



## 5.8 GHz Call Waiting Caller ID Digital Cordless Telephone User's Guide

25830

### HEARING AID COMPATIBILITY (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

US NUMBER IS LOCATED ON THE CABINET BOTTOM  
REN NUMBER IS LOCATED ON THE CABINET BOTTOM

### INTRODUCTION

**CAUTION:** When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

Your Call Waiting Caller ID phone stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services.

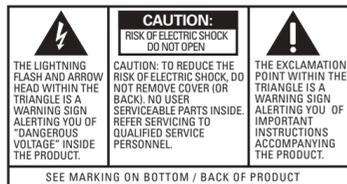
Your Call Waiting Caller ID phone enables you to:

- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 40 Caller ID messages sequentially.
- Know who called while you were away.

To get the most from your new phone, we suggest that you take a few minutes right now to read through this user's guide.

**IMPORTANT:** In order to use all of the features of this unit, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

**IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.



**EQUIPMENT APPROVAL INFORMATION**

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

**Notification to the Local Telephone Company**

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

- Notes**
- This equipment may not be used on coin service provided by the telephone company.
  - Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
  - Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
  - If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**Rights of the Telephone Company**

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

### FCC RF RADIATION EXPOSURE STATEMENT

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

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### BEFORE YOU BEGIN

#### PARTS CHECKLIST

Make sure your package includes the items shown here.



#### TELEPHONE JACK REQUIREMENTS

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.

#### DIGITAL SECURITY SYSTEM

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

After power outage or battery replacement, you should place the handset in the base for about 20 seconds for handset and base to re-synchronize each other.

**INSTALLATION NOTE:** Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

Certain other communications devices may also use the 5.8 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 5.8 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

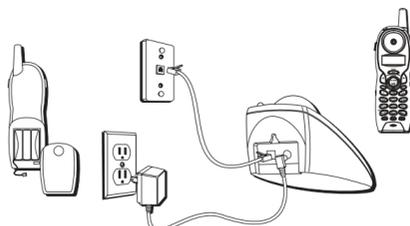
### IMPORTANT INSTALLATION INFORMATION

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

#### IMPORTANT INSTALLATION GUIDELINES

- Install telephone near both a telephone (modular) jack and an electrical power outlet.
- Avoid sources of noise, such as a window by a busy street, and electrical noise, such as motors, microwave ovens, and fluorescent lighting.
- Avoid heat sources, such as heating air ducts, heating appliances, radiators, and direct sunlight.
- Avoid areas of excessive moisture or extremely low temperature.
- Avoid dusty locations.
- Avoid other cordless telephones or personal computers.

### INSTALLING THE PHONE



Choose the best location to install your cordless telephone. Your cordless telephone should be placed on a level surface, such as a desk or table top, or you may mount it on a wall. A wall mounting pedestal is packaged with your phone.

**NOTE:** The handset may be charged facing up or down.

#### INSTALLING THE BATTERY PACK

- Insert the battery pack.
- Plug the battery pack cord into the jack (inside the compartment).
- Replace the compartment door.

#### CONNECTING THE TELEPHONE LINE

- Plug the telephone line cord into the TEL LINE jack on the back of the base and into a modular jack.
- Set the RINGER switch (on the handset) to ON.

#### CONNECTING THE AC (ELECTRICAL) POWER

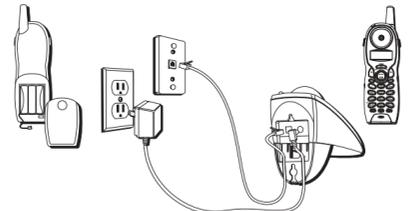
- Plug the power supply into the power jack on the back of the base and into an electrical outlet.
- Place the handset in the base cradle. The charge indicator turns on, verifying the battery is charging.

**Allow the phone to charge for 16 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.**

**CAUTION:** Use only the ATLINKS USA, Inc. 5-2594 power supply that came with this unit. Using other power supplies may damage the unit.

