finger overtop of the Fingerprint Sensor, and select **Control Center** from the **MENU** items.
3. The **Protector Suite QL Settings** screen is displayed to select **Setting** -> **Power-on Security**.
4. **Power-on Security** screen is displayed. **Place a checkmark in Replace the power-on and hard drive passwords with the fingerprint reader** and click **OK**.

The modified configuration for Fingerprint Power-on Security becomes effective the next time the system is booted up.

Fingerprint Single Sign On Feature

General

This is a feature that allows the user to complete the authentication for both the User/BIOS Password (and optionally, the Hard Disk Drive and Supervisor sub-passwords) and logging on to Windows using only one fingerprint authentication when booting up. It is necessary to register the User/BIOS Password and Windows Logon password before using the Fingerprint Power-on Security and this Fingerprint Single Sign On Feature. Please use TOSHIBA Password Utility to register your User/BIOS Password. If Windows Logon is not the default for your system, see Manual to register your Windows® Logon password.

Only one fingerprint authentication is required to replace the User/BIOS Password (and, if selected, the Hard Disk Drive and Supervisor subpasswords) and Windows Logon password.

How to Enable Fingerprint Single Sign-On Feature

It is necessary to first enroll your fingerprint with the Protector Suite QL application prior to enabling and configuring the **How to Enable Fingerprint Single Sign-On Feature**. Check that the fingerprint is enrolled before configuring the settings. See Manual for Fingerprint Registration/Enrollment instructions.

1. Swipe your finger across the Fingerprint Sensor.
2. **MENU** appears in the lower right corner of the screen. Swipe your finger overtop of the Fingerprint Sensor, and select **Control Center** from the **MENU** items.
3. Click settings and click system settings.
4. The **Protector Suite Settings** screen is displayed. Place a checkmark in **Allow power-on security single sign-on within Enable logon support** and click **OK**.

The modified configuration for the **Fingerprint Single Sign-On Feature** becomes effective the next time the system is booted up.

Fingerprint utility limitations

TOSHIBA does not guarantee that the Fingerprint utility technology will be completely secure or error-free. TOSHIBA does not guarantee that the Fingerprint utility will accurately screen out unauthorized users at all times. TOSHIBA is not liable for any failure or damage that might arise out of the use of the fingerprint software or utility.

How the Swipe the Finger

Using the following steps when swiping fingers for fingerprint registration or authentication will help to minimize authentication failures:

1. Align the first joint of the finger to the center of the sensor. Lightly touch the sensor and swipe finger levelly towards you.
While lightly touching the sensor, swipe the finger towards you until the sensor surface becomes visible.
Ensure the center of the fingerprint is on the sensor when swiping the finger.



- *Avoid swiping with the finger stiff or pressed-on too hard.*
Fingerprint reading may fail if the center of the fingerprint is not touching on the sensor, or when finger is swiped while pressing hard. Make sure that the center of the fingerprint is touching the sensor before swiping.
- *Confirm the center of the fingerprint whirl before swiping.*
The thumb's fingerprint has a bigger whirl, which is prone to misalignment and distortions. This will cause difficulty in registration and a drop in the authentication success rate. Always confirm the center of the fingerprint whirl so that it is swiped along the centerline of the sensor.
- *When fingerprint reading is not successful.*
There is a possibility of authentication failures if the finger is swiped too quickly or too slowly. Follow the onscreen instructions to adjust the speed of the swipe.

Using the internal modem

This section describes how to make settings and connect the modem. Refer to the computer's online help files for more information. Refer also to the online help files for your modem software.



The internal modem does not support the voice functions described in the help files. All data and fax functions are supported.



- *In case of a lightning storm, unplug the modem cable from the telephone jack.*
- *Do not connect the modem to a digital telephone line. A digital line will damage the modem.*

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord indicated in this manual.

Region selection

Telecommunication regulations vary from one country/region to another, so you will need to make sure the internal modem's settings are correct for the country/region in which it will be used.

1. Open the Modem Region Select application. It is located on the Programs menu at TOSHIBA > Networking.



Do not use the Country/Region Select function in the Modem setup utility in the Control Panel if the function is available. If you change the Country/Region in the Control Panel, the change may not take effect.

2. The Region Selection icon appears on the Windows Task Bar.

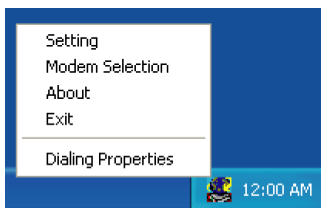


The Region Selection icon

3. Click the icon with the primary mouse button to display a list of regions that the modem supports. A sub menu for telephony location information will also be displayed. A check will appear next to the currently selected region and telephony location.
4. Select a region from the region menu or a telephony location from the submenu.
 - When you click a region it becomes the modem's region selection, and the New Location for telephony will be set automatically.
 - When you select a telephony location, the corresponding region is automatically selected and it becomes the modem's current region setting.

Properties menu

Click the icon with the secondary mouse button to display the following menu.



The properties menu

Setting

You can enable or disable the following settings:

AutoRun Mode

Region Select Utility starts automatically when you start up the operating system.

Open the Dialing Properties dialog box after selecting region

The dialing properties dialog box will be displayed automatically after you select the region.

Location list for region selection

A submenu appears displaying location information for telephony.

Open dialog box, if the modem and Telephony Current Location region code do not match

A warning dialog box is displayed if current settings for region code and telephony location are incorrect.

Modem Selection

If the computer cannot recognize the internal modem, a dialog box is displayed. Select the COM port for your modem to use.

Dialing Properties

Select this item to display the dialing properties.



If you are using the computer in Japan, technical regulations described in the Telecommunications Business Law require that you select the Japan region mode. It is illegal to use the modem in Japan with any other selection.

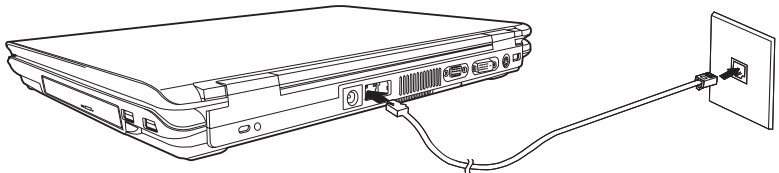
Connecting

To connect the internal modem cable, follow the steps below.



- *In case of a lightning storm, unplug the modem cable from the telephone jack.*
- *Do not connect the modem to a digital telephone line. A digital line will damage the modem.*

1. Plug one end of the modular cable into the modem jack.
2. Plug the other end of the modular cable into a telephone jack.



Connecting the internal modem



Do not pull on the cable or move the computer while the cable is connected.



If you use a storage device such as a DVD-ROM drive or Hard Disk Drive connected to a 16-bit PC card, modem speed might be slow or communication might be interrupted.

Disconnecting

To disconnect the internal modem cable, follow the steps below.

1. Pinch the lever on the connector in the telephone jack and pull out the connector.
2. Disconnect the cable from the computer in the same manner.

LAN

The computer is equipped with LAN circuits that support Ethernet LAN (10 megabits per second, 10BASE-T) and Fast Ethernet LAN (100 megabits per second, 100BASE-TX), or Gigabit Ethernet LAN (1000 megabits per second, 1000BASE-T). This section describes how to connect/disconnect to and from a LAN.

If you use Gigabit Ethernet LAN (1000 megabits per second, 1000BASE-T), be sure to connect with CAT5e OR CAT6 cable.



Do not install or remove an optional memory module while Wake-up on LAN is enabled.



Wake-up on LAN does not work without the AC adapter. Leave it connected, if you are using this feature.

Connecting the LAN cable



The computer must be configured properly before connecting to a LAN. Logging onto a LAN using the computer's default settings could cause a malfunction in LAN operation. Check with your LAN administrator regarding set-up procedures.

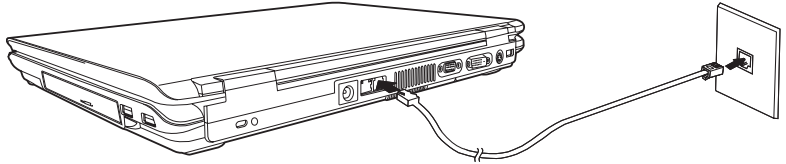
If you are using Fast Ethernet LAN (100 megabits per second, 100BASE-TX), be sure to connect with a CAT5 cable. You cannot use a CAT3 cable.

If you are using Ethernet LAN (10 megabits per second, 10BASE-T), you can connect with either a CAT5 or a CAT3.

If you use Gigabit Ethernet LAN (1000 megabits per second, 1000BASE-T), be sure to connect with CAT5e OR CAT6 cable.

To connect the LAN cable, follow the steps below.

1. Turn off the power to the computer and to all external devices connected to the computer.
2. Plug one end of the cable into the LAN jack. Press gently until you hear the latch click into place.



Connecting the LAN cable

3. Plug the other end of the cable into a LAN hub connector. Check with your LAN administrator before connecting to a hub.

Disconnecting the LAN cable

To disconnect the LAN cable, follow the steps below.

1. Pinch the lever on the connector in the computer's LAN jack and pull out the connector.
2. Disconnect the cable from the LAN hub in the same manner. Check with your LAN administrator before disconnecting from the hub.

Wireless LAN

The wireless LAN is compatible with other LAN systems that comply with the 802.11b/g or 802.11a/b/g wireless LAN standard.

It supports the following:

- Automatic Transmit Rate Select mechanism in the transmit range of 54, 11, 5.5, 2 and 1 Mbit/s.
- Advanced Encryption Standard (AES) data encryption, based on 128bit encryption algorithm.



Wake-up on LAN does not function on a Wireless LAN.

- Frequency Channel Selection (5GHz and 2.4 GHz)
- Roaming over multiple channels
- Card Power Management
- Wired Equivalent Privacy (WEP) data encryption. Wake-up on LAN does not function on a wireless LAN

Wireless LAN Disclaimer:

The transmission speed over the wireless LAN and the distance over which wireless LAN can reach may vary depending on surrounding electromagnetic environment, obstacles, access point design and configuration, and client design and software/hardware configurations. The actual transmission speed will be lower than the theoretical maximum speed.

To use the Atheros SuperAG™ or SuperG™ function, your client and access point must support the corresponding feature. Performance of these functions may vary depending on the format of data transmitted.

Security

1. Be sure to enable WEP(encryption) function. Otherwise your computer could be left wide open to illicit access via the Wireless LAN and may result in an intrusion leading to the theft or even loss of stored data, among other things. Moreover, the owner of an Internet connection is responsible for all browsing, downloading, and uploading activities on said connection; an unsecure Wireless network connected directly to the Internet is an open invitation for outsiders to abuse your ISP account privileges. Therefore, TOSHIBA strongly recommends that you enable the WEP function.
2. TOSHIBA is not liable for data packet theft due to the use of the Wireless LAN, and any damage thereof.

Bluetooth wireless technology

Bluetooth™ wireless technology eliminates the need for cables between electronic devices such as desktop computers, printers and mobile phones. You cannot use the built-in Bluetooth functions and an optional Bluetooth device simultaneously.

Bluetooth wireless technology has the following features:

Worldwide operation

The Bluetooth radio transmitter and receiver operate in the 2.4 GHz band, which is license-free and compatible with radio systems in most countries in the world.

Radio links

You can easily establish links between two or more devices. The link is maintained even if the devices are not within line of sight.

Security

Two advanced security mechanisms ensure a high level of security:

- Authentication prevents access to critical data and makes it impossible to falsify the origin of a message.
- Encryption prevents eavesdropping and maintains link privacy.

Bluetooth™ Stack for Windows® by TOSHIBA

Please note that this software is specifically designed for the following operating systems:

- Microsoft® Windows® 2000 Professional
- Microsoft® WindowsR XP

Detailed information regarding the use with these operating systems is listed below. Please refer also to the electronic information which is included with each software.



This Bluetooth™ Stack is based on Bluetooth™ Version 1.1/1.2/2.0+EDR specification. TOSHIBA cannot confirm compatibility between any PC products and/or other electronic devices that use Bluetooth™ other than TOSHIBA mobile PCs.

Release Notes related to the Bluetooth™ Stack for Windows® by TOSHIBA

1. Install:

On Windows® 2000 or Windows® XP, Bluetooth™ Stack for Windows® by TOSHIBA does not have a digital signature.

2. Fax application software:

Regarding FAX application software, there are some software that you cannot use on this Bluetooth™ Stack.

3. Multi User:

On Windows® XP, the use of Bluetooth is not supported in a multi-user environment. This means that, when you use Bluetooth, other users logged onto the same computer will not be able to use its Bluetooth functionality.

Product Support:

The latest information regarding Operating System support, Language Support or available upgrades can be found on our web site <http://www.toshiba-europe.com/computers/tnt/bluetooth.htm> in Europe or www.pcsupport.toshiba.com in the United States.

Wireless communication switch

You can enable or disable wireless LAN function, with the on/off switch. No transmissions are sent or received when the switch is off. Slide the switch left to turn it off and right to turn it on.



Turn the switch off in airplanes and hospitals. Check the LED. It stops glowing when the wireless communication function is off.

Wireless communication LED

The LED indicates the status of the wireless communication functions.

LED status	Indication
LED off	Wireless communication switch is set to off.
LED glows	Wireless communication switch is on.

Using optical disc drives

The illustrations in this section might differ slightly from your drive, but operation is the same for all optical disc drives. The full-size drive provides high-performance execution of disc-based programs. You can run either 12 cm (4.72") or 8 cm (3.15") discs without an adapter. When the computer is accessing a disc, an indicator on the drive illuminates.



Use the WinDVD application to view DVD-Video discs.

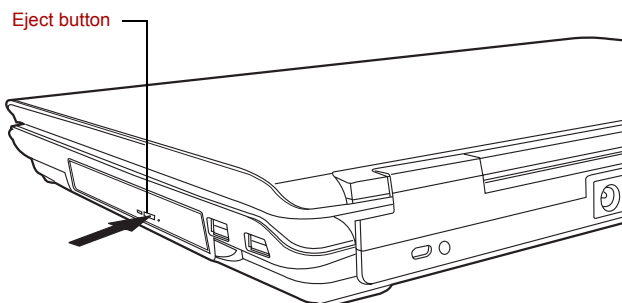
If you have a DVD-ROM&CD-R/RW drive, refer also to the [Writing CDs on a DVD-ROM&CD-R/RW drive](#) section for precautions on writing to CDs.

If you have a DVD Super Multi drive, refer also to the [Writing CDs/DVDs on a DVD Super Multi drive supporting double layer disc recording](#) section for precautions on writing to CDs.

Loading compact discs

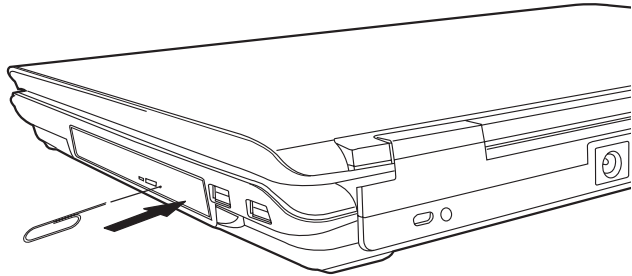
To load a disc, follow the steps below.

1. Turn on the power.
2. a. Press the eject button to open the drawer slightly.



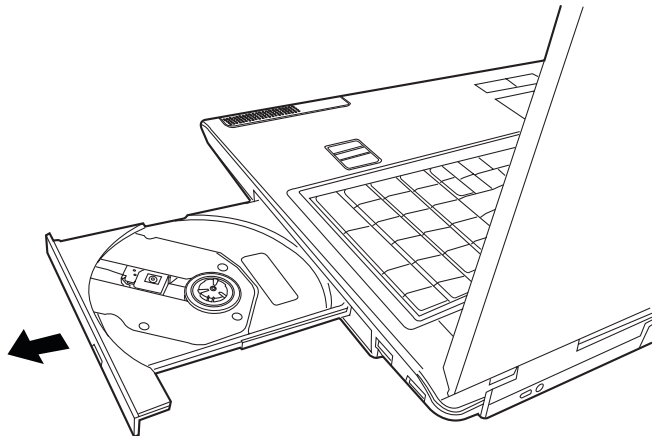
Pressing the eject button

- b. Pressing the eject button will not open the drawer when the computer's power is off. If the power is off, you can open the drawer by inserting a slender object (about 15 mm) such as a straightened paper clip into the eject hole just to the right of the eject button.



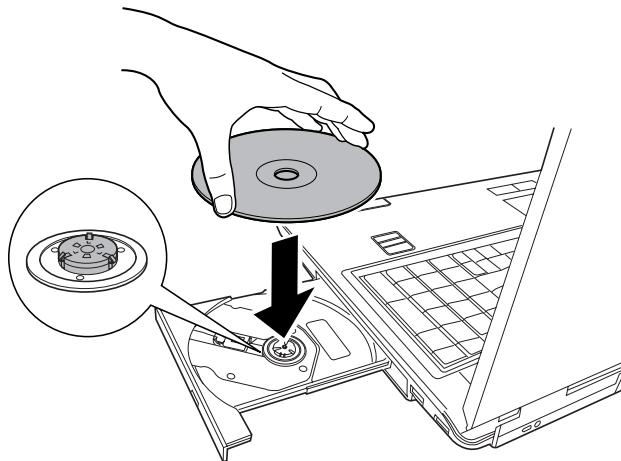
Manual release with the eject hole

3. Grasp the drawer gently and pull until it is fully open.



Pulling the drawer open

4. Lay the disc, label side up, in the drawer.



Inserting a disc

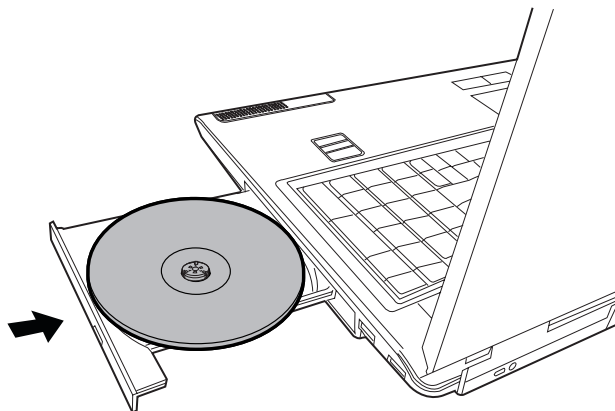


Be careful not to touch the lens or the area around it. Doing so could cause the drive to malfunction.

