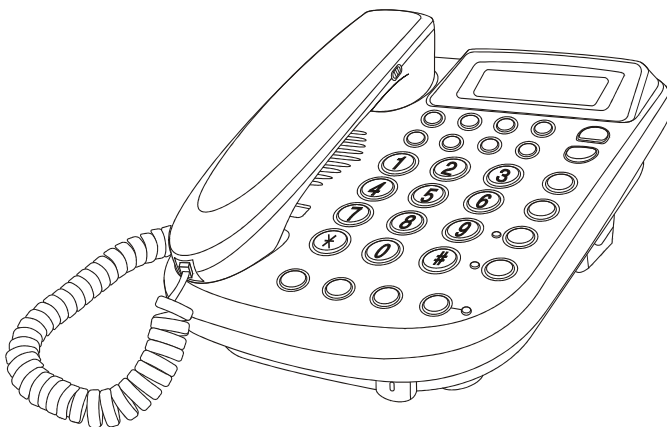


DURABRAND

TWO LINE CALLER ID SPEAKERPHONE

MODEL PH-568

OPERATING INSTRUCTIONS



- Two phone lines can be conferenced for 3 Way conversations
- Caller ID shows you caller's name and number on line 1 or line 2
- Hands-free speakerphone with LED indicator and volume control
- 80 name and number caller ID memory
- Tone / pulse switchable dialing
- Automatic time and date display
- One-touch caller ID call back of received numbers
- 13 memory telephone (3 one-touch & 10 two-touch)
- Wall / desk usable
- Requires 4 size "AA" batteries (not included) or the supplied AC adaptor

Remember to connect the supplied AC adaptor before use.

To use the caller ID feature of this phone, you must subscribe to caller ID service from your phone company.

To use the two line and conference functions, you need to have 2 incoming phone lines from your phone company and use the supplied AC adaptor.

NOTE: READ AND FOLLOW THESE INSTRUCTIONS BEFORE USING YOUR TELEPHONE

IB-PH568-WM-E-040506

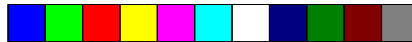




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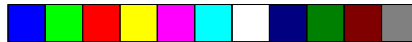


IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and personal injury, including the following:

1. Read and follow all instructions and warnings.
2. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a slightly dampened cloth only.
3. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
4. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage to the phone.
5. Slots and openings in back or bottom of the phone are for ventilation, and should not be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator, heat register or a built-in installation such as a bookcase or cabinet unless proper ventilation is provided.
6. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in risk of fire or electric shock. Never spill liquid of any kind on the product.
7. To reduce the risk of electric shock, do not take this telephone apart. When service or repair work is required, take it to a qualified service representative, opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
8. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - A. When the cord or plug is damaged or frayed.
 - B. If liquid has been spilled into the product.
 - C. If the product has been exposed to rain or water.
 - D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - E. If the product has been dropped or the cabinet has been damaged.
 - F. If the product exhibits a distinct change in performance.
9. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
10. Do not use the telephone to report a gas leak in the vicinity of the leak.
11. Do not allow anything to rest on the telephone cord. Do not locate this product where the cord will be damaged by persons walking on it.
12. Never install telephone wiring during a lightning storm.
13. Never install telephone jacks in wet locations unless the jack is specially designed for wet locations.
14. Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
15. Be careful when installing or modifying telephone lines.

CAUTION: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND PERSONAL INJURY, DO NOT OPEN CABINET.

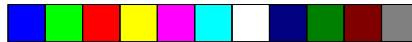


BATTERY SAFETY INSTRUCTIONS

CAUTION: TO REDUCE THE RISK OF FIRE OR PERSONAL INJURY, READ AND FOLLOW THESE INSTRUCTIONS.

1. Use only the following type and size of batteries: 4 size "AA" alkaline batteries (not included).
2. Do not dispose of the batteries into a fire. The cells may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets and keys. The battery or conductor may over heat and cause burns.
5. Do not attempt to recharge the batteries that are used with this product. The batteries may leak corrosive electrolyte or explode.
6. Do not attempt to rejuvenate the batteries identified for use with this product by heating them. Sudden release of the battery electrolyte may cause burns or irritation to eyes or skin.
7. All batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the batteries.
8. When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of batteries may result in leakage or explosion.
9. Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the batteries could leak, damaging the product.
10. Discard weak or dead batteries as soon as possible since they are more likely to leak in the product. Batteries should be replaced when the display gets dim or if the Low Battery Indicator appears in the display.
11. Do not store this product in high temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature prior to use after cold storage.
12. If this product does not operate normally, see TROUBLE SHOOTING on pages 15 and 16. If you cannot resolve the problem, or if the product is damaged, refer to the LENOXX WARRANTY INFORMATION on the last page. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
13. Installation of batteries should only done by an adult for safety.

