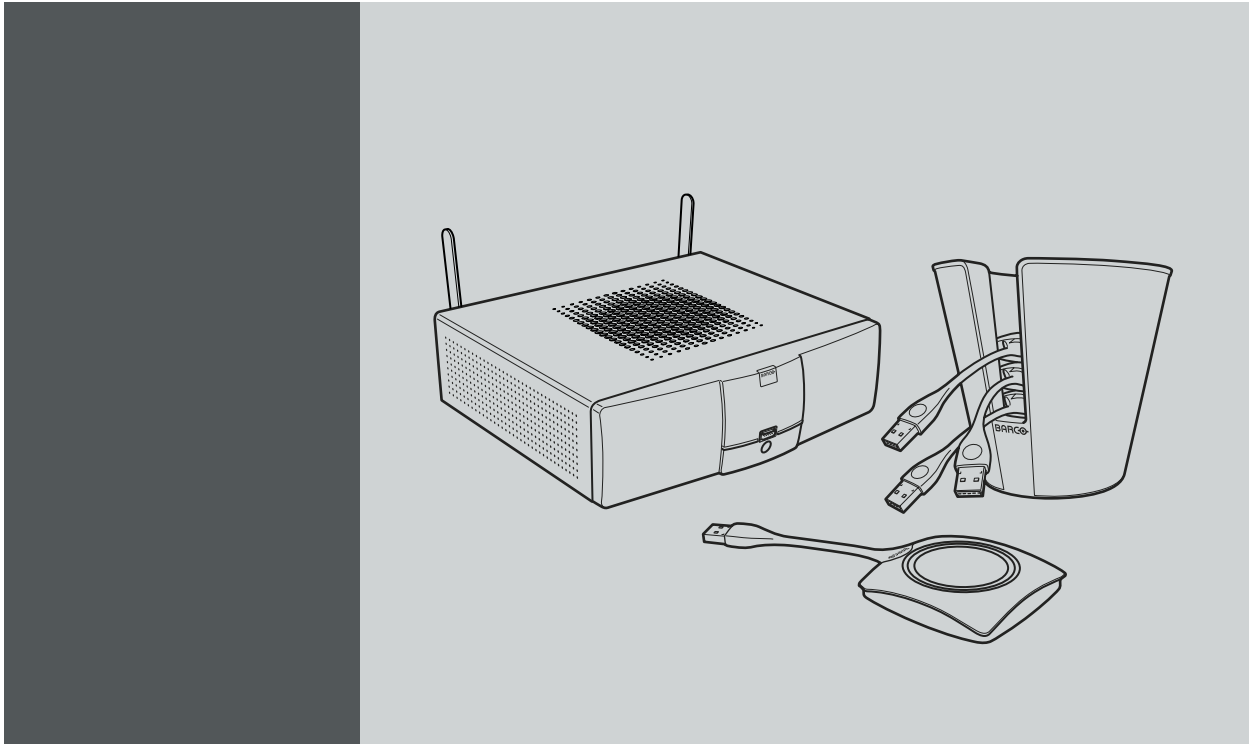


ClickShare



User Guide

R5900001/02
08/07/2013



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The environmental conditions as well as the servicing and maintenance regulations specified in the this manual must be complied with by the customer.

EN55022/CISPR22 Class A ITE (Information Technology Equipment)

Class A ITE is a category of all other ITE which satisfies the class A ITE limits but not the class B ITE limits. Such equipment should not be restricted in its sale but the following warning shall be included in the instructions for use:

Warning : This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Federal Communication Commission Interference Statement

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

If this equipment does cause interference with radio communications services, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation of the device.

FCC RF Radiation Exposure Statement: This device is capable of operating in 802.11a mode. For 802.11a devices operating in the frequency range of 5.15 - 5.25 GHz, they are restricted for indoor operations to reduce any potential harmful interference for Mobile Satellite Services (MSS) in the US. WIFI Access Points that are capable of allowing your device to operate in 802.11a mode (5.15 - 5.25 GHz band) are optimized for indoor use only. If your WIFI network is capable of operating in this mode, please restrict your WIFI use indoors to not violate federal regulations to protect Mobile Satellite Services.

Base Unit FCC ID: RYK-WPEA-121N

Button FCC ID: 2AAED-CLSBTN

Compliance Anatel (Brasil)

1. Este produto está homologado pela Anatel, de acordo com os procedimentos regulamentados pela Resolução nº 242/2000, e atende aos requisitos técnicos aplicados, incluindo os limites de exposição da taxa de absorção específica referente a campos elétricos, magnéticos e eletromagnéticos de radiofrequência de acordo com as resoluções nº 303/2002 e 533/2009. Para maiores informações, consulte o site da Anatel - www.anatel.gov.br
2. Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.

Canada, Industry Canada (IC) Notices

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Radio Frequency (RF) Exposure Information

The radiated output power of the Barco Wireless Device is below the Industry Canada (IC) radio frequency exposure limits. The Barco Wireless Device should be used in such a manner such that the potential for human contact during normal operation is minimized.

Base Unit IC ID: IC: 4104 A-AR5BHB116

Button IC ID: 9393B-CLSBTN

IC Antenna statement

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This radio transmitter 4104 A-AR5BHB116 has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Type: Dipole

Maximum Peak Gain: 2 dBi

Impedance: 50 Ohm

Canada, avis d'Industry Canada (IC)

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Informations concernant l'exposition aux fréquences radio (RF)

La puissance de sortie émise par l'appareil de sans fil Barco est inférieure à la limite d'exposition aux fréquences radio d'Industry Canada (IC). Utilisez l'appareil de sans fil Barco de façon à minimiser les contacts humains lors du fonctionnement normal.

IC ID Unité de Base: 4104 A-AR5BHB116

IC ID Button : 9393B-CLSBTN

Déclaration d'antenne d'Industry Canada (IC)

Conformément à la réglementation d'Industry Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industry Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

Le présent émetteur radio 4104 A-AR5BHB116 a été approuvé par Industry Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

Type: Dipole

Gain maximum: 2 dBi

Impédance: 50 Ohm

NCC Statement

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底座 CCAF11LP0930T5

按鈕 CCAJ13LP1890T2

KCC Statement

기본 장치	등록번호 KCC-RMM-BVY-CLICKBASE 기자체의 명칭 : 무선데이터통신시스템용 무선기기 모델명 : CLICKSHARE-BASE 본 기기는 내부에 인증 받은 무선모듈(인증번호 : ATH-AR5BHB116)을 내장하고 있음 본 기기와 20 cm 이상 떨어져서 사용하시기 바랍니다
버튼	등록번호 KCC-CRM-BVY-CLICKBUTTON 기자체의 명칭 : 특정소출력 무선기기(무선데이터통신시스템용 무선기기) 모델명 : CLICKSHARE-BUTTON

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1. INTRODUCTION

Overview

- Versions
- About this guide
- Symbols and fonts

1.1 Versions

Regional versions

Depending on the location where you buy the ClickShare product, the Base Unit and accessories are regionalized. By the time of release of this manual, 4 regional versions of ClickShare are available:

- Europe
- North America
- China
- Japan



The regional version of your ClickShare cannot be changed. That means that you cannot use it in another region.

For more information on the regional variants, refer to the ClickShare Installation Guide (R5900004).

1.2 About this guide

This manual

Partnumber	Description	Level
R5900001	User Guide	User

Available System documentation

This guide is part of the documentation set describing the ClickShare product.

Guide	Article number
User Guide	R5900001
Quick Start Guide	R5900002
Installation Guide	R5900004
Safety Guide	R5900005
Service Guide	R5900006
Button Guide	R5900007
Rack Mount Guide	R5900008
Recycling Manual	R5900009

A printed copy of the Safety Guide and Quick Start Guide is included in the ClickShare box at purchase. Please check online for the other documents.



Always check for the latest version of the manual on www.barco.com/clickshare Click on Visit the ClickShare product page and go to tab Downloads..








Depending on the ClickShare version, some graphics might be different to the ones used in this manual. This however does not have any effect to the functionality.

The User Guide describes how to use ClickShare. It also contains a basic troubleshooting part where you can search for a solution when a problem occurs.

1.3 Symbols and fonts

Symbol overview

The following icons are used in the manual :

	Caution
	Warning
	Info, term definition. General info about the term
	Note: gives extra information about the described subject
	Tip: gives extra advice about the described subject

Font overview

- Buttons are indicated in bold, e.g. **OK**.
- Menu items are indicated in *italic*.
- Step related notes, tips, warnings or cautions are printed in *italic*.
- Procedure related notes, tips, warnings or cautions are printed in **bold** between 2 lines preceded by the corresponding icon.

2. INTRODUCTION TO CLICKSHARE

Overview

- About the ClickShare product
- About the Base Unit
- About the Button
- About the Tray
- ClickShare App

2.1 About the ClickShare product

ClickShare sets

ClickShare makes connecting to the meeting room's video system a matter of clicking a Button. This one click wonder not only helps the presenter get the presentation on-screen in a second, but it also allows the other people in the meeting to participate more actively. The result is enhanced meeting efficiency and better decision-making.

At the moment 4 different sets are available on the market. Each set is sold in its specific region and it can only be used in that specific region.

Components ClickShare set

A standard ClickShare set consists of a Base Unit, a Tray and 4 Buttons. Depending on the location where you buy the product, the software of the Base Unit is different. If needed, you can buy additional Buttons and Trays.