5. Press gently at the center of the disc until you feel it click into place. The disc should lie below the top of the spindle, flush with its base.
6. Push the center of the drawer to close it. Press gently until it locks in place.



If the disc is not seated properly when the drawer is closed, it might be damaged. Also, the drawer might not open fully when you press the eject button.



Closing the drive drawer

Removing compact discs

To remove the disc, follow the steps below.



*Do not press the eject button while the computer is accessing the disc drive. Wait for the **optical disc** indicator to go out before you open the drawer. Also, if the disc is spinning when you open it, wait for it to stop before you remove it.*

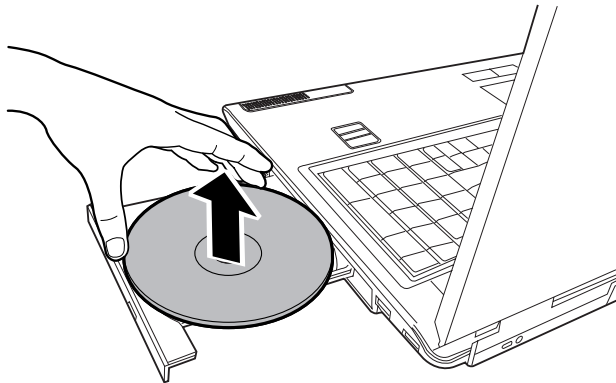
1. To pop the drawer partially open, press the eject button. Gently pull the drawer out until it is fully opened.



■ *When the drawer pops open slightly, wait a moment to make sure the disc has stopped spinning before pulling the drawer fully open.*

■ *Turn off the power before you use the eject hole. If the disc is spinning when you open the drawer, it could fly off the spindle cause injury.*

2. The disc extends slightly over the sides of the drawer so you can grasp it. Hold it gently and lift it out.

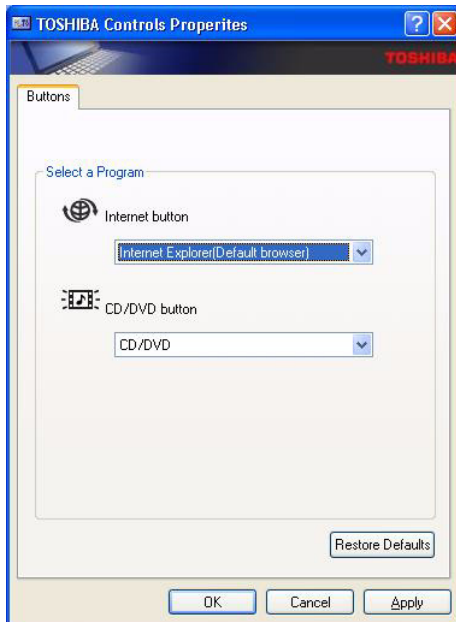


Removing a disc

3. Push the center of the drawer to close it. Press gently until it locks into place.





Buttons

The Internet button and the CD/DVD button can be assigned functions and applications in the TOSHIBA Controls Properties.



CD/DVD play control buttons

In addition to the power button, the following four buttons control functions of the optical disc drive and Digital Audio Data:

	Play/Pause	Starts or pauses play
	Stop	Stops play
	Next	Advances to the next track, chapter or data
	Previous	Returns to the previous track, chapter or data



If Random or Shuffle is selected in Windows® Media Player, selecting Next or Previous advances to a random selection.

Express Media Player

Express Media Player is a quick play feature that enables users to perform, DVD and CD playback.

Notes for Express Media Player

Express Media Player (CD) and Express Media Player (DVD) Usage


- Dirty or scratched CD/DVDs might not be playable. In addition, the CD/DVD might not be removable if the dirt or scratches are serious.
- Press the personal computer's power switch for five seconds or more to force it to shut down, you can open the drawer by inserting slender object (about 15mm) into the eject hole. Refer to the Loading compact discs section in Chapter 4, *Operating Basics*.





Express Media Player (DVD) Usage

- The DVD-Video will be played in a manner as programmed by the producer. Express Media Player (DVD) plays the disc according to the way the DVD-Video is programmed by the producer, and hence, sometimes it might not work as expected.
- (Ⓢ) might appear on screen during operation. When (Ⓢ) is displayed, it means that Express Media Player (DVD) or DVD-Video prohibits that particular operation from being carried out.
- Please also read the instructions that come with the DVD that you want to play.
- Depending on the DVD being played, there might be dropping of frames or skipping of audio.
- The DVD can only be played on the LCD display of the computer. External video output is not supported.
- For DVD titles with parental control, scenes set in advance as DVD-Video can be played. The level setting for the parental control is not supported.
- Data stored in the Video CD, DVD-Audio, -VR or +VR formats are not playable. In addition, media that is not finalized, MPEG, DivX, mini DVD and other types of file formats are also not playable.
- Closed captions are not displayed.
- Audio is only output in the 2ch format.
- Titles with DTS or SDDS audio will have no audio output if such audio is selected.
- This system is not karaoke mode compatible.
- When continuous actions are to be carried out, ensure that the current action is completed before carrying out the next one. Failure to do so might result in unexpected results.

Functions via the Front operation panel and the keyboard in the Express Media Player mode

This list shows how the functions available from the keyboard correspond to those available from the Front operation panel.

Front panel	Computer	CD	DVD
-	Power switch	Terminates CD	Terminates DVD
CD/DVD 	-	Launch the CD	Launch the DVD
-	1	Select a track 1	Select a chapter 1
-	2	Select a track 2	Select a chapter 2
-	3	Select a track 3	Select a chapter 3
-	4	Select a track 4	Select a chapter 4
-	5	Select a track 5	Select a chapter 5
-	6	Select a track 6	Select a chapter 6
-	7	Select a track 7	Select a chapter 7
-	8	Select a track 8	Select a chapter 8
-	9	Select a track 9	Select a chapter 9
-	0	Normally functions as "0"	Normally functions as "0"
-	F8 or F9	-	Displays the top menu
-	↑	Move the cursor	Move the cursor
-	↓	Move the cursor	Move the cursor
-	←	Move the cursor	Move the cursor
-	→	Move the cursor	Move the cursor
-	Enter	Executes the selected option	Executes the selected option
-	F2	-	Displays or hides the Settings Menu

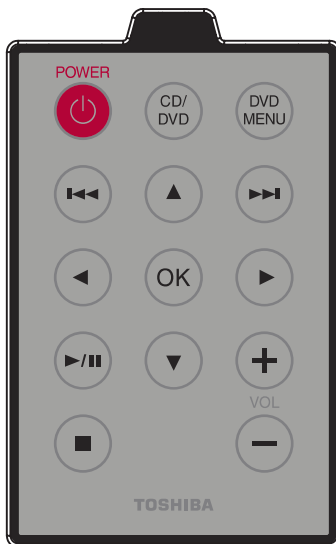
-	Ctrl + ↑	Increases the volume	Increases the volume
-	Ctrl + ↓	Decreases the volume	Decreases the volume
-	M	Mute the volume	Mute the volume
-	O	Rewinds by about 10 seconds	Rewinds the quickly
-	P	Skip by about 10 seconds	Forwards the quickly
	K	Previous track	Previous chapter
	L	Next track	Next chapter
	Space	Play or pauses	Play or pauses
	Ctrl + Space	Stop	Stop
-	Ctrl + R	Repeat	-
-	Ctrl + S	Shuffle	-
-	Ctrl + K	-	Instant replay
-	Ctrl + L	-	Instant skip
-	D	Changes the screen	Changes the screen
-	G	-	Changes the angle
-	S	-	Changes the subtitle
-	A	-	Changes the audio channel
-	T	Timer Change	-
-	Y	-	Slow play
-	F1	Display the keyguide	Display the keyguide
-	E	Eject	Eject

Using The TOSHIBA Remote Control

You can control your Windows® software, digital media files and files on CDs or DVDs with the TOSHIBA remote control. The receiver port on the front of your computer should not be blocked or covered for it to work. To use, simply point the controller towards the computer's front panel and press the appropriate button.



- *The Power button on the TOSHIBA remote control cannot be used when you remove the AC adaptor. Please press the Power or CD/DVD buttons on your computer to turn on the computer's power.*
- *Not all models ship with the TOSHIBA remote control.*



The remote control's features are:



Power Press this button to turn on the computer in Windows mode or to shut down the computer from Windows mode or Express Media Player mode.



CD/DVD When the computer is turned on in Windows mode, press this button to start WinDVD/Windows Media Player.












DVD Menu Go to DVD title menu.



Previous Go the Previous Chapter.



Arrows Up DVD menu: Moves cursor up.

	Next	Go the next chapter.
	Arrows Left	DVD menu: Moves cussor left.
	OK	Select the menu item.
	Arrows Right	DVD menu: Moves cussor right.
	Play/Pause	Plays and Pauses the current track.
	Arrows Down	DVD menu: Moves cussor down.
	Volume+	Volume up.
	Stop	Stops the current track.
	Volume-	Volume down.

Writing CDs on a DVD-ROM&CD-R/RW drive

You can use the DVD-ROM&CD-R/RW drive to write data to CD-R/RW discs.

Important message

Before you write or rewrite to CD-R/RW disc, read and follow all setup and operating instructions in this section. If you fail to do so, the DVD-ROM&CD-R/RW drive may not function properly, and you may fail to write or rewrite, lose data or incur other damage.

Disclaimer

TOSHIBA does not bear responsibility for the following:

- Damage to any CD-R/RW disc that may be caused by writing or rewriting with this product.
- Any change or loss of the recorded contents of CD-R/RW disc that may be caused by writing or rewriting with this product, or for any business profit loss or business interruption that may be caused by the change or loss of the recorded contents.
- Damage that may be caused by using third party equipment or software.

Given the technological limitations of current optical disc writing drives, you may experience unexpected writing or rewriting errors due to disc quality or problems with hardware devices. Also, it is a good idea to make two or more copies of important data, in case of undesired change or loss of the recorded contents.



CD-R discs can be written only once. CD-RW discs can be rewritten many times.

Before writing or rewriting

Please observe the following points when you write or rewrite the data.

- We recommend the following manufacturers of CD-R and CD-RW media. Media quality can affect write or rewrite success rates.

CD-R: TAIYOYUDEN CO., LTD.
 MITSUBISHI CHEMICAL CORPORATION
 RICOH Co., Ltd.
 MITSUI CHEMICAL, Inc.

CD-RW: MITSUBISHI CHEMICAL CORPORATION
 RICOH Co., Ltd.

TOSHIBA has confirmed the operation of CD-R and CD-RW media of the manufacturers above. Operation of other media cannot be guaranteed.

- CD-RW can generally be rewritten about 1,000 times. However, the actual number of rewrites is affected by the quality of the media and the way it is used.
- Be sure to connect the universal AC adapter when you write or rewrite.
- Be sure to close all other software programs except the writing software.
- Do not run software such as a screen saver which can put a heavy load on the CPU.
- Operate the computer under the power scheme **Always ON**. Do not use power-saving features.
- Do not write while virus check software is running. Wait for it to finish, then disable virus detection programs including any software that checks files automatically in the background.
- Do not use hard disk utilities, including those intended to enhance Hard Disk Drive access speed. They may cause unstable operation and damage data.
- Write from the computer's Hard Disk Drive to the CD. Do not try to write from shared devices such as a LAN server or any other network device.
- Writing with software other than Sonic RecordNow! has not been confirmed. Therefore, operation with other software cannot be guaranteed.

When writing or rewriting

Note the following when you write or rewrite a CD-R or CD-RW.

- Always copy data from the Hard disk drive to the CD. Do not use cut-and-paste. The original data will be lost if there is a write error.
- Do not perform any of the following actions:
 - Change users in the Windows® XP operating system.
 - Operate the computer for any other function, including use of a mouse or TouchPad, closing/opening the LCD panel.
 - Start a communication application, such as a modem.
 - Apply impact or vibration to the PC.
 - Install, remove or connect external drives, including the following: PC card, USB devices, external display, i.LINK devices, optical digital devices.
 - Open the optical disc drive.
- If the media is poor in quality, dirty or damaged, writing or rewriting errors may occur.
- Set the computer on a level surface and avoid places subject to vibration, such as airplanes, trains, or cars. Do not use an unstable surface, such as a stand.
- Keep mobile phones and other wireless communication devices away from the computer.

Writing CDs/DVDs on a DVD Super Multi drive supporting double layer disc recording

You can use the DVD Super Multi drive to write data to either CD-R/RW or DVD-R/-RW/+R/+RW/-RAM discs.

Important message

Before you write or rewrite to CD-R/RW or DVD-R/-RW/+R/+RW/-RAM disc, read and follow all set-up and operating instructions in this section. If you fail to do so, the DVD Super Multi drive may not function properly, and you may fail to write or rewrite, lose data or incur other damage.

Disclaimer

TOSHIBA does not bear responsibility for the following:

- Damage to any CD-R/RW or DVD-R/-RW/+R/+RW/-RAM disc that may be caused by writing or rewriting with this product.
- Any change or loss of the recorded contents of CD-R/RW or DVD-R/-RW/+R/+RW/-RAM disc that may be caused by writing or rewriting with this product, or for any business profit loss or business interruption that may be caused by the change or loss of the recorded contents.
- Damage that may be caused by using third party equipment or software.

Given the technological limitations of current optical disc writing drives, you may experience unexpected writing or rewriting errors due to disc quality or problems with hardware devices. Also, it is a good idea to make two or more copies of important data, in case of undesired change or loss of the recorded contents.

Before writing or rewriting

Please observe the following points when you write or rewrite data.

- Based on TOSHIBA's limited compatibility testing, we suggest the following manufacturers of CD-R/RW and DVD-R/+R/-RW/+RW/-RAM disc. However, in no event does TOSHIBA guarantee the operation, quality or performance of any disc. Disc quality can affect write or rewrite success rates.

CD-R:	TAIYOYUDEN CO., LTD. MITSUBISHI CHEMICAL CORPORATION RICOH Co., Ltd. MITSUI CHEMICAL, Inc.
CD-RW:	MITSUBISHI CHEMICAL CORPORATION RICOH Co., Ltd.
DVD-R:	DVD Specifications for Recordable Disc for General Version 2.0 TAIYOYUDEN CO., LTD. Matsushita Electric Industrial Co., Ltd.
DVD-RW:	DVD Specifications for Re-recordable Disc for Version 1.1 or Version 1.2 VICTOR COMPANY OF JAPAN, LIMITED MITSUBISHI CHEMICAL CORPORATION
DVD+R:	MITSUBISHI CHEMICAL CORPORATION RICOH Co., Ltd.
DVD+RW:	MITSUBISHI CHEMICAL CORPORATION RICOH Co., Ltd.

*DVD-RAM: DVD Specifications for DVD-RAM Disc for Version 2.0, Version 2.1 or Version 2.2
Matsushita Electric Industrial Co., Ltd.
Hitachi Maxell Ltd.
*DVD Multi drive and DVD Super Multi can use DVD-RAM.

DVD+R
(Double Layer): MITSUBISHI CHEMICAL CORPORATION

DVD-R
(Double Layer): MITSUBISHI CHEMICAL CORPORATION

- If the disc is poor in quality, dirty or damaged, writing or rewriting errors may occur. Be careful to check the disc for dirt or damage before you use it.
- The actual number of rewrites to CD-RW or DVD-RW/+RW/-RAM is affected by the quality of the disc and the way it is used.
- There are two types of DVD-R: authoring and general use discs. Do not use authoring discs. Only general use discs can be written to by a computer drive.
- Only 1 layer of DVD-R DL media is supported. Therefore you cannot write to the additional disc space. If your data is less than DVD-R (SL) capacity, it is suggested to use DVD-R (SL) media.
- You can use DVD-RAM discs that can be removed from a cartridge and DVD-RAM discs designed without a cartridge. You cannot use a disc with a 2.6 GB single-sided capacity or 5.2 GB double-sided capacity.
- Other DVD-ROM drives for computers or other DVD players may not be able to read DVD-R/+R/-RW/+RW/-RAM discs.
- Data written to a CD-R/DVD-R/+R disc cannot be deleted either in whole or in part.
- Data deleted (erased) from a CD-RW and DVD-RW/+RW/-RAM disc cannot be recovered. Check the content of the disc carefully before you delete it. If multiple drives that can write data to discs are connected, be careful not to delete data from the wrong drive.
- In writing to a DVD-R/+R/-RW/+RW disc, some disc space is required for file management, so you may not be able to write the full capacity of the disc.
- Since the disc is based on the DVD-R/-RW standard, it will be filled with dummy data if the written data is less than about 1 GB. Even if you write only a small amount of data, it might take time to fill in the dummy data.
- Two types of DVD-R/+R/-RW/+RW/-RAM discs are on the market: data and video. Use a video disc to store video data. You can use video discs on a DVD recorder as well as on your computer's DVD-ROM drive. You cannot use data discs on a DVD recorder.