SAVE THESE INSTRUCTIONS



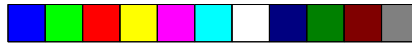
IMPORTANT TELEPHONE COMPANY & FCC INFORMATION

Consumer Information:

- a) This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA (Administrative Council for Terminal Attachment). On the bottom of this equipment is a label that contains, among other information, a product identifier in the format **US:TEDTE11B2568A**. If requested, this number must be provided to the telephone company.
- b) An applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e., **RJ11C** or **RJ14C**) in the packaging with each piece of approved terminal equipment.
- c) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- d) The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format **US:AAAEQ##TXXXX**. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.]
- e) If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- f) The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- g) Should you experience trouble with this equipment, please contact **our Customer Service Department at 1-800-315-5885, or visit our website: <http://www.lenox.com>, or e-mail to: evergo@att.net** for repair or read the warranty information on the last page of this manual. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- h) Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified.
- i) Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- j) **NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.
- k) This equipment is hearing aid compatible.

NOTICE: According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrester is recommended.





IMPORTANT TELEPHONE COMPANY & FCC INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

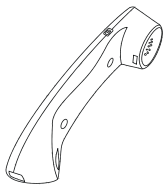
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



CHECKING THE PACKAGE CONTENTS

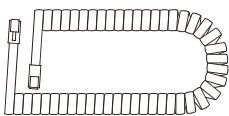
As you unpack this set, make sure you have the following items in the package.



HANDSET



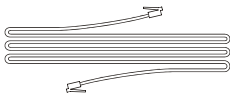
TELEPHONE BASE



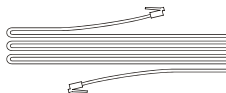
COILED HANDSET CORD



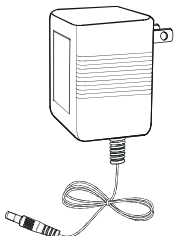
4-WIRE SHORT STRAIGHT WALL CORD
(for wall mounting use)



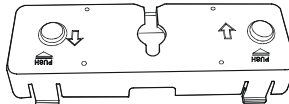
4-WIRE STRAIGHT TELEPHONE LINE CORD (black)



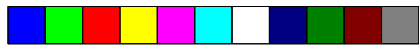
2-WIRE STRAIGHT TELEPHONE LINE CORD (grey)



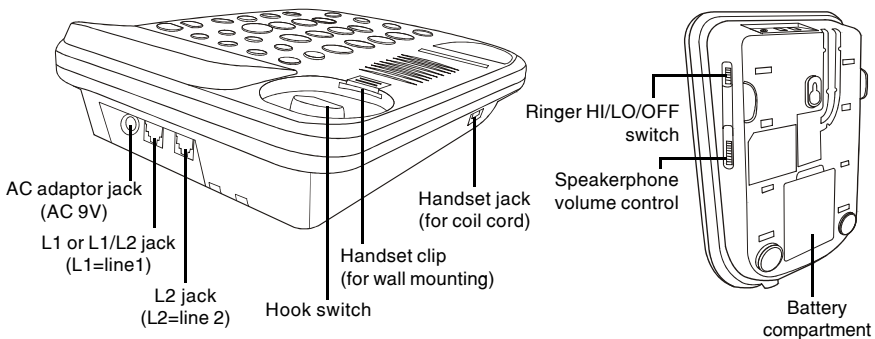
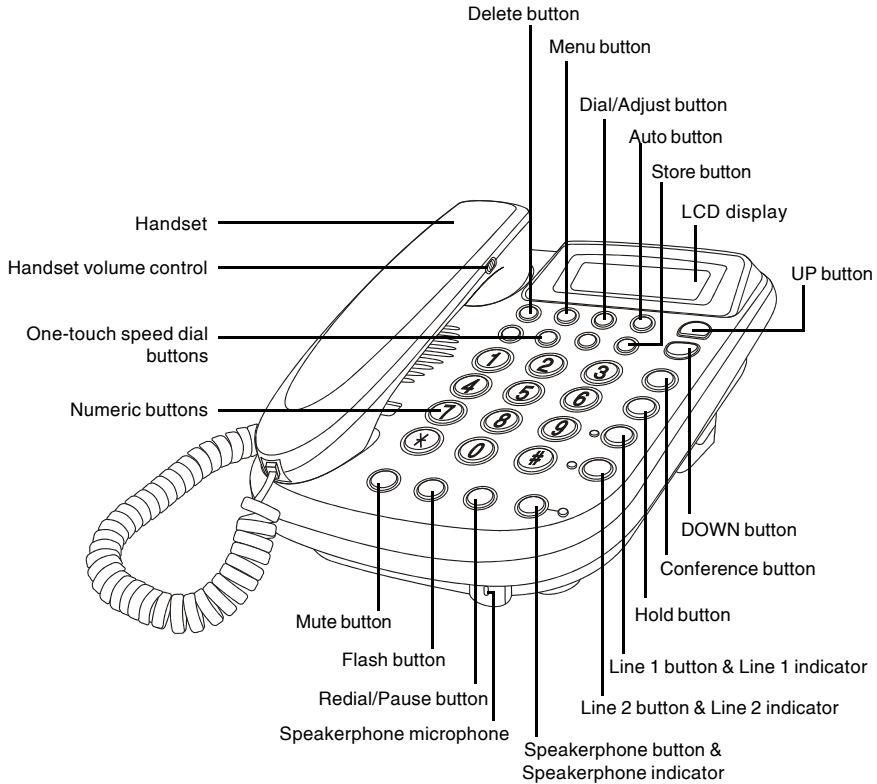
AC ADAPTOR

