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Customer Instruction Booklet:  
Mirage<sup>®</sup> Headset

CIB 3144  
MIRAGE<sup>®</sup> HEADSET

## FCC REGISTRATION INFORMATION

In compliance with FCC Rules and Regulations, Part 68, you are advised that:

1. Before installing your headset, you must notify the owner of the host equipment (i.e., leasing company). Provide them with the headset registration number. The registration number is printed on the headset registration label.
2. If the installation of your headset requires the installation of a headset jack/JackSet® that connects to the internal wiring of leased telephones or other devices, such connections can only be made with permission of the owner of the host equipment.
3. In case of trouble, disconnect your headset to determine the trouble source. If the headset is the source, modifications or repairs can only be made by the headset manufacturer or its authorized representatives.

## WARRANTY

All terms and conditions in your agreement with AT&T apply. For warranty and non-warranty service of this product, Plantronics, Inc. acts solely as a service agent for AT&T and any claims are to be made solely with Plantronics.

## SERVICE INFORMATION

Should you encounter difficulties or be uncertain about proper installation, please follow the procedures below:

- Replace the faulty headset with a working headset. If the problem persists, the problem is probably not in the headset, but in the equipment to which it is connected.
- If the replacement clears the problem the trouble is in the headset.

Should your headset fail to operate properly, and you wish to obtain service under the Warranty specified in your agreement with AT&T, please contact your AT&T representative. When returning the headset for service, it is not necessary to include the amplifier.

## TRADEMARK NOTICES

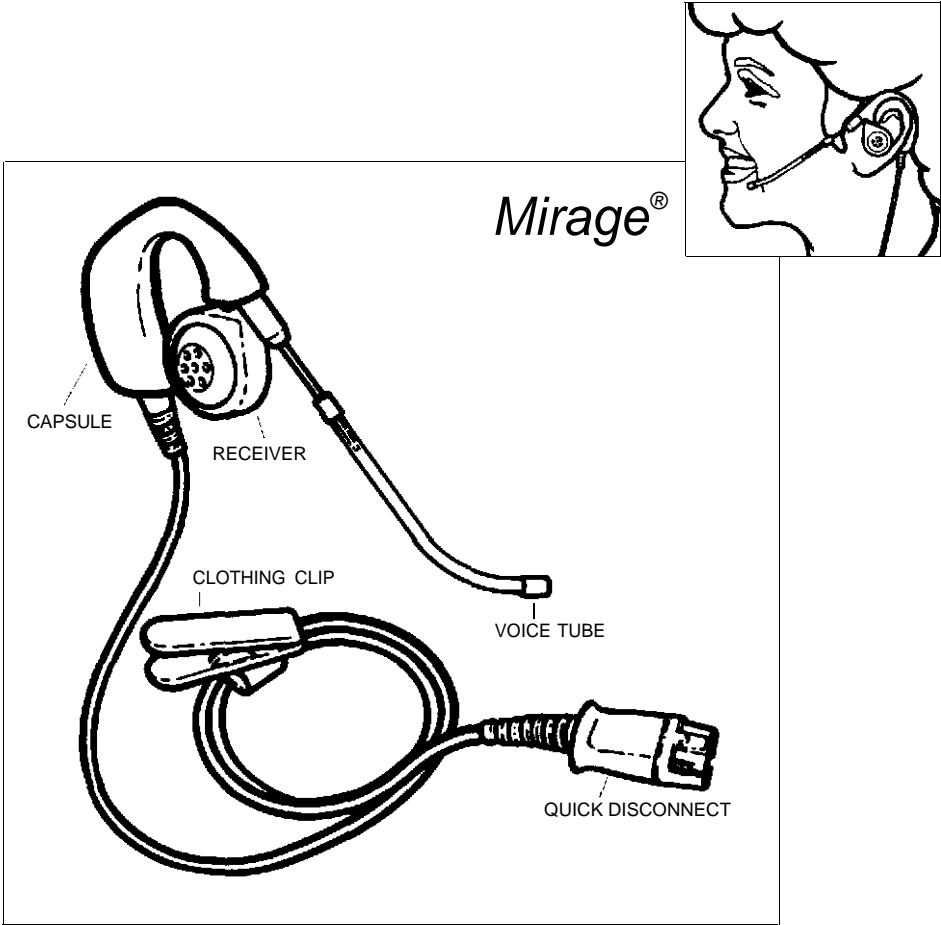
Mirage is a registered trademark of Plantronics, Inc.

JackSet is a registered trademark of Plantronics, Inc.

CIB 3144 Mirage®, User's Guide

This user's guide contains information on the positioning and usage of the AT&T Mirage® Headset.

Refer to the amplifier user's guide for information on the installation and usage of the amplifier.



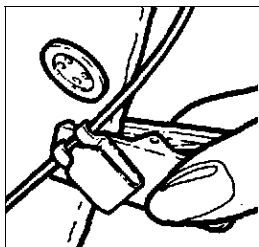


FIGURE 1

#### ■ Adjusting the Clothing Clip

- 1 An AT&T headset will best serve you when it is properly adjusted for comfort and clarity. Use the Clothing Clip to keep the headset properly seated, free from the weight of the cord.
- 2 Attach the Clothing Clip to your clothing at a comfortable level. To adjust the clip position, squeeze the cord retainer and slide the cord through to provide sufficient slack so that the headset is not disturbed by head movements. (Refer to FIGURE 1)