**NOTE:** The phone is shipped in Tone Dialing Mode from the manufacturer.

### WALL MOUNTING



**NOTE:** For best results, charge the phone on a flat surface before you mount it on the wall.

- Turn the base over, and align the four slots on the bottom of the base with the four tabs on the pedestal.
- Insert the tabs into the slots and push upwards until the pedestal snaps securely into place.
- Slip the mounting holes (on the back of the base and pedestal) over the wall plate posts, and slide the unit down into place. (Wall plate not included.)

**NOTE:** If desired, gather the extra telephone line and power supply cord together, fasten with a wire tie, and store inside the wall mounting pedestal.

### SET UP

There are four programmable menus available: Language, Area Code, Set Tone/Pulse, and Default Setting.

#### DISPLAY LANGUAGE

- Press the program button until *1ENGLISH 2FRA 3ESP* shows in the display. *1ENGLISH* is the default setting.
- Use the CID/vol (+ or -) button or the touch-tone pad on the handset to enter your selection.
- Press program again to save.

#### LOCAL AREA CODE

- Press the program button until *SET AREA CODE ---* shows in the display. --- is the default setting.
  - Use the touch-tone pad on the handset to enter your three digit area code.
  - Press program again to save.
- NOTE:** If you make a mistake, press the delete button to erase a wrong number.

#### TONE/PULSE DIALING

- Press the program button until *SET TONE/PULSE 1TONE 2PULSE* shows in the display. *1TONE* is the default setting.
- Use the CID/vol (+ or -) button or the touch-tone pad on the handset to scroll to *1TONE* or *2PULSE*.
- Press program to save.

#### DEFAULT SETTING

- Press the program button until *DEFAULT SETTING? 1YES 2NO* shows in the display. *2NO* is the default setting.
- Use the CID/vol (+ or -) button or the touch-tone pad on the handset to scroll to *1YES* or *2NO*.
- Press program to save. You will hear a confirmation tone.

### CORDLESS PHONE BASICS

#### CHARGE/IN USE INDICATORS

The phone is ON when the indicator on the top of the handset and the charge indicator on the base is lit. The handset and base indicators flash when you receive a call.

#### RECEIVING A CALL

Press the talk/callback button to answer a call.

#### MAKING A CALL

- Press the talk/callback button, and then dial the number. The timer starts after five seconds.
- Press the talk/callback button again or place the handset in the cradle to hang up.
- While the phone is OFF (not in talk mode), enter the numbers first, and then press the talk/callback button.

#### REDIAL

While the phone is ON (in TALK mode), press the redial button to redial the last number you dialed (up to 32 digits).

OR,

While the phone is OFF (not in talk mode), press the redial button and then the talk/callback button to redial the last numbers.

#### FLASH

Use the flash button to activate custom calling services such as call waiting, which are available through your local phone company.

**TIP:** Don't use the talk/callback button to activate custom calling services such as call waiting, or you'll hang up the phone.

### TEMPORARY TONE DIALING

This feature is useful only if you use pulse dialing service. Temporary tone dialing enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc. For example, when you call your bank you may need to enter your account number. Using the temporary tone feature allows you to temporarily switch to touch tone mode so you can enter and send your number.

- Dial the telephone number and wait for the line to connect.
- When your call is answered, press the \*tone/exit button on your handset number pad to temporarily change from pulse dialing to tone dialing.
- Follow the automated instructions to get the information you need.
- Hang up the handset and the phone automatically returns to pulse (rotary) dialing mode.

#### EXIT

Press the \*tone/exit button to cancel any command you initiated.

#### FINDING THE HANDSET

This feature helps to locate a misplaced handset.

Press the page button on the base. The handset beeps continuously for about 2 minutes or until you press the talk/callback button on the handset or the page button on the base.

**NOTE:** You may still page the handset when the ringer is off.

### RINGER SWITCH

The RINGER switch must be ON for the handset to ring during incoming calls.

