Turning the ringer on and off

By default, the ringer is on.

1   Press (set)

2   Press the PLAY/PAUSE/STOP button twice
    The Celestia says: 'Ring on' or 'Ring off'.

3   Press (memo) or (ogm) to switch the ringer on or off

4   Press (set) to save the new setting and leave Settings mode
    OR press (①) to leave Settings mode without saving any changes
    OR press PLAY/PAUSE/STOP to go back to setting the time and date

Troubleshooting

The Celestia 400 must be serviced by trained engineers. NEVER attempt any repairs or adjustments yourself — you could make the problem worse and invalidate the Guarantee.

Always make sure your Celestia 400 is fully plugged into the telephone line socket and the mains power socket.

If the phone does not ring …

■   Check that the ringer volume is not set to - 0.

■   Check that the total REN value of all equipment connected to your telephone line is no more than 4. Disconnect one or more telephones and see whether that helps.

If you cannot dial out …

■   Disconnect all other instruments connected to the same line as the Celestia 400 and see whether you can make a call.

■   Disconnect the Celestia 400 from the telephone line and plug a telephone into the socket. Try making a call. If this works, the line is OK.

■   If you are using a two-way socket adapter, remove it and plug a telephone directly into the socket. If the call now works, the adapter may be faulty.

■   If you think the fault may be on the exchange line, contact the service provider (the BT engineers on 151, or your cable company).

■   If you still cannot identify the cause of the problem, contact the Binatone Help Line.

Technical details

Temperature range	Operating 0ºC to 40ºC
	Storage -20ºC to 60ºC
Approvals	CTR 21
Input	230 V AC, 50Hz, AC9 V, 200 mA

Mains adapter part number XX002104D

The AC port (connected to the mains power supply) is a SELV port with respect to EN41003

Default settings

Time and date	12:00 am on 01-01
Max. incoming message length	3 minutes
Security code	123
Ring count	2

If the unit is disconnected from the telephone line, all settings will be returned to these defaults.

Binatone Telecom plc operates a policy of continuous product improvement, and so reserves the right to make changes to the product and functions without notice.

If you need help, call the Binatone Help Line
020 8344 8870
9.00 am to 5.00 pm, Monday to Friday

Celestia 400

1Binatone

USER GUIDE

Model 3401

CALLER ID buttons*

(>)   skip to the next record

(<)   go back to the previous record

(C)   clear records

(dial)   call back the number displayed

SET button
— enter or leave Settings mode

MEMO/<</– button
— record a memo
— rewind during message playback
— decrease value in Settings mode

OGM/>>/+ button
— record an outgoing message
— fast-forward during message playback
— increase value in Settings mode

* Please note that, to use these features, you need to subscribe to the BT Caller ID option, or the equivalent option from your service provider.

Display
see below

Microphone

ANSWER ON light
This also flashes when the unit is ringing for an incoming call

DELETE/ANSWER ON button
— switch the answering machine on and off
— delete recorded messages
— leave Settings mode without changing settings

PLAY/PAUSE/STOP button
— start, pause and stop message playback
— in Settings mode, move from one setting to the next

SPEAKERPHONE button
— press while the unit is recording an incoming message, to stop recording and speak to the caller

The (>) and (<) buttons can also be used to adjust the speaker and ringer volumes (see page 7)

The display

While the Celestia 400 is idle, the display shows information as in this example:

09:35ᴬᴹ13-10 ᴹˢᴳ02/15
04-12

The time and date — 9.35 am on 13 October

There are 2 new caller ID records and 12 records altogether

There are 4 new incoming messages or memos and 15 messages/memos altogether

Other information and symbols that appear on the display include:

CALL # 03 02:45ᴾᴹ 13-10 ᴹˢᴳ 02/05
00-16   - 5

This appears when you press the SPEAKERPHONE button to listen and/or speak to a caller; or when you call back a number from the Caller ID memory

The bell appears when the unit is ringing for an incoming call (even if the ringer is turned off)

