

Quick Set-Up Guide for Optional/Additional Model 28311 2 in 1 - Skype Cordless Handset



for use with Model 28310 2 in 1 - Skype Internet & Standard Phone

Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

Privacy of Communications may not be ensured when using this product.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications



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Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Hearing Aid Compatibility (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter."

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.



WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

CAUTION: RISK OF ELECTRIC SHOCK - DO NOT OPEN
THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF DANGEROUS VOLTAGE INSIDE THE PRODUCT.
SEE MARKING ON BOTTOM / BACK OF PRODUCT

Installation

Digital Security System

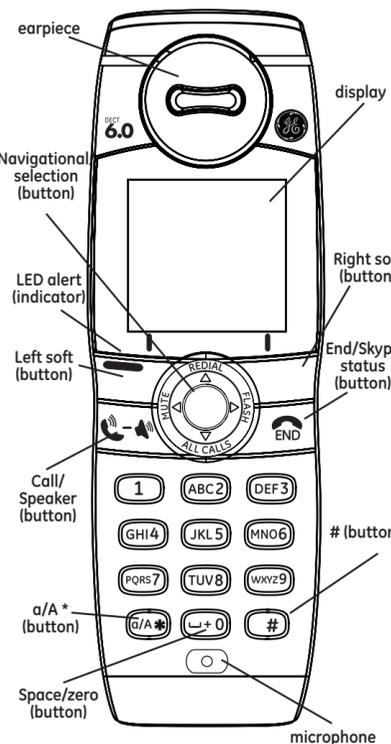
Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

INSTALLATION NOTE: This product operates at a frequency of 1.9GHz. To provide communication with minimal interference from other electronic devices. To further minimize the possibility of interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave oven, or VCR. If interference continues, move the cordless telephone further away from these appliances.

Important Installation Guidelines

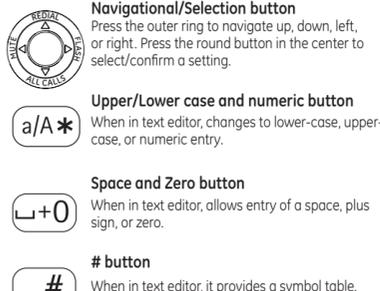
- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature.
- Avoid other cordless telephones.
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

Handset Layout



Button Descriptions

- Left soft button**
Selects the current menu item or confirms a setting, depending on the current screen. LED light indicator alerts to Voicemail Waiting and Skype Authorization requests.
- Right soft button**
Cancels the last action or returns to the previous screen, depending on the current screen.
- Call/Speaker button**
Initiates or answers a call. During a call, activates speaker.
- End/Skype status**
When in a call, ends the call. From idle, provides access to Skype status menu with a short press.
- Navigational/Selection button**
Press the outer ring to navigate up, down, left, or right. Press the round button in the center to select/confirm a setting.
- Upper/Lower case and numeric button**
When in text editor, changes to lower-case, upper-case, or numeric entry.
- Space and Zero button**
When in text editor, allows entry of a space, plus sign, or zero.
- # button**
When in text editor, it provides a symbol table.



NOTE: The handset display will turn off after 60 seconds of inactivity to save battery life. Lift from cradle to activate or if handset was not on the charge cradle, press the END button to toggle between the Change Status and Idle Screen.

Installing the Handset Battery

NOTE: You must install the handset batteries before using the cordless handset.

CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved model BYD NiMH H-AAA 900mAh 1.2V, rechargeable Nickel-metal Hydride AAA batteries, which are compatible with this unit.

- Locate batteries and battery door which are packaged together inside a plastic bag and are separate from the handset.
- Locate the battery compartment on the back of the handset.
- Insert the batteries.
- Close the battery compartment by pushing the door up until it snaps into place.
- Plug the AC power adaptor of the charge cradle into an electrical outlet.
- Place the handset in the charge cradle. The CHARGE indicator turns on, verifying the battery is charging.

Allow handset to charge for 16 hours prior to first use. If you do not properly charge the handset, battery performance is compromised.