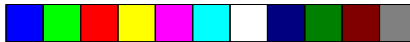


WALL MOUNT ADAPTOR
(attached to the back of the base for both desk use and wall mounting depending on the position)



LOCATION OF CONTROLS





SETTINGS

INSTALLING THE BATTERIES (If no AC adaptor is used)

Before you connect the phone cords, you must install the batteries by following the steps below:

1. Insert a flat blade screwdriver or coin like a quarter into the slot and pry out (lift) the battery door (FIG. 1).
2. Insert 4 size "AA" alkaline batteries as shown inside the battery compartment, the "-" side of the battery touches the spring (FIG. 2).
3. Replace the battery door and snap it shut (FIG. 3).

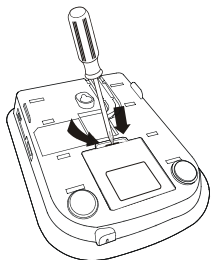


FIG. 1

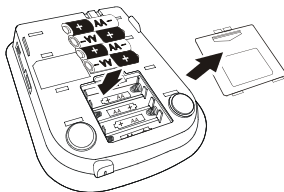


FIG. 2

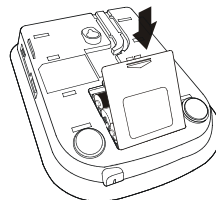


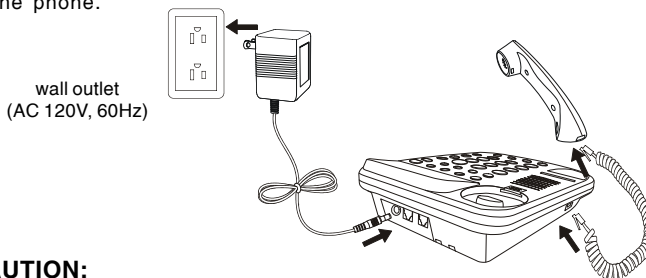
FIG. 3

CAUTION

Replace the batteries when the low battery icon **LOW** flashes in the display. Because when the batteries are dead and the AC adaptor is not connected, the phone will not work properly and your data and settings could be erased.

CONNECTING THE HANDSET AND THE AC ADAPTOR

1. To use the two line and conference call functions, you need to use the supplied AC adaptor (9V AC output). Insert the adaptor's small connector plug into the AC 9V jack on the rear of the phone, and plug the adaptor into any wall outlet that is not shut off by a light switch.
2. Connect the handset coiled cord to the handset and the handset jack on the left side of the phone.



CAUTION:

- To prevent electric shock, do not use the AC Adaptor with an extension cord or outlet, unless it can be fully inserted without exposing any part of the blades.
- Only use the supplied AC adaptor.
- During a power failure, the unit will work as a standard telephone on the line 1, but the caller ID, speakerphone, line indicator, hold, LCD display features will not work, unless the batteries are installed. Line 2 is not available.
- If you did not install the batteries, the low battery icon **LOW** will flash in the display, to prevent the data and settings missing during the power failure, we recommend you also install the batteries when you use the AC adaptor.

