



**Speakerphone**  
*with 12-Number Memory*  
**User's Guide**

2-9315



## FCC Registration Information

Your GE telephone equipment is registered with the Federal Communications Commission and is in compliance with parts 15 and 68, FCC Rules and Regulations.

### 1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

#### Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

### 2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

## Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
- Consult the dealer or an experienced radio/TV technician for help.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

## Hearing Aid Compatibility

This telephone system meets FCC standards for Hearing Aid Compatibility.

FCC NUMBER IS LOCATED ON THE CABINET BOTTOM  
REN NUMBER IS LOCATED ON THE CABINET BOTTOM

# INTRODUCTION

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Your GE speakerphone is designed to give you flexibility in use, and high quality performance. To get the most from your new telephone, we suggest that you take a few minutes right now to read through this instruction manual.

The first section shows you how to install and set up the phone; next, it discusses speakerphone functions, followed by a section describing all of the phone features.

If you have any questions or problems, consult the Table of Contents, the Troubleshooting Guide, or the Index for the solution.

## TABLE OF CONTENTS

INSTALLATION AND SET UP .....	2
BEFORE YOU BEGIN .....	2
REQUIREMENTS .....	2
INSTALLING THE 9V BATTERY .....	3
DESK OR TABLETOP INSTALLATION .....	4
WALL MOUNT INSTALLATION .....	5
USING THE SPEAKERPHONE .....	6
SPEAKERPHONE LOCATION .....	6
SPEAKERPHONE USE .....	7
MAKING A CALL .....	7
RECEIVING A CALL .....	7
SWITCHING BETWEEN SPEAKER AND HANDSET .....	7
USING THE FEATURES .....	8
VOLUME CONTROLS .....	8
TEMPORARY TONE FEATURE .....	8
MUTE BUTTON .....	8
FLASH BUTTON .....	8
REDIAL BUTTON .....	9
HOLD BUTTON .....	9
USING HOLD WITH THE HANDSET .....	9
USING HOLD WITH THE SPEAKERPHONE .....	9
MEMORY DIALING .....	9
STORING A NUMBER IN MEMORY .....	10
ADDING A PAUSE TO THE DIALING SEQUENCE .....	10
STORING THE LAST NUMBER DIALED .....	10
CHANGING A STORED NUMBER .....	10
CLEARING A STORED NUMBER .....	10
DIALING A NUMBER FROM MEMORY .....	11
DIALING THE EMERGENCY QUICK DIAL NUMBERS .....	11
CHAIN DIALING FROM MEMORY .....	11
TROUBLESHOOTING GUIDE .....	12
CARE AND MAINTENANCE .....	13
SERVICE .....	14
INDEX .....	15

# PARTS CHECKLIST

Your package should contain the following items:



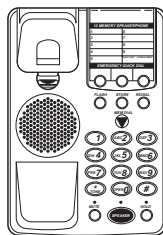
Phone line cord



Handset cord



Handset



Base unit

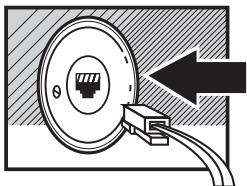
## INSTALLATION AND SET UP

Your GE Speakerphone can be placed on a desk or tabletop, or can be mounted on the wall. After you decide which type of installation you want, refer to the appropriate installation diagram.

### BEFORE YOU BEGIN

#### REQUIREMENTS

A modular USOC:RJ11C or an RJ14C jack is required.

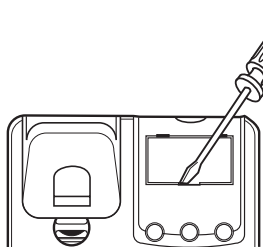
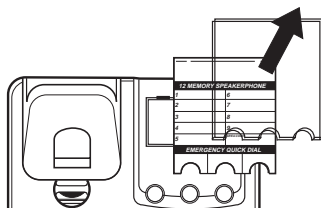


Installation of this telephone in locations with 4-prong jacks or with hard-wired outlets requires additional converters (not included). The dealer from whom you purchase the system, or a telephone supply store, can advise you regarding the proper converter.

## Installing the 9V battery

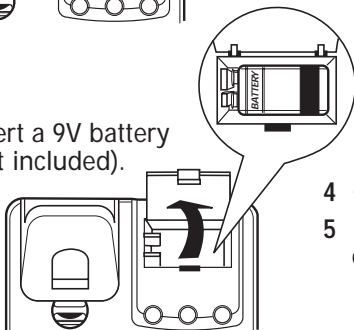
Installation of a 9V battery is optional, however when installed, the battery provides better performance for the speakerphone.