Registration

YOU MUST REGISTER THE HANDSET BEFORE USE!

After the optional handset has charged for 16 hours; Screen displays **Press reset button on base and insert handset in charger.** Handset will automatically register to base.

NOTE: Once a handset has completed registration successfully, HANDSET X shows on the handset's display, X stands for handset number, you can rename your handset.

NOTE: The maximum number of handsets which can be registered to the system is 4. NOTE: The new handset will be automatically UPDATED or DOWNGRADED to the actual software version of the base.

Handset Name

This menu allows you to enter a name for the handset, which displays on the top banner of the idle screen.

- From the **idle screen**, press to enter the main menu.
- Press and to select **Settings**.
- Press and to select **Cordless settings**.
- Press and to select **Handset name**.
- Enter the handset name (up to 12 characters).
- Press to save your selection.

NOTE: If you make a mistake, use the button to backspace and delete one character at a time or press and hold to delete all.

De-Registration

This feature allows you to remove a registered handset from connection to base. During the de-registration process, keep the handset near the base.

Use the **Deregister** function to deregister your handset from a base station.

- From the **idle screen**, press to enter the main menu.
- Press and to select **Settings**.
- Press and to select **Cordless settings**.
- Press and to select **Deregister handset**.

WARNING: It is not recommended that a handset be de-registered unless absolutely necessary because once a handset is de-registered, that handset's telephone features cannot be used until the handset is re-registered.

- Select **NO**, if you do not want to de-register.
- If you select **YES**, then screen will display **Your handset is not registered to base station any more!**

Re-Register Your Handset

Use the **Register** function whenever you need to register your handset with a base station, for instance when registering the handset with a base station other than the one you are already registered to.

- From the **idle screen**, press to enter the main menu.
- Press and to select **Settings**.
- Press and to select **Cordless settings**.
- Press and to select **Register handset**.
- Screen displays **Press reset button on base station and insert hand-set in charger.** Handset will automatically register to base.

NOTE: To make registration possible, make sure that the base station has registration mode enabled. This is done by pressing Reset on the back of the base station.

Intercom Operation

The intercom feature allows you to have a conversation with another registered handset without tying up the telephone line, allowing you to still receive incoming calls.

Making an Intercom Call (Handset to Handset Intercom Call)

- From the **idle screen**, press to enter the main menu.
- Press and to select **INTERCOM**.
- Press and to select from any available registered handset or **Internal Call to All**. The receiving handset(s) rings. Wait for the person at the receiving handset to press to connect the call.

NOTE: To cancel, press on the sending handset.

When finished, press on either handset to deactivate the intercom.

NOTE: The system is expandable up to 4 handsets (by purchase of optional Model 28311 handset with recharge cradle). When 4 handsets are registered, the system can handle 2 separate intercom operations at once, for example, 1st handset intercoms with 2nd handset while 3rd handset intercoms with 4th handset.

Receiving an Intercom Call

When you receive an intercom call, your handset rings with the selected melody and the Handset ID of sending phone shows in the display. To answer the call press .

Advanced Intercom Features

Receiving an Incoming Call During an Intercom Call

If you receive an external telephone call (landline or Skype) during an intercom call, both parties on the intercom call will receive a double beep in the earpiece. The handset displays the Caller's ID (if available) and **Answer call?**

- To ignore the incoming call, press .
- If a 3rd handset is registered to the system, the external call can be answered by this handset and the intercom call can continue at the same time.
- To answer the call, press . Selecting **Yes** will connect your handset to the external call and will place the intercom call on hold.

You may now **switch** between the intercom call and the external call or **conference** the other handset to the external call.

- To switch between the external call and the intercom call: Press (Swap calls). This puts the external call on Hold. The external caller will hear a double beep every 10 seconds to indicate they are on Hold. You can return to the intercom call by pressing again.
- To conference the other handset to the external call: Press and to select **Join in Conference**.

- To end the conference call, both handsets must press .

NOTE: The current status of each handset shows at the top of the handset display. i.e. Intercom, Landline Call, Skype Call or Conference Call as you progress through the steps above.