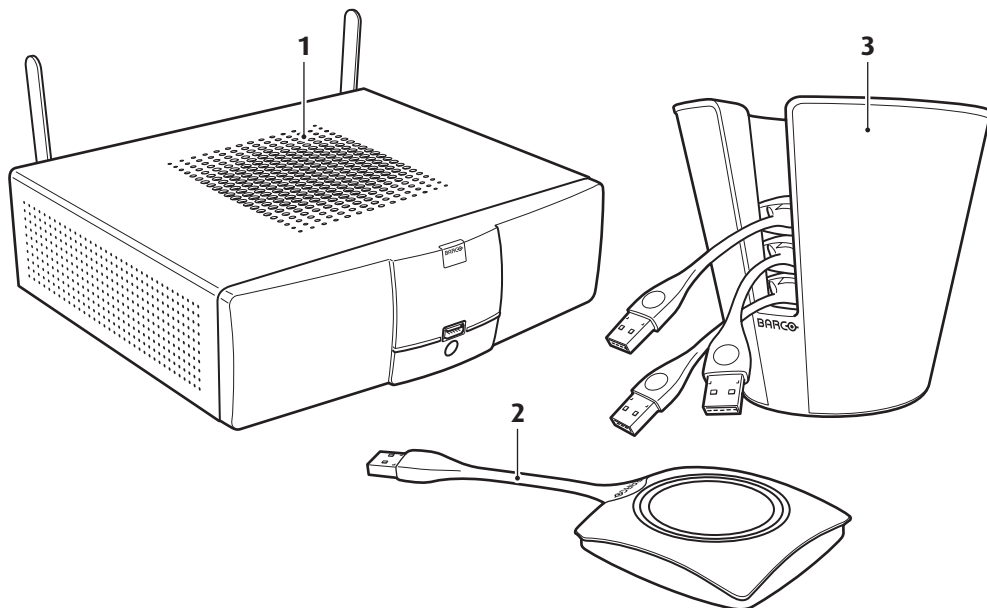


Image 2-1
ClickShare main components

1	Base unit
2	Button
3	Tray

Accessories included

Depending on the country where you buy the product, the following regionalized accessories are also included in the ClickShare box.

Regional version	Contains	Accessories included
R9861005EU	<ul style="list-style-type: none"> • R9861006BEU • 4x R9861006D01 • R9861006T01 	<ul style="list-style-type: none"> • power cables CEE7 and BS 1363 • wall/ceiling mounting brackets • a DVI to VGA converter

Regional version	Contains	Accessories included
R9861005JP	<ul style="list-style-type: none">• R9861006BJP• 4x R9861006D01• R9861006T01	<ul style="list-style-type: none">• power cable JIS C8303• wall/ceiling mounting brackets• a DVI to VGA converter
R9861005CN	<ul style="list-style-type: none">• R9861006BCN• 4x R9861006D01• R9861006T01	<ul style="list-style-type: none">• power cable GB 2099• wall/ceiling mounting brackets• a DVI to VGA converter
R9861005NA	<ul style="list-style-type: none">• R9861006BNA• 4x R9861006D01• R9861006T01	<ul style="list-style-type: none">• power cable NEMA 5/15• wall/ceiling mounting brackets• a DVI to VGA converter
R9861005WW	<ul style="list-style-type: none">• R9861006BEU• 4x R9861006D01• R9861006T01	<ul style="list-style-type: none">• power cables CEE7 and BS 1363• wall/ceiling mounting brackets• a DVI to VGA converter

Contact your local sales representative for the correct regional variant to be used in your country.

Optional accessory: ClickShare Link

Order number: R9861001



Image 2-2
ClickShare Link

Using the optional ClickShare Link allows you to use your iPad with ClickShare.

Via a cable or wireless via Apple TV, the complete content of your iPad touchscreen is transferred to the meeting room screen

A ClickShare Link kit contains:

- 1 ClickShare Link unit
- 1 DVI to HDMI convertor
- 1 power adapter
- 4 power clips
- 1 USB cable

2.2 About the Base Unit

Base Unit functionality

The Base Unit receives the wireless input from the Buttons and controls the content of the meeting room display and the sound of the meeting room's audio system.

The Base Unit can be inside a cabinet in the meeting room, or put on the meeting room table or mounted on a wall or ceiling. Check the Installation Guide for instructions on how to install the Base Unit.

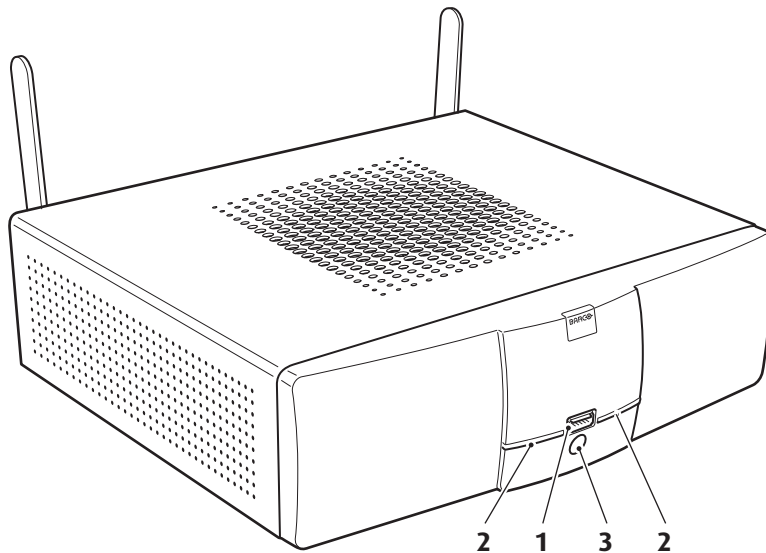


Image 2-3
The Base Unit

1	USB port
2	Status LED strip
3	Standby Button

Table 2-3

USB Port

The USB port is used to update the software of both the Base Unit and the Buttons.

When plugging in the Button into the Base Unit, the Button is paired to the Base Unit. The Base Unit checks whether the software and firmware of the Button is up to date. If not, the Base Unit updates the software and/or firmware.

Status LED strips

The color of the LEDs at the front of the Base Unit give information on the status of the system.

LEDs behavior	Explanation
static red	<ul style="list-style-type: none"> receiving content from the Buttons and streaming towards the display. pairing and software update of the Button is done. You can now unplug the Button from the Base Unit. during the first phase of the Base Unit boot process.
blinking white	<ul style="list-style-type: none"> system is starting up (during the second phase) Button pairing is in progress software update of the Base Unit
slow blinking white	<ul style="list-style-type: none"> standby mode (i.e. muting the display output)
static white	<ul style="list-style-type: none"> awake and ready (i.e. showing the welcome message on the display) pairing is done
red blinking	<ul style="list-style-type: none"> an error occurred

Standby button

The button at the front of the Base Unit has a power on/off function and a standby function.

- When the system is awake, a short push triggers the system to go into standby mode.
- When the system is in standby mode, a short push triggers the system to wake up.
- When the system is powered on, a long push makes the system to shut down and power off.
- When the system is shut down, a long push or short push triggers the system to start up.

2.3 About the Button

Button functionality

By default, the ClickShare Set comes with four Buttons. A Button contains three main functional components.

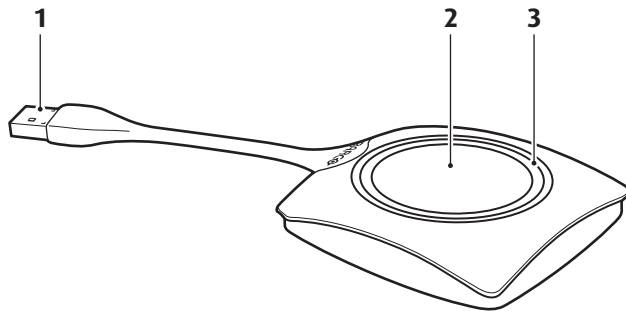


Image 2-4
The Button

1	USB connector
2	Button
3	LED ring

Table 2-5



Handle the Button cable with care. Rough handling might cause defects.

USB connector

Using the USB connector the Button can be plugged into a laptop (for sharing your screen) or in the Base Unit (for pairing the Button to the Unit or updating its software).

Button

Click the Button to display the content of the laptop's screen on the meeting room display. Clicking the Button during the meeting will toggle the sharing of the screen.

Holding the Button for 2 seconds brings the content of the laptop's screen as full screen on the meeting screen, removing other sources currently displayed.

LED ring

The LED ring indicates the current status of your ClickShare.

LEDs behavior	Explanation
white blinking	<ul style="list-style-type: none">the Button is plugged in the laptop and initializing or waiting for the user to start the ClickShare application.pairing/software update of the Button in the Base Unit is in progress.
static white	<ul style="list-style-type: none">ClickShare is ready to start sharing your screen.pairing is done. You can now unplug the Button from the Base Unit.
static red	<ul style="list-style-type: none">sharing your screen with the display.pairing and software update is done. You can now unplug the Button from the Base Unit.
red blinking	<ul style="list-style-type: none">an error occurred.
off (no light)	<ul style="list-style-type: none">the Button is not or not properly inserted into the USB port.the Button might be defective.the USB port or computer might be defective.

2.4 About the Tray

Tray functionality

The function of the Tray is to hold the Buttons on the table when the meeting has finished. The Tray can hold up to 4 Buttons.

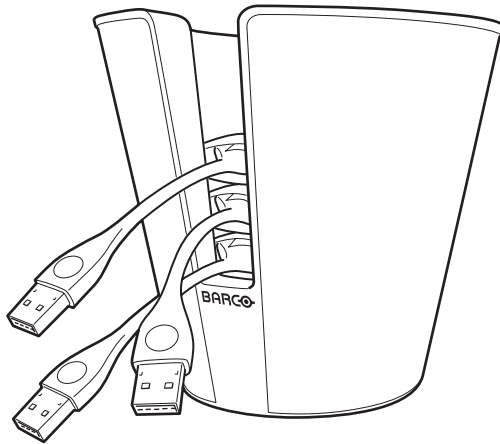


Image 2-5
Tray

2.5 ClickShare App

Introduction



The ClickShare App is freely available from the Apple store. It allows one to display static content such as PDF and JPG documents on iPads and iPhones.

The App is like a virtual Button, including the multiple on screen composition and the show-me-only capability. Content from tablet devices running the App is treated by the Base Unit just like content coming from a physical Button. Although the App does not provide an exact real-time mirroring of the client device's screen like the Button (which is not possible for technical and legal reasons), it is a bit better than pure static content in the sense that also zooming in and out using the pinch gesture and annotating using a virtual pen are possible. The App also has a shot-and-show capability. This means that while the App is running in the background, a picture taken with the built-in camera or a snapshot taken using the two button gesture will automatically be sent to the Base Unit.

