D-Link *Air*Plus *Xtreme G*[™] **VDI-624**

High-Speed 2.4 GHz Wireless Router

> Manual Version 2.43



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Contents of Package:

- **D-Link** *Air***Plus X***TREME* **G VDI-624** High-Speed 2.4GHz Wireless Router
- Power Adapter-DC 5V, 2.5A
- Manual and Warranty on CD
- 2 Ethernet Cables (All the Ethernet ports are Auto-MDIX)

Note: Using a power supply with a different voltage rating than the one included with the VDI-624 will cause damage and void the warranty for this product.

If any of the above items are missing, please contact your reseller.

System Requirements for Configuration:

- Ethernet-Based High Speed Internet Connection
- Computers with Windows, Macintosh, or Linux-based operating systems with an installed Ethernet adapter
- Internet Explorer Version 6.0 or Netscape Navigator Version 6.0 and Above

Introduction

The D-Link *Air*Plus *X*treme *G* VDI-624 High-Speed Wireless Router is an 802.11g high-performance, wireless router that supports high-speed wireless networking at home, at work or in public places.

Unlike most routers, the VDI-624 provides data transfers at up to 108 Mbps (compared to the standard 54 Mbps) when used with other D-Link *Air*Plus Xtreme *G* products. The 802.11g standard is backwards compatible with 802.11b products. This means that you do not need to change your entire network to maintain connectivity. You may sacrifice some of 802.11g's speed when you mix 802.11b and 802.11g devices, but you will not lose the ability to communicate when you incorporate the 802.11g standard into your 802.11b network. You may choose to slowly change your network by gradually replacing the 802.11b devices with 802.11g devices .

In addition to offering faster data transfer speeds when used with other 802.11g products, the VDI-624 has the newest, strongest, most advanced security features available today. When used with other 802.11g WPA (WiFi Protected Access) and 802.1x compatible products in a network with a RADIUS server, the security features include:

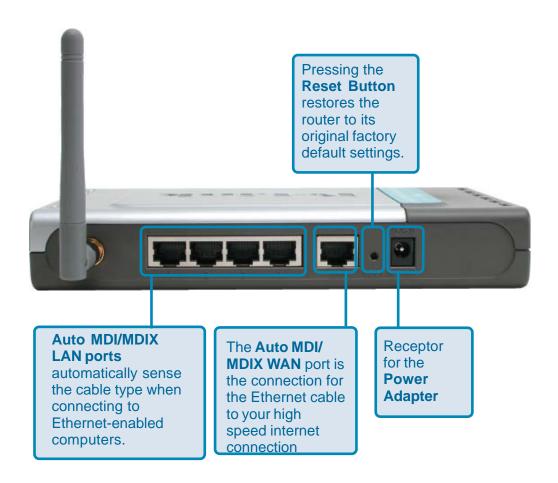
WPA: Wi-Fi Protected Access authorizes and identifies users based on a secret key that changes automatically at a regular interval. WPA uses TKIP (Temporal Key Integrity Protocol) to change the temporal key every 10,000 packets (a packet is a kind of message transmitted over a network.) This insures much greater security than the standard WEP security. (By contrast, the older WEP encryption required the keys to be changed manually.)

802.1x: Authentication is a first line of defense against intrusion. In the Authentication process the server verifies the identity of the client attempting to connect to the network. Unfamiliar clients would be denied access.

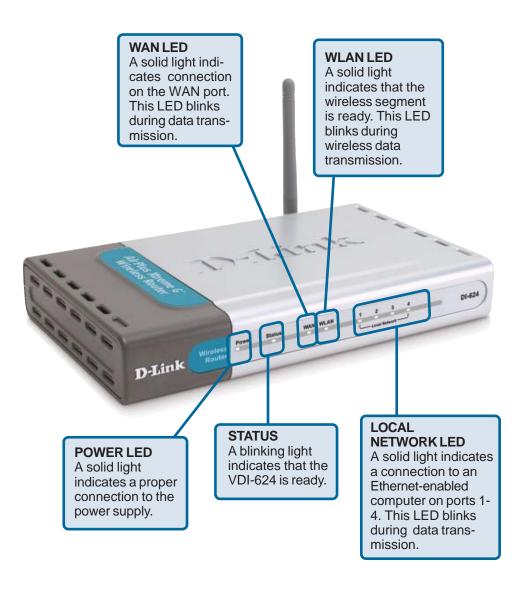
For home users that will not incorporate a RADIUS server in their network, the security for the VDI-624, used in conjunction with other 802.11g products, will still be much stronger than ever before. Utilizing the **Pre Shared Key mode** of WPA, the VDI-624 will obtain a new security key every time it connects to the 802.11g network. You only need to input your encryption information once in the configuration menu. No longer will you have to manually input a new WEP key frequently to ensure security, with the VDI-624, you will automatically receive a new key every time you connect, vastly increasing the safety of your communications.

Connections

All Ethernet Ports (WAN and LAN) are auto MDI/MDIX, meaning you can use either a straight-through or a crossover Ethernet cable.



LEDs



Features

- Fully compatible with the 802.11g standard to provide a wireless data rate of up to 108Mbps
- Backwards compatible with the 802.11b standard to provide a wireless data rate of up to 11Mbps
- **WPA** (Wi Fi Protected Access) authorizes and identifies users based on a secret key that changes automatically at a regular interval, for example:
 - **TKIP** (Temporal Key Integrity Protocol), in conjunction with a RADIUS server, changes the temporal key every 10,000 packets, ensuring greater security
 - Pre Shared Key mode means that the home user, without a RADIUS server, will obtain a new security key every time the he or she connects to the network, vastly improving the safety of communications on the network
- **802.1x Authentication** in conjunction with the RADIUS server verifies the identity of would be clients
- Utilizes OFDM technology (Orthogonal Frequency Division Multiplexing)
- User-friendly configuration and diagnostic utilities
- Operates in the 2.4GHz frequency range
- Connects multiple computers to a high speed internet connection to share the Internet connection
- Advanced Firewall features
 - Supports NAT with VPN pass-through, providing added security
 - MAC Filtering
 - IP Filtering
 - URL Filtering
 - Domain Blocking
 - Scheduling
- DHCP server enables all networked computers to automatically receive IP addresses
- Web-based interface for Managing and Configuring
- Access Control to manage users on the network
- Supports special applications that require multiple connections
- Equipped with 4 10/100 Ethernet ports, 1 WAN port, Auto MDI/MDIX

Wireless Basics

D-Link wireless products are based on industry standards to provide easy-to-use and compatible high-speed wireless connectivity within your home, business or public access wireless networks. D-Link wireless products will allow you access to the data you want, when and where you want it. You will be able to enjoy the freedom that wireless networking brings.

A WLAN is a cellular computer network that transmits and receives data with radio signals instead of wires. WLANs are used increasingly in both home and office environments, and public areas such as airports, coffee shops and universities. Innovative ways to utilize WLAN technology are helping people to work and communicate more efficiently. Increased mobility and the absence of cabling and other fixed infrastructure have proven to be beneficial for many users.

Wireless users can use the same applications they use on a wired network. Wireless adapter cards used on laptop and desktop systems support the same protocols as Ethernet adapter cards.

People use wireless LAN technology for many different purposes:

Mobility - Productivity increases when people have access to data in any location within the operating range of the WLAN. Management decisions based on real-time information can significantly improve worker efficiency.

Low Implementation Costs – WLANs are easy to set up, manage, change and relocate. Networks that frequently change can benefit from WLANs ease of implementation. WLANs can operate in locations where installation of wiring may be impractical.

Installation and Network Expansion - Installing a WLAN system can be fast and easy and can eliminate the need to pull cable through walls and ceilings. Wireless technology allows the network to go where wires cannot go - even outside the home or office.

Scalability – WLANs can be configured in a variety of topologies to meet the needs of specific applications and installations. Configurations are easily changed and range from peer-to-peer networks suitable for a small number of users to larger infrastructure networks to accommodate hundreds or thousands of users, depending on the number of wireless devices deployed.

Inexpensive Solution - Wireless network devices are as competitively priced as conventional Ethernet network devices.

Wireless Basics (continued)

Standards-Based Technology

The VDI-624 Wireless Broadband Router utilizes the new 802.11g standard.

The IEEE **802.11g** standard is an extension of the 802.11b standard. It increases the data rate up to 54Mbps within the 2.4GHz band, utilizing **OFDM technology.**

This means that in most environments, within the specified range of this device, you will be able to transfer large files quickly or even watch a movie in MPEG format over your network without noticeable delays. This technology works by transmitting high-speed digital data over a radio wave utilizing **OFDM** (**O**rthogonal **F**requency **D**ivision **M**ultiplexing) technology. **OFDM** works by splitting the radio signal into multiple smaller sub-signals that are then transmitted simultaneously at different frequencies to the receiver. **OFDM** reduces the amount of **crosstalk** (interference) in signal transmissions.

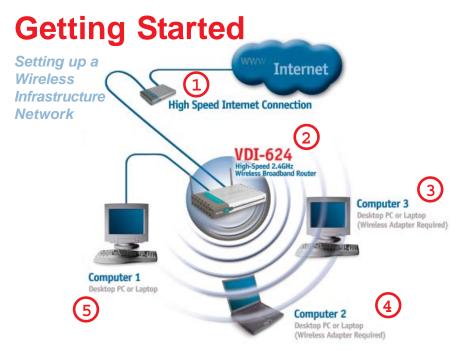
The VDI-624 is backwards compatible with 802.11b devices. This means that if you have an existing 802.11b network, the devices in that network will be compatible with 802.11g devices at speeds of up to 11Mbps in the 2.4GHz range.

Wireless Basics (continued)

Installation Considerations

The D-Link *Air*Plus Xtreme G VDI-624 lets you access your network, using a wireless connection, from virtually anywhere within its operating range. Keep in mind, however, that the number, thickness and location of walls, ceilings, or other objects that the wireless signals must pass through, may limit the range. Typical ranges vary depending on the types of materials and background RF (radio frequency) noise in your home or business. The key to maximizing wireless range is to follow these basic guidelines:

- 1 Keep the number of walls and ceilings between the VDI-624 and other network devices to a minimum each wall or ceiling can reduce your D-Link wireless product's range from 3-90 feet (1-30 meters.) Position your devices so that the number of walls or ceilings is minimized.
- 2 Be aware of the direct line between network devices. A wall that is 1.5 feet thick (.5 meters), at a 45-degree angle appears to be almost 3 feet (1 meter) thick. At a 2-degree angle it looks over 42 feet (14 meters) thick! Position devices so that the signal will travel straight through a wall or ceiling (instead of at an angle) for better reception.
- 3 Building Materials can impede the wireless signal a solid metal door or aluminum studs may have a negative effect on range. Try to position wireless devices and computers with wireless adapters so that the signal passes through drywall or open doorways and not other materials.
- Keep your product away (at least 3-6 feet or 1-2 meters) from electrical devices or appliances that generate extreme RF noise.



Please remember that **D-Link AirPlus Xtreme G** wireless devices are pre-configured to connect together, right out of the box, with their default settings.

For a typical wireless setup at home (as shown above), please do the following:

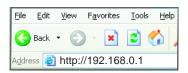
- You will need broadband Internet access (a High Speed Internet Connection into your home or office).
- Connect your high speed internet connection to the VDI-624 Wireless Broadband Router.
- If you are connecting a desktop computer to your network, install the D-Link AirPlus Xtreme G VDWL-G120 wireless USB adapter into an available USB Connector on your desktop computer.

 (See the printed Quick Installation Guide included with the network adapter.)
- Install the D-Link VDWL-G650 wireless Cardbus adapter into a laptop computer. (See the printed Quick Installation Guide included with the VDWL-G650.)
- Install the D-Link DFE-530TX+ adapter into a desktop computer. The four Ethernet LAN ports of the VDI-624 are Auto MDI/MDIX and will work with both Straight-Through and Cross-Over cable.

 (See the printed Quick Installation Guide included with the DFE-530TX+.)

