Server Intelligent Switch SERVIS - 2

For PC/AT, Mac(USB)

FS-102ATL(NC14003-T256/L)

User's Manual

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Introduction

Thank you for buying the FS-102ATL (from here on, simply referred to as "the switch device").

Two consoles (monitor, keyboard or mouse) that up till now have been connected to individual hosts can be shared as a console pair by connecting two hosts to the switch device.

The host can be easily selected by the Select Switch or from the keyboard.

Safety instructions are provided to ensure the safe use of the switch device.

Also, be sure to thoroughly read this User's Manual before you start using the switch device to ensure correct use.

Be sure to keep this User's Manual in a safe place for future reference.



Safety Instructions

Read the "Safety Instructions" before use to ensure proper use of this product. Safety Instructions contained in this section are written for the user to avoid any damage to property or injury to self; please read the following carefully.

- The switch device is compatible with PC-AT and Macintosh (<u>USB</u>) hosts. {Macintosh (<u>ADB</u>) connection is not possible.}
- Note, however, that each of the hosts must be equipped with the following keyboard/mouse and monitor connectors. Other models that have connectors other than these connectors cannot be used.
 - PC/AT compatible : Mini DIN 6P female (for PS/2 keyboard and PS/2 mouse) x 2,

or USB 4P female.

DB15HD female (monitor)

Mac : USB 4P female

DB15 female or DB15HD female (monitor)

- The USB Bridge function is not supported for Macintosh or Linux hosts.
- Use the special cable for connecting the switch device to the host.

The maximum cable length is 3 m. Operation using cables longer than 3 m is not guaranteed.

- The mouse connector for the switch device is exclusively for PS/2 connection (Mini DIN 6P female). Serial mouse connection is not possible.
- Operation of the switch device under special specifications (including special driver) using a programmable/wireless keyboard is not guaranteed.
- The switch device may not function properly depending on the type of mouse.
 When using a mouse with a scroll function such as a wheel mouse, the scroll function may not function properly depending on the mouse driver software.
- The keyboard connector for the switch device is the PS/2 (Mini DIN 6P female). However, AT type (DIN 5P male) keyboards can also be connected if the PS/2 [-] AT conversion connector is used.
- The keyboard and mouse connectors are the same shape. Check the orientation of these connectors before connecting them. If they are forced in or connected incorrectly, the switch device may not only function improperly but also may malfunction.
- Check the orientation of the monitor connector before firmly fastening with fixing screws. If the monitor connector is not connected firmly, the switch device may not only function improperly but also may malfunction.
- Connect the keyboard/mouse/USB/monitor on each port and the host to the same port number. The host cannot be properly selected if the monitor and keyboard or mouse port settings are set incorrectly.
- Before connecting and disconnecting connectors, make sure that the hosts are OFF. Also, pay
 sufficient attention to static electricity. Discharge static electricity before connecting and
 disconnecting connectors. Connecting or disconnecting connectors with the hosts charged with static
 electricity or the power still ON may cause the hosts to malfunction.
- Since the switch device feeds off the power (DC+5V) via the host's keyboard/mouse port, make sure that they are connected properly. Be sure to leave at least one host ON for each device. The switch device cannot be operated unless power is properly supplied.
- When connecting the switch device to a USB port, be sure to use the special AC adapter. The USB port will not operate unless this special AC adapter is connected, as the USB port is self-powered.