- DVD-RAM formatted by FAT32 cannot be read in Windows 2000 without DVD-RAM Driver Software.
- When multiple drives that can write data to discs are connected, be careful not to write to the wrong drive.
- Be sure to connect the universal AC adapter before you write or rewrite.
- Before you enter standby/hibernation mode, be sure to finish DVD-RAM writing. Writing is finished if you can eject DVD-RAM media.
- Be sure to close all other software programs except the writing software.
- Do not run software such as a screen saver, which can put a heavy load on the CPU.
- Operate the computer under the power scheme **Always ON**. Do not use power-saving features.
- Do not write while virus check software is running. Wait for it to finish, then disable virus detection programs including any software that checks files automatically in the background.
- Do not use hard disk utilities, including those intended to enhance Hard Disk Drive access speed. They may cause unstable operation and data damage.
- Write from the computer's Hard Disk Drive to the disc. Do not try to write from shared devices such as a LAN server or any other network device.
- Writing with software other than Sonic RecordNow! has not been confirmed. Therefore, operation with other software cannot be guaranteed.

When writing or rewriting

Please observe/consider the following when you write or rewrite to a CD-R/RW, DVD-R/RW/-RAM or DVD+R/+RW disc.

- Do not perform any of the following actions when writing or rewriting:
 - Change users in the Windows XP operating system.
 - Operate the computer for any other function, including using a mouse or TouchPad or closing/opening the LCD panel.
 - Start a communication application such as a modem.
 - Apply impact or vibration to the computer.
 - Install, remove or connect external devices, including the following: PC card, USB devices, external display, optical digital devices.
 - Use of the Audio/Video control button to reproduce music or voice.
 - Open the drive.
- Do not use shut down/log off and standby/hibernation while writing or rewriting.
- Make sure writing or rewriting is completed before going into standby/hibernation. Writing is completed if you can open the drive tray.

- Set the computer on a level surface and avoid places subject to vibration such as airplanes, trains or cars. Do not use an unstable surface such as a stand.
- Keep mobile phones and other wireless communication devices away from the computer.
- Always copy data from the Hard Disk Drive to the DVD-RAM. Do not use cut-and-paste. The original data will be lost if there is a write error.

Media Care

This section provides tips on protecting data stored on your discs and diskettes.

Handles your media with care. The following simple precautions will increase the lifetime of your media and protect the data stored on them:

1. Store your discs in the container they came in to protect them and keep them clean.
2. Do not bend the disc.
3. Do not write on, apply a sticker to, or otherwise mar the surface of the disc that contains data.
4. Hold the disc by its outside edge or the edge on the center hole. Fingerprints on the surface can prevent the drive from properly reading data.
5. Do not expose to direct sunlight, extreme heat or cold. Do not place heavy objects on your discs.
6. If your discs become dusty or dirty, wipe them with a clean dry cloth. Wipe from the center out, do not wipe in a circular direction around the disc. If necessary, use a cloth dampened in water or a neutral cleaner. Do not use benzine, thinner or similar cleaner.

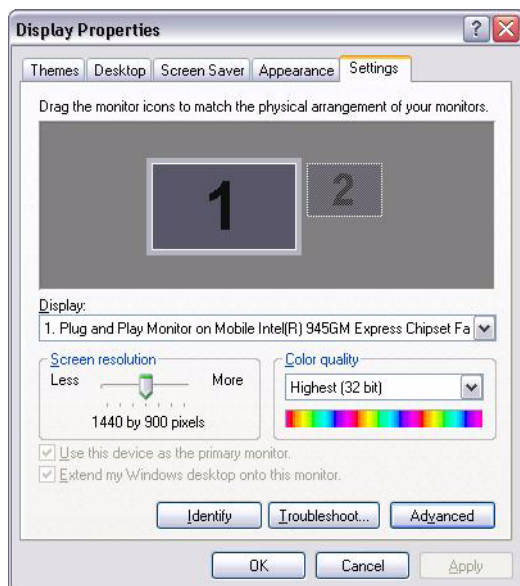
Diskettes

1. Store your diskettes in the container they came in to protect them and keep them clean. If a diskette is dirty, do not use cleaning fluid. Clean it with a soft damp cloth.
2. Do not slide back the diskette's protective metal covering or touch the diskette's magnetic surface. Fingerprints may prevent the diskette drive from reading data from the diskette.
3. Data may be lost if the diskette is twisted; bent; or exposed to direct sunlight, extreme heat or cold.
4. Do not place heavy objects on your diskettes.
5. Do not eat, smoke, or use erasers near your diskettes. Foreign particles inside the diskette's jacket can damage the magnetic surface.
6. Magnetic energy can destroy data on diskettes. Keep your diskettes away from speakers, radios, television sets and other sources of magnetic fields.

Setting up more than one display

You can set up your computer to utilize more than one display, effectively spreading a single desktop screen across two monitors.

The Display Properties window allows you to adjust more precisely the relative positioning of the two displays when they are configured as an extended desktop. On the Display Properties window, the two displays can be positioned horizontally, vertically or in any diagonal configuration you wish, as shown below.



If an external display will not be connected next time you use your computer, you should cancel any extended desktop or clone display settings before shutting down your computer.

Clone display settings are those where more than one device has been selected and is simultaneously applicable.

Cleaning the computer

To help ensure long, trouble-free operation, keep the computer free of dust and use care with liquids around the computer.

- Be careful not to spill liquids into the computer. If the computer does get wet, turn the power off immediately and let the computer dry completely before you turn it on again.
- Clean the computer using a slightly damp (with water) cloth. You can use glass cleaner on the display. Spray a small amount of cleaner on a soft, clean cloth and wipe the screen gently with the cloth.



Never spray cleaner directly onto the computer or let liquid run into any part of it. Never use harsh or caustic chemical products to clean the computer.

Moving the computer

The computer is designed for rugged durability. However, a few simple precautions taken when moving the computer will help ensure trouble-free operation.

- Make sure all disk activity has ended before moving the computer. Check the **Built-in Hard Disk Drive** and **Optical Disc Drive** indicators on the computer.
- If a disc is in the optical disc drive, remove it. Also make sure the optical disc drive drawer is securely closed.
- Turn off the power to the computer.
- Disconnect all peripherals before moving the computer.
- Close the display. Do not pick up the computer by its display panel or back (where the interface ports are located).
- Disconnect the AC adapter if it is connected.
- Use the carrying case when transporting the computer.

The Keyboard

The computer's keyboard layout is that of a 101/102-key enhanced keyboard.

The number of keys on your keyboard depends on which country/region's keyboard layout your computer is configured with. Keyboards for numerous languages are available.

There are four types of keys: typewriter keys, function keys, soft keys and cursor control keys.

Typewriter keys

The typewriter keys, produce the upper- and lower-case letters, numbers, punctuation marks, and special symbols that appear on the screen.

There are some differences, however, between using a typewriter and using a computer keyboard:

- Letters and numbers produced in computer text vary in width. Spaces, which are created by a space character may also vary depending on line justification and other factors.
- The lowercase l (el) and the number 1 (one) are not interchangeable on computers as they are on a typewriter.
- The uppercase O (oh) and the 0 (zero) are not interchangeable.
- The **Caps Lock** function key locks only the alphabetic characters in uppercase while the shift lock on a typewriter places all keys in the shifted position.
- The **Shift** keys, the **Tab** key, and the **Backspace** key perform the same function as their typewriter counterparts but also have special computer functions.

F1 ... F12 function keys

The function keys, not to be confused with Fn, are the 12 keys at the top of your keyboard.



F1 through F12 are called function keys because they execute programmed functions when pressed. Used in combination with the **Fn** key, keys marked with icons execute specific functions on the computer. See the section, *Soft keys: Fn key combinations*, in this chapter. The function executed by individual keys depends on the software you are using.







Soft keys: Fn key combinations

The **Fn** (function) is unique to TOSHIBA computers and is used in combination with other keys to form soft keys. Soft keys are key combinations that enable, disable or configure specific features.










Some software may disable or interfere with soft-key operations. Soft-key settings are not restored by the Standby feature.

Hotkeys

	Fn + ESC	Volume Mute Turns the volume on and off.
	Fn + F1	Instant Security Enters screen saver mode and blanks the screen. To restore your desktop, press any key or use the TouchPad.
	Fn + F2	Power Save Modes Opens Power Option Properties. You can check the power status or configure power saving settings.
	Fn + F3	Standby This hot key switches the system to Standby mode.
	Fn + F4	Hibernate This hot key switches the system to Hibernate mode.
	Fn + F5	Display Selection Changes displays.



Default resolution for simultaneous mode is set to 1024x768. If you connect an RGB (Monitor) that is not 1024x768 resolution, change it in "Display Properties".

	Fn + F6	Turns the monitor brightness down.
	Fn + F7	Turns the monitor brightness up.
	Fn + F8	Wireless Device Controls Pressing this hot key allows you to switch between active wireless devices. Only works if the wireless switch has already been turned on.
	Fn + F9	TouchPad On/Off
	Fn + Space	Change Resolution Cycles sequentially from the current resolution to 800x600 to 2048x1536 and back again to the original resolution.
	Fn + 1	Zoom Out To reduce the icon size on the desktop or the application window, press the 1 key while holding down the Fn key.
	Fn + 2	Zoom In To enlarge the icon size on the desktop or the application window, press the 2 key while holding down the Fn key.



Before using Fn+1 and Fn+2, you must install the TOSHIBA Zooming Utility. The Utility only supports the following application windows: Microsoft Internet Explorer, Microsoft Office, Windows Media Player, Adobe Reader and the icons on the desktop.

Windows special keys

The keyboard provides two keys that have special functions in Windows® XP. One activates the Start menu and the other has the same function as the secondary mouse button.



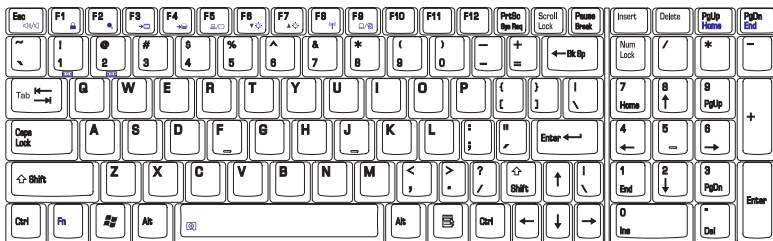
This key activates the Windows® XP Start menu.



This key has the same function as the secondary mouse button.

Desktop-style Keyboard

The Satellite P100 / Satellite Pro P100 Series comes with a "desktop-style" keyboard built into it. This means it is full-sized and features a full set of numeric function keys (also known as calculator keys) on the right-hand side. Unlike other notebooks computers with smaller keyboards, there is no 'Numeric Mode' or any numeric keyboard overlay.



Desktop-style Keyboard

Generating ASCII characters

Not all ASCII characters can be generated using normal keyboard operation. But, you can generate these characters using their ASCII codes.

1. Hold down **Alt**.
2. Using the numeric function keys, type the ASCII code.
3. Release **Alt**, and the ASCII character appears on the display screen.

Chapter 6

Power and Power-Up Modes

The computer's power resources include the AC adapter and internal batteries. This chapter gives details on making the most effective use of these resources including charging and changing batteries, tips for saving battery power, and power up modes.

Power conditions

The computer's operating capability and battery charge status are affected by the power conditions: whether an AC adapter is connected, whether a battery is installed and what the charge level is for the battery.

		Power on	Power off (no operation)
AC adapter connected	Battery fully charged	<ul style="list-style-type: none"> • Operates • No charge • LED: Battery blue DC IN blue 	<ul style="list-style-type: none"> • No charge • LED: Battery blue DC IN blue
	Battery partially charged	<ul style="list-style-type: none"> • Operates • Charge • LED: Battery Amber DC IN blue 	<ul style="list-style-type: none"> • Charge • LED: Battery Amber DC IN blue
	No battery installed or no charge	<ul style="list-style-type: none"> • Operates • No charge • LED: Battery off DC IN blue 	<ul style="list-style-type: none"> • No charge • LED: Battery off DC IN blue

		Power on	Power off (no operation)
AC adapter not connected	Battery capacity is above low battery trigger point	<ul style="list-style-type: none"> Operates LED: Battery off DC IN off 	
	Battery capacity is below low battery trigger point	<ul style="list-style-type: none"> Operates Alarm sounds (depending on the Low Battery Alarm item of CMOS SETUP menu & Power Options setting) LED: Battery flashes amber DC IN off 	
	Battery capacity exhausted	Computer goes into Hibernation or shuts down (depending on the Power Options setting)	
	No battery installed	<ul style="list-style-type: none"> No operation LED: Battery off DC IN off 	

Power indicators

As shown in the above table, the **Battery**, **DC IN** and **Power** indicators on the system indicator alert you to the computer's operating capability and battery charge status.

Battery indicator

Check the **Battery** indicator to determine the status of the battery. The following indicator lights indicate the battery status.

Flashing amber	The battery charge is low. The AC adapter must be connected to recharge the battery
Amber	Indicates the AC adapter is connected and charging the battery.
Blue	Indicates the AC adapter is connected and the battery is fully charged.
No light	Under any other conditions, the indicator does not light.

DC IN indicator

Check the **DC IN** indicator to determine the power status with the AC adapter connected:

Blue	Indicates the AC adapter is connected and supplying proper power to the computer.
No light	Indicates the AC adapter is not connected.

Power indicator

Check the **Power** indicator to determine the power status with the AC adapter connected:

Blue	The power button will shinning blue while power is being supplied to the computer and the computer is turned on. The power indicator in front of computer will shinning blue while system is on.
Blinking amber	Indicates power is being supplied to the computer while the computer is in Standby mode.
No light	Under any other conditions, the indicator does not light.

Battery types

The computer has two types of batteries:

- Battery pack
- Real Time Clock (RTC) battery

Battery pack

When the AC adapter is not connected, the computer's main power source is a removable lithium ion battery pack, also referred to in this manual as the battery.

You can purchase additional battery packs for extended use of the computer away from an AC power source.

The battery is a disposable item. When its operation becomes short even when fully charged, replace it with a new one.



- *The battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.*
- *Do not remove the Battery Pack while the computer is in Standby mode. Data is stored in RAM, so if the computer loses power, it will be lost.*
- *Battery type PA3480U-1BAS, PA3480U-1BRS*

Real Time Clock battery

The Real Time Clock (RTC) battery provides power for the internal real time clock and calendar. It also maintains the system configuration.

If the RTC battery becomes completely discharged, the system loses this data and the real time clock and calendar stop working. The following message appears when you turn on the power:



```
ERROR 0271:Check date and time settings.  
WARNING 0251:System CMOS checksum bad - Default  
configuration used.  
Press <F1> to resume, <F2> to Setup.
```



The computer's RTC battery is a lithium battery and should be replaced only by your dealer or by a TOSHIBA service representative. The battery can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations.

When this error appears, the following action is recommended.

1. Plug in AC over 24 hours.
2. Press F2 to enter BIOS setup menu.
3. Set correct time and date.



If you still see error message after above action, please get contact with TOSHIBA service.

Care and use of the battery pack

The battery pack is a vital component of portable computing. Taking proper care of it will help ensure longer operating time on battery power as well as a longer life for your battery pack. Follow the instructions in this section carefully to ensure safe operation and maximum performance.

Safety precautions

Mishandling of batteries can cause death, serious injury or property damage.

Carefully observe the following advisories:

Danger: Indicates an imminently hazardous situation, which could result in death or serious injury, if you do not follow instructions.

Warning: Indicates a potentially hazardous situation, which could result in death or serious injury, if you do not follow instructions.

Caution: Indicates a potentially hazardous situation, which if not avoided, may result in moderate or minor injury or property damage.

Note: Provides important information.

Danger

1. Never try to dispose of the battery pack by burning or expose it to a heating device such as a microwave oven. The battery pack could explode and cause bodily injury.
2. Never try to disassemble, repair or otherwise tamper with a battery pack. The battery pack will overheat and ignite. Leakage of caustic alkaline solution or other electrolytic substances will cause fire or injury, possibly resulting in death or serious injury.
3. Never short-circuit the battery pack by contacting the terminals with a metal object. A short-circuit can cause fire or otherwise damage the battery pack and possibly cause injury. To avoid accidental short-circuit, always wrap the battery pack in plastic and cover the terminals with electrical tape when storing or disposing of the battery pack.
4. Never puncture the battery pack with a nail or other sharp object. Never strike it with a hammer or other object. Never step on it.
5. Never try to charge the battery pack in any manner other than that described in the user's manual. Never connect the battery pack to a plug socket or to an automobile's cigarette lighter socket. It may rupture or ignite.
6. Use only the battery pack supplied with the computer or other device or an battery pack approved by the computer or device's manufacturer. Battery packs have different voltages and terminal polarities. Use of an improper battery could cause smoke, fire or rupture of the battery pack.
7. Never subject a battery pack to heat, such as storage near a heat source. Exposure to heat can cause the battery pack to ignite, explode or leak caustic liquid and cause death or serious injury. It could also fail or malfunction causing data loss.

8. Never expose the battery pack to abnormal shock, vibration or pressure. The battery pack's internal protective device will fail, causing it to overheat, explode, ignite or leak caustic liquids possibly resulting in death or serious injury.
9. Never let a battery pack become wet. A wet battery pack will overheat, ignite or rupture possibly resulting in death or serious injury.

