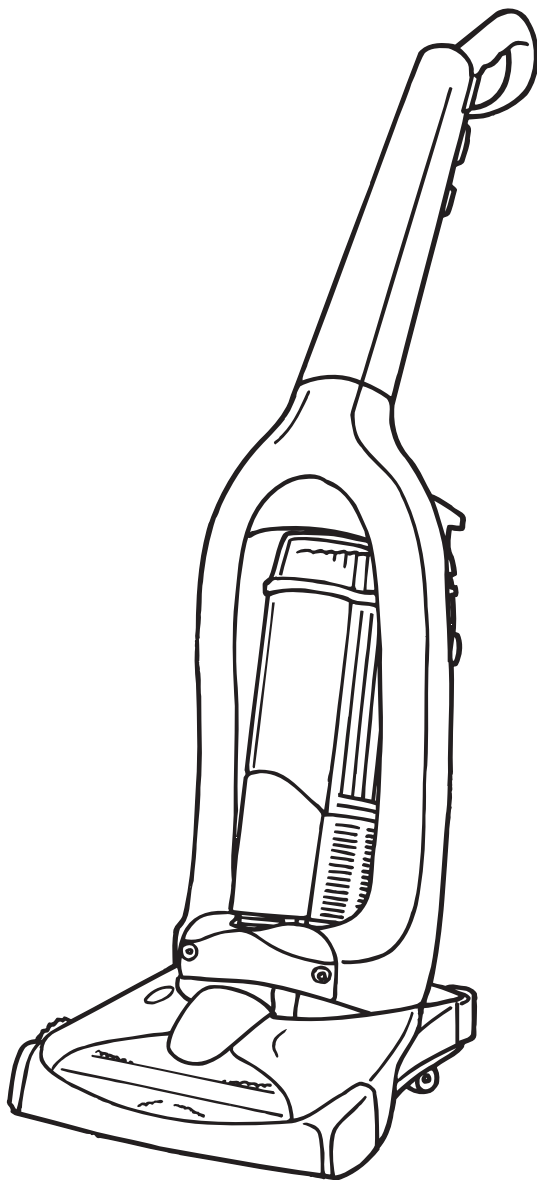




OWNER'S MANUAL
Operating and Servicing
Instructions



- Please read these instructions carefully before using your Platinum Force™ Upright.
- Let us help you put your cleaner together or answer any questions, call:
1-800-321-1134 (USA & Canada)
www.dirtdevil.com

⚠ WARNING:

Cleaner assembly may include small parts.
Small parts can present a choking hazard.

For quick reference, please record your vacuum information below.

Model #: _____

Mfg. Code: _____

(Mfg. code located on the lower backside of cleaner)

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Rev. 11/01

CONGRATULATIONS

You are now the proud owner of a Dirt Devil® Platinum Force™ Upright. You'll never buy another bag again with the unique bagless design that includes a see-through dirt container for retrieving lost items. And now you'll never buy another belt again with a new permanent belt system that never needs changed. You'll also enjoy superior cleaning performance with 12 amps of Maximum Vacuum Power and an exclusive airpath for ultimate suction.

Allergen sufferers will benefit with the exclusive PERMA FILTER® with *CleanStream™* Filtration located inside the dirt cup and HEPA exhaust filter that prevent over 99.97% of dust and allergens from escaping the vacuum and re-entering the room. Other features are included that make vacuuming easier such as the Swivel Casters™ for easy maneuvering, ready-to-use tools-on-board for above floor cleaning and hand/foot controls to reduce bending.

We are very proud of our products and hope that you are equally satisfied with their quality and performance.

Thank you for your support of Dirt Devil® products.
Visit our website at www.dirtdevil.com

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****Not Available on all models***

LIMITED WARRANTY

To the consumer, Royal Appliance Mfg. Co. warrants this vacuum cleaner to be free of defects in material or workmanship commencing upon the date of the original purchase. Refer to your vacuum cleaner carton for the length of warranty and save your original sales receipt to validate start of warranty period.