- The internal voltage sometimes drops and prevents the switch device from operating depending on how it is used and its operating environment. If this happens, the LOW POWER LED on the front panel lights up. Connect the special AC adapter (option).
- Use the special AC adapter. Using an incompatible AC adapter will not only effect the operation of the switch device, but may also damage it.
- Correctly set each of the hosts matched to the keyboard/mouse on the console. The switch device may not run properly if the settings are wrong.
- Use a monitor that is connected on each of the host, and set the resolution correctly. The switch device supports resolutions of up to 1600 x 1200 and a bandwidth of 200 MHz. This display may also shift after switching depending on the monitor used and the resolution setting. If this happens, reconfigure the monitor.
- The switch device allows PC/AT and DOS/V compatible keyboards to emulate a USB-connected Macintosh keyboard, but the lack of a dedicated eject button for the optical drives (CD, DVD) of the new Power Mac G4 models (specifically the Quicksilver model available since July 2001), requires use of either of the following work-arounds. First boot the Mac in OS9, according to the instructions given in the manual. Next, decide if you wish to use the keyboard work-around (1), or the mouse work-around (2). (1) The keyboard work-around: from the Apple Menu select [Control Panel], then the [Keyboard] sub-menu. Click the function key (F1~F15) that you wish to set as the Eject key, and the corresponding keyboard item opens. Search for and select "Eject" to set the selected key as the Eject button. (2) The mouse work-around: from the Macintosh HD open the "Apple Extras" folder (in Applications), then the "Eject Extras" sub-folder, then follow the instructions given in "About Eject Extras".
- Any attached speakers must be supported by the PCs involved, and have internal amplifiers. The switch device should never be connected between the internal amp speaker and the other speaker, at risk of damage. Refer to the PC connection instructions for further details.
- Connect the switch device's audio connector IN jack to the PC's Line Out jack. Do not connect the switch device to the PC's Speaker Out jack, at the risk of damage.

Checking the Contents of the Package

When unpacking the switch device, make sure that all of the following parts are provided in the package. If the package does not contain all of the parts, immediately contact your agent.

Keep the packing box (product box) in a safe place as it will be needed when sending the switch device in for repair.

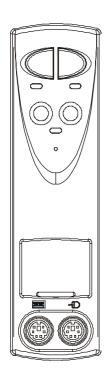
•	Main unit	:1
•	User's Manual	:1
•	AC adapter	:1
•	AC code (for USA & for EC)	:2
•	VGA Cable(1.8m)	:2
•	Audio Cable (1.8m)	:2
•	PS/2 Cable(1.8m)	:2
•	USB Cable(1.8m)	:2
•	Stand	:1
•	USB Bridge Software (CD)	:1

Characteristics

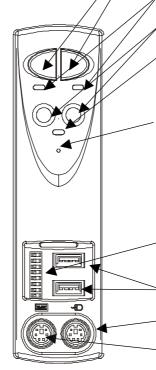
- Two consoles (monitor, keyboard or mouse) that up till now have been connected to individual hosts
 can be shared as a console pair by connecting two hosts to the switch device. This considerably
 saves installation space.
- Use of the USB Bridge function allows a printer or storage device to be shared between two PCs, and also allows free movement of files between the two PCs.
- Up to two hosts can be connected to the switch device.
- An AC adapter is not required as power is supplied from the keyboard/mouse port on the host. (However, be sure to connect the special AC adapter when using the switch device on the USB port.)
- The switch device has an independent microcomputer (MPU) to control all ports (keyboard, mouse and each host port). For this reason, the states (key code mode, Num, Caps, Scroll state and mouse output mode) of the keyboard and mouse at each host is monitored by the MPU of each port to achieve stable switching at all times.
- PS/2 keyboards and mice are supported.
- 2/3 button, various wheel mice (Microsoft IntelliMouse, IntelliMouse Explorer, Logitech MouseMan Wheel, Cordless MouseMan Optical, etc.), IBM Scroll Point Mouse, Fujitsu FID677 (multi-scroll mouse) are supported as PS/2 mice.
- A PS/2 keyboard and mouse can be used on the USB port. In this case, standard 3-button wheel mouse functions are supported.
- One USB HUB port is provided for each port. The corresponding HUB port is enabled when the
 switch device is connected to the USB port. As the HUB port is connected (fixed) for each host, the
 host can be switched even if the USB device connected to the HUB port is operating. The HUB port
 is enabled at all times regardless of whether or not the host is selected, and cannot be switched.
- VGA, SVGA, multi-sync resolution 1600 x 1200, and bandwidth 200 MHz are supported.
- The host can be easily selected by the Select Switch or from the keyboard (Hot Key mode).

Component Names and Their Functions

Front Panel



Rear Panel



1. PC Select Switch

Press this switch to select the host. PCs with POWER LEDs out can also be selected if power is being supplied to the switch device (one or more host is ON).

2. Select LED

Lights up when the host is selected.

3. POWER LED

Lights up when the host is ON.

4. LOW POWER LED

The switch device monitors whether or not the power voltage is normal. Connect the special AC adapter when this LED lights.

5. Reset Switch

Normally, this switch is not used. Use this switch when selection is not possible or when keyboard or mouse cannot be operated. Gently push in by the tip of a pointed object such as a propelling lead pencil. Pressing this switch returns the switch device to its initial state, and hosts can be restored without being rebooted.