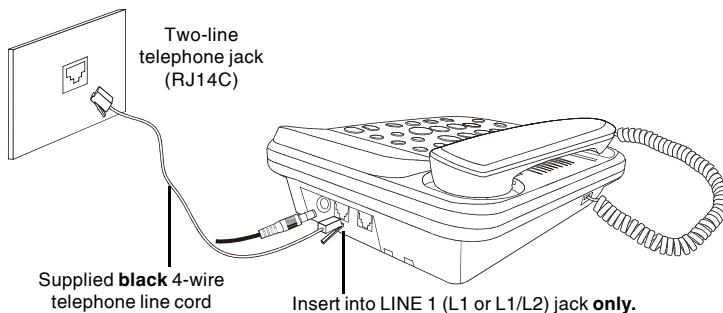




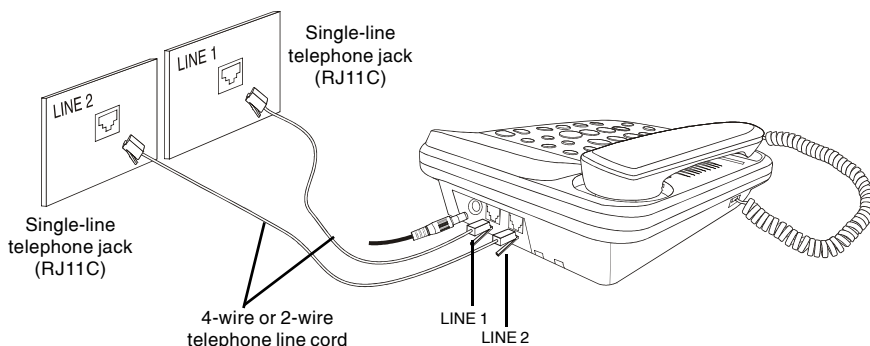
SETTINGS

CONNECTING THE TELEPHONE LINE CORD

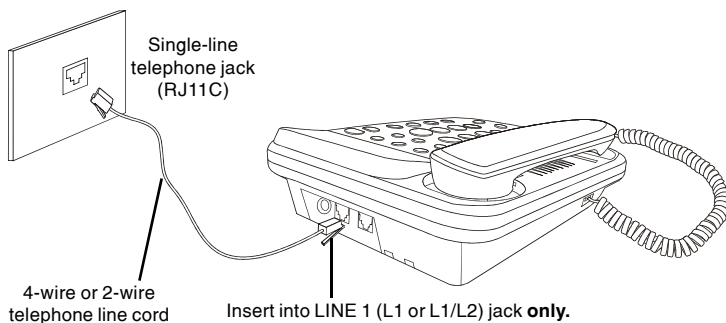
To connect a two-line telephone jack



To connect two single-line telephone jacks



If you want to use this phone only as a single-line telephone



For this connection, you can only use LINE 1 and no need to use the AC adaptor if you have installed the batteries.





SETTINGS

CUSTOMIZING YOUR PHONE (Setting up LCD contrast, language, area code, time and date, dialing mode, turning off the message waiting).

You may need to set up the LCD contrast level, language, area code, time and date, and dialing mode for your telephone when you power your phone for the first time or when you move to an area that has a different area code. Area code setting is necessary because the phone must distinguish local or long distance calls to properly dial calls from the Caller ID list.

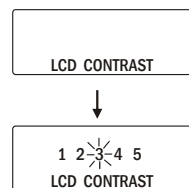
You can set each item by following steps.

1. Press the MENU button to enter the setup menu.
2. Press the UP or DOWN button to select the item you want to set.
3. Press the MENU button to confirm and then press the UP or DOWN button to adjust the options.
4. Press the MENU button to confirm and go to the next item.
5. Press the DELETE button to get to the normal standby mode.

For example:

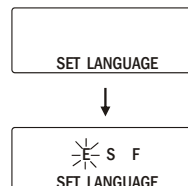
Setting the LCD contrast level:

1. Press the MENU button, "LCD CONTRAST" shows in the display.
2. Press the MENU button again to start to set the LCD contrast level.
3. Press the UP or DOWN button to adjust the LCD contrast level.
4. Press the DELETE button to confirm and return to the normal standby mode or press the MENU button to confirm and go to the next setup item.



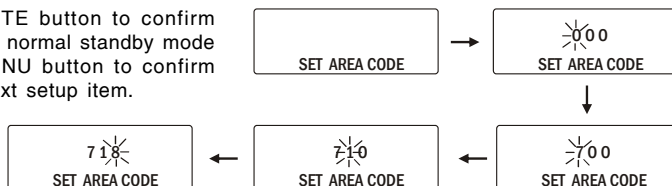
Setting the language:

1. Press the MENU button, "LCD CONTRAST" shows in the display.
2. Press the UP button to locate "SET LANGUAGE".
3. Press the MENU button again to start to set the language. This phone supports three languages: English, Spanish, and French.
4. Press the UP or DOWN button to select your desired language.
5. Press the DELETE button to confirm and return to the normal standby mode or press the MENU button to confirm and go to the next setup item.