Using the Configuration Menu

Whenever you want to configure your network or the VDI-624, you can access the Configuration Menu by opening the web-browser and typing in the IP Address of the VDI-624. The VDI-624 default IP Address is shown at right:



- Open the web browser
- Type in the **IP Address** of the Router (http://192.168.0.1)

Note: if you have changed the default IP Address assigned to the VDI-624, make sure to enter the correct IP Address.

- Type admin in the User Name field
- Type password in the Password field
- Click OK

Note: if you have changed the default User Name and/or Password assigned to the VDI-624, make sure to enter the correct UserName and/or Password.

Cancel



Home > Wizard

The Home>Wizard screen will appear. Please refer to the *Quick Installation Guide* for more information regarding the Setup Wizard.



These buttons appear on most of the configuration screens in this section. Please click on the appropriate button at the bottom of each screen after you have made a configuration change.





Clicking Cancel will clear changes made to the page.



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Home > Wireless



SSID- Service Set Identifier (SSID) is the name designated for a spe-

cific wireless local area network (WLAN). The SSID's factory default setting is **default**. The SSID can be easily changed to connect to an existing wireless network or to establish a new

wireless network.

Channel- 6 is the default channel. All devices on the network must share

the same channel. (Note: The wireless adapters will automati-

cally scan and match the wireless setting.)

WEP- Wired Equivalent Privacy (WEP) is a wireless security protocol

for Wireless Local Area Networks (WLAN). WEP provides security by encrypting the data that is sent over the WLAN. Select **Enabled** or **Disabled**. **Disabled** is the default setting. (Note: If you enable encryption on the VDI-624 make sure to also enable encryption on all the wireless clients or wireless connection will

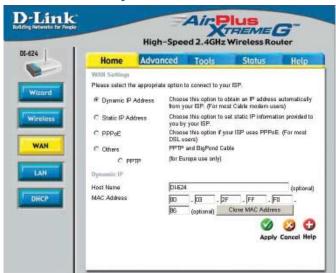
not be established.)

WEP Encryption- Select the level of encryption desired: 64-bit, or 128-bit.

Key Type- Select **HEX** or **ASCII**.

Keys 1-4- Input up to 4 WEP keys; select the one you wish to use.





Dynamic IP Address-

Choose Dynamic IP Address to obtain IP Address information automatically from your ISP. Select this option if your ISP does not give you any IP numbers to use.

Host Name-

The Host Name is optional but may be required by some ISPs. The default host name is the device name of the Router and may be changed.

MAC Address-

The default MAC Address is set to the WAN's physical interface MAC address on the Broadband Router. It is not recommended that you change the default MAC address unless required by your ISP.

Clone MAC Address-

The default MAC address is set to the WAN's physical interface MAC address on the Broadband Router. You can use the "Clone MAC Address" button to copy the MAC address of the Ethernet Card installed by your ISP and replace the WAN MAC address with the MAC address of the router. It is not recommended that you change the default MAC address unless required by your ISP.

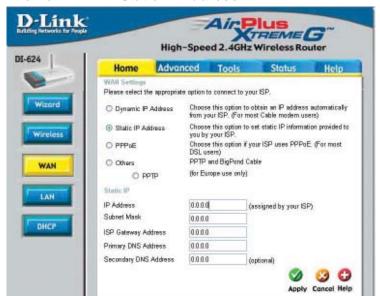
Primary/
Secondary DNS
Address-

Enter a DNS Address if you do not wish to use the one provided by your ISP.

MTU-

Enter an MTU value only if required by your ISP. Otherwise, leave it at the default setting.

Home > WAN > Static IP Address



Static IP Address-

Choose Static IP Address if all WAN IP information is provided to you by your ISP. You will need to enter in the IP address, subnet mask, gateway address, and DNS address(es) provided to you by your ISP. Each IP address entered in the fields must be in the appropriate IP form, which are four octets separated by a dot (x.x.x.x). The Router will not accept the IP address if it is not in this format.

IP Address-

Input the public IP Address provided by your ISP.

Subnet Mask-

Input your Subnet mask. (All devices in the network must have the same subnet mask.)

ISP

Gateway Address-

Input the public IP address of the ISP to which you are

connecting.

Primary

DNS Address-

Input the primary DNS (Domain Name Server) IP address

provided by your ISP.

Secondary

DNS Address- T

This is optional.

MTU-

Enter an MTU value only if required by your ISP. Otherwise, leave it at the default setting.



Choose PPPoE (Point to Point Protocol over Ethernet) if your ISP uses a PPPoE connection. Your ISP will provide you with a username and password. Select Dynamic PPPoE to obtain an IP address automatically for your PPPoE connection. Select Static PPPoE to use a static IP address for your PPPoE connection.

Home > WAN > PPPoE



PPPoE- Choose this option if your Service Provider uses PPPoE.

Dynamic PPPoE- receive an IP Address automatically from your ISP.

Static PPPoE-you have an assigned (static) IP Address.

User Name- Your PPPoE username provided by your Service Provider.

Retype Password- Re-enter the PPPoE password

Service Name- Enter the Service Name provided by your Service Provider

(optional).

IP Address- This option is only available for Static PPPoE. Enter the static IP

Address for the PPPoE connection.

Primary DNS Address-

Primary DNS IP address provided by our ISP

Secondary DNS Address-

This option is only available for Static PPPoE. Enter the static IP

Address for the PPPoE connection.

(Continued on the next page) 16

Home > WAN > PPPoE continued

MTU- Maximum Transmission Unit-1492 is the default setting-you may

need to change the MTU for optimal performance with your

specific ISP.

Auto-reconnect- If enabled, the VDI-624 will automatically connect to your ISP

after your system is restarted or if the PPPoE connection is

dropped.

Home > LAN



LAN is short for Local Area Network. This is considered your internal network. These are the IP settings of the LAN interface for the VDI-624. These settings may be referred to as Private settings. You may change the LAN IP address if needed. The LAN IP address is private to your internal network and cannot be seen on the Internet.

IP Address- The IP address of the LAN interface. The default IP address is:

192.168.0.1

Subnet Mask- The subnet mask of the LAN interface.

The default subnet mask is 255.255.255.0

Local Domain- This field is optional. Enter in the local domain name.

Home > DHCP



DHCP stands for *Dynamic Host Control Protocol*. The VDI-624 has a built-in DHCP server. The DHCP Server will automatically assign an IP address to the computers on the LAN/private network. Be sure to set your computers to be DHCP clients by setting their TCP/IP settings to "Obtain an IP Address Automatically." When you turn your computers on, they will automatically load the proper TCP/IP settings provided by the VDI-624. The DHCP Server will automatically allocate an unused IP address from the IP address pool to the requesting computer. You must specify the starting and ending address of the IP address pool.

Starting
IP AddressThe starting IP address for the DHCP server's IP assignment

Ending
IP AddressThe ending IP address for the DHCP server's IP assignment

Lease TimeThe length of time for the IP lease. Enter the Lease time. The default setting is one hour

D-Link Air Plus TREME G High-Speed 2.4GHz Wireless Router Home Advanced Tools Status Virtual Server is used to allow Internet users access to LAN services Virtual Server □ Enabled □ Disabled Private IP Protocol Type Private Port Public Part Schedule C Always ○ From time 00 • : 00 • AM • to 00 • : 00 • AM • day Sun * to Sun * Apply Cancel Help ☐ Virtual Server FTP 0.0.0.0 TCP 21/21 niways 49 Mittual Server HTTP 410 nhways ■ Virtual Server HTTPS 0000 TCP 443/443 niways 3 UDP 53/53 10 ☐ Virtual Server DNS 0.0.0.0

Advanced > Virtual Server

The VDI-624 can be configured as a virtual server so that remote users accessing Web or FTP services via the public IP address can be automatically redirected to local servers in the LAN (Local Area Network).

The VDI-624 firewall feature filters out unrecognized packets to protect your LAN network so all computers networked with the VDI-624 are invisible to the outside world. If you wish, you can make some of the LAN computers accessible from the Internet by enabling *Virtual Server*. Depending on the requested service, the VDI-624 redirects the external service request to the appropriate server within the LAN network.

The VDI-624 is also capable of port-redirection, meaning incoming traffic to a particular port may be redirected to a different port on the server computer.

Each virtual service that is created will be listed at the bottom of the screen in the Virtual Servers List. There are pre-defined virtual services already in the table. You may use them by enabling them and assigning the server IP to use that particular virtual service.

Advanced > Virtual Server continued

Virtual Server- Select Enabled or Disabled.

Name- Enter the name referencing the virtual service.

Private IP- The server computer in the LAN (Local Area Network) that will be

providing the virtual services.

Protocol Type- The protocol used for the virtual service.

Private Port-The port number of the service used by the Private IP computer.

Public PortThe port number on the WAN (Wide Area Network) side that will

be used to access the virtual service.

Schedule- The schedule of time when the virtual service will be enabled.

The schedule may be set to **Always**, which will allow the particular service to always be enabled. If it is set to **Time**, select the time frame for the service to be enabled. If the system time is outside of the scheduled time, the service will

be disabled.

Example #1: If you have a Web server that you wanted Internet users to

access at all times, you would need to enable it. Web (HTTP) server is on LAN (Local Area Network) computer

192.168.0.25. HTTP uses port 80, TCP.

Name: Web Server Private IP: 192.168.0.25 Protocol Type: TCP Private Port: 80 Public Port: 80

Schedule: always

Advanced > Virtual Server continued

Virtual Servers List Name Private IP Protocol Schedule ✓ Virtual Server HTTP 192.168.0.25 TCP 80/80 always ☑



Click on this icon to edit the virtual service



Click on this icon to delete the virtual service

Example #2:

If you have an FTP server that you wanted Internet users to access by WAN port 2100 and only during the weekends, you would need to enable it as such. FTP server is on LAN computer 192.168.0.30. FTP uses port 21, TCP.

Name: FTP Server Private IP: 192.168.0.30 Protocol Type: TCP Private Port: 21 Public Port: 2100

Schedule: From: 01:00AM to 01:00AM, Sat to Sun

All Internet users who want to access this FTP Server must connect to it from port 2100. This is an example of port redirection and can be useful in cases where there are many of the same servers on the LAN network.

Advanced > Applications



Some applications require multiple connections, such as Internet gaming, video conferencing, Internet telephony and others. These applications have difficulties working through NAT (Network Address Translation). Special Applications makes some of these applications work with the VDI-624. If you need to run applications that require multiple connections, specify the port normally associated with an application in the "Trigger Port" field, select the protocol type as TCP or UDP, then enter the public ports associated with the trigger port to open them for inbound traffic.

The VDI-624 provides some predefined applications in the table on the bottom of the web page. Select the application you want to use and enable it.

Note! Only one PC can use each Special Application tunnel.

Name: This is the name referencing the special application.

Trigger Port: This is the port used to trigger the application. It can be either

a single port or a range of ports.

Trigger Type: This is the protocol used to trigger the special application.

Public Port: This is the port number on the WAN side that will be used to

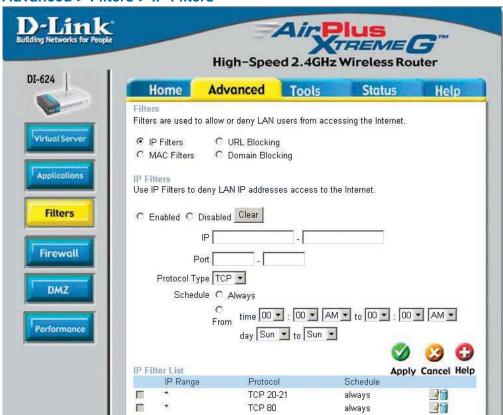
access the application. You may define a single port or a range of ports. You can use a comma to add multiple ports or

port ranges.

Public Type: This is the protocol used for the special application.

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Advanced > Filters > IP Filters



Filters are used to deny or allow LAN (Local Area Network) computers from accessing the Internet. The VDI-624 can be setup to deny internal computers by their IP or MAC addresses. The VDI-624 can also block users from accessing restricted web sites.