If the vacuum cleaner should become defective within the warranty period, we will repair or replace any defective parts free of charge. The complete machine must be delivered prepaid to any ROYAL® Authorized Sales & Warranty Service Station. Please include complete description of the problem, day of purchase, copy of original sales receipt and your name, address and telephone number. If you are not near a Warranty Station, call the factory for assistance in the USA & CANADA: 1-800-321-1134. Use only genuine Royal® replacement parts.

The warranty does not include unusual wear, damage resulting from accident or unreasonable use of the vacuum cleaner. This warranty does not cover brushes, bags, flat belts, filters, bulbs or fan damage. This warranty does not cover unauthorized repairs. This warranty gives you specific legal rights and you may also have other rights. (Other rights may vary from state to state in the USA).

THIS CLEANER IS INTENDED FOR HOUSEHOLD USE ONLY

IMPORTANT SAFETY INSTRUCTIONS

When you use an appliance, basic precautions should be followed, including the following:

- **READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE.**
- **ALWAYS FOLLOW THESE SAFETY INSTRUCTIONS.**
- **BRING CLEANER TO UPRIGHT POSITION WHEN USING THE HOSE AND ATTACHMENTS.**
- **DO NOT LEAVE CLEANER UNATTENDED WHEN PLUGGED IN.**
- **REGULARLY CHECK THE FILTERS TO CLEAN OR REPLACE.**
- **WARNING: DO NOT USE SHARP OBJECTS TO CLEAN OUT THE HOSE SINCE THEY COULD CAUSE DAMAGE.**

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE.

WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

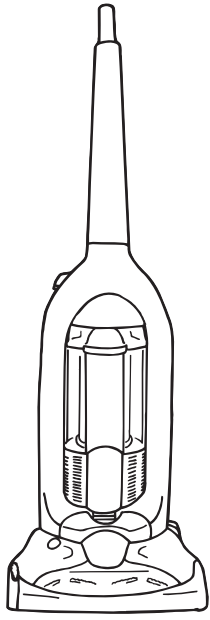
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces. Electrical shock could occur.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center for inspection. Call 1-800-321-1134 for the nearest service center.
- Do not pull or carry by cord, use cord as handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any objects into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dirt container and filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Keep the vacuum cleaner on the floor. Only the hand-held vacuum cleaners may be set on furniture.
- Cleaner must be in the upright position to lift the rotating brush off the carpet when doing above floor cleaning.
- Do not use an extension cord with this vacuum cleaner.
- Store the vacuum cleaner indoors. Put the vacuum cleaner away after use to prevent tripping accidents.
- Using improper voltage may result in damage to the motor and possible injury to the user. Proper voltage is listed on the cleaner plate.

SAVE THESE INSTRUCTIONS

WARNING:

To reduce the risk of electric shock, this appliance has a polarized plug (one blade wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

This cleaner contains a circuit breaker switch which will automatically shut off the brushroll motor in case of a jam. If the circuit breaker is tripped, the brushroll will stop turning. The switch will remain lit. To reset, turn off both switches and unplug cleaner. Clear jam, plug cleaner in and turn both switches back on.





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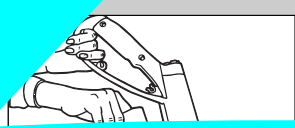
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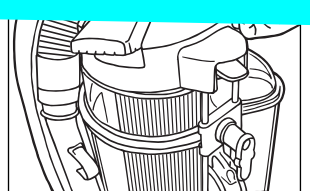
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The crevice tool
wand are located on
the upper handle. To remove,
tool at the top and pull out.