### VOLUME

When the phone is ON (in TALK mode) press the + or - button to adjust the listening level. Choose from four volume settings. VOL 1 is the lowest volume and VOL 4 is the highest volume.

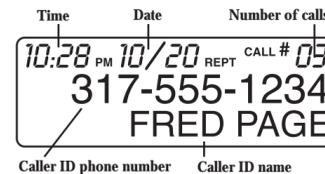
### MUTE

Use mute during a phone conversation to speak privately and off-line with a third party.

- Press the mute/format button. *MUTE* shows in the display and the indicator on top of the handset blinks. The party on the telephone will not hear you.
- Press the mute/format button when finished.

### CALLER ID FEATURES

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time. The unit can store up to 40 calls for later review.



### CALL WAITING CALLER ID

Provided you subscribe to Call Waiting Caller ID service from your phone company, you are able to see who is calling while you are on the phone when you hear the call waiting beep. The caller identification information appears in the display after you hear the tone.

- Press the flash button to put the current call on hold so you can answer the incoming call.

**IMPORTANT:** In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

### RECEIVING AND STORING CID RECORDS

When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first and second ring.

When the memory is full, a new call automatically replaces the oldest call in memory. *NEW* appears in the display for calls received that have not been reviewed.

**NOTE:** Check with your local phone company regarding name service availability.

### REVIEWING CID RECORDS

As calls are received and stored, the display is updated to let you know how many calls have been received.

- Press the CID/vol - button to scroll through the call records from the most recent to the oldest.
- Press the CID/vol + button to scroll through the call records from the oldest to the newest.

### TRANSFERRING CID RECORDS TO MEMORY

- Make sure the phone is OFF (not in TALK mode).
- Press the CID/vol (+ or -) button to scroll to the desired CID record.
- Press the memory button.
- Press a number key (0 - 9) to store the number in that memory location. You will hear a confirmation tone.

To Replace an Old Record with a New Record:

- Repeat steps 1 through 4 in Transferring Caller ID to Memory. After entering the memory location, *REPLACE MEMO?* shows in the display.
- Press the memory button again, and the new CID record replaces the old memory in that location. You will hear a confirmation tone.

### DELETING THE CURRENT CID RECORD

- Make sure the phone is OFF (not in TALK mode).
- Use the CID/vol (+ or -) button to scroll to the desired record.
- Press delete. The display shows *DELETE CALL ID?*
- Press delete again to erase the record and the next Caller ID record shows in the display. You will hear a confirmation tone.

### DELETING ALL CID RECORDS

- Make sure the phone is OFF (not in TALK mode).
- Use the CID/vol (+ or -) button to display any Caller ID record.
- Press and hold the delete button until *DELETE ALL?* shows in the display.
- Press delete again to erase all records. You will hear a confirmation tone. The display shows *NO CALLS*.

### DIALING A CALLER ID NUMBER

- Make sure the phone is OFF (not in TALK mode).
- Use the CID/vol (+ or -) button to display the desired record.
- Press talk/callback. The number dials automatically.

### CHANGING THE TELEPHONE NUMBER FORMAT

The mute/format button lets you change the format of the displayed telephone number. The available formats are as follows.

- 7-digit** 7-digit telephone number.
- 10-digit** 3-digit area code + 7-digit telephone number.
- 11-digit** long distance code "1" + 3-digit area code + 7-digit telephone number.

- Use the CID/vol (+ or -) button to scroll to the number you want to call back.
- Press talk/callback. The number dials automatically.

**NOTE:** If the telephone number cannot be dialed, press the mute/format button to adjust the number, and try again.

### MEMORY

Store up to ten 24-digit numbers or 15-characters in memory for quick dialing. This memory feature is in addition to the CID memory log, which stores up to 40 CID records.

## STORING A NAME AND NUMBER IN MEMORY

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press the memory button.
3. Press the desired memory location (0 through 9).