- 1 Remove the plastic cover over the telephone memory directory.

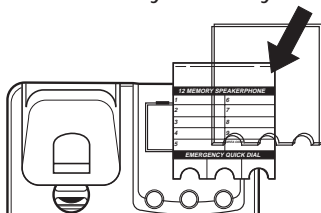


- 2 Open the battery compartment door using the flat edge of a screwdriver.

- 3 Insert a 9V battery (not included).



- 4 Close the battery door.
- 5 Replace the plastic cover over memory directory.

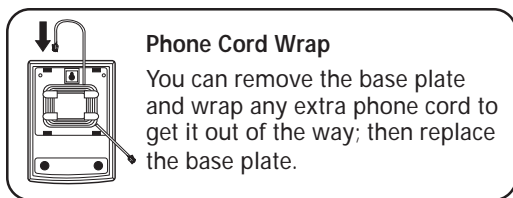
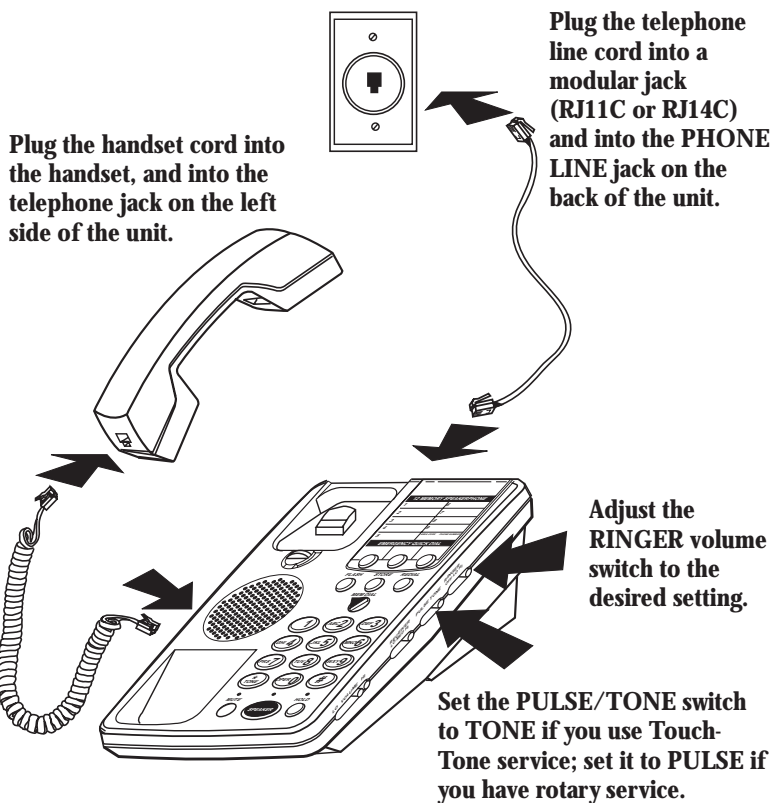


### Battery Safety Precautions

For your safety, please follow these precautions:

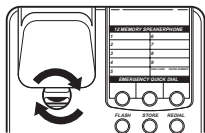
- Do not recharge, disassemble, mutilate, wet, or dispose of battery in fire.
- Keep battery out of reach of children.
- Replace only with 9V battery (not included).
- When **replacing** the battery, be sure to unplug the phone line from the phone before inserting the battery.

## DESK OR TABLETOP INSTALLATION

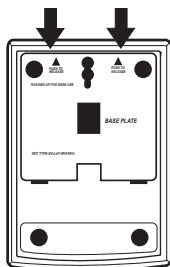


## WALL MOUNT INSTALLATION

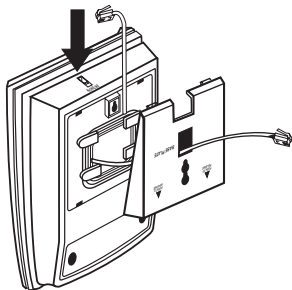
The Speakerphone can be mounted on a wall phone plate (not included).



Rotate the handset hook.



Remove the Base Plate from the back by pressing down on the snap tabs located at the top, and then lifting it off.