Before you can use your iOS device with the ClickShare App, you have to connect the wifi with the ClickShare SSID. Follow the instructions as given in your iOS device user guide.

2. Introduction to ClickShare

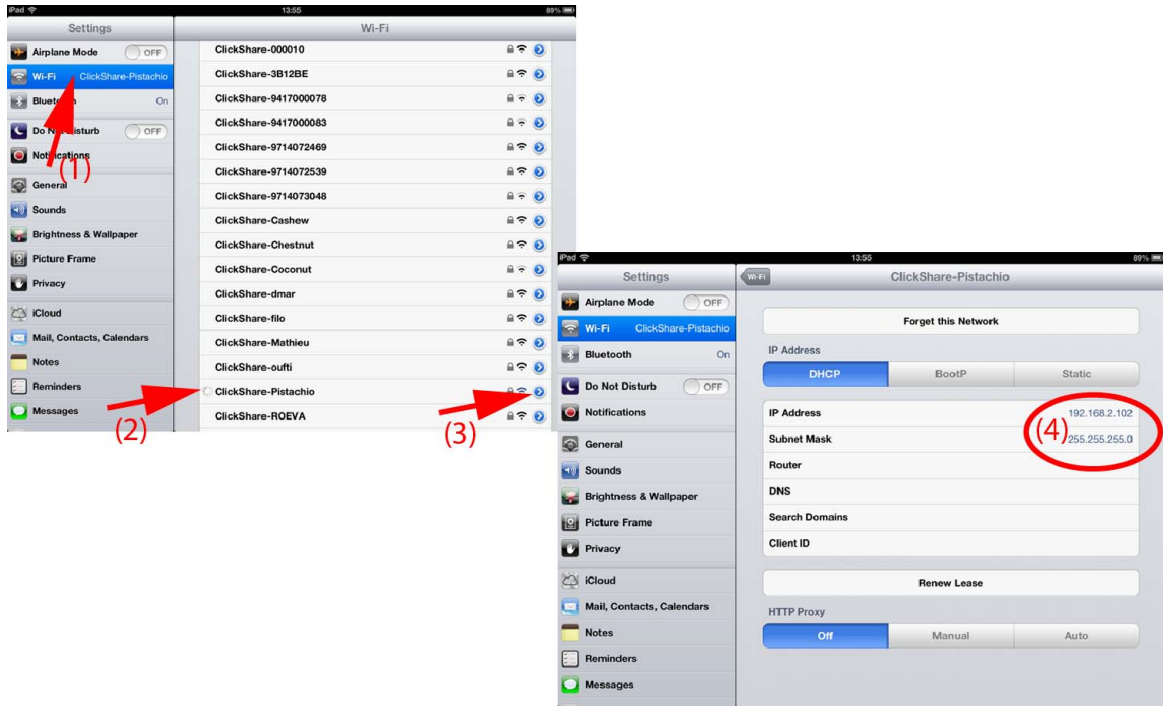


Image 2-6

- 1 WiFi connection
- 2 Spinning circle, means connected but no internet connection
- 3 Click on arrow to open the IP addresses
- 4 Valid IP address from ClickShare



Image 2-7

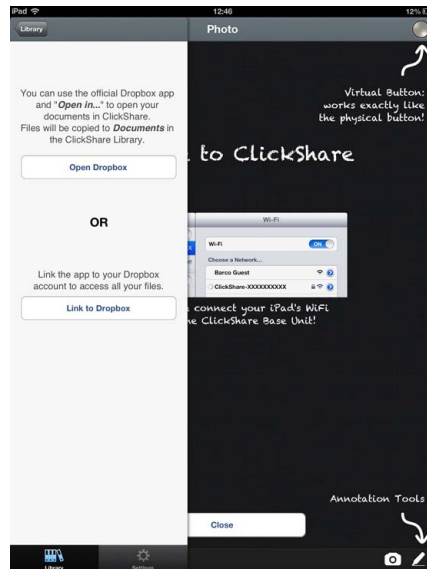


Image 2-8

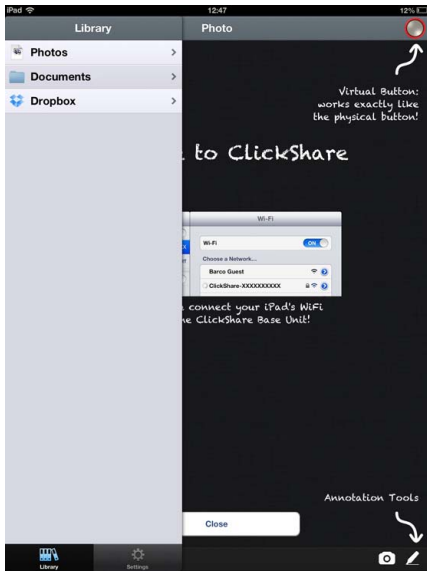


Image 2-9

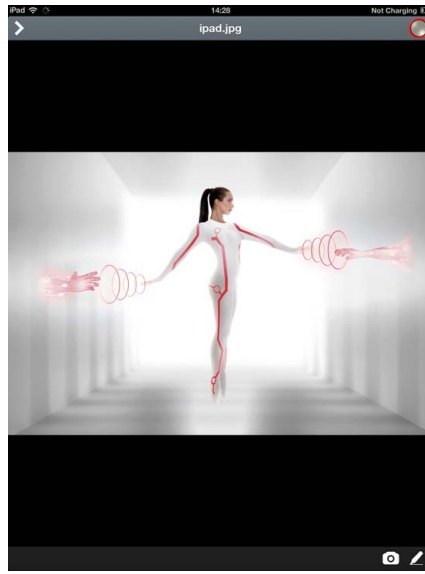


Image 2-10

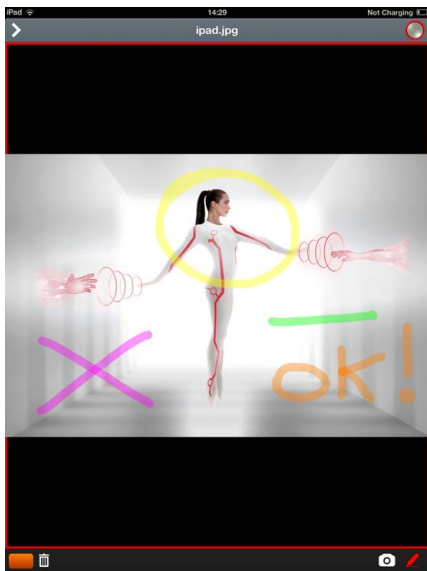


Image 2-11

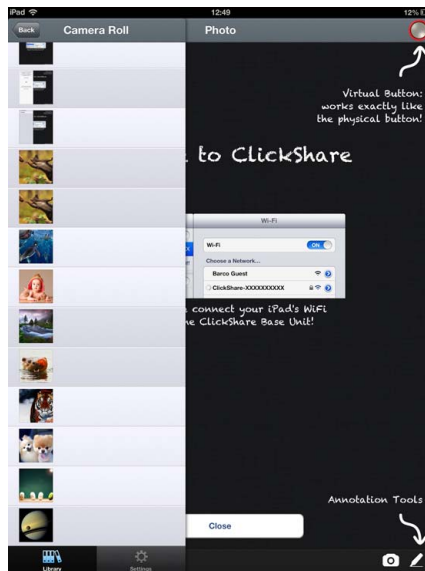


Image 2-12



Image 2-13

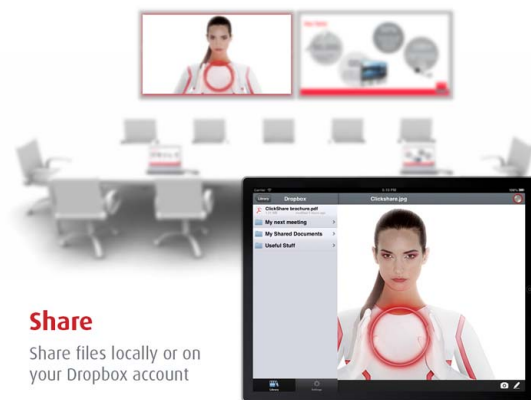


Image 2-14

2. Introduction to ClickShare

Clarify

Click the marker, pick your color, and annotate



Image 2-15



Zoom

Pinch and zoom to show extra detail

Image 2-16

Shot and show

Make a screenshot to share any content



Image 2-17

3. GETTING STARTED

Overview

- Powering the Base Unit on and off
- Basic Use
- Advanced Use
- Use of an iOS device with ClickShare Link
- User Interface
- Capture mode: detailed - fast
- Shared desktop: primary - extended
- Audio configuration
- Pairing

3.1 Powering the Base Unit on and off

About power mode

You can power on and off the Base Unit and bring the system in standby mode. In standby mode the system mutes the output signal to the display. If your display supports this, it will automatically enter power saving mode.