Warning

1. Never allow caustic electrolyte fluid leaked from a battery pack to contact your eyes, skin or clothing. If caustic electrolyte fluid should contact your eyes, immediately wash your eyes with large amounts of running water and seek medical attention, to help prevent eye damage. If electrolyte fluid should contact your skin, immediately wash it under running water to prevent rash. If it contacts your clothes, promptly remove them to prevent the fluid from contacting your skin or eyes.
2. Immediately turn off the power, disconnect the AC adapter and remove the battery if any of the following events are observed in the battery pack: offensive or unusual odor, excessive heat, discoloration or deformation. Never use the computer again until it has been checked by a TOSHIBA service provider. It might generate smoke or fire, or the battery pack might rupture.
3. Make sure the battery is securely installed in the computer before attempting to charge the battery pack. Improper installation could generate smoke or fire, or cause the battery pack to rupture.
4. Keep the battery pack out of reach of infants and children. It can cause injury.

Caution

1. Never continue to use a battery pack after its recharging capacity has become impaired, or after the display of a warning message indicating that the battery pack's power is exhausted. Continued use of an exhausted or impaired battery pack could cause the loss of data.
2. Never dispose of battery packs with normal trash. Bring them to your TOSHIBA dealer or to another recycling center to save resources and prevent environmental damage. Cover the terminals with electrical tape to prevent short-circuits, which could cause the battery pack to ignite or rupture.
3. Use only battery packs recommended by TOSHIBA as replacements.
4. Always make sure the battery pack is installed correctly and securely. Otherwise, a battery pack could fall out and possibly cause injury.
5. Charge the battery pack only in an ambient temperature between 5 and 30 degrees Celsius. Otherwise, the electrolyte solution might leak, battery pack performance might deteriorate and the battery life might be shortened.

6. Be sure to monitor the remaining battery power. If the battery pack and real time clock battery discharge completely, Standby and Suspend will not function and data in memory will be lost. Also, the computer might register an incorrect time and date. In this case, connect the AC adapter to recharge the batteries.
7. Never install or remove the battery pack without first turning off the power and disconnecting the AC adapter. Never remove the battery pack while the computer is in Suspend or Standby mode. Data will be lost.

Note

1. Never remove the battery pack while the Wake-up on LAN function is enabled. Data will be lost. Before you remove a battery pack, disable the Wake-up on LAN function.
2. To ensure the battery pack maintains maximum capacity, operate the computer on battery power once a week until the battery pack is fully discharged. Refer to the section Extending battery life in this chapter for procedures. If the computer is continuously operated on AC power for an extended period, more than a week, the battery might fail to retain a charge. It might not function efficiently over the expected life of the battery pack and the Battery indicator might not indicate a low-battery condition.
3. After the battery pack is charged, avoid leaving the AC adapter connected and the computer turned off for more than a few hours at a time. Continuing to charge a fully charged battery pack can damage the battery.

Charging the batteries

When the power in the battery pack becomes low, the **Battery** indicator flashes amber indicating that only a few minutes of battery power remain. If you continue to use the computer while the **Battery** indicator flashes, the computer enables Hibernation mode (so you don't lose data) and automatically turns off.

You must recharge a battery pack when it becomes discharged.

Procedures

To recharge a battery pack while it is installed in the computer, connect the AC adapter to the **DC IN** socket and plug the other end into a working outlet.

The **Battery** indicator glows amber when the battery is being charged.



Use only the computer connected to an AC power source to charge the battery pack. Do not attempt to charge the battery pack with any other charger.

Time

The following table shows the time required to fully charge a discharged battery.

Charging time (hours)

Battery type	Power on	Power off
Battery pack	about 12 or longer	about 4 or longer
RTC battery	about 24	about 24 with AC or Battery pack



The charging time when the computer is on is affected by ambient temperature, the temperature of the computer and how you use the computer.

If you make heavy use of external devices, for example, the battery might scarcely charge at all during operation. Refer also to the section Maximizing battery operating time. The same factors affect charge time.

Battery charging notice

The battery may not charge right away under the following conditions:

- The battery is extremely hot or cold. To make sure the battery charges to its full capacity, charge the battery at room temperature of 10° to 30°C (50° to 86°F).
- The battery is nearly completely discharged. Leave the AC adapter connected for a few minutes and the battery should begin charging.



Once a battery pack is fully charged, it is recommended that you operate the computer only on battery power until the battery pack completely discharges. Doing so extends battery life and helps ensure accurate monitoring of battery capacity.

The **Battery** indicator may show a rapid decrease in battery operating time when you try to charge a battery under the following conditions:

- The battery has not been used for a long time.
- The battery has completely discharged and been left in the computer for a long time.
- A cool battery is installed in a warm computer.

In such case, follow the steps below.

1. Fully discharge the battery by leaving it in the computer with the power on until the power automatically shuts off.
2. Plug in the AC adapter.
3. Charge the battery until the Battery indicator glows blue.

Repeat these steps two or three times until the battery recovers normal capacity.



Leaving the AC adapter connected will shorten battery life. At least once a month, run the computer on battery power until the battery is fully discharged, then recharge the battery.

Monitoring battery capacity

Remaining battery power can be monitored by the Power Options. Refer to *Special features* in Chapter 1, *Satellite P100 / Satellite Pro P100 Series Features*.



- *Wait for a moment after turning on the computer before trying to monitor the remaining operating time. The computer needs this time to check the battery's remaining capacity.*
- *With repeated discharges and recharges, the battery's capacity will gradually decrease. Therefore, an often used, older battery will not operate for as long as a new battery even when both are fully charged.*

Maximizing battery operating time

A battery's usefulness depends on how long it can supply power on a single charge.

How long the charge lasts in a battery depends on:

- How you configure the computer (for example, whether you enable battery power saving options). The computer provides a battery save mode to conserve battery power. This mode has the following options:
 - Display auto off
 - Hard Disk Drive auto off
 - System auto off
 - LCD brightness
- How often and how long you use the hard disk, CD-ROM and the diskette drive (if one is connected).
- How much charge the battery contained to begin with.
- How you use optional devices, such as a PC Card, to which the battery supplies power.
- Enabling Resume mode conserves battery power if you are frequently turning the computer off and on.
- Where you store your programs and data.
- Closing the display when you are not using the keyboard saves power.
- Operating time decreases at low temperatures.
- The condition of the battery terminals. Make sure the battery terminals stay clean by wiping them with a clean dry cloth before installing the battery pack.

Retaining data with power off (standby mode)

When you turn off your computer with fully charged batteries, the batteries retain data for the following approximate time periods:

Battery	Approximately 1.5 days (Standby mode)
	Approximately 1 month (Shut down mode)
RTC battery	Approximately 1 month

Extending battery life

To maximize the life of your battery pack:

- If you have extra battery packs, rotate their use.
- If you will not be using the system for an extended period, remove the battery pack.
- Store spare battery packs in a cool dry place out of direct sunlight.

Replacing the battery pack

When the battery pack reaches the end of its operating life you will need to install a new one. If the **Battery** indicator flashes amber shortly after the battery has been fully recharged, the battery pack needs to be replaced.

You might also replace a discharged battery pack with a charged spare when you are operating your computer away from an AC power source. This section explains how to remove and install the battery pack.

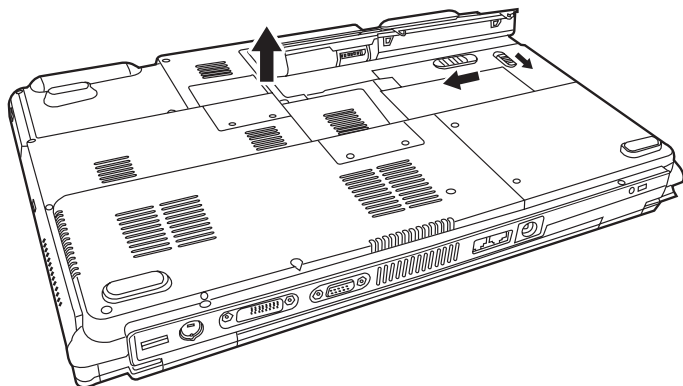
Removing the battery pack

To replace a discharged battery pack, follow the steps below.



- *When handling battery packs, be careful not to short circuit the terminals. Also do not drop, hit or otherwise apply impact; do not scratch or break the casing and do not twist or bend the battery pack.*
- *Do not remove the battery pack while the computer is in Standby mode. Data in memory will be lost.*

1. Save your work.
2. Turn the computer's power off. Make sure the Power indicator is off.
3. Remove all cables connected to the computer.
4. Turn the computer upside down.
5. Move the battery pack lock into its unlock position.
6. Slide the battery pack release latch, then pull the battery out of the bay.



Removing the battery pack

Installing the battery pack

To install a battery pack, follow the steps below.



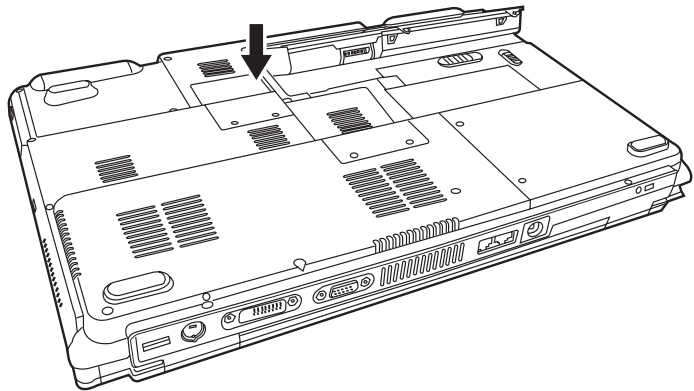
The battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.

1. Turn the computer's power off.
2. Disconnect all cables connected to the computer.
3. Hold the battery pack so that the label faces down and the positioning lugs on the battery face the positioning holes on the computer.



Incorrect positioning of the battery may result in damage to your computer.

4. Gently press the battery into the battery bay until the latch clicks into place.
5. Ensure the battery pack lock is moved into its locked position.



Installing the battery pack

TOSHIBA Password Utility

The TOSHIBA Password Utility provides two levels of password security: User and Supervisor.



Passwords set in TOSHIBA Password Utility are different from the Windows[®] login password.

User Password

To start the utility, point to or click the following items:

Launch TOSHIBA Assist → SECURE → User Password

- **Registered**

Click to register a password of up to 8 characters. After a password is set, you will be prompted to enter it when you start the computer.

- **Not Registered**

Click to delete a registered password. Before you can delete a password, you must first enter the current password correctly.

- **Owner String** (text box)

You can use this box to associate text with the password. After you enter text, click **Apply** or **Ok**. At the time of a startup of a computer, this text is displayed, when you can ask for the input of a password.

Supervisor password

If you set a supervisor password, some functions might be restricted when a user logs on with the user password. To set a supervisor password,

TOSHIBA Assist → SECURE → Supervisor password

This utility lets you do the following:

- Register or delete the supervisor password.
- Specify restrictions for general users.

Starting the computer by password

If you registered a password, start the computer by entering the password manually.



The password is necessary only if the computer was shut down in boot mode, not in Hibernation or Standby mode.

To enter a password manually, follow these steps:

1. Turn on the power as described in Chapter 3, [Getting Started](#). The following message will appear in the LCD:

Enter Password [xxxxxxx]

2. Enter the Password.
3. Press **Enter**.



If you enter the password incorrectly three consecutive times, the computer shuts down. You must turn on the computer again and re-enter the password.

Power-up modes

The computer has three power-up modes:

- Hibernation (saves data in memory to the hard disk)
- Standby (Power remains on, saving data in RAM, but the CPU and all other devices enter sleep mode.)
- Boot (does not save data in memory)



Refer also to the section [Turning off the power in Chapter 3, Getting Started](#).

Panel power off/on

In AC mode, this feature turns power to the computer off when the display panel is closed and turns it back on when the panel is opened.

In Battery mode, the Hibernation feature turns power to the computer off when the display panel is closed and cannot turn it back on when the panel is opened. The Standby feature turns power to the computer off when the display panel is closed and turns it back on when the panel is opened.



If the panel power off function is enabled and you use Shut down Windows, do not close the display until the shut down function is completed.

System automatic Standby/Hibernation

This feature automatically turns off the system in Standby or Hibernation mode if the computer is not used for a set duration.

Refer to [Special features](#), in Chapter 1, [Satellite P100 / Satellite Pro P100 Series Features](#) for an explanation of how to set the duration.

Chapter 7

HW Setup

This chapter explains how to use TOSHIBA HW Setup program to configure your computer. TOSHIBA HW Setup lets you configure settings for General, Password, Display, Boot Priority, Keyboard, USB and LAN.

Accessing HW Setup

To run HW Setup, click **Start**, click **Control Panel**, click Printers and Other Hardware and select **TOSHIBA HW Setup**.

HW Setup Window

The HW Setup window contains the following tabs: General, Password, Display, Boot Priority, Keyboard, LAN and USB.

There are also these three buttons:

OK	Accepts your changes and closes the HW Setup window.
Cancel	Closes the window without accepting your changes.
Apply	Accepts all your changes without closing the HW Setup window.

General

This window displays the BIOS version and contains two buttons:

Default	Return all HW Setup values to the factory settings.
About	Display the HW Setup version.

Setup

This field displays BIOS Version and date.

Password

This tab allows you to set or reset the user password for power on.

Display

This tab lets you customize your computer's display settings for either the internal LCD screen or for an external monitor.

Power On Display

Lets you use the display to be used when the computer is booted (This setting is only available on Standard VGA mode and not available on Windows® Desktop).

Auto-Selected	Selects an external monitor if one is connected. Otherwise, it selects the internal LCD (Default).
LCD + Analog RGB	Selects both the internal LCD and external monitor for simultaneous display.

Boot Priority

Boot Priority Options

This option sets the priority for booting the computer.

To select the boot drive you want, follow the steps below.

1. Boot-up your computer and press **F12 to enter the boot menu.**
2. The boot select screen will be displayed: Hard Disk Drive, CD/DVD and FDD.
3. Use the upper/lower cursor keys to highlight the boot device you want and press **Enter.**

Keyboard

Wake-up on Keyboard

When this feature is enabled and the computer is in Standby mode, you can turn on the computer by pressing any key. It is effective only for the internal keyboard and only when the computer is in standby mode.

Enabled	Enables the Wake-up on Keyboard.
Disabled	Disables the Wake-up on Keyboard (Default).

USB

USB KB/Mouse/FDD Legacy Emulation

Use this option to enable or disable Legacy USB support. If your operating system does not support USB, you can still use a USB mouse, keyboard, and FDD by setting the Legacy USB Support to enable.

LAN

Built-in LAN

This feature enables or disables the Built-in LAN.

Enabled	Enables Built-in LAN function (Default).
Disabled	Disables Built-in LAN function.

Chapter 8

Optional Devices

Optional devices can expand the computer's capabilities and its versatility. This chapter describes connection or installation of the following types of devices, which are available from your TOSHIBA dealer:

Cards/Memory

- PC cards
- ExpressCard
- SD (Secure Digital) / MMC (MultiMediaCard) / MS (Memory Stick) /MS Pro (Memory Stick Pro) / xD (xD-Picture Card) cards
- Memory modules

Power devices

- Battery pack
- AC adapter

Peripheral devices

- External monitor
- Television
- i.LINK (IEEE1394)
- Security lock

PC Card

The computer is equipped with a PC Card expansion slot that can accommodate one 5 mm Type II card. Any PC Card that meets industry standards (manufactured by TOSHIBA or other vendor) can be installed. The slots support 16-bit PC Cards, including PC Card 16's multifunction card and CardBus PC Cards. CardBus supports the new standard of 32-bit PC cards. The bus provides superior performance for the greater demands of multimedia data transmission.



■ *A Hard Disk Drive or CD-ROM connected to a 16-bit PC Card might affect the performance of the computer's sound system and data transmission, including slower transmission speeds and dialing errors.*

Installing a PC card

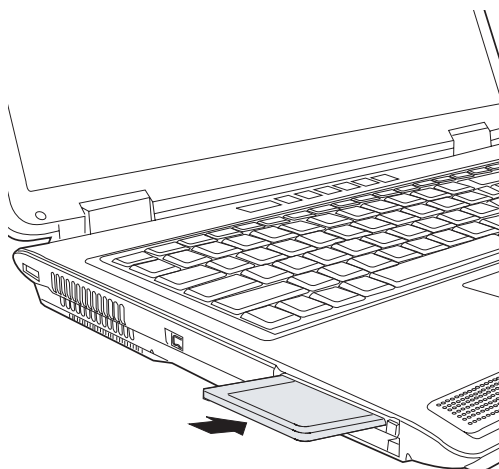
One PC Card connector is located on the left side of the computer. The computer's hot-install feature lets you install PC Cards while the computer's power is on.



Do not install a PC Card while the computer is in Standby or Hibernation mode. Some Cards might not work properly.

To install a PC Card, follow the steps below.

1. Insert the PC Card.
2. Press gently to ensure a firm connection.

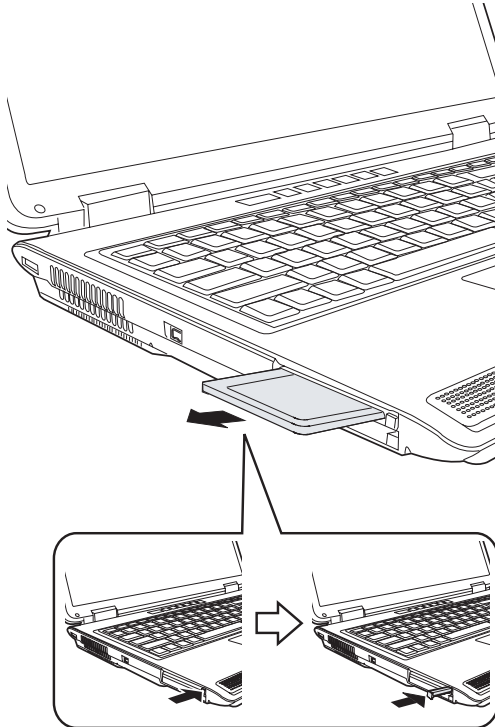


Installing a PC card

After installing the card, refer to the card's documentation and check the configuration in Windows[®] to make sure it is appropriate for your card.

