ENGLISH

CLARITY®

JV35

The Talking Phone™

User Guide

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Rev. E (03-10)

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Important Safety Instructions

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When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire and electric shock to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the telephone.
3. Do not use this telephone near a bathtub, wash basin, kitchen sink or laundry tub, in a wet basement, near a swimming pool or anywhere else there is water.
4. Avoid using a telephone (other than a cordless type) during a storm. There may be a remote risk of electrical shock from lightning.
5. Do not use the telephone to report a gas leak in the vicinity of the leak.
6. Unplug this telephone from the wall outlets before cleaning. Do not use liquid cleaners or aerosol cleanerson the telephone. Use a damp cloth for cleaning.
7. Place this telephone on a stable surface. Serious damage and/ or injury may result if the telephone falls.

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8. Do not cover the slots and openings on this telephone. This telephone should never be placed near or over a radiator or heat register. This telephone should not be placed in a built-in installation unless proper ventilation is provided.
9. Operate this telephone using the electrical voltage as stated on the base unit or the owner's manual. If you are not sure of the voltage in your home, consult your dealer or local power company.
10. Do not place anything on the power cord. Install the telephone where no one will step or trip on the cord.
11. Do not overload wall outlets or extension cords as this can increase the risk of fire or electrical shock.
12. Never push any objects through the slots in the telephone. They can touch dangerous voltage points or short out parts that could result in a risk of fire or electrical shock. Never spill liquid of any kind

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on the telephone.

13. To reduce the risk of electrical shock, do not take this phone apart. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
14. Unplug this product from the wall outlets and refer servicing to the manufacturer under the following conditions:
    A. When the power supply cord or plug is frayed or damaged;
    B. If liquid has been spilled into the product;
    C. If the telephone has been exposed to rain or water;
    D. If the telephone does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment may require extensive work by a qualified technician to restore the telephone to normal operation;
    E. If the telephone has been dropped or the case has been

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damaged;

F. If the telephone exhibits a distinct change in performance.

15. Never install telephone wiring during a lightning storm.
16. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
17. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
18. Use caution when installing or modifying telephone lines.
19. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

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ADDITIONAL SAFETY NOTES FOR CANADIAN USERS

The following items are included as part of the CS-03 Requirements. The standard connecting arrangement for the equipment is CA11A. This product meets the applicable Industry Canada technical specifications.

NOTICE: The Canadian Department of Communications label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective operational and safety requirements. The Department does not guarantee that the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by

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means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

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WARNING: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate. The Ringer Equivalent Number is an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalent Number of all the devices not exceed five (5).

SAVE THESE INSTRUCTIONS

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Introducing the JV35

Thank you for selecting the exciting new JV35 from Clarity. It has been designed to meet the highest quality standards to provide you with years of convenient and trouble-free service.

Please read these operating instructions thoroughly before using your telephone. Keep this manual for future reference.

You must save your sales receipt as proof of purchase in the event that you need warranty service.

If you have any questions about your JV35, please call our Customer Service Department at 800-426-3738.

NOTE: This User Guide applies to both the JV35 and JV35W telephone devices.

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Package Checklist

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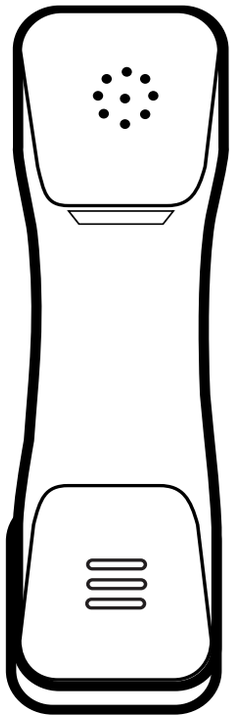
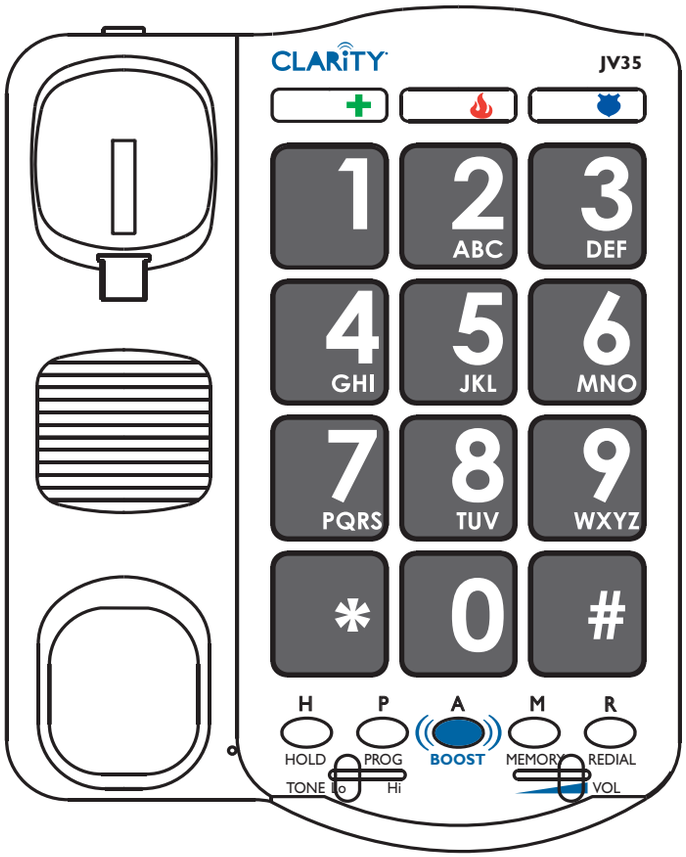
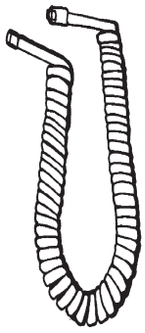