Using Intercom w/External Phone Calls

During a telephone call, you may use the intercom function to page another handset and have an off line, private (two-way) intercom conversation. You may also have a three-way conversation between the external caller and the handsets, or you may transfer the external telephone call to another handset.

Two-Way Calling

- During an external call, press to put the call on Hold.
- Press to select **OPTIONS**.
- Press and to select **Invite Handset**.
- Press and to select from any available registered handset or **Internal Call to All**. The receiving handset(s) is paged and emits a tone. Wait for the person at the receiving handset to press to connect the call. Both intercom users may now speak privately. The external caller will not hear the intercom conversation.
- When finished, press on either handset to deactivate the intercom. The originating handset displays **Landline Call** and **On Hold**.
- Press to re-connect to the external call.

Three-Way Calling Regular Method:

For use with 2 handsets and an external landline call During a landline call with a handset, the other registered handset(s) display **Landline Busy**. To have a second handset join the call;

- Press .
- Press to connect. The original handset will hear a beep to indicate another handset has joined the call.

NOTE: The above procedure will only work for a Landline Call. For three way calling with an external Skype call, use the "Invite Handset" method.

"Invite Handset" Method:

For use with 2 handsets and a Skype Call or landline call

- During an external call, press to put the call on Hold.
- Press to select **OPTIONS**.
- Press and to select **Invite Handset**.
- Press and to select from any available registered handset or **Internal Call to All**. The receiving handset(s) is paged and emits a tone. Wait for the person at the receiving handset to press to connect the call.
- Press on the originating handset to select **OPTIONS**.
- Press and to select **Join in Conference**.
- To end conference call, both handsets must press .

Transferring External Calls to Other Handsets

- Follow steps 1 - 6 for Three Way Calling Invite Handset Method.
- After conference is established, press on originating handset. External call is connected to the second handset.

Changing the Battery

CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved model BYD NiMH H-AAA 900mAh 1.2V, rechargeable Nickel-metal Hydride AAA batteries, which is compatible with this unit.

- Make sure handset is **OFF** (not in TALK mode) before you replace battery.
- Remove the battery compartment door.
- Remove the batteries from the handset.
- Insert the new batteries.
- Put the battery compartment door back on.
- Place handset in the base or handset charge cradle to charge. **Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.**

Battery Safety Precautions

- Do not burn, disassemble, mutilate, or puncture. Batteries of this type could release toxic materials which can cause injury.
- To reduce the risk of fire or personal injury, use only the **Nickel-metal Hydride** battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

NOTE: The RBRC seal on the battery used in your Thomson Inc. product indicates that we are participating in a program to collect and recycle the rechargeable battery (or batteries). For more information go to the RBRC web site at www.rbrc.org or call 1-800-8-BATTERY or contact a local recycling center.

Service

— www.GE.com/phones —

If trouble is experienced with this equipment, for repair or warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by Thomson Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:
Thomson Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____

Name of store _____

Limited Warranty

What your warranty covers:

- Defects in materials or workmanship.

For how long after your purchase:

- One year, from date of purchase.

(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:

- Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

How you get service:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." For rental firms, proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

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Socorro, Texas 79927

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. Thomson Inc. accepts no liability in case of damage or loss.
- A new or refurbished unit will be shipped to you freight prepaid.

What your warranty does not cover:

- Customer instruction. (Your User's Guide provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.

Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:

The warranty stated above is the only warranty applicable to this product. All other warranties, express or implied (including all implied warranties of merchantability or fitness for a particular purpose) are hereby disclaimed. No verbal or written information given by Thomson Inc., its agents, or employees shall create a guaranty or in any way increase the scope of this warranty.

Repair or replacement as provided under this warranty is the exclusive remedy of the consumer. Thomson Inc. shall not be liable for incidental or consequential damages resulting from the use of this product or arising out of any breach of any express or implied warranty on this product. This disclaimer of warranties and limited warranty are governed by the laws of the state of Indiana. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose on this product is limited to the applicable warranty period set forth above.

How state law relates to this warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

If you purchased your product outside the USA:

- This warranty does not apply. Contact your dealer for warranty information.

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