6. DIP Switches

These switches are used for selecting Hot Keys and setting the layout of the keyboard in use.

7. HUB Port Connector

This connector is for connecting USB devices.

8. Mouse Connector (console)

Attach the mouse here.

9. KB Connector (console)

Attach the keyboard here.

10. KB/Mouse Connector

Connect this to the keyboard or mouse (PS/2) port on the host with the special cable.

11. Monitor Connector

Connect this to the monitor port on the host with the special cable.

12. USB Connector

Connect this to the USB port on the host with the special cable.

13. Audio Connector IN1

Connect this to the PC's Line Out jack.
(Do not attach to the PC's Speaker Out jack)

14. Audio Connector IN2

Connect this to the PC's Line Out jack. (Do not attach to the PC's Speaker Out jack)

15. Audio Connector Out

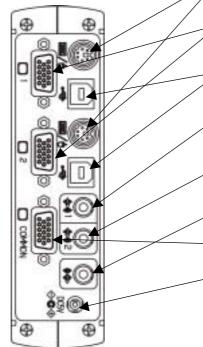
Connect this to the speaker.

16. Monitor Connector (console)

Attach the monitor here.

17. DC5V Connector

Attach the special AC adapter here.



Installing the USB Bridge Software

Software Installation Procedure

Before attaching the switch device to the PCs, the following installation and setup steps must be performed:

* The "Setup Program" referred to in this section is the "setup.exe" executable found on the supplied CD-ROM disk.

1. How the installation should proceed

The switch device may be used after following the steps outlined in (1)~(3), below.

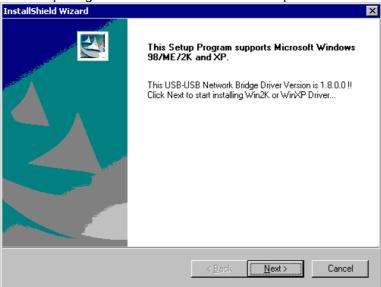
- (1) Run the Setup Program on the two PCs to which the switch device is to be attached. This installs the required software (detailed in section 2. below).
- (2) Set the required PC parameters (detailed in section 3. below). (Refer to the manuals provided with the PC or OS for further details of the setup procedure) For each of the connected PCs, check the network settings. The workgroup name in particular should be the same on both PCs. If required, setup file, folder and printer sharing.
- (3) Once steps (1) and (2) have been completed, the PCs may be attached to the switch device.

2. Installing the software

Following the steps given below, run the Setup Program on all PCs to which the switch device is to be attached. This installs the required software.

- * The following procedure is given as an example. The exact details may vary slightly according to the OS, etc.
- (1) Without attaching the switch device to the PC's USB port, turn the PC on, and wait for Windows to start up.
- (2) Insert the provided CD in the PC's CD-ROM drive.

 Double click on the "setup.exe" in the CD-ROM, or select [Start] -> [Run...] then specify "setup.exe" on the CD-ROM.
- (3) The Setup Program's Installation Wizard starts up.



(4) Click the [Next] button.

(5) Specify where the Setup Program should be installed.

If the default installation location is to be accepted as-is, just click the [Next] button.

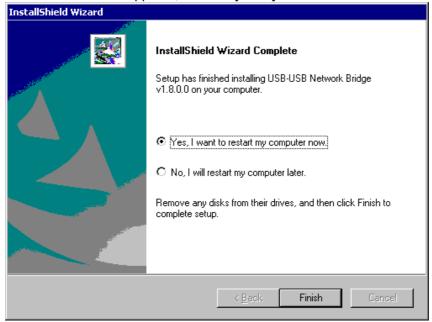


* To specify a different folder, click the [Browse] button, then select the desired folder. The default installation folder is "C:\Program Files\USB\USB-USB Network Bridge v1.8.0.0". When installing on Windows 2000, a [Digital Signature] dialog will appear next. Click the [Yes] button.

When installing on Windows XP, a Windows logo test warning is displayed. Click the [Continue] button. (We have checked operations for you.)

- (6) Copying of the necessary files commences. Once copying has finished, the network settings will be automatically completed in response to [New Hardware].
 - * If the Windows CD-ROM is requested, insert your Windows CD in the PC's CD-ROM drive, then click the [OK] button.