Removing a PC card

1. Click the **Safely Remove Hardware** icon on the Task Bar.
2. Click the PC Card you want to remove.
3. Press the eject button of the PC Card to extend it.
4. Press the extended eject button to pop the card out slightly.
5. Grasp the PC Card and remove it.



Removing a PC card

ExpressCard

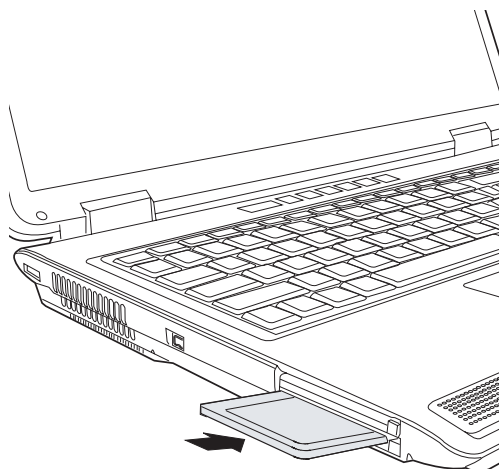
The computer is equipped with an ExpressCard expansion slot that can accommodate two standard module formats; an ExpressCard/34 module and an ExpressCard/54 module. An ExpressCard module is a small, modular add-in card technology based on PCI Express and Universal Serial Bus (USB) interfaces.

Installing an ExpressCard

One ExpressCard connector is located on the left side of the computer. The computer's hot-install feature lets you install ExpressCard while the computer's power is on.

To install an ExpressCard, follow the steps below.

1. Insert the ExpressCard.
2. Press gently to ensure a firm connection.

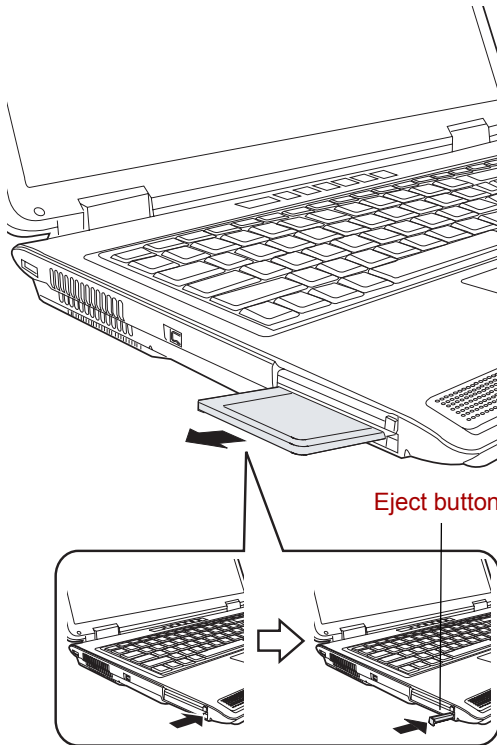


Installing an ExpressCard

After installing the card, refer to the card's documentation and check the configuration in Windows® to make sure it is appropriate for your card.

Removing an ExpressCard

1. Click the **Safely Remove Hardware** icon on the Task Bar.
2. Click the ExpressCard you want to remove.
3. Press the ExpressCard once to extend it.
4. Grasp the extended ExpressCard, and remove it.



Removing an ExpressCard

SD/MMC/MS/MS Pro/xD Memory cards

The computer is equipped with a multiple digital media card slot that can accommodate SD/MMC/MS/MS Pro/xD memory cards. These memory cards let you easily transfer data from devices, such as digital cameras and Personal Digital Assistants, which use flash-memory.

Card Type	Capacities
SD	8MB, 16MB, 32MB, 64MB, 128MB, 256MB, 512MB, 1GB, 2GB
MMC	8MB, 16MB, 32MB, 64MB, 128MB, 256MB, 512MB, 1GB
MS	8MB, 16MB, 32MB, 64MB, 128MB, 256MB
MS Pro	256MB, 512MB, 1GB, 2GB
xD	8MB, 16MB, 32MB, 64MB, 128MB, 256MB, 512MB, 1GB



Keep foreign objects out of the memory card slot. A pin or similar object can damage the computer's circuitry.

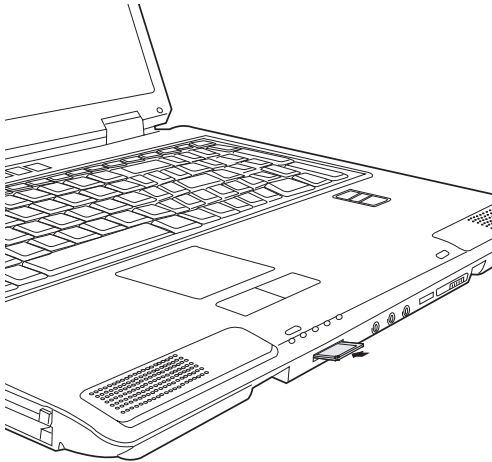


Do not format memory cards with the Windows® operating system. It might result in memory cards that cannot be used with peripheral devices.

Installing a memory card

To install a memory card:

1. Insert the memory card.
2. Press gently to ensure a firm connection.



Inserting a memory card



*Be sure the memory card is oriented properly before you insert it.
If Windows[®] fails to read the card, remove it then reinsert it.*

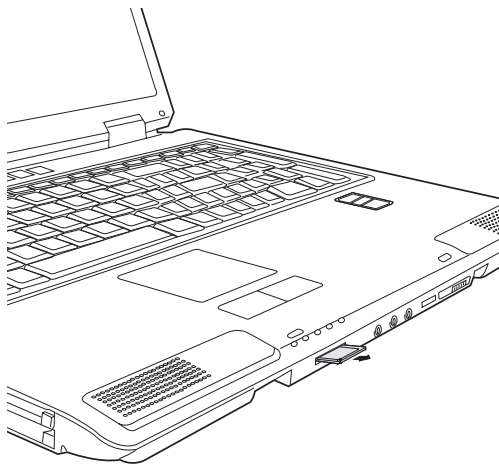


- *Two kinds of cards will not work at the same time. Insert only one card when using Multiple Digital media card Slot.*
- *Memory Stick Duo/ Memory Stick Pro Duo/ Mini-SD card is not supported.*

Removing a memory cards

To remove a memory card, follow the steps below.

1. Click the **Safely Remove Hardware** icon on the Task Bar.
2. Stop a memory card device
3. Press the memory card once to extend it.
4. Grasp the extended memory card, and remove it.



Removing a memory card



- *Make sure the memory card indicator is out before you remove the card or turn off the computer's power. If you remove the card or turn off the power while the computer is accessing the card you may lose data or damage the card.*
- *Do not remove the card while the computer is in Standby or Hibernation mode. The computer could become unstable or data in the memory card could be lost.*
- *Do not turn off or make computer in Standby or Hibernation mode during data is being transferred. The computer could become unstable or data in the memory card would be lost.*

Memory card care



Set the write-protect switch to the lock position, if you do not want to record data.

1. Do not write to a memory card if the battery power is low. Low power could affect writing accuracy.
2. Do not remove a memory card while read/write is in progress.
3. The memory card is designed so that it can be inserted only one way. Do not try to force the card into the slot.
4. Do not leave a memory card partially inserted in the slot. Press the memory card until you hear it click into place.
5. Do not twist or bend memory cards.
6. Do not expose memory cards to liquids or store in humid areas or lay media close to containers of liquid.
7. After using a memory card, return it to its case.
8. Do not touch the metal part or expose it to liquids or let it get dirty.

Memory expansion

You can install additional memory in the computer's Memory Module Slot to increase the amount of RAM. This section describes how to install and remove a memory module.



■ *Before you install or remove a memory module, turn off the computer with the Shut Down option in the Windows Start menu. If you install or remove a memory module while the computer is in Standby or Hibernation mode, data will be lost.*

■ *Some memory modules can be physically installed but are not compatible with the computer. In this case the computer will issue a warning.*

Satellite P100 / Satellite Pro P100 Series: *There will be a long beep, 3 short beeps, 3 more short beeps and then a long beep when you turn the power on. In this case, shut down the power and remove the incompatible memory module.*

CAUTION: *If you want to upgrade system memory, you should only use certified modules. Ask your vendor or check the TOSHIBA web site for a list of approved memory products.*

Installing a memory module



If you use the computer for a long time, the memory modules will become hot. In this case, let the memory modules cool to room temperature before you replace them.

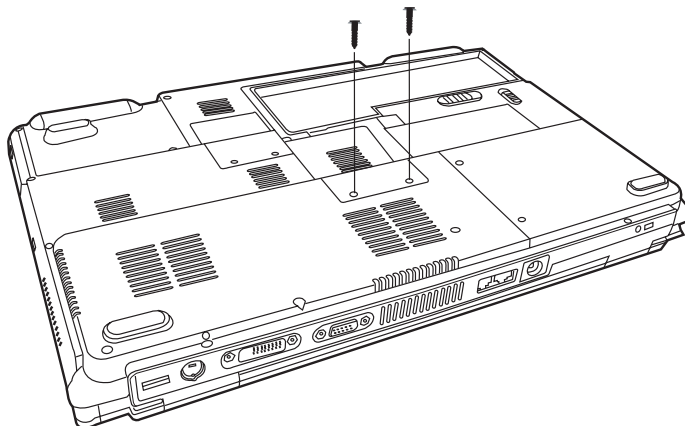
Follow these steps to install a memory module:

1. Set the computer to boot mode and turn off the power.



Do not try to install a memory module under the following conditions. You can damage the computer and the module.

- a. The computer is turned on.
 - b. The computer was shut down using the Stand by mode.
2. Remove all cables connected to the computer.
 3. Turn the computer upside down and remove the battery (refer to Chapter 6, *Power and Power-Up Modes*).
 4. Loosen the two screws securing the Memory Module Slot cover.
 5. Slide your fingernail or a thin object under the cover and lift it off.



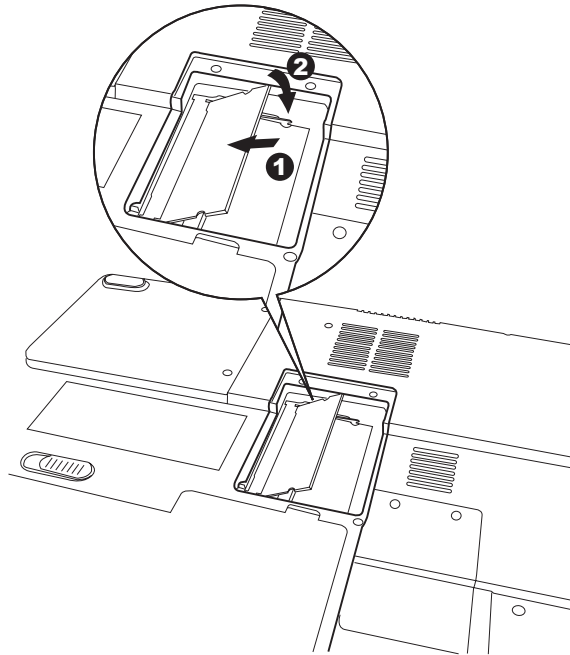
Removing the Memory Module Slot cover

- Fit the module's connectors into the computer's connectors at about a slanted angle and press the module carefully to ensure a firm connection.



Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.

- Push the module down so it lies flat. Latches on either side will click into place to secure the module.



Installing a module

- Seat the cover and secure it with the screws.
- Replace the battery pack as described in Chapter 6, [Power and Power-Up Modes](#).
- Turn the power on and make sure the added memory is recognized.

Removing a memory module



If you use the computer for a long time, the memory modules will become hot. In this case, let the memory modules cool to room temperature before you replace them.

To remove the memory module, make sure the computer is in boot mode then:

1. Be sure the power is off and all cables are disconnected from the computer.

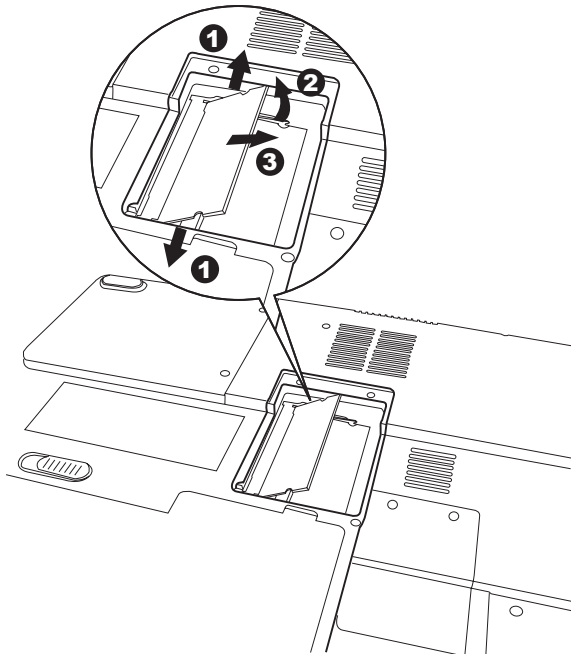


Do not try to remove a memory module with the computer turned on. You can damage the computer and the module.

2. Turn the computer upside down and remove the battery and loosen the screws securing the Memory Module Slot cover.
3. Slide your fingernail or a thin object under the cover and lift it off.
4. Push the latches to the outside to release the module. A spring will force one end of the module up.
5. Grasp the module and pull it out.



Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.



Removing the memory module

6. Seat the cover and secure its screws.
7. Replace the battery.

Additional battery pack

You can increase the portability of the computer with additional battery packs. If you're away from an AC power source and your battery runs low, you can replace it with a freshly charged battery. See Chapter 6, [Power and Power-Up Modes](#).

Additional AC adapter

If you frequently carry the computer to different sites such as your home and office, having an AC adapter at each location reduces the weight and bulk of your load.

External monitor

An external analog monitor can be connected to the external monitor port on the computer.

To connect a monitor, follow the steps below.

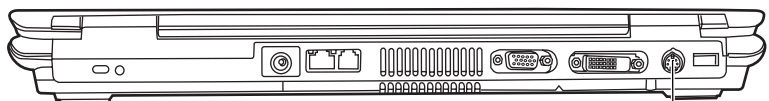
1. Turn the computer off.
2. Connect the monitor to the external monitor port.
3. Turn the monitor's power on.
4. Turn the computer on.

When you turn on the power, the computer automatically recognizes the monitor.

To change the display settings, press **Fn + F5**. If you disconnect the monitor before you turn the computer off, be sure to press **Fn + F5** to switch to the internal display. Refer to Chapter 5, [The Keyboard](#), for details on using hot keys to change the display setting.

Television

Use the TV-Out port to connect to a television. Be sure to use a 4 pin type S-video cable. For more details, see [Appendix B](#).



TV Out Port

i.LINK (IEEE1394)

i.LINK (IEEE1394) is used for high-speed data transfer for a range of compatible devices such as:

- Digital video cameras
- Hard disk drives
- MO drives
- optical disc drives



i.LINK uses a four-pin connector, which does not carry electric current. External devices will need their own power supply.

Precautions

- Make a back-up of your data before transferring it to the computer. There is a possibility that the original data will be damaged. There is a particular risk that some frames will be deleted in the case of digital video transfer.
- Do not transfer data in areas where static electricity is easily generated or in areas subjected to electronic noise. Data can be destroyed.
- If you are transferring data through an IEEE1394 hub, do not connect or disconnect other devices from the hub during data transfer. There is a likelihood that data will be damaged. Connect all devices to the hub before you turn on the computer's power.

Connecting

1. Make sure the connectors are properly aligned and plug the i.LINK (IEEE1394) cable into the computer.
2. Plug the other end of the cable into the device.

Note the following when you use i.LINK:

- You may need to install drivers for your i.LINK devices.
- Not all i.LINK devices have been tested. Therefore, compatibility with all i.LINK devices cannot be guaranteed.
- Use S400 cables no longer than three meters.
- Some devices might not support standby or automatic off functions.
- Do not connect or disconnect an i.LINK device while it is using an application or when the computer is automatically shutting it down to save power. Data might be destroyed.

Disconnecting

1. Click the **Safely Remove Hardware** icon on the Task Bar.
2. Point to **i.LINK (IEEE1394) device** and click.
3. Disconnect the cable from the computer then from the i.LINK device.

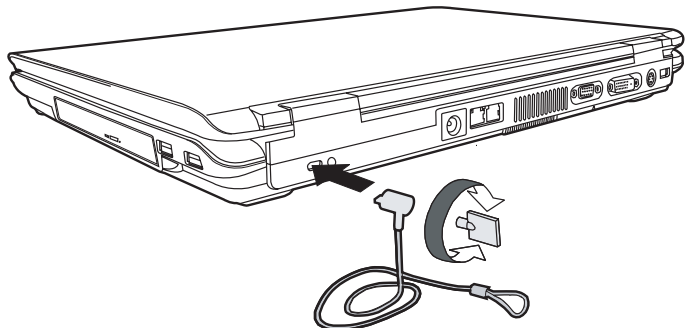


Refer also to the documentation that came with your i.LINK device.