Handset



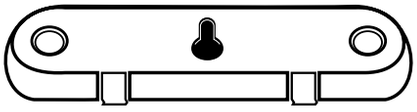
Base Unit



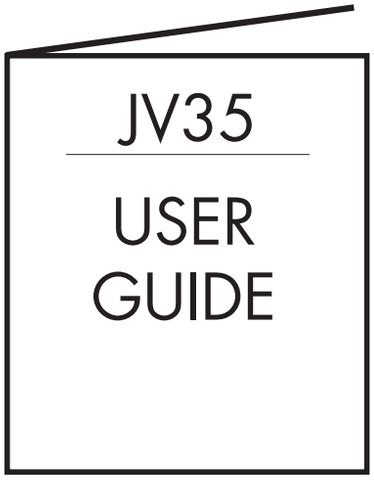
Handset Coil Cord

Telephone Line Cords

DC Adapter



Phone Base Plate



User Guide

Figure 1 - Package Components

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Features on the JV35

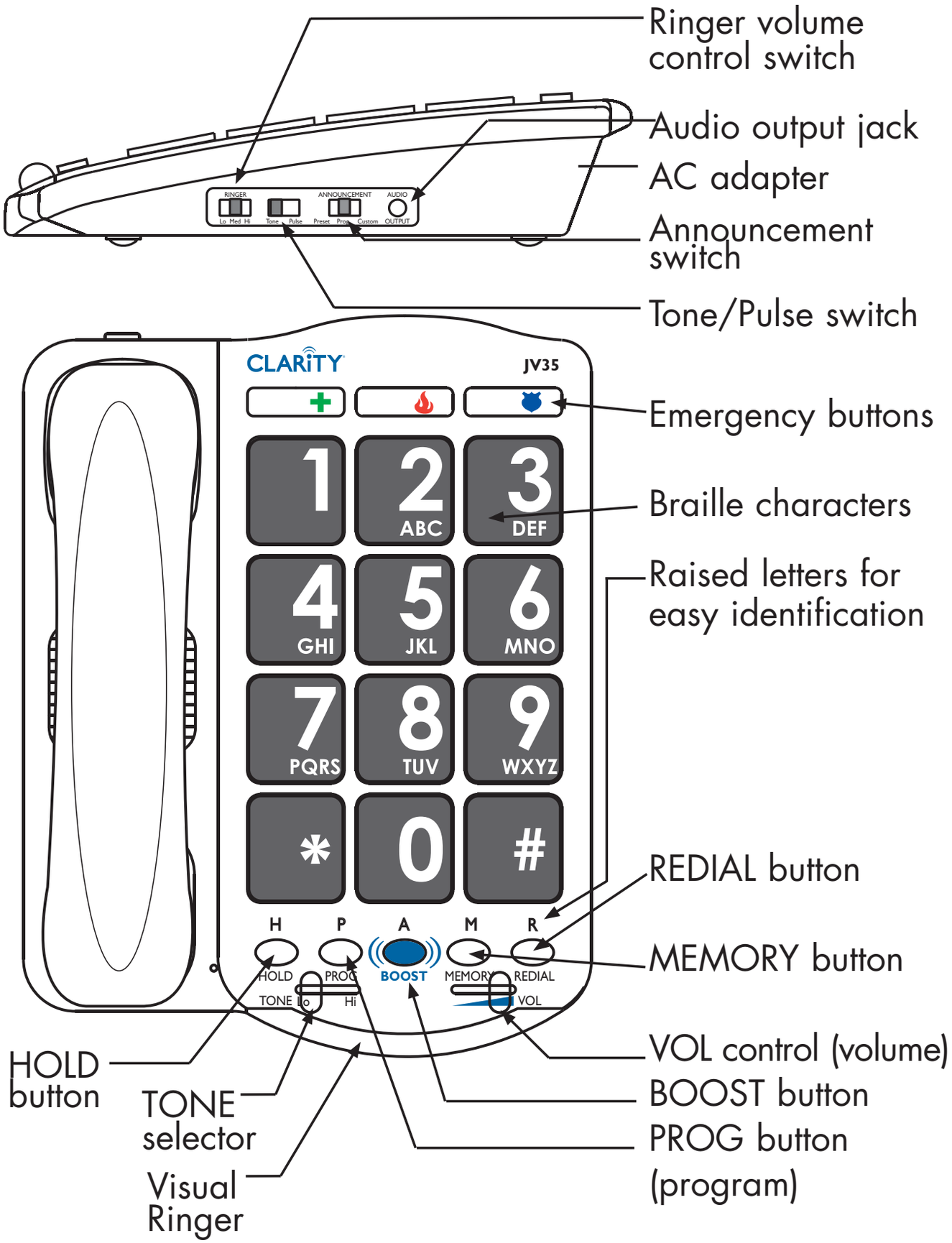

Figure 2 - Base Unit Controls

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Installation

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A. Desk Mounting

1. Plug in the long phone cord.

2. Plug the handset cord into the telephone.

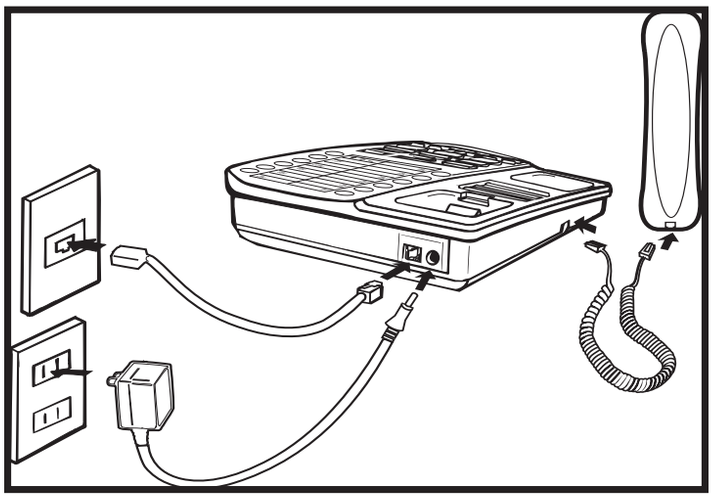

Fig. 3 - Connections and installation

3. Insert the AC Adapter cord into the receptacle on the back of the JV35. Then plug the AC Adapter into an electrical outlet.