(7) When the reboot screen appears, click the [Finish] button.



Rebooting the PC completes the installation of the required drivers.

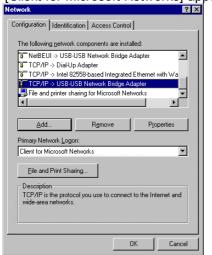
After rebooting, connect the switch device. (After connecting the switch device, the [new hardware detection wizard] may start up, in which case select [automatically install the required software] to install the drivers.)

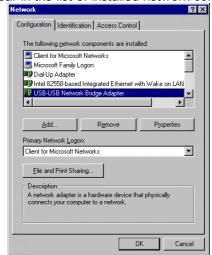
3. Setting up the PC

Setting up file, folder (drive, including external devices) and printer sharing. (Refer to the manuals provided with the PC or OS for further details of the setup procedure)

Checking the network components

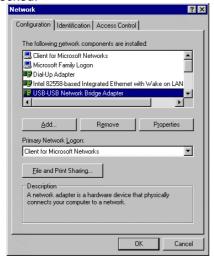
- (1) Select [Start] -> [Settings] -> [Control Panel].
- (2) In the [Control Panel], double-click the [Network] icon.
- (3) In the [Network] dialog box, check that the [USB-USB Network Bridge Adapter], [NetBEUI->USB-USB Network Bridge Adapter], [TCP/IP->USB-USB Network Bridge Adapter] and [Client for Microsoft Networks] appear in the list of installed network components.





Turning on [File and printer sharing for Microsoft Networks]

(1) Click the [File and Print Sharing] button, and make sure that the [I want to be able to give others access to my files] and [I want to be able to allow others to print to my printer(s)] check boxes are checked.



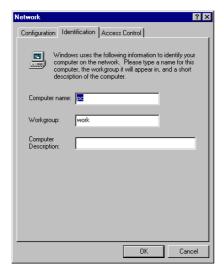


(2) Check that [File and printer sharing for Microsoft Networks] has been added to the list of installed network components.



Setting the Computer name and Workgroup

(1) On the [Identification] tab, enter a [Computer name], [Workgroup] and [Computer Description].



Each of the PCs should be assigned the same Workgroup, but given a different Computer name. The Computer Description field may be filled in with any extra information that may be pertinent, or left blank if desired.

(2) Click the [OK] button and reboot the PC.

Setting up drive and folder sharing

- (1) Double-click the Windows [Explorer] or [My Computer] icon.
- (2) Right-click the icons of any drives (or folders) that you want to share, then select [Sharing] from the popup menu.
- (3) On the Sharing Properties screen shown below, check the [Shared As] check-box, adjust the [Share Name], [Comment], [Access Type] and [Passwords] settings as necessary, then click the [OK] button.



Share Name: enter the name that you wish to be displayed on the PC accessing the shared drive/folder.

Access Type: set the level of read/write access to the shared drive/folder that is to be allowed.

Read-Only: allow read access only to the shared drive/folder.

Full: allow full read/write access to the shared drive/folder.

Depends on Password: allow read (and optionally write) access to the shared drive/folder upon provision of the correct password.

Passwords: set the password(s) required to access the shared drive/folder.

(From a security standpoint, if file sharing is to be allowed, the use of passwords to regulate access is recommended.)

Remember that it is not just folders on internal hard disks that may be shared, but also those on external hard disks. In fact any and all folders accessible under the [My Computer] icon may be shared.

Setting up printer sharing

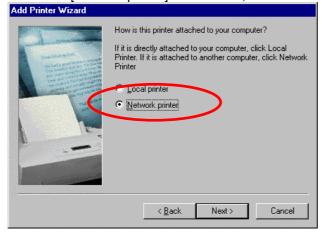
Connect any printers to be shared to a PC printer port or USB port (or even one of the ports on the front of the switch device), then install the printer software as described in the printer's user manual.

Sharing a locally connected printer

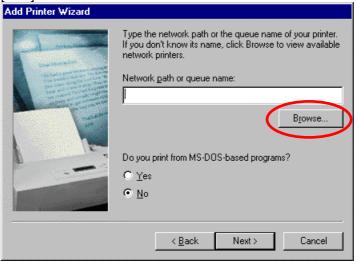
- (1) Select [Start] -> [Settings] -> [Printers].
- (2) All the connected printers are shown, so exactly as for file sharing, right-click the icons of any printers that you want to share, and select [Sharing] from the popup menu.