Security lock

A security lock enables you to anchor your computer to a desk or other heavy object to help prevent unauthorized removal of the computer.

Attach one end of a cable to the desk and the other end to the security lock slot on the right side of the computer.



Security lock

Chapter 9

Troubleshooting

TOSHIBA designed the computer for durability. However, should problems occur, following the procedures in this chapter can help to determine the cause.

All readers should become familiar with this chapter. Knowing what might go wrong can help prevent problems from occurring.

Problem solving process

Resolving problems will be much easier if you observe the following guidelines:

- Stop immediately when you recognize a problem exists. Further action may result in data loss or damage. You may destroy valuable problem-related information that can help solve the problem.
- Observe what is happening. Write down what the system is doing and what actions you performed immediately before the problem occurred. If you have a printer attached, print a copy of the screen using PrtSc.
- Isolate the problem. Using the tools available to you, such as the troubleshooting tips in this chapter, try to discover the specific actions that caused the problem.

The questions and procedures offered in this chapter are meant as a guide, they are not definitive problem solving techniques. Many problems can be solved simply, but a few may require help from your dealer. If you find you need to consult your dealer or others, be prepared to describe the problem in as much detail as possible.

Preliminary checklist

Consider the simplest solution first. The items in this checklist are easy to fix and yet can cause what appears to be a serious problem.

- Make sure you turn on all peripheral devices before you turn on the computer.
This includes your printer and any other external device you are using.
- Before you attach an external device, turn the computer off. When you turn the computer back on it recognizes the new device.
- Make sure all options are set properly in the setup program.
- Check all cables. Are they correctly and firmly attached? Loose cables can cause signal errors.
- Inspect all connecting cables for loose wires and all connectors for loose pins.
- Check that the optical disc drive is correctly inserted.

Make notes of your observations and keep them in a permanent error log. This will help you describe your problems to your dealer. If a problem recurs, the log will help you identify the problem faster.

Analyzing the problem

Sometimes the system gives clues that can help you identify why it is malfunctioning. Keep the following questions in mind:

- Which part of the system is not operating properly: keyboard, diskette drives, hard disk drive, printer, display. Each device produces different symptoms.
- Is the operating system configuration set properly? Check the configuration options.
- What appears on the display screen? Does it display any messages or random characters? Print a copy of the screen if you have a printer attached. Look up the messages in the software and operating system documentation. Check that all connecting cables are correctly and firmly attached. Loose cables can cause erroneous or intermittent signals.
- Do any indicators light? Which ones? What color are they? Do they stay on or blink? Write down what you see.
- Do you hear any beeps? How many? Are they long or short? Are they high pitched or low? Is the computer making any unusual noises? Write down what you hear.

Record your observations so you can describe them to your dealer.

Software	<p>The problems may be caused by your software. If you cannot load a software package, the media may be damaged or the program might be corrupted. Try loading another copy of the software.</p> <p>If an error message appears while you are using a software package, check the software documentation. These documents usually include a problem solving section or a summary of error messages.</p> <p>Next, check any error messages in the OS documentation.</p>
Hardware	<p>If you cannot find a software problem, check your hardware. First run through the items in the preliminary checklist above. If you still cannot correct the problem, try to identify the source. The next section provides checklists for individual components and peripherals.</p>

Hardware and system checklist

This section discusses problems caused by your computer's hardware or attached peripherals. Basic problems may occur in the following areas:

- System start-up
- Self test
- Power
- Overheating power down
- AC Power
- Battery
- Password
- Keyboard
- LCD panel
- Hard disk drive
- Memory cards
- Wireless LAN
- DVD-ROM&CD-R/RW drive
- PC Card
- Diskette drive
- Monitor
- Sound system
- Pointing device
- USB
- LAN
- Standby/Hibernation
- Memory expansion
- Modem
- i.LINK (IEEE1394)
- DVD Super Multi drive
- Real Time Clock

System start-up

When the computer does not start properly, check the following items:

- Self Test
- Power Sources
- Power-on Password

Self test

When the computer starts up, the self test will be run automatically, and the following will be displayed:



In Touch with Tomorrow
TOSHIBA

This message remains on the screen for a few seconds.

If the self test is successful, the computer tries to load the operating system.

Depending on how the Boot Priority is set in the computer's BIOS.

If any of the following conditions are present, the self test failed:

- The computer stops and does not proceed to display information or messages except the TOSHIBA logo.
- Random characters appear on the screen, and the system does not function normally.
- The screen displays an error message.

Turn off the computer and check all cable connections as well as PC Card and memory module connections. If the test fails again, contact your dealer.

Power

When the computer is not plugged into an AC outlet, the battery pack is the primary power source. However, your computer has a number of other power resources, including intelligent power supply, Real Time Clock battery. These resources are interrelated and any one could affect apparent power problems. This section provides check lists for AC power and the battery. If you cannot resolve a problem after following them, the cause could lie with another power resource. In such case, contact your dealer.

Overheating power down

If the computer's internal temperature becomes too high, the computer will automatically shut down

AC power

If you have trouble turning on the computer with the AC adapter connected, check the **DC IN** indicator. Refer to Chapter 6, *Power and Power-Up Modes*, for more information.

Problem	Procedure
AC adapter doesn't power the computer (DC IN indicator does not glow blue).	<p>Check the connections. Make sure the cord is firmly connected to the computer and a power outlet.</p> <p>Check the condition of the cord and terminals. If the cord is frayed or damaged, replace it. If the terminals are soiled, wipe them with cotton or a clean cloth.</p> <p>If the AC adapter still does not power the computer, contact your dealer.</p>

Battery

If you suspect a problem with the battery, check the **DC IN** indicator as well as the indicators for the battery. For information on indicators and battery operation see Chapter 6, *Power and Power-Up Modes*.

Problem	Procedure
Battery doesn't power the computer.	The battery may be discharged. Connect the AC power cord to charge the battery.
Battery doesn't charge when the AC power cord is attached. (Battery indicator does not glow amber.)	<p>If the battery is completely discharged, it will not begin charging at once. Wait a few minutes.</p> <p>If the battery still does not charge, make sure the outlet is supplying power. Plug in an appliance and see if it works. If it doesn't, try another power source.</p> <p>Check whether the battery is hot or cold. If the battery is too hot or too cold, it will not charge properly. Let it reach room temperature.</p> <p>Unplug the AC adapter and remove the battery to make sure the terminals are clean. If necessary wipe them with a soft dry cloth dipped in alcohol. Connect the AC adapter and replace the battery.</p> <p>Check the Battery indicator. If it does not glow, let the computer charge the battery for at least 20 minutes. If the Battery indicator glows after 20 minutes, let the battery continue to charge for at least another 20 minutes before turning on the computer.</p> <p>If the indicator still does not glow, the battery may be at the end of its operating life. Replace it.</p> <p>If you do not think the battery is at the end of its operating life, see your dealer.</p>
Battery doesn't power the computer as long as expected.	Check the power consumption settings in the Power Options Properties. Consider using a power saving mode.

Keyboard

Keyboard problems can be caused by your setup configuration. For more information refer to Chapter 5, *The Keyboard*.

Problem	Procedure
Output to screen is garbled.	Make sure the software you are using is not remapping the keyboard. Remapping involves reassigning the meaning of each key. See your software's documentation. If you are still unable to use the keyboard, consult your dealer.

LCD panel

Problem	Procedure
Lines appear broken.	Check if you are in DOS mode. In DOS, lines may appear broken, because of the LCD screen's higher resolution. The Windows display should appear normal.
No display	Press hotkeys Fn + F5 to change the display priority, to make sure it is not set for an external monitor. Make sure instant security was not activated. Try entering your password, if you have one registered. Or, turn the power off and back on to clear instant security.
Problems above remain unresolved or other problems occur.	Refer to your software's documentation to determine if the software is causing the difficulty. Contact your dealer if the problems continue.

Hard disk drive

Problem	Procedure
Computer does not boot from hard drive.	Insert a system diskette and reboot. There may be a problem with your operating system files. Refer to your OS documentation.
Slow performance	Your files may be fragmented. Run SCANDISK and defragmenter to check the condition of your files and disk. Refer to your OS documentation or online HELP for information on running SCANDISK and the defragmenter. Contact your dealer if the problems continue.

Password

Problem	Procedure
Cannot enter password	Refer to Chapter 6, <i>Power and Power-Up Modes</i> .

DVD-ROM&CD-R/RW drive

For more information, refer to Chapter 4, *Operating Basics*.

Problem	Procedure
You cannot access a disc in the drive	<p>Make sure the drive's drawer is securely. Press gently until it clicks into place.</p> <p>Open the drawer and make sure the disc is properly seated. It should lie flat with the label facing up.</p> <p>A foreign object in the drawer could block laser light from reading the disc. Make sure there is no obstruction. Remove any foreign object.</p> <p>Check whether the disc is dirty. If it is, wipe it with a clean cloth dipped in water or a neutral cleaner. Refer to <i>Media Care</i> section in Chapter 4 for details on cleaning.</p>
Some discs run correctly, but others do not	<p>The software or hardware configuration may be causing a problem. Make sure the hardware configuration matches your software's needs. Check the disc's documentation.</p> <p>Check the type of disc you are using. The drive supports:</p> <p>DVD-ROM: DVD-ROM, DVD-Video</p> <p>CD-ROM: CD-DA, CD-Text, Photo CD™ (single/multi-session), CD-ROM Mode 1, Mode 2, CD-ROM XA Mode 2 (Form1, Form2), Enhanced CD (CD-EXTRA), CD-G (Audio CD only)</p> <p>Recordable: CD-R, CD-RW</p> <p>Check the region code on the DVD. It must match that on the DVD-ROM&CD-R/RW drive. Region codes are listed in the <i>Optical Disc drive</i> section in Chapter 2, <i>The Grand Tour</i>.</p>

Problem	Procedure
Cannot write correctly	<p>If you have trouble writing, make sure you are observing the following precautions:</p> <ul style="list-style-type: none">■ Use only media recommended by TOSHIBA.■ Do not use the mouse or keyboard during writing.■ Use only the software supplied with the computer for recording.■ Do not run or start other software during writing.■ Do not jar the computer during writing.■ Do not connect/ disconnect external devices or install/remove internal cards during writing. <p>If problems persist, contact your dealer.</p>

DVD Super Multi drive

For more information, refer to Chapter 4, *Operating Basics*.

Problem	Procedure
You cannot access a disc in the drive	<p>Make sure the drive's drawer is securely closed. Press gently until it clicks into place.</p> <p>Open the drawer and make sure the disc is properly seated. It should lie flat with the label facing up.</p> <p>A foreign object in the drawer could block laser light from reading the disc. Make sure there is no obstruction. Remove any foreign object.</p> <p>Check whether the disc is dirty. If it is, wipe it with a clean cloth dipped in water or a neutral cleaner. See the <i>Media Care</i> section in Chapter 4 for details on cleaning.</p>

Problem	Procedure
<p>Some discs run correctly, but others do not</p>	<p>The software or hardware configuration may be causing a problem. Make sure the hardware configuration matches your software's needs. Check the disc's documentation.</p> <p>Check the type of disc you are using. The drive supports:</p> <p>DVD-ROM: DVD-ROM, DVD-Video, DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM, DVD+R (Double Layer)</p> <p>* DVD+R (Double Layer) is supported by DVD Super Multi drive supporting double layer only</p> <p>CD-ROM: CD-DA, CD-Text, Photo CD (single/multi-session), CD-ROM Mode 1, Mode 2, CD-ROM XA Mode 2 (Form1, Form2), Enhanced CD (CD-EXTRA), CD-G (Audio CD only)</p> <p>Check the region code on the DVD. It must match that on the DVD Super Multi drive.</p>
<p>Cannot write correctly</p>	<p>If you have trouble writing, make sure you are observing the following precautions:</p> <ul style="list-style-type: none"> ■ Use only media recommended by TOSHIBA. ■ Do not use the mouse or keyboard during writing. ■ Use only the software supplied with the computer for recording. ■ Do not run or start other software during writing. ■ Do not jar the computer during writing. ■ Do not connect/ disconnect external devices or install/remove internal cards during writing. <p>If problems persist, contact your dealer.</p>

Diskette drive

For information on diskette care refer to Chapter 4, *Operating Basics*.

Problem	Procedure
Some programs run correctly, but others do not	The software or hardware configuration may be causing a problem. Make sure the hardware configuration match's your software's needs.
You cannot access the diskette drive probably causing the	Try another disk. If you can access this disk, the original disk (not the disk drive) is problem. If problems persist, contact your dealer.

PC Card

Refer also to Chapter 8, *Optional Devices*.

Problem	Procedure
PC Card error occurs	Reseat the PC Card to make sure it is firmly connected. Make sure the connection between the external device and the card is firm. Check the card's documentation. If problems persist, contact your dealer.

Memory Card

Refer also to Chapter 8, *Optional Devices*.

Problem	Procedure
Memory card error occurs	Reseat the memory card to make sure it is firmly connected. Check the card's documentation. If problems persist, contact your dealer.

Sound system

Problem	Procedure
No sound is heard	<p>Adjust the volume control dial.</p> <p>Check the software volume settings.</p> <p>Make sure the headphone connection is secure. Check Windows Device Manager. Make sure the sound function is enabled and that settings for I/O address, Interrupt level and DMA are correct for your software and do not conflict with other hardware devices that you have connected to the computer.</p> <p>If problems persist, contact your dealer.</p>

Pointing device

If you are using a USB mouse, also refer to the [USB](#) section in this chapter and to your mouse documentation.

TouchPad

Problem	Procedure
On-screen pointer does not respond to TouchPad operation	<p>The system might be busy. If the pointer is shaped as an hourglass, wait for it to resume its normal shape and try again to move it. You may also press Fn + F9 to enable the TouchPad and then try again to move it.</p>
Double-tapping does not work	<p>Try changing the double-click speed setting in the mouse control utility.</p> <ol style="list-style-type: none"> 1. Open the Control Panel, select the Printers and Other Hardware icon and press Enter. 2. Select the Mouse icon and press Enter. 3. Click the Buttons tab. 4. Set the double-click speed as instructed and click OK.
The mouse pointer moves too fast or too slow	<p>Try changing the speed setting in the mouse control utility.</p> <ol style="list-style-type: none"> 1. Open the Control Panel, select the Printers and Other Hardware icon and press Enter. 2. Select the Mouse icon and press Enter. 3. Click the Pointer Options tab. 4. Set the speed as instructed and click OK. <p>If problems persist, contact your dealer.</p>

USB mouse

Problem	Procedure
On-screen pointer does not respond to Pad operation	<p>The system might be busy. If the pointer is shaped as an hourglass, wait for it to resume its normal shape and try again to move it.</p> <p>Make sure the mouse is properly connected to the USB port.</p>
Double-tapping does not work	<p>Try changing the double-click speed setting in the mouse control utility.</p> <ol style="list-style-type: none"> 1. Open the Control Panel, select the Printers and Other Hardware icon and press Enter. 2. Select the Mouse icon and press Enter. 3. Click the Buttons tab. 4. Set the double-click speed as instructed and click OK.
The mouse pointer moves too fast or too slow	<p>Try changing the speed setting in the mouse control utility.</p> <ol style="list-style-type: none"> 1. Open the Control Panel, select the Printers and Other Hardware icon and press Enter. 2. Select the Mouse icon and press Enter. 3. Click the Pointer Options tab. 4. Set the speed as instructed and click OK.
The mouse pointer moves erratically	<p>The mouse might be dirty. Refer to your mouse documentations for instructions on cleaning.</p> <p>If problems persist, contact your dealer.</p>

Fingerprint Sensor

Problem	Procedure
Reading of the fingerprint was not successful.	<p>Please try again using the correct posture. Refer to Using the Fingerprint Sensor in Chapter 4, Operating Basics.</p> <p>Try the recognition process again using another enrolled finger.</p>

Problem	Procedure
The fingerprint cannot be read due to injuries to the finger.	Try the recognition process again using another enrolled finger. If fingerprints from all the enrolled fingers cannot be read, please logon by using the keyboard to input the password for the time being. If problems persist, contact your dealer.
Fingerprint Power on Security or Single Sign On feature cannot be enabled.	Please use TOSHIBA Password Utility to register the User Password if it was not registered.
Fingerprint Power on Security does not work.	<ol style="list-style-type: none"> 1. Make sure you have enroll finger in windows account. 2. Set the User Password by using TOSHIBA Password Utility and restart the system. 3. Make sure place a checkmark in Replace the power-on and hard drive passwords with the fingerprint reader on the Protector Suite QL setting.

USB

Refer also to your USB device's documentation.

Problem	Procedure
USB device does not work	Check for a firm cable connection between the USB ports on the computer and the USB device. Make sure the USB device drivers are properly installed. Refer to your Windows documentation for information on checking the drivers. If problems persist, contact your dealer.

TV output signal

Problem	Procedure
Display on TV is poor	Make sure the TV type is correct for your area: NTSC (US) or PAL (Europe).
No display	Try adjusting the contrast and brightness controls on the external monitor. Press hotkeys Fn + F5 to change the display. Refer to Chapter 5, The Keyboard . If problems persist, contact your dealer.



If you turn the computer off in Standby mode while the display is on TV, the computer will select either the internal LCD or an external computer CRT as the display device.