Setting your area code (example: 718):

1. Press the MENU button, "LCD CONTRAST" shows in the display.
2. Press the UP button to locate "SET AREA CODE".
3. Press the MENU button again, the first digit is flashing.
4. Press the UP or DOWN button to adjust the digit.
5. Repeat steps 3 and 4 to set the 2nd and 3rd digits of your area code.
6. Press the DELETE button to confirm and return to the normal standby mode or press the MENU button to confirm and go to the next setup item.

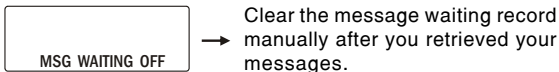
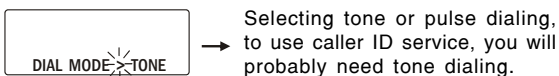
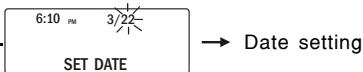
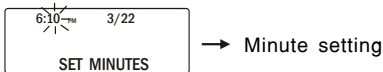
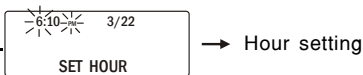
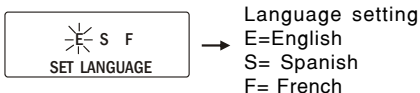




SETTINGS

CUSTOMIZING YOUR PHONE (Setting up LCD contrast, language, area code, time and date, dialing mode, turning off the message waiting).

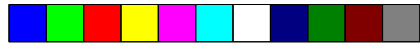
The setting includes following options:



You do not have to set up the Time and Date because the telephone company will automatically update this with your Caller ID when your phone rings (twice or more).

NOTE: Please do these settings quickly before the setup returns to normal standby mode (about 15 seconds).





TELEPHONE BASICS

MAKING CALLS

1. Pick up the handset or press the SPEAKERPHONE button to get a dial tone, the line 1 indicator lights up, this indicates that you will make a call by line 1, you can also select to make a call by using line 2 by pressing the LINE 2 button, the LINE 2 indicator lights up (if you connected two lines).
2. Dial your call.
3. To end the call, replace the handset on the base or press the SPEAKERPHONE button again.

ANSWERING CALLS

1. After the phone rings, the LINE 1 or LINE 2 indicator will flash to indicate you which is the incoming call line.
2. Pick up the handset or press the SPEAKERPHONE button.
3. To end the call, replace the handset on the base or press the SPEAKERPHONE button again.

VOLUME CONTROL AND RINGER SETTING

Adjust the handset volume	Slide the handset VOLUME control (loud or normal).
Adjust the speakerphone volume	Slide the SPEAKERPHONE VOLUME control (on the right side of the phone).
Adjust the ringer level	Set RINGER HI/LO/OFF switch. HI - loud rings on incoming calls. LO - lower rings on incoming calls. OFF - no ringing on incoming calls.

USING THE OTHER LINE DURING A CONVERSATION

During a conversation, if another line indicator flashes and you hear a click, an incoming call is being received on the line, you can answer the second call while holding the first call. You can also make a call without terminaling the first call. If you subscribe a caller ID service, the second caller's information will be displayed when a call is being received on the other line.

1. Press the HOLD button to put the first call (LINE 1) on hold, the LINE 1 indicator flashes.
2. Press the another line button (LINE 2) to answer or make a second call, the LINE 2 indicator lights up.
3. To return to the first call (LINE 1), press the line button (LINE 1) for the first call.

NOTE: If you want to hold the second call, please press the HOLD button before pressing the LINE button of the first call.

CONFERENCE CALL

During a conversation, you can answer or make a second call on the other line and then combine both calls together to make a conference call.

1. Press the HOLD button to put the first call (LINE 1) on hold, the LINE 1 indicator flashes.
2. Press the another line button (LINE 2) to answer or make a second call, the LINE 2 indicator lights up.
3. When the second call is connected, press the CONFERENCE button to start the conference call, both indicators light up.

NOTE:

To hang up both lines, place the handset on the cradle or press the SPEAKERPHONE button.

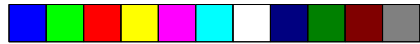
To hang up one line (example: LINE 1), press the line button you want to continue talking with (LINE 2).

To hold both lines, press the HOLD button.

To resume to talk with one line, press the corresponding line button.

To resume to talk with both lines, press the CONFERENCE button.