This shows the loudspeaker volume currently set

After the Celestia 400 has been connected to the line for 16 seconds, the call duration is shown here

When you call back a number from Caller ID memory, the record number is shown here
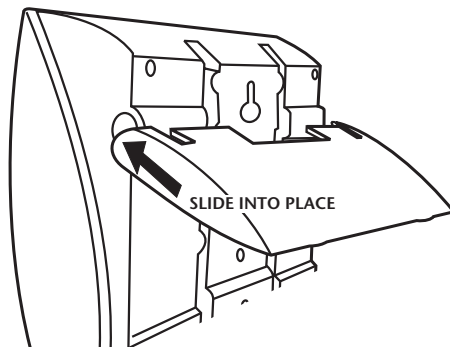
Installation

You need to have a telephone connected to your line as well as your Celestia 400. If you wish to connect both units to the same telephone line socket, use a two-way adapter ('splitter') widely available from retailers.

Alternatively, you can connect the phone and the Celestia 400 to different extension sockets.
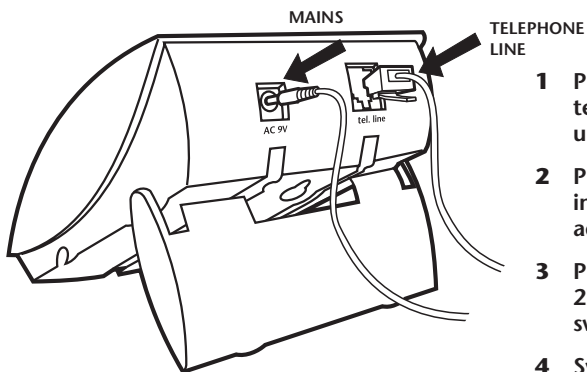
The Celestia 400 should be installed where the mains power cable will reach a 230V AC, 50 Hz switched socket. NEVER try to lengthen the mains power cable.

You can either wall mount the unit, using the template supplied, or stand it on a flat surface.

If you leave the unit free-standing, you can fit the support stand as shown, for the best position, or in the front slot.

SAFETY WARNING
Do not install the Celestia 400 where it might get wet

SLIDE INTO PLACE

(If you prefer to have the unit standing upright, slide the support stand into the lower slot, rather than as shown.)

MAINS

TELEPHONE LINE

AC 9V   tel. line

1. **Plug the mains power lead and the telephone line cord into the back of the unit as shown**

2. **Plug the telephone line cable directly into the socket or into the two-way adapter (see note above)**

3. **Plug the mains adapter into a 230 V AC, 50 Hz mains socket, with the switch on the socket set to OFF**

4. **Switch on power at the mains socket**

The Celestia 400 must be used with mains adapter, part no. XX002104D, supplied with the unit. Using any other adapter will result in non-compliance with EN41003, and will invalidate any approval given to this apparatus.

Conditions for use

You can connect the Celestia 400 to a public exchange line in the UK. It is not suitable for connection to a PBX.

The ringer equivalence numbers (RENs) of all instruments connected to an exchange line must not add up to more than 4. The Celestia 400 has a REN of 1; most other phones and fax machines have a REN of 1 unless marked otherwise.

NOTE: if you disconnect the Celestia 400 from mains power, your time and date settings will be lost. However, stored messages and Caller ID records will be retained.
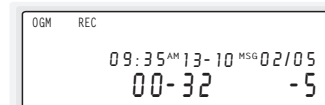
Do not clean any part of your Celestia 400 with solvent chemicals, abrasives or spray cleaners which might get inside the case and cause damage not covered by the guarantee. When necessary, clean it with a damp cloth.

Keep your Celestia 400 away from hot, humid conditions or strong sunlight.

To set the time and date, and the number of rings before the Celestia 400 will answer a call, refer to SETTINGS on pages 6 to 8..

Recording your outgoing message

1. **Press and hold (ogm) until you hear a 'beep'**

2. **Speak clearly into the microphone**
   Your outgoing message (OGM) can be between 3 and 60 seconds long. The display shows the recording time as you speak. Do not pause for more than 10 seconds.