Standby/Hibernation

Problem	Procedure
The system will not enter Standby/Hibernation	<p>Is Windows® Media Player open? The system might not enter Standby/Hibernation, if Windows® Media Player is either playing a selection or finished playing a selection. Close Windows® Media Player before you select Standby/Hibernation.</p> <p>If problems persist, contact your dealer.</p>

Real Time Clock

Problem	Procedure
<p>The following message is Displayed on the LCD:</p> <p>RTC battery is low or CMOS checksum is inconsistent. Press [F2] key to set Date/Time.</p>	<p>The battery for RTC is wearing. Set the date and time in BIOS setup with the following steps:</p> <ol style="list-style-type: none"> 1. Press [F1] key. BIOS setup will boot up. 2. Press [F2] to set the date in [System Date]. 3. Press [F2] to set the time in [System Time].

Memory expansion

Refer also to Chapter 8, *Optional Devices*, for information on installing memory modules.

Problem	Procedure
The computer hangs up and issues beep sounds. (A long beep, three short beeps, three short beeps, and then a long beep.)	<p>Make sure the memory module installed in the Memory Module slot is compatible with the computer.</p> <p>If an incompatible module has been installed, follow the steps below.</p> <ol style="list-style-type: none"> 1. Turn off the power. 2. Disconnect the AC adapter and all peripheral devices. 3. Remove the battery pack. 4. Remove the memory module. 5. Replace the battery pack and/or connect the AC adapter. 6. Turn on the power. <p>If problems persist, contact your dealer.</p>

Modem

Problem	Procedure
Communication software can't initialize the modem	Make sure the computer's internal modem settings are correct. Refer to Phone and Modem Options Properties in the Control Panel.
You can hear a dial tone but can't make a call	If the call is going through a PBX machine, make sure the communication application's tone dial detection feature is disabled.
You place a call, but a connection can't be made	Make sure the settings are correct in your communications application.
After making a call you can't hear a ring	Make sure the tone or pulse selection in your communications application is set correctly.
Communication is cut off unexpectedly	The computer will automatically cut off communication when connection with the carrier is not successful for a set time interval. Try lengthening this time interval.
A CONNECT display is quickly replaced by NO CARRIER	Check the error control setting in your communications application.

Problem	Procedure
Character display becomes garbled during a communication	In data transmission, make sure the parity bit and stop bit settings correspond with those of the remote computer. Check the flow control and communication protocol.
You cannot receive an incoming call	Check the "rings before auto answer" setting in your communications application. If problems persist, contact your dealer.

LAN

Problem	Procedure
Cannot access LAN LAN jack and the Wake up on LAN does not work	Check for a firm cable connection between the LAN HUB. Make sure the AC adapter is connected. You cannot access a LAN using the computer's battery power. If problems persist, consult your LAN administrator.

Wireless LAN

If the following procedures do not restore LAN access, consult your LAN administrator. For more information on wireless communication, refer to Chapter 4, *Operating Basics*.

Problem	Procedure
Cannot access Wireless LAN	Make sure the computer's wireless communication switch is set to on. Use the ConfigFree program that comes pre-installed in your computer to see LAN status. If problems persist, consult your LAN administrator.

Bluetooth

For more information on wireless communication, refer to Chapter 4, *Operating Basics*.

Problem	Procedure
Cannot access Bluetooth device	<p>Make sure the computer's wireless communication switch is set to on.</p> <hr/> <p>Make sure the Bluetooth Manager is running and the power to the Bluetooth device is turned on.</p> <hr/> <p>Make sure no optional Bluetooth PC card and Bluetooth SD card are installed in the computer. The built-in Bluetooth function and an optional Bluetooth PC card cannot operate simultaneously. If problems persist, contact your dealer.</p>

Monitor

Refer also to Chapter 8, *Optional Devices*, and to your monitor's documentation.

Problem	Procedure
Monitor does not turn on	<p>Make sure that the external monitor's power switch is on. Confirm that the external monitor's power cable is plugged into a working power outlet.</p>
No display	<p>Try adjusting the contrast and brightness controls on the external monitor.</p> <p>Press hotkeys Fn + F5 to change the display priority and make sure it is not set for the internal display.</p>
Display error occurs	<p>Check that the cable connecting the external monitor to the computer is attached firmly.</p> <p>If problems persist, contact your dealer.</p>
Monitor goes into panning mode	<p>Check your monitor specification. It might not support selected resolution and refresh rate. The resolution on monitor might go into panning mode when wide screen resolution is selected. Refer to Appendix B, <i>Display Modes</i>.</p>

i.LINK (IEEE1394)

Problem	Procedure
i.LINK device does not function	<p>Make sure the cable is securely connected to the computer and to the device.</p> <p>Make sure the device's power is turned on.</p> <p>Reinstall the drivers. Open the Windows Control Panel and double-click the Add New Hardware icon. Follow the on-screen directions.</p> <p>Restart Windows.</p> <p>If problems persist, contact your dealer.</p>

TOSHIBA support

If you require any additional help using your computer or if you are having problems operating the computer, you may need to contact TOSHIBA for additional technical assistance.

Before you call

Some problems you experience may be related to software or the operating system, it is important to investigate other sources of assistance first. Before contacting TOSHIBA, try the following:

- Review troubleshooting sections in the documentation for software and peripheral devices.
- If a problem occurs when you are running software applications, consult the software documentation for troubleshooting suggestions. Call the software company's technical support for assistance.
- Consult the dealer you purchased your computer and/or software from. They are your best sources for current information and support.

Where to write

If you are still unable to solve the problem and suspect that it is hardware related, write to TOSHIBA at the nearest location listed below:

Outside of Europe	In Europe
<p>Australia</p> <p>TOSHIBA (Australia) Pty, Ltd. Information Systems Division 84-92 Talavera Road, North Ryde, N.S.W. 2113 Sydney</p>	<p>Germany & Austria</p> <p>TOSHIBA Europe (I.E.) GmbH Geschäftsbereich, Deutschland-Österreich Hammfelddamm8, D-41460 Neuss, Germany</p>
<p>Canada</p> <p>TOSHIBA of Canada Ltd. 191 McNabb Street, Markham, Ontario L3R8H2</p>	<p>France</p> <p>TOSHIBA Systèmes France S.A. 7, Rue Ampère B.P. 131, 92804 Puteaux Cedex</p>
<p>China</p> <p>TOSHIBA Personal Computer & Network (Shanghai) Co. Ltd. 43F Hongkong new world tower, No. 300 Huai Hai Zhong Road Shanghai, P.R. China 20002</p>	<p>Netherlands</p> <p>TOSHIBA Information Systems, Benelux B.V. Rivium Boulevard 41 2909 LK Capelle a/d IJssel</p>
<p>Singapore</p> <p>TOSHIBA Singapore Pte. Ltd. 438B Alexandra Road #06-01 Alexandra Technopark Singapore 119968</p>	<p>Spain</p> <p>TOSHIBA Information Systems, ESPAÑA Parque Empresarial San Fernando Edificio Europa, la Planta, Escalera A 28830 Madrid</p>
<p>United States of America</p> <p>TOSHIBA America Information Systems, Inc. 9740 Irvine Boulevard Irvine, California 92 718 USA</p>	<p>United Kingdom</p> <p>TOSHIBA Information Systems (U.K.) Ltd. TOSHIBA Court Weybridge Business Park Addlestone Road KT15 2UL Weybridge, Surrey</p>
	<p>The Rest of Europe</p> <p>TOSHIBA Europe (I.E.) GmbH Hammfelddamm8, D-41460 Neuss, Germany</p>

Appendix A

Specifications

This appendix summarizes the computer's technical specifications.

Dimensions

394mm x 275mm x 35.9/41.9mm

Weight

3.20kg/7.05lbs - 3.60kg/7.93lbs

* Weight may vary depending on product configuration, vendor components, manufacturing variability and options selected.

Environmental Requirements

	Operating	Non-operating
Ambient temperature	5°C to 35°C	-20°C to 65°C
Thermal gradient	15°C per hour maximum	20°C per hour maximum
Relative humidity	20% to 80%	10% to 95%
Altitude (from sea level)	0 to 3,000 meters	-60 to 10,000 meters

Built-in Modem

Network control unit (NCU)		
Type of NCU	AA	
Type of line	Telephone line (analog only)	
Type of dialing	Pulse Tone	
Control command	AT commands EIA-578 commands	
Monitor function	Computer's speaker	
Communication specifications		
Communication System	Data:	Full duplex
	Fax:	Half duplex
Communication Protocol	Data:	V.21/V.22/V.22bis/V.32/ V.32bis/V.34/V.90/ V.92(only for USA and Canada)
	Bell	103/212A
	Fax:	
	ITU-T-Rec (Former CCITT)	V.17/V.29/V.27ter /V.21 ch2
Communication Speed	Data transmission and reception 300/1200/2400/4800/7200/9600/12000/14400/ 16800/19200/21600/24000/26400/28800/31200/ 33600 bps Data reception only with V.90/V.92 28000/29333/30666/32000/33333/34666/36000/ 37333/38666/40000/41333/42666/44000/45333/ 46666/48000/49333/50666/52000/53333/54666/ 56000 bps Fax 2400/4800/7200/9600/12000/14400 bps	
Error correcting	MNP class 4 and ITU-T V.42	
Data compression	MNP class 5 and ITU-T V.42bis	

Appendix B

Display Modes

This appendix contains a table listing all the display modes when the display is set to an external monitor.

VGA Monitor Port

Display Resolution	Color Depth (bpp)	Refresh Rate (Hz)
800 x 600	16 bpp	60, 75, 85, 100
	32 bpp	60, 75, 85, 100
1024 x 768	16 bpp	60, 75, 85, 100
	32 bpp	60, 75, 85, 100
1280 x 1024	16 bpp	60, 75, 85, 100
	32 bpp	60, 75, 85, 100
1440 x 900*	16 bpp	60
	32 bpp	60
1600 x 1200	16 bpp	60, 75, 85, 100
	32 bpp	60, 75, 85, 100
1680 x 1050*	16 bpp	60
	32 bpp	60
1920 x 1440	16 bpp	60, 75
	32 bpp	60, 75
2048 x 1536	16 bpp	60
	32 bpp	60

* Depends on the model you purchased.



Some modes are not supported at LCD+CRT simultaneous mode and LCD+CRT Multi Monitor mode.

DVI Monitor Port (Depending on the model you purchased.)

Display Resolution	Color Depth (bpp)	Refresh Rate (Hz)
800 x 600	16 bpp	60, 75, 85
	32 bpp	60, 75, 85
1024 x 768	16 bpp	60, 75, 85
	32 bpp	60, 75, 85
1280 x 1024	16 bpp	60, 75
	32 bpp	60, 75

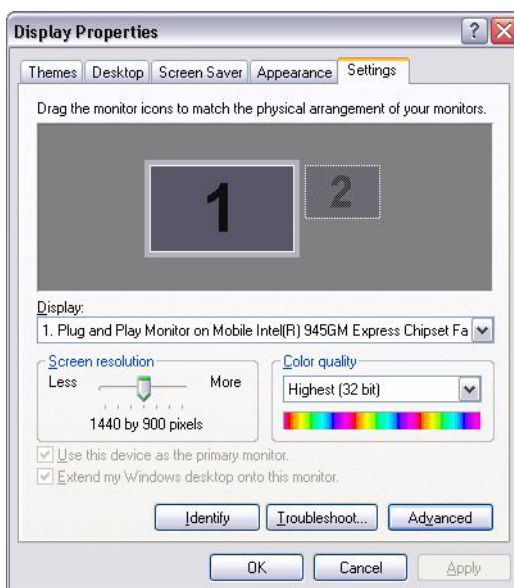
Displaying movies on a TV or CRT

This section describes how to set up your system to display movies simultaneously on your computer's LCD and on an external TV or CRT monitor.

Follow the steps below.

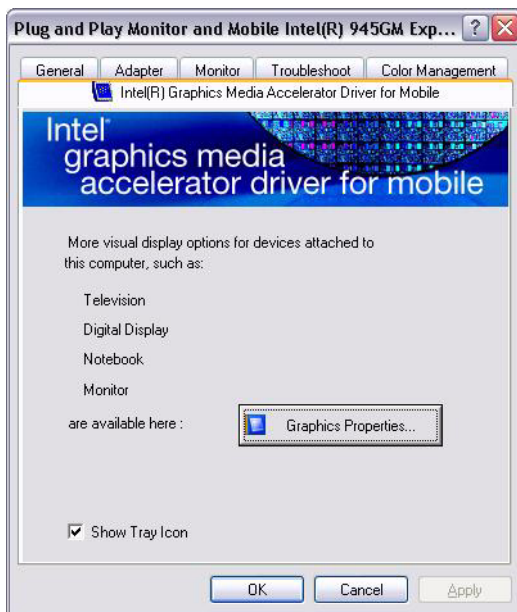
For the Intel Chipset

1. Click **Start >Control Panel > Appearance and Themes**.
2. Choose **Display** to open the **Display Properties** dialog box.

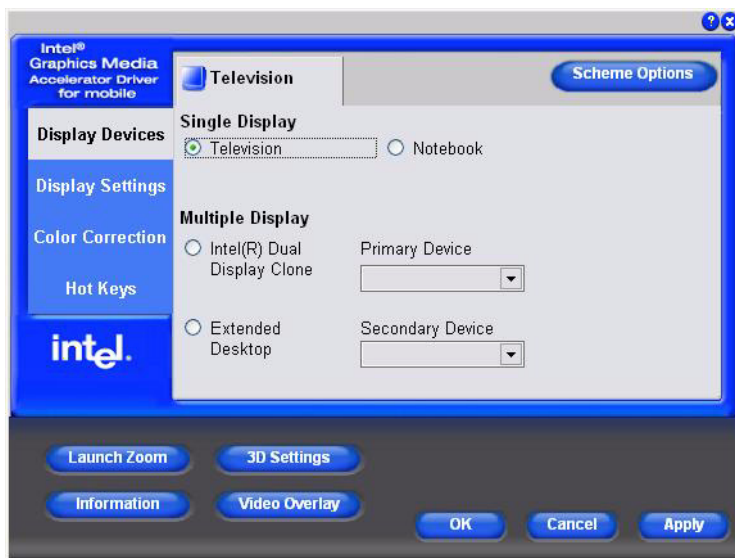


3. Click the **Settings** tab.

- Click the **Advanced** button and choose **Intel® Graphics Media Accelerator Driver for Mobile**.



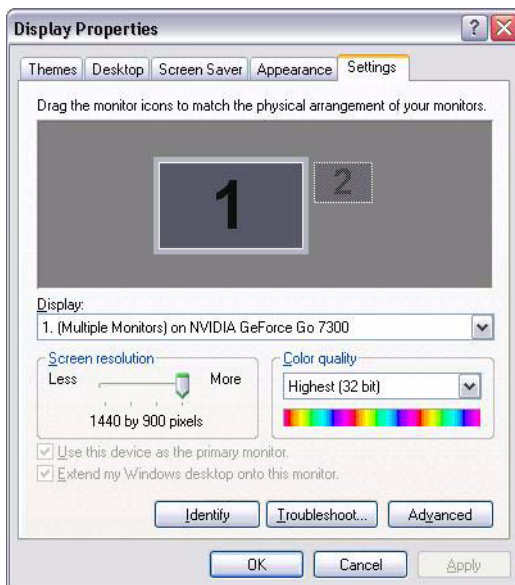
- Click the **Graphic Properties** button and choose **Television**.



- Adjusting the TV settings.

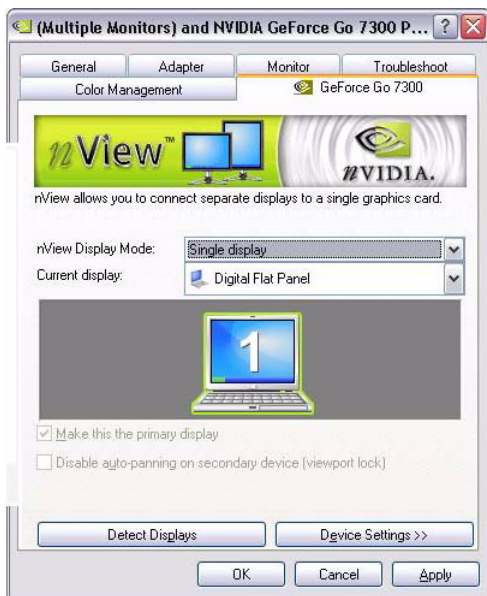
For NVIDIA Chipset

1. Click **Start > Control Panel > Appearance and Themes**.
2. Choose **Display** to open the **Display Properties** dialog box.

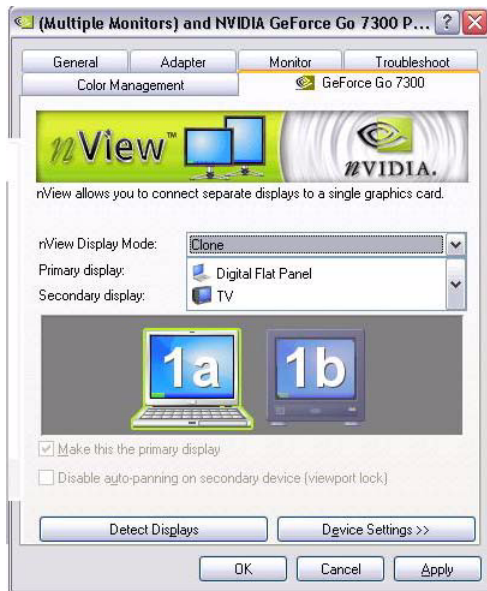


3. Click the **Settings** tab.

- Click the **Advanced** button and choose **GeForce Go 7300** tab, and then expand the side menu.



- Select **TV** from the side menu.



- Adjust the monitor settings as you see fit.