4. Lift the handset and listen for a dial tone.

5. Your JV35 is ready to use.

B. Wall Mounting

1. Pull the handset hook out and reverse its position so that the hook points up.

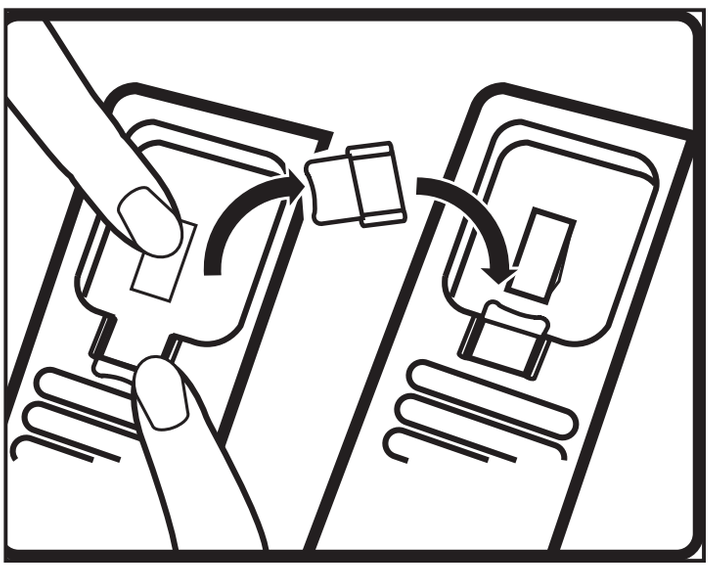

Fig. 4 - Repositioning the hook

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2. Install the Base Plate by sliding the small tabs into the upper slots. Push on the bottom of the Base Plate until it snaps into place.

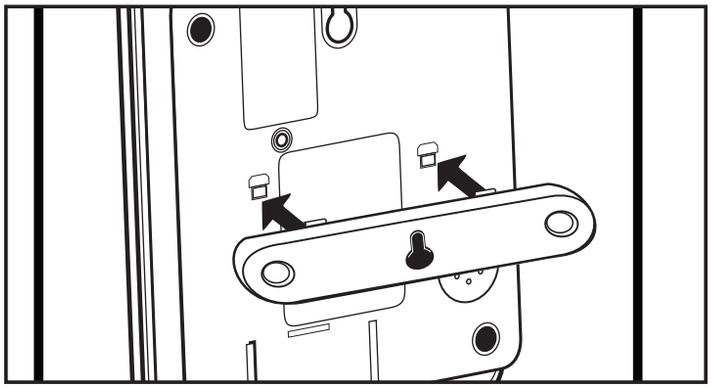

Fig. 5 - Phone base installation for wall mounting

3. Plug in the short phone cord.

4. Insert the AC Adapter cord into the receptacle on the back of the JV35. Then plug the AC Adapter into an electrical outlet.

C. Batteries

During a power outage, the JV35 will maintain full function if back-up batteries have been installed in advance. If batteries are not installed during a power outage, the **BOOST** button, the voice announcements and the Ring Flasher will not work.

Note: A set of new batteries can last up to 100 hours during a power outage.

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Installation

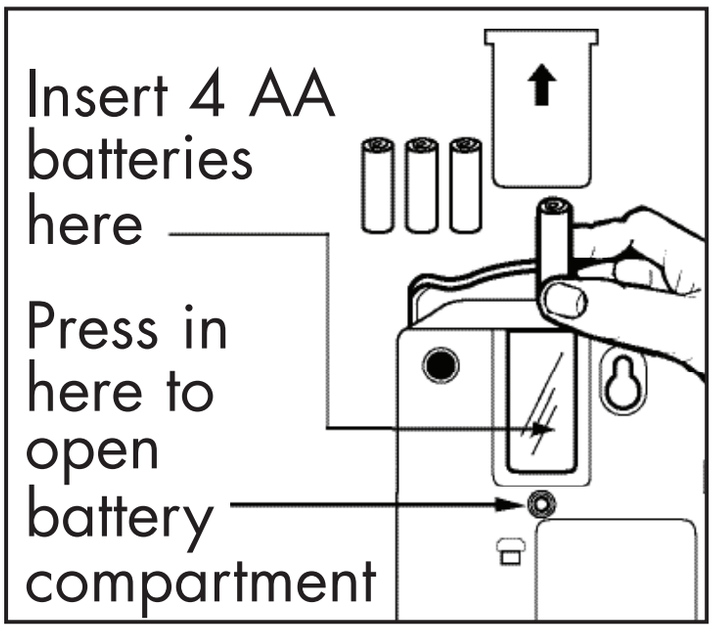

Fig. 7 - Battery installation

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Operating your JV35

A. Dialing

Pick up the handset and dial like any other telephone. As you dial, the numbers you are dialing will be announced (seven, five, two, etc.). If you read Braille, you can use the small bump on the **5** button to help identify correct buttons. You can also use the Braille characters on the buttons to find the letters on each button. For example, the **2** button has Braille characters for A, B and C.