To power on the Base Unit or awake it from standby

1. When the Base Unit is shut down, set the rocker switch at the back of the Base Unit to "1". Refer to image 3-1.

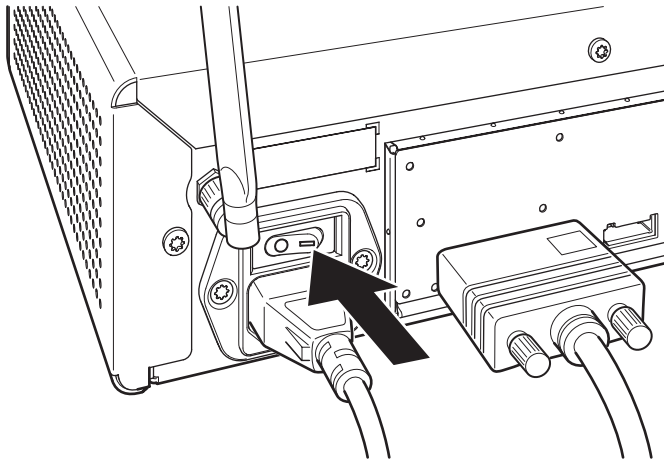


Image 3-1
Rocker switch

2. If the system does not start up automatically, push the standby button shortly. Refer to image 3-2.

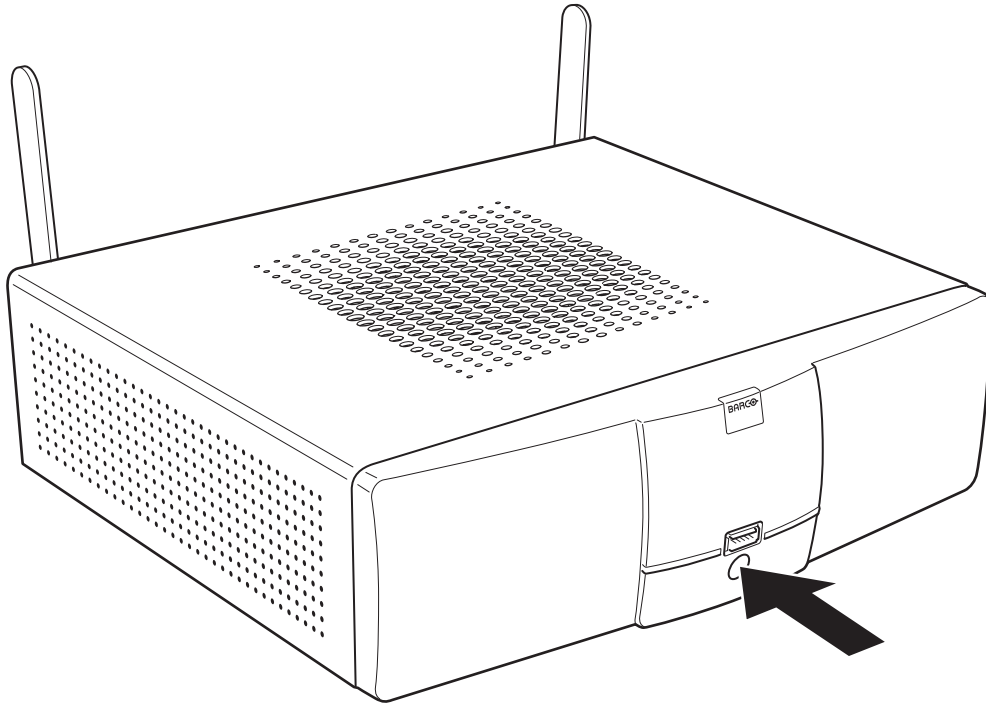


Image 3-2
Standby button

The system is now powered on.

To put the Base Unit in standby mode or awake it

1. Push the standby button shortly.
Refer to image 3-2.

Note: *If you plug in a Button into your laptop and connect to it, the Base Unit automatically wakes up from standby (enable its display output).*

If no Buttons have been connected to it for some time, the Base Unit can automatically enter standby mode.

To shut down the Base Unit

The Base Unit can be shut down in two ways :

1. Push the standby button until the Base Unit shuts down.
Refer to image 3-2.
2. Set the rocker switch at the back of the Base Unit to "0".
Refer to image 3-1.

3.2 Basic Use

Basic functionality

When entering a meeting room equipped with ClickShare and if the display is not in power saving mode, the ClickShare wallpaper is shown on the display. The content of the wallpaper depends on the setup.



Image 3-3

Starting to use ClickShare is now very simple.

To start using ClickShare

1. Take a Button out of the Tray.

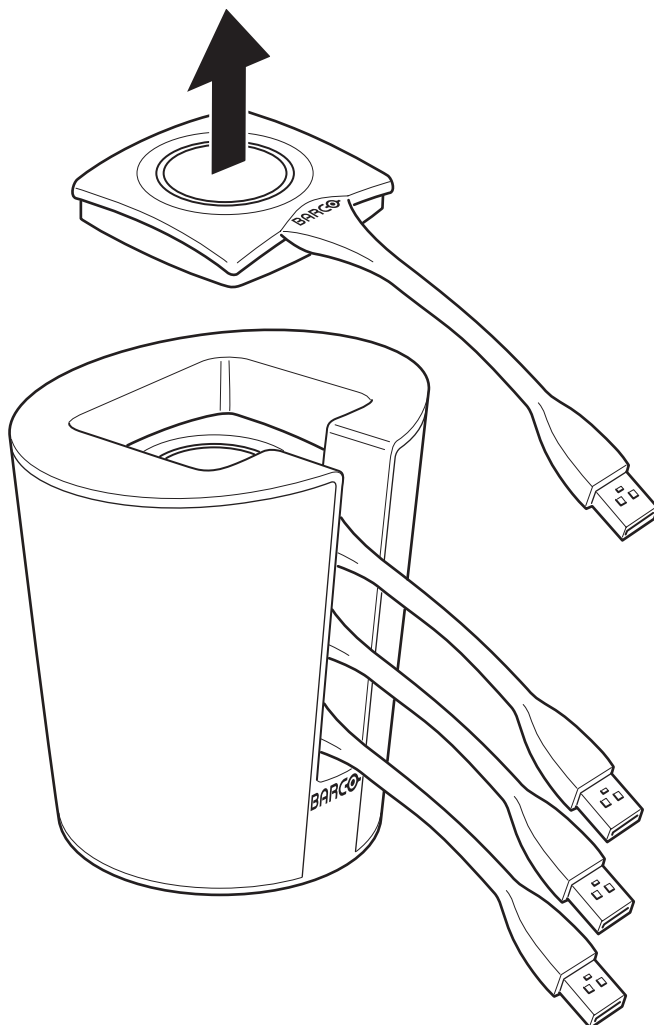


Image 3-4

2. Insert the Button into a USB port of your laptop.

3. Getting Started

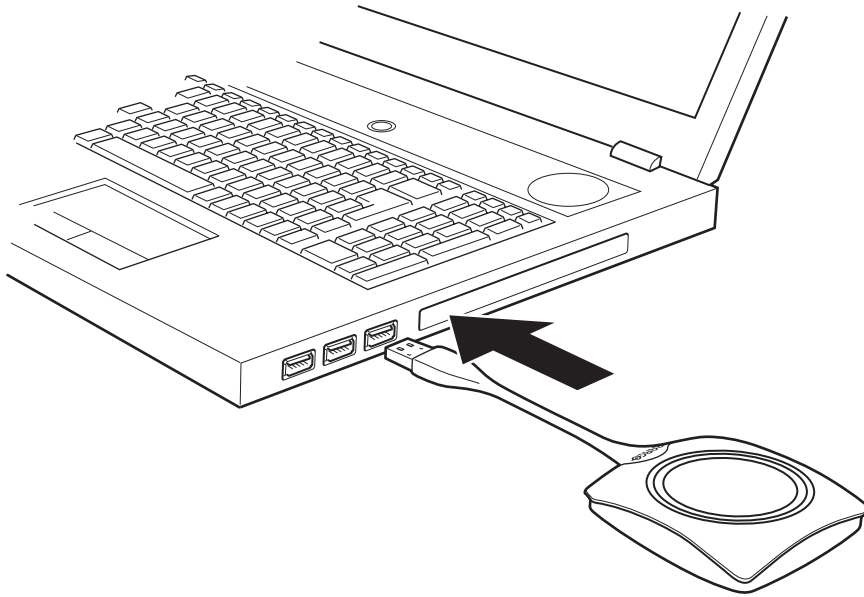


Image 3-5

The LEDs of the Button start flashing white.

On your laptop a new drive appears.
Two situation are possible now:

- A launcher is preinstalled on your laptop (downloaded from the Base Unit or Barco website, or deployed company-wide by your IT department). ClickShare is immediately available. You can continue with step 5.
- nothing is pre-installed. Continue with step 3.

3. Browse to and double-click the ClickShare drive on your laptop.

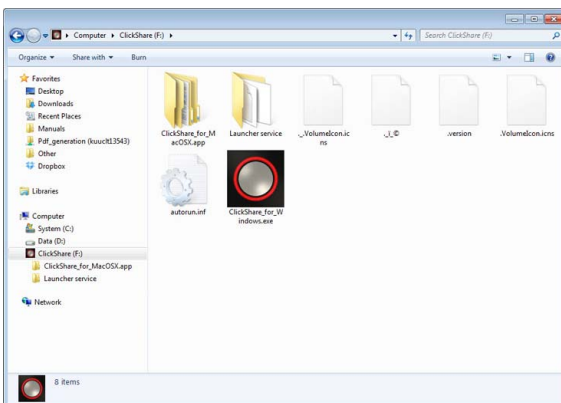


Image 3-6
Windows environment

4. Double-click the ClickShare application.

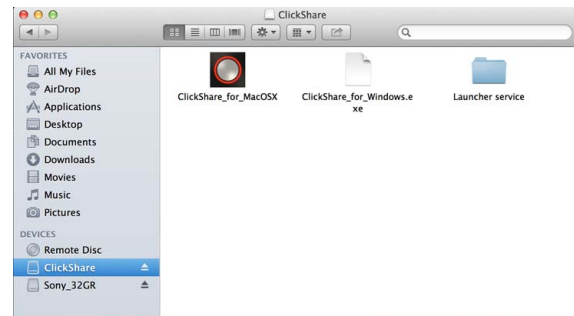



Image 3-7
MAC environment

The ClickShare client software starts and its icon appears in the system tray.

On a Windows computer: 

On a Macintosh: 

When the system is ready for use, a message appears close to the systray icon.

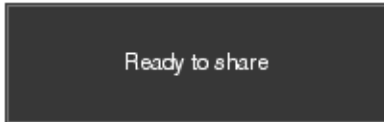



Image 3-8

The LEDs of the Button are static white.

- To share your screen on the display, click the Button.

The LEDs of the Button become static red and your screen appears on the display. When audio is enabled on the ClickShare Base Unit, the audio of your laptop is also available on the audio output of the Base Unit and it will be played via the meeting room audio system. The icon return to the same state as in step 4.

In the system tray, the ClickShare icon starts rotating. On Windows computers the icon changes into .

The name of the user logged on to the laptop which is sharing its content is briefly shown in the bottom left corner of the added content.

ClickShare automatically scales the content of your screen to the resolution of the meeting room display. The aspect ratio of your screen is maintained to make sure the proportions are correct.