**NOTE:** If the memory location is occupied, the memory location number and its contents show in the display.

4. Press the memory button again. The display shows *ENTER NAME*.

**NOTE:** If you don't want to enter the name, skip step 5.

5. Use the touch-tone pad on the handset to enter the name (up to 15 characters) and press the memory button to save. More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for one second. Press the 5 key 3 times for the second letter L. Press the 1 key to insert a space between the L and the S. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H.

6. Press the memory button to save the name. The display shows *ENTER TEL NUMBR*.

7. Use the touch-tone pad to enter the telephone number you want to store (up to 24 digits).

8. Press memory again to store the number. You will hear a confirmation tone.

## CHANGING A STORED NUMBER

**NOTE:** If the selected memory location is not empty, changing the 1st character removes the old name and number.

Follow the procedure for Storing a Name and Number in Memory, except replace the old number with a new number.

1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
2. Use the touch-tone pad to enter the telephone number you want to store (up to 24 digits).

3. Press the memory button. *REPLACE MEMO?* shows in the display.

4. Press the memory button again to replace the old number with a new number. You will hear a confirmation tone.

## STORING A REDIAL NUMBER

1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
2. Press the redial button.
3. Press the memory button to store the number. You will hear a confirmation tone.

To replace an old number with a new redial number:

1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
2. Press the redial button.
3. Press the memory button, and *REPLACE MEMO?* shows in the display.

**NOTE:** If the selected memory is not empty, pressing the 1st character will remove the old name or numbers

4. Press the memory button again to replace the old number with the new number. You will hear a confirmation tone.

## DIALING A STORED NUMBER

1. Make sure the phone is **ON** by pressing the talk/callback button.
2. Press the memory button.
3. Press the memory location (0-9). The number dials automatically.

- OR -

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press the memory button.
3. Use the CID/vol (+ or -) button to scroll to the number you want to dial.
4. Press talk/callback. The number dials automatically.

## INSERTING A PAUSE IN THE DIALING SEQUENCE OF A STORED NUMBER

Press the # PAUSE button once to insert a delay in the dialing sequence when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). PAUSE shows on the display as a *P*. Each pause counts as one digit in the dialing sequence.

## REVIEWING AND DELETING STORED NUMBERS

1. To review stored numbers press the memory button, and use the CID/vol (+ or -) button to scroll to the memory location, or press the corresponding number key for a desired memory location (0-9).

2. When the information shows in the display, press the delete button. The display shows *DELETE?*

3. Press delete again to delete the information. The display shows *DELETED*.

## CHAIN DIALING FROM MEMORY

Use this feature to make calls which require a sequence of numbers, such as calling card calls to a frequently called long distance number. Each part of the sequence is dialed from memory. The following example shows you how to use chain dialing to make a call through a long distance service:

<i>The Number For</i>	<i>Memory Location</i>
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

1. Make sure the phone is **ON** (in TALK mode).
2. Press memory and then press 7.
3. When you hear the access tone, press memory and then press 8.
4. At the next access tone, press memory and then 9.

**TIP:** Wait for the access tones before pressing the next memory button, or your call might not go through.

## HEADSET AND BELT CLIP OPERATION

### CONNECTING AN OPTIONAL HEADSET TO THE HANDSET

1. For hands free conversation, remove the rubber cap covering the headset jack, and connect the headset (optional) to the HEADSET jack as shown.

**NOTE:** The handset receiver and microphone are disabled when the headset is connected.

2. Adjust the headset to rest comfortably on top of your head and over your ear.
3. Move the microphone to approximately 2 to 3 inches from your mouth.
4. Press the talk/callback button to answer or place a call while using the headset.

### CONNECTING THE BELT CLIP

1. There are two slots, one on each side of the handset. Attach the belt clip by inserting the sides of the belt clip into the slots.
2. Snap the ends of the belt clip into place.

## CHANGING THE BATTERY

Make sure the telephone is **OFF** (not in TALK mode) before you replace battery.