B. Making Calls Louder

1. Press the **BOOST** button. A light in the ring flasher shows **BOOST** is on.

Note: There is a small bump on the **BOOST** button to help identify it.

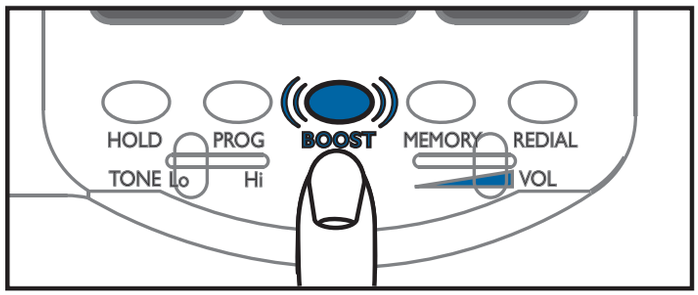

Fig. 8 - BOOST Button

2. Adjust the **VOL** control to suit your hearing.

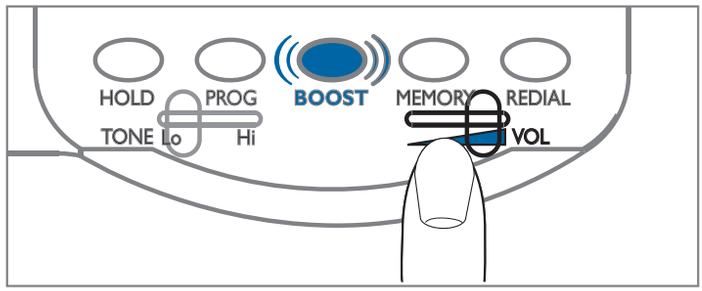

Fig. 9 - Volume Slide

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Warning: Repeated incremental exposure to amplification levels greater than 18dB may be harmful to individuals without hearing disabilities. Therefore, do not remove the warning label attached to the back of the handset. If it is likely that a visually impaired person will use the telephone, securely attach the provided warning printed in Braille to the back of the handset.

Note: In standard use, the amplifier turns off whenever you hang up the telephone. This is a useful feature if many people use the phone. If you want the BOOST function to always remain on, slide the Boost Override switch on the back of the phone to **ON**, as shown in Figure 10.

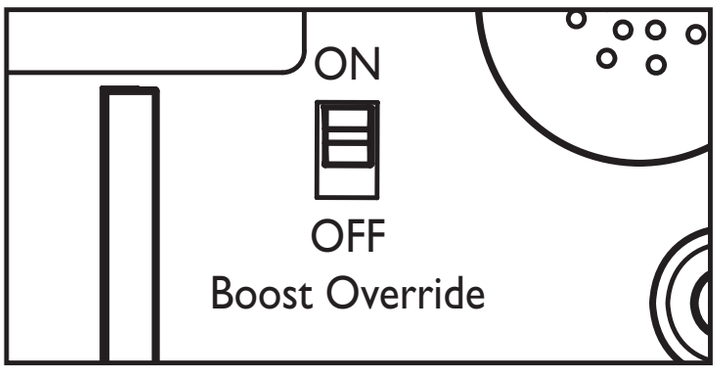

Fig. 10 - Boost Override Switch

C. Adjusting The Tone

1. When you hear voice on the line, press the **BOOST** button.

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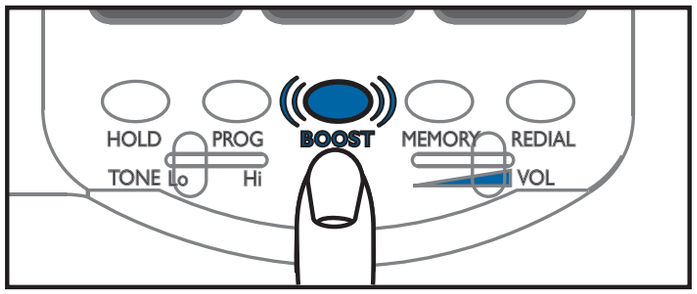

Fig. 11 - BOOST Button

2. Adjust the **TONE** selector to suit your hearing.

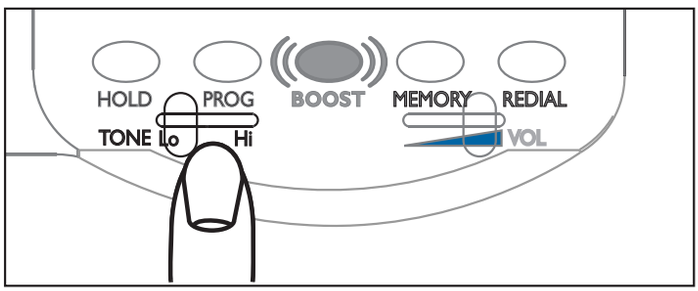

Fig. 12 - Tone Slide

D. Ringer Volume

Adjust the **RINGER** control to suit your hearing.

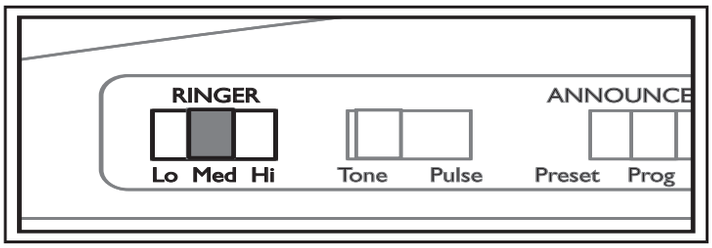

Fig. 13 - Ringer Switch

E. Hold

1. To put the phone on hold, press the **HOLD** button and put the handset in its cradle. The red light in the Ring Flasher shows **HOLD** is on.