IP Filters: Use IP Filters to deny LAN IP addresses from accessing the

Internet. You can deny specific port numbers or all ports for

the specific IP address.

IP: The IP address of the LAN computer that will be denied

access to the Internet.

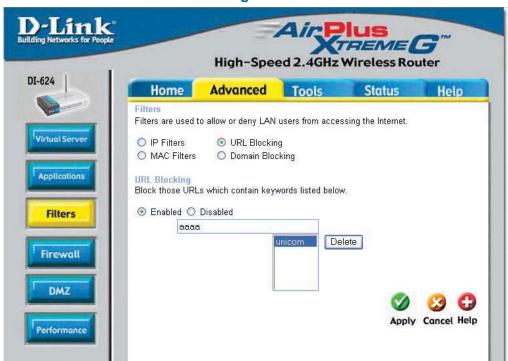
Port: The single port or port range that will be denied access to the

Internet.

Protocol Type: Select the protocol type.

Schedule: This is the schedule of time when the IP Filter will be enabled.

Advanced > Filters > URL Blocking



URL Blocking is used to deny LAN computers from accessing specific web sites by the URL. A URL is a specially formatted text string that defines a location on the Internet. If any part of the URL contains the blocked word, the site will not be accessible and the web page will not display. To use this feature, enter the text string to be blocked and click **Apply**. The text to be blocked will appear in the list. To delete the text, just highlight it and click **Delete**.

Filters- Select the filter you wish to use; in this case, URL Blocking

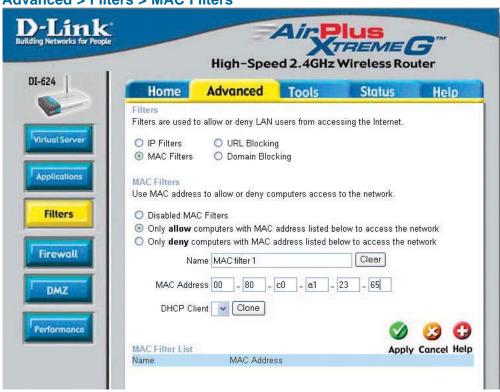
was chosen.

URL Blocking- Select **Enabled** or **Disabled**.

Keywords- Block URLs which contain keywords listed below.

Enter the keywords in this space.

Advanced > Filters > MAC Filters



Use MAC (Media Access Control) Filters to allow or deny LAN (Local Area Network) computers by their MAC addresses from accessing the Network. You can either manually add a MAC address or select the MAC address from the list of clients that are currently connected to the Broadband Router.

Filters- Select the filter you wish to use; in this case, MAC filters was

chosen.

MAC Filters- Choose Disable MAC filters; allow MAC addresses listed be-

low; or deny MAC addresses listed below.

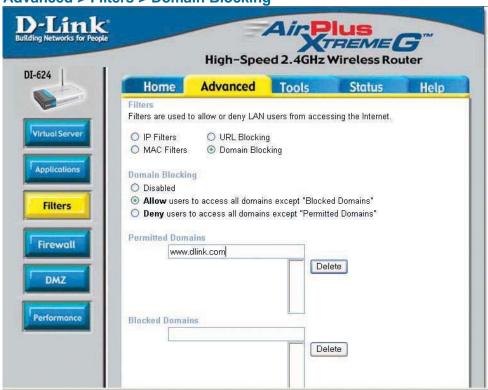
Name- Enter the name here.

MAC Address- Enter the MAC Address.

DHCP Client- Select a DHCP client from the pull-down list; click Clone to

copy that MAC Address.

Advanced > Filters > Domain Blocking



Domain Blocking is used to allow or deny LAN (Local Area Network) computers from accessing specific domains on the Internet. Domain blocking will deny all requests to a specific domain such as http and ftp. It can also allow computers to access specific sites and deny all other sites.

Filters- Select the filter you wish to use; in this case, **Domain Blocking** was chosen.

Domain Blocking-

Disabled Select **Disabled** to disable **Domain Blocking**.

Allow- Allows users to access all domains except **Blocked Domains**.

Deny- Denies users access to all domains except

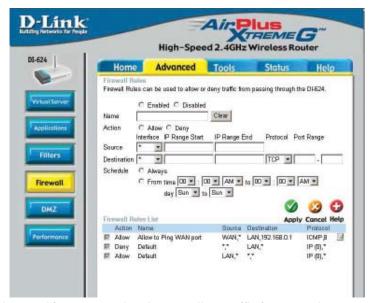
Permitted Domains.

Permitted

Domains- Enter the **Permitted Domains** in this field.

Blocked Domains- Enter the Blocked Domains in this field.

Advanced > Firewall



Firewall Rules is an advanced feature used to deny or allow traffic from passing through the VDI-624. It works in the same way as IP Filters with additional settings. You can create more detailed access rules for the VDI-624. When virtual services are created and enabled, it will also display in Firewall Rules. Firewall Rules contain all network firewall rules pertaining to IP (Internet Protocol).

In the Firewall Rules List at the bottom of the screen, the priorities of the rules are from top (highest priority) to bottom (lowest priority.)

Note:

The VDI-624 MAC Address filtering rules have precedence over the Firewall Rules.

Firewall Rules- Enable or disable the Firewall

Name- Enter the name

Action- Allow or Deny

Source- Enter the IP Address range

Destination- Enter the **IP Address range**; the **Protocol**;

and the Port Range

Schedule- Select Always or enter the Time Range.

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Advanced > DMZ



If you have a client PC that cannot run Internet applications properly from behind the VDI-624, then you can set the client up for unrestricted Internet access. It allows a computer to be exposed to the Internet. This feature is useful for gaming purposes. Enter the IP address of the internal computer that will be the DMZ host. Adding a client to the DMZ (Demilitarized Zone) may expose your local network to a variety of security risks, so only use this option as a last resort.

DMZ- Enable or **Disable** the DMZ. The DMZ (Demilitarized Zone) allows a single computer to be exposed to the internet. By

default the DMZ is disabled.

IP Address Enter the **IP Address** of the computer to be in the **DMZ**.

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Advanced > Performance

Wireless Performance-

Displayed in this window are the Wireless Performance features for the Access Point portion of the VDI-624.

TX Rates-

Auto is the default selection. Select from the drop down menu.



Beacon Interval-

Beacons are packets sent by an Access Point to synchronize a wireless network. Specify a value. 100 is the default setting and is recommended.

RTS Threshold-

This value should remain at its default setting of 2432. If inconsistent data flow is a problem, only a minor modification should be made.

Fragmentation-

The fragmentation threshold, which is specified in bytes, determines whether packets will be fragmented. Packets exceeding the 2346 byte setting will be fragmented before transmission. 2346 is the default setting.

DTIM interval-

(Delivery Traffic Indication Message) **3** is the default setting. A DTIM is a countdown informing clients of the next window for listening to broadcast and multicast messages.

Preamble Type-

Select **Short** or **Long Preamble**. The Preamble defines the length of the CRC block (Cyclic Redundancy Check is a common technique for detecting data transmission errors) for communication between the wireless router and the roaming wireless network adapters. *Note: High network traffic areas should use the shorter preamble type*.

SSID Broadcast-

Choose **Enabled** to broadcast the SSID across the network. All devices on a network must share the same SSID (Service Set Identifier) to establish communication. Choose **Disabled** if you do not wish to broadcast the SSID over the network.

Advanced > Performance (continued)

802.11g only mode- Select this mode to restrict your network to only those devices that employ the 802.11g standard. Enabling this mode will ensure that you maintain the highest connectivity rate, unhampered by any connection to an 802.11b device.

CTS Mode-

CTS (Clear To Send) is a function used to minimize collisions among wireless devices on a wireless local area network (LAN). CTS will make sure the wireless network is clear before a wireless client attempts to send wireless data. Enabling CTS will add overhead and may lower wireless throughput.

CTS is typically used in a pure 802.11g environment. If CTS is set to "None" in a mixed mode environment populated by 802.11b clients, wireless collisions may occur frequently.

Always- CTS will always be used to make sure the wireless LAN is clear before sending data.

Auto-

CTS will monitor the wireless network and automatically decide whether to implement CTS based on the amount of traffic and collisions that occurs on the wireless network.

Super G Mode-

Super G is a group of performance enhancement features that increase end user application throughput in an 802.11g network. Super G is backwards compatible to standard 802.11g devices. For top performance, all wirelss devices on the network should be Super G capable. Select either Disabled, Super G without Turbo, Super G with Dynamic Turbo, or Super G with Static Turbo.

Disabled-

Standard 802.11g support, no enhanced capabilities.

Super G without TurboCapable of Packet Bursting, FastFrames, Compression, and no Turbo mode.

Super G with **Dynamic Turbo-** Capable of Packet Bursting, FastFrames, Compression, and Dynamic Turbo. This setting is backwards compatible with non-Turbo (legacy) devices. Dynamic Turbo mode is only enabled when all nodes on the wireless network are Super G with Dynamic Turbo enabled.

Super G with Static Turbo-

Capable of Packet Bursting, FastFrames, Compression, and Static Turbo. This setting is not backwards compatible with non-Turbo (legacy) devices. Static turbo mode is always on and is only enabled when all nodes on the wireless network is Super G with Static Turbo enabled.

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At this page, the VDI-624 administrator can change the system password. There are two accounts that can access the Broadband Router's Web-Management interface. They are admin and user. Admin has read/write access while user has read-only access. User can only view the settings but cannot make any changes.

Administrator- admin is the Administrator login name

Password- Enter the password and enter again to confirm

User- user is the User login name

Password- Enter the password and enter again to confirm

Remote Management- Remote management allows the VDI-624 to be configured from the Internet by a web browser. A username and password is still required to access the Web-Management interface. In general, only a member of your network can browse the built-in web pages to perform **Administrator** tasks. This feature enables you to perform Administrator tasks from the remote (Internet) host.

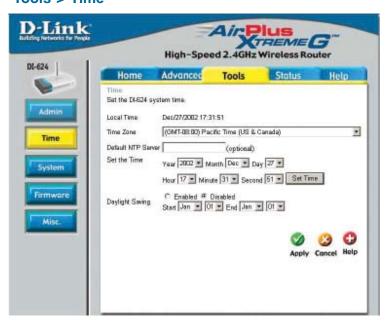
IP Address- The Internet IP address of the computer that has access to the Broadband Router. If you input an asterisk (*) into this field, then any computer will be able to access the Router. Putting an asterisk (*) into this field would present a security risk and is not recommended.

Port- The port number used to access the Broadband Router.

Example- http://x.x.x.x:8080 where x.x.x.x is the WAN IP address of the Broadband Router and 8080 is the port used for the Web-Mangement interface.

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Tools > Time



Time Zone-

Select the Time Zone from the pull-down menu.

Default NTP Server-

NTP is short for *Network Time Protocol*. NTP synchronizes computer clock times in a network of computers.

This field is optional.

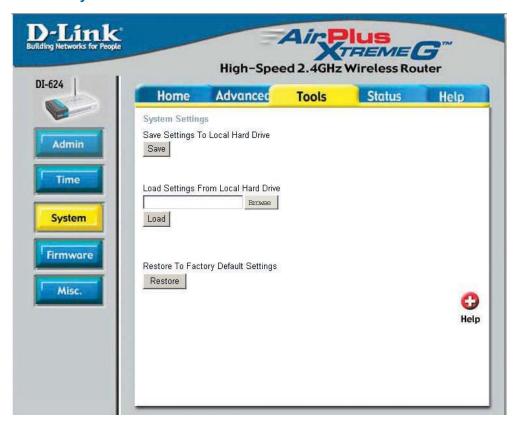
Set the Time-

To manually input the time, enter the values in these fields for the Year, Month, Day, Hour, Minute, and Second. Click **Set Time**.

Daylight Saving-

To select Daylight Saving time manually, select **enabled** or **disabled**, and enter a start date and an end date for daylight saving time.