1. Remove the battery compartment door.
2. Disconnect the cord attached to the battery pack and remove the battery pack from the handset.
3. Insert the new battery pack and connect the cord into the jack inside the battery compartment.
4. Put the battery compartment door back on.

5. Place handset in the base to charge. **Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.**

**CAUTION:** To reduce the risk of fire or personal injury, use only the battery listed in the instruction book.

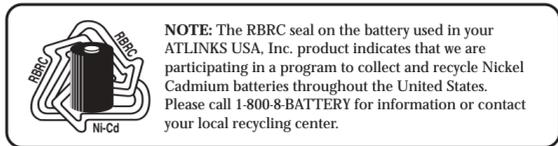
## BATTERY SAFETY PRECAUTIONS

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.

- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.

- Keep batteries out of the reach of children.

- Remove batteries if storing over 30 days.



## DISPLAY MESSAGES

The following messages show the status of the phone or help you set up and use your phone.

**INCOMPLETE DATA** Caller information is interrupted during transmission or the phone line is excessively noisy.

**ENTER NAME** Prompt telling you to enter a name for one of the 10 memory locations.

**DELETE ALL?** Prompt asking if you want to erase all Caller ID records.

**DELETE CALL ID?** Prompt asking if you want to erase the current Caller ID record that is shown on the display.

**DELETED** Prompt confirming a CID record is erased.

**DELETE?** Prompt asking if you want to erase one of the 10 numbers stored in the phone's outgoing memory.

**END OF LIST** Indicates there is no additional information in the Caller ID memory log.

**NEW** Indicates call or calls have not been reviewed.

**UNKNOWN NAME/CALLER/NUMBER** The incoming call is from an area not serviced by Caller ID or caller information is not sent.

**PAGING** Someone is paging the handset from the base.

**BLOCKED CALL** Caller information is blocked from transmission.

**BLOCKED NAME/NUMBER** Caller name and number is blocked from transmission.

**REPT** Repeat call message. Indicates that a new call from the same number was received more than once.

**NO DATA** No Caller ID information was received.

**EMPTY** Indicates a memory location is vacant.

**NO CALLS** Indicates no calls have been received.

**CALL WAITING** Indicates a call is waiting on the line.

**MESSAGE WAITING** Indicates a message is available.

**SEARCHING** Handset is searching for the base.

**OUT OF RANGE** Handset is too far away from the base. Mover closer to the base.

**LOW BATTERY** Indicates the handset battery is low and needs charging.

**UNABLE TO DIAL** Indicates the caller ID or memory contents contain some parameters that cannot be dialed.

**UNABLE TO STORE** Indicates the caller ID contents contain some parameters that cannot be stored.

**PRESS TALK KEY** Indicates the caller ID is a Directory Dial Number (DDN) and cannot be formatted.

## HANDSET SOUND SIGNALS

<i>Signal</i>	<i>Meaning</i>
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps (several times)	Page signal
One beep every 7 seconds	Low battery warning

## TROUBLESHOOTING TIPS

### CALLER ID SOLUTIONS

No Display

- Is battery fully charged? Charge the battery for 16 hours or replace the battery. Make sure the battery is properly installed and connected.

- If you are using AC (electrical) power, make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the plug and plug it in again.

- Are you subscribed to Caller ID service from your local telephone company?

Caller ID incomplete

- The unit displays this message if it detects anything other data message than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.

### TELEPHONE SOLUTIONS

No dial tone

- Check installation:

— Make sure the base power cord is connected to a working electrical outlet?

— Make sure the telephone line cord is connected to the base unit and the wall phone jack?

- Disconnect the base from the wall phone jack and connect another phone to the same jack. If there is no dial tone on the second phone, the problem might be your wiring or local service.

- The handset might be out of range of the base. Move closer to the base.

- Make sure the battery is properly charged (for 16 hours).

- Ensure the battery pack is installed correctly.