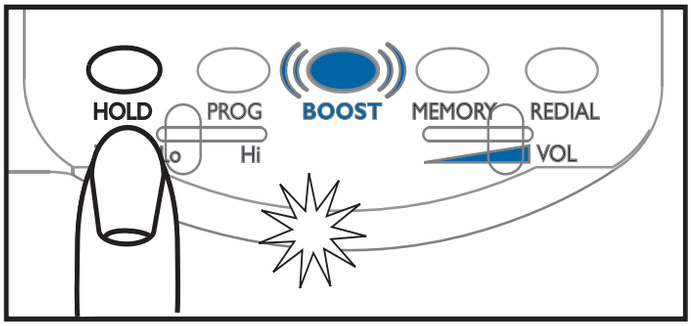

Fig. 14 - Hold Button

2. To return to your call, pick up the handset.

Note: When the JV35 is on hold, if you pick up another phone that is on the same line, the JV35 will automatically hang up. You can continue

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your call on the other phone.

F. Last Number Redial

Lift the handset and press the **REDIAL** button to dial the last number you dialed.

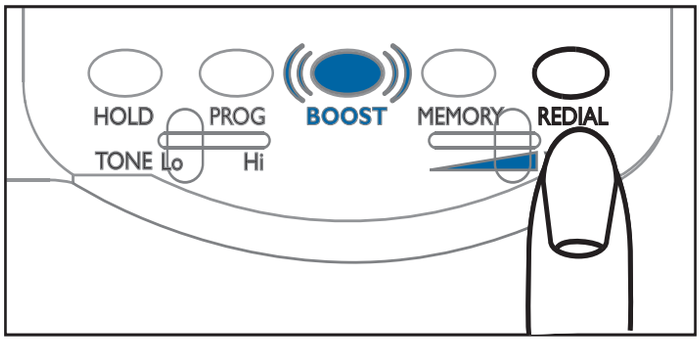

Fig. 15 - Redial

G. Programming the Emergency buttons

The Emergency buttons can be programmed to dial numbers with one touch. You may wish to use these buttons for police, fire or medical response.

1. Lift the handset and press the **PROG** button.

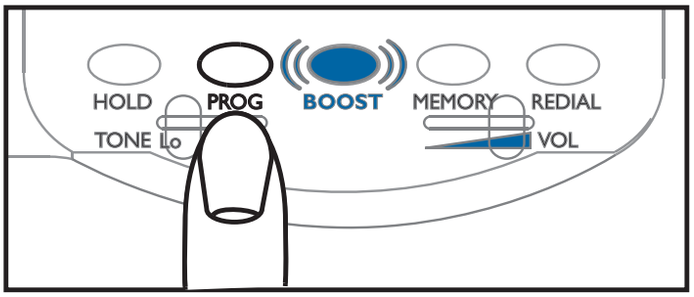

Fig. 16 - PROG Button

2. Enter the phone number as you would normally dial it.

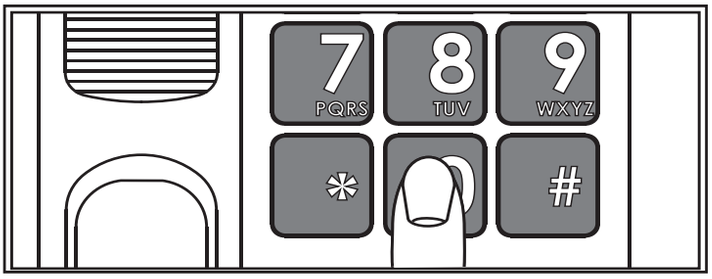

Fig. 17 - Entering Number

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3. Press **PROG** button again.

4. Press one of the Emergency buttons.

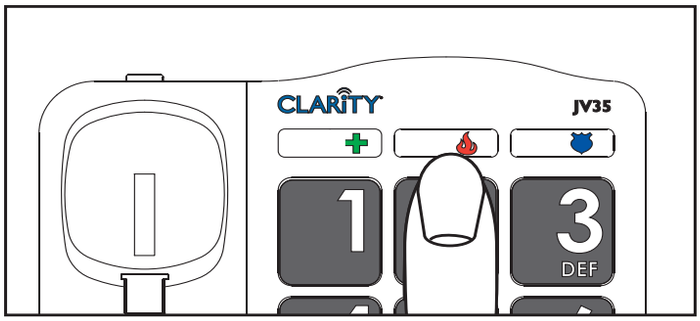

Fig. 18 - Emergency Button

5. Hang up the handset.

6. The number is now stored within the Emergency button you selected.

7. To change a stored number or to program another memory button, repeat this process from step 1.

H. Dialing With An Emergency Button

1. Lift the handset.
2. Press one of the Emergency buttons.

You will hear an announcement similar to "Emergency One" and then the number you have stored for that button will be dialed automatically.