Accessing a remote shared printer

- (1) Select [Start] -> [Settings] -> [Printers].
- (2) Double-click the [Add Printer] icon to start the [Add Printer Wizard].
- (3) Select the [Network printer] radio button, then click the [Next] button.



(4) Click the [Browse] button, find and select the printer that you wish to share, then click the [Next] button.



(5) The applicable printer driver is enabled, finishing the shared printer setup.

You may need to install the applicable printer driver if it has not yet been installed.

(Refer to the manuals provided with the PC or OS for further details of the setup procedure)

4. Accessing networked computers

(All file transfers or other access between networked computers should be performed the same as for a normally networked Windows computer. Refer to the manuals provided with the PC or contact your PC's maker for details.)

- (1) Double-click the [Network Neighborhood] or [My Network Places] desktop icon.
- (2) The names of any PCs connected to the switch device are shown.
- (3) Double-clicking the icon of the PC that you wish to access should show you a list of all the shared folders on the target PC.

Refer to the section on "Setting up drive and folder sharing" for details of how to setup a shared folder.

* Sometimes timing issues may cause the PC that you wish to access to not be visible. Try reopening the [Network Neighborhood], or select [Refresh] from the [View] menu.

5. Uninstalling the software (deleting the program)

Proceed as follows when uninstalling the USB Bridge Software:

- (1) Select [Start] -> [Settings] -> [Control Panel], then double-click the [Add/Remove Programs] control panel icon.
- (2) On the [Install/Uninstall] tab, scroll down the list of installed software to find and select "USB-USB Network Bridge V1.8.0.0", then click the [Add/Remove] button.
- (3) You are asked to confirm that you wish to delete the "USB-USB Network Bridge V1.8.0.0" software. Click the [OK] button.
 - If you do not wish to delete the USB Bridge software, just click the [Cancel] button.
- (4) The uninstaller starts up, and the program files are deleted.
 - After the uninstallation finishes, you are asked to reboot the PC. Click the [Yes] button.

This completes the removal of the USB Bridge driver and all related files. If you later decide to use this software again, consult section 2 "**Installing the software**" and reinstall and setup the software as before.

6. Troubleshooting the installation

Checking the USB controller and network adapter

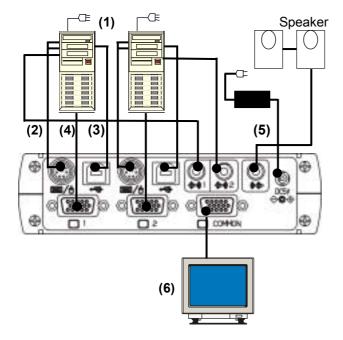
- (1) Select [Start] -> [Settings] -> [Control Panel], then double-click the [System] control panel icon.
- (2) Double-click the [Universal serial bus controller] item (toward the bottom of the device list).
- (3) Check that the "USB-USB Network Bridge Driver" shows up toward the bottom of the list of controllers.
- (4) Similarly, check that the "USB-USB Network Bridge" appears toward the bottom of the [Network adapters] list.
 - * If a USB Bridge icon is showing a "!" mark, this means that it was not installed correctly, and needs to be reinstalled.

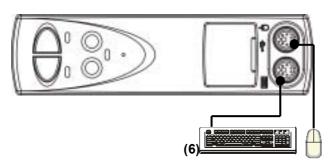
Checking the PC settings

Even if the USB Bridge software has been installed correctly, stable operation cannot be guaranteed if the PC settings themselves are not correct.

If you think this might be the cause of problems, try checking the settings described in section 3 "Setting up the PC".

Connecting the PCs





■ NOTE ■

Use a 3-wire power code cable, and connect the earth cable to the terminal.

When you use a 2-wire type adapter, be sure to ground the earth wire.

1. Start by turning the PCs off.

2.

- 1) Connect the KB/Mouse connector of the 1st host to the KB/Mouse connector on the switch device. Be sure to connect the host side first, then the switch device. (Connect (2).)
 - This connection is not required when the switch device is to be used only on the USB port.
- 2) Connect the USB connector on the host to the USB connector on the switch device using the special cable. Be sure to connect the host side first, then the switch device.(Connect (3).)