- To remove your content from the display, click the Button again.

The LEDs of the Button become static white.

- When leaving the meeting room, unplug the Button from your laptop and put it back in the Tray.

No trace of the ClickShare application is left on your laptop.

3.3 Advanced Use

Advanced functionality

ClickShare can show the content of up to four wireless sources or three wireless sources and one ClickShare Link (for an iPad) on the meeting room display(s) at the same time. A wireless source is a ClickShare Button, or either an iPad or android device sharing via the ClickShare app. This means by clicking their Button, clicking the virtual button in the ClickShare app or connecting an iOS device through the ClickShare Link, four persons in the meeting room can display their screens simultaneously. They appear as follows:

For a meeting room with a single display:

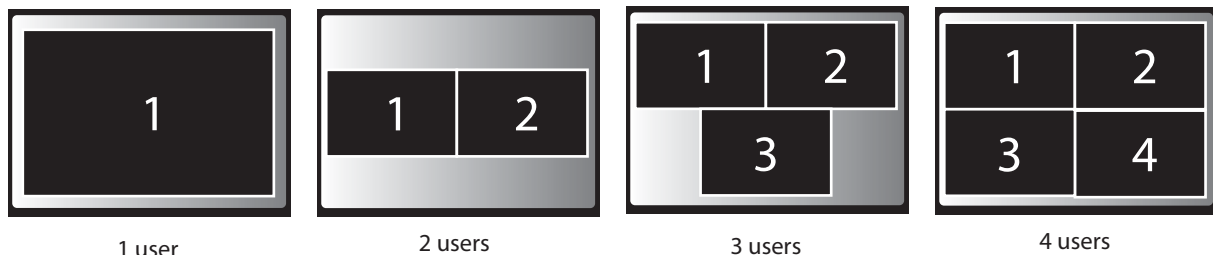


Image 3-9
Position on single display

For a meeting room with a dual display:

3. Getting Started

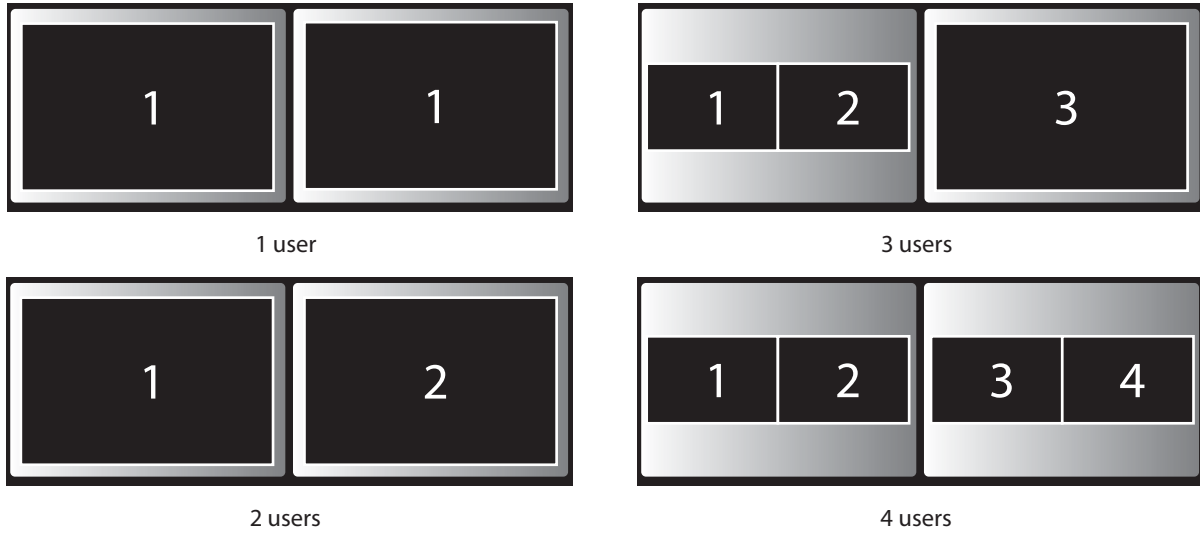


Image 3-10
Position on Dual screen

One display must support Display Port, otherwise an adapter piece from display port to DVI must be used.

For a single display 2560x1080 Panoramic setup

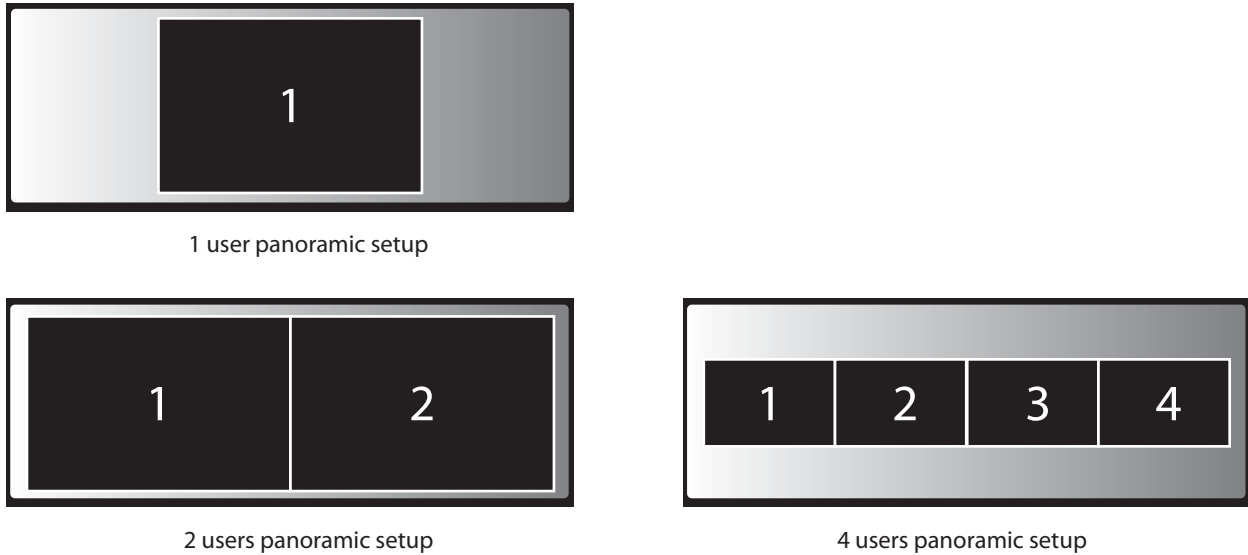


Image 3-11

For Panoramic projectors which require Dual Link DVI in, use the Barco kit B5606021 to convert DisplayPort into Dual Link DVI.



Image 3-12
DisplayPort convertor

If you are the fifth user who wants to share his screen, you are blocked. A message appears on your screen telling you the maximum number of users being displayed simultaneously has been reached. You can decide to wait until one of the four users removes his content from the display or you can decide to show your content full screen. In that case, the four screens that were being displayed are removed and your screen is displayed full screen.

To show your content on the display full screen

1. Click and hold the Button for 2 seconds.

Your content is shown full screen on the display. If other persons were sharing their content on the display, their screens are removed. Their Buttons's LEDs are now shining white again.

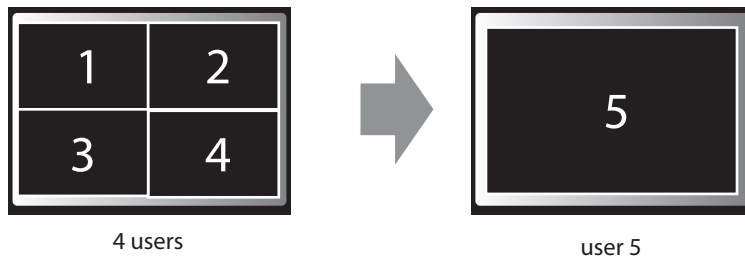


Image 3-13
Single display

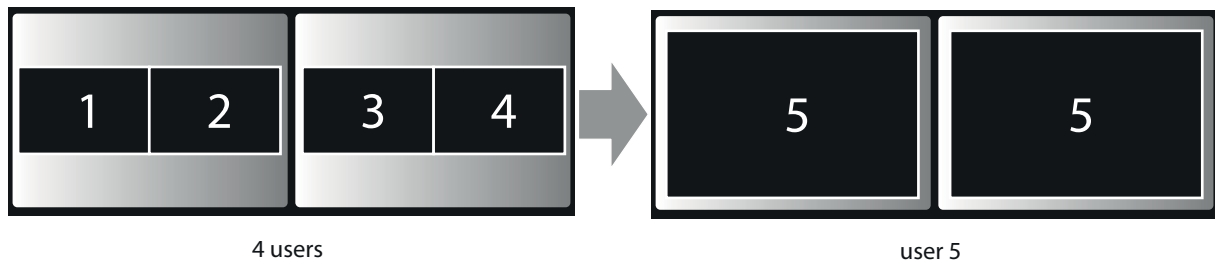


Image 3-14
Dual display

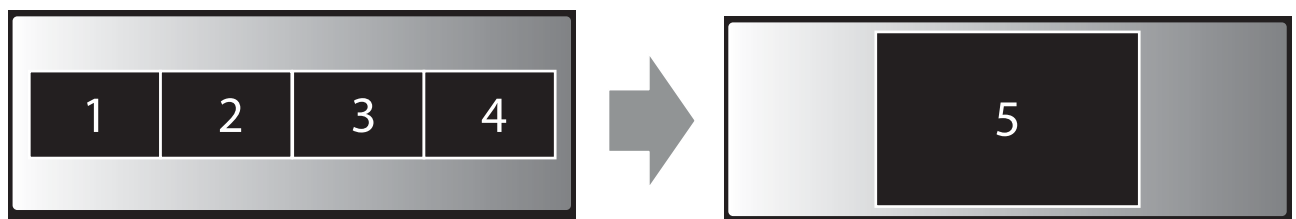


Image 3-15
Panoramic display



When you click again, your content is removed and the Base Unit shows the welcome screen again. The content of the previous users is not restored on the display.