Tools > System



The current system settings can be saved as a file onto the local hard drive. The saved file or any other saved setting file can be loaded back on the Broadband Router. To reload a system settings file, click on **Browse** to browse the local hard drive and locate the system file to be used. You may also reset the Broadband Router back to factory settings by clicking on **Restore**.

Save Settings to

Local Hard Drive- Click **Save** to save the current settings to the local Hard Drive

Load Settings from

Local Hard Drive- Click Browse to find the settings, then click Load

Restore to Factory Default Settings-

Default Settings- Click **Restore** to restore the factory default settings

Ping Test-

The Ping Test is used to send Ping packets to test if a computer is on the Internet. Enter the IP Address that you wish to Ping, and click **Ping**.

Restart Device-

Click **Reboot** to restart the VDI-624.

Block WAN Ping-

If you choose to block WAN Ping, the WAN IP Address of the VDI-624 will not respond to pings. Blocking the Ping may provide some extra security from hackers.

Discard Ping from WAN side-

Click **Enabled** to block the WAN ping.

UPNP-

To use the *Universal Plug and Play* feature click on **Enabled**. UPNP provides compatibility with networking equipment, software and peripherals of the over 400 vendors that cooperate in the Plug and Play forum.

Gaming Mode-

Gaming mode allows a form of pass-through for certain Internet Games. If you are using Xbox, Playstation2 or a PC, make sure you are using the latest firmware and Gaming Mode is enabled. To utilize Gaming Mode, click **Enabled**. If you are not using a Gaming application, it is recommended that you **Disable** Gaming Mode.

Dynamic DNS-

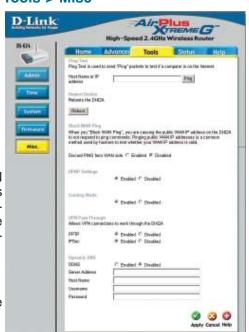
Dynamic Domain Name System is a method of keeping a domain name linked to a changing IP Address. This is a useful feature since many computers do not use a static IP address.

VPN Pass Through-

The VDI-624 supports VPN (Virtual Private Network) pass-through for both PPTP (Point-to-Point Tunneling Protocol) and IPSec (IP Security). Once VPN pass-through is enabled, there is no need to open up virtual services. Multiple VPN connections can be made through the VDI-624. This is useful when you have many VPN clients on the LAN network.

PPTP- select Enabled or Disabled IPSec- select Enabled or Disabled

Tools > Misc



Status > Device Info



This page displays the current information for the VDI-624. It will display the LAN, WAN and MAC address information.

If your WAN connection is set up for a **Dynamic IP address** then a **Release** button and a **Renew** button will be displayed. Use *Release* to disconnect from your ISP and use *Renew* to connect to your ISP.

If your WAN connection is set up for **PPPoE**, a Connect button and a **Disconnect** button will be displayed. Use *Disconnect* to drop the PPPoE connection and use *Connect* to establish the PPPoE connection.

This window will show the VDI-624's working status:

WAN IP Address: WAN/Public IP Address

Subnet Mask: WAN/Public Subnet Mask Gateway: WAN/Public Gateway IP Address

Domain Name Server: WAN/Public DNS IP Address

WAN Status: WAN Connection Status

LAN IP Address: LAN/Private IP Address of the VDI-624

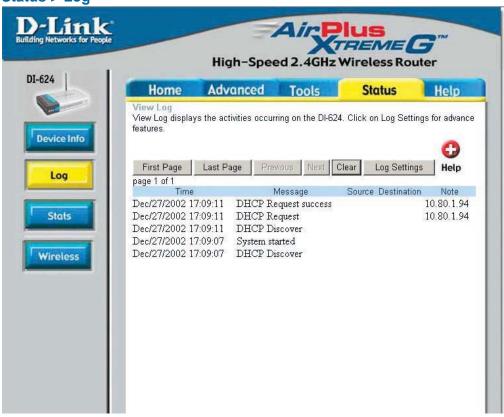
Subnet Mask: LAN/Private Subnet Mask of the VDI-624

Wireless MAC Address: Displays the MAC address

SSID: Displays the current SSID Channel: Displays the current channel

WEP: indicates whether WEP is enabled or disabled

Status > Log



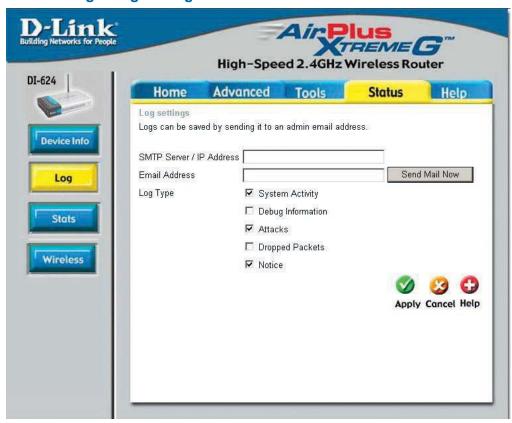
The Broadband Router keeps a running log of events and activities occurring on the Router. If the device is rebooted, the logs are automatically cleared. You may save the log files under Log Settings.

View Log-

First Page - The first page of the log
Last Page - The last page of the log
Previous - Moves back one log page
Next - Moves forward one log page
Clear - Clears the logs completely
Log Settings - Brings up the page to configure the log

Using the Configuration Menu (continued)





Not only does the Broadband Router display the logs of activities and events, it can be setup to send these logs to another location.

SMTP Server/ IP Address -

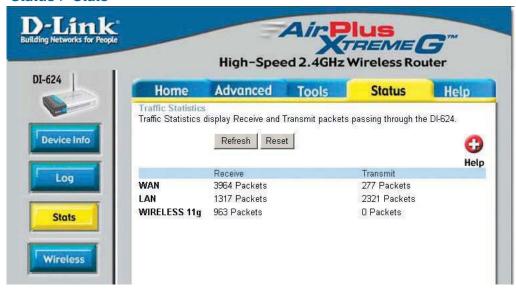
The address of the SMTP server that will be used to send the

Email Address -

The email address to which the logs will be sent. Click on **Send Mail Now** to send the email.

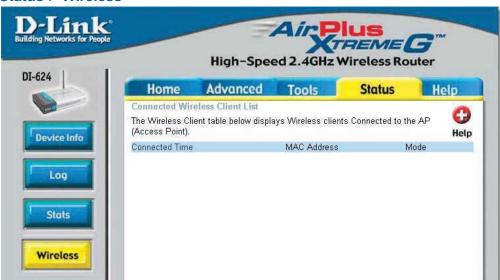
Using the Configuration Menu (continued)

Status > Stats



The screen above displays the Traffic Statistics. Here you can view the amount of packets that pass through the VDI-624 on both the WAN and the LAN ports. The traffic counter will reset if the device is rebooted.

Status > Wireless



The wireless client table displays a list of current connected wireless clients. This table also displays the connection time and MAC address of the connected wireless client.

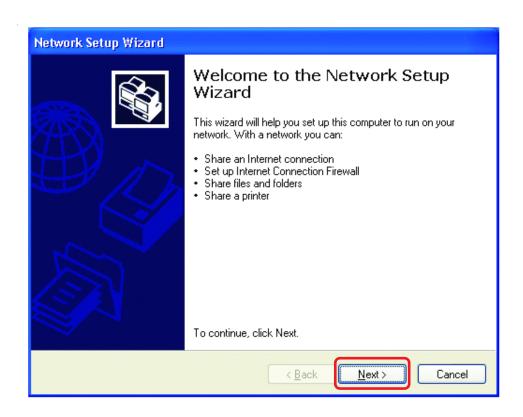
Click on **Help** at any time, for more information.

Using the Network Setup Wizard in Windows XP

In this section you will learn how to establish a network at home or work, using **Microsoft Windows XP.**

Note: Please refer to websites such as http://www.homenethelp.com and http://www.microsoft.com/windows2000 for information about networking computers using Windows 2000, ME or 98.

Go to Start>Control Panel>Network Connections
Select Set up a home or small office network



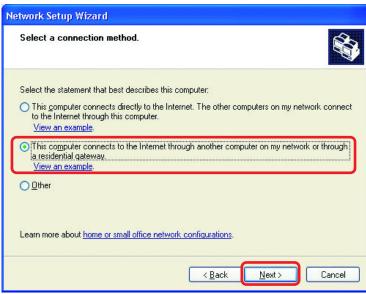
When this screen appears, Click Next.

Please follow all the instructions in this window:



Click Next.

In the following window, select the best description of your computer. If your computer connects to the internet through a gateway/router, select the second option as shown.



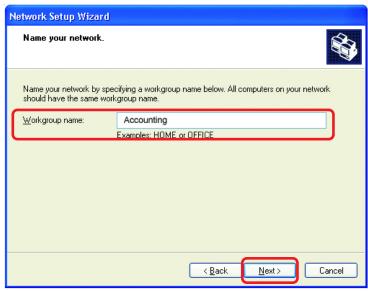
Click Next.

Enter a Computer description and a Computer name (optional.)



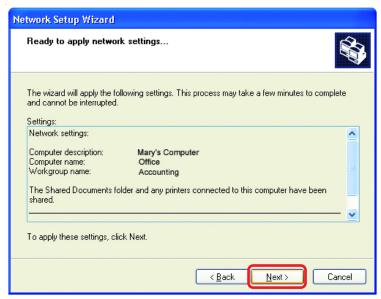
Click Next.

Enter a **Workgroup** name. All computers on your network should have the same **Workgroup** name.



Click Next.





When the changes are complete, click Next.

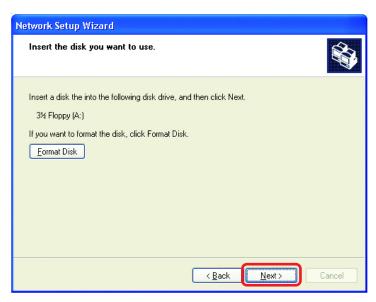
Please wait while the **Network Setup Wizard** configures the computer. This may take a few minutes.



In the window below, select the option that fits your needs. In this example, **Create a Network Setup Disk** has been selected. You will run this disk on each of the computers on your network. Click **Next**.



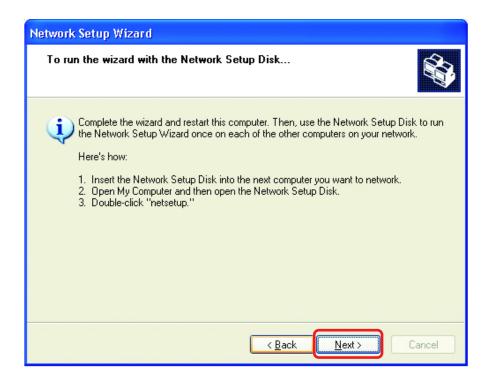
Insert a disk into the Floppy Disk Drive, in this case drive A.



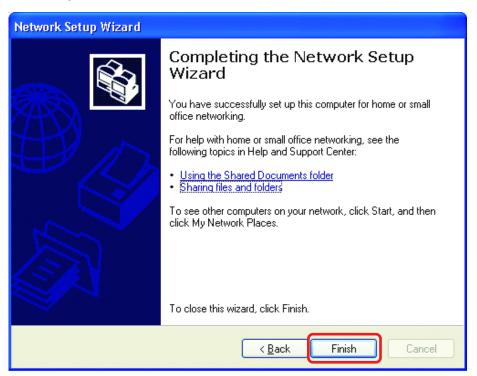
Click Next.



Please read the information under **Here's how** in the screen below. After you complete the **Network Setup Wizard** you will use the **Network Setup Disk** to run the **Network Setup Wizard** once on each of the computers on your network. To continue click **Next.**



Please read the information on this screen, then click **Finish** to complete the **Network Setup Wizard**.



The new settings will take effect when you restart the computer. Click **Yes** to restart the computer.



You have completed configuring this computer. Next, you will need to run the **Network Setup Disk** on all the other computers on your network. After running the **Network Setup Disk** on all your computers, your new wireless network will be ready to use.