I. Programming Frequently Dialed Numbers

1. Lift the handset and press the **PROG** button.

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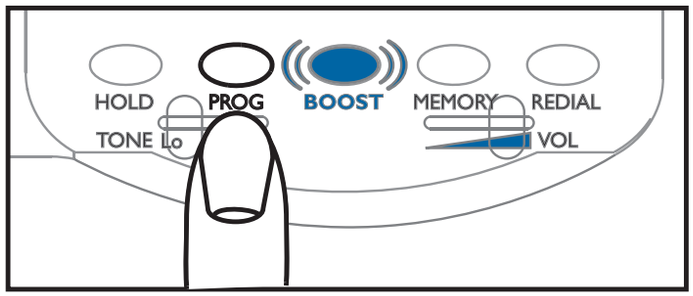

Fig. 19 - PROG Button

2. Enter the phone number as you would normally dial it.

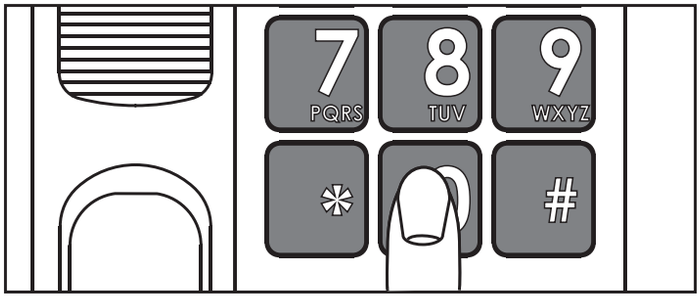

Fig. 20 - Entering Number

3. Press the **PROG** button again.

4. Press **MEMORY**, then one of the number buttons: 0, 1, 2, 3, etc.

Note: # and * keys are not available for this function.

5. Hang up the handset.

6. The number is now stored within the number button you selected.

7. To change a stored number or to program another memory button, repeat this process from step 1.

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J. Memory Dialing

1. Lift the handset.

2. Press **MEMORY** and one of the number buttons.

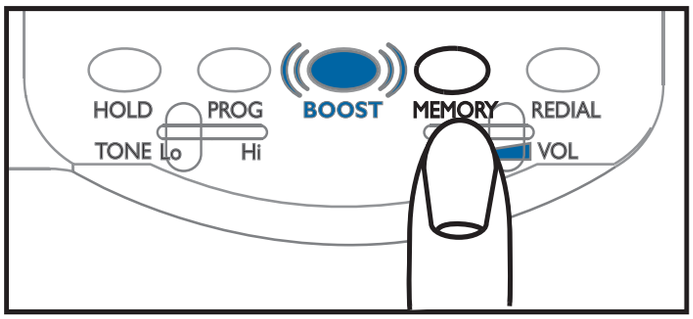

Fig. 21- Memory Button

You will hear an announcement such as "Memory One" and then the number you have stored for that button will be automatically dialed.

K. Recording Emergency Button Identification Announcements

The JV35 comes with factory pre-recorded announcements to identify each Emergency button such as "Emergency One," etc. You can erase these identification announcements and record announcements of your own, such as "Police" or "Fire" by following these steps:

1. Pick up the handset.

2. Slide the **ANNOUNCEMENT** switch to the **PROG** position. You will hear "Program Mode, Program Mode" followed by a "beep-beep" sound. This confirms the JV35 is ready to be programmed.

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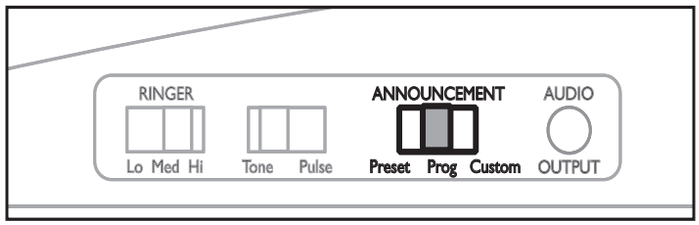

Fig. 22 - Announcement Switch

3. Press the desired Emergency button. After the "beep," speak into the handset to record an announcement like "Police" or "Fire" for that button. Your recording can be up to three seconds long.

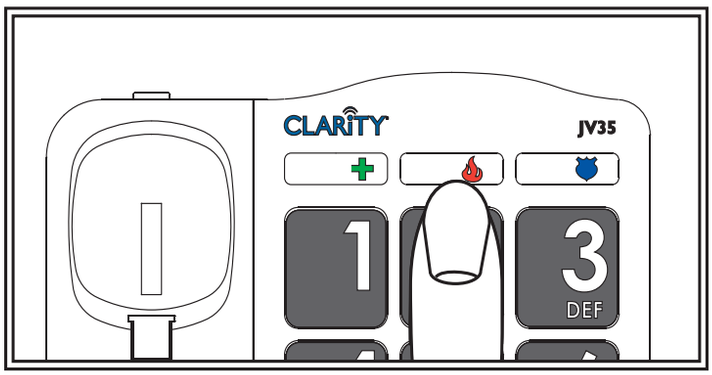

Fig. 23 - Emergency Button

4. After three seconds there will be a "beep" to tell you recording has stopped. Your recording will be played back immediately so you can check it, followed by a "beep-beep" sound.

5. Now you can repeat steps 3 and 4 if you want to change your announcement or if you want to record an announcement for a different Emergency button.

6. Otherwise, when you are finished recording, hang up the handset.

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7. Slide the **ANNOUNCEMENT** switch to the **CUSTOM** position and your recordings will be played when you press an Emergency button.

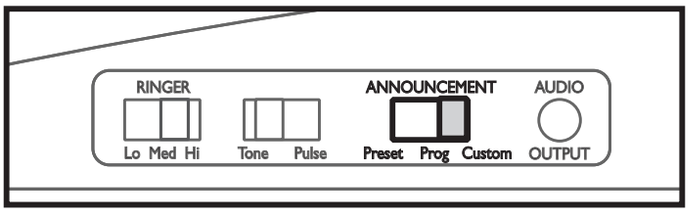

Fig. 24 - Custom Announcement

L. Recording Memory Button Identification Announcements

Factory pre-recorded announcements identify each memory button. You can erase these announcements and record your own announcements, such as "Bob's Number" or "Bank." Record announcements by following these steps:

1. Pick up the handset.
2. Slide the **ANNOUNCEMENT** switch to the **PROG** position. You will hear "Program Mode, Program Mode" followed by a "beep-beep" sound to confirm the JV35 is ready to be programmed.