3.4 Use of an iOS device with ClickShare Link

About using an iOS device with ClickShare Link

The content of the iOS device touchscreen can be displayed on the large meeting room display(s) as one of the possible sources. The optional ClickShare Link must be installed in the meeting room before an iOS device can participate by sharing its screen content. For more information about the physical installation of ClickShare Link in combination with an iOS device, consult ClickShare's installation guide (R5900004)

Necessary parts

- a ClickShare Link
- an HDMI cable
- optional: an iOS device HDMI adapter or an Apple TV

Connection with cable

1. Connect the iOS device HDMI convertor to your iOS device.
2. Connect the ClickShare Link to the power and to a rear USB port of the Base Unit.
3. Connect the HDMI port of the iOS device to the input of the ClickShare Link.

The content of the screen will be displayed on the meeting room screen.

Connection via Apple TV

As per the above but connect the ClickShare Link input to the Apple TV instead of the iOS device.

1. Connect to the appropriate network and start sharing by enabling *AirPlay mirroring*. For more information on how to setup, consult the iOS device's user guide.

Note: Always use *AirPlay mirroring*. Streaming is not supported.

3.5 User Interface

User Interface functionality

After launching the client, the ClickShare icon appears in the system tray.

ClickShare context menu

The content of the context menu is related to the operating system.

1. Right-click the ClickShare icon in the system tray.

The context menu appears.

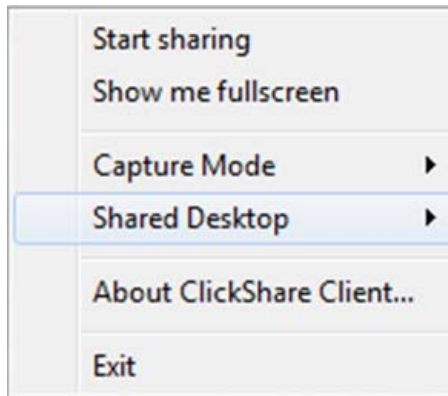


Image 3-16
Context menu

2. From the list, click the action you want to perform.

Click	To	Result
Start sharing	to show your screen on the display.	The LEDs of your Button become red.
Show me fullscreen	to bring the content of your screen on the display full screen.	The screens of other users that were shown on the display disappear.
Capture mode (only for Windows XP, Windows7 and Windows8)	to choose between detailed and fast	Tune video performance and quality
Shared desktop (only for Windows7 and Windows8)	to select primary or extended desktop	Depending on the selection the primary or the extended display is displayed.
About ClickShare Client	to find out the ClickShare software version.	Here you can find more information on the ClickShare software version.
Exit	to close ClickShare.	The ClickShare icon disappears from the system tray and the LEDs of the Button start blinking white.

3.6 Capture mode: detailed - fast



Only for Windows XP, Windows7 and Windows8

About capture mode

Detailed capture mode may capture more details and overlays but video throughput may decrease a bit. Selecting this mode will change the window settings and switch off the GPU accelerator of the video card.

Fast capture mode may capture faster but it may lose some information.

Default setting: Detailed

How to change

1. Right click on the ClickShare icon in the system tray (1).

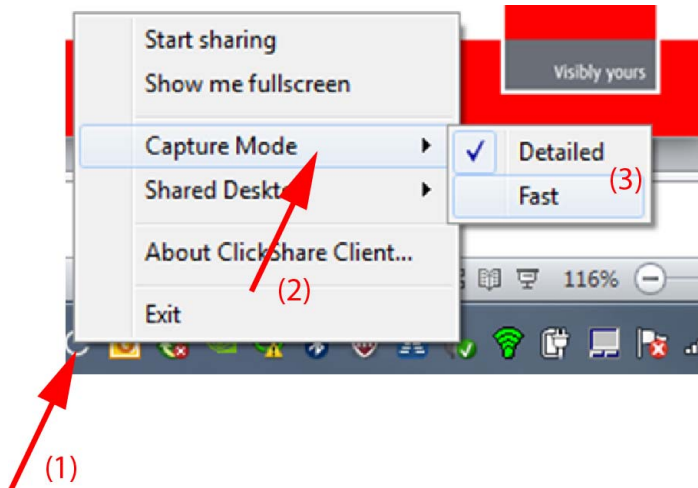


Image 3-17
Capture mode selection

A context menu opens.

2. Select *Capture mode* (2).

3. Select the desired setting (3).

Detailed : more information but slower

Fast: fast capturing for higher video throughput.

3.7 Shared desktop: primary - extended



Only for Window7 and Windows8

About shared desktop

Depending on your selection, your primary screen or your extended screen will be captured and displayed via ClickShare. That extended screen can be a physical screen or a virtual screen.

With extended desktop you can take advantage of both your laptop screen and the central meeting room display. Presentation notes or other material on primary screen will not be displayed to everyone.

PC with virtual extended screen:



Image 3-18

Primary screen displayed on the PC, extended screen displayed on the meeting room display.



Image 3-19

PC with one extended screen connected. That extended screen will be captured and displayed on the meeting room display.



Image 3-20

PC with two extended screens connected. The first extended screen, screen 2 will always be captured and displayed on the meeting room display.



To know if your system supports the extended desk top feature, press **Window key + P**. It should bring up the following pop-up on screen:



Image 3-21

How to select

1. Right click on the ClickShare icon in the system tray (1).

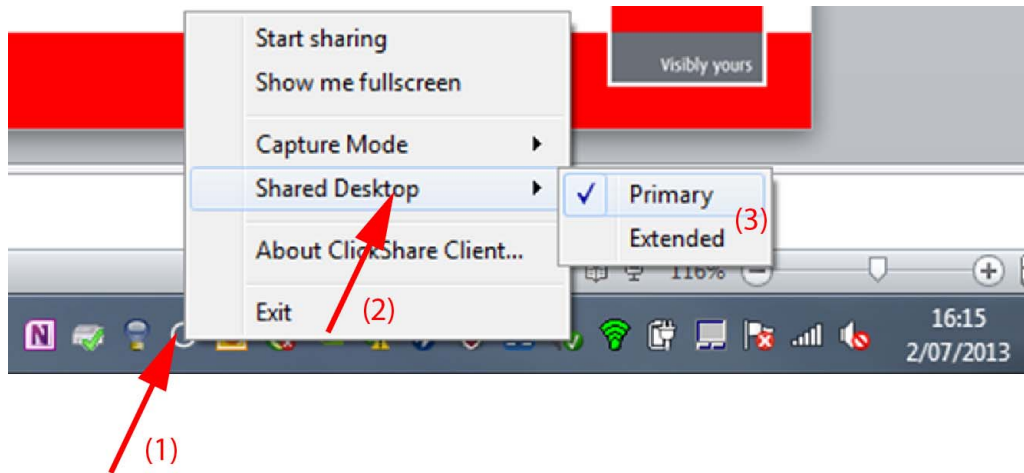


Image 3-22
Shared desktop selection

A context menu opens.

2. Select *Shared Desktop* (2).
3. Select the desired setting (3).

Primary : the primary PC screen is displayed on the meeting room display.

Extended always the secondary screen is displayed on the meeting room display.

Known issue

- Virtual Extended Desktop not supported on some Windows7 and Windows8 systems due to a problem in recent versions of the AMD graphical driver. Downgrade to an older version of the driver might resolve the issue.

3.8 Audio configuration

Audio configuration

The audio signals from the different users are mixed in the Base Unit to one output signal. Each connected user must control his own audio signal using the audio configuration of his computer. If he does not want to broadcast his audio signal, he has to mute audio on his computer.

For some operating system, it is necessary to set ClickShare as your default output device. Once you unplug the Button, the default setting is switched back to the previous setting.

Set ClickShare as default in Windows 7

1. Right click on the speaker icon in the system tray (1).

3. Getting Started

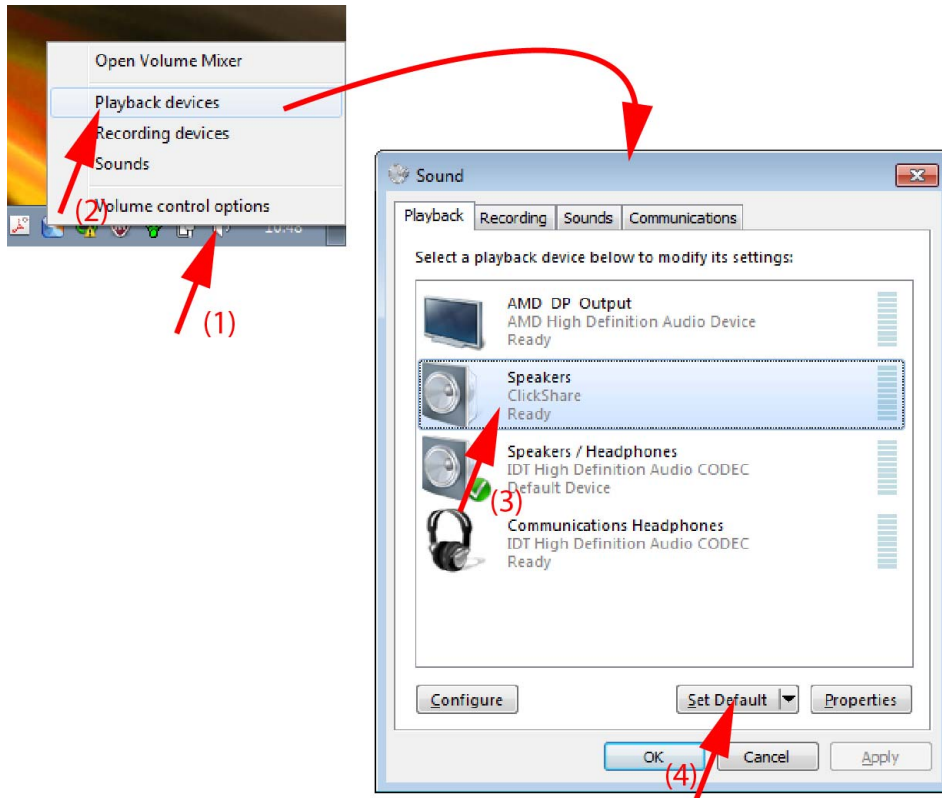


Image 3-23
Speakers ClickShare, default

2. Click *Playback devices* (2).
The *Sound* window opens on the *Playback* tab.
3. Select *Speakers ClickShare* (3) and click *Set default* (4).
4. Click **Apply** or **OK** to activate the new setting.