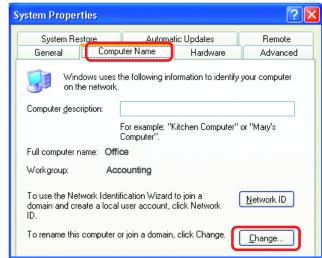
Naming your Computer

To name your computer, please follow these directions: In Windows XP:

- Click Start (in the lower left corner of the screen)
- Right-click on My Computer
- Select Properties and click

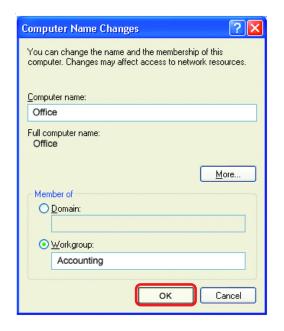


- Select the Computer Name Tab in the System Properties window.
- You may enter a Computer Description if you wish; this field is optional.
- To rename the computer and join a domain, Click Change.



Naming your Computer

- In this window, enter the **Computer name**.
- Select Workgroup and enter the name of the Workgroup.
- All computers on your network must have the same Workgroup name.
- Click OK.



Checking the IP Address in Windows XP

The wireless adapter-equipped computers in your network must be in the same IP Address range (see Getting Started in this manual for a definition of IP Address Range.) To check on the IP Address of the adapter, please do the following:

Right-click on the Local Area Connection icon in the task bar.



Click on Status.

Checking the IP Address in Windows XP

★ Wireless Network Connection 7 Status This window will appear. General Support Internet Protocol (TCP/IP) Click the Address Type: Assigned by DHCP Support tab IP Address: 192.168.0.114 Subnet Mask: 255.255.255.0 Default Gateway: 192.168.0.1 Details.. Regair Click Close Close

Assigning a Static IP Address in Windows XP/2000

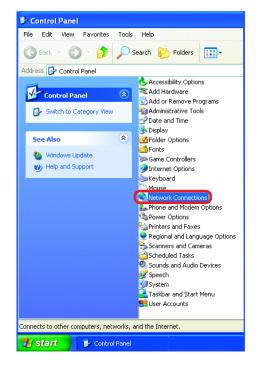
Note: Residential Gateways/Broadband Routers will automatically assign IP Addresses to the computers on the network, using DHCP (Dynamic Host Configuration Protocol) technology. If you are using a DHCP-capable Gateway/Router you will not need to assign Static IP Addresses.

If you are not using a DHCP capable Gateway/Router, or you need to assign a Static IP Address, please follow these instructions:

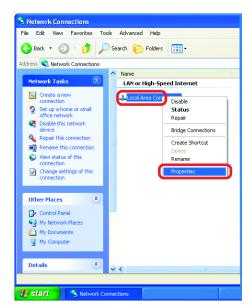


Assigning a Static IP Address in Windows XP/2000

Double-click on Network Connections



- Right-click on Local Area Connections
- Double-click on Properties

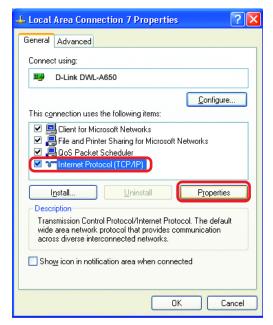


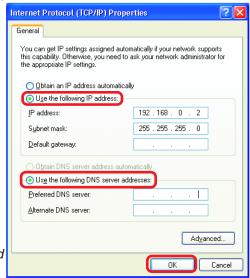
Assigning a Static IP Address in Windows XP/2000

- Click on Internet Protocol (TCP/IP)
- Click Properties
- Input your IP address and subnet mask. (The IP Addresses on your network must be within the same range. For example, if one computer has an IP Address of 192.168.0.2, the other computers should have IP Addresses that are sequential, like 192.168.0.3 and 192.168.0.4. The subnet mask must be the same for all the computers on the network.)
- Input your DNS server addresses. (Note: If you are entering a DNS server, you must enter the IP Address of the Default Gateway.)

The DNS server information will be supplied by your ISP (Internet Service Provider.)

Click **OK**



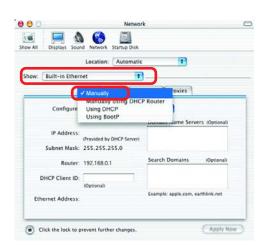


Assigning a Static IP Address with Macintosh OSX

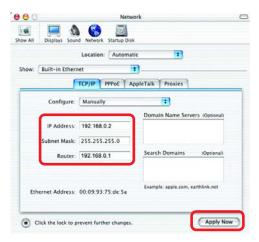
- Go to the Apple Menu and select System Preferences
- Click on Network



- Select Built-in Ethernet in the Show pull-down menu
- Select Manually in the Configure pull-down menu



- Input the Static IP Address, the Subnet Mask and the Router IP Address in the appropriate fields
- Click Apply Now

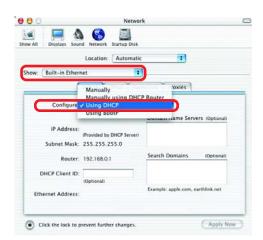


Selecting a Dynamic IP Address with Macintosh OSX

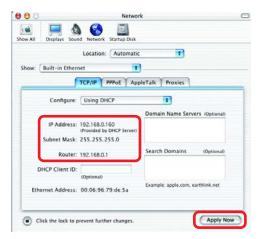
- Go to the Apple Menu and select System Preferences
- Click on Network



- Select Built-in Ethernet in the Show pull-down menu
- Select Using DHCP in the Configure pull-down menu



- Click Apply Now
- The IP Address, Subnet mask, and the Router's IP Address will appear in a few seconds



Checking the Wireless Connection by <u>Pinging in Windows XP and</u> 2000

Go to **Start** > **Run** > type **cmd**. A window similar to this one will appear. Type ping XXX.XXX.XXX.XXX, where xxx is the IP Address of the Wireless Router or Access Point. A good wireless connection will show four replies from the Wireless Router or Acess Point, as shown.



Checking the Wireless Connection by <u>Pinging in Windows Meand 98</u>

Go to **Start** > **Run** > type **command**. A window similar to this will appear. Type ping XXX.XXX.XXX where **xxx** is the **IP** Address of the Wireless Router or Access Point. A good wireless connection will show four replies from the wireless router or access point, as shown.

```
Auto

Auto
```

This Chapter provides solutions to problems that can occur during the installation and operation of the VDI-624 Wireless Broadband Router. We cover various aspects of the network setup, including the network adapters. Please read the following if you are having problems.

It is recommended that you use an Ethernet Connection to configure the VDI-624 Wireless Broad Band Router.

1. The computer used to configure the VDI-624 cannot access the Configuration menu.

- Check that the Ethernet LED on the VDI-624 is ON. If the LED is not ON, check that the cable for the Ethernet connection is securely inserted.
- Check that the Ethernet Adapter is working properly. Please see item 3 (Check that the drivers for the network adapters are installed properly) in this Troubleshooting section to check that the drivers are loaded properly.
- Check that the IP Address is in the same range and subnet as the VDI-624. Please see Checking the IP Address in Windows XP in the Networking Basics section of this manual.

Note: The IP Address of the VDI-624 is 192.168.0.1. All the computers on the network must have a unique IP Address in the same range, e.g., 192.168.0.x. Any computers that have identical IP Addresses will not be visible on the network. They must all have the same subnet mask, e.g., 255.255.255.0

Do a Ping test to make sure that the VDI-624 is responding. Go to Start>Run>Type Command>Type ping 192.168.0.1. A successful ping will show four replies.

```
E:\\ping 192.168.0.1

Pinging 192.168.0.1 with 32 bytes of data:

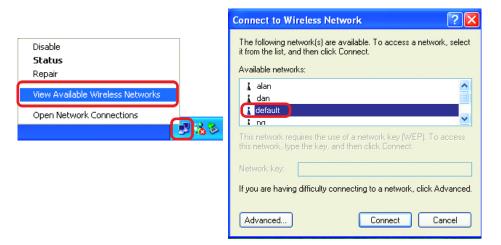
Reply fron 192.168.0.1: bytes=32 time(ins ITL=128
Reply fron 192.168.0.1: bytes=32 time(ins ITL=128)
Ping statistics for 192.168.0.1:
Packets: Sent = 4. Received = 4. Lost = 0 (0x loss).
Approximate round trip times in milli-seconds:
Minimum = Bms. Maximum = Bms. Reverage = Bms

E:\>
```

Note: If you have changed the default IP Address, make sure to ping the correct IP Address assigned to the VDI-624.

2. The wireless client cannot access the Internet in the Infrastructure mode.

Make sure the wireless client is associated and joined with the correct Access Point. To check this connection: **Right-click** on the **Local Area Connection icon** in the taskbar> select **View Available Wireless Networks**. The **Connect to Wireless Network** screen will appear. Please make sure you have selected the correct available network, as shown in the illustrations below.



- Check that the IP Address assigned to the wireless adapter is within the same IP Address range as the access point and gateway. (Since the VDI-624 has an IP Address of 192.168.0.1, wireless adapters must have an IP Address in the same range, e.g., 192.168.0.x. Each device must have a unique IP Address; no two devices may have the same IP Address. The subnet mask must be the same for all the computers on the network.) To check the IP Address assigned to the wireless adapter, double-click on the Local Area Connection icon in the taskbar > select the Support tab and the IP Address will be displayed. (Please refer to Checking the IP Address in the Networking Basics section of this manual.)
- If it is necessary to assign a Static IP Address to the wireless adapter, please refer to the appropriate section in Networking Basics. If you are entering a DNS Server address you must also enter the Default Gateway Address. (Remember that if you have a DHCP-capable router, you will not need to assign a Static IP Address. See Networking Basics: Assigning a Static IP Address.)

3. Check that the drivers for the network adapters are installed properly.

You may be using different network adapters than those illustrated here, but this procedure will remain the same, regardless of the type of network adapters you are

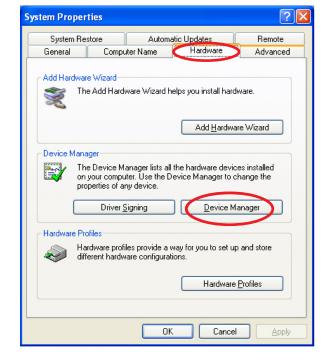
using.

Go to Start > My
Computer >
Properties



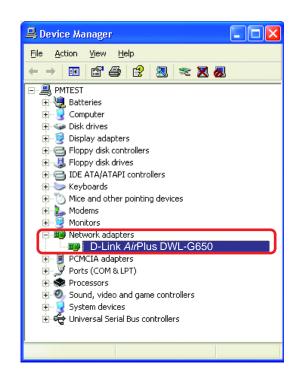
Select the Hardware Tab

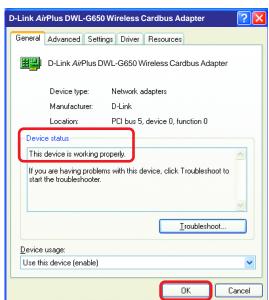
Click Device Manager



- Double-click on Network Adapters
- Right-click on D-Link
 AirPlus VDWL-G650
 Wireless Cardbus
 Adapter (In this example
 we use the VDWL-G650;
 you may be using other
 network adapters, but the
 procedure will remain the
 same.)
- Select Properties to check that the drivers are installed properly
- Look under Device Status to check that the device is working properly

Click OK





4. What variables may cause my wireless products to lose reception?

D-Link products let you access your network from virtually anywhere you want. However, the positioning of the products within your environment will affect the wireless range. Please refer to **Installation Considerations** in the **Wireless Basics** section of this manual for further information about the most advantageous placement of your D-Link wireless products.

5. Why does my wireless connection keep dropping?

- Antenna Orientation- Try different antenna orientations for the VDI-624. Try to keep the antenna at least 6 inches away from the wall or other objects.
- If you are using 2.4GHz cordless phones, X-10 equipment or other home security systems, ceiling fans, and lights, your wireless connection will degrade dramatically or drop altogether. Try changing the Channel on your Router, Access Point and Wireless adapter to a different Channel to avoid interference.
- Keep your product away (at least 3-6 feet) from electrical devices that generate RF noise, like microwaves, monitors, electric motors, etc.