3. **Press the PLAY/PAUSE/STOP button when you have finished speaking**
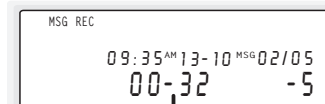   The machine will 'beep' then play back your OGM.

```
OGM    REC
         09:35ᴬᴹ13-10ᴹˢᴳ02/05
         00-32        -5
```

pause ► stop

To check your OGM at any time
- **Press (ogm)**

Recording a memo

1. **Press and hold (memo) until you hear a 'beep'**

2. **Speak clearly into the microphone**

3. **Press the PLAY/PAUSE/STOP button when you have finished speaking**
   Your memo will be stored as a new message.

```
MSG REC
         09:35ᴬᴹ13-10ᴹˢᴳ02/05
         00-32        -5
```

This shows the duration of recording

Switching the machine on and off

❱ **Press (|) once** — the machine says: 'Answer on' and the light comes on

❱ **Press (|) again to switch the machine off**

Incoming calls

When a call comes in, the caller's ID is shown on the display (if you subscribe to the Caller ID service or equivalent).

To answer an incoming call

❱ **Press (◀) while the phone is ringing**
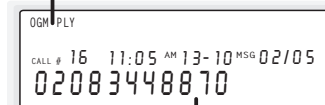   You can converse with the caller in hands-free mode. Remember to speak clearly into the microphone

To intercept a call

You can intercept a call which the machine has answered.

❱ **Press (◀) while the OGM is playing or while the caller is speaking**
   The machine stops recording the caller's message, and you can converse with the caller.

NOTE: if you lift the handset of any phone connected to the same line as the Celestia 400, the machine will stop what it's doing and free the line for you to speak to the caller.

When the OGM is playing to the caller, this appears

```
OGM PLY
CALL # 16   11:05 ᴬᴹ13-10ᴹˢᴳ02/05
         02083448870
```

The caller's ID (phone number)

```
OGM PLY   UNAVAILABLE
CALL # 16   11:05ᴬᴹ13-10ᴹˢᴳ02/05
         01-03
```

If the caller's ID is unavailable (e.g. on an international call) 'UNAVAILABLE' is shown; if the caller has withheld their ID by dialling 1470, 'WITHHELD' is shown.

Message playback

◗ **Press the PLAY/PAUSE/STOP button once to start message playback**
If you have new messages and memos, the machine plays them. If you have no new messages, the machine plays all messages and memos.

To pause during playback

◗ **Press the PLAY/PAUSE/STOP button once**

To continue playback

◗ **Press the PLAY/PAUSE/STOP button again**
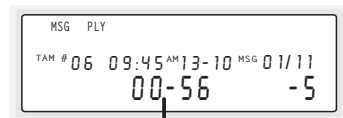
To skip forward to the next message ▶▶

◗ **Press** (ogm)

To skip back to the previous message ◀◀

◗ **Press** (memo)

To stop playback

◗ **Press and hold the PLAY/PAUSE/STOP button**

```
  MSG  PLY

TAM #06  09:45 AM 13-10 MSG 01/11
            00-56       -5
```

This shows the duration of playback

Deleting messages

Remember to delete messages after you have listened to them — otherwise, the machine's memory may become full and it will not record any more messages. The machine will not delete new messages.

To delete a message during playback

◗ **Press** (◯) **once while the message is playing**

To delete all messages

◗ **Press and hold** (◯)

The machine will delete all old messages and give a confirmation 'beep'. If there are new messages, or no messages to delete, the machine will give an error tone.

Remote operation   *To set your security code for remote operation, refer to page 7.*

Refer to the Remote Operation card for details of how to phone in from elsewhere and check whether you have messages.

Note that, if the answering machine is turned off, the Celestia 400 will answer calls after 16 rings, but it will not record messages unless you turn it on using your remote security code.