Set ClickShare as default in Windows XP

1. Right click on the speaker icon in the system tray.

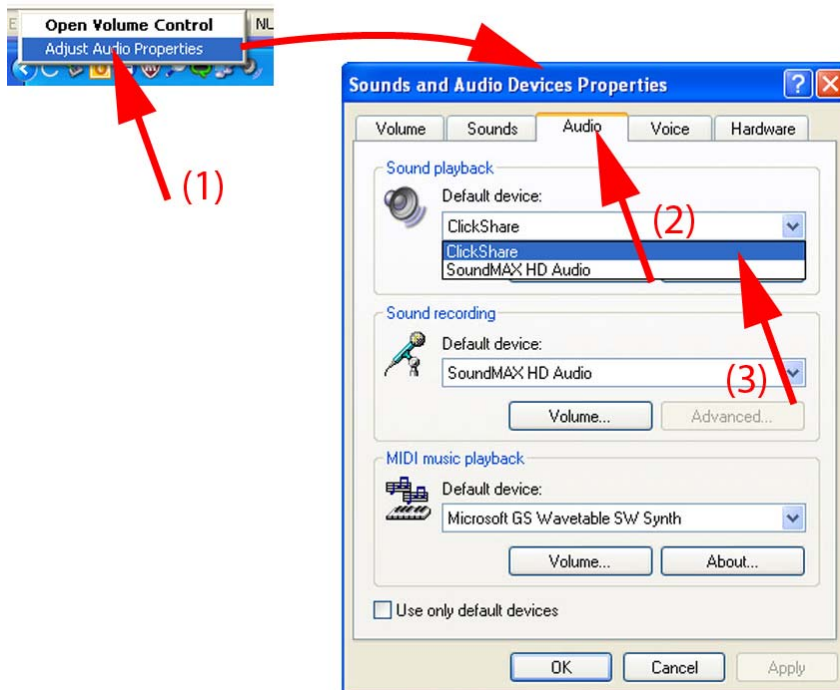


Image 3-24
Speakers ClickShare, default

2. Click *Adjust Audio Properties* (1).
The *Sound and Audio Devices Properties* window opens.
3. Select **Audio** tab (2).
4. Click on the drop down box in the *Sound playback* pane and select *ClickShare* (3)..
5. Click **Apply** or **OK** to activate the new setting.

Set ClickShare as default on MAC

1. Click on the Apple logo on the menu bar (1) and select *System Preferences..* (2).

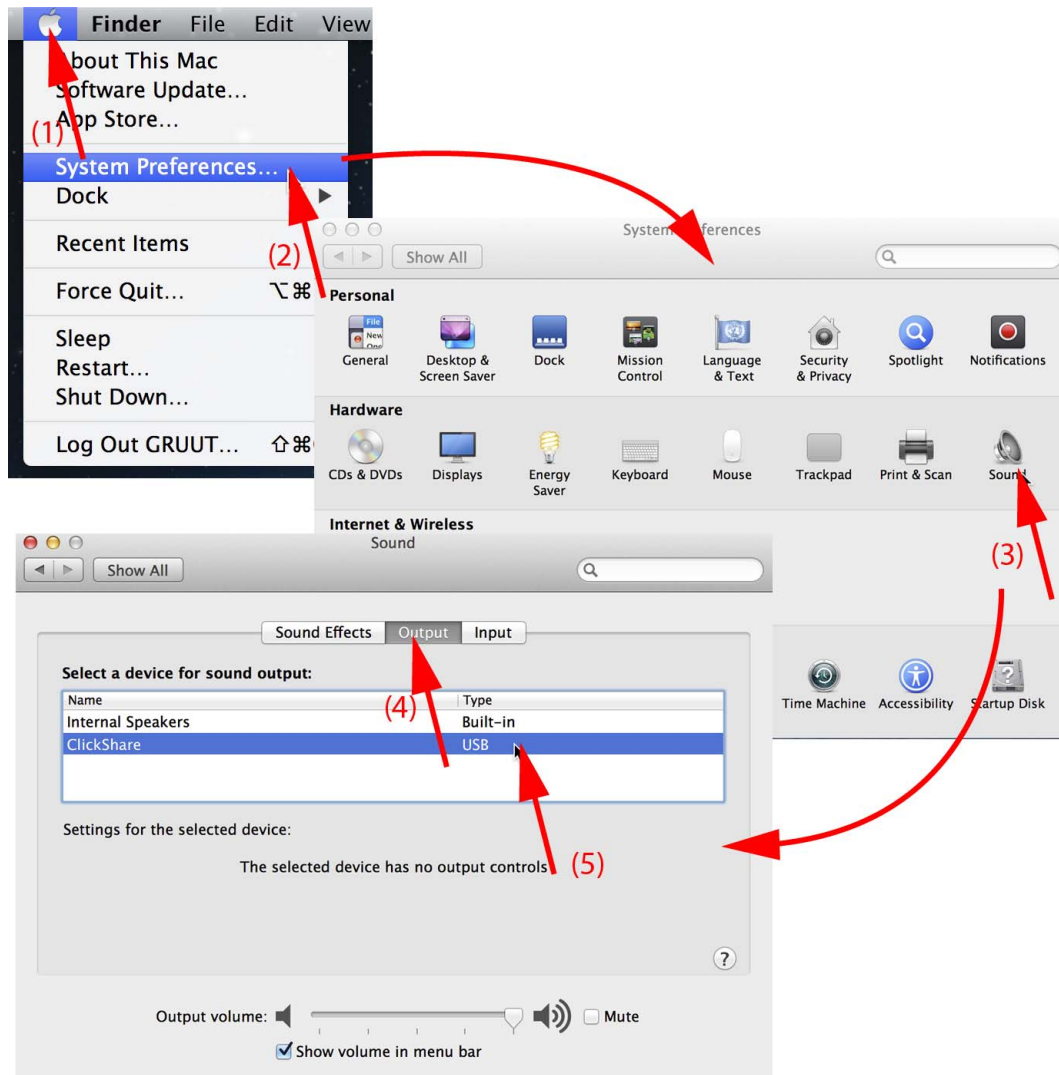


Image 3-25
Speakers ClickShare, default

2. Click on the *Speaker* icon (3).
The *Sound* window opens.
3. Select the *Output* tab (4) and activate *ClickShare* (5).

3.9 Pairing

Pairing of the Buttons with the Base Unit

To be able to use a Button it should be assigned to the Base Unit you are using. This process is called pairing. By default, the four Buttons delivered with the ClickShare set are already paired to the specific Base Unit.

In case you buy additional Buttons or when a Button should be assigned to another Base Unit, the Button needs to be paired (again). When updating the Base Unit software, it is advised to also pair your Buttons with the Base Unit to update their software.



A Button can only be paired to one Base Unit at a time.

The Button will always make connection to the Base Unit it was last paired to.

To pair a Button to the Base Unit

1. Insert the Button in the USB port at the front of the Base Unit you are using.

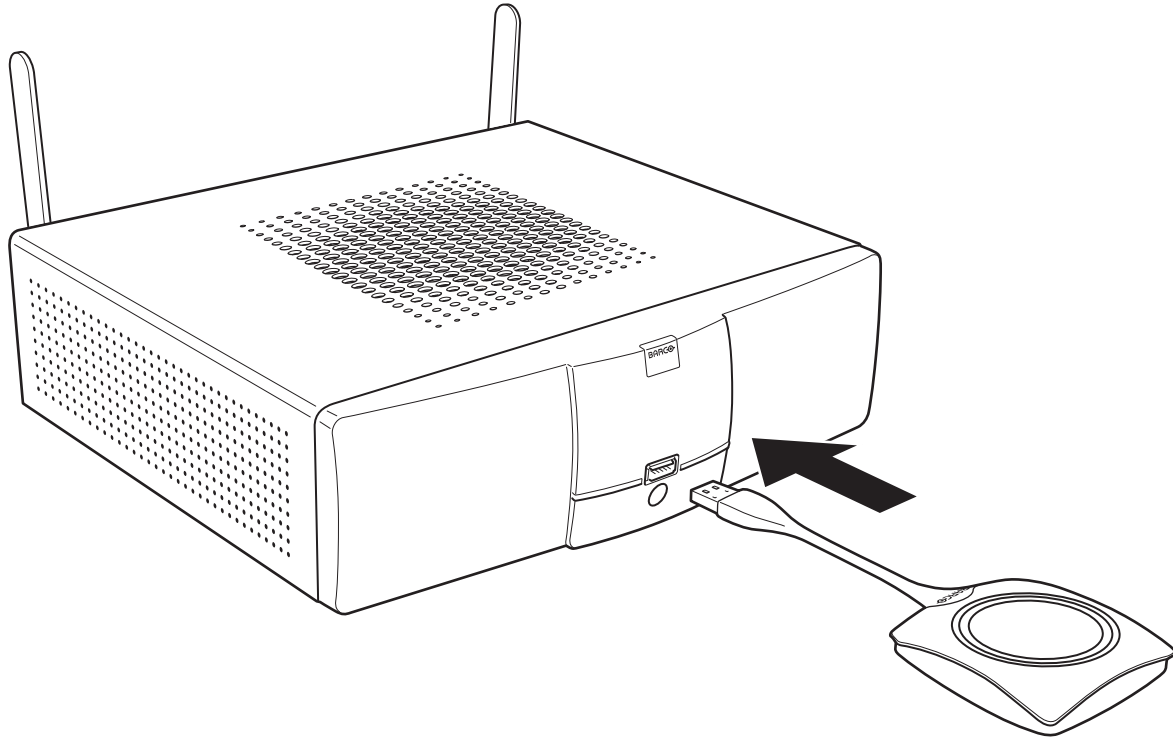


Image 3-26
Inserting Button into the Base Unit

Both the LEDs of the Button and the LEDs of the Base Unit are blinking white. This means pairing is in progress.