6. Why can't I get a wireless connection?

If you have enabled Encryption on the VDI-624, you must also enable encryption on all wireless clients in order to establish a wireless connection.

- For 802.11g, the Encryption settings are: 64 or 128 bit. Make sure that the encryption bit level is the same on the Router and the Wireless Client.
- Make sure that the SSID on the Router and the Wireless Client are exactly the same. If they are not, wireless connection will not be established.
- Move the VDI-624 and the wireless client into the same room and then test the wireless connection.
- Disable all security settings. (WEP, MAC Address Control)

6. Why can't I get a wireless connection? (continued)

- Turn off your VDI-624 and the client. Turn the VDI-624 back on again, and then turn on the client.
- Make sure that all devices are set to Infrastructure mode.
- Check that the LED indicators are indicating normal activity. If not, check that the AC power and Ethernet cables are firmly connected.
- Check that the IP Address, subnet mask, gateway and DNS settings are correctly entered for the network.
- If you are using 2.4GHz cordless phones, X-10 equipment or other home security systems, ceiling fans, and lights, your wireless connection will degrade dramatically or drop altogether. Try changing the Channel on your VDI-624, and on all the devices in your network to avoid interference.
- Keep your product away (at least 3-6 feet) from electrical devices that generate RF noise, like microwaves, monitors, electric motors, etc.

7. I forgot my encryption key.

Reset the VDI-624 to its factory default settings and restore the other devices on your network to their default settings. You may do this by pressing the Reset button on the back of the unit. You will lose the current configuration settings.

8. Resetting the VDI-624 to Factory Default Settings

After you have tried other methods for troubleshooting your network, you may choose to **Reset** the VDI-624 to the factory default settings. Remember that D-Link *Air*Pro products network together, out of the box, at the factory default settings.



To hard-reset the VDI-624 to Factory Default Settings, please do the following:

- Locate the **Reset** button on the back of the VDI-624
- Use a paper clip to press the Reset button
- Hold for about 10 seconds and then release
- After the VDI-624 reboots (this may take a few minutes) it will be reset to the factory **Default** settings

Technical Specifications

Standards

- IEEE 802.11g
- IEEE 802.11b
- IEEE 802.3
- IEEE 802.3u

VPN Pass Through/ Multi-Sessions

- PPTP
- L2TP
- IPSec

Device Management

- Web-Based- Internet Explorer v6 or later; Netscape Navigator v6 or later; or other Java-enabled browsers
- DHCP Server and Client

Advanced Firewall Features

- NAT with VPN Passthrough (Network Address Translation)
- MAC Filtering
- IP Filtering
- URL Filtering
- Domain Blocking
- Scheduling

Wireless Operating Range

- Indoors up to 328 feet (100 meters)
- Outdoors up to 1312 feet (400 meters)

Operating Temperature

■ 32°F to 131°F (0°C to 55°C)

Humidity:

95% maximum (non-condensing)

Safety and Emissions:

■ FCC

Wireless Frequency Range:

2.4GHz to 2.462GHz

Technical Specifications

LEDs:

- Power
- WAN
- **LAN (10/100)**
- WLAN (Wireless Connection)

Physical Dimensions:

- L = 7.56 inches (192mm)
- W = 4.65 inches (118mm)
- H = 1.22 inches (31mm)

Wireless Transmit Power:

■ 15dBm ± 2dB

Security:

- 802.1x
- WPA- WiFi Protected Access (64-,128-WEP with TKIP, MIC, IV Expansion, Shared Key Authentication)

External Antenna Type:

Single detachable reverse SMA

Modulation Technology:

Orthogonal Frequency Division Multiplexing (OFDM)

Power Input:

Ext. Power Supply DC 5V, 2.5A

Weight:

■ 10.8 oz. (0.3kg)

Technical Specifications

Wireless Data Rates with Automatic Fallback:

- 108 Mbps
- 54 Mbps
- 48 Mbps
- 36 Mbps
- 24 Mbps
- 18 Mbps
- 12 Mbps
- 11 Mbps
- 9 Mbps
- 6 Mbps
- 5.5 Mbps
- 2 Mbps
- 1 Mbps

Receiver Sensitivity:

- 108Mbps
- 54Mbps OFDM, 10% PER, -68dBm
- 48Mbps OFDM, 10% PER, -68dBm
- 36Mbps OFDM, 10% PER, -75dBm
- 24Mbps OFDM, 10% PER, -79dBm
- 18Mbps OFDM, 10% PER, -82dBm
- 12Mbps OFDM, 10% PER, -84dBm
- 11Mbps CCK, 8% PER, -82dBm
- 9Mbps OFDM, 10% PER, -87dBm
- 6Mbps OFDM, 10% PER, -88dBm
- 5.5Mbps CCK, 8% PER, -85dBm
- 2Mbps QPSK, 8% PER, -86dBm
- 1Mbps BPSK, 8% PER, -89dBm

Frequently Asked Questions

Why can't I access the web based configuration?

When entering the IP Address of the VDI-624 (192.168.0.1), you are not connecting to the Internet or have to be connected to the Internet. The device has the utility builtin to a ROM chip in the device itself. Your computer must be on the same IP subnet to connect to the web-based utility.

To resolve difficulties accessing a web utility, please follow the steps below.

Step 1 Verify physical connectivity by checking for solid link lights on the device. If you do not get a solid link light, try using a different cable or connect to a different port on the device if possible. If the computer is turned off, the link light may not be on.

What type of cable should I be using?

The following connections require a Crossover Cable:

Computer to Computer
Computer to Uplink Port
Computer to Access Point
Computer to Print Server
Computer/XBOX/PS2 to DWL-810
Computer/XBOX/PS2 to DWL-900AP+
Uplink Port to Uplink Port (hub/switch)
Normal Port to Normal Port (hub/switch)

The following connections require a Straight-through Cable:

Computer to Residential Gateway/Router Computer to Normal Port (hub/switch) Access Point to Normal Port (hub/switch) Print Server to Normal Port (hub/switch) Uplink Port to Normal Port (hub/switch)

Rule of Thumb:

"If there is a link light, the cable is right."

Why can't I access the web based configuration? (continued)

What type of cable should I be using? (continued)

What's the difference between a crossover cable and a straight-through cable?

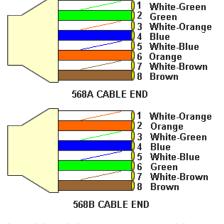
The wiring in crossover and straight-through cables are different. The two types of cable have different purposes for different

LAN configurations. EIA/TIA 568A/568B define the wiring standards and allow for two different wiring color codes as illustrated in the following diagram.

*The wires with colored backgrounds may have white stripes and may be denoted that way in diagrams found elsewhere.

How to tell straight-through cable from a crossover cable:

The main way to tell the difference between the two cable types is to compare the wiring order on the ends of the cable. If the wiring is the same on both sides, it is



straight-through cable. If one side has opposite wiring, it is a crossover cable.

All you need to remember to properly configure the cables is the pinout order of the two cable ends and the following rules:

A straight-through cable has identical ends A crossover cable has different ends

It makes no functional difference which standard you follow for straight-through cable ends, as long as both ends are the same. You can start a crossover cable with either standard as long as the other end is the other standard. It makes no functional difference which end is which. The order in which you pin the cable is important. Using a pattern other than what is specified in the above diagram could cause connection problems.

When to use a crossover cable and when to use a straight-through cable:

Computer to Computer – Crossover

Computer to an normal port on a Hub/Switch - Straight-through

Computer to an uplink port on a Hub/Switch - Crossover

Hub/Switch uplink port to another Hub/Switch uplink port – Crossover

Hub/Switch uplink port to another Hub/Switch normal port - Straight-through

Why can't I access the web based configuration? (continued)

Step 2 Disable any Internet security software running on the computer. Software firewalls like Zone Alarm, Black Ice, Sygate, Norton Personal Firewall, etc. might block access to the configuration pages. Check the help files included with your firewall software for more information on disabling or configuring it.

Step 3 Configure your Internet settings.

Go to **Start>Settings>Control Panel**. Double click the **Internet Options** Icon. From the **Security** tab, click the button to restore the settings to their defaults.



Click the **Connection** tab and set the dial-up option to **Never Dial a Connection**. Click the **LAN Settings** button.



Nothing should be checked. Click OK.



Go to the **Advanced** tab and click the button to restore these settings to their defaults.



Click **OK**. Go to the desktop and close any open windows.

Why can't I access the web based configuration? (continued)

Step 4 Check your IP Address. Your computer must have an IP Address in the same range of the device you are attempting to configure. Most D-Link devices use the 192.168.0.X range.

How can I find my IP Address in Windows 95, 98, or ME?

Step 1 Click on Start, then click on Run.

Step 2 The Run Dialogue Box will appear. Type **winipcfg** in the window as shown then click **OK**.



Step 3 The **IP Configuration** window will appear, displaying your **Ethernet Adapter Information**.

- Select your adapter from the drop down menu.
- If you do not see your adapter in the drop down menu, your adapter is not properly installed.



Step 4 After selecting your adapter, it will display your IP Address, subnet mask, and default gateway.

Step 5 Click **OK** to close the IP Configuration window.

Why can't I access the web based configuration? (continued)

Step 4 (continued) Check your IP Address. Your computer must have an IP Address in the same range of the device you are attempting to configure. Most D-Link devices use the 192.168.0.X range.

How can I find my IP Address in Windows 2000/XP?

Step 1 Click on Start and select Run.

Step 2 Type cmd then click OK.



Step 3 From the Command Prompt, enter **ipconfig**. It will return your IP Address, subnet mask, and default gateway



Step 4 Type exit to close the command prompt.

Why can't I access the web based configuration? (continued)

Step 4 (continued) Check your IP Address. Your computer must have an IP Address in the same range of the device you are attempting to configure. Most D-Link devices use the 192.168.0.X range.

Make sure you take note of your computer's Default Gateway IP Address. The Default Gateway is the IP Address of the D-Link router. By default, it should be 192.168.0.1.

How can I assign a Static IP Address in Windows XP?

Step 1

Click on Start > Control Panel > Network and Internet Connections > Network connections.

Step 2 See Step 2 for Windows 2000 and continue from there.

How can I assign a Static IP Address in Windows 2000?

Step 1 Right-click on **My Network Places** and select **Properties**.

Step 2 Right-click on the **Local Area Connection** which represents your network card and select **Properties**.

Highlight Internet Protocol (TCP/IP) and click Properties.





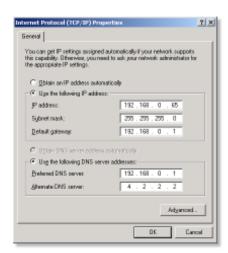
Why can't I access the web based configuration? (continued)

How can I assign a Static IP Address in Windows 2000? (continued)

Click **Use the following IP Address** and enter an IP Address that is on the same subnet as the LAN IP Address on your router. Example: If the router's LAN IP Address is 192.168.0.1, make your IP Address 192.168.0.X where X = 2-99. Make sure that the number you choose is not in use on the network.

Set **the Default Gateway** to be the same as the LAN IP Address of your router (192.168.0.1).

Set **the Primary DNS** to be the same as the LAN IP address of your router (192.168.0.1).



The Secondary DNS is not needed or enter a DNS server from your ISP.

Click **OK** twice. You may be asked if you want to reboot your computer. Click **Yes**.

How can I assign a Static IP Address in Windows 98/Me?

Step 1 From the desktop, right-click on the **Network Neigborhood** icon (Win ME - My Network Places) and select **Properties**.

Highlight TCP/IP and click the Properties button. If you have more than 1 adapter, then there will be a TCP/IP "Binding" for each adapter. Highlight TCP/IP > (your network adapter) and then click Properties.