- Did the handset beep when you pressed the talk/callback button? Did the in use indicator come on? The battery may need to be charged.

Dial tone is OK, but can't dial out

- Make sure the tone/pulse setting is programmed correctly.

Handset does not ring

- Make sure the RINGER switch on the handset is turned to ON.

- You may have too many extension phones on your line. Try unplugging some phones.

- See solutions for "No dial tone."

Charge/In Use Indicator on the base flashes

- Provided your phone company offers voice messaging service and you subscribe to it, the charge/in use indicator on the base flashes when the phone is not in use to indicate there is a message waiting. It stops flashing after the message has been reviewed.

Phone dials in pulse with tone service

- Make sure the PHONE is in TONE dialing mode.

Phone won't dial out with pulse service

- Make sure the PHONE is in PULSE dialing mode.

You experience static, noise, or fading in and out

- The handset maybe out of range. Move closer to the base.

- Relocate the base.

- Charge the battery.

- Make sure base is not plugged into an electrical outlet with another household appliance.

Unit beeps

- Place handset in base cradle for 20 seconds to reset the security code. If that doesn't work, charge the battery for 16 hours.

- See solutions for "No dial tone."

- Replace the battery.

Memory Dialing

- Did you program the memory location keys correctly?

- Did you follow the proper dialing sequence?

- Make sure the tone/pulse setting is programmed correctly.

- Did you reprogram numbers into memory after a power outage or battery replacement?

## CAUSES OF POOR RECEPTION

- Aluminum siding.

- Foil backing on insulation.

- Heating ducts and other metal construction can shield radio signals.

- You're too close to appliances such as microwaves, stoves, computers, etc.

- Atmospheric conditions, such as strong storms.

- Base is installed in the basement or lower floor of the house.

- Base is plugged into an AC outlet with other electronic devices.

- Baby monitor is using the same frequency.

- Handset battery is low.

- You're out of range of the base.

## GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).

- DO NOT expose to direct sunlight or moisture.

- Avoid dropping and other rough treatment to the phone.

- Clean with a soft cloth.

- Never use a strong cleaning agent or abrasive powder because this will damage the finish.

- Retain the original packaging in case you need to ship the phone at a later date.

## SERVICE

If trouble is experienced with this equipment, for repair or warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:  
ATLINKS USA, Inc.  
Manager, Consumer Relations  
P O Box 1976  
Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date \_\_\_\_\_

Name of store \_\_\_\_\_

## INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

## LIMITED WARRANTY

**What your warranty covers:**

- Defects in materials or workmanship.

**For how long after your purchase:**

- One year, from date of purchase.

(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

**What we will do:**

- Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

**How you get service:**

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." For rental firms, proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

**ATLINKS USA, Inc.**  
c/o Thomson  
11721 B Alameda Ave.  
Socorro, Texas 79927

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. ATLINKS accepts no liability in case of damage or loss.
- A new or refurbished unit will be shipped to you freight prepaid.

**What your warranty does not cover:**

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.

**Product Registration:**

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

**Limitation of Warranty:**

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA, INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. ATLINKS USA, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE

USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

**How state law relates to this warranty:**

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.

- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

**If you purchased your product outside the USA:**

- This warranty does not apply. Contact your dealer for warranty information.

## ACCESSORY ORDER FORM

DESCRIPTION	MODEL NO.	PRICE*	QTY.	TOTAL
Belt clip	5-2592	\$4.95		
Headset	5-2425	\$36.35		
Replacement battery	5-2593	\$14.95		
Power supply	5-2594	\$15.50		

To order, call **1-800-338-0376** (for accessories only) or complete this order form.

**For credit card purchases**

Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders.

Copy your complete account number from your VISA card.

My card expires: \_\_\_\_\_

My card expires: \_\_\_\_\_

Copy your complete account number from your

**Master Card or Discover.**

My card expires: \_\_\_\_\_

Copy the number above your name on the **Master Card.**

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