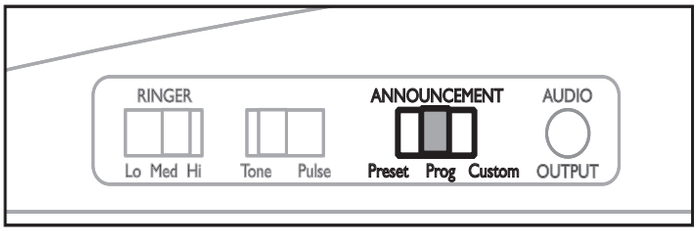

Fig. 25 - Programming Announcement

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3. Press the **MEMORY** button plus the desired number buttons (0, 1, 2,etc.). After the "beep," record an announcement like "Bob's number" or "Bank" for that button. Your recording can be up to three seconds long.

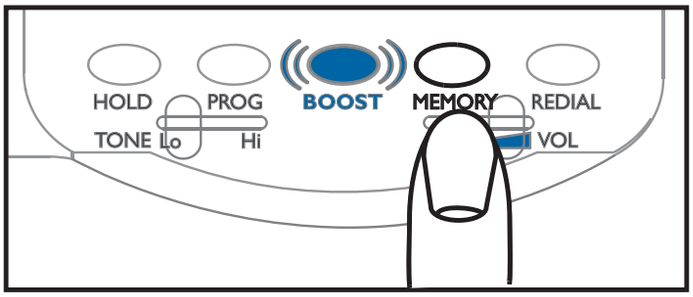

Fig. 26 - Memory Button

4. After three seconds, there will be a "beep" to tell you recording has stopped. Your recording will be played back immediately so you can check it, followed by a "beep-beep" sound.

5. Now you can repeat steps 3 and 4 if you want to change your announcement or if you want to record an announcement for a different Memory button.

6. When you have finished recording, hang up the handset.

7. Slide the **ANNOUNCEMENT** switch to the **CUSTOM** position and your recordings will be

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played when you press a Memory button.

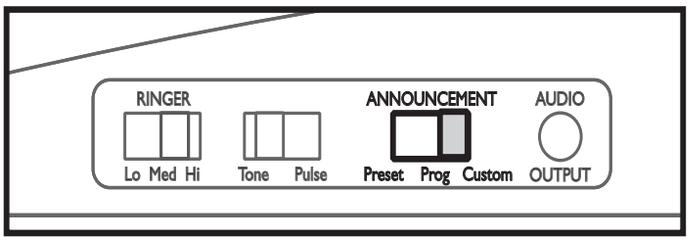

Fig. 27 - Setting Custom Announcements

M.Recording Number Button Announcements

The JV35 also comes with factory pre-recorded announcements for the Number buttons. If you choose, you can record announcements for the Number buttons in your own voice by following these steps:

1. Pick up the handset.
2. Slide the **ANNOUNCEMENT** switch to the **PROG** position. You will hear "Program Mode, Program Mode," followed by a "beep-beep" sound to confirm the JV35 is ready to be programmed.

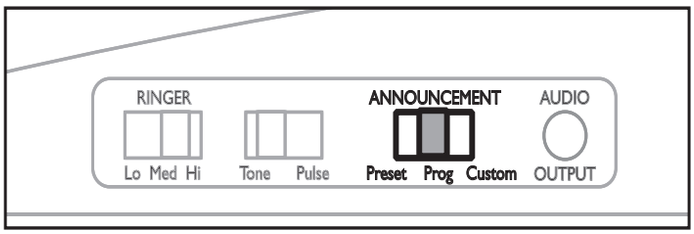

Fig. 28 - Announcement Switch

3. Press the **1** button. After the "beep," say "One" in your own voice or language.

Your recording can be up

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to one second long.

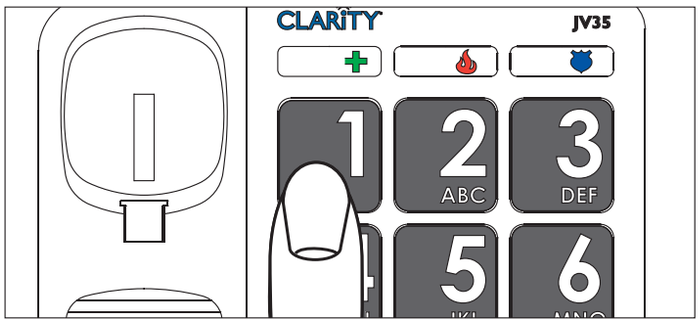

Fig. 29 - Keypad Programming

4. After one second, there will be a "beep" to tell you recording has stopped. Your recording will be played back immediately so you can check it. Then there will be a "beep-beep" sound.

5. Now you can repeat steps 3 and 4 for all the rest of the Number buttons.

6. When you are finished recording, hang up the handset.

7. Slide the **ANNOUNCEMENT** switch to the **CUSTOM** position. Your announcements will be played when you press a Number button.

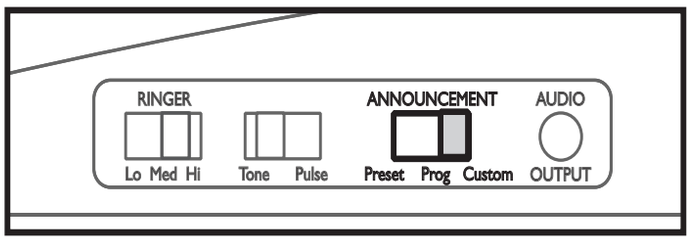

Fig. 30 - Custom Announcements

N. Selecting Number Button Announcements

To hear the Number button announcements

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that were pre-recorded at the factory, slide the **ANNOUNCEMENT** switch to **PRESET**.