Why can't I access the web based configuration? (continued)

How can I assign a Static IP Address in Windows 98/Me? (continued)

Step 2 Click Specify an IP Address.

Enter in an IP Address that is on the same subnet as the LAN IP Address on your router. Example: If the router's LAN IP Address is 192.168.0.1, make your IP Address 192.168.0.X where X is between 2-99. Make sure that the number you choose is not in use on the network.

Step 3 Click on the Gateway tab.

Enter the LAN IP Address of your router here (192.168.0.1).

Click **Add** when finished.

Step 4 Click on the DNS Configuration tab.

Click **Enable DNS**. Type in a **Host** (can be any word). Under DNS server search order, enter the LAN IP Address of your router (192.168.0.1). Click **Add**.

Step 5 Click OK twice.

When prompted to reboot your computer, click **Yes**.

After you reboot, the computer will now have a static, private IP Address.

Step 5 Access the web management. Open your web browser and enter the IP Address of your D-Link device in the address bar. This should open the login page for the web

management. Follow instructions to login and complete the configuration.







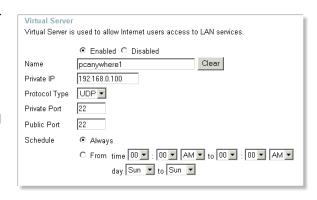
How do I open ports on my router?

To allow traffic from the internet to enter your local network, you will need to open up ports or the router will block the request.

Step 1 Open your web browser and enter the IP Address of your D-Link router (192.168.0.1). Enter username (admin) and your password (blank by default).

Step 2 Click on the Advanced on top and then click Virtual Server on the left side.

Step 3 Check **Enabled** to activate entry.



Step 4 Enter a name for your virtual server entry.

Step 5 Next to **Private IP**, enter the IP Address of the computer on your local network that you want to allow the incoming service to.

Step 6 Choose **Protocol Type** - either TCP, UDP, or both. If you are not sure, select both.

Step 7 Enter the port information next to **Private Port** and **Public Port**. The private and public ports are usually the same. The public port is the port seen from the WAN side, and the private port is the port being used by the application on the computer within your local network.

Step 8 Enter the **Schedule** information.

Step 9 Click Apply and then click Continue.

Note: Make sure DMZ host is disabled. If DMZ is enabled, it will disable all Virtual Server entries.

Because our routers use NAT (Network Address Translation), you can only open a specific port to one computer at a time. For example: If you have 2 web servers on your network, you cannot open port 80 to both computers. You will need to configure 1 of the web servers to use port 81. Now you can open port 80 to the first computer and then open port 81 to the other computer.

What is DMZ?

Demilitarized Zone:

In computer networks, a DMZ (demilitarized zone) is a computer host or small network inserted as a neutral zone between a company's private network and the outside public network. It prevents outside users from getting direct access to a server that has company data. (The term comes from the geographic buffer zone that was set up between North Korea and South Korea following the UN police action in the early 1950s.) A DMZ is an optional and more secure approach to a firewall and effectively acts as a proxy server as well.

In a typical DMZ configuration for a small company, a separate computer (or host in network terms) receives requests from users within the private network for access to Web sites or other companies accessible on the public network. The DMZ host then initiates sessions for these requests on the public network. However, the DMZ host is not able to initiate a session back into the private network. It can only forward packets that have already been requested.

Users of the public network outside the company can access only the DMZ host. The DMZ may typically also have the company's Web pages so these could be served to the outside world. However, the DMZ provides access to no other company data. In the event that an outside user penetrated the DMZ hosts security, the Web pages might be corrupted but no other company information would be exposed. D-Link, a leading maker of routers, is one company that sells products designed for setting up a DMZ.

How do I configure the DMZ Host?

The DMZ feature allows you to forward all incoming ports to one computer on the local network. The DMZ, or Demilitarized Zone, will allow the specified computer to be exposed to the Internet. DMZ is useful when a certain application or game does not work through the firewall. The computer that is configured for DMZ will be completely vulnerable on the Internet, so it is suggested that you try opening ports from the Virtual Server or Firewall settings before using DMZ.

Step 1 Find the IP address of the computer you want to use as the DMZ host.

To find out how to locate the IP Address of the computer in Windows XP/2000/ME/9x or Macintosh operating systems please refer to Step 4 of the first question in this section (Frequently Asked Questions).

How do I configure the DMZ Host? (continued)

Step 2 Log into the web based configuration of the router by typing in the IP Address of the router (default:192.168.0.1) in your web browser. The username is **admin** (all lowercase) and the password is **password** (all lowercase)



Step 3 Click the **Advanced** tab and then click on the **DMZ** button. Select **Enable** and type in the IP Address you found in step 1.

Step 4 Click Apply and then Continue to save the changes.

Note: When DMZ is enabled, Virtual Server settings will still be effective. Remember, you cannot forward the same port to multiple IP Addresses, so the Virtual Server settings will take priority over DMZ settings.



How do I open a range of ports on my VDI-624 using Firewall rules?

Step 1 Access the router's web configuration by entering the router's IP Address in your web browser. The default IP Address is **192.168.0.1**. Login using your password. The default username is "**admin**" and the password is blank.

If you are having difficulty accessing web management, please see the first question in this section.

Step 2 From the web management Home page, click the **Advanced** tab then click the **Firewall** button.

Step 3 Click on **Enabled** and type in a name for the new rule.

Step 4 Choose WAN as the Source and enter a range of IP Addresses out on the internet that you would like this rule applied to. If you would like this rule to allow all internet users to be able to access these ports, then put an Asterisk in the first box and leave the second box empty.



Step 5 Select **LAN** as the **Destination** and enter the IP Address of the computer on your local network that you want to allow the incoming service to. This will not work with a range of IP Addresses.

Step 6 Enter the port or range of ports that are required to be open for the incoming service.

Step 7 Click Apply and then click Continue.

Note: Make sure DMZ host is disabled.

Because our routers use NAT (Network Address Translation), you can only open a specific port to one computer at a time. For example: If you have 2 web servers on your network, you cannot open port 80 to both computers. You will need to configure 1 of the web servers to use port 81. Now you can open port 80 to the first computer and then open port 81 to the other computer.

What are virtual servers?

A Virtual Server is defined as a service port, and all requests to this port will be redirected to the computer specified by the server IP. For example, if you have an FTP Server (port 21) at 192.168.0.5, a Web server (port 80) at 192.168.0.6, and a VPN server at 192.168.0.7, then you need to specify the following virtual server mapping table:

Server Port	Server IP	Enable
21	192.168.0.5	X
80	192.168.0.6	X
1723	192.168.0.7	X

How do I use PC Anywhere with my VDI-624 router?

You will need to open 3 ports in the Virtual Server section of your D-Link router.

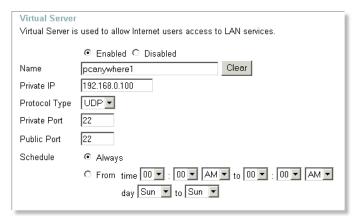
Step 1 Open your web browser and enter the IP Address of the router (192.168.0.1).

Step 2 Click on **Advanced** at the top and then click **Virtual Server** on the left side.

Step 3 Enter the information as seen below. The Private IP is the IP Address of the computer on your local network that you want to connect to.

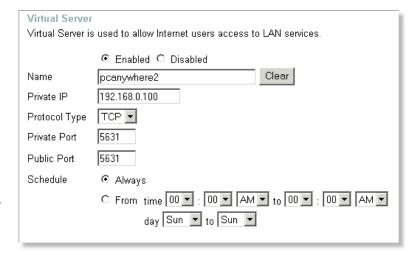
Step 4 The first entry will read as shown here:

Step 5 Click **Apply** and then click **Continue**.



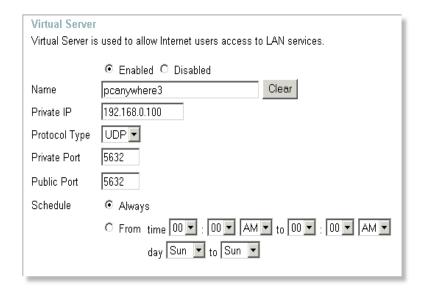
How do I use PC Anywhere with my VDI-624 router? (continued)

Step 6 Create a second entry as shown here:



Step 7 Click Apply and then click Continue.

Step 8 Create a third and final entry as shown here:



Step 9 Click Apply and then click Continue.

Step 10 Run *PCAnywhere* from the remote site and use the WAN IP Address of the router, not your computer's IP Address.

77

How can I use eDonkey behind my D-Link Router?

You must open ports on your router to allow incoming traffic while using eDonkey.

eDonkey uses three ports (4 if using CLI):

4661 (TCP) To connect with a server

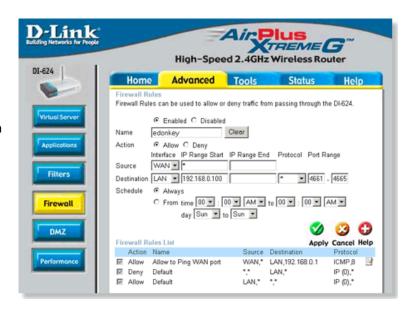
4662 (TCP) To connect with other clients

4665 (UDP) To communicate with servers other than the one you are connected to. 4663 (TCP) *Used with the command line (CLI) client when it is configured to allow remote connections. This is the case when using a Graphical Interface (such as the Java Interface) with the client.

Step 1 Open your web browser and enter the IP Address of your router (192.168.0.1). Enter username (admin) and your password (leave blank).

Step 2 Click on Advanced and then click Firewall.

Step 3 Create a new firewall rule: Click **Enabled**. Enter a name (edonkey). Click Allow. Next to Source, select WAN under interface. In the first box. enter an *. Leave the second box empty. Next to Destination, select LAN under interface. Enter the IP Address of the computer you are running eDonkey from. Leave the second



box empty. Under Protocol, select *. In the port range boxes, enter **4661** in the first box and then **4665** in the second box. Click **Always** or set a schedule.

Step 4 Click Apply and then Continue.

How do I set up my router for SOCOM on my Playstation 2?

To allow you to play SOCOM and hear audio, you must download the latest firmware for the router (if needed), enable Game Mode, and open port 6869 to the IP Address of your Playstation.

Step 1 Upgrade firmware (follow link above).

Step 2 Open your web browser and enter the IP Address of the router (192.168.0.1). Enter username (admin) and your password (blank by default).

Step 3 Click on the **Advanced** tab and then click on **Virtual Server** on the left side.

Step 4 You will now create a new Virtual Server entry. Click **Enabled** and enter a name (socom). Enter the IP Address of your Playstation for **Private IP**.

Step 5 For **Protocol Type** select Both. Enter **6869** for both the **Private Port** and **Public Port**. Click **Always**. Click **Apply** to save changes and then **Continue**.



Step 6 Click on the **Tools** tab and then **Misc** on the left side.

Step 7 Make sure Gaming Mode is Enabled. If not, click Enabled. Click Apply and then Continue.

How can I use Gamespy behind my D-Link router?

Step 1 Open your web browser and enter the IP Address of the router (192.168.0.1). Enter admin for the username and your password (blank by default).

Step 2 Click on the Advanced tab and then click Virtual Server on the left side.

Step 3 You will create 2 entries.

Step 4 Click Enabled and enter Settings:

NAME - Gamespy1

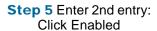
PRIVATE IP - The IP Address of your computer that you are running Gamespy from.

PROTOCOL TYPE - Both

PRIVATE PORT - 3783
PUBLIC PORT - 3783

SCHEDULE - Always.

Click **Apply** and then **continue**.



NAME - Gamespy2

PRIVATE IP - The IP Address of your computer that you are running Gamespy from.

PROTOCOL TYPE - Both

PRIVATE PORT - 6500

PUBLIC PORT - 6500

SCHEDULE - Always.

Click **Apply** and then **continue**.