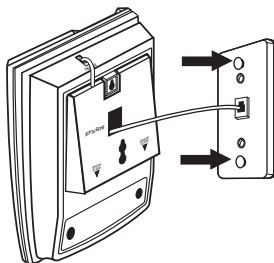


Plug the phone cord into the phone jack on the back of the unit, wrap the extra line cord around the brackets on the bottom of the base, and then thread it through the bottom of the base plate.

Reverse the direction of the Base Plate and replace it by putting the tabs into the slots on the top of the unit first, and then snapping the bottom tabs into place.

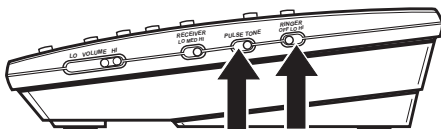
Connect the phone cord to the modular jack on the wall.

Slip the mounting holes over the wall plate posts and slide the unit down firmly into place.



*Wall mount installation continued on next page*

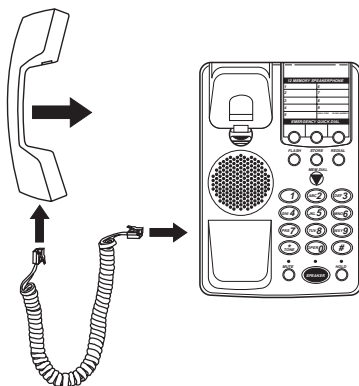
## WALL MOUNT INSTALLATION CONTINUED



Set the **PULSE/TONE** switch to **TONE** if you use **Touch-Tone** service; set it to **PULSE** if you have rotary service.

Set the **RINGER VOLUME** switch as desired.

Plug the handset cord into the handset and into the unit, and then hang up the phone.



## USING THE SPEAKERPHONE

### SPEAKERPHONE LOCATION

For best speakerphone performance, avoid the following:

- Areas with high background noise. (The microphone might pick up these sounds and prevent the speakerphone from going into the receiving mode when you finish talking.)
- Surfaces affected by vibration.
- Recessed areas such as in a corner, under a cupboard, or next to a cabinet, which can generate an echo effect.



## SPEAKERPHONE USE

Note the following guidelines when using the speakerphone:

- The speakerphone works similar to a two-way radio in that you can only listen or talk at one time.
- Stay reasonably close to the phone so that you can be clearly heard by the person to whom you are talking.
- You can adjust the speaker volume by sliding the VOLUME control on the right side of the base unit.
- The speakerphone indicator light comes on when the speakerphone is in use.

### MAKING A CALL

- 1 Press the SPEAKER button instead of picking up the handset.
- 2 Adjust volume if needed.
- 3 Make your call.
- 4 Press SPEAKER again to hang up the phone.

### RECEIVING A CALL

Make sure that the RINGER switch is set to HI or LOW or the phone will not ring.

- 1 Press the SPEAKER button instead of picking up the handset when the phone rings.
- 2 Adjust volume if needed.
- 3 Press SPEAKER again to hang up the phone.

### SWITCHING BETWEEN SPEAKER AND HANDSET

You can switch between speakerphone and handset while the phone is dialing a number, or anytime during a conversation.

- **Speaker to Handset** — Pick up the handset.
- **Handset to Speaker** — Press SPEAKER, then hang up handset.

**TIP:** If you're using the speakerphone in a noisy environment and are in listening mode, you can improve the listening performance by pressing MUTE. Just be sure to press MUTE again before you try to speak.

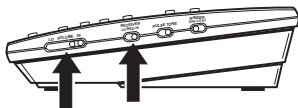
# USING THE FEATURES

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## VOLUME CONTROLS

Control the volume of both the handset and the speakerphone:

- Use the VOLUME control to adjust speakerphone volume.
- Use the RECEIVER volume control to adjust the handset volume.



## TEMPORARY TONE FEATURE

If you have Pulse (rotary) service, and want to access customer calling services that require Tone dialing, such as getting information from a local bank, you can use this feature.

- 1 Press the TONE button ( \* ) after you have connected to the service to enable Tone dialing.
- 2 When you hang up, the phone automatically returns to Pulse dialing mode.

## MUTE BUTTON

The MUTE button deactivates the microphone for both the speakerphone and the handset, so that anything you say cannot be heard by the caller on the other end of the line.

- Press MUTE to mute the microphone (the indicator light turns on).
- Press MUTE again to continue the phone conversation (the indicator light turns off).