During remote operation, the Celestia 400 will pause playback and 'beep' after 3 minutes. Press any key within 10 seconds to continue message playback; otherwise, your call will be cut off.

Checking Caller ID records

Up to 50 Caller ID records are stored in the Celestia 400's memory. When the Caller ID memories are full, new records will overwrite the oldest ones. Caller ID records are shown on the display as described on page 1. As you check each new record, it is added to the 'old record' count.
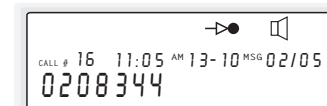
◗ **Press** (>) **or** (<) **to display the first record**

◗ **Press** (>) **or** (<) **to scroll through the list of records**

If you come to a record where the caller's ID was unavailable or withheld, you hear a 'beep' and the display shows '`UNAVAILABLE`' or '`WITHHELD`'.

Returning a call

1 **Press** (>) **or** (<) **until the number you want is shown on the display**

2 **Press** (dial) **to dial the number**

```
                         →▶●   ◁
CALL # 16  11:05 AM 13-10 MSG 02/05
          0208344
```

Deleting Caller ID records

To delete records one by one

1 **Press** (>) **or** (<) **until the number you want is shown on the display**

2 **Press** (C) **once to delete the record**

To delete all records

◗ **Press and hold** (C)   The machine will delete all old records and give a confirmation 'beep'. If there are no records to delete, the machine will give an error tone.

Guarantee and service

The Binatone Celestia 400 is guaranteed for 12 months from the date of purchase shown on your sales receipt. The Guarantee does not cover damage by misuse or negligence, or by excessive voltages —for example, faults on the telephone line, or lightning.

While the unit is under Guarantee
Disconnect the plugs from the mains and the telephone line, then pack up your Celestia 400, using the original packaging. Return the unit to the shop where you bought it, **making sure you take your sales receipt as proof of purchase**.
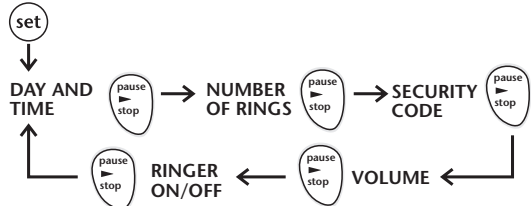
In the unlikely event that you need to return your Celestia 400 to our Repair Centre while it is under guarantee, there will be a £5 handling charge.

Repair after the Guarantee has expired
Disconnect and pack up your Celestia 400 as above. Call our Service Department on **01325 304473** and ask for details of the repair charge and the address to send the unit.

Return your Celestia 400 to the address given, remembering to include your name and address, plus a cheque or postal order for the value of the repair charge.

To go into Settings mode, press the **SET** button. Then pressing the **PLAY/PAUSE/STOP** button takes you through a number of options, as shown:

(set)
↓
DAY AND TIME → (pause ► stop) → NUMBER OF RINGS (pause ► stop) → SECURITY CODE (pause ► stop)
↑
(pause ► stop) RINGER ON/OFF ← (pause ► stop) VOLUME ←

IN SETTINGS MODE, PRESS

– (memo) + (ogm)   to change the value of the current setting, step by step. Wait for a prompt between each key press.

◄◄ ►►

(set)   to leave Settings mode, saving any changes you have made

(○) del   to leave Settings mode without saving any changes
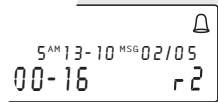
Setting the time and date

This is OPTIONAL — if you do not set the time and date, the Celestia 400 will automatically take its settings from the network when it answers a call.