To remove tool, lift up gently.
and
wand



TROUBLE SHOOTING GUIDE

WARNING: TO REDUCE RISK OF PERSONAL INJURY - UNPLUG CLEANER BEFORE SERVICING

Problem	Possible Reasons	Possible Solutions
Cleaner won't run	<ol style="list-style-type: none"> 1. Power cord not firmly plugged into outlet. 2. Blown fuse or tripped breaker . 3. Needs service. 	<ol style="list-style-type: none"> 1. Plug cord in firmly. 2. Check fuse or breaker in home. Replace fuse/reset breaker. 3. Take to service center or call 1-800-321-1 134.
Cleaner won't pick-up or low suction	<ol style="list-style-type: none"> 1. Dirt container not installed correctly. 2. Dirt container full. 3. Brushroll worn. 4. Broken belt. 5. Clogged PERMA FILTER ®. 6. Dirty HEPA filter. 7. Clear nozzle dirt passage hose clogged. 8. Carpet height setting is incorrect. 9. Lower hose inlet clogged. 10. Brushroll turned off. 	<ol style="list-style-type: none"> 1. R eview dirt container removal and replacement - Pg. 6. 2. Empty dirt container - Pg. 6. 3. T ake to service center or call 1-800-321-1 134. 4. T ake to service center or call 1-800-321-1 134. 5. Remove PERMA FILTER ® and clean - Pg. 6. 6. Replace HEPA fil ter - Pg. 7. 7. Remove dirt cup; inspect hose; remove obstruction. 8. Set carpet height adjustment to appropriate setting for carpet being cleaned - Pg. 5. 9. Remove dirt cup and clean inlet. 10. Turn brushroll on - Pg. 5.
Dust escaping from cleaner	<ol style="list-style-type: none"> 1. Dirt container full. 2. Dirt container not installed correctly. 	<ol style="list-style-type: none"> 1. Empty dirt container - Pg. 6. 2. R eview dirt container removal and replacement - Pg. 6.
Cleaner tools won't pick up	<ol style="list-style-type: none"> 1. Attachment hose clogged. 2. Dirt container full. 3. Filter clogged. 	<ol style="list-style-type: none"> 1. Rem ove dirt cup; inspect hose; remove obstruction. If necessary, remove 2 screws to remove attach ment hose and clear obstruction - Pg. 5. 2. Empty dirt container - Pg. 6. 3. Clean filter - Pg. 6.
Headlight not working	<ol style="list-style-type: none"> 1. Bulb burnt out. 2. Loose electrical wires. 	<ol style="list-style-type: none"> 1. Replace bulb - Pg. 7. 2. Call 1- 800-321-1134 for nearest authorized Royal ® Dealer.
Cleaner is difficult to push	<ol style="list-style-type: none"> 1. Carpet height setting is incorrect. 2. Brushroll on/off switch is turned "off". 	<ol style="list-style-type: none"> 1. Set carpet height adjustment to appropriate setting for carpet being cleaned - Pg. 5. 2. Turn brushroll on/off switch to the "on" position.
Brushroll not rotating	<ol style="list-style-type: none"> 1. Brushroll on/off sw itch is turned off. 2. Broken belt. 3. Brushroll jammed with an obstruction. 	<ol style="list-style-type: none"> 1. Turn brushroll on/ off switch to the on position. 2. T ake to Service Center or call 1-800-321-1 134. 3. Turn the brushroll on/off switch to the "off" posi tion. Turn the unit off and unplug. Remove the obstruction. Plug unit back into outlet and turn the power and brushroll switches to the "on" position.
*Sensor light not illuminating	<ol style="list-style-type: none"> 1. Needs service. 	<ol style="list-style-type: none"> 1. Take to service center or call 1-800-321-1 134.
*Sensor light will not turn on/off	<ol style="list-style-type: none"> 1. Height adjust setting is too low. 2. Cleaner needs service. 	<ol style="list-style-type: none"> 1. Set height adjust to proper setting - Pg. 5. 2. Call customer service at 1-800-321-1 134.
*Not available on all models		

ANY OTHER SERVICING SHOULD BE DONE BY AN AUTHORIZED SERVICE REPRESENTATIVE CUSTOMER SERVICE (1-800-321-1134)

In the event that further assistance is required, see your Yellow Pages for an authorized Royal ® Dealer. Costs of any transportation to and from any place of repair are to be paid by the owner. The service parts used in this unit are easily replaced and readily available from an authorized Royal ® Dealer or retailer. Always identify your cleaner by the model number and manufacturing code when requesting information or ordering replacement parts. (The model number appears on the back of the cleaner.)

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