## FLASH BUTTON

Press the FLASH button instead of using the hook switch to activate customer calling services such as call waiting or call transfer, which are provided by your local phone company.

# REDIAL BUTTON

Redial the last number you called by pressing the REDIAL button after you get a dial tone.

**NOTE:** The Redial feature holds in memory the last phone number you dialed (as many as 32 digits). If you pressed any numbers after dialing the phone number, (for example, when accessing a voice-menu system) those numbers also are redialed.

# HOLD BUTTON

Use the HOLD button to interrupt a phone conversation without hanging up, and then pick up the conversation again on the same phone or any extension.

**NOTE:** When hold is on, the HOLD indicator light is active.

## USING HOLD WITH THE HANDSET

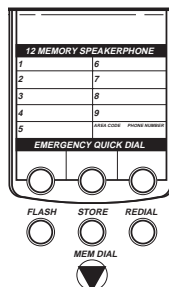
- 1 Press HOLD (the indicator light comes on).
- 2 Hang up (the indicator light blinks).
- 3 Pick up the handset , press SPEAKER, or pick up an extension phone to release hold (the indicator light turns off).

## USING HOLD WITH THE SPEAKERPHONE

- 1 Press HOLD (the speakerphone indicator light turns off, and the hold indicator light blinks).
- 2 Press SPEAKER, pick up the handset or an extension phone to release hold.

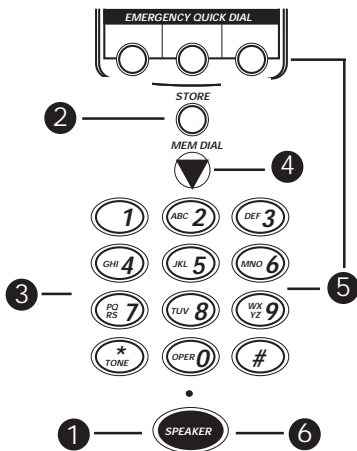
# MEMORY DIALING

Store as many as 12 numbers in memory for easy dialing. Three can be stored in the Emergency Quick Dial locations, and nine additional numbers can be stored in the numbered keys (1-9).



## STORING A NUMBER IN MEMORY

- 1 Press SPEAKER (or pick up the handset).
- 2 Press STORE.
- 3 Dial the number to be stored (up to 16 digits).
- 4 Press MEM DIAL.
- 5 Press a Memory Location (1-9 on the keypad), or an EMERGENCY QUICK DIAL button.
- 6 Press SPEAKER (or hang up the handset).
- 7 Record the phone number on the memory directory (located under the plastic cover).



## STORING THE LAST NUMBER DIALED

Store the last number you dialed by pressing REDIAL instead of dial a phone number (in step 3 of the preceding procedure).

## ADDING A PAUSE TO THE DIALING SEQUENCE

Use the REDIAL button to insert a delay in the dialing sequence when storing a number, for example, when you need to dial 9 to get an outside line.

Press REDIAL at the point in the dialing sequence in which a pause is required. Each pause counts toward the 16 digit limit.

## CHANGING A STORED NUMBER

Change a stored number by replacing it with a different number.

## CLEARING A STORED NUMBER

- 1 Pick up the handset or press the SPEAKER button.
- 2 Press the STORE button.
- 3 Press the MEM DIAL button; then press an EMERGENCY QUICK DIAL button or a number key (1-9).
- 4 Hang up.

## DIALING A NUMBER FROM MEMORY

You can dial numbers from memory when using the handset or speakerphone. When you get a dial tone, press the MEM DIAL button followed by the memory location (1-9) for the number you want to dial.

**CAUTION:** If you make test calls to emergency numbers, remain on the line and explain the reason for the call. Also, make these calls in off-peak hours, such as early morning or late evening.

## DIALING THE EMERGENCY QUICK DIAL NUMBERS

To dial one of these numbers, just press its button after you get a dial tone.

## CHAIN DIALING FROM MEMORY

Use this feature to make calls which require a sequence of numbers, for instance if you use a calling card for a frequently called long distance number. Basically, you dial each part of the sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

<i>The Number For</i>	<i>Memory Location</i>
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

1. Press SPEAKER (or pick up the handset).
2. Press the MEM DIAL button and then press 7.
3. When you hear the access tone, press MEM DIAL and then press 8.
4. At the next access tone, press MEM DIAL and then 9.