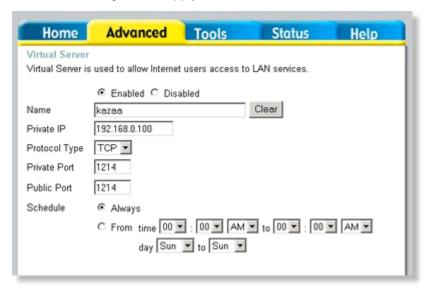


How do I configure my router for KaZaA and Grokster?

The following is for KaZaA, Grokster, and others using the FastTrack P2P file sharing system.

In most cases, you do not have to configure anything on the router or on the KazaA software. If you are having problems, please follow steps below:

- **Step 1** Enter the IP Address of your router in a web browser (192.168.0.1).
- **Step 2** Enter your username (admin) and your password (blank by default).
- **Step 3** Click on Advanced and then click Virtual Server.
- **Step 4** Click Enabled and then enter a Name (KaZaA for example).
- **Step 5** Enter the IP Address of the computer you are running KaZaA from in the Private IP box. Select TCP for the Protocol Type.
- **Step 6** Enter 1214 in the Private and Public Port boxes. Click Always under schedule or set a time range. Click Apply.



Make sure that you did not enable proxy/firewall in the KaZaA software.

How do I configure my router to play Warcraft 3?

You must open ports on your router to allow incoming traffic while <u>hosting</u> a game in Warcraft 3. To play a game, you do not have to configure your router.

Warcraft 3 (Battlenet) uses port 6112.

For the VDI-624

Step 1 Open your web browser and enter the IP Address of your router (192.168.0.1). Enter username (admin) and your password (leave blank).

Step 2 Click on **Advanced** and then click **Virtual Server**.

Step 3 Create a new entry: Click Enabled. Enter a name (warcraft3). Private IP - Enter the IP Address of the computer you want to host the game. Select Both for Protocol Type Enter 6112



for both Private Port and Public Port Click Always or set a schedule.

Step 4 Click Apply and then Continue.

Note: If you want multiple computers from you LAN to play in the same game that you are hosting, then repeat the steps above and enter the IP Addresses of the other computers. You will need to change ports. Computer #2 can use port 6113, computer #3 can use 6114, and so on.

You will need to change the port information within the Warcraft 3 software for computers #2 and up.

Configure the Game Port information on each computer:

Start Warcraft 3 on each computer, click **Options** > **Gameplay**. Scroll down and you should see **Game Port**. Enter the port number as you entered in the above steps.

How do I use NetMeeting with my D-Link Router?

Unlike most TCP/IP applications, NetMeeting uses **DYNAMIC PORTS** instead of STATIC PORTS. That means that each NetMeeting connection is somewhat different than the last. For instance, the HTTP web site application uses port 80. NetMeeting can use any of over 60,000 different ports.

All broadband routers using (only) standard NAT and all internet sharing programs like Microsoft ICS that use (only) standard NAT will NOT work with NetMeeting or other H.323 software packages.

The solution is to put the router in DMZ.

Note: A few hardware manufacturers have taken it on themselves to actually provide H.323 compatibility. This is not an easy task since the router must search each incoming packet for signs that it might be a netmeeting packet. This is a whole lot more work than a router normally does and may actually be a **weak point in the firewall**. D-Link is not one of the manufacturers.

To read more on this visit http://www.HomenetHelp.com

How do I set up my router to use iChat? -for Macintosh users-

You must open ports on your router to allow incoming traffic while using iChat.

iChat uses the following ports: 5060 (UDP) 5190 (TCP) File Sharing 16384-16403 (UDP) To video conference with other clients.

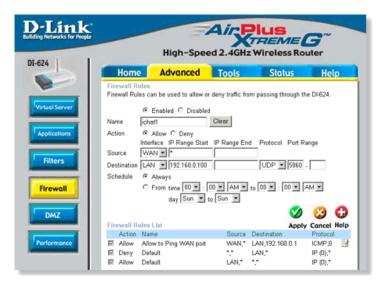
Step 1 Open your web browser and enter the IP Address of your router (192.168.0.1). Enter username (admin) and your password (leave blank).

Step 2 Click on Advanced and then click Firewall.

How do I set up my router to use iChat? -for Macintosh users-(continued)

Step 3 Create a new firewall rule:

Click **Enabled**. Enter a name (ichat1). Click Allow. Next to Source, select WAN under interface. In the first box, enter an *. Leave the second box empty. Next to Destination, select LAN under interface. Enter the IP Address of the



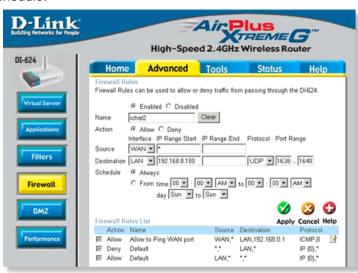
computer you are running iChat from.

Leave the second box empty. Under Protocol, select **UDP**. In the port range boxes, enter **5060** in the first box and leave the second box empty. Click **Always** or set a schedule.

Step 4 Click Apply and then Continue.

Step 5

Repeat steps 3 and 4 enter **ichat2** and open ports **16384-16403** (UDP).



How do I set up my router to use iChat? -for Macintosh users-(continued)

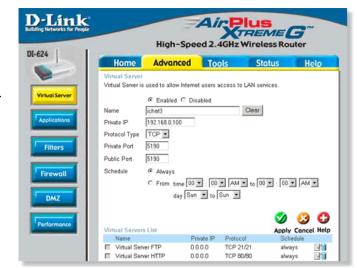
For File Sharing:
Step 1 Click on
Advanced and then
Virtual Server.

Step 2 Check **Enabled** to activate entry.

Step 3 Enter a name for your virtual server entry (ichat3).

Step 4 Next to Private IP, enter the IP Address of the computer on your local network that you want to allow the incoming service to.

Step 5 Select **TCP** for Protocol Type.



- **Step 6** Enter **5190** next to Private Port and Public Port.
- Stsp 7 Click Always or configure a schedule.
- Step 8 Click Apply and then Continue.

If using Mac OS X Firewall, you may need to temporarily turn off the firewall in the Sharing preference pane on both computers.

To use the Mac OS X Firewall, you must open the same ports as in the router:

- **Step 1** Choose **Apple menu > System Preferences**.
- Step 2 Choose View > Sharing.
- Step 3 Click the Firewall tab.
- Step 4 Click New.
- **Step 5** Choose **Other** from the Port Name pop-up menu.
- Step 6 In the Port Number, Range or Series field, type in: 5060, 16384-16403.
- Step 7 In the Description field type in: iChat AV.
- Step 8 Click OK.

How do I send or receive a file via iChat when the Mac OSX firewall is active? -for Macintosh users- Mac OS X 10.2 and later

The following information is from the online Macintosh AppleCare knowledge base:

"iChat cannot send or receive a file when the Mac OS X firewall is active in its default state. If you have opened the AIM port, you may be able to receive a file but not send them.

In its default state, the Mac OS X firewall blocks file transfers using iChat or America Online AIM software. If either the sender or receiver has turned on the Mac OS X firewall, the transfer may be blocked.

The simplest workaround is to temporarily turn off the firewall in the Sharing preference pane on both computers. This is required for the sender. However, the receiver may keep the firewall on if the AIM port is open. To open the AIM port:

Step 1 Choose Apple menu > System Preferences.

Step 2 Choose View > Sharing.

Step 3 Click the Firewall tab.

Step 4 Click New.

Step 5 Choose AOL IM from the Port Name pop-up menu. The number 5190 should already be filled in for you.

Step 6 Click OK.

If you do not want to turn off the firewall at the sending computer, a different file sharing service may be used instead of iChat. The types of file sharing available in Mac OS X are outlined in technical document 106461, "Mac OS X: File Sharing" in the *AppleCare Knowledge base* online.

Note: If you use a file sharing service when the firewall is turned on, be sure to click the Firewall tab and select the service you have chosen in the "Allow" list. If you do not do this, the firewall will also block the file sharing service. "

What is NAT?

NAT stands for **Network Address Translator**. It is proposed and described in RFC-1631 and is used for solving the IP Address depletion problem. Basically, each NAT box has a table consisting of pairs of local IP Addresses and globally unique addresses, by which the box can "translate" the local IP Addresses to global address and vice versa. Simply put, it is a method of connecting multiple computers to the Internet (or any other IP network) using one IP Address.

D-Link's broadband routers (ie: DI-604) support NAT. With proper configuration, multiple users can access the Internet using a single account via the NAT device.

For more information on RFC-1631: The IP Network Address Translator (NAT), visit http://www.faqs.org/rfcs/rfc1631.html

Warranty (USA only)

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- Verizon Online and for
- Products purchased and delivered within the fifty states of the United States and the District of Columbia *Limited Warranty:* Verizon Online warrants that the hardware portion of the Product(s) will be free from material defects in workmanship and materials from the date of original retail purchase of the Product(s) through Verizon Online for the period of one year ("Warranty Period"), except as otherwise stated herein. Verizon Online's sole obligation shall be to repair or replace the defective hardware during the Warranty Period at no charge to Customer or to refund the price at Verizon Online's sole discretion. Such repair or replacement will be provided by Verizon Online. The replacement hardware provided by Verizon Online may not be new or have an identical make, model or part. Verizon Online may in its sole discretion replace the defective hardware (or any part thereof) with any reconditioned product that Verizon Online reasonably determines is substantially equivalent (or superior) in all material respects to defective hardware. Repaired or replacement hardware will be warranted for the remainder of the original Warranty Period from the date of the original purchase from Verizon Online.

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- Reorient or relocate the receiving antenna.
- Increase the separation between the Product and receiver.
- Connect the Product into an outlet on a circuit different from that to which the receiver is connected.
- Consult Verizon Online or an experienced radio/TV technician for help.
- Return Product shall be packaged and shipped to Verizon Teleproducts, 400 Brandywine Parkway, West Chester, PA 19380. The Customer is responsible for taking the package to a UPS Ground or a common carrier, selected by Verizon Online, with shipping charges prepaid.

What Is Not Covered: This Limited Warranty provided by Verizon Online does not cover Products, which in Verizon Online's sole discretion, have been subjected to abuse, accident, alternation, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair of service in any way that is not contemplated in the documentation for the Product or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the Product for repair and shipping cost; Operational adjustments covered in the operating manual for the Product and normal maintenance; Damage that occurs in shipment, due to an act of God, failures due to power surge and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than Verizon Online; Products that have been purchased from other than Verizon Online; Repair by any party other than Verizon Online or as directed by Verizon Online will void this Limited Warranty. Limitation of Liability: TO THE MAXIMUM EXTENT PERMITTED BY LAW, VERIZON ONLINE IS NOT LIABLE UNDER ANY CONTRACT, NEGLI-GENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOP-PAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH THE PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON OR INTEGRATED WITH ANY PROD-UCT RETURNED TO VERIZON ONLINE FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF VERIZON ONLINE HAS BEEN AD-VISED OF THE POSSIBILITY OF SUCH DAMAGES. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, REPLACEMENT OR REFUND OF THE DEFECTIVE OR NON-CONFORMING PRODUCT. THE MAXIMUM LIABILITY OF VERIZON ONLINE UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE PROD-UCT COVERED BY THE WARRANTY.

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- Customer must submit with the Product as part of the claim a written description of the hardware defect or Software non-conformance in sufficient detail to allow Verizon Online to confirm the same.
- Customer must obtain a Return Authorization ("RA") number from Verizon Online and, if requested, provide written proof of purchase of Product (such as a copy of the dated purchase invoice of the Product) before the warranty service is provided.
- Upon Customer's request, Verizon Online will provide Customer with an RA and postagepaid package for the original Product under warranty. No Cash on Delivery ("COD") returns are allowed.
- After an RA number is issued, the defective Product must be packaged securely in the provided packing material, original or other suitable shipping package, to ensure that it will not be damaged in transit, and the RA number must be prominently marked on the outside of the package. All accessories and manuals must be included in the shipping package, such as the power cord and Ethernet cable.

VDI-624

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