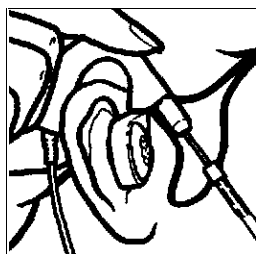


FIGURE 2

#### ■ Positioning Mirage®

- 1 Mirage has been designed to fit comfortably on either ear. Before placing Mirage on your ear, position the receiver away from your head. (Refer to FIGURE 2)
- 2 Extend the voice tube approximately one inch.
- 3 Hold the Mirage capsule above your ear and against your head, with the voice tube over your cheek and the cord behind your ear. Then, slide Mirage downward behind the top portion of your ear until positioned as shown. (Refer to FIGURE 3)
- 4 Gently rotate the capsule back and forth until it rests securely and comfortably on your ear.
- 5 Rotate the receiver and press it gently against the center of your outer ear. (Refer to FIGURE 3)

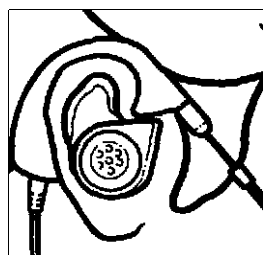


FIGURE 3



FIGURE 4

#### ■ Adjusting the Voice Tube

With one hand, hold the capsule securely against your head, With your other hand, pull out or push in the voice tube and rotate the tip so it is approximately 1/2" away from your face at the corner of your mouth. (Refer to [FIGURE 4](#))

#### □ Maintenance Hint for Optimum Performance

Replace your voice tube every six months.

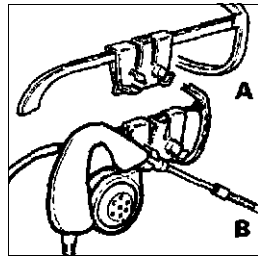


FIGURE 5

#### ■ Attaching Mirage® to Glasses

Mirage is designed to fit comfortably with glasses. If you desire a more secure fit, use the Eyeglass Clip. Attach the clip to the side that you wear your headset.

- 1 A For plastic frames, slip the clip onto the temple of your glasses with the grips for the headset facing away from your head. (Refer to [FIGURE 5A](#))
- B For metal or wire frames, pull back the tab on top of the clip. Then, slip the clip onto the temple of your glasses with the grips for the headset facing away from your head. The clip should be secure when the tab is released. (Refer to [FIGURE 5B](#))
- 2 Attach the headset by slipping the voice tube balljoint into the clip. (Refer to [FIGURE 5B](#))

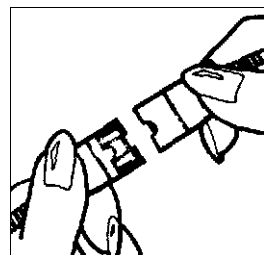


FIGURE 6

#### ■ Quick Disconnect

Your headset model is equipped with a Quick Disconnect module. This feature allows you to place a call on hold without removing your headset, thus freeing you to perform a task away from the phone. Your conversation is quickly resumed by reconnecting the Quick Disconnect.

- 1 Before attempting to use your headset, be sure that the two Quick Disconnect halves are connected.
- 2 To put your call on hold, grasp the Quick Disconnect as shown and pull straight apart. (Refer to [FIGURE 6](#))
- 3 To resume your conversation, reconnect the two halves of the Quick Disconnect.

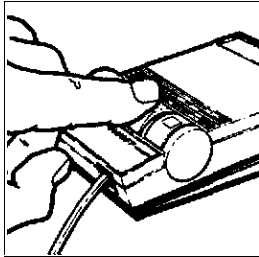


FIGURE 7

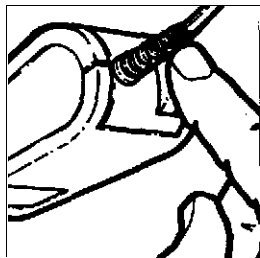


FIGURE 8

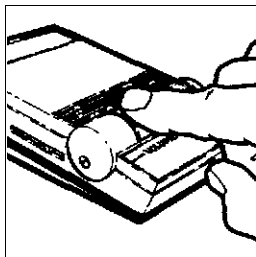


FIGURE 9

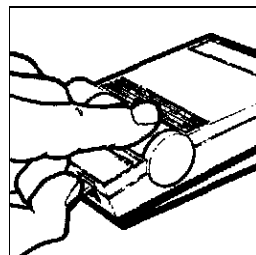


FIGURE 10

#### ■ Placing and Receiving Calls with the Modular Amplifier

- 1 For headset use, depress the middle button (labeled "ON/OFF") so that the color indicator is visible. (Refer to [FIGURE 7](#))
- 2 To place a call, remove the telephone handset from its cradle. You should hear your dial tone. Dial normally. To end the call, hang up the handset.
- 3 To receive a call, remove the handset from its cradle. You can now hear and be heard by the calling party. To end the call, hang up the handset.
- 4 For handset use, depress the "ON/OFF" button again so that the color indicator does not appear. Pick up your handset as you would normally.

#### ■ Setting the Volume Control

To set the volume control to the hearing level most comfortable for you, start with the wheel turned to number 1, the lowest level. To increase the volume, rotate the wheel to a higher number. (Refer to [FIGURE 8](#) or [9](#), as appropriate)

#### ■ Using the Mute Button on the Modular Amplifier

- 1 To mute your voice while still hearing the caller, depress the "MUTE" button so that the color indicator is visible. (Refer to [FIGURE 10](#))
- 2 To resume speaking to your caller, depress the "MUTE" button again so that the color indicator does not appear.

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT YOUR AT&T REPRESENTATIVE.

4

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