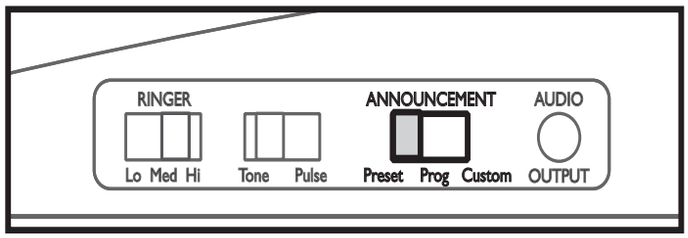

Fig. 31 - Preset Announcements

To hear the Number button announcements that you have recorded, slide the **ANNOUNCEMENT** switch to **CUSTOM**.

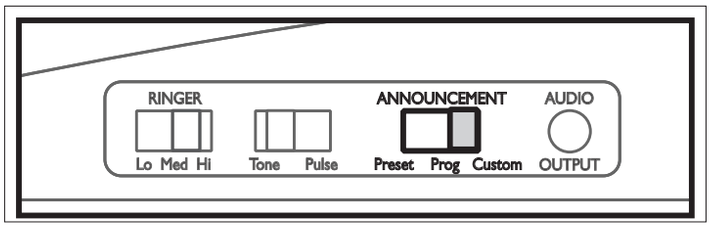

Fig. 32 - Setting Custom Announcements

To turn off the voice announce feature, turn the phone over and slide the "**VOICE ANNOUNCE**" switch to **OFF**.

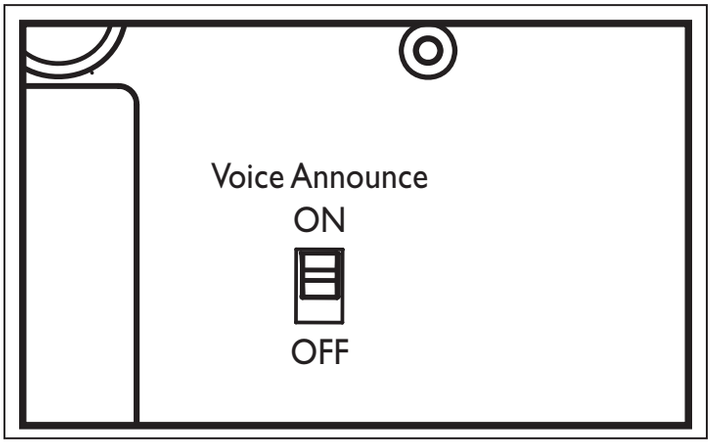

Fig. 33 - Setting Voice Announce

O. Direct Audio Connection

To connect an assistive listening device, plug a compatible auxiliary cable into the Audio Output port, then plug the other end into your assistive listening device.

Fig.

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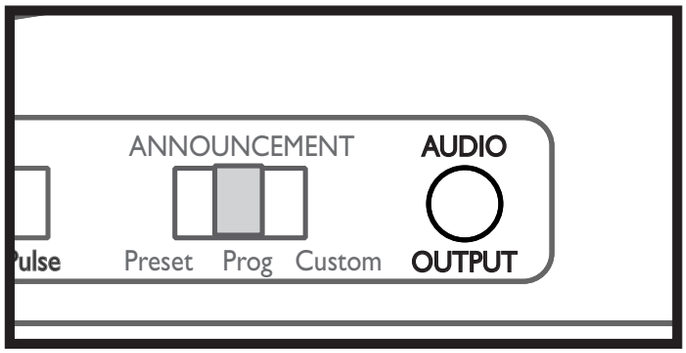

Fig. 34 - Audio Output Port Location

When you have an assistive listening device connected, you still must speak into the handset.

Note: The Audio Output port is compatible with some neckloops. Please check with your hearing aid specialist. It can also be used with a cochlear implant.

P. Cochlear Implant Adapter Cord

A cochlear implant adapter cord is available from Plantronics that can be used to plug the JV35 directly into a speech processor.

Connecting the Speech Processor:

Warning: Before plugging any cord into your speech processor, you must consult your implant manufacturer.

- Plug the mono end of the plug into the speech processor.
- Plug the stereo end of the plug into the Audio Output socket on the phone.

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- Speak into the hand set when using the cochlear implant adapter cord.

WARNING! During thunderstorms, avoid using telephones, as electric shock from lightning can occur.

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Troubleshooting Chart

If any problem should arise during operation of your JV35, go through the suggestions listed below. Should the difficulty persist, contact Clarity or your authorized dealer for assistance.

PROBLEM	CAUSE AND CORRECTIVE ACTION
No dial tone	Check all phone cord connections.
No number dialed when memory button pressed	No number stored in that memory button. See "Programming Frequently Dialed Numbers."
Call cannot be dialed, or is dialed slowly	See "Installation" section to reset the dial mode switch.
No audible ring	Make sure the ringer is not set to "Off" position.
Phone "locks up" and no functions operate	Check all the connections. Make sure the cords are plugged in correctly.

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Specifications - JV35

DECIBEL GAIN
Maximum gain: 37dB at 3000Hz (Volume at Maximum setting and Tone at High setting)
PHYSICAL DIMENSIONS
Size: 9.5" x 7" x 3.25"
Weight: 2.52 lbs.
POWER AC Adapter
4 AA Alkaline nonrechargeable batteries (not included)

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