TELEPHONE FEATURES

LAST NUMBER REDIALING

1. Pick up the HANDSET or press the SPEAKERPHONE button (you also need to press the LINE 2 button if you want to make call using line 2).
2. Press the REDIAL/PAUSE button. The last dialed number appears in the display and is automatically dialed.

STORING PHONE NUMBERS INTO MEMORY

1. Press the STORE button. ρ_{rD} (short for programming) appears in the display.
2. Dial the phone number you want to store. You can store up to 22 digits (including a TONE (\times) and a PAUSE (REDIAL/PAUSE), each of which is counted as one digit, if the digit you entered is incorrect, press the DELETE button to delete it and enter a correct one).

- | | |
|---|--|
| 3. For 3 one-touch dialing:
Press one of the 3 one-touch speed dial buttons (M1 to M3). | For 10 two-touch dialing:
Press AUTO button, and then press one of the dialing keys (0 to 9) to store a phone number in. |
|---|--|

4. The stored number and the location will be shown in the display.
5. Repeat steps 1 to 4 to store numbers into other memory locations.

NOTE

When the batteries are dead or removed and the AC adaptor is not connected for more than five minutes, the stored numbers may be erased.

MEMORY DIALING

1. Pick up the handset or press the SPEAKERPHONE button (you also need to press the LINE 2 button if you want to make call using line 2).

- | | |
|---|---|
| 2. For 3 one-touch dialing:
Press one of the 3 one-touch speed dial buttons (M1 to M3). | For 10 two-touch dialing:
Press the AUTO button, and then press one of the dialing keys (0 to 9). |
|---|---|

3. The phone will dial the numbers you stored into that memory.

PAUSE FUNCTION- For analog PBX line or long distance service use

This prevents misdialing when you redial or dial a stored number.

Example: In an office where you need to dial a 9 first to get an outside line. Dial the number 9 and press the REDIAL/PAUSE button, and then dial the phone number. You will see a "P" displayed for pause. You may also store this into memory. Pressing the REDIAL/PAUSE button more than once increases the length of the pause between numbers.

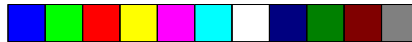
FLASH FUNCTION

This allows you to use special features of your host PBX such as transferring an extension call or for call waiting features (call waiting feature should be subscribed from the telephone company, when you are in conversation, a new call comes in the line you are using, you will hear a click, press the FLASH button on your telephone, you will put on hold the party you are having conversation with and be able to talk to the new caller, after you finish the conversation with the 2nd caller, press the FLASH button to return to the 1st call).

MUTE FUNCTION

During conversation, if you press and hold the MUTE button, you can hear the sound from the other party but the other party cannot hear you.





CALLER ID OPERATION

This telephone has a Caller ID feature and if you subscribe to Caller ID service, the Caller's telephone number (if available), Name (if your caller ID service includes), Time, Date, and called line will be displayed between the first and second ring of the phone. The phone stores the data of the last 80 calls received including "UNAVAILABLE CALL" and "PRIVATE CALL". It keeps track of all calls received, even if they were not answered.

NOTE: The caller's phone number and/or name will not appear in the following cases:

- The call is made through a telephone company which does not offer Caller ID service (including international calls). The display will show "UNAVAILABLE".
- The call is "blocked". For privacy reasons, many states allow callers the option to prevent his or her telephone data from being displayed in the other party's Caller ID display. The display will show "PRIVATE CALL".
- You have picked up the phone before the second ring.
- If the call is from an office which uses multiple lines, the displayed phone number may not match the number you use to call that extension.

VIEWING THE CALLER ID LIST

You can look through the data (calls) in the Caller ID list to check the numbers and names of the calls received.

1. Press the DOWN button to view your calls from the newest call.
2. Press the UP button to view calls from the older calls to newer ones.

NOTE: When the batteries are weak, the low battery indicator **Low** is displayed. Change the batteries as soon as possible, the batteries are used in case of power failure.

CALLING BACK FROM THE CALLER ID LIST

1. Display the phone number you want to call back using the UP or DOWN button.
2. Press the DIAL/ADJUST button.
3. Press the DIAL/ADJUST button to choose the number of call-back digit to be dialed out (7 digits - phone number by itself, or 10 digits - area code + phone number, or 11 digits - 1 + area code + phone number), different parts of the country have different dialing systems even for local calls.
4. Pick up the HANDSET or press the SPEAKERPHONE (you may press LINE 2 button instead of the SPEAKERPHONE button for dialing from line 2), the phone will dial the number displayed.