1   Press (set) — the Celestia says: 'Set day and time'

2   Press (memo) or (ogm) to change the hour setting (01 to 12)

    Each time you press the button, you change the value by one hour; the Celestia speaks the number. When you reach the correct setting, move to the next step …

3   Press the PLAY/PAUSE/STOP button

4   Press (memo) or (ogm) to change the minute setting (00 to 59). Press PLAY/PAUSE/STOP

5   Press (memo) or (ogm) to switch between am and pm. Press PLAY/PAUSE/STOP

6   Press (memo) or (ogm) to change the date setting (01 to 31). Press PLAY/PAUSE/STOP

7   Press (memo) or (ogm) to change the month setting (01 to 12). Press PLAY/PAUSE/STOP

8   Press (memo) or (ogm) to change the day setting (Monday to Sunday)

9   Press (set) to save the new setting and leave Settings mode

    OR press (○) to leave Settings mode without saving any changes

    OR press PLAY/PAUSE/STOP to move on to setting the number of rings

Setting the number of rings

This is the number of rings before the Celestia 400 will answer a call when the answering machine is switched on.

1   Press (set) then PLAY/PAUSE/STOP — the Celestia says: 'Set number of rings'.

2   Press (memo) or (ogm) to change the number of rings (2 to 9 and TS*)

3   Press (set) to save the new setting and leave Settings mode

    OR press (○) to leave Settings mode without saving any changes

    OR press PLAY/PAUSE/STOP to move on to setting the security code

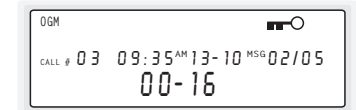`5 AM 13-10 MSG 02/05`
`00-16      r 2`

* TS is Toll Saver, which saves you paying for an unnecessary call if you dial in to check your messages remotely. If there are new messages, the Celestia will answer your call after two rings; if there are no new messages, it will answer after four rings.

Setting the security code

You need a three-digit security code in order to operate the answering machine remotely.

The default security code is **123**. You can change it to any other three-digit code you will easily remember.

1   Press (set)

2   Press the PLAY/PAUSE/STOP button twice
    The Celestia says: 'Set security code'.

3   Press (memo) or (ogm) to set the first digit.   Press PLAY/PAUSE/STOP

4   Press (memo) or (ogm) to set the second digit.   Press PLAY/PAUSE/STOP

5   Press (memo) or (ogm) to set the third digit.   Press PLAY/PAUSE/STOP

    The Celestia tells you the security code you have set.

6   Press (set) to save the new setting and leave Settings mode

    OR press (○) to leave Settings mode without saving any changes

    OR press PLAY/PAUSE/STOP to move on to setting the security code

`OGM`
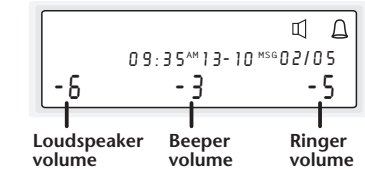`CALL # 03  09:35 AM 13-10 MSG 02/05`
`00-16`

Volume settings

You can adjust the volume of the **loudspeaker** during a call or during message playback by pressing (>) or (<)

You can adjust the volume of the **ringer** by pressing (>) or (<) while the Celestia 400 is ringing.
The new setting will apply the next time a call comes in.

You can also adjust the volume of the loudspeaker, the ringer and the beeper in Settings mode, as follows.
As you change the beeper and ringer volumes, the Celestia 400 plays a demonstration.

1   Press (set)

2   Press the PLAY/PAUSE/STOP button three times
    The Celestia says: 'Monitor on'. The 'speaker' symbol appears on the display.

3   Press (memo) or (ogm) to set the speaker volume.   Press PLAY/PAUSE/STOP

4   Press (memo) or (ogm) to set the beeper volume.   Press PLAY/PAUSE/STOP

    The 'ringer' symbol appears on the display.

5   Press (memo) or (ogm) to set the ringer volume.   Press PLAY/PAUSE/STOP

6   Press (set) to save the new settings and leave Settings mode

    OR press (○) to leave Settings mode without saving any changes

    OR press PLAY/PAUSE/STOP to move on to setting the security code

`09:35 AM 13-10 MSG 02/05`
`-6       -3       -5`

Loudspeaker volume   **Beeper volume**   **Ringer volume**

All volumes have a range from 1 to 9, with a default setting of 5.

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