 This connection is not required when the USB port is not used.
 - When both (2) and (3) are connected, the USB port and USB Bridge function are used for HUB functions, and keyboard and mouse data is sent from the KB/Mouse connector (PS/2).
- Connect the monitor connector on the host to the monitor connector on the switch device using the special monitor cable. Be sure to connect the host side first, then the switch device. (Connect (4).)
- Connect the Line Out jack on the host to one of the Audio Connector IN jacks on the switch device using an audio cable. (Never connect the PC's Speaker Out jack, as this can cause damage.)
- 5) Connect the 2nd host in the same way.
- 6) Next, connect the special AC adapter when the switch device is connected to the USB port. (Connect (5).)
- 7) Next, connect the console (keyboard/mouse/monitor/speaker). (Connect (6).)

Installing the USB HUB, USB Keyboard and USB Mouse drivers

Initial setup is required when connecting with a USB port.

The required drivers are contained in OS.

Therefore, it is not necessary to newly prepare.

The setup procedure for Windows98

- (1) Turn the PC on, and wait for Windows 98 to start.
- (2) Connect the switch device to the host (refer to page 5 for details).
- (3) When the [Add New Hardware Wizard] window appears, click the [Next] button.



(4) Select [Search for the best driver for your device (Recommended).], then click the [Next] button.



(5) When the following screen appears, click the [Next] button.



(6) After searching for and finding the required driver, the following screen should appear. Click the [Next] button.



(7) When the driver installation has completed, the following screen should appear. Click the [Finish] button.



(8) This process will need to be repeated three times, once each for the keyboard, mouse and HUB.

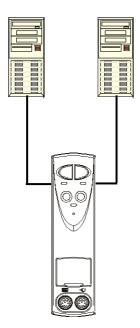
This completes the initial setup procedure. Hereafter the devices should be automatically recognized and usable whenever the USB cable is connected.

> The setup procedure for Windows2000, Windows ME, & Mac OS.

No manual setup is required.

FS-102ATL Application Examples

File Sharing



Use of the Network Sharing Service provided by the Microsoft OS allows data to be shared and files copied between the two PCs.

[Required Software]

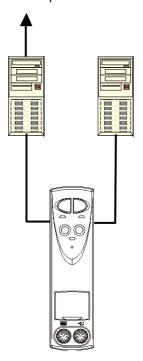
Microsoft Network

[Acquisition Method]

Standard with OS

Internet Connection Sharing

Connecting to the Internet via a dialup connection or similar (this example uses an internal modem)



Windows 98SE and ME allow a single internet connection to be shared by multiple networked computers.

This allows 2 PCs to access the Internet via a single ISP connection. [Required Software]

Internet Connection Sharing

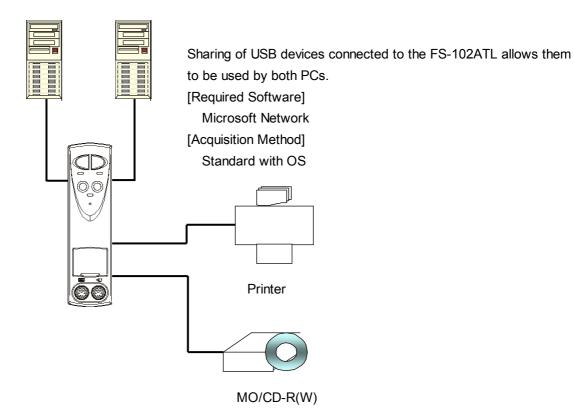
[Acquisition Method]

Standard with Windows98SE/ME

USB device sharing

Sharing of USB devices connected to the FS-102ATL allows them to be used by both PCs.

Printer & Storage Device Sharing



How to Select the Host PC

There are two ways of selecting the host: by the Select switch on the switch device or from the keyboard (Hot Key mode).

You can also select an unconnected port or the port of a host that is OFF.

If a selected PC is turned OFF, the selected state is changed another PC.

1. Selecting with the Select Switch

Press the Select switch. This switches to the selected PC, and the PC Select LED lights up.

2. Selecting with the keyboard (Hot Key Mode)

The Hot Key Mode provides the following three key operations. These operations can be enabled (turned ON) and disabled (turned OFF) by the DIP switches (switches 1 to 3) on the switch device.