STORING PHONE NUMBERS FROM THE CALLER ID LIST

1. Display the phone number you want to store (by pressing UP or DOWN button to locate it).
2. Press STORE button.
3. Press the DIAL/ADJUST button to change the memory dial digit (7-digit, 10-digit or 11-digit).

4. For one-touch memory Press a one-touch speed dial button (M1 to M3).	For two-touch memory Press the AUTO button, and then press one of the speed dial memories (0 to 9).
---	---

DELETING DATA FROM THE CALLER ID LIST

To delete the Caller ID memory one by one

1. Display the Caller's ID you want to delete (by pressing UP or DOWN button).
2. Press the DELETE button, the display will show "DELETE CALL?", press the DELETE button once more, the display changes to show the next or previous call, and the data is deleted.

To delete ALL the Caller ID memories

1. When the phone is not in use (the phone is in normal standby mode), press the DELETE button and hold for 3 seconds, the display shows "DELETE ALL?"
2. Press the DELETE button once more, the display changes to "NO CALLS" and **all** the Caller ID memories are deleted.

USING MESSAGE WAITING/MAILBOX

To use the Message Waiting indication feature, you must subscribe to this service if available from your local telephone company.





DESK USE / WALL MOUNTING

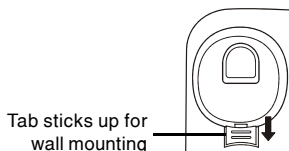
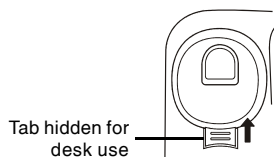
NOTE: For either desk use or wall mounting, you need to install the included adaptor. If you do not have a modular wall phone plate installed, please consult with your phone company or installer to get one.

1. HANDSET CLIP - When the phone is mounted on the wall, the HANDSET CLIP must be adjusted so it will hold the HANDSET.

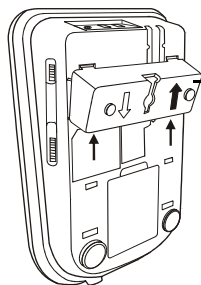
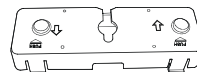
A. SLIDE OUT

B. REVERSE

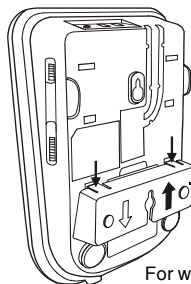
C. REPLACE INTO PHONE



2. At all times (to use a desk phone and as a wall phone) you must use the plastic (box shape) WALL MOUNT ADAPTOR, please install the WALL MOUNT ADAPTOR following the arrow and the description on the adaptor.

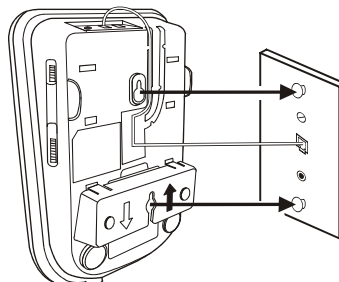


For desk use, install bracket with this arrow facing up and in upper part of phone



For wall mounting, install bracket with this arrow facing up and install bracket on lower part of phone

3. Connect the telephone line cord. If you use wall mounting, in order to avoid the exposing of the long telephone cord, please use the supplied short wall cord, plug one end into the LINE 1 (L1 for L1/L2) jack, route the cord into the channel at the phone back, and the other end into the wall jack.



4. Put the phone over the wall plate, make sure both posts fit into slots on the back of the phone. Then slide the phone down to lock the phone into the wall plate.

5. Connect the AC adaptor (see page 7) and another line cord (if you connect two single-line telephone jacks, see page 8).