The Base Unit automatically checks whether the software of the Button is up to date. If not, the Base Unit updates the Button software. This may take more time.

During the pairing and update process, a message is displayed on the screen: *"Pairing and updating Button. Busy pairing and updating"*

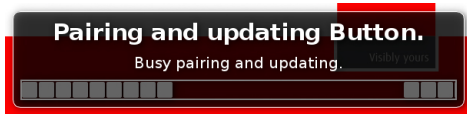


Image 3-27
Pairing message

The result of the pairing process can be as follows:

- When the LEDs become static white, the Button is paired to the Base Unit, but no software update was needed. You can unplug the Button from the Base Unit.
- When the LEDs become static red, the Button is paired to the Base Unit and the software update has finished. You can unplug the Button from the Base Unit.

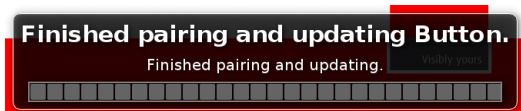


Image 3-28
Pairing finished

2. Unplug the Button from the Base Unit.

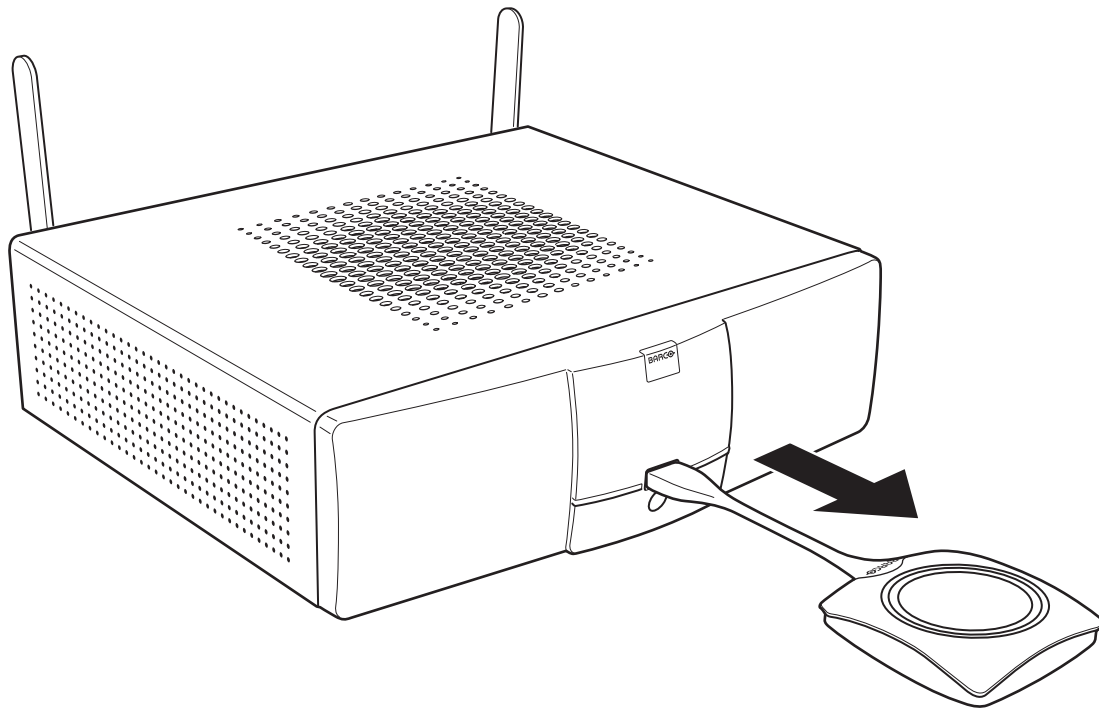


Image 3-29
Unplug Button from Base Unit

The Button is now ready for use.

4. TROUBLESHOOTING

4.1 Basic Troubleshooting

Problem solving

In this chapter some problems that might occur while using ClickShare are listed. For each problem possible causes are given and a solution is proposed. If you cannot solve the problem yourself, please contact your local IT administrator.

Problem	Cause	Solution
Your screen is not shown on the display when pressing the Button.	You are the fifth person that wants to share his content to the display. Only four screens can appear simultaneously. A message appears on your computer. The ClickShare client software is not running.	Click and hold the Button to use the Show me full screen function of ClickShare. Refer to "Advanced Use", page 17. Go to the ClickShare drive and run the software.
Your screen is shown, but your audio is not playing on the meeting room audio system	Your audio signal on your PC is muted Audio on the Base Unit is disabled. Audio system of the meeting room is not switched on Audio cable is not connected Default speaker is not correctly set . Audio Functionality is not enabled in the Base Unit. Buttons are not re-paired after changing the audio setting on the web interface	Right click on the speaker icon and switch off the mute. You or an administrator should change the corresponding setting via the web interface. Switch on the audio system of the meeting room. Check audio connection between the Base Unit (audio out, green connector) and the audio system of the meeting room. With a Button inserted, set ClickShare speaker as your default speaker. Enable Audio Functionality in the Base Unit's web interface and re-pair the dongles. Re-pair the buttons.
Your content is removed from the display and the LEDs of your Button are blinking white.	Connection to the display has been lost.	ClickShare tries to restore the connection automatically. If this fails, the LEDs of the Button start blinking red. You should unplug the Button from your laptop and start a new.
Nothing is shown on the display at all.	The display is switched off. Wrong input is selected. The display cable is not connected (correctly). The display does not recognize or is not able to display the Base Unit output resolution. The Base Unit is in standby mode. The Base Unit is powered off. The Button's software is not compatible with that of the Base unit	Switch on the display. Select the correct input. (Re)insert the display cable to the display and the Base Unit. You or an administrator should change the corresponding setting via the web interface. Briefly push the standby button on the Base Unit or plug in a Button and run the ClickShare client software. Re-pair and update the software of the Button by inserting it in the front USB port of Base Unit.
Two laptops connected with the Base Unit in a dual display meeting room but only one shows an image	One of the displays is switched off One display cable is not connected	Switch on the display. (Re)insert the display cable to the display and the Base Unit.

4. Troubleshooting

Problem	Cause	Solution
After inserting the Button into your laptop, you cannot find the ClickShare drive.	No automatic refresh of drives.	Refresh the view on your laptop.
	Bad connection at USB port on laptop.	<ul style="list-style-type: none">• Reconnect to the USB port.• Try another USB port.• Reboot your laptop.
Some programs of Windows are not shown on the display.	Windows tries to assign the ClickShare drive to an already reserved drive letter	Use Microsoft Windows Disk Management to assign it to a free drive letter.
	Use of overlays, 3D or hardware acceleration in the GPU.	<ul style="list-style-type: none">• Disable overlays or hardware acceleration in the GPU.• Disable AeroGlass in Windows 7

5. ENVIRONMENTAL INFORMATION

5.1 Disposal information

Disposal Information

Waste Electrical and Electronic Equipment



This symbol on the product indicates that, under the European Directive 2002/96/EC governing waste from electrical and electronic equipment, this product must not be disposed of with other municipal waste. Please dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

For more information about recycling of this product, please contact your local city office or your municipal waste disposal service. For details, please visit the Barco website at: <http://www.barco.com/en/AboutBarco/weee>

Disposal of batteries in the product



This product contains batteries covered by the Directive 2006/66/EC which must be collected and disposed of separately from municipal waste.

If the battery contains more than the specified values of lead (Pb), mercury (Hg) or cadmium (Cd), these chemical symbols will appear below the crossed-out wheeled bin symbol.

By participating in separate collection of batteries, you will help to ensure proper disposal and to prevent potential negative effects on the environment and human health.

5.2 Rohs compliance

Turkey RoHS compliance



Türkiye Cumhuriyeti: EEE Yönetmeliğine Uygundur.

[Republic of Turkey: In conformity with the EEE Regulation]

中国大陆 RoHS – Chinese Mainland RoHS

根据中国大陆《电子信息产品污染控制管理办法》(也称为中国大陆RoHS), 以下部分列出了Barco产品中可能包含的有毒和/或有害物质的名称和含量。中国大陆RoHS指令包含在中国信息产业部MCV标准:“电子信息产品中有毒物质的限量要求”中。

According to the “China Administration on Control of Pollution Caused by Electronic Information Products” (Also called RoHS of Chinese Mainland), the table below lists the names and contents of toxic and/or hazardous substances that Barco’s product may contain. The RoHS of Chinese Mainland is included in the MCV standard of the Ministry of Information Industry of China, in the section “Limit Requirements of toxic substances in Electronic Information Products”.

零件项目(名称)	有毒有害物质或元素					
Component Name	Hazardous Substances or Elements					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr6+)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
印制电路配件 Printed Circuit Assemblies	x	0	x	0	0	0
电(线)缆 Cables	x	0	x	0	0	0

5. Environmental information

底架 Chassis	x	0	x	0	0	0
电源供应器 Power Supply Unit	x	0	x	0	0	0
文件说明书 Paper Manuals	0	0	0	0	0	0

O: 表示该有毒有害物质在该部件所有均质材料中的含量均在 SJ/T 11363-2006 标准规定的限量要求以下。

O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement in SJ/T11363-2006.

X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T 11363-2006 标准规定的限量要求。

X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement in SJ/T11363 2006.

在中国大陆销售的相应电子信息产品 (EIP) 都必须遵照中国大陆《电子信息产品污染控制标识要求》标准贴上环保使用期限 (EFUP) 标签。Barco 产品所采用的 EFUP 标签 (请参阅实例, 徽标内部的编号用于制定产品) 基于中国大陆的《电子信息产品环保使用期限通则》标准。

All Electronic Information Products (EIP) that are sold within Chinese Mainland must comply with the "Electronic Information Products Pollution Control Labeling Standard" of Chinese Mainland, marked with the Environmental Friendly Use Period (EFUP) logo. The number inside the EFUP logo that Barco uses (please refer to the photo) is based on the "Standard of Electronic Information Products Environmental Friendly Use Period" of Chinese Mainland.



Image 5-1

5.3 Production address

Factory

捷普科技(上海)有限公司

上海市田林路600号

邮编: 200233

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