

Powerhead LED		Possible Problem	Solution
Round LED	Long LED		
OFF	OFF	Normal operation	None required
		No response from unit	Check power supply Contact a trained door system technician
ON/RED/STEADY	ON/RED/STEADY	Limits NOT set properly	Reprogram Limits, see page 5
ON/RED/FLASHING	ON/RED/FLASHING	Program error	Unplug unit, wait 5 seconds, plug in
		Component failure	Contact a trained door system technician
ON/BLUE/FLASHING	OFF	Remote NOT programmed	Program remote, see page 6
ON/PURPLE/FLASHING	OFF	IntelliCode® 1 remote NOT programmed	Program remote using IntelliCode® 2 remote, see page 6 then program IntelliCode® 1 remote using instructions on page 6.
ON/RED/FLASHING	OFF	Safe-T-Beam® physical obstruction	Remove obstruction, recheck unit
		Safe-T-Beam® signal interference	Check alignment of Safe-T-Beam® pair and nearest other Safe-T-Beam® pair
OFF	ON/RED/FLASHING	Door contact in up or down travel	Remove obstruction
		Door component failure detected	Check door spring, track, rollers, hinges and fixtures
OFF	ON/RED/STEADY	Thermal cutout	DO NOT unplug unit Wait until LED clears before operating



**INTELLIG™ 1000/1200, SILENTMAX™ 1000/1200, CHAINMAX™ 1000/1200 LIMITED WARRANTY**

GMI Holdings, Inc. d/b/a The Genie Company ("Seller") warrants to the original purchaser of the below identified garage door opener, SilentMax™ 1000/1200, ChainMax™ 1000/1200 or IntelliG™ 1000/1200 ("Product"), subject to all of the terms and conditions hereof, that the Product and all components thereof will be free from defects in materials and workmanship for the following period(s) of time, measured from the date of purchase

- MOTOR/GEARBOX- Seller warrants the motor/gearbox for the LIFETIME\* of the product.
- BELT- Seller warrants the belt for a period of FIFTEEN (15) YEARS.
- CHAIN- Seller warrants the chain for a period of FIVE (5) YEARS.
- CORE UNIT PARTS\*\* - Seller warrants all other parts and components of the Core Unit for a period of FIVE (5) YEARS.
- ACCESSORIES - Seller warrants all accessories for a period of ONE (1) YEAR.

\*Lifetime shall mean for as long as the original purchaser owns the home in which the product is originally installed.  
 \*\* The Core Unit consists of the powerhead, wired wall control, Safe-T-Beam® system, J-Arm and rail.

Seller's obligation under this warranty is specifically limited to repairing or replacing, at its option, the Product or any part thereof which is determined by Seller to be defective during the applicable warranty period. Any labor charges are excluded and will be the responsibility of the purchaser. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is made to the original purchaser of the Product only, and is not transferable or assignable. This warranty applies only to Product installed in a residential or other non-commercial application. It does not cover any Product installed in commercial or industrial building applications. This warranty does not apply to any unauthorized or improper installation, alteration or repair of the Product, or to any Product or component which has been damaged or deteriorated due to misuse, abuse, neglect, accident, failure to provide necessary maintenance, normal wear and tear, or acts of God or any other cause beyond the reasonable control of Seller, and does not cover batteries, missing or damaged parts from clearance or open box sales, or repairs or maintenance to door components.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE APPLICABLE WARRANTY PERIOD REFLECTED ABOVE. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you IN NO EVENT SHALL GMI HOLDINGS, INC. OR ITS PARENT OR AFFILIATES BE RESPONSIBLE FOR, OR LIABLE TO ANYONE FOR, SPECIAL, INDIRECT, COLLATERAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, even if Seller has been advised of the possibility of such damages. Such excluded damages include, but are not limited to, loss of use, cost of any substitute product, or other similar indirect financial loss. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Claims under this warranty must be made promptly after discovery and within the applicable warranty period. To obtain warranty service, you must contact Genie® customer service and provide proof of the date and location of Genie® customer service and provide proof of the date and location of purchase and identification as the original purchaser. Call Genie® Customer Service toll free at 1-800-354-3643 to speak with a trained representative. Purchaser must allow seller a reasonable opportunity to inspect Product claimed to be defective prior to removal or alteration of its condition. Upon determination by Seller that the Product or any part thereof is defective during the applicable warranty period (which may require purchaser to return the Product to Seller at purchaser's expense), Seller will supply the purchaser with replacement parts or, at its option, a replacement Product (shipping and handling of any replacement part(s) or replacement Product also at purchaser's expense). Seller may use new or reconditioned parts, or a new or reconditioned Product of the same or similar design.

There are no established informal dispute resolution procedures of the type described in the Magnuson-Moss Warranty Act.

PURCHASER \_\_\_\_\_ REMOTE CONTROL MODEL \_\_\_\_\_  
 INSTALLATION ADDRESS \_\_\_\_\_ DEALER NAME \_\_\_\_\_  
 DATE PURCHASED \_\_\_\_\_ SERIAL NUMBER \_\_\_\_\_ DEALER ADDRESS \_\_\_\_\_  
 OPENER MODEL \_\_\_\_\_

P900-228

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