TROUBLE SHOOTING

PROBLEMS	CHECK
The Caller ID display does not show the caller's information.	<ul style="list-style-type: none"> • The Caller ID unit will not function until you have subscribed to the Caller ID service from your local telephone company. Call your local telephone company to have Caller ID service installed on your phone line. • Check your phone line connections. Make sure all your phone line connections are secure and connected properly. • If it is a private call or a blocked call, the caller's name and/or phone number will not appear in the display. (You will see time & date of call plus some dashes or the words "UNAVAILABLE" or "PRIVATE CALL".)
No dial tone.	<ul style="list-style-type: none"> • Is any plug disconnected from the modular phone plug? • Is any jack improperly wired? Use another phone to test the jack.
Phone does not work.	<ul style="list-style-type: none"> • Are all cords connected properly? • Are all 4 "AA" batteries installed? Make sure they are installed according to the polarity shown. • Unplug the AC adaptor, then plug in and try again.
The line indicator(s) light never go(es) off.	<ul style="list-style-type: none"> • Unplug the AC adaptor, then plug it in again.
Phone does not ring.	<ul style="list-style-type: none"> • RINGER switch may be set to OFF? Slide the switch to HI or LO position.
Cannot dial.	<ul style="list-style-type: none"> • Please check if all the 4 size "AA" batteries are installed correctly or the AC adaptor is connected? • Check the TONE/PULSE setting. You may only have PULSE service. Set the TONE/PULSE switch to PULSE position.
Cannot store numbers into memory.	<ul style="list-style-type: none"> • No batteries are installed or batteries are weak or installed up-side-down and the AC adaptor is not connected.
Caller ID does not work.	<ul style="list-style-type: none"> • Please check if all the 4 size "AA" batteries are installed correctly or the AC adaptor is connected? • Make sure the Caller ID service is active. • Check if the phone is connected to a working wall jack. • Check if all line cord connections are correct and secure.
The Caller ID display gets dim.	<ul style="list-style-type: none"> • Reset the contrast level of the LCD display. • The batteries may be weak.
Line 2 or conference call cannot work.	<ul style="list-style-type: none"> • Check if the AC adaptor is connected properly. • Check if the straight line cord you used is the attached 4-wire line cord. When you connect the telephone and a two-line telephone jack, you must use the attached 4-wire line cord.



TROUBLE SHOOTING (continued)

PROBLEMS	CHECK
Static noise on line or cannot hear calling party or calling party cannot hear you.	<ul style="list-style-type: none"> • Make sure the handset cords connected properly. Or, replace the COILED HANDSET CORD. Any phone store has these cords in different lengths. After some time the cord may have become overstretched or damaged.
REDIAL does not work.	<ul style="list-style-type: none"> • Check if P shows in the display. Since the REDIAL/PAUSE button has combined function (pause function), the phone may have been paused. Just press the HOOK switch.
Feedback or squealing when using SPEAKERPHONE.	<ul style="list-style-type: none"> • Volume is too high. Reduce the SPEAKERPHONE VOLUME control setting.
LINE ERROR appears in the display.	<ul style="list-style-type: none"> • You picked up the phone before the second ring, or your phone received unclear call information. Static can cause this message. • If this condition persists, contact your local telephone company to ensure that there is no problem with your phone line.
Cannot erase all records in memory.	<ul style="list-style-type: none"> • To erase ALL call records, make sure the phone is not in use, press the DELETE button and hold for 3 seconds, the display will show "DELETE ALL?", press the DELETE button again.
Caller ID displays words like CHOISIS ZONE, CODIGO DE AREA or HORA or APPEL.	<ul style="list-style-type: none"> • Your language is set for French or Spanish, reset the language to English (see page 9).
Memory Dialing does not work.	<ul style="list-style-type: none"> • Check if you have stored the numbers correctly by pressing that memory location button(s).
Handset falls out of phone base when wall mounted.	<ul style="list-style-type: none"> • Handset clip was not installed properly for wall use. See page 14 for details.
Caller's information is not registered to the Caller ID memory.	<ul style="list-style-type: none"> • The caller may have an unlisted or blocked number to prevent Caller ID identification, or it may be an overseas call or you may have noise on the line during that call.
Message Waiting does not work.	<ul style="list-style-type: none"> • Check with your telephone company if this service is available and if you have subscribed for it.





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We warrant this product to be free from defects in material and workmanship under normal use for a period of 90 days after purchase and we will repair it free of charge or replace it at no charge, should it become defective under this warranty, providing you submit proof of purchase (sales slip) with the set.

During the initial 90 day period after original purchase, we will service or exchange, at no charge, the set that is returned to LENOXX ELECTRONICS CORP. After the initial 90 day period expires, and for a period of 12 months from original purchase, we will repair the unit covering any part(s) that need to be replaced at no charge, but will charge for the cost of labor, return postage paid by Lenoxx.

This warranty does not apply to any products which have been subject to misuse, neglect or accident. This warranty does not cover broken cord or cabinet. UNDER NO CIRCUMSTANCES WILL LENOXX ELECTRONICS CORP. BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. The following charges apply to repairs beyond the warranty period: \$10.00. Be sure to pack carefully and return postage paid insured together with your money order (personal checks will not be accepted) and sales receipt to: LENOXX ELECTRONICS CORP., 35 BRUNSWICK AVENUE, EDISON, N.J. 08817, USA

For customer service

Dial: 1-800-315-5885

(MONDAY - THURSDAY 8:00 AM - 5:00 PM, FRIDAY 8:00 AM - 1:30 PM EST)

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