SW1-ON : Ctrl, Alt and Shift simultaneously held down

SW2-ON : Ctrl key pressed twice consecutively

SW3-ON : Scroll Lock key pressed twice consecutively

Select the host by the above Hot Keys.

Key layout diagram

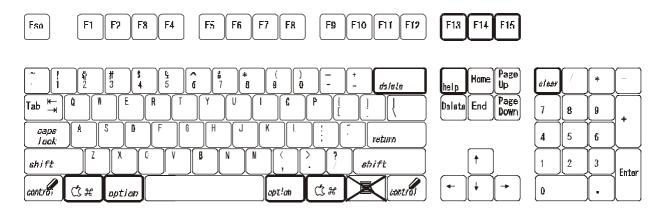
ASCII keyboard for Mac (PS/2)

Standard layout (DIP switch 5,6)

The functions of the keys with thick borders are changed.

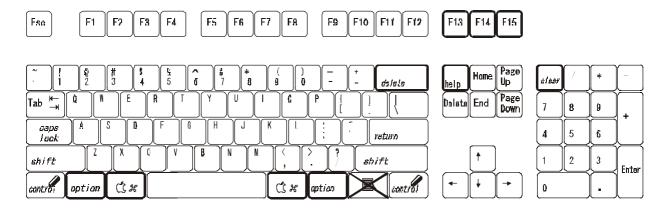
The setup of the DIP switch is set to Mac. (Refer to page 18.)

Note that the crossed out key is disabled.



Extended layout (DIP switch 7)

<Win> key and <Alt> key can be replaced by setup. (Refer to page 18.) Note that the crossed out key is disabled.



About the Special AC Adapter

When the switch device is connected to the USB port for use, the special AC adapter must be connected. However, when the switch device is used only on the keyboard/mouse port (PS/2 port), the configuration is designed so that this special AC adapter is not required. However, connecting power consuming keyboards and mice may drop the power voltage.

In such cases, the LOW POWER LED turns on (Orange); connect the special AC adapter.

- 1. Use only the AC adapters specified by Fujitsu. Using an incompatible AC adapter may not only affect the operation of the switch device, but also may cause it to malfunction. Operation using a non-compatible AC adapter is not guaranteed.
- Power supply from the special AC adapter is automatically turned OFF when the power of all PCs is OFF. If the switch device will not be used for a long period of time, unplug the special AC adapter from the outlet for safety.

DIP Switches

DIP Switch	Function	ON	OFF
SW1	Hot Key: simultaneous [Ctrl] + [Alt] + [Shift]	Enabled (*)	Disabled
SW2	Hot Key: double [Ctrl] key strike	Enabled (*)	Disabled
SW3	Hot Key: double [ScrLk] key strike	Enabled (*)	Disabled
SW4	Key layout (only valid if USB port is used)	European layout	ASCII layout (*)
SW5	Select PC or Mac for USB Port1	PC (*)	Мас
SW6	Select PC or Mac for USB Port2	PC (*)	Mac
SW7	Win and Alt key mappings for Mac KB	WIN => Command	WIN => Option
		Alt => Option(*)	Alt => Command
SW8	USB Bridge Function	Enabled (*)	Disabled

^(*) shows the default DIP switch setting.

Specifications

lte	em	Specification	
Model (Name)		FS-102ATL (KVMA Switch)	
Connectable Hos	st	PC/AT compatible machine, Macintosh(USB)	
Units Connected		Max. 2	
Selection Method	d	Select Button, keyboard (Hot Key Mode)	
LED Display		POWER x 2, Select x 2, LOW POWER x 1	
Console	KB	PS/2, Mini DIN 6P Female x 1	
Port	Mouse	PS/2, Mini DIN 6P Female x 1	
1 010	Monitor	Mini D-SUB 15P Female x 1	
	Speaker	Audio Line Out jack x 1 (connect to internal amp speaker)	
Host Port	KB/Mouse	PS/2, Mini DIN 6P Female x 2	
	Monitor	Mini D-SUB 15P Female x 2	
	Speaker	Audio Line In jack x 2 (connect to PC Line Out jacks)	
	USB	Series "B", Female x 2	
HUB port (rated	power)	Series "A", Female x 2 (500mA/port)	
Monitor Resoluti	on, Band Width	1600 x 1200, 200MHz	
External power s	supply (special	DC + 5V ± 5% (supplied by DC5V connector)	
AC adapter)			
Power Consump		Max. 150 mA	
Operating Environment		0 to 40°C, 20 to 90 %RH	
Storage Environment		- 20 to 60°C (condensation not allowed)	
Construction		Mold casing (condensation not allowed)	
Dimensions, Weight		148 (H) x 115(D) x 39.6 (W), mm/380g	
(excluding cables)			