Appendix C

Wireless LAN

Card Specifications

Form Factor	Mini PCI Type III or PCI Express MiniCard
Compatibility	<ul style="list-style-type: none"> ■ IEEE 802.11 Standard for Wireless LANS ■ Wi-Fi (Wireless Fidelity) certified by the Wi-Fi Alliance. The 'Wi-Fi CERTIFIED' logo is a certification mark of the Wi-Fi Alliance.
Network Operating System	<ul style="list-style-type: none"> ■ Microsoft Windows® Networking
Media Access Protocol	<ul style="list-style-type: none"> ■ CSMA/CA (Collision Avoidance) with Acknowledgment (ACK)
Data Rate	<ul style="list-style-type: none"> ■ Theoretical maximum speed: 54Mbps (IEEE802.11a/ IEEE802.11g: 11b/g, 11a/b/g combo type) ■ Theoretical maximum speed: 11Mbps (IEEE802.11b)

Radio Characteristics

Radio Characteristics of Wireless LAN Cards may vary according to:

- Country/region where the product was purchased
- Type of product

Wireless communication is often subject to local radio regulations. Although Wireless LAN wireless networking products have been designed operation in the license-free 2.4GHz and 5GHz band, local radio regulations may impose a number of limitations to the use of wireless communication equipment.



Refer to the sheet "Information to the User" for regulatory information that may apply in your country/region.

R-F Frequency	■ Band 5GHz (5150-5850 MHz) (Revision A)
	■ Band 2.4GHz (2400-2483.5 MHz) (Revision B, G)
Modulation Technique	■ DSSS-CCK, DSSS-DQPSK, DSSS-DBPSK (Revision B)
	■ OFDM-BPSK, OFDM-QPSK, OFDM-16QAM, OFDM-64QAM (Revision A, G)

The range of the wireless signal is related to the transmit rate of the wireless communication. Communications at lower transmit range may travel larger distances.

- The range of your wireless devices can be affected when the antennas are placed near metal surfaces and solid high-density materials.
- Range is also impacted due to "obstacles" in the signal path of the radio that may either absorb or reflect the radio signal.

Supported Frequency Sub-bands

Subject to the radio regulations that apply in the countries/regions, your Wireless LAN card may support a different set of 5 GHz/2.4 GHz channels. Consult your Authorized Wireless LAN or TOSHIBA Sales office for information about the radio regulations that apply in the countries/regions.

Wireless IEEE 802.11 Channels Sets (Revision B and G)

Frequency Range Channel ID	2400-2483.5 MHz
1	2412
2	2417
3	2422
4	2427
5	2432
6	2437
7	2442
8	2447
9	2452
10	2457*1
11	2462

12	2467 *2
13	2472 *2

*1 Factory-set default channels

*2 Refer to the sheet Approved Countries/Regions for use for the countries/regions that in which these channels can be used. When installing Wireless LAN cards, the channel configuration is managed as follows:

- For wireless clients that operate in a Wireless LAN Infrastructure, the Wireless LAN card will automatically start operation at the channel identified by the Wireless LAN Access Point. When roaming between different access points the station can dynamically switch to another channel if required.
- For Wireless LAN cards installed in wireless clients that operating in a peer-to-peer mode, the card will use the default channel 10.
- In a Wireless LAN Access Point, the Wireless LAN card will use the factory-set default channel (printed in bold), unless the LAN Administrator selected a different channel when configuring the Wireless LAN Access Point device.

Wireless IEEE 802.11 Channels Sets (Revision A)

Frequency Range Channel ID	5150-5850 MHz
36	5180
40	5200
44	5220
48	5240
52	5260
56	5280
60	5300
64	5320
100	5500
104	5520
108	5540
112	5560
116	5580
120	5600
124	5620

128	5640
132	5660
136	5680
140	5700
149	5745
153	5765
157	5785
161	5805
165	5825

Appendix D

AC Power Cord and Connectors

The power cord's AC input plug must be compatible with the various international AC power outlets and the cord must meet the standards for the country/region in which it is used. All cords must meet the following specifications:

Length:	Minimum 2 meters
Wire size:	Minimum 0.75 mm ²
Current rating:	Minimum 2.5 amperes
Voltage rating:	125 or 250 VAC (depending on country/region's power standards)

Certification agencies

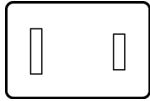
U.S. and Canada:	UL listed and CSA certified No. 18 AWG, Type SVT or SPT-2		
Australia:	AS		
Japan:	DENANHO		
Europe:			
Austria:	OVE	Italy:	IMQ
Belgium:	CEBEC	The Netherlands:	KEMA
Denmark:	DEMKO	Norway:	KEMKO
Finland:	FIMKO	Sweden:	SEMKO
France:	LCIE	Switzerland:	SEV
Germany:	VDE	United Kingdom:	BSI

In Europe, two conductors power cord must be VDE type, H05VVH2-F or H03VVH2-F and for three conductors power cord must be VDE type, H05VV-F.

For the United States and Canada, two pin plug configuration must be a 2-15P (250V) or 1-15P (125V) and three pin plug configuration must be 6-15P (250V) or 5-15P (125V) as designated in the U. S. National Electrical code handbook and the Canadian Electrical Code Part II.

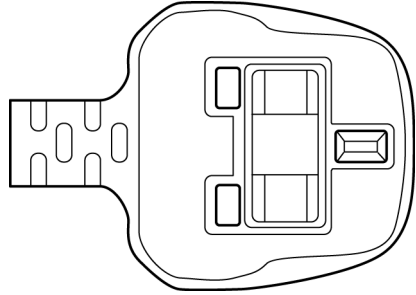
The following illustrations show the plug shapes for the U. S. A. and Canada, the United Kingdom, Australia and Europe.

USA and Canada



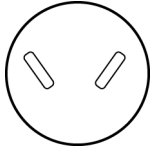
UL approved
CSA approved

United Kingdom



BS approved

Australia



AS approved

Europe



Approved by the
appropriate agency

Glossary

The terms in this glossary cover topics related to this manual. Alternate naming is included for reference.

Abbreviations

AC: alternating current

AGP: accelerated graphics port

ASCII: American Standard Code for Information Interchange

BIOS: basic input output system

CD-ROM: Compact Disc-Read Only Memory

CD-RW: Compact Disc-Read/Write

CMOS: complementary metal-oxide semiconductor

CPU: central processing unit

CRT: cathode ray tube

DC: direct current

DDC: display data channel

DMA: direct memory access

DOS: disk operating system

DVD: digital versatile disc

ECP: extended capabilities port

FDD: floppy disk drive

FIR: fast infrared

HDD: hard disk drive

IDE: integrated drive electronics

I/O: input/output

IrDA: Infrared Data Association

IRQ: interrupt request

KB: kilobyte

LCD: liquid crystal display

LED: light emitting diode

LSI: large scale integration

MS-DOS: Microsoft Disk Operating System

PCI: peripheral component interconnect

RAM: random access memory

ROM: read only memory

RTC: real time clock

SCSI: small computer system interface

TFT: thin-film transistor

USB: Universal Serial Bus

VESA: Video Electronic Standards Association

VGA: video graphics array

XGA: extended graphics array

A

adaptor: A device that provides an interface between two dissimilar electronic devices. For example, the AC adaptor modifies the power from a wall outlet for use by the computer. This term also refers to the add-in circuit cards that control external devices, such as video monitors and magnetic tape devices.

application: A group of programs that together are used for a specific task such as accounting, financial planning, spreadsheets, word processing and games.

ASCII: American Standard Code for Information Interchange. ASCII code is a set of 256 binary codes that represent the most commonly used letters, numbers, and symbols.

B

BIOS: Basic Input Output System. The firmware that controls data flow within the computer. *See also* firmware.

bit: Derived from "binary digit," the basic unit of information used by the computer. It is either zero or one. Eight bits is one byte. *See also* byte.

boot: Short for bootstrap. A program that starts or restarts the computer. The program reads instructions from a storage device into the computer's memory.

bps: Bits per second. Typically used to describe the data transmission speed of a modem.

buffer: The portion of the computer's memory where data is temporarily stored. Buffers often compensate for differences in the rate of flow from one device to another.

bus: An interface for transmission of signals, data or electric power.

byte: The representation of a single character. A sequence of eight bits treated as a single unit; also the smallest addressable unit within the system.

C

- cache memory:** High speed memory which stores data that increases processor speed and data transfer rate. When the CPU reads data from main memory, it stores a copy of this data in cache memory. The next time the CPU needs that same data, it looks for it in the cache memory rather than the main memory, which saves time. The computer has two cache levels. Level one is incorporated into the processor and level two resides in external memory.
- capacity:** The amount of data that can be stored on a magnetic storage device such as a floppy disk or hard disk. It is usually described in terms of kilobytes (KB), where one KB = 1024 bytes and megabytes (MB), where one MB = 1024 KB.
- CardBus:** An industry standard bus for 32-bit PC cards.
- CD-ROM:** A Compact Disc-Read Only Memory is a high capacity disc that can be read from but not written to. The CD-ROM drive uses a laser, rather than magnetic heads, to read data from the disc.
- CD-R:** A Compact Disc-Recordable disc can be written once and read many times. See also CD-ROM.
- CD-RW:** A Compact Disc-Read/Write disc can be rewritten many times. See also CD-ROM.
- character:** Any letter, number, punctuation mark, or symbol used by the computer. Also synonymous with byte.
- chip:** A small semiconductor containing computer logic and circuitry for processing, memory, input/output functions and controlling other chips.
- CMOS:** Complementary Metal-Oxide Semiconductor. An electronic circuit fabricated on a silicon wafer that requires very little power. Integrated circuits implemented in CMOS technology can be tightly packaged and are highly reliable.
- compatibility:** 1) The ability of one computer to accept and process data in the same manner as another computer without modifying the data or the media upon which it is being transferred.
2) the ability of one device to connect to or communicate with another system or component.
- components:** Elements or parts (of a system) which make up the whole (system).
- configuration:** The specific components in your system (such as the terminal, printer, and disk drives) and the settings that define how your system works. You use the HW Setup program to control your system configuration.
- control keys:** A key or sequence of keys you enter from the keyboard to initiate a particular function within a program.
- controller:** Built-in hardware and software that controls the functions of a specific internal or peripheral device (e.g. keyboard controller).
- CPU:** Central Processing Unit. The portion of the computer that interprets and executes instructions.

CRT: Cathode Ray Tube. A vacuum tube in which beams projected on a fluorescent screen-producing luminous spots. An example is the television set.

cursor: A small, blinking rectangle or line that indicates the current position on the display screen.

D

DC: Direct Current. Electric current that flows in one direction. This type of power is usually supplied by batteries.

default: The parameter value automatically selected by the system when you or the program do not provide instructions. Also called a preset value.

device driver: A program that controls communication between a specific peripheral device and the computer. The CONFIG.SYS file contains device drivers that MS-DOS loads when you turn the computer on.

dialog box: A window that accepts user input to make system settings or record other information.

disk drive: The device that randomly accesses information on a disk and copies it to the computer's memory. It also writes data from memory to the disk. To accomplish these tasks, the unit physically rotates the disk at high speed past a read-write head.

display: A CRT, LCD, or other image producing device used to view computer output.

DOS: Disk Operating System. See operating system.

driver: A software program, generally part of the operating system, that controls a specific piece of hardware (frequently a peripheral device such as a printer or mouse).

DVD-RAM: A Digital Versatile Disc Random Access Memory is a high-capacity, high performance disc that lets you store large volumes of data. The DVD-ROM drive uses a laser to read data from the disc.

DVD-ROM: A Digital Versatile Disc Read Only Memory is a high capacity, high performance disc suitable for play back of video and other high-density files. The DVD-ROM drive uses a laser to read data from the disc.

E

execute: To interpret and execute an instruction.

F

fast infrared: An industry standard that enables cableless infrared serial data transfer at speeds of up to 4 megabits per second.

floppy disk: A removable disk that stores magnetically encoded data.

floppy disk drive (FDD): An electromechanical device that reads and writes to floppy disks.

folder: An icon in Windows used to store documents or other folders.

format: The process of readying a blank disk for its first use. Formatting establishes the structure of the disk that the operating system expects before it writes files or programs onto the disk.

function keys: The keys labeled **F1** through **F12** that tell the computer to perform certain functions.

G

gigabyte (GB): A unit of data storage equal to 1024 megabytes. *See also* megabyte.

graphics: Drawings, pictures, or other images, such as charts or graphs, to present information.

H

hard disk: A non-removable disk usually referred to as drive C. The factory installs this disk and only a trained engineer can remove it for servicing. Also called fixed disk.

hard disk drive (HDD): An electromechanical device that reads and writes a hard disk. *See also* hard disk.

hertz: A unit of wave frequency that equals one cycle per second.

hot key: The computer's feature in which certain keys in combination with the extended function key, **Fn**, can be used to set system parameters, such as speaker volume.

I

i.LINK (IEEE1394): This port enables high-speed data transfer directly from external devices such as digital video cameras.

input: The data or instructions you provide to a computer, communication device or other peripheral device from the keyboard or external or internal storage devices. The data sent (or output) by the sending computer is input for the receiving computer.

interface: 1) Hardware and/or software components of a system used specifically to connect one system or device to another.
2) To physically connect one system or device to another to exchange information.
3) The point of contact between user, the computer, and the program, for example, the keyboard or a menu.

I/O: Input/output. Refers to acceptance and transfer of data to and from a computer.

I/O devices: Equipment used to communicate with the computer and transfer data to and from it.

IrDA 1.1: An industry standard that enables cableless infrared serial data transfer at speeds of up to 4 megabits per second.

J

jumper: A small clip or wire that allows you to change the hardware characteristics by electrically connecting two points of a circuit.

K

K: Taken from the Greek word kilo, meaning 1000; often used as equivalent to 1024, or 2 raised to the 10th power. *See also* byte and kilobyte.

KB: *See* kilobyte.

L

Light Emitting Diode (LED): A semiconductor device that emits light when a current is applied.

Liquid Crystal Display (LCD): Liquid crystal sealed between two sheets of glass coated with transparent conducting material. The viewing-side coating is etched into character forming segments with leads that extend to the edge of the glass. Applying a voltage between the glass sheets alters the brightness of the liquid crystal.

LSI: Large Scale Integration.

- 1) A technology that allows the inclusion of up to 100,000 simple logic gates on a single chip.
- 2) An integrated circuit that uses large scale integration.

M

megabyte (MB): A unit of data storage equal to 1024 kilobytes. *See also* kilobyte.

mode: A method of operation, for example, the boot mode, standby mode or the hibernation mode.

modem: Derived from modulator/demodulator, a device that converts (modulates) digital data for transmission over telephone lines and then converts modulated data (demodulates) to digital format where received.

monitor: A device that uses rows and columns of pixels to display alphanumeric characters or graphic images. *See also* CRT.

MP3: An audio compression standard that enables high-quality transmission and real-time playback of sound files.

N

numeric keypad overlay: A feature that allows you to use certain keys on the keyboard to perform numeric entry, or to control cursor and page movement.

O

operating system: A group of programs that controls the basic operation of a computer. Operating system functions include interpreting programs, creating data files, and controlling the transmission and receipt (input/output) of data to and from memory and peripheral devices.

output: The results of a computer operation. Output commonly indicates data.
1) printed on paper, 2) displayed at a terminal, 3) sent through the serial port of internal modem, or 4) stored on some magnetic media.

P

parity: 1) The symmetrical relationship between two parameter values (integers) both of which are either on or off; odd or even; 0 or 1.
2) In serial communications, an error detection bit that is added to a group of data bits making the sum of the bits even or odd. Parity can be set to none, odd, or even.

peripheral device: An I/O device that is external to the central processor and/or main memory such as a printer or a mouse.

pixel: A picture element. The smallest dot that can be made on a display or printer. Also called a pel.

plug and play: A capability with Windows that enables the system to automatically recognize connections of external devices and make the necessary configurations in the computer.

port: The electrical connection through which the computer sends and receives data to and from devices or other computers.

prompt: A message the computer provides indicating it is ready for or requires information or an action from you.

R

Random Access Memory (RAM): High speed memory within the computer circuitry that can be read or written to.

restart: Resetting a computer without turning it off (also called “warm boot” or “soft reset”). *See also* boot.

RJ11: A modular telephone jack.

RJ45: A modular LAN jack.

ROM: Read Only Memory: A nonvolatile memory chip manufactured to contain information that controls the computer's basic operation. You cannot access or change information stored in ROM.

S

SCSI: Small Computer System Interface is an industry standard interface for connection of a variety of peripheral devices.

soft key: Key combinations that emulate keys on the IBM keyboard, change some configuration options, and stop program execution.

stop bit: One or more bits of a byte that follow the transmitted character or group codes in asynchronous serial communications.

system disk: A disk that has been formatted with an operating system. For MS-DOS the operating system is contained in two hidden files and the COMMAND.COM file. You can boot a computer using a system disk. Also called an operating system disk.

T

terminal: A typewriter-like keyboard and CRT display screen connected to the computer for data input/output.

TFT display: A liquid crystal display (LCD) made from an array of liquid crystal cells using active-matrix technology with thin film transistor (TFT) to drive each cell.

TouchPad: A pointing device integrated into the TOSHIBA computer palm rest.

U

Universal Serial Bus: This serial interface lets you communicate with several devices connected in a chain to a single port on the computer.

V

VGA: Video Graphics Array is an industry standard video adaptor that lets you run any popular software.

W

warm start: Restarting or resetting a computer without turning it off.

write protection: A method for protecting a floppy disk from accidental erasure.

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