# TROUBLESHOOTING GUIDE

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<i>Problem</i>	<i>Solution</i>
No dial tone. Won't dial out	<ul style="list-style-type: none"><li>• Check hook switch to make sure it pops up.</li><li>• Make sure speakerphone indicator comes on (if using speakerphone.)</li><li>• Make sure TONE/PULSE is set to correct position.</li><li>• Unplug the phone, wait 30 seconds, and plug the phone back in.</li></ul>
Phone doesn't ring	<ul style="list-style-type: none"><li>• Check RINGER VOLUME.</li><li>• Could have too many phones on one line. (See FCC registration information regarding REN)</li></ul>
Low handset or speaker volume	<ul style="list-style-type: none"><li>• Check the volume settings (see p. 8).</li></ul>
Light and tone feedback flutter when dialing in PULSE mode.	<ul style="list-style-type: none"><li>• This is normal as power is fluctuating with phone outpulsing.</li></ul>
Can't be heard by other party	<ul style="list-style-type: none"><li>• Make sure phone cord is securely plugged in.</li><li>• Make sure MUTE indicator is off.</li></ul>
Memory dialing	<ul style="list-style-type: none"><li>• Make sure you entered numbers correctly. (See "Memory Dialing.")</li></ul>

## **CARE AND MAINTENANCE**

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To keep your GE telephone working and looking good, follow these few simple guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise. (i.e., motors, fluorescent lamps.)
- Phone should not be exposed to direct sunlight or moisture.
- Avoid dropping the handset and other rough treatment.
- Clean telephone with a soft cloth. (Remember to first unplug the phone from the wall outlet.)
- Never use a strong cleaning agent or abrasive powder, as this will damage the finish.
- Retain the original packaging for future use.

## SERVICE

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FCC requires this product be serviced only by the manufacturer or its authorized service agents. In accordance with FCC requirements, changes or modifications not expressly approved by Thomson Consumer Electronics could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service, telephone number: **800-448-0329**.

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date \_\_\_\_\_

Name of store \_\_\_\_\_



# INDEX

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## Symbols

9V battery installation 3

## B

Battery Safety Precautions 3

## E

Emergency Quick Dial buttons  
10

## F

FLASH button 8

## H

HOLD button 9

## I

Installation 4-6

## M

Memory Dialing 9  
    Adding a Pause to the Dialing  
    Sequence 10  
    Chain Dialing from Memory 11  
    Changing a stored number  
    10  
    Clearing a stored number 10  
    Dialing a number from  
    memory 11  
    Emergency Quick Dial  
    numbers 10, 11  
    Storing a number 10  
    Storing the last number

    dialed 10

Modular jack 2

MUTE button 8

## P

Phone Cord Wrap 4

Pulse (rotary) service 8

PULSE/TONE switch 4, 6

## R

RECEIVER volume control 8

REDIAL button 9, 10

RINGER VOLUME switch 4, 6

## S

SPEAKER button 7

speakerphone performance 6

Speakerphone use 7

Switching between speaker-  
phone and handset 7

## T

Temporary tone feature 8

## U

Using HOLD with the Handset  
9

Using HOLD with the  
Speakerphone 9

## V

VOLUME control 8

# WARRANTY

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## What does your warranty cover?

- Any defect in material or workmanship.

## For how long after the original purchase?

- One year.
- The warranty for rental units begins with the first rental.

## What will we do?

- Provide you with a new, or at our option, a refurbished unit.
- The exchange unit is warranted for the remainder of your product's original one-year warranty period.

## How do you make a warranty claim?

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- Include in the package a copy of the sales receipt or other evidence of date of original purchase. If the unit was a gift, provide a statement specifying the date received. Also print your name and address and a description of the defect.

Send standard UPS or its equivalent to:

**Thomson Consumer Electronics, Inc.**  
**11721 B Alameda Ave.**  
**Socorro, Texas 79927**

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- A new or refurbished unit will be shipped to you prepaid freight.

## What does your warranty not cover?

- Customer instruction. Your Owner's Manual provides information regarding operating instructions and user controls. For additional information, ask your dealer.
- Installation and set-up service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Product purchased or serviced outside the USA.
- Acts of God, such as but not limited to lightning damage.

## How does state law relate to this warranty?

- This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## What if you purchased your product outside the United States?

- This warranty does not apply. See your dealer for details.

## Free Manuals Download Website

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