Options • Special cable set

Model No.	Specification	
	High-definition monitor cable (3.0 m)	
FS-C103A	Keyboard/mouse divider cable (3.0 m)	
	High-definition monitor cable (3.0 m)	
SW2FS-C103U	USB cable (3.0 m)	
FS-C103S	Audio cable (3.0m)	

Monitor conversion connector for Mac

Model No.	Specification
NC14003-T044/ADP	DB15(M) < >DB15HD

Troubleshooting

Symptom	Cause	Action
LOW POWER LED lights up	Large power-consuming keyboards or mice are connected.	Connect the special AC adapter.
KB, Mouse is inoperable (special type	Keyboard and mouse are connected in reverse.	Correct the connection.
programmable/cord-less	Cannot get out of Hot Key Mode	Press the [Enter] or [ESC] key
/ wheel mice)	Wrong monitor and keyboard/mouse port Nos.	Match the port Nos.
	Connection/cable is defective	Confirm the connector connection. Replace with a different cable. If this solves the problem, replace with a new cable.
	A non-supported keyboard or mouse is connected.	Replace with a supported keyboard or mouse.
Scroll function or buttons	Mouse not supported	Replace with a supported mouse.
do not work on the mouse.	The specific mouse driver is not installed.	Install the specific mouse driver.
Poor screen quality (Faded images, blurred characters, etc.)	Connection/cable is defective	Confirm the connector connection. Replace with a different cable.
Window shifts or does not display when	Wrong resolution	Adjust the resolution or use the monitor function.
switching	Unsupported monitor, or cannot synchronize	Replace with a supported monitor (multisync). Use the monitor function.
Cannot go into Hot Key Mode	The DIP switches are set to OFF.	Set the DIP switches on the bottom panel to ON. SW1: [Ctrl], [Alt] and [Shift] simultaneously held down SW2: [Ctrl] key pressed twice continuously SW3: [Scroll Lock] key pressed twice continuously
	Slow Consecutive Hot Key repeat interval	Repeat the key press slightly faster.
	Hot Key operation was performed on USB keyboard connected to HUB port.	Hot Key operation is disabled as it is enabled only on PS/2 keyboards.

Symptom	Cause	Action
Keys used in the application cannot be used.	The keys used in the application conflict with the Hot Keys.	Set the conflicting keys to OFF.
The switch device	The cable is disconnected.	Connect the cable and reboot.
suddenly stops.	Switch device has frozen	Press the reset switch.
	An error has occurred in host	Correct the problem in the host.
The switch device LED does not come on even though the host is on.	The power circuit protection element for the host's keyboard/mouse port is damaged.	Correct the problem in the host.
	The Special AC adapter is not connected when using the switch device on the USB port.	Connect the special AC adapter.
No operation on USB port	The special AC adapter is not connected.	Connect the special AC adapter.
USB Bridge function	DIP SW8 is in the OFF position.	Switch it to the ON position.
does not work correctly	Required software is not yet installed, or has not been installed correctly.	Install the software. If necessary, uninstall any previously (but incompletely) installed software, and install again.
	It is rare, but problems can sometimes occur if a host has other network connections active.	Disconnect the host from any other networks, or set DIP SW8 to the OFF position to disable the Bridge function.
USB Bridge software can not be installed on Windows2000	Inadequate user level permissions.	Install as an Administrator level user.

Declaration of Conformity

Model Number : NC14003 series
Trade Name : KVM Switch

Responsible party : FUJITSU COMPONENT AMERICA, INC.

Address : 250 East Caribbean Drive, Sunnyvale, CA94089

Telephone number : (408) 745-4900

This device complies with Part 15 of the FCC Rules. Operation Is subject to the following two conditions: (1) this device may not cause harmful Interference, and (2) this device must accept any Interference received, Including Interference that may cause undesired operation. DOC Class B

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