

# Gefen

## 16x16 DVI Matrix

EXT-DVI-16416

User Manual



## ASKING FOR ASSISTANCE

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# INTRODUCTION

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Congratulations on your purchase of the 16x16 DVI Matrix. Your complete satisfaction is very important to us.

## **Gefen**

Gefen delivers innovative computer and electronic solutions that harness integration, extension, distribution and conversion technologies. Gefen's reliable, plug-and-play products supplement cross-platform computer systems, professional audio/video environments and HDTV systems of all sizes with hard-working solutions that are easy to implement and simple to operate.

## **The Gefen 16x16 DVI Matrix**

Now you can easily combine sixteen cross-platform computers and sixteen digital displays using the 16x16 DVI Matrix. The 16x16 DVI Matrix provides a simple, reliable and highly effective method of routing multiple computer workstations. Each computer is capable of displaying video on any one of the 16 monitors. There are 4 methods of controlling the Matrix - by using the front panel buttons, the IR remote, a built-in RS-232 interface, or through IP Control over a local area network.

## **How It Works**

The 16x16 DVI Matrix has sixteen DVI inputs and sixteen DVI outputs. Connect your sixteen computers to the DVI input ports on the Matrix's input side. Connect the Matrix's sixteen DVI outputs to the displays. Connect the power supply to the Matrix and connect the power cord to an available wall outlet. The connected displays will show video according to the selection.

**NOTE:** This device only supports DVI-D.

## OPERATION NOTES

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### READ THESE NOTES BEFORE INSTALLING OR OPERATING THE 16X16 DVI MATRIX

- The 16x16 DVI Matrix will not pass HDCP content.
- There is no internal scaling in the 16x16 DVI Matrix. All of the attached monitors must be able to display the resolutions output by the source devices. For maximum compatibility it is recommended that only one compatible/common resolution be used by all of the source devices.
- Advanced EDID features and IP configuration features are accessible via the RS-232 serial communication port. Please see page 14 for more information.
- Routing and EDID features can be accessed via a web browser using the IP control feature, built into the 16x16 DVI Matrix.

# FEATURES

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## Features

- Increases productivity by providing access to 16 displays from any 16 computers.
- Web-based control switching
- Maintains beautiful, sharp resolutions up to 1920x1200.
- Serial RS-232 port for remote control via a computer or control automation device.
- Supports DDWG standards for DVI monitors

## Package Includes

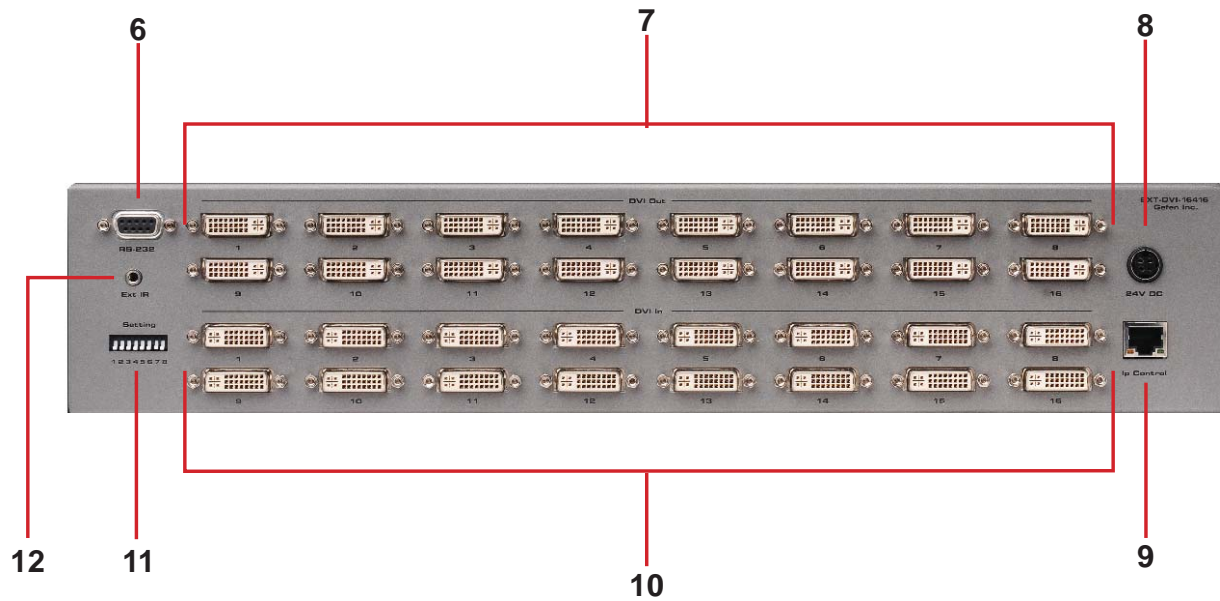
- (1) 16x16 DVI Matrix
- (16) 6-foot DVI cables
- (1) IR Remote (EXT-RMT-16416IR)
- (1) 24 V DC Power Supply
- (1) Set of Rack Ears
- (1) User Manual

# PANEL LAYOUT

## Front Panel



## Back Panel



## PANEL DESCRIPTIONS

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- 1 Main LCD Display**

This 2 line 16 character display will display status information and is also used to manage the display/source routes.
- 2 Control Buttons**

These buttons are used to navigate the functions of the 16x16 DVI Matrix. For complete details on these controls and how they are used, please see page 7 and 8.
- 3 Infrared (IR) Receiver**

This IR receiver will accept commands from the RMT-16416IR remote control. Line-of-sight between this receiver and the remote controls needs to be preserved for proper operation.
- 4 Power LED Indicator**

This LED indicator will be active when the included 24V DC power supply is properly connected to the unit.
- 5 Cancel Button**

This button is used to return the user to the main status screen once a routing change has been initiated and the user decides to not continue with the change.
- 6 RS-232 Serial Communications Interface**

This interface was designed to accept commands from an external control system. This port will allow switching commands as well as EDID management and configuration operations. Please see page 14 for more information.
- 7 DVI Output Ports 1-16**

These outputs are used to connect up to 16 DVI-capable displays.
- 8 24V DC Power Receptacle**

The port will accept power from the included 24V DC power supply.
- 9 10/100 Ethernet Control Interface**

This port is used to connect the 16x16 DVI Matrix to a network for IP control. Please see page 29 for more information.
- 10 DVI Input Ports 1-16**

These inputs are used to connect up to 16 DVI-capable sources.
- 11 DIP Switch Configuration Bank**

These DIP switches are not used and are for future use.
- 12 IR Extender Jack**

Accepts an optional IR Extender which allows relocation of the IR receiver up to 6 feet away from the Matrix.



# **CONNECTING AND OPERATING THE 16X16 DVI MATRIX**

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## **How to Connect the 16x16 DVI Matrix**

1. Connect up to 16 DVI source devices to the DVI inputs on the rear panel of the 16x16 DVI Matrix using DVI cables.
2. Connect up to 16 DVI capable display to the DVI outputs on the rear panel of the 16x16 DVI Matrix using DVI cables.
3. Connect the included 24V DC power supply to the power input receptacle on the rear panel of the 16x16 DVI Matrix. Connect the opposite end of the cable into a open wall power socket.

## **How to Operate the 16x16 DVI Matrix**

The 16x16 DVI Matrix offers a number of control options. The following options can be used to control basic routing functions of the 16x16 DVI Matrix:

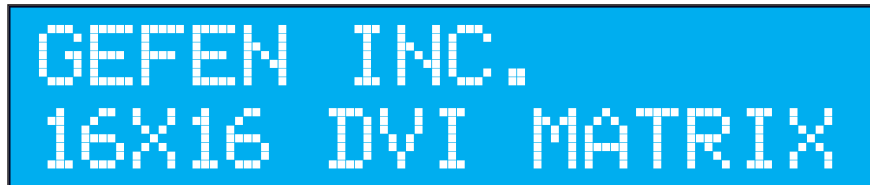
1. Front Panel Control Buttons - Page 7 - 8
2. RMT-16416IR Remote Control - Page 9 - 11
3. RS-232 Serial Control - Page 14 -28
4. IP Control - Page 29-35

## FRONT PANEL DISPLAY

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### *MAIN DISPLAY*

The **Main Display** of the 16x16 DVI Matrix is a 16 character 2 line display. This display will show the standby screen and will also be used to aid in performing routing commands. After the Matrix has been turned on, the following screen will be displayed:



A rectangular display area with a blue background and white text. The text is arranged in two lines: "GEFEN INC." on the top line and "16X16 DVI MATRIX" on the bottom line. The font is a simple, blocky, monospaced typeface.

This screen will display the company and product name.

Pressing the ◀ will display the firmware version:



A rectangular display area with a blue background and white text. The text is arranged in two lines: "FIRMWARE:" on the top line and "4.10" on the bottom line. The font is a simple, blocky, monospaced typeface.

Pressing the ◀ button again will display the bootloader version:



A rectangular display area with a blue background and white text. The text is arranged in two lines: "BOOTLOADER:" on the top line and "1.5" on the bottom line. The font is a simple, blocky, monospaced typeface.

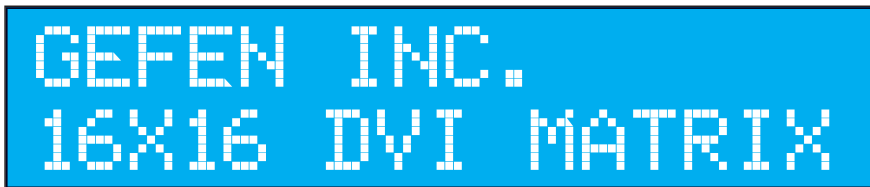
The ▶ button can also be used to switch the LCM display between firmware version and the bootloader version.

## FRONT PANEL DISPLAY

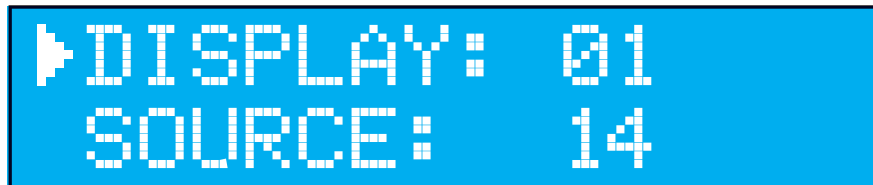
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### *ROUTING*

To route sources to a display:

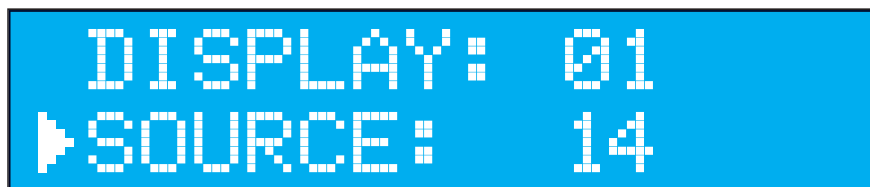


Starting at the standby screen, press the SELECT button. The display selection screen will now be displayed:



On this screen use the ◀ or ▶ buttons to select the desired display that will have a source routed to it in the next step. Once selection is complete press the SELECT button to confirm the selection. To cancel this operation at this time press the CANCEL button.

Once the display has been selected and confirmed, the source can then be chosen which will be routed to the selected display. The following is the source selection screen:

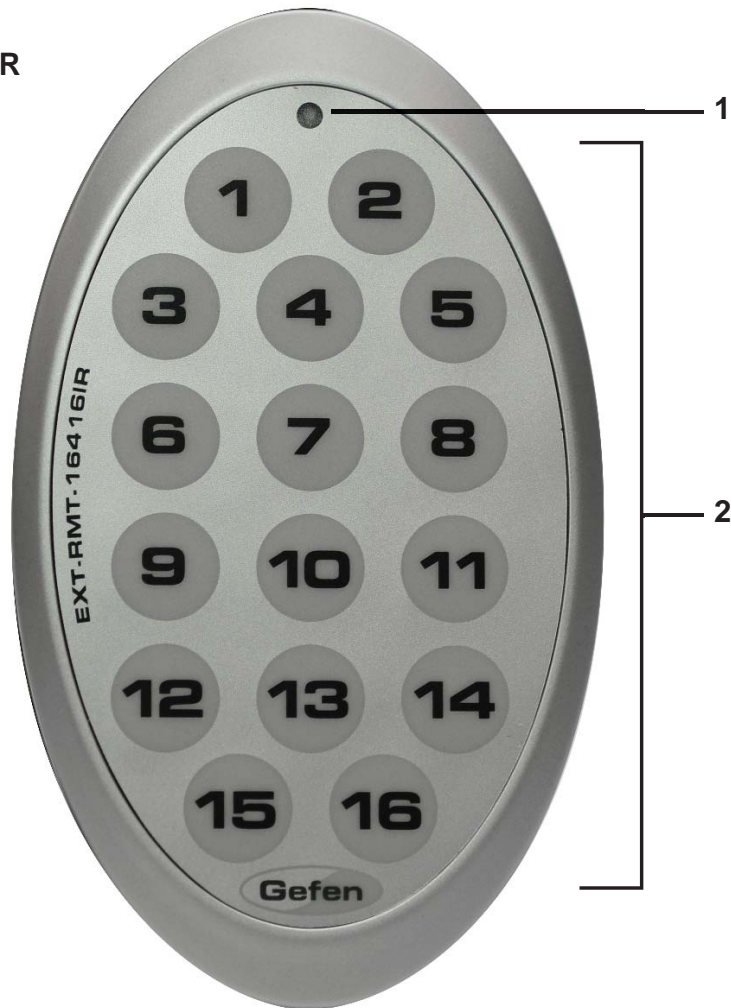


On this screen use the ◀ or ▶ buttons to select the desired display that will be routed to the display selected in the previous step. Once selection is complete press the SELECT button to confirm the selection. The selected source will now be routed to the selected display. Once the routing is complete, the user will be returned to the standby screen. To cancel this operation at this time press the CANCEL button.

## RMT-16416IR REMOTE DESCRIPTION

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RMT-16416IR



**1 LED Button Press Indicator**

This LED will activate momentarily upon each button press. This visual indicator is to inform the user that a command has been sent by the IR remote control.

**2 Display and Source Selection Buttons**

These buttons will be used to send display and source selections to the 16x16 DVI Matrix.

### **Routing Sources to Displays**

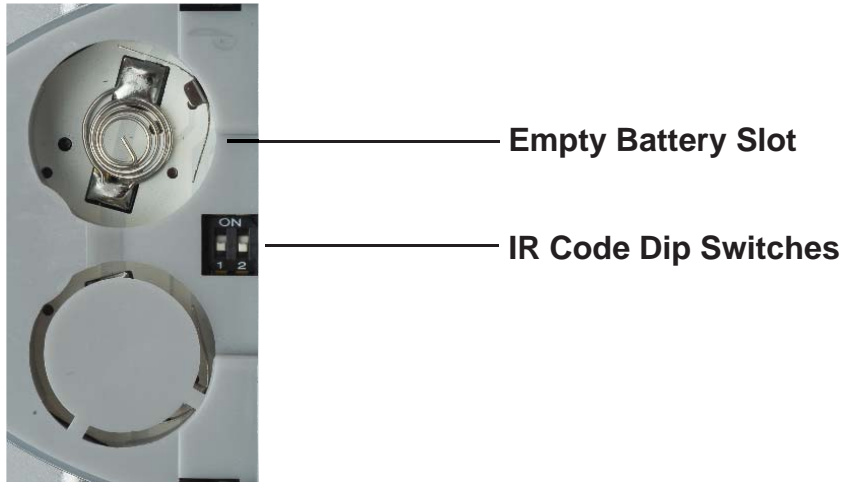
Issuing a routing command is a two step process. The first step will be to select a the display (1-16) which a source will be routed to in the next step. Once the display has been entered, the source can then be selected. Select the source (1-16) which will be routed to the display selected in the previous step. For example, to route the source connected to input 6 to the display connected to output 4 the input steps would be the following:

- 1 Press button 4 (display) on the RMT-16416IR remote control.
- 2 Press button 6 (source) on the RMT-16416IR remote control.
- 3 The source will immediately be routed to the display.

## RMT-16416IR REMOTE INSTALLATION

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To use the RMT-16416IR remote, remove the battery cover on the back of the remote to reveal the battery compartment. Insert the included battery into the open battery slot. The positive (+) side should be facing up. Ensure that both DIP (Dual In-line Package) switches are in the OFF position. Replace the battery cover. The remote ships with 2 batteries. One battery is needed for operation and the other battery is complimentary.



# RMT-16416IR REMOTE CONFIGURATION

## How to Resolve IR Code Conflicts

In the event that IR commands from other remote controls conflict with the RMT-16416IR remote control, changing the remote channel will alleviate this issue. The RMT-16416IR remote contains a set of DIP (Dual In-line Package) switches for setting the IR channel for the remote.

The DIP Switch bank on the RMT-16416IR is located underneath the battery cover.

**IMPORTANT:** The IR channel on the Matrix must match the IR channel on the remote. Please see page 26 for details.



Remote Channel 1:  
Default



Remote Channel 2:



Remote Channel 3:



Remote Channel 4:



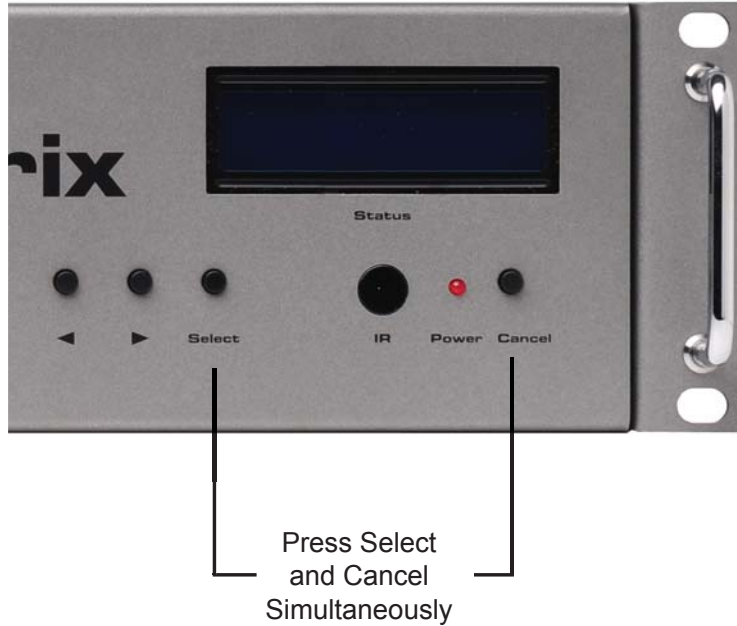
**Left:** Picture of the opened rear battery compartment of the RMT-16416IR remote showing the exposed DIP Switch bank between the battery chambers.

# STANDBY MODE FEATURE

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## Invoking Standby Mode

To place the 16x16 DVI Matrix into Stand-by mode, simultaneously press and hold the SELECT and CANCEL buttons for 5 seconds, then release.



## Exiting Standby Mode

To exit Standby Mode and return to normal operation, press and hold any button on the front panel for 5 seconds, then release.

Standby Mode can also be invoked using RS-232 by using the #STBYMODE function. Please see page 28 for details.

## EDID MANAGEMENT FEATURE

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### **EDID. What is it and what is it used for?**

Under normal circumstances, a source device (digital and analog) will require information about a connected device/display to assess what resolutions and features are available. The source can then tailor its output to send only resolutions and features that are compatible with the attached device/display. This information is called EDID (Extended Display Information Data) and a source device can only accept and read one EDID from a connected device/display. Likewise, the source can only output one resolution for use by a connected device/display.

### **Why is EDID so important with the 16x16 DVI Matrix?**

The 16x16 DVI Matrix is a complex piece of technology that replicates and switches between multiple inputs and outputs. Each connected source device will require one EDID to read. EDID management is carefully handled by the 16x16 DVI Matrix to provide a single EDID for each source to read.

### **What options do I have to manage the EDID in the 16x16 DVI Matrix?**

First, it is important to note that each source device can only output one video/audio signal type. This includes resolutions and timings. When multiple devices/displays are used, such as with the 16x16 DVI Matrix, it is important to use devices/displays that have similar or compatible resolutions and features. This will ensure that the single video/audio signal produced by the source device is accepted by all of the connected output devices/displays.

The user has the option, through utilization of the RS-232 serial interface, to choose how the unit will manage the EDID from multiple DVI devices/displays. Therefore the user has some control over the resolutions and features that the source devices will output. The 16x16 DVI Matrix has a LOCAL EDID management mode that will control how the EDID information is handled.

### **How do I change EDID modes in the 16x16 DVI Matrix?**

EDID modes and IP configuration is managed via the RS-232 serial communications port. See page 14 for more information on the RS-232 serial communication features.



## RS-232 SERIAL CONTROL INTERFACE

### What features are available via the RS-232 serial communications port?

The GefenPRO 16x16 DVI Matrix can accept commands through the RS-232 serial communications port located on the rear panel. The current RS-232 control features are:

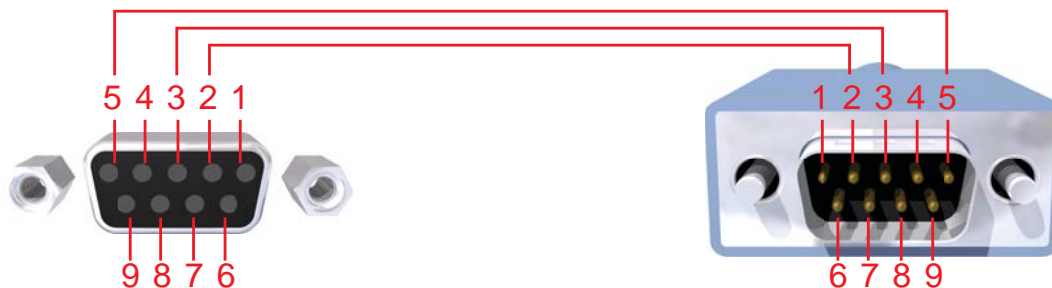
- Switching/routing of inputs to outputs without the IR remote control.
- Managing the EDID bank and EDID that is loaded into the LOCAL EDID.
- Upload new EDID's to the EDID bank or directly to the LOCAL EDID location.
- Manage IP settings.

### How do I use these features?

These features were initially intended for utilization by custom installers in automated setups. However, these features can be tested and used by using any Windows PC with a terminal program.

### What pins are used for communication with the GefenPRO 16x16 DVI Matrix?

Only pins 2 (Receive), 3 (Transmit), and 5 (Ground) are used for communication. A null-modem adapter should not be used with this product.



Only Pins 2 (RX), 3 (TX), and 5 (Ground) are used on the RS-232 serial interface

### RS-232 Settings

Bits per second .....	19200
Data bits .....	8
Parity .....	None
Stop bits .....	1
Flow Control .....	None

# RS-232 SERIAL CONTROL COMMANDS

---

## RS-232 Features

RS-232 remote functions are used to control of this product's features. Features include input to output routing, EDID storage, EDID management, etc.

## Functions Syntax

The syntax for each function is always the same:

#Character as the start flag → Function name → Space ( \_ ) as function name end flag → Parameter 1 → Space → Parameter n → Carriage Return ( \r ) →

Sample:

#FunctionName\_param1\_param2\_param3\_param4...\r

Syntax is NOT case sensitive.

## Commands

Simplified syntax was used for command implementation for faster operation with the device: # character – isn't needed, the command name is reduced to 1 letter. The commands are not case-sensitive.

Command	Description
<i>R</i>	Routing command
<i>S</i>	Routes a single input to all outputs
<i>M</i>	Returns the current routing status of matrix
<i>F</i>	Toggle 5V fiber optic extender feature

## **R Command**

The R command allows specific routing of inputs and outputs.

### Syntax:

r param1 param2

### Parameters:

<i>param1</i>	DVI Output	[1 - 16]
<i>param2</i>	DVI Input	[1 - 16]

## RS-232 SERIAL CONTROL COMMANDS

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### **S Command**

The S command routes a single input to all 16 DVI outputs.

Syntax:

```
s param1
```

Parameters:

<i>param1</i>	Input	[0 - 16]
---------------	-------	----------

Notes:

Setting *param1* to a value of 0 will place the matrix in *one-to-one mode*. This means that Input1 will be routed to Output1, Input2 will be routed to Output2, and so on.

### **M Command**

The M command displays the current routing status of the matrix.

Syntax:

```
m
```

Parameters:

*None*

## RS-232 SERIAL CONTROL COMMANDS

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### F Command

The F command returns the state of pin 14 of the DVI inputs.

Syntax:

f

Parameters:

None

Notes:

“High” is returned if +5V is enabled on the DVI input. “Low” is returned if +5V is disabled on the DVI input.

### Using parameters with the F Command

Permits disabling / enabling of +5V for Fiber Optic Extenders.

Syntax:

f param1 param2

Parameters:

*param1*                      DVI input                      [1 - 16]  
*param2*                      State                              [0 - 1]

Value	Meaning
0	Disable
1	Enable

Notes:

Setting *param1* to a value of 0 will apply the value of *param2* to all inputs.

# RS-232 SERIAL CONTROL COMMANDS

## EDID Management

Function	Description
#EDIDDSTOLO	Read downstream EDID and stores into a Local EDID
#EDIDDSTOBA	Read downstream EDID and stores in EDID Bank
#EDIDBATOLO	Read downstream EDID and stores in any Local Input
#EDIDDETOLO	Stores the default EDID in any input Local EDID
#LOEDIDTOLO	Load EDID file using serial port to one of the local memories
#PRLOEDID	Prints the Local EDID
#PRDSEDID	Read downstream EDID and sends to serial port
#PRBAEDID	Read EDID from bank and sends to serial port
#PREDIDST	Print EDID from stored Local banks.
#LOCKEDID	Secures the Local EDID

### #EDIDDSTOLO Function

The #EDIDDSTOLO function reads the downstream EDID and stores it to a Local EDID.

#### Syntax:

```
#EDIDDSTOLO param1 param2 param3...param9
```

#### Parameters:

<i>param1</i>	A downstream display	[1 - 16]
<i>param2</i>	Input list	[0 - 16]
<i>param3 - 9 (optional)</i>	Input list	[1 - 16]

#### Notes:

By specifying zero as the second parameter, the downstream EDID is stored to all 16 DVI inputs. If more than eight inputs need to be specified in order to receive the downstream EDID, the #EDIDSSTOLO function must be executed twice:

Example:

```
#EDIDDSTOLO 2 1 2 3 4 5 6 7 8 9 10 11 not permitted!
```

Instead, this function must be run twice:

```
#EDIDDSTOLO 2 1 2 3 4 5 6 7 8 max 8 inputs!  
#EDIDDSTOLO 2 9 10 11 remaining inputs
```

## RS-232 SERIAL CONTROL COMMANDS

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### #EDIDDSTOBA Function

The #EDIDDSTOBA function reads the downstream EDID and stores it to a specified EDID bank.

#### Syntax:

```
#EDIDDSTOBA param1 param2
```

#### Parameters:

<i>param1</i>	A downstream display	[1 - 16]
<i>param2</i>	EDID bank offset	[1 - 5]

### #EDIDBATOLO Function

The #EDIDBATOLO function reads an EDID from an EDID bank and stores it to any local input.

#### Syntax:

```
#EDIDBATOLO param1 param2 param3...param9
```

#### Parameters:

<i>param1</i>	EDID bank offset	[1 - 5]
<i>param2</i>	Input list	[0 - 16]
<i>param3 - 9 (optional)</i>	Input list	[1 - 16]

#### Notes:

By specifying zero as the second parameter, the EDID in the specified bank is copied to all sixteen inputs. If more than eight inputs need to be specified in order to receive the EDID in the specified bank, the #EDIDBATOLO function must be executed twice.

Example:

```
#EDIDBATOLO 5 2 3 4 5 6 7 8 9 10 11 12 not permitted!
```

Function must be run twice:

```
#EDIDBATOLO 5 2 3 4 5 6 7 8 9 max 8 inputs  
#EDIDBATOLO 5 10 11 12 remaining inputs
```

## RS-232 SERIAL CONTROL COMMANDS

---

### #EDIDDETOLO Function

The #EDIDDETOLO function stores the Default EDID in any Local EDID.

#### Syntax:

```
#EDIDDETOLO param1 param2 param3...param9
```

#### Parameters:

<i>param1</i>	Input list	[0 - 16]
<i>param2 - 9 (optional)</i>	Input list	[1 - 16]

#### Notes:

By specifying 0 for *param1*, all inputs will receive the Default EDID or use *param1* - *param9* to specify individual local inputs which will receive the Default EDID.

### #LOEDIDTOLO Function

The #LOEDIDTOLO function loads the specified EDID file to a specified local input via RS-232.

#### Syntax:

```
#LOEDIDTOLO param1 param2 param3
```

#### Parameters:

<i>param1</i>	Input	[1 - 16]
<i>param2</i>	EDID size	[1 - 2]

Value	Meaning
1	128 byte EDID
2	256 byte EDID

<i>param3</i>	eco	[0 - 1]
---------------	-----	---------

#### Notes:

Set *param1* to a value of 0 in order to specify all inputs. When using HyperTerminal, *param3* must be set to 1. Otherwise, set *param3* to 0.

## RS-232 SERIAL CONTROL COMMANDS

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### #PRDSEDID Function

The #PRDSEDID function reads the downstream EDID and sends it to the serial port.

Syntax:

```
#PRDSEDID param1
```

Parameters:

<i>param1</i>	A downstream display	[1 - 16]
---------------	----------------------	----------

### #PRLOEDID Function

The #PRLOEDID function reads the local EDID of a specified input and spools it to the serial port.

Syntax:

```
#PRLOEDID param1
```

Parameters:

<i>param1</i>	Input	[1 - 16]
---------------	-------	----------

### #PRBAEDID Function

The #PRBAEDID function reads the EDID file from the specified bank and sends it to the serial port.

Syntax:

```
#PRBAEDID param1
```

Parameters:

<i>param1</i>	Bank	[1 - 5]
---------------	------	---------



## RS-232 SERIAL CONTROL COMMANDS

---

### #PREDIDST Function

The #PREDIDST function prints a table that contains details relating to the Local EDID source and the display name.

Syntax:

```
#PREDIDST
```

Parameters:

*None*

### #LOCKEDID Function

The #LOCKEDID function secures the Local EDID and disables the automatic loading after power-up.

Syntax:

```
#LOCKEDID param1
```

Parameters:

*param1*

EDID lock state

[0 - 1]

Value	Meaning
0	Disable
1	Enable

## IP Configuration

Function	Description
#SIPADD	Specifies a new IP address
#SNETMASK	Specifies a new net mask
#SGATEWAY	Specifies the new gateway
#SPORT	Specifies a new port
#PRWEBADD	Displays IP configuration and release details
#RSTIP	Sets default IP configuration

### **#SIPADD Function**

The #SIPADD function specifies a new IP address.

#### Syntax:

```
#SIPADD param1 param2 param3 param4
```

#### Parameters:

<i>param1</i>	IP address	[0 - 255]
<i>param2</i>	IP address	[0 - 255]
<i>param3</i>	IP address	[0 - 255]
<i>param4</i>	IP address	[0 - 255]

#### Notes:

A reboot is required after using this function.

## RS-232 SERIAL CONTROL COMMANDS

---

### #SNETMASK Function

The #SNETMASK function specifies a new net mask.

#### Syntax:

```
#SNETMASK param1 param2 param3 param4
```

#### Parameters:

<i>param1</i>	IP address	[0 - 255]
<i>param2</i>	IP address	[0 - 255]
<i>param3</i>	IP address	[0 - 255]
<i>param4</i>	IP address	[0 - 255]

#### Notes:

A reboot is required after using this function.

### #SGATEWAY Function

Specifies the new IP gateway.

#### Syntax:

```
#SGATEWAY param1 param2 param3 param4
```

#### Parameters:

<i>param1</i>	Gateway address	[0 - 255]
<i>param2</i>	Gateway address	[0 - 255]
<i>param3</i>	Gateway address	[0 - 255]
<i>param4</i>	Gateway address	[0 - 255]

#### Notes:

A reboot is required after using this function.

## RS-232 SERIAL CONTROL COMMANDS

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### **#SPORT Function**

Specifies a new port.

Syntax:

```
#SPORT param1
```

Parameters:

<i>param1</i>	Port	[0 - 255]
---------------	------	-----------

Notes:

A reboot is required after using this function.

### **#PRWEBADD Function**

Prints the current IP configuration on the screen.

Syntax:

```
#PRWEBADD
```

Parameters:

*None*

### **#RSTIP Function**

Sets IP configuration to default.

Syntax:

```
#RSTIP
```

Parameters:

*None*

Notes:

This command requires the unit to be rebooted in order to take effect.

# RS-232 SERIAL CONTROL COMMANDS

## General Functions

Function	Description
#FADEFAULT	Reset Matrix to default settings
#RMTIRADD	Set the remote IR channel
#MASKOUT	Blanks selected outputs
#ACTIVEBOLO	Enables the boot loader
#LOCKPOWER	Toggles the lock power state
#STBYMODE	Set system to Standby Mode

### **#FADEFAULT Function**

The #FADEFAULT function will erase all local memory EDID banks, reset default routing, and clear all IP settings.

#### Syntax:

#FADEFAULT

#### Parameters:

None

### **#RMTIRADD Function**

The #RMTIRADD function set the remote IR channel.

#### Syntax:

#RMTIRADD param1

#### Parameters:

param1

IR channel

[0 - 3]

Value	Meaning
0	IR channel 1
1	IR channel 2
2	IR channel 3
3	IR channel 4

## RS-232 SERIAL CONTROL COMMANDS

---

### #MASKOUT Function

The #MASKOUT function allows blanking of selected outputs.

#### Syntax:

```
#MASKOUT param1 param2
```

#### Parameters:

<i>param1</i>	Output	[1 - 16]
<i>param2</i>	Masking state	[0 - 1]

Value	Meaning
0	Unmask
1	Mask

#### Notes:

The current masking state will be lost if the unit is rebooted or power is lost.

### #ACTIVEBOLO Function

The #ACTIVEBOLO function enables the boot loader.

#### Syntax:

```
#ACTIVEBOLO
```

#### Parameters:

*None*

#### Notes:

This command must be typed twice in order to activate the boot loader.

## RS-232 SERIAL CONTROL COMMANDS

---

### #STBYMODE Function

The #STBYMODE places the Matrix in stand-by mode. Stand-by mode reduces power consumption.

#### Syntax:

#STBYMODE param1

#### Parameters:

param1 State [0 - 1]

Value	Meaning
0	Disable stand-by mode
1	Enable stand-by mode

### #LOCKPOWER Function

The #LOCKPOWER enables/disables the power lock state. Enabling this feature will store the 5V status for each input prior to shutting the unit down. This preserves the 5V state when the unit is restarted.

#### Syntax:

#LOCKPOWER param1

#### Parameters:

param1 State [0 - 1]

Value	Meaning
0	Disable Power Lock
1	Enable Power Lock

## IP CONTROL - MAIN PAGE

The 16x16 DVI Matrix supports IP based control via an IP Control. To access this feature an IP address, subnet, gateway, and port need to be set on the 16x16 DVI Matrix (**Default IP: 192.168.0.70 Subnet: 255.255.255.0 Gateway: 192.168.0.1 Port: 80**). These settings must fall within your networks IP address range. Please consult your network administrator to obtain the proper IP address and settings for this product to properly communicate on your network.

The IP control setting can be configured via the RS-232 control interface. Once this has been accomplished, access using IP Control is possible.

Simply type the IP address that was assigned to the product in a web browser to access the **Main Page**. It should look like the image below.

### MAIN PAGE

**Gefen® 16x16 DVI Manager**

VIEW MATRIX STATUS | MANAGE EDID | MASKING | IP CONFIGURATION | BACKUP/RESTORE | POWER MANAGEMENT

Refresh

Output	Input	Status
1	2	Active
2	10	Active
3	2	Active
4	10	Active
5	2	Active
6	10	Active
7	2	Active
8	10	Active
9	2	Active
10	10	Active
11	2	Active
12	10	Active
13	2	Active
14	10	Active
15	2	Active
16	10	Active

Refresh

**Switch Outputs**

**Outputs**

Output 1  Output 2  Output 3  Output 4  Output 5  Output 6  Output 7  Output 8  
 Output 9  Output 10  Output 11  Output 12  Output 13  Output 14  Output 15  Output 16

**Inputs**

Input 1  Input 2  Input 3  Input 4  Input 5  Input 6  Input 7  Input 8  
 Input 9  Input 10  Input 11  Input 12  Input 13  Input 14  Input 15  Input 16

Switch

The **Main Page** will display the current status and can also be used to create routes.

To create a new route, follow the steps below:

1. Click on the check boxes of all of the outputs that you would like to route an input to.
2. Click on the input that will be routed to the selected outputs.
3. Click the “Switch” button to initiate the change(s).

This page will automatically refresh every minute, however, at anytime the “Refresh” button can be pressed to refresh the status of the matrix.



## MANAGE EDID

**Gefen** 16x16 DVI Manager

VIEW MATRIX STATUS | **MANAGE EDID** | MASKING | IP CONFIGURATION | BACKUP/RESTORE | POWER MANAGEMENT

SET INPUT TO DEFAULT EDID | UPLOAD EDID | DOWNLOAD EDID | COPY EDID

Refresh

Input	EDID Source	Name
1	Output 1	DELL S2409W
2	Output 1	DELL S2409W
3	Output 1	DELL S2409W
4	Output 1	DELL S2409W
5	Output 1	DELL S2409W
6	Output 1	DELL S2409W
7	Output 1	DELL S2409W
8	Output 1	DELL S2409W
9	Output 1	DELL S2409W
10	Output 1	DELL S2409W
11	Output 1	DELL S2409W
12	Output 1	DELL S2409W
13	Output 1	DELL S2409W
14	Output 1	DELL S2409W
15	Output 1	DELL S2409W
16	Output 1	DELL S2409W

Refresh

The **Manage EDID** page is used to see the status of the EDID saved in the LOCAL storage location for each input. This section has additional tabs for advanced EDID functions. These tabs are:

- SET INPUT TO DEFAULT EDID
- UPLOAD EDID (Future Implementation)
- DOWNLOAD EDID (Future Implementation)
- COPY EDID

This page will automatically refresh every minute, however, at anytime the “Refresh” button can be pressed to refresh the status of the matrix.

## *SET INPUT TO DEFAULT EDID*

Pressing the “SET INPUT TO DEFAULT EDID” button will display additional options. The following page will open.

The screenshot shows the 'Gefen 16x16 DVI Manager' web interface. At the top, there are navigation buttons: 'VIEW MATRIX STATUS', 'MANAGE EDID', 'MASKING', 'IP CONFIGURATION', 'BACKUP/RESTORE', and 'POWER MANAGEMENT'. Below these are buttons for 'SET INPUT TO DEFAULT EDID', 'UPLOAD EDID', 'DOWNLOAD EDID', and 'COPY EDID'. The main content area is divided into two sections. On the left, there is a table titled 'EDID Status' with columns for 'Input', 'EDID Source', and 'Name'. The table lists 16 inputs, all with 'Output 1' as the source and 'DELL S2409W' as the name. A 'Refresh' button is located above and below the table. On the right, there is a section titled 'Select Input(s) to Set to Default:' with 16 checkboxes labeled 'Input 1' through 'Input 16'. Below the checkboxes is a 'Set Default EDID' button.

Input	EDID Source	Name
1	Output 1	DELL S2409W
2	Output 1	DELL S2409W
3	Output 1	DELL S2409W
4	Output 1	DELL S2409W
5	Output 1	DELL S2409W
6	Output 1	DELL S2409W
7	Output 1	DELL S2409W
8	Output 1	DELL S2409W
9	Output 1	DELL S2409W
10	Output 1	DELL S2409W
11	Output 1	DELL S2409W
12	Output 1	DELL S2409W
13	Output 1	DELL S2409W
14	Output 1	DELL S2409W
15	Output 1	DELL S2409W
16	Output 1	DELL S2409W

On this page the user can select which LOCAL memory locations will be overwritten with a built-in EDID stored in the 16x16 DVI Matrix. To set an input's LOCAL memory location to the default EDID follow the steps below.

1. Select any number of inputs from the section “Select Input(s) to Set to Default”.
2. Click on the “Set Default EDID” button to initiate the change(s).

**NOTE:** After this command is complete the user will be returned to the **Main Page**.

This page will automatically refresh every minute, however, at anytime the “Refresh” button can be pressed to refresh the status of the matrix.

## *COPY EDID*

Pressing the “COPY EDID” button will display additional options. The following page will open.

Input	EDID Source	Name
1	Output 1	DELL S2409W
2	Output 1	DELL S2409W
3	Output 1	DELL S2409W
4	Output 1	DELL S2409W
5	Output 1	DELL S2409W
6	Output 1	DELL S2409W
7	Output 1	DELL S2409W
8	Output 1	DELL S2409W
9	Output 1	DELL S2409W
10	Output 1	DELL S2409W
11	Output 1	DELL S2409W
12	Output 1	DELL S2409W
13	Output 1	DELL S2409W
14	Output 1	DELL S2409W
15	Output 1	DELL S2409W
16	Output 1	DELL S2409W

On this page, the user can select an EDID from either the LOCAL memory locations (Input) or from a display that is currently attached to any output, and copy that EDID to any other LOCAL memory location. This will allow the user to manage what EDID information will be passed to each source connected to the 16x16 DVI Matrix.

To copy an EDID follow the steps below.

1. Select an EDID from the section “Select Source to Copy from”. The user can choose an EDID from a display connected to one of the outputs or from an EDID already loaded into one of the LOCAL memory locations (Input).

**NOTE:** Please note that only one EDID can be selected for copying.

2. Select the LOCAL memory locations that will receive the selected EDID in the section “Select Input(s) to Copy to”.

**NOTE:** Multiple LOCAL memory locations can be specified during this step.

3. Click on the “Set EDID” button to initiate the change(s).

**NOTE:** After this command is complete the user will be returned to the **Main Page**.

This page will automatically refresh every minute, however, at anytime the “Refresh” button can be pressed to refresh the status of the matrix.

# IP CONTROL - MASKING

## MASKING

**Gefen**® 16x16 DVI Manager

VIEW MATRIX STATUS   MANAGE EDID   **MASKING**   IP CONFIGURATION   BACKUP/RESTORE   POWER MANAGEMENT

Refresh

Output	Input	Status
1	1	Active
2	1	Active
3	1	Active
4	1	Active
5	1	Active
6	1	Active
7	1	Active
8	1	Active
9	1	Active
10	1	Active
11	1	Active
12	1	Active
13	1	Active
14	1	Active
15	1	Active
16	1	Active

Refresh

**Mask Outputs**

**Outputs**

Output 1  Active  Mask   Output 2  Active  Mask   Output 3  Active  Mask   Output 4  Active  Mask

Output 5  Active  Mask   Output 6  Active  Mask   Output 7  Active  Mask   Output 8  Active  Mask

Output 9  Active  Mask   Output 10  Active  Mask   Output 11  Active  Mask   Output 12  Active  Mask

Output 13  Active  Mask   Output 14  Active  Mask   Output 15  Active  Mask   Output 16  Active  Mask

Submit

The **Masking** page is used to hide an output from displaying any video. From this page, all outputs can be set to “Active” or “Mask”. When an output is set to “Active”, it will function normally. When an output is set to “Mask”, it will not output any video. To set the “Active” or “Mask” mode, follow the steps below.

1. Select either “Active” or “Mask” for any number of desired outputs.
2. Press the “Submit” button to initiate the change(s).

**NOTE:** After this command is complete the user will be returned to the **Main Page**.

This page will automatically refresh every minute, however, at anytime the “Refresh” button can be pressed to refresh the status of the matrix.

**NOTE:** Routing and Masking can also be managed without the Web Interface. Please see page 36 for details.

# IP CONTROL - IP CONFIGURATION

## IP CONFIGURATION

**Gefen** 16x16 DVI Manager

VIEW MATRIX STATUS   MANAGE EDID   MASKING   **IP CONFIGURATION**   BACKUP/RESTORE   POWER MANAGEMENT

MAC Address	IP Address	Subnet	Gateway	Port
0:1C:91:1:0:1C	192.168.2.26	255.255.255.0	192.168.2.1	80

Refresh

**Change IP Settings**

IP Address:  (default: 192.168.0.70)  
Subnet:  (default: 255.255.255.0)  
Gateway:  (default: 192.168.0.1)  
Port:  (default: 80)

Save

Reset IP Configuration to Defaults:

The **IP Configuration** page is used to set the IP settings that will be used to access the unit using IP Control. The following items can be configured from this menu.

- IP Address (Default: 192.168.0.70)
- Subnet (Default: 255.255.255.0)
- Gateway (192.168.0.1)
- Port (Default: 80)

To change these settings follow the steps below.

1. Enter the desired network information into the fields provided.
2. Press the “Save” button to initiate the change(s).

**NOTE:** After this command is complete the user will be returned to the **Main Page**. Setting made on this page will not take effect until the unit is restarted. Please disconnect power from the unit and reconnect power for changes to take effect.

At any time, the “Reset” button can be pressed to return the IP settings to their defaults.

## BACKUP/RESTORE

**Gefen** 16x16 DVI Manager

VIEW MATRIX STATUS   MANAGE EDID   MASKING   IP CONFIGURATION   **BACKUP/RESTORE**   POWER MANAGEMENT

This feature will be implemented in a future release.

**Backup:**  
Download Current Settings to File

**Restore:**  
Upload Configuration File:

The **Backup/Restore** page is used to backup and restore complete setup configurations.

**NOTE:** This feature will be implemented in a future release.

## POWER MANAGEMENT

**Gefen** 16x16 DVI Manager

VIEW MATRIX STATUS   MANAGE EDID   MASKING   IP CONFIGURATION   BACKUP/RESTORE   **POWER MANAGEMENT**

Power Status	
Port	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16
Input	0v 0v 0v 0v 0v 0v 0v 0v 0v 0v 0v 0v 0v 0v 0v 0v

**5V to Inputs**

Input 1  5v Off  5v On   Input 2  5v Off  5v On   Input 3  5v Off  5v On   Input 4  5v Off  5v On  
Input 5  5v Off  5v On   Input 6  5v Off  5v On   Input 7  5v Off  5v On   Input 8  5v Off  5v On  
Input 9  5v Off  5v On   Input 10  5v Off  5v On   Input 11  5v Off  5v On   Input 12  5v Off  5v On  
Input 13  5v Off  5v On   Input 14  5v Off  5v On   Input 15  5v Off  5v On   Input 16  5v Off  5v On

The **Power Management** page is used to set optional +5V power on an input to power specific optional devices. The current status of this feature for each input can be viewed on this page. To set this feature for each input follow the steps below.

1. Select the +5V option, either “On” or “Off” for each desired input.
2. Click on the “Update” button to initiate the change(s).

**NOTE:** After this command is complete the user will be returned to the **Main Page**.

This page will automatically refresh every minute, however, at anytime the “Refresh” button can be pressed to refresh the status of the matrix.

# IP CONTROL

## I/O MANAGEMENT WITHOUT THE WEB INTERFACE

---

### Switching and Masking without the Web Interface

The Gefen 16x16 DVI Matrix uses HTML form attributes to communicate to the box. It uses the 'method' attribute with the 'get' value to send a command. The Matrix has a set of values that sends a valid command to perform switching and masking. If a command is valid, an "OK" message will be displayed. If the command is invalid, a "FAIL" message will be displayed.

### Switching

Below is the syntax for the SWITCH command. The table below lists the only values that can be entered to perform a successful switch. All values are case-sensitive.

#### Syntax

#### Single Output

```
http://<matrix IP address>/cgibin.shtml?a=s&o=<output value>&i=<input value>*
```

\* Brackets should be removed and replaced with values according to the Switching Table on page 37.

#### Multiple Outputs

```
http://<matrix IP address>/cgibin.shtml?a=s&o=<output value>&o=<output value 2>&o=<output value 3>&o=<output value n>&i=<input value> **
```

\*\* When working with multiple outputs, a maximum of 16 output ports can be entered. To specify additional ports to switch, type:

```
&o=<output value>
```

Do not use the angled brackets when typing the command.

# IP CONTROL

## I/O MANAGEMENT WITHOUT THE WEB INTERFACE

---

Switching Table

Input / Output Port	Value
1	0
2	1
3	2
4	3
5	4
6	5
7	6
8	7
9	8
10	9
11	A
12	B
13	C
14	D
15	E
16	F

### Examples

#### Single Output

`http://192.168.0.70/cgi-bin.shtml?a=s&o=0&i=0`

*Assigns Input 1 to Output 1.*

`http://192.168.0.70/cgi-bin.shtml?a=s&o=a&i=2`

*Assigns Input 3 to Output 11.*

#### Multiple Outputs

`http://192.168.0.70/cgi-bin.shtml?a=s&o=0&o=1&o=2&o=3&i=0`

*Output 1, 2, 3 and 4 will be assigned to Input 1*

`http://192.168.0.70/cgi-bin.shtml?a=s&o=5&o=8&o=a&o=d&o=e&i=a`

*Output 6, 9, 11, 14 and 15 will be assigned to Input 1.*



# IP CONTROL

## I/O MANAGEMENT WITHOUT THE WEB INTERFACE

---

### Masking

When masking output ports, there are two states: Active and Masked. Multiple ports or all ports can be masked with a single command. It is possible to combine masking and activating multiple ports using a single command.

Below is the syntax for the MASK command. The table below lists the range of values permitted to perform a successful mask. If you enter the wrong value, the command will return a "FAIL" message. All values are case-sensitive.

### Syntax

```
http://<matrix IP address>/cgibin.shtml?a=m<Output port>=<Value: Masking Command: Activate/Mask> *
```

\* Remove the angled brackets and replace their values according to the values provided in the table, below.

**Masking Table**

Output Port	Value
1	o0
2	o1
3	o2
4	o3
5	o4
6	o5
7	o6
8	o7
9	o8
10	o9
11	oA
12	oB
13	oC
14	oD
15	oE
16	oF

# IP CONTROL

## I/O MANAGEMENT WITHOUT THE WEB INTERFACE

---

### Masking Command

Masking Command	Value
Activate	0
Mask	1

### Examples

`http://192.168.0.70/cgibin.shtml?a=m&o0=1 *`

Masks Output 1. If the masking command value is set to 0, Output 1 will be re-enabled.

`http://192.168.0.70/cgibin.shtml?a=m&o5=0&oA=1&o3=1&oF=0`

Masks Output 11 and 4 while activating Output 6 and Output 16.

# FIRMWARE UPDATE

---

## FIRMWARE UPDATE PROCEDURE

---

To Begin the update procedure the unit's Boot Loader must be activated. To activate the Boot Loader please follow the procedure below:

**If the unit is already powered on, the following RS-232 command can be used to activate the Boot Loader:**

1. Connect RS-232 cable to PC and activate the Hyper Terminal program.
2. Type the command: #ACTIVEBOLO\r
3. Re-type the command: #ACTIVEBOLO\r

**If the unit is not powered on, follow the instructions below to activate the Boot Loader:**

1. Connect RS-232 cable to PC and activate the Hyper Terminal program.
2. Make sure Hyperterminal is set to the following:
  - a. Baud rate = 19200
  - b. Stop bits = 1
  - c. Data bits = 8
  - d. Flow control = None
3. Press the following three buttons on the front panel of the 16x16 simultaneously, while powering-on the unit:
  - a. select
  - b. < (left cursor)
  - c. > (right cursor)

**Once the Boot Loader is activated the following message should appear:**

```
16x16 Boot Loading
===== Main Menu =====
Download new program ----- 1
Cancel ----- 2
=====
```

## FIRMWARE UPDATE

---

**Follow the on-screen instructions to complete the firmware update process:**

1. Press [1] on the computer keyboard to begin downloading program to the temporary memory.

2. A message will appear in Hyperterminal:

```
Waiting for the file to be sent ... (press 'a' to abort)
```

3. In Hyperterminal, click Transfer > Send File...
4. Click Browse... and select the .BIN file you wish to upload.
5. Select Ymodem for the protocol.
6. Press Send on the Send File dialog box.
7. Wait until the download process is finished. The next text will appear on the screen:

```
Download Completed Successfully!
```

```
-----  
Name:      DVI16x16_e_4_10.bin
```

```
Size:      200416          Bytes  
-----
```

```
Memory copy, please wait.....Finished to copy
```

```
Execute the new version
```

```
GEFEN  
16x16 DVI MATRIX
```

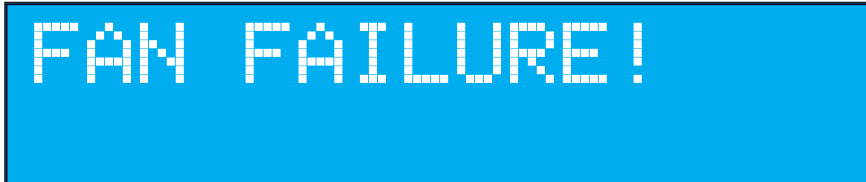
8. The updated process is now complete.

## WARNING MESSAGES

---

### Fan Failure

The 16x16 DVI Matrix uses an internal fan to maintain a stable operating temperature in various environments. In the case that the fan fails to start, an alert will appear on the LCM:



If the 16x16 Matrix is connected to a PC using a terminal program, the following message will appear on the display:

**Fan failure !!!**

This message will continue to be displayed at regular intervals until the fan is functioning.

Although the DVI 16x16 Matrix is still functional, it is recommended that Gefen Technical Support be notified of the issue. Please see **Asking for Assistance** at the beginning of this manual.

### System Failure

In the case of a critical malfunction, the following warning message will be displayed on the LCM:



If the 16x16 Matrix is connected to a PC using a terminal program, the following message will appear on the display:

**System failure !!!**

The Matrix should be powered-down immediately. Please contact Gefen Technical Support. Please see **Asking for Assistance** at the beginning of this manual.

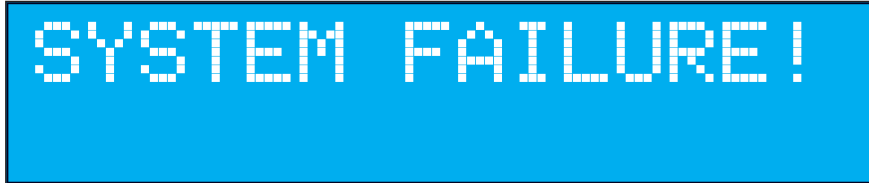
## WARNING MESSAGES

---

### Critical Malfunctions

#### Temperature Failure

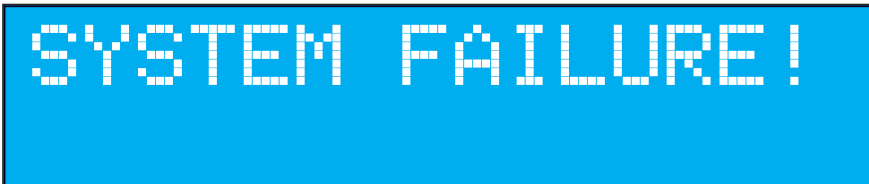
If the measured system temperature exceeds 85° C, the following message will be displayed on the LCM:



SYSTEM FAILURE!

#### Power Failure

If the power reading exceeds the tolerance rating (greater than 120% or less than 80%), the following message will be displayed on the LCM:



SYSTEM FAILURE!

In both cases, the Matrix will stop working and should be powered-down immediately. Please contact Gefen Technical Support under the **Asking for Assistance** section, at the beginning of this manual.

## SPECIFICATIONS

---

Video Amplifier Bandwidth .....	165 MHz per channel
Single Link Range .....	1920x1200
Input Video Signal .....	1.2 Volts p-p
DVI Connector .....	DVI-D 29 Pin (F)
Remote Control Ports .....	One RS232 female
Power Supply .....	24V DC
Power Consumption .....	60 Watts (max)
Dimensions .....	17" W x 3.5" H x 7.3" D
Rack mountable .....	2U rack space, rack ears included
Shipping Weight .....	29 lbs.

## WARRANTY

---

Gefen warrants the equipment it manufactures to be free from defects in material and workmanship.

If equipment fails because of such defects and Gefen is notified within two (2) years from the date of shipment, Gefen will, at its option, repair or replace the equipment, provided that the equipment has not been subjected to mechanical, electrical, or other abuse or modifications. Equipment that fails under conditions other than those covered will be repaired at the current price of parts and labor in effect at the time of repair. Such repairs are warranted for ninety (90) days from the day of reshipment to the Buyer.

This warranty is in lieu of all other warranties expressed or implied, including without limitation, any implied warranty or merchantability or fitness for any particular purpose, all of which are expressly disclaimed.

1. Proof of sale may be required in order to claim warranty.
2. Customers outside the US are responsible for shipping charges to and from Gefen.
3. Copper cables are limited to a 30 day warranty and cables must be in their original condition.

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For the latest warranty coverage information, please visit Gefen's Warranty web page at <http://www.gefen.com/kvm/aboutus/warranty.jsp>

## PRODUCT REGISTRATION

**Please register your product online by visiting Gefen's web site at <http://www.gefen.com/kvm/Registry/Registration.jsp>**



## LICENSING

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**1-800-545-6900 818-772-9100 fax: 818-772-9120**  
**www.gefen.com support@gefen.com**



This product uses